

February 18, 2019

National Stock Exchange of India Limited Exchange Plaza, C-1, Block G Bandra Kurla Complex Bandra (E), Mumbai – 400 051 BSE Limited Phiroze Jeejeebhoy Towers Dalal Street, Mumbai – 400 001

**NSE Scrip Symbol: LEMONTREE** 

BSE Scrip Code: 541233

Ref: Disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Dear Sir

Pursuant to Regulation 30 of SEBI (Listing Obligation and Disclosures Requirements) Regulations, 2015, we would like to inform you that the management of Lemon Tree Hotels is scheduled to meet Institutional Investors at Kotak Institutional Equities annual global conference forum to be held at Trident, Bandra Kurla Complex, Bandra (East), Mumbai - 400 051 on Tuesday, February 19, 2019 and Wednesday, February 20, 2019.

Also find attached herewith the Corporate Presentation, which would be discussed during the Investors meet.

The above is for your record.

Thanking You

For Lemon Tree Hotels Limited

Nikhil Sethi

Group Company Secretary & GM Legal

& Compliance Officer

#### February 2019



## **Lemon Tree Hotels Limited**

## **Corporate Presentation**







#### Disclaimer

Certain statements in this communication may be 'forward looking statements' within the meaning of applicable laws and regulations. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. Important developments that could affect the Company's operations include changes in the industry structure, significant changes in political and economic environment in India and overseas, tax laws, import duties, litigation and labour relations.

**Lemon Tree Hotels Limited (LTH)** will not be in any way responsible for any action taken based on such statements and undertakes no obligation to publicly update these forward-looking statements to reflect subsequent events or circumstances.





## **Table of Contents**

I	Attractiveness of Indian Hotel Industry	4
II	Differentiated Business Model of Lemon Tree	12
III	Company Overview and Growth Plans	22
IV	Strong Operating and Financial Performance	27
V	Corporate Governance and Sustainability	34





Lemon Tree Premier, Delhi Airport



Lemon Tree Premier, Jaipur



Lemon Tree Premier, City Center, Gurgaon

## Attractiveness of Indian Hotel Industry



4

## India: A comparatively under-penetrated hotel market

			***	
Supply of Rooms	16.2 Million	5.0 Million	3.78 Million	0.2 Million
Population	7349 Million	321 Million	1379 Million	1211 Million
Penetration (Rooms/1000 People)	2.2	15.7	2.7	0.2



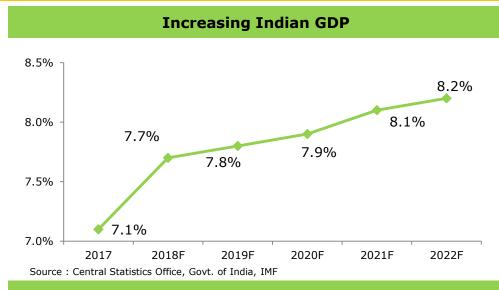
## Supply of rooms in India's hotel industry was primarily at the top-end

#### When Lemon Tree commenced business in 2002, India's Hotel industry was an inverted pyramid 2002\* 2017\* No. of rooms No. of rooms Luxury and Upper Upscale refers to Luxury-47,331 15,052 top tier hotels generally referred to **Upper Upscale** as five star, deluxe and luxury Upscale hotels more moderately positioned and priced, than top tier 24,825 4,661 **Upscale** hotels and generally classified as four or even five star hotels Upper Midscale hotels are more moderately positioned and priced Upper than upscale hotels and may be full 4,458 24,840 Midscale service or even select service hotels; these are generally classified as four star and sometimes three star hotels Midscale hotels are typically three star hotels with distinctly moderate Midscale & room sizes, quality and pricing 1,895 28,363 **Economy** Economy Hotels are typically two star hotels providing functional accommodations and limited services

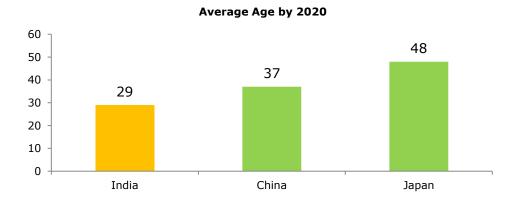


Source : Horwath Report Note: \* as of March 31 of that year

#### Significant drivers for hotel industry growth in India

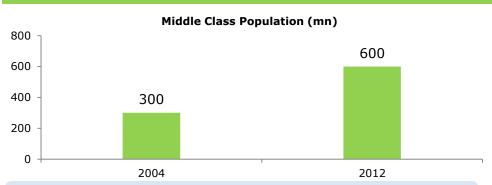


#### Rise in young population



64% of India's population is expected to be in the working age population by the fiscal year 2021

#### **Growing middle class population**



Middle class population in India is likely to overtake that of US and China by 2027

Source: World Economic Forum

#### **Higher spending**

Increased income levels expected to create additional discretionary spending capacity for the individuals

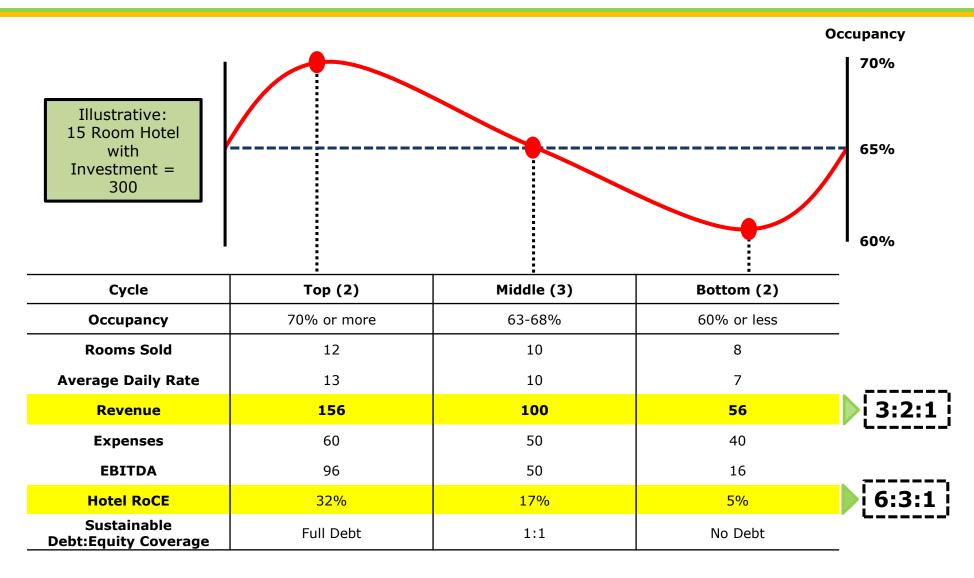
Improved road and air connectivity

Growth in domestic travel in India in forms like business travel, leisure travel, MICE visitation, wedding and social travel etc.



Source: Horwath Report

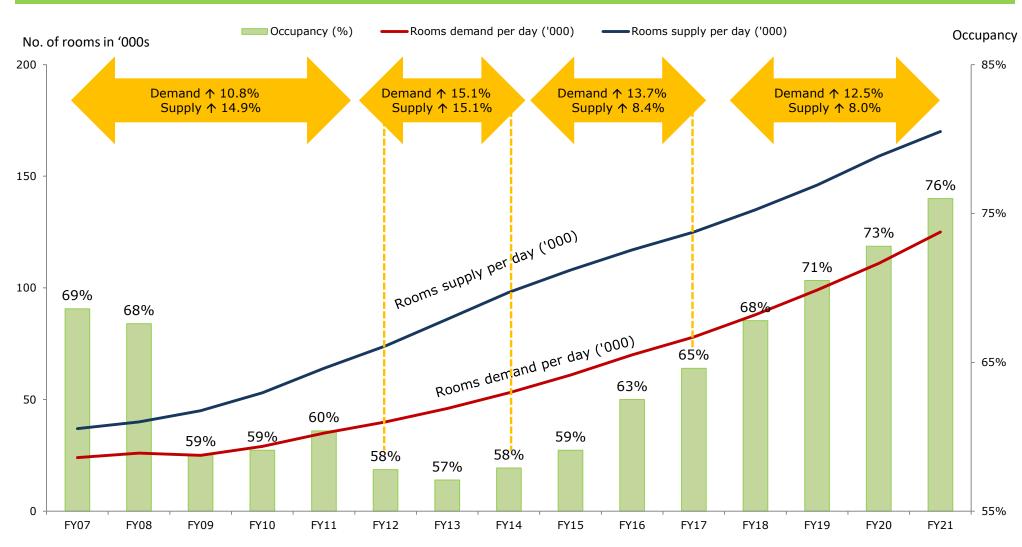
## The hotel business cycle





## Indian hotel industry is at an inflection point

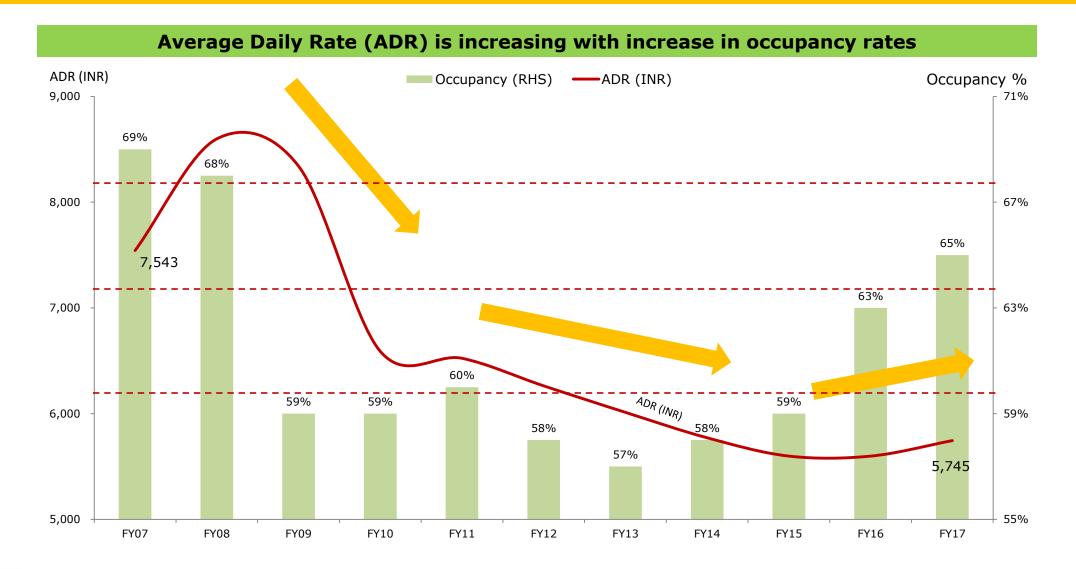
#### Slowing supply and rising demand is expected to increase occupancy





Source : Horwath Report

## Increasing occupancy leading to increase in room rates

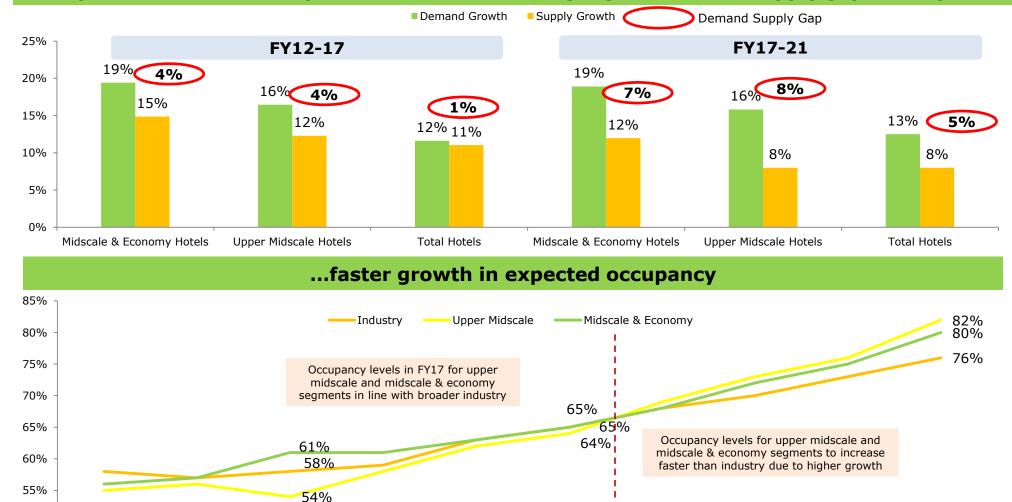




Source : Horwath Report

# Mid-priced hotel sector expected to have higher demand supply gap resulting in higher growth in occupancy

#### Mid-priced hotel sector expected to continue having higher demand-supply gap leading to...



FY16

FY17

FY18

FY19



50%

Source : Horwath Report

FY13

FY14

FY15

FY12

FY20

FY21



Lemon Tree Hotel, Aurangabad



Lemon Tree Hotel, Gachibowli, Hyderabad



Lemon Tree Hotel, Vadodara

# Differentiated business model of Lemon Tree (LTH)



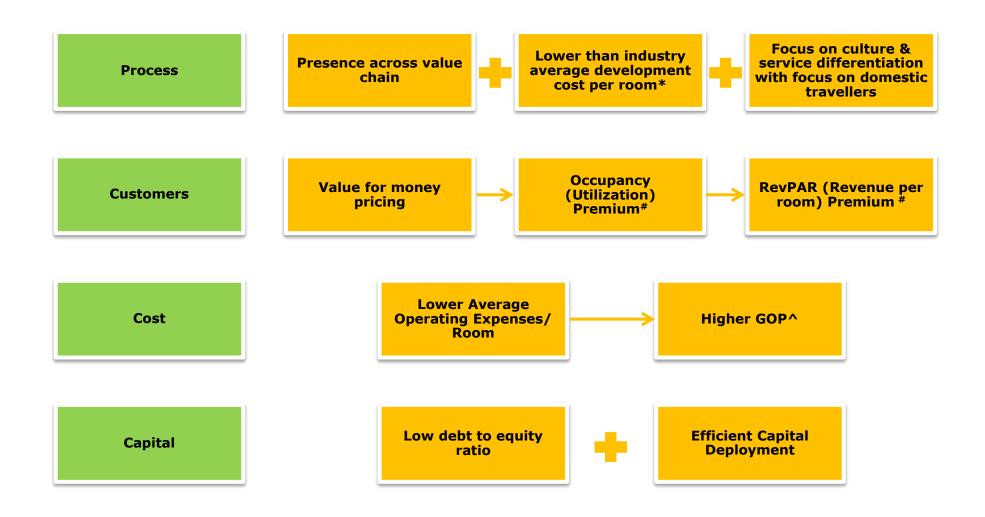
## The Business Model | Mid-cycle

#### **Lemon Tree's ROCE is > 1.5x of a typical 5 star hotel in India**

	Typical 5 star	lemon tree	
Cost Per Room (Normalised)	1000	400	~40% of Five Star
Rate (Normalised)	100	50	
Occupancy	x%	1.2x%	
Room Revenue (Normalised)	100	<u>60</u>	~60% of Five Star
Total Revenue (Normalised)	100	<u>50</u>	Lower other income for LTH
Cost (Normalised)	65	<u>25</u>	~40% of Five Star
EBITDA (Normalised)	35	<u>25</u>	
RoCE	X	<u>1.7x</u>	



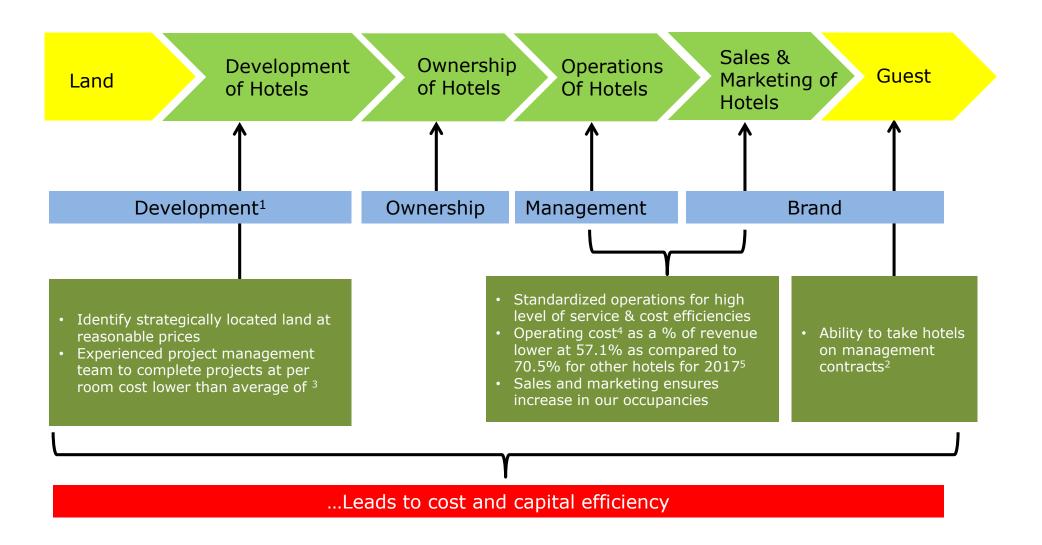
## Competitive Advantage: Differentiated Business Model

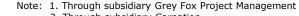




Notes: \*Based on average development cost per room (excluding the cost of land), for our owned hotels (including owned hotels located on leased or licensed land), developed between the fiscal years 2011 and 2015 in the upper -midscale, midscale and economy hotel segments, respectively, which was lower than the average of select hotels in the respective hotel segments, for the same period; Source: HVS (India – 2016 Hotel Development Cost Survey)

**Lower than industry** Focus on culture & service **Presence across value Process** average development cost differentiation with focus on chain domestic travellers per room





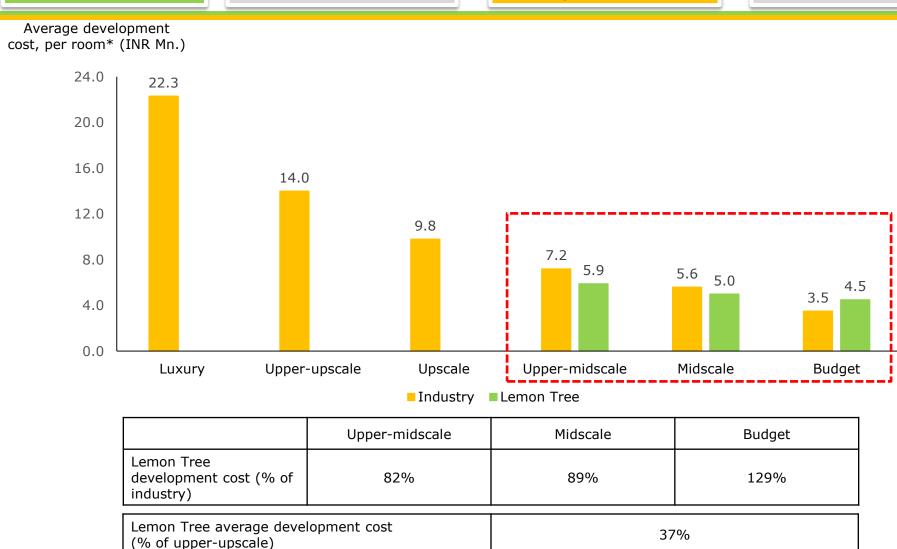
- 2. Through subsidiary Carnation
- 3. For Select Hotels for the same period, according to a survey conducted by HVS (India 2016 Hotel Development Cost Survey)
- 5. Source: FHRAI-Indian-Hotel-Survey-2016-17



#### **Presence across value chain**

Lower than industry average development cost per room ^

Focus on culture & service differentiation with focus on domestic travellers



^ Lemon Tree's average development cost per room (excluding the cost of land) for owned hotels developed between 2011 and 2015 was lower than the average of select hotels in the respective hotel segments for the same period



#### Presence across value chain



Lower than industry average development cost per room



Focus on culture & service differentiation with focus on domestic travellers



- Ranked 4th in India and only Hotel chain in top 10 Best Companies to Work for by the Great Place to Work Institute, India in 2017
- Ranked 12th in Asia's Best Large Workplaces in 2018 by Great Place to Work Institute. Only Indian company in top 15
- The highly engaged work force provides superior service to customers

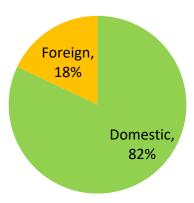
## Superior service leads to higher Customer Satisfaction as demonstrated by TripAdvisor recognition

#### **Focus on Domestic Customers**



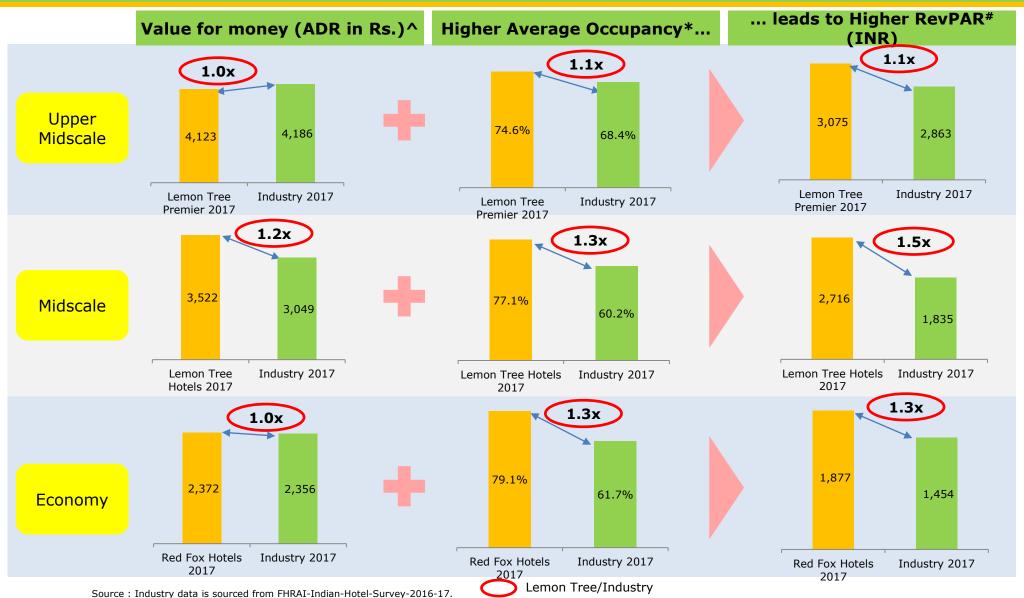
26 out of 41 hotels (which were operational for at least a year and were eligible for receiving this recognition) were awarded the TripAdvisor Certificate of Excellence for 2018

#### **FY18**





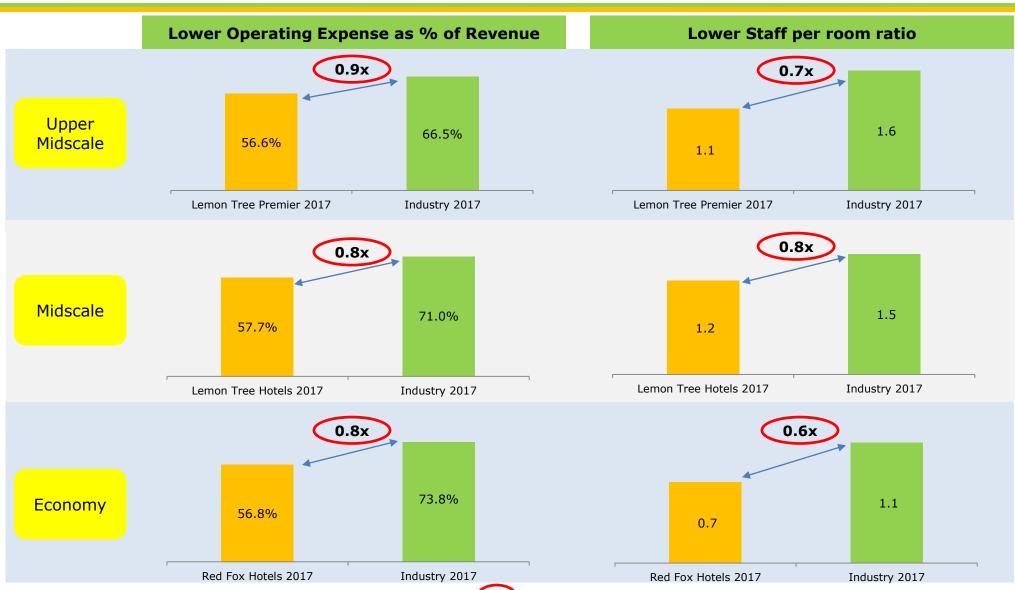






^ Average Daily room rent; \*Average occupancy represents the total number of room nights sold divided by the total number of room nights available at a hotel or group of hotels; #RevPAR is calculated by multiplying ADR and average occupancy, where ADR represents revenue from room rentals divided by total number of room nights sold at our owned and leased hotels (including rooms that were available for only a certain portion of a period); Industry 2017 data is for all participating hotels in respective hotel segment

Higher GOP^





Lemon Tree/Industry

# Summary | Relative Performance comparison (Lemon Tree vs. Industry Segments)

	LT Group %	LTP %	LTH %	RFH %
FY17	of Five Star	of Four Star	of Three Star	of Two Star
	Aggregate	Aggregate	Aggregate	Aggregate
Net ARR (INR)	59%	98%	115%	101%
Occupancy (%)	114%	109%	128%	128%
RevPAR (INR)	68%	107%	148%	129%
Takal Bassassa	F20/	1000/	1100/	0.407
Total Revenue	53%	100%	110%	84%
Total Expenses	46%	85%	89%	65%
EBITDAR	65%	129%	160%	138%
Average development cost/room	37%	82%	89%	129%
ROCE	178%	158%	179%	108%
Staff/room	58%	70%	75%	65%





#### Maintained an efficient capital structure with a balanced-asset model

- Track record of multiple simultaneous hotel developments – both organically and inorganically
- Present across the hotel value chain including both development and management of hotels

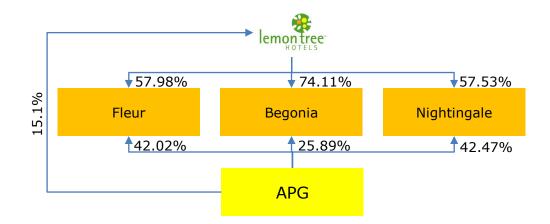
#### Stabilisation



- Standardized pre-opening and seamless day-to-day operations, at high levels of service and cost efficiencies
- A dynamic pricing policy
- Diversified team working to increase hotel occupancies and achieve operational and financial targets

## Monetisation platform

- Sale of operational assets by divesting equity interest in certain operating hotels
- Capital recycled back into new development
- · Retains management and control



- Transferred minority stake in subsidiaries operating certain operational hotels to APG since 2012
- Capital raised from APG was used to purchase land and develop additional hotels
- Lemon Tree continues to have operational control over hotels, while reducing costs capital and operational
- Lemon Tree earns management fee from these hotels





Lemon Tree Hotel, Coimbatore



Lemon Tree Premier, City Center, Gurgaon



Lemon Tree Vembanad Lake, Alleppey, Kerela

# Company Overview and Growth Plans



22

22





5342 rooms; 53 hotels







1,273 rooms; 10 hotels



			Key Statistics		
		Q3 FY18	Q2 FY19	Q3 FY19	31st Jan FY19
	Cities	27	31	31	32
HOTEL	Hotels	42	50	52	53
	Rooms	4516	4999	5291	5342
lemontree smiles	Loyalty Members	663,095	835,732	889,080	908,726

#### Portfolio Breakup as on 31st January, 2019



Operational Portfolio	al Portfolio Owned		Leased		Managed		Total	
31.01.2019	Hotels	Rooms	Hotels	Rooms	Hotels	Rooms	Hotels	Rooms
Lemon Tree Premier	5	997	2	161	4	344	11	1,502
Lemon Tree Hotels	13	1241	4	321	15	1,005	32	2,567
Red Fox Hotels	5	759	1	91	4	423	10	1,273
Total	23	2997	7	573	23	1,772	53	5342

In Pipeline	Ow	Owned		Leased		Managed		Total	
31.01.2019	Hotels	Rooms	Hotels	Rooms	Hotels	Rooms	Hotels	Rooms	
Lemon Tree Premier	4	1161	0	0	6	483	10	1,644	
Lemon Tree Hotels	1	79	0	0	20	1516	21	1,595	
Red Fox Hotels	0	0	0	0	3	219	3	219	
Total	5	1240#	0	0	29	2,218	34	3458	

## India's largest hotel chain in Mid-priced Hotel Sector 1

#### Lemon Tree is the largest hotel chain in mid-priced hotel sector in India<sup>1</sup> and #3 in terms of total rooms <sup>1,2</sup>





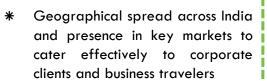
<sup>2.</sup> Source : Horwath Report

<sup>3.</sup> Accor has minority investment in hotels with inventory aggregating 4,168 rooms; Accor's proportionate share of room's ownership is 1,642 rooms. Since it is only a minority stake ranking is Accor is not ranked in category of Owned Rooms

<sup>4</sup> Top 12 classification is based on inventory as at March 31, 2017, the data for earlier years and as at June 30, 2017 is provided only for comparison purposes

#### Strategically positioned in key geographies with Lemon Tree share of total midpriced hotel sector





Hotel operations in each of the top 10 markets in India (based on hotel inventory)

Focus in key micro markets to address demand and optimize pricing

Hotels at locations with high barrier-to-entry such as close to major business centers, airports etc.

International hotels-

(Hotels/Rooms)

 Bhutan: 2 / 65 Kathmandu : 1/75 Dubai : 1/114

**Jaipur:** FY17 - 11% FY21E - 10%

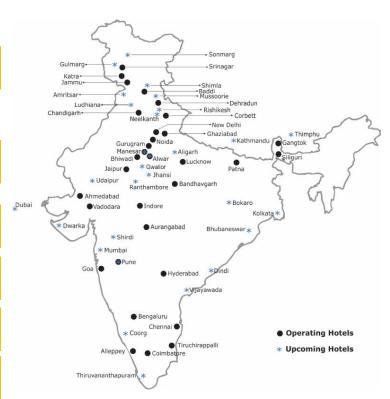
Ahmedabad: FY17 - 11% FY21E - 9%

> Mumbai: FY17 - NA FY21E - 17%

**Pune:** FY17 – 5% FY21E - 9%

Goa: FY17 - 4% FY21E - 4%

Bengaluru: FY17 - 9% FY21E - 8%



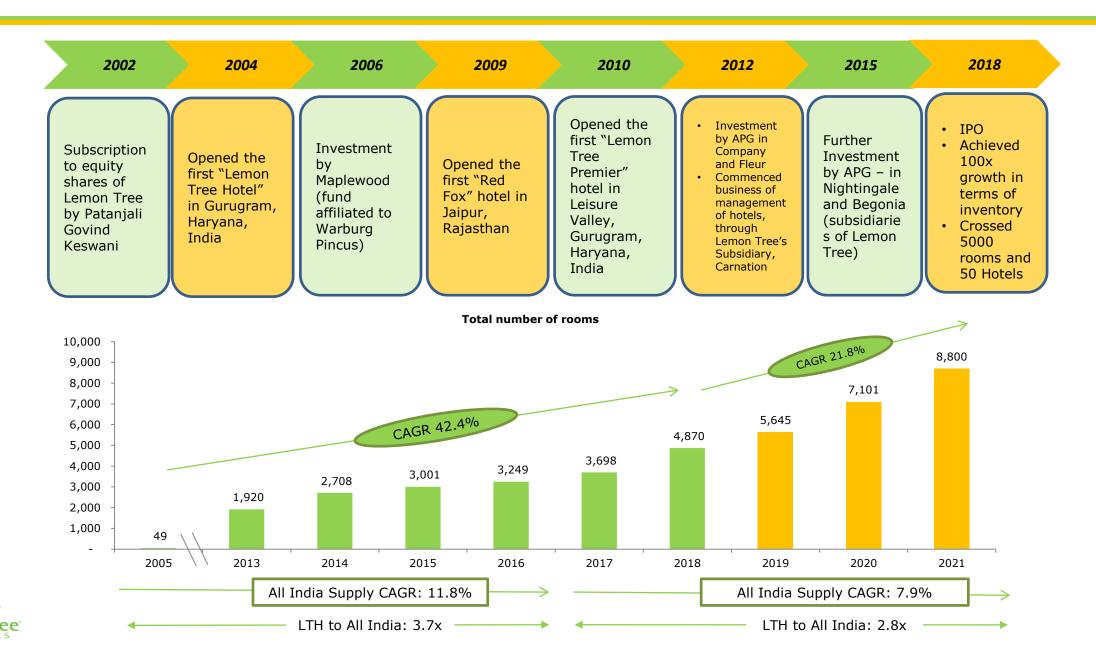
**Delhi NCR:** FY17 - 14% FY21E - 16%

Kolkata: FY17 - NA FY21E - 8%

**Hyderabad:** FY17 - 24% FY21E - 21%

Chennai: FY17 - 5% FY21E - 4%

#### Milestones



28



Lemon Tree Amarante Beach, Goa



Lemon Tree Premier, Corbett



Lemon Tree Premier, Hyderabad

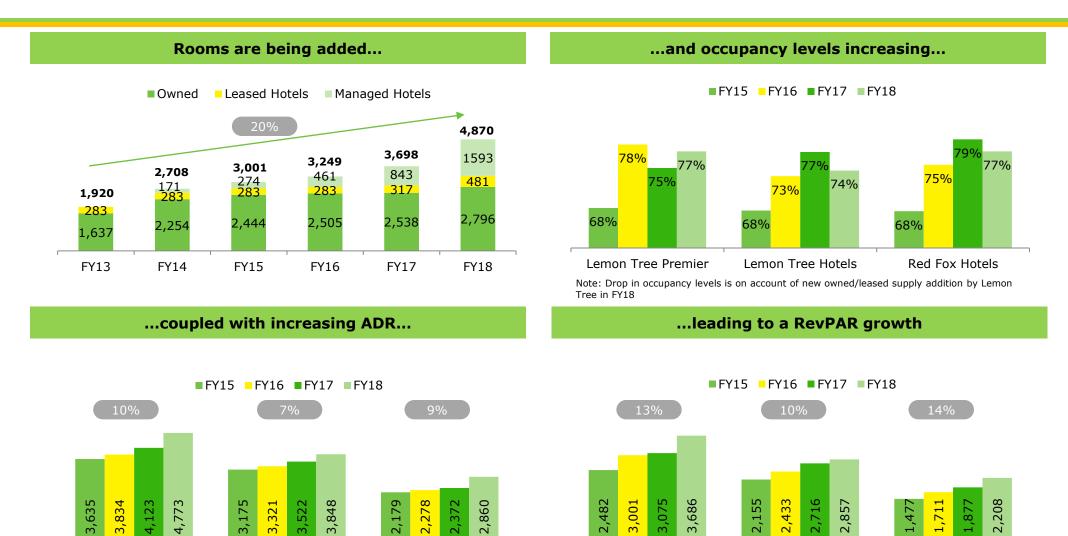
# Strong Operating and Financial Performance



## Strong operating performance

Lemon Tree Premier

Lemon Tree Hotels



Red Fox Hotels

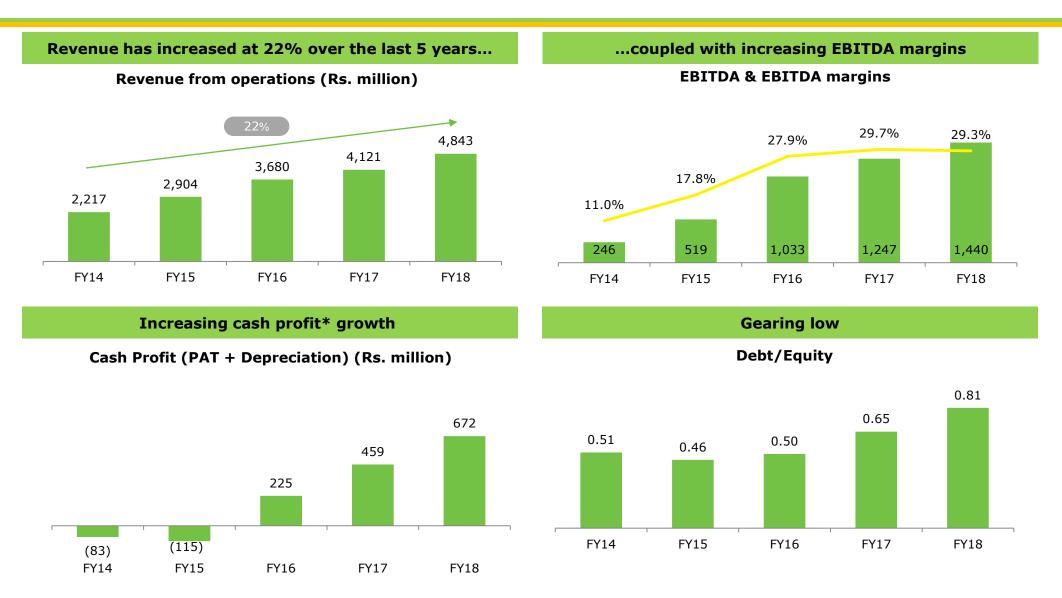
Lemon Tree Hotels

Lemon Tree Premier

Red Fox Hotels



## Strong Growth and improving margins







Parameters	Financial year	Adult Hotels (Stable - older than 3 years)	Toddler Hotels (Stabilizing - between 1-3 years old)	Infant Hotels (New - less than 1 year old)	Under-development hotels
	FY18	21	3	4	7
Hotels	FY17	21	3	-	7
Operating Rooms	FY18	2,727	1281	422	1.505
(year-end)	FY17	2,727	1061	-	1,525
• • • • • • • • • • • • • • • • • • •	FY18	77.6%	61.5%	66.0%	Deep demand markets
Occupancy Rate (%)	FY17	77.5%	51.6%	-	(high occupancies)
Average Daily Rate	FY18	3,900	5,274	3,422	1.5x of Adult Hotels in
(Rs.)	FY17	3,411	5,302	-	that year*
Hotel level	FY18	0.67	0.49	0.15	
EBITDAR <sup>2</sup> /room (Rs. million)	FY17	0.62	0.32	-	High*
Hotel level EBITDAR <sup>2</sup>	FY18	44%	36%	15%	11:*
Margin (%)	FY17	43%	32%	-	High*
Hotel level ROCE*3	FY18	12%	6%	(1%)	2.0x of Adult Hotels in
(%)	FY17	11%	6%	-	that year*

Notes: \* Hotel level ROCE for hotels older than 5 years is 13% for FY18.

<sup>1) 22</sup> rooms were added in Lemon Tree Wildlife resort, Bandhavgarh which were operational from November-2017

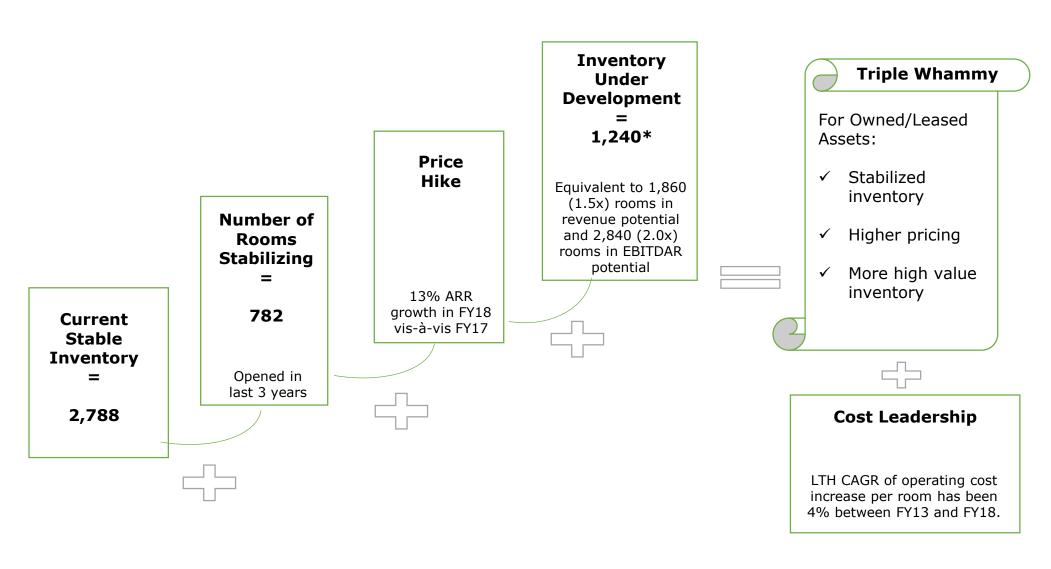
<sup>2)</sup> Hotel level EBITDAR measures hotel-level results before lease rentals, debt service, depreciation and corporate expenses of the owned/leased hotels, and is a key measure of company's profitability

<sup>3)</sup> Hotel level RoCE is calculated as : (Hotel level EBITDAR - lease rentals)/Capital deployed for operational owned & leased hotels.

<sup>4)</sup> Full year numbers will be updated on annual basis.

<sup>\*</sup> Post stabilization.

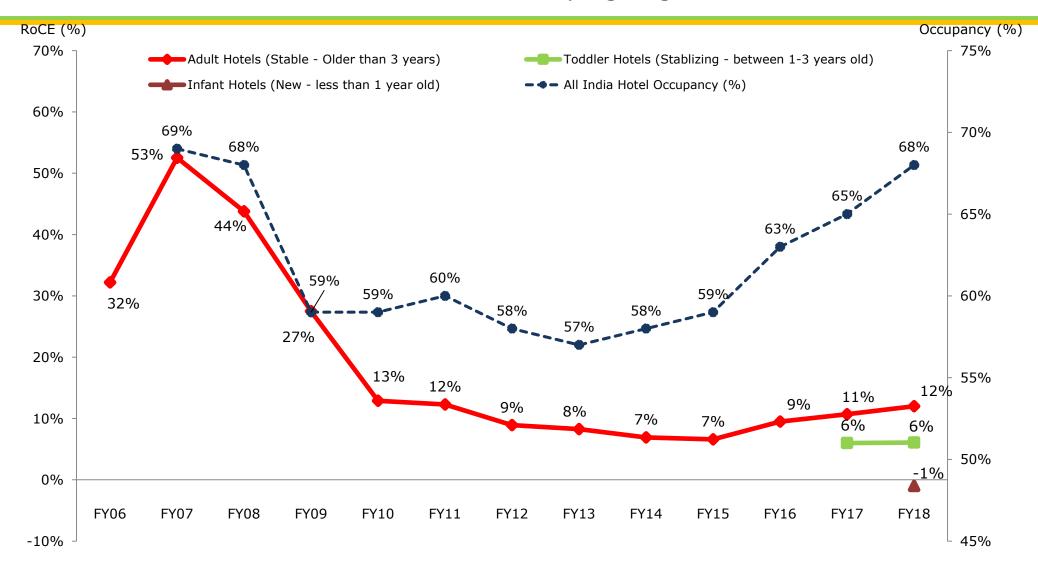
#### Key levers to drive better results





<sup>\*</sup> Of these 1,240 rooms, currently 577 rooms are from Lemon Tree Premier, Mumbai International Airport. LTH is in the process of applying to convert some commercial spaces in this hotel' to rooms. This will increase the hotel's inventory by 92 rooms to 669.

#### Lemon Tree Hotels RoCE: Hotel Buckets by ageing as on 31st March, 2018





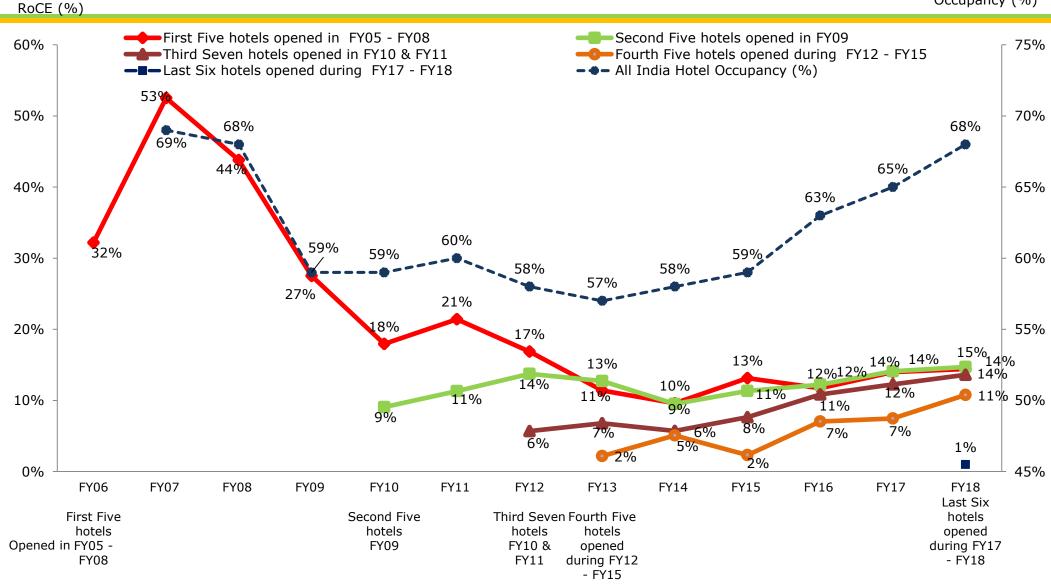
#### Notes:

<sup>1.</sup> Hotel level RoCE is calculated as: (Hotel level EBITDAR - lease rentals)/Capital deployed for operational owned & leased hotels

<sup>2.</sup> Hotel RoCE is based on first full year of operation

## Lemon Tree Hotels RoCE: Hotel Buckets by opening

Occupancy (%)





#### Notes:

<sup>1.</sup> Hotel level RoCE is calculated as: (Hotel level EBITDAR - lease rentals)/Capital deployed for operational owned & leased hotels

<sup>2.</sup> Hotel RoCE is based on first full year of operation



Lemon Tree Hotel, Dehradun



Lemon Tree Premier, Ahmedabad



Lemon Tree Premier, Bengaluru

# Corporate Governance and Sustainability



### **Board of Directors**



### Patanjali Govind Keswani (Chairman and Managing Director)

- Bachelor's degree in electrical engineering from the Indian Institute of Technology, New Delhi
- Postgraduate diploma degree in management from the Indian Institute of Management, Calcutta
- · Worked in: Tata Administrative Service/Taj Group of Hotels: 17 years; Last role as the Chief Operating Officer of Taj Business Hotels
- · Worked in: AT Kearney, New Delhi: 2 years; Director



### Rattan Keswani (Deputy Managing Director) - Not related to the Chairman and Managing Director

- Bachelor's degree in commerce from the DAV College, Panjab University
- · Diploma degree in hotel management from the Oberoi School of Hotel Management
- · Worked in: The Oberoi Group; Last role as the President of Trident Hotels
- Over 30 years of experience in the hospitality industry and has been with Lemon Tree Hotels for over the last 6 years



### Aditya Madhav Keswani (Non-Executive Director)

Bachelor's degree in arts from the New York University



#### Ravi Kant Jaipuria (Non-executive Director)

- Promoter and Director of Varun Beverages Limited and RJ Corp
- A leading entrepreneur and business leader in India
- Over 30 years of experience in the food and beverage industry



#### **Anish Saraf** (*Non-executive Director*)

- · Bachelor's degree in commerce from St. Xavier's College, Calcutta
- · Postgraduate diploma degree in management from the Indian Institute of Management, Ahmedabad
- Serves as the Managing Director of Warburg Pincus, India
- Worked in: KPMG, India; Senior Manager
- Over 15 years of experience across the fields of private equity, management consulting and entrepreneurship



### **Willem Albertus Hazeleger** (Non-executive Director)

- Executive master's degree in business administration from the Institut Européen d'Administration des Affaires (INSEAD)
- · Executive master's degree in business administration from the Tsinghua University
- Serves as the Chief Executive Officer (CEO) of APG Investments Asia Limited, the Hong Kong subsidiary of the APG Asset Management N.V



## Board of Directors (contd.)



### **Gopal Sitaram Jiwarajka** (*Independent Director*)

- Bachelor's degree in commerce from the University of Bombay
- · Serves as the Managing Director and whole-time Director of Salora International Limited
- · Serves as a Director of PHD Chamber of Commerce and Industry
- · Worked in: Panasonic AVC Networks India Company Limited; Last role as a Director
- · Over 30 years of experience across the fields of manufacturing, marketing and consumer goods



### Freyan Jamshed Desai (Independent Director)

- · Bachelor's degree in law from the University of Delhi
- Master's degree in law from King's College, London
- · Served as the General Counsel of the Novartis group of companies in India
- · Worked in: Amarchand & Mangaldas & Suresh A. Shroff & Co; Last role as a Partner
- Over 30 years of experience across various legal fields



### Paramartha Saikia (Independent Director)

- Bachelor's degree in economics from the University of Delhi
- Master's degree in arts (economics) from the University of Delhi
- Worked in: J. Walter Thomson Sdn. Bhd., Malaysia; Last role as the Chief Executive Officer (CEO)
- Worked in: Iris Worldwide Integrated Marketing Private Limited; Last role as the Chief Executive Officer (CEO)
- Worked in: Publicis India; Last role as the Chief Executive Officer (CEO)
- · Over 30 years of experience across the fields of marketing and brand development



### **Pradeep Mathur** (*Independent Director*)

- Bachelor's degree in commerce from the University of Poona
- Postgraduate diploma degree in management from the Indian Institute of Management, Ahmedabad
- · Worked in: Tupperware, Asia Pacific; Last role as the Vice-President Finance and Chief Financial Officer
- Worked in: Tupperware, India; Last role as the as the Managing Director
- · Over 30 years of experience across the fields of accounting, finance and leading a multinational company



#### **Arvind Singhania** (*Independent Director*)

- Promoter and Director of Ester Industries Limited
- Serves as the Chairman and Chief Executive Officer of Ester Industries Limited
- Over 30 years of experience across the fields of production, supply chain and people management



### Ashish Kumar Guha (Independent Director)

- Bachelor's degree in economics from the Jadavpur University in Kolkata
- · Serves as a Director and Advisor to the Chairman of Ambit Private Limited
- Worked in: Lazard India Limited; Last role as the Chief Executive Officer (CEO)
- Worked in: Heidelberg Cement; Last role as the Chief Executive Officer (CEO)
- Over 30 years of experience across the fields of investment banking, advisory and industrial goods



## Key Management Team



#### Patanjali Govind Keswani (Promoter, Chairman and Managing Director)

- Bachelor's degree in electrical engineering from the Indian Institute of Technology, New Delhi
- Postgraduate diploma degree in management from the Indian Institute of Management, Calcutta
- Worked in: Tata Administrative Service/Taj Group of Hotels: 17 years; Last role as the Chief Operating Officer of Taj Business Hotels
- · Worked in: AT Kearney, New Delhi: 2 years; Director



### Rattan Keswani (Deputy Managing Director) - Not related to the Chairman and Managing Director

- Bachelor's degree in commerce from the DAV College, Panjab University
- Postgraduate diploma degree in hotel management from the Oberoi School of Hotel Management
- Worked in: Oberoi Group; Last role as the President of Trident Hotels
- Over 30 years of experience in the hospitality industry
- Been with Lemon Tree Hotels for over the last 6 years



#### **Davander Tomar** (Executive Vice-President, Corporate Affairs)

- Bachelor's degree in commerce and law from the University of Delhi
- Master's degree in arts from the University of Delhi
- · Worked in: Taj Group of Hotels: 18 years; Last role as the Security Manager for Taj Palace Hotel, New Delhi
- · Over 30 years of experience in the hospitality industry
- Been with Lemon Tree Hotels for over the last 15 years



### Vikramjit Singh (President)

- Bachelor's degree in commerce from the University of Delhi
- Postgraduate diploma degree in hotel management and administration from the Taj Group of Hotels
- · Over 21 years of experience in the hospitality industry
- Been with Lemon Tree Hotels for over 13 years



### **Jagdish Kumar Chawla** (Executive Vice President - Projects and Engineering Services)

- Diploma degree in electrical engineering from Pusa Polytechnic, Pusa, New Delhi
- Worked in: Taj Group of Hotels: 20 years
- · Worked in: National Thermal Power Corporation, Bharti Electric Steel Company Limited and Mother Dairy
- · Over 40 years of experience across the fields of engineering, constructions and operations
- Been with Lemon Tree Hotels for over the last 15 years



### Kapil Sharma (Chief Financial Officer)

- · Bachelor's degree in commerce from the University of Delhi
- Qualified chartered accountant
- · Worked in: Leroy Somer & Controls India Private Limited; Last role as the Head of finance and accounts
- · Over 22 years of experience across the fields of accounting, financing and investing
- Been with Lemon Tree Hotels for over the last 13 years



## Key Management Team (contd.)



### **Sumant Jaidka** (Senior Vice President - Operations)

- Graduate degree in hotel Management from the Salzburg School of Austria
- Worked in: Taj Group of Hotels, Hilton, Maurya Sheraton, Crowne Plaza and Hyatt Regency across key managerial posts
- Over 30 years of experience in the hospitality industry
- Been with Lemon Tree Hotels for over the last 11 years

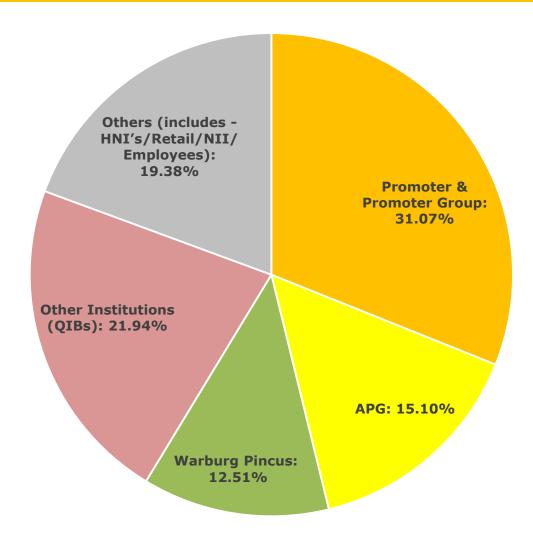


### **Prashant Mehrotra** (Chief Revenue Officer)

- · Graduate degree in hotel management from the Institute of Hotel Management, Gwalior
- Worked in: The Oberoi Group & Radisson Hotels across key managerial posts
- Over 17 years of experience in the hospitality industry
- Been with Lemon Tree Hotels for over the last 12 years



## Shareholding structure





Note: Shareholding as on 15 June, 2018

41

### Recognition and awards through the years



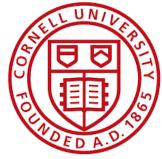


- ❖ Ranked 4th in India and the only hotel chain in the top 10 Best Companies to Work for in India in 2017 by the Great Place to Work institute
- ❖ Ranked 12th in Asia's Best Large Workplaces and the only Indian company in the top 15 in 2018 by the Great Place to Work institute
- ❖ National Award for Empowerment of Persons with Disabilities 2011, 2012 and 2016
- ❖ Received the 5<sup>th</sup> IGBC Green Champion award under the category "Organization Leading the Green Building Movement in India (Commercial)"



















## Committed to Employees, Environment and Community with socially inclusive work ethos

### A. We provide employment and livelihood with dignity to 'Opportunity Deprived Indians' (ODI)

This initiative was started in 2007 and as of Sep 30, 2018, Lemon Tree has employed a total of around 860\* Opportunity Deprived Indians, or about one fifth of it workforce.

Lemon Tree believes that the brand should stand for more than 'just profit'. The company has focused its efforts on creating a socially inclusive work environment which seeks to bring in people of different backgrounds, abilities and ethnicities and offer them work as a unified team with a common goal.

The company's guiding principle has been that Opportunity Deprived Indians (including physical, intellectual, social or economic disabilities) must be provided the same opportunities as others to realize their full potential and live with dignity.

\* Includes all hotels: owned, leased and managed

Employees With Disabilities (EWDs)	Employees with Economic, Educational or Social Impairment
Speech and Down Hearing Syndrome	Low Literacy
Impaired	Below Poverty
Orthopedic Autism Challenged	Line Widows/ Divorcees/ Abandoned/
Low Vision Acid Survivor	Socially Backward









# Committed to Employees, Environment and Community with socially inclusive work ethos (contd.)

### **B. Tribal Art**

Lemon Tree Hotel is among the largest buyers, nationally, of tribal art from Bastar, Madhya Pradesh. This comprises primarily of bronze age bell metal sculptures and enables the company to financially support tribal craftsmen from this region by showcasing their art extensively across all of its hotels.

### C. Giving Back To Society

Lemon Tree Hotel supports and partners with the following NGOs and societies:

**Goonj**: provides clothes and utensils to the impoverished.

**Suniye**: runs a school for Speech and Hearing Impaired children from economically weaker sections of society. provides extensive life skills support to these children.

**Akshaya Patra**: focus is to eliminate hunger in the city. It regularly provides a free meal to approximately 2000 destitute people in Delhi, across the city.

**Muskaan**: provides comprehensive education, vocational training and work opportunities to young people who are intellectually challenged.

Ramanujan Society: donates gifts to students for successfully clearing the IIT entrance exam.

### **D. Art Objects Through People For Animals**

Lemon Tree supports People For Animals (PFA) by buying art sourced by PFA, which in turn is showcased across the company's hotels. The money paid to PFA goes to support the welfare and care of animals across India.

### E. K9 Policy/Pooch Policy

Lemon Tree Hotel adopts a stray dog at each of its hotels across India. We name the dog, inoculate it and feed it well. Based on the personality of the dog, he/she is assigned a 'fun' role in the hotel and this brings joy to employees and guests alike.





Lemon Tree Amarante Beach, Goa



Lemon Tree Premier, Corbett



Lemon Tree Premier, Hyderabad

# Appendix





Lemon Tree Hotel, Coimbatore



Lemon Tree Premier, City Center, Gurgaon



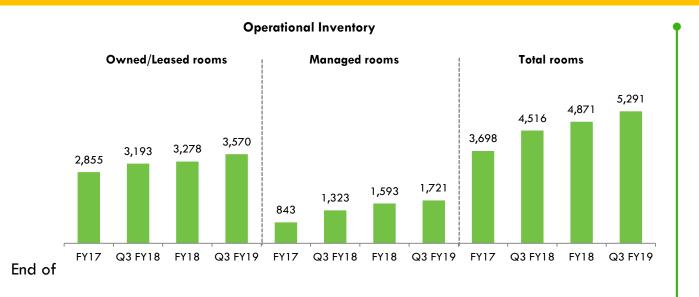
Lemon Tree Vembanad Lake, Alleppey, Kerela

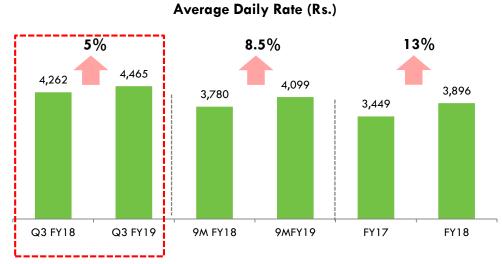
# Latest Performance – Q3 FY19 & FY18

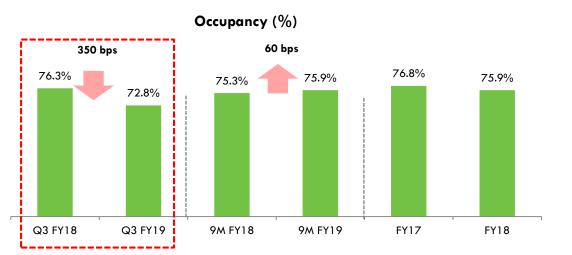


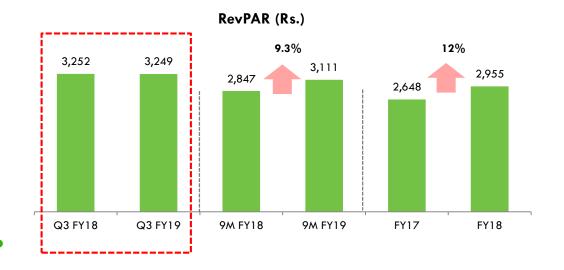
### Performance Highlights – Operational Metrics







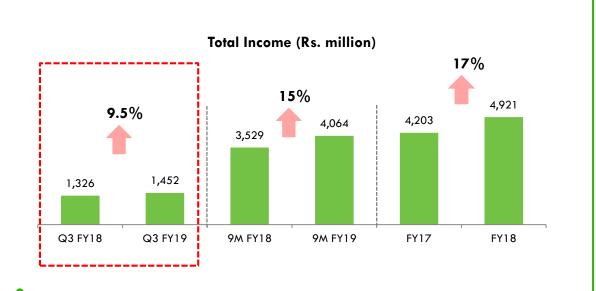


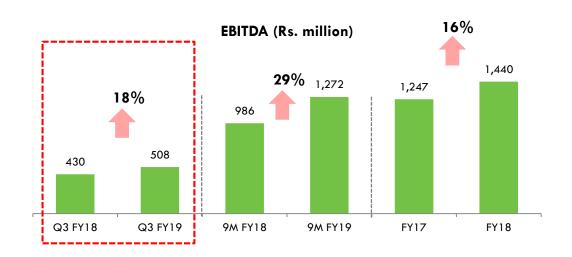


Note: Drop in occupancy levels is on account of new owned/leased supply addition by Lemon Tree in FY19  $\,$ 

Note: ADR, Occupancy and RevPAR are for our owned and leased hotels only.



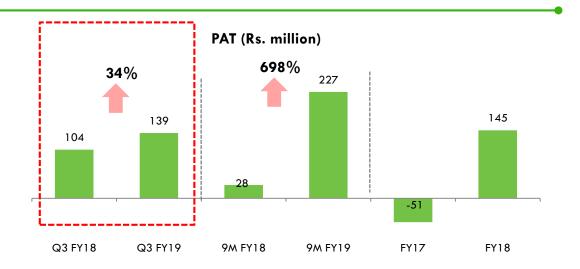






Cash profit (PAT + Depreciation, Rs. million)





### Discussion on Consolidated Financial & Operational Performance – Q3 FY19



### Operational Rooms & Pipeline

- \* As of 31<sup>th</sup> December 2018, operational portfolio comprised of 52 hotels and 5,291 rooms: 2,997 owned, 573 leased and 1,721 managed rooms; Pipeline includes of 1,240 owned/leased and 2,218 managed rooms.
- \* Propose to add another 1,416 rooms to the operational inventory by the end of Q3 FY20 of which 584 rooms are owned and 832 rooms are managed. All owned/leased rooms are opening in high barrier-to-entry and demand dense markets with high occupancies and ADR's. This addition of owned rooms includes 303 rooms in Mumbai, 142 rooms in Kolkata and 139 rooms in Udaipur
- \* Plan to operate 68 hotels with 6,758 rooms across 47 cities by end of Q3 FY20
- \* Plan to operate 87 hotels with 8,800 rooms across 58 cities by FY21

### Revenue

- \* Total Revenue stood at Rs. 1,451 million in Q3 FY19, up 9.5% as compared to Rs. 1,326 million in Q3 FY18. Around 3.8% increase was on account of new inventory addition
- \* ADR increase was 4.8% as compared to ADR in Q3 FY18
- \* Occupancy decreased by 350 bps from 76.3% in Q3 FY18 to 72.8% in Q3 FY19. This was on account of new 377 rooms added in FY19
- \* Fees from managed hotels stood at Rs. 64.2 million (4.4% of the total revenue) in Q3 FY19 as compared to Rs. 40.9 million (3.1% of the total revenue) in Q3 FY18

### Cost

\* Total expenses increased by 5.3% in Q3 FY19 as compared to expenses in Q3 FY18. Around 4% increase was on account of new inventory

# Operating Margins

- \* EBITDA increased by 18% from Rs. 430 million in Q3 FY18 to Rs. 508 million in Q3 FY19 and it increased by 29% from Rs. 986 million in 9M FY18 to Rs. 1,272 million in 9M FY 19
- \* EBITDA margins expanded by 260 bps from 32.4% in Q3 FY18 to 35.0% in Q3 FY19 and by 337 bps from 27.9% in 9M FY18 to 31.3% in 9M FY19

# Profit after tax

- \* Profit after tax of Rs. 139 million in Q3 FY19 as compared to Rs. 104 million in Q3 FY18 and of Rs. 227 million in 9M FY19 as compared to Rs. 28 million in 9M FY18
- \* Cash profit increased by 18% to Rs. 274 million in Q3 FY19 as compared to Rs. 233 million in Q3 FY18 and it rose by 47% from Rs. 427 million in 9M FY18 to Rs. 625 million in 9M FY19

## Profit & Loss Statement (Consolidated)



Rs. million2	Q3 FY19	Q3 FY18	Change (%)	9M FY19	9M FY18	Change (%)	FY18	FY1 <i>7</i>	Change (%)
Revenue from operations	1,434	1,324	8.3%	3,990	3,523	13.3%	4,843	4,121	18%
Other income	18	1	1181%	74	6	1082%	78	82	(5%)
Total income	1,452	1,326	9.5%	4,064	3,529	15.2%	4,921	4,203	17%
Cost of F&B consumed	126	119	6.4%	364	321	13.4%	436	353	23%
Employee benefit expenses	299	286	4.6%	887	790	12.3%	1,096	969	13%
Other expenses	518	491	5.4%	1,540	1,412	9.1%	1,949	1,634	19%
Total expenses	943	896	5.3%	2,791	2,523	9.8%	3,481	2,956	18%
EBITDA	508	429	18.3%	1,272	986	<b>29</b> .1%	1,440	1,247	16%
EBITDA margin (%)	35.0%	32.4%	260 bps	31.3%	<b>27.9</b> %	337bps	29.2%	25.2%	400 bps
Finance costs	214	196	9.4%	609	583	4.5%	784	776	1%
Depreciation & amortization	135	129	4.5%	398	398	0%	526	510	3%
PBT	168	120	40.3%	297	46	543%	183	(3)	-
Tax expense	34	15	128.0%	83	24	242%	38	48	(21%)
PAT	139	104	34.0%	227	28	698%	145	(51)	-
Cash Profit	274	233	17.6%	625	427	46.5%	672	459	46%

Note: The results of this quarter and 9M are not indicative of full year's performance due to seasonal nature of the business.

## Balance Sheet Snapshot (Consolidated)



Rs. million	9M FY19	9M FY18	FY18	FY17
Shareholder's Funds	8,417	8,004	8,148	8,086
Non-controlling interests	4,309	4,239	4,286	4,284
Total Shareholder's equity	12,726	12,243	12,435	12,370
Total Debt	11,551	9,740	10,110	7 <b>,</b> 987
Other Non-current liabilities	319	242	344	294
Other Current liabilities	1,711	1,696	1,693	1,467
Total Equity & Liabilities	26,307	23,921	24,582	<b>22,117</b>
Non-current assets	24,844	22,602	23,200	21,281
Current assets	1,463	1,319	1,382	836
Total Assets	26,307	23,921	24,582	<b>22,117</b>
Debt to Equity (x)	0.91	0.80	0.81	0.65
Average cost of borrowing (%)	9.29%	9.67%	9.53%	11.61%

Note: Full year numbers will be updated on annual basis.

### Operational Performance by Brands – FY19 vs. FY18



Q3 FY19 vs Q3 FY18

Parameters	Occupancy Rate (%)		Occupancy Rate (%) Average Daily Rate (Rs.)		Hotel level EBITDAR <sup>2</sup> /room (Rs. million)			Hotel level EBITDAR <sup>2</sup> Margin				
By Brand	Q3 FY19	Q3 FY18	Change (bps)	Q3 FY19	Q3 FY18	Change (%)	Q3 FY19	Q3 FY18	Change (%)	Q3 FY19	Q3 FY18	Change (bps)
Lemon Tree Premier	74.4%	78.7%	(430)	5,587	5,280	5.8%	0.26	0.25	0.1%	50.0%	51.4%	(144)
Lemon Tree Hotels	73.0%	<b>72.4</b> %	60	4,341	4,206	3.2%	0.18	0.17	6.9%	43.7%	42.9%	80
Red Fox Hotels	<b>78.7</b> %	80.9%	(229)	3,384	3,110	8.8%	0.15	0.15	(2.1)%	<b>52.8</b> %	56.8%	(398)

## 9M FY19 vs 9M FY18

Parameters	Occupancy Rate (%)		Average Daily Rate (Rs.)		Hotel level EBITDAR <sup>2</sup> /room (Rs. million)			Hotel level EBITDAR <sup>2</sup> Margin				
By Brand	9M FY19	9M FY18	Change (bps)	9M FY19	9M FY18	Change (%)	9M FY19	9M FY18	Change (%)	9M FY19	9M FY18	Change (bps)
Lemon Tree Premier	80.5%	<b>77.0</b> %	349	5,045	4,639	8.8%	0.74	0.66	11.8%	47.7%	47.3%	43
Lemon Tree Hotels	73.4%	74.1%	(90)	3,993	3,715	7.5%	0.40	0.39	4.2%	35.9%	36.8%	(91)
Red Fox Hotels	<b>78.4</b> %	<b>75.6</b> %	280	3,079	2,777	10.9%	0.38	0.32	17.9%	46.9%	46.6%	28

Note:

<sup>1)</sup> The results of this quarter and 9M are not indicative of full year's performance due to seasonal nature of the business.

<sup>2)</sup> These performance results do not include LTP Pune and RFH Dehradun as these hotels were not operational for the full quarter

### Expansion Plans – Hotels under Development



Under-development hotels	Туре	Rooms	Expected Opening date	Ownership (%)
Lemon Tree Premier, Andheri (East), Mumbai	Owned	303	Apr-19	100.00%
Lemon Tree Premier, Kolkata	Owned	142	May-19	57.98%
Lemon Tree Premier, Udaipur	Owned	139	Oct-19	57.98%
Lemon Tree Vembanad Lake Resort, Alleppey, Kerela <sup>1</sup>	Owned	10	Oct-20	100.00%
Lemon Tree Mountain Resort, Shimla	Owned	69	Dec-20	100.00%
Lemon Tree Premier, Intl. Airport, Mumbai <sup>2</sup>	Owned	577	Mar-21	57.98%
Total		1,240		

- \* Total estimated project cost is Rs. 16,150 million
- \* Total capital deployed/capital expenditure already incurred (i.e. CWIP + Security Deposit for leased assets underdevelopment + Land Capitalised + Capital advances – Capital creditors) as on 31st December, 2018 is Rs. 8350 million
- \* Balance investment of Rs. 7,800 million will be deployed over the next 3 years in a phased manner, the majority of which will be through internal accruals

Notes: 1) Expansion in existing hotel.

<sup>2)</sup> LTH is in the process of applying to convert some commercial spaces in this hotel to rooms. This will increase the hotel's inventory by 92 rooms to 669

## Expansion Plans – Pipeline of Management Contracts (as of January 31st, 2019)



Management Contracts Pipeline	Rooms	Expected Opening date	Tenure (years)
Lemon Tree Hotel, Viman Nagar, Pune	69	Mar-19	10
Lemon Tree Hotel, Amritsar	65	Apr-19	10
Red Fox Hotel, Alwar	49	Apr-19	15
emon Tree Hotel, BKC, Mumbai	70	Jun-19	15
emon Tree Hotel, Thimpu	27	Jun-19	12
Lemon Tree Premier, Rishikesh	66	Jun-19	12
led Fox Hotel, Vijaywada	90	Aug-19	10
Lemon Tree Hotel, Gulmarg	35	Sep-19	10
emon Tree Hotel, Dubai	114	Sep-19	10
emon Tree Hotel, Shirdi	59	Sep-19	12
emon Tree Premier, Dwarka	108	Oct-19	15
Red Fox Hotel, Neelkanth	80	Nov-19	12
emon Tree Hotel, Aligarh	68	Jan-20	12
emon Tree Hotel, Jhansi	60	Jan-20	12
emon Tree Premier, Coorg	63	Jan-20	15
emon Tree Premier, Dindy	50	Jan-20	10
emon Tree Hotel, Rishikesh	102	Feb-20	15
anagement Rooms to be Operational in FY 20	1175		
emon Tree Hotel, Sonamarg	40	Apr-20	10
emon Tree Hotel, Thimpu	38	Apr-20	10
emon Tree Resort, Mussoorie	40	Apr-20	15
Serviced Suites, Manesar	260	Apr-20	10
emon Tree Premier, Bhubaneshwar	76	Apr-20	10
emon Tree Hotel, Ranthambore	60	Aug-20	10
emon Tree Hotel, Bokaro	70	Sep-20	10
emon Tree Hotel, Gwalior	104	Sep-20	12
emon Tree Hotel, Ludhiana	60	Dec-20	10
Lemon Tree Premier, Vijaywada	120	Mar-21	12
lanagement Rooms to be Operational in FY 21	868		
emon Tree Hotel, Kathmandu	75	Apr-21	10
_emon Tree Hotel, Trivandrum	100	Sep-21	10
otal Pipeline	2218		

# **Under Development Hotels**



## Lemon Tree Premier – Mumbai (Andheri) | Image Representation





# Lemon Tree Premier – Mumbai (Andheri)









# Lemon Tree Premier – Kolkata | Image Representation





## Lemon Tree Premier – Kolkata





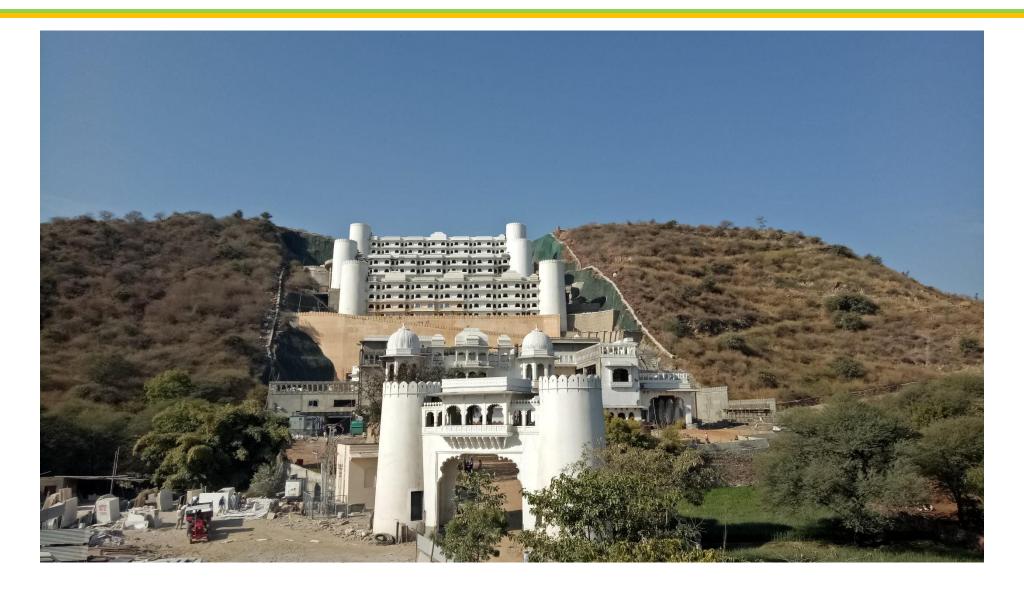


# Lemon Tree Premier – Udaipur | Image Representation



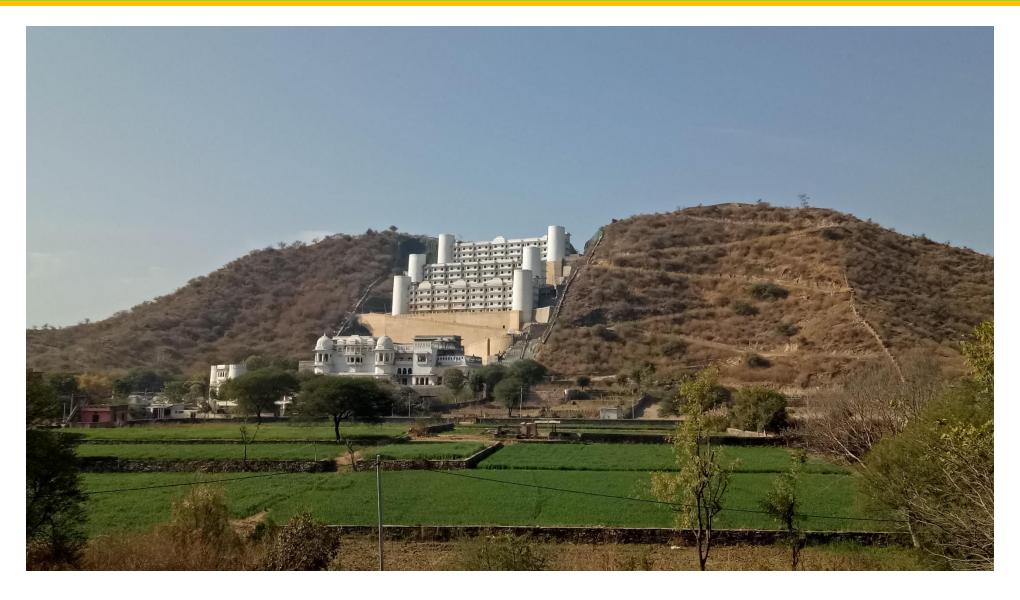


# Lemon Tree Premier – Udaipur





# Lemon Tree Premier – Udaipur





## Lemon Tree Mountain Resort – Shimla | Image Representation





## Lemon Tree Mountain Resort – Shimla





## Lemon Tree Mountain Resort – Shimla





## Lemon Tree Premier – Mumbai Airport | Image Representation





# Lemon Tree Premier – Mumbai Airport





# Lemon Tree Premier – Mumbai Airport





Note: Currently, hotel is expected to have 577 rooms. LTH is in the process of applying to convert some commercial spaces in this hotel to rooms. This will increase the hotel's inventory by 94 rooms to 671. Expected month of opening is March-2021.

# Thank You

