



CAPITAL TRUST LIMITED

Q1 FY2024 INVESTOR PRESENTATION

August 2023

Disclaimer



Certain statements in this document that are not historical facts are forward looking statements. Such forward-looking statements are subject to certain risks and uncertainties like government actions, local, political or economic developments, technological risks, and many other factors that could cause actual results to differ materially from those contemplated by the relevant forward-looking statements.

Capital Trust Limited will not be in any way be responsible for any action taken based on such statements and undertakes no obligation to publicly update these forward-looking statements to reflect subsequent events or circumstances.



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Capital Trust - Financing with a Tech-Touch Balance



Company Snapshot

- Being India's first "Rural Doorstep-Fintech Company," we are focused on providing financial inclusion services to underserved India by merging fintech and traditional financing.
- Our digitized rural financing model offers quick digital micro loans to MSMEs and caters to over 70,214 customers across 96 districts through 306 branches in 10 states in India.

Our Vision

To become the first fully digitalised and most trusted consumer service point in rural India that redefines the rules of MSME financing.

Our Mission

To encourage self-sufficiency and entrepreneurship in the underserved part of India by using 'low-cost, high-tech' digital finance processes.



Numbers at a Glance

















PORTFOLIO ₹ 166 Cr

Off: ₹ 130 Cr On: ₹ 36 Cr NET WORTH ₹ 75 Cr BORROWINGS ₹ 33 Cr CAPITAL ADEQUACY 59 %

LEVERAGE 0.4 X GNPA & NNPA GNPA: 0.9 %

NNPA: 0.0 %

Q1 FY24 PBT ₹ 0.64 Cr



Q1 FY24 – Start Of The Turnaround:



1. Structural & Financial Updates

Merger of Subsidiaries

Final merger of subsidiaries (Capital Trust Microfinance and Capital Trust Housing) with the holding company, Capital Trust Limited, was completed in March 2023 (post reservation of order in December 2022).

Formalization of Informal MSMEs

In May 2023, RBI released "Formalisation of Informal Micro Enterprises on Udyam Assist Platform" circular thereby classifying all CTL Loans as PSL MSME loans.



O3 Successful Bullet Repayments

In Q1 FY24, Capital Trust successfully repaid ₹77 Cr bullet repayments (₹45 Cr Sub-Debt repayment to IDFC First Bank and ₹32 Cr NCD+TL repayment to SBI).

New Sanctions & Partnerships

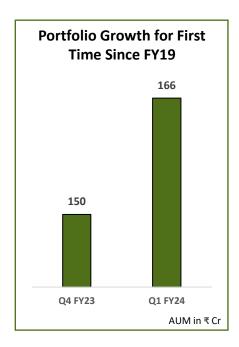
Off Balance Sheet: Went live with 1 additional NBFC (Avanti Finance) through BC Partnership in aim of providing Lending-As-A-Service.

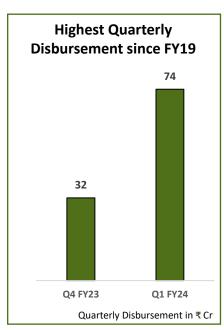
On Balance Sheet: Raised additional Term Loans from 1 Bank (IDFC First) and 4 NBFCs (Usha Finance, Prodigee Finance, Maxemo Capital, ISF Limited).

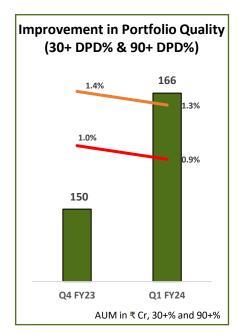
Q1 FY24 – Start Of The Turnaround:

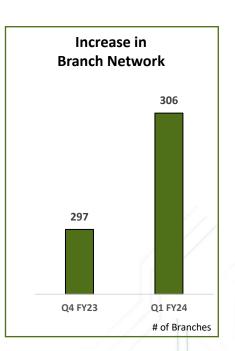


2. Operational Updates





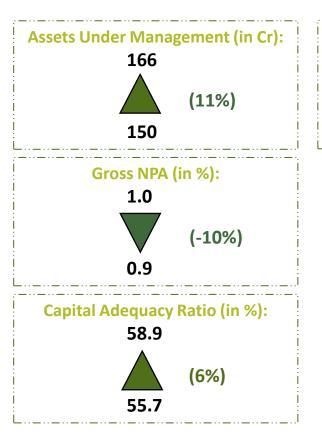


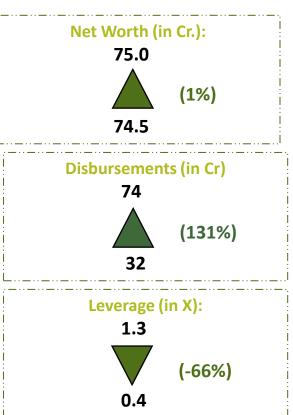


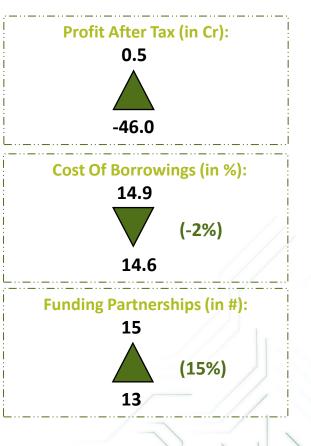
Q1 FY24 – Start Of The Turnaround:



3. Comparison of Q1 FY24 vs Q4 FY23









Rural Doorstep-Fintech Company



2. CREDIT UNDERWRITING

QR Code scan of Aadhaar Card
Automated credit bureau check
Physical Verification of business and residence premise
Business and cash flow analysis
Physical Visit Engine
Credit Engine
Telephonic Verification

4. COLLECTION

Automated client allocation based on client geo-tagged residence
Automated outbound dialling, installment reminder message
Monthly NACH payment
Payment enabled through company app
Cash collection if digital payment not received



1. LEAD GENERATION

Generate lead by door to door canvasing
Geotagging of business and residential premise
Mobile number verification through OTP
Handholding of client through digital onboarding

3. DISBURSEMENT

E-Sign / Signing of Terms and Conditions
E-NACH
Penny-drop verification

Disbursement into bank account

DIGITAL PROCESS

PHYSICAL PROCESS

Current Product Offering



Product Name	Capital Digital Loan				
Type of Loan	Unsecured Income Generating Business Loan				
Ticket Size (₹)	30,000 – 75,000				
Tenure	12 – 24 months				
ROI	32%+				
Repayment	Digital NACH followed by physical cash collection				

Why CTL?

- Branch banking
- Ease of getting loan
- Unsecured loan
- Digital loan

- Human connect
- Quick turnaround time
- Transparency with connect app
- Paperless Process

Production Optimization

- Small Ticket Size
- Short Tenure
- Optimal EMI amount
- Short Turn-Around-Time
- High Yield
- Digital Collection Enabled
- Full Cash Collection Setup
- Geo-tagged and Analytics backed

Market Segment



CLASSIFICATION	DOCUMENTATION	TICKET SIZE	ANNUAL INCOME	UNSECURED	SECURED
Formal MSME	- Income Tax Return - GST Certificate	>₹ 10 Lakh	>₹10 Lakh	> ₹ 10 Lakh New Age Fintechs	
	Shop & EstablishmentPAN CardUdyam Aadhaar	₹1Lac - 10 Lakh	₹ 4Lac - 10 Lakh	Geography Focused MSME NBFCs	Product Focused MSME NBFCs
Informal MSME	- Aadhaar Card - Udyam Assist - Bank Account	₹ 30,000 – 1 Lac	₹ 3Lac - 4 Lakh	CapitalTrust	
Microfinance	- Aadhaar Card	₹ 20,000 – 60,000	<₹3 Lakh	NBFC-MFIs	

Target Audience



Graduated from Microfinance

8% of the Microfinance clients graduate yearly from the Microfinance sector and hit a wall

New to Organized Credit

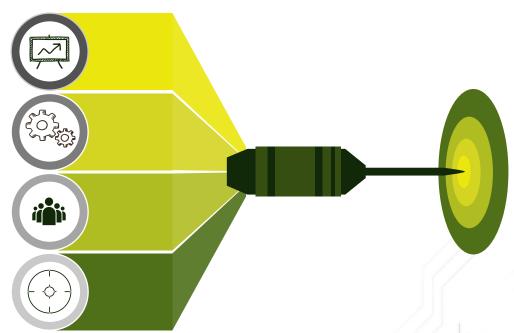
Replacing traditional informal sources of financing (local moneylenders) which currently account for 84% of all financing to MSMEs

Informal MSMEs

Unserved by MFIs (owing to RBI guidelines) and banks / large NBFCs (owing to no formal income documentation)

Clients Needing Instant Credit

With 100% digital processes, company is able to disburse loans in a matter of days from onboarding



MISSING MIDDLE

Typical Clientele





Kirana Stores



Dairy and Livestock Farmers



Grocery Vendors



Small Eateries



Textile Stores



Handicraft Manufacturers



Utility Stores



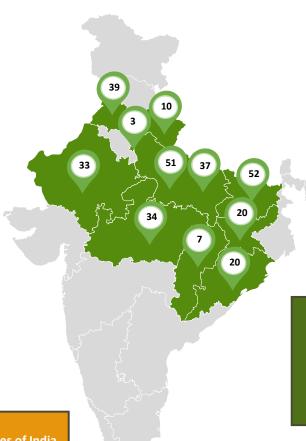
Salons



Flower Vendors

Branch Network





Actively Disbursing Branches: 188
Collection-Only Branches: 118

Reason for Collection-Only Branches:
Bad geographical delinquency in past, high DPD of
other MFIs evident in pin code report, CDL
delinquency crossing set 30+DPD benchmark

306 Branches spread across 96 Districts in 10 States of India



Capital Trust 2.0: A Clean Slate

Capital Trust

1. Portfolio Details

- High quality, seasoned AUM with 0.9% GNPA and 0% NNPA
- Current product continues to show strength with ₹586 Cr total disbursement with minimal credit cost. Portfolio sourced prior to FY20 continues to reduce

2. Pioneers in Technological Advancements

 By leveraging technology to penetrate underserved segments, we have capitalized on the inability of banks to rapidly scale operations and customize rigid policies in regard to providing business loans in rural India



3. Hybrid Dual Credit

 Automated credit (credit bureau checks and preset algorithms) supplemented with Traditional Safeguards of Branch Banking (physical verification of residence, business premise and cash flow analysis)

4. Lending-As-A-Service

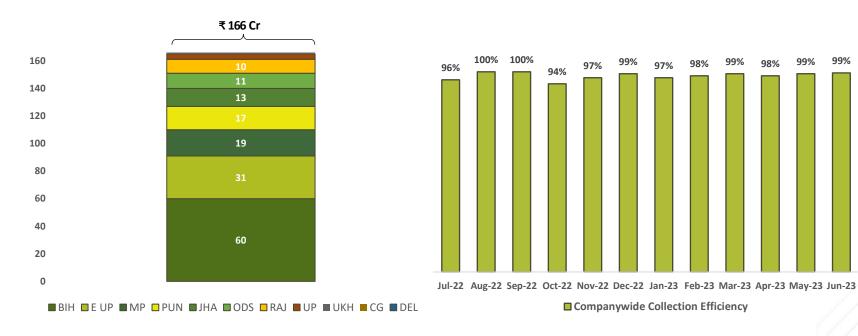
- With the inherent potential to disburse upwards of Rs.
 70Cr monthly through its existing branch network,
 Capital Trust is employing Lending-As-A-Service as a model for growth
- 7 partnerships live with more expected soon

1. Portfolio Details



99%

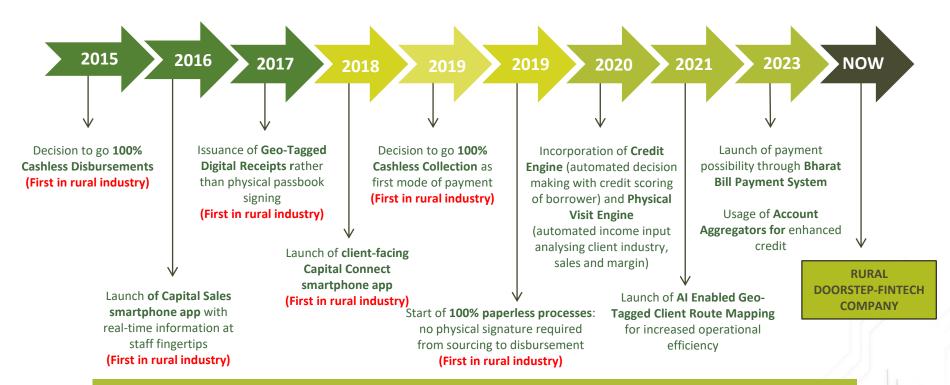
99%



Portfolio Under Management	₹ 166.2 Cr
GNPA	₹1.5 Cr
GNPA %	0.9 %
Provision Balance	₹3.1 Cr
NNPA %	0.0 %

2. Pioneers in Technological Advancements





PROACTIVE RATHER THAN REACTIVE:

Capital Trust is emerging as a Thought and Innovation leader capturing the changing rural landscape.

With our newly developed automated disbursement engine and algorithmic credit scorecard, our disbursements have increased consistently. Further, our average turnaround time has improved to less than 48 hours as on Q1 FY24

3. Hybrid Dual Credit



Instant in-principal approval by automated credit decisioning system with no manual intervention at client doorstep. Final approval subject to positive physical verification of cash flow and disposable income



Credit Team

Verification of documents

uploaded into system and

re-assessment of cash flow of client during call

Disbursement

No exceptions or manual intervention permitted

Algorithmic Credit Rule Engine & **Physical Visit Engine**

Automatic rejection in case of any deviation from prescribed credit policies

Automated Credit Bureau Check

Link-up with Equifax to review past credit history. Hard rejection in case of negative credit bureau history

Ground level authentication by physical verification of home, business and income. All details uploaded into app

Physical Verification

by Field Credit Team

Automatic uploading of client data into system. Location geo-

QR Code Scanning of

Aadhaar By Field Team

tagged and case rejected if client residence is beyond 20kms from branch



• Decision communication flow and all processes are automated

· Technology used at all stages of loan cycle eliminating requirement of physical movement of documents

• All processes time stamped and tracking of cases available on live basis

4. Lending-As-A-Service



Shift towards Off Balance Sheet partnerships for last 2 years in an aim to offer **Lending-As-A-Service (LAAS)** BC / Co-Lending Disbursements done with:



	Total Disbursements (₹ in Cr)	POS (₹ in Cr)	30+ % (on POS)	90+ % (on POS)	30+ % (on Disbursement)	90+ % (on Disbursement)
7 Live Partnerships	310	123	1.5%*	1.1%*	0.6%*	0.4%*





Prodigee Finance expected to go live in Q2 FY24

^{*} With current portfolio performance, partners have started sharing risk



Key Highlights & Ratios



(₹ in Crores)

Particulars	Q1 FY23	Q1 FY24	YoY %	Q4 FY23	QoQ %
Total Income	24.7	17.7	-28%	20.0	-11%
Total Expense (excluding tax)	22.1	17.1	-23%	81.9	-79%
Profit / Loss After Tax	1.9	0.5	-75%	-46.0	
Net Worth	122.5	75.0	-39%	74.5	1%
On-Book Portfolio	197.5	35.9	-82%	43.4	-17%
Off-Book Portfolio	110.0	130.2	18%	106.9	22%
Total Assets Under Management (AUM)	307.4	166.2	-46%	150.3	11%
Net Interest Margin	19.4%*	20.6%*	6%	17.6%*	17%
Cost Of Borrowing	13.9%	14.6%	5%	14.9%	-2%
Book Value Per Share (in ₹)	75.5	46.3	-39%	46.0	1%

^{*} Annualized

Consolidated Balance Sheet



(₹ in Crores)

Assets	Q1 FY24	Q4 FY23	Q3 FY23
Financial Assets			
Cash and Cash Equivalents	11.2	8.1	12.0
Bank Balances other than cash & cash Equivalents	8.2	65.1	68.4
Trade Receivables	4.0	3.2	3.2
Loan Portfolio	32.7	40.2	106.1
Investments	0.6	0.1	0.0
Other Financial Assets	12.3	13.4	23.1
Total Financial Assets	69.1	130.1	212.8
Non-Financial Assets			
Current Tax Assets (Net)	6.5	6.0	6.9
Deferred Tax Assets (Net)	49.1	49.3	33.9
Property, Plant and Equipment	1.2	1.3	1.4
Right to use Asset	0.0	0.0	0.0
Intangible Assets	0.2	0.2	0.2
Other Non-Financial Assets	0.6	0.8	1.1
Total Non-Financial Assets	57.6	57.6	43.5
Total Assets	126.7	187.7	256.3

Liabilities And Equity	Q1 FY24	Q4 FY23	Q3 FY23
Financial Liabilities			
Trade Payables	0.5	0.8	0.8
Debt Securities	0.0	30.0	32.4
Borrowings other than Debt Securities	33.0	20.9	36.4
Deposits	0.0	0.0	0.0
Subordinate Liabilities	0.0	45.0	45.0
Lease Liabilities	0.0	0.0	0.0
Other Financial Liabilities	15.6	13.4	18.4
Total Financial Liabilities	49.2	110.1	133.1
Non-Financial Liabilities			
Current Tax Liabilities (Net)	0.0	0.0	0.0
Provisions	1.3	1.2	1.4
Other Non-Financial Liabilities	1.2	1.8	2.6
Total Non-Financial Liabilities	2.5	3.0	4.0
		/	
Equity		//	2 1.
Equity Share Capital	16.2	16.2	16.2
Other Equity	58.8	58.3	102.9
Total Shareholders Fund	75.0	74.5	119.2
Total Liabilities and Equity	126.7	187.7	256.3



Equity & Funding Partnerships







Public Sector Banks:



Private Sector Banks:



DFI / NBFCs / P2Ps: 13





























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