

November 11, 2021

The Secretary
Listing Department,
BSE Limited,
1st Floor, Phiroze Jeejeebhoy Towers
Dalal Street, Mumbai 400001
Scrip Code: 540975

The Manager,
Listing Department,
The National Stock Exchange of India Ltd
Exchange Plaza, C-1, Block G
Bandra Kurla Complex
Bandra (East), Mumbai 400051
Scrip Symbol: ASTERDM

Dear Sir/Madam,

Sub: Investor Presentation for the quarter and half year ended September 30, 2021

With reference to the captioned subject, please find enclosed the Investor Presentation on the Company's performance for the quarter and half year ended September 30, 2021.

Kindly take the Investor Presentation on record.

Thank you

For Aster DM Healthcare Limited

Kiran R Baddi Compliance Officer



# ASTER DM HEALTHCARE

Investor Presentation – For the quarter ended 30<sup>th</sup> September 2021

# Disclaimer

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# Aster – Overview



Aster – An Integrated Healthcare Provider



Operational and Financial Overview



Strategy and Leadership

# Aster DM Healthcare – Business Overview



#### **HOSPITALS**

GCC: 13 India: 14

**27** 



#### **CLINICS**

GCC: 108 India: 9

117



### PHARMACIES<sup>4</sup>

GCC: 225

225

**Total Facilities** 

369

Net Unit Additions in FY22 Q2 2 Clinics; 2 Pharmacies One of the Largest Private

healthcare service providers

operating in Asia (GCC and India)

Present in 7 Countries
(UAE, Saudi Arabia, Qatar, Oman,
Bahrain, Jordan and India)

Largest No. of MedicalCenters / Polyclinics in GCC

One of the largest chain of **Pharmacies** in the UAE

Net Capacity Beds Addition in FY22 Q2
77 Beds (Women & Children Wing at MIMS Kottakkal, Kerala)

### **CAPACITY BEDS**

I,985 GCC: 1,151



#### **PATIENT VISITS – FY22 H1**

~8.5 mn

GCC: ~7.5 mn



### REVENUE<sup>1</sup> – FY22 H1

INR 4,876 Cr

GCC: INR 3,717 Cr India: INR 1,159 Cr



### **HUMAN RESOURCE**

CCC: 1,312 2,747 5,326 964 1,717 3,982 5,178 1,972

Total:

3,029

6,729

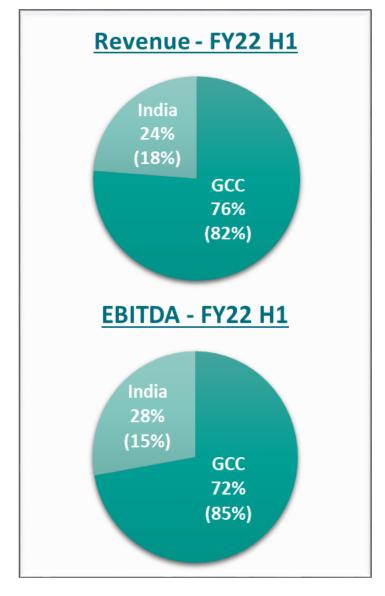
10,504

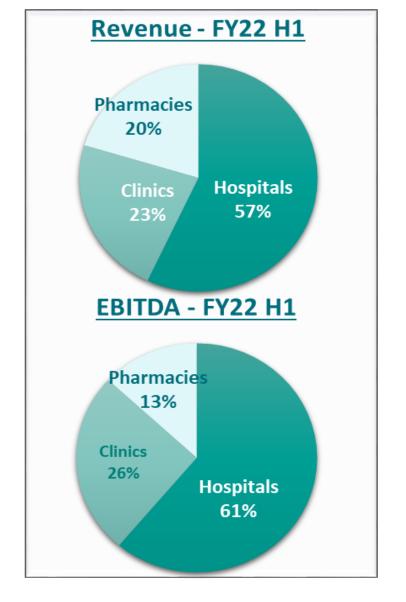
2,936

Notes: 1. Revenue shown above excludes other income; Revenue FY22 H1 calculation with decimals: GCC = INR ~3,717.2 Cr, India = INR ~1,158.7 Cr., Consolidated = INR ~4,875.9 Cr

- 2. The above shown doctor count includes professional fee doctors working in our India hospitals
- 3. Other employee count in India includes the count of 256 which is for shared service support to GCC
- 4. Retail Pharmacies including Opticals 5. As on 30th September 2021, India has 1 reference lab, 6 satellite labs, 31 patient experience centers and 55 pharmacies

# | Aster DM Healthcare - Financial Overview





- 1. Revenue and EBITDA shown above excludes other income
- 2. Above shown percentage of revenue and EBITDA by hospitals, clinics and pharmacies are calculated based on gross segmental numbers before allocation of inter-segment revenue and unallocated corporate overheads
- 3. All the numbers above are post IndAS 116
- 4. Percentages in bracket represent revenue and EBITDA for FY21 H1

# Geographical Footprint

Hospitals – 13 Clinics – 108 Pharmacies – 225



### United Arab Emirates

- Medcare Hospital, Dubai
- Medcare Orthopaedics and Spine Hospital
- Aster Hospital Mankhool
- Medcare Women & Children Hospital
- Medcare Sharjah Hospital
- Aster Hospital Qusais
- Cedars Hospital
- Aster Hospital Sonapur
- Clinics [93] Pharmacies [201]

### Oman

- Al Raffah Hospital, Muscat
- Al Raffah Hospital, Sohar
- Al Khair Hospital, Ibri
- Clinics [7] , Pharmacies [7]

### Qatar

- Aster Hospital, Qatar
- Clinics [6] & Pharmacies [5]

### Kingdom of Saudi Arabia

Sanad Hospital, Riyadh

### Clinics and Pharmacies

C[2] P[2] Bahrain Jordan P[10]





### Kerala

- Aster Medcity, Kochi
- Aster MIMS, Kozhikode
- Aster MIMS, Kottakkal
- DM WIMS, Wayanad
- Aster MIMS, Kannur

### Karnataka

- Aster CMI
- Aster RV Hospital
- Aster Whitefield Women & Children Hospital
- Clinics [5]

### Maharashtra

• Aster Aadhar, Kolhapur

### Telangana

• Aster Prime, Hyderabad

### Andhra Pradesh

- Ramesh Hospitals, Guntur
- Ramesh Hospitals, M G Road
- Ramesh Hospitals, Vijayawada
- Ramesh Hospitals, Ongole
- Clinics [4]

# Hospitals List

	Hospitals - GCC	Location	Commencement/ Acquisition Year	Capacity Beds	Operational Beds	Owned /Leased
MED	Medcare Hospital	Dubai, UAE	2007	64	55	Leased
NO.	Al Raffah Hospital	Muscat, Oman	2009	86	72	Leased
Sec.	Al Raffah Hospital	Sohar, Oman	2010	80	69	Leased
MER	Medcare Orthopaedics and Spine Hospital	Dubai, UAE	2012	33	27	Leased
W	Aster Hospital Mankhool	Dubai, UAE	2015	126	108	Leased
MAR	Medcare Women and Children Hospital	Dubai, UAE	2016	111	95	Leased
MED	Medcare Hospital	Sharjah, UAE	2017	128	111	Leased
atus et let inc	Sanad Hospital	Riyadh, KSA	2011	218	218	Owned
(NO)	Aster Hospital	Doha, Qatar	2017	61	30	Leased
₩)	Aster Hospital Qusais	Dubai, UAE	2018	158	126	Leased
₩)	Ibri Hospital, Oman	Ibri, Oman	2019	31	25	Leased
<b>20</b>	Cedars Hospital	Dubai, UAE	2019	20	14	Leased
(M)	Aster Hospital Sonapur	Dubai, UAE	2020	35	28	Leased
	Hospitals - India	Location	Commencement/ Acquisition Year	Capacity Beds	Operational Beds	Owned /Leased/ O&N
W	Aster Aadhar Hospital	Kolhapur, MH	2008	176	151	Owned
Sec.	MIMS Kozhikode	Kozhikode, KL	2013	678	510	Owned
₩)	MIMS Kottakkal	Kottakal, KL	2013	321	263	Owned
NO.	Aster CMI	Bengaluru, KA	2014	509	326	O&M
Sec.	Aster Medcity	Kochi, KL	2014	670	468	Owned
NO.	Prime Hospitals - Ameerpet	Hyderabad, TG	2014	158	112	Leased
NO.	DM WIMS Wayanad	Wayanad, KL	2016	NA	NA	O&M

2016

2016

2016

2018

2019

2019

2021

350

184

54

150

302

233

49

175

160

50

150

237

137

37

Leased

Leased

Leased

Owned

Owned

O&M

O&M

Geography	Capacity Beds	Operational Beds	
GCC	1,151	978	
India	3,834	2,776	
Total	4,985	3,754	

#### Note:

Dr. Ramesh Guntur

MIMS Kannur

Aster RV Hospital

Dr. Ramesh - Main Centre

Dr. Ramesh Sanghamitra-Ongole

Aster Whitefield Women & Children Hospital

Dr. Ramesh - Labbipet

Guntur, AP

Ongole, AP

Kannur, KL

Vijaywada, AP

Vijaywada, AP

Bengaluru, KA

Bengaluru, KA

MH – Maharashtra, KL – Kerala, KA – Karnataka, TG – Telangana, AP – Andhra Pradesh

Net Addition in Q2: 77 Capacity & Operational Beds (Women & Children Wing at MIMS Kottakkal, Kerala), 7 Operational Beds at Aster Whitefield Women & Children Hospital, Bengaluru

# Pipeline Projects

	Hospitals - GCC	Location	Туре	Planned Beds	Expected Completion Year	Present Status	Owned / Leased/O&M
	Aster Hospital	Sharjah, UAE	Greenfield	80	Q3 FY 2022	Construction	Leased
Day sales	Aster Hospital	Muscat, Oman	Greenfield	145	Q4 FY 2022	Construction	Leased
The Abdicat	Sanad Hospital	Riyadh, Saudi Arabia	Expansion	69		Under Review	Owned
	Aster Hospital	Doha, Qatar	Expansion	60	Q4 FY 2024	Design	Leased

Hospitals - India	Location	Туре	Planned Beds	Expected Completion Year	Present Status	Owned / Leased/O&M
Aster Aadhar	Kolhapur, Maharashtra	Expansion	60	Q3 FY 2022	Construction	Owned
Aster Hospital	Chennai, Tamil Nadu	Greenfield	500		Under Review	Leased
Aster Whitefield Specialty Hospital (Phase 2)	Bengaluru, Karnataka	Brownfield	276	Q2 FY 2023	Construction	Leased
Aster KLE	Bengaluru, Karnataka	Greenfield	600		Under Review	O&M

#### Note

# The Aster DM Healthcare Edge

#### **Robust & Expansive Healthcare Ecosystem**

- Holistic healthcare solutions for people, including primary, secondary, tertiary and quaternary care
- 27 Hospitals equipped with state-of-the-art equipment
- Extensive network of 117 clinics enabling patient-feeder structure
- Strategically located 225 pharmacies serving patients across geographies

### **Synergies Across Geographies**

- Revenue contribution by GCC and Indian operations stand at 76% and 24% respectively
- GCC network leveraged to foster medical tourism in India
- Sourcing of excellent and experienced medical professionals from India
- Relatively lower cost of debt in GCC (3.5%-4.5%), at consolidated level (5.5%-6.5%)

### **Sturdy Performance Record**

- FY16 FY20 CAGR of 13%
- Strong track-record of financial, operational, societal growth trajectory in GCC
- Brisk scaling-up of operations across segments and geographies
- India contribution both increasing and improving with additional capacity and maturing of assets

### **Proficient & Experienced Management Team**

- Directors/officers with decades of healthcare experience
- Strong second line of management with managerial, healthcare and regulatory experience provides stability



- Combination of leased and owned assets, with concentration of leased assets for an asset light model
- All assets in GCC (except in KSA) are leased while India has a mix of owned, leased and O&M assets
- Established units in GCC exhibit a higher average return on capital employed

#### **De-risked Business Model**

- Revenue diversification from multi-geography presence with targeted and stratified segment operations
- Heterogeneous brands Medcare, Aster and Access creating a mark across multifarious economic segments
- GCC operations engirdled by stable currencies pegged to US dollars, creating an inherent hedge to currency fluctuations

### **Touchstone of Healthcare Practices**

 Upholding the highest standards of patient care, echoed in numerous industry recognitions and patient endorsements



#### **Building the foundations**

1987: Commenced clinic in Dubai

1987-2000

medical centre in Dubai

# operations as a single doctor 1995: Launched first specialty



# 2001-2007

2001: Commenced operations at MIMS Hospital in Kozhikode, Kerala

2008: Private Equity Investments: First Round



#### New geographies, segments and service offerings

2003: Expansion to new geography -Qatar (Clinics)

2005: Entry into hospital segment through Al Rafa Hospital (UAE)

2006: Entry into premium segment -Medcare Hospital (UAE)

#### Brand "Aster" was formed, private equity investment, further expansion

2008-09: Entry into Oman - Al Raffah Hospital in Muscat (Oman), added another in Sohar (Oman)

2010: Consolidation of group's medical facilities under the brand Aster

2011: Minority stake in Sanad hospital (KSA); Acquisition of Medicom Pharmacy group (UAE)

2012: Medcare Orthopaedics and Spine Hospital (Dubai); Acquired Majority stake in Al Shafar Pharmacies (UAE)



2008: Acquired Majority stake in Prerana Hospital, Kolhapur

2012: Private Equity Investments; Second Round





#### **Robust Growth across all** segments and geographies; Rapid **Expansion in India**

2015: First clinic in Bahrain and in the **Philippines** 

2016: Increased stake up to 97% in Sanad Medical Care (KSA)

2016: Medcare Women and Children Hospital (UAE)

2017: Medcare Hospital (Sharjah, UAE) and Aster Hospital in Doha, Qatar

2018: Aster Hospital - Qusais (Dubai, UAE)



2014: Acquired Management rights in Aster CMI Bengaluru

2014: Inaugurated Aster Medcity in Kerala

2014: Acquired majority stake in Sainatha Hospitals, Andhra Pradesh

2016: Acquired majority stake in Dr. Ramesh Hospital

2016: Acquired O&M rights in DM Wayanad Institute of Medical Sciences, Wayanad

2017: O&M contract with Rashtreeya Sikshana Samithi Trust

2018: Acquired majority stake in Sanghamitra Hospitals

### **Growth and Diversification into** aligned businesses across geographies

2019: Acquisition of Cedars Hospital (Dubai, UAE) and Al Khair Hospital (Ibri, Oman)

2019: Acquired Wahat Al Aman Home Healthcare LLC

2020: Aster Hospital Sonapur - Dubai, U.A.E



2019: Aster MIMS Hospital – Kannur, Kerala

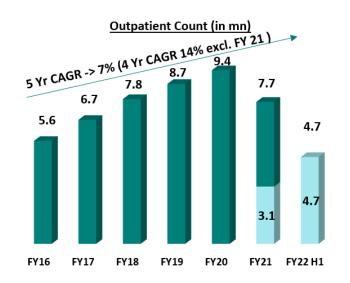
2019: Aster RV Hospital – Bengaluru, Karnataka

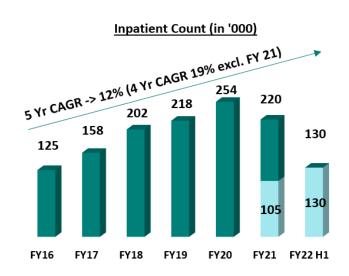
2020: Aster Labs - Bengaluru, Karnataka

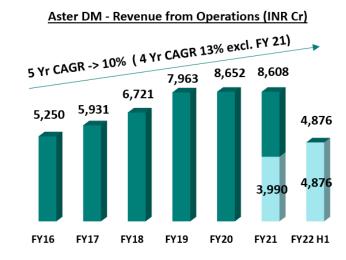
2021: Aster Whitefield Women & Children Hospital – Bengaluru, Karnataka

2021: Women & Children Wing at MIMS Kottakkal, Kerala

# ROBUST GROWTH OVER LAST 5 YEARS







### ..Coupled with capacity creation for further growth

# of Units	FY17	FY18	FY19	FY20	FY21	FY22 H1
Hospitals	18	19	24	25	27	27
Clinics	96	101	114	117	115	117
Pharmacies	202	207	219	238	223	225
Total	316	327	357	380	365	369

### **Operational Beds**



- . Out-Patient visits mentioned above does not include pharmacy visits
- Operational beds shown above excludes O&M beds of WIMS hospital which was included in bed count in the previous presentations
- . Numbers from FY20 onwards take into account reclassification of rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables
- 4. FY21 numbers have an impact of COVID
- . As on 30th September 2021, India has 1 reference lab, 6 satellite labs, 31 patient experience centers and 55 pharmacies



Aster – Overview



Aster – An Integrated Healthcare Provider



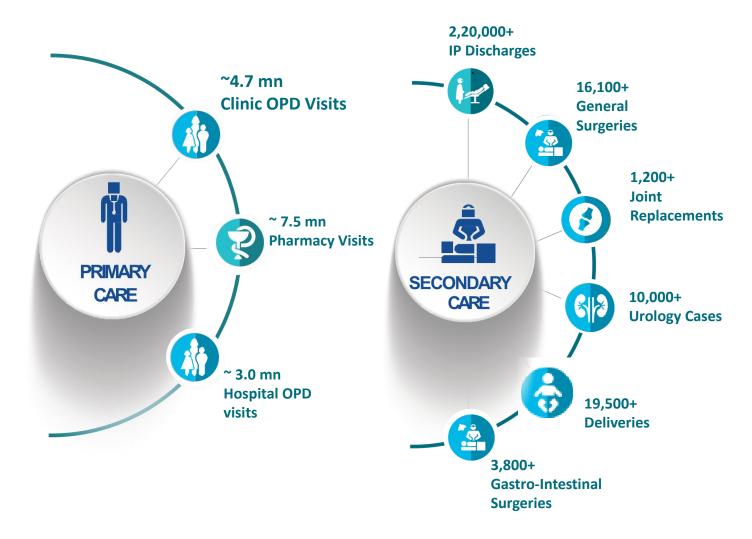
Operational and Financial Overview

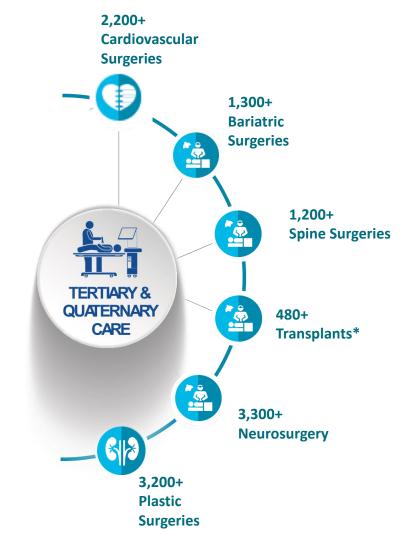


Strategy and Leadership

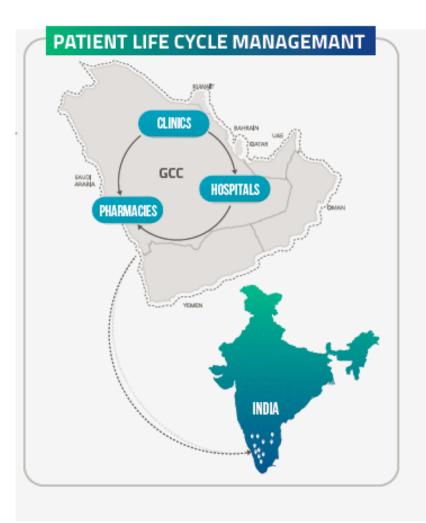
# Aster - An Integrated Healthcare Provider

### **FY21 Operational Information**





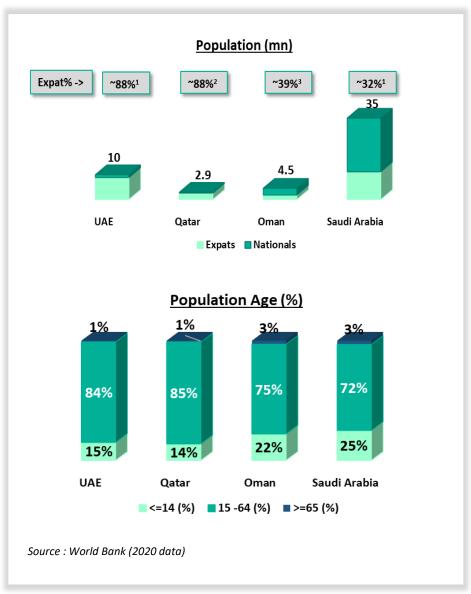
# Aster – A Healthcare Ecosystem





- Aster, over 30 years, has created a healthcare eco-system across two geographical regions
- In GCC region, Aster's primary care clinics act as the initial touch-points in the patient journey, while pharmacies and hospitals continue the care
- For complex tertiary care, patients are referred to Aster Hospitals in India
- Indian operations act as a source of talent (doctors, nurses and other employees) for GCC operations
- Within GCC operations, clinic doctors can hone their surgical skills in Aster's hospitals

# | GCC Healthcare - Unique Traits



Healthcare market in GCC states have developed certain unique traits due to the higher expat and working age population

### **Prevalence of Primary and Secondary Healthcare Facilities (Private Sector)**

- > Due to lower % of older population, requirement of tertiary and quaternary care is relatively limited
- > Due to lack of support systems (family, relatives, etc.) expat community travel back to their home countries for major health concerns
- > Hence private healthcare delivery is focused on primary and secondary healthcare
- > Recently there has been a trend towards selective tertiary care focus in UAE, however this will remain proportionately lower
- ➤ Only Saudi Arabia, with its sizeable population of nationals is suitable for tertiary and quaternary care facilities

### **Seasonality of Patient Volumes**

- > Decline in volumes across hospitals, pharmacies and segments during the summer months in the GCC states
- ➤ Expats form a major proportion of the population in GCC states barring Saudi Arabia. During the extreme summer season and school holidays, a large amount of population leave the GCC region
- > Some doctors also travel back to their home country during this period as well
- > Impact visible across industries reflected particularly more in primary care facilities like clinics and pharmacies
- ➤ H1 and H2 revenues in GCC are usually split around 45%-55% but the EBITDA split can vary as much as 30% and 70% for H1 and H2
- ➤ Increase in revenue in H2 results in proportionately larger increase in profitability due to operating leverage
- > Seasonality variation consistently visible over several years, can be expected to continue

#### Source:

- 1. globalmediainsight.com
- 2. worldpopulationreview.com
- 3. omanobserver.com

# Aster - Awards & Service Excellence - GCC



### JCI Accreditation

Medcare Hospital Dubai. Medcare Orthopaedics and Medcare Hospital, Spine Women and Children Hospital



### IHF

Aster DM Healthcare, Aster Hospital - UAE, Medcare Hospital Dubai, Medcare Women and Children Hospital, Aster Clinic UAE, Al Raffah Hospital Muscat, Sanad Hospital



### AHPI Awards

Medcare Hospital Dubai, Medcare Orthopedics and Spine Hospital, Medcare Women and Children Hospital, Aster Hospitals Dubai, Sanad Hospital



### **Accreditation Canada**

Aster Mankhool, Aster Qusais & Aster Day Care Surgery Center



CSR Label Award 2019, 2020 and 2021



## **Gold Initiative Certificate**

- Arabian Hospital **Federation** 

Aster DM Healthcare



## **Dubai Quality Award –**

**DQA** - Medcare Hospital **DQAA** - Aster Primary Care Pharmacy, Centers, Aster Hospital Mankhool. Aster Medcare Orthopaedics and Spine Hospital

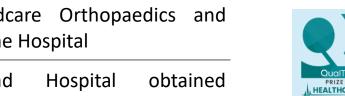


### **DSES**

**Aster Pharmacy** 



Healthcare worker safety award -Aster Sanad 2020





# **QualTech Healthcare Awards**

2019, 2020 and 2021

Arabia CSR Awards 2018.

Medcare Hospital Dubai



# **SKEA**

**Aster Pharmacy** 



Sanad "Saudi Accreditation from Central Board for Accreditation for Healthcare Institutions (CBAHI)"



Medcare recognized among 100 World's Greatest top Brands in Asia and GCC



Medcare Mirdiff Specialty Center and Medcare Women and Children Hospital

# **Aster - Awards & Service Excellence - India**



**JCI Accreditation** 

Aster Medcity, Dr. Ramesh Hospital, Guntur



### **AHPI Awards**

Aster Medcity, Aster CMI, MIMS Kozhikode, DM WIMS Wayanad, Aster Aadhar Hospital



# Times All India Multispecialty Hospitals Ranking Survey 2021

Aster Medcity: Ranked 5 in Top Multispecialty Hospitals (National); Ranked 2 in Top Multispecialty Hospitals (South India); Ranked 1 Top Multispecialty Hospitals (Kochi) Aster CMI: Ranked 8 in Top Multispecialty Hospitals (National); Ranked 4 in Top Multispecialty Hospitals (South India); Ranked 1 in Top Multispecialty Hospitals

**Aster RV:** Ranked 9 in Top Multispecialty Hospitals (Bengaluru)



### **NABH Accreditations**

All Hospitals in India



# Harvard Business Council Awards

Aster DM outstanding efforts at battling COVID-19



Aster recognized among top 100 World's Greatest Brands in Asia and GCC



MIMS Kottakkal, Aster CMI, MIMS Kozhikode



# QualTech Healthcare Awards

Aster MIMS Kottakkal



# The Economics Times Healthcare Awards

Aster DM



Aster DM Healthcare - Best Healthcare Brands 2021



### **Healthcare Asia Awards**

Aster MIMS Kozhikode, Aster RV Hospital



# International Hospital Federation Excellence Award

(Bengaluru)

for Corporate Social Responsibility

# **Aster – Leadership Team - Accolades**

# Dr. Azad Moopen - Chairman and Managing Director



Recipient of the "Padma Shri" Award, the 4th highest civilian award by the Government of India for being recognized across countries for his contributions in 2011



Honoured with the 'Pravasi Bharatiya Samman' by the Government of India in 2010



Listed in the Top 100 Indian Business Leaders in UAE by Forbes in 2017



Honored with the 'Lifetime Achievement Award' at the 9th Entrepreneur India Awards in 2019

Honored with the prestigious 'Lifetime Achievement Award' at 10th FICCI Healthcare Excellence Awards in 2018

# Alisha Moopen - Deputy Managing Director



Selected as one of the Top Next Generation Indian Leaders by Forbes Middle East magazine in 2018



Business Today's Most Powerful Women Award 2019



Harvard Business Council International Executives' Award 2020 (Diamond Level)



The Economic Times Most Promising Women Leader Award 2021

# |Key Highlights - FY 22 Q2 (1/2)

### **Clinical Highlights - India**

- Aster CMI Hospital performs the first ever Covid lung transplant in Karnataka on a 29 year old anesthetist and critical care physician from a private hospital involved in Covid care
- Aster RV Hospital performs the 1<sup>st</sup> Bilateral Lung Transplant of the unit on a 30 year old female patient with post TB bronchiectasis, on home BiPAP, PEG feed with BMI of 16
- Aster MIMS Hospital Kozhikode successfully completed 6 cases of per oral endoscopic myotomy (POEM) for achalasia cardia
- At Aster CMI, a rare & life-threatening disorder called hereditary primary Pulmonary Alveolar Proteinosis (PAP) in a 1 year 9 month old child, was treated successfully by conducting a complicated sequential segmental whole lung lavage procedure on both of his lungs in the same sitting. He is the youngest in the world to undergo this procedure
- Percutaneous Endoscopic Lumbar Discectomy (PELD) on the disc leads to fast recovery for a Maldivian citizen at Aster MIMS Hospital Kottakkal
- A 63 year old male with acute ischemic stroke with primary intracranial atherosclerotic disease, underwent thrombectomy and angioplasty with stenting in the same sitting at Aster CMI

# |Key Highlights - FY 22 Q2 (2/2)

# **Clinical Highlights - GCC**

- An Ethiopian woman who had slipped into coma after suffering from severe brain damage due to hypoxia wakes up from coma after 8 months at Aster Hospital in Al Qusais, Dubai
- Doctors at Aster Hospital Qusais treated a rare case of Fitz-Hugh-Curtis Syndrome
- Echo Guided Pericardiocentesis a lifesaving procedure in NICU was done at Aster Mankhool
- Aster Mankhool successfully treated an unusual tumor of a minor salivary gland
- Medcare Medical Center treated a Giant Retroperitoneal Mass laparoscopically
- MOSH performed the first ever lower trapezius tendon transfer in UAE
- Medcare Hospital in Dubai is the 1<sup>st</sup> in the Middle East to launch advanced endoscopic treatment for acute acid reflux



Aster – Overview



Aster – An Integrated Healthcare Provider



Operational and Financial Overview



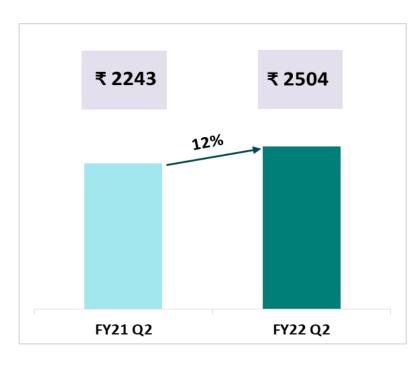
Strategy and Leadership

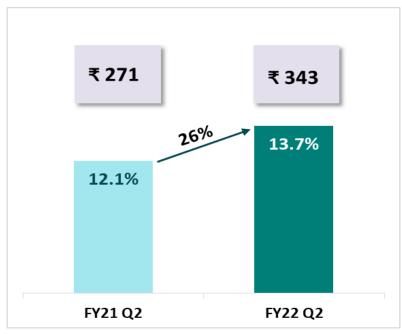
# Revenue and Profitability Snapshot – FY22 Q2

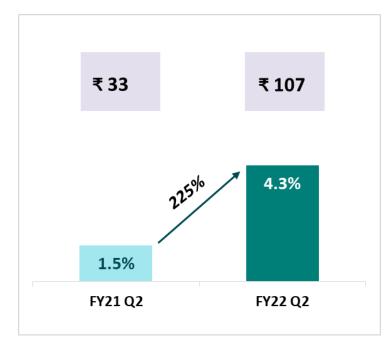
### **Revenue from Operations**

## **EBITDA** (excl. Other Income)

### **PAT (Post-NCI)**







Constant currency growth of Revenue, EBITDA and PAT (Post-NCI) is ~ 12%, ~ 27% and ~ 227% respectively

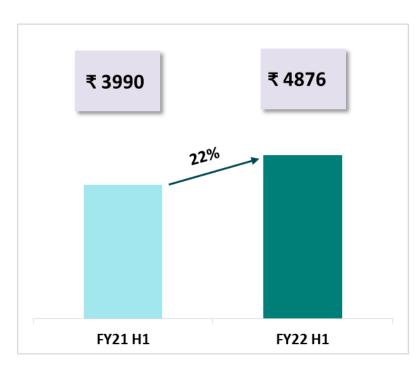
- 1. Above financials are presented in INR Crore
- 2. Percentages mentioned inside the bars are % to revenue excluding other income
- 3. All the numbers above are post IndAS 116
- 4. Numbers above take into account reclassification of rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables
- 5. Revenue FY20 Q2: ~2,058 Cr., Revenue growth over FY20 Q2: 22%. EBITDA FY20 Q2: ~245 Cr., EBITDA growth over FY20 Q2: 40%. PAT (Post-NCI) FY20 Q2: ~3 Cr.

# Revenue and Profitability Snapshot – FY22 H1

## **Revenue from Operations**

# **EBITDA** (excl. Other Income)

### **PAT (Post-NCI)**







Constant currency growth of Revenue and EBITDA is ~23% and ~52% respectively

- Above financials are presented in INR Crore
- 2. Percentages mentioned inside the bars are % to revenue excluding other income
- 3. All the numbers above are post IndAS 116
- 4. Numbers above take into account reclassification of rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables
- 5. Revenue FY20 H1: ~4,074 Cr., Revenue growth over FY20 H1: 20%. EBITDA FY20 H1: ~469 Cr., EBITDA growth over FY20 H1: 33%. PAT (Post-NCI) FY20 H1: ~6 Cr.

# Geography-wise Financial – Snapshot - Quarterly

	<u>GCC</u>		<u>IN</u>	DIA .	CONSOLIDATED	
	FY21 Q2	FY22 Q2	FY21 Q2	FY22 Q2	FY21 Q2	FY22 Q2
Revenue (₹)	1,828 Cr	1,896 Cr	415 Cr	609 Cr	2,243 Cr	2,504 Cr
EBITDA (₹)	223 Cr	241 Cr	48 Cr	102 Cr	271 Cr	343 Cr
PAT (Post-NCI) (₹)	47 Cr	84 Cr	-14 Cr	23 Cr	33 Cr	107 Cr

- 1. Revenue and EBITDA shown above excludes other income
- 2. Revenue FY22 Q2 calculation with decimals: GCC = INR ~1,895.6 Cr, India = INR ~608.7 Cr., Consolidated = INR ~2,504.3 Cr
- 3. EBITDA FY22 Q2 calculation with decimals: GCC = INR ~240.6 Cr, India = INR ~102.1 Cr., Consolidated = INR ~342.7 Cr
- 4. PAT (Post-NCI) FY22 Q2 calculation with decimals: GCC = INR ~84.1 Cr, India = INR ~22.8 Cr., Consolidated = INR ~106.9 Cr
- 5. All the numbers above are post IndAS 116
- 6. Numbers above take into account reclassification of rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables

# Geography-wise Financial – Snapshot – Half-Yearly

	<u>GCC</u>		<u>IN</u>	<u>DIA</u>	<u>CONSOLIDATED</u>	
	FY21 H1	FY22 H1	FY21 H1	FY22 H1	FY21 H1	FY22 H1
Revenue (₹)	3,276 Cr	3,717 Cr	714 Cr	1,159 Cr	3,990 Cr	4,876 Cr
EBITDA (₹)	353 Cr	450 Cr	61 Cr	173 Cr	414 Cr	624 Cr
PAT (Post NCI) (₹)	3 Cr	130 Cr	-53 Cr	21 Cr	-50 Cr	151 Cr

- 1. Revenue and EBITDA shown above excludes other income
- 2. Revenue FY22 H1 calculation with decimals: GCC = INR ~3,717.2 Cr, India = INR ~1,158.7 Cr., Consolidated = INR ~4,875.9 Cr
- 3. EBITDA FY22 H1 calculation with decimals: GCC = INR ~450.3 Cr, India = INR ~173.3 Cr., Consolidated = INR ~623.6 Cr
- 4. PAT (Post-NCI) FY22 H1 calculation with decimals: GCC = INR ~129.9 Cr, India = INR ~21.5 Cr., Consolidated = INR ~151.4 Cr
- 5. All the numbers above are post IndAS 116
- 6. Numbers above take into account reclassification of rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables

# Geography-wise Business – Snapshot - Quarterly

	GCC		INI	DIA CONSOLIDATED		LIDATED
	FY21 Q2	FY22 Q2	FY21 Q2	FY22 Q2	FY21 Q2	FY22 Q2
Total Capacity Beds	1,163	1,151	3,708	3,834	4,871	4,985
Operational Beds	943	978	2,664	2,776	3,607	3,754
ALOS (Days)	2.0	1.9	4.1	3.8	3.2	3.1
Occupancy	56%	51%	58%	70%	58%	65%
Outpatient Visits	~0.39 mn	~0.49 mn	~0.32 mn	~0.52 mn	~0.70 mn	~1.01 mn
In-patient Nos.	23,500 +	23,580+	34,000 +	46,420+	57,500 +	70,000 +
ARPOBD (INR)	174,800 +	186,900 +	28,800 +	33,300 +	65,500 +	64,300 +

# Geography-wise Business – Snapshot – Half-Yearly

	GCC		INI	OIA	IA CONSOLIDATED	
	FY21 H1	FY22 H1	FY21 H1	FY22 H1	FY21 H1	FY22 H1
Total Capacity Beds	1,163	1,151	3,708	3,834	4,871	4,985
Operational Beds	943	978	2,664	2,776	3,607	3,754
ALOS (Days)	2.2	1.9	3.8	4.1	3.2	3.3
Occupancy	57%	50%	51%	70%	53%	65%
Outpatient Visits	~0.65 mn	~0.97 mn	~0.57 mn	~0.89 mn	~1.22 mn	~1.86 mn
In-patient Nos.	42,700 +	44,730 +	61,800 +	84,870 +	104,600 +	129,600 +
ARPOBD (INR)	154,900 +	187,300 +	29,100 +	31,900 +	65,000 +	62,900 +

Notes: 1. Inpatient nos, Outpatient visits stated above are only for the hospitals

# Segmental Performance FY22 Q2

### Growth %

FY22 Q2	GCC Hospitals	GCC Clinics	GCC Pharmacies	India - Hospitals, Clinics and Labs	Unallocated & Eliminations	Total
No. of Business Units (#)	13	108	225	H-14, C-9	NA	369
Operational Beds (#)	978	NA	NA	2,776	NA	3,754
Occupancy (%)	51%	NA	NA	70%	NA	65%
In-patient Counts ('000)	24	NA	NA	46	NA	70
Out-patient Visits (mn)	0.5	1.5	1.8	0.5	NA	4.4
Revenue (INR Cr)	878	592	520	609	(94)	2,504
EBITDA (INR Cr)	147	98	57	112	(71)	343
EBITDA Margin (%)	16.7%	16.6%	11.0%	18.4%		13.7%

GCC Hospitals	GCC Clinics	GCC Pharmacies	India - Hospitals, Clinics and Labs	Unallocated & Eliminations	Total
0%			37%		22%
26%	38%	-3%	63%		18%
2%	10%	1%	47%		12%
16%	48%	-10%	101%		26%

FY21 Q2	GCC Hospitals	GCC Clinics	GCC Pharmacies	India - Hospitals, Clinics and Labs	Unallocated & Eliminations	Total
No. of Business Units (#)	13	106	224	H-13, C-9	NA	365
Operational Beds (#)	943	NA	NA	2,664	NA	3,607
Occupancy (%)	56%	NA	NA	58%	NA	58%
In-patient Counts ('000)	24	NA	NA	34	NA	58
Out-patient Visits (mn)	0.4	1.1	1.9	0.3	NA	3.7
Revenue (INR Cr)	857	538	512	415	(79)	2,243
EBITDA (INR Cr)	127	66	64	56	(41)	271
EBITDA Margin (%)	14.8%	12.3%	12.4%	13.4%		12.1%

- GCC Hospitals constant currency growth of Revenue and EBITDA is ~3% and ~16% respectively.
- GCC Clinics constant currency growth of Revenue and EBITDA is ~11% and ~49% respectively.
- GCC Pharmacies constant currency growth of Revenue and EBITDA is ~2% and ~(9)% respectively.

- 1. Revenue and EBITDA shown above excludes other income
- 2. Financial details of Oman and Qatar Pharmacies are clubbed with GCC Clinics segment
- 3. Wahat Revenue and Hotel Revenue for Covid Treatment are considered under Hospital segment
- 4. All the numbers above are post IndAS 116
- 5. Numbers above take into account reclassification of rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables

# | Segmental Performance FY22 H1

**Growth %** 

FY22 H1	GCC Hospitals	GCC Clinics	GCC Pharmacies	India - Hospitals, Clinics and Labs	Unallocated & Eliminations	Total
No. of Business Units (#)	13	108	225	H-14, C-9	NA	369
Operational Beds (#)	978	NA	NA	2,776	NA	3,754
Occupancy (%)	50%	NA	NA	70%	NA	65%
In-patient Counts ('000)	45	NA	NA	85	NA	130
Out-patient Visits (mn)	1.0	2.8	3.7	0.9	NA	8.4
Revenue (INR Cr)	1,720	1,142	1,028	1,159	(173)	4,876
EBITDA (INR Cr)	277	199	101	191	(144)	624
EBITDA Margin (%)	16.1%	17.4%	9.9%	16.4%		12.8%

GCC Hospitals	GCC Clinics	GCC Pharmacies	India - Hospitals, Clinics and Labs	Unallocated & Eliminations	Total
5%			37%		24%
49%	51%	0%	54%		24%
12%	28%	5%	62%		22%
21%	144%	-9%	161%		51%

FY21 H1	GCC Hospitals	GCC Clinics	GCC Pharmacies	India - Hospitals, Clinics and Labs	Unallocated & Eliminations	Total
No. of Business Units (#)	13	106	224	H-13, C-9	NA	365
Operational Beds (#)	943	NA	NA	2,664	NA	3,607
Occupancy (%)	57%	NA	NA	51%	NA	53%
In-patient Counts ('000)	43	NA	NA	62	NA	105
Out-patient Visits (mn)	0.7	1.9	3.7	0.6	NA	6.8
Revenue (INR Cr)	1,543	893	980	714	(140)	3,990
EBITDA (INR Cr)	229	81	111	73	(81)	414
EBITDA Margin (%)	14.8%	9.1%	11.3%	10.2%		10.4%

- GCC Hospitals constant currency growth of Revenue and EBITDA is ~13% and ~22% respectively.
- GCC Clinics constant currency growth of Revenue and EBITDA is ~29% and ~147% respectively.
- GCC Pharmacies constant currency growth of Revenue and EBITDA is ~6% and ~(7)% respectively.

- 1. Revenue and EBITDA shown above excludes other income
- 2. Financial details of Oman and Qatar Pharmacies are clubbed with GCC Clinics segment
- 3. Wahat Revenue and Hotel Revenue for Covid Treatment are considered under Hospital segment
- 4. All the numbers above are post IndAS 116
- 5. Numbers above take into account reclassification of rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables

# Maturity Wise Hospital Performance – GCC FY22 H1



# Maturity Wise Hospital Performance – India FY22 H1



# Financial Summary – Profitability Statement (1/2)

Particulars (INR Cr)	FY22 Q1	FY21 Q2	FY22 Q2	Y-o-Y Gw%	Q-o-Q Gw%
Revenue from operations	2,372	2,243	2,504	12%	6%
Material consumption	714	660	728		
Doctors cost	483	473	500		
Employee cost (excl. doctors)	462	413	502		
Laboratory outsourcing charges	73	44	63		
Other expenses	359	382	369		
EBITDA (excl. other income)	281	271	343	26%	22%
EBITDA %	11.8%	12.1%	13.7%		
Depreciation & amortization	153	153	156		
EBIT	128	118	186	58%	46%
EBIT %	5.4%	5.3%	7.4%		
Add: Other income	8	8	9		
Exceptional expense (income)	-	-	-		
Finance cost	66	75	61		
Share of loss (profit) of equity accounted investees	(1)	(1)	(1)		
PBT	70	53	135		
Income tax		10	8		
PAT	60	42	128		
PAT %	2.5%	1.9%	5.1%		
Non controlling interest	15	9	21		
PAT (Post-Non Controlling Interest)	44	33	107		
PAT (Post-Non Controlling Interest)%	1.9%	1.5%	4.3%		
Earnings per share - Not Annualised (Face value of INR 10 each)	_				
Basic (INR)	0.89	0.66	2.15		
Diluted (INR)	0.89	0.66	2.15		

- 1. All the numbers above are post IndAS 116
- 2. Numbers above take into account reclassification of rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables

# Financial Summary – Profitability Statement (2/2)

Particulars (INR Cr)	FY21H1	FY22H1	Gw%
Revenue from operations	3,990	4,876	22%
Material consumption	1,229	1,442	
Doctors cost	842	982	
Employee cost (excl. doctors)	787	964	
Laboratory outsourcing charges	63	136	
Other expenses	655	728	
EBITDA (excl. other income)	414	624	51%
EBITDA %	10.4%	12.8%	
Depreciation & amortization	308	309	
EBIT	106	314	
EBIT %	2.7%	6.4%	
Add: Other income	14	17	
Exceptional expense (income)		-	
Finance cost	155	128	
Share of loss (profit) of equity accounted investees	(2)	(2)	
PBT	(32)	206	
Income tax	14	18	
PAT	(46)	187	
PAT %	-1.2%	3.8%	
Non controlling interest	4	36	
PAT (Post-Non Controlling Interest)	(50)	151	
PAT (Post-Non Controlling Interest)%	-1.3%	3.1%	
Earnings per share - Not Annualised (Face value of INR 10 each)	_		
Basic (INR)	(1.01)	3.05	
Diluted (INR)	(1.01)	3.04	

- 1. All the numbers above are post IndAS 116
- 2. Numbers above take into account reclassification of rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables

# Financial Summary – Balance Sheet & Ratios

Particulars (INR Cr)	As at Mar 31, 2021	As at Sep 30, 2021
LIABILITIES		
Shareholders Equity	3,372	3,539
Minority Interest	462	487
Gross Debt	2,309	2,237
Lease Liabilities - INDAS116	2,495	2,559
Other current and non-current liabilities	3,005	3,148
Total Liabilities	11,643	11,970
<u>ASSETS</u>		
Fixed Assets & Investments (including Goodwill)	5,554	5,626
Right to Use Assets - INDAS116	2,167	2,199
Inventories	849	948
Cash, Bank Balance and Current Investments	305	375
Other current and non-current assets	2,767	2,822
Total Assets	11,643	11,970

India (in INR Cr)	As at Mar 31, 2021	As at Sep 30, 2021
Debt	399	411
Less: Cash, Bank Balance and Current Investments	93	110
Net Debt	306	301

GCC (in USD mn)	As at Mar 31, 2021	As at Sep 30, 2021
Debt	261	246
Less: Cash, Bank Balance and Current Investments	29	36
Net Debt	231	210

Note:

EBITDA used in calculation of the above financial ratios excludes other income EBITDA used in ratios are **after IndAS 116 impact**Net Debt/EBITDA ratio (pre IndAS 116 impact) for Sep 30, 2021 is 1.9

ROCE — Pre-Tax (%) (pre IndAS 116 impact) for Sep 30, 2021 is 9.9%

EBITDA for ratios and EBIT for ROCE for Sep 30, 2021 is TTM

Consolidated (INR Cr)	As at Mar 31, 2021	As at Sep 30, 2021
Debt	2,309	2,237
Less: Cash, Bank Balance and Current Investments	305	375
Net Debt	2,004	1,861

Financial Position and Ratios	As at Mar 31, 2021	As at Sep 30, 2021
Equity and Liabilities (Extract) - INR Cr		
Consolidated Net worth (including Non-controlling Interest)	3,834	4,026
Consolidated Net Debt and Lease Liabilties	4,498	4,420
Equity and Liabilities (Extract) - USD mn		
Consolidated Net worth (including Non-controlling Interest)	523	542
Consolidated Net Debt and Lease Liabilties	614	596
Key financial ratios		
Net Debt and Lease Liabilities/Equity ratio (x times)	1.2	1.1
Net Debt and Lease Liabilities/EBITDA ratio (x times)	4.2	3.5
ROCE - Pre-Tax (%) (EBIT / Average Capital Employed)	5.5%	8.2%



Aster – Overview



Aster – An Integrated Healthcare Provider



Operational and Financial Overview



Strategy and Leadership

# GCC Strategy

The pandemic allowed us to reflect and reinvent certain processes at all the locations. Enhanced use of digital means made us explore the power of digitization. We have launched Aster Digital Initiative with a strong focus on foundational and growth levers. Initiatives like Virtual Care (Teleconsultation), Radiology consolidation, e-Pharmacy, Laboratory consolidation, Chronic Disease Management, Digital Data Lake etc. are at advanced stages of implementation. We have created a dedicated vertical with experienced leadership to develop and grow this new stream of efficiency and revenue for Aster. Use of integrated data bases, common format for Electronic Medical Records, Integrated Systems and Single Sign On for Patients will better their experience and create a more unified data base for patient care

Further on the digital levers, we discovered that remote working could provide higher level of efficiencies and productivity without compromising quality of output. This propelled our ambition to set up a Shared Services Centre - Aster Global Centre, where in our specialized Centre of Excellence teams across Revenue Cycle Management (RCM), Finance, Human Resource, Procurement and Technology can be supported from Bangalore and Calicut centers. This is likely to give us advantages of cost and operational efficiency through use of Centre of Excellence and Automation through Robotic Process Automation (RPA) and Machine Learning (ML). We expect this to yield significant gains to business in the coming years

# Strengthening of our medical tourism network

- To further strengthen integration of GCC & India operations to provide consistent quality experience to patients across geographies
- To position our premium segment Medcare hospitals as service provider of choice for affluent international patients travelling to Dubai for medical tourism; Strategy in-line with Dubai government's medical tourism strategy with a vision of making us a globally recognized destination for elective health and wellness treatments

### **Cost Optimization**

- Back office integration across strategic business units
- Clear demarcation of medical and non-medical activities in hospitals/clinics and reallocation of activities accordingly
- Centralization of purchases to utilize our economies of scale

# India Strategy

The current central government has focused significantly on continuous reformation that impacts the health sector. Some of the landmark reforms have been:

- 1. Launch of PM-JAY Ayushman Bharat World's largest health insurance scheme covering citizens. This will act as a huge catalyst to increase healthcare spending within the country
- 2. Roll out of the Clinical Establishment Act across all States to bring in a minimum quality of care
- 3. Reformation of the Medical Council of India, which has morphed into the National Medical Commission, with an eye to increase the total number of graduate and post graduate doctors
- 4. Launch of the National Digital Health Mission in August'20, which creates a policy framework for issues like data privacy, data portability and archiving of information. This could have a transformative impact across decades
- 5. The regulations opening on telemedicine which was done in early 2020's in line with the pandemic
- Pandemic specific measures including increased budget allocations to improve infrastructure and vaccinate entire population, increase domestic capacity for manufacturing not just vaccines, but also PPE's, ventilators, etc.

Aster DM Healthcare hopes to leverage its extensive experience of working in a 100% insurance market in the GCC to derive better margins due to the increasing share of Insurance segment in the Indian market

In line with focus on derisking business – target of 25% of overall revenues

India is
geographically
well positioned for
medical tourism
from the GCC
states, MENA
region and SouthEast Asia

GCC network leveraged to promote medical value tourism to India operations

Increase focus on asset light retail models like diagnostics, pharmacy distribution, home care and big thrust towards virtual care Focus on hospital driven operating model vs 'Superstar doctor' driven operating model

Focus on large format hospitals in Tier 1 cities – Hospitals in Tier 1 cities estimated to deliver superior EBITDA margins

Aster
DM
Hospitals
consistently
amongst the
top in google
rankings and
patient
endorsements –
Visibly growing
appreciation in
India for quality
healthcare, clinical
excellence and
patient service

# **Aster Leadership Team**



Dr. Azad Moopen
Chairman and Managing Director



Alisha Moopen
Deputy Managing Director



Dr. Shanila Laiju
Chief Executive Officer, Medcare
Hospitals & Medical Centres



T. J. Wilson
Group Head – Governance and
Corporate Affairs, GCC



Dr. Sherbaz Bichu Chief Executive Officer - Aster Hospitals & Clinics UAE



Brandon Rowberry
Chief Executive Officer - Digital Health



Sreenath Reddy
Group Chief Financial Officer



Bala NS
Chief Executive Officer - Aster
Retail



Veneeth Purushotaman Group Chief Information Officer



Fara Siddiqi Group Chief Human Resource Officer



David Boucher
Group Chief of Service Excellence



Dr. Malathi A.

Group Chief Quality Officer &
Group Chief Medical Officer

# **Aster Board of Directors**



Dr. Azad Moopen
Chairman and Managing Director



Daniel Robert
Mintz
Non-Executive Director



Dr. Layla Mohamed Hassan Ali Al-Marzooqi Independent Director



Alisha Moopen
Deputy Managing Director



Shamsudheen Bin Mohideen Mammu Haji Non-Executive Director



Chenayappillil John George Independent Director



T J Wilson Non-Executive Director



Wayne Earl Keathley\*
Independent Director



James Mathew Independent Director



Anoop Moopen
Non-Executive Director



Prof. Biju Varkkey Independent Director



Sridar Arvamudhan Iyengar Independent Director



# THANK YOU