

Registered Office: Akme Business Centre (ABC), 2nd Floor, 4-5, Subcity Centre, Savina Circle, Udaipur 313002, India. Tel.: +91 63777 70825

#### Corporate Office:

603, Western Edge 1, Above Metro Mall, Borivali East, Mumbai 400066, India. Tel.: +91 88280 36610

Ref. No.:

ISIN: INE526R01010 SCRIP CODE: 539017 SCRIP ID: STARHFL PAN NO. AAGCA1988C

Date: 10.08.2021

To,

BSE Limited, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai-400 001

Sub: Investor Presentation for the Unaudited Financial Results for the First Quarter ended 30th June, 2021.

Dear Sir/Madam,

With reference to above captioned subject, please find attached Investor Presentation for the First Quarter ended 30th June, 2021.

Kindly take note of the above on your record.

Thanking you,

For, Star Housing Finance Limited

UDAIPU Paritosh Kothai **Company Secretar** M.No. A36550

info@starhfl.com



Formerly known as Akme Star Housing Finance Limited

### **Corporate Overview**

#### **Registered Office:**

Akme Business Centre (ABC), 4-5 Subcity Centre Savina Circle, Udaipur - 313002, Rajasthan [] 0294-2489501/02/03

#### **Corporate Office:**

603, Western Edge I, Above Metro Cash & Carry, Mumbai - 400066 [] +91 8828 036610



### Star Hai Toh Bharosa Hai

About Star HFL	<ul> <li>Founded by Late Shri. Mohan Lal Nagda and Shri. Nirmal Kumar Jain</li> <li>Incorporated in 2005 and commenced business operations in Sep 2009</li> <li>Shares listed on Bombay Stock Exchange (BSE) on March 2015</li> <li>Operates with a philosophy of Providing credit access to Lower and Middle Income segment predominantly in unchartered areas</li> <li>Qualified as a Primary Lending Institution under Pradhan Mantri Awas Yojana (PMAY)</li> <li>Loan book of Rs. 94.65 crs as with 1110 live accounts as of Jun 30, 2021</li> <li>Funding received from National Housing Bank, SBI, Union Bank of India and other banks / financial institutions with a gearing of 1.20x</li> <li>Long term credit rating : BWR BBB - / Stable by Brickwork Ratings</li> </ul>						
Vision	To let the people feel the warmth of their "own house" by delivering quality financial product both in appearance and content						
Mission	We want to be known as an organization where personal attention will never become obsolete We want to employ people who are extremely satisfied and go the extra mile for clients We want a culture of growth, profitability and enthusiasm throughout the company						
Values	<ul> <li>Seeking Excellence</li> <li>Accountability &amp; Ownership</li> <li>Teamwork &amp; collaboration</li> <li>Integrity</li> <li>Integrity</li> <li>Integrity</li> </ul>						



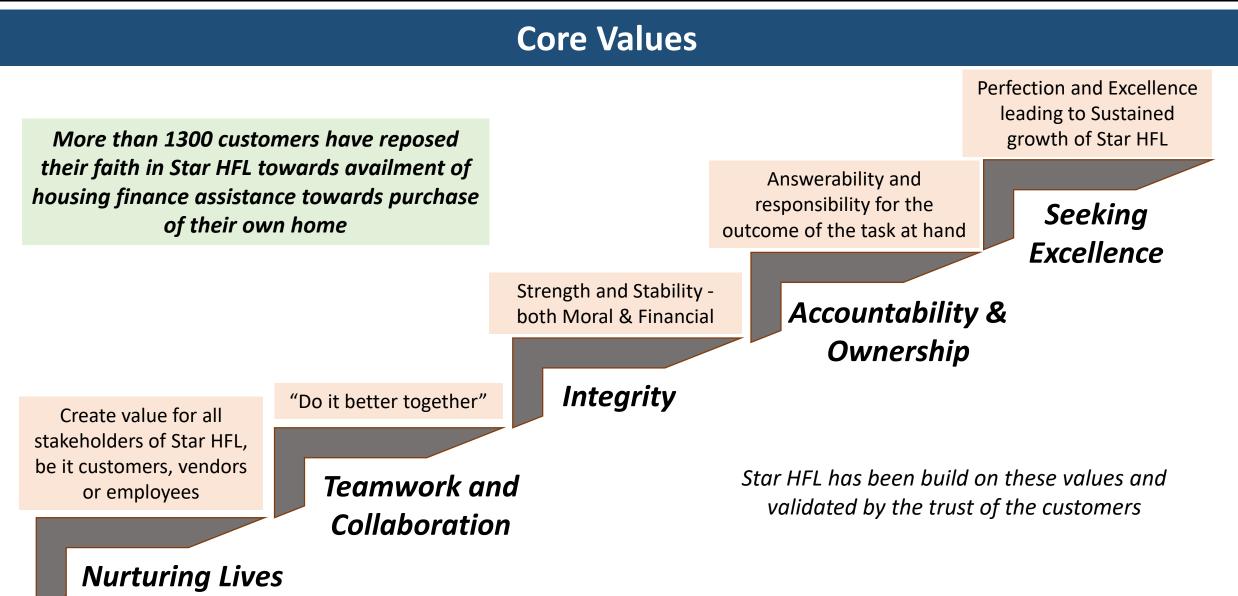
#### Star Hai Toh Bharosa Hai

#### **Key Management Overview**





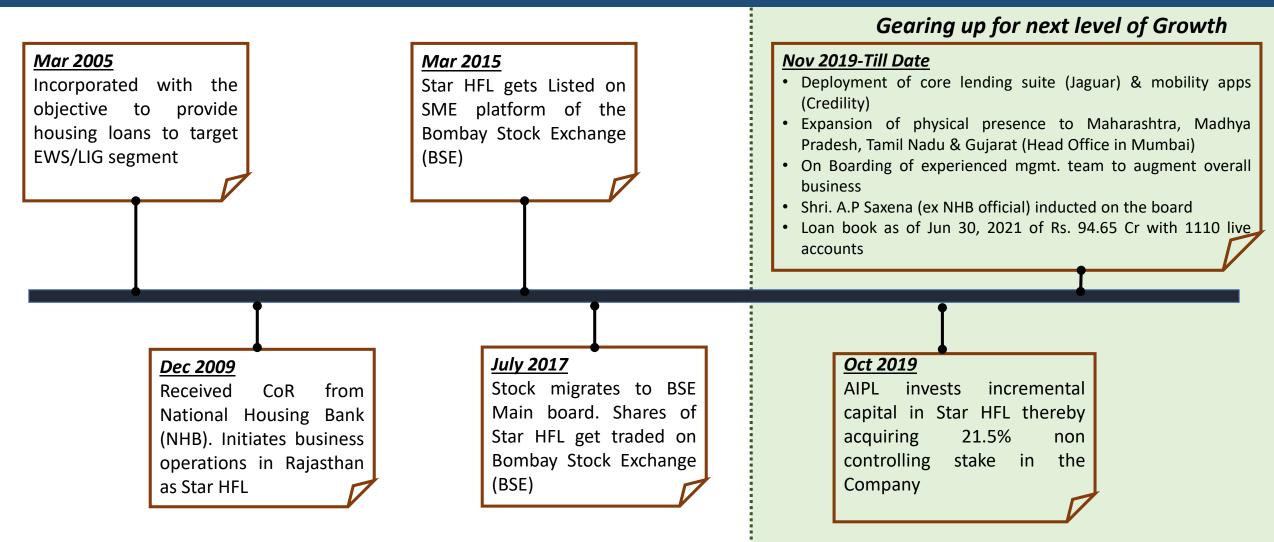
#### Star Hai Toh Bharosa Hai





#### Star Hai Toh Bharosa Hai

### **Journey and Milestones**





### Star Hai Toh Bharosa Hai

Target Customer Segment (Income)				Target	Geographies		
HIG	> 18 Lacs				Extended Suburbs	Extension	
MIG-II	12-18 Lacs				of Metros/Urban Agglomerations	Main City	
MIG-I	6-12 Lacs						
LIG	3-6 Lacs				Satellite towns of urban centres		
EWS	Up to 3 Lacs						
		Informal Income	Semi Formal Income	Formal Income	Tier II, Tier III and Tier IV cities		
*classification as per PMAY guidelines		Income needs to be assessed	Blend of documented and assessed income	Fully documented income			
	Home loans (New Purchase/Resale) Home Extension loans						
Product			Construction loans		Home Im	nprovement loans	
Offerings			Composite loans		Non Housing loans		
		Residential Real Estate Develo		er loans (Low Cost Hou	using Space)		



#### Star Hai Toh Bharosa Hai

#### **Product Offerings**

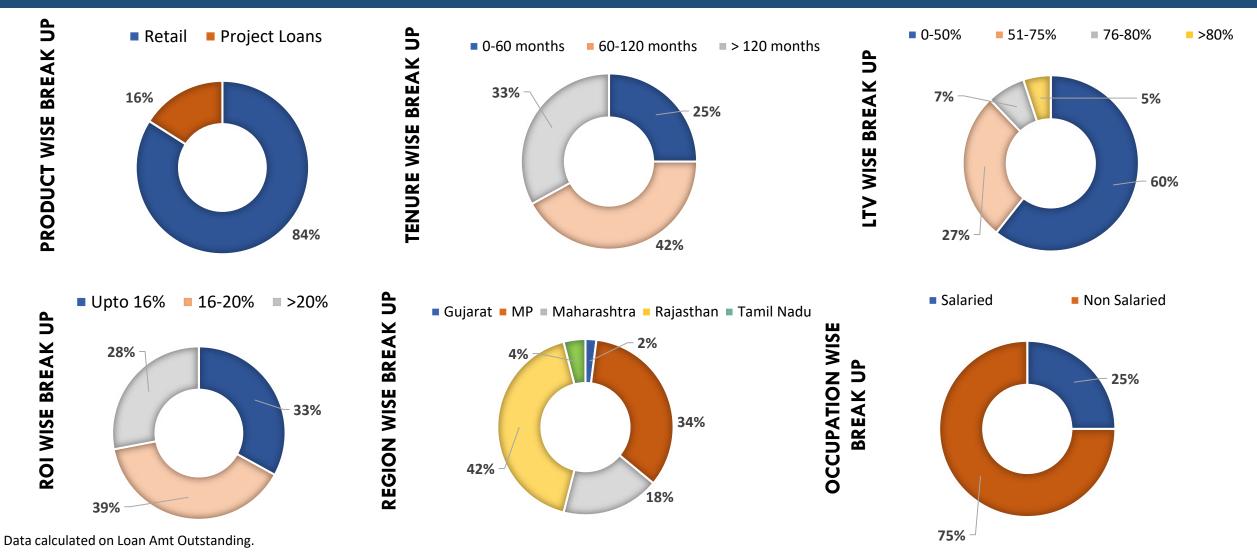
Products	Home Purchase Loans		Construction Loans	Improvement / Extension Loans	Balance Transfer Loans	
PurposePurchase of New unit from developerPurchase of resale (existing) unit		Purchase of resale (existing) unit	Construction of housing unit on own land	Upgradation/modification of existing housing unit	Takeover of housing loan from an approved financier	
Collateral	Underlying housing unit to be purchased/constructed/upgraded/modified					
Disbursement Mode	Bullet	Bullet	Staggered with stage of construction	Staggered with stage of upgradation/modification	Bullet	
Ticket Size (Rs.)	2-25 lakhs 2-25 lakhs		2-25 lakhs	2-15 lakhs	2-20 lakhs	
LTV	Up to 80% Up to 80%		Up to 80%	Up to 80%	Up to 70%	
Loan Tenure	Minimum: 5 years; Maximum: 20 years					
Repayment	Equated Monthly Instalments					

Star HFL has a range of retail financing products to cater to the financing needs of EWS/LIG customers towards purchase of housing units



#### Star Hai Toh Bharosa Hai

### Loan Book Overview (As of Jun 30, 2021)





#### Star Hai Toh Bharosa Hai

#### Shareholding Details (As on Jun 30, 2021)

Category of shareholder*	No. of shareholders	No. of fully paid up equity shares held	Total no. shares held	Shareholding as a % of total no. of shares	
(A) Promoter & Promoter Group	30	64,10,874	64,10,874	40.90	
(B) Public	1019	92,62,626	92,62,626	59.10	<u>As on Aug 2, 2021</u> Closing Share Price: Rs.93.55
(C1) Shares underlying DRs				0.00	Market Cap: Rs.146.62 Crs EPS: Rs. 1.05 Price/Book: 2.64x
(C2) Shares held by Employee Trust				0.00	
(C) Non Promoter-Non Public				0.00	
Grand Total	1049	1,56,73,500	1,56,73,500	100.00	

\*Arkfin Investments Private Limited (AIPL) has infused incremental capital of Rs.15.5 crs in Star HFL on 26<sup>th</sup> October 2019 and has acquired 21.5% stake in the expanded capital of the Company



### Star Housing Finance Limited Star Hai Toh Bharosa Hai

#### **Key Financials\***

Balance Sheet as for the period						
Dentioulans	30-06-2021	31-03-2021				
Particulars	Unaudited	Audited				
Assets						
Cash & cash equivalents	1315	2010				
Bank balance other than cash & Cash equivalents	352	351				
Loans	9274	9284				
Investments	508	356				
Other Financial Assets	318	196				
Deferred Tax Assets (Net)	55	48				
Property, Plant & Equipment	106	102				
Right to use Assets	11	12				
Intangible Asset	43	43 32				
Other Non Financial Assets	44					
Current Tax (Net)	43	43				
Total Assets	12,069	12,477				
Liabilities						
Borrowings	6481	6428				
Other financial liabilities	155	637				
Provisions	39	37				
Other non financial liabilities	7	11				
Total Liabilities	6682	7113				
Equity						
Equity share capital		1567				
Other equity	3820	3797				
Total Equity	5387	5364				
Total Liabilities & Equity	12069	12477				

Profit & Loss statement for the Period				
	30-06-2021	31-03-2021		
Particulars	Unaudited	Audited		
Income				
Interest Income	425	1553		
Fees & Commission Income	4	16		
Gain / (Loss) on derecognition of financial assets	0.8	(9)		
Net Gain / Loss on Fair Value Charges	4	-		
Other Income	13	-		
Total Income	448	1560		
Expenses				
Finance Cost	141	499		
Impairment of Financial Instruments	40	195		
Employee Benefit Expenses	139	397		
Depreciation & Amortization expenses	5	15		
Other expenses	91	236		
Total Expenses	416	1342		
Profit Before Tax	32	218		
Tax Expenses				
Current Tax	16	74		
Deferred Tax	(7)	(12)		
Profit After Tax	24	156		

All figures in lakhs



#### Star Hai Toh Bharosa Hai

#### **ARKFIN's Strategic Investment as an Active Investor**

ARKFIN is a minority investor in Star HFL and looks for a long term journey with the Minority current management in retail low cost Investor housing finance space ARKFIN group has invested and ARKFIN Affordable intends actively to partnered with Star Active participate with the management in Housing HFL as an active Investor Star HFL Focus investor to grow the ARKFIN seeks to leverage its company multi-fold members' deep industry experience under a common the company's to support ١. business vision operations High Growth Strategy

Affordable Housing focus of Star HFL will be further strengthened through this investment partnership - focusing on LIG and EWS category in urban outskirts and Tier II, III and IV cities

ARKFIN intends to use its experience of growing HFC business enabling growth of Star HFL through geographical expansion, experienced mgmt. across levels, leveraging technology and robust risk framework to ensure growth backed by quality



### Star Hai Toh Bharosa Hai

#### **Taking Definitive Steps towards Transformation**

Journey Till Mar 2019	Actionable		Resulting Into	
<ul> <li>A decade in business operations</li> <li>Equity base of Rs.27 crs</li> <li>Shares listed on BSE</li> <li>Consistently making profits</li> </ul>	Issuance of 21.5% additional shares to Arkfin group	-	Incremental addition of Rs.15.5 crs capital	
Loan Book of Rs.63.27 crs with 682 live accounts. GNPA of 1.72%	Planning of business ramp up targeting loan book of Rs.100 crs		Expansion of geography from Rajasthan to Madhya Pradesh, Gujarat, Maharashtra and Tamil Nadu	
Business operations through customized lending suite	<ul> <li>Deployment of Jaguar (core lending platform)</li> <li>Deployment of credility (mobility solution)</li> </ul>	-	<ul> <li>End to end processes covered through technology</li> <li>Mobility enables efficient processing and handling increased volumes</li> </ul>	
Focus on Self Employed customer profile in the state of Rajasthan	<ul> <li>Focused lending under PMAY</li> <li>Customer mix of 60:40 (SE: Sal)</li> <li>Average Loan size: Rs.10 lakhs</li> </ul>		<ul> <li>Loans qualifying under Priority Sector Lending (PSL)</li> <li>Customers benefiting from Govt. policies</li> </ul>	
Currently having liability program with five public and private financial institutions	<ul> <li>NHB Refinance availment</li> <li>Adding more PSU Banks</li> <li>Adding more Pvt. Banks / FIs</li> </ul>		<ul> <li>Lowering cost of Funds</li> <li>ALM matching</li> <li>Diversified liability program</li> </ul>	

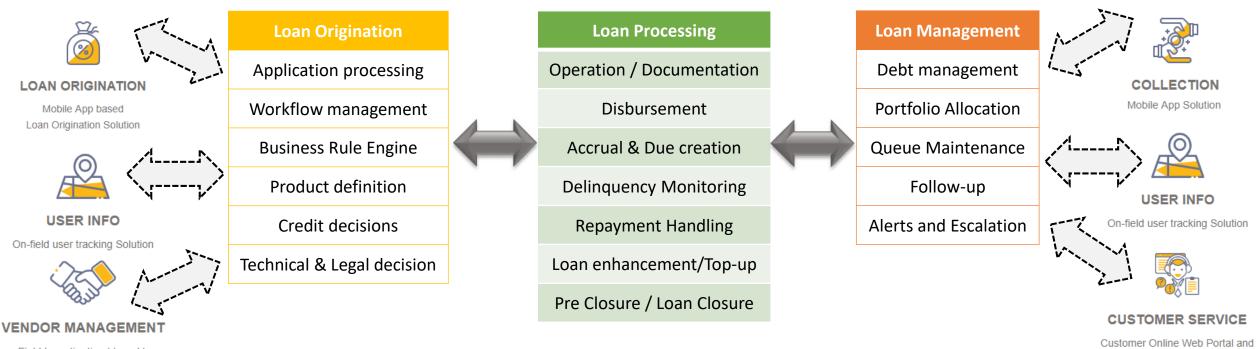


#### Star Hai Toh Bharosa Hai

Mobile App Solution

#### **Core Lending Suite Supported by Enterprise Mobility Solutions**

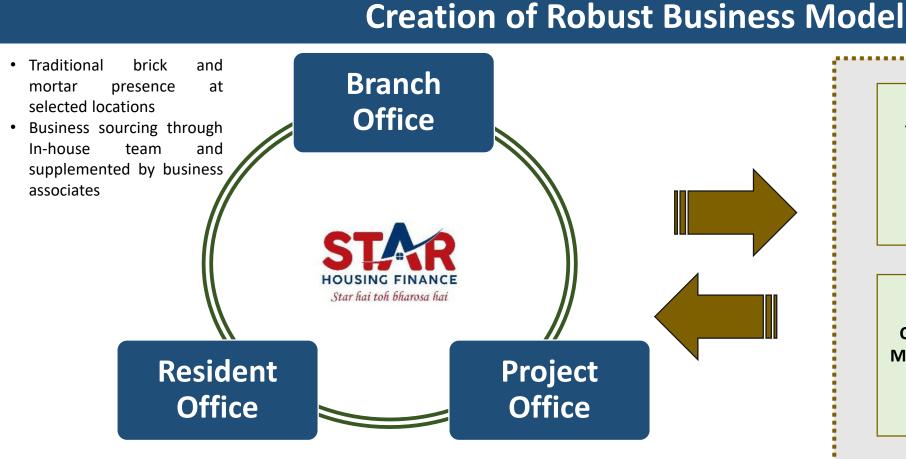
- A holistic technology platform to support processing through core lending suite supported by enterprise mobility solutions
- A comprehensive and integrated loan management system that can address day to day operational challenges in a strategic manner
- A flexible, secured, high available technology platform offering dynamic work environment to the end users including the management, operations, customer and 3<sup>rd</sup> parties involved
- Enterprise Mobility Solutions deployed to improve efficiency and streamline processing on mobile



Field Investigation | Legal | Technical Verifications Solution



#### Star Hai Toh Bharosa Hai



mobility applications End-to-End processing of loan applications done digitally

Technology platform supported by

Centralized Processing and Decision Making. Better control and build up of quality loan book

- Manned by Resident Officer operating from own premises
- The officer in charge is responsible for business and managing the portfolio

- On site presence across pre-approved projects
- Direct business sourcing through collaboration with the associated developer in residential space

**Star HFL Risk Framework** 

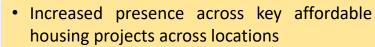


#### Star Hai Toh Bharosa Hai

### Transformation through Business Development Initiatives

#### Reaching out to:

- Builders / Developers
- Quality sales profiles: to strengthen in house sourcing
- Business Associates (DSA / Connectors)
- Insurance partners (Life/Non Life/Health)
- Third Party associates (Legal/Technical)
- Key business vendors



- Enhanced direct sourcing from relationships
- Strong In house sales team supplemented by increased traction from business associates in DSA driven markets
- Rationalization of legal/technical related expenses and key opex. line items through relationship mgmt.

Clear focus on establishing Star HFL as a customer centric and tech enabled meaningful player in low ticket affordable housing finance space across major markets

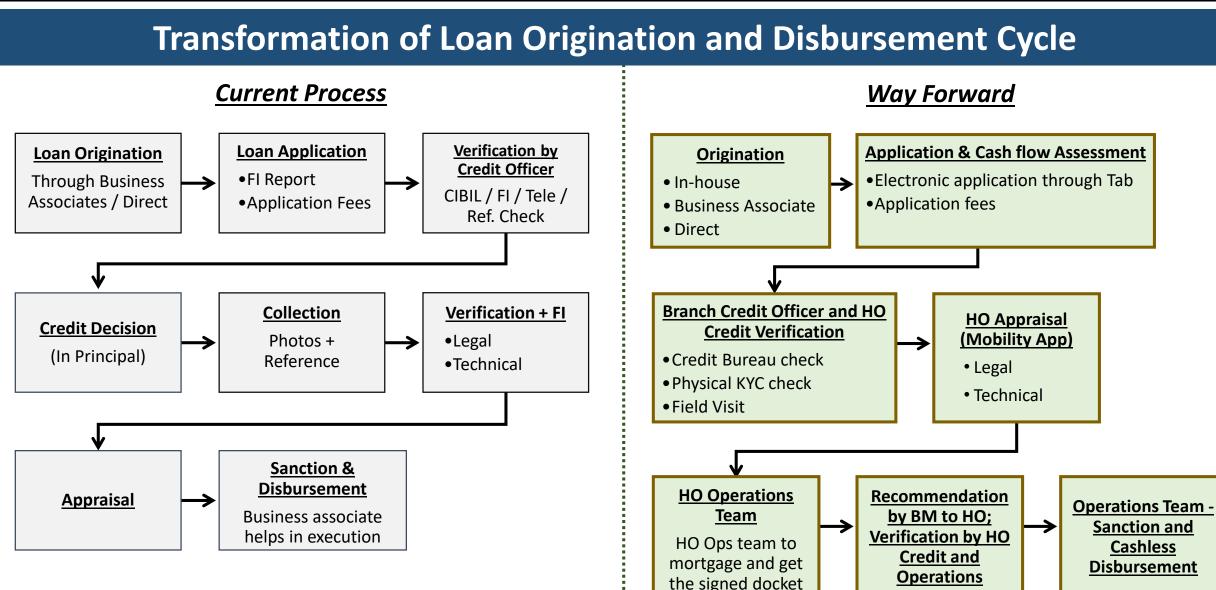
#### Marketing/Branding

- Presence on digital platform: social media (LinkedIn / Facebook / twitter), website and online marketplace
- On ground venue/lane mktg: Loan Mela, Loan on Wheels, spot sanction drive, medical check up camps
- Print/TV media at local and regional level
- Participation in summits, property fair/exhibitions

- Enhanced enquiries, allocation of leads to branches and follow up
- Measurable efficacy of the on ground branding efforts through enquiries, lead generation and subsequent conversion (Branch / Unit head is responsible)



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#### Star Hai Toh Bharosa Hai



- Identification and isolation of business risks through a. centralized decision making set up b. digital platform c. capturing data related to business risk through data science enabling strategic alignment through changes in policies and guidelines
- Engagement with internal/external stakeholders to ensure book is without systemic anomalies/surprises on sustainable basis



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Indian Housing Finance Sector Overview: Demand for 25 mn housing units



- Projected investment of more than \$2 trillion in housing and 250+ ancillary industries
- Urban housing to account for 85-90% of the total projected investment
- Maharashtra, Gujarat, Rajasthan, Madhya Pradesh, Karnataka, Andhra Pradesh, Telangana, Tamil Nadu and Uttar Pradesh to form more than 3/4<sup>th</sup> of the total housing requirements
- Low Cost housing units (up to Rs.40 lakhs) for LIG households constitute more than half of urban housing requirements

This translates to current latent demand of more than 10 mn low cost housing units and projected demand of more than 25 mn low cost housing units by 2024-25

Source: Decoding Housing for All by 2022: KPMG-NAREDCO, Industry reports



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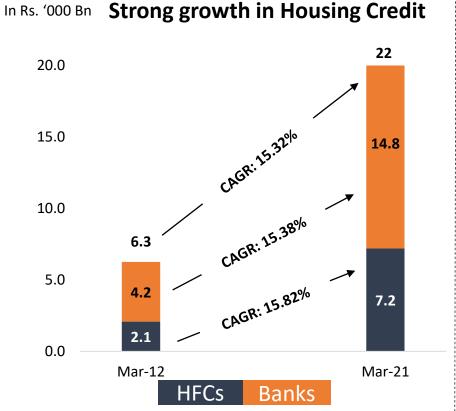
### **Indian Housing Finance Sector Overview: A \$400 Bn business opportunity**

The HFC space is expected to grow at 16-18% CAGR over the next 10 years

Total credit outstanding at Rs. 22 trillion as of Mar 31, 2021

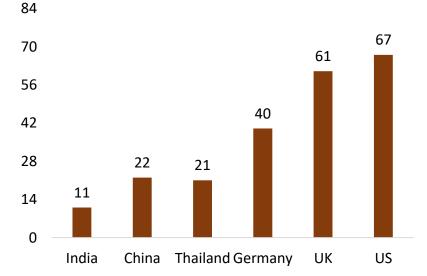
HFC-retail credit grew by CAGR of 15.32% for the period Mar-12 to Mar-21

Source: ICRA mortgage market report, Industry reports



- HFCs have outpaced Banks in growth
- HFCs have Gained market share (currently at 34%) over the years
- HFCs are expected to continue the same performance in the next decade

### Mortgage to GDP ratio for India remains comparatively lower...



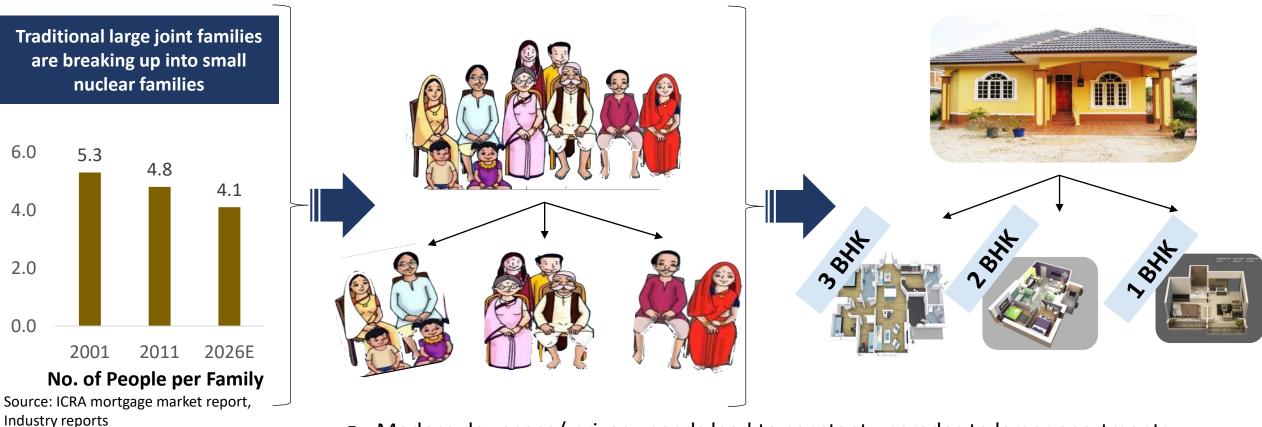
#### ...Reflecting enormous potential for further growth

- Industry to exhibit 15+% CAGR post normalization of pandemic
- Projected 25+% CAGR for HFCs in affordable space
- Tailwind in the low cost housing space is prevalent & would be the harbinger of post COVID-19 normalization going ahead



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### Indian Housing Finance Sector Overview: Rising Nuclear Families

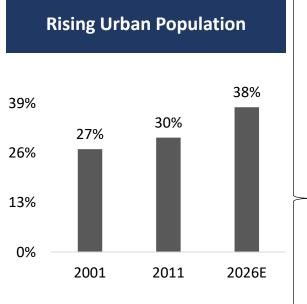


- Modern day space/ privacy needs lead to constant upgrades to larger apartments
- This process gives Housing Finance opportunity at all transaction levels



### Star Hai Toh Bharosa Hai

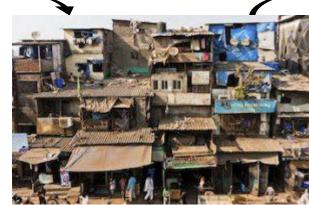
#### Indian Housing Finance Sector Overview: Migration / Upgrade



#### % of population residing in urban areas Source: ICRA mortgage market report, Industry reports



Migration to Urban areas



**Usual Entry Level Housing** 



First Upgrade from Slum





Third Upgrade

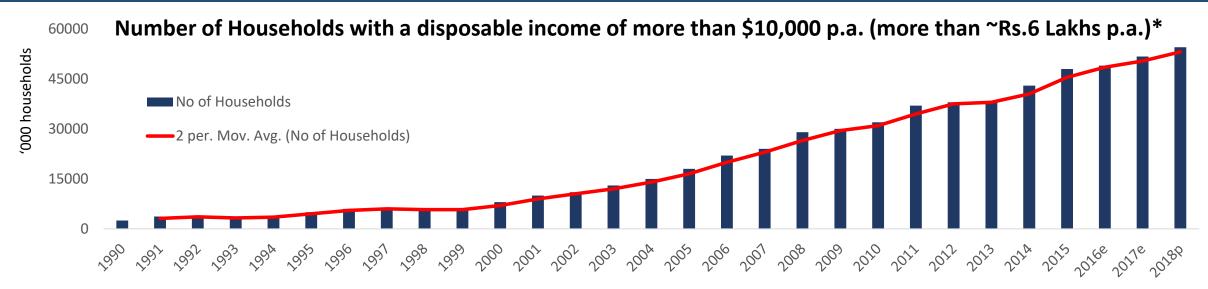
Second Upgrade

- Relentless migration has given rise to Slums in most large cities
- HFCs are involved right from the first upgrade
- Every transaction thereon presents additional funding opportunity



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### Indian Housing Finance Sector Overview: Increase in Income Levels



Source: Euromonitor International/UN. Avg. exchange rate of ~Rs.60 = 1USD. Average of daily rates for the period Sep 2010-Sep 2018

- Households having disposable income of more than Rs.6 Lakhs p.a. increased from 2.5 mn in 1990 to more than 50 mn in 2017-18
- This increase has transformed India into a middle class society within two and a half decades of liberalization

- Impact
- 1. Upsurge in the number of first time home buyers looking to purchase an own home
- 2. Resultant increase in the demand for housing units especially in the 25-50 lakh price unit segment across the fringes of metros, semi urban and satellite centres
- 3. Enormous potential for financiers with a positive long term outlook as Indian middle class is set to expand in future



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### Indian Housing Finance Sector Overview: Increased Govt. Support

Government of India's Flagship Program "Housing for All" Pradhan Mantri Awas Yojana (PMAY)

**Supply Side Intervention Schemes** 

- In-Situ slum redevelopment: Utilization of land under slum
- Affordable housing in partnership with private and public sector

**Demand Side Intervention Schemes** 

- Credit Linked Subsidy Scheme (CLSS)
- Subsidy for Beneficiary-led individual house construction / enhancement

Target to construct 20 million houses targeting EWS/LIG/MIG households Projected financial assistance of Rs.2,000 bn from central government

Enhanced	<ul> <li>Infrastructure status accorded to affordable housing sector</li> <li>Benami Transactions (Prohibition) Amended Act, 2016</li> </ul>		Enhanced flow of credit to the sector
Budgetary and other Support	<ul> <li>Implementation of Real Estate Development and Regulation Act (RERA)</li> <li>Real estate transactions brought under the ambit of Goods and Services Tax (GST)</li> </ul>	À	Increased transparency, accountability and speedy redressal of disputes



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## **Star Housing Finance Limited**

#### Star Hai Toh Bharosa Hai

### Indian Housing Finance Sector Overview: Robust Regulatory Environment

- The RBI is the regulator for NBFCs and HFCs. Refinance assistance continues to be handled by The National Housing Bank (NHB)
- Despite at lower levels of mortgage penetration which preclude a possibility of major meltdown, the Regulator has learnt from the pitfalls of developed countries and has put in place several checks and measures through a) exposure limits, b) asset quality and c) capital requirements

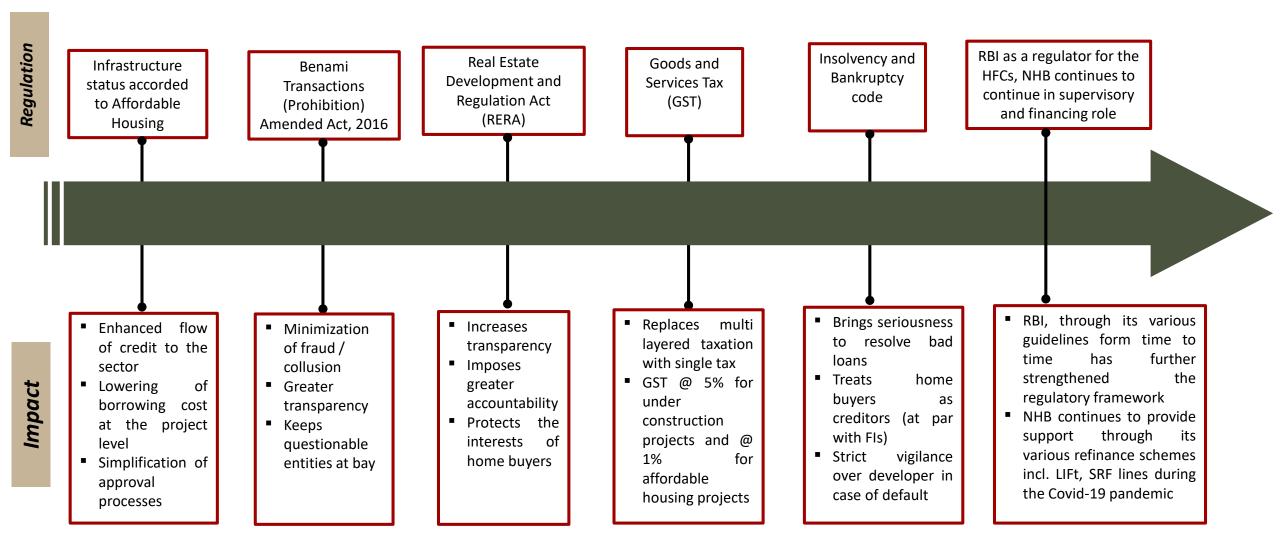
LTV and Risk Weights:	Loan Value	LTV	Risk Weight	Provisioning norms: Conservative approach towards provisioning for NPAs				
A move to ensure	Up to Rs.30 lakhs	Less than 80%	35%					
adequate capital buffer	Up to Rs.30 lakhs	80-90%	50%					
	Rs.30-75 lakhs	Up to 80%	35%	NPA Туре	No of Days	Provision		
	Greater than Rs.75 lakhs	Less than 75%	50%	Substandard Assets	91-455 days	15%		
	Restructured Loans (Additional)		25%	Doubtful Assets				
Provisioning norms:	Other housing loans (Not qualifi	ed in above)	100%	Up to 1 year	456 days to 820 days	25%		
Tightening the belts to avoid any leakages	Loan Category		Standard Asset Provisioning	1-3 years	821 days to 1550 days	40%		
	Individual housing loans		0.25%	Greater than 3 years	1551 days and above	100%		
	Commercial real estate residential housing		0.75%	Loss Assets	-	100%		
	Commercial real estate		1.00%					

The RBI as a regulator has continued to incorporate checks and balances to ensure that overall growth in housing finance space is bereft of systemic risks. Some of the key announcements being, (a) Increase in capital requirement for HFCs, (b) classification of HFCs as systematically important HFCs with asset size of more than Rs.500 crs (c) Defining minimum business operating guidelines for a company to be qualified as an HFC (principal business), (d) Introduction with LCR framework with HFCs assets size of Rs.5000 crs (e) Issuance of guidelines on liquidity risk management framework with minimum asset size of Rs. 100 crs (f) Issuance of moratorium guidelines in Mar 2020 in the wake of first Covid-19 wave and announcement of loan recast during the second Covid-19 wave Source: NHB website, ICRA mortgage market report



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### Indian Housing Finance Sector Overview: Reforms Paving the Way





#### Star Hai Toh Bharosa Hai

This presentation may contain statements about events and expectations that may be "forward-looking," including those relating to general business plans and overall growth strategy of Star Housing Finance Limited ("Star HFL"), formerly known as Akme Star Housing Finance Limited, and its associated/subsidiaries/JVs, its future outlook and growth prospects, and future developments in its businesses and its competitive and regulatory environment. Actual results may differ materially from these forward-looking statements due to a number of risks and uncertainties, including future changes or developments in Star HFL and its associates/subsidiaries/JVs, its competitive environment, its ability to implement its strategies and initiatives and respond to technological changes and political, economic, regulatory and social conditions in the Country. All financial data in this presentation is obtained from the Financial Statements for FY'2018-19, FY'2019-20, FY' 2020-21 and FY' 2021-22 on the basis of which key ratios are calculated.

The purpose of this presentation is to provide general information to prospective investors in a manner to assist them in making investment decision. It does not purport to contain all the information that the prospective investor may require.

The presentation is made for informational purposes only and should not be regarded as an official opinion of any kind or a recommendation. It does not constitute an offer, solicitation or an invitation to the public in general to invest in Star HFL. This presentation is intended for the use of prospective investors only to whom it is addressed and who is willing and eligible to invest in Star HFL. The information contained in this presentation is obtained from sources believed to be reliable. We do not represent that any information, including third party information, is accurate or complete and it should not be relied upon without proper investigation on the part of investor(s).

Star HFL or any of its director(s) or employees does not assure/give guarantee for any accuracy of any of the facts/interpretations in this document, and shall not be liable to any person including the beneficiary for any claim or demand for damages or otherwise in relation to this opinion or its contents.

All investors must consider the risk factors, do their own analysis and/or avail expert professional help to arrive at an investment decision.

**Contact details:** Kalpesh R Dave: 9152021863

#### **Thank You**