# matrimony.com

### May 21, 2020

**Corporate Relationship Department** BSE Ltd., Phiroze Jeejheebhoy Towers Dalal Street, Mumbai - 400 001

Dear Sir/Madam,

Sub: Submission of the copy of Investor presentation under regulation 30 of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015.

Ref: BSE Scrip code: 540704 / NSE Symbol: MATRIMONY

Pursuant to Regulation 30 of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, please find enclosed the copy of Investor presentation for the quarter and year year ended March 31, 2020.

The aforesaid presentation is also being hosted on the website of the Company viz., www.matrimony.com.

Submitted for your information and records.

Thanking you

Yours faithfully,

For Matrimony.com Limited

S.Vijayanand **Company Secretary & Compliance Officer** 

No.94, TVH Beliciaa Towers, Tower II, 10th Floor, MRC Nagar, Chennai – 600028

### matrimony.com

INVESTOR PRESENTATION | MAY 2020

Celebrating 20 Years of Happy Marriages



### Matrimony.com at a glance

### matrimony.com

Founded by Mr. Murugavel Janakiraman in the year 2000 as a community portal for Indians living and working abroad, and since then become the largest Indian matchmaking service.

Pioneer and leader in the Indian online matchmaking space.

Largest active user base of 4.60 Mn profiles.

Providing diversified online matchmaking services both online and offline to cater to the unique requirements of Indian origin consumers like regional, community, and also tailor made services for the elite.

Forward integrated into providing marriage services by aspiring to become a one stop shop for our customers in an asset light vendor platform for venue bookings, photography, catering, decorations, etc.

The market cap of the company as on 31st March 2020 ~ INR 6 Bn



Services 3%



### Our Leadership Position



Market Leader: Highest market share pan India



Paid subscription base of 7,00,000+ profiles in FY2020



Zero Debt company



Total registrations of 39.82 Mn profiles since January 2006



Strong Free Cash Flow generation



Profitable consumer internet company with healthy Balance Sheet



Customised and personalised approach for every community and preferences



Strong Offline presence through retail stores



Robust Technology and Data Analytics



Well known and established brand

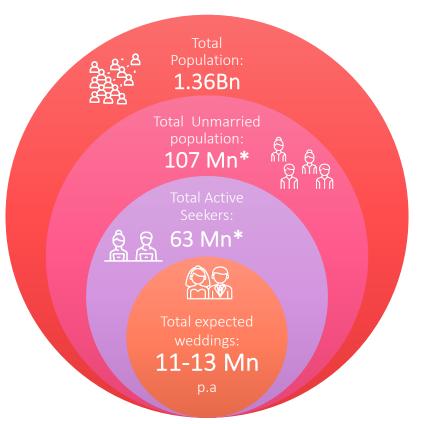


Strong Return Ratios



### The Indian Matchmaking Opportunity

### Sector



### Country

Arranged marriages in India in 2016

88%

Online Matchmaking industry

6% of marriages in India

Total marriage related spends every year

USD 57 Bn

Estimated Revenue of Matchmaking segment

**USD 223 Mn** 

CAGR: 5.0% (2020-2024)

## COMPANY OVERVIEW





### Notable milestones over the last 20 years

#### 1997

 As a young programmer in New Jersey
 Mr. M Janakiraman launches a community portal

#### 2000

- Incorporated Matrimony.com
- Launched flagship brand Bharatmatrimony

#### 2002

 Launched the largest matrimony meet in the world 'Mega Swayamvaram'

#### 2006

 Received first round of funding of 8.65 Mn from various PE investors

#### 2008

- Received second round of funding of 11.75Mn from various PE Investors
- Launched "Elite Matrimony", an exclusive match making services for premium customers

#### 2009

 Launched "Community Matrimony"

#### 2010

Launched "Assisted Matrimony"

#### 2011

- "Bharatmatrimony" made available on iPhone, iPad, Android, Blackberry, Nokia devices
- 140+ Matrimony retail outlets across in India

#### 2015

 Professional wedding photography service launched – Matrimonyphotography.com

#### 2016

 Launched matrimonybazaar.com

#### 2017

- Company listed on stock exchanges
- Launched matrimonymandaps.com

#### 2018

- Dubai office launched
- Actor Madhavan signed as a brand ambassador for elitematrimony
- Cricketer MS Dhoni brand ambassador of Bharatmatrimony

1997-2005 2006-2010 **2011-2015** 2016-2020



### Governed by a Strong Board



Murugavel
Janakiraman
Chairman and
Managing Director

Graduated in statistics from Presidency college, MCA from University of Madras

Worked as a software engineer and consultant in USA before starting Tamil Matrimony

Received an award of top 5 Asian Indian businessmen in USA by Asian Indian Chamber of Commerce, Business Icon of the year award by India Today, Nominated twice for the 'Entrepreneur of the year' award by Economic Times

#### Deepa Murugavel - Non Executive Woman Director

- Holds a bachelor's degree of science in biochemistry (special) from Gujarat University and a master's degree in business administration from California Coast University
- Associated with the company since 2006

### Milind Sarwate – Non Executive Independent Director

- Holds a bachelor's degree in commerce from University of Bombay, and is a Chartered Accountant, Cost Accountant and Company Secretary.
- Over 32 years of experience in finance, HR, strategic planning, business development and product supply across various sectors.
- He is currently the Founder and CEO of Increate Value Advisors LLP, which is engaged in facilitating organisations and individuals to discover, develop and deliver business and social value
- Awarded the ICAI Award in the CFO FMCG category in 2011 and the Best Performing CFO Award - FMCG & Retail in 2012 by CNBC TV-18

#### Akila Krishnakumar – Additional Independent Director

- An alumnus of the Birla Institute of Technology and Sciences (BITS), Pilani
- Has over 30 years of experience in software product development for financial services.
   Until 2013, Akila was President Global Technology and Country Head for SunGard in India a Fortune 500 company and global leader in financial services software
- Has won several awards and accolades was among the top 5 women leaders in the Indian technology industry for many years

#### C K Ranganathan – Non Executive Independent Director

- Holds a bachelor's degree in Chemistry
- Founder of Cavinkare Private Limited, a company engaged in the business of personal care, food, beverages, dairy and snacks
- · Conferred the prestigious, Entrepreneur of the Year Award by Economic Times in 2004
- Currently serves as an independent Non-Executive Director on several Boards such as EID Parry, TVS Logistics amongst others

#### George Zacharias – Non Executive Independent Director

- Holds a bachelor's degree of technology in chemical engineering and a post graduate diploma in business management from the Xavier Labour Relations Institute, Jamshedpur
- Earlier associated with the Company as Nominee Director of Yahoo! Netherlands B.V.
- Was also associated with Mindtree Ltd as Sr. Vice President.





<sup>-</sup> Special jury mention for gender sensitivity (2013-2014) for a TVC (Bharat Matrimony-Career) at the National Laadli Media and Advertising Awards, 2015



Received Certificate of Excellence from NASSCOM for 'Innovative Application of Analytics for Business Solution, 2015'



BharatMatrimony Mobile App- Best app in the social category. Global mobile app summit and awards-July 2016 and July 2017



Bharatmatrimony.com awarded 'India's most trusted online matrimony' by Brand Trust Report India Study 2014



'Most used matrimonial search website' in the year 2013-14 by Juxt Consult



<sup>-</sup> 'Find Your Equal' campaign, award for 'Gender Sensitivity' at the International Advertising Association's IndiAA regional awards – July 2019



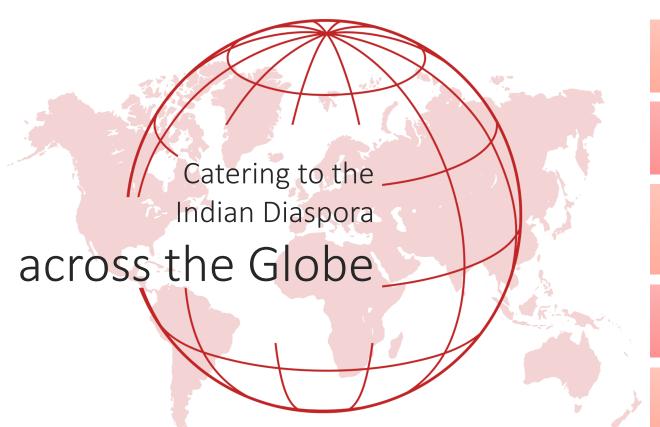
BharatMatrimony has been conferred with the prestigious 'Superbrand 2019' status by leading independent brand arbiter Superbrands India



Matrimony.com featured in ET India growth champions list, 2020



### Catering To Indian Diaspora Across The Globe





Nationwide coverage



Offices in 2 international cities



Corporate headquarters and technology operations in Chennai, TN



4,316 number of associates



On-ground retail presence 140+

## **BUSINESS OVERVIEW**





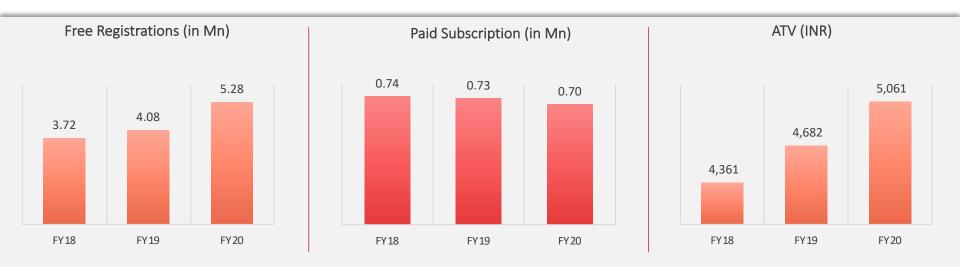
### Pioneering Match Making Services in India

Matrimony.com has the largest number of matchmaking online platforms to suit a person's choice and preference

Differentiates itself from other players in India by following a micro-market strategy, offering a range of targeted and customized products and services that are tailored to meet the requirements of customers

Dominant market share in Southern India.

Pioneer in Community based, Assisted and Elite Matrimony services.





### Flagship Matchmaking Brands



Launched in the year 2000, BharatMatrimony is the flagship brand of Matrimony.com

Comprises a network of 15 different regional portals based on varied regions such as TamilMatrimony, KeralaMatrimony, TeluguMatrimony, BengaliMatrimony, HindiMatrimony, etc.



### Key features

- ☆ 15 Regional sites
- ★ Flexible subscription packages for 3,6 & 12 months



95% of Indians get married within their own community\*

CommunityMatrimony.com is an exclusive matrimony platform consisting of over 300 different community websites

It has been further sub-divided into categories like ChristianMatrimony, MuslimMatrimony, SikhMatrimony, JainMatrimony, AgarwalMatrimony, YadavMatrimony, MarathaMatrimony, etc.



### Key features

- ☆ 300 Community sites
- ☆ Flexiblesubscriptionpackages for 3,6 &12 months

Source: http://www.ncaer.org/news\_details.php?nID=188)

### Premium Matrimony Services

Assisted Matrimony – Matrimony.com also provides value added services for the users who are busy and need assistance in matchmaking.



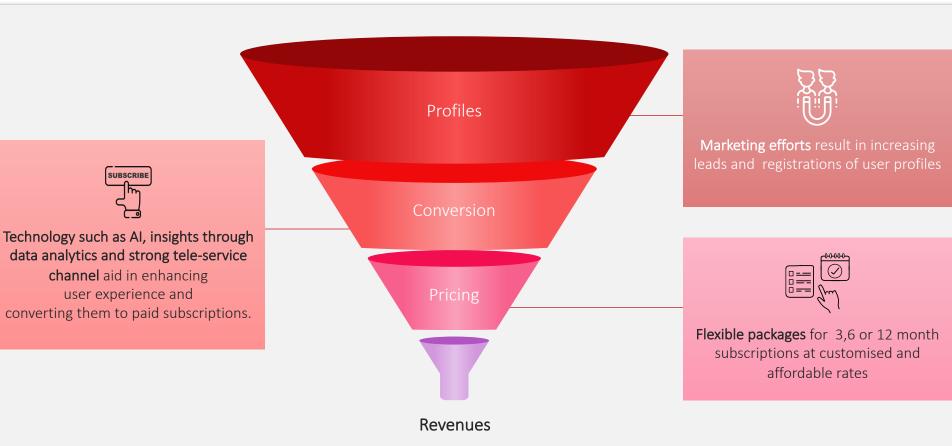
Involves matchmaking services supported by relationship managers who provide personalized assistance to subscribed users. Relationship managers contact the prospects on behalf of the customer after taking the customer's consent and facilitate communication and meetings based on mutual interest





Elite Matrimony – A personalized matchmaking service for the affluent







### Strategic 360 degree Marketing



Celebrity Brand Ambassadors : MS Dhoni and R Madhavan



Micro market strategy to captivate maximum audience



**Marketing Strategy** 



On-ground retail presence 140+



Customer service team of 1,500+ to convert free profile into paid

Offline advertising through TV, Print and through TV, campaigns, Online Digital campaigns, SEO and SEM



### Great User Experience through Innovative Technology



### Culture of Innovation



Providing seamless and superior experience at all touch points



Innovating the product consistently based on customer preferences and behavior



Continuously enhancing the user experience by live testing with customers

User

Interface

**Features** 



Investing in Big data platform and analytical database to get insights helping in strategic decision



Adapting to changes in technology such as AI to improve partner search experience, calling campaigns, productivity

#### **Great Outcomes**



Multiple methods to find a match: emails, Telephone, SMS



Multiple platforms to operate : Mobile site, Mobile App, Website



24\*7 customer service support to find a relevant match



Phone call verification and trust badge for more authenticated profile listings



New listings of ~16,000 profiles everyday as on Q4FY20



Secure connect : facilitating safe use for women

# **Success Stories**

Love bloomed through WhatsApp for Ishwarya & Arun

A loving family member, friend, or even a co-worker can register on the site to help a person find their partner.



"My sister registered my profile on the site and showed me Arun's profile. When I went through it, I really liked it because he was very frank about himself and what he is looking for."

Atreyee and Shounak - "I found Shounak in 15 days", says Atreyee **Bengali Matrimony** 

Placing a premium on value systems



"I found Shounak within 15 days of my registration on BharatMatrimony and within a month, everything was fixed. It was indeed quick. What attracted me the most was that family was his priority."

### Rakhee and Vineeth - A Tale of Long Distance Love



"Mere distance does not have the power to shatter unconditional love. Long distance love also works when you truly love someone."

### Saswatee and Ramakanta – "I found Ramakanta in just 4 davs"



"I found my life partner here in four days. The site gives you region specific profiles to look through. many of my own family members have had happy and successful marriages through BharatMatrimony."



### Forward Integration - Marriage Services

Complementing the online matchmaking business by providing customers a one stop shop asset light vendor platform for marriage services

### matrimonybazaar.com



### MatrimonyBazaar

Online marketplace providing wedding related services whereby 15,000 vendors for photography, catering and decoration etc are listed, more than 18,000 weddings planned. Services Available in more than 36 cities

### mandap.com from BharatMatrimony



### Mandap

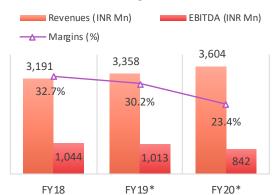
A wedding venue booking platform with more than 6000+ mandaps, banquet halls, convention halls, etc.



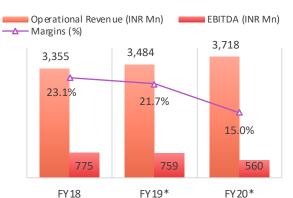
## FINANCIAL OVERVIEW



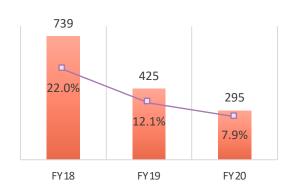
### Matchmaking Performance



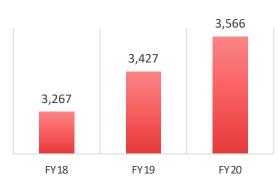
### **Consolidated Performance**



Net Profit (INR Mn) and PAT Margins (%)



### Matchmaking Billings (INR Mn)



Marketing Expense (INR Mn)



RoE (%)

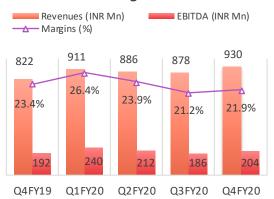


<sup>\*</sup> Restated as per IndAS 116

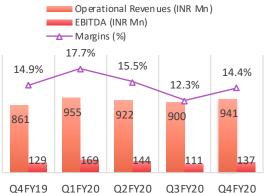


### Quarterly Financial Highlights

### **Matchmaking Performance**



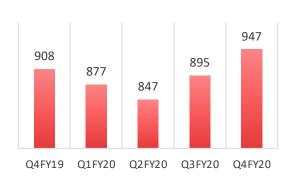
Consolidated Performance



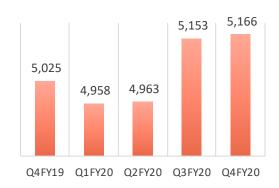
Net Profit (INR Mn) and PAT Margins (%)



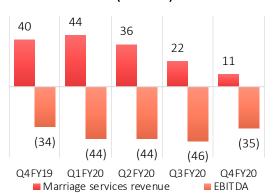
### Matchmaking Billings (INR Mn)



### Matchmaking ATV (INR)



### Marriage Services Performance (INR Mn)



### Operational Highlights For The Quarter

**Profiles** 

1.45 Mn new additions 33.9% growth Y-o-Y

Matchmaking Billings

4.3% growth Y-o-Y

**13.1%** growth Y-o-Y

1,80,000+

paid Subscriptions

Average transaction value for the matchmaking business  $2.8\% \ \text{growth Y-o-Y}$ 

~23,800

success stories created

In the last 2 weeks of March, business was impacted due to the unprecedented crisis of COVID-19. The company fell short of INR 100 cr + billing in matchmaking due to this impact and thereby falling short of a double digit billings growth on a Q/Q basis and Y/Y basis

Despite this, the company has demonstrated a matchmaking revenue growth of 13.1% y/y and increase in EBITDA and PAT

With continuous focused efforts towards business continuity, the company was able to prioritize employee well-being and safety and achieve close to 100% work from home for its people

Paid subscriptions showed a growth in the quarter

Marriage services losses came down to INR 3.5 cr in Q4 as compared to INR 4.6 cr in Q3  $\,$ 

Acquired 26.1% stake in Astro-Vision, the promoter of ClickAstro. The 26.1% stake is significantly through the fresh infusion of capital in Astro-Vision.

Astro-Vision since its inception in 1984, has been the pioneer in promoting Vedic based astrology solutions by providing astrology content and astrology software in more than 10 Indian languages and has generated more than 110 million horoscopes till date. The spiritual religious market activity estimated to be a multi-billion dollar market in India of which horoscope is an important component. Matrimony.com and other leading matrimony service providers have been using astrology services offered by Astro-Vision for many years. With the strategic investment we see further synergies in enhancing our value-add to our customers and also accelerate the growth of Astro-Vision.

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Forward-looking statements involve known and unknown risks, uncertainties and other factors, which may cause the actual results, financial condition, performance or achievements of the Company's business, its to differ materially from the results, financial condition, performance or achievements expressed or implied by such forward-looking statements, including future changes or developments in the Company's business, its competitive environment and political, economic, legal and social conditions. Further, past performance is not necessarily indicative of future results. Given these risks, uncertainties and other factors, viewers of this

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For further information please contact our Investor Relations Representatives:



Valorem Advisors Mr. Anuj Sonpal, CEO

Tel: +91-22-49039500

Email: matrimony@valoremadvisors.com

## ANNEXURE



2.6%

NA

NA

42.2%

20.9%

100 Bps

20.9%

Other Income\*

Profit After Tax

PBT

Tax

Share of Profit/(loss) of associate

25 Quarterly Consolidated Income Statement					matrimony.com		
Particulars (INR Mn)	Q4-FY20	Q4-FY19	Y-o-Y	Q3-FY20	Q-o-Q		
Revenues	941	861	9.3%	900	4.5%		
Total Expenses*	804	732	9.8%	789	1.9%		
EBITDA	137	129	6.0%	111	23.4%		
EBITDA Margin (%)	14.4%	14.9%	(50) Bps	12.3%	210 Bps		
Depreciation	72	65	10.8%	72	NA		
Finance Cost	13	13	NA	14	(7.1)%		

40

(1)

91

23

68

7.2%

2.97

PAT Margin (%)	
Diluted EPS	

\*operational income adjusted with total expenses to calculate EBITDA

71

8.2%

3.11

38

5.3%

NA

2.2%

27.8%

(4.5)%

(4.5)%

(100) Bps

39

64

8

56

6.2%

2.46

<sup>89</sup> 18

Y-o-Y

6.7%

15.9%

(26.2)%

(670) Bps

5.7%

8.3%

17.3%

(33.3)%

(40.6)%

(30.4)%

(420) Bps

(30.4)%

NA

FY19

3,484

2,725

759

265

48

139

585

160

425

12.1%

18.59

21.7%

**FY20** 

3,718

3,158

560

280

52

163

(1)

390

95

295

7.9%

12.95

15.0%

Total Expenses\*

EBITDA Margin (%)

Depreciation

Finance Cost

**PBT** 

Tax

Other Income\*

**Profit After Tax** 

PAT Margin (%)

Diluted EPS

Share of Profit/(loss) of associate

\*Operational income adjusted with total expenses to calculate EBITDA

**EBITDA** 

26	Yearly Consolidated Income Statement
Particu	lars (INR Mn)
Revenu	ies

12.95

18.59

33.4

## Historical Consolidated Income Statement

Particulars (INR Mn)	FY17	FY18	FY19#	FY20#
Revenues	2,928	3,354	3,484	3,718
Total Expenses*	2,339	2,579	2,725	3,158
EBITDA	589	775	759	560
EBITDA Margin (%)	20.1%	23.1%	21.7%	15.0%
Depreciation	104	96	265	280
Finance Cost	56	15	48	52
Other Income*	45	65	139	163
Exceptional Items	44	(128)	-	-
Share of Profit/(loss) of associate	-	-	-	(1)
PBT	430	857	585	390
Tax	0	118	160	95
Profit After Tax	430	739	425	295
PAT Margin (%)	14.6%	22.0%	12.1%	7.9%

20.02

Diluted EPS

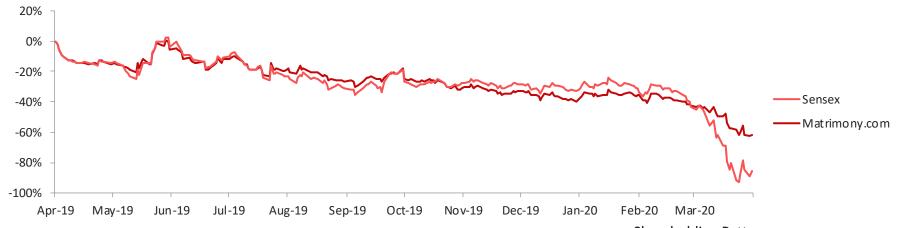
<sup>\*</sup>Operational income adjusted with total expenses to calculate EBITDA



## Historical Consolidated Balance Sheet

Particulars (INR Mn)	FY18	FY19	FY20	Particulars (INR Mn)	FY18	FY19	FY20
EQUITY AND LIABILITIES				ASSETS			
EQUITY				Non-Current Assets			
Share Capital	114	114	114	Property, Plant & Equipment	625	727	730
Other Equity	1,563	1,911	2,168	Rights of use assets	-	479	569
Total Equity	1,677	2,025	2,282	Intangible Assets	52	31	32
				Intangible Assets under development	-	-	1
				Investment in associate	-	-	61
Non Current Liabilities				Financial Assets			
Lease liabilities	3	413	463	Security Deposits	101	81	86
Other non current liabilities	3	4	2	Bank Balances other than Cash and Cash equivalents	1	-	-
Sub Total Non Current Liabilities	6	417	465	Deferred tax assets (Net)	28	38	18
				Income tax assets (Net)	39	34	38
				Other Non-current assets	33	10	15
Current Liabilities				Sub Total Non Current Assets	879	1,400	1,550
Financial liabilities				Current Assets			
1.Borrowings	64	-	-	Financial Assets			
2.Trade payables				1.Security Deposits	28	39	35
a. Total outstanding dues of micro and small enterprises	-	-	-	2.Cash and Cash Equivalents	166	54	45
b. Total outstanding dues of creditors other than micro and small enterprises	179	210	310	3.Bank Balances other than Cash and Cash equivalents	811	621	1,101
3. Other payables	5	6	21	4.Investments	737	1,368	1,204
4. Lease liabilities		107	149	5.Trade Receivables	38	35	21
Other current liabilities	747	790	744	6.Derivative instruments	-	5	-
Provisions	47	61	76	7.Other financial assets	29	41	46
Liabilities for current tax (Net)	8	2	3	Other current assets	45	55	48
Sub Total Liabilities	1,056	1,176	1,303	Sub Total Current Assets	1,854	2,218	2,500
TOTAL EQUITY AND LIABILITIES	2,733	3,618	4,050	TOTAL ASSETS	2,733	3,618	4,050

### Capital Market Information



Price Data (31st March, 2020)			
Face Value (INR)	5.0		
Market Price (INR)	271.6		
52 Week H/L (INR)	750.0/251.0		
Market Cap (INR Mn)	6,192.3		
Equity Shares Outstanding (Mn)	22.7		
1 Year Avg. trading volume ('000)	8.5		

