

February 05, 2019

Listing Department BSE Limited Phiroze Jeejeebhoy Towers Dalal Street, Fort Mumbai-400 001. Tel No. 22723121 Listing Department The National Stock Exchange of India Limited Bandra - Kurla Complex Bandra – (East), Mumbai – 400 051. Tel No.: 022 – 26598235/36

Ref.:- BSE Scrip Code 532129 / NSE Symbol: HEXAWARE

Dear Sir,

Sub: Press Release - Hexaware inaugurates dedicated digital process automation lab, HAPPI

Please find enclosed Press Release Regarding - Hexaware inaugurates dedicated digital process automation lab, HAPPI.

Kindly take the same on record.

Thanking you,

Yours faithfully, For **HEXAWARE TECHNOLOGIES LIMITED**

Gunjan Methi Company Secretary

Encl.: as above.





Press Release

Hexaware inaugurates dedicated digital process automation lab, HAPPI

Mumbai, 5 February 2019: Hexaware Technologies Ltd, a fast-growing next-gen provider of information technology, consulting, and BPO services, inaugurated HAPPI Lab (Hexaware Automation and Pega Process Innovation Lab), a customer experience center for digital process automation (DPA). The lab was inaugurated by Kenneth "Ken" Mark Nicolson, Pega's VP of Global Alliances along with R Srikrishna (Keech), CEO of Hexaware. The HAPPI Lab gives customers a real-time view of innovative business process management solutions, which can drive better operational efficiency and enhance customer experience.

The lab was inaugurated as part of the 1st Pega Day celebration, which was held on 24th Jan 2019. The event marked the visit by key dignitaries from Pegasystems, leaders in customer engagement and digital process automation (DPA) software.

Inaugurating the HAPPI Lab, **Kenneth Mark Nicolson** said, "Hexaware's partnership with Pega had a rapid start in the marketplace, and we are thrilled to launch HAPPI Lab, which helps customers navigate through next-gen digital process automation (DPA) applications. Through this unique lab, Hexaware will act as a thought leader to enhance customer experience and provide cutting-edge Automation solutions leveraging Pega."

Prasan Prabhakaran, Head of Enterprise Solutions division also shared a few thoughts about the futuristic lab: "We are delighted to launch HAPPI Lab where the prime focus is to 'RE-IMAGINE' the automation journey of our customers. Our radical approach will attempt to transform how we address customer needs, how we develop robust solutions, and how we deliver value to our customers. Our promise to our customers is 'walk-in with a business problem, engage with us over a day, and walk out with a tangible asset.' We look forward to engaging with our customers and working closely with Pega to build concrete IT solutions."

To register for the HAPPI Lab, please click: https://hexaware.com/happi-lab-registration/

About Hexaware

Hexaware is the fastest growing next-generation provider of IT, BPO and consulting services. Our focus lies on taking a leadership position in helping our clients attain customer intimacy as their competitive advantage. Our digital offerings have helped our clients achieve operational excellence and customer delight by 'Powering Man Machine Collaboration.' We are now on a journey of metamorphosing the experiences of our customer's customers by leveraging our industry-leading delivery and execution model, built around the strategy— 'Automate Everything, Cloudify Everything, Transform Customer Experiences.'

We serve customers in Banking, Financial Services, Capital Markets, Healthcare, Insurance, Manufacturing, Retail, Education, Telecom, Professional Services (Tax, Audit, Accounting and Legal), Travel, Transportation and Logistics. We deliver highly evolved services in Rapid Application prototyping, development and deployment; Build, Migrate and Run cloud solutions; Automation-based application support; Enterprise Solutions for digitizing the back-office; Customer Experience Transformation; Business



Press Release

Intelligence & Analytics; Digital Assurance (Testing); Infrastructure Management Services; and Business Process services.

Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce.

Learn more about Hexaware at http://www.hexaware.com

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Safe Harbor Statement

Certain statements in this press release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.

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