

14 August 2021

The Manager, Listing Department, **National Stock Exchange of India Limited** Exchange Plaza, Bandra- Kurla Complex, Bandra (E). Mumbai-400051

Symbol : POONAWALLA

**BSE Limited** Corporate Relationship Department 25th floor, Phiroze Jeejeebhoy Towers Dalal Street Mumbai-400001

Company Code: 524000

Dear Sir,

#### Sub: Investors/Analysts' Presentation

<u>Ref: Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure</u> <u>Requirements) Regulations, 2015 (Listing Regulations).</u>

Dear Sir,

Pursuant to Regulation 30 of the Listing Regulations we are enclosing herewith the presentation to be made to the Investors/Analysts on the Unaudited Financial Results of the Company for the first quarter ended 30 June, 2021.

The presentation is also being uploaded on the website of the Company at the URL <u>https://www.poonawallafincorp.com/investor.php#financial-result</u> in accordance with Regulation 46 of the Listing Regulations.

Kindly take the same on record.

Thanking you,

Yours faithfully,

For Poonawalla Fincorp Limited (Formerly, Magma Fincorp Limited)

hum Zaman

Company secretary ACS: 13198

Encl: A/a



# **Poonawalla Fincorp Limited** (Formerly known as Magma Fincorp Limited) Investor Presentation Q1FY22

# Agenda

Key Developments Post Transaction

Board of Directors and Management Team

**Business Strategy** 

Business and Financial Update - Consolidated

Business and Financial Update – Subsidiary / Joint Venture



# **1. Key Developments Post Transaction**

# **Transition Update...**

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Equity infusion of ₹3,456 crore in PFL

Mr. Adar Poonawalla appointed as the Chairman of PFL and PHFL

Mr. Abhay Bhutada appointed as the Managing Director of PFL

Appointment of Group CEO & Group CFO along with other senior management personnel

Rebranded to "Poonawalla" along with revamp of website

Magma Fincorp Ltd. → Poonawalla Fincorp Ltd. (PFL)

Magma Housing Finance Ltd. → Poonawalla Housing Finance Ltd. (PHFL)

Capital infusion of ₹500 crore in PFL's subsidiary, Poonawalla Housing Finance Ltd.

### ...and Business transformation

Leadership team strengthened across functions

Product suite realigned for better risk-adjusted returns

Revised credit policies with stringent parameters implemented across existing and new business lines

Use of Data analytics for delivering targeted value proposition for customers and cross-sell opportunities

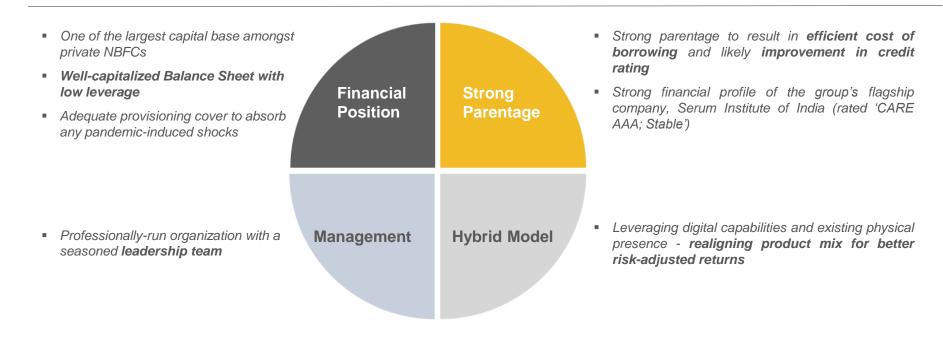
**Unified** Loan Origination System **(LOS)**, Loan Management System **(LMS)** and Customer Relationship Management **(CRM)** platforms implemented

Majority of bank loans re-priced and incremental borrowings being raised at sub 7%

Ready to launch co-branded credit cards; awaiting regulatory approval

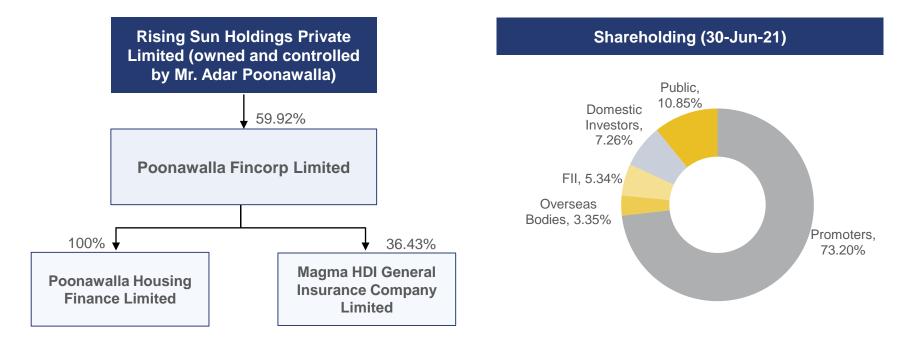
# **Unique Positioning**





Highly capitalized, under-levered, professionally-run organization with strong parentage

# **Holding Structure & Shareholding Pattern**



First listed company in the Poonawalla Group; Strong brand and parentage expected to have a positive impact on the company's market presence, creating a preferred brand for customers and employees alike



# 2. Board of Directors and Management team

## **Board of Directors**





Mr. Adar Poonawalla Chairman & Non-Executive Director



Mr. Abhay Bhutada Managing Director



Mr. Sanjay Chamria Executive Vice Chairman



Mr. Amar Deshpande Non-Executive Director



Ms. Vijayalakshmi R. Iyer Non-Executive Independent Director



Mr. Bontha Prasad Rao Non-Executive Independent Director



Mr. Sajid Fazalbhoy Non-Executive Independent Director



Mr. Prabhakar Dalal Non-Executive Independent Director

# **Management Team**







#### Girish Poddar Chief Risk Officer

Previously, Head of Commercial at Bajaj Finance Limited







Head Collections
Previously, worked with Tijaya Enterprises Ltd
Rajendra Tathare
Chief Credit Officer

Previously, President and CHRO at Zigitza Healthcare Limited

Previously, Head of Credit Underwriting Fullerton India

Group Chief Human Resources Officer







Manoj Kutty Gujaran Chief Compliance Officer (CCO) Previously, CCO and Company Secretary at Poonawalla Finance

#### Anup Kumar Agarwal,

**Manish Kumar** 

Mahender Bagrodia

Chief Internal Auditor Previously, Risk and Audit Head at Poonawalla Finance



# 3. Business Strategy



"To be a diversified techenabled NBFC focused on risk calibrated growth, with customer centric approach, providing a growth-oriented environment for its people and creating value for the shareholders." To be amongst Top 3 NBFCs for consumer and small business finance

Risk-calibrated accelerated growth ~3x of Current AUM

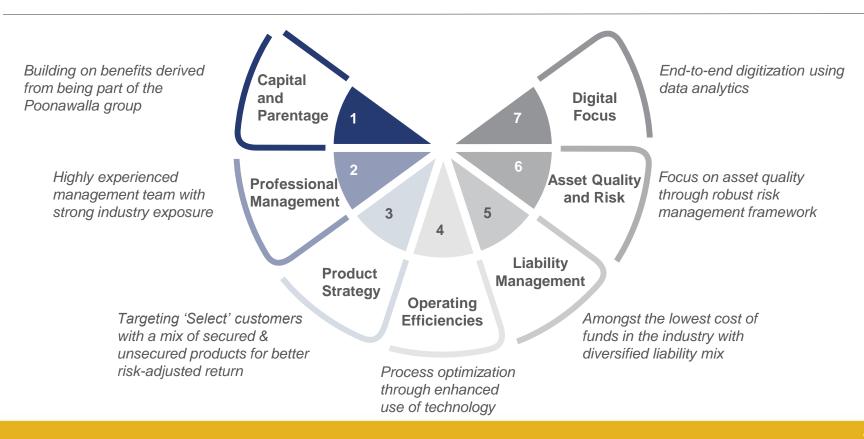
Amongst the lowest COF in the industry ~250 bps reduction in Borrowing Cost

Best-in-class Asset Quality; Net NPAs < 1%

Accelerate the growth trajectory of PHFL followed by value unlocking through IPO

# **Core Strategic Pillars**



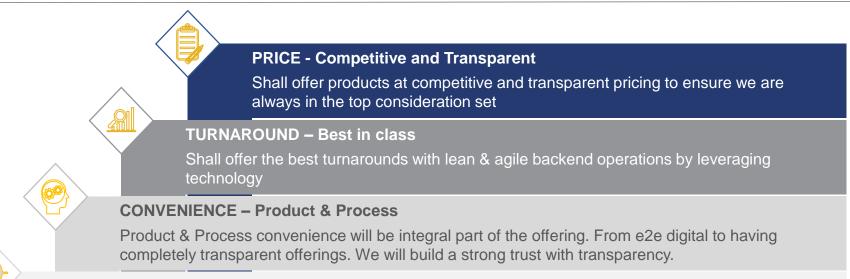


### Phased Strategy Execution Consolidate-Grow-Lead

Consolidate	Grow	Lead
(1-9 months)	(9-18 months)	(18-36 months)
<ul> <li>People</li> <li>Products</li> <li>Branches</li> <li>Digital</li> <li>Data Analytics</li> <li>Risk Management</li> <li>Systems</li> </ul>	<ul> <li>Introduce new products and expand cross sell</li> <li>Build branch lite model</li> <li>Enhance digital capabilities</li> <li>Build D2C model</li> <li>Enhanced Data-Analytics based origination</li> <li>Robust risk management</li> <li>Automation of processes</li> </ul>	<ul> <li>Leadership in chosen Products</li> <li>Leadership in chosen Geographies</li> <li>Leadership in Process Automation</li> <li>Leader in Risk Management</li> <li>Leader in Data Analytics &amp; Usage</li> </ul>

# **Multi-tiered Customer Proposition**





#### **SERVICE – Exceptional**

All customers will get exceptional service to ensure the experience brings them back to the Poonawalla brand every time they think of a financial services product

PTCS Model – Price | Turnaround | Convenience | Service

# **Product Strategy Roadmap**

Existing Products	Q2FY22	Q3FY22	Q4FY22
Pre-owned Cars	Personal Loan	Small ticket LAP	Consumer Durables
Business Loans	Loan to Professionals	Merchant Cash Advance	EMI Card
Affordable Home Loan	LAP	Co-branded Credit Card	Supply Chain Finance
Affordable LAP	Medical Equipment Loan	Machinery Loan	Co-Lending
Tra	nsition towards Consun	ner and Small Business	Finance
Granular portfolio	Focus on credit tested customers	Data analytics driven approach	Cross-sell of fee-based products
	Divital first spores	ch across product lines	

### **Digital Focus** Best-in-class Technology & Analytics

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#### **Technology Led**

Expand **Technology capabilities** through a dedicated technology center in Pune which will form backbone for all technology related requirement and support

#### **Data & Analytics Driven**

Strong **Data & Analytics team**, focused on delivering targeted value proposition to the customer and generating cross sell opportunities

#### **Digital First**

<u>**Digital first**</u> approach across organization to get speed, control, scale and operational efficiency



#### **Acquisition Strength**

Building <u>direct acquisition channel via Digital</u> to ensure that the customer ownership and connect is optimized

#### **Product Innovation**

Technology & Digital led product innovation to be the core for product differentiation

#### **Customer Service**

State of the art contact center to complement <u>Digital Acquisition channel</u> and bring in conversion efficiencies. Integrated approach to customer service with <u>Technology driven</u> "Do it Yourself" solution to ensure best in class experience

### **Digital Focus** Infrastructure & Architecture to Support



### End to End Digital Focus – Customer Acquisition Best-in-class technology & analytics



#### Strong digital acquisition channel for direct business 7. Technology Enabled Customer Service Customer service enabled with technology for self service, single view of data and time bound closure

**1. Digital Acquisition** 

service, single view of data and time bound closure of requests. Online Reputation tool implemented in-house

#### 6. Data & Analytics Based – Upsell & X-Sell

Data & Analytics based offerings for existing customer base to ensure high retention & product penetration

#### 5. Online Disbursement – API Factory

Complete online process for pre disbursement activities like e-Agreement & e-Nach

#### 2. Online Channel Partner Login

Online platform for channel partners to digitally login the loan applications

#### 3. Integrated CRM

Integrated CRM with website & channel platform

#### 4. Online Credit Decisioning-API Factory

Complete API based integration for information access, online checks, validations and credit rule engine

# **Illustration: E2E Digitized Process**



# **Data Science and Analytics**



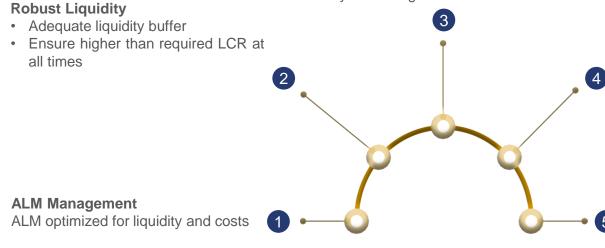
Sales & Distribution	Credit Risk & Monitoring	Collections Optimization		
Impact Areas	Impact Areas	Impact Areas		
<ul> <li>Selection of customer segments and geographies</li> <li>New to PFL customer acquisition through Pre-Approved offers</li> <li>Cross Sell/Up Sell on existing PFL base</li> </ul>	<ul> <li>Underwriting using multiple variables on data analytics based architecture</li> <li>Portfolio Quality monitoring and optimisation</li> </ul>	<ul> <li>Predictive models to identify default and cure</li> <li>Optimization of agency allocation</li> </ul>		
<ul> <li>Benefits</li> <li>Access to High Quality customer's base</li> <li>Lower cost of Acquisition</li> <li>Lower Credit Cost with higher IRR</li> <li>Higher Customer Wallet share and retention</li> </ul>	<ul> <li>Benefits</li> <li>Cost optimization</li> <li>Improves TAT and hence enhance customer experience</li> <li>Policy optimisation leading to better portfolio quality</li> </ul>	<ul> <li>Benefits</li> <li>Reduce bounce and thereby cost of collection</li> <li>Higher collection efficiency by sharpening channel of cure/collection</li> <li>Improve productivity of collection resources by focused targeting of defaulters</li> </ul>		

### **Liability Strategy** Building an Efficient Liability Franchise



#### **Diversification of liabilities**

- Diversified relationship across banks, mutual funds, insurance companies and other capital market lenders
- Progressive increase in capital market borrowings to reach steady state range of 40%-45%



#### **Credit Rating Enhancement**

Strong parentage, professional management and well capitalized balance sheet to support improvement in credit rating

#### **Optimize Cost of Borrowings**

- To have one of the lowest cost of funds in the industry (currently borrowing at sub 7%)
- Repricing of high-cost debt
- Successive reduction in cost of borrowings in line with interest rate environment

# **Robust Risk Management Framework**



Board of Directors								
Risk Management Committee		ALCO	Audit Committee	IT Security Committee				
		Independent Risk	Management Unit					
1 <sup>st</sup> line of defense		2nd line o	of defense	3rd line of defense				
Operational and Business Units (design and operating effection			e, Operational Risk, ec and Compliance	Independent Assurance by Internal Audit				
Components of Risk Management	Overarching principles and execution							
Risk Governance	<ul> <li>Risk Appetite Statements set the guardrails</li> <li>Quarterly Committee meetings to assess enterprise risk profile</li> <li>Well defined risk policies and standards</li> </ul>							
Operating controls & compliance	<ul> <li>Comprehensive Risk library. Regular monitoring of Key Risk Indicators. Timely reporting of Operational Risk (OR) incidents and frauds.</li> <li>Internal Financial Controls (IFC) standards as mandated by Companies Act</li> </ul>							
Credit underwriting strategies	<ul> <li>Decisioning platforms based on segmental behavior and risk-based pricing</li> <li>Automated Credit Rule Engine with connectivity to bureau and fraud systems</li> </ul>							
Analytics driven portfolio management		<ul> <li>Statistically derived Early Warning Indicators (EWI) and Continuous Portfolio Monitoring Indicators (CPMI)</li> <li>Robust Probability of default (PD) &amp; Loss given default (LGD) models guide consistently accurate loss forecasting</li> </ul>						
Capital & Liquidity Management	Proactive management of ALM mismatch in each time bucket     Prudent capital and liquidity buffers for stress resilience							



# **4. Business and Financial Update**

# **Executive Summary**

#### AUM

- AUM at ₹14,424 crore flat on QoQ basis due to COVID-19 restrictions across the country.
- AUM of Continued products increased by ~6% on YoY basis and ~1% on QoQ basis, further pick-up visible in Jul-21

#### **NIM and Profitability**

- Q1FY22 NIM was 7.9%, up from 6.8%% in Q1FY21
- Consolidated PBT for Q1FY22 at ₹81 crore, up 72% YoY
- RoA at 1.8%, up from 0.9% in Q1FY21

#### **Credit Cost and Asset Quality**

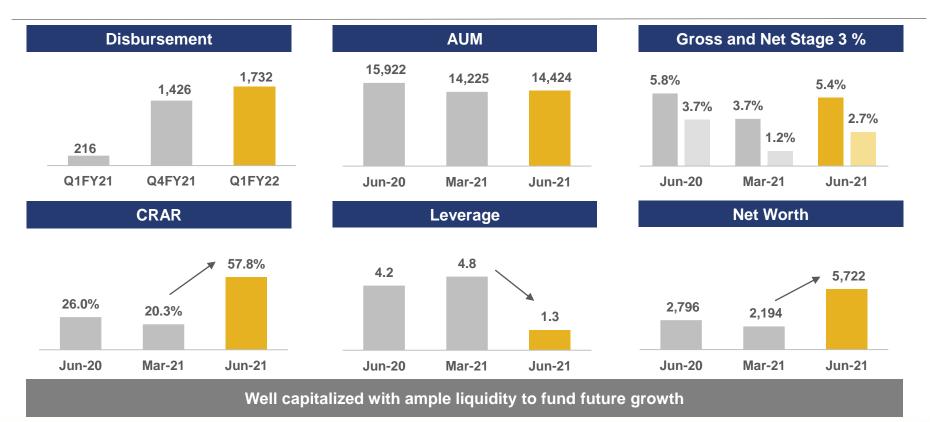
- Gross Stage 3 at 5.4% vs 5.8% in Q1FY21; expect sharp improvement during rest of the year as normalcy returns.
- Stage 1 & 2 provision coverage ratio (PCR) stands at 4.5% vs 2.5% in Jun-20; Stage 3 PCR at 51.0%
- COVID provision carried as at end of Q1FY22 ₹283 crore (2.0% of AUM)

#### Liquidity and Balance Sheet resilience

- Comfortable liquidity of ₹3,238 crore as on 30-Jun-21
- Incremental cost of borrowing at sub 7%
- CRAR at 57.8% vs 26.0% in Jun-20, driven by capital infusion; providing ample room for growth

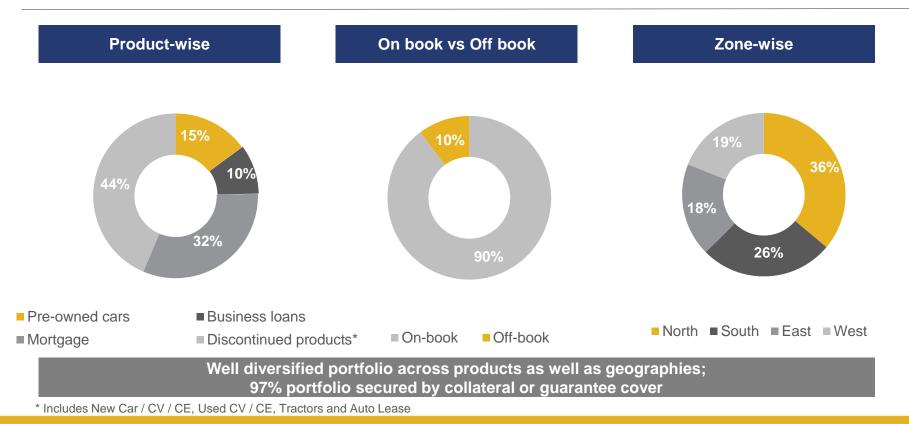
# **Key Financial Parameters**





Values in ₹ crore

# **Diversified AUM Mix**



# **Asset Quality**



	PFL			PHFL			Consol		
	Jun-20	Mar-21	Jun-21	Jun-20	Mar-21	Jun-21	Jun-20	Mar-21	Jun-21
Stage 1 PCR (%)	1.4%	4.9%	1.6%	0.3%	1.0%	0.4%	1.2%	4.0%	1.3%
Stage 2 PCR (%)	15.4%	29.7%	22.4%	16.1%	21.8%	14.1%	15.4%	28.4%	20.8%
Stage 1 & 2 PCR (%)	2.9%	8.5%	5.3%	0.8%	2.8%	2.2%	2.5%	7.2%	4.5%
Gross Stage 3	771	419	638	40	46	59	811	465	697
Net Stage 3	493	124	304	24	22	38	517	146	341
Gross Stage 3 (%)	6.7%	4.3%	6.4%	1.6%	1.6%	1.9%	5.8%	3.7%	5.4%
Net Stage 3 (%)	4.4%	1.3%	3.2%	1.0%	0.8%	1.2%	3.7%	1.2%	2.7%
Stage 3 PCR (%)	36.1%	70.4%	52.4%	39.8%	51.8%	36.5%	36.3%	68.6%	51.0%
ECL Provision on Loan book	5.1%	11.2%	8.3%	1.4%	3.6%	2.8%	4.5%	9.5%	7.0%

Asset Quality ratios computed on On Book AUM

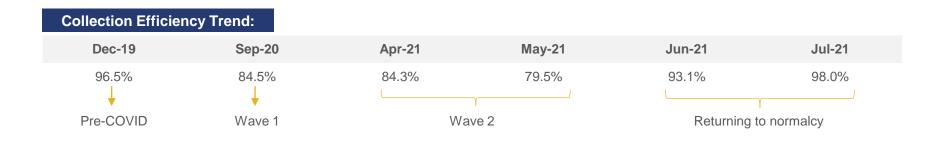
- Dut of total Stage 3 assets, ₹143 crore (21%) have rolled back to less than 90 bucket in Jul-'21
- Additional COVID provision stands at ₹283 crore as on 30-Jun-21 (2.0% of AUM)

Values in ₹ crore

### **Asset Quality** Collection Efficiency Trending Towards Pre-covid Levels

#### Restructuring

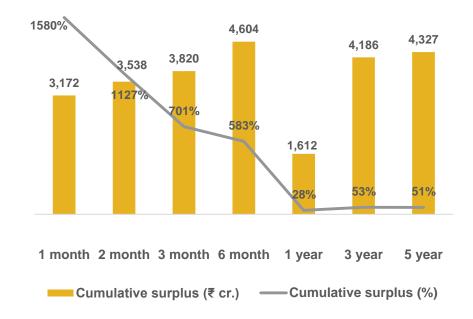
- Total restructured assets as at 30-Jun-21 was ₹854 crore (5.9% of AUM), of which portfolio restructured under Resolution Framework – 2.0 is ₹325 crore
- Out of total restructured assets of ₹854 crore, ₹510 crore (60%) is in 0 bucket. However, for the purpose of asset classification and provisioning, ₹709 crore (83%) of total restructured assets have been classified under Stage 2.
- Provision on restructured portfolio (excluding management overlay provisions for COVID wave 2) stands at ₹152 crore (18%) as on 30-Jun-2021



#### Liquidity update (Consolidated)

- Overall available liquidity of ₹3,238 crore
- Additional undrawn sanctions in hand ₹625 crore
- Borrowing mix: Term Ioan 37%, PTC 20%, NCD -16%, Perpetual and Sub-debt - 8% and working capital - 19%
- Incremental cost of borrowing at sub 7%

#### Structural Liquidity – PFL (Standalone)



# **Consolidated Profit & Loss Statement**



Q1FY22	Q4FY21	Q1FY21	FY21	Particulars	Q1FY22	Q4FY21	Q1FY21	FY21
				AUM	14,424	14,225	15,922	14,225
7.9%	9.2%	6.8%	8.2%	NIM (incl. fee income)	284	337	274	1,252
4.3%	4.0%	3.4%	3.6%	Opex <sup>#</sup>	155	145	136	542
3.6%	5.2%	3.4%	4.7%	Pre Provision Operating Profit	129	191	138	710
1.5%	28.8%	2.3%	9.6%	Credit cost <sup>#</sup>	52	1,053	94	1,464
0.1%	0.0%	0.1%	0.0%	Share of profit in JV	4	(2)	3	5
2.3%	-23.6%	1.2%	-4.9%	PBT % / Profit Before Tax	81	(864)	47	(749)
1.8%	-17.7%	0.9%	-3.7%	ROA% / Profit After Tax	65	(648)	38	(559)

# Premium paid under Credit Guarantee scheme clubbed with Credit cost

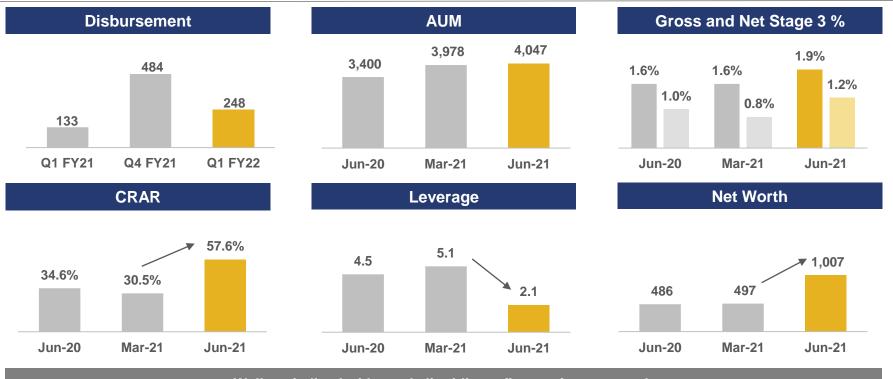


# 5. Business & Financial Update – Subsidiary / Joint Venture

# Poonawalla Housing Finance Limited (Formerly known as Magma Housing Finance Limited) (Subsidiary)

# **Key Financial Parameters**

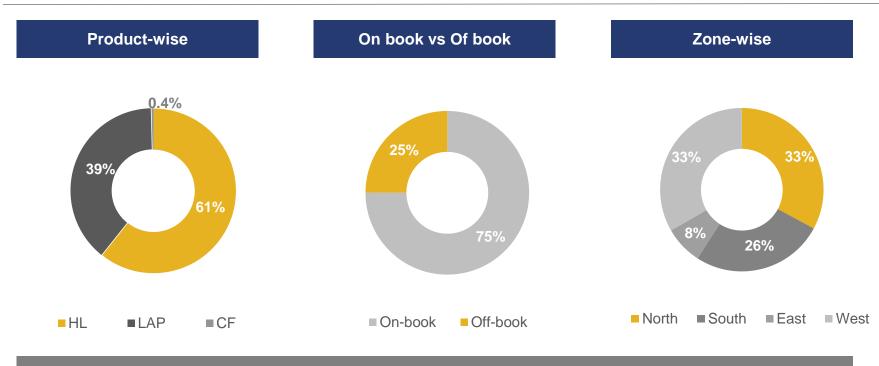




Well capitalized with ample liquidity to finance future growth

Values in ₹ crore

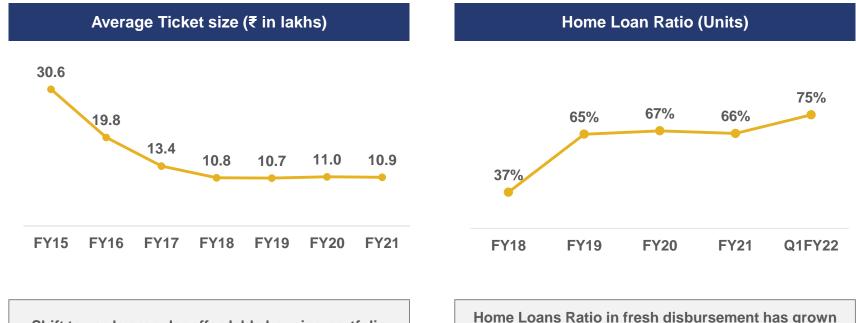
# **Diversified AUM Mix**



With the new capital infused, the company is poised for accelerated growth in AUM

#### **Business Update**





Shift towards granular affordable housing portfolio

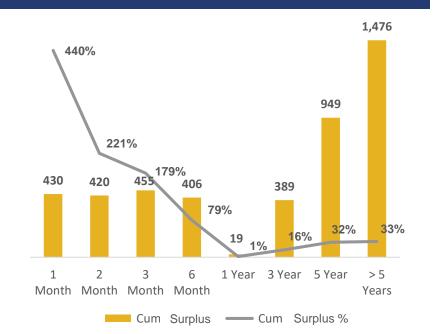
Home Loans Ratio in fresh disbursement has grown from 37% in FY18 to 75% in Q1FY22

Average ticket size (ATS) = Average disbursement amount per case

### **Strong ALM Profile with Adequate Liquidity**

#### Liquidity update

- Overall available liquidity of ₹391 crore
- Additional undrawn sanctions in hand ₹175 crore
- Borrowing mix: Term Ioan 66%, PTC 6%, NCD
   21%, Perpetual and Sub-debt 5% and Working
   Capital 2%
- Incremental cost of borrowing at sub 7%



**Structural Liquidity for PHFL** 



Q1FY22	Q4FY21	Q1FY21	FY21	Particulars	Q1FY22	Q4FY21	Q1FY21	FY21
				AUM	4,047	3,978	3,400	3,978
5.1%	8.4%	4.8%	6.8%	NIM (incl. fee income)	51	81	40	247
2.8%	3.2%	2.7%	2.8%	Opex	28	31	22	103
2.3%	5.2%	2.1%	4.0%	Pre Provision Operating Profit	23	50	18	144
1.1%	8.1%	1.0%	3.6%	Credit cost	11	77	8	129
1.2%	-2.8%	1.1%	0.4%	PBT % / Profit Before Tax	12	(27)	9	14
0.9%	-2.1%	0.9%	0.3%	ROA% / Profit After Tax	9	(20)	7	11

# Magma HDI General Insurance Limited (Joint Venture)

#### **Quick Snapshot**

One of the highest claims settlement ratio companies for Motor Own Damage (94%) in FY21

One of the lowest Motor Own Damage loss ratio in Industry: 44.9% as at FY21

One of the Top 5 companies with least number of complaints intimated per 10,000 policies issued in FY21

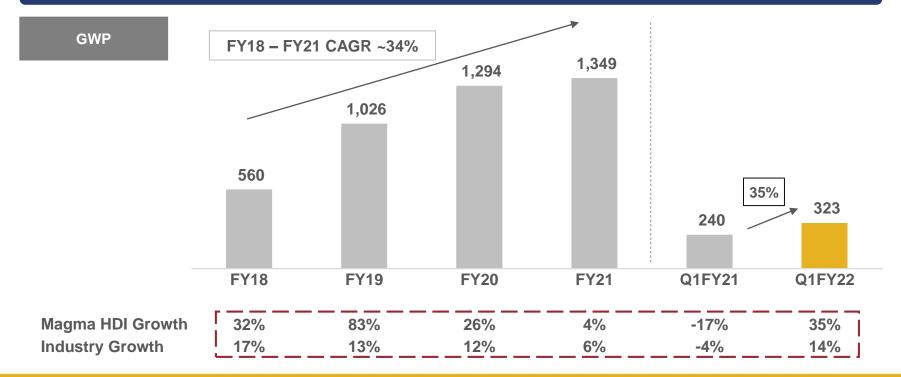
One of the lowest Capital burn ratio as at FY21 amongst the 2nd wave private players

One of the highest Investment Leverage ratio of 6.9 as at FY21 amongst the 2<sup>nd</sup> Wave private players

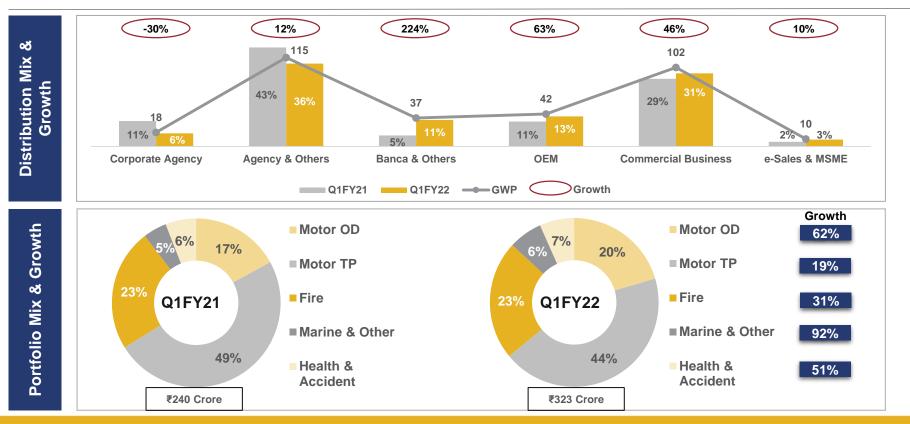
#### **Built on Strong Risk Foundation**







#### **Diversified Distribution & Portfolio Mix**



# **Enhancing Distribution Through Partnerships**

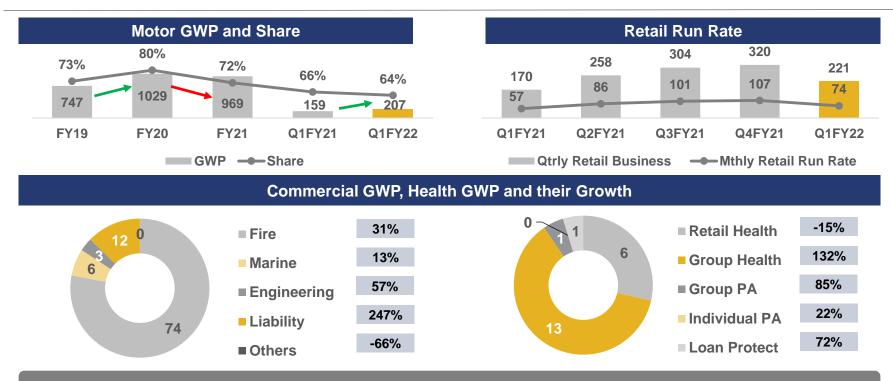


Offices & Channel Partners	FY19	FY20	FY21	Q1FY22
Number of Branches	169	170	133	132
Agents + POS* + MISP#	5,028	6,558	7,614	7,984
Corporate Agents	7	13	11	11
OEM <sup>^</sup> Tie-ups	1	6	14**	14
Number of Districts where policies are is	Number of Distri	cts where claims	are serviced : 546	

Generating business from over 83% districts with the ability to service claims in more than 80% districts in India through strong use of technology

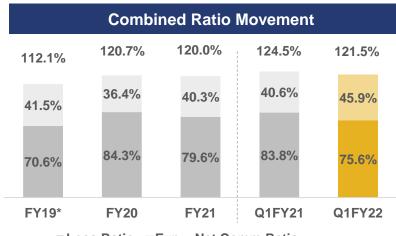
\*POS – Point of Sale, #MISP – Motor Insurance Service Provider; \*OEM - Original Equipment Manufacturer \*\* Out of 14 OEM Tie-up in FY21, business commenced with 13 in FY21 and one in Q1FY22

#### **Strong Growth in Retail Health & Fire**



Contribution of retail business in total business stands at 68% in Q1FY22

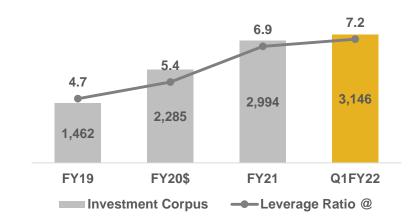
#### **Continuous Accretion in Investment Book**



Loss Ratio Exp + Net Comm Ratio

Investment Book - Rating Mix	Q1FY22
AAA	93.0%
AA+	2.6%
AA	1.1%
AA-	2.6%
A+ & below	0.6%

Investment Book & Leverage ratio



Solvency for the company stands at 1.82 times as against 1.50 times required by IRDAI

\* Normalised ; @ - Closing Investment corpus by closing capital, \$Partial allotment of share Application money considered in closing capital

#### **Profit & Loss Statement (Ind AS)**

Particulars	Q1FY22	Q1FY21	Q4FY21	FY21	
Gross Written Premium	323	240	438	1349	
Net Written Premium	181	138	237	798	
Net Earned Premium	202	188	192	762	
Net Claims Incurred	153	157	150	607	
Net Commission	(12)	(10)	(17)	(55)	
Management Expenses	96	66	114	382	
Impairment loss	0	15	3	28	
Underwriting Profit	(35)	(40)	(58)	(200)	
Investment & Other Income	51	50	52	219	
Profit Before Tax	16	10	(7)	19	
Profit After Tax	12	8	(5)	15	



# Annexure

#### **PFL Standalone Profit & Loss Statement**

Q1FY22	Q4FY21	Q1FY21	FY21	Particulars	Q1FY22	Q4FY21	Q1FY21	FY21
				AUM	10,671	10,563	12,903	10,563
8.7%	9.2%	7.1%	8.4%	NIM (incl. fee income)	231	256	233	1,002
4.8%	4.1%	3.5%	3.7%	Expenses <sup>#</sup>	127	115	114	440
3.9%	5.1%	3.7%	4.7%	Pre Provision Operating Profit	103	140	119	562
1.5%	35.2%	2.6%	11.2%	Credit cost <sup>#</sup>	41	976	86	1,335
2.4%	-30.1%	1.0%	-6.5%	PBT % / Profit Before Tax	63	(835)	34	(773)
1.9%	-22.6%	0.8%	-4.9%	ROA% / Profit After Tax	50	(626)	27	(578)

<sup>#</sup> Premium paid under Credit Guarantee scheme clubbed with Credit cost

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