

TO ALL STOCK EXCHANGES

**BSE LIMITED
NATIONAL STOCK EXCHANGE OF INDIA LIMITED
NEW YORK STOCK EXCHANGE**

January 21, 2021

Dear Sir/ Madam,

Sub: Press Release

Please find enclosed the press release titled '**Infosys Named a Leader in the IDC MarketScape for Asia/Pacific Salesforce Implementation Services 2020 Vendor Assessment**' for your information and records.

This information will also be hosted on the Company's website, at www.infosys.com.

Thanking you,

Yours sincerely,
For **Infosys Limited**



A.G.S. Manikantha
Company Secretary



PRESS RELEASE

Infosys Named a Leader in the IDC MarketScape for Asia/Pacific Salesforce Implementation Services 2020 Vendor Assessment

Bengaluru, India – January 21, 2021: [Infosys](#) (NYSE: INFY), a global leader in next-generation digital services and consulting has been named as a Leader in the IDC MarketScape: Asia/Pacific Salesforce Implementation Services 2020 Vendor Assessment (doc #AP46211420, November 2020). The report highlights Infosys' highly localized geostrategy in the APAC region to provide end-to-end implementation services across the Salesforce portfolio. Infosys was recognized for its strong focus on automation framework, which has been instrumental in accelerating implementation and time to market of Salesforce solutions, part of Infosys [Cobalt](#).

The IDC MarketScape assessed and analyzed 10 Salesforce implementation services partners on the criteria of revenue, geographical presence, service capabilities, and products covered. Infosys' strength in service capabilities and growth strategy for Salesforce platform adoption contributed in the company being named a Leader. Infosys' advisory-led positioning through digital innovation studios and a plethora of industry accelerators to enable better time to market were recognized by the IDC MarketScape. The report additionally noted Infosys' domain expertise in Salesforce cloud solutions and channelized approach to Salesforce platform implementation under its Envision, Elevate, Excel, and Enable themes.

Rijo George Thomas, Senior Market Analyst of Software and Services Research, IDC Asia/Pacific said, "Infosys, a Platinum Salesforce partner, has rich expertise in implementing end-to-end Salesforce solutions for enterprise customers in the Asia Pacific region. Infosys' strong focus in localized service delivery, tools to enable faster time to value, and a mindset to continuously innovate on Salesforce solutions will enable clients to transform their customer experience."

Dinesh Rao, Executive Vice President and Global Head – Enterprise Application Services, Infosys said, "This recognition reflects the excellence of our capabilities in delivering end-to-end Salesforce-led digital transformation and our commitment towards customer success. Being positioned as a Leader in the IDC MarketScape report validates our localized go to market strategy which has been further strengthened by our acquisition of Simplus. Our focus on automation frameworks to implement Salesforce solutions, powered by Infosys Cobalt has been well received by the market. We have successfully implemented the Salesforce platform for our clients helping them make rapid strides in performance enhancement and reduced go to market time."



Joe De Battista, Chief Information Officer of CBHS said, “To enable the digital-first strategy at CBHS, we selected Salesforce as the CRM platform and for its seamless implementation, we were looking for a partner with the right knowledge of the private health insurance (PHI) and general insurance marketplace that could also help us improve speed-to-market. We selected Infosys for their thorough understanding of the marketplace, and our business drivers, objectives, and requirements. Infosys brought to the table a technically feasible delivery roadmap and helped us reimagine our future business state, which we successfully built together.”

To read the report excerpt, please visit <https://www.infosys.com/services/salesforce/insights/vendor-assessment-2020.html>

About IDC MarketScape

IDC MarketScape vendor assessment model is designed to provide an overview of the competitive fitness of ICT (information and communications technology) suppliers in a given market. The research methodology utilizes a rigorous scoring methodology based on both qualitative and quantitative criteria that results in a single graphical illustration of each vendor’s position within a given market. IDC MarketScape provides a clear framework in which the product and service offerings, capabilities and strategies, and current and future market success factors of IT and telecommunications vendors can be meaningfully compared. The framework also provides technology buyers with a 360-degree assessment of the strengths and weaknesses of current and prospective vendors.

About Infosys

Infosys is a global leader in next-generation digital services and consulting. We enable clients in 46 countries to navigate their digital transformation. With nearly four decades of experience in managing the systems and workings of global enterprises, we expertly steer our clients through their digital journey. We do it by enabling the enterprise with an AI-powered core that helps prioritize the execution of change. We also empower the business with agile digital at scale to deliver unprecedented levels of performance and customer delight. Our always-on learning agenda drives their continuous improvement through building and transferring digital skills, expertise, and ideas from our innovation ecosystem.

Visit www.infosys.com to see how Infosys (NYSE: INFY) can help your enterprise navigate your next.

Safe Harbor

Certain statements in this release concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental



fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2020. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

For further information, please contact: PR_global@infosys.com