



JSFB/SEC/2024-25/17

19th April 2024

National Stock Exchange of India Ltd.
Exchange Plaza, C-1, Block G,
Bandra Kurla Complex, Bandra (East),
Mumbai 400051.

BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400001.

Sub: Jana Small Finance Bank awarded with "Omnichannel Digital Banking Solution for Retail and Corporate Customers" award in the Digital Banking Awards 2024: Regional Winners | Asia category.

Ref: Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations")

Dear Sir/Madam,

This is to inform that Jana Small Finance Bank has been honoured with the prestigious "Omnichannel Digital Banking Solution for Retail and Corporate Customers" award in the Digital Banking Awards 2024: Regional Winners | Asia category.

The recognition is a testament to the Bank's commitment to delivering exceptional customer experiences across its digital platforms. Our Omnichannel Digital Banking Solution offers a comprehensive 360-degree view to our customers, ensuring seamless integration and accessibility across Mobile and Internet Banking platforms.

Key Highlights of Our Award-Winning Solution is herewith attached as **Annexure I**.

We request the Exchanges to take the aforesaid disclosure on their records.

Thank you
Yours faithfully
For Jana Small Finance Bank Limited

Lakshmi R N
Company Secretary & Compliance Officer

JAMA KARO, JANA KARO

Registered Office:

Jana Small Finance Bank Limited
The Fairway Business Park, # 10/1, 11/2 & 12/2B, Off
Domlur, Koramangla Inner Ring Road, Next to Embassy Golf
Links, Challaghatta, Bengaluru -560071.
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Key Highlights of the solution:

- 1-2 click journeys for enhanced customer satisfaction.
- Full stack API-driven modular technology for intuitive and excellent customer experience.
- Hybrid Mobile app compatible with both Android and iOS devices, featuring simple and user-friendly journeys.
- Responsive Internet Banking accessible across all leading browsers.

This award underscores our relentless pursuit of innovation and excellence in providing cutting-edge digital banking solutions to our valued customers. We remain committed to leveraging technology to enrich our customer experience and drive sustainable growth.

