



October 22, 2019

General Manager
Listing Department
BSE Limited,
Phiroze Jeejeebhoy Tower,
Dalal Street,
Mumbai 400 001

Vice President
Listing Department
National Stock Exchange of India Limited
'Exchange Plaza',
Bandra-Kurla Complex,
Bandra (East), Mumbai 400 051

Dear Sir/Madam,

Subject: Investor presentation

Please find enclosed the business presentation for earnings call scheduled to be held on Wednesday, October 23, 2019 to discuss the performance of the Company for H1-FY2020.

Thanking you.

Yours sincerely,

For ICICI Prudential Life Insurance Company Limited

A handwritten signature in blue ink that reads 'Vyoma Manek'.

Vyoma Manek
Company Secretary
ACS 20384

Encl.: As above

ICICI Prudential Life Insurance Company Limited

1st Floor, Energy IT Park, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400025.

Regd. Office : ICICI PruLife Towers, 1089, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400025. India. Visit us at www.iciciprulife.com
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Performance update: H1-FY2020

October 22, 2019

Agenda

- Company strategy and performance
- Opportunity
- Industry overview

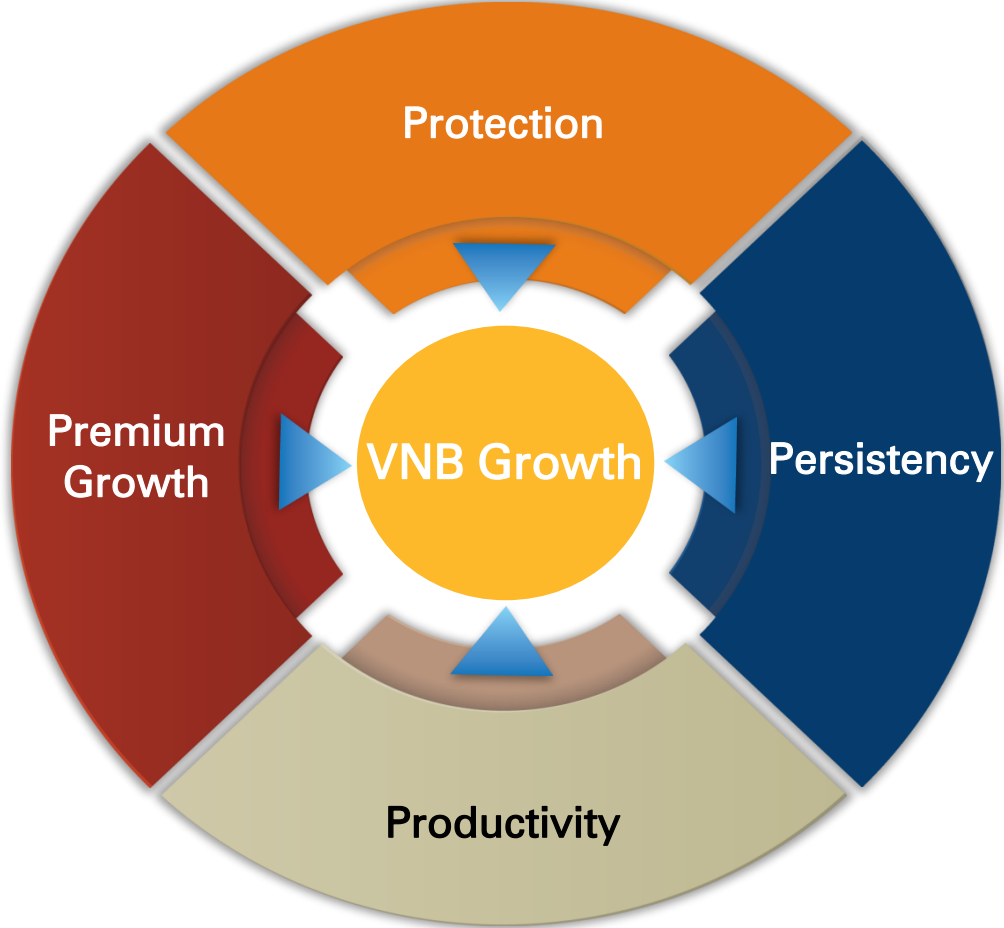


Agenda

- **Company strategy and performance**
- Opportunity
- Industry overview



Key strategic elements



**Customer centricity
continues to be at the core**

Aspiration to double the FY2019 VNB in 3 - 4 years

VNB growth

| ₹ billion | H1-FY2019 | FY2019 | H1-FY2020 |
|--|-----------|--------|-----------|
| Value of New Business (VNB) ¹ | 5.90 | 13.28 | 7.09 |
| VNB margin | 17.5% | 17.0% | 21.0% |

Strategic elements (1/4)

Premium growth

- Deepen penetration in under-served customer segments
- Enhance current distribution
- Create new distribution
- Augment capability in Health and Protection
- Increase focus on Pension and Annuity

| ₹ billion | FY2019 | H1-FY2020 |
|-----------------------------------|--------------|---------------|
| APE ¹ | 77.99 | 33.69 |
| <i>YoY growth</i> | <i>0.1%</i> | <i>(0.4%)</i> |
| New business premium ² | 102.52 | 51.52 |
| <i>YoY growth</i> | <i>12.4%</i> | <i>20.5%</i> |

Strategic elements (2/4)

Protection
focus

Continue to grow both retail and group lines of business

| ₹ billion | FY2019 | H1-FY2020 |
|----------------|--------|-----------|
| Protection APE | 7.22 | 4.97 |
| YoY growth | 61.9% | 86.8% |
| Protection mix | 9.3% | 14.8% |

Strategic elements (3/4)

Persistence

Improve persistence across all cohorts

| Persistence ¹ | FY2019 | 5M-FY2020 |
|--------------------------|--------|-----------|
| 13 th month | 84.6% | 83.6% |
| 49 th month | 63.8% | 63.7% |

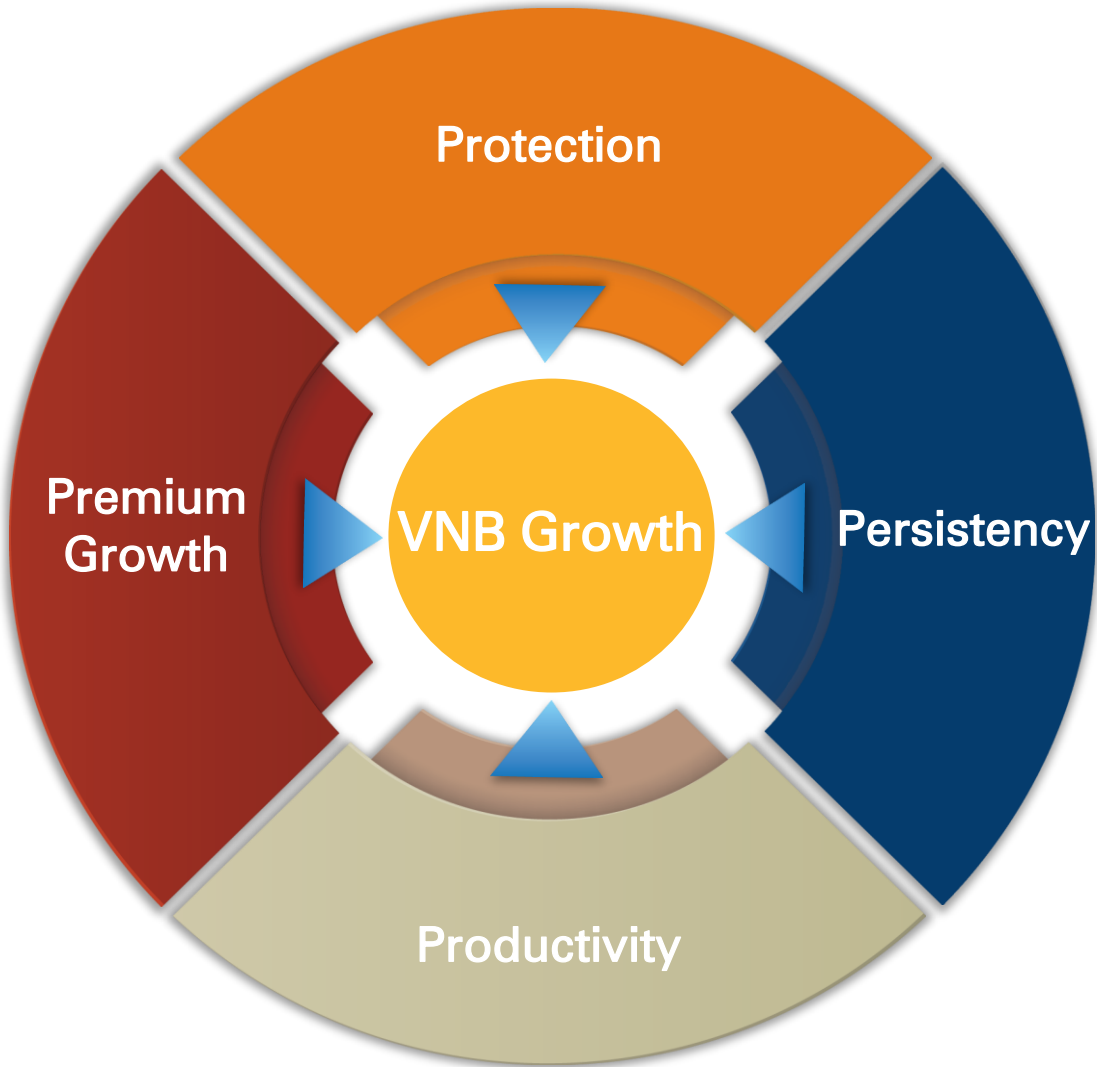
Strategic elements (4/4)

Productivity

Continue to leverage technology for process re-engineering and to drive productivity

| ₹ billion | H1-FY2019 | FY2019 | H1-FY2020 |
|----------------------------|-----------|--------|-----------|
| Cost/TWRP ¹ | 16.1% | 15.0% | 16.6% |
| Cost/TWRP (savings LOB) | 12.7% | 11.5% | 11.0% |

Key strategic elements



**Customer centricity
continues to be at the core**

4P: Premium

Product segments

Premium growth

- Deepen penetration in under-served customer segments
- Enhance current distribution
- Create new distribution
- Augment capability in Health and Protection
- Increase focus on Pension and Annuity

| Segments | APE (₹ billion) | | | Mix | |
|-------------------------------|-----------------|--------------|--------------|---------------|---------------|
| | H1-FY2019 | FY2019 | H1-FY2020 | FY2019 | H1-FY2020 |
| Savings | 31.14 | 70.77 | 28.72 | 90.7% | 85.2% |
| ULIP | 27.77 | 62.10 | 23.22 | 79.6% | 68.9% |
| Par | 2.71 | 6.72 | 3.61 | 8.6% | 10.7% |
| Annuity | 0.24 | 0.69 | 0.48 | 0.9% | 1.4% |
| Others | 0.42 | 1.27 | 1.42 | 1.6% | 4.2% |
| Protection¹ | 2.66 | 7.22 | 4.97 | 9.3% | 14.8% |
| Total APE | 33.81 | 77.99 | 33.69 | 100.0% | 100.0% |

Annuity APE doubled in H1-FY2020

Distribution channels

Premium growth

- Deepen penetration in under-served customer segments
- Enhance current distribution
- Create new distribution
- Augment capability in Health and Protection
- Increase focus on Pension and Annuity

| Channels | APE (₹ billion) | | | Mix | |
|------------------|-----------------|--------------|--------------|---------------|---------------|
| | H1-FY2019 | FY2019 | H1-FY2020 | FY2019 | H1-FY2020 |
| Bancassurance | 19.01 | 43.53 | 17.80 | 55.8% | 52.8% |
| Agency | 7.46 | 16.89 | 6.87 | 21.7% | 20.4% |
| Direct | 4.00 | 9.34 | 4.35 | 12.0% | 12.9% |
| CA & Brokers | 1.92 | 4.59 | 2.39 | 5.9% | 7.1% |
| Group | 1.42 | 3.65 | 2.27 | 4.7% | 6.7% |
| Total APE | 33.81 | 77.99 | 33.69 | 100.0% | 100.0% |

Retail constitutes more than 90% of new business

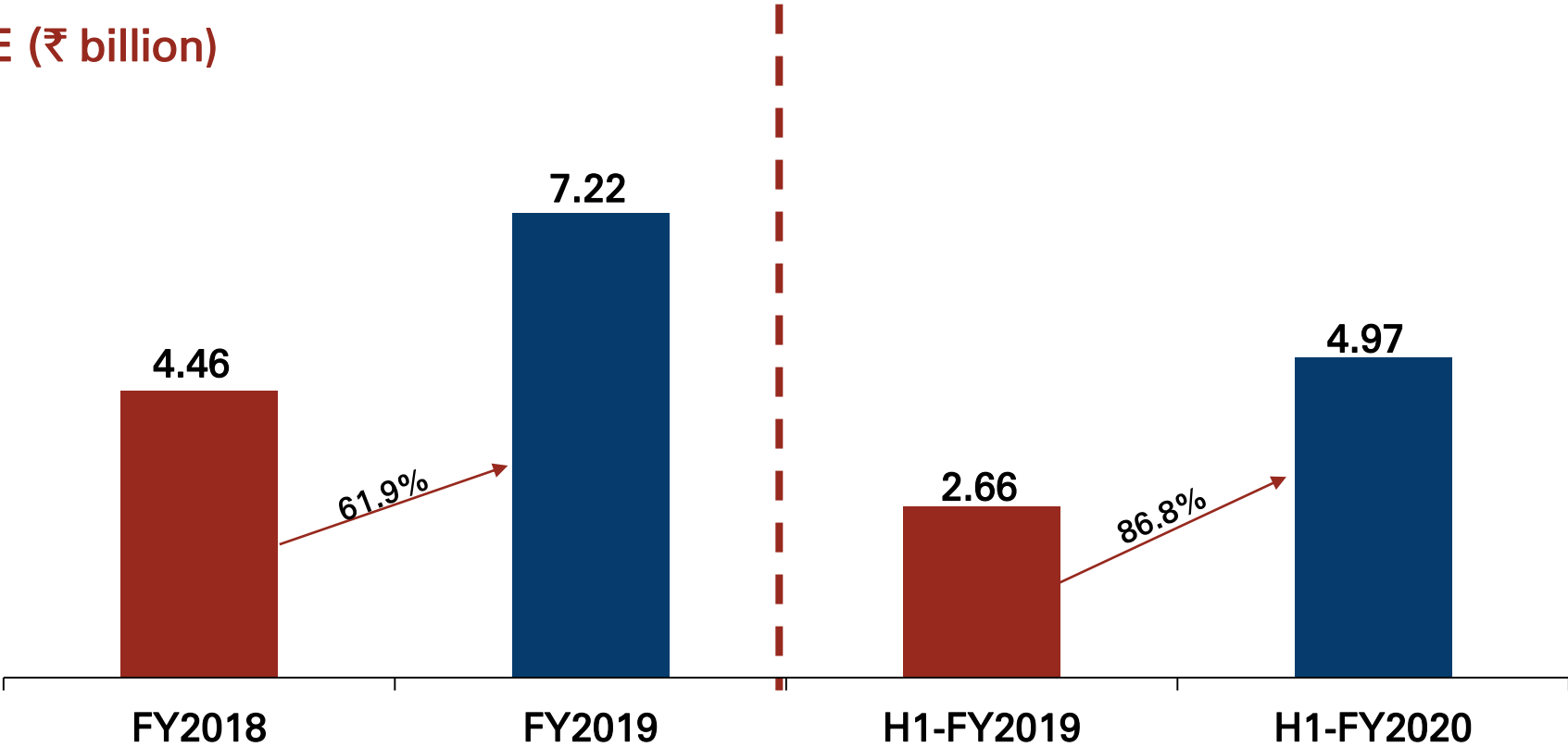
4P: Protection

Protection growth

Protection growth

- Continue to grow both retail and group lines of business

APE (₹ billion)



Protection growth continues to be robust

4P: Persistency

Persistency (retail excluding single premium)

| Month | FY2019 | 5M-FY2020 |
|------------------------|--------|-----------|
| 13 th month | 84.6% | 83.6% |
| 25 th month | 75.6% | 75.0% |
| 37 th month | 69.3% | 69.1% |
| 49 th month | 63.8% | 63.7% |
| 61 st month | 56.8% | 57.2% |

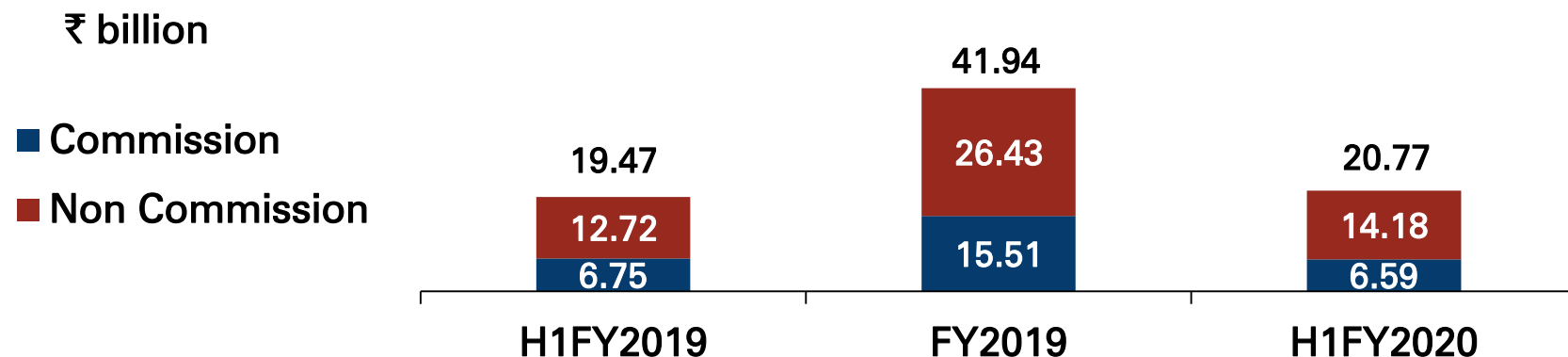
Persistency (retail including single premium)

| Month | FY2019 | 5M-FY2020 |
|------------------------|--------|-----------|
| 13 th month | 86.2% | 85.5% |
| 25 th month | 77.4% | 76.8% |
| 37 th month | 71.0% | 71.3% |
| 49 th month | 65.0% | 64.9% |
| 61 st month | 58.1% | 58.6% |

4P: Productivity

Productivity: Cost efficiency

| | H1-FY2019 | FY2019 | H1-FY2020 |
|---|-----------|--------|-----------|
| Expense ratio (excl. commission) ¹ | 10.5% | 9.5% | 11.3% |
| Commission ratio ² | 5.6% | 5.6% | 5.3% |
| Cost/TWRP ³ | 16.1% | 15.0% | 16.6% |
| Cost/Average AUM ⁴ | 2.7% | 2.8% | 2.5% |
| Cost/TWRP (Savings LOB) | 12.7% | 11.5% | 11.0% |



- 68.9% of new business policies issued within 2 days
- 93.6% of new business applications initiated via digital platform

VNB growth levers update (4P's)

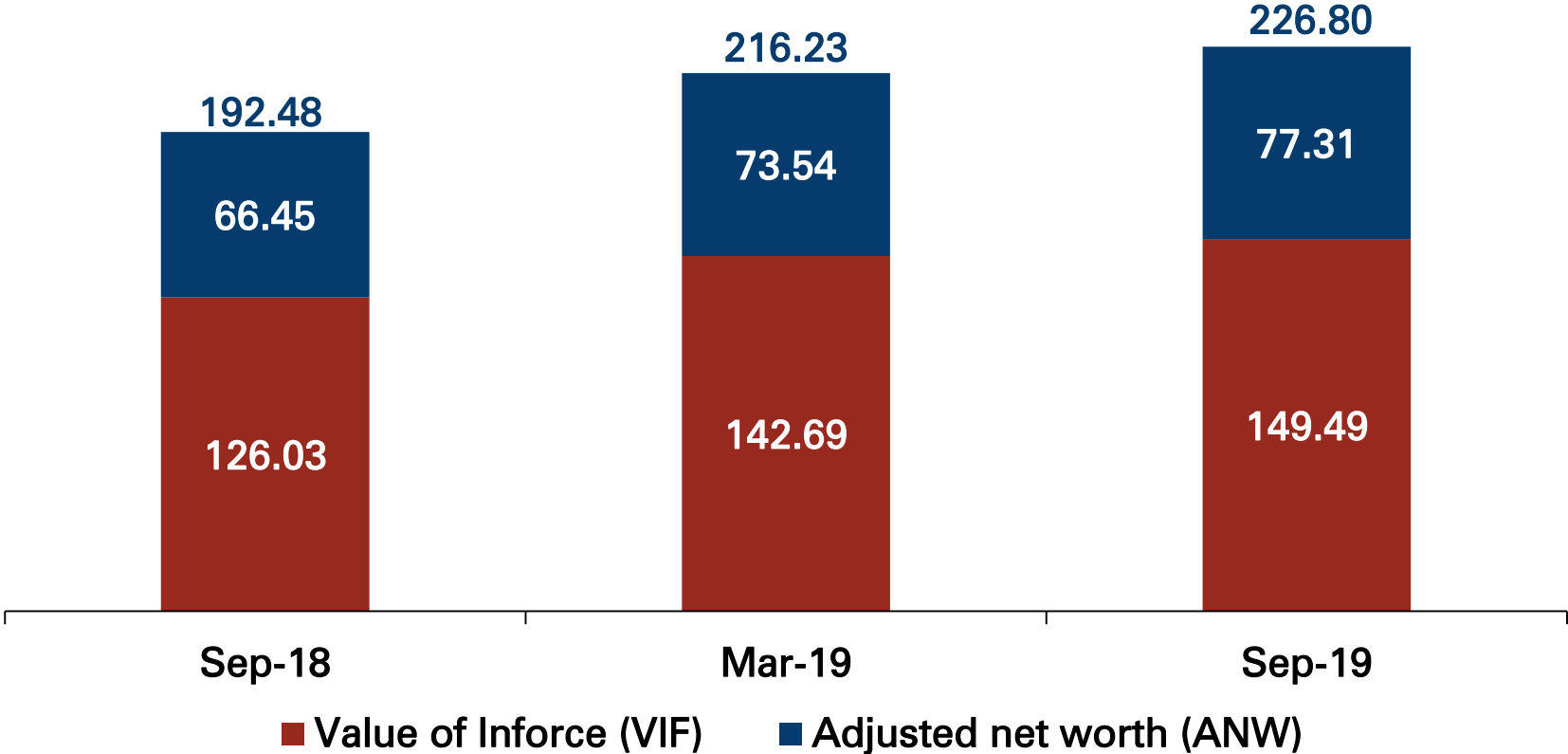
| ₹ billion | H1-FY2019 | FY2019 | H1-FY2020 |
|--|-----------|--------|-----------|
| Value of New Business (VNB) ¹ | 5.90 | 13.28 | 7.09 |
| VNB margin | 17.5% | 17.0% | 21.0% |

| ₹ billion | FY2019 | H1-FY2020 | Growth |
|---|--------|-----------|--------|
| Premium growth (APE) | 77.99 | 33.69 | (0.4%) |
| Protection growth (APE) | 7.22 | 4.97 | 86.8% |
| Persistency (13 th month) ² | 84.6% | 83.6% | |
| Persistency (49 th month) ² | 63.8% | 63.7% | |
| Productivity (Cost/TWRP: Savings) ³ | 11.5% | 11.0% | |

Financial update

Embedded Value (EV)¹

₹ billion



VIF grew by 18.6% over September 2018



1. As per Indian Embedded value (IEV) method

Analysis of movement in EV¹

| ₹ billion | FY2015 | FY2016 | FY2017 | FY2018 | FY2019 |
|--|-------------------|---------------------------|---------------|---------------|---------------|
| Opening EV | 117.75 | 137.21² | 139.39 | 161.84 | 187.88 |
| Unwind | 11.70 | 12.58 | 12.21 | 13.72 | 15.84 |
| Value of New Business (VNB) | 2.70 | 4.12 | 6.66 | 12.86 | 13.28 |
| Operating assumption changes | 1.60 | 1.04 ² | 1.00 | 7.64 | 4.20 |
| Persistency variance | | 2.01 | 0.99 | 1.53 | 2.66 |
| Mortality and morbidity variance | | 0.79 | 0.98 | 0.78 | 1.97 |
| Expense variance | 2.12 ³ | 0.59 | 0.35 | 0.27 | 0.04 |
| Other variance | | 1.09 | 0.76 | 0.00 | 0.02 |
| EVOP | 18.12 | 22.23 | 22.95 | 36.80 | 38.01 |
| Return on embedded value (ROEV) | 15.4% | 16.2% | 16.5% | 22.7% | 20.2% |
| Economic assumption change and investment variance | 11.11 | (5.64) | 5.82 | 1.13 | (1.22) |
| Net capital injection | (9.77) | (14.41) | (6.32) | (11.88) | (8.43) |
| Closing EV | 137.21 | 139.39 | 161.84 | 187.88 | 216.23 |

Financial metrics

| ₹ billion | H1-FY2019 | FY2019 | H1-FY2020 | Growth |
|--|-----------------------|-----------------------|-----------------------|--------------|
| Retail new business premium | 36.03 | 81.40 | 36.04 | 0.0% |
| Retail renewal premium | 86.59 | 202.25 | 91.26 | 5.4% |
| Group premium | 9.38 | 25.65 | 17.89 | 90.8% |
| Total premium | 132.00 | 309.30 | 145.20 | 10.0% |
| Value of New Business (VNB) ¹ | 5.90 | 13.28 | 7.09 | 20.2% |
| Profit after Tax | 5.83 | 11.41 | 5.87 | 0.7% |
| Solvency ratio | 234% | 215% | 211% | - |
| AUM | 1,461.29 ³ | 1,604.10 ² | 1,655.12 ³ | - |



1. For full year: based on actual cost; H1: based on management forecast of full year cost
 2. At March 31, 2019
 3. At September 30 of respective years
- Components may not add up to the totals due to rounding off

Technology initiatives

Objectives



Insta-insure

Data analytics based real time offers for customers

Applying data analytics on customers' occupation, health, financial and social scores available with us, we are able to offer pre approved life cover

Endeavour towards customer delight by ensuring the following

Reduced clicks for faster onboarding journey



No financial documents required



No medical requirements upto the limit



Simple, hassle-free insurance purchase experience



AI in servicing

For customer service

- To help customer service executive to understand customer better
- Next best action prediction, churn prediction, payment bounce prediction, pitch product to customer etc.

For due diligence

- To identify cases which should go for risk verification
- To identify fraudulent/risky profiles from our customer pool

For complaint management

- To understand customers' complaint with respect to mis-selling
- To help in quick and informed decision-making

For pre-claims assessment

- To identify potentially suspicious claims based on risk report

Nudge

Appropriate, short, crisp message for positive influence & appropriate actions

We have the capability to send customized messages to frontline personnel to help them in achieving their and organization's objectives

Design

- Place holder in all frontline facing applications

Notification feed

- Configurable nudge engine design

Approach

- Seamless notifications across digital properties
- Rollover on the nudge message to expand with details
- On click actionable
- Unread messages to be highlighted like notification

Claim for sure



With this service, we promise to settle death claims in 1 day*
Interest will be paid on claim amount for every day of delay beyond 1 working day

1 Day Death Claim Settlement is available for the following

Policies that have been active for continuous 3 years

All mandatory claim documents submitted at a branch before 3 pm on a working day

Total claim amount of all the policies is less than or equal to ₹ 15 million

Claim does not require any on ground investigation

99.6%** of claim settled in 1 day; Average claim settlement time 1.2 days



*Subject to terms & conditions document available with claims team
**% of cases eligible for 1 day settlement; initiative launched in Q2-FY2020

Agenda

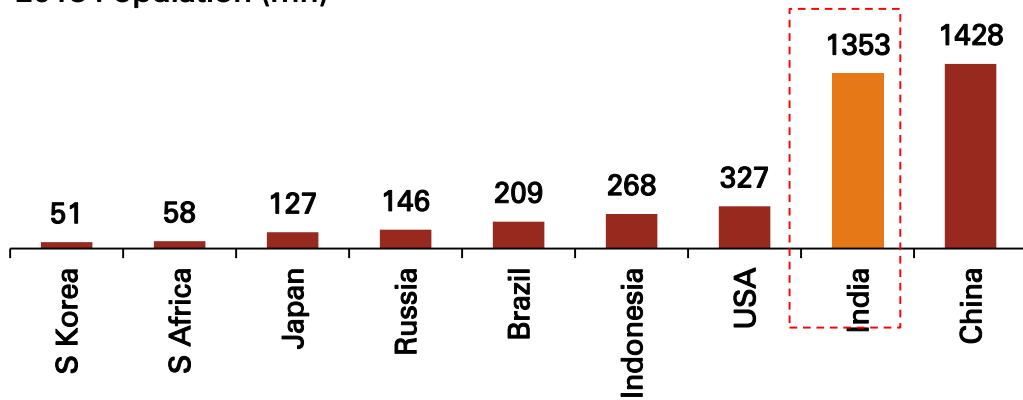
- Company strategy and performance
- **Opportunity**
- Industry overview



Favorable demography

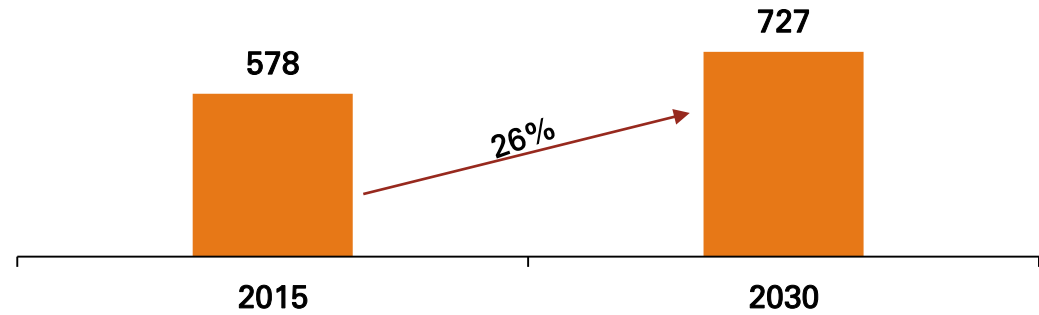
Large and growing population base¹

2018 Population (mn)

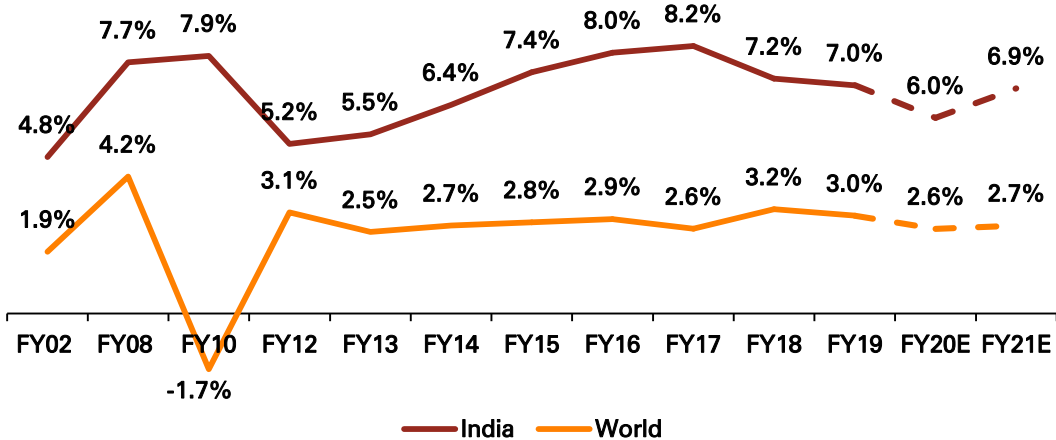


High share of working population¹

Population of age 25-59 years (in mn)

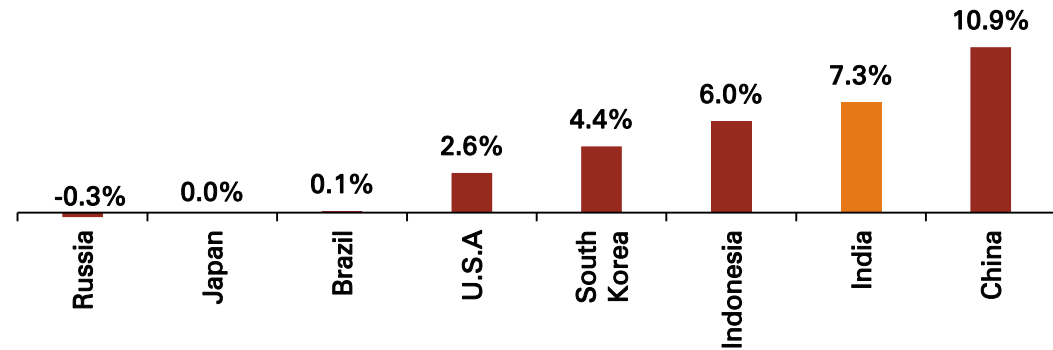


Driving GDP growth²



Rising affluence²

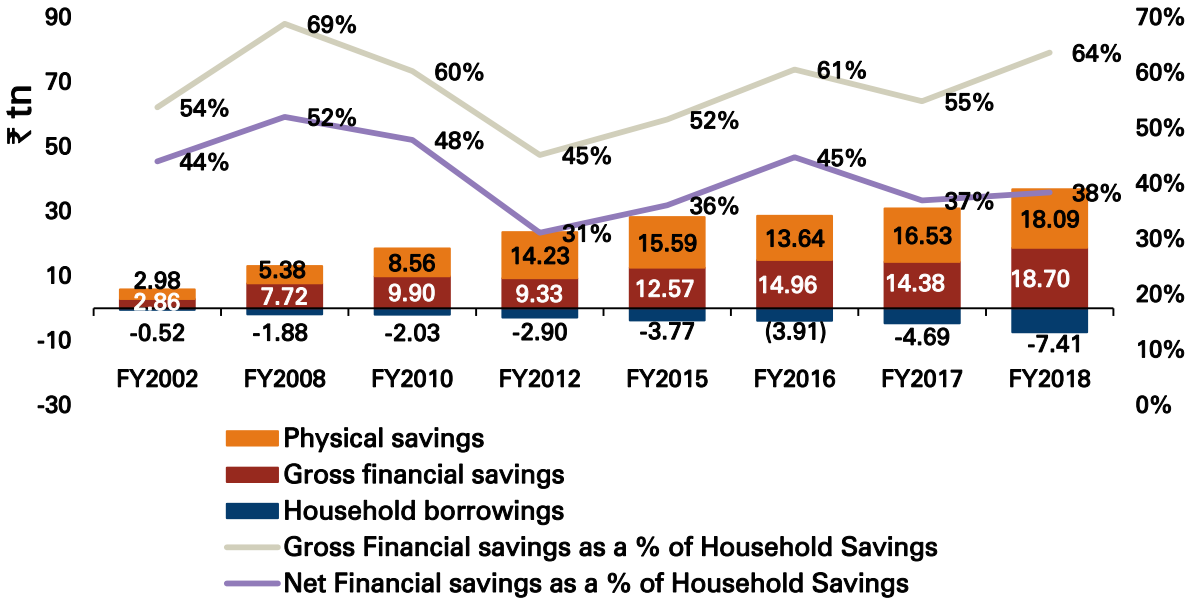
GDP per capita CAGR (FY2009-FY2019)



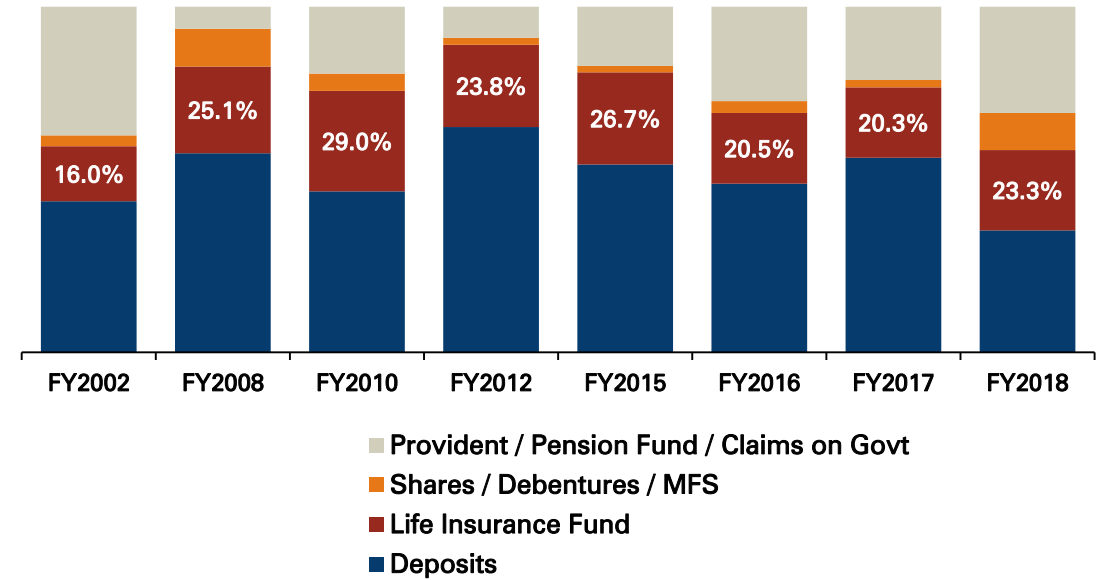
1. Source: UN population division
2. Source: World bank

Financialisation of savings: Opportunity for insurance

Household savings¹



Distribution of financial savings (excluding currency)²



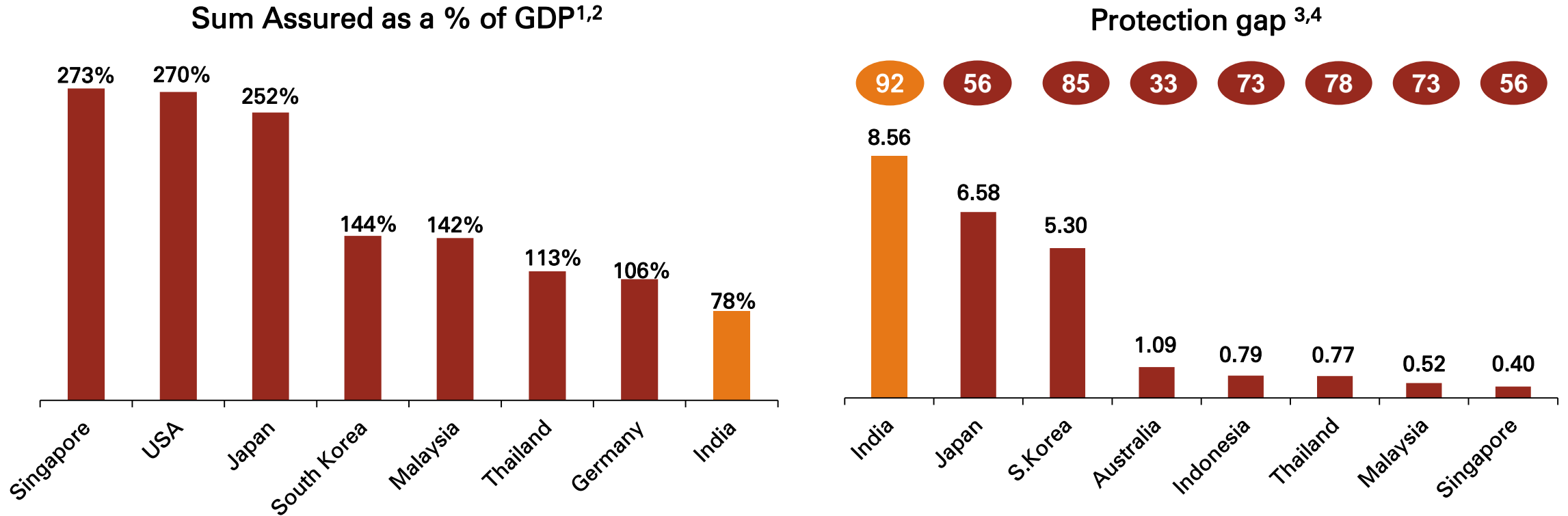
| | FY2002 | FY2008 | FY2010 | FY2012 | FY2014 | FY2018 | FY2019 |
|---|--------|--------|--------|--------|--------|--------|--------|
| Life insurance premium ³ as % of GDP | 2.1% | 4.0% | 4.1% | 3.3% | 2.8% | 2.7% | 2.7% |

- Financialisation of savings aided by Direct Benefit Transfer, RERA and GST



- Source: RBI and CSO
- Source: RBI
- Total life insurance industry premium including renewal; Source: IRDAI

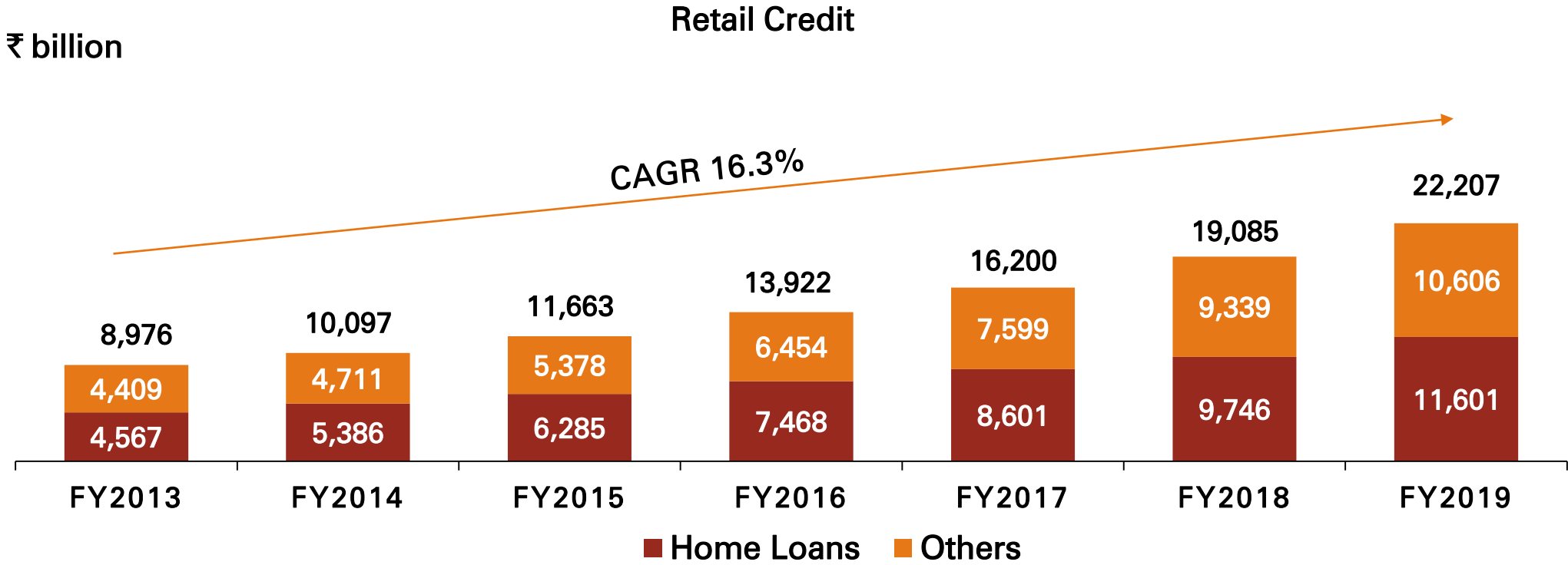
Protection opportunity: Income replacement



- Sum assured as % of GDP low compared to other countries
- Protection gap for India US \$ 8.56 trillion

1. FY 2019 data for India; As of FY2015 for US, Germany and others as of FY2017
2. Source: McKinsey estimates.
3. Protection gap (%): Ratio of protection lacking/protection needed
4. Source: Swiss Re, Economic Research and Consulting 2015

Protection opportunity: Liability cover



- Retail credit has been growing at a healthy pace
- Credit life is voluntary



Source: RBI
 Components may not add up to the totals due to rounding off

Protection opportunity

| Gross direct premium (₹ billion) | FY2009 | FY2019 | CAGR |
|----------------------------------|--------|--------|-------|
| Health | 66.23 | 346.95 | 18.0% |
| Motor | 138.21 | 644.55 | 16.6% |
| - Motor Own Damage (OD) | 87.56 | 264.73 | 11.7% |
| - Motor Third Party (TP) | 50.65 | 379.82 | 22.3% |

- Protection premium ~ ₹ 125 billion for life insurance industry in FY2019

Agenda

- Company strategy and performance
- Opportunity
- **Industry overview**



Evolution of life insurance industry in India

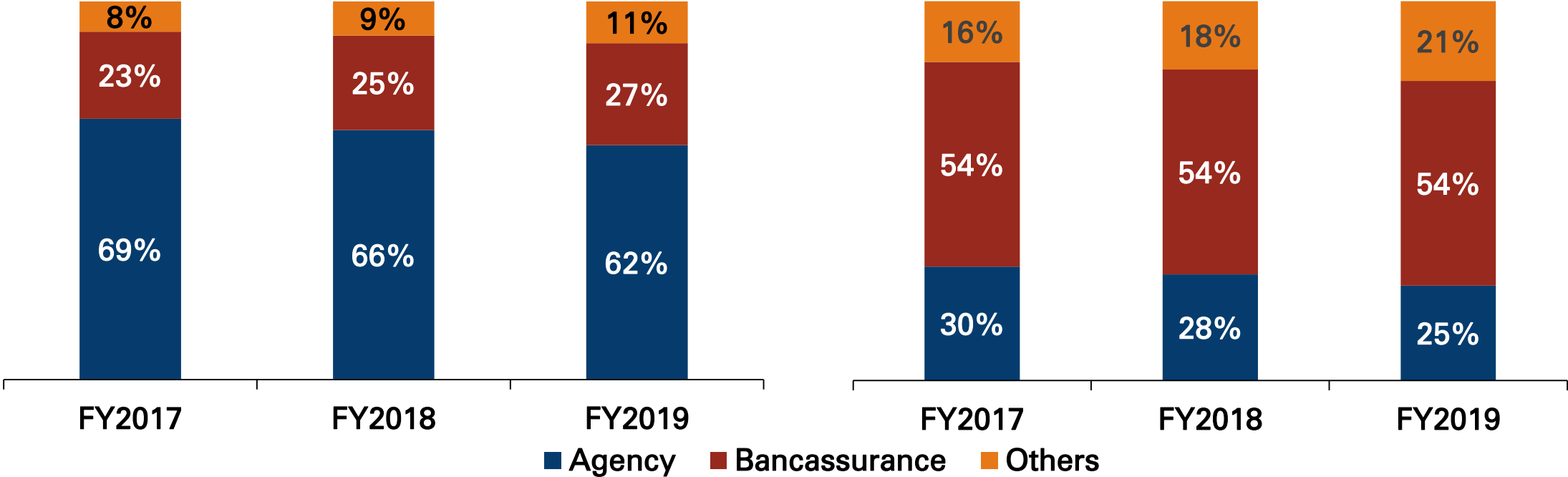
| | FY2002 | | FY2010 | | FY2015 | | FY2019 |
|--|---------|-------|--------|-------|--------|-------|---------|
| New business premium ¹ (₹ bn) | 116 | 21.5% | 550 | -5.8% | 408 | 14.1% | 692 |
| Total premium (₹ bn) | 501 | 23.2% | 2,654 | 4.3% | 3,281 | 11.6% | 5,089 |
| Penetration (as a % to GDP) | 2.1% | | 4.1% | | 2.6% | | 2.7% |
| Assets under management (₹ bn) | 2,304 | 24.0% | 12,899 | 12.6% | 23,361 | 11.9% | 36,657 |
| <hr/> | | | | | | | |
| In-force sum assured ² (₹ bn) | 11,812* | 15.5% | 37,505 | 15.8% | 78,091 | 17.2% | 147,501 |
| In-force sum assured (as % to GDP) | 50.1% | | 57.9% | | 62.7% | | 77.6% |

Industry is back to growth trajectory

Channel mix¹

Industry

Private players



Given a well developed banking sector, bancassurance continues to be the largest channel for private players

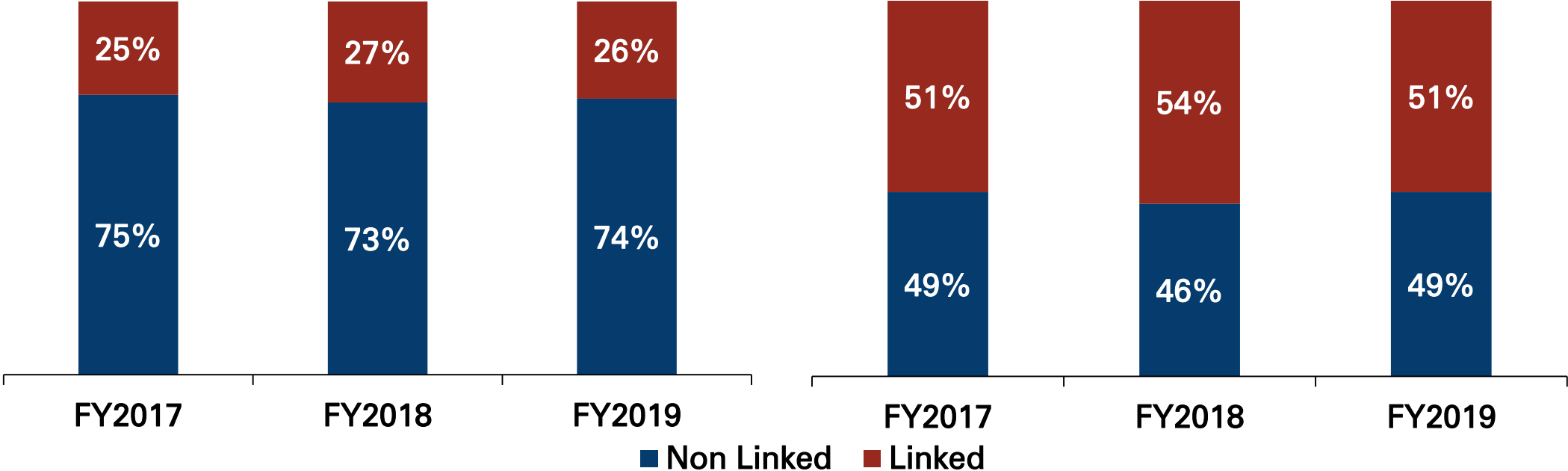


1. Individual new business premium basis
Source: Life Insurance Council

Product mix¹

Industry

Private players



1. New business weighted premium basis;
Source: IRDAI, Life Insurance Council

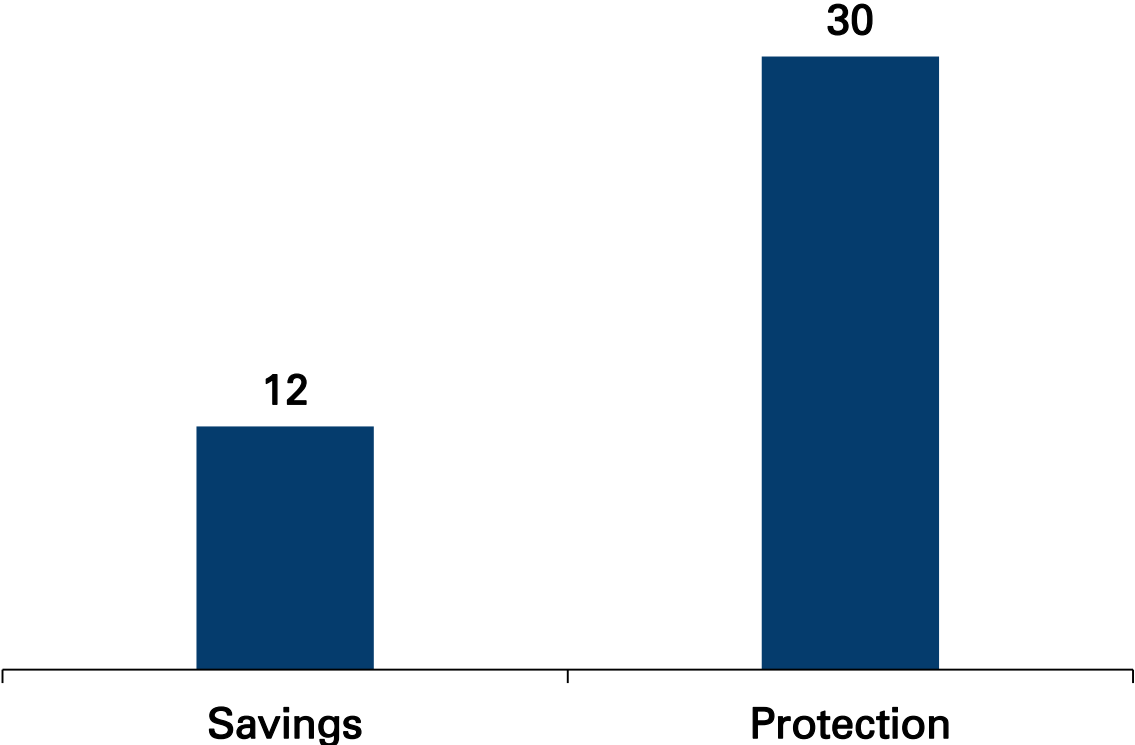
Annexures

Average APE by product categories

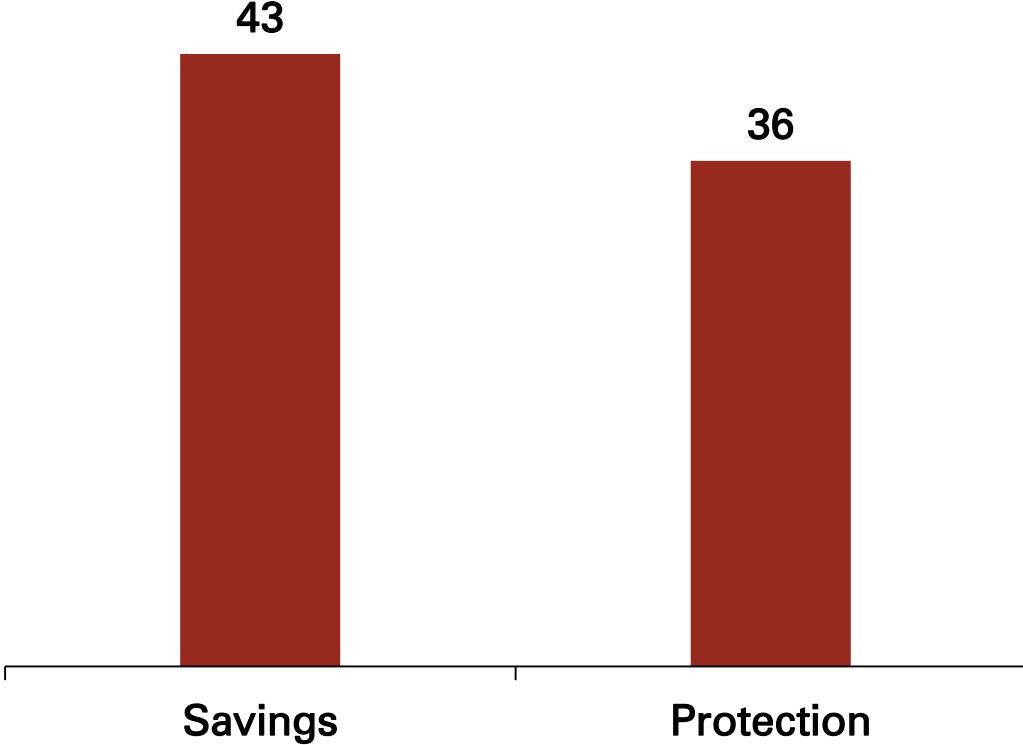
| Average retail APE per policy (₹) | FY2017 | FY2018 | FY2019 |
|-----------------------------------|---------------|---------------|---------------|
| ULIP | 169,701 | 180,746 | 159,329 |
| Par | 56,325 | 62,379 | 60,308 |
| Non Par | 39,153 | 54,187 | 76,468 |
| Protection | 9,815 | 9,123 | 12,048 |
| Total | 92,735 | 90,620 | 83,309 |

Policy term and customer age¹

Average policy term (years)



Average customer age (years)



1. For FY2019; protection excludes credit life

Channel wise product mix¹

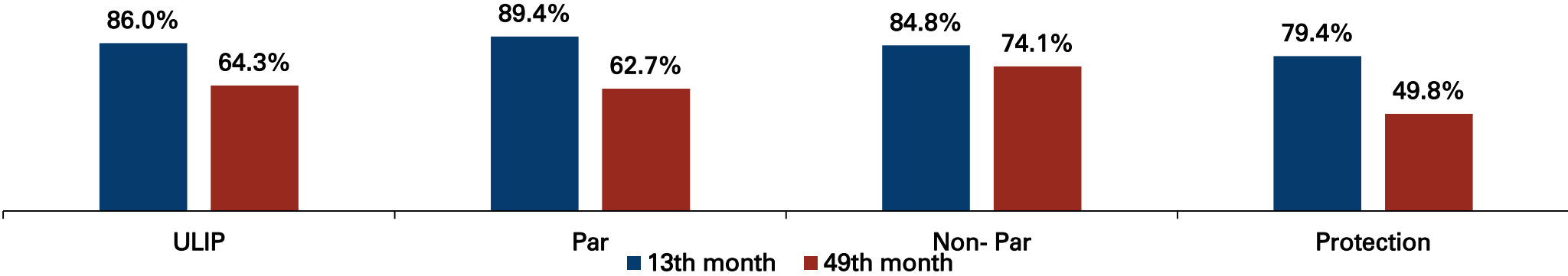
| Channel category | Product category | FY2017 | FY2018 | FY2019 |
|------------------------------|------------------|---------------|---------------|---------------|
| Bancassurance | ULIP | 92.1% | 89.8% | 93.4% |
| | Par | 5.3% | 7.3% | 2.1% |
| | Non par | 0.4% | 0.1% | 0.6% |
| | Protection | 2.2% | 2.7% | 3.9% |
| | Total | 100.0% | 100.0% | 100.0% |
| Agency | ULIP | 79.5% | 81.8% | 75.3% |
| | Par | 14.2% | 13.5% | 18.1% |
| | Non par | 2.0% | 0.4% | 0.5% |
| | Protection | 4.3% | 4.3% | 6.1% |
| | Total | 100.0% | 100.0% | 100.0% |
| Direct | ULIP | 85.3% | 88.0% | 79.3% |
| | Par | 5.0% | 4.3% | 5.3% |
| | Non par | 3.1% | 2.4% | 6.4% |
| | Protection | 6.5% | 5.3% | 9.1% |
| | Total | 100.0% | 100.0% | 100.0% |
| Corporate agents and brokers | ULIP | 46.5% | 36.8% | 28.2% |
| | Par | 44.1% | 49.9% | 49.5% |
| | Non par | 0.4% | 0.5% | 0.6% |
| | Protection | 9.0% | 12.8% | 21.8% |
| | Total | 100.0% | 100.0% | 100.0% |

Product wise channel mix¹

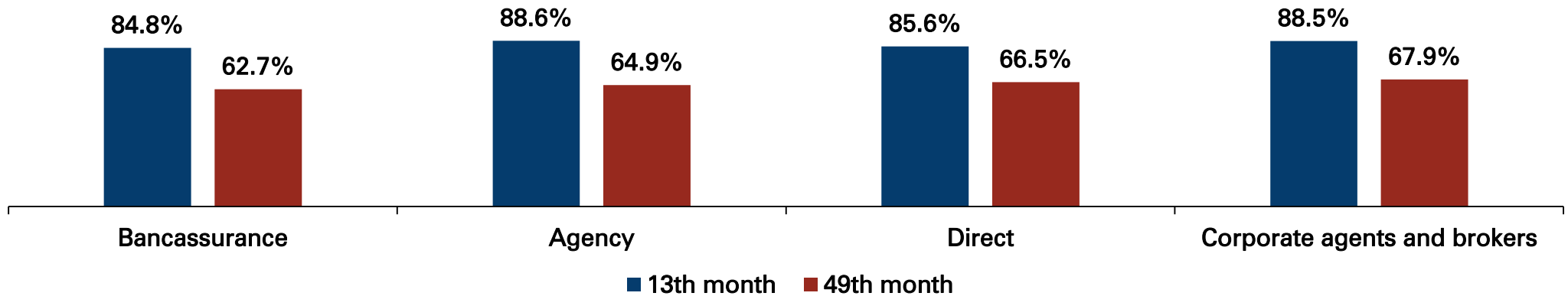
| Product category | Channel category | FY2017 | FY2018 | FY2019 |
|------------------|------------------------------|---------------|---------------|---------------|
| ULIP | Bancassurance | 62.4% | 57.4% | 65.5% |
| | Agency | 22.0% | 25.4% | 20.5% |
| | Direct | 12.2% | 14.5% | 12.0% |
| | Corporate agents and brokers | 3.4% | 2.7% | 2.1% |
| | Total | 100.0% | 100.0% | 100.0% |
| Par | Bancassurance | 31.3% | 35.4% | 13.8% |
| | Agency | 34.3% | 31.5% | 45.4% |
| | Direct | 6.3% | 5.3% | 7.4% |
| | Corporate agents and brokers | 28.1% | 27.7% | 33.3% |
| | Total | 100.0% | 100.0% | 100.0% |
| Non par | Bancassurance | 22.8% | 15.9% | 27.4% |
| | Agency | 49.0% | 24.5% | 8.0% |
| | Direct | 25.6% | 52.8% | 62.0% |
| | Corporate agents and brokers | 2.6% | 6.8% | 2.6% |
| | Total | 100.0% | 100.0% | 100.0% |
| Protection | Bancassurance | 35.2% | 35.2% | 36.9% |
| | Agency | 27.9% | 27.6% | 22.8% |
| | Direct | 21.6% | 17.9% | 18.7% |
| | Corporate agents and brokers | 15.3% | 19.3% | 21.7% |
| | Total | 100.0% | 100.0% | 100.0% |

Retail persistency excluding single premium¹

Persistency across product categories



Persistency across channel categories



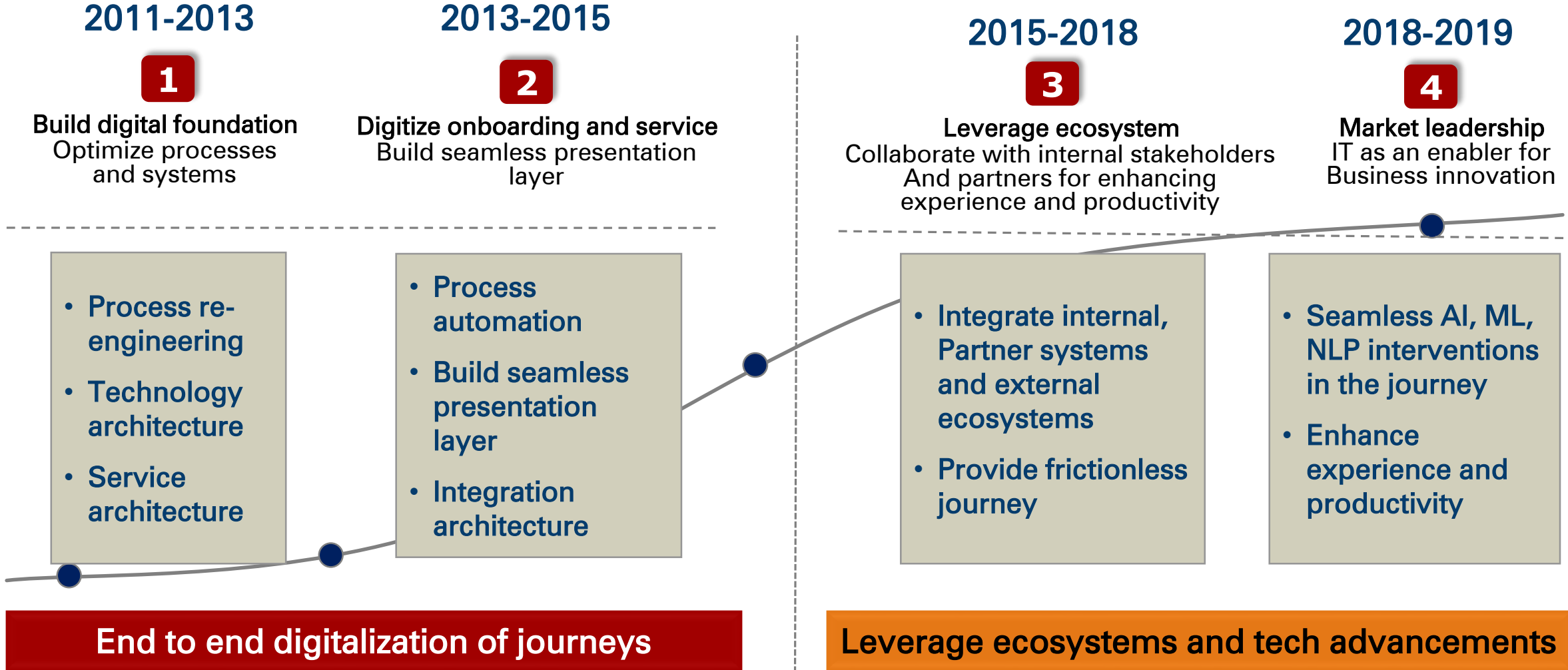
1. 11M-FY2019 persistency
As per IRDA circular dated January 23,2014; excluding group and single premium policies

Technology

Objectives



Digital evolution path to maturity



AI : Artificial Intelligence | ML : Machine Learning
NLP : Natural Language Processing

Pre sales



Need Analysis

Product recommendation based on customer's life stage, goal, risk appetite



Lead Management System

Enhanced with voice capability and geo tagging



Customer Profiler

Know customer better through social platforms



Nudge Engines

Prompt for appropriate action



Cognitive BOTs

24x7 query resolution using chat bots



Learners Box

On-the-go e-learning modules and video based sales pitches

Onboarding and issuance



**Flexible
on-boarding**

Platform agnostic and
available for all channels



**Paperless
on-boarding**

End to end digital and
seamless onboarding



**Instant document
verification (OCR)**

Real time identification
and verification of
documents



**Robotic enabled
issuance**

Robotic processing for
faster issuance



Tele underwriting

Improves efficiency and
reduces issuance TAT



**AI assisted
underwriting**

Empowers underwriters
with comprehensive
insights

Customer servicing and claims



Anytime..
..Anywhere

76% transactions self serviced, omni channel experience



Premium payment

Over 60% renewal premium through electronic modes



Intuitive IVR

50% navigation time saved



Service bots (LiGo)

92% good understanding with 75% service coverage



WhatsApp

First life insurer to get business verified account



Automated Claims Processing

AI based pre-claim assessment & claim processing

Marketing and lead generation



**Rank high on
online searches**

Machine learning used to
rank us higher when
customers search



**Segmented
targeting**

Reaching the customer by
mapping their interests
and affinities



**Hyper
personalisation**

Personalized messaging
to engage customers
throughout journey



Selfie quote

AI backed quote based on
facial recognition



**Truecaller
integration**

Facilitate auto form fill



Co-browsing

Instant screen share
available for assistance in
form fill

Partner integration



Process simplification

Superior customer experience



Flexible integration

Modular integration as per the choice of partners



Web portal

Self service module for Group business



Easy UI

Pre-coded pages for quicker integration



Customer service

Enabling customer service on partner portals

Analytics



Actionable insights

Accelerate sales, enhance customer experience & personalization



Data modelling

Customer interaction based segmentation, propensity, nudges



Smart solutions

Pre approved life cover; provide best offer to customer



Google Big Query, Hadoop, Python

Using best technology available to process the data



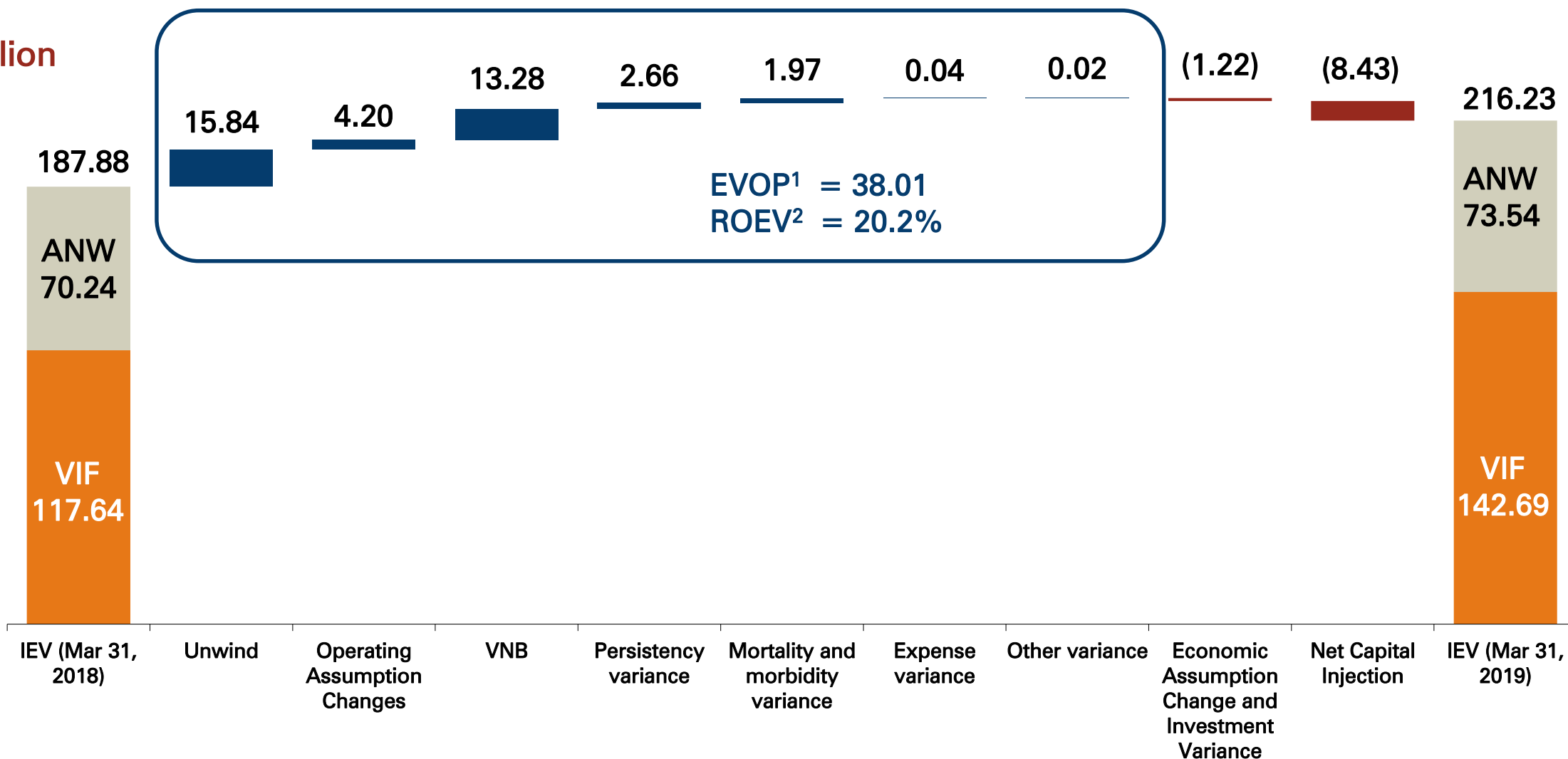
Data lake solution

Use of AI & ML to analyse structured & unstructured data

Embedded value

Analysis of movement in EV

₹ billion



1: EVOP is the embedded value operating profit net of tax

2: ROEV is the return on embedded value net of tax

EV results prepared as per APS 10 and reviewed by Milliman Advisors LLP
Components may not add up to the total due to rounding off

Embedded value

| ₹ billion | FY2017 | FY2018 | FY2019 |
|--|---------------|---------------|---------------|
| Value of In force (VIF) | 94.28 | 117.64 | 142.69 |
| Adjusted Net worth | 67.56 | 70.24 | 73.54 |
| Embedded value¹ | 161.84 | 187.88 | 216.23 |
| Return on Embedded Value (ROEV) | 16.5% | 22.7% | 20.2% |
| EV growth-pre dividend | 20.6% | 23.4% | 19.6% |
| EV growth-post dividend | 16.1% | 16.1% | 15.1% |
| VNB as % of opening EV | 4.8% | 7.9% | 7.1% |
| Operating assumption changes and variance as % of opening EV | 2.9% | 6.3% | 4.7% |

EV methodology

- EV results prepared based on the Indian Embedded Value (IEV) methodology and principles as set out in Actuarial Practice Standard 10 (APS10) issued by the Institute of Actuaries of India (IAI)
- EV consists of Adjusted Net Worth (ANW) and Value of in-force covered business (VIF)
 - ANW is market value of assets attributable to shareholders, consisting of
 - Required capital
 - Free surplus
 - Value of in-force covered business (VIF) is
 - Present value of future profits; adjusted for
 - Time value of financial options and guarantees;
 - Frictional costs of required capital; and
 - Cost of residual non-hedgeable risks

Components of ANW

- Required capital (RC)
 - The level of required capital is set equal to the amount required to be held to meet supervisory requirements.
 - It is net of the funds for future appropriation (FFAs)
- Free surplus (FS)
 - Market value of any assets allocated to, but not required to support, the in-force covered business

Components of VIF (1/2)

- Present value of future profits (PVFP)
 - Present value of projected distributable profits to shareholders arising from in-force covered business
 - Projection carried out using 'best estimate' non-economic assumptions and market consistent economic assumptions
 - Distributable profits are determined by reference to statutory liabilities
- Frictional Cost of required capital (FC)
 - FCs represent investment management expenses and taxation costs associated with holding the Required capital
 - Investment costs reflected as an explicit reduction to the gross investment return

Components of VIF (2/2)

- Time value of financial options and guarantees (TVFOG)
 - Represents additional cost to shareholders that may arise from the embedded financial options and guarantees
 - Stochastic approach is adopted with methods and assumptions consistent with the underlying embedded value
- Cost of residual non-hedgeable risk (CRNHR)
 - An allowance for risks to shareholder value to the extent not already allowed for in the TVFOG or the PVFP
 - Allowance for asymmetric risks of operational, catastrophe mortality/morbidity and mass lapsation risk
 - Determined using a cost-of-capital approach
 - Allowance for diversification benefits among the non-hedgeable risks, other than the operational risk
 - 4% annual charge applied to capital required

Components of EV movement (1/2)

- Expected return on existing business (unwind)
 - Expected investment income at opening reference rate on VIF and ANW
 - Expected excess 'real world' investment return over the opening reference rate on VIF and ANW
- Operating assumption changes
 - Impact of the update of non-economic assumptions both on best estimate and statutory bases to those adopted in the closing EV
- Value of new business
 - Additional value to shareholders created through new business during the period

Components of EV movement (2/2)

- Operating experience variance
 - Captures impact of any deviation of actual experience from assumed in the opening EV during the inter-valuation period
- Economic assumption changes and Investment variance
 - Impact of the update of the reference rate yield curve, inflation and valuation economic assumptions from opening EV to closing EV
 - Captures the difference between the actual investment return and the expected 'real world' assumed return
- Net capital injection
 - Reflects any capital injected less any dividends paid out

Key assumptions underlying EV (1/2)

- Discount rate and Fund earning rates
 - Set equal to reference rates which is proxy for risk free rates
 - Reference rates derived on the basis of zero coupon yield curve published by the Clearing Corporation of India Limited
- Expenses and commission
 - Based on the Company's actual expenses during FY2019 with no anticipation for productivity gains or cost efficiencies
 - Commission rates are based on the actual commission payable to the distributors

Key assumptions underlying EV (2/2)

- Mortality and morbidity
 - Based on company's experience with an allowance for future improvements in respect of annuities
- Persistency
 - Based on company's experience
- Taxation
 - Taxation costs reflect the reduction in costs due to dividend income being tax exempt

Sensitivity analysis (FY2019)

| Scenario | % change in VNB | % change in EV |
|--|-----------------|----------------|
| Increase in 100 bps in the reference rates | (4.3) | (2.0) |
| Decrease in 100 bps in the reference rates | 4.4 | 2.0 |
| 10% increase in the discontinuance rates | (8.5) | (1.3) |
| 10% decrease in the discontinuance rates | 8.9 | 1.4 |
| 10% increase in mortality/morbidity rates | (9.4) | (1.4) |
| 10% decrease in mortality/morbidity rates | 9.4 | 1.4 |
| 10% increase in acquisition expenses | (13.0) | Nil |
| 10% decrease in acquisition expenses | 13.0 | Nil |
| 10% increase in maintenance expenses | (3.6) | (0.9) |
| 10% decrease in maintenance expenses | 3.6 | 0.9 |
| Tax rates increased to 25% | (7.5) | (4.0) |

Economic assumptions underlying VNB and EV

| Tenor (years) | References Rates | | |
|---------------|------------------|----------------|--------------------|
| | March 31, 2018 | March 31, 2019 | September 30, 2019 |
| 1 | 6.57% | 6.66% | 5.77% |
| 5 | 8.21% | 7.83% | 7.35% |
| 10 | 8.31% | 8.35% | 8.00% |
| 15 | 8.11% | 8.35% | 7.95% |
| 20 | 7.97% | 8.22% | 7.78% |
| 25 | 7.91% | 8.11% | 7.65% |
| 30 | 7.88% | 8.05% | 7.58% |

Glossary

- **Annualized Premium Equivalent (APE)** – Annualized Premium Equivalent (APE) is the sum of the annualized first year premiums on regular premium policies, and ten percent of single premiums, from both individual and group customers
- **Assets under management (AUM)** - AUM refers to the carrying value of investments managed by the company and includes loans against policies and net current assets pertaining to investments
- **Embedded Value (EV)** - Embedded Value (EV) represents the present value of shareholders' interests in the earnings distributable from the assets allocated to the business after sufficient allowance for the aggregate risks in the business
- **Embedded Value Operating Profit (EVOP)** - Embedded Value Operating Profit (EVOP) is a measure of the increase in the EV during any given period due to matters that can be influenced by management
- **Retail Weighted Received Premium (RWRP)** - Premiums actually received by the insurers under individual products and weighted at the rate of ten percent for single premiums
- **Total weighted received premium (TWRP)** - Measure of premiums received on both retail and group products and is the sum of first year and renewal premiums on regular premium policies and ten percent of single premiums received during any given period
- **Persistency Ratio** - Persistency ratio is the percentage of policies that have not lapsed and is expressed as 13th month, 49th month persistency etc. depicting the persistency level at 13th month (2nd year) and 49th month (5th year) respectively, after issuance of contract

Safe harbor

Except for the historical information contained herein, statements in this release which contain words or phrases such as 'will', 'would', 'indicating', 'expected to' etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, our growth and expansion in business, the impact of any acquisitions, technological implementation and changes, the actual growth in demand for insurance products and services, investment income, cash flow projections, our exposure to market risks, policies and actions of regulatory authorities; impact of competition; experience with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the impact of changes in capital, solvency or accounting standards, tax and other legislations and regulations in the jurisdictions as well as other risks detailed in the reports filed by ICICI Bank Limited, our holding company, with the United States Securities and Exchange Commission. ICICI Prudential Life Insurance undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.



Thank you