

Corporate Office : TCG Financial Center, 10th Floor, BKC Road, Bandra Kurla Complex, Bandra (East), Mumbai - 400098. T: (022) 66006999 F: (022) 66006998

DHFL/CSD/2017/770

31st May, 2017

The Manager	The Manager
Listing Department	Listing Department
The BSE Limited.	National Stock Exchange of India Limited,
Phiroze Jeejeebhoy Towers,	'Exchange Plaza', C-1, Block G,
Dalal Street, Fort,	Bandra- Kurla Complex,
Mumbai- 400 001.	Bandra (East), Mumbai- 400 051.
Fax No. 2272 2082 / 3132	Fax No. 26598237 / 38
Kind Attn. DCS –CRD	Kind Attn. Head – Listing
Stock Code : 511072	Stock Code : DHFL

Dear Sir/Madam,

#### Ref: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we wish to inform you that the Company had participated in the Phillip Capital Investor Conference held in Mumbai on 30 May 2017.

A copy of the investor presentation is enclosed herewith for your records and the same has also been placed on the company's website.

We request you to kindly take the same on record and acknowledge receipt.

Thanking you,

Yours faithfully, for Dewan Housing Finance Corporation Ltd. . (0(h Floot, TCG Financial Centre, SCC Read, BKC, 07R Mandea (Bost), 202 Manabal - 93 Niti Arya  $^{\circ}$ S: **Company Secretary** 

Encl: As above

FCS 5586



# Turning dreams into reality



May 2017

66

# I want every Indian to own a home of his own

Late Shri Rajesh Kumar Wadhawan Founder Chairman (1949-2000)



Our vision is to transform the lives of Indian households by enabling access to home ownership.

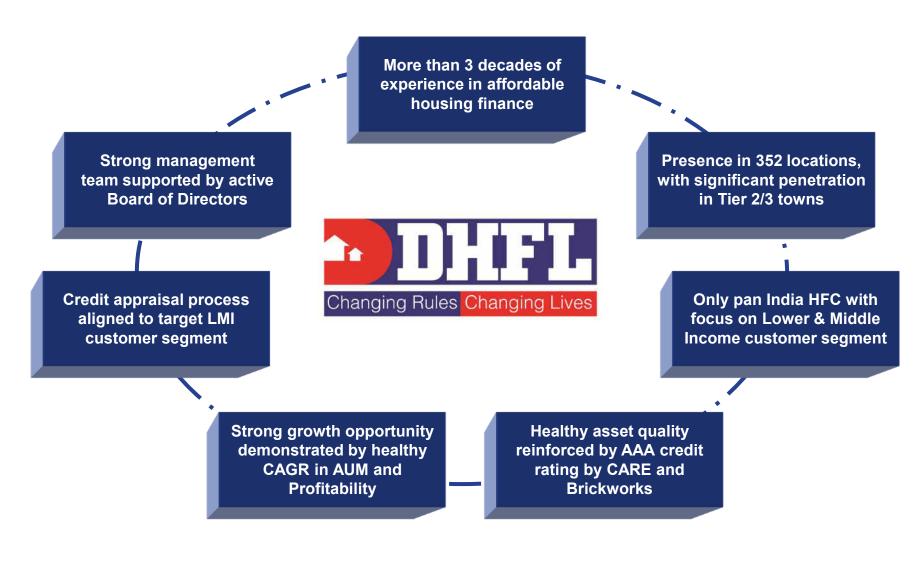


# **Section 1**

**About the Company** 

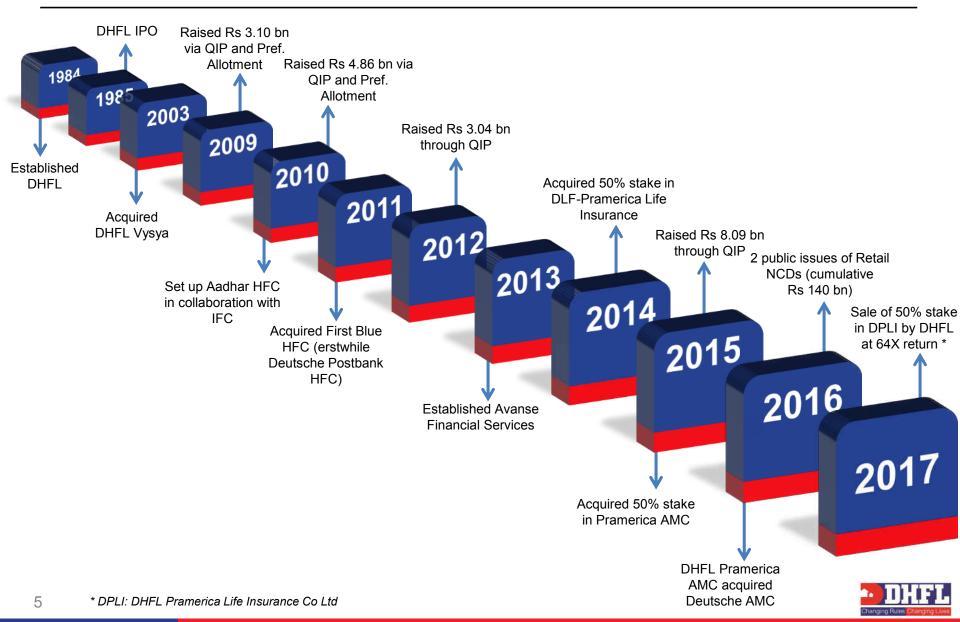


## **Overview**





## **Key Milestones in the Group Journey**



## **Financial Services Businesses of the Wadhawan Group**

Wadhawan Global Capital (WGC) formed in May 2014 to create a holding company for all the financial services businesses of the Wadhawan Group - DHFL is the flagship company where WGC owns 37.4%

Integrated financial services platform with businesses in lending, insurance and asset management, having focussed product offerings across each customer vertical as part of multigenerational customer-lifecycle consumer outlook

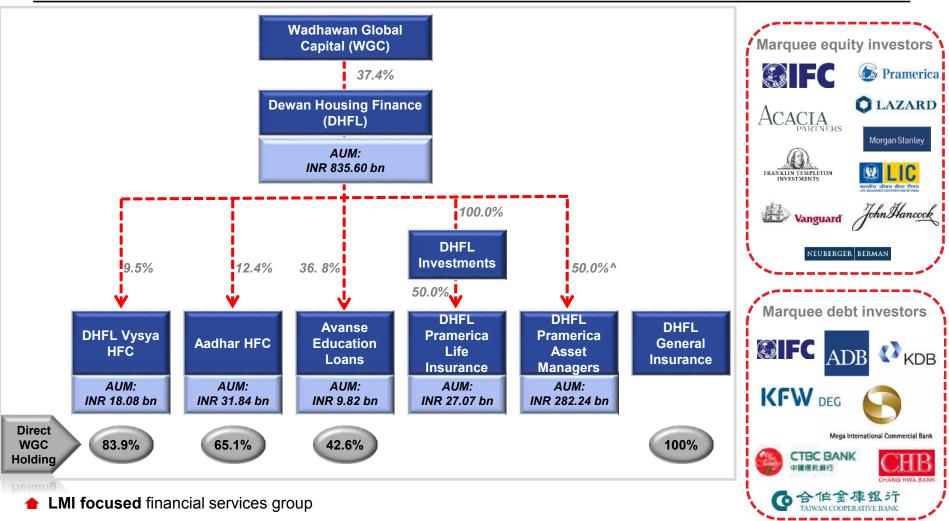
WGC managed by promoters with support of Group Management Centre (GMC), staffed with industry veterans who provide strategic inputs across group companies

Partnership with global entities (IFC, Pramerica) across multiple businesses in the financial services space

Unlisted businesses provide significant potential for value unlocking once they achieve scale in respective business segments



## **DHFL Financial Services Group**



- Group companies with potential for significant value unlocking
- ▲ Partners with marquee organisations like IFC, Prudential Financial Inc. (Pramerica), etc.
- AUM and shareholding as on 31 Mar 2017
  - ^ Total of direct and indirect holding



# **Section 2**

**Market and Business Overview** 



## **Opportunity in the Housing Finance Space**

Housing units shortfall in India Urban Rural Total Monthly % of household households in 111 income (MHI) each segment Rs p.m. 100 64 59 52 50 >40.000 24 **40** 47 28 19 0 20,000-40,000 FY14 Additional FY22 9% All values in million units 10.000-20.000 22% LIG, EWS. 14.0. 18.0. 30% 5,000-10,000 31% 38% Total 47 mn units < 5,000 33% HIG. MIG 5.0. 10.0, Current investment in housing: Rs 7 trillion p.a. 11% 21% Investment of Rs 120 trillion required to address housing shortage All values in million units Target Market 24 mn homes (~Rs 15 trillion p.a.)

Customer segments in housing space

Sources: Report of the technical urban group (TG-12) on urban housing shortage (2012-17), Ministry of housing and urban poverty alleviation (Sep 2012) Funding the vision — Housing for all by 2022, KPMG Housing Report, Monitor Deloitte Report

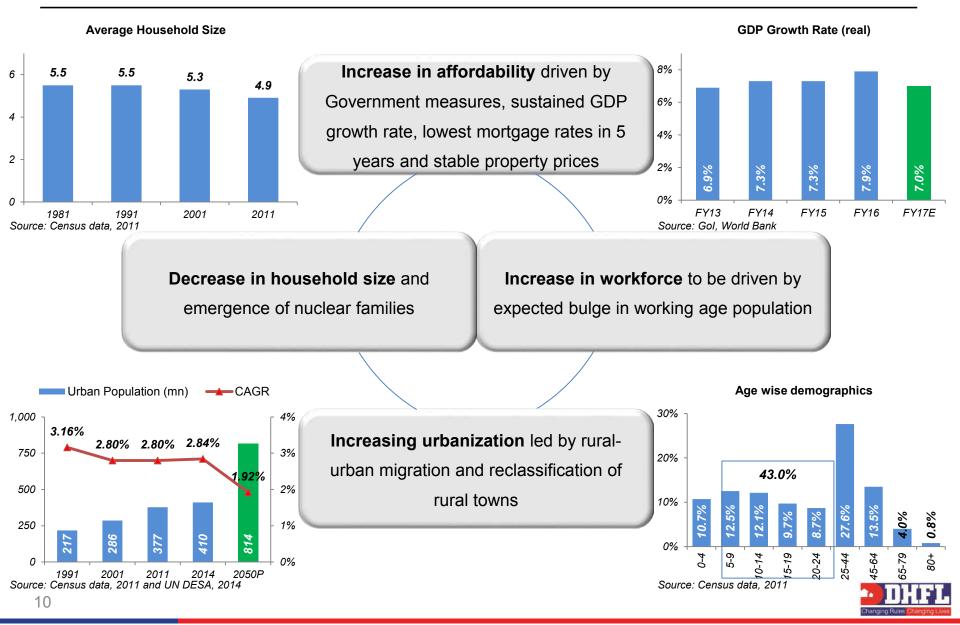
9 Income classification: EWS (<Rs 1 lakh pa), LIG (Rs 1-2 lakhs pa)



DHFL's target

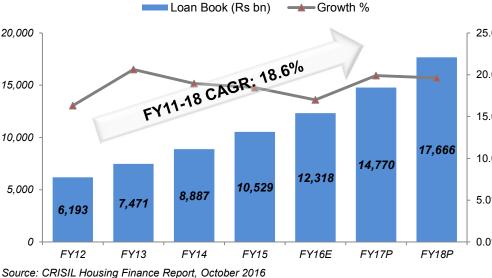
segment: LMI Customers

## **Housing Demand Growth Drivers**

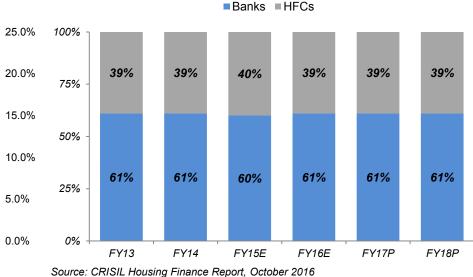


## **Significant Presence of HFCs**

Growth of housing loans (Banks + HFCs)



#### Steady share of HFCs



#### **Key Trends in Housing Finance**

- HFCs have established strong presence in Tier 2/3 towns
  - Credit appraisal process aligned to customer requirements
  - Superior customer servicing and effective recovery mechanisms
- HFCs expected to continue to witness rapid growth
  - Driven by demand for underlying assets, increasing financial penetration and steady property prices



## **Opportunity in the Affordable Housing Segment**

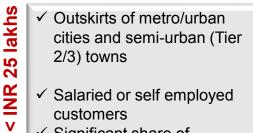
ATS > INR 10 lakhs &



✓ Salaried customers ✓ Salary with pay slip, Income Tax filings, formal ID and residence proof, Operative bank ac available

✓ Metro/urban markets

- ✓ Standard and easy underwriting process
- ✓ Lending done at base rate
- ✓ Dominated by large banks/HFCs



- ✓ Salaried or self employed customers
- ✓ Significant share of undisclosed income
- ✓ Some kind of ID or residence proof available

#### ✓ Lending rates 75-100 bps higher than base rate

- ✓ Pricing competition more at upper end of market
- ✓ Large and mid size HFCs

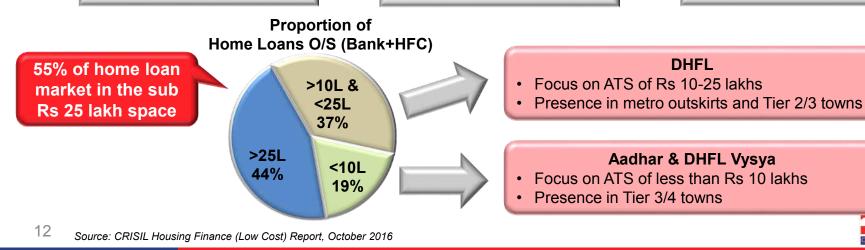
- ✓ Rural and semi-urban (Tier) 3/4) towns
- ✓ Low income housing

**10 lakhs** 

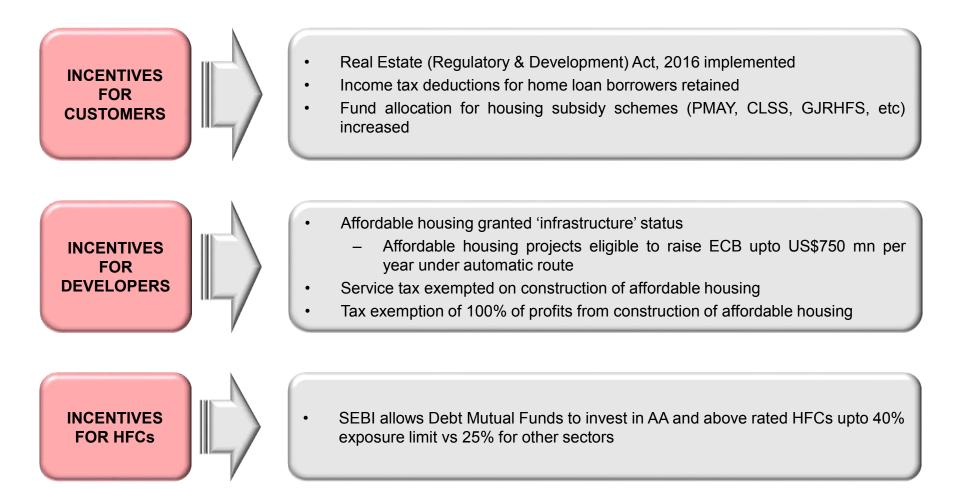
NR

ATS

- ✓ Customers with cash income
- ✓ No formal ID, residence or income documents available
- ✓ Need differentiated customer reach / assessment skills for underwriting
- ✓ Lending rates 150-350 bps higher than base rate
- ✓ Niche HFC / NBFC

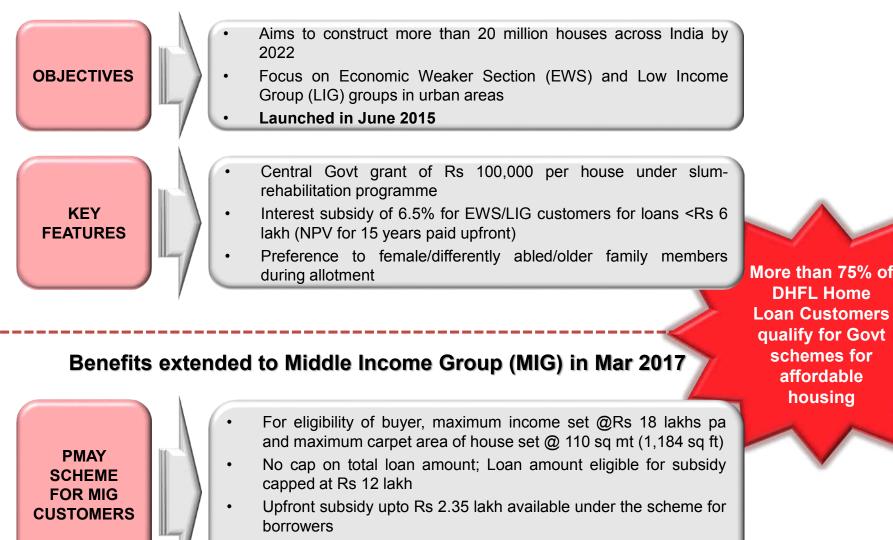


## **Government Push for Affordable Housing**





## Pradhan Mantri Awas Yojana: Housing For All By 2022



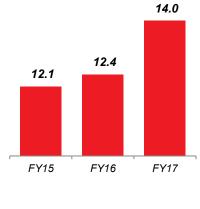
NHB nodal agency for HFCs for availing subsidies



## **DHFL – Market Leader in LMI Segment**

Salaried, 51% Self Employed, 49% **Customer Types Average Ticket Size** 

Focus on LMI segments

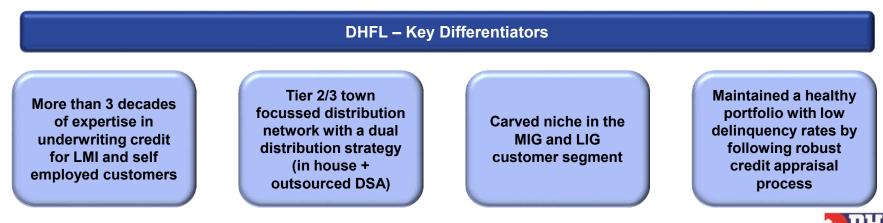


(Rs lakhs)

With customized product offerings



As on 31 Mar 2017



## **Customer Profile**



Profession: Teacher Monthly HH income:~ Rs 25,000 pm Family size: ~5 (Parents & 2 Siblings) Stayed in a 1 room-kitchen



Profession: Farming and other allied Monthly HH income:~ Rs 15,000 pm Family size: ~4 (Husband & 2 Children) Stayed in a rented 1 room-kitchen



Profession: Owner, super market Monthly HH income:~ Rs 30,000 pm Family size: ~5 (Wife & 3 Children) Stayed in a rented 1 BHK

Every Indian should have a home of his own



## Business Enablers: Pan India Network with High Tier 2/3 Town Penetration

Distribution footprint primarily spread across Tier 2/3 towns and outside the municipal limits of the Metros

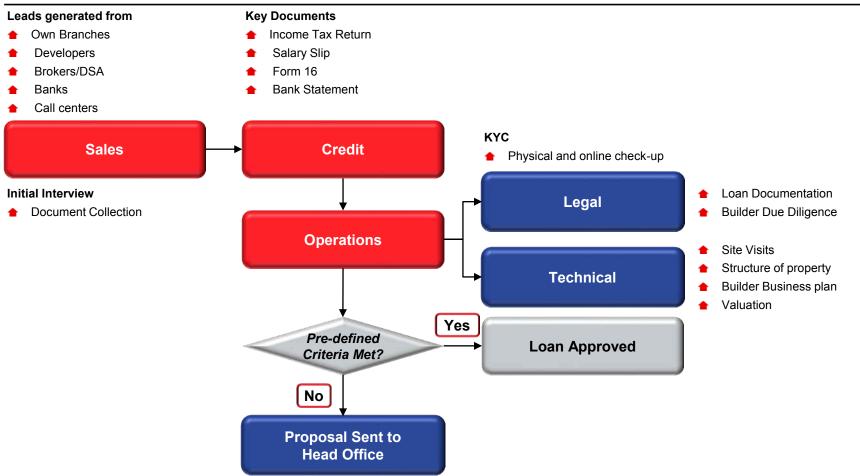
Focus on increasing pan India presence and setting up branches in the untapped LMI markets

Spread across 352 locations in India ^





## Business Enablers: Robust Credit Appraisal Process



- Centralised processing centres for greater efficiency and risk management
- In-house legal and technical team appraise applications and In-house civil engineers team conduct technical evaluation
- Bulk of collections done through ECS and PDCs

## **Our Corporate Social Responsibility**

#### Maharashtra

- Early Childhood Care and Education in 996 Anganwadis in Palghar
- Skill Development Centres in Chandrapur and Kolhapur equipped to train 2,000+ youth per year in BFSI & Construction trades
- Village Transformation in select five villages of Phulambri block, Aurangabad

#### Rajasthan

 Financial literacy & Inclusive Growth programme in Jaipur, to develop slums & facilitate transition from informal housing to formal housing, aligning to the PMAY Vision

#### Assam

Akshay Patra Mid day meals for 20,000+ children in Guwahati

#### Tamil Nadu

- Free student homes & holistic care for tribal children in Anaikatti
  Andhra Pradesh
- Free student homes & holistic care for tribal children in Nandyal

#### Invested close to Rs 200 million over the last 30 months with commitment to invest further Rs 250 million in FY17-18







# **Section 3**

**Creating Shareholder Value** 



## **Steps Taken to Enhance Shareholder Value**

- Healthy revenue and robust earnings growth being generated through sustainable growth in loan portfolio and expense reduction. For FY17, Revenues have grown 21% YoY \* while PAT has grown 27% YoY \*
- Significant reduction in Cost of Borrowings (reduction of 84 bps on the entire book in the period
  FY17 to 8.83%)
  - Raised Rs 140 bn through two highly successful public issues of NCD in Q2FY17; NCD mix increased to 42% of liabilities
  - Bank loans pricing renegotiated and cost of entire bank borrowing book reduced by 119 bps within 1 year



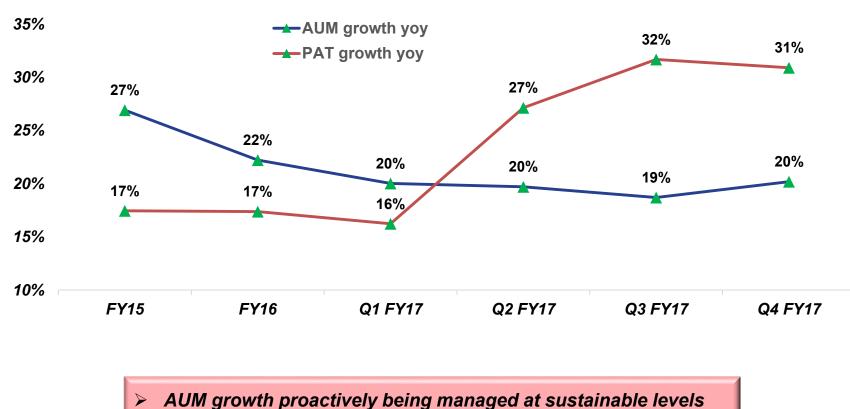
## **Steps Taken to Enhance Shareholder Value**

- DHFL sells entire 50% stake held by it in DHFL Pramerica Life Insurance Co Ltd (DPLI) in Q4FY17 adding Rs 19.69 bn (33% increase) to DHFL's Net Worth. This bolsters DHFL's CRAR by ~400 bps and adds Rs
   62.9 /share to the existing Book Value
  - Capital infused via transaction sufficient to drive growth of DHFL's affordable housing finance business for next 2-3 years
- > Raised Rs 5 bn by issuing convertible warrants to DHFL promoters @ Rs 235.51 per share in Q4 FY16
  - Warrant conversion price at 5% premium to SEBI mandated Minimum Price and ~28% premium to market share price
  - Entire capital infusion completed by Sep 2016, 1 year before scheduled deadline
- > Pan India distribution network
  - Expanded distribution by opening 100 new branches as part of Project Freedom 100 in FY14-15
  - Significant distribution footprint in Tier 2/3 towns to enable DHFL play a key role in PMAY



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## **Improvement in Profitability**



> PAT accelerating faster than AUM driving profitable growth



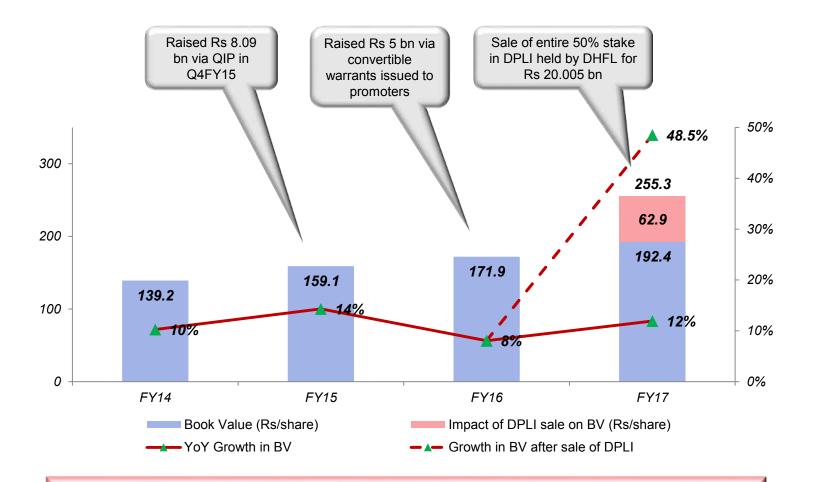


## Sale of DPLI Stake by DHFL – Key Highlights

- DHFL sells entire 50% stake held by it in DHFL Pramerica Life Insurance Co (DPLI) to its wholly owned subsidiary, DHFL Investments Ltd (DIL)
  - DIL funds the transaction by issuing Compulsorily Convertible Debentures (CCD) worth Rs
- Sale Price at Rs 20.005 bn vs Book Value of Rs 310.7 mn (basis Fair Market Value for DPLI as determined by Willis Towers Watson) - implied EV multiple of ~3.5X
- > Stake monetised at a ~64X return in 3 years
- The transaction adds Rs 19.69 bn to DHFL's Net Worth. It bolsters DHFL's Net Worth by 33% (Book Value increases by Rs. 62. 9/share) and CRAR by ~400 bps
- > Interest free cash inflow to boost DHFL's PAT and profitability ratios

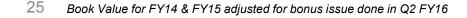


## Sale of DPLI Stake by DHFL – Impact on Book Value



Improved Book Value and CRAR of DHFL sufficient to drive business growth

for next 2-3 years without any equity dilution of existing shareholders



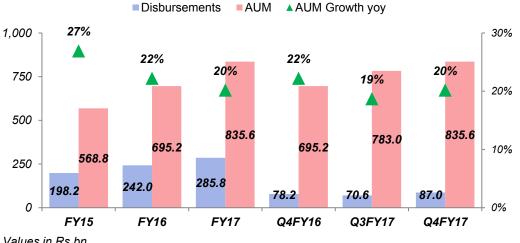


# **Section 4**

**Business Strategy and Financial Performance** 

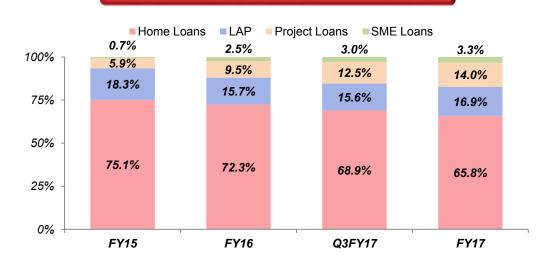


## **Robust AUM Growth**



**Product Mix** 

Values in Rs bn



Affordable housing to lead growth, spurred by Govt focus

Housing Loans comprise 4/5th of Total Loan Portfolio and to maintain dominant share of DHFL's product offerings

Continued focus on LMI customer segment

Significant distribution footprint in Tier 2/3 towns to drive growth



## **Continuous Reduction in Cost of Funds**

COST OF FUND	FY15	FY16	Q2FY17	Q3FY17	FY17
Banks	10.81%	10.10%	9.83%	9.41%	8.91%
Debt Capital Mkts	9.54%	9.28%	8.92%	8.94%	8.84%
Fixed Deposits	10.34%	9.52%	9.35%	9.07%	8.91%
ECB	8.56%	8.71%	8.90%	8.88%	8.95%
NHB	7.93%	7.59%	7.61%	7.52%	7.55%
Total	10.28%	9.67%	9.33%	9.10%	8.83%

**Liability Mix** Banks DCM FD ECB NHB 3% 2% 2% 4% 100% 4% 8% 4% 3% 4% 4% 4% 8% 8% 9% 8% 75% 28% 33% 43% 42% 42% 50% 58% 25% 53% 44% 42% 42% 0% FY15 FY16 Q3FY17 Q2FY17 FY17 **Borrowings** 489.2 611.0 782.4 767.8 813.4 O/S (Rs bn) 28

Significant reduction in COF driven by successful re-negotiation of bank loan pricing – down 119 bps yoy on entire book

Increase in share of Debt Capital Markets (DCM) – up 9% yoy to 42%

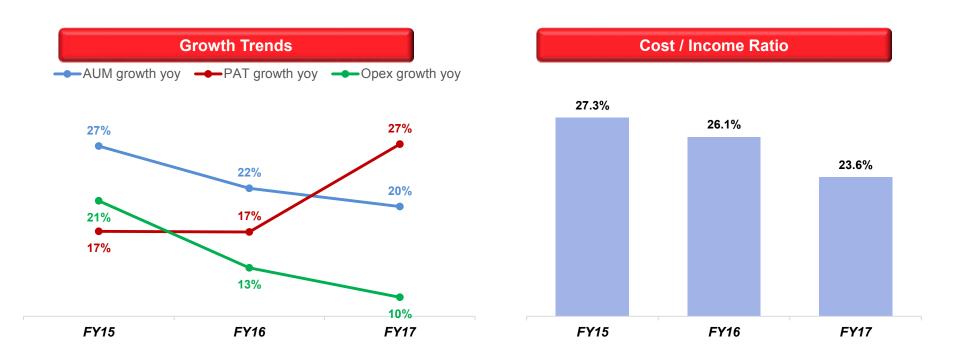
Continue focus on diversification of liabilities to further reduce cost of funds

Grow Retail FD by offering innovative products, expanding distribution channels and leveraging technology



COF in % p.a as on closing day of the period.

## **Improvement in Operating Efficiency**



- Significant investment in last 3 years to drive network expansion and improve brand visibility
- Target reduction in Cost/Income Ratio through focus on efficiency improvement and technology led initiatives
- Cost to Income Ratio for FY17 at lowest level in the last 3 years
- Moderating growth in operating expenses vs AUM enabling steady improvement in profitability



## **Superior Risk Management via Asset Liability Matching**



As on 31 Mar 2017

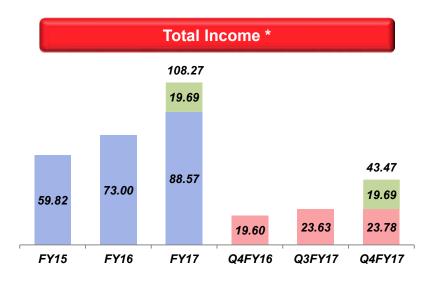
No Asset Liability Mismatch in short and medium term buckets

Securitised Rs 64.39 bn in FY17; share of Off B/S Loan Assets at 14% of Total AUM

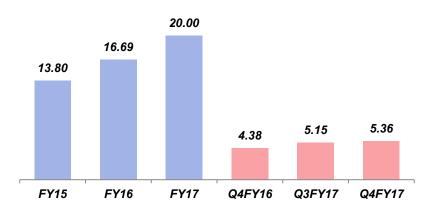




## **Financial Statements (Summary)**

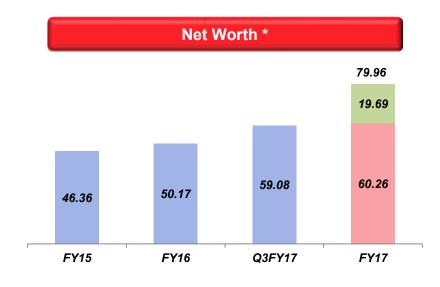


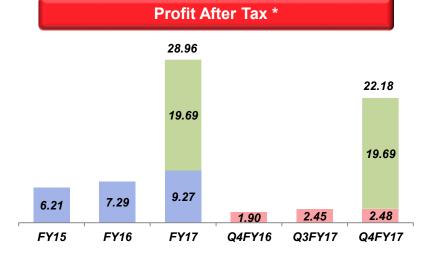
**Net Interest Income (NII)** 



All values in Rs bn based on DHFL Standalone Accounts

31 \* The impact of the stake sale of DPLI by DHFL (Rs 19.69 bn) reflected in FY17 / Q4FY17 Total Income, Net Worth & PAT





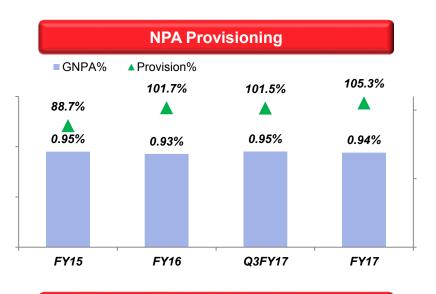
Changing Rules Changing Lives

## **Key Financial Ratios**

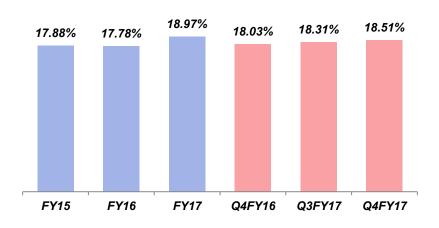




32 \* The impact of the stake sale of DPLI by DHFL (Rs 19.69 bn) on Net Worth & PAT excluded (for calculation of RoA and RoE in FY17 / Q4FY17)



Return on Equity (RoE) \*





Reduction in Cost of Funds through on-going diversification of liabilities

Moderation in operating expenses through efficiency improvement leading to reduction in C/I ratio

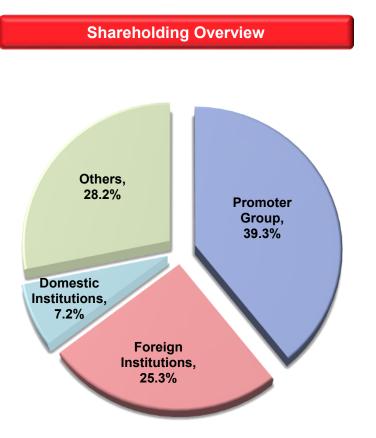
Revenue enhancement through better utilization of branch network and technology initiatives

Improvement in profitability parameters (RoA/RoE) through a combination of revenue synergies, lower COF and lower opex ratio

Exploring opportunities in the fin-tech space which provide DHFL with synergistic benefits. Board has allocated Rs 1 bn in FY16 for the same.



## Shareholding



#### **Key Shareholders**

SN	Name of Investor	% Holding
1	Rakesh Jhunjhunwala	3.59%
2	Life Insurance Corp. Of India	3.09%
3	Acacia Partners*	3.07%
4	Neuberger Berman*	1.74%
5	Templeton*	1.74%
6	Vanguard*	1.66%
7	Dimensional (DFA)*	1.52%
8	Goldman Sachs*	1.48%
9	Morgan Stanley IM*	1.19%
10	Lazard*	1.17%

\* Held through multiple folio numbers/schemes



# **Annexure 1**

**Financial Statements – Q4 FY17** 



### **Financial Statement**

	FY15	FY16	FY17	Q4 FY16	Q3 FY17	Q4 FY17	Growth (Q4FY17 vs Q4FY16)			
INCOME STATEMENT										
Interest Income	58.39	71.59	86.54	19.16	23.16	22.83	19%			
(-) Interest Expenses	44.60	54.90	66.54	14.79	18.00	17.47	18%			
Net Interest Income (NII)	13.80	16.69	20.00	4.38	5.15	5.36	22%			
(+) Non Interest Income	1.42	1.41	21.73	0.44	0.47	20.64*	4606%			
(-) Operating Expenses	4.48	5.08	5.60	1.43	1.39	1.68	17%			
(-) Depreciation	0.26	0.24	0.23	0.05	0.07	0.03	-32%			
(-) Provisioning	1.05	1.75	2.18	0.50	0.45	0.83	66%			
Profit Before Tax	9.43	11.02	33.72	2.83	3.72	23.45	729%			
(-) Taxes	3.22	3.73	4.75	0.93	1.27	1.27	36%			
Profit After Tax	6.21	7.29	28.96	1.90	2.45	22.18	1069%			
BALANCE SHEET										
Net Worth	46.36	50.17	79.96	50.17	59.08	79.96				
Borrowings	489.21	611.04	813.41	611.04	767.80	813.41				

All values in Rs bn and based on DHFL Standalone Accounts

36 \* FY17 / Q4FY17 numbers Include one time impact of Gain on Sale of stake in DPLI by DHFL of Rs 19.69 bn



### **Key Financial Ratios**

	FY15	FY16	FY17	Q4 FY16	Q3 FY17	Q4 FY17
Net Interest Income (NIM)	2.89%	2.96%	2.99%	2.90%	3.07%	3.04%
Cost/Income Ratio	27.32%	26.13%	23.63%^	27.25%	23.22%	24.39%^
Gross NPA %	0.95%	0.93%	0.94%	0.93%	0.95%	0.94%
Provision Coverage Ratio (PCR)	88.7%	101.7%	105.3%	101.7%	101.5%	105.3%
Total CRAR	16.56%	16.74%	19.34%	16.74%	16.31%	19.34%
Tier 1 CRAR	12.53%	12.97%	14.92%	12.97%	11.69%	14.92%
Net Debt/Equity Ratio	10.14	11.23	9.30	11.23	11.75	9.30
Return on Assets (RoA)	1.65%	1.52%	1.56%^	1.49%	1.59%	1.57%^
Return on Equity (RoE)	17.88%	17.78%	18.97%^	18.03%	18.31%	18.51%^
Earnings per share (Rs/share)	23.88	25.00	95.76	7.32	8.19	73.32
Dividend per share (Rs/share)	6.0*	8.0	4.0^^			
Dividend payout %	12.5%*	32.0%	12.2%^			

Note:

All values based on DHFL Standalone Accounts

\* FY15 DPS and Dividend payout % not adjusted for Bonus issue of 1:1 done in FY16

^ Does not include one time impact of Gain on Sale of stake in DPLI by DHFL of Rs 19.69 bn

^^ Interim dividend of Re 1/share declared in Q2FY17. Board has recommended final dividend of Rs 3/share



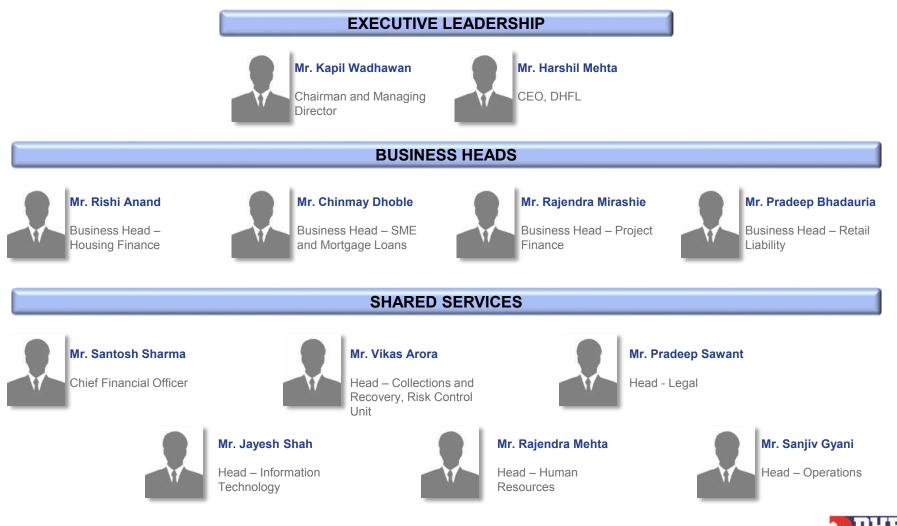
# **Annexure 2**

**Management Team** 



# **Strong Management Team**

DHFL has a highly experienced and cohesive management team, with average 20+ years experience in relevant industries



### **Vastly Experienced Board of Directors**



#### Kapil Wadhawan, CMD

- MBA from Edith Cowan University, Australia
- Appointed MD in 2000 and CMD in 2009
- Two decades of experience in the housing finance industry



#### Dheeraj Wadhawan, Non Executive Director

- Graduated in Construction Mgmt from University of London
- Over 12 years of experience in housing development



#### G.P. Kohli, Independent Director

- Former MD, LIC
- Vast experience in insurance, housing, HRD, IT



#### M. Venugopal, Independent Director

- Former CMD, Bank of India
- Former MD & CEO, Federal Bank
- Vast experience in banking



#### V.K. Chopra, Independent Director

- Former CMD, Corporation Bank & SIDBI
- Former Executive Director, Oriental Bank of Commerce
- Former Whole Time Member, SEBI
- Vast experience in banking



#### Vijaya Sampath, Independent Director

- Partner of law firm, Lakshmikumaran & Sridharan
- Ombudsperson for Bharti Group
- Over 30 yrs of Corporate and Legal experience



#### Dr. Rajiv Kumar, Independent Director

- Senior Fellow at Centre for Policy Research
- Former Secretary General of FICCI
- Chancellor of Gokhale Institute of Economics and Politics
- Ex Member of India's National Security Advisory Board
- Former Chief Economist of CII



### **Group Management Centre**

Kapil Wadhawan (Chairman & Managing Director)

Group Management Center

Provides strategic direction and enhances synergistic value across the group

Professionals with relevant expertise in respective fields and reputation for good governance



#### **G** Ravishankar

- Three decades of experience in Automotive, Financial Services, Healthcare, IT Engineering Services and Airlines industry
- Held CEO and CFO roles in GE, Jet Airways and Geometric Limited

#### **Srinath Sridharan**

 Strategic counsel for nearly two decades with leading corporates across diverse sectors including automobile, e-commerce, advertising, realty and financial services



#### **M** Suresh

- Three decades of corporate experience in Strategy, Marketing, Sales & Distribution functions across leading FMCG and BFSI companies
- Former MD and CEO at Tata AIA





### **Awards and Recognition**



Won the Gold for the CSR Campaign Delivering Hope at the Asia Pacific Customer Engagement Forum



Won the Gold at the ACEF awards for the best use of Celebrity Endorsement for Home Loan Dil Se campaign



Won the Golden Globe Tigers Award 2017 for the Most Admired Service Provider in the Financial Sector held in Kuala Lumpur, Malaysia



Awarded the Dream Companies to Work in Housing Finance Sector organised by Times Ascent and World HRD Congress



Won the Industry Award for the execellence in the Home Loan Banking



'Gold' at the Asia Pacific Customer Engagement Forum & Awards for the Most Admired Customer Engaged Brand



DHFL and Mr. Kapil Wadhawan honored with the India's Greatest Brands and Leaders Award 2015-2016 organised by AsiaOne and URS Media Consulting Private Limited



Awarded the Best Housing Finance Company in the Financial Services Sector by CMO Asia and Stars Group



Won the Golden Peacock Innovative Product and Service Award 2016 for the innovative "Wealth2Health Fixed Deposit" product















# **Annexure 3**

**DHFL Group Associates** 



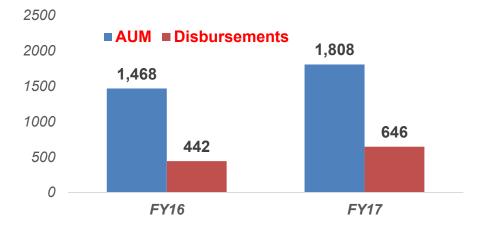
# Associate Companies: DHFL Vysya HFC

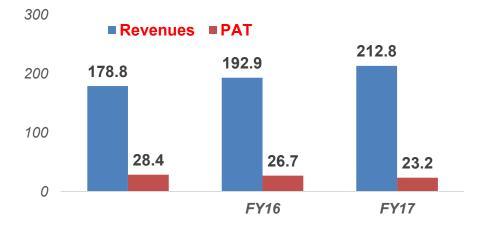


Focus on Economically Weaker Section (EWS) and Low Income (LIG) customer segments

Business operations in South India (Karnataka, Andhra Pradesh, Telangana, Tamil Nadu & Kerala), Maharashtra and Uttar Pradesh

Network across 47 branches and 20 service centres







### Associate Companies: Aadhar Housing Finance



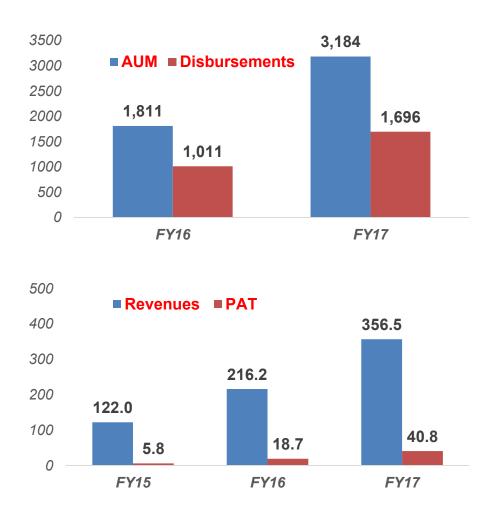
Focus on Economically Weaker Section (EWS) and Low Income (LIG) customer segments

Product wise breakup of AUM as on 31 Mar 17

- East (Bihar, Jharkhand, West Bengal, Orissa),
- North (Uttar Pradesh, Rajasthan, Uttarakhand)
- West (Maharashtra, Gujarat, Chhattisgarh, Madhya Pradesh)

#### Network of 130 branches

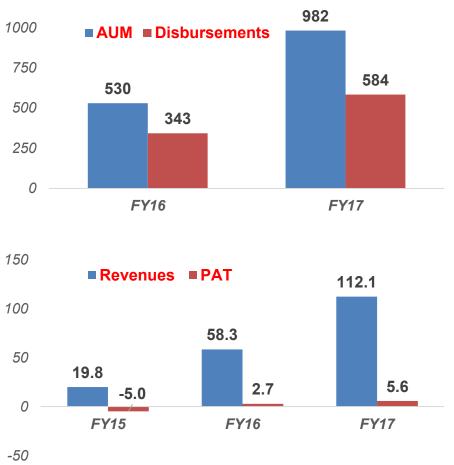
IFC has 20% equity stake in the company





# Associate Companies: Avanse Financial Services

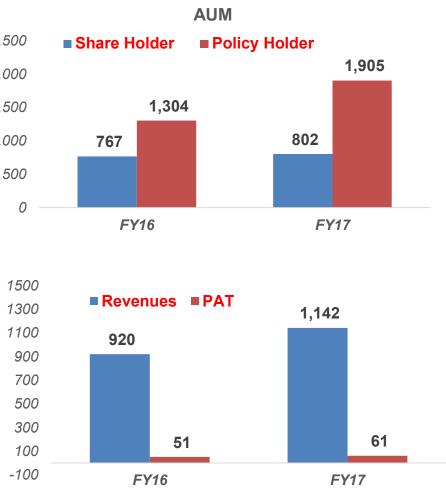






### Associate Companies: DHFL Pramerica Life Insurance (DPLI)





\* Pramerica is the brand name used by Prudential Financial, Inc. ("PFI") of the USA and its affiliates in select countries outside the

47 USA. Neither PFI nor any of the Pramerica entities are affiliated in any manner with Prudential PLC, a company incorporated in the United Kingdom.



### Associate Companies: DHFL Pramerica Asset Management (DPAMC)

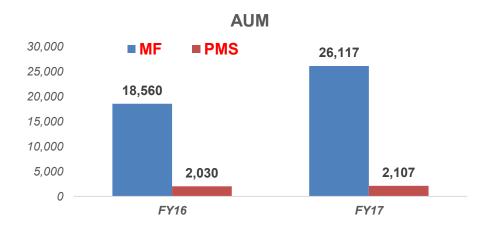


JV with Prudential Financial Inc.\* of United States

Launched Mutual Fund (MF) business in 2010 and Portfolio Management Services (PMS) in 2013. Acquired Deutsche Asset Mgmt in 2016.

Network of more than 5,000 empanelled distributors and more than 1 lakh active folios

Headquartered in Mumbai with presence in 23 cities



PMS includes Discretionary & Advisory AUM

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Contact Investor.relations@dhfl.com

