



May 18, 2024

**National Stock Exchange of India Limited**

Exchange Plaza, C-1 Block G

Bandra Kurla Complex, Bandra (E)

Mumbai – 400051, India

**Symbol:** BHARTIARTL/ AIRTELPP

**BSE Limited**

Phiroze Jeejeebhoy Towers

Dalal Street, Mumbai – 400001, India

**Scrip Code:** 532454/ 890157

**Sub:** Disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015 ('SEBI Listing Regulations') – Update on material litigation

**Ref:** Intimation dated August 14, 2023 in terms of Regulation 30(4) of SEBI Listing Regulations read with SEBI Circular no. SEBI/HO/CFD/CFD-PoD-1 /P/CIR/2023 /123 dated July 13, 2023 ('SEBI Circular')

Dear Sir/ Ma'am,

This is in continuation of the intimation dated August 14, 2023 disclosing the details of continuing material litigation(s) in terms of Regulation 30(4) of SEBI Listing Regulations read with SEBI Circular dated July 13, 2023.

We hereby submit the details of change in the status/ development in relation to proceedings of one of material litigations, listed as **Annexure A**.

Kindly take the same on record.

Thanking you,  
Sincerely yours,

**For Bharti Airtel Limited**

**Rohit Krishan Puri**  
**Dy. Company Secretary & Compliance Officer**

**Bharti Airtel Limited**

(a Bharti Enterprise)

**Regd. Office:** Airtel Center, Plot No. 16, Udyog Vihar, Phase-IV, Gurugram – 122015, India

**Corporate Office:** Bharti Crescent, 1, Nelson Mandela Road, Vasant Kunj, Phase II, New Delhi - 110 070, India

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CIN: L74899HR1995PLC095967



## Annexure A

### Details of change in the status/ development in relation to proceedings of material litigation

S. No.	Particulars	Details
1.	Brief details of litigation	<p>Anand Arya ('Complainant'), a subscriber of mobile services offered by the Company, filed a consumer complaint before the Hon'ble National Consumer Disputes Redressal Commission ('NCDRC'), New Delhi, on October 23, 2015, alleging deficiency in services offered by the Company and claiming that quality of mobile telephony services had been deteriorating and more particularly from 2015.</p> <p>The Complainant sought compensation and demanded that penalty/compensation to the tune of INR 4,439 Cr be imposed upon the Company.</p>
2.	The details of any change in the status and/ or any development in relation to such proceedings	<p>NCDRC, vide its judgment dated May 10, 2024, has dismissed the complaint in favour of the Company and against the Complainant, ruling that there was no deficiency in service on part of the Company.</p> <p>The web copy of the judgment was uploaded at the website of NCDRC on May 17, 2024 (at around IST 1745 Hrs).</p>
3.	In the case of litigation against key management personnel or its promoter or ultimate person in control, regularly provide details of any change in the status and / or any development in relation to such proceedings	Not Applicable
4.	In the event of settlement of the proceedings, details of such settlement including - terms of the settlement, compensation/penalty paid (if any) and impact of such settlement on the financial position of the listed entity	Not Applicable

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