

Ref. No.: LIC/SE/2023-24/183 Date: February 08, 2024

To,
The Manager
Listing Department,
BSE Limited,
Phiroze Jeejeebhoy Tower,
Dalal Street,
Mumbai—400001

The Manager
Listing Department,
The National Stock Exchange of India Ltd.,
Exchange Plaza, 5<sup>th</sup> Floor, Plot C/1,
G Block, Bandra Kurla Complex,
Mumbai-400051

BSE Security Code: 543526 NSE Symbol: LICI

Dear Sir/Madam.

#### Sub: Conference Call with the Analyst/Investors- Presentation

Pursuant to Regulation 30 and 46(2) (oa) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, we hereby inform that the Presentation for Analyst Call of Life Insurance Corporation of India ("the Corporation") to be held on February 09, 2024 is available on website of the Corporation at <a href="https://licindia.in/web/guest/analysts-presentation">https://licindia.in/web/guest/analysts-presentation</a>.

Please take the above information on record and arrange for its dissemination.

Yours faithfully,

For Life Insurance Corporation of India

(Anshul Kr. Singh)
Company Secretary & Compliance Officer

केंद्रीय कार्यालय, ''योगक्षेम'', जीवन बीमा मार्ग, मुंबई - 400 021.



## **Agenda**



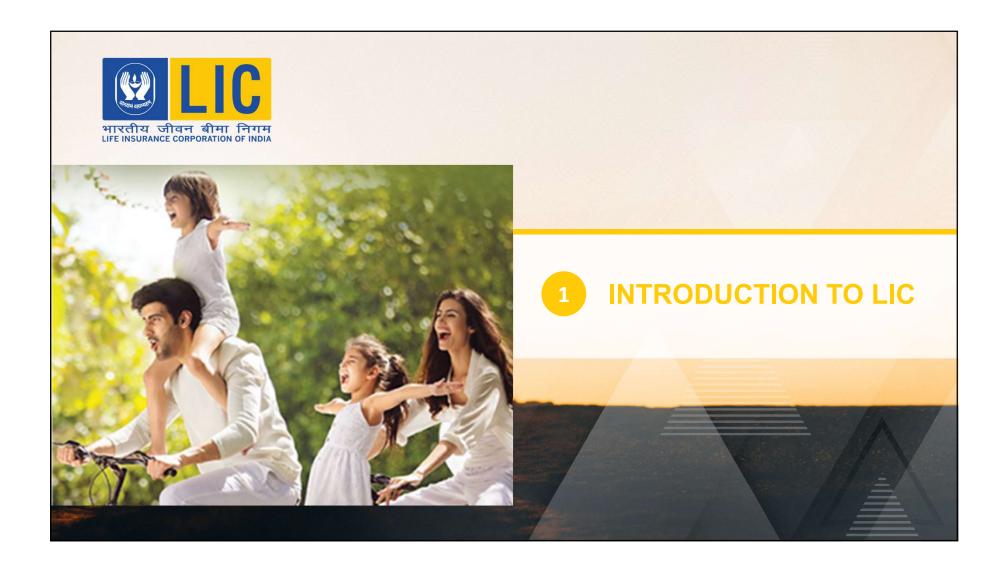
- 1 INTRODUCTION TO LIC
- 2 BUSINESS AND FINANCIAL UPDATES
- 3 ACTUARIAL UPDATES
- 4 MARKETING AND DISTRIBUTION STRENGTHS
- **5 ACHIEVING OPERATIONAL EFFICIENCIES**
- 6 KEY FOCUS AREAS

**APPENDIX** 









## Largest life insurer in India – clear market leader







Top public sector company in India by Market Capitalisation.<sup>1</sup>

Ranks 107th in the Fortune Global 500 list 2023.

Ranked as the world's 23rd Strongest Brand Globally in 2024.2

Ranks 3<sup>rd</sup> in the Fortune India 500 list 2023.

Life Insurance Corporation of India (LIC) is the fourth largest insurer in the world.<sup>3</sup>

Source: 1As per moneycontrol.com as on 06.02.2024; \*Brand Finance Report Global 500 2024. \*According to a ranking based on life and accident & health reserves of companies in 2022 by S&P Global Market Intelligence

.

## Cross cyclical and comprehensive life insurance solutions



#### **Comprehensive Product Portfolio**

- **16** Participating products
- **22** Non Participating Products (Including three Annuity Products)
- 11 Group products (incl. one credit life and one annuity product)<sup>1</sup>
- 8 Riders

LIC's Group Post-Retirement Medical Benefit, LIC's Dhan Vriddhi, LIC's Jeevan Kiran and LIC's Jeevan Utsav introduced in 9MFY24.

Source: Corporation data as on 31st Dec, 2023, 'excluding government run schemes such as 1. Pradhan Mantri Jan Dhan Yojana, 2. Aam Admi Bima Yojana, 3. Pradhan Mantri Shram Yogi Maan-dhan Yojana 4. Pradhan Mantri Kisan Maan-dhan Yojana, 5. Pradhan Mantri Laghu Vyapari Maan-dhan Yojana. 6. PMVVY 7. Pradhan Mantri Jeevan Joyati Bima Yojana.

5

## **New products launched during 9MFY2024**



| Name of Products      | LIC's Group<br>Post-Retirement<br>Medical Benefit<br>Plan       | LIC's Dhan Vriddhi<br>Plan   | LIC's Jeevan<br>Kiran Plan   | LIC's Jeevan<br>Utsav Plan  |
|-----------------------|---|--|--|---|
| Introduction date     | 02.05.2023  | 23.06.2023   | 27.07.2023   | 29.11.2023  |
| Par/Non Par           | Non-Par   | Non-Par  | Non-Par  | Non-Par   |
| Product<br>Categories | Savings   | Endowment  | Term with return of premium  | Whole Life  |
| Features of product   | Non linked, Non-<br>participating, life,<br>group savings plan. | Non linked, Non-<br>participating,<br>individual, savings,<br>single premium plan. | Non linked, Non-<br>participating,<br>individual, savings<br>plan. | Non-Linked, Non-<br>Participating,<br>Individual,<br>Savings, Whole<br>Life<br>Insurance plan |

Source: Corporation Data as on 31st Dec, 2023.

6

## Our products designed to suit customer life cycle



#### **Participating Products**





LIC's

LIC's

Children's

**Money Back Plan** 













**Non-participating Products** 























LIC'S NEW ENDOWMENT PLAN

Source: Corporation data, Product list indicative and not exhaustive.



## **Business performance parameters**



Amount INR Crore

**Total Premium Income** 

9M-FY24 INR 3,22,776 Cr

9M-FY23 INR 3,42,244 Cr

-5.69%

Total Group Business Premium 9M-FY24 INR 1,13,057 Cr

9M-FY23 INR 1,41,815 Cr

-20.28%

Individual New Business Premium 9M-FY24 INR 38,679 Cr

9M-FY23 INR 38,828 Cr

-0.38%

Market Share in Premium<sup>1</sup> 9M-FY24 58.90%

9M-FY23 65.38%

-6.48% (Absolute)

Renewal Premium (Individual)

9M-FY24 INR 1,71,040 Cr

9M-FY23 INR 1,61,601 Cr

+ 5.84%

Market Share in Policies<sup>1</sup>

9M-FY24 67.95%

9M-FY23 70.24%

-2.29% (Absolute)

Source Corporation Data 'As per IRDAI Data. Figures may not add up to total due to rounding off.

9

#### **Business performance parameters Amount INR Crore** 9M-FY24 INR 23,194 Cr 9M-FY24 INR 3,93,384 Cr Weighted Received **Total New Business Sum** - 0.26% - 7.92% Premium Assured 9M-FY23 INR 23,255 Cr 9M-FY23 INR 4,27,211 Cr 9M-FY24 5,98,170 9M-FY24 16,288 Cr **Total Number of Death Total Death Claim Paid** - 11.11% - 6.12% Claims (Individual) 9M-FY23 6,72,973 9M-FY23 17,350 Cr 9M-FY24 1,32,04,597 9M-FY24 1,30,222 Cr **Total Number of Maturity Total Maturity Claim** + 14.29% - 1.62% Claims (Individual) Paid 9M-FY23 1,34,21,706 9M-FY23 1,13,936 Cr Source Corporation Data.. Figures may not add up to total due to rounding off. 10

#### **Financial performance parameters**



**Amount INR Crore** 

Profit After Tax<sup>1</sup>

9M-FY24 INR 26,913 Cr

9M-FY23 INR 22,970 Cr

+17.16%

Claim Settlement Ratio Death<sup>2</sup> 9M-FY24 98.46%

9M-FY23 97.43%

+1.03% (Absolute)

Solvency

9M-FY24 1.93

9M-FY23 1.85

+0.08 (Absolute) Number of Policies sold (Individual)

9M-FY24 1,25,56,046

9M-FY23 1,28,90,843

-2.60%

Assets Under Management 9M-FY24 INR 49,66,371 Cr

9M-FY23 INR 44,34,940 Cr

+11.98%

New Business Premium by BANCA & Alternate Channel 9M-FY24 INR 1,423 Cr

9M-FY23 INR 1,355 Cr

+ 5.02%

Source Corporation Data. Figures may not add up to total due to rounding off. 1 The Corporation had changed its accounting policy in September 2022 regarding transfer of amount (Net of Tax) pertaining to the accretion on the Available Solvency Margin from Non-Participating Policyholder's Account to Shareholder's Account and accordingly transferred total amount of Rs. 27,240.75 crores (Net of Tax) during Financial Year 2022-25, which included transfer to Shareholder's Account amount of Rs. 19,941.60 crores was pertaining to quarter ended 31.03.2022. 30.09.2022 and 31.12.2022 for Rs. 4,542.31 crores, Rs. 4,148.78 crores and Rs. 5,669.79 crores respectively. An amount of Rs. 21,460.68 crores (Net of Tax) has been transferred during nine months period ended 31.12.2023 (Rs. 7,692.34 crores for the quarter ended 30.09.2023 and Rs. 7,491.54 crores for the quarter ended 30.06.2023), due to which the Profit upto the period ended 31.12.2023 is not comparable with the corresponding figures upto the period ended 31.12.2022. \* 9MFY24 figure includes repudiated claim ratio and comparable figure for 9MFY23 is 98.55%. Repudiated claim ratio was not included in claim settlement ratio in the 9MFY23 resentation.

1

#### **Performance ratios**



Yield on Investment (Policyholders Fund)<sup>2</sup>

9M-FY24 9.14%

9M-FY23 8.58%

+ 0.56% (Absolute)

Yield on Investment (Shareholders Fund)<sup>2</sup>

9M-FY24 7.90%

9M-FY23 5.16%

+ 2.74% (Absolute)

Total Gross NPA Ratio<sup>1</sup>

9M-FY24 2.15%

9M-FY23 5.02%

- 2.87% (Absolute)

**Conservation Ratio** 

9M-FY24 91.10%

9M-FY23 92.58%

- 1.48% (Absolute)

Overall Expense Ratio

9M-FY24 15.28%

9M-FY23 15.26%

+ 0.02% (Absolute)

**Commission Ratio** 

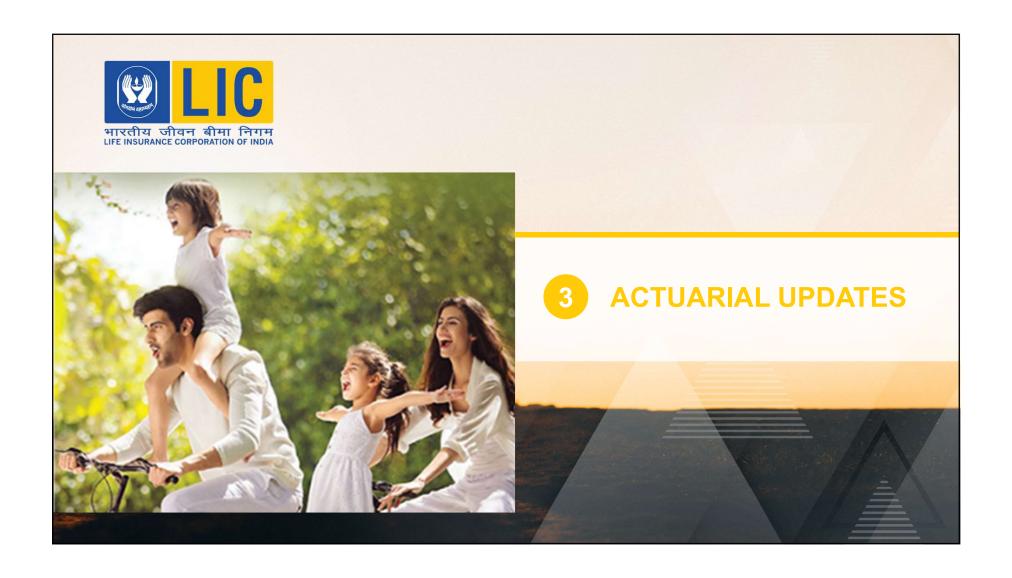
9M-FY24 5.48%

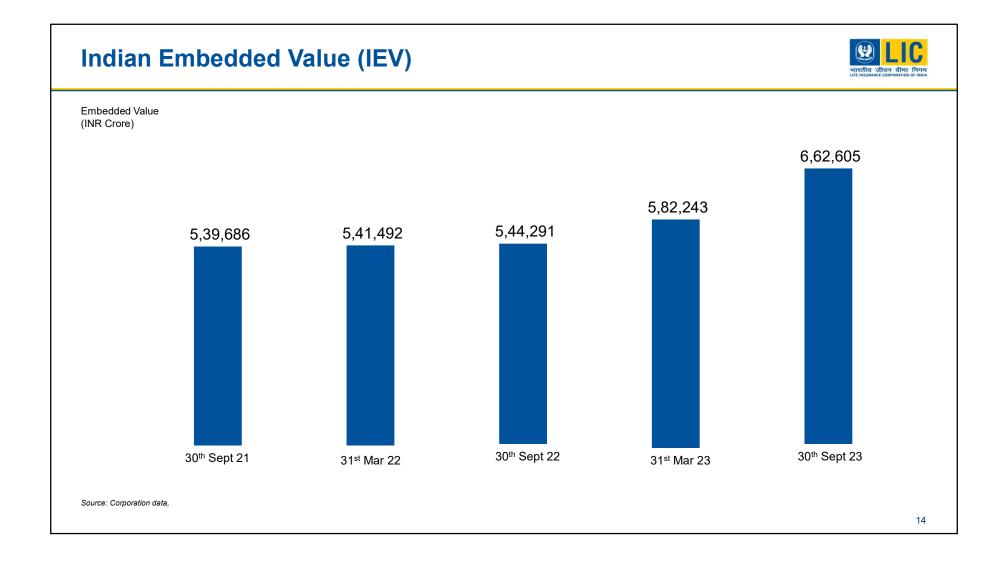
9M-FY23 4.91%

+ 0.57% (Absolute)

Source Corporation Data Figures may not add up to total due to rounding off. <sup>1</sup> for policyholders fund <sup>2</sup>Without unrealized gains.

12





## **Annualized Premium Equivalent (APE)**



**INR Crore** 

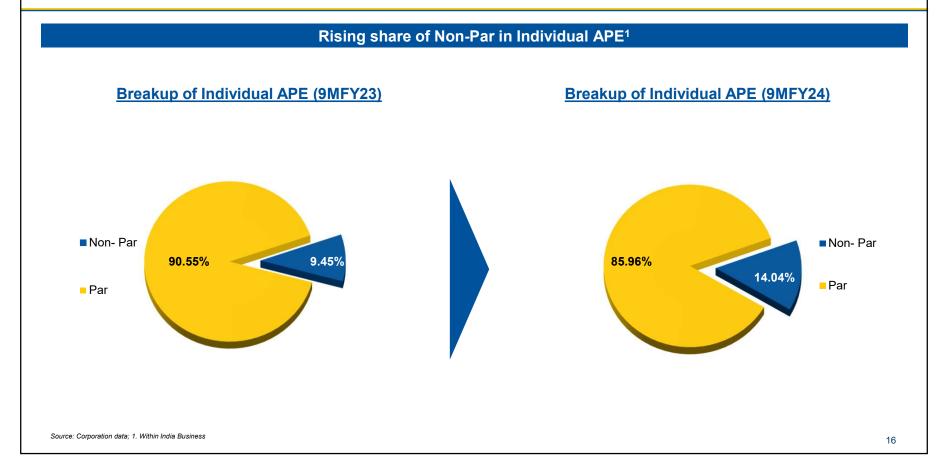
|   | Line of Business                | 9MFY23 | 9MFY24 | Year on Year<br>Growth |
|---|---------------------------------|--------|--------|------------------------|
| Α | Individual Par                  | 21,206 | 20,203 | (4.73) %               |
| В | Individual Non Par <sup>1</sup> | 2,213  | 3,299  | 49.08%                 |
| 1 | Individual Saving               | 283    | 1,449  | 412.10%                |
| 2 | Protection                      | 189    | 127    | (32.66)%               |
| 3 | Annuity                         | 936    | 991    | 5.94%                  |
| 4 | ULIP                            | 805    | 732    | (9.10)%                |
| С | Total Individual (A+B)          | 23,419 | 23,503 | 0.36%                  |
| D | Group                           | 14,126 | 12,287 | (13.02)%               |
| E | Total APE (C+D)                 | 37,545 | 35,790 | (4.67)%                |

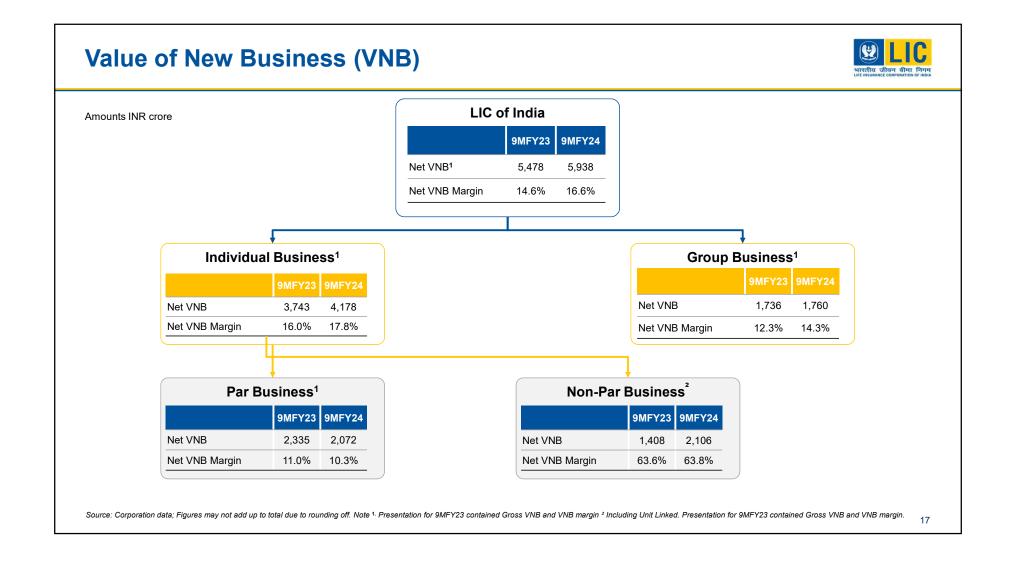
Source Corporation data; Figures may not add up to total due to rounding off. ¹Bifurcation of Individual non par business was not provided in 9MFY23 presentation is provided now.

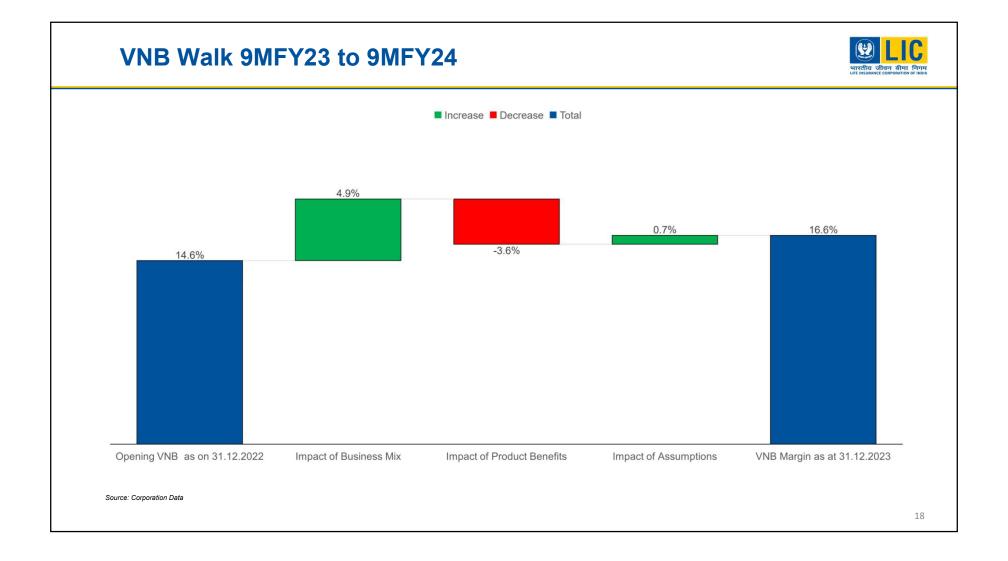
15

## **Focus on Increasing Share of Non-Par Products**



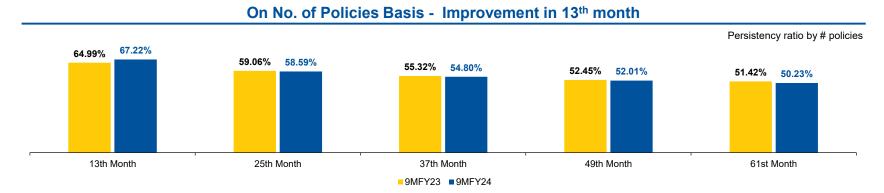




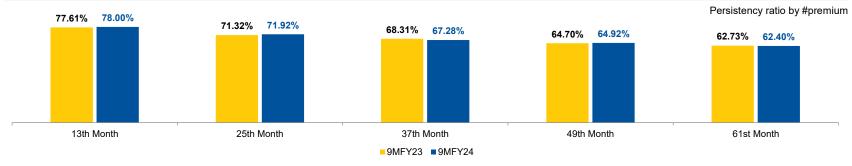


## Improvement in Persistency Ratios





#### On Premium Basis – Improvement in 13th, 25th month and 49th month

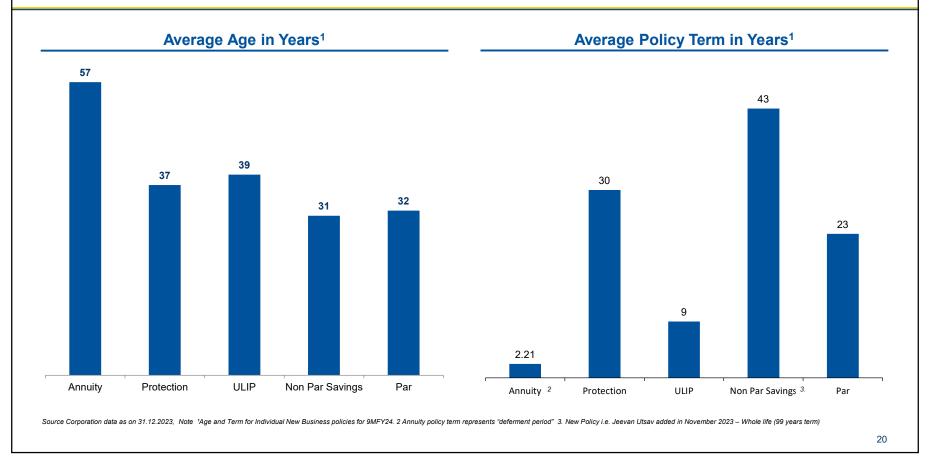


Source Corporation data as per IRDAI guidelines

19

## **Policyholders Age and Policy Term**





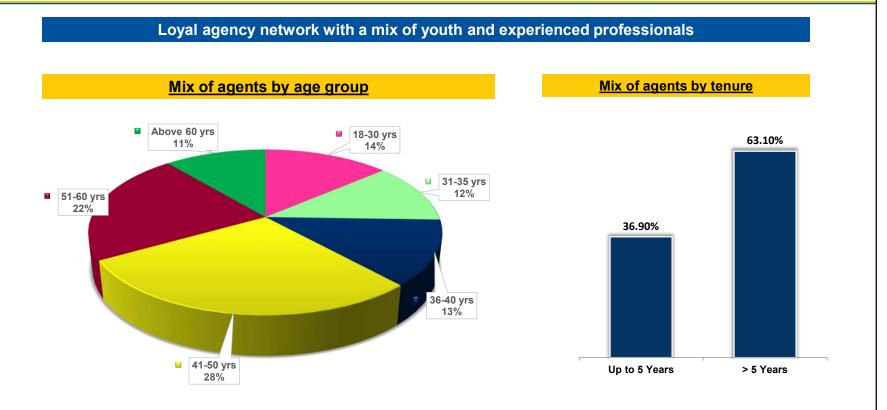


#### **Robust agency force** Largest agency force # Agents in lacs 13.92 13.74 13.47 12.81 12.09 10.70 **Higher Vintage:** 63.10% > 5 Years FY20 FY23 9MFY24 LIC ■ Others LIC has dominant agency force – 49.67% of life insurance Industry. Source: Corporation data and life council data as on 31.12.2023; 22

# **Exclusive agency network well trained leading to highest productivity**



23



Source: Corporation data as on 31.12.2023. Figures may not add up due to rounding.

## Agents' training







17,433 Agents fulfilling the MDRT criteria¹



76.05% Agents recruited within the 18-40 years age group



49.67% Market share by number of agents

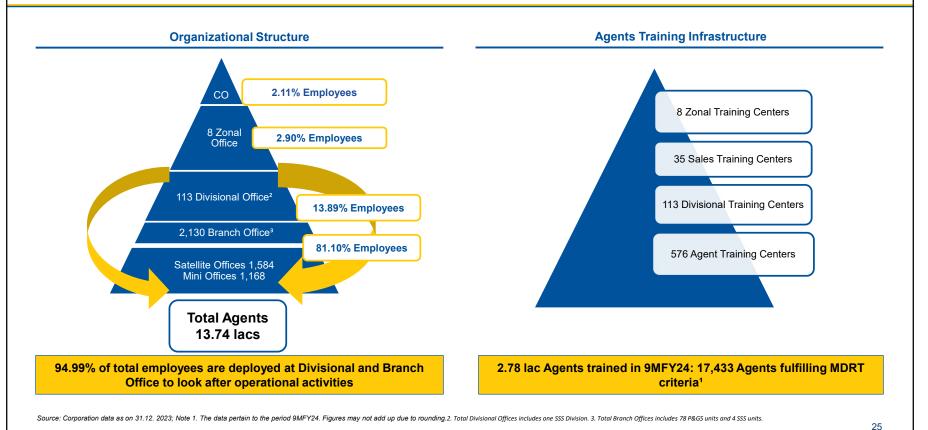
Producing highest number of MDRTs through recruitment of millennial generation & massive training

Source: Corporation data as on 31.12.2023, 'The data pertain to the period from 01.01.2023 to 31.12.2023.

24

#### Feet on Street - LIC's Core Distribution Strength

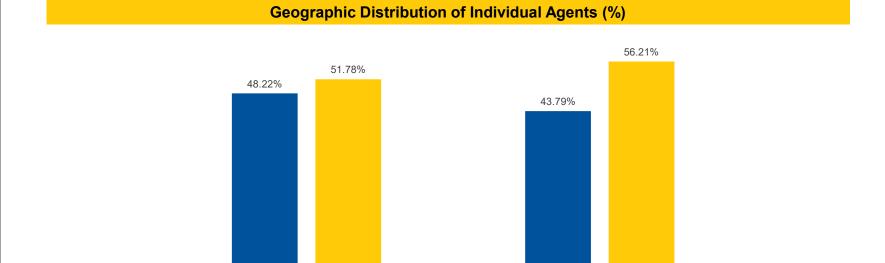




## Differentiated business model with deep competitive moats

9MFY23





Pan India presence of Agents which shows our feet on street

■ Rural ■ Urban

9MFY24

Source Corporation data as on 31.12.2023

26

## **Enhancing focus on building Omni-channel distribution network**



| Snapshot of LIC's vast distribution capabilities |                                     |     |   |  |  |  |  |
|--|-------------------------------------|-----|---|--|--|--|--|
| 13.74¹ lacs                                      | 741 lacs Agents exclusive to LIC    |     | Premium points +2,732 MICRO Insurance Premium Points                    |  |  |  |  |
| 160 <sup>2</sup>                                 | 0 <sup>2</sup> Corporate Agents     |     | Brokers   |  |  |  |  |
| 144  | 144 Insurance Marketing Firms       |     | Covering 92% districts vs 81% combined for sector (ex-LIC) <sup>4</sup> |  |  |  |  |
| 19,228   | 19,228 Total Micro-insurance agents |     | Branch and satellite offices⁵   |  |  |  |  |
| 82   | Bancassurance partnerships          | 12% | Single state concentration  → geographically diversified                |  |  |  |  |

#### Massive Distribution Network spread across India capable of delivering multi-fold growth

Source: Corporation data as on 31 Dec., 2023; Note 1. Including 39,829 Premium Points; 2. Including banks; 3. Out of 13.74 lac agents; 4. As of March 31, 2023 as per the IRDAI Annual Report 2022-2023. Including four SSS units (not included P&GS units)

27

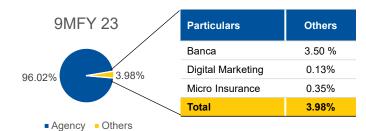
#### **Enhancing focus on building Omni-channel distribution network**

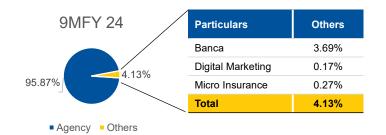


28

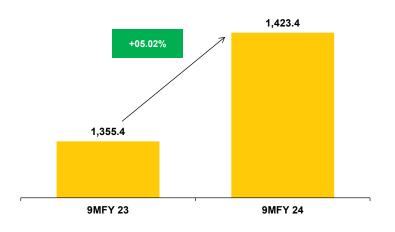


#### Distribution mix by Individual NBP (%)





Individual NBP sourced in India via the banca and alternate channels (INR Crore)



The agency channel is considered the bedrock of distribution for most life insurers globally

Source: Corporation Data.

## **Focus on Increasing Share of Non-Par Products**

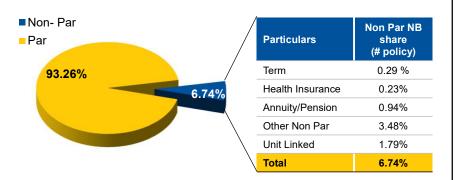


#### **Breakup of Individual New Business**

#### **Breakup by premium (9MFY24)**

#### ■ Non- Par Non Par Par **Particulars NBP** share 59.86% Term 0.29 % Health Insurance 0.07% 40.14% Annuity/Pension 25.25% Other Non Par 7.11% Unit Linked 7.41% Total 40.14%

#### Breakup by no. of policies (9MFY24)



Source: Corporation data; . Figures may not add up to total due to rounding off.

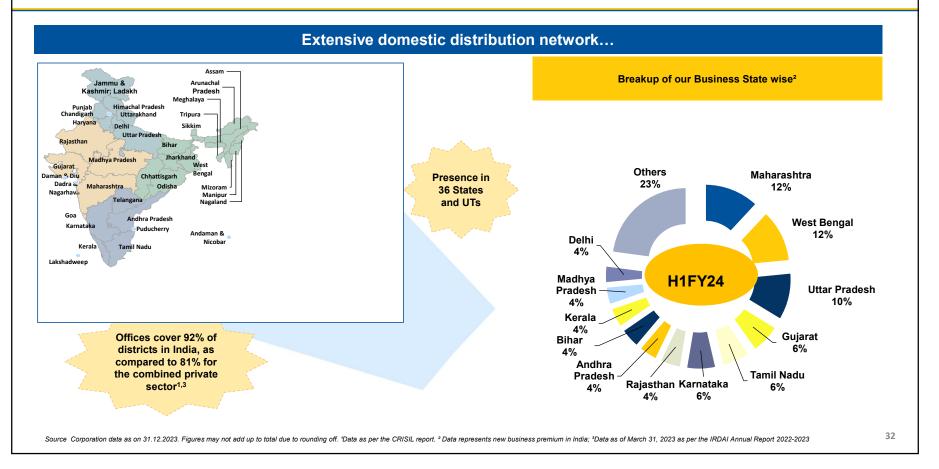
29

## **Group Business Segment** INR in Crore **New Business Premium** Market Share (by premium) 1,37,240 78.65% 1,08,796 72.24% ■9MFY23 ■9MFY23 9MFY24 9MFY24 **9MFY23 9MFY24 9MFY23** 9MFY24 30 Source: Corporation data.



## **Deeply entrenched into Bharat**



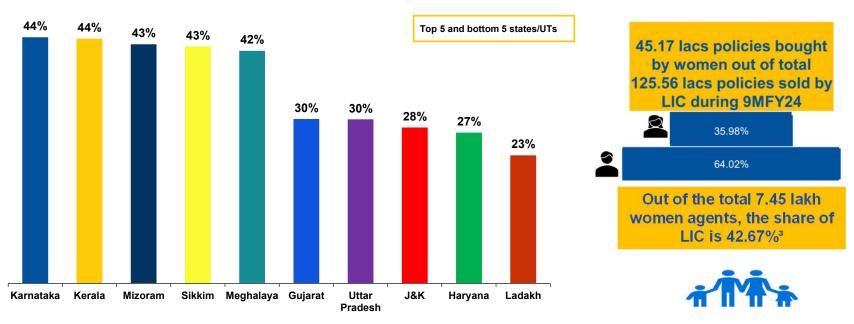


#### Share of women in policies issued



#### Rising Share of women in policies sold<sup>1</sup>

In 15 States/UTs, the share in number of policies bought by women to the total policies sold was higher than the all-India average of 34.2%<sup>2</sup>



Source Corporation data; Note 1. Data represents new business premium in India; <sup>2</sup>As per IRDAI Annual Report 2022-2023; <sup>3</sup>As per IRDAI Annual Report 2022-2023.

33

## **Technological innovations at LIC**



#### Solutions designed to enhanced operational efficiency and respond with speed to specific situations

Ananda APP – launched during COVID to enable Agents to do business without meeting







#### Digital App for Agents to process New Business digitally

| Key stats (in '000)                   | FY22  | FY23  | 9MFY24 |
|---------------------------------------|-------|-------|--------|
| Total policies completed under ANANDA | 274.4 | 811.3 | 784.85 |
| Number of agents activated in ANANDA  | 78.6  | 156.1 | 172.6  |

Time to policy conclusion is less than 8 Minutes. Now ANANDA APP integrated to WhatsApp.

Source Corporation data.

34

#### **Strengthening Digital Process – Empowering Policyholders**

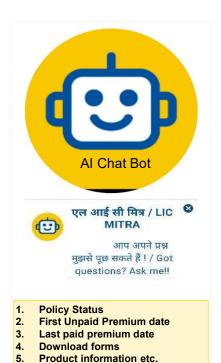


35





Application to facilitate submission of Digital existence certificate for individual pension plan and staff pensioners of LIC







Source Corporation data

### Empowering policyholders and agents in a digital world

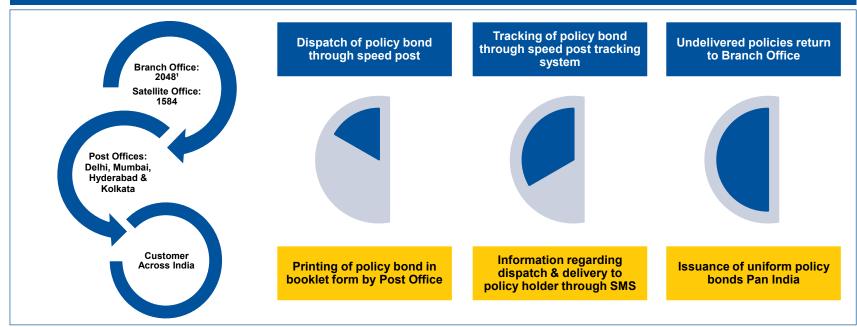




#### **Strengthening Digital Process – Driving Operational Efficiency**







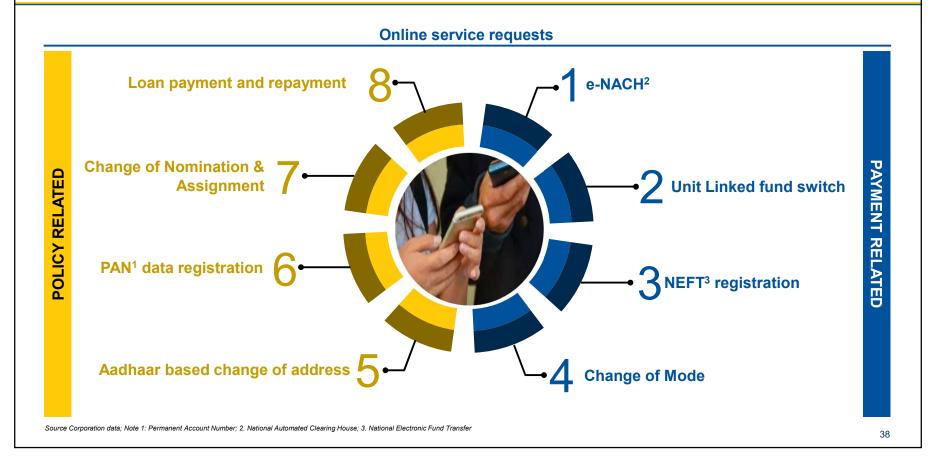
The print to post solutions available pan India from Mar-22. In 9MFY24 123.43 lacs policies printed and dispatched.

Source: Corporation data as on 31.12.2023; 1 Excluding 78 P&GS units and 4 SSS units.

37

#### **Strengthening Digital Process – Customer Service**



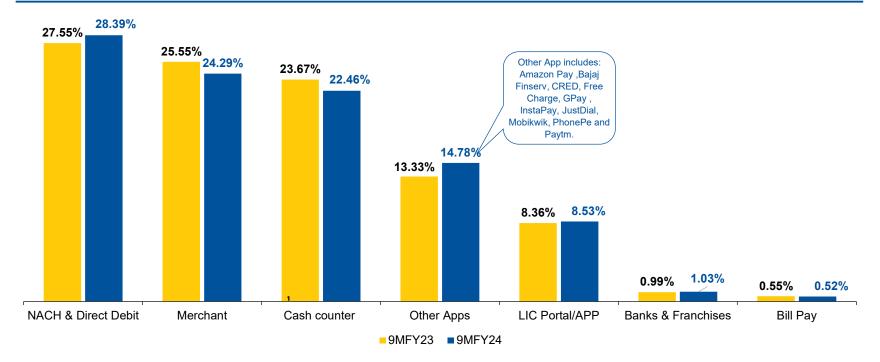


#### **Strengthening Digital Process – Customer Service Services offered** Verified **Automated** conversation messages WhatsApp services started in Dec-22 and 1.92 crore customers WhatsApp opted/enabled until **Streamlined** December-23 Ease of customer interaction services **Uptrend in LIC customer APP users** Rising website registered customers App rating 4.2/5.01 (# users in lakh) No. of Customers (# in lakh) 233 216 66.9 195 61.23 57.5 169 45.4 FY21 FY22 FY23 9MFY24 FY21 FY22 FY23 9MFY24 Source Corporation data; Note 1. App Rating as on 31 December, 2023 39

#### **Strengthening Digital Process – Driving Operational Efficiency**







Source Corporation data.

40

#### **Customer care – at our core philosophy**



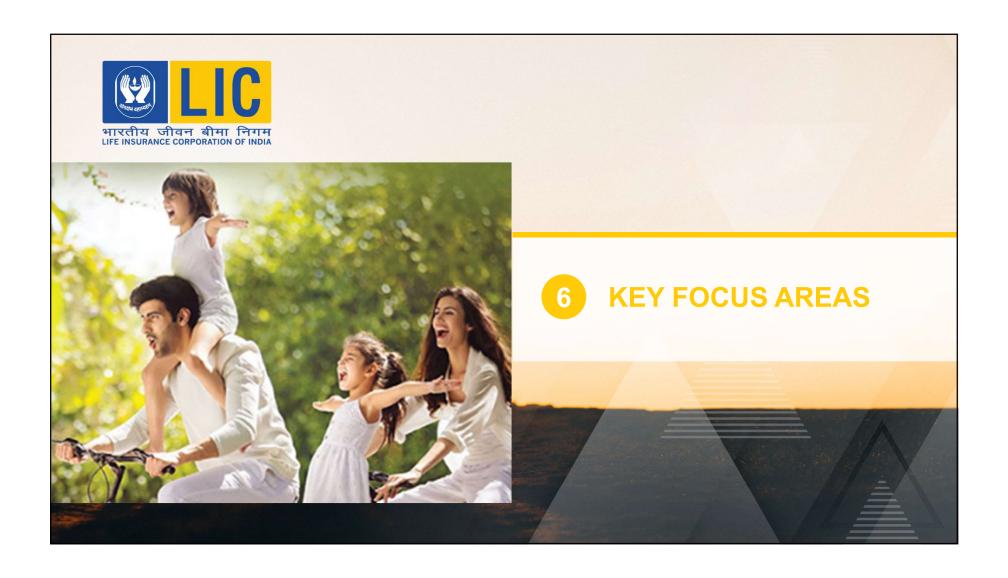
- Settled total death claims of Rs. 16,288 crore in 9MFY24 as against Rs. 17,350 crore in 9MFY23.
- Claim settlement ratio (Death) in 9MFY24 is 98.46% by number as against 97.43% in 9MFY23\*.
- ❖ The number of policyholders complaints per 10,000 policies sold in 9MFY24 is 47.14.
- Repudiated claim ratio for 9MFY24 is 1.42%¹.
- More than 38.20 lacs queries resolved through call center/IVRS in 9MFY24.

Trust of customers gained by consistently high delivery standard.

Source Corporation data. 1 repudiation claim in number. 19MFY 2024 figure includes repudiated claim ratio and comparable figure for 9MFY23 is 98.55%. Repudiated claim ratio was not included in claim settlement ratio in the 9MFY23 presentation.

41

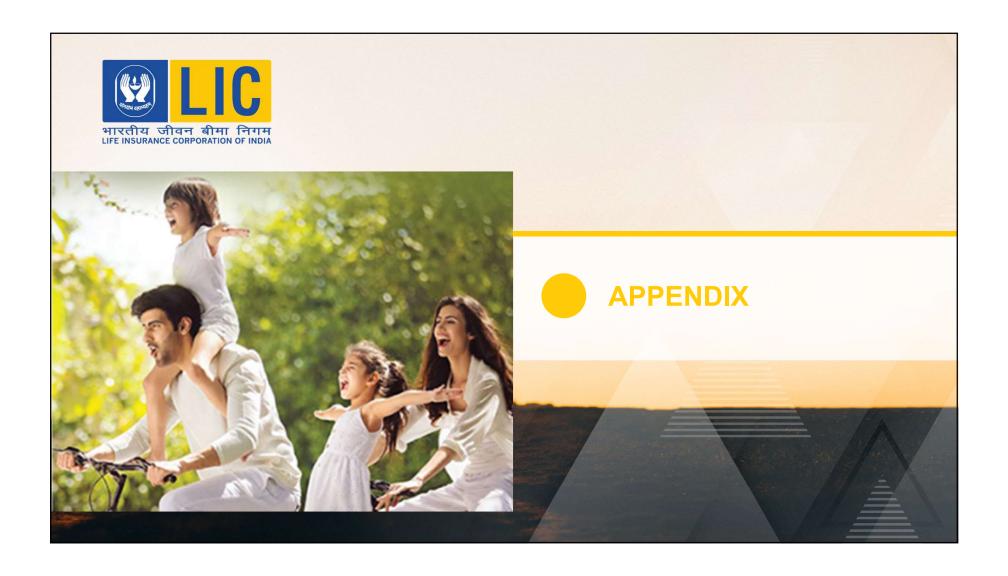
1  $A^{\alpha}$ 



#### **Strategy – Key Focus Areas**



- #1 Diversify Product Mix Continued focus on enhancing Non Par Share.
- #2 Launch New Products based on customer and channel needs.
- #3 Increase focus on digital and technology areas to drive efficiency.
- #4 Create optimum mix of distribution channels while retaining focus on Agency Channel.
- #5 Enhance yields on Investment Portfolio without compromising on risk and quality.
- #6 Prepare organization for potential regulatory changes to respond with speed to a new environment.



# Highly Experienced Management, Distinguished Board and Strong Corporate Governance framework







Shri Siddhartha Mohanty Whole-time Chairperson



**Dr. M. P. Tangirala**Government Nominee
Director



**Shri M Jagannath** *Managing Director* 



Shri Tablesh Pandey Managing Director



Shri Sat Pal Bhanoo Managing Director



Shri R Doraiswamy Managing Director



Dr. Ranjan Sharma Independent Director



Shri Vinod Kumar Verma Independent Director

Experienced Board of Directors



Shri Anil Kumar Independent Director



Smt. Anjuly Chib Duggal Independent Director



Shri Gurumoorthy Mahalingam Independent Director



Shri Raj Kamal Independent Director





Shri Vankipuram Srinivasa Parthasarathy Independent Director



Shri Vijay Kumar Muthu Raju Paravasa Raju Independent Director



Shri Sanjeev Nautiyal Independent Director

Eminent board of directors and management team, with extensive experience in the life insurance industry, leading to a strong governance framework. 5 full time Directors and 9 Independent Directors ensuring a strong governance framework.

45

#### **Financials - Standalone Balance Sheet**



| (INR lakhs)                              | For the                    | Year ended                 | For the nine mo           |                           |  |  |
|--|----------------------------|----------------------------|---------------------------|---------------------------|--|--|
| Particulars                              | March 31, 2022(Standalone) | March 31, 2023(Standalone) | Dec. 31, 2022(Standalone) | Dec. 31, 2023(Standalone) |  |  |
| Sources of funds                         |                            |                            |                           |                           |  |  |
| Shareholders' funds:                     |                            |                            |                           |                           |  |  |
| Share capital                            | 6,32,499.77                | 6,32,499.77                | 6,32,499.77               | 6,32,499.77               |  |  |
| Reserves and surplus                     | 4,04,304.56                | 39,49,204.86               | 26,06,415.76              | 64,50,744.32              |  |  |
| Credit/(debit) fair value change account | 4,109.56                   | (14,765.13)                | 2,671.11                  | (8,447.98)                |  |  |
| Minority interest (shareholders)         | 0                          | 0                          | 0                         | 0                         |  |  |
| Sub-total                                | 10,40,913.89               | 45,66,939.15               | 32,41,586.64              | 70,74,796.11              |  |  |
| Borrowings                               | 0                          | 0                          | 0                         | 0                         |  |  |
| Policyholders' funds                     | 41,10,27,879.13            | 43,99,52,883.42            | 44,19,51,866.32           | 49,37,34,014.62           |  |  |
| Funds for discontinued policies          | 8,234.55                   | 17,722.26                  | 14,611.88                 | 34,549.39                 |  |  |
| Insurance reserves                       | 12,85,462.99               | 15,67,807.24               | 12,92,578.88              | 15,60,930.50              |  |  |
| Provision for linked liabilities         | 23,88,583.06               | 26,15,924.28               | 26,03,048.37              | 32,62,534.88              |  |  |
| Sub-total                                | 41,47,10,159.73            | 44,41,54,337.20            | 44,58,62,105.45           | 49,85,92,029.39           |  |  |
| Funds for future appropriations          | 1,83,443.31                | 3,91,867.41                | 10,82,130.12              | 1,16,494.52               |  |  |
| Total                                    | 41,59,34,516.93            | 44,91,13,144.11            | 45,01,85,822.21           | 50,57,83,320.02           |  |  |
| Investments                              |                            |                            |                           |                           |  |  |
| Shareholders'                            | 6,41,213.63                | 29,36,352.68               | 23,79,176.53              | 57,08,712.56              |  |  |
| Policyholders'                           | 38,95,69,349.57            | 41,89,17,775.51            | 42,28,05,047.76           | 47,24,46,036.40           |  |  |
| Assets held to cover linked liabilities  | 23,93,863.99               | 26,30,954.25               | 26,14,924.58              | 32,94,530.73              |  |  |
| Loans                                    | 1,09,87,563.57             | 1,15,56,242.76             | 1,13,97,534.64            | 1,19,77,180.68            |  |  |
| Fixed assets                             | 3,55,202.31                | 3,81,962.24                | 3,75,764.95               | 3,96,688.94               |  |  |
| Current assets                           | 1,91,11,783.85             | 1,86,27,932.77             | 1,65,60,981.64            | 1,77,31,085.63            |  |  |
| Current liabilities                      | 71,24,459.99               | 59,38,076.10               | 59,47,607.89              | 57,70,914.92              |  |  |
| Net current assets                       | 1,19,87,323.86             | 1,26,89,856.67             | 1,06,13,373.75            | 1,19,60,170.71            |  |  |
| Total                                    | 41,59,34,516.93            | 44,91,13,144.11            | 45,01,85,822.21           | 50,57,83,320.02           |  |  |

Source Corporation data. Figures may not add up due to rounding. Note: The Corporation was in the business of selling Capital Redemption and Annuity Certain (CRAC) policies. The Scheme was considered as non-life business and not included in the standalone financial results but was disclosed as a separate segment in the consolidated financials of the Corporation. Based on the opinion received from the Expert Advisory Committee (EAC) of The Institute of Chartered Accountants of India (ICAI), this scheme has been included in the standalone financial results from 31/03/2023 onwards.

46

#### Financials - Standalone Statement of Revenue (Policyholders' Account)



| (INR lakhs)  | For the                    | year ended                 | For the nine months ended |                           |  |
|--|----------------------------|----------------------------|---------------------------|---------------------------|--|
| Particulars  | March 31, 2022(Standalone) | March 31, 2023(Standalone) | Dec. 31, 2022(Standalone) | Dec. 31, 2023(Standalone) |  |
| Premiums earned - net  |                            |                            |                           | •                         |  |
| (a) Premium  | 4,28,02,497.15             | 4,74,66,813.63             | 3,42,70,427.40            | 3,23,20,922.22            |  |
| (b) Reinsurance ceded  | (60,575.94)                | (66,352.58)                | (46,076.88)               | (43,277.63)               |  |
| Sub-total  | 4,27,41,921.21             | 4,74,00,461.05             | 3,42,24,350.52            | 3,22,77,644.59            |  |
| Income from investments                                      |                            |                            |                           | ·, , , .                  |  |
| (a) Interest, dividends & rent – gross                       | 2,52,60,799.36             | 2,73,68,495.52             | 2,02,87,522.53            | 2,21,26,025.22            |  |
| (b) Profit on sale/redemption of investments                 | 49,77,679.23               | 49,46,320.74               | 39,76,936.46              |                           |  |
| (c) (Loss) on sale/redemption of investments                 | (9,37,690.65)              | (14,82,386.55)             | (2,92,260.04)             | (2,25,292.96)             |  |
| (d) Transfer/gain on revaluation/change in fair value        | (11,342.60)                | (1,93,416.38)              | (1,17,849.22)             | 3,19,569.74               |  |
| ( ) 0"   | 77,947.91                  | 7,64,853.59                | 7.40.400.00               | 48 743 12                 |  |
| (e) Other income   | 8,32,746.46                | 936.50                     | 7,16,496.26               | 0                         |  |
| (f) Contribution from Shareholders' A/Cs towards others      |                            |                            | Ü                         |                           |  |
| Total (A)  | 7,29,42,061.92             | 7,88,05,264.47             | 5,87,95,196.51            | 6,02,78,234.71            |  |
| Commission   | 23,17,145.53               | 25,58,038.98               | 17,15,193.15              | 17,71,341.34              |  |
| Operating expenses related to insurance business             | 38,89,067.80               | 48,14,560.02               | 35,13,882.70              | 31,65,833.71              |  |
| Other expenses   | 0                          | 0                          | 0                         | 0                         |  |
| GST on fund management charges & other charges               | 9,076.44                   | 10,948.56                  | 6,561.43                  | 8181.84                   |  |
| Provisions for doubtful debts                                | (1,29,895.22)              | (1,94,200.62)              | (90,797.05)               | (37,651.08)               |  |
| Provision for taxation                                       | 7,87,862.94                | 5,24,285.04                | 4,28,959.55               | 3,71,072.77               |  |
| Provisions (other than taxation)                             | (8,07,903.02)              | (12,90,460.72)             | (2,24,060.94)             | (2,25,332.09)             |  |
| Total (B)  | 60,65,354.47               | 64,23,171.26               | 53,49,738.84              | 50,53,446.49              |  |
| Benefits paid (net)  | 3,53,43,758.47             | 3,39,31,267.28             | 2,28,65,491.87            | 2,51,30,718.21            |  |
| Interim bonuses paid   | 4,02,730.55                | 3,26,407.84                | 2,73,118.87               | 2,39,891.84               |  |
| Change in valuation of liability in respect of life policies | 3,06,28,848.39             | 3,41,00,204.21             | 2,69,41,544.69            | 2,69,99,916.96            |  |
| Transfer to provision for linked liabilities                 | (9,04,613.08)              | 2,27,341.23                | 2,14,465.31               | 6,46,610.60               |  |
| Transfer to funds for future appropriation                   | Ó                          | 981.47                     | 0                         | C                         |  |
| Transfer to funds for discontinued policies                  | 3,526.95                   | 9,749.03                   | 6,595.28                  | 16,965.88                 |  |
| Total (C)  | 6,54,74,251.28             | 6,85,95,951.06             | 5,03,01,216.01            | 5,30,34,103.49            |  |
| Surplus/(deficit) (D) = (A - B - C)                          | 14,02,455.17               | 37,86,142.15               | 31,44,241.66              | 21,90,684.73              |  |

Source: Corporation data; Figures may not add up due to rounding. Note: The Corporation was in the business of selling Capital Redemption and Annuity Certain (CRAC) policies. The Scheme was considered as non-life business and not included in the standalone financial results but was disclosed as a separate segment in the consolidated financials of the Corporation. Based on the opinion received from the Expert Advisory Committee (EAC) of The Institute of Chartered Accountants of India (ICAI), this scheme has been included in the standalone financial results from 31/03/2023 onwards.

47

#### Financials – Standalone Statement of Profit & Loss (Shareholders' Account)



| (INR lakhs)   |                                      | For the year ended                        | For the nine months ended                 |                                |  |
|---|--------------------------------------|---|---|--------------------------------|--|
| Particulars   | March 31, 2022(Standalone)           | March 31, 2023(Standalone)                | Dec. 31, 2022(Standalone)                 | Dec. 31, 2023(Standalone       |  |
| Amounts transferred from/to the Policyholders account (Technical Account) | 12,19,345.85                         | 36,04,887.21                              | 22,58,613.20                              | 25,52,917.8                    |  |
| Income from Investments   |                                      |   |   |                                |  |
| (a) Interest, Dividends & Rent - Gross                                    | 16,095.80                            | 1,06,866.69                               | 50,805.79                                 | 2,47,168.1                     |  |
| (b) Profit on sale/redemption of investments                              | 4,166.57                             | 8,271.11                                  | 7,068.81                                  | 11,095.6                       |  |
| (c) (Loss) on sale/redemption of investments (d) Other Income  Total (A)  | (139.51)<br>0<br><b>12,39,468.71</b> | (355.93)<br>293.42<br><b>37,19,962.50</b> | (201.32)<br>293.42<br><b>23,16,579.90</b> | (1205.24<br><b>28,09,976.4</b> |  |
| Expense other than those directly related to the Insurance business       | 50.33                                | 39.61                                     | 29.32                                     | 30.2                           |  |
| Contribution to Policyholders' Account towards others                     | 0                                    | 0   | 0   |                                |  |
| Amount transferred to policyholders A/C Provisions (Other than taxation)  | 8,32,746.46<br>0                     | 27124.20<br>47,120.54                     | 13058.36<br>0                             | 86,860.2<br>8,187.0            |  |
| Total (B)   | 8,32,796.79                          | 74,284.35                                 | 13,058.36                                 | 95,077.4                       |  |
| Profit/(Loss) before tax  | 4,06,671.92                          | 36,45,678.15                              | 23,03,492.22                              | 27,14,898.9                    |  |
| Provision for Taxation  | 2,359.81                             | 5,939.16                                  | 6,534.39                                  | 23,584.4                       |  |
| Profit/Loss after tax   | 4,04,312.11                          | 36,39,738.99                              | 22,96,957.83                              | 26,91,314.4                    |  |

Source: Corporation data, Figures may not add up due to rounding. Note: Figures of the previous period/year have been regrouped reclassified wherever necessary and may not be comparable. 1. ¹ The Corporation had changed its accounting policy in September 2022 regarding transfer of amount (Net of Tax) pertaining to the accretion on the Available Solvency Margin from Non-Participating Policyholder's Account to Shareholder's Account and accordingly transferred total amount of Rs. 27,240.75 crores (Net of Tax) during Financial Year 2022-23, which included transfer to Shareholder's Account amounting Rs. 19,941.60 crores (Net of Tax) upto quarter ended 31.12.2022 for Rs. 4,542.31 crores, Rs.4,148.78 crores, Rs.5,580.72 crores and Rs. 5,669.79 crores respectively. An amount of Rs. 21,460.68 crores (Net of Tax) has been transferred during nine months period ended 31.12.2023 (Rs. 7,692.34 crores for the quarter ended 30.06.2023), due to which the Profit upto the period ended 31.12.2023 is not comparable with the corresponding figure upto the period ended 31.12.2022.

8

## **LIC – Group Structure**

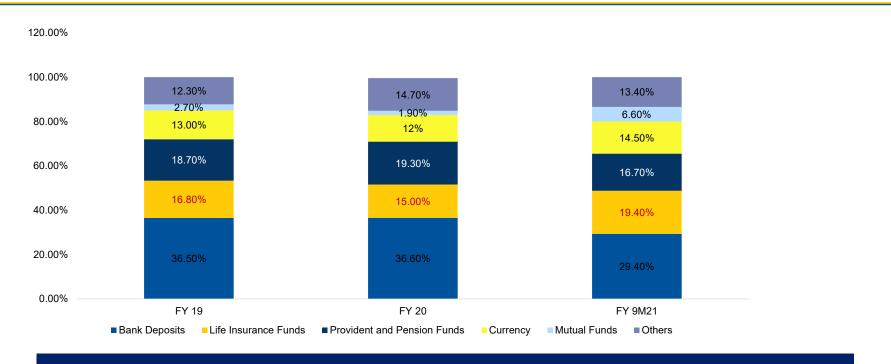


|            | Foreign brand                 | ches <sup>1</sup> |            | Subsidiaries   |                |           | Associates                                |                     |
|------------|-------------------------------|-------------------|------------|--|----------------|-----------|---|---------------------|
| Country    | Entity                        |                   | Country    | Entity   | Stake held (%) | Country   | Entity                                    | Stake held (%)      |
| 37         | Fiji Brancl                   | h                 | (          | LIC Pension Fund Ltd.                                  | 100.00%        | <b>(</b>  | LIC HFL                                   | 45.24% <sup>3</sup> |
|            | Mauritius                     | Branch            | $\bigcirc$ | CARDS  | 100.00%        | <b>(</b>  | LICHFL Asset Managemen<br>Company Limited | 5.38% <sup>3</sup>  |
| #          | United Kir                    | ngdom Branch      | 3          | CONTRACTOR AND     | 99.66%2        | ( <u></u> | (i) IDBI BANK                             | 49.24%              |
|            | Equity Particip               | pation            |            | (w) <mark>                                     </mark> | 100.00%        |           |   |                     |
| Country    | Entity                        | Stake held (%)    |            | CHESSIANS CONTRACTO PASSANSIS PRECIS                   |                | <b>(</b>  | (1) IDBI trustee                          | 29.84% <sup>4</sup> |
| <b>•</b>   | تِ <u>ت</u><br>KENINDIA       | 10.21%            |            | Of Assument Corporation (Cauda) (Sec.                  | 90.91%         |           | IDBI Trusteeship Services Ltd             | 23.04/              |
| <b>323</b> | وف التامين<br>Wafa Irisurance | 4.98%             |            | ( LIC  | 55.00%         | <b>(</b>  | LIC MUTUAL FUND                           | 40.93%              |
|            | ding purchased using shar     |                   |            | ELIC   | 83.33%         | <b>(</b>  | LIC Mutual Fund<br>Trustee Company Ltd    | 49.00%              |

#### India is one of the fastest growing major economy (GDP Growth, Percentage year-on-year) 10 5 -5 -10 -15 2014 2015 2016 2017 2018 2019 2020 2021 2022P 2023P 2024P 2025P ---India 7.4 8 8.3 7 6.1 4.2 -8 9 9 7.1 6.3 6.2 China 7.3 6.9 6.8 6.9 6.7 6 2.3 8.1 4.8 5.2 5.2 5.1 -Japan 0.4 1.2 2.2 0.5 0.3 0.3 -4.8 1.6 3.3 1.8 0.8 0.6 United States 2.5 3.1 1.7 2.3 3 2.2 -3.5 5.6 2.6 1.7 4 1.7 United Kingdom 2.6 2.4 1.9 1.9 1.3 1.5 -9.9 7.2 4.7 2.3 1.6 1.5 -Brazil 0.5 -3.5 -3.3 1.3 1.3 1.4 -4.1 4.7 0.3 1.6 2.1 2.1 -Russia -2 2.8 2 0.7 0.5 1.8 -3.1 4.5 2.8 2.1 1.8 1.7 South Africa 1.2 1.8 0.4 1.4 8.0 0.2 4.6 1.9 1.4 1.3 -United Kingdom — Brazil — Russia — South Africa United States — China — Japan 50 Source: CRISIL Research Report for LIC of India

#### Share of life insurance in incremental household financial saving





COVID 19 has inclined towards saving and purchasing all- encompassing life covers, which will likely to increase demand for life insurance in India.

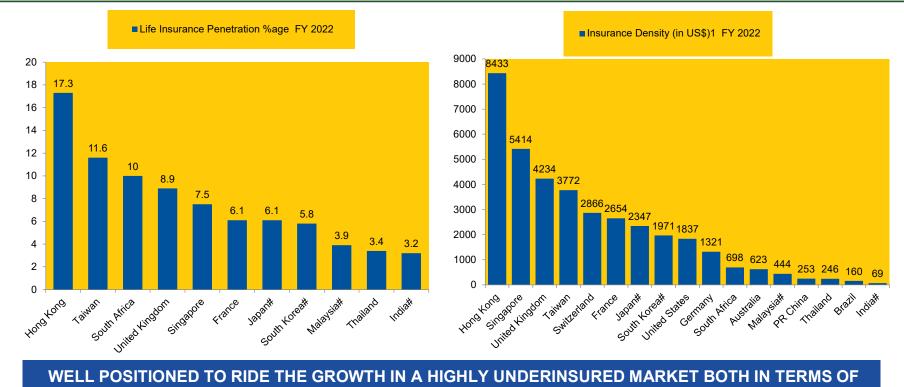
Source: CRISIL Research Report for LIC of India (Ministry of Statistics and Programme Implementation (MOSPI), RBI,) CRISIL Research

51

#### **Protection gap for different countries** 90% 83% 80% 74% 71% 70% 70% 61% 60% 55% 55% 54% India's protection gap for India was 50% 83% as of 2019, the 41% 40% highest among all countries in Asia-30% Pacific<sup>1</sup> 20% 10% 0% Chaina India Indonesia Malaysia Thialand Japan South Singapore Australia Hong Kong Korea ■ Protection Gap 52 Source: CRISIL Research Report for LIC of India (\*Swiss Re- Closing Asia's Mortality Protection Gap- July 2020, CRISIL Research)

#### Low life insurance penetration and insurance density<sup>2</sup> in India





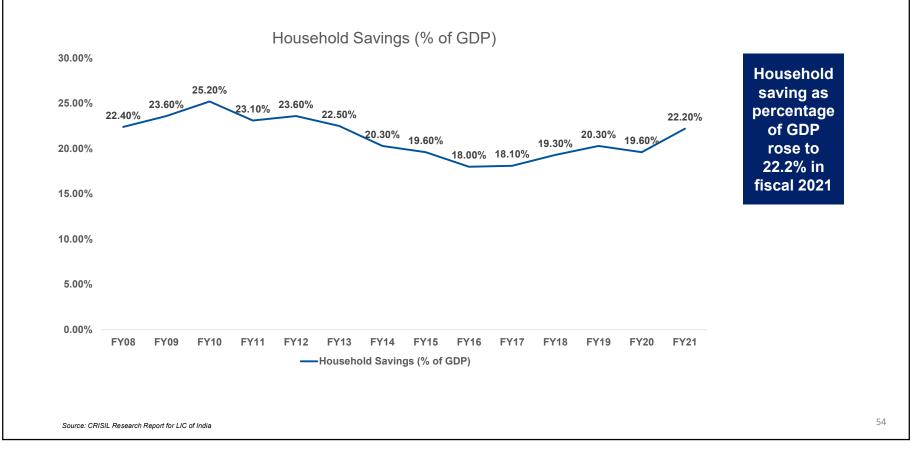
WELL POSITIONED TO RIDE THE GROWTH IN A HIGHLY UNDERINSURED MARKET BOTH IN TERMS OF PENETRATION AND DENSITY

Source: IRDAI Handbook 2021-22, Insurance density is measured as ratio of premium (in US Dollar) to total population. Insurance penetration is measured as ratio of premium to GDP. # Data relates to F.Y. other data relates to calendar year.

53

### **Household savings to increase**





1 5*A* 

#### Embedding ESG in our business - building a sustainable future for the communities



LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 14 of the 17 SDGs



- √ 43.79% agents in India reside in rural areas
- √ "Bima Gram" initiative to drive insurance awareness in rural India
- ✓ LIC GJF supports projects for the economically weaker sections of the society, aligned with its objectives relief of poverty or distress, education, medical relief any other object of general public utility, across the country.



√ The LIC GJ,F has partnered with the Akshaya Patra Foundation (NGO) for funding for Food distribution vehicle for providing food for children and also for kitchen equipment like dough making machine and roti makers for providing food to the underpriviledged



- √ 4,400 medical camps & 5,542 cleaning activities organized in FY23 under the "Swastha Bharat" initiative
- ✓ Annual "Insurance Week" initiative to promote insurance awareness
- ✓ Impact investing strategy focused on improving access to healthcare and financing healthcare infrastructure
- ✓ LIC GJF has funded for projects providing medical equipments, ambulance, medical vans, construction of hospitals, providing for treatment for cancer patients, heart surgery and cochlear implant surgery.



- ✓ Scholarships offered to 25,111 deserving students worth Rs. 62.20 crore by LIC GJF to students from EW for higher education.
- ✓ "Bima School" initiative to drive insurance awareness among schoolchildren
- √ Support to educational and research institutes
- ✓ Contributions by the LIC GJF for education infrastructure such as hostels, school buildings, computer labs, libraries, School Bus, vocational training centre, occupational therapy tools & audio visual equipments for specially abled children. Contribution by LIC GJF for literacy campaign in Govindpur village for 100 % literacy etc.



- ✓ 23.66% women in workforce, and 35.98% female policyholders
- √ Committees at the central, zonal, & divisional levels for prevention of sexual harassment
- ✓ Active contribution towards women welfare projects for women empowerment., special scholarships for girl child by LIC GJF, constructions of class rooms, hostel building, vocational training center, library, setting of infertility clinic, female patient ward, construction of mother and child center, solar power plant in schools, residential school for under privileged girls.

Source: Corporation data, Note: Data as on 31.12.2023 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG - Sustainable Development Goals; PWD - Persons with benchmark disabilities; EW - Economically weaker sections of society



#### Embedding ESG in our business - building a sustainable future for the communities



LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 14 of the 17 SDGs





- ✓ Support to various other sanitation projects by LIC GJF.
- ✓ Contributions by LIC GJF for renovation of water bodies at Hari Thirtham, Kanyakumari and enabling availability of fresh water for communities. Providing water vending machines for clean drinking water to visitors of Badrinath, Kedarnath, Rishikesh and Haridwar.
- ✓ Contribution towards construction of toilets under 'One Home One Toilet Scheme' in slums of Kolhapur. Funded for 169 toilets in 113 schools across the country, toilet blocks in school.
- Contribution by LIC GJF towards construction of two community toilets at LIC's adopted village of Govindpur in Sonbhadra district of Uttar Pradesh to make the village free from open defecation.
- ✓ Contribution towards construction of E-Toilets at Badri Dham.
- Contribution towards Clean Ganga fund to rejuvenate river Ganga and its ecosystem.



- ✓ Continuous investments towards skill development of employees and agents
- √ Comprehensive in-house infrastructure
- ✓ LIC GJF has funded for skill development training to the underprivileged youth and for the specially abled for providing technical skills for their livelihood generation.



10 REDUCED INFOUALITIES

- √ Significant investments made in India towards social infrastructure including power generation, development of roads/ bridges/railways etc.
- Equal opportunities policy in place
- Reservations for PWDs, EWS, under-privileged sections of society



- Contribution by LIC GJF for COVID relief.
- Contribution by LIC GJF towards Armed Forces Flag Day Fund for welfare of veterans, widows and rehabilitation of ex-servicemen.

Source: Corporation data Note: Data as on 31.12.2023 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG - Sustainable Development Goals; PWD - Persons with benchmark disabilities; EW - Economically weaker sections of society

56



## Embedding ESG in our business - building a sustainable future for the communities



LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 14 of the 17 SDGs



✓Outstanding investments worth INR 14.1bn¹ in renewable energy
✓INR 36.7bn invested in the housing sector in India in FY21

✓ Multi-faceted initiatives for upliftment of poor communities



√ Installation of solar plant at Life Time Animal sanctuary which is shelter home for animal rescue and rehabilitation. Funded for solar power plants at hostel buildings, orphanage, etc.



√5.17 MW rooftop solar capacity installed, resulting in reduction of ~4,308 tons of carbon emissions per annum √Three Green rated buildings constructed.

✓ Contribution by LIC GJF for installation of solar power plant at school hostel building, Vrudhashram, electric crematorium. Eeco vehicles and Eeco Ambulance etc.



✓ Funded for Clean Ganga project to rejuvenate river Ganga and its ecosystem.



✓ Proactive identification of relevant environment and ecosystem issues

✓ Other initiatives including tree plantation drives, adoption of public gardens for their upkeep etc.

 $\checkmark$  Contribution towards purchase of Ambulance for transportation and rescue of wild animals in Kanpur Zoo.

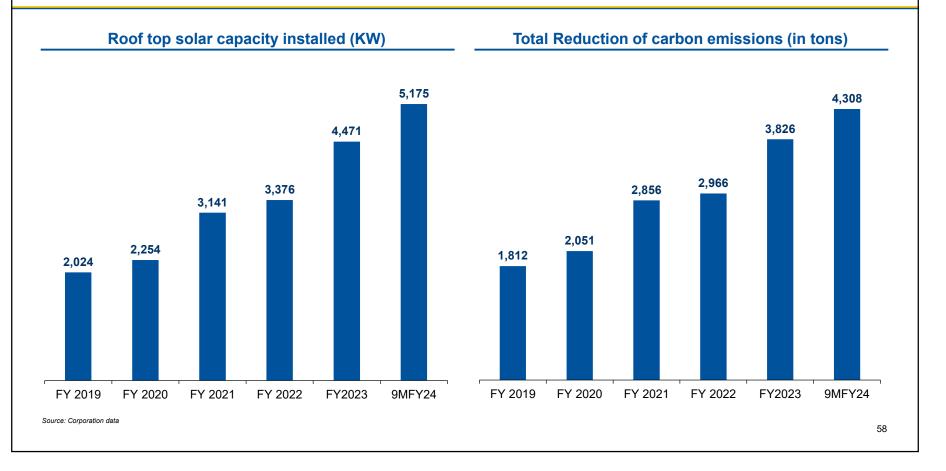
√ installation of solar power plant for Elephant Conservation and Care Centre at Mathura, Uttar Pradesh and at Life Time Animal Sanctuary in Village Gopal Khera, Gurgaon which is shelter home for animal rescue and rehabilitation.

Source: Corporation data Note: Data as on 31.12.2023 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society <sup>1</sup>as on Dec. 2021

57

#### Committed to ESG initiatives across the organization





I 50

#### **Awards & Accolades**





#### **Glossary**



- New Business APE: The sum annualized first year premiums on regular premium policies, and 10.00% of single premiums, written by the Company during the fiscal year from both retail and group customers.
- New Business Premium NBP: Insurance premium that is due in the first policy year of a life insurance contract or a single lump sum payment from the policyholder.
- Individual Rated Premium IRP: New business premiums written by the Company under individual products and weighted at the rate of 10.00% for single premiums.
- \*Renewal Premium: Life Insurance Premiums falling due in the years subsequent to the first year of the policy.
- ❖Embedded Value EV: Embedded Value is the measure of the consolidated value of shareholders' interest in the covered life insurance business, which is all life insurance business written by the Company since inception and in-force as on the valuation date (including lapsed business which have the potential of getting revived). The Embedded Value of the Company has been determined on the basis of the Indian Embedded Value (IEV) Methodology calculated as per APS 10 set forth by the Institute of Actuaries of India (IAI).
- ❖Gross Written Premium GWP: The total premium written by the Company before deductions for reinsurance ceded.

  Value of New Business VoNB: Value of New Business is the present value of expected future earnings from new policies written during a specified period and it reflects the additional value to shareholders expected to be generated through the activity of writing new policies during a specified period.
- ❖VoNB Margin: VoNB Margin is the ratio of VoNB to New Business Annualized Premium Equivalent for a specified period and is a measure of the expected profitability of new business.
- ❖Solvency Ratio: Solvency ratio means ratio of the amount of Available Solvency Margin to the amount of Required Solvency Margin as specified in form-KT-3 of IRDAI Actuarial Report and Abstracts for Life Insurance Business Regulations.

60

### **Abbreviation**



| Term    | Description                   | Term                   | Description                               |
|---------|-------------------------------|------------------------|---|
| GWP     | Gross Written Premium         | Opex                   | Operating Expenses (excluding commission) |
| NBP     | New Business Premium          | CAGR                   | Compounded Annual Growth Rate             |
| NOP     | Number of Policies            | GDP                    | Gross Domestic Product                    |
| APE     | Annualized Premium Equivalent | INR (Rs.)              | Indian Rupees                             |
| IRP     | Individual Rated Premium      | SSS                    | Salary Saving Scheme                      |
| AUM     | Assets Under Management       | TAT                    | Turn Around Time                          |
| Banca   | Bancassurance                 | Traditional<br>Segment | Other than Unit Linked Insurance Plan     |
| ULIP    | Unit Linked Insurance Plan    | Traditional Channel    | Bancassurance + Agency                    |
| PAR     | Participating                 | VoNB                   | Value of New Business                     |
| NON PAR | Non-Participating             | VoNB Margin            | Value of New Business Margin              |
| SDGs    | Sustainable Development Goals |                        |   |

61

#### **Disclaimer**



Except for the historical information contained herein, statements in this presentation which contain words or phrases such as 'will', 'would', 'indicating', 'expected to' etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements.

These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, our growth and expansion in business, the impact of any acquisitions, technological implementation and changes, the actual growth in demand for insurance products and services, investment income, cash flow projections, our exposure to market risks, policies and actions of regulatory authorities; impact of competition; experience with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the impact of changes in capital solvency or accounting standards, tax and other legislations and regulations in the jurisdictions as well as other risks detailed in the reports filed L.I.C. of India, out holding company. We undertake no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

The assumptions, estimates and judgments used in the calculations are evaluated internally where applicable and have been externally reviewed. They represent the best estimate based on the Corporation's experience and knowledge of relevant facts and circumstances. While the management believes that such assumptions, estimates and judgments to be reasonable; the actual experience could differ from those assumed whereby the results may be materially different from those shown herein.

62





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