

# PILANI INVESTMENT AND INDUSTRIES CORPORATION LIMITED

CIN : L24131WB1948PLC095302

REGD. OFFICE : BIRLA BUILDING, 9/1, R. N. MUKHERJEE ROAD, KOLKATA-700001

Email : pilani@pilaniinvestment.com, TELEPHONE : 033 4082 3700 / 2220 0600, Website : www.pilaniinvestment.com

1<sup>st</sup> December, 2023

The Manager,  
Listing Department  
National Stock Exchange of India Ltd.  
“Exchange Plaza”, Plot No. C/1, G Block  
Bandra Kurla Complex, Bandra (East)  
Mumbai – 400 051

Manager (Listing)  
BSE Ltd.  
Phiroze Jeejeebhoy Towers  
Dalal Street,  
Mumbai-400 001

**Sub: E-mail Communication to members of Pilani Investment and Industries Corporation Limited — Introduction of Online Dispute Resolution Portal**

**Ref: Scrip Code: NSE: PILANIINVS :: BSE: 539883:: ISIN: INE417C01014**

Dear Sir,

Please find enclosed herewith the communication on Introduction of Online Dispute Resolution Portal by SEBI which was sent to the members of the Company on 1<sup>st</sup> December, 2023 on the e-mail addresses available with the Company/Depositories participant.

The communication is also being made available on the website of the Company.

You are kindly requested to take the same on record.

Thanking you,

Yours faithfully,

**For Pilani Investment and Industries Corporation Limited**

**Company Secretary**

*Encl: As above*

**PILANI INVESTMENT AND INDUSTRIES CORPORATION LIMITED**

Registered Office:

Birla Building, 9/1, R. N. Mukherjee Road, Kolkata- 700001

Phone Nos: 033 4082 3700/ 2220 0600

Website : [www.pilaniinvestment.com](http://www.pilaniinvestment.com)

E-mail- [pilani@pilaniinvestment.com](mailto:pilani@pilaniinvestment.com)

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**Dear Shareholder,**

**Sub : Online Resolution of Disputes in the Indian Securities Market**

Folio No. / DP ID/ Client ID :

This has reference to the shares held by you in this Company, under the Folio Number / DP ID/ Client ID mentioned above.

We bring to your kind notice the contents of the SEBI Master Circular for Online Dispute Resolution in the Indian Securities Market vide Circular No. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/145 dated July 31, 2023 (updated as on August 04, 2023). This Circular is hosted on our website [www.pilaniinvestment.com/images/SEBI Circular - Online Dispute Resolution.pdf](http://www.pilaniinvestment.com/images/SEBI%20Circular%20-%20Online%20Dispute%20Resolution.pdf)

Pursuant to aforesaid SEBI Master Circular a common Online Dispute Resolution Portal ("ODR Portal" ) is now live. This platform is designed to enhance investor grievance redressal by enabling investors to access online conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market for all listed Companies including this Company.

Thanking you,

Yours faithfully,

For **Pilani Investment and Industries Corporation Limited**

**Sd/-**

**R. S. Kashyap**

**Company Secretary**

**FCS-8588**

Place: Kolkata

Date: 01.12.2023