

June 14, 2023

To,

Listing Department, National Stock Exchange of India Limited, Exchange Plaza, Plot no. C/1, G Block, Bandra-Kurla Complex Bandra (E), <u>Mumbai – 400051</u>

NSE Scrip Symbol: MAXIND

Department of Corporate Services, BSE Limited, Phiroze Jeejeebhoy Towers, Dalal Street, <u>Mumbai – 400001</u>

BSE Scrip Code: 543223

Dear Sir/Madam,

Sub: Investor Presentation

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing Investor Presentation being issued by the Company.

You are requested to kindly take the aforesaid on record.

Thanking you,

Yours faithfully, For **Max India Limited**

Pankaj Chawla Company Secretary and Compliance Officer

Encl.: As above

Investor Presentation

June 14, 2023





ANTARA

section A Max Group Company

Safe harbour

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Executive summary

ANTARA

A Max Group Company

- Max group, a leading conglomerate has a history of spotting early trends, creating iconic brands and successful businesses:
 - Max Life Insurance (2000), Max Healthcare (2004), Max Bupa Health Insurance (2008) all leading brands in their respective sectors
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 - Fastest growing age segment in India from 130mn at 8% of population to estimated 20% of population by 2050
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 - *Care at Home:* 16 service lines to make a comprehensive portfolio; youngest organization to achieve QAI clinical accreditation
 - **MedCare :** Sale & rental of patient aids; Launched Antara wheel/commode chairs & walkers digitally more products in pipeline

• Steady financial performance and well capitalized to pursue the scale-up with ~Rs. 530+ crores of assets;

📀 💿 💿 Revenue at Rs 213 Cr in FY23, Up 16%^ (Q4 Up 17%) y-o-y. EBITDA at Rs 12 Cr in FY23 vs loss of Rs 1 Cr in last year



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- Entered Life insurance space in early 2000, in collaboration with one of the America's largest Life Insurer, New York Life
- 4th Largest Private Life Insurer with an AUM of ~ Rs 120K+ Crore; ~10% private market share; 48 lakhs + active customers; ~8,500 point of sales across country
- In 2012, Mitsui Sumitomo Insurance (world's 7th largest general insurance group), acquired New York Life's stake of 26%
- Current business valuation ~ Rs 30,000 Cr





- In 2008, Max Group forays into Health insurance
- In 2009, Bupa Plc (largest health insurer in Europe) on boarded as JV Partner to form Max Bupa Health Insurance
- 3rd Largest Private Standalone Health Insurer; 7 million lives covered; 34,000 agents; 7600+ network hospitals
- In 2019, Max India divested its stake in Max Bupa to True North a leading Indian Private Equity firm



Max Healthcare

- In 2001, Max Group ventured into Healthcare sector and opened its first healthcare facility in South Delhi & Noida
- 2nd Largest Private Hospital Chain; 17 facilities; ~ 3,400 Bed capacity
- In 2011, Life Healthcare (2nd largest hospital chain in South Africa) onboarded as JV Partner
- Business divested in 2019, Max Healthcare merged with Radiant Lifecare (entity backed by KKR) in 2020



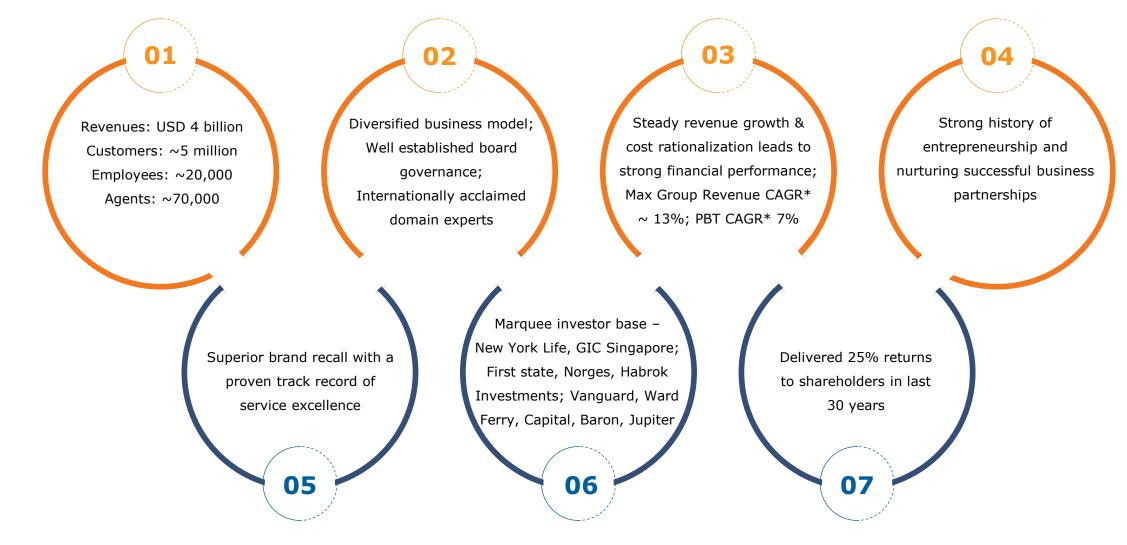
Max Speciality Films



- The only manufacturing business in the Max Group, Max Speciality Films Ltd. (MSFL) is a pioneer in Speciality BOPP films in India
- In 2017, Max Group partnered with Toppan (leading global printing company based in Japan), who acquired a 49% stake in MSFL
- In 2022, Max Venture divested 41% stake in MSFL received the first tranche payment of Rs 494 Cr in Q4FY22 and balance Rs 133 Cr for 10% stake in Q4FY23



Max group's current areas of business - life insurance, senior care and real estate





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Max group structure overview





1 Max Life to be 80:20 JV with Axis Bank post acquisition of additional 7% stake by Axis Bank from MFSL



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A FY22 numbers excludes one-off revenue & expenses on account of sale of land in Doon, Max Skill and Covid led revenue

Our latest bet is on the emerging senior care space in India which is already a \$ 10-12bn market and growing exponentially



130 mn senior citizens in India today comprising 8% of population;

Expected to be **20%** of population by 2050

Increasingly living alone

17% of elderly are living alone

Drastic fall in the ratio of care givers for the elderly

Loneliness due to empty nesters / loss of spouse

Demand for senior's residences in India expected to grow **12x**



Healthcare is largest share of their wallets, with multiple unmet needs

3-4X spend on HC by senior households

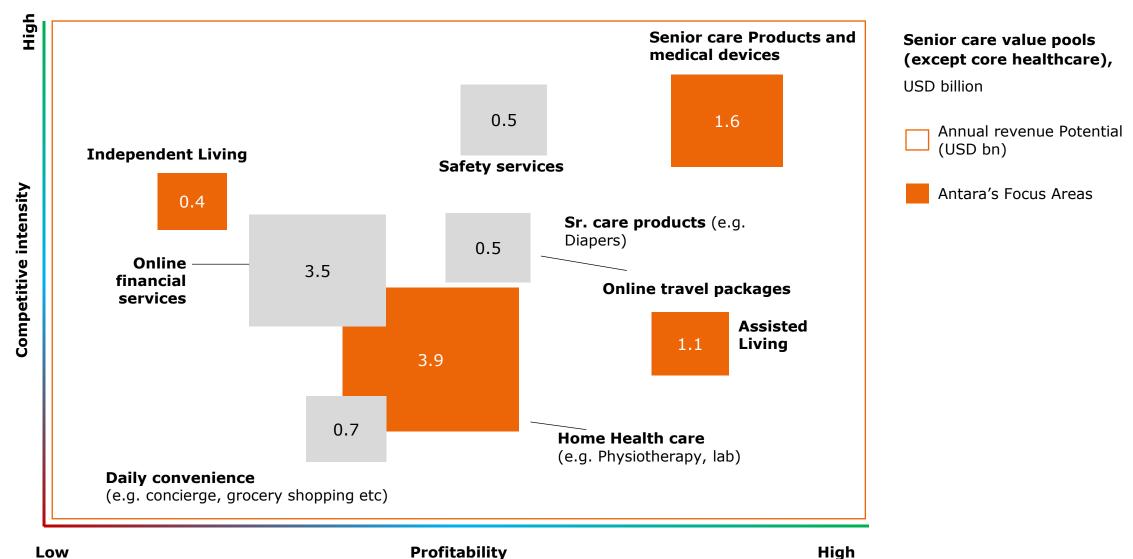
5% seniors suffer with dementia; **7%** are immobile in urban cities

30% need dedicated post-op care





Of all the value pools, Antara has identified four focus areas comprising $\sim 60^{\circ}$ % of the opportunity



Low

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The above estimates are based on 2019 industry data



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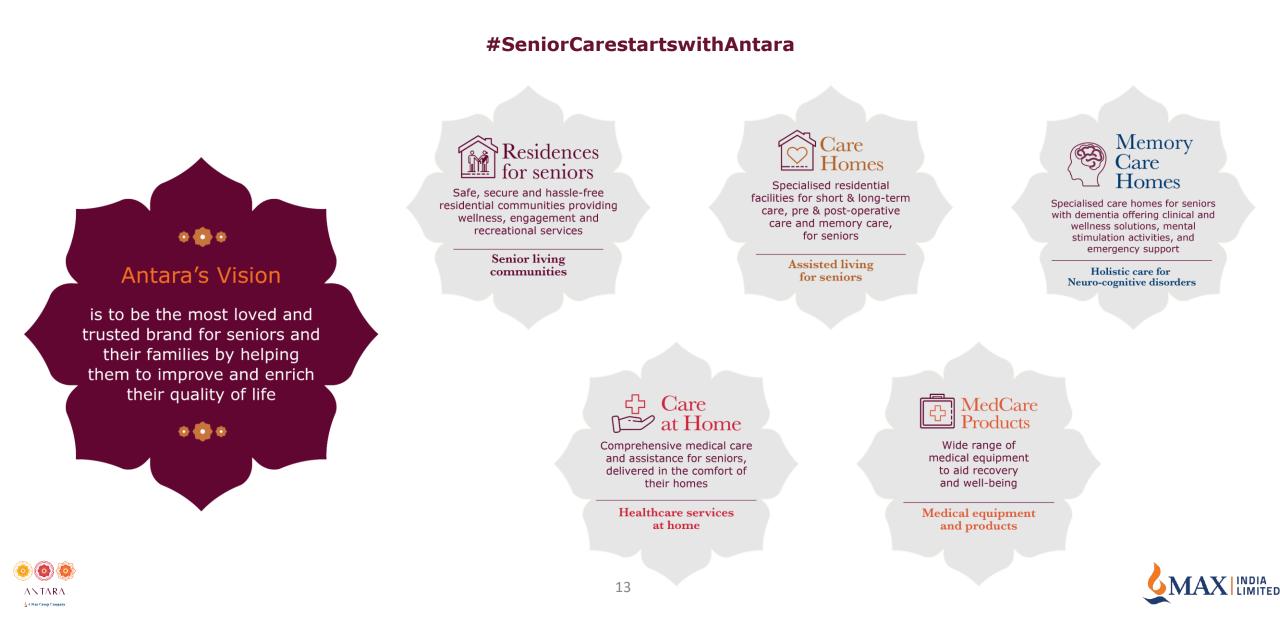
Financial strength and unique competencies being leveraged to make a foray into the senior care space



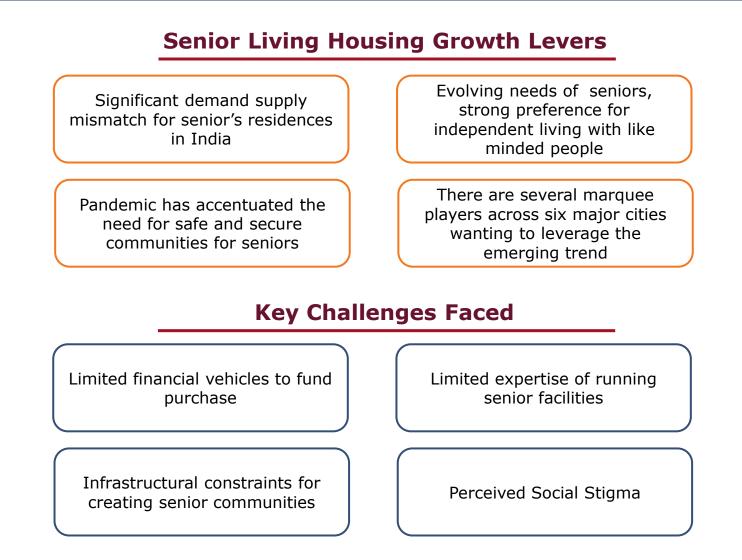




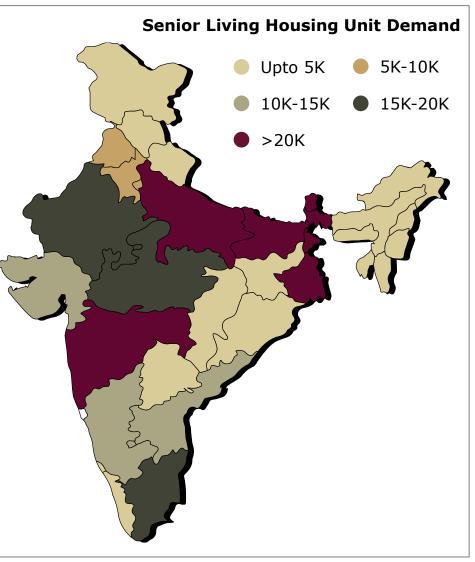
Antara's focus is on creating an integrated senior care ecosystem through four verticals



1. **Residences for seniors** – fast emerging category with sizeable demand-supply mismatch

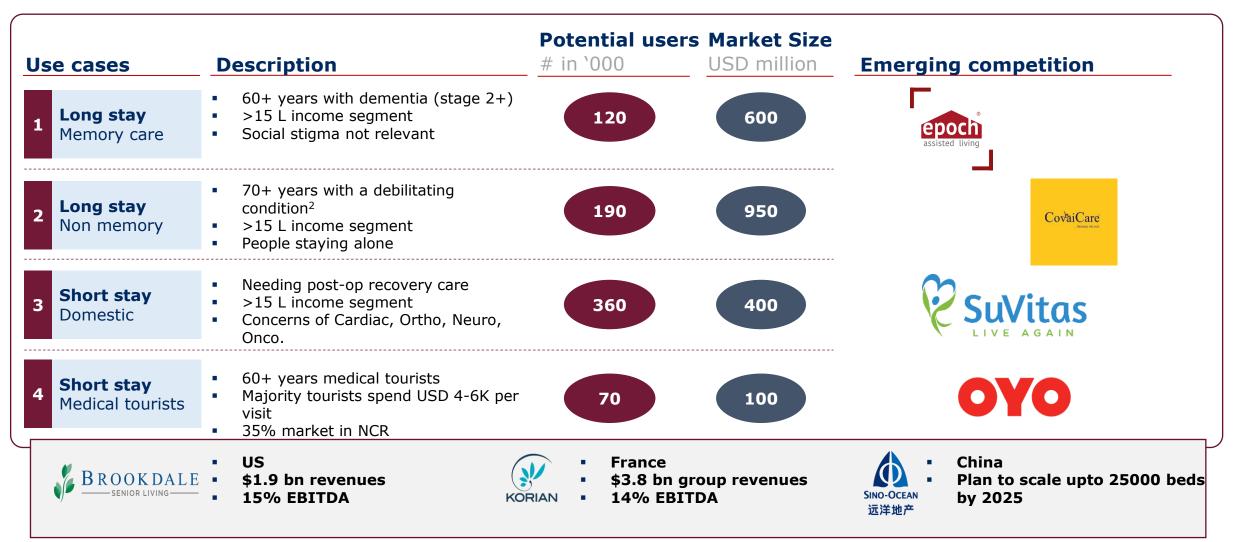


A Mar Group Course





2. Care Homes – While nascent in India, it is a large and profitable market globally





3. **Care at Home** - Home healthcare amongst the fastest growing segment within healthcare

Care is shifting home ...

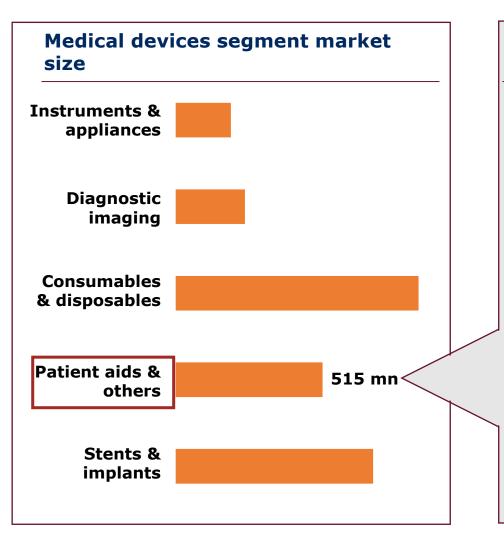
- Increasing **cost** of in-hospital treatment
- 70% healthcare needs can be met at home with ~30% better recovery rate
- Need for continuity of care post-hospitalization -~20% of all hospital discharges require services at home
- Increasing customer demand for convenience
- **NCD's** on the rise, requiring continuity of care at home
- Improved clinical outcomes through continuity of care
- **Reducing hospital stay** with care at home leading to greater bed availability







4. Medical equipment (MedCare) - Huge underlying opportunity in patient aids segment



Medical devices segment market size

- Category includes Mobility products, Physio products, Respiratory products, Orthotics etc.
- Expected growth CAGR of 18-20% by 2025 driven by increasing demand and awareness
- Customer purchasing limited to referrals and local pharmacies
- Industry is **highly fragmented** and unorganized. Most players are regional with limited national brands
- Market is dominated by unfair practices on pricing and sales methodology a larger player is required to make a dent!
- Antara is best placed to play the opportunity as none have the capability/capital to create a national presence.



Antara aspires to take its offerings pan-India in the next 3-5 years

Antara plans to invest over Rs. 300 crore in the next four to five years across all business verticals and has sufficient liquidity to finance this growth

Company has outlined a five-year vision for Antara following its initial success, where it intends to enter other geographies in addition to deepening its presence in Delhi-NCR. The vision involves launch of 2,000 beds in Care Homes, strengthening Care at home services portfolio, expanding MedCare products vertical and creating 9 to 10 residential communities

North Cluster

- Largest market with 1.3m population in our TG
- Most evolved market
- Dehradun, Noida, opportunities under discussion in Gurgaon

West Cluster

- High affluence, high price market
- Large demand, with 1.9m of TG staying in Mumbai, Pune
- Evolved market, with players like Athashri by Paranjape Developers, Gagan Nu Life, Ashiana Lavasa

South Cluster

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- Evolved market, with multiple innovative models e.g., SuVitas for short stay, Columbia Pacific, Mantri Primus Lifespaces in residences, Medwell & Portea for home care
- High demand with 0.8m of our TG in the market
- Exploration for market entry underway



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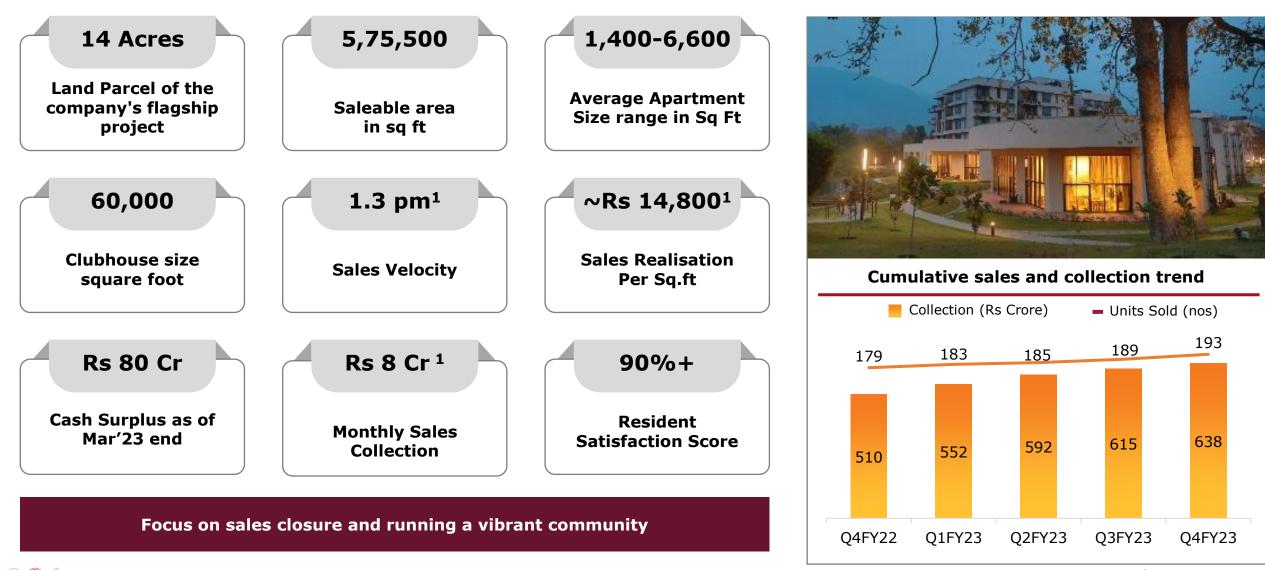


Residences for Seniors





1st Community - Antara Dehradun – 98% of units sold as of Mar'23 end, continues to be cash and PBT positive, Cash surplus ~Rs 80 Cr as of Mar'23







Learnings from Dehradun being leveraged to pivot business model to overcome friction to purchase

	Old Approach	New Approach
Business Model	Buy, Build, Sell, Operate	A capex light model with a Focus on core competencies, Design, Sell, Operate, Strategic partnerships for land and construction
Average Apt Size	~3000 sqft	~2000 sqft
Average Price	~INR 12,500 per sq ft	~INR 7,000 per sq ft
Average Maintenance	INR 50,000 pm Antara Comprehensive Benefit plan (ACB)	INR 12,500 pm Antara Comprehensive Benefit plan (ACB)
Sales Approach	Mostly direct, leverage resident referrals, ATL	Leverage channel partners, direct sales and sharp focus on digital





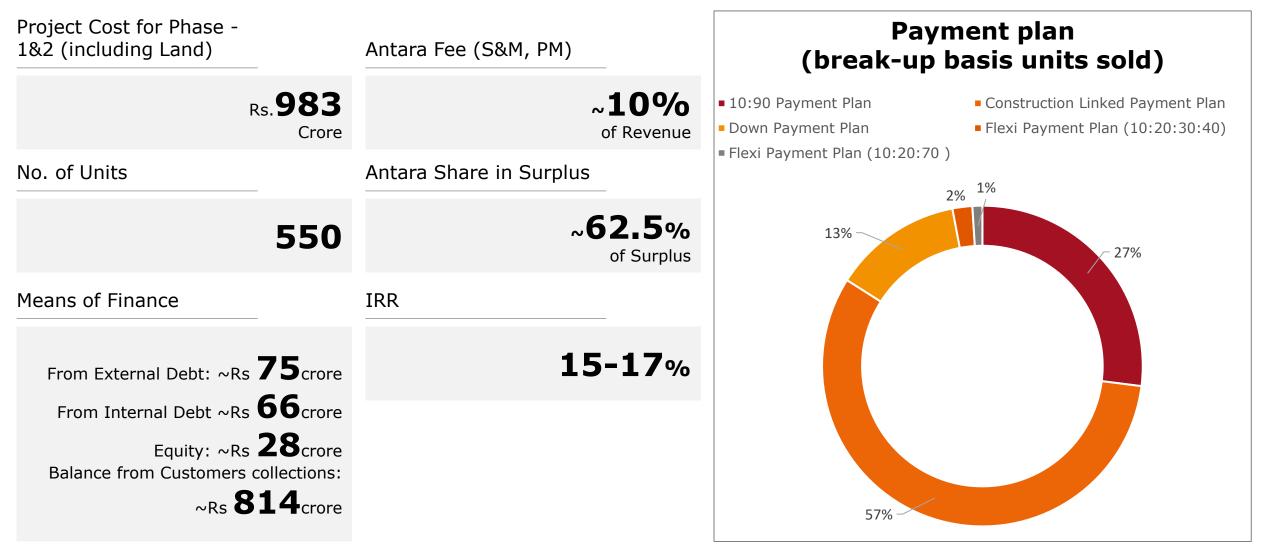
2nd Community - Antara Noida Phase 1: 100% of units sold as of Mar'23 end, collection efficiency ~ 97%



² for last 3 months

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Antara Noida (Under Construction): targeting to achieve planned IRRs; cost headwinds being mitigated through sales velocity, price increase and timely delivery





Ahead of Plan - 29th floor roof slab of R1 & 27th floor roof slab of R2 & R3 respectively completed within Mar 23





For future projects, Antara shall focus on our core strengths of Design, Sales & Marketing and Operations

Activities with benchmark costs (as a % of project cost)	Land 25-40% acquisition	Design and archite	ecture 5-8% Construct	ion 35-50%	Sales & Mktg 5-7%	Operations NA
Key success factors	Access / ownership of low-cost land Land related legal expertise	Experience with construction of senior living / functional spaces	Experience in construction of large residential / functional facilities Strategic procurement related partnerships to optimize costs Access to low cost, quality labour	Designing detailed project workplan with milestones Ensuring on - track progress against plan De-bottlenecking issues regarding labour/ material procurement, etc.	Deep understanding of TG; identifying most optimum ways to reach them Developing strategic relationships with channel partners Conducting events/designing and executing digital strategy	Ability to service and maintain large properties Economies of scale w.r.t procurement to ensure optimum monthly charges Access to low cost, high quality labour and staff
Antara's capabilities		\checkmark			\checkmark	\checkmark
Our strategy for creating a profitable play	 Strategic investor for Growth Capital both for land acquisition and project 	Rich experience on senior specific design features through Doon experience.	Partnership ~Knowledge and network across construction/ PMC eco system.		Access to over 50,000 affluent seniors	Inhouse management of health care services, resident engagement and club operations. Partnership for non-core offerings like facility management.
(م) کې کې A \\ TARA ی که اند د د د د د د د د د د د د د د د د د د	Antara's core capability 27 SOURCE: Expert interviews, team analysis, client discussions, website search					

Growth Initiatives : Preliminary Key terms agreed for Gurugram and Bengaluru; In discussions for opportunities at other geographies

Areas	Update	Next steps
Noida Phase II	 RERA application for Phase II filed in May 2023 Liaison with NOIDA and RERA in progress 	 Sales Launch post RERA approval Liaison for approval of change in building plan
Gurugram	 Preliminary Key terms agreed with Developer for intergenerational project at Gurugram Final terms under negotiation Business plan finalized based current terms 	 Business plan amendments basis final negotiation Execution of Final Documentation Approval from Board and Shareholders, as applicable
Bengaluru	 Preliminary Key terms agreed with a Landowner at Bengaluru Initiated process of legal and financial Due Diligence Another opportunity under negotiation as Plan B 	 Business plan modification based on diligence Execution of Final Documentation Approval from Board and Shareholders, as applicable
Other Geographies	 We are in discussion with landowners at other geographies like Pune, Goa, Chandigarh etc. Working on the financial model and preliminary site selections 	 Non-binding term sheet sign-off Due Diligence of the opportunity Business plan discussion and finalization



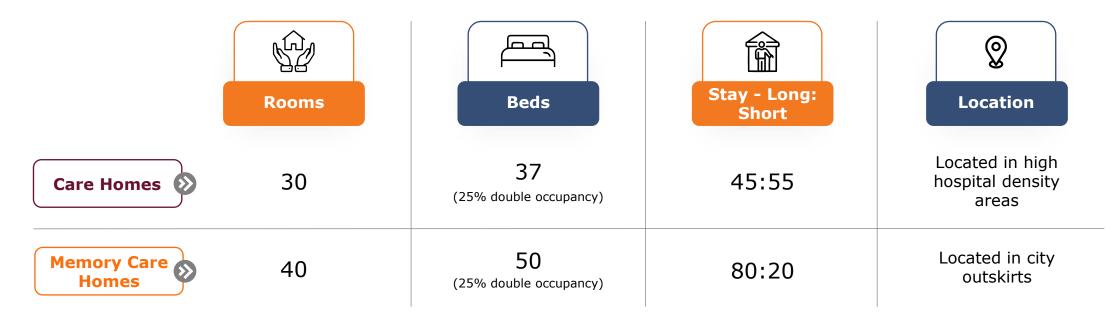
A Mar Grain Control

Care Homes/ Memory Care Homes

Care homes/memory care homes: an integrated and seamless ecosystem that provides care, comfort and companionship to seniors

- Offer support to seniors with ambulatory, neurological, ageing related conditions and those who need assistance in daily activities
- Several care options to choose from including accommodation options with integrated healthcare services
- Shared common facilities such as dining spaces, activity, lounge areas, a well-equipped rehabilitation room and consultation chambers
- ✤ All services provided by a team of highly trained and compassionate caregivers

Model Care Homes and Memory Care Homes Details:







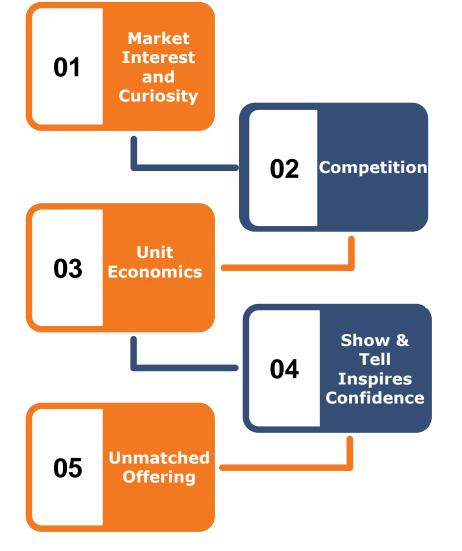
Care homes/memory care homes – encouraging trends and outlook

- Consistent increase in leads
- ~50% enquirers for understanding the product
- ~20-25% of all our leads are qualified

- Unit break-even at 45-50% occupancy
- Gurgaon achieved break-even in Mar'22

- 3-4 Star hotels around our Care Homes are priced from Rs 3,000-7,000 with breakfast
- Our pricing of Rs 4,000-6,000 includes all meals, access to care givers and doctor

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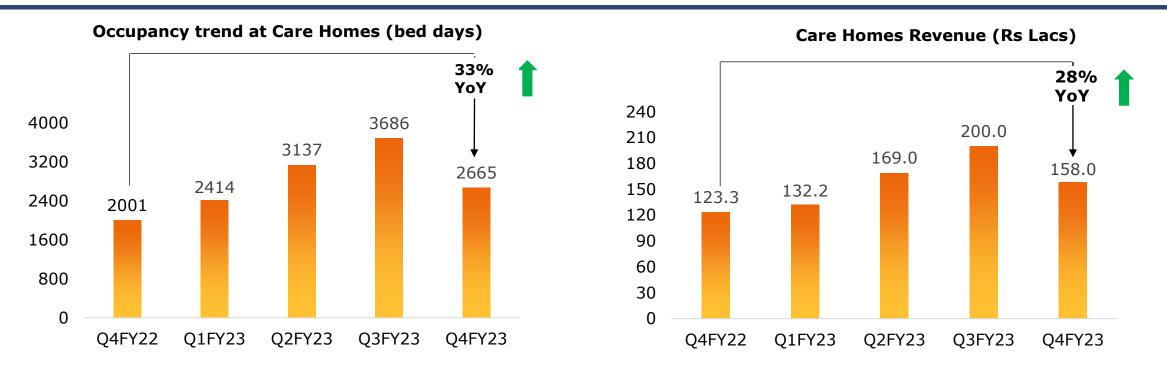


 Increasing interest in this category from small hotels as well as existing players – especially for Short term stays

- ~65-70% conversion from visits
- ~15-30% conversions coming from hospital channel
- Peak occupancy achieved of ~64% in Gurgaon



Care Home (CH): Net revenue at Rs 1.6 Cr in Q4FY23, grew 28% y-o-y, led by bed addition



Contribution margin at -37% in FY23 (FY22 -33%)

<u>Outlook</u>

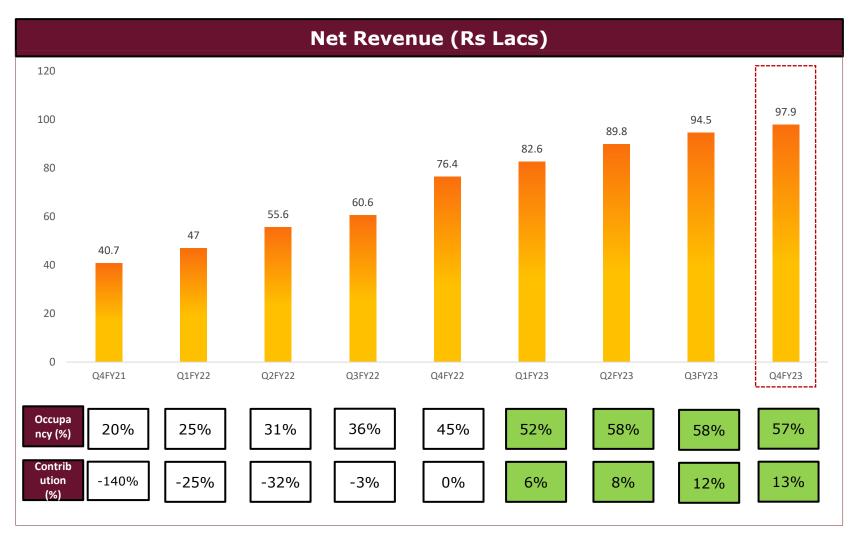
- ✤ Optimize Occupancy in existing Care homes
- $\boldsymbol{\textbf{\diamond}}$ Launch of Care Home offerings outside NCR by FY24

✤ Accelerate scale-up

^ Revenue reported above is on net basis after discounts



Gurugram CH Proof of success established; Contribution margins steadily improving from (-)25% to ~ 13% in eight quarters



Key learnings so far

- Per day pricing in the range of INR 4000-5000 per day
- 20 patients staying in the center as on Mar'23 end including 10 long stay patients
- Total 182 unique patients served so far
- Consistent improvement in occupancy
- Break-even achieved at ~45% occupancy against original planned at 60%
- High visit to conversion ratio
- Higher upsell / cross-sell Vs. Plan

Contribution is derived at by allocating all direct costs attributable to the business line. [Contribution = (Gross revenue less discounts) - (Direct costs)]

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Care at Home

Care at home: Delivery of Healthcare services in the comfort of a home like environment

Every aspect of our service reflects the guiding principles behind our endeavours to nurture Convenience, Clinical Quality & Trust

Clinical Qu	uality	Convenience	Trust
<image/>	 Care plan curated by highly experienced clinicians/specialists Extensively trained & certified team Max group legacy & healthcare lineage 	 Superior health care within the comfort of home Curated according to the need Delivered when required 	 Consistency & reliability Over 10k satisfied customers Utmost transparency at every step



Care at home: service offerings second to none

HOME CRITICAL CARE



NURSING CARE



HOME DIAGNOSTICS



PATIENT CAREGIVER



PHYSIOTHERAPY AND REHABILITATION FOR CONTINUITY OF CARE

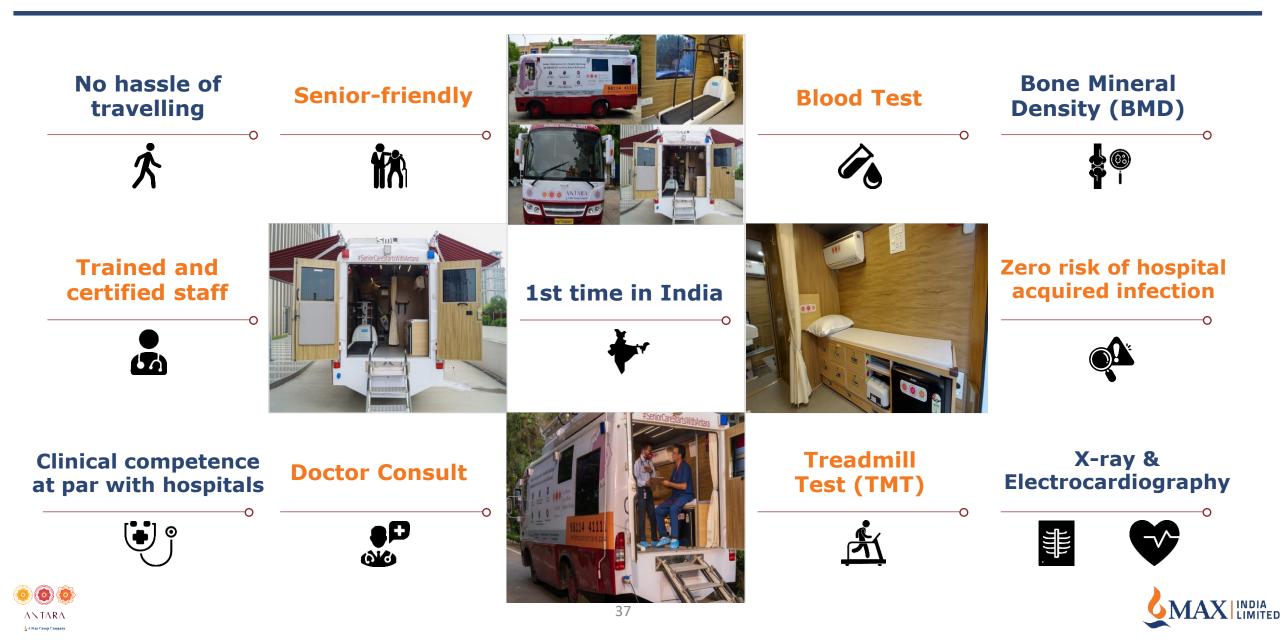


OTHER SERVICES AT HOME

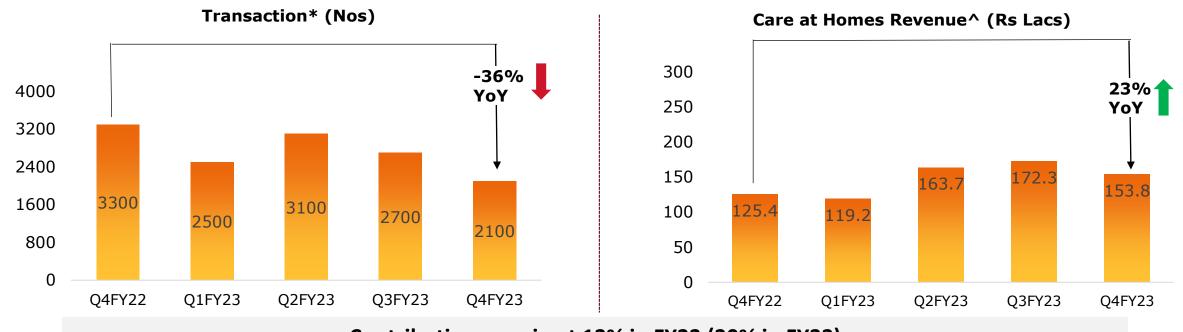




Launched India's first of its kind health check-up on wheels



Care at Home – Net revenue at Rs 1.5 Cr, growth of 23% y-o-y led by high margin service offerings



Contribution margin at 12% in FY23 (20% in FY22)

Outlook

Increase market coverage and achieve scale

Deepening offerings basket and focus on creating differentiated products specially those with high margins

✤ Increasing service delivery capacity and strengthening clinical capabilities

*Transactions = No of Invoices issued

 $^{\Lambda}_{32}$ Revenue reported above is on net basis after discounts



Medeare



Augments the **seniors' ecosystem** – Residences, Care Homes, Care at Home and Medcare products



Opportunity to create a truly retail Antara brand –allowing for future brand extensions



Synergistic to existing business lines – Care Homes & Care at Home

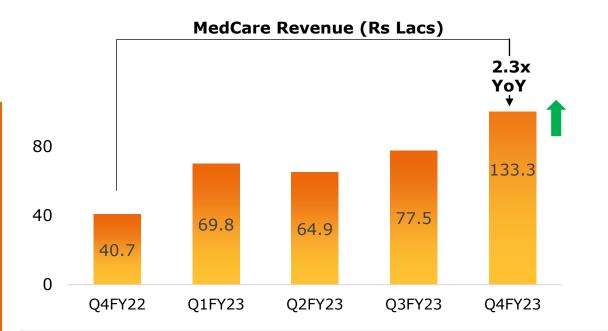


High market potential with no organized player – opportunity to differentiate & create value





MedCare: Net revenue at Rs 1.3 Cr, grew 2.3x y-o-y



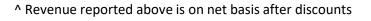
Contribution margin at -0.4% in FY23 (4% in FY22)

Outlook

- Deepen/ build new distribution channels to augment reach
- ✤ Scale up to new geographies
- Enhance capabilities for launching white labelled products

Antara branded wheelchair, walker and commode chair launched, senior specific features incorporated in design, now available on Amazon, Flipkart & Tata 1MG, sold ~125 units through offline & online channels





Executive Summary

ANTARA

- Max group, a leading conglomerate has a history of spotting early trends, creating iconic brands and successful businesses:
 - Max Life Insurance (2000), Max Healthcare (2004), Max Bupa Health Insurance (2008) all leading brands in their respective sectors
 - Partnered with best-in-class strategic and financial investors e.g., New York Life, Mitsui Sumitomo, Bupa, Warburg Pincus, Goldman Sachs, KKR, IFC, Vanguard, Temasek, GIC, Baron, Capital, Fidelity, Nomura
- Our latest bet is on the fast-emerging Senior Care space in India, which is already a \$10-12 billion market:
 - Fastest growing age segment in India from 130mn at 8% of population to estimated 20% of population by 2050
 - Expected demand for senior's residences in India is expected to be 12X of the current supply
 - Healthcare spends of senior household are 3-4X of others driven by increased life expectancy and nuclear families.
- Leveraging our core capabilities, we have identified four verticals to create an integrated senior care ecosystem:
 - A. Residences for Seniors Fast emerging real estate category with sizeable demand-supply mismatch
 - B. Assisted living (Care Homes) While nascent in India, it is a large and profitable market globally
 - c. Home healthcare (Care at Home) Fastest growing segment within healthcare
 - D. Medical equipment (MedCare Products) Large underlying opportunity in the patient aids segment
- Over the last 24 months, we have seeded these verticals and gained early successes:
 - Residences for Seniors: Two benchmark communities; Dehradun (98% sold) and Noida Phase I (100% sold)
 - *Care Home (CH):* 6 CH with 150 beds to establish product category; plan to ramp-up capacity to 2,000 beds by 2027
 - *Care at Home:* 16 service lines to make a comprehensive portfolio; youngest organization to achieve QAI clinical accreditation
 - MedCare : Sale & rental of patient aids; Launched Antara wheel/commode chairs & walkers digitally more products in pipeline

Steady financial performance and well capitalized to pursue the scale-up with ~Rs. 530+ crores of assets; Revenue at Rs 213 Cr in FY23, Up 16%^ (Q4 Up 17%) y-o-y. EBITDA at Rs 12 Cr in FY23 vs loss of Rs 1 Cr in last year



^ FY22 numbers excludes one-off revenue & expenses on account of sale of land in Doon, Max Skill and Covid led revenue

Consolidated Financials

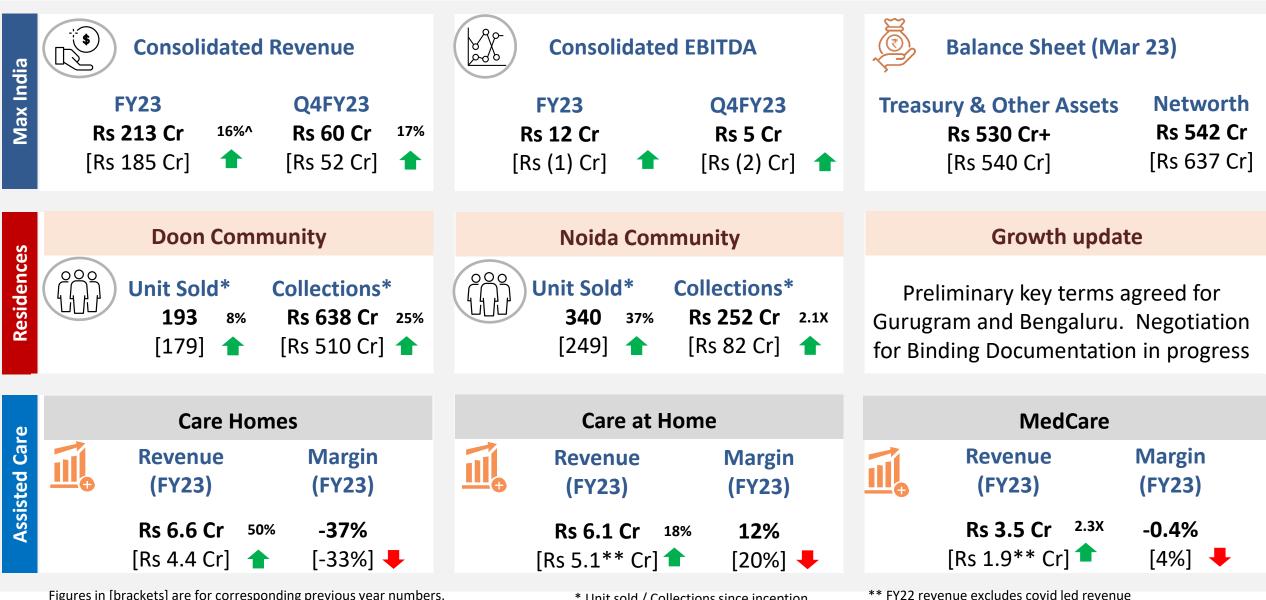
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Max India : Key Highlights (Q4 & FY23)



Figures in [brackets] are for corresponding previous year numbers.

* Unit sold / Collections since inception

^ FY22 numbers excludes one-off revenue & expenses on account of sale of land in Doon, Max Skill and Covid led revenue

Well capitalised to pursue growth opportunities with ~ Rs 530 crores of Treasury (including surplus in subsidiaries) and other monetisable assets



^As on 31^{st} Mar'23 end includes unrealized gain/ interest accrued on MF & FDs of Rs 10 Cr



A Max Group Company



Consolidated Revenue at Rs 213 Cr in FY23 (Rs 60 Cr in Q4) Consolidated EBITDA at Rs 12 Cr in FY23 vs loss of Rs 1 Cr in FY22 (Rs 5 Cr in Q4 vs loss of Rs 2 Cr in PY)

Particulars (Rs. Crs.)	Q4 FY23	Q4 FY22	FY23	FY22
Total Income	60.2	51.5	213.5	237.4
Total Expenses	55.0	53.5	201.8	238.0
EBITDA	5.2	(2.0)	11.7	(0.6)
Depreciation	2.2	1.9	8.5	7.1
EBIT	3.0	(3.9)	3.2	(7.7)
Finance Cost	1.5	1.1	6.2	10.3
Profit/(Loss) Before Tax	1.5	(5.0)	(3.0)	(18.0)
Тах	5.6	(3.9)	7.4	(1.9)
Loss After Tax	(4.1)	(1.1)	(10.4)	(16.1)
EPS (In INR)	(0.9)	(0.2)	(2.2)	(3.0)

Note: FY22 numbers includes one-off revenue ~ Rs. 52 Cr on account of sale of land in Doon, Max Skill and Covid led revenue



Particulars (Rs in Crs.)	31-Mar-23	31-Mar-22
Non-Current Assets	291.5	304.9
Current Assets	461.9	549.1
Total Assets	753.4	854.0





Annexure

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Company's Growth

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Committee

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Max India: Highly experienced and versatile board of directors & leadership team

Board of Directors



Leadership Team



Mr. Rajit Mehta *Managing Director*



Mr. Sandeep Pathak

Chief Financial Officer



Mr. Pankaj Chawla

Company Secretary







Antara Senior Care team



Company MAX INDIA LIMITED

Max India Limited

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Investor Relations Advisors

 $SGA \stackrel{Strategic \ Growth \ Advisors}{}$

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