



TCS/PR/SE-198/2021-22

March 17, 2022

National Stock Exchange of India Limited
Exchange Plaza, C-1, Block G, Bandra Kurla
Complex, Bandra (East)
Mumbai - 400051
Symbol - TCS

BSE Limited
P. J. Towers,
Dalal Street,
Mumbai - 400001
Scrip Code No. 532540

Dear Sirs,

We are sending herewith copy of the Press Release titled “**TCS Recognized as a Leader in Gartner® Magic Quadrant™ for Global Outsourced Digital Workplace Services**” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

A handwritten signature in blue ink, appearing to read 'Pradeep Manohar Gaitonde', with a flourish at the end.

Pradeep Manohar Gaitonde
Company Secretary

TATA CONSULTANCY SERVICES

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TCS Recognized as a Leader in Gartner® Magic Quadrant™ for Global Outsourced Digital Workplace Services

Tata Consultancy Services Takes a Human-Centered Design Thinking Approach to Deliver Digital Workplace Transformations, Significantly Boosting Employee Experience and Productivity

NEW YORK | MUMBAI, March 17, 2022: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS) has been positioned as a Leader in the Gartner Magic Quadrant for Outsourced Digital Workplace Services (ODWS)¹.

The report evaluates the Ability to Execute and Completeness of Vision of 17 ODWS providers. According to the report, the main goal of ODWS is to provide integrated and ubiquitous digital workplace services to employees to increase their engagement, productivity, and digital dexterity to support the organization's digital business strategy.

"The hybrid work model is radically changing how employees collaborate and enterprises engage with them. TCS helps organizations craft a vibrant workplace paradigm leveraging cognitive, AI and other digital technologies to foster collaboration, enhance employee experience and deliver superior business outcomes," said **Ashok Pai, Global Head, Cognitive Business Operations, TCS.** *"We believe this recognition is a testament to our vision, continued investments in innovation and the resultant market success."*

TCS offers a comprehensive portfolio of consulting-led services across the workplace services value chain and leverages Secure Borderless Workspaces™ (SBWS™), its transformative remote working operating model to enable touchless, intelligent, agile, and digital operations that deliver superior business outcomes.

This model allows organizations to take full advantage of their talent ecosystem to maximize business opportunities. It encompasses a wide range of human functions, including infrastructure, talent management and employee engagement; processes, tools, and governance mechanisms; and collaboration and engagement practices to enable companies to realize the potential of the new world of work.

TCS Cognix™ for Workspace is an AI driven human-machine collaboration suite, powered by TCS' Machine First™ Delivery Model that helps enterprises create intuitive, immersive, and intelligent workspaces – a key to delightful employee experiences. It comes with an array of easy-to-deploy, modular and scalable value builders that bring together multiple digital levers and enable zero-touch IT, the next-gen workplace and enhanced employee experience. Some examples of these value builders are cognitive virtual assistants, experience analytics, a user segment analyzer, and a proactive endpoint remediator.

TCS' Smart Meetings solution helps transform the meeting experience for remote working employees with comprehensive services, full lifecycle support and global coverage. It includes integrating business applications to help drive productivity, enterprise voice enablement using direct routing, meeting room experiences, adoption, and change management with 24*7 managed support.

TCS also ensures seamless adoption of digital workplace initiatives within enterprises through solutions such as TCS Office 365 Engage – a curated, personalized, and gamified adoption cum learning platform that curates the learning journey based on the Office 365 usage pattern, role, activities, and geography. Its subtle gamification elements make it more interesting to explore Office 365.

"Enterprises are investing in employee experience and reimagination of the digital workplace value chain, enabling their employees to work collaboratively and effectively," said **Ashok Krish, Global Head, Digital Workplace, Microsoft Business Unit, TCS.** *"TCS' portfolio of new-age digital workplace solutions helps companies design frictionless workplace experiences while reducing the cost of employee coordination and*

¹ Gartner, Magic Quadrant for Outsourced Digital Workplace Services, Daniel Barros, February 21, 2022

boosting employee productivity.”

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About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world’s largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 556,000 of the world’s best-trained consultants in 46 countries. The company generated consolidated revenues of US \$22.2 billion in the fiscal year ended March 31, 2021, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com

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