

Ref. No.: AUSFB/SEC/2019-20/486

Date: 15th February 2020

**Listing Department** 

National Stock Exchange of India Limited, Exchange Plaza, Bandra Kurla Complex, Bandra (East), Mumbai 400051,

Maharashtra.

Symbol: AUBANK

Department of Corporate Services,

The BSE Limited,

PhirozJeejeebhoy Towers, Dalal Street, Mumbai 400001,

Maharashtra.

Scrip Code: 540611

Dear Sir(s),

Sub: Disclosure under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

In reference to our letter Ref No: AUSFB/SEC/2019-20/484 dated  $13^{th}$  Feb 2020 regarding investors and analysts meet held at Mumbai on  $12^{th}$  February 2020 at the Edelweiss India Conference 2020 , we also hereby enclose the presentation covering the business update of the bank.

You are requested to take note of above and bring it to the notice of all concerned.

Thanking You,
FOR AU SMALL FINANCE BANK LIMITED

**Manmohan Parnami** 

**Company Secretary & Compliance Officer** 

**Enclosure: Presentation** 

Jaipur - 302001, Rajasthan, India Phone: +91 141 4110060/61, Fax: +91 141 4110090

CIN: L36911RJ1996PLC011381

Formerly known as Au Financiers (India) Limited



# Crossed the Halfway Mark

#### Retail Focused | Technology Led | Customer Centric | Well Capitalized | Fast Learning

Assocham
Best MSME
Bank
SME Excellence
Award

ABP BFSI
Bank with
leading Financial
Inclusion
initiatives

ET Now
Bank with
Best
Technology
Orientation

CIBIL
Best Data
Quality
Management

Golden Peacock
Award for
Excellence in Risk
Management

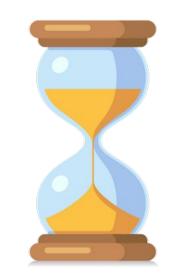


#### April 2017



The Beginning as SFB

#### December 2019



Crossed the Halfway Mark

April 2022

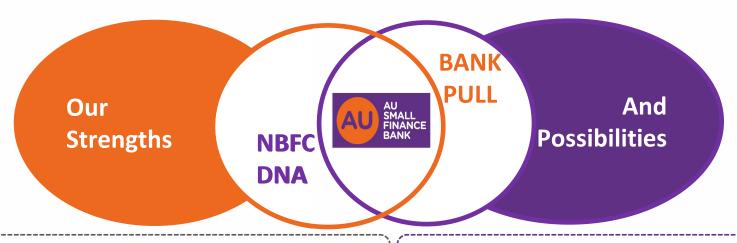


Completion of 5 years as SFB

First 11 quarters' Performance & Learnings Next 9 quarters' Expectations & Way forward

## **AU Bank - Leveraging best of both worlds**





"ear to the ground", agility, push and cost-conscious approach

Bank Brand - The biggest multiplier, a natural Pull

24+ years of small ticket, secured lending vintage in niche product / customer segments

Comprehensive suite of products and services -a significant cross-sell lever; Untapped markets

Nuanced understanding of "perceived risks" with resilient pricing power

Strong Balance Sheet, healthy capital adequacy; compliant with SFB guidelines

Strong underwriting, monitoring and collections – core DNA

Operating Leverage – Unfolding gradually. Investing in Brand, Engagement, Tech, Product and Distribution

**Execution Focused Leadership Team Stable and Seasoned Second Line** 

## Tangibles of last 11 quarters



**Our Own Expectations** 

Outcome

**Disbursements Growth** 

35-40%

**55%** 

**Proportion of Retail** 

Born Retail, would continue to be 80%

80%+

**Deposits Accretion** 

To fund incremental disbursements

INR Mn

191,330

Incremental Loan AUM

Incremental Deposits

**Return on Average Assets** 

Should be >1.0%

~1.8% (9M)

**Return on Average Equity** 

Should not be in single digit

~17.4% (9M)

## **Power of Banking Platform**



### **Limitless Opportunities, Perpetual Journey**

| Particulars               | 31-Mar-2017 | 31-Dec-2019 | Growth    |
|---------------------------|-------------|-------------|-----------|
| Touchpoints               | 301         | 624         | 2.1 Times |
| Total Assets (INR Mn)     | 97,810      | 383,940     | 3.9 Times |
| Net Worth (INR Mn)        | 19,880      | 42,370      | 2.1 Times |
| Total Customer A/c's      | 280,349     | 2,059,245   | 7.3 Times |
| Loan AUM (INR Mn)         | 107,340     | 298,670     |           |
| Total Deposits (INR Mn)   | 0           | 238,650     | n.m.      |
| CASA + Retail TD (INR Mn) | 0           | 105,170     | n.m.      |
| Employees                 | 8,515       | 15,308      | 1.8 Times |
| No of Product Offerings   | 5           | 29          | n.m.      |

- Transition from NBFC to Bank
- IPO
- Scheduled Commercial Bank
- Preferential Equity issuance of INR 10 billion to Temasek Holdings
- Credit Rating upgraded to AA- / Stable
- Strong growth in Advances & Deposits, stable asset quality and ROA of ~1.8%
- Inducted 3 new independent directors taking the strength of the board to 10 members with 7 independent directors

## **Operational Highlights**

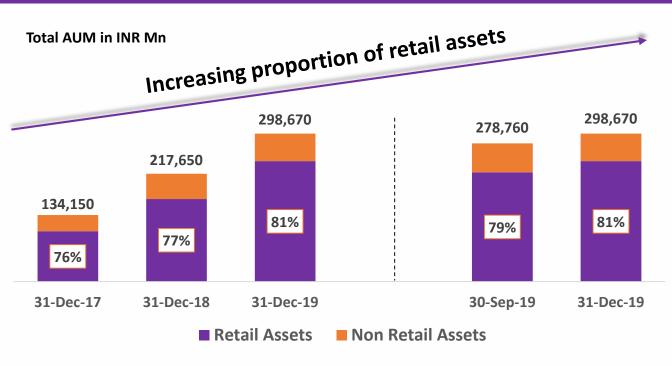


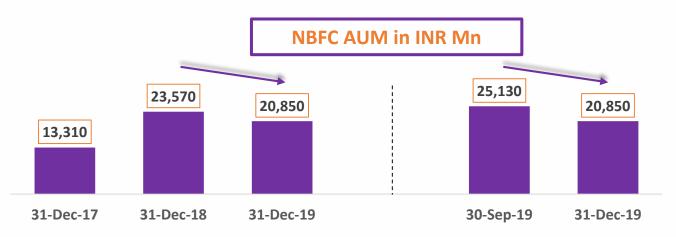
## **Continued focus on growing Retail Assets**

98% of total AUM is secured



Diversified portfolio of 162 entities with ATS of INR 130 Mn





## **Operational Highlights**

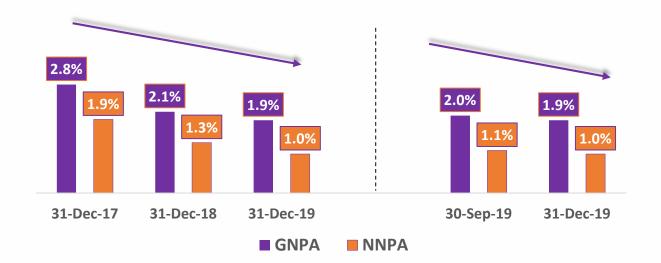


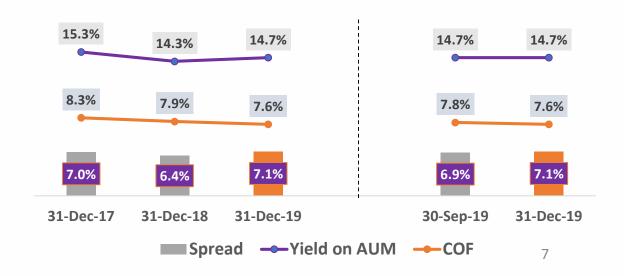
### **Superior Asset quality**

despite slowdown and daily NPA tagging



- Increase in yields
- Reduction in cost of funds

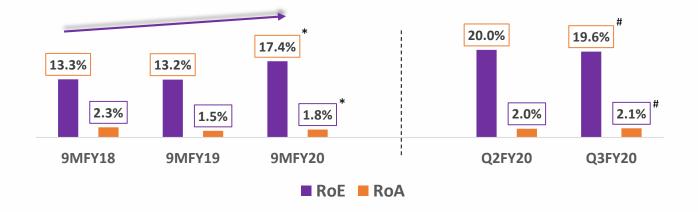




## **Operational Highlights**

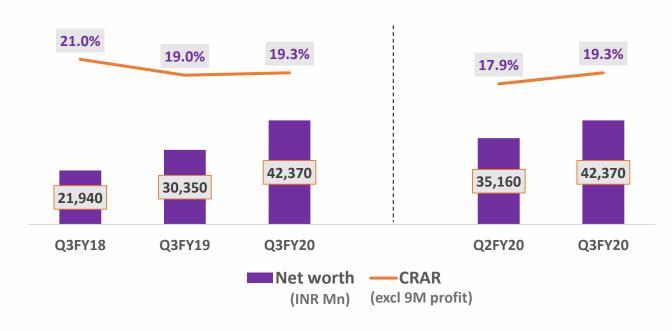


## RoE and RoA show marked improvement



## Adequately capitalized for growth

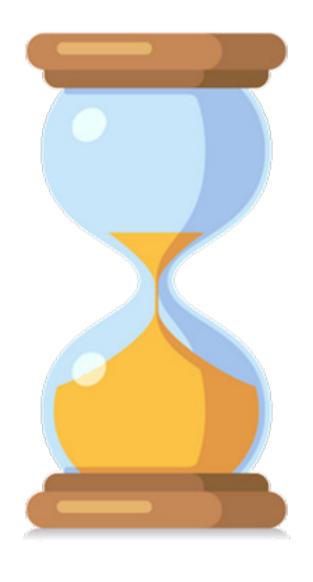
- Investment of INR 5.25 Bn from Temasek in Dec 2019
- Additional buffer of investment in Aavas Financiers Ltd of ~INR 9 Bn at current market valuation



<sup>\*</sup> Excluding profit on sale of shares in Aavas Financiers Limited (RoA – 2.1%, RoE – 19.9%)

<sup>#</sup> Received INR 5.25 Bn from Temasek post warrant conversion in Dec 2019





# The Upcoming Time

A forever journey

## **Product Highlights**



#### **Personal Banking**















Savings A/C

**Term Deposit** 

**Insurance** 

**Wheels Loan** 

**Home Loan** 

**CD** Loan

**Gold Loan Unsecured Loan** 

**Deposits** 

**Investment** 

84

**Advances** 

#### **Commercial Banking**















**Current A/C** 

**SBL** 

**Business Banking** 

**Trade FOREX** 

**Agri SME** 

**NBFC** 

**REG** 

## **Key Enablers**





### Built on strong Foundation



Detailing & Execution oriented, pricing the risk, robust asset quality







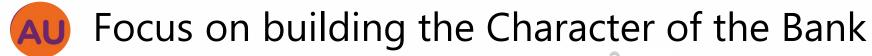












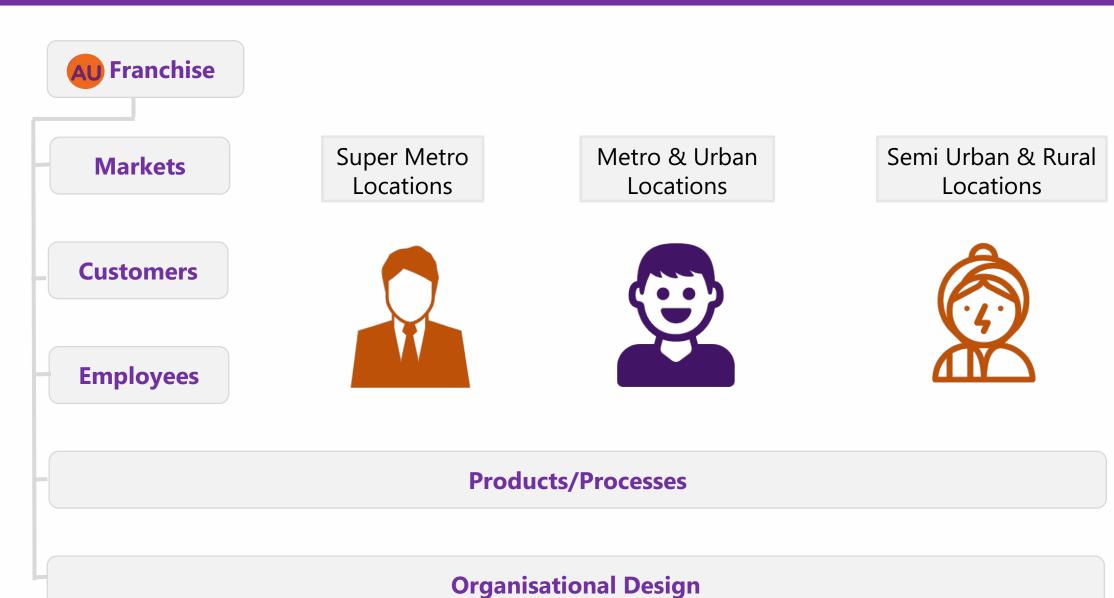






## **Building the Franchise**





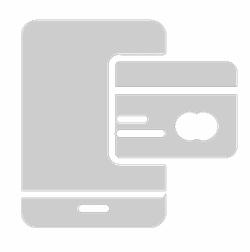
## 3 Pillars of a Bank











Bank

**Deposits** 

**Advances** 

**Payments** 

**Customer** 

Discretionary

Requirement

Necessity

### **Tech and other initiatives**





Two-Wheeler paperless, end-to-end digital journey (Similar digital journeys for Wheels and SBL are in process)



Analytics driven pre-approved Personal loan & Consumer Durable Loan, scaling up business with FinTech partners



Live with all payment modes



Paperless onboarding for Branch Banking customer with digital account opening flows for CA, SA, FD; ~95% accounts are opened under 30 minutes.



Saving Account on Whatsapp, an industry first initiative



Contactless premier best-in-class debit card launched - Superior customer value proposition through hyper local tie ups and offers on our Debit Cards



Comprehensive corporate Internet Banking solution



Best-in-class Mobile Banking App coming soon

## Key takeaways







- ☐ Bank is the safest, stable, inspiring and most responsible business model
- ☐ Continuation of our understanding of asset business important to take the Bank to next level



- Creation of value proposition for attracting deposits
- ☐ Branch Banking to be made viable sooner than later



- Shift from product centric to customer centric business model
- ☐ The Customer should become profitable for the success of a bank



- ☐ Serving customers better strong focus on cross sell
- 'Phygital' distribution important for success

## **Limitless Opportunities.....**

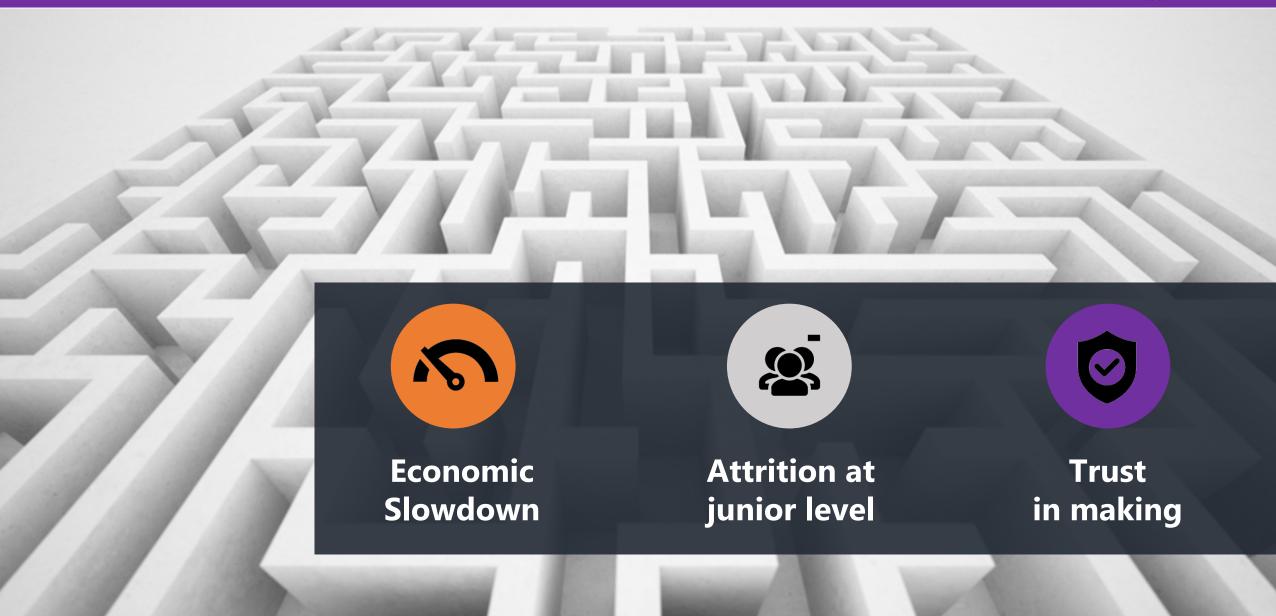


#### Mapping some of the opportunities in Presence, Deposit & Lending space

|                    | India    | AU Bank  | Opportunities |
|--------------------|----------|----------|---------------|
| Districts          | 727      | 243      |               |
| Deposits (INR)     | 131.3 Tn | 230 Bn   |               |
| New Vehicle (9M)   | 2.1 Mn   | 0.055 Mn |               |
| Used Vehicle (FY19 | 9) 4 Mn  | 0.11 Mn  |               |
| Two-Wheeler        | 13.8 Mn  | 0.01 Mn  |               |
| No. of MSMEs       | 63.3 Mn  | 0.11 Mn  |               |
| Housing shortage   | 18.78 Mn | .005 Mn  |               |

## Challenges





## **Compliance with Licensing Guidelines**





79%

of our loans to priority sector

**Financial** Inclusion is in our DNA 59%

of loans less than 25 lakh

Granular

28% of our branches corner

in rural areas

Reaching every remote

## Way forward



- □ Right combination of **4Ds Data, Digital and Distribution** will allow us to deliver **Delight** to our 'Customers'
- ☐ Consistently **Grow Assets by 30-35% p.a**.; Assets Targeted to reach at USD 10 billion by 2022
- ☐ Funded by **Granular Deposit Base**; Deposits targeted to fund ~80% of Loan AUM
- ☐ Focus on Input
- ☐ Aspiring to become a Universal Bank



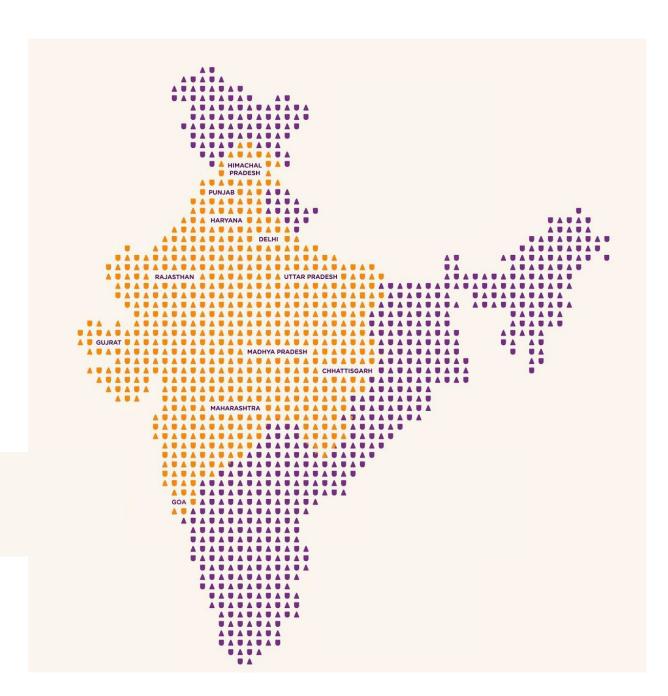
**Distribution Strategy** 

**Well Capitalised** 

**Technology Led Bank** 

If we grow the right way, then we build a brand. If we build a brand, then we will be forever!







# Thanks

RBIThe Government of India Shareholders **Partners** Customers

All of you



# चलो आगे बहें!