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November 09, 2021

To
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai- 400001
Scrip code: 541770

National Stock Exchange of India Limited The Exchange Plaza Bandra Kurla Complex Bandra (East), Mumbai 400051 Scrip code: CREDITACC

Dear Sir/Madam,

Sub.: Investor Presentation

We hereby submit the Investor Presentation for the second quarter and Half Year ended September 30, 2021. The same will also be hosted on the website of the company at www.creditaccessgrameen.in

We request you to take the same on record.

Thanking you,

Yours Truly

For CreditAccess Grameen Limited

M.J. Mahadev Prakash

Head- Compliance, Legal & Company Secretary

Encl. As above







CreditAccess

CreditAccess Grameen Limited

Q2 & H1 FY22 Results Presentation

November 2021

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Discussion Summary



Key Business Updates

Consolidated Overview

CA Grameen: Financial Metrics

MMFL: Financial Metrics

Investment Rationale

Annexure



Note: The presentation includes certain provisional figures for October 2021 which are yet to be approved by the audit committee, statutory auditors and the Board of Directors of CA Grameen & MMFL

Key Consolidated Business Highlights - Q2 FY22



Business Growth Momentum Maintained in Q2 FY22

GLP grew by 19% YoY and 5% QoQ to INR 13,333 Cr

- CA Grameen: INR 11,184 Cr (+21% YoY, +5% QoQ)
- MMFL: INR 2,148 Cr (+9% YoY, +5% QoQ)

Borrowers ¹ declined by 3% YoY to 37.5 ² Lakh

- CA Grameen: 27.5 Lakh (1,18,867 new added in Q2 FY22)
- MMFL: 10.5 Lakh (25,284 new added in Q2 FY22)

Disbursements grew by 136% YoY and 265% QoQ to INR 3,890 Cr

- CA Grameen: INR 3,412 Cr (+140% YoY, +276% QoQ)
- MMFL: INR 477 Cr (+109% YoY, +202% QoQ)

Gradual pick-up in monthly collections (excl. arrears)

- CA Grameen: **93.3%** in Sep-21
- MMFL: **87%** in Sep-21

Early Risk Recognition and Conservative Provisioning

CA Grameen: Continued focus on early risk recognition & provisioning

- ECL of 5.51% against GNPA of 7.18% (predominantly @ 60+ dpd)
- By industry norms, ECL would be 5.07% against GNPA of 5.98% (@ 90+ dpd), leading to provisioning being lower by INR 47 Cr
- Only 1.5% restructured assets, with 28.8% provisioning
- Write-off of INR 129.6 Cr in Q2 FY22
- INR 20.6 Cr interest income (on Stage 3 portfolio) de-recognized in Q2 FY22

MMFL: Alignment of Provisioning Policy with CA Grameen

- ECL of 7.83% against GNPA of 10.15% (recognized at 60+ dpd as per revised policy)
- Additional provision of INR 13.4 Cr on account of alignment of provisioning policy
- Only 0.2% restructured assets, with 10.0% provisioning

Strong Balance Sheet Position to Enable Consistent Growth in Future

Adequate Liquidity & continued support from lenders

- INR 1,622.9 Cr C&CE (11.4% of total assets) as on 30th September 2021
- INR 3,011 Cr undrawn sanctions as on 30th September 2021
- INR 2,165 Cr sanctions in pipeline as on 30th September 2021

Healthy Capital Position even after early risk recognition and provisioning

- CRAR: CA Grameen 30.9% (Tier 1: 30.3%)
- CRAR: MMFL 20.4% (Tier 1: 16.8%)
- CRAR: Consolidated 26.1% (Tier 1: 24.9%)

¹⁾ Excluding 47,989 common borrowers

^{2) 3.29} lakh borrowers were written off during trailing 12 months

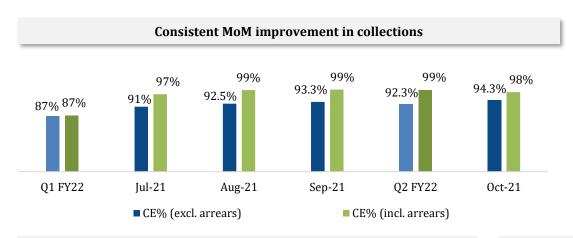
Key Consolidated Business Highlights - October 2021

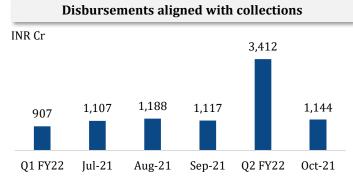


	CA Grameen	MMFL
GLP	INR 11,443 Cr (+22.3% YoY)	INR 2,203 Cr (+10.5% YoY)
Disbursements	INR 1,144 Cr (+18.2% YoY)	INR 227 Cr (+42.1% YoY)
New Borrower Additions	51,583	3,998
Collection Efficiency	94.3% excl. arrears 98% incl. arrears	87% excl. arrears 90% incl. arrears
Portfolio at Risk (PAR)	PAR 0: 9.9%, PAR 30: 8.0%, PAR 60: 6.5%, PAR 90: 5.5%	PAR 0: 20.0%, PAR 30: 13.7%, PAR 60: 10.7%, PAR 90: 8.7%
Branch Network	1,102 (21 branches opened in Oct-21)	464

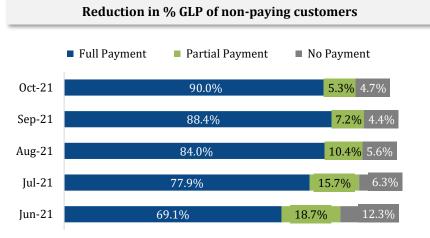
Navigating the Impact of COVID 2.0 (CA Grameen) (1/2)







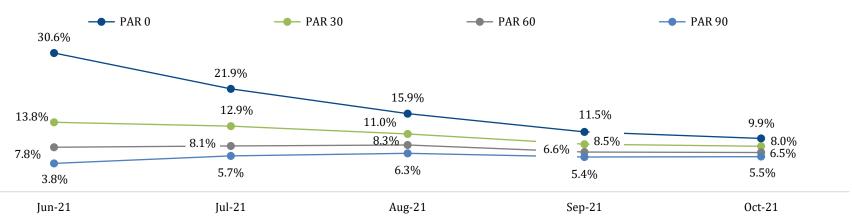
State-wise collection trend CE % Jul-21 Aug-21 Oct-21 Sep-21 (excl. arrears) Karnataka 92% 94% 95% 96% Maharashtra 88% 89% 90% 91% Tamil Nadu 90% 93% 94% 95% Madhya Pradesh 90% 90% 91% 92% Chhattisgarh 91% 92% 92% 93% Odisha 97% 98% 98% 96% Others 97% 98% 99% 99% 91% 92.5% 93.3% Total 94.3%



Navigating the Impact of COVID 2.0 (CA Grameen) (2/2)



Consistent decline in PAR backed by improvement in collections during Jun-21 to Oct-21



Note: Loan accounts with >270 dpd and zero repayment during Jul-21 to Sep-21, amounting to INR 129.6 Cr were written-off with effect from Sep-21, while retaining the loan accounts with > 270 dpd and making partial payments during the same period, amounting to INR 38.3 Cr

PAR 0	Jul-21	Aug-21	Sep-21	Oct-21
Karnataka	25.5%	16.5%	10.8%	8.8%
Maharashtra	20.8%	18.3%	15.0%	14.0%
Tamil Nadu	20.9%	14.1%	9.7%	7.6%
Madhya Pradesh	19.4%	16.2%	13.4%	12.4%
Others	11.0%	7.9%	5.6%	5.0%
Total	21.9%	15.9%	11.5%	9.9%

PAR 60	Sep-21	Oct-21
Karnataka	5.0%	5.0%
Maharashtra	10.4%	10.4%
Tamil Nadu	5.3%	4.8%
Madhya Pradesh	8.9%	9.0%
Others	3.2%	3.1%
Total	6.6%	6.5%

PAR 90	Sep-21	0ct-21
Karnataka	3.7%	4.0%
Maharashtra	9.2%	9.2%
Tamil Nadu	4.1%	4.0%
Madhya Pradesh	7.5%	7.7%
Others	2.5%	2.6%
Total	5.4%	5.5%

Early Risk Recognition & Conservative Provisioning (CA Grameen)



CA Grameen adopts conservative approach leading to early recognition of risk backed by accelerated provisioning coverage

INR Cr	C	A Grameen Policy	y (IND-AS)		NBFC Industry Norms (IND-AS)					
Class	Asset sification (dpd)	EAD (INR Cr)	EAD%	ECL%	Asset Classification (dpd)	EAD	EAD%	ECL%	Additional ECL vs. NBFC Industry	
Stage 1	0 - 15 (GL) 0 - 30 (RF)	9,336.6	88.8%	0.7%	Stage 1: 0 – 30	9,465.1	90.0%	0.7%		
Stage 2	16 - 60 (GL) 31 - 90 (RF)	426.1	4.1%	13.4%	Stage 2: 31 – 90	423.3	4.0%	16.1%	INR 47 Cr	
Stage 3	60+ (GL) 90+ (RF)	754.6	7.2%	60.4%	Stage 3: 90+	628.9	6.0%	63.2%	INA T/ CI	
Total		10,517.4	100.0%	5.5%		10,517.4	100.0%	5.1%		

Payment wise breakup of EAD

Contribution of Borrowers as on Sep-21	Stage 1 EAD%	Stage 2 EAD%	Stage 3 EAD%	Total EAD%
Full Payment	86.9%	0.8%	0.4%	88.1%
Partial Payment	1.8%	2.9%	2.6%	7.3%
No Payment	0.0%	0.4%	4.2%	4.6%
Total	88.8%	4.1%	7.2%	100.0%

EAD: Exposure at default includes principal and accrued interest

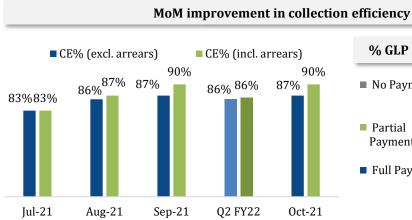
Total restructuring amounting to 1.5% of GLP as on Sep-21

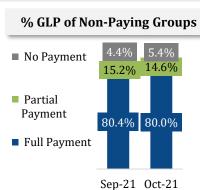
Loan Restructuring (INR Cr)	Amount	GLP as on Sep-21	PAR 1-30	PAR 31-60	PAR 61-90	PAR 90+
Restructuring done in FY21	77.1	60.5	3.4	2.9	3.4	26.6
Restructuring done in Q1 FY22	6.9	5.8	0.4	0.3	0.4	1.2
Restructuring done in Q2 FY22	99.1	97.1	5.4	1.1	0.0	0.0
Total	183.1	163.5	9.3	4.3	3.8	27.8

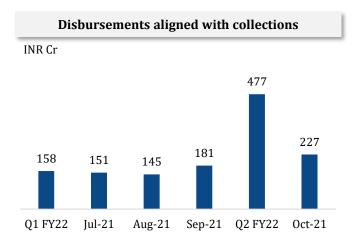
Note: Total provisioning on restructured loans is 28.8%

Update on Collections & Delinquencies at MMFL



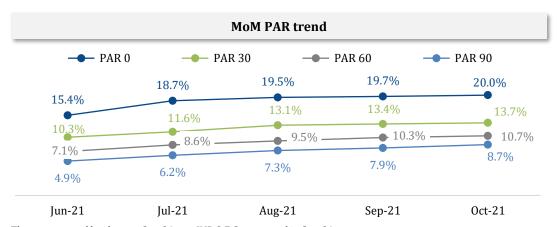






State-wise collection trend

CE% (excl. arrears)									
States	Jul-21	Aug-21	Sep-21	0ct-21					
Tamil Nadu	82%	86%	87%	87%					
Maharashtra	76%	77%	79%	79%					
Odisha	94%	94%	94%	94%					
Bihar	91%	91%	93%	92%					
Others	78%	84%	86%	86%					
Total	83%	86%	87%	87%					



The restructured book as on Sep-21 was INR 3.7 Cr, executed in Sep-21 $\,$

Building Adequate Provisioning at MMFL



Provisioning policy at MMFL has now been aligned with CA Grameen, recognizing GNPA at 60+ dpd

Q2 FY	722	Based on Revised ECL Policy					
Asset Classification (dpd)		EAD (INR Cr)	EAD%	ECL%			
Stage 1	0-15, 0-30	1,808.9	87.0%	2.0%			
Stage 2	16-60, 31-60	59.5	2.9%	36.3%			
Stage 3	60+	211.0	10.1%	52.0%			
Total		2,079.4	100%	7.8%			

Note: Total provisioning on restructured loans of INR 3.7 Cr is 10%

Payment wise break-up of EAD

Contribution of Groups as on Sep-21	Stage 1 EAD%	Stage 2 EAD%	Stage 3 EAD%	Total EAD%
Full Payment	82.5%	0.0%	0.0%	82.5%
Partial Payment	4.4%	2.6%	6.1%	13.1%
No Payment	0.1%	0.2%	4.0%	4.3%
Total	87.0%	2.9%	10.1%	100%

EAD: Exposure at default includes principal and accrued interest

FY22 Business Guidance: Key Indicators



Key Indicators – Consolidated	FY22
GLP – Growth %	17% - 19%
Credit Cost (Provisions + Write-offs) - % of Avg. On-Book Loan Portfolio	4.7% - 4.9%
Return on Assets %	1.8% - 2.0%

NOTE: The above key guidance indicators do not factor the possibility of any severe business disruptions on account of Covid during H2 FY22

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Q2 FY22: Consolidated Performance Highlights



GLP: INR 13,333 Cr (+19.2% YoY) NIM 11.2%/ 11.9%¹/ 12.4%²

Weighted Avg. COB 9.5%

Cost/Income Ratio 43.9%

Opex/GLP Ratio 5.3%

PPOP INR 218.7 Cr (11.1% YoY)

PAT: INR 59.7 Cr (-25.0% YoY)

ROA 1.6%

ROE 6.2%

Capital Adequacy Ratio 26.1%

Tier 1 Ratio 24.9%

Total Equity INR 3,870.5 Cr

D/E Ratio 2.6x

GNPA (GL: 60+ dpd, RF: 90+ dpd) 7.67%

> PAR 90+ 5.78%

Provisioning 5.90 %

Write-off INR 129.6 Cr

Branches 1,545 (+11.3% YoY)

Employees 15,308 (+5.9% YoY)

Active Borrowers 37.51 Lakh³ (-3.3% YoY)

- 1) Figures adjusted excluding impact of interest income (on Stage 3 portfolio) de-recognition of INR 20.6 Cr in Q2 FY22
- 2) Figures adjusted excluding impact of interest income de-recognition and impact of maintaining higher liquidity on balance sheet
- 3.29 lakh borrowers were written off during trailing 12 months

Q2 & H1 FY22: Consolidated P&L Statement



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Profit & Loss Statement (INR Cr)	Q2 FY22	Q2 FY21	YoY%	Q1 FY22	QoQ%	H1 FY22	H1 FY21	YoY%	FY21
Interest income	597.4	567.4	5.3%	587.3	1.7%	1,184.8	1,164.8	1.7%	2,290.0
- Interest on Loans ¹	588.1	556.5	5.7%	575.6	2.2%	1,163.7	1,146.1	1.5%	2,251.5
- Income from Securitisation	0.2	4.4	-94.4%	0.4	-44.5%	0.7	9.8	-92.9%	13.0
- Interest on Deposits with Banks and FIs	9.0	6.5	39.6%	11.3	-20.2%	20.4	9.0	127.2%	25.6
Income from Direct Assignment	0.0	0.0	-	14.7	-	14.7	18.5	-20.5%	122.6
Finance Cost on Borrowings	228.5	235.2	-2.8%	249.2	-8.3%	477.7	465.0	2.7%	924.5
Cost on Financial Liability towards Securitisation	0.0	1.3	-99.4%	0.1	-94.7%	0.2	3.0	-94.8%	4.2
Net Interest Income	368.9	330.9	11.5%	352.7	4.6%	721.6	715.4	0.9%	1,483.9
Non-interest Income & Other Income	21.1	9.6	120.3%	15.4	37.5%	36.5	13.5	169.4%	53.5
Total Net Income	390.0	340.5	14.6%	368.0	6.0%	758.1	728.9	4.0%	1,537.4
Employee Expenses	111.9	92.1	21.5%	100.6	11.2%	212.6	189.3	12.3%	380.0
Other Expenses	47.4	40.2	18.0%	39.7	19.4%	87.1	65.2	33.7%	161.5
Depreciation, Amortisation & Impairment	11.9	11.3	5.7%	11.2	6.3%	23.2	22.0	5.6%	44.1
Pre-Provision Operating Profit	218.7	196.9	11.1%	216.4	1.1%	435.2	452.4	-3.8%	951.8
Impairment of Financial Instruments	139.9	90.2	55.2%	187.9	-25.5%	327.8	245.3	33.6%	771.4
Profit Before Tax	78.8	106.7	-26.2%	28.6	175.9%	107.4	207.2	-48.2%	180.4
Total Tax Expense	19.1	27.1	-29.7%	8.3	130.5%	27.4	53.0	-48.4%	49.0
Profit After Tax	59.7	79.6	-25.0%	20.3	194.5%	80.0	154.2	-48.1%	131.4
Key Ratios	Q2 FY22	Q2 FY21		Q1 FY22		H1 FY22	H1 FY21		FY21
Portfolio Yield	18.8%	19.9%		18.6%		18.4%	20.2%		18.8%
Cost of Borrowings	9.5%^	9.8%		9.6%^		9.6%^	9.8%		9.5%
NIM	11.2%	11.2%		10.2%		10.6%	11.8%		10.7%
Cost/Income Ratio	43.9%	42.2%		41.2%		42.6%	37.9%		38.1%
Opex/GLP Ratio	5.3%	5.0%		4.6%		4.9%	4.8%		4.8%

 $¹⁾ Interest income (on Stage 3 portfolio) de-recognized was INR 20.6 \ Cr in Q2 \ FY22 \ and INR 41.9 \ Cr in H1 \ FY22, \\ ^{\circ} calculated on daily average borrowings \ A contract of the property of the p$

Q2 & H1 FY22: Consolidated Balance Sheet



Balance Sheet (INR Cr)	Q2 FY22	Q2 FY21	YoY%	Q1 FY22	QoQ%	H1 FY22	H1 FY21	FY21
Cash & Other Bank Balances	1,515.9	1,855.4	-18.3%	2,221.9	-31.7%	1,515.9	1,855.4	2,484.4
Investment in Mutual Funds	107.0		-			107.0		
Loans - Balance sheet assets (Net of Impairment Loss Allowance)	11,772.9	10,137.2	16.1%	10,813.2	9.0%	11,772.9	10,137.2	11,707.4
Loans - Securitised assets	3.2	60.3	-94.6%	8.2	-60.5%	3.2	60.3	13.1
Property, plant and equipment	26.3	27.0	-2.4%	23.7	11.3%	26.3	27.0	24.2
Intangible assets	157.7	168.1	-6.2%	162.5	-3.0%	157.7	168.1	164.2
Right to use assets	66.6	61.7	8.0%	69.6	-4.3%	66.6	61.7	67.5
Other Financial & Non-Financial Assets	299.1	231.3	29.3%	280.4	5.7%	299.1	231.3	281.0
Investment in MMFL	317.6	317.6	0.0%	317.6	0.0%	317.6	317.6	317.6
Total Assets	14,266.4	12,858.6	10.9%	13,897.1	2.7%	14,266.4	12,858.6	15,059.2
Debt Securities	1,683.6	1,466.1	14.8%	1,670.2	0.8%	1,683.6	1,466.1	1,675.0
Borrowings (other than debt securities)	8,263.9	7,936.2	4.1%	8,001.4	3.3%	8,263.9	7,936.2	9,154.5
Subordinated Liabilities	106.4	106.5	0.0%	104.5	1.8%	106.4	106.5	102.7
Financial liability towards Portfolio securitised	0.0	47.2	-100.0%	2.7	-100.0%	0.0	47.2	9.2
Lease liabilities	76.3	68.3	11.6%	78.4	-2.7%	76.3	68.3	75.3
Other Financial & Non-financial Liabilities	265.5	239.1	11.0%	222.1	19.3%	265.5	239.1	246.2
Total Equity	3,771.8	2,883.7	30.8%	3,715.1	1.7%	3,771.8	2,883.7	3,691.6
Minority Interest	98.8	111.3	-11.2%	102.6	-3.9%	98.8	111.3	104.8
Total Liabilities and Equity	14,266.4	12,858.6	10.9%	13,897.1	2.7%	14,266.4	12,858.6	15,059.2
Key Ratios	Q2 FY22	Q2 FY21		Q1 FY22		H1 FY22	H1 FY21	FY21
ROA	1.6%	2.4%		0.5%		1.0%	2.3%	0.9%
D/E	2.6	3.2		2.6		2.6	3.2	2.9
ROE	6.2%	10.7%		2.1%		4.2%	10.6%	4.0%
GNPA (GL: 60+ dpd, RF: 90+ dpd)	7.67%	1.62%		7.56%		7.67%	1.62%	4.43%
Provisioning	5.90%	5.03%		6.30%		5.90%	5.03%	5.01%

Q2 & H1 FY22: Understanding the Credit Cost Impact

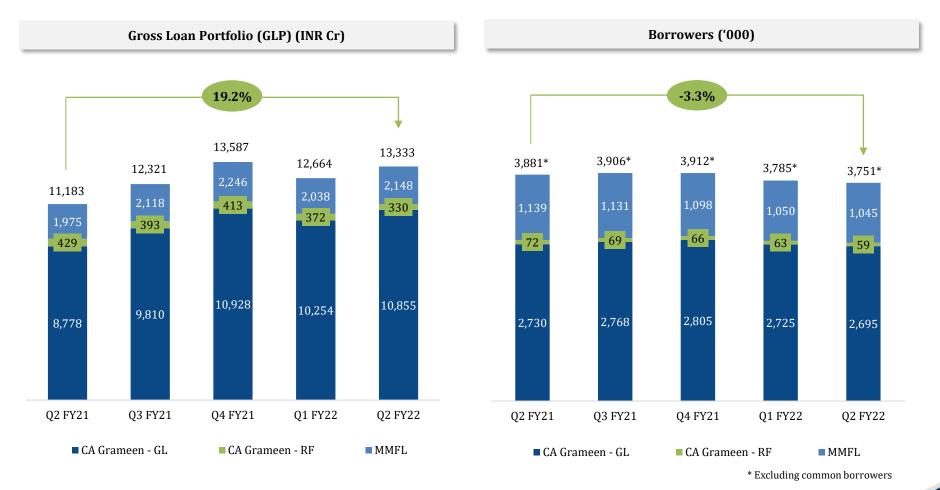


CA Grameen (INR Cr)	Q2 FY22	H1 FY22	MMFL (INR Cr)
Opening ECL - (A)	618.5	515.8	Opening ECL - (A)
Additions (B)			Additions (B)
- Provisions as per ECL	58.7	202.3	- Provisions as p
Reversals (on account of write-off) (C)	97.2	138.1	Reversals (on accoun
Closing ECL (D = $A+B-C$)	580.0	580.0	Closing ECL (D = A+B
Write-off (E)	129.6	183.2	Write-off (E)
P&L Charge (F = B-C+E)	91.1	247.4	P&L Charge (F = B-C+

MMFL (INR Cr)	Q2 FY22	H1 FY22
Opening ECL - (A)	113.3	106.9
Additions (B)		
- Provisions as per ECL	48.8	72.2
Reversals (on account of write-off) (C)	0.0	16.9
Closing ECL (D = A+B-C)	162.1	162.1
Write-off (E)	0.0	25.2
P&L Charge (F = B-C+E)	48.8	80.4

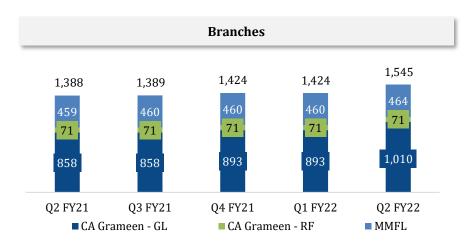
Q2 FY22: Continued Business Traction With Rural Focus



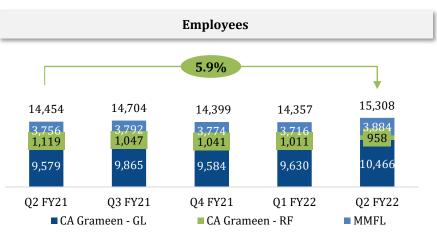


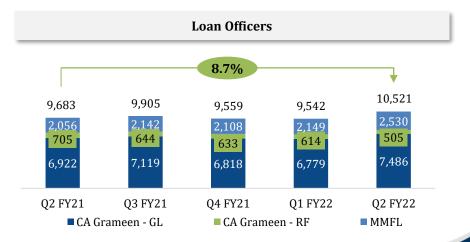
Q2 FY22: Consistent Growth In Infrastructure





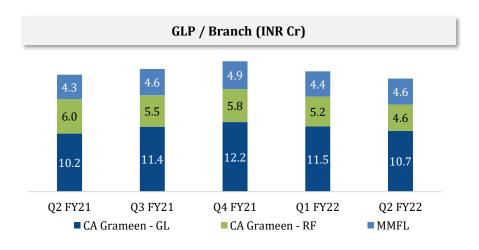
121 new branches opened primarily in newer states						
	Additions in Q2 FY22					
Bihar	15					
Chhattisgarh	5					
Gujarat	10					
Jharkhand	10					
Madhya Pradesh	10					
Kerala	5					
Maharashtra	5					
Odisha	5					
Rajasthan	17					
Uttar Pradesh	35					
West Bengal	4					
Total	121					

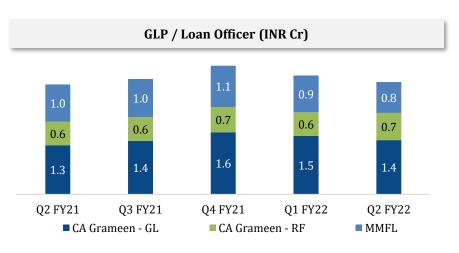


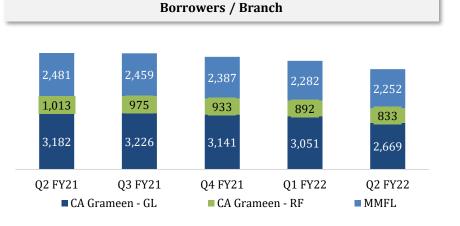


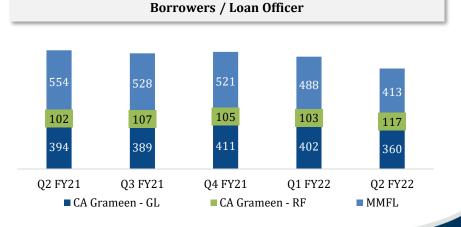
Q2 FY22: Sustainable Operational Efficiency











Q2 FY22: Product Range To Meet Diverse Customer Needs



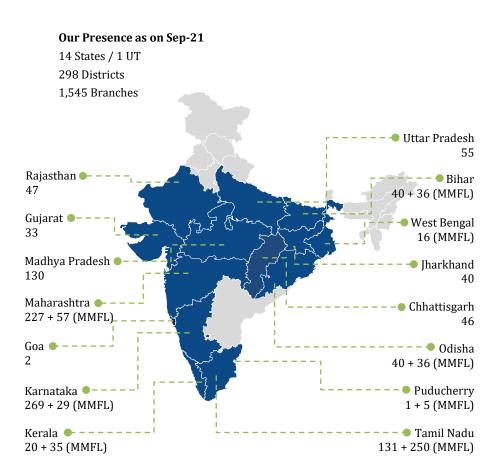
GLP -	Q2 I	Y21	Q3 F	Y21	Q4 I	Y21	Q1 F	Y22	Q2 F	Y22
Product Mix	(INR Cr)	% of Total								
IGL (Incl. MMFL)	10,072	90%	11,499	93%	12,838	94%	11,962	94%	12,613	95%
Family Welfare	67	1%	35	0%	23	0%	32	0%	55	0%
Home Improvement	608	5%	388	3%	311	2%	297	2%	331	2%
Emergency	7	0%	5	0%	2	0%	1	0%	3	0%
Retail Finance	429	4%	393	3%	413	3%	372	3%	330	2%
Total	11,183	100%	12,321	100%	13,587	100%	12,664	100%	13,333	100%

GLP – Avg. O/S Per Loan (INR '000)	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22
IGL (Incl. MMFL)	20.1	23.1	25.9	24.6	26.6
Family Welfare	2.2	2.6	2.6	3.4	4.5
Home Improvement	8.2	8.0	8.6	8.5	9.3
Emergency	0.6	0.5	0.6	0.5	0.9
Retail Finance	59.0	54.3	59.5	56.1	52.9
Total	17.9	21.3	24.7	23.5	25.1

GLP – Avg. O/S Per Borrower (INR '000)	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22
CA Grameen – GL	32.2	35.4	38.9	37.6	40.3
CA Grameen – RF	59.7	56.8	62.3	58.7	55.7
MMFL	17.3	18.7	20.4	19.4	20.6
Total	28.8	31.8	34.7	33.4	35.5

Q2 FY22: Well-Diversified Presence Across India





Branch Network	Q2 FY22 Consolidated	Q2 FY22 % Share
Karnataka	298	19.3%
Maharashtra	284	18.4%
Tamil Nadu	381	24.7%
Madhya Pradesh	130	8.4%
Other States & UT	452	29.3%
Total	1,545	100.0%

Borrowers ('000)	Q2 FY22 Consolidated	Q2 FY22 % Share
Karnataka	1,092	29.1%
Maharashtra	793	21.1%
Tamil Nadu	957	25.5%
Madhya Pradesh	306	8.2%
Other States & UT	604	16.1%
Total	3,751	100.0%

GLP (INR Cr)	Q2 FY22 Consolidated	Q2 FY22 % Share
Karnataka	5,084	38.1%
Maharashtra	3,050	22.9%
Tamil Nadu	2,579	19.3%
Madhya Pradesh	1,047	7.9%
Other States & UT	1,573	11.8%
Total	13,333	100.0%

^{*} Excluding 47,989 Common Borrowers

Q2 FY22: District Wise Exposure Trend



Consolidated	Q2 F	FY21	Q3 F	FY21	Q4 F	FY21	Q1 F	Y22	Q2 F	Y22
Exposure of Districts (% of GLP)	No. of Districts	% of Total Districts								
< 0.5%	186	75%	190	76%	205	77%	206	78%	240	81%
0.5% - 1%	27	11%	27	11%	28	11%	26	10%	27	9%
1% - 2%	28	11%	25	10%	27	10%	28	11%	25	8%
2% - 4%	7	3%	7	3%	5	2%	5	2%	6	2%
> 4%	0	0%	0	0%	0	0%	0	0%	0	0%
Total	248	100%	249	100%	265	100%	265	100%	298	100%

Consolidated	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22
District in terms of GLP	% of Total GLP				
Top 1	3%	3%	3%	3%	3%
Top 3	9%	9%	9%	9%	9%
Top 5	14%	14%	14%	14%	14%
Top 10	24%	24%	23%	23%	23%
Other	76%	76%	77%	77%	77%

Discussion Summary



Key Business Updates

Consolidated Results Overview

CA Grameen: Financial Metrics

MMFL: Financial Metrics

Investment Rationale

Annexure



Q2 FY22: CA Grameen Standalone Performance Highlights



GLP: INR 11,184 Cr (+21.5% YoY) NIM 11.3%/ 12.1%¹/ 12.5%²

Weighted Avg. COB 9.3%

Cost/Income Ratio 42.5%

Opex/GLP Ratio 5.1%

PPOP INR 188.2 Cr (+10.6% YoY)

PAT: INR 72.0 Cr (-7.9% YoY) ROA 2.2%

ROE 7.8%

Capital Adequacy Ratio 30.9%

Tier 1 Ratio 30.3%

Total Equity INR 3,730.4 Cr

D/E Ratio 2.2x

GNPA (GL: 60+ dpd, RF: 90+ dpd) 7.18%

> PAR 90+ 5.06%

Provisioning 5.51%

Write-off INR 129.6 Cr

Branches 1,081 (+16.4% YoY)

11,424 Employees (+6.8% YoY) Active Borrowers 27.54 Lakh³ (-1.7% YoY)

- l) Figures adjusted excluding impact of interest income (on Stage 3 portfolio) de-recognition of INR 20.6 Cr in Q2 FY22
- 2) Figures adjusted excluding impact of interest income de-recognition and impact of maintaining higher liquidity on balance sheet
- 3) 2.0 lakh borrowers were written off during trailing 12 months

Q2 & H1 FY22: CA Grameen Standalone P&L Statement



Profit & Loss Statement (INR Cr)	02 FY22	Q2 FY21	YoY%	Q1 FY22	QoQ%	H1 FY22	H1 FY21	YoY%	FY21
Interest income	492.0	464.5	5.9%	483.6	1.7%	975.6	953.6	2.3%	1,877.1
- Interest on Loans ¹	485.2	459.3	5.7%	475.3	2.1%	960.5	947.0	1.4%	1,858.2
- Income from Securitisation	0.0	0.0		0.0		0.0	0.0		0.0
- Interest on Deposits with Banks and FIs	6.8	5.3	29.4%	8.3	-18.1%	15.1	6.5	131.1%	19.0
Income from Direct Assignment	0.0	0.0		14.7	-100.0%	14.7	18.5	-20.6%	112.9
Finance Cost on Borrowings	182.7	191.0	-4.3%	196.3	-6.9%	379.1	374.9	1.1%	740.1
Cost on Financial Liability towards Securitisation	0.0	0.0		0.0		0.0	0.0		0.0
Net Interest Income	309.3	273.5	13.1%	301.9	2.4%	611.2	597.2	2.3%	1,249.9
Non-interest Income & Other Income	18.3	6.9	165.6%	12.8	42.8%	31.1	10.0	210.7%	41.1
Total Net Income	327.6	280.4	16.8%	314.8	4.1%	642.3	607.2	5.8%	1,291.1
Employee Expenses	90.4	72.5	24.8%	80.1	12.9%	170.5	149.2	14.3%	299.6
Other Expenses	42.5	31.7	33.9%	31.7	34.1%	74.1	51.8	43.0%	126.8
Depreciation, Amortisation & Impairment	6.5	6.1	6.1%	6.1	6.8%	12.6	11.6	8.3%	23.4
Pre-Provision Operating Profit	188.2	170.1	10.6%	197.0	-4.4%	385.2	394.6	-2.4%	841.2
Impairment of Financial Instruments	91.1	65.3	39.5%	156.3	-41.7%	247.4	204.3	21.1%	646.9
Profit Before Tax	97.1	104.8	-7.3%	40.7	138.6%	137.8	190.3	-27.6%	194.3
Total Tax Expense	25.1	26.6	-5.8%	11.1	125.7%	36.2	48.6	-25.4%	51.9
Profit After Tax	72.0	78.2	-7.9%	29.6	143.4%	101.6	141.8	-28.4%	142.4
Key Ratios	Q2 FY22	Q2 FY21		Q1 FY22		H1 FY22	H1 FY21		FY21
Portfolio Yield	18.5%	19.7%		18.4%		18.2%	20.1%		18.6%
Cost of Borrowings	9.3%^	9.6%		9.3%^		9.3%^	9.5%		9.3%
NIM	11.3%	11.2%		10.5%		10.7%	11.9%		10.8%
Cost/Income Ratio	42.5%	39.3%		37.4%		40.0%	35.0%		34.8%
Opex/GLP Ratio	5.1%	4.7%		4.3%		4.7%	4.4%		4.5%

 $¹⁾ Interest income (on Stage 3 portfolio) de-recognized was INR 20.6 \ Cr in Q2 \ FY22 \ and INR 40.5 \ Cr in H1 \ FY22, \\ ^{\circ} calculated on daily average borrowings \ A contract of the properties of the pro$

Q2 & H1 FY22: CA Grameen Standalone Balance Sheet

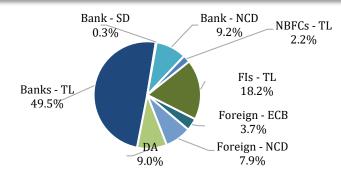


Balance Sheet (INR Cr)	Q2 FY22	02 FY21	YoY%	Q1 FY22	QoQ%	H1 FY22	H1 FY21	FY21
Cash & Other Bank Balances	1,260.0	1,662.0	-24.2%	1,800.4	-30.0%	1,260.0	1,662.0	1,946.0
Investment in Mutual Funds	107.0	,	-	,	-	107.0	,	,
Loans- Balance sheet assets (Net of Impairment Loss Allowance)	9,857.8	8,377.8	17.7%	8,977.2	9.8%	9,857.8	8,377.8	9,717.8
Property, plant and equipment	20.0	20.8	-4.1%	17.9	11.8%	20.0	20.8	18.4
Intangible assets	16.7	13.4	25.0%	17.3	-3.2%	16.7	13.4	16.4
Right to use assets	66.2	60.4	9.5%	68.9	-4.0%	66.2	60.4	66.7
Other Financial & Non-Financial Assets	278.8	191.3	45.7%	287.3	-2.9%	278.8	191.3	268.9
Investment in MMFL	662.7	661.3	0.2%	662.9	0.0%	662.7	661.3	662.7
Total Assets	12,269.1	10,987.0	11.7%	11,831.7	3.7%	12,269.1	10,987.0	12,696.8
Debt Securities	1,569.2	1,303.5	20.4%	1,538.2	2.0%	1,569.2	1,303.5	1,506.0
Borrowings (other than debt securities)	6,635.2	6,572.1	1.0%	6,315.2	5.1%	6,635.2	6,572.1	7,249.7
Subordinated Liabilities	25.0	25.0	0.0%	25.0	0.0%	25.0	25.0	25.0
Lease liabilities	75.8	66.6	13.7%	77.7	-2.4%	75.8	66.6	74.4
Other Financial & Non-financial Liabilities	233.6	211.1	10.7%	210.3	11.1%	233.6	211.1	206.9
Total Equity	3,730.4	2,808.6	32.8%	3,665.4	1.8%	3,730.4	2,808.6	3,634.8
Total Liabilities and Equity	12,269.2	10,987.0	11.7%	11,831.7	3.7%	12,269.2	10,987.0	12,696.8
Key Ratios	Q2 FY22	Q2 FY21		Q1 FY22		H1 FY22	H1 FY21	FY21
ROA	2.2%	2.7%		0.9%		1.5%	2.5%	1.2%
D/E	2.2	2.8		2.1		2.2	2.8	2.4
ROE	7.8%	11.3%		3.2%		5.5%	10.3%	4.6%
GNPA (GL: 60+ dpd, RF: 90+ dpd)	7.18%	1.64%		8.12%		7.18%	1.64%	4.38%
Provisioning	5.51%	5.18%		6.40%		5.51%	5.18%	5.00%

Q2 FY22: Well-Diversified Liability Mix

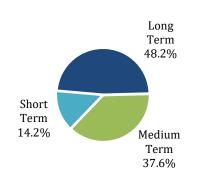


Liability Mix - Institution / Instrument Wise (%)



Note: O/S Direct Assignment (Sold Portion) - INR 806.2 Cr

Liability Mix - Tenure Wise (%)

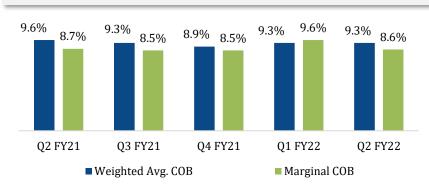


	Source	% Mix
Short Term <= 1 year (incl. DA)	Domestic	12.6%
	Foreign	1.6%
Medium Term > 1 year, <= 2 years	Domestic	36.6%
	Foreign	1.0%
Long Term > 2 years	Domestic	36.5%
	Foreign	11.7%

Focus on dynamic liability management

- Focus on long-term funding with a mix of domestic & foreign sources
- Target to meet funding requirement through foreign/longer term sources over medium term
- · Diverse lenders' base:
 - 35 Commercial Banks, 2 Financial Institutions, 8 Foreign Institutional Investors, 3 NBFCs
- Strong parentage of CreditAccess India providing access to diverse global lender base

Cost of Borrowing (%)



Q2 FY22: Stable Liquidity / ALM Position



Static Liquidity / ALM Position	Fo	or the Mon	th	For the Financial Year			
Particulars (INR Cr)	Oct-21	Nov-21	Dec-21	FY22 (Jan-21 - Mar-22)	FY23		
Opening Cash & Equivalents (A)	1,282.5	1,568.7	1,899.6	2,069.1	2,577.7		
Loan recovery [Principal] (B)	667.2	694.4	722.0	1,938.3	5,675.3		
Total Inflow (C=A+B)	1,949.7	2,263.2	2,621.6	4,007.4	8,252.9		
Borrowing Repayment [Principal]							
Term loans and Others (D)	261.0	255.1	421.2	913.3	2,126.9		
NCDs (E)	0.0	0.0	25.0	235.2	499.6		
Direct Assignment (F)	120.0	108.5	106.3	281.3	532.2		
Total Outflow G=(D+E+F)	381.0	363.6	552.4	1,429.8	3,158.6		
Closing Cash & equivalents (H= C-G)	1,568.7	1,899.6	2,069.1	2,577.7	5,094.4		
Static Liquidity (B-G)	286.2	330.8	169.6	508.5	2,516.7		

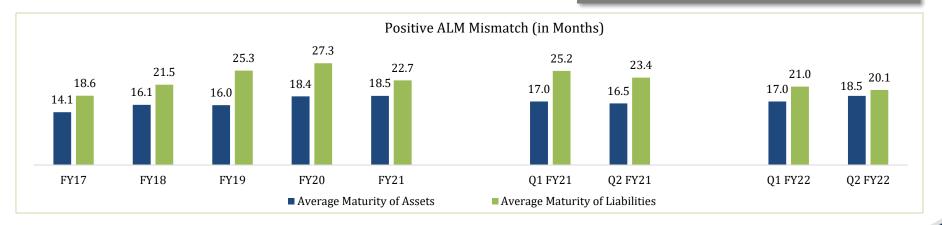
Debt Drawdowns (INR Cr)	Q2 FY22
Banks – TL	1,015.0
FIs - TL	150.0
NBFCs – TL	130.0
MLD/NCD	100.0
Foreign ECB	111.8
Total	1,506.8

Undrawn Sanctions as on 30th Sep 2021

INR 2,391 Cr

Sanctions in pipeline as on 30th Sep 2021

INR 1,190 Cr



Q2 FY22: Stable Credit Ratings



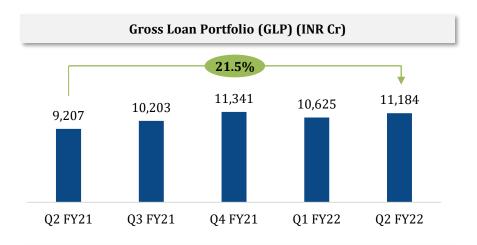
		Q2 FY21	Q2 FY22
Rating Instrument	Rating Agency	Rating/Grading	Rating/Grading
	CRISIL	A+ (Stable)	A+ (Stable)
Bank facilities	ICRA	A+ (Stable)	A+ (Stable)
	Ind-Ra	A+ (RWN)	A+ (Stable)
	CRISIL	A+ (Stable)	A+ (Stable)
Non-convertible debentures	ICRA	A+ (Stable)	A+ (Stable)
Non-convertible dependires	Ind-Ra	A+ (RWN)	A+ (Stable)
	BWR	-	A+ (Positive)
Commercial Paper	ICRA	A1+	A1+
Comprehensive Microfinance Grading(Institutional Grading/Code of Conduct Assessment (COCA))	CRISIL	M1C1	M1C1
Social Rating	M-CRIL	Σα	Σα
Social Bond Framework	Sustainalytics	Certified	Certified

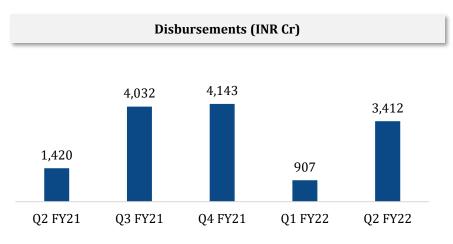
¹⁾ As per SIDBI guidelines, comprehensive Microfinance grading should be done by the same organization (CRISIL is our rating agency)
M1 - Microfinance Institutional Grading - Reflects CRISIL's opinion on the ability of an MFI to conduct its operations in a scalable and sustainable manner
C1 - Social Rating - Expert opinion in the social performance of a financial institution, and likelihood that it meets social goals in line with accepted social values

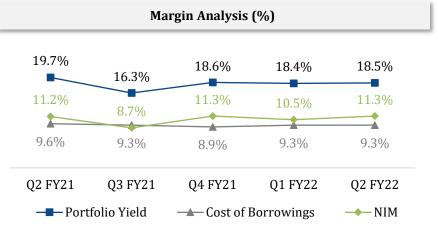
²⁾ CA Grameen has developed the Social Bond Framework under which it intends to issue social bonds to global investors. CA Grameen had engaged Sustainalytics to review the Social Bond Framework, dated November 2019 and provide a second-party opinion on the Framework's social credentials and its alignment with the Social Bond Principles 2018 (SBP). Sustainalytics is of the opinion that the CA Grameen's Social Bond Framework is credible and impactful and aligns with the four core components of the SBP

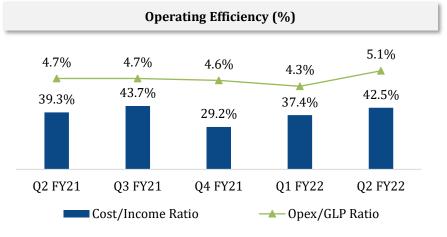
Q2 FY22: Robust Quarterly Performance Trend (1/2)





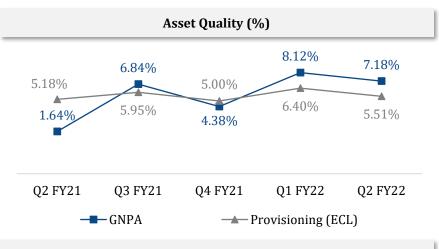


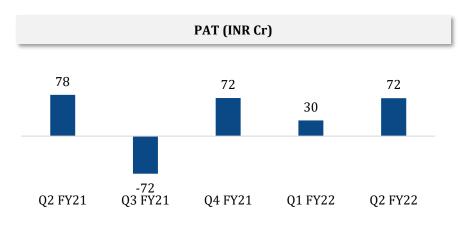


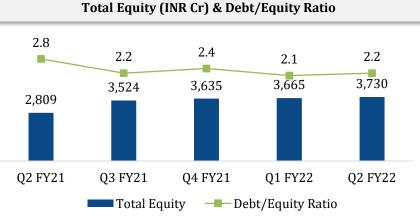


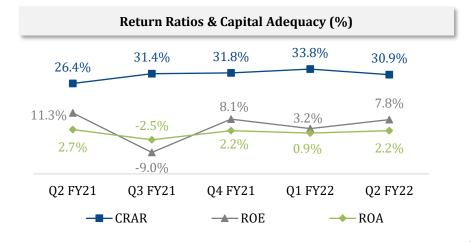
Q2 FY22: Robust Quarterly Performance Trend (2/2)











Discussion Summary



Key Business Updates

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CA Grameen: Financial Metrics

MMFL: Financial Metrics

Investment Rationale

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Q2 FY22: MMFL Performance Highlights



GLP INR 2,148 Cr (8.8% YoY) NIM 10.6%/ 11.4%¹

Weighted Avg. COB 10.6%

Cost/Income Ratio 51.8%

Opex/GLP Ratio 6.1%

PPOP INR 29.7 Cr (-0.7%)

PAT INR -13.9 Cr (-471.8% YoY) ROA -2.3%

ROE -14.3% Capital Adequacy Ratio 20.4%

Tier 1 Ratio 16.8%

Total Equity INR 381.4 Cr

D/E Ratio 4.8x

GNPA (60+ dpd) 10.15%

> PAR 90+ 7.9%

Provisioning 7.83%

Branches 464 (1.1% YoY)

Employees 3,884 (+3.4% YoY)

Active Borrowers 10.45 Lakh² (-8.2%)

- 1) Figures adjusted excluding impact of maintaining higher liquidity on balance sheet
- 2) 1.29 lakh borrowers were written off during trailing 12 months

Q2 & H1 FY22: MMFL P&L Statement



Profit & Loss Statement (INR Cr)	Q2 FY22	Q2 FY21	YoY%	Q1 FY22	QoQ%	H1 FY22	H1 FY21	YoY%	FY21
Interestincome	105.4	102.9	2.5%	103.7	1.6%	209.2	211.0	-0.9%	412.6
- Interest on Loans ¹	102.9	97.3	5.8%	100.3	2.7%	203.2	198.8	2.2%	393.0
- Income from Securitisation	0.2	4.4	-94.5%	0.5	-46.7%	0.7	9.8	-92.9%	13.0
- Interest on Deposits with Banks and FIs	2.2	1.2	83.4%	3.0	-26.1%	5.3	2.4	116.5%	6.7
Income from Direct Assignment	0.0	0.0		0.0		0.0	0.0		9.7
Finance Cost on Borrowings	46.7	44.3	5.3%	52.9	-11.7%	99.5	90.0	10.5%	185.9
Cost on Financial Liability towards Securitisation	0.0	1.4	-98.5%	0.2	-86.7%	0.2	3.1	-94.5%	4.4
Net Interest Income	58.7	57.2	2.7%	50.7	15.7%	109.4	117.9	-7.1%	232.0
Non-interest Income & Other Income	2.9	2.7	6.7%	3.4	-14.9%	6.2	3.5	77.6%	13.0
Total Net Income	61.6	59.8	2.9%	54.1	13.8%	115.6	121.3	-4.7%	245.0
Employee Expenses	21.4	19.7	9.0%	20.6	4.0%	42.0	40.2	4.6%	80.4
Other Expenses	9.1	9.2	-1.2%	8.9	2.6%	17.9	14.0	27.8%	35.3
Depreciation, Amortisation & Impairment	1.4	1.1	24.3%	1.1	28.3%	2.4	2.2	9.5%	4.3
Pre-Provision Operating Profit	29.7	29.9	-0.7%	23.6	26.0%	53.3	64.9	-17.9%	125.0
Impairment of Financial Instruments	48.8	24.9	96.3%	31.6	54.4%	80.4	41.0	96.2%	124.5
Profit Before Tax	-19.1	5.0	-478.4%	-8.0	137.8%	-27.1	23.9	-213.3%	0.5
Total Tax Expense	-5.2	1.3	-497.1%	-1.8	185.9%	-7.1	6.2	-213.5%	0.7
Profit After Tax	-13.9	3.7	-471.8%	-6.2	123.6%	-20.1	17.7	-213.3%	-0.2
Key Ratios	Q2 FY22	Q2 FY21		Q1 FY22		H1 FY22	H1 FY21		FY21
Portfolio Yield	20.0%	20.8%		19.5%		19.5%	21.0%		19.8%
Cost of Borrowings	10.6%^	10.9%		10.6%^		10.6%^	11.1%		10.9%
NIM	10.6%	11.2%		8.9%		9.6%	11.4%		10.2%
Cost/Income Ratio	51.8%	50.0%		56.4%		53.9%	46.5%		49.0%
Opex/GLP Ratio	6.1%	6.0%		5.7%		5.8%	5.5%		5.7%

[^] calculated on daily average borrowings

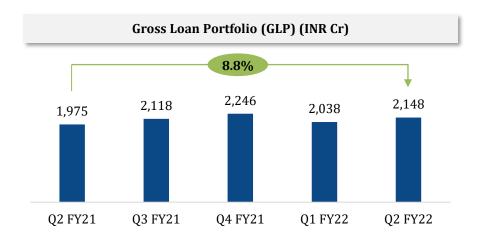
Q2 & H1 FY22: MMFL Balance Sheet

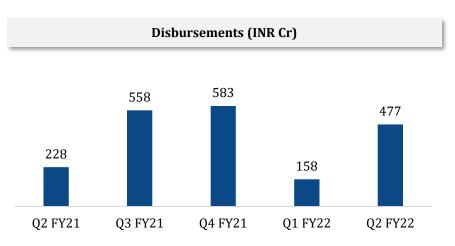


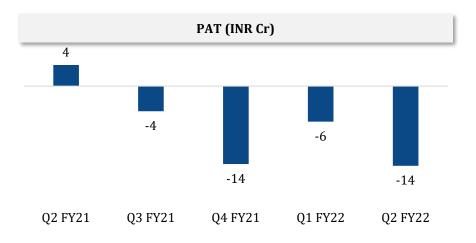
Balance Sheet (INR Cr)	Q2 FY22	Q2 FY21	YoY%	Q1 FY22	QoQ%	H1 FY22	H1 FY21	FY21
Cash & Other Bank Balances	251.9	193.4	30.2%	421.7	-40.3%	251.9	193.4	538.4
Investment in Mutual Funds	0.0	50.4	-	0.0	-	0.0	50.4	0.0
Loans - Balance sheet assets (Net of Impairment Loss Allowance)	1,915.1	1,759.4	8.8%	1,836.1	4.3%	1,915.1	1,759.4	1,989.5
Loans - Securitised assets	3.3	60.3	-94.6%	8.2	-60.5%	3.3	60.3	13.1
Property, plant and equipment	6.4	6.2	3.1%	5.8	9.7%	6.4	6.2	5.8
Intangible assets	3.3	0.6	410.6%	3.5	-6.0%	3.3	0.6	1.9
Right to use assets	0.5	1.2	-63.1%	0.6	-29.7%	0.5	1.2	0.8
Other Financial & Non-Financial Assets	57.3	26.8	113.7%	46.3	23.7%	57.3	26.8	48.6
Total Assets	2,237.6	2,098.4	6.6%	2,322.3	-3.6%	2,237.6	2,098.4	2,598.3
Debt Securities	114.1	162.4	-29.8%	132.0	-13.6%	114.1	162.4	168.9
Borrowings (other than debt securities)	1,627.9	1,361.5	19.6%	1,684.3	-3.3%	1,627.9	1,361.5	1,902.9
Subordinated Liabilities	78.6	78.6	0.0%	76.7	2.5%	78.6	78.6	74.9
Financial liability towards Portfolio securitised	0.1	47.1	-99.9%	2.7	-97.4%	0.1	47.1	9.2
Lease liabilities	0.5	1.4	-60.6%	0.8	-29.9%	0.5	1.4	1.0
Other Financial & Non-financial Liabilities	35.0	28.1	24.5%	30.6	14.4%	35.0	28.1	40.1
Total Equity	381.4	419.4	-9.0%	395.2	-3.5%	381.4	419.4	401.4
Total Liabilities and Equity	2,237.6	2,098.4	6.6%	2,322.3	-3.6%	2,237.6	2,098.4	2,598.3
Key Ratios	Q2 FY22	Q2 FY21		Q1 FY22		H1 FY22	H1 FY21	FY21
ROA	-2.3%	0.7%		-1.0%		-1.6%	1.6%	-0.01%
D/E	4.8	3.8		4.8		4.8	3.8	5.3
ROE	-14.3%	3.6%		-6.2%		-10.2%	8.6%	-0.05%
GNPA (60+ dpd beginning from Q2 FY22)	10.15%	1.52%		4.76%		10.15%	1.52%	4.70%
Provisioning	7.83%	4.30%		5.79%		7.83%	4.30%	5.07%

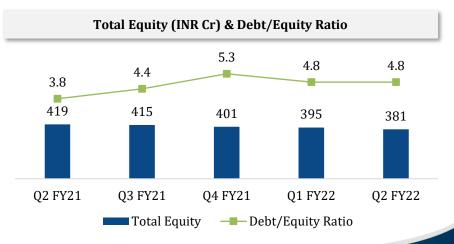
Q2 FY22: Quarterly Performance Trend (1/2)





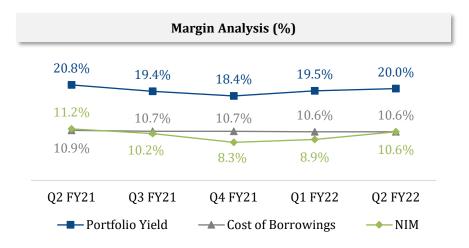


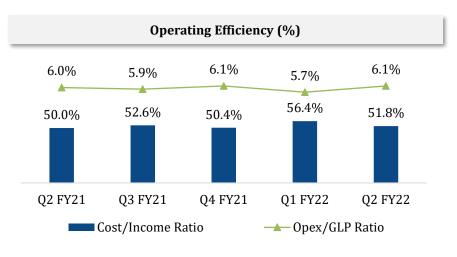


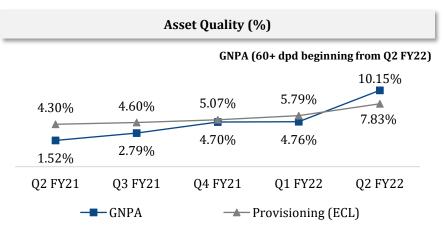


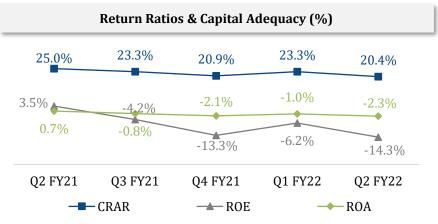
Q2 FY22: Quarterly Performance Trend (2/2)











Q2 FY22: Diversified Liability, Stable Liquidity, Positive ALM



Liability Mix – Institution / Instrument Wise	Q2 FY22
Banks – Term Loan	53.3%
FIs – Term Loan	17.1%
NBFCs – Term Loan	15.1%
Domestic – NCD	4.0%
Foreign – NCD	2.0%
Sub-Debt	4.0%
Direct Assignment ¹	4.5%

Liability Mix - Tenure Wise	Q2 FY22
<= 1 Years	17.8%
< 1 & <= 2 Years	50.3%
< 2 Years	31.9%

Credit	Rating	Rating /
Rating	Agency	Grading
Bank facilities	ICRA	A- (OWP)
& NCDs	CARE	BBB+ (OWP)
Sub- Debt	ICRA	A- (OWP)
MFI	ICRA	M2+

OWP - On watch with positive implication

Static Liquidity / ALM Position		For the month	
Particulars (INR Cr)	0ct-21	Nov-21	Dec-21
Opening Cash & Equivalents (A)	200.2	222.2	234.5
Loan recovery [Principal] (B)	162.0	165.5	172.1
Total Inflow (C=A+B)	362.2	387.7	406.6
Borrowing Repayment [Principal]			
Term loans and Others (D)	127.0	140.8	157.9
Securitisation and DA (E)	13.1	12.4	11.8
Total Outflow G=(D+E)	140.0	153.2	169.7
Closing Cash & equivalents (H= C-G)	222.2	234.5	237.0
Static Liquidity (B-G)	22.0	12.3	2.4

Debt Drawdowns (INR Cr)	Q2 FY22	Undrawn Sanctions as on 30 th September	Sanctions in Pipeline as on 30 th September
NBFCs – TL	20.0		
FIs – TL	186.0	IND (20 C-	IND 075 C-
Banks – TL	115.0	INR 620 Cr	INR 975 Cr
Total	321.0		

¹⁾ Direct Assignment (Sold Portion): INR 87.2 Cr

Discussion Summary



Key Business Updates

Consolidated Results Overview

CA Grameen: Financial Metrics

MMFL: Financial Metrics

Investment Rationale

Annexure



Business Model: Sustainable, Resilient and Socially Relevant



External Environment



Financial Rural economic Inclusion conditions



Financial Socio-political Literacy issues



Digital Climate literacy changes



Evolving Pandemic customer



behaviour

Technological Regulations changes



Awareness Market on health & forces education

Inputs

Financial

- · Diversified lenders' base
- Longer tenor borrowings
- · Cost of funds

Manufactured

- Pan India presence
- Deep rural penetration
- · Branches
- Offices

Human

- · Young workforce
- Rural recruitment
- Extensive training
- · Employee retention
- · Benefits & growth

Intellectual

- · Stable & scalable technology infrastructure
- Risk management framework
- · Prudential provisioning

Social & Relationship

- · Customer engagement
- Community investment CSR initiatives
- Investor/lenders/rating agencies engagement
- Regulators

Natural

- · Tree Plantations
- Loans having E & S impact
- WASH projects

Strategic priorities

- Most trusted financial partner of low-income rural under-banked households lacking access to formal credit
- Socio-economic catalyst in deep rural areas
- Expand branch network & replicate strong process, controls
- Deliver customer value with convenient products & services
- High levels of employee engagement and enablement
- Set industry benchmark in operating efficiency, customer & employee retention, asset quality
- Adopt relevant technology and innovative solutions
- Focus on ESG/ sustainable growth both organic/inorganic



LEARNING AGILITY

Outputs

Financial

- GLP: INR 13,587 Cr
- PAT: INR 131 Cr
- ROA: 0.9%, ROE: 4.0%
- CRAR: 26.8%
- Opex/GLP: 4.8%
- · Borrowers: 39.1 Lakh
- Credit Rating: A+/A1+

Manufactured

- 5.4 branches/district
- · Presence: 14 states & 1 UT

Human

- 14,399 employees (97.9% from local community)
- Avg. training/employee: 44 hrs

Intellectual

- 1.5 loans/customer (standalone)
- 87% customer retention rate (standalone)
- Only MFI to integrate world standard CBS
- Digitization of field operations

Social & Relationship

- · 99.9% women borrowers
- · 5.65.826 beneficiaries under direct Covid-19 support
- CSR Spend: INR 9.7 Cr

Natural

· 99.8% loans having positive environmental & social impact

Outcomes



Customers



- · Access to needbased credit
- · Improved income Improved quality
- 3 GOOD HEALTH of life -⁄n/•

Employees

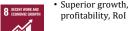


- Skilled employees with internal growth opportunities
- · Healthy life and financial security **₽**



Shareholders







Regulators

- Compliance
- · License to operate





Committed To Basics Through Classical JLG Lending Model



Microfinance loans are unsecured. JLG mechanism acts as security/loan collateral

ILG Benefits:

- ✓ Strong group bonding
- Mutual support both financial & emotional
- Guidance & grievance resolution
- Building awareness Jagruti initiative
- High quality customer good behaviour & strong credit discipline

JLG Mechanism allows Multiple Layers of Checks before and after disbursement of loan

Group **Formation**

- Self chosen group within 500m radius
- Mutual reliance
- Group: 5-10 members
- Kendra: 2-6 groups
- KYC
- Process introduction

Data Entry & CB Check

- Data entry into CBS at RPCs
- KYC
- verification by RPCs
- **Instant CB** check

Group Confirmation

- 5-days CGT by LO
 - Re-interview by BM
 - Compulsory house visits
 - GRT by AM, ad-hoc verifications. group approval

Kendra **Meetings**

- Weekly / Fortnightly meetings
- · Duration: 30-45 mins
- Acts as early warning

Loan **Applications**

Subject to

approval, LA

accepted by

processing

subject to

internal

group's

LO for

further

- indicator
- credit limits First loan IGL only

Loan **Evaluation**

- Compulsory house visit
- Repayment capacity to be assessed on existing cash flows
- Income analysis

Loan Sanction & Disbursal

- Loan sanction
- · Spot CB check
- · Group's Reconfirmation
- Fund transfer to bank a/c
- Passbook/ repayment schedule

Loan Repayment

- Choice of repayment frequency
- Collections updated online on Tab

Loan Utilization

- LUC between 5-10 weeks
- · Follow-up LUC in 11-15 weeks
- LUC recorded in passbook and LUC card

Note: CB: Credit Bureau, CBS: Core Banking System, RPC: Regional Processing Center, CGT: Compulsory Group Training, LO: Loan Officer, BM: Branch Manager, AM: Area Manager, LA: Loan Application, LUC: Loan Utilization Check

Focus On Customer Centricity, Loyalty & Retention



"Lowest Cost Organised Financer" - One Stop Shop providing Support to Various Lifecycle Needs of the Customer



Lowest lending rates among MFIs: 19.25% starting from Q3 FY22



Diverse product suite:

 Income generation, education, festival, medical, emergency, water, sanitation, home improvement, livelihood improvement, business expansion



Loan size flexibility:

- Ability to borrow as required within assigned credit limit
- Ability to avail multiple loans with flexible size



Repayment flexibility:

- Weekly/ bi-weekly/ monthly repayment options
- Ability to choose repayment frequency based on cashflow cycle
- No pre-payment penalty

Loan Type	Customer Centric Products	Purpose	Ticket Size (INR)	Tenure (months)
Group	Income Generation Loan (IGL)	Business Investments and Income Enhancement activities	5,000 - 100,000	12-36
Group	Home Improvement Loans	Water Connections, Sanitation and Home Improvement & Extensions	5,000 - 50,000	12-48
Group	Family Welfare Loans	Festival, Medical, Education and Livelihood Improvement	1,000 - 15,000	3-12
Group	Special Situation Loans	Emergencies	2,000	6
Group	Emergency Loans	Emergencies	1,000	3
Individual	Retail Finance Loans	Purchase of inventory, machine, assets or for making capital investment in business or business expansion	Up to 5,00,000	6-60

High customer satisfaction 87% Borrower retention rate

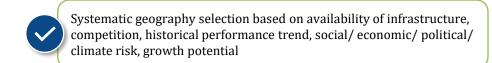
Sustainable & Socially Relevant

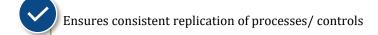
Significant growth from existing customer

Lower customer acquisition cost

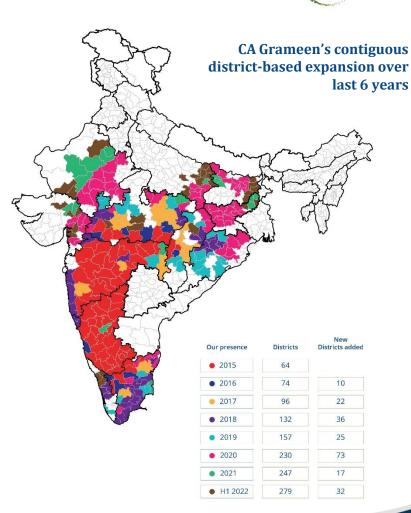
Calibrated Expansion Through Contiguous District-Based Approach







- Familiarity with demographics/ culture of nearby districts enables effective customer evaluation and better servicing
- Achieving deeper penetration within a particular district within three years of commencement of operations
- Gradual expansion into the next (typically adjoining) district
- Lower exposure to a particular district (98% of districts <=2% of GLP, No single district has > 4% of total GLP)



Unique Human Capital, Internal Audit & Risk Controls



Well-Established Operational Structure

Business Heads



Zonal Managers



Regional / Divisional Heads



Area Managers



Branch Managers



Loan Officers



Branches

Sound Understanding of Rural Market

- ~90% of employees are hired fresh from rural communities
- ~50%-60% of employees are from families of active customers

Highly Efficient Workforce

- In-house 2-3 weeks pre-hiring training program
- Compulsory rotation of loan officers annually and branch managers bi-annually for varied job experience and work satisfaction
- Employee incentives delinked from disbursement or collections, and linked to number of customers serviced, quality of service and process adherence
- · High employee retention rate

Multi-Pronged Approach For Risk Management



Internal Audit (IA):

- IA frequency 6 times in a year at branches, 4 times at RO, 4 times at HO
- The entire audit process in automated enabling real-time data analytics
- The Audit Committee of our Board is updated every quarter on significant internal audit observations, compliances, risk management practices and control systems



Quality Control (Business Support):

- Fort-nightly branch visits
- Complements internal audit function by early identification of operational risks
- Branch sanitization, fraud investigation, PAR investigation, support new business expansion



Field Risk Control (FRC):

- FRC adds strength to proactive operational risk management
- FRC complements the field operations supervision, quality control and internal audit function

Continuous Technology Enhancements to Drive Operational Efficiency



Ensures Quick And Seamless Delivery of Need Based Financial Products and Services backed by Robust Technology Infrastructure



High touch-high tech delivery model:

- Digitized all customer touchpoints
- Field force equipped with handheld tabs for managing kendra meetings & collections
- Automated/ paperless customer on-boarding, faster KYC, and instant CB checks
- · Lower TAT, same day and on-field loan disbursements
- Geotagging of kendra locations to optimize field visits
- Cashless disbursement / digital repayment options for customers
- Robust CBS to support innovative product features, enhanced data analytics for anticipating future trends
- Strong tech-enabled internal audit, risk and control systems to enable real-time field risk monitoring



Future Upgrades & Investments

- Upgradation of CBS to the latest version over next 18-24 months to enable higher business scalability
- Investment in Enterprise Service Bus and Microservices
 Architecture will allow us to be more agile and connect seamlessly
 with external financial and fintech ecosystems
- Enhancement of existing mobility apps including automation of entry through image reading, single platform for all apps
- Extension of workflow capabilities for process automation and more RPA enabled processes for faster processing
- Active exploration of partnerships with fintech players to implement innovative digital solutions
- Investment in zero code platforms and tools leading to faster implementation of new technologies

Integrating Risk Management In Every Operating Process



Microfinance is a Collection Business, hence Risk Management is Integral to Core Strategy and Operating Processes

Contiguous District-based Expansion



- Consistent replication of processes/ controls
- Better understanding of social/ economic/ political/ climate risks, historical PAR, competition intensity
- High quality growth

Target Customer Segment



Focus on rural markets:

- Less served, high potential
- Better control & asset quality

Focus on new-to-credit customers:

- Shapes customer behaviour and credit discipline
- Increases loyalty
- Avoids overleveraging

Customer Due-Diligence



- Self-chosen group formation
- CGT, GRT, house visits
- Multiple CB checks (due to multiple loans) help to manage competition and overleveraging

Lending Model



- Responsible loan usage due to flexible products/ repayment options
- Better cash flow management
- Reduced risk of overleveraging

Customer Engagement Model



- More frequent engagement through weekly model
- Early identification of imminent stress
- Better control on collections
- Faster recovery

Employee Incentive Structure



- No incentive to push higher disbursements
- No impact on incentives due to external impact on collections
- Incentivization for process adherence, customer training, customer servicing

Employee Rotation Policy



- Annual rotation of LOs and biannual rotation of BMs
- Audit & Quality Control team rotation within state
- Reduces person dependence and provide multiple checks

Early risk recognition and conservative provisioning

Strong Parentage of CreditAccess India N.V.





Committed to Micro Finance Business

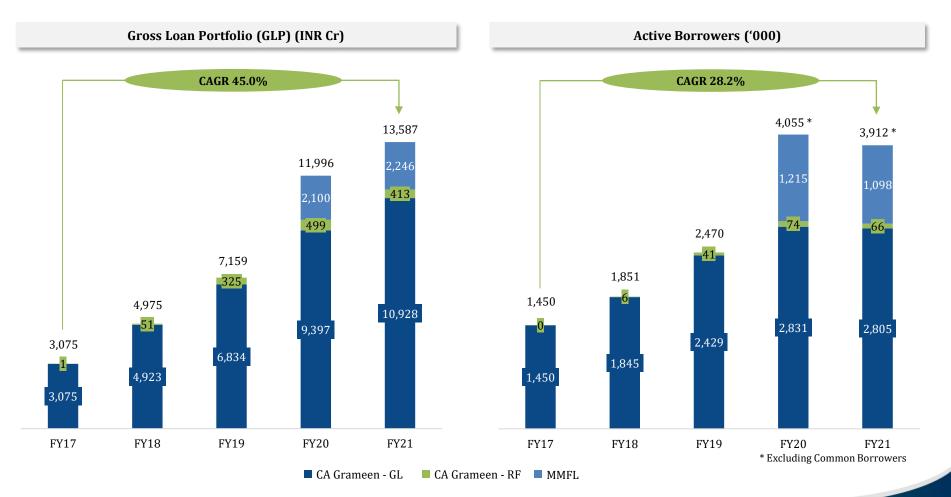
- CreditAccess India N.V. (CAI) specialises in Micro and Small Enterprises financing
- Widely held shareholding base: 260 shareholders
- Olympus ACF Pte Ltd. 15.1%, Asian Development Bank 8.6%, individuals/HNIs/Family Offices 76.3%
- Headquartered in Amsterdam, The Netherlands

Strong Financial Support

- Invested through multiple rounds of capital funding along with secondary purchase during 2009 to 2017
- Displayed trust in our business model post demonetisation by infusing INR 550 Cr in FY17
- Provides access to global fundraising opportunities leveraging CAI's network and relationships
- Holds 73.91% in CA Grameen, committed to hold up to the regulatory requirement in future

Past Five Years Performance Track Record (1/3)





Past Five Years Performance Track Record (2/3)

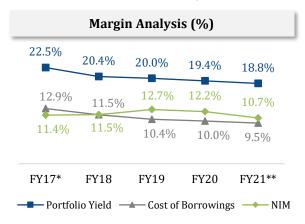


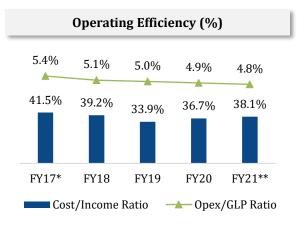


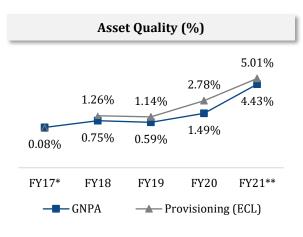
Past Five Years Performance Track Record (3/3)

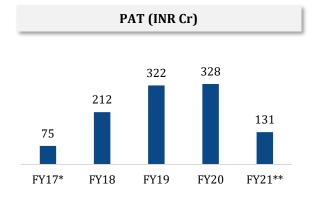


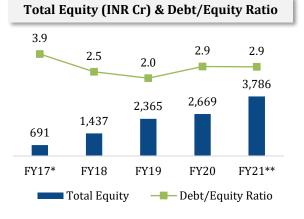
Note: Refer Annexure for definition of key ratios

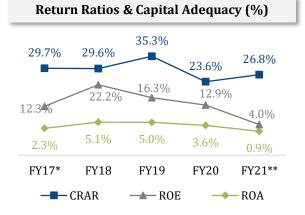












^{*} Based on I-GAAP, ** Consolidated Figures

Discussion Summary



Key Business Updates

Consolidated Results Overview

CA Grameen: Financial & Operational Metrics

MMFL: Financial & Operational Metrics

Investment Rationale

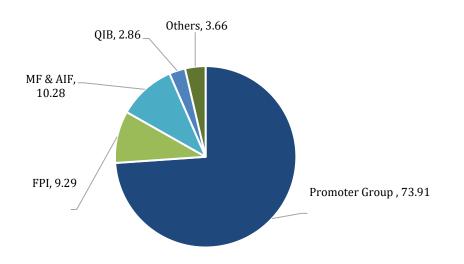
Annexure



Shareholding Structure



Shareholding Pattern - September 2021



Top 10 Institutional Investors - September 2021

ICICI Prudential Life Insurance Company

ICICI Prudential MF

IIFL AMC

Nippon MF

SBI MF

T Rowe Price

Taiyo Pacific Partners

Tata AIA Life Insurance

Vanguard

WCM Investment Management

Key Ratios: Definitions



- 1. Portfolio Yield = (Interest on loans processing fees + Income from securitisation)/ Avg. quarterly on-book loans
- 2. Cost of Borrowings / Weighted Avg. COB = (Borrowing cost finance lease charges) / Monthly average borrowings
- 3. Marginal COB = (Borrowings availed during the period * interest rate + processing fees and other charges) / Borrowings availed during the period
- 4. NIM = (NII processing fees, interest on deposits, income from direct assignment + finance lease charges) / Avg. quarterly on-book loans
- 5. Cost/Income Ratio = Operating cost / Total Net Income
- 6. Opex/GLP Ratio = Operating cost / Avg. quarterly GLP
- 7. ROA = PAT/Avg. Quarterly Total Assets (including direct assignment) (Annualized), ROE = PAT/Avg. Quarterly Total Equity (Annualized)
- 8. Debt = Debt Securities + Borrowings (other than debt securities) + Subordinated Liabilities
- 9. GNPA = Stage III (ECL) exposure at default / (Sum of exposure at default of Stage I + Stage III + Stage III)

Q2 FY22: COVID-19 CSR Initiatives



In the backdrop of COVID-19 pandemic situation in India, CA Grameen has decided to focus its CSR activities in towards following activities –

- Preventive and Precautionary Activities
- Support communities to deal with issues caused by CORONA infection
- Post recovery support to Covid-19 infected community members
- Extend support to CA Grameen member's family who have been deceased due to CORONA

The following activities were selected and executed in the COVID-19 affected areas in all CA Grameen operating states and districts

- Distribution of PPE kits N95 mask, sanitizers, hand gloves, shoe rapper, spectacle, gown, cotton and spirit
- Distribution of medical kits masks, sanitizers -100ml and pair of hand gloves
- · Distribution of groceries
- Distribution of Work Equipment

CA Grameen has undertaken Flood relief activities and Humanitarian Aid

Type Of Activity	Target Beneficiaries	Number of Institutions / Locations	Number of Beneficiaries	Number of Kits
Grocery Kits		-	1,795	1,795
Health Kits	Flood affected members, Covid-19	4,646	1,41,817	8,461
PPE Kits	affected customers, CA Grameen staff and branches, GK Members, Police Stations, Gram Panchayat Staff, Asha Workers, Anganwadi Teachers, Health Centers, Media Offices, General Public, Quarantine Centers, Municipal Office, Tahsildar Office, General Community, Govt. Hospital	1	1,000	1,000
Covid Care Facilities		1	600	24
Flood Relief		-	8,461	8,461
Humanitarian Aid		1	1	1
Work Equipment		6	368	36
Total		4,655	1,54,042	19,778

Q2 FY22: COVID-19 CSR Initiatives



State	Estimated Expenditures	Total Amount (From 1 st July 2021 to 30 th September, 2021)
Karnataka	69,60,000	61,46,659
Maharashtra	61,80,000	60,92,791
Tamil Nadu	38,40,000	6,57,583
Chhattisgarh	12,30,000	36,38,789
Odisha	10,80,000	2,31,650
Jharkhand	7,50,000	2,55,285
Bihar	6,00,000	4,11,080
Kerala	4,20,000	5,69,268
Grand Total	2,10,60,000	1,80,03,105











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AGM – Investor Relations
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