

CC/PUTL_COS/Stock Exchanges/134

April 17, 2024

To

Listing Department
National Stock Exchange of India Limited
Exchange Plaza, C-1, Block G
Bandra Kurla Complex
Bandra (E), Mumbai – 400051
Symbol: PGINVIT

Listing Department
BSE Limited
20th Floor, P. J. Towers
Dalal Street, Mumbai – 400001
Scrip Code:543290 (PGINVIT)
Company Code:12436

Subject: Statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter and financial year ended March 31, 2024

Dear Sir/Madam,

In terms of the provisions of Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Paragraph 4.16 under Chapter 4 (Continuous Disclosures and Compliances by InvITs) of the SEBI Master Circular No. SEBI/HO/DDHS-PoD2/P/CIR/2023/115 dated July 06, 2023, enclosed please find the statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter and financial year ended March 31, 2024. Kindly take the same on record please.

Thanking You,

Yours faithfully,

**For POWERGRID Unchahar Transmission Limited
(as Investment Manager of POWERGRID Infrastructure Investment Trust)**

Anjana Luthra
Company Secretary & Compliance Officer
Encl: As above.

CC:
IDBI Trusteeship Services Limited
Ground Floor, Universal Insurance Building,
Sir P.M. Road, Fort,
Mumbai- 400 001.

POWERGRID INFRASTRUCTURE INVESTMENT TRUST		
INVESTOR GRIEVANCE REPORT FOR QUARTER AND FINANCIAL YEAR ENDED MARCH 31, 2024		
For Financial Year (FY) 2023-24-Upto March 31, 2024		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year	0	0
Number of investor complaints received during the year ¹	0	0
Number of investor complaints disposed of during the year ¹	0	0
Number of investor complaints pending at the end of the year	0	0
Average time taken for redressal of complaints	0	0

For Quarter Ending (QE) March 31, 2024 (Q4 -FY 2023-24)		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter	0	0
Number of investor complaints received during the Quarter ²	0	0
Number of investor complaints disposed of during the Quarter ²	0	0
Number of investor complaints pending at the end of the Quarter	0	0
Average time taken for redressal of complaints for the Quarter	0	0

Complaints pending during FY 2023-24							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints pending during QE March 31, 2024							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during FY 2023-24							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during QE March 31, 2024							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Note 1– It may be noted that 2,041 emails were received from the investors in FY 2023-24-Upto March 31, 2024 regarding general query/ enquiry about the announcement of financial results/ announcement of distribution/ earnings call details/ profile details/ /price movement related/ Trust’s prospects/ bank account details/ PAN Details/ financial results aspects/ statement of income/ distribution break up/ TDS on distribution/ TDS certificate/ annual report/ distribution claims/ unitholding pattern/NAV, etc. which have been responded within average time of 1 working day.

Note 2 –I It may be noted that 358 emails were received from the investors during the quarter ended March 31, 2024 regarding general query/ enquiry about the announcement of distribution/ bank account details/ PAN Details/ statement of income/ distribution break up/ TDS on distribution/ TDS certificate/ annual report/ distribution claims/NAV, etc. which have been responded within average time of 1 working day.

Yours Sincerely,
 KFin Technologies Limited
 Registrar & Transfer Agent for POWERGRID INFRASTRUCTURE INVESTMENT TRUST.



Eswar Charan S | Manager - Operations