

संदर्भ क. Ref. No.: HO:IRC:SVM:2024-25:30	दिनांक Date: 10.04.2024
Scrip Code: BANKINDIA	Scrip Code : 532149
The Vice President – Listing Department, National Stock Exchange of India Ltd., Exchange Plaza, Bandra Kurla Complex, Bandra East, <u>Mumbai 400 051</u> .	The Vice-President – Listing Department, BSE Ltd., 25, P.J. Towers, Dalal Street, <u>Mumbai 400 001</u> .

Dear Sir/Madam,

Statement showing Investor Complaints in Compliance of Regulation 13(3) for the Quarter ended 31st March, 2024

In compliance of Regulation 13 (3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we attach the certificate received from Bank's Registrar & Share Transfer Agent showing details of Redressal of Investor Complaints for the quarter ended 31st March, 2024. The details are as under :

Sr. No.	Particulars	Number Complaints	of	Investor
1.	Pending at the beginning of the quarter	01		
2.	Received during the quarter	17		
3.	Disposed off during the quarter	17		
4.	Remaining unresolved at the end of the quarter 31.03.2024	01 (#)		

(#) complaint that was pending in March Quarter has been closed on 10-04-2024.

We request you to take a note of the above.

Thanking you,

भवदीय Yours faithfully,





BANK OF INDIA

Statement showing redressal of Investor's Complaints pursuant to regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulation 2015 during the quarter ended March 31, 2024.

	No. of
Particulars	Complaints
Investor's complaints pending at the beginning of the	
Quarter	01
Investor's complaints received during the Quarter	17
Investor's complaints disposed during the Quarter	17
Investor's complaints pending at the end of the	
Quarter	01

Thanking you,

Yours faithfully, For Bigshare Services Pvt.Ltd.

Prasad Madiwale Authorized Signatory



CIN: U99999MH1994PTC076534

Office No S6-2, 6th Floor, Pinnacle Business Park, Next to Ahura Centre, Mahakali Caves Road, Andheri (East) Mumbai - 400 093. Tel.:+9122 6263 8200 • Fax:+9122 6263 8299 • Email:info@bigshareonline.com • Website :www.bigshareonline.com **Regd. Office:** E-2/3, Ansa Industrial Estate, Sakivihar Road, Saki Naka, Andheri (E), Mumbai - 400 072. India.



BANK OF INDIA

Investor's Complaints during the quarter ended March 31, 2024

Sr.N o.	Shareholder Name	Nature of Complaint	Date of receipt	Date of Reply	No.of days
1	MANUAL D'SILVA	Non Receipt Of Dividend	26-12-2023	01-01-2024	7
2	SBI CAP SECURITIES	Non-Receipt Of Demat Credit	04-01-2024	09-01-2024	6
3	SBI CAP SECURITIES	Non-Receipt Of Demat Credit	05-01-2024	10-01-2024	6
4	SUMITRA FATTUJI VENGURLEKER	SEBI - Name Deletion	19-01-2024	20-01-2024	2
5	ASIT KUMAR GHOSH	SEBI - STATUS OF THE FOLIO	19-01-2024	23-01-2024	5
6	SBICAP SECURITIES	Non-Receipt Of Demat Credit	20-01-2024	24-01-2024	5
7	BIDHUBHUSAN PATRA	SEBI - Change in Address	24-01-2024	24-01-2024	1
8	SBICAP SECURITIES LIMITED	Non-Receipt Of Demat Credit	25-01-2024	07-02-2024	14
9	SBICAP SECURITIES LTD	Non-Receipt Of Demat Credit	31-01-2024	16-02-2024	17
10	OWES AHMED	SEBI - Non Receipt Of Dividend	31-01-2024	02-02-2024	3
11	SBICAP SECURITIES LIMITED	Non-Receipt Of Demat Credit	21-02-2024	04-03-2024	13
12	SBICAP SECURITIES LIMITED	Non-Receipt Of Demat Credit	23-02-2024	08-03-2024	15
13	SABICAP SECURITIES LIMITED	Non-Receipt Of Demat Credit	24-02-2024	07-03-2024	13
14	PAVANA VISHWANATH	SEBI - Non Receipt of Duplicate Cum Name Deletion	29-02-2024	07-03-2024	8
15	SBICAP SECURITIES LIMITED	Non Receipt Of Demat Rejection Documents	21-03-2024	29-03-2024	9
16	HDFC BANK LTD	Non-Receipt Of Demat Credit	28-03-2024	03-04-2024	7
17	HDFC BANK LTD	Non-Receipt Of Demat Credit	28-03-2024	03-04-2024	7
18	SBICAP SECURITIES	Non-Receipt Of Demat Credit	30-03-2024	10-04-2024	12 (#)

(#) The Complaint that was pending in the March Quarter has been resolved and closed on 10.04.2024

For Bigshare Services Pvt. Ltd.

Prasad Madiwale Authorized Signatory



CIN: U99999MH1994PTC076534

Office No S6-2, 6th Floor, Pinnacle Business Park, Next to Ahura Centre, Mahakali Caves Road, Andheri (East) Mumbai - 400 093. Tel.: +9122 6263 8200 • Fax : +9122 6263 8299 • Email: info@bigshareonline.com • Website : www.bigshareonline.com **Regd. Office:** E-2/3, Ansa Industrial Estate, Sakivihar Road, Saki Naka, Andheri (E), Mumbai - 400 072. India.