

TO ALL STOCK EXCHANGES

**BSE LIMITED
NATIONAL STOCK EXCHANGE OF INDIA LIMITED
NEW YORK STOCK EXCHANGE**

October 19, 2021

Dear Sir/ Madam,

Sub: Press Release

Please find enclosed the press release titled '**Infosys Finacle Rated a Leader in Digital Banking Engagement Solutions by Independent Research Firm**' for your information and records.

This information will also be hosted on the Company's website, at www.infosys.com.

Thanking you,

Yours sincerely,
For **Infosys Limited**



A.G.S. Manikantha
Company Secretary

Infosys Finacle Rated a Leader in Digital Banking Engagement Solutions by Independent Research Firm

Rated a leader for both digital banking engagement platforms and engagement hubs

Bengaluru, India – October 19, 2021: [Infosys Finacle](#), part of EdgeVerve Systems, a wholly-owned subsidiary of [Infosys](#) (NSE, BSE, NYSE: INFY), today announced that it has been positioned as a Leader in both **The Forrester Wave™: Digital Banking Engagement Hubs (DBEH), Q3 2021** and **The Forrester Wave™: Digital Banking Engagement Platforms (DBEP), Q3 2021** reports.

Highlights of The Forrester Wave™: Digital Banking Engagement Hubs (DBEH), Q3 2021:

- The DBEH, Q3 2021 report evaluates 9 Digital Banking solutions on a comprehensive set of 30 criteria focusing on current offering, strategy, and market presence.
- The report states that [Finacle Digital Engagement Hub](#), which is built on well-designed architecture offers banks multiple delivery options in the cloud, and also stands out for its preventive maintenance service.
- Finacle Digital Engagement Hub ranked highest among all vendors in the Market Presence category, reflecting installed base, countries with existing clients, and DBEH-related revenue
- Finacle Digital Engagement Hub also received the highest scores in 20 of the 30 criteria used for assessment – which include API Support, API Management, Off-the-shelf retail banking services, Engagement Infrastructure, Application Architecture, Security, Planned technology enhancements, SaaS strategy, and Breadth of offering, among others

A complimentary copy of The Forrester Wave™: Digital Banking Engagement Hubs, Q3 2021 report can be accessed [here](#).

Referring to Finacle Digital Engagement Hub, Jost Hopermann, VP and Principal Analyst, Forrester, mentions in the report, “EdgeVerve (Finacle) excels with engagement infrastructure on a well-designed architecture. In addition to a host of rich functional, technology, and architecture enhancements, the solution’s well-defined roadmap also features many differentiators such as hyper-scalable APIs and machine learning and deep learning for security purposes. The solution comes with strong API management, offers broad and rich retail, business, and corporate banking services, and excels with its top-tier engagement infrastructure. EdgeVerve (Finacle) is a good fit for banks with a preference for custom-built apps seeking an advanced solution that can be melted into their existing infrastructure.”



Sanat Rao, Chief Business Officer & Global Head, Infosys Finacle, said, "Maximizing digital engagement is key for banks to drive growth in this digital-first era. Our unified hub solution provides a robust foundation to achieve this across traditional, contemporary, and emerging channels. In fact, Finacle pioneered the Digital Engagement Hub offering in the market. Over the years, the solution has helped banks of all sizes deliver superior experiences and deeper engagements. We believe that this recognition is a testimony to the leadership Finacle has achieved and the differentiated value we are creating for our clients and their customers."

Infosys Finacle

Finacle is the industry-leading digital banking solution suite from EdgeVerve Systems, a wholly owned product subsidiary of Infosys. Finacle helps traditional and emerging financial institutions drive truly digital transformation to achieve frictionless customer experiences, larger ecosystem play, insights-driven interactions and ubiquitous automation. Today, banks in over 100 countries rely on Finacle to service more than a billion consumers and 1.3 billion accounts.

Finacle solutions address the core banking, omnichannel banking, payments, treasury, origination, liquidity management, Islamic banking, wealth management, analytics, artificial intelligence, and blockchain requirements of financial institutions to drive business excellence. An assessment of the top 1000 banks in the world reveals that institutions powered by the Finacle enjoy 33 % higher returns on assets, 19 % higher returns on capital, and 3.9 % points lesser costs to income ratio than others.

To know more, visit www.finacle.com

Safe Harbor

Certain statements in this release concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2021. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

For more information contact PR_Global@Infosys.com