



MSP STEEL & POWER LIMITED

Registered Office : South City Business Park, 10th Floor, 770, Anandapur, EM Bypass, Kolkata-700107 (WB)
Phone: 033 4005 7777 | Fax : 033 4005 7700 | E-mail: Contact us@mspsteel.com | Website: www.mspsteel.com

Date: 29th March 2024

To,
The Manager,
National Stock Exchange of India Limited
“Exchange Plaza”, C-1, Block-G
Bandra- Kurla Complex, Bandra (E)
Mumbai- 400 051
Company Symbol: MSPL

To,
The Manager,
BSE Limited
Phirozee Jeejeebhoy Towers
Dalal Street
Mumbai – 400 001
Scrip Code No.: 532650

Dear Sir/Madam,

Sub: Disclosure under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 - Intimation to Investors on Online Dispute Resolution in the Indian Securities Market

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed a copy of the communication sent to Investors of the Company in compliance with SEBI Circular(s) dated 31 July 2023 as amended from time to time, thereby creating awareness on the availability of a common Online Dispute Resolution Portal (ODRP) for redressing their grievances.

The communication was sent to Investors on Thursday, 21st March 2024. We request you to take the aforementioned information on record and oblige.

Thanking you,
Yours faithfully,

For MSP STEEL & POWER LIMITED

Shreya Kar
Company Secretary & Compliance Officer

**MSP STEEL & POWER LIMITED**

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Dear Shareholder,

Sub: MSP STEEL & POWER LIMITED - Introduction of Online Dispute Resolution Portal by SEBI.

Securities and Exchange Board of India ("SEBI"), vide its circular dated 31st July, 2023, as amended, has introduced a common Online Dispute Resolution Portal ("**ODR Portal**") to facilitate online conciliation and arbitration for resolution of disputes arising in the Indian securities market. To enhance investor awareness on this dispute resolution mechanism, a brief overview of the process is provided below for your information.

- **Level 1 - Lodge complaint/grievance, if any:**

All grievances/disputes/complaints, if any, against the Company or its Registrar and Transfer Agents ("**RTA**") viz., KFin Technologies Limited by sending an email to the Company at investor.contact@msspsteel.com or to its RTA at einward.ris@kfintech.com or by sending physical correspondence at the Corporate office of the Company or at the below address.

KFin Technologies Limited,

Unit: **MSP STEEL & POWER LIMITED**

Selenium Tower B, Plot No. 31 & 32, Gachibowli, Financial District, Hyderabad: 500 032

- **Level 2 - SEBI SCORES:**

In case, the grievance is not resolved satisfactorily at **Level 1**, you may escalate the same through SEBI Complaints Redress System ("**SCORES**") portal in accordance with the process laid out at <https://scores.gov.in>.

- **Level 3 - Initiate grievance on ODR Platform:**

In case you are not satisfied with the outcome of resolution at **Level 1 and Level 2**, you may initiate dispute resolution through the ODR portal at <https://smartodr.in/login>.

Please note that the dispute resolution through the ODR portal can be initiated only if such complaint/grievance/dispute is not pending before any arbitral process, court, tribunal or consumer forum or if the same is non-arbitrable in terms of the Indian law.



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Important Note:

- The link to the ODR Portal is available on our website at <https://smartodr.in/login>
- There shall be no fee for registration of complaint/dispute on the ODR Portal. However, the process of conciliation/arbitration through ODR portal may attract a fee and the same shall be borne either by you or the Company, as the case may be, as stated in the said circular.

You may refer to the modalities and operational guidelines of the ODR Portal including the timelines for review/resolution of complaints filed through ODR Portal, manner of proceedings to be conducted by the ODR institutions, fees and charges for conciliation/arbitration process etc., as provided in the said circular. A copy of the circular can be accessed by you at www.msspsteel.com In case you require any other information/clarification in this regard, kindly write to us at investor.contact@msspsteel.com.

Thanking you,
Yours faithfully,

For MSP STEEL & POWER LIMITED

Shreya Kar
Company Secretary & Compliance Officer