Magma Fincorp Limited

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 CIN : L51504WB1978PLC031813

 Web : www.magma.co.in



9 May 2018

Corporate Relationship Department BSE Limited 25th Floor, P.J. Towers, Dalal Street, Fort, Mumbai – 400 001

Symbol - MAGMA

Company Code - 524000

The Manager Listing Department, **National Stock Exchange of India Limited** "Exchange Plaza" Bandra- Kurla Complex, Bandra (E), Mumbai – 400 051

Sub: Investors/Analysts' Presentation

<u>Ref: Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure</u> <u>Requirements) Regulations, 2015 (Listing Regulations)</u>

Dear Sir,

Pursuant to Regulation 30 of the Listing Regulations we are enclosing herewith the presentation to be made to the Investors/Analysts on the Audited Financial Results of the Company for the fourth quarter and financial year ended 31 March 2018.

The presentation is also being uploaded on the website of the Company at the URL <u>https://magma.co.in/about-us/investor-relations/financial-results/investor-presentation/</u> in accordance with Regulation 46 of the Listing Regulations.

Kindly take the same on record Thanking you,

Yours faithfully, For Magma Fincorp Limited

Shabr Company Secretary ACS No. 13918

Encl:as above

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Poised for Robust, Sustainable and Profitable Growth



Magma Fincorp Limited

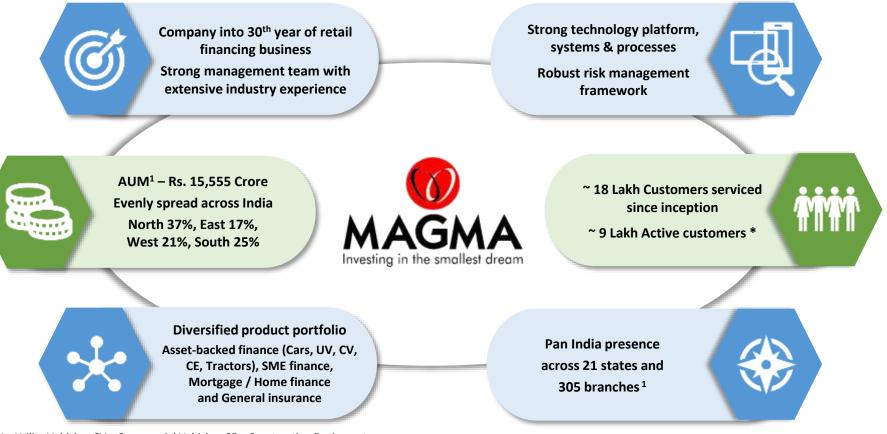




Note: We have used various abbreviations, nomenclature, financial & non-financial ratios in this presentation. These may differ from the customary or industry practices and some of the products / geographical breakup are on best estimate basis. Please refer to the Glossary in this presentation for the definition or description of such abbreviations, nomenclature, financial & non-financial ratios.

Quick Snapshot





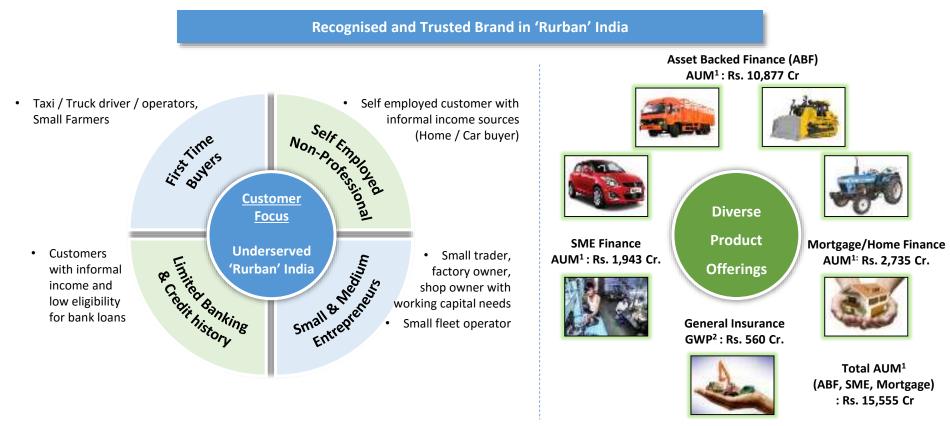
UV – Utility Vehicles, CV – Commercial Vehicles, CE – Construction Equipment

* ~5 Lakh customers in Finance Business and ~4 Lakh customers in General Insurance Business as on 31st March 2018

1 - As of 31st March 2018

Provide Financing Solutions to Customers in 'Rurban' India





Core strengths - Widespread presence, deep 'Rurban' insight, robust technology for faster customer acquisition, loan servicing and effective cross-sell

Rurban includes Rural and Semi-Urban locations

1 - As of 31st March 2018; 2 - FY 2018



		Customer Segments			Illustrative Asset Profile			
		First Time Buyers	Self Employed Non Professionals	Small & Medium Entrepreneurs	Limited banking / credit history	Average Ticket Size (Rs lakh)	Average Loan to Value Ratio	Average Tenure (months)
Financing Solutions	ABF: Commercial Finance	•	•	•	•	4-6	75-80%	40-45
	ABF: Agri Finance	•	•		•	3-4	65-70%	45-50
	SME Finance		٠	•	•	20-22	N/A	30-35
	Mortgage / Home Finance	•	•	•	•	12-14	LAP 35-45% HL 55-65%	120-160
	General Insurance	•	•	•	•			

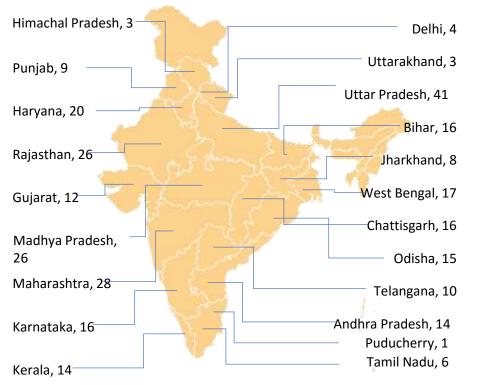
Numbers indicative of disbursements done during Q4 FY18 Commercial Finance includes Cars, UVs & CE; SME Finance includes Unsecured Loans to Business Enterprises;

Agri Finance includes Tractors Mortgage Finance / Home Finance includes LAP and Home Loans

Extensive Pan India Network

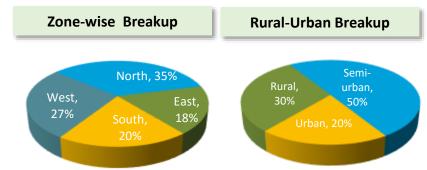


305 Branches as on 31st March 2018

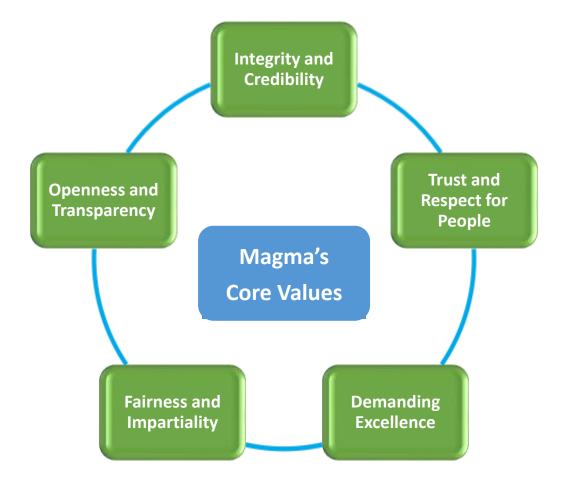


Asset Light Branch Network

- Wide retail presence through hub and spoke model
- Technology solutions enable FOS to conduct business from channel/customer location leading to better sales productivity, better market coverage, improved channel and customer experience
- Strong customer engagement through large team of Field Executives
- Toll free Inbound/Outbound Customer Call Centre for servicing and cross sell















Business CEO Structure driving Execution and Performance

B

Business process re-engineering leading to Sustainable Growth Robust Collection Process leading to visible improvement in Asset Quality

D

Strong Risk Framework Interwoven with the Business Strategy Technology, Service and People Initiatives leading to Employee and Customer Delight

A. Business CEO Structure Driving Execution and Performance



- CEO structure with complete P&L responsibility of their respective business
- The structure adds significant bandwidth at top management level
- Business CEOs have complete ownership & control to execute strategy and drive business
- Individual wealth creation linked to stakeholder wealth creation for respective businesses

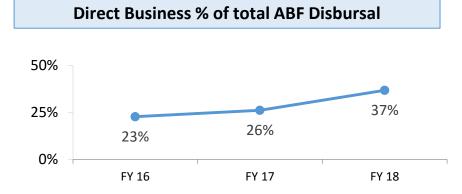


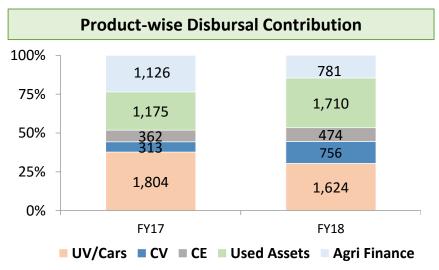


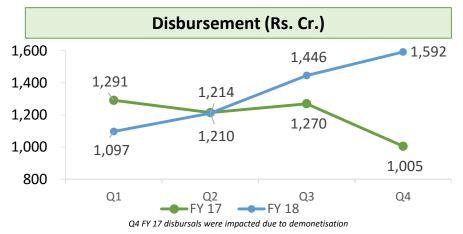
Disbursement	Portfolio	Technology	People
 Product Mix: Realigned product mix to focus on high RoA Used Asset product Increased Upsell and Cross Sell of loans to credit tested customers Significant improvement in Direct Sourcing Channel Sales Managers: Sourcing & fulfilment through hunter & harvester model Branch business model with Branch Manager ownership for both origination and collections (0-60 buckets) 	 Branch & Product Grading: Categorization as per asset quality performance Credit Underwriting separated from Business, Credit Structure in place Dedicated Tractor Collections team in tractor dominant markets Trigger application basis portfolio quality indicator against a benchmark Increased generation of fresh business with Non Cash mode of repayment 	 Tablets: Feet on Street equipped with Tablets and Bluetooth printers Decision Support System (DSS) in all tablets for immediate confirmation of customer's eligibility basis few simple questions Multiple daily Review Dashboards: Robust Review by supervisors 	 Learning & Development: Execution effectiveness, potential development and product knowledge focused training and development programs Reward & Recognition: Structured schemes and parameterized recognition Programs for all levels

B. ABF Disbursal Strategy: Change is evident









Key Takeaways

- Direct sourcing improved by 41% YoY
- Broad basing product mix with increase in contribution from Used assets and New SCV LCV
- 112% increase in new disbursements with electronic repayment mode.

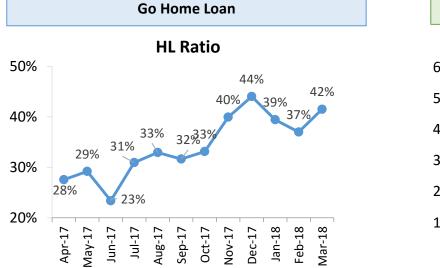
Values in Rs crore; Direct Biz means Business directly generated by Magma employees without help from DDSAs / NDSAs / Connectors / Brokers, and includes Cross-sell

B. Business process re-engineering leading to Sustainable Growth: Mortgage / Home Finance



		Investing in the sma	
Disbursement	Portfolio	Business	People
• Unit Business structure: (6+1+1+1 model – 6 FOS, 1 sales supervisor, 1 Credit Ops Executive, 1 credit supervisor) under implementation	 Dedicated Collections Team Portfolio Management Unit set up for analytics and hind-sighting for improved asset quality 	 Focus on affordable housing segment Focus on Informal Income Customers in - SENP, SEP, NIP and Cash salaried 	 Long Term Incentive Plan (LTIP) for retention and controlling attrition Structured Talent Management program for
 Digging Deep in 75 locations across 10 focus states 	improved asset qualityFocused portfolio attrition management initiatives	 Customers Dedicated frontline team being built-up for direct 	GM and aboveCapability building initiatives
 Sales 'span of control' being improved to 6 from 2.5 for effective capacity utilization Sales-to-Credit ratio being optimized for effective capacity utilization 	 Credit bureau triggered pre-emptive attrition management Offer value proposition to existing good customers, i.e. minimal documentation for top- up, pricing, etc. 	 home loan souring Construction Finance to feed retail business Process Re-engineering and Simplified Lead to Disbursal for Cross-sell to existing customers 	 Role-based learning interventions to enhance on-job performance Leaders as trainers Capability building of FOS via rigorous training interventions







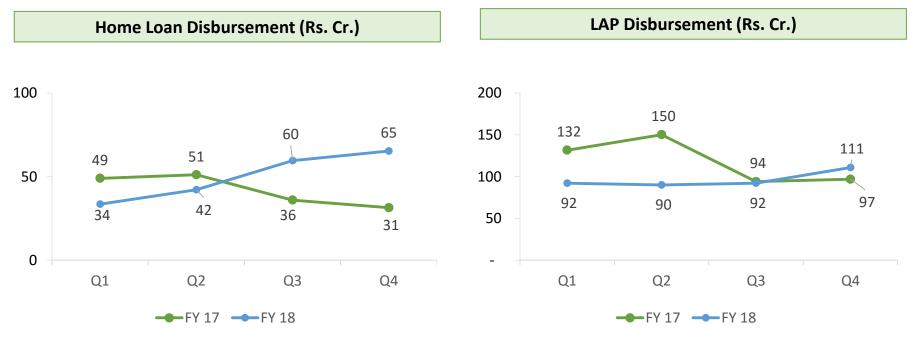
Key Takeaways

- HL Ratio has improved from 28% in Apr'17 to 42% in Mar'18
- Direct distribution capabilities being built-up; direct sourcing has improved to 58% in Mar'18 from 18% in Apr'17
- Focus on Go-to market strategy for further improvement in HL and Direct Sourcing Spot Sanction Events, Builder Activities, Existing Customer Referrals, Micro Market Activities etc.

HL does not include Construction Finance. Direct Biz means Business directly generated by Magma employees without help from DDSAs / NDSAs / Connectors / Brokers, and includes Cross-sell

B. Mortgage / Home Finance Disbursal Strategy: Change is evident





• 16% Q-o-Q improvement and 38% Y-o-Y improvement in overall Mortgage / Home Finance Disbursals in Q4 FY 18

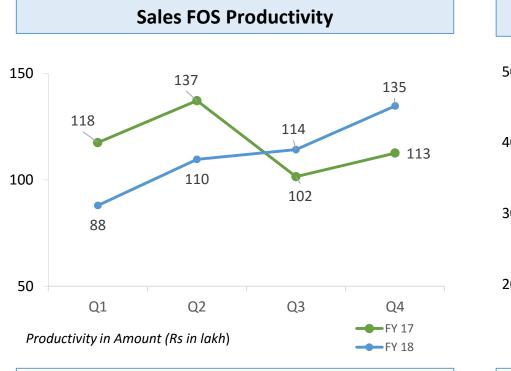
HL does not include Construction Finance

Bringing Equality of Opportunity to the Economically Disenfranchised

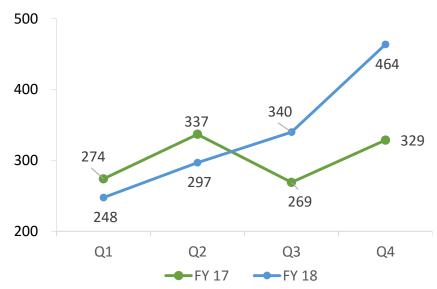


Product & Geo expansion	Digital transformation	Business Transformation	People
 Leveraging on the existing branch Infrastructure Present in 61 out of 305 branches Focus on Tier II (11-61) locations Geo expansion to Tier III & IV locations Product-suite expansion for increasing target market, to cater to semi-formal economy customer segments Intending to launch FinTech enabled solutions for short-term capital needs of MSME's 	 SME digital scoring model improved conversion efficiency from 45% in Q1 FY18 to 55% in Q4 FY 18 Building digital cross-sell capabilities across existing customer loan life-cycle Building Credit Rule Engine for Underwriting 	 Launch Revamped process with simplified digital Login and Disbursal Checklists, reduced documentation, and Auto Workflow Management Launch Portfolio Trigger Management through automated exception reporting dashboards Launch Direct Sales model for Automated top-ups, to increase Products per customer 	 Systematic Learning & Development, with focused training for FOS Focused interventions to enhance productivity and enhance FOS incentive penetration Engage sales leadership Structured L&D programs Performance/Potential Grid Revamped KRA/KPI grid Credit Audit scores for leaders





 Significant step up in FOS productivity in SME from Q4 FY17 to Q4 FY18 Disbursement picking up momentum



 36% Q-o-Q improvement and 41% Y-o-Y improvement in SME Disbursals in Q4 FY18

Values in Rs crore

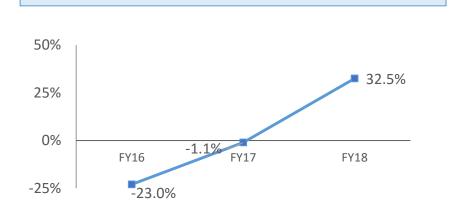
B. Business process re-engineering leading to Sustainable Growth – Magma HDI General Insurance



Premium Growth	Portfolio	Technology	People
• Business growth 32.5% growth in FY 18	• Motor Portfolio: Continuous improvement in Own Damage (OD) loss ratio. One of the best OD loss ratio in the industry.	 Tablets: Feet on Street equipped with Tablets enabling instant quotation & policy generation 	 Stable leadership team operating out of Mumbai Corporate Office
 Significant increase on the commercial portfolio; backed by a strong panel of reinsurers Added a large OEM in September 2017 & March 18; benefit of full year to accrue in FY 19 	 Commercial Portfolio: Defined table of retentions based on Hazard grades. Preferred, referral and declined list of Occupancies in place. Underwriting delegations in place with a four eye principle 	 Agent Portal: Enabling customer & channel delight; one of lowest usage of manual cover notes Automated Dashboards: 	• Learning & Development: Execution effectiveness, potential development and product knowledge focused training and development programs
 Productivity: Improvement in productivity of both retail agency and banc-assurance & alliances channel. Branch expansion planned in FY 19 ~ benefit for both Motor & Retail health indemnity 	 Health & Accident Portfolio: Continued focus on building critical illness portfolio on underlying credit portfolios Sale of Retail indemnity started in October 2017 or 	 Facilitates regular reviews by supervisors Branch level profitability tool in place in Q4 in FY 18; Claims System : Modern claims system under 	 Reward & Recognition: Structured schemes and parameterized recognition
 Critical illness : First full year of sales with healthy attachment rates 	started in October 2017 ~ benefit of full year to accrue in FY 19	implementation. Go live expected in FY 19	

B. Magma HDI General Insurance: Robust growth





Gross Written Premium Growth %

 Combined Ratio Movement



Key Takeaways

- Dependence on motor being reduced and the Company has now a presence in the growing Health & Accident class
- The benefit of growth and scale is evident with the QoQ improvement in Combined Ratio

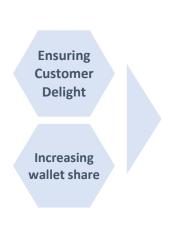
B. Business process re-engineering leading to Sustainable Growth: Cross Sell



Key endeavour: To meet and exceed customer expectations fast and proactively

Initiatives under way

- Strengthening Cross-sell
 - Activate cross-sell at all touch-points
 - Deploy analytics for enhanced crosssell
- Customized offers on FoS Tablets
- Strengthening lead management
 - Alerts to Field officers and automated escalations to sales hierarchy
- Robust training to enhance sales skills of branch & customer service staff



Impact so far

- 56 % YOY increase in cross sell leads
- 54 % increase in cross sell
 - disbursement in FY 18 vs FY 17
- 50% reduction complaints in FY 18 vs FY 17

Targeting in FY 19

- High Double digit growth of cross sell disbursements
- Continue to reduce complaints aggressively
- Industry best FCR by resolving 80%+ queries on call



Three stage effective recovery process

- Large and highly trained employee network, whose substantial earning is linked to recovery in pre NPA and early NPA buckets
- Early repossession in case of other than situational default cases to secure recovery
- Use available legal tools such as Arbitration, Sec 138, SARFAESI effectively to ensure maximum recovery

Leading to -

- 90+ GNPA reduction to 7.0% in FY18 from 8.8% in FY17
- Increase in collection efficiency to 100.3% in FY18 from 95.7% in FY17

C. Improving Overall Collection Efficiency





Collection Efficiency of All Buckets



Comprehensive Risk Framework developed in association with a leading Credit Rating Agency

Calibrated Product-Customer-Geography Mix

- OEM, End-Use and Resale demand driven product classification
- Differentiated offering in various markets considering Net Adjusted Return

Refined Credit Screens & Processes

- Customised screens to consider informal income streams with relevant experience
- Work on to enable quicker & consistent credit decision by implementing 'credit scoring platform' with targeted 70% automated decision; to also result in better portfolio quality

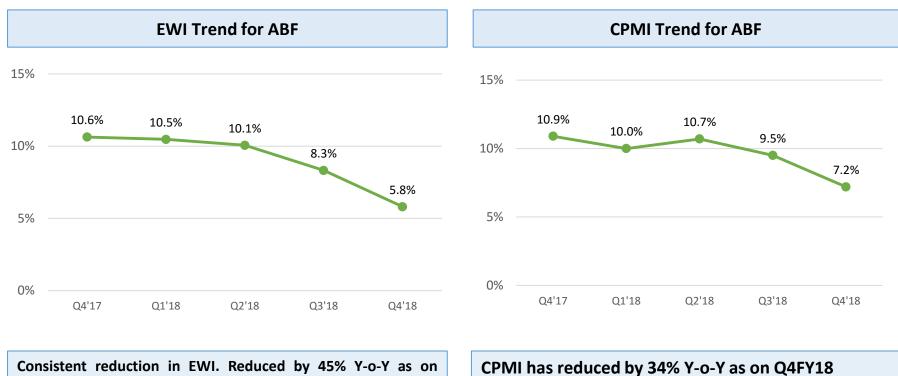
Early Warning Indicators

- Early Warning Indicators (EWI) and Continuous Portfolio Monitoring Indicators (CPMI) implemented for ABF with benchmarks basis targeted loss
- Branch, product, dealer and asset grading established linked to CPMI & asset quality for continuous monitoring and improvement of asset quality
- Credit hind sighting of early delinquent cases to resolve and use as feedback mechanism in credit screens

Strong analytics through in-house team, credit bureau modelling & competitive analysis, better process & technology has led to significant improvement of asset quality in the newly generated portfolio

D. Early Indicators: EWI & CPMI Trend





EWI: Early Warning Indicators are the 0+% of each quarterly portfolio with 1 Quarter Lag (Tractor Non-Monthly structure is with 2 Quarter Lag)

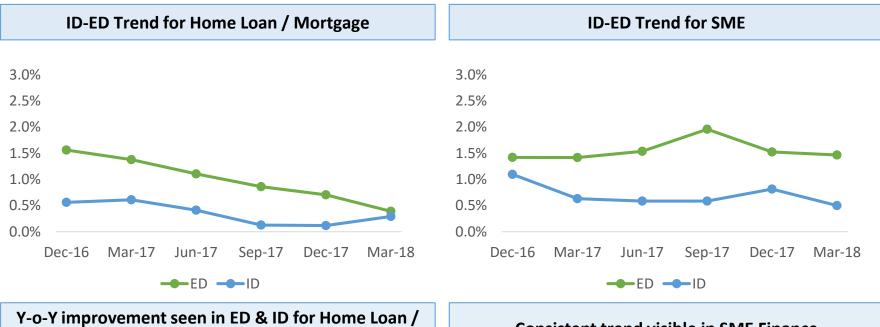
CPMI: Continuous Portfolio Monitoring Indicator is a composite index of 4 indices monitoring the 60+% movement of quarterly portfolio at different time lag

Bringing Equality of Opportunity to the Economically Disenfranchised

Q4FY18

D. Early Indicators: ID & ED Trends





Mortgage Finance

Consistent trend visible in SME Finance

EWI & CPMI parameters for Home Loan / Mortgage and SME Finance are under development

ID = 30+ bkt % for cases sourced in last 6 months on 2 months lag basis including current month .

ED = 60+ bkt % for cases sourced in last 12 months on 3 month lag basis including current month.

ID = 0+ *bkt* % *for cases sourced in last* 6 *months on* 1 *month lag basis including current month* .

ED = 60+ bkt % for cases sourced in last 12 months on 3 month lag basis including current month.

E. Technology Initiatives



Digital

- Launched online mode of payment for Customers in Q2 FY18, already contributing 2% of overall collection and rapidly growing
- Enhancing modes of online payment for Customers, including Netbanking, Debit cards, UPI, Payment bank and Payment Wallet



Operational Efficiency

- Automated credit decision engine launched with complete workflow, to provide credit decision instantly, thereby improving consistency of credit assessment
- Introduced customer tracking mechanism at key branches to track Customer footfall enabling enhanced lead generation and cross-sell opportunities at branches
- Improved efficiency of Branch Operations for loan booking process by 11% through optimization of user experience

Security

 State of the art data protection system with Digital Rights Management to ensure complete safety of company information and customer privacy

Growing digital footprint to drive cost optimization, improve efficiency and enhance quality of service



To exceed customer expectations through exceptional service

Key initiatives

- Enhanced customer connect
 - 360° customer view across LoBs
 - Unique Customer ID across
 the group
- Best in class customer on-boarding experience using India-stack (e-kyc, e-sign)
- Moving from paper to ecommunication
 - Documents sent as SMS links
- Empowering front line staff to ensure smooth exit experience



Key initiatives

- Communication in customer's language
 - Call centre with 10 languages
- Expanding avenues of EMI payment
 - Increased adoption of Mobile payments
- Structured customer engagement program
 - Welcome calling to customers
 - Proactive connect to prevent complaints
- Transparent communication of all charges

Bringing Equality of Opportunity to the Economically Disenfranchised

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E. People Initiatives leading to Employee Delight



Technology	Policies & process	Learning & development	New initiatives
 Comprehensive plan to leverage technology and transit to employee self service model Fully operational PeopleSoft architecture with integration of satellite systems System driven Flexi Pay plan, to go live in June 2018 	 Complete relook and revamp of policies & SOP's to make them contemporary Structured and comprehensive employee communication to enable appreciation of the changes through calls, mails and town halls across branches 	 'Maitree', signature onboarding program for all new hires 31 new training programs developed and training delivered for various job families. Over 8500 employees attended a range of training interventions during the year Over 20,000 man days of training across classroom, on-the-job and LMS platforms. Mandatory online certifications for various company policies. 	 Talent management (GM & above) with objective of building internal succession planning bench and strengthening retention Focus on top talent development including Executive Committee

We are on the way to creating a WOW employee experience







Disbursements	AUM	NIM
Q4 FY18 - Rs 2,233 Cr	Q4 FY18 – Rs. 15,555 Cr	Q4 FY18 – 9.7 %
Q4 FY17 - Rs 1,478 Cr	Q4 FY17 – Rs. 16,101 Cr	Q4 FY17 - 7.6 %
Opex / AUM	NNPA(@90dpd)	PAT
Q4 FY18 - 4.9 %	Q4 FY18 - 5.2 %	Q4 FY18 – Rs 71 Cr
Q4 FY17 - 3.6 %	#Q4 FY17 - 7.5 %	*Q4 FY17 - Rs (122) Cr
ROA Q4 FY18 – 1.9 % Q4 FY17 – (2.9%)	ROE Q4 FY18 – 12.5 % Q4 FY17 – (21.0%)	Q4 FY 18 Networth - Rs 2,319 Cr BVPS - Rs 97.9, EPS - Rs 3.0 Capital Adequacy – 20.7%

#Q4FY17 NNPA calculated at 90dpd to make like to like comparison *Negative PAT in Q4FY17 due to loss on NPA sale .

- Significant improvement in NNPA, RoA and RoE
- Growth to take off in ensuing quarters \rightarrow Improved Financial Performance in Future



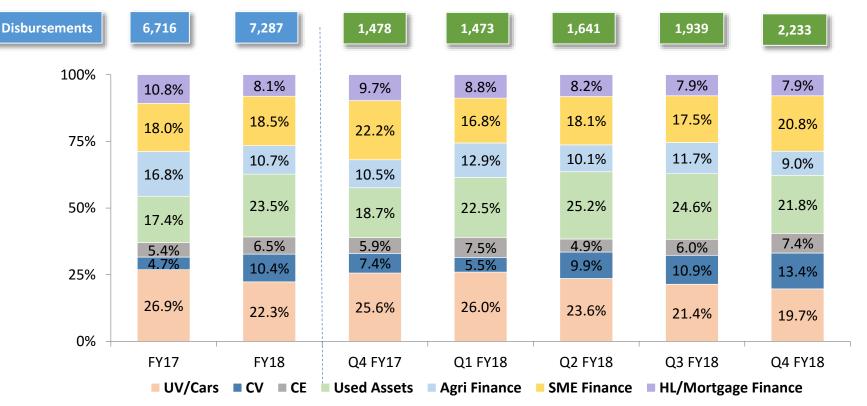
Disbursements	AUM	NIM
FY18 - Rs 7,287 Cr	FY18 – Rs. 15,555 Cr	FY18 – 8.8 %
FY17 - Rs 6,716 Cr	FY17 – Rs. 16,101 Cr	FY17 - 7.4 %
Opex / AUM	NNPA(@90dpd)	PAT
FY18 - 4.4 %	FY18 - 5.2 %	FY18 – Rs 230 Cr
FY17 - 3.6 %	#FY17 - 7.5 %	*FY17 - Rs 13 Cr
ROA FY18 - 1.5 % FY17 - 0.1 %	ROE FY18 – 10.4 % FY17 – 1.0%	FY 18 Networth - Rs 2,319 Cr BVPS - Rs 97.9, EPS - Rs 9.7 Capital Adequacy – 20.7%

#FY17 NNPA calculated at 90dpd to make like to like comparison *Low PAT in FY17 due to loss on NPA sale .

- Significant improvement in NNPA, RoA and RoE
- Growth to take off in coming year \rightarrow Improved Financial Performance in Future

Disbursals



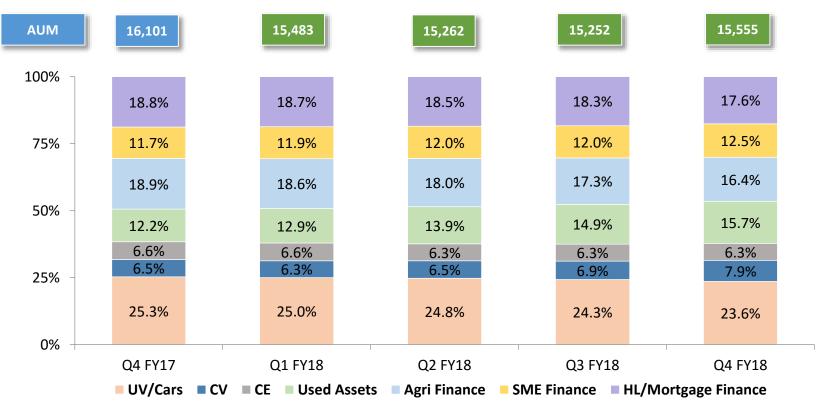


• Disbursals gaining momentum with Y-o-Y improvement of 51% for Q4FY18 and 9% Y-o-Y for FY18

Values in Rs crore

Assets Under Management (AUM)

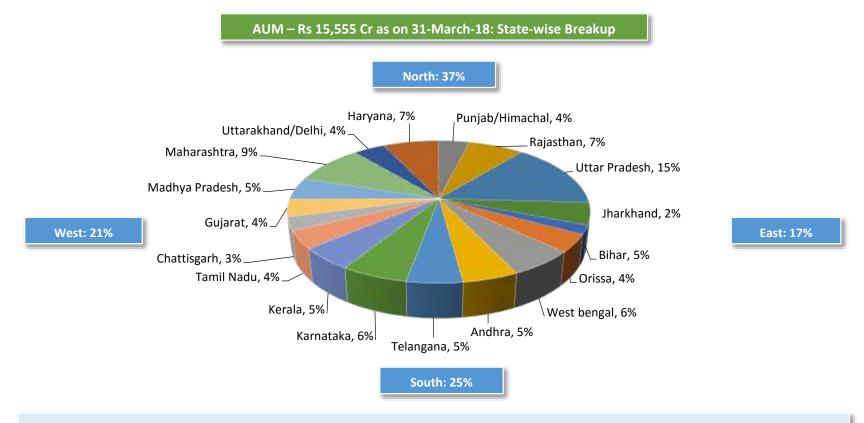




• Return to AUM growth in Q4FY18.

Values in Rs crore

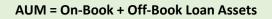


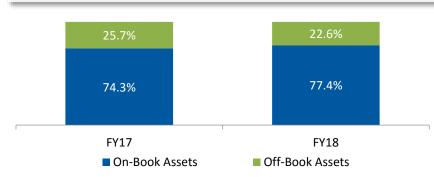


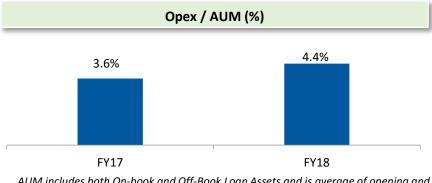
Diversification of loan book exposure minimizes impact of regional / local / single event risks

FY18: Consolidated Result Highlights

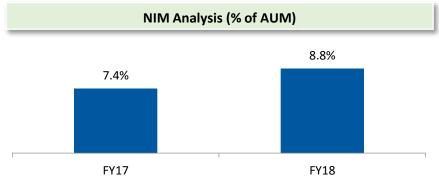




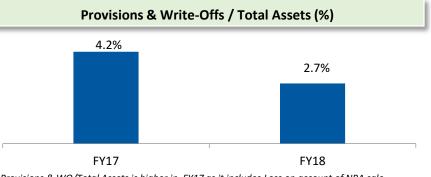




AUM includes both On-book and Off-Book Loan Assets and is average of opening and closing Loan Assets



NIM: (Total Income (incl. Other Income) - Interest Expenses)/Average AUM

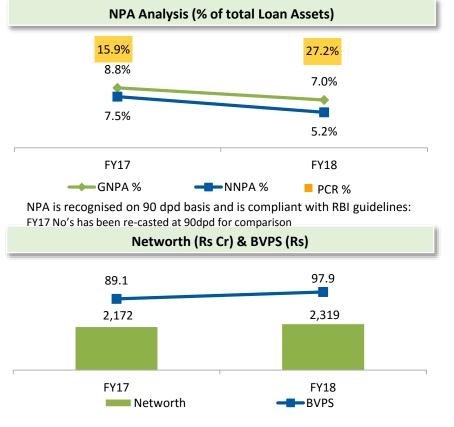


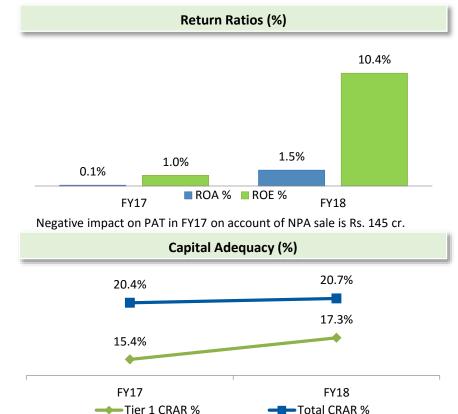
Provisions & WO/Total Assets is higher in FY17 as it includes Loss on account of NPA sale. Total Assets is average of opening and closing balance of On B/S Assets of MFL (Consolidated)

- Reduction in CoF and increase in share of earning book has led to NIM Expansion
- Investment in management bandwidth has led to increase in opex ratio; expected to reduce with better productivity and loan book growth in ensuing quarters

FY18: Consolidated Result Highlights



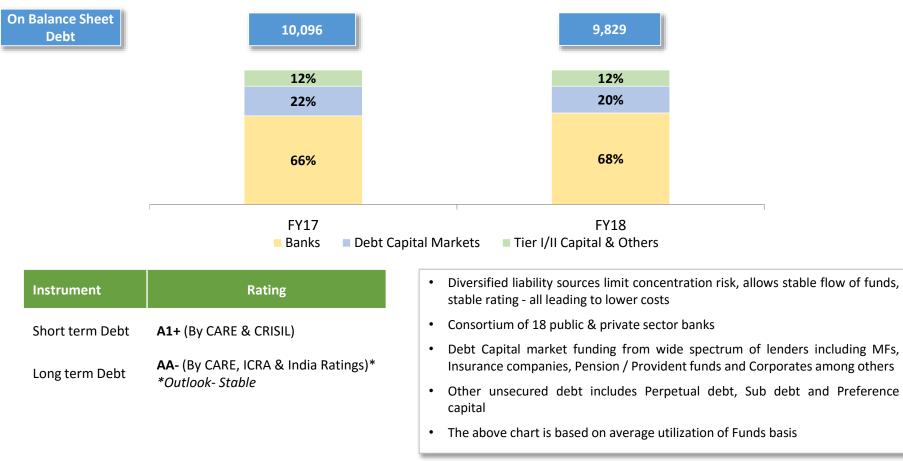




- CRAR based on MFL (Standalone) financials.
- GNPA and NNPA numbers substantially lower, PCR substantially higher.
- Consistent up-trend in Return Ratios Y-o-Y

FY18: Liability Profile





Balance Sheet Debt includes Preference Capital and based on MFL Consolidated financials; Values in Rs crore.

Consolidated Profit & Loss Statement



	Particulars (In Rs Crore)	Q4 FY18	Q3 FY18	Q4 FY17	FY18	*FY17
1	Revenue					
а	Revenue from operations	581.0	579.9	562.1	2241.5	2351.5
b	Operating result from general insurance business	-0.1	0.6	-0.7	0.6	-1.1
с	Other income	9.3	9.9	13.9	56.5	55.0
	Total Revenue	590.2	590.4	575.3	2298.6	2405.3
2	Expenses					
а	Employee benefits expense	96.1	94.8	66.4	368.5	293.3
b	Finance costs	216.5	220.7	258.3	905.5	1131.3
с	Depreciation and amortisation expense	12.8	11.9	12.3	49.2	48.5
d	Provision and bad debts written-off	105.8	101.8	319.3	373.9	606.9
e	Brokerage and commission	24.1	24.7	29.0	95.8	111.8
f	Other expenses	56.9	44.2	41.5	187.6	166.8
	Total Expenses	512.2	498.0	726.9	1980.5	2358.5
3	Profit from ordinary activities before tax(1-2)	78.0	92.4	-151.5	318.1	46.8
4	Tax expense					
а	Current Tax	24.3	20.3	-77.5	97.7	15.0
b	Deferred Tax	-17.8	7.1	47.9	-10.1	19.1
4	Tax expense (includes deferred tax)	6.6	27.4	-29.6	87.6	34.1
5	Net Profit from ordinary activities after tax (3-4)	71.5	65.0	-121.9	230.4	12.7

*Negative impact on PAT in FY17 on account of NPA sale is Rs. 145 cr.

Consolidated Balance Sheet (Condensed)		Investing in the small	le
Particulars (In Rs Crore)	31st Mar 2018	31st Mar 2017	
LIABILITIES:			
Share Capital	47	47	
Reserves and Surplus	2,272	2,125	
Minority Interest *	-	34	
Net Worth	2,319	2,172	
Borrowings	9,829	10,096	
Other Liabilities	1,553	1,320	
TOTAL LIABILITIES	13,701	13,622	

ASSETS:

Loan Assets	12,044	11,968
Fixed Assets	143	218
Other Assets	1,097	1,083
Cash & Bank Balance	418	353
TOTAL ASSETS	13,701	13,622

*MITL has now been merged with MFL.





Board Of Directors



P	romoter Directors	er Directors Non Promoter Directors			
 Mayank Poddar Chairman Emeritus and Whole time Director Supports policy formulation and guidance to the Management/Board Over 30 years of experience in the financial sector. 		Narayan K Seshadri Non- executive Independent Chairman	Seshadri Companies Including Non- executive Clearing Corporation of Independent Limited and TVS		He is on the Board of companies including Raymond Limited, VIP Industries Limited and Quantum Advisors Limited. Served as Group President in Raymond
Sanjay Chamria VC and MD	 Anchors strategic policy formulation and execution. Drives new business initiatives and leads management team 	VK Viswanathan Independent Director	Chairman of Bosch Ltd. Previously he served as Managing Director of Bosch Ltd. He currently serves on board of various reputed Indian corporates as an Independent Director.	Satya Brata Ganguly Independent Director	Serves on the Boards of various reputed Indian companies including West Bengal Industrial Corporation Limited and Rupa and Company Limited
		Madhumita Dutta-Sen (Nominee of IFC)	Ms. Madhumita Dutta-Sen has worked for IFC for almost 25 year. She has a Master's degree in Science from the American University, Washington D.C.		

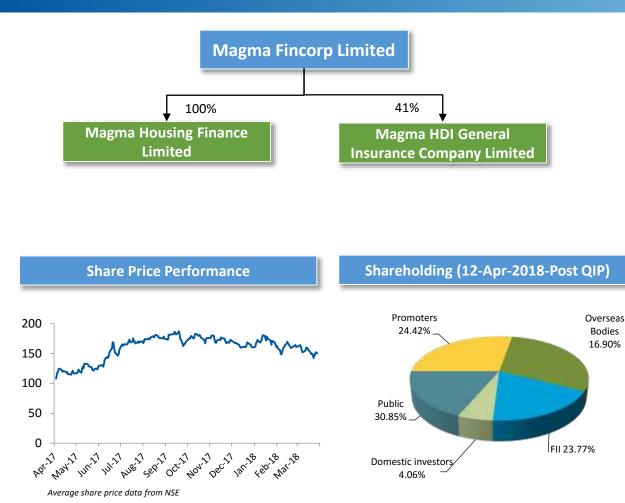




Joined Title and Previous Company

Holding Structure & Shareholding Pattern





Top 10 Non Promoter Shareholders as on 12-Apr-2018 (Post QIP)

- True North Fund V LLP
- International Finance Corporation
- Lavender Investments Limited
- Leapfrog Financial Inclusion India Holdings Limited
- Amansa Holdings Private Ltd
- Zend Mauritius vc Investments Ltd
- Bank Muscat India Fund
- ICICI Prudential Life Insurance Co.
- HDFC Standard Life Insurance Co. Ltd
- ICICI Prudential Banking And Financial Services Fund

THANK YOU



Glossary



AUM	Assets Under Management: On-Book & Off-Book Loan Assets
FOS / Field Officer	Feet on Street
ABF	Asset Backed Finance
HL	Home Loan
LAP	Loan against property
SME	Small & Medium Enterprises
NDSA	Non-dealer Direct Selling Agent
DDSA	Dealer Direct Selling Agent
Direct Biz	Direct Biz means Business directly generated by Magma employees without help from DDSAs /
	NDSAs / Connectors / Brokers, and includes Cross-sell
ATS	Average Ticket Size
ODPOS	Over Due Principal Outstanding
NIM	Net Interest Margin: [Total Income (incl. Other Income)–Interest Expenses]/Average AUM
Yield	Weighted average yield on Loan Assets including Off-Book Loan assets
CoF	Cost of Funds: Weighted average cost of borrowings including cost of securitised assets
Opex / AUM%	Opex / (Average of opening & closing AUM)
Total Assets	On B/S Assets of MFL (Consolidated)
Prov. & Write-off / Total	Prov. & Write-off/ Average of opening and closing Total Assets
Assets %	
GNPA %	Gross Non-Performing Assets / Closing AUM
NNPA %	Net Non-Performing Assets / (Closing AUM - Provision)
PCR%	Provision / Closing GNPA
RoA	PAT / (Average of opening & closing AUM)
RoE	PAT / (Networth - Goodwill)
Networth	Equity Share Capital +Reserves & Surplus
BVPS	Book Value per share: (Networth-Goodwill) / No. of Equity shares outstanding
EPS	Earnings Per Share (Diluted)
MITL	Magma ITL Finance Limited (Merged with MFL)
MHF	Magma Housing Finance Limited (100% Subsidiary)
MHDI	Magma HDI General Insurance Company Limited (Joint Venture)
SENP	Self-employed Non Professional
SEP	Self-employed Professional
NIP	No income Proof





Standalone Profit & Loss Statement



	Particulars (In Rs Crore)	Q4 FY18	Q3 FY18	Q4 FY17	FY18	*FY17
1	Revenue					
а	Revenue from operations	550.1	498.3	473.1	1,979.2	1,977.7
b	Other income	10.4	10.6	13.3	58.0	49.1
	Total Revenue	560.5	508.9	486.4	2,037.1	2,026.7
2	Expenses					
а	Employee benefits expense	88.0	83.0	57.4	324.3	230.2
b	Finance costs	198.7	188.8	216.4	784.7	942.6
с	Depreciation and amortisation expense	12.8	11.8	12.2	49.0	48.3
d	Provision and bad debts written-off	100.4	90.5	286.8	346.4	542.3
e	Brokerage and commission	23.8	23.7	27.6	92.2	106.1
f	Other expenses	52.8	39.7	36.0	170.8	146.6
	Total Expenses	476.4	437.5	636.5	1,767.4	2,016.0
3	Profit from ordinary activities before tax(1-2)	84.1	71.4	-150.1	269.7	10.7
4	Tax expense					
а	Current Tax	18.9	16.4	-84.4	72.8	-3.3
b	Deferred Tax	-13.9	7.7	36.8	-5.6	7.9
4	Tax expense (includes deferred tax)	5.0	24.0	-47.6	67.3	4.6
5	Net Profit from ordinary activities after tax (3-4)	79.2	47.4	-102.5	202.5	6.1

*Negative impact on PAT in FY17 on account of NPA sale is Rs. 126 cr.

Standalone Balance Sheet (Condensed)



Particulars (In Rs Crore)	31st Mar 2018	31st Mar 2017
LIABILITIES:		
Share Capital	47	47
Reserves and Surplus	2,149	1,991
Net Worth	2,196	2,038
Borrowings	8,726	8,512
Other Liabilities	1,030	870
LIABILITIES	11,952	11,419

ASSETS:

Loan Assets	10,597	9,894
Fixed Assets	134	149
Other Assets	846	1,104
Cash & Bank Balance	375	272
ASSETS	11,952	11,419
TOTAL LOAN ASSETS	13,766	13,514

Magma Housing Finance Ltd. (MHFL) Profit & Loss Statement



Particulars (In Rs Crore)	Q4 FY18	Q3 FY18	Q4 FY17	FY18	*FY17
Total Income	57.2	54.1	58.3	221.7	251.0
Interest Expenses	25.2	26.3	32.6	108.9	142.8
Net Income	32.0	27.8	25.8	112.7	108.2
Operating Expenses	15.7	13.7	10.8	56.0	48.6
Pre Prov Profit	16.3	14.1	15.0	56.8	59.7
Prov./Write Offs	14.0	2.7	-0.7	21.2	7.8
Profit Before Tax	2.3	11.4	15.7	35.6	52.0
Taxes	0.9	3.9	5.4	12.4	18.2
Profit After Tax	1.4	7.5	10.2	23.2	33.7

* Positive impact on PAT in FY17 on account of NPA sale is Rs. 1.8 cr.

Magma HDI General Insurance Company (MHDI) Profit & Loss Statement



Particulars (In Rs Crore)	Q4 FY18	Q3 FY18	Q4 FY17	FY18	FY17
Gross Written Premium	194.8	124.2	132.2	560.3	422.9
Net Earned Premium	85.8	84.1	79.2	334.6	327.1
(-) Claims Incurred	73.8	71.3	65.1	277.4	258.7
(-) Premium Deficiency Reserve	0.1	-0.2	-0.6	0.2	-1.3
(-) Net Commission	-2.7	-2.9	-4.1	-11.9	3.8
(-) Management Expenses	38.0	36.5	42.6	153.7	143.4
Underwriting Profit	-23.3	-20.7	-23.9	-84.8	-77.5
(+) Investment Income	23.8	23.1	25.5	90.9	84.7
Profit Before Tax	0.5	2.3	1.5	6.1	7.2
(-) Taxes	0.0	0.5	-0.2	1.2	0.9
Profit After Tax	0.5	1.9	1.7	4.9	6.3

Rewards & Recognition





Corporate Social Responsibility

Magma has received several awards in the last few years for its CSR activities. Among them below are the ones won in last year, 2017:

- BT CSR Excellence Awards Innovation in CSR Practices, 2017 (Highway Heroes)
- Asian Customer Engagement Forum & Awards Best CSR Event, 2017 (Highway Heroes)
- CSR Journal Excellence Award Health and Sanitation, 2017 (M Care)

Corporate Communication

- League of American Communications Professionals (LACP) Spotlight Awards, 2017 for Annual Report Design
- EPC Awards 2017, Best PR Campaign of the Year

Information Technology

• CIO Crown Award for Innovation, 2017



Community Obsession: Corporate Social Responsibility



Health & Wellbeing



- Free medical Consultation to approx. 80000 truckers through health check up camps
- Contributed to Pausasingh village, Dhenkanal, Orissa become OD Free village by setting up toilets.
- M-Care: Weekly clinic in WB, TE & AP villages. Around 5000+ patients have been treated till date

Environment Sustainability



- Magma Truckers Initiative for Environment
 Sustainability. In association with PCRA, Govt. of India undertaking
- Training Safer Driving Skills to Truck Drivers in 190 location. Estimated 145,000 truckers benefitted
- Better Mileage + Fuel Conservation = Saving about 290 Lac Lt. of Diesel per year
- Reduction in CO2 Emission estimated 790 Lac kg.
- E-Toilets for Sanitation at Transport Nagars to benefit to approx. 60,000 Truck drivers

Promotion of Education



- M Scholar 200 meritorious students from poor families offered Scholarships to further under-graduate education.
- Adoption of 16 Schools in Tribal areas in CG, Jharkhand in Tribal areas
- Mid-day Meal Programme: Offering mid-day meal to 5100 students in Govt. Schools in Kolkata (East), Delhi (North), Mumbai (West), Saraikela (East), Nellore (South), Faridabad (North), Jaipur (North) – through Food Relief Foundation

Swayam - Corporate Volunteering



- Every Child is Special: Providing toys and other pre school kits for the under privileged kids of Mewat area in Alwar Dist.
- Supporting Free Student Hostel for the tribal kids to have easy access to school, shelter, food, clothing and other life values

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