RateGain Travel Technologies Limited

(Formally Known as RateGain Travel Technologies Pvt. Ltd.)



CIN No.: L72900DL2012PLC244966

Website: www.RateGain.com

February 10, 2023

To,

National Stock Exchange of India Limited (NSE: RATEGAIN) BSE Limited (BSE: 543417)

Subject: Investor Presentation on the Un-Audited (Standalone and Consolidated) Financial Results of the Company for the Quarter and Nine months ended December 31, 2022

Dear Sir/Ma'am,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith Investor Presentation on Un-Audited (Standalone and Consolidated) Financial Results of the Company for the Quarter and Nine months ended December 31, 2022.

Please take the above information on record.

Yours faithfully,

For RateGain Travel Technologies Limited

(Thomas P. Joshua)

Vice President - Legal & Company Secretary

Memb. No.: F9839

Encl.: As above

Corporate Office: Club 125, Plot No. A – 3,4,5, Tower A, 4th Floor, Sector-125, Noida – 201301, UP, India | Tel: +91 120 5057000 Registered Office: M-140, Greater Kailash, Part-II, New Delhi - 110048





Our mission is to be the leading revenue maximization SaaS platform for the hospitality & travel industry.

Our vision is to offer an integrated technology platform powered by artificial intelligence enabling our customers to increase their revenue through customer acquisition, retention and wallet share expansion.



Safe Harbor

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Management Commentary



Bhanu Chopra

Chairman and Managing Director



We continue to drive consistent and resilient performance on the back of expansion of existing relationships with enterprise customers. This was the best ever quarter in the history of RateGain in regards to new order wins.

Our businesses continue to witness good traction and deliver strong growth, contributing to improving margins.

I'm also excited about our recent acquisition of Adara and the opportunity ahead of us, as we look to re-capture and re-activate the client base to drive growth. This will also unlock further opportunities to grab mindshare and deepen relations with our customers.





Tanmaya Das

Chief Financial Officer



The company has posted another quarter of well-rounded performance with healthy revenue growth, margin expansion and new contract wins. Team continues to deliver across key parameters leading to improvement in key metrics.

Balanced approach with a focus on profitable growth across businesses contributing to margin performance. We continue to deliver consistent performance on growth and margins in the backdrop of a tough macro environment.

I'm happy to report that the Adara integration is progressing well as the initial phase is on track with the integration of HR, marketing and finance underway.





RateGain posts Healthy Growth with Robust Margin Expansion

Q3 FY2023

40%t

Operating Revenue Growth y-o-y

129%1

Adjusted EBIDTA Growth y-o-y

217%

Adjusted PAT Growth y-o-y

9M FY20

48%1

Operating Revenue Growth y-o-y

122%

Adjusted EBIDTA Growth y-o-y

288%1

Adjusted PAT Growth y-o-y













Healthy Demand with Stable Revenue Streams Driving Growth and Margins

Operating Revenue

Q3FY2023 INR 1,382.9 MN 39.7% growth y-o-y

9MFY2023 INR 3,822.0 MN 47.7% growth y-o-y

Adj. EBIDTA (Margin)

Q3FY2023 INR 243.5 MN (17.6%) 129.1% growth y-o-y

9MFY2023 INR 556.7 MN (14.6%) 122.1% growth y-o-y

Adj. PAT (Margin)

Q3FY2023 INR 199.2 MN (14.4%) 217.4% growth y-o-y

9MFY2023 INR 543.5 MN (14.2%) 287.7% growth y-o-y

Predictable Revenue*

Subscription Revenue **76.5**% Recurring Revenue **98.7**%

Strong Balance Sheet#

Net Cash & Equiv.: INR 4,328.2 MN 5.6% growth over FY2022

Cash from Operations: **INR 292.1 MN 1.7x** of Cash from Operations in FY2022

Sustainable Revenue*

Gross Revenue Retention **90.4%**Net Revenue Retention **105.0%**



>>

Strong Growth Metrics Combined with Operational Efficiency

640

Employees

1.9% increase Q-o-Q with Revenue Increase of 11.0%

2,650

Customers

93 Net New Customer Additions in Q3FY23

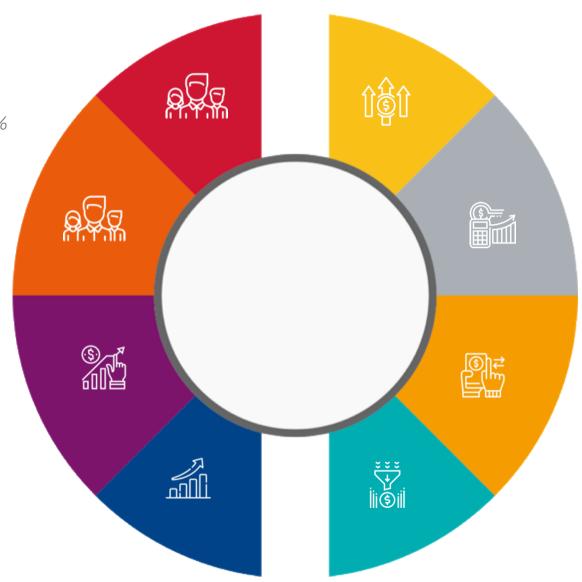
23.7%

Employee Attrition reduced sequentially

INR

8.64 Mn

Revenue Per Employee 25.0% increase over FY22



INR

5,531 Mn

Annual Recurring Revenue

22.8

LTV to CAC For 9M FY2023

INR

493 Mn

New Contract Wins 21.7% growth y-o-y

INR

2,684 Mn

Total Pipeline

Healthy pipeline growth with traction across segments





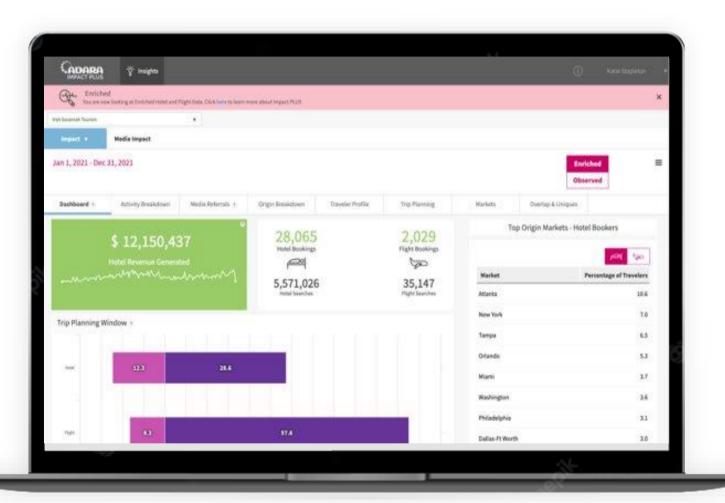
Steady Revenue Streams Driven by Constant Product Innovation

	Martech	Distribution	⊕ DaaS
Key Highlights	 Integrated end-to-end Digital Marketing offering to drive higher RoAS Increased demand for Metasearch Marketing to tackle higher costs Paid Digital Media offering – We have doubled our ARPU and increased net retention 	 Healthy growth in booking volumes on the back of consistent travel demand and new pairings enabled Increasing traction in GDS vertical As we move into the new year, booking levels into key travel markets are reporting numbers similar to those in 2019 	 Good growth momentum across OTAs, Airlines and Hotels Strong traction in the Asia Pacific region with travel restrictions being eased and increasing demand Healthy growth witnessed in Rev-Al
Segment wise Growth (Y-o-Y) (9M FY23)	82.2%	35.3%	29.1%
Achievements	 Over 65+ New Hotel Properties Added All properties of Iconic Iuxury hotel chain in North America now being serviced Good traction in the Asia Pacific and Middle East region with new brands on-boarded 	 Content-Al integration with Booking.com for seamless content distribution Expanding footprint with Enterprise customers and in partnership with leading PMS system 	 One of Europe's fastest growing airlines, SKY Express chose AirGain for optimizing pricing Expansion of existing relationships with clients across OTAs, Hospitality, Car and Cruise Lines





Acquisition of Adara: Aligned with RateGain's vision of Integrated RevMax platform



Self-use Platform with **8,000+** curated performance segments, with built-in Al

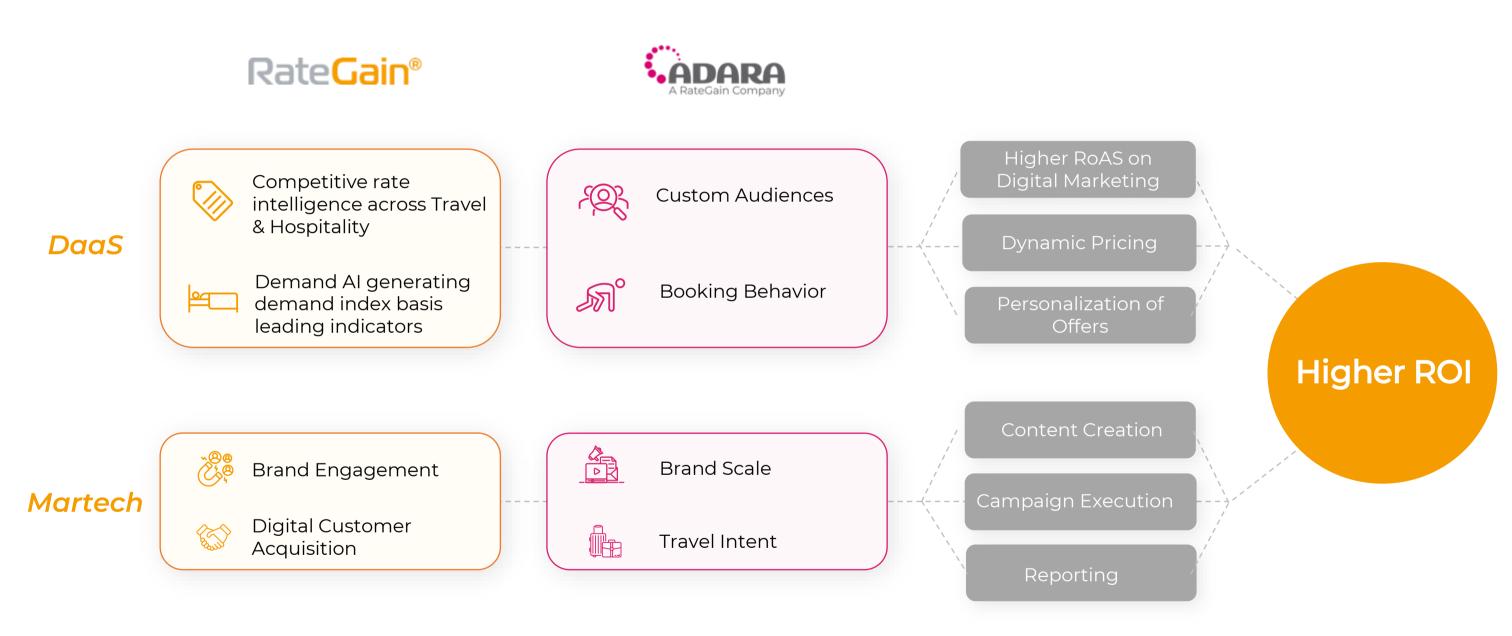
Adara Profile

- One of the world's largest travel data exchange platforms, providing access to permissioned travel intent data.
- Using first party permissioned data from brands, Adara delivers actionable travel-intent to drive better marketing ROI.
- Global leader with verified 1.6+ Billion Digital Identities and over 24 billion data elements across 100 countries for Targeted Marketing Campaigns
- Data partnership to acquire permissioned data from 270+ companies that include some of the largest Travel and Hospitality companies
- Blue chip customer base with 300+ Enterprise customers including Hotels, Airlines, DMOs, Agencies etc.
- 54 employees on-boarded
- 67% of Revenue from North America





World's Most Comprehensive Travel-Intent and Data platform to Deliver better Returns to our Customers





Award Winning Team driving Performance



Finalist
Best Channel Manager



Finalist
Best Market Intelligence
Software





360 Approach to People: Learning, Growth, Wellness and Inclusion

Building Talent

- RG POLO (Product Oriented Learning Opportunity) 1st batch of 10 participants have graduated for RG POLO
- RG Chrysalis (Management Development Program)- 50+ participants have been enrolled & graduated on the first-time manager program
- > RG Sales Velocity Foundation Program- 35 participants globally, completed the sales foundation program to enhance their skills
- > 33 Management & Engineering trainees completed their 6 months journey at RateGain
- > These trainees gone through the Young Professional Certification



- Working on building program to bring back women to corporate (India) to be launched in March 2023; targeting women on career break
- > Tailored learning programs, flexibility of work, mentorship & on-the-job training
- Announced 4th seasons of Trailblazers Club (Formerly known as CEO's club) to celebrate some of our amazing Trailblazers and their own Trailblazer journey with us

Launch of Life At RateGain

- At RateGain, we are committed towards providing a fun filled and conducive environment where employees are encouraged to perform to the best of their abilities
- ➤ Launched #LifAtRateGain communication channel to connect and celebrate people & culture



















Detailed Financials

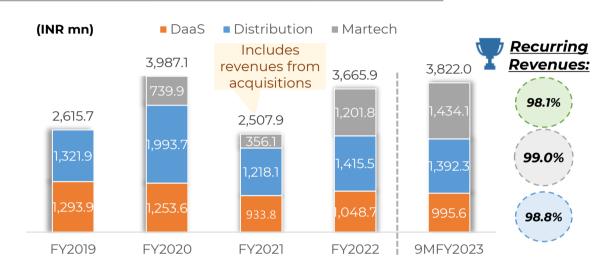




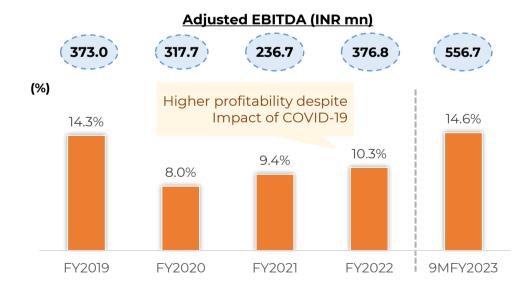
Strong Financials and Profitability Metrics

- Strong profitability metrics supported by improved positive cash flow generated from Operating Activities
- > Ability to drive revenue through multiple products by cross-selling to existing marguee customers

Operating Revenue



Adjusted EBITDA Margins 1

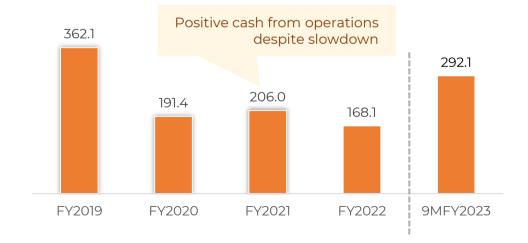


Gross Margins



Cash Generated from Operating Activities

(INR mn)

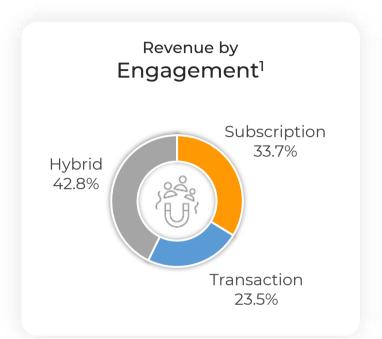


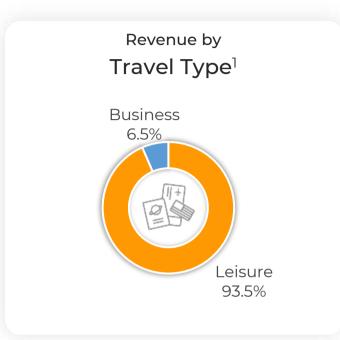


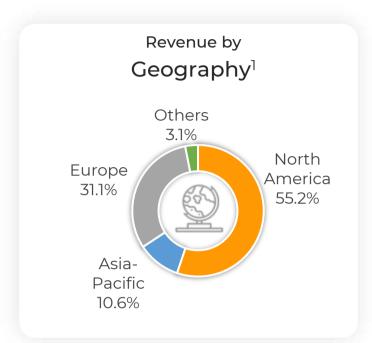


Diversified and Recurring Revenue Streams

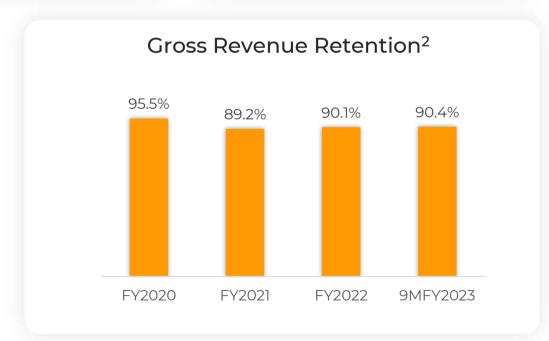
- > Diversified revenues across offerings, geographies and customers
- > High recurring revenues with subscription business forming a large part of customer engagement

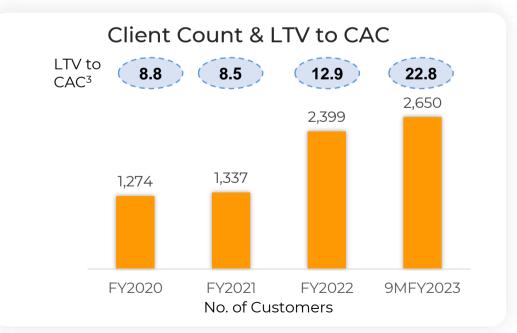














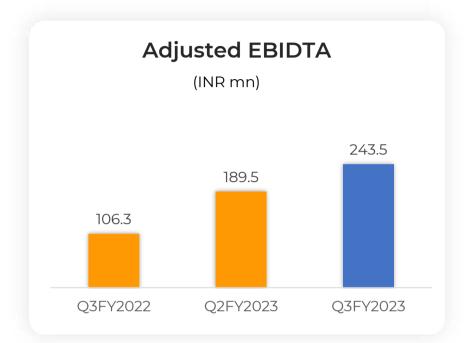
Note: Numbers have been rounded to nearest whole percentages or one decimal place... 1. 9MFY23 Revenue from contracts with customers. 2. GRR denotes percentage of renewed revenue as compared to previous Fiscal. 3. LTV:CAC is computed by i) Multiplying Gross Margin from New Sales with expected life time of the contracts to arrive at LTV ii) CAC is calculated by dividing sales and marketing costs by no of customers added.

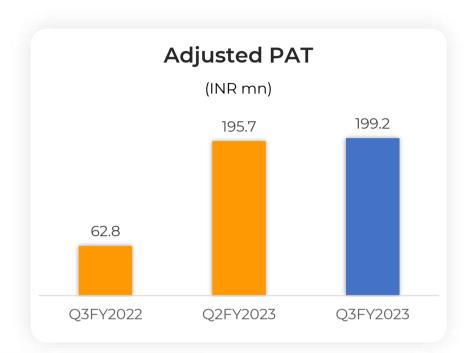


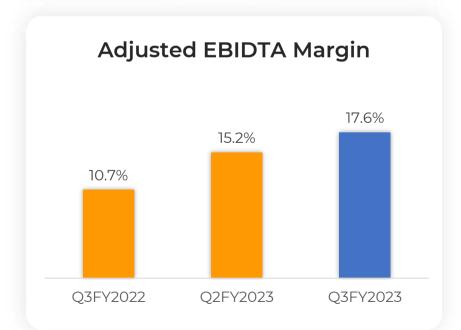
Key Financial Highlights for Q3FY2023

- > Healthy growth registered YoY in Operating Revenue
- > Operating leverage contributing to strong Operating Margin growth











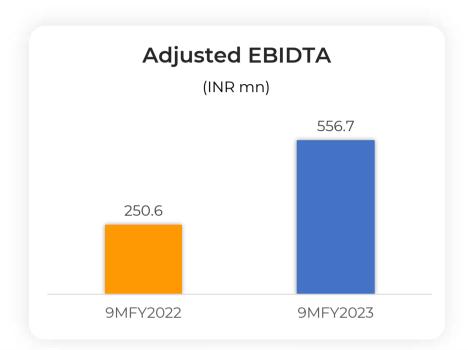


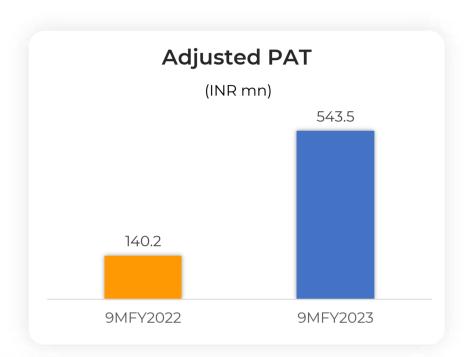


Key Financial Metrics for 9MFY2023

- > Strong growth registered YoY in Operating Revenue, Adjusted EBIDTA & PAT terms
- > Margin expansion on the back of improving operational efficiency















Consolidated Profit and Loss

Particulars (INR Mn)	Q3 FY23	Q3 FY22	YoY	Q2 FY23	QoQ	9M FY23	9M FY22	YoY
Revenue	1,382.9	990.1	39.7 %	1,246.1	11.0%	3,822.0	2,587.1	47.7 %
Employee Expenses	604.7	507.8	19.1%	579.7	4.3%	1,760.1	1,436.8	22.5%
Other Expenses	548.9	389.7	40.9%	490.6	11.9%	1,537.5	998.4	54.0%
Total Operating Expense	1,153.6	897.5	28.5%	1,070.3	7.8%	3,297.6	2,435.2	35.4 %
EBIDTA	229.3	92.6	147.5%	175.8	30.4%	524.4	151.9	245.1%
EBIDTA %	16.6%	9.4%		14.1%		13.7%	5.9 %	
Add:								
ESOPs	14.2	13.7	3.9%	13.7	3.7%	32.2	98.7	-67.4%
FX expenses								
Adj. EBIDTA	243.5	106.3	129.1%	189.5	28.5%	556.7	250.6	122.1%
Adj. EBIDTA %	17.6 %	10.7%		15.2%		14.6%	9.7%	
Depreciation	17.3	17.6	-1.9%	17.6	-2.0%	52.6	46.8	12.5%
Amortization of Acquisition cost	66.9	61.9	8.1%	66.1	1.2%	197.4	172.1	14.7%
Finance Costs	3.6	16.7	-78.7%	3.8	-5.8%	11.7	43.3	-73.1%
Exceptional expenses	-	9.1	-	-		-	9.1	
Other Income	5.6	16.9	-66.8%	68.3	-91.8%	151.4	104.1	45.4%
Profit/(Loss) Before Tax	147.1	4.2	35x	156.6		414.1	-15.1	
Tax	14.8	3.3	343.7%	27.0	-45.1%	68.0	16.8	305.1%
Profit/(Loss) After Tax	132.3	0.9	147x	129.6	2.1%	346.1	-31.9	
PAT %	9.6%	0.1%		10.4%		9.1%	-	
Add: Amortization of Acquisition cost	66.9	61.9	8.1%	66.1	1.2%	197.4	172.1	14.7%
Adj. Profit/(Loss) After Tax	199.2	62.8	217.4 %	195.7	1.8%	543.5	140.2	287.7%
Adj. PAT %	14.4%	6.3%		15.7 %		14.2%	5.4 %	





Consolidated Balance Sheet

Assets (INR Mn)	Dec-22	Mar-22
Non-Current Assets	2,329.7	2,528.5
Property, plant and equipment	65.7	65.5
Goodwill	723.2	687.5
Other intangible assets	1,195.6	1,292.6
Right to use assets	174.9	179.2
Financial Assets		
i. Investments	70.9	228.9
ii. Other financial assets incl. Loans	20.4	17.9
Deferred tax assets (net)	45.0	42.3
Non Current Tax Assets	25.3	6.1
Other non-current assets	8.7	8.6
Current assets	5,602.3	5,282.4
Financial assets		
i. Investments	1,357.2	1,417.8
ii. Trade receivables	1,009.7	941.2
iii. Cash and cash equivalents	1,790.2	341.0
iv. Bank balances other than (iii) above	1,109.8	2,110.0
Other financial assets incl. Loans	157.8	327.5
Other current assets	177.6	144.9
Total assets	7,932.0	7,810.9

Equity & Liabilities (INR Mn)	Dec-22	Mar-22
Equity and Liabilities	6,783.0	6,191.5
Equity share capital	108.3	107.3
Equity attributable to owners of the Company	6,674.7	6,084.2
Non-current liabilities	308.8	323.5
Financial liabilities		
i. Borrowings	-	-
ii. Other Financial Liabilities	27.6	51.9
Lease Liabilities	146.4	147.2
Deferred tax liabilities (net)	94.6	86.6
Provisions	40.2	37.6
Other non-current liabilities	-	0.2
Current liabilities	840.2	1,295.9
Financial liabilities		
i. Borrowings	-	-
ii. Trade payables	257.8	418.1
iii. Other financial liabilities	110.4	255.8
Lease liabilities	37.1	33.1
Current tax liabilities (net)	93.3	66.2
Provisions	3.4	2.5
Other current liabilities	338.2	520.2
Total equity and liabilities	7,932.0	7,810.9





Use of Funds raised from IPO

	Sr. No.	Particulars	Amount (INR mn)	Status
	1	Repayment of Debt availed by RateGain UK to Silicon Valley Bank	852.6	Fully utilized
	2	Payment of Deferred Consideration – DHISCO	252.0	Fully utilized
	3	Strategic Investments, Acquisitions and Inorganic Growth	800.0	Fully utilized in January 2023 towards acquisition of Adara
	4	Investment in Technological Innovation, AI and other Organic growth initiatives	500.0	Utilized INR 168.9 Mn towards in-house product development
M	5	Migration & usage of our services from self- managed Data Center to Amazon Web Services Cloud	407.7	Not Yet Utilized. Special resolution seeking variation in use of funds was approved by Shareholders. ¹
	6	General Corporate Purposes	937.7	Utilized INR 182.9 Mn towards IPO issue related expenses. Earmarked INR 500.0 Mn of these funds towards the acquisition of Adara

^{1 –} Special Resolution seeking variation in the use of INR 407.7 Mn of funds from "Purchase of certain Capital Equipment for the Data Center" to the abovementioned was approved by Shareholders with an approval percentage of over 99%



Industry Trends

66

In the U.S., we no longer talk of recovery in leisure travel. The demand for travel has been above 95% of pre-pandemic levels since February 2022 – Skift





Travel Demand expected to Stay Strong in 2023

Healthy growth expected across OTA bookings with Asia re-opening and international travel increasing



Hotels on track for strong performance with healthy occupancy levels and high prices contributing to high Revenue per Room



Source: Skift Research



Company Overview



RateGain's high-quality data and extraordinary team support helped us resolve issues and added to the best-in-class experience.







RateGain is well positioned to Help the Industry Embrace this Change

India's Largest SaaS company in the hospitality and travel industry helping the industry to Improve Guest Acquisition with the Power of Al

Uniquely positioned to capture a **Large TAM**



US\$1.4tn Global Travel Bookinas (CY24E)



TAM (CY25E)



US\$8.5bn SAM (CY25E)

Interoperable products to unlock new revenue across the travel value chain



團 Martech

Brand Engagement | Brand Monitoring | Paid Digital Media | Adara



Distribution

Connectivity Platform | Content-Al



Parity + Optima AirGain CarGain Demand-Al Rev-Al Adara

Strong Financial metrics with a proven acquisition playbook (9MFY2023)



LTV to CAC



Recurring Rev.²



NRR



Gross Margins

Leading platform to maximize revenue for the hospitality



industry

8 Global Fortune500 Cos



23 Of Top 30 **Hotel Chains**



25 Of Top 30 OTAs



All Leading Car Rentals



Cruise Lines

Clearly demarcated **Growth Levers** for future growth

Dedicated Unit to Work on New Al-led products

Investing Actively in Martech which offers good growth potential

Large Customer base to drive Up-sell & Cross-sell

Dedicated Strategic Investments Arm to Identify inorganic opportunities & Drive Synergies







Expanding our Offering to enable Global Clients to Unlock New Revenue

Business Units Aligned to our vision of acquiring guest, retaining them and wallet share expansion

	2005	2008	2019
	DaaS	Distribution	Martech
Overview	 Provide data and information to players across the travel & hospitality industry Deliver insights including competitive and rate parity intelligence Al led Products to gauge Demand and optimise pricing 	 Seamless connectivity between Hotels and their demand partners including OTAs, GDS and others Communicate availability, rates, inventory and content Al led product to standardise content distribution 	 End to End Digital Marketing Suite to manage Brand presence for Hotels across Social Media and Metasearch platforms To Optimize Direct Bookings Monitor Guest Engagement 24x7
Revenue Model	 Subscription model Hybrid model⁴ 	 RezGain - Subscription model² DHISCO - Transaction model³ 	> Subscription model
Revenue Mix (9M FY2023)	26.1%	36.4%	37.5%
Total SAM (CY25E)	USD 1.1 Bn	USD 1.9 Bn	USD 5.5 Bn
Acquisitions	Adara (2023)	DHISCO (2018)	BCV Social (2019) MyHotelShop (2021) Adara (2023)
New AI based Products developed at RG Labs	Rev Al Demand Al	Content AI	Engage Al







Annexures





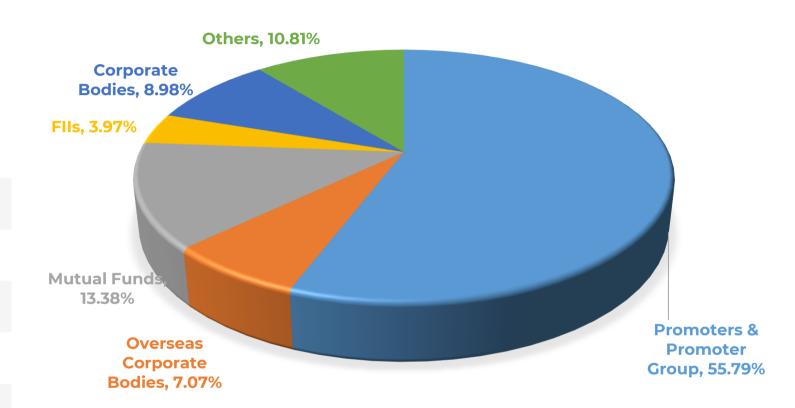
Promoters

- Bhanu Chopra & Family currently hold 55.79%
- > They continue to hold same number of shares since IPO

Key Shareholders

Nippon Life India Mutual Fund	9.29%
Avataar Holdings	7.07%
Plutus Wealth Management	6.70%
Goldman Sachs Funds	2.48%
Aditya Birla Sun Life Mutual Fund	1.94%
ICICI Prudential Mutual Fund	1.15%

Shareholder Types (as of Dec 31, 2022)









THANKYOU



CIN: L72900DL2012PLC244966

Mr. Divik Anand

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