

MSIL: CSL: NSE&BSE: 2019

August 28th 2019

Vice President National Stock Exchange of India Limited "Exchange Plaza", Bandra – Kurla Complex Bandra (E) Mumbai – 400 051 General Manager Department of Corporate Services BSE Limited Phiroze Jeejeebhoy Towers Dalal Street, Mumbai – 400 001

Sub: Press Release

Dear Sir,

Please find enclosed herewith as Annexure –"A", a copy of the press release being issued today.

Kindly take the same on record.

Thanking you, Yours truly,

For Maruti Suzuki India Limited

Sanjeev Grover Vice President & Company Secretary

MARUTI SUZUKI INDIA LIMITED

CIN: L34103DL1981PLC011375

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Press Release Maruti Suzuki now offers car service at customers' doorsteps Launches 'Service on Wheels'

Salient features of Service on Wheels:

- Capable of performing periodic maintenance service and majority of running repairs for all Maruti Suzuki passenger vehicles
- Equipped with portable tools trolley for fast repairs
- Ergonomic storage racks for spare parts
- Provision for under body inspection and repair
- Manned by Maruti Suzuki certified service manpower

New Delhi, August 28, 2019: With an endeavour to offer hassle-free car ownership experience and enhance customer convenience, Maruti Suzuki India today announced a distinctive initiative – *'Service on Wheels.'* It is a smart workshop on the move to offer customers the option of availing Maruti Suzuki service at their doorsteps. Service on Wheels is equipped with all modern tools and technologies to undertake service, repairs and other related jobs for all Maruti Suzuki passenger vehicles.



Maruti Suzuki Service On Wheels



NEXA Service On Wheels

This Service on Wheels will boost the existing strong Maruti Suzuki service network of over 3,600 workshops across more than 1,800 towns and cities. This will not only benefit Maruti Suzuki customers located in far flung areas but also the customers in urban areas who are unable to visit the workshop due to paucity of time.

Commenting on the launch of Service on Wheels, **Mr. Partho Banerjee, Executive Director (Service), Maruti Suzuki India,** said, "We are delighted to announce the addition of Service on Wheels, a unique service for our customers. A workshop built on a four-wheeler is designed to meet the entire service needs of our customers. Customer satisfaction has always been paramount for Maruti Suzuki, and Service on Wheels is a testament to that."

Service on Wheels encompasses both paid and free services as offered by a standard Maruti Suzuki Service Centre, along with repairs, under body inspection, oil changing, filter cleaning and much more. The offering is accessible for all engine variants including petrol, diesel and CNG in the Maruti Suzuki portfolio.