

Ref. No.: AUSFB/SEC/2020-21/184

Date: 27th August 2020

National Stock Exchange of India Limited, Exchange Plaza, Bandra Kurla Complex,

Bandra (East), Mumbai 400051,

Maharashtra.

Symbol: AUBANK

BSE Limited,

Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400001,

Maharashtra.
Scrip Code: 540611

Dear Sir(s),

Sub: Disclosure under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Please find attached the presentation made to investors & analysts at the Motilal Oswal Annual Global Investor Conference 2020 on 26th August 2020 through video conference. The said presentation covered the brief business update of the bank.

Kindly acknowledge the receipt and make available the same to public at large.

Thanking You,

FOR AU SMALL FINANCE BANK LIMITED

**Manmohan Parnami** 

**Company Secretary & Compliance Officer** 

**Encl: as above** 

Registered Office AU SMALL FINANCE BANK LIMITED 19-A Dhuleshwar Garden, Ajmer Road,

Jaipur - 302001, Rajasthan, India Phone: +91 141 4110060/61, Fax: +91 141 4110090

CIN: L36911RJ1996PLC011381

Formerly known as Au Financiers (India) Limited



# Gearing up for the next leap!

Retail Focused | Technology Led | Customer Centric | Well Capitalized | Fast Learning







For the past 25 years as an institution and 3 years as a bank till March 2020

Started in April 2020.

Maybe for the next 12-18

months

Post the pandemic ends



Pause/Reset/ Rebuild





Journey Continues







# What we have built...

A resilient & robust foundation



#### A strong foundation





- Fundamental Principles
  - Detailing & execution oriented, pricing the risk, robust asset quality and focused to win the customers' trust
  - Simplifying banking by challenging the status quo
- Led by AU Dharma













Focus on building the Character of the Bank



समझदारी (Sensibility)



ईमानदारी (Honesty)



ज़िम्मेदारी (Responsibility)

#### **Our Business Model is - Inclusive Banking**







85% Financial Inclusion of our loans to priority sector

is in our

60% Granu loans

Granular

of loans sanctioned <25 lakh

30%

Reaching every remote

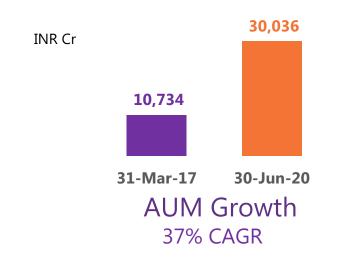
of our branches corner in rural areas

#### Purposeful journey as SFB





#### Tangibles of last 3 years





**Balance Sheet** 

Growth

1.7%

**GNPA** 

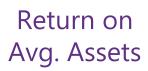


14.5%

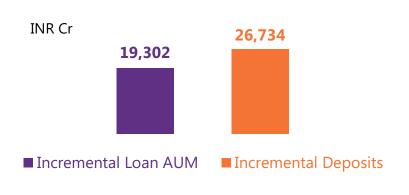
(Avg. of

FY18-20)

1.7% (Avg. of FY18-20)







Deposits accretion has funded

the incremental growth in AUM

Pristine Asset Quality



~17,00,000 Customers



~17,000 Employees



677 Touchpoints





# **April 2020**

Pause/reset/rebuild phase begins



#### Disruption due to the pandemic





#### Challenges faced

- Lack of Visibility
- Business continuity
- Subdued consumption
- Moratorium
- Record low consumer confidence index
- Limitations due to lockdown
- No asset growth



## Our response to the pandemic





#### Measures taken



- Technology driven operations
- Provided moratorium and emergency credit lines
- Increased impetus on building deposit franchise
- Acquired & serviced customers online
- Upskilled workforce by tech led trainings







# Continuing the journey...

A new world awaits



## **Silver Linings**





- Energy to live life is evident.
- High Customer Connect.
- Collection Efficiency trends improving.
- Pandemic effect on Asset Quality will remain rangebound. Built adequate provisions till now.
- Restructuring norms issued by RBI.
- Excess liquidity enabling low cost of funds.
- Reduced Opex in the near term.
- Green shoots observed in certain areas for loan disbursements.
- Q3 and Q4 of FY21 can give us a breather.

## **Opportunities in Bharat**





#### Mapping some of the opportunities in terms of footprint, Deposit & Lending space

	India	AU Bank*	<b>Opportunities</b>
Districts	718	243	
Deposits (INR)	138 Trn	0.26 Trn	
New Vehicle (FY20)	4 Mn	0.29 Mn	
Used Vehicle (FY19)	4 Mn	0.25 Mn	
Two-Wheeler	17.4 Mn	0.01 Mn	
No. of MSMEs	63.3 Mn	0.12 Mn	
Housing shortage	10 Mn	.005 Mn	

<sup>\*</sup>Outstanding as on 31st March 2020

## Our learnings & strategy in journey of building trust







Madness to Method





**Borrower to Customer** 





KYC to UYC





**Quantity to Quality** 





Unified Market to Core and Urban



26 branches have >5% market-share; 4 branches above 10% market-share in core markets, Furthermore, 28% of our branches in Urban markets have deposits of more than INR 100 Cr

## **Digital and Payments strategy**



Right combination of 4Ds- Data, Digital and Distribution will allow us to deliver Delight to our 'Customers"





(Live with UPI, Bharat BillPay (BBPS) and QR payments, Contactless premier best-inclass debit card launched, Credit Card to be launched soon)



#### **Tab Banking**

(Saving Account, Current Account, FD & RD)

Debit card and/or check book & Product agnostic kit issued instantly



#### **Millennial**

(AU Abhi, Whatsapp SA, Chatbot, Tax payment from branches, Missed call banking)



#### **Tech-led Banking**

(Revamped Internet Banking and Mobile banking to be launched soon, Corporate Internet Banking, PFMS Application and AU Business Application)



#### **Analytics driven decisioning**

(Extensive use of analytical tools to acquire customers, disburse pre-approved loans, improve credit decisioning processes and facilitate analytics-based cross sell)



#### Empowering underbanked/unbanked areas: Beyond lip servicing

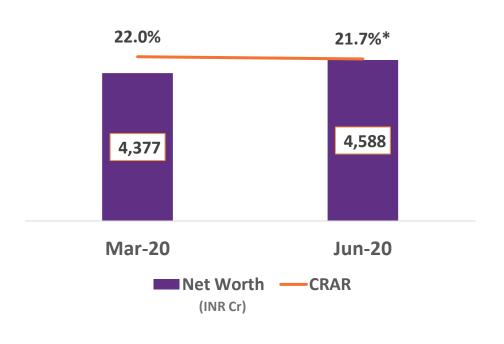
(Easy technology solutions for BOs, Hybrid BC & Online Jan Suraksha)

## **Capitalization – Future ready**





- Have sufficient room to raise Tier II Capital
- Can monetize equity stake in Aavas Financiers
- Can raise capital at appropriate time







No Winter lasts forever, no Spring skips its turn. April is a promise that May is bound to keep, and we know it.

Hal Borland

Journey of forever continues...



# Thanks

The Government of India RBI

Depositors/Customers
Employees/Partners

Shareholders

All of you





# चलो आगे बहें!

#### **Disclaimer**





This presentation has been prepared by AU SMALL FINANCE BANK LIMITED (the "Bank") solely for information purposes, without regard to any specific objectives, financial situations or informational needs of any particular person. All information contained has been prepared solely by the Bank. No information contained herein has been independently verified by anyone else. This presentation may not be copied, distributed, redistributed or disseminated, directly or indirectly, in any manner.

This presentation does not constitute an offer or invitation, directly or indirectly, to purchase or subscribe for any securities of the Bank by any person in any jurisdiction, including India and the United States. No part of it should form the basis of or be relied upon in connection with any investment decision or any contract or commitment to purchase or subscribe for any securities. Any person placing reliance on the information contained in this presentation or any other communication by the Bank does so at his or her own risk and the Bank shall not be liable for any loss or damage caused pursuant to any act or omission based on or in reliance upon the information contained herein. No representation or warranty, express or implied, is made as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information or opinions contained in this presentation. Such information and opinions are in all events not current after the date of this presentation. Further, past performance is not necessarily indicative of future results.

This presentation is not a complete description of the Bank. This presentation may contain statements that constitute forward-looking statements. All forward looking statements are subject to risks, uncertainties and assumptions that could cause actual results to differ materially from those contemplated by the relevant forward-looking statement. Important factors that could cause actual results to differ materially include, among others, future changes or developments in the Bank's business, its competitive environment and political, economic, legal and social conditions. Given these risks, uncertainties and other factors, viewers of this presentation are cautioned not to place undue reliance on these forward-looking statements. The Bank disclaims any obligation to update these forward-looking statements to reflect future events or developments.

Except as otherwise noted, all of the information contained herein is indicative and is based on management information, current plans and estimates in the form as it has been disclosed in this presentation. Any opinion, estimate or projection herein constitutes a judgment as of the date of this presentation and there can be no assurance that future results or events will be consistent with any such opinion, estimate or projection. The Bank may alter, modify or otherwise change in any manner the content of this presentation, without obligation to notify any person of such change or changes. The accuracy of this presentation is not quaranteed, it may be incomplete or condensed and it may not contain all material information concerning the Bank.

This presentation is not intended to be an offer document or a prospectus under the Companies Act, 2013 and Rules made thereafter, as amended, the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2009, as amended or any other applicable law.

Figures for the previous period / year have been regrouped wherever necessary to conform to the current period's / year's presentation. Total in some columns / rows may not agree due to rounding off. Note: All financial numbers in the presentation are from Audited Financials or Limited Reviewed financials or based on Management estimates.