

27<sup>th</sup> April, 2024

To
National Stock Exchange of India Limited,
Exchange Plaza, Plot No. C/1, G Block,
Bandra-Kurla Complex, Bandra (East),
Mumbai – 400051
NSE Symbol: SBFC

To BSE Limited, Phiroze Jeejeebhoy Towers, 21st Floor, Dalal Street, Mumbai – 400001 BSE Scrip Code: 543959

Dear Sir(s),

#### **Sub: Investor Presentation**

Further to our letter dated 23<sup>rd</sup> April, 2024 intimating about Earnings Conference Call, please find attached the investor presentation which will be referred during the earnings call on 29<sup>th</sup> April, 2024 with investors in connection with the financial results for the quarter and year ended 31<sup>st</sup> March, 2024.

We request you to take this on record.

Thanking You, Yours faithfully,

For SBFC Finance Limited (Erstwhile SBFC Finance Private Limited)

Jay Mistry Company Secretary & Chief Compliance Officer ICSI Membership No. A34264 Encl. as above





### Safe Harbor

This presentation and the accompanying slides ('Presentation"), which have been prepared by SBFC Finance Limited (the "Company"), have been prepared solely for information purposes and do not constitute any offer, recommendation or invitation to purchase or subscribe for any securities, and shall not form the basis or be relied on in connection with any contract or binding commitment whatsoever. No offering of securities of the Company will be made except by means of a statutory offering document containing detailed information about the Company.

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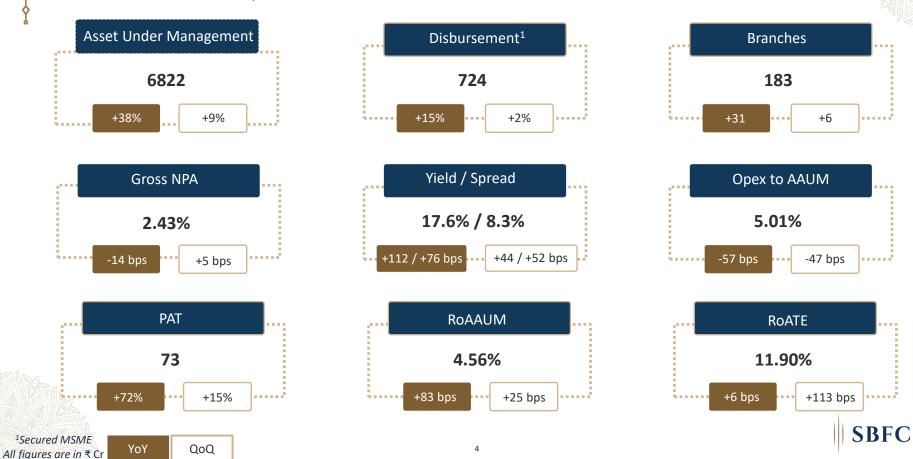
# SBFC – **FY24** Performance

Size and Growth	Distribution	Granular Book	Asset Quality	Liability Profile	Profitability
6,822 AUM YOY +38%	183 # Branches	98.8% % Secured	2.43% GNPA YoY -14 bps	2,518 Tangible Net worth	237 PAT YoY+58%
5,704 Secured MSME AUM YOY +46%	3,758 Employees	9.69*   0.92* Average Ticket Size: Secured MSME / LAG (Lakhs)*	1.36% NNPA YOY -22 bps	CRAR 40.5% Capital Adequacy	4.14% Return on AAUM
2,793 Secured MSME Disbursal Value YoY+23%	16 States & 2 UTs  Pan India presence	1,29,183 # live customers	0.82% Credit Cost	25 Lender Relationship Count	17.08% Yield YoY +96 bps
28,818 Secured MSME Disbursal Volume YOY +25%	100% in-house  Sourcing	LTV 43.6% / 69.0% Secured MSME / LAG	44.74% PCR	AA- (Stable)  Credit rating <sup>1</sup>	7.70% Spread YoY +22 bps





## Executive Summary – Q4 FY24





About the company Management and Shareholders **Business Technology** Credit Collections Financials **Corporate Social Responsibility** 



### **Executive Summary**



**Team:** Experienced, cycle-tested, professional management with strong corporate governance backed by marquee investors



Focused Segment: Offering Secured MSME loan to small businesses with focus on ₹5 lakh - ₹30 lakh ticket size



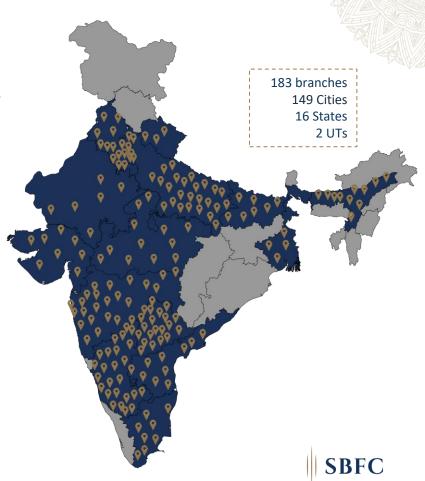
Opportunity: Market size (₹5 lakh - ₹30 lakh MSME financing) of ₹2.5 lakh crore, growing at 24%¹



**Go to Market Approach:** Diversified pan-India network with presence in 16 states & 2 UTs: top state at 17% AUM



**Credit Underwriting:** Understanding of segment with a tested credit underwriting and risk management framework



<sup>1</sup>CRISIL Industry Report



## SBFC Focus Segment – customers borrowing ₹0.05 to ₹0.3 cr

Large segment within MSME of ₹2.5 lakh cr and growing at CAGR 24%

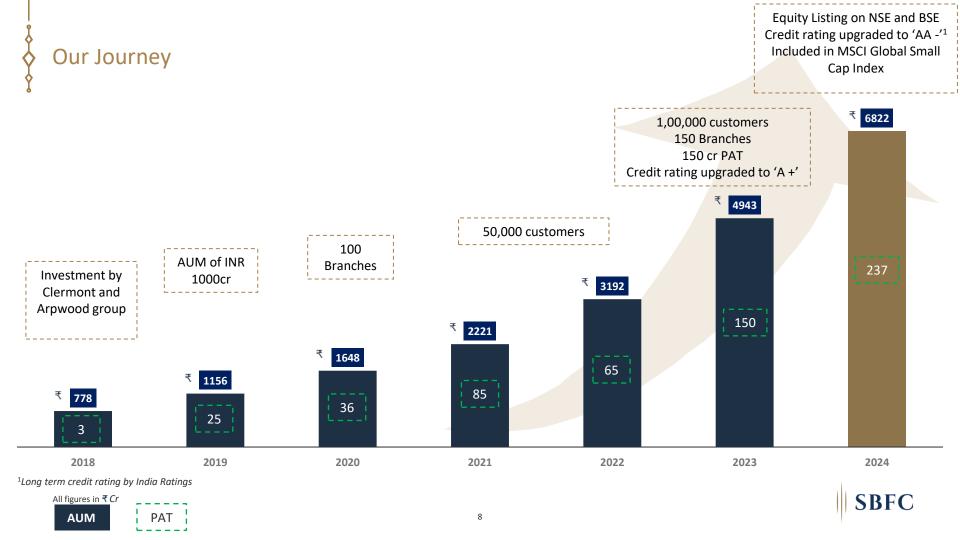
Segment	Market Size¹ (₹ tn)	CAGR <sup>2</sup> (%)	% of Market	
>₹1 cr	3.6	13.1%	42%	
₹0.5 – 1 cr	1.1	17.0%	13%	
₹0.3 – 0.5 cr	0.9	20.4%	10%	
₹0.05– 0.3 cr	2.5	23.7%	30%	Focus Segment
<₹0.05 cr	0.5	29.3%	6%	
Total	8.5	17.7%	100%	

Source: CRISIL Industry Report;



<sup>&</sup>lt;sup>1</sup> As of Mar-23;

<sup>&</sup>lt;sup>2</sup> CAGR period over FY18 to FY23



### \ **\ \ \**

## Management

### Experienced, cycle-tested, professional management



### **Board of Directors**

### Strong corporate governance backed by long term investors



Neeraj Swaroop Chairman of the Board



**Rajesh Agrawal**Jt. Managing Director,
Ajanta Pharma



**Surekha Marandi** Ex Executive Director, RBI

Independent



Ravi Venkatraman
Ex Executive Director &
CFO,
Mahindra & Mahindra
Financial Services



Koni Uttam Nayak Ex Senior Vice President, Visa Direct Organization at Visa





**John Mescall**Managing Director
Clermont Group



**Jonathan Tatur** Senior Vice President Clermont Group

Managing Director



Aseem Dhru MD & CEO





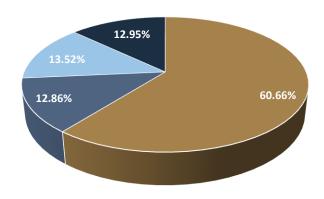
## Shareholding

Category of Shareholders	% Share
Promoters	
Clermont Group	55.21%
Arpwood Group	5.45%
Other Major Shareholders	
SBI Mutual Fund	7.22%
Amansa	4.13%
Malabar Funds	4.12%
Steadview Capital	1.86%
Aditya Birla	1.53%
Massachusetts Institute of Technology	1.46%

#### Management & Employees hold 11% of diluted share capital

# Non-diluted Status as on March 31 2024

### Shareholding Pattern



Promoters

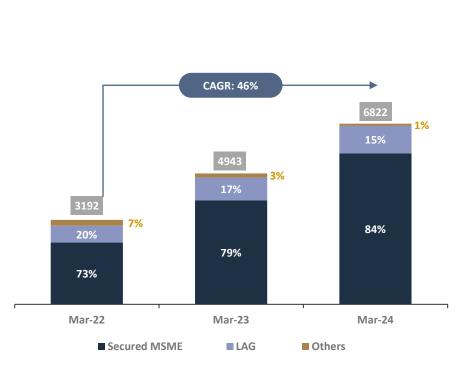
- Foreign Portfolio Investors
- Mutual Funds, AIF, Insurance, Banks Individuals, Bodies Corporate

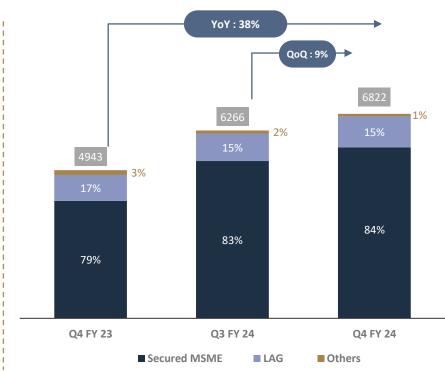




### **Business Momentum**

## Delivering rapid growth in recent years







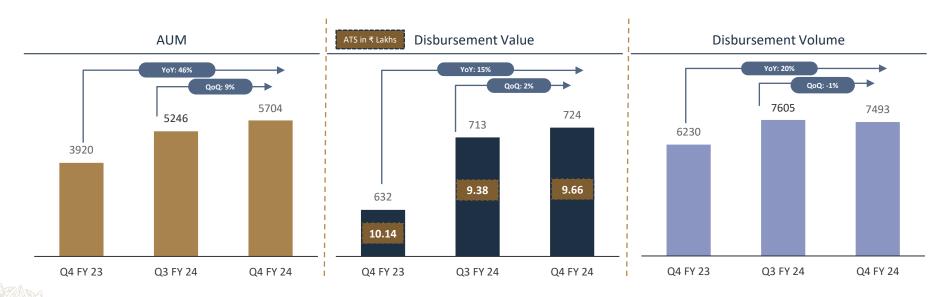




# **\**

### Business Momentum – Secured MSME

### Growth in both Volume & Value

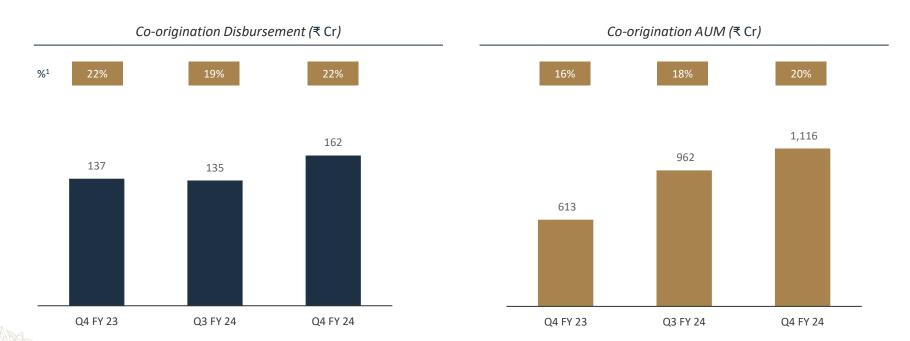


AUM Secured MSME
\_ All figures in ₹ Cr



# Business Momentum

## Co-origination – Validates our profitable origination



<sup>&</sup>lt;sup>1</sup>Percentage is on Total Secured MSME Loans



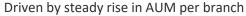
North

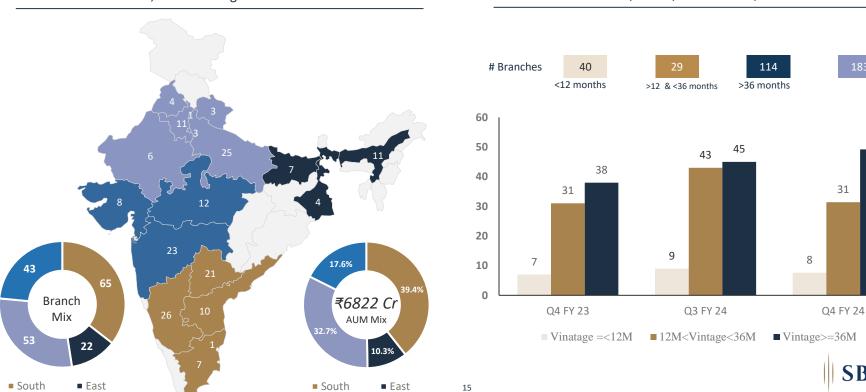
West

### **Business Momentum**

### No concentration risk & well distributed growth

Present in 16 states, 2 UTs covering 149 cities via 183 branches





North

West



₹ Cr

49

## **Technology Landscape**

#### Lead Generation

- Digital Form
- Feet on Street
- Mobile App
- Customer Reference

## Customer Onboarding

- OKYC/EKYC
- PAN Verification
- ITR Verification
- Legal Verification
- Banking Check
- · Property Valuation
- Bureau Check
- · Udyam Verification

#### Credit Underwriting

- · PD with customer
- CAM Summary
   Assessment
- Online Valuation report assessment
- BRE based Customer segmentation

#### Pre-Disbursal

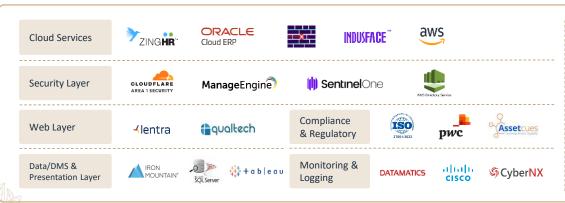
- E-Nach
- E-Sign
- Document verification on digital platform
- BRE based system Deviations

#### Loan Disbursal

- Digital Disbursal IMPS/RTGS/NEFT
- WhatsApp based welcome Kit delivery
- · Digital document storage

#### Loan Servicing

- Customer App
- CRM Platform
- Call Center
- WhatsApp
  - · Digital Collection
  - Collections App
  - Collections App
  - Robotic Processes
  - · BBPS enabled payments
  - Payment Aggregators









## **Credit Underwriting**

## Tailored to service underserved, underbanked informal customers

Most small businesses in India have challenges	SBFC's business model, backed by experience in this segment
Partial Income Proof	<ul> <li>Credit officer spends time to understand income &amp; cash flow (documented + non-documented) at family level</li> <li>Evaluation of historical asset creation</li> </ul>
Limited Commercial Credit History	<ul> <li>SBFC customers are often first-time commercial borrowers with past consumer loans</li> <li>Reference check from the neighbourhood, locality and their customer and suppliers</li> </ul>
Collateral with local nuances	<ul> <li>Local team with knowledge of local nuances and local collateral dynamics</li> <li>Spouse or parent act as co-borrower on all loans</li> </ul>
Bank Statements with Limited Transactions	<ul> <li>Analytics driven 'customer segmentation'</li> <li>Triangulation of income sources from multiple data points</li> </ul>
Small scale businesses lack resilience	<ul> <li>Focus on services/ trading/ retailing businesses</li> <li>Customer with businesses in essential services - less impacted by macro down-cycles</li> </ul>

Deep understanding of customer behavior (over 70K MSME customers) & strong knowledge of local markets (16 states, 2 UTs)

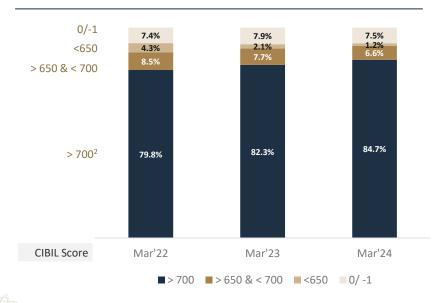




## **Credit Underwriting**

## Quality borrowers with credit score above 700

#### Over 84% AUM from customers with CIBIL >700<sup>1,2</sup>



<sup>&</sup>lt;sup>1</sup>Pertains to secured MSME Loans;

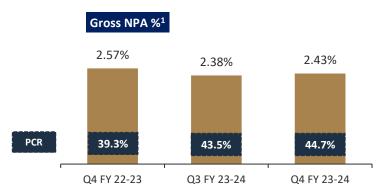
#### Granular loan book with high quality collateral<sup>1</sup>

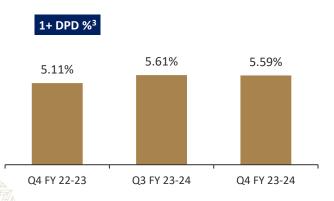
94% AUM secured by self occupied residential / commercial property	43.6% LTV			
100% co-borrower Spouse, parent acting as one	93% women Borrowers / co-borrowers			
No industry >10% Sector exposure not more than 10% of our loan portfolio				

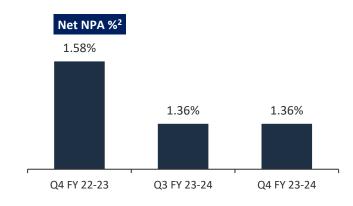


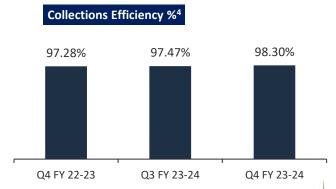
<sup>&</sup>lt;sup>2</sup>>700 range is combination of 700 -750 & >750 numbers

## **Credit Indicators**











Gross NPA% (Stage 3%) as per IND AS (including EIR adjustment).

Net NPA% is as per IND AS.

1+ DPD % is for secured MSME at AUM level



## **ECL Provisions Summary**

As on March 31, 2024	Stage 1	Stage 2	Stage 3	Total
Gross Loans Outstanding	5,543	260	144	5,947
ECL Provision	33	13	64	110
Net Loans Outstanding	5,510	247	80	5,837
ECL Provision %	0.59%	5.02%	44.74%	1.86%
As on December 31, 2023	Stage 1	Stage 2	Stage 3	Total
<b>Gross Loans Outstanding</b>	5,151	241	132	5,524
ECL Provision	32	12	58	102
<b>Net Loans Outstanding</b>	5,119	229	74	5,422
ECL Provision %	0.62%	5.21%	43.46%	1.84%
As on March 31, 2023	Stage 1	Stage 2	Stage 3	Total
<b>Gross Loans Outstanding</b>	4,223	160	116	4,499
ECL Provision	27	11	46	84
Net Loans Outstanding	4,196	149	70	4,415
ECL Provision %	0.63%	7.02%	39.32%	1.85%





## **Collections Approach**

## In-house, on-ground collections teams – 97% collected digitally

## **On-ground Teams** Branch staff Branch areafrom local area limited radius quick attention to customer issues In-house legal team **Backed By Tech** Analytics early Delta/ Omega for focused efforts warning

#### Scalable Structure







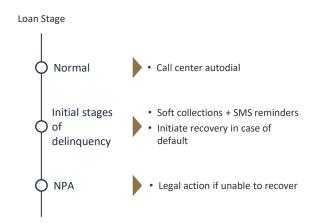








#### Adaptable collection strategy as per loan stage

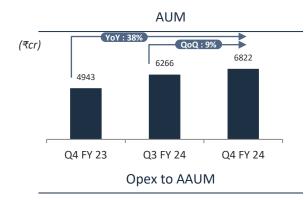


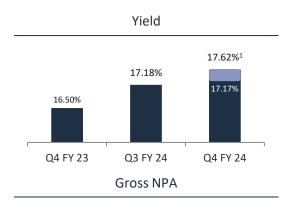


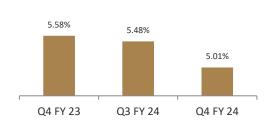
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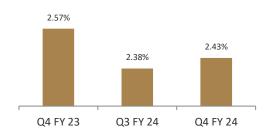
### Financial Performance

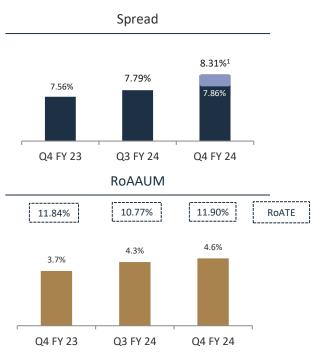
### **Quarterly** Trends in KPIs









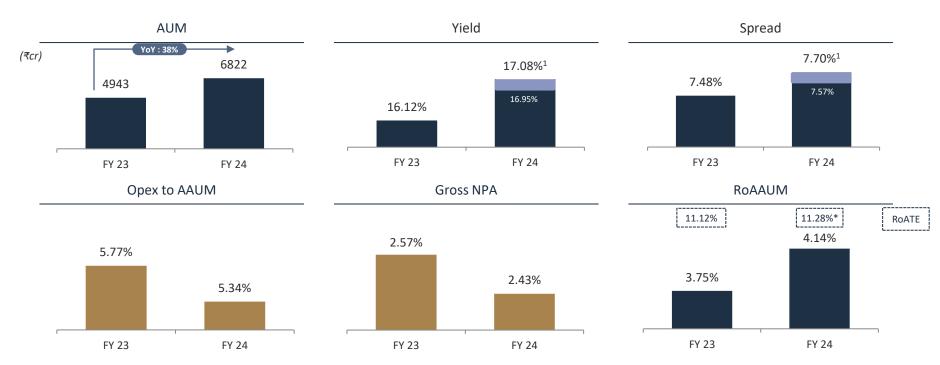




<sup>&</sup>lt;sup>1</sup> The increase of 45 bps is due to an increase in interest sharing in assets under co-origination under a revised agreement

## **Financial Performance**

### **Annual** Trends in KPIs



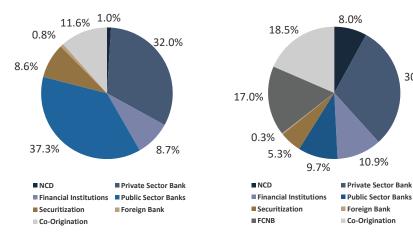
<sup>\*</sup>The company has received an equity infusion of Rs. 600 crore in Q2 FY 24



 $<sup>^{1}</sup>$  The increase of 13 bps is due to an increase in interest sharing in assets under co-origination under a revised agreement

## Sources of Borrowing

#### **Diversified Borrowing Mix**



### Lenders to the Company

Public Sector Banks







Private Sector Banks

30.3%



















Financial Institutions (FIs)







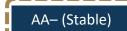




Foreign Banks







A+ (Positive)

A+ (Stable)







NCD

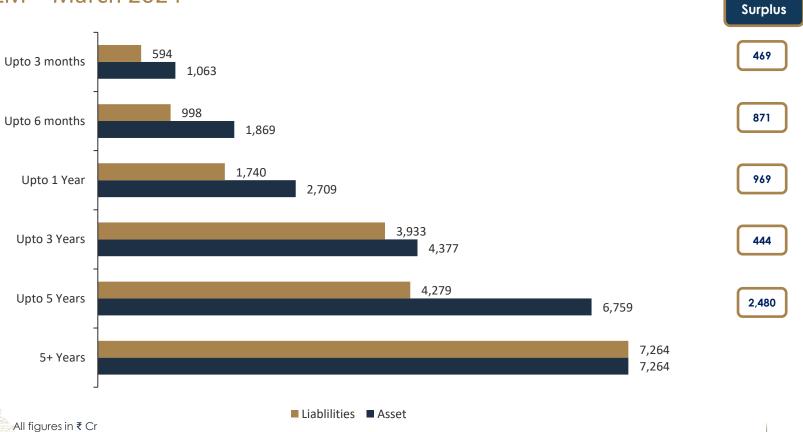








## ALM - March 2024







## Summary Financial Statements – Profit & Loss Account for **Q4** FY24

	Quarter Ended			Growth (%)	
Particulars	March 2024	December 2023	March 2023	Q-o-Q	Y-o-Y
Interest Income on Loans	248	225	173	10.3%	43.2%
Interest Income other than on Loans	10	12	16		
Fee & Other Income	22	27	20		
Total Income	280	264	209	5.9%	33.9%
Finance Cost	88	85	79	4.4%	12.2%
Operating Expenses	81	81	65	-0.9%	24.8%
Pre-Provisioning Operating Profit	111	98	65	12.8%	69.1%
Credit Cost	14	12	7		
Tax Expense	24	22	15		
Profit after Tax	73	64	43	14.7%	71.7%
Basic EPS (₹/ Share)	0.71	0.60	0.48		
Diluted EPS (₹/ Share)	0.69	0.58	0.44		

All figures in ₹ Cr





## Summary Financial Statements – Profit & Loss Account for **FY24**

	Financial Y	Growth (%)	
Particulars	March 2024	March 2023	Y-o-Y
Interest Income on Loans	866	595	45.5%
Interest Income other than on Loans	52	59	
Fee & Other Income	102	86	
Total Income	1,020	740	37.7%
Finance Cost	351	276	26.8%
Operating Expenses	306	230	32.8%
Pre-Provisioning Operating Profit	363	234	55.5%
Credit Cost	47	32	
Tax Expense	79	52	
Profit after Tax	237	150	58.2%
Basic EPS (₹/ Share)	2.35	1.71	
Diluted EPS (₹/ Share)	2.29	1.62	

All figures in ₹ Cr





## **ROE Tree**

Ratios	FY24	FY23
Interest Income on Loans/ Average Loan Book	17.1%	16.1%
Fee & Other Income/ Average AUM	1.8%	2.2%
Finance costs/ Average Borrowings	9.4%	8.7%
Spread	7.7%	7.5%
Net Interest Margin/ Average AUM	9.9%	9.5%
Operating Expenses/ Average AUM	5.3%	5.8%
Credit Cost/ Average AUM	0.8%	0.8%
Profit after Tax/ Average AUM	4.1%	3.7%
Leverage (Avg AUM/ Avg Tangible Equity)	2.7	3.0
RoATE	11.3%	11.1%





## **Balance Sheet**

	Financial '	Financial Year Ended			
Particulars	March	March			
	2024	2023			
Assets					
Cash and Bank Balances	466	400			
Derivative Instrument	-	-			
Receivables	15	11			
Loan Assets	5,836	4,415			
Investments	427	607			
Other financial assets	7	4			
Current & Deferred tax assets (Net)	6	-			
Property, Plant and Equipment	38	34			
Intangibles	263	263			
Other non-financial assets	5	12			
Total Assets	7,063	5,746			
Liabilities and Equity					
Derivative Instrument	5	-			
Payables	22	13			
Borrowings	3,996	3,739			
Other financial liabilities	246	251			
Non-Financial Liabilities	16	16			
Equity & Reserves	2,778	1,727			
Total Liabilities and Equity	7,063	5,746			

SBFC

## **Corporate Social Responsibility**

### Skill Development – NAPS / NATS Program

### 92 Locations

Covered to create job opportunities across India

### 33% Females

Trained in various roles to maintain diversity and inclusiveness

### 166 Trainees

Successfully completed training program

### 102 Trainees

Placed in various roles at SBFC

#### Education - School Infrastructure Transformation

**101 students, including 53 Girls,** benefitted from infrastructure upgrade (Fixture, Furniture, Paintings, Electrical work) at **Shri Swaminarayan Vidyalaya, Ahmedabad,** which enabled the school to enroll Class 9<sup>th</sup> & 10<sup>th</sup> students.

#### Before



#### After









# THANK YOU!