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February 26, 2019

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The Manager
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Listing Department
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Mumbai-400 051

BSE Scrip Code: 532281

NSE Scrip Code: HCLTECH

Subject: "HCL Technologies launches iCE.X to bring Intelligent IoT device management to Telecom and Media Services Providers"

Dear Sir,

Enclosed please find a release on the captioned subject being issued by the Company today.

This is for your information and records.

Thanking you,

Yours faithfully,
For **HCL Technologies Limited**



Manish Anand
Company Secretary

Encl. a/a



HCL Technologies launches iCE.X to bring Intelligent IoT device management to Telecom and Media Services Providers

Next-generation platform helps service providers accelerate IoT adoption and unlock new revenue streams

Barcelona, Spain; Noida, India – 26th February 2019 – [HCL Technologies](#) (HCL), a leading global technology company, today at Mobile World Congress announced the launch of iCE.X, an intelligent, scalable and secure IoT device management platform for consumer premises equipment (CPE), small cells, gateways, sensors and various IoT devices. The new platform provides seamless connectivity, zero-touch secure onboarding of devices and support for multiple protocols to accelerate the adoption of IoT use-cases across industries. The opportunity to harness IoT devices and data to deliver more personalized services and tailored experiences enables telecom and media services providers to monetize billions of connections and future-proof their business models.

"The telecom and media services industry has faced intensifying pressure to transform and develop new business models in an increasingly competitive market," said Sukamal Banerjee, Corporate Vice President – ERS Sales (Hi Tech & Comm) and Head – IoT WoRKS™, HCL Technologies. "The continued rise of OTT services like Netflix and WhatsApp, combined with soaring customer expectations, have made it imperative for telecom and media services providers to rise beyond the role of infrastructure supplier to survive. They need to find innovative ways to unlock new revenue streams and future-proof their business. IoT is a major opportunity to do just that, creating billions of new devices, connections, and petabytes of data that are just waiting to be monetized."

HCL iCE.X is a cloud-ready holistic IoT device management platform that goes beyond management functions, enabling service providers to monetize devices and improve customer experience in a vendor and protocol-agnostic manner. HCL iCE.X has built-in AI and machine learning capabilities and is fully-integrated with an automated analytics workbench to derive faster, actionable business insights from IoT data. This helps telecoms providers to enhance connected experiences and improve operational efficiencies through self-healing capabilities. HCL iCE.X also offers help desk agents increased visibility into subscriber networks and provides an intuitive consumer self-care portal to improve customer satisfaction and reduce churn. Providing all these capabilities through a single, unified platform significantly reduces the costs and challenges of managing diverse IoT ecosystems.

"HCL iCE.X offers service providers a single platform through which they can tap into the enormous potential the IoT has to offer," said Sukamal Banerjee. "Based on over 20 years' experience working with major telecom and media services providers, HCL has a deep knowledge and understanding of the technical challenges and business use-cases that the industry is facing and exploring. That insight has been brought to bear in the development of an intelligent platform that meets regulatory and IoT security requirements for building and managing a complex IoT ecosystem, thereby enabling service providers to turn the ever-increasing amounts of data from IoT devices into actionable intelligence for tangible business value."

HCL will be unveiling iCE.X at Mobile World Congress in Barcelona, where it will be showcased alongside other key solutions for 5G and software-defined networking / network function



virtualization (SDN/NFV). To find out more, visit HCL at its Chalet in 2H40, Hall 2 at the Fira Gran Via.

About HCL Technologies

HCL Technologies (HCL) is a leading global technology company that helps global enterprises re-imagine and transform their businesses through Digital technology transformation. HCL operates out of 44 countries and has consolidated revenues of US\$ 8.4 billion, for 12 Months ended 31st December, 2018. HCL focuses on providing an integrated portfolio of services underlined by its Mode 1–2–3 growth strategy. Mode 1 encompasses the core services in the areas of Applications, Infrastructure, BPO and Engineering & R&D services, leveraging DRYiCETM Autonomics to transform clients' business and IT landscape, making them 'lean' and 'agile'. Mode 2 focuses on experience-centric and outcome-oriented integrated offerings of Digital & Analytics, IoT WoRKS™, Cloud Native Services and Cybersecurity & GRC services to drive business outcomes and enable enterprise digitalization. Mode 3 strategy is ecosystem-driven, creating innovative IP-partnerships to build products and platforms business. HCL leverages its global network of integrated co-innovation labs and global delivery capabilities to provide holistic multi-service delivery in key industry verticals including Financial Services, Manufacturing, Telecommunications, Media, Publishing, Entertainment, Retail & CPG, Life Sciences & Healthcare, Oil & Gas, Energy & Utilities, Travel, Transportation & Logistics and Government. With 132,328 professionals from diverse nationalities, HCL focuses on creating real value for customers by taking 'Relationships Beyond the Contract'. For more information, please visit www.hcltech.com

Forward-looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward-looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, business process outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost-effective and timely manner, time and cost overruns on fixed-price, fixed-timeframe contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward-looking statements made herein will prove to be accurate, and issuance of such forward-looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward-looking statements made herein are based on information presently available to the Management of the Company and the Company



does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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