

October 27, 2023

**BSE Limited** Corporate Relationship Department 1<sup>st</sup> Floor, New Trading Ring, Rotunda Building, P. J. Towers, Dalal Street, Fort, Mumbai - 400 001. Scrip Code: 500850

National Stock Exchange of India Limited **Exchange Plaza** Bandra Kurla Complex Bandra (E) Mumbai 400 051 Scrip Code: INDHOTEL

Dear Sir,

Re: Analyst Presentation

Further to our letter of date, intimating the Financial Results of the Company for the quarter / half year ended September 30, 2023, enclosed is a copy of the investors / analysts presentation on the performance of the Company for the said period to be made to the analysts at the IHCL Global Conference Call to be held today.

Kindly acknowledge receipt.

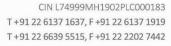
Yours sincerely,

**BEEJAL DESAI Executive Vice President Corporate Affairs & Company Secretary (Group)** 

Encl: a/a

THE INDIAN HOTELS COMPANY LIMITED

CORP Office: 9th Floor, Express Towers, Barrister Rajni Patel Marg, Nariman Point, Mumbai 400 021, Maharashtra, India REGD Office: Mandlik House, Mandlik Road, Mumbai 400 001, Maharashtra, India www.ihcltata.com

















# IHCL

# Delivering Responsible Profitable Growth

GLOBAL CONFERENCE CALL Q2 2023/24

27th October, 2023









#### **AWARDS & RECOGNITION FOR OUR ESG EFFORTS**



for

Risk Management



Responsible Tourism Awards 2023

for

**Tackling Plastic Waste** 





### **Bombay Chamber** DEI Awards 2023

for

Diversity, Equity & Inclusion



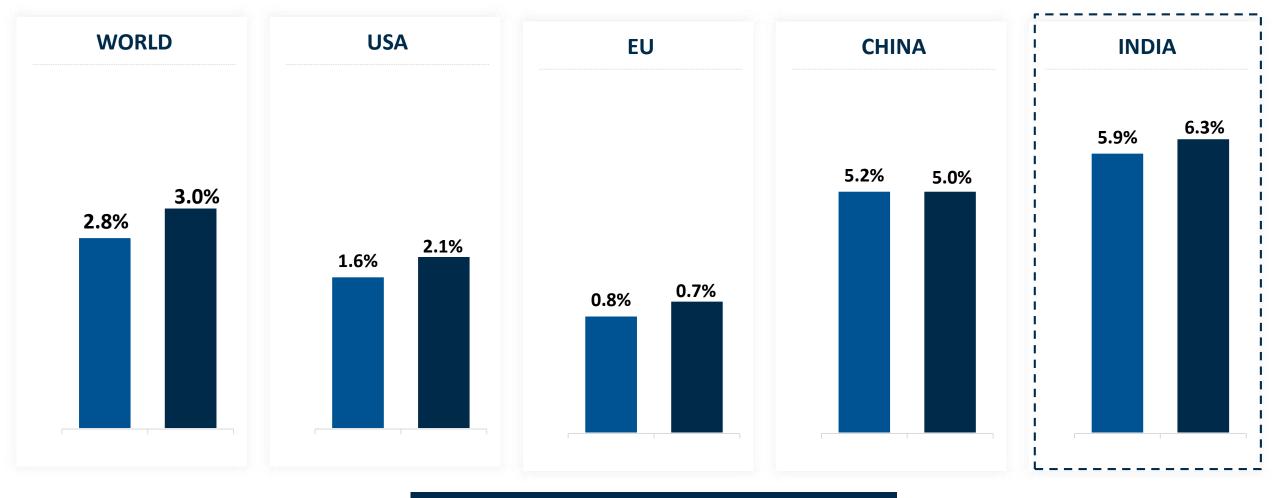








## **INDIAN GROWTH STORY INTACT IMF RAISES GROWTH FORECAST**



**GDP Growth Estimate – IMF Outlook for 2023** 

Apr' 23 estimate Oct' 23 estimate

Source: IMF World Economic Outlook, Outlook 2023











#### **INDIAN HOSPITALITY** SIGNIFICANTLY UNDERPENETRATED



Source: US Consensus Bureau, Analyst Research Reports













#### **SUPPLY GROWTH CONSTRAINED UPCYCLE TO CONTINUE**



**Hotel Supply To** Grow at CAGR of

5-6%

In the next 5 years

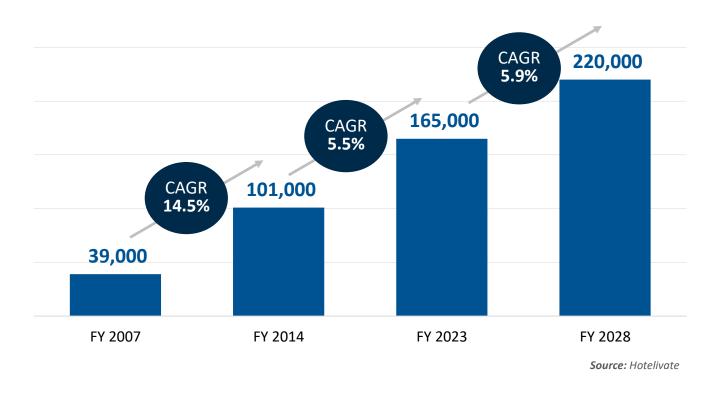


**Expected Rooms** Demand CAGR of

8-10%

In the next 5 years

#### **BRANDED SUPPLY (NO. OF ROOMS)**



Demand Growth to Continue Outpacing Supply Growth





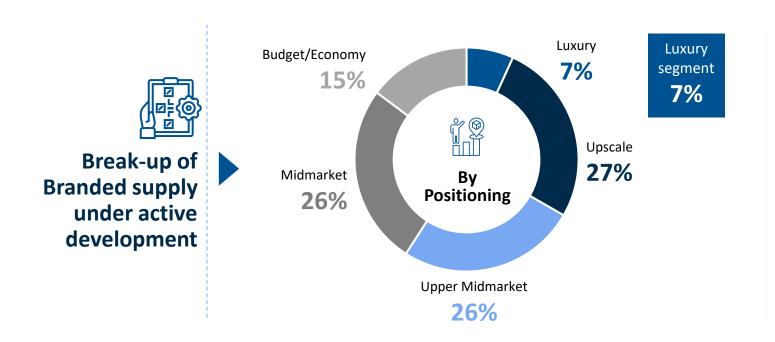


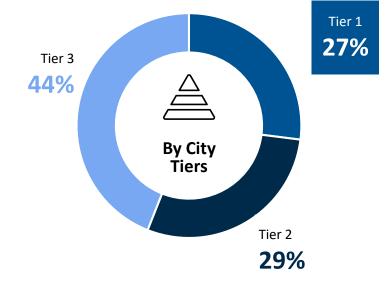






#### **SUPPLY GROWTH PRIMARILY IN NON-LUXURY, TIER 2/3 MARKETS**







165,000 Supply in 22/23



55,000 Supply under development



220,000 Expected Supply in 27/28

Source: Hotelivate Trends and Opportunities Report, 2023







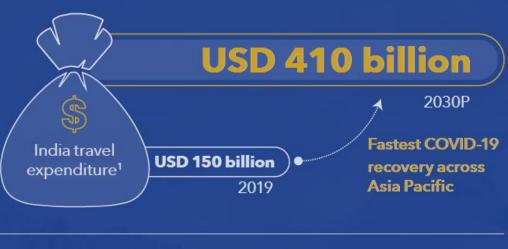






#### **DEMAND GROWTH STRONG INDIANS TRAVELLING & SPENDING MORE**

#### It's India's decade





Expected fastest growing travel expenditure<sup>1</sup> amongst top 10

~1,600 aircraft 2030P4 **Highest aircraft** 659 aircraft orders globally in one year<sup>5</sup> Over 2X growth 2.3 billion Trips projected by 2030P3 Trips by Indians in 2019<sup>2</sup>

Source: Booking.com Report titled 'How India Travels 2023'













## **DEMAND BOLSTERED BY SHORT-TERM DOMESTIC TRIGGERS**







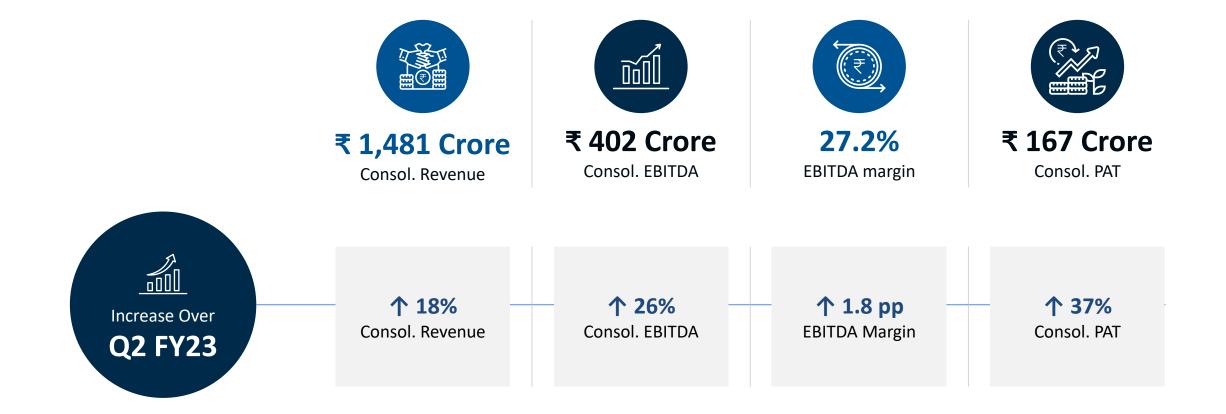








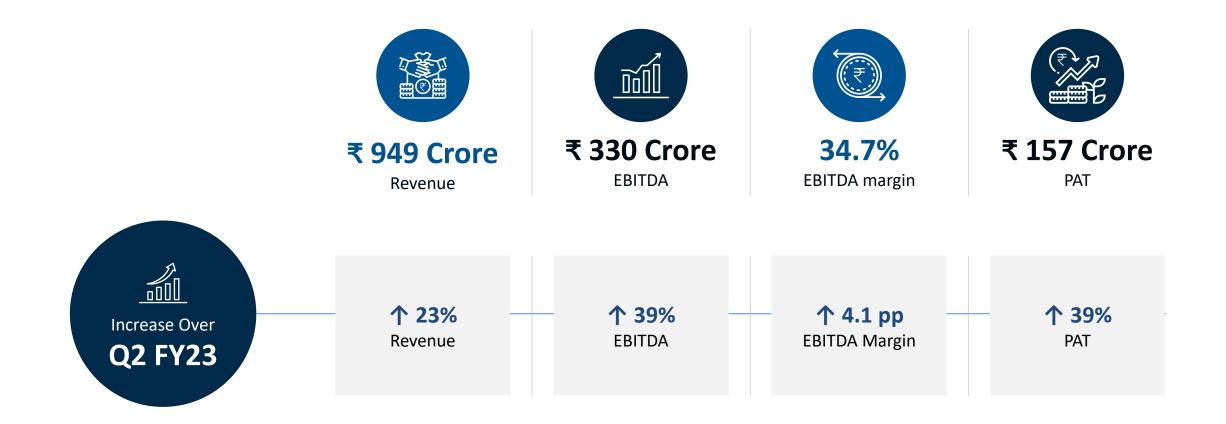
### 6<sup>th</sup> CONSECUTIVE QUARTER OF CONSOLIDATED RECORD PERFORMANCE







# 6<sup>th</sup> CONSECUTIVE QUARTER OF STANDALONE RECORD PERFORMANCE









## **BEST-EVER** Q2 PERFORMANCE

(₹ CR)

|            | <b>Q2</b><br>23-24 | <b>Q2</b><br>22-23 | <b>Q2</b><br>21-22 | <b>Q2</b><br>20-21 | <b>Q2</b><br>19-20 | <b>Q2</b><br>18-19 | <b>Q2</b><br>17-18 | <b>Q2</b><br>16-17 | <b>Q2</b><br>15-16 | <b>Q2</b><br>14-15 | <b>Q2</b><br>13-14 | <b>Q2</b><br>12-13 | <b>Q2</b><br>11-12 |
|------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Revenue    | 1,481              | 1,258              | 752                | 324                | 1,029              | 981                | 864                | 898                | 928                | 958                | 924                | 835                | 771                |
| EBITDA     | 402                | 319                | 97                 | (83)               | 182                | 116                | 67                 | 82                 | 91                 | 36                 | 67                 | 60                 | 92                 |
| EBITDA (%) | <b>27.2</b> %      | 25.4%              | 12.9%              | (25.8%)            | 17.7%              | 11.8%              | 7.8%               | 9.1%               | 9.8%               | 3.8%               | 7.2%               | 7.1%               | 12.0%              |
| PBT        | 232                | 169                | (130)              | (263)              | (5)                | (57)               | (73)               | (13)               | (121)              | (92)               | (69)               | (42)               | (34)               |
| PAT        | 167                | 122                | (121)              | (230)              | 71                 | (5)                | (58)               | (27)               | (152)              | (98)               | (433)              | (57)               | (48)               |

Consol. H1 FY24 PAT (₹ 389 Crs) surpasses highest Pre Covid-PAT in Full Year of 2006/07 (₹ 370 Crs)

From 2019 / 20 onwards, numbers are basis Post-IND AS figures.











# **Q2 PERFORMANCE** *ACROSS BRANDS*

YoY increase in all key statistics

|                    | ARR<br>YoY Var % | OCCUPANCY YoY Var PPts. | REVPAR<br>YoY Var % |
|--------------------|------------------|-------------------------|---------------------|
| TAJ                | <b>↑</b> 8 %     | <b>↑ 4%</b>             | <b>↑ 15 %</b>       |
| SELEQTIONS VIVANTA | <b>↑ 11 %</b>    | <b>↑ 3%</b>             | <b>↑ 16 %</b>       |
| GINGER             | <b>1</b> %       | <b>↑</b> 7%             | <b>14</b> %         |









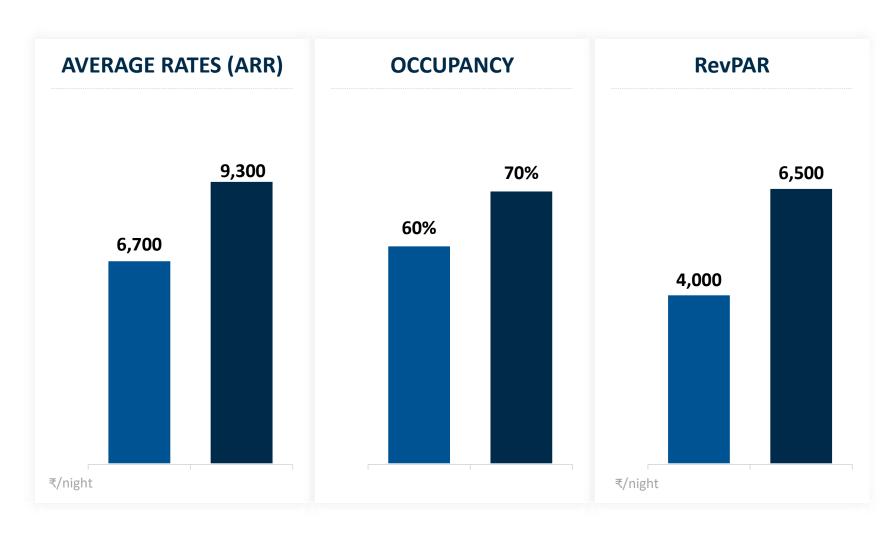




<sup>\*</sup> Like for Like Data for IHCL Enterprise hotels

## **COMMANDING INDUSTRY PREMIUM LIKE FOR LIKE COMPARISON**











IHCL Domestic (Same Store)



#### **DECLINING DEPENDENCY** ACROSS KEY CITIES WITH PRESENCE

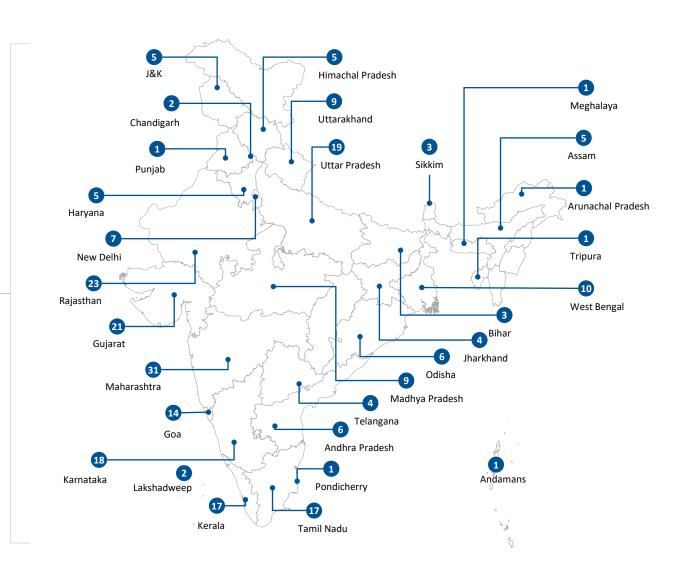
**IN 125+ LOCATIONS** 



With presence across

Highest no. of cities across all brands in India.

-Hotelivate Research report









# ....which also helps declining dependency across events





YTD September 2023

### 95 Crores

1% of FY23 Enterprise revenue

**Incremental expected on PY across match dates** 

**30 Crores** 

**0.5%** of FY23 Enterprise revenue









#### TATA NEU AIDING IHCL'S REVENUE GROWTH





Loyalty contribution to enterprise revenue

24%



**Total Members** 

4.9 Mn.



**Transactions** 

375,000+

"Loyalty Led Revenues is the revenue generated by Loyalty customers through all channels Out of this ₹ 615 Cr was eligible for reward points."









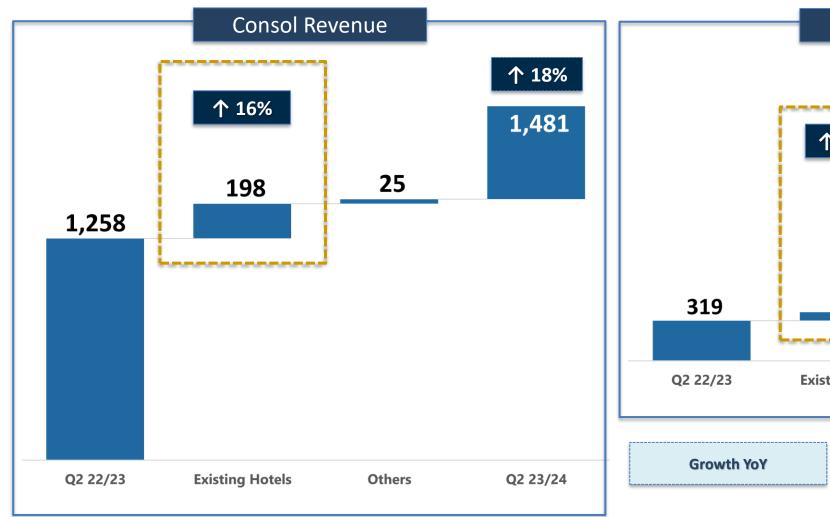


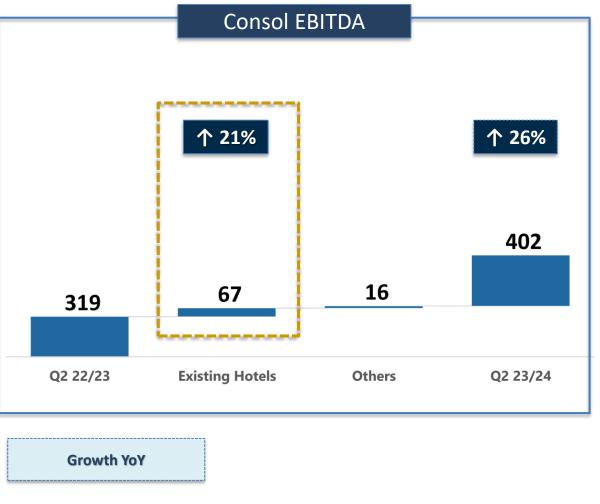




#### **ASSET MANAGEMENT INITIATIVES** BRINGING OPERATING LEVERAGE

#### 75%+ increase from existing inventory





Others include fees from New Hotels opened after April 2022, Qmin, Ama & Ginger, Chambers & other Non Operating Income







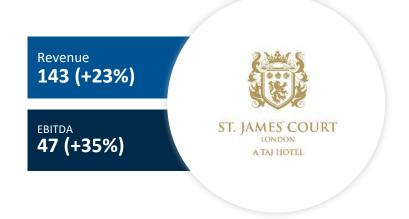






#### **POWER OF OPERATING LEVERAGE** *BIG MACHINES PERFORMANCE*







All figures for Q2 FY24 and in ₹ crore (Comparison YoY)

\* Taj Mahal New Delhi was under renovation last year















### **GROWTH MOMENTUM CONTINUES**











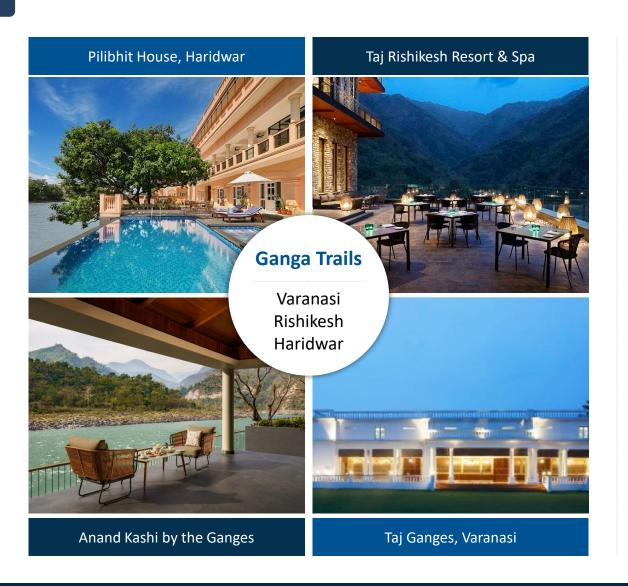








#### **CREATING NEW ITINERARIES BEYOND DELHI JAIPUR AGRA**



#### North-East - Follow the Sun:

Darjeeling-Sikkim-Gangtok



Taj Chia Kutir Resort & Spa, Darjeeling



Vivanta Sikkim **Pakyong** 



Taj Guras Kutir Resort & Spa, Gangtok











#### **CREATING NEW ITINERARIES CONTINUES...**



#### **Creating Many Others**



#### **Journey of Jungle & Heritage**

Ranthambore | Agra | Jaipur | Gwalior | New Delhi



#### **Aravalli Trails**

Ajmer | Jaipur



#### Wildlife Trail

Pench | Kanha | Bandhavgarh National Parks



#### **Royal Rajasthan**

Jaipur | Jodhpur | Udaipur | Jaisalmer | Ranthambore













#### **CREATING NEW ITINERARIES** OUR EXPANSION INTO RELIGIOUS CIRCUITS





#### **VIVANTA KATRA VAISHNO DEVI**

A tranquil oasis that seeks to provide luxury to pilgrims and leisure travellers alike





#### **GINGER DWARKA**

convenient distance from the Dwarkadheesh Temple, Dwarka Beach, and Gomti Ghaat





#### **TAJ TIRUPATI**

Proximity to the Tirumala hills. Luxury meets spirituality





#### PRATAP MAHAL, AJMER IHCL SELEQTIONS

for travellers searching for solace in its many wonderful sites of worship



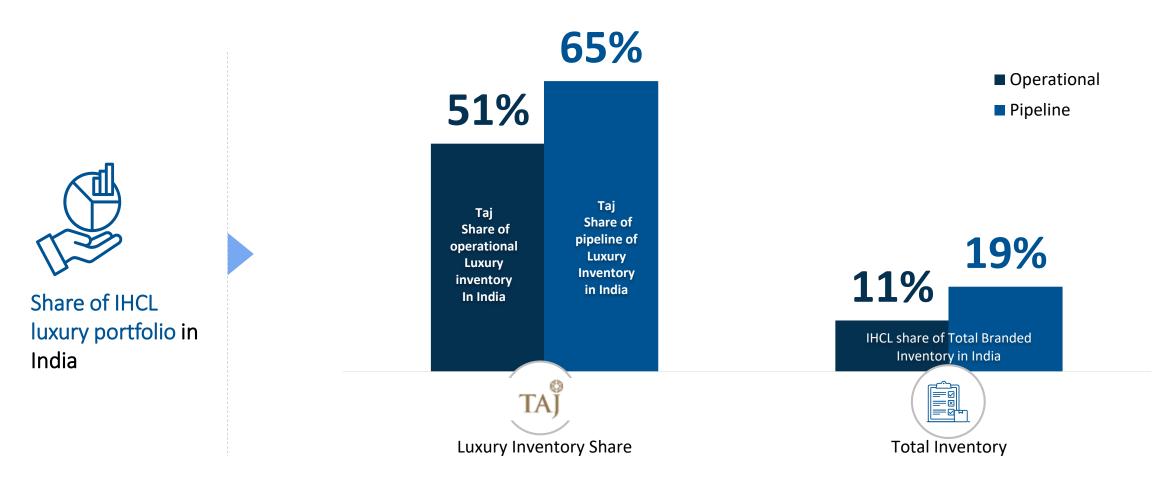






#### **DOMINATING LUXURY SEGMENT PRESENCE**

Owns more than half of Domestic operational and Pipeline Inventory



**Source:** Hotelivate Trends and Opportunities Report, 2023













#### **INCREASED MANAGEMENT FEE INCOME**













### **NEW BUSINESSES**









#### **GINGER** RECORD PERFORMANCE CONTINUES





₹ 104 Cr

Revenues

Growth of **24%** YoY



37%

Sustained EBITDAR margin



70%

**Lean Luxe** Portfolio by March 2024



₹ 57 Cr

Loyalty Led Revenue

All figures for Q2 FY24 and at Enterprise level EBITDAR – Earnings before Interest, Tax, Depreciation, Amortization & Rentals

















# QMIN, amã GAINING TRACTION



₹ 22 Cr

Revenue (Q2FY24)

₹ 100 Cr

**Target GMV** (for FY24)

**125+ villas** 

**75 Operational** 

89 **NPS Score** 



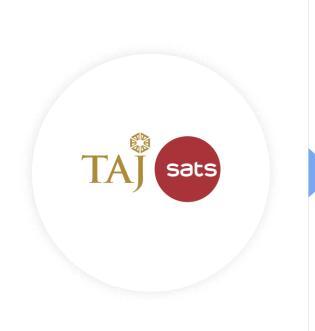








# TajSATS RECORD PERFORMANCE





₹ 213 Cr Revenues

Growth of 48% YoY



24.4% **EBITDA Margin** 

9 pp Margin Expansion



60%

**Market Share** 



**15** 

G20 VVIP Flights Catered

All figures for Q2 FY24













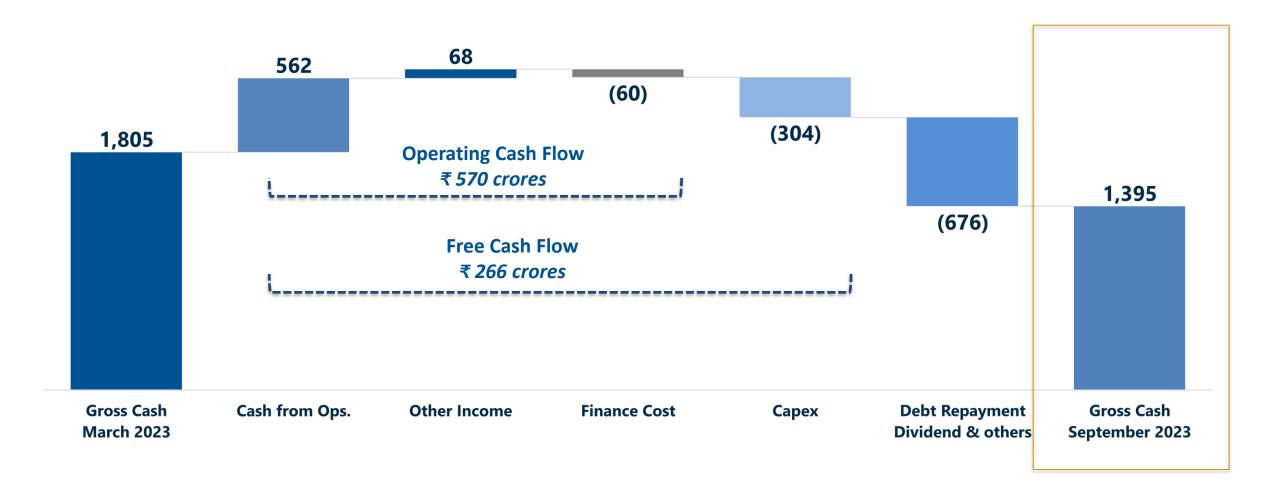




## WELL POSITIONED TO INVEST IN BUILDING CAPABILITIES

HEALTHY FREE CASH FLOWS AND CASH BALANCE POSITION

*₹ /crores* 











# **INVESTING IN OUR ASSETS** *DRIVING BRAND INNOVATIONS*







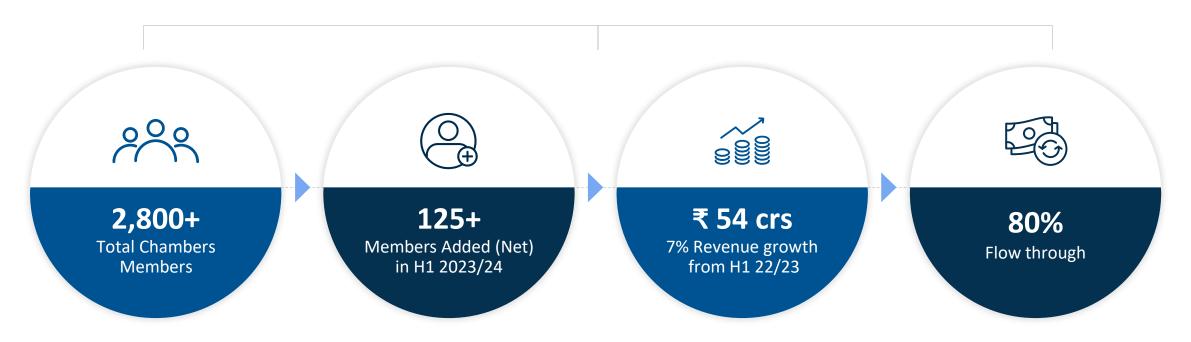






# THE CHAMBERS























# **DOING BUSINESS** THE RESPONSIBLE WAY



#### Waste

100% elimination of single-use plastic



#### Waste

100% operating hotels will have an organic waste management system

paathyā 2030 Goals



#### Water

100% water recycling



#### **Energy**

50% energy use to be from renewables



All hotels to provide **EV** charging stations

# YTD FY 23/24 UPDATE



**315 Tons** of Plastic Saved through Glass Bottles, Bio-degradable Bathroom Amenities, Paper Straws



**27 hotels** have bottling plants to eliminate use of single-use plastic bottles



47%

water recycled



37%

Renewable energy



335 EV

charging stations across 142 locations in India







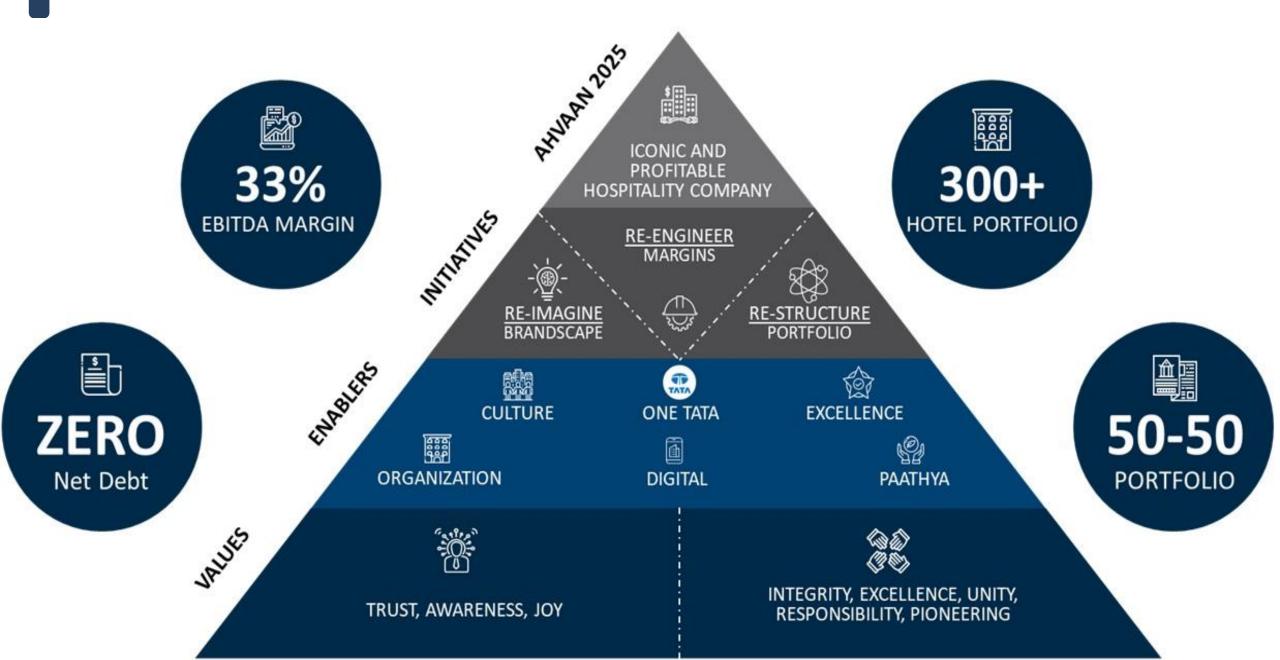








## ON TRACK TO ACHIEVE OUR TARGETS OF AHVAAN 2025



#### **SIMPLIFICATION:** BUYOUT OF MINORITY SHAREHOLDING IN PIEM HOTELS

- The Board has approved, subject to Shareholders & other regulatory approval, buyout of shareholding in Piem Hotels (a 51.57% subsidiary), as follows:
  - From New Vernon Private Equity Ltd, Mauritius:
    - 2,59,000 equity shares of Piem Hotels representing 6.8% holding in Piem Hotels, for a consideration of approx. 128 crores, by way of a combination of swap shares and cash.
  - **Tata Investment Corporation Limited:** 
    - 10,718 equity shares of Piem Hotels representing 0.28% in Piem Hotels, for a consideration of approx. 5.30 crores, by way of swap shares.
- The swap shares will issued pursuant to Preferential Issue of equity shares in IHCL.
- The Relevant Date for determining the Base Price for the Preferential Issue is November 2, 2023
- Resultant of the above, IHCL's shareholding in Piem Hotels Ltd will increase from 51.57% to 58.65%.
- IHCL's Equity share capital to increase by ~0.2%.











# FINANCIAL PERFORMANCE Q2 2023/24





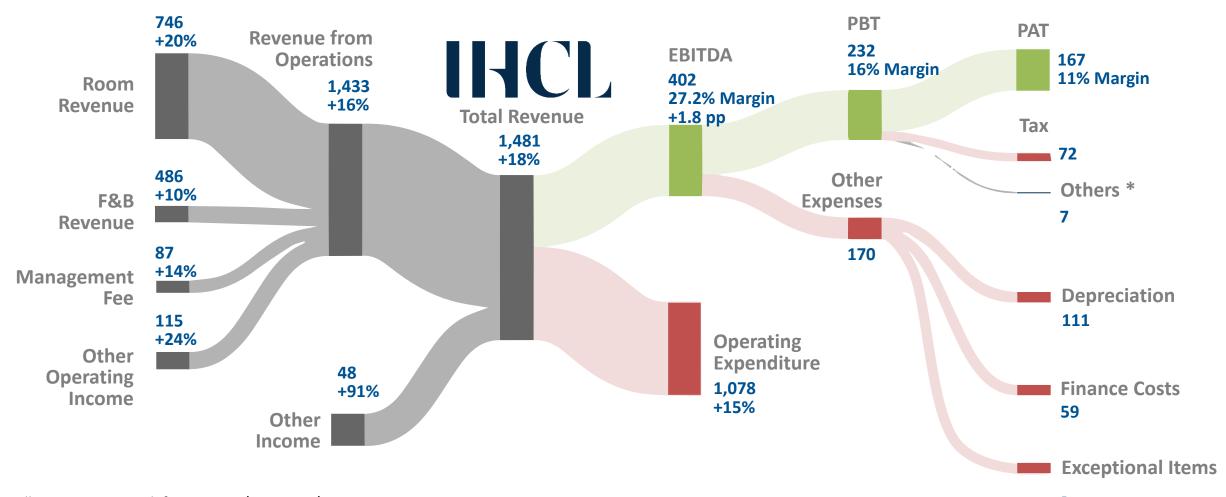






# **IHCL CONSOLIDATED** *P & L STATEMENT*

Q2 2023-24



All percentage growth figures are v/s Q2 2022/23

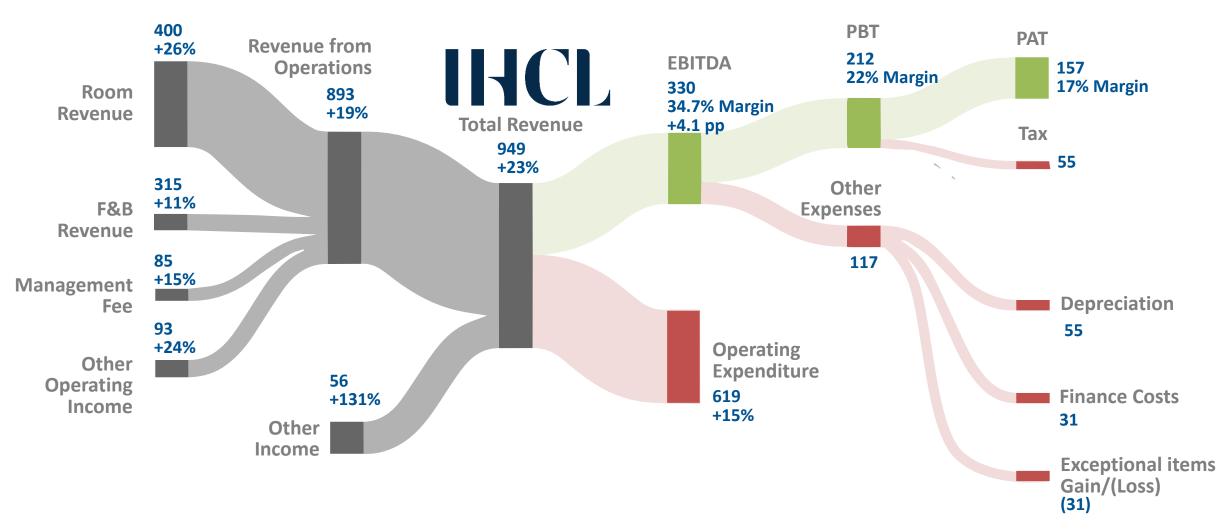






<sup>\*</sup> Others include Share of Profit/(Loss) after Tax in Associates / JV Less MI in Subsidiaries

# **IHCL STANDALONE** *P & L STATEMENT*



All percentage growth figures are v/s Q2 2022-23



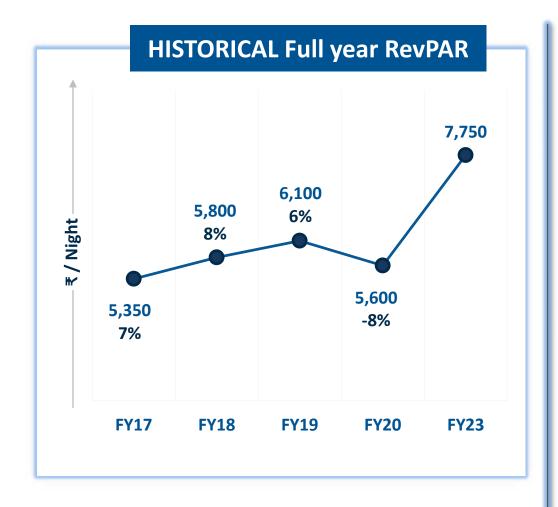


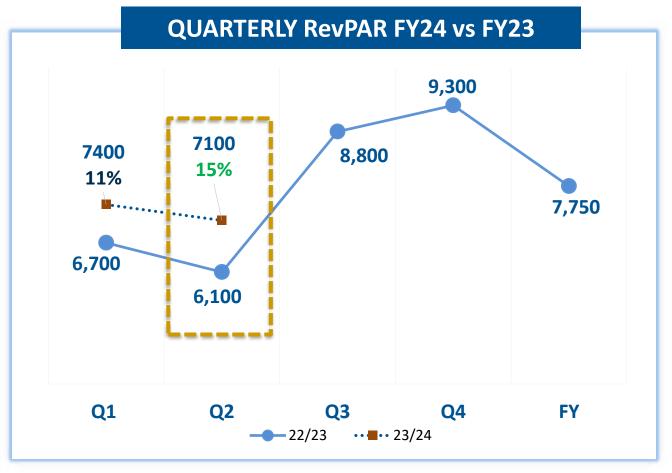






## **REVPAR GROWTH** HIGHER THAN HISTORICAL AVERAGES





- RevPAR IHCL Enterprise Domestic (excl ginger)
- RevPAR growth% is YoY

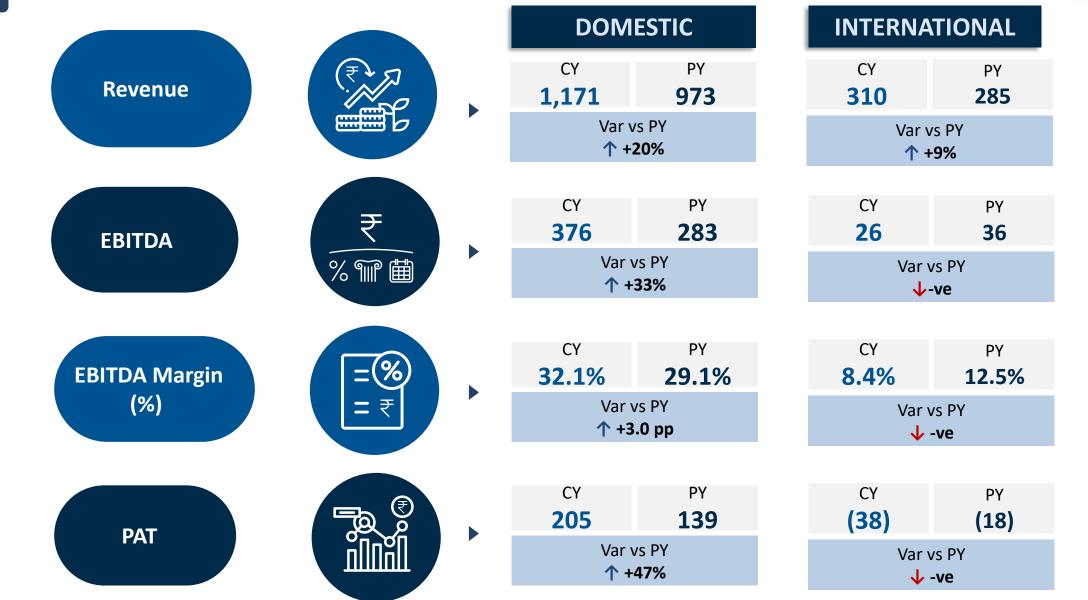








₹/crores



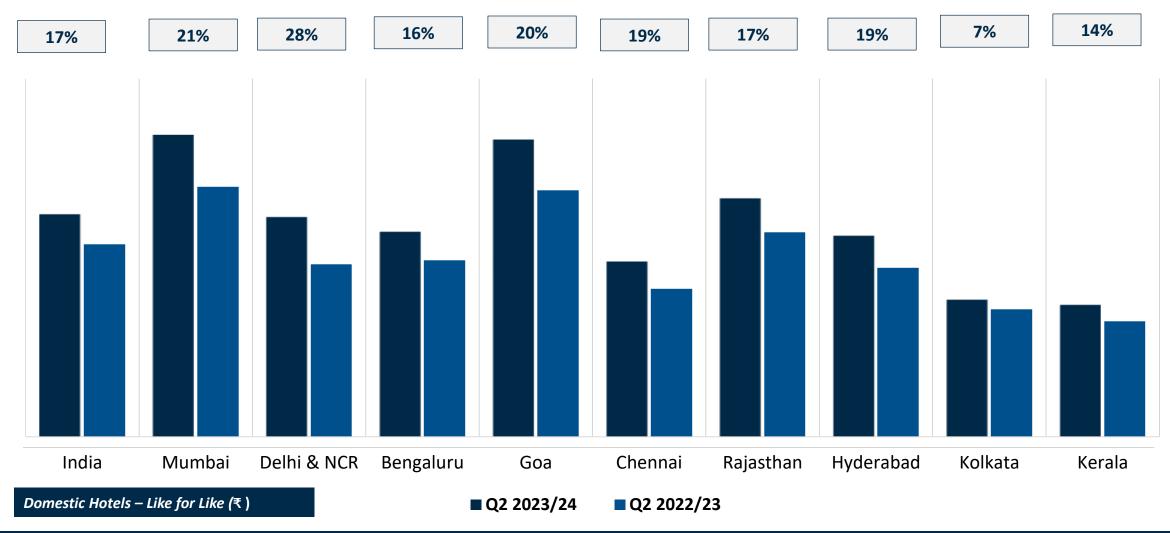








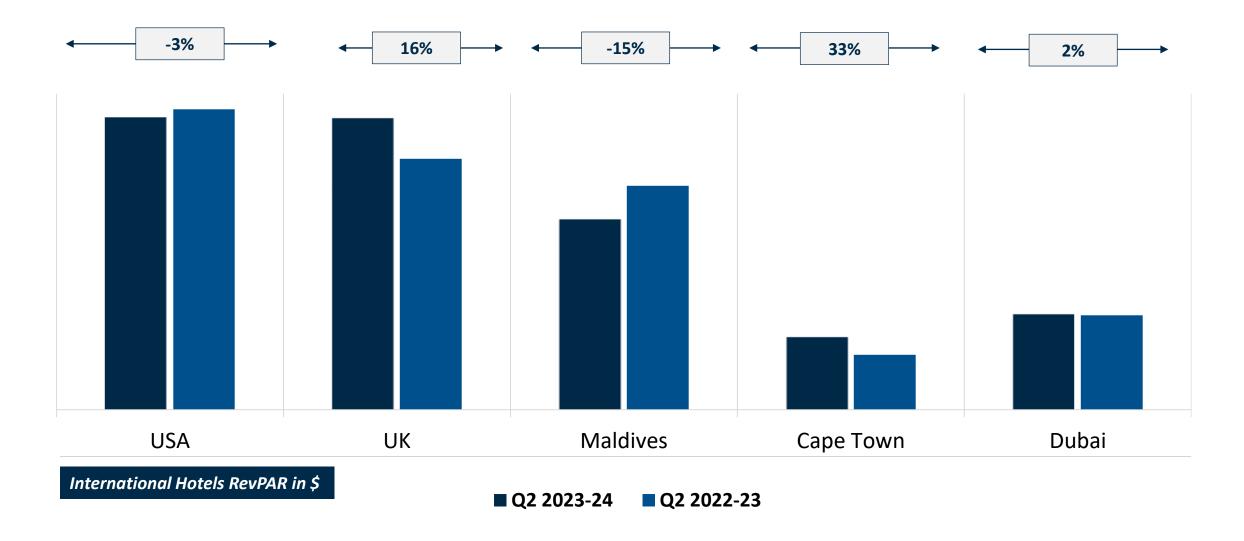
# **ROBUST REVPAR GROWTH** *Across Cities in Q2*







### **REVPAR GROWTH IN KEY INTERNATIONAL MARKETS**

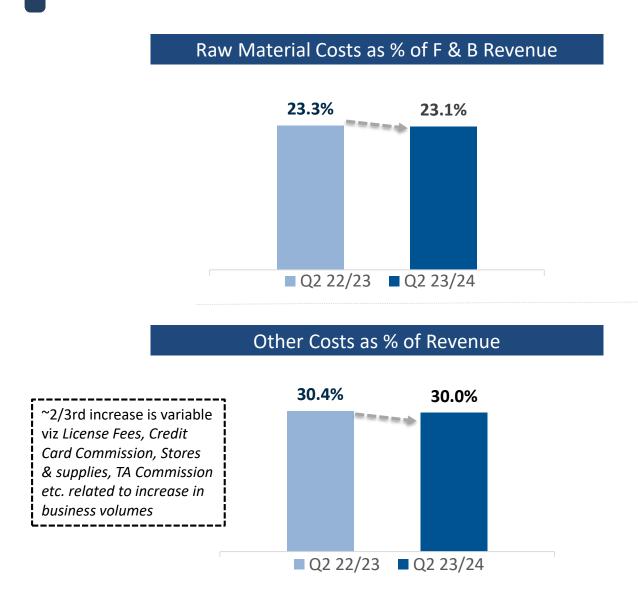


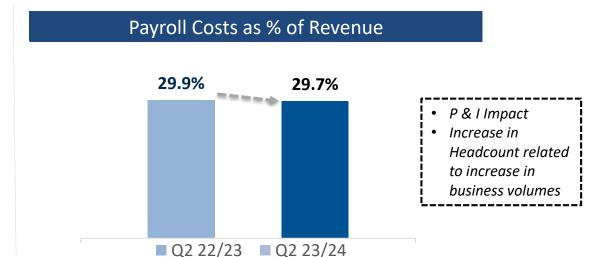




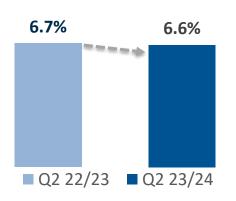


### **COSTS AS A PERCENTAGE OF CONSOLIDATED REVENUES**





#### Corp. Overhead as % of Revenue





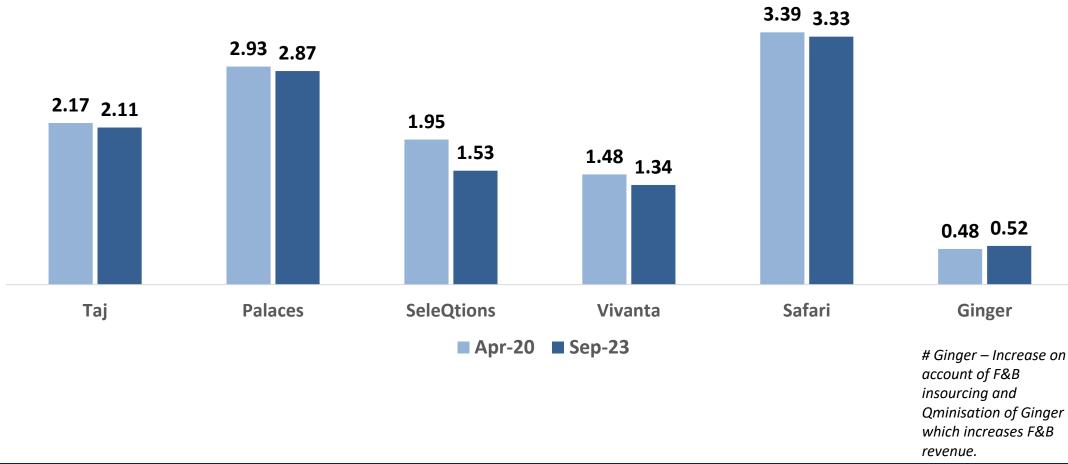






# MANPOWER / ROOM BY BRAND Operating Efficiencies Maintained

- despite increase in Revenues by 45% from FY20



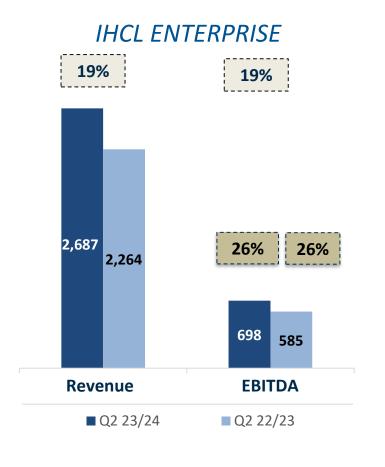


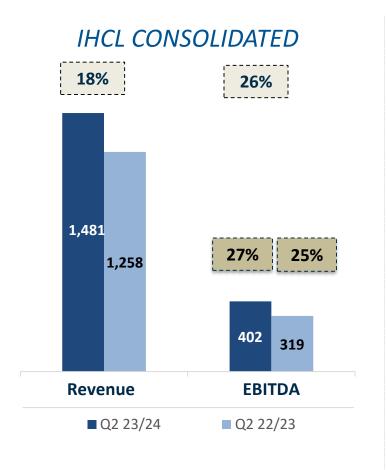


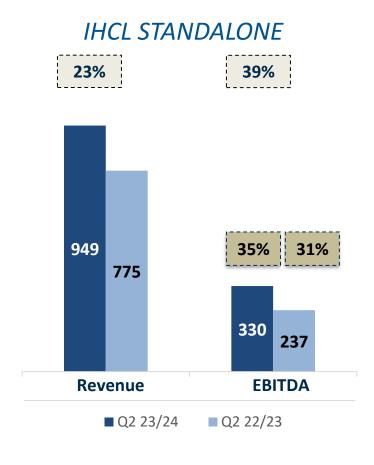


# KEY HIGHLIGHTS - Q2 2023/24

₹/crores







YoY Change – Revenue & EBITDA

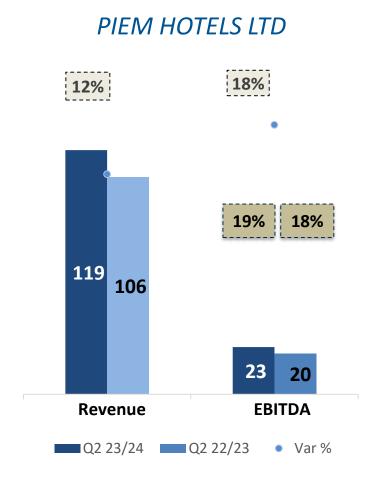
**EBITDA Margin %** 

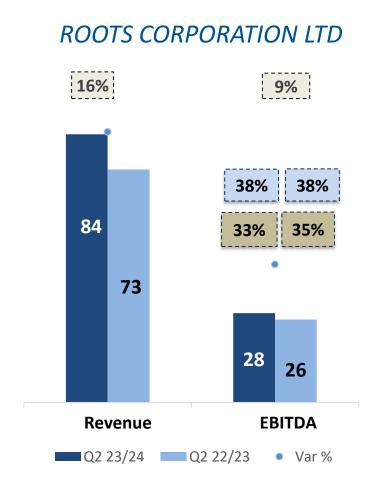


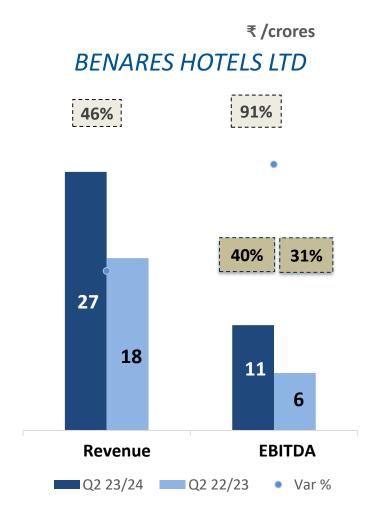




#### **IHCL SUBSIDIARIES**







**YoY Change – Revenue & EBITDA** 

**EBITDA Margin %** 

**Roots EBITDAR Margin %** 

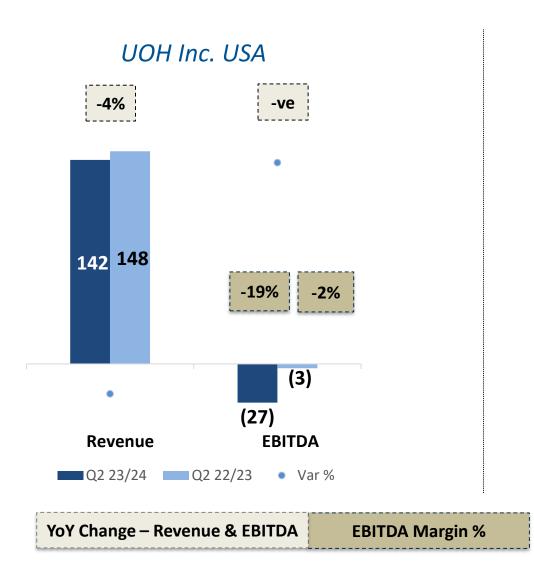






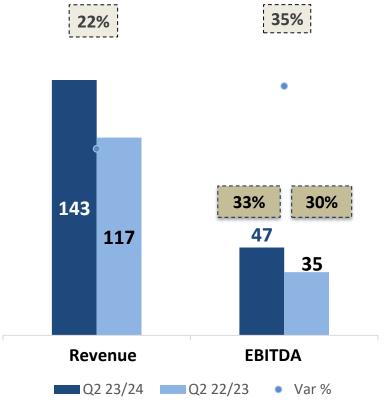


#### **IHCL SUBSIDIARIES**



₹ /crores

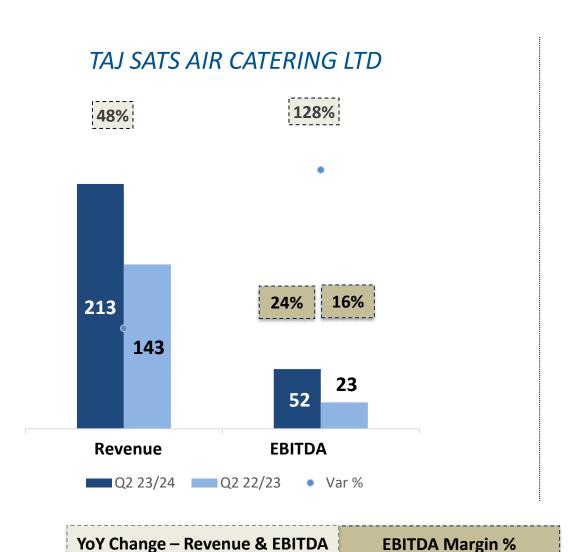






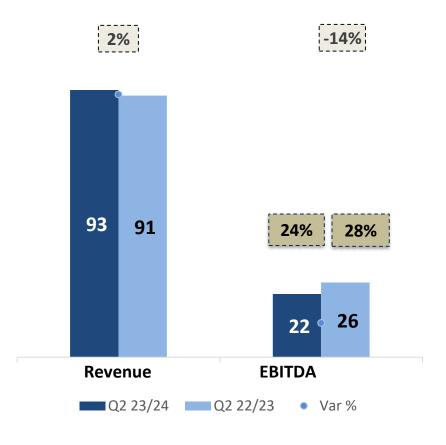


## JV's & ASSOCIATE COMPANIES



**₹/crores** 

#### ORIENTAL HOTELS LTD











# Q2 2023/24 - PERFORMANCE OF KEY LEGAL ENTITIES

₹/crores

|                        |         | <b>√</b> % <b>™ ⊞</b> | ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( |      |
|------------------------|---------|-----------------------|---------------------------------------|------|
| LEGAL ENTITY           | REVENUE | EBITDA                | РВТ                                   | PAT  |
| UOH Inc USA            | 142     | (27)                  | (49)                                  | (49) |
| St. James Court - UK   | 143     | 47                    | 28                                    | 17   |
| PIEM Hotels Ltd.       | 119     | 23                    | 12                                    | 8    |
| Roots Corporation Ltd  | 84      | 28                    | 8                                     | 6    |
| Benares Hotels Ltd.    | 27      | 11                    | 9                                     | 7    |
| Taj SATS Air Cat. Ltd. | 213     | 52                    | 46                                    | 35   |
| Oriental Hotels Ltd.   | 93      | 22                    | 11                                    | 4    |









# **BRANDWISE & CATEGORYWISE REVENUE STATISTICS Q2 2023/24**

| DOMESTIC HOTELS LEL | Oc    | c %          | ARR    | in ₹  | RevPAR in ₹ |       |  |
|---------------------|-------|--------------|--------|-------|-------------|-------|--|
| DOMESTIC HOTELS LFL | 23/24 | 23/24 Var pp |        | Var % | 23/24       | Var % |  |
| Тај                 | 71%   | 4%           | 12,454 | 12%   | 8,900       | 18%   |  |
| Business            | 80%   | 4%           | 10,789 | 16%   | 8660        | 23%   |  |
| Leisure             | 59%   | 2%           | 14504  | 5%    | 8604        | 10%   |  |
| Palaces             | 47%   | 4%           | 27180  | 9%    | 12818       | 18%   |  |
| Vivanta             | 72%   | 3%           | 6,880  | 10%   | 4,973       | 14%   |  |
| Business            | 75%   | 3%           | 6349   | 9%    | 4791        | 14%   |  |
| Leisure             | 60%   | 1%           | 9461   | 14%   | 5677        | 17%   |  |
| SeleQtions          | 63%   | -2%          | 8,883  | 15%   | 5,570       | 12%   |  |
| Business            | 76%   | -4%          | 8002   | 23%   | 6072        | 17%   |  |
| Leisure             | 42%   | 3%           | 11304  | -3%   | 4797        | 5%    |  |
| Ginger              | 65%   | 7%           | 2,953  | 1%    | 1,920       | 14%   |  |
| Domestic Hotels     | 69%   | 4%           | 9,176  | 11%   | 6,350       | 17%   |  |

LFL – excludes New hotels opened after 1st April 2022, hotels under renovation / Expansion /Exit in CY & PY











# Q2 2023/24 - Revenue Metrics (Domestic)

| Particulars    |         | Standalone         | <u>:</u> | Enterprise (Domestic) |         |             |  |
|----------------|---------|--------------------|----------|-----------------------|---------|-------------|--|
|                | Q2 FY24 | Q2 FY23            | Var      | Q2 FY24               | Q2 FY23 | Var         |  |
|                |         |                    |          |                       |         |             |  |
| Occupancy %    | 75.9    | 69.8               | +6.1     | 65.7                  | 63.3    | +2.4        |  |
| ARR in ₹       | 12,972  | <b>11,003 +18%</b> |          | 8,826                 | 7,929   | +11%        |  |
| RevPAR in ₹    | 9,840   | 7,681 <b>+28</b> % |          | 5,795                 | 5,016   | +16%        |  |
|                |         |                    |          |                       |         |             |  |
|                |         |                    |          |                       |         | (₹/ crores) |  |
| Room Revenue   | 400     | 318                | +26%     | 1,010                 | 817     | +24%        |  |
| F & B Revenue  | 315     | 284                | +11%     | 889                   | 745     | +19%        |  |
| Other Revenue* | 234     | 173                | +35%     | 239                   | 202     | +18%        |  |
| Total Revenue  | 949     | 775                | +23%     | 2,138                 | 1,765   | +21%        |  |

<sup>\*</sup>Incl. Non-Operating

#Total Enterprise Revenue is the summation of all Domestic Hotels including Ginger, all Corporates & Taj SATS Air Catering











# **ANNEXURES**

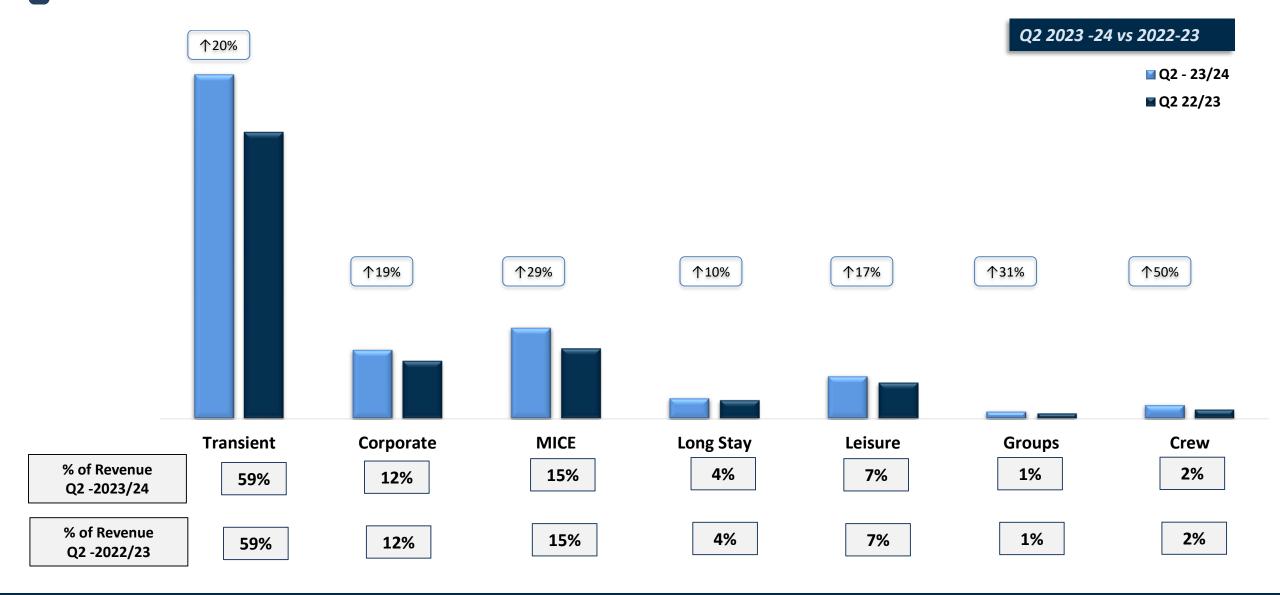








# MARKET SEGMENT – ROOM REVENUE (ALL HOTELS EXCL GINGER)



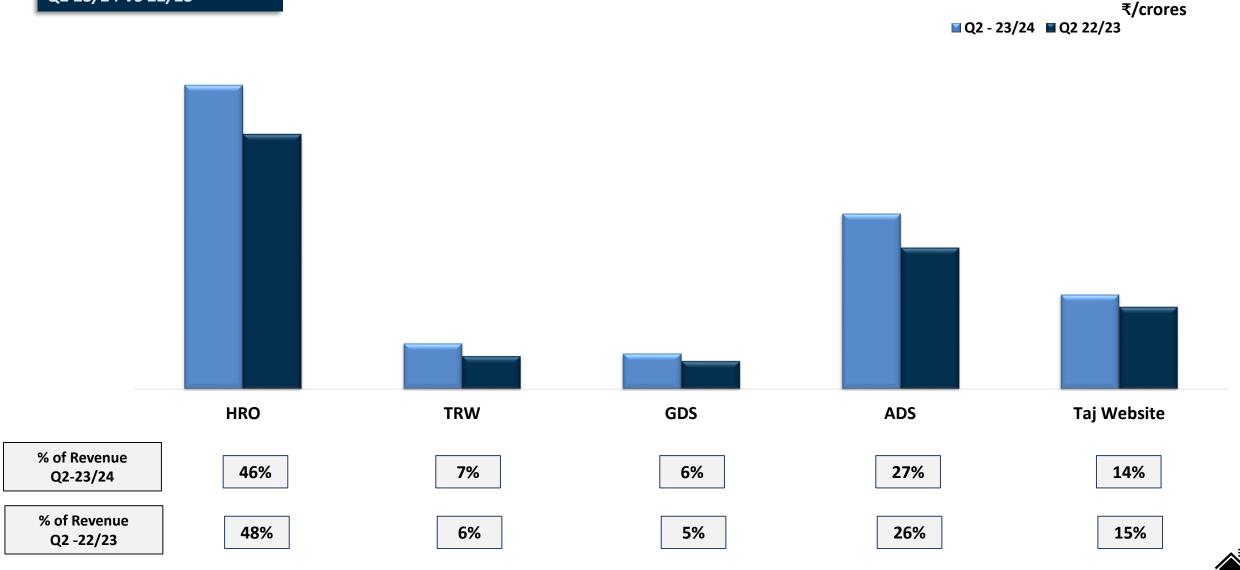






# CHANNELS – ROOM REVENUE (ALL HOTELS EXCL GINGER)

Q2 23/24 VS 22/23





# India (LFL) – CITY WISE REVENUE STATISTICS Q2 2023-24 vs 2022-23

| Damastia Hatala (02 LEL  | Occ %     |          |    | ARR in ₹  |          |     | RevPAR in ₹ |          |     |
|--------------------------|-----------|----------|----|-----------|----------|-----|-------------|----------|-----|
| Domestic Hotels - Q2 LFL | ACT 23/24 | PY 22/23 | %  | ACT 23/24 | PY 22/23 | %   | ACT 23/24   | PY 22/23 | %   |
| Mumbai                   | 85%       | 81%      | 4% | 11,865    | 10,282   | 15% | 10,101      | 8,358    | 21% |
| Delhi & NCR              | 79%       | 79%      | -  | 9,349     | 7,278    | 28% | 7,352       | 5,765    | 28% |
| Bengaluru                | 79%       | 74%      | 5% | 8,648     | 7,969    | 9%  | 6,856       | 5,891    | 16% |
| Goa                      | 73%       | 68%      | 6% | 13,561    | 12,219   | 11% | 9,945       | 8,254    | 20% |
| Chennai                  | 78%       | 72%      | 6% | 7,560     | 6,864    | 10% | 5,861       | 4,937    | 19% |
| Rajasthan                | 50%       | 45%      | 4% | 16,102    | 15,127   | 6%  | 7,977       | 6,834    | 17% |
| Hyderabad                | 72%       | 67%      | 5% | 9,390     | 8,481    | 11% | 6,723       | 5,654    | 19% |
| Kolkata                  | 75%       | 71%      | 4% | 6,091     | 6,013    | 1%  | 4,580       | 4,261    | 7%  |
| Kerala                   | 63%       | 55%      | 8% | 6,988     | 7,014    | 0%  | 4,410       | 3,864    | 14% |
| Grand Total              | 69%       | 65%      | 4% | 9,176     | 8,289    | 11% | 6,350       | 5,428    | 17% |

Domestic Hotels including Ginger & Ama, excluding Chambers LFL – excludes New hotels opened after 1st April 2022, hotels under renovation / Expansion in CY & PY













# International – CITY WISE REVENUE STATISTICS Q2 2023-24 vs 2022-23

| International Hotels \$ - Q2 | Occ %     |          |     | ARR in \$ |          |     | RevPAR in \$ |          |      |
|------------------------------|-----------|----------|-----|-----------|----------|-----|--------------|----------|------|
|                              | ACT 23/24 | PY 22/23 | %   | ACT 23/24 | PY 22/23 | %   | ACT 23/24    | PY 22/23 | %    |
| USA                          | 57%       | 59%      | -2% | 649       | 641      | 1%  | 370          | 380      | -3%  |
| UK                           | 76%       | 76%      | 0%  | 484       | 416      | 16% | 369          | 317      | 16%  |
| Maldives                     | 49%       | 54%      | -5% | 489       | 526      | -7% | 241          | 283      | -15% |
| Dubai                        | 78%       | 73%      | 5%  | 156       | 163      | -5% | 121          | 119      | 2%   |
| Cape Town                    | 72%       | 57%      | 14% | 128       | 119      | 7%  | 92           | 69       | 33%  |
| Sri Lanka                    | 51%       | 28%      | 23% | 90        | 73       | 22% | 46           | 21       | 121% |
| <b>Grand Total</b>           | 64%       | 57%      | 8%  | 251       | 263      | -5% | 162          | 150      | 8%   |











## **IHCL CONSOLIDATED BALANCE SHEET AS AT SEPT 30, 2023**

| PARTICULARS<br>(₹ CR)       | SEPT 30,<br>2023 | MARCH 31,<br>2023 |
|-----------------------------|------------------|-------------------|
| Non Current Assets          |                  |                   |
| Fixed Assets                | 6,756            | 6,618             |
| Right to use Assets         | 1,943            | 1,879             |
| Goodwill                    | 657              | 654               |
| Investments                 | 1,246            | 1,134             |
| Other Non Current Assets    | 698              | 794               |
| Current Assets              | 2,261            | 2,590             |
| Total Assets                | 13,561           | 13,669            |
| Equity                      |                  |                   |
| Equity Share Capital        | 142              | 142               |
| Other Equity                | 8,142            | 7,840             |
| Minority Interest           | 693              | 660               |
| Long Term Liabilities       |                  |                   |
| Total Borrowings            | 290              | 818               |
| Lease Liability             | 2,427            | 2,321             |
| Other Long Term Liabilities | 285              | 301               |
| Current Liabilities         | 1,582            | 1,587             |
| Total Equity & Liabilities  | 13,561           | 13,669            |











Q2, H1 2023/24 CONSOLIDATED P&L

| DARTICIUARS   |          | Q2       |                   | H1       |          |                   |
|---|----------|----------|-------------------|----------|----------|-------------------|
| PARTICULARS<br>(₹ CR)                                       | CY 23/24 | PY 22/23 | Var %<br>Vs 22/23 | CY 23/24 | PY 22/23 | Var %<br>Vs 22/23 |
| Revenue from Operations                                     | 1,433    | 1,233    | 16%               | 2,900    | 2,499    | 16%               |
| Non-Operating Revenue                                       | 48       | 25       | 91%               | 97       | 52       | 86%               |
| Total Revenue   | 1,481    | 1,258    | 18%               | 2,997    | 2,551    | 17%               |
| Raw Material Cost   | 112      | 103      | 9%                | 228      | 207      | 10%               |
| Employee Benefits   | 441      | 376      | 17%               | 869      | 736      | 18%               |
| Fuel, Power and Light                                       | 81       | 77       | 4%                | 160      | 154      | 4%                |
| Other Expenditure   | 445      | 382      | 17%               | 877      | 730      | 20%               |
| Total Expenditure   | 1,078    | 939      | 15%               | 2,135    | 1,827    | 17%               |
| EBITDA  | 402      | 319      | 26%               | 862      | 724      | 19%               |
| EBITDA Margin   | 27.2%    | 25.4%    | +1.8 pp           | 28.8%    | 28.4%    | +0.4 pp           |
| Depreciation and Amortization Expense                       | 111      | 103      | +                 | 220      | 205      | +                 |
| Finance Costs   | 59       | 60       | -                 | 116      | 122      | -                 |
| Profit Before exceptional Items & Tax                       | 232      | 156      | 48%               | 526      | 396      | 33%               |
| Exceptional items Gain/(Loss)                               | -        | 12       | -                 | -        | 3        | -                 |
| Profit/ (Loss) before tax                                   | 232      | 169      | 38%               | 526      | 400      | 32%               |
| Profit/ (Loss) After Tax                                    | 160      | 124      | 29%               | 371      | 291      | 28%               |
| Add: Share of Profit/(Loss) in Assoc. & JV's                | 19       | 5        | +                 | 44       | 20       | +                 |
| Less: Profit / (Loss due to Non Contr. interest)            | (12)     | (8)      | -                 | (26)     | (19)     | -                 |
| Profit / (Loss) after Non contr. Int., share of assoc. & JV | 167      | 122      | 37%               | 389      | 292      | 34%               |









Q2, H1 2023/24 STANDALONE P&L

| DA DTICLU A DC                        |          | Q2       |                   | H1       |          |                   |
|---------------------------------------|----------|----------|-------------------|----------|----------|-------------------|
| PARTICULARS<br>(₹ CR)                 | CY 23/24 | PY 22/23 | Var %<br>Vs 22/23 | CY 23/24 | PY 22/23 | Var %<br>Vs 22/23 |
| Revenue from Operations               | 893      | 750      | 19%               | 1,783    | 1,512    | 18%               |
| Non-Operating Revenue                 | 56       | 24       | +                 | 100      | 51       | +                 |
| Total Revenue                         | 949      | 775      | 23%               | 1,884    | 1,563    | 21%               |
| Raw Material Cost                     | 71       | 66       | 8%                | 141      | 131      | 8%                |
| Employee Benefits                     | 214      | 180      | 19%               | 416      | 350      | 19%               |
| Fuel, Power and Light                 | 50       | 47       | 5%                | 101      | 96       | 5%                |
| Other Expenditure                     | 284      | 244      | 16%               | 558      | 461      | 21%               |
| Total Expenditure                     | 619      | 538      | 15%               | 1,216    | 1,038    | 17%               |
| EBITDA                                | 330      | 237      | 39%               | 668      | 524      | 27%               |
| EBITDA Margin                         | 34.7%    | 30.6%    | +4.1 pp           | 35.5%    | 33.6%    | +1.9 pp           |
| Depreciation and Amortization Expense | 55       | 52       | 7%                | 109      | 102      | 7%                |
| Finance Costs                         | 31       | 32       | -1%               | 61       | 64       | -4%               |
| Profit Before exceptional Items & Tax | 243      | 154      | 58%               | 497      | 358      | 39%               |
| Exceptional items Gain/(Loss)         | (31)     | (3)      | -                 | (31)     | (5)      | -                 |
| Profit/ (Loss) before tax             | 212      | 150      | 41%               | 466      | 353      | 32%               |
| Profit/ (Loss) After Tax              | 157      | 113      | 39%               | 345      | 261      | 32%               |









## **IHCL HOTEL BRANDSCAPE - AS OF SEP 30, 2023**

| Brands     | Operational Hotels<br>(Rooms) | Pipeline Hotels<br>(Rooms) | Total Hotels<br>(Rooms) |
|------------|-------------------------------|----------------------------|-------------------------|
| Тај        | <b>82</b> (12,042)            | <b>21</b><br>(3,701)       | <b>102</b> (15,722)     |
| Vivanta    | <b>28</b> (3,891)             | <b>21</b><br>(2,856)       | <b>49</b><br>(6,745)    |
| SeleQtions | <b>23</b> (1,567)             | <b>13</b> (1,358)          | <b>34</b> (2,760)       |
| Ginger     | <b>59</b> <i>(4,965)</i>      | <b>27</b><br>(3,147)       | <b>85</b> (8,012)       |
| TOTAL      | <b>192</b><br>(22,465)        | <b>82</b><br>(11,062)      | <b>274</b><br>(33,527)  |

| Contract Type       | Operational Hotels<br>(Rooms) | Pipeline Hotels<br>(Rooms) | Total Hotels<br>(Rooms) |
|---------------------|-------------------------------|----------------------------|-------------------------|
| Owned + Leased      | <b>110</b><br>(13,093)        | <b>26</b> (2,908)          | <b>136</b> (16,001)     |
| Management Contract | <b>82</b> (9,372)             | <b>56</b> (8,154)          | <b>138</b> (17,526)     |
| TOTAL               | <b>192</b><br>(22,465)        | <b>82</b> (11,062)         | <b>274</b> (33,527)     |









#### **INVENTORY IN PIPELINE**

| Brands               | FY 24 H2 | FY25  | FY26  | FY27 / FY28 | Total  |
|----------------------|----------|-------|-------|-------------|--------|
| Тај                  | 375      | 697   | 1,404 | 1,225       | 3,701  |
| IHCL & Group         |          | 255   |       | 220         | 475    |
| Management Contracts | 375      | 442   | 1,404 | 1,005       | 3,226  |
| SeleQtions           | 252      | 959   | 147   |             | 1,358  |
| Management Contracts | 450      | 741   | 128   |             | 1,358  |
| Vivanta              | 174      | 848   | 964   | 870         | 2,856  |
| IHCL & Group         |          |       | 125   |             | 125    |
| Management Contracts | 174      | 848   | 839   | 870         | 2,731  |
| Ginger               | 862      | 720   | 598   | 967         | 3,147  |
| Owned/Leased         | 728      | 395   | 598   | 587         | 2,308  |
| Management Contracts | 134      | 325   |       | 380         | 839    |
| Grand Total          | 1,663    | 3,224 | 3,113 | 3,062       | 11,062 |

| No. of Hotels |
|---------------|
| 21            |
| 4             |
| 17            |
| 13            |
| 13            |
| 21            |
| 1             |
| 20            |
| 27            |
| 21            |
| 6             |
| 82            |

The opening schedule is indicative and may change in the future.

# Pipeline includes addition in inventory on account of expansion in existing hotels.









## **HOTELS OPENED IN Q2 FY24**

| Hotel Name                       | Brand      | Brand Ownership      |     |
|----------------------------------|------------|----------------------|-----|
| Taj The Trees, Vikhroli          | Taj        | Management Contracts | 151 |
| Taj Resort, Guras Kutir, Gangtok | Taj        | Management Contracts | 69  |
| IHCL SeleQtions, WOW Indore      | SeleQtions | Management Contracts | 125 |









# **UPCOMING HOTELS IN FY 23-24 (Oct – Mar)**

| Hotel Name  | Location       | Ownership            | Inventory |
|---|----------------|----------------------|-----------|
| Taj Hotel at Ambuja City Centre Patna             | Patna          | Management Contracts | 124       |
| Taj Taal Kutir Convention Centre                  | Kolkata        | Management Contracts | 75        |
| Taj Sawai Madhopur                                | Sawai Madhopur | Management Contracts | 60        |
| Gorbandh Palace, IHCL SeleQtions                  | Jaisalmer      | Management Contracts | 83        |
| Bliss Hotel, IHCL SeleQtions hotel in Tirupati    | Tirupati       | Management Contracts | 114       |
| Munnar - IHCL SeleQtions                          | Munnar         | Management Contracts | 55        |
| Vivanta Tawang                                    | Tawang         | Management Contracts | 80        |
| Vivanta Jamshedpur                                | Jamshedpur     | Management Contracts | 94        |
| Ginger Santacruz                                  | Mumbai         | Holding Company      | 371       |
| Ginger Noida, Sector 133 – Opened in October 2023 | Noida          | Group Companies      | 114       |
| Ginger Srinagar                                   | Srinagar       | Management Contracts | 62        |
| Ginger Coimbatore, Avinashi Road                  | Coimbatore     | Management Contracts | 72        |
| Ginger Ahmedabad Changodar                        | Ahmedabad      | Group Companies      | 99        |
| Ginger Gangtok                                    | Gangtok        | Group Companies      | 89        |
| Ginger Durgapur                                   | Durgapur       | Group Companies      | 55        |

The opening schedule is indicative and may change in the future.





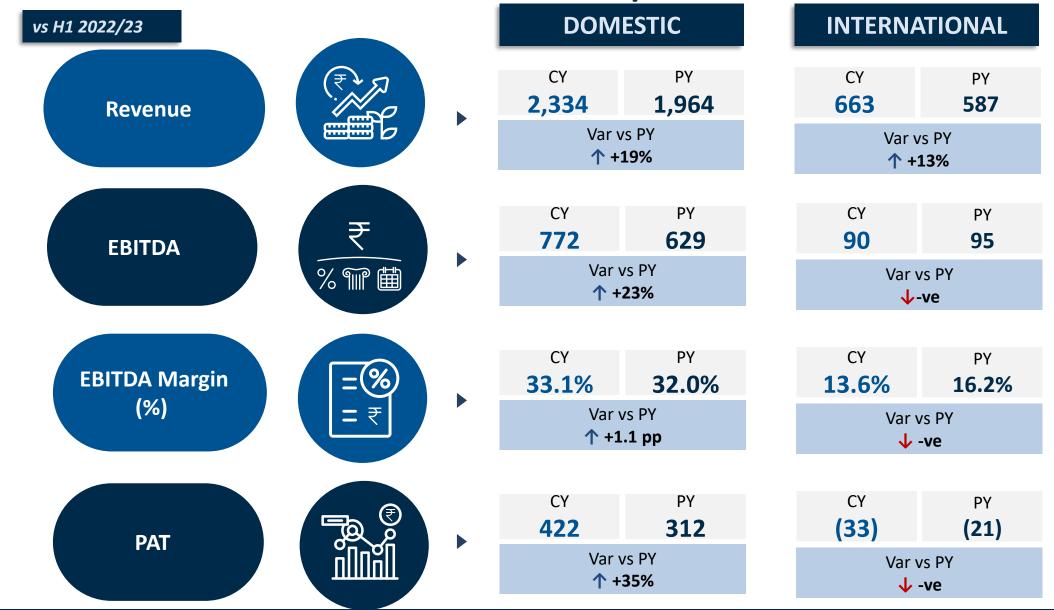








#### **CONSOLIDATED PERFORMANCE – H1 23/24**



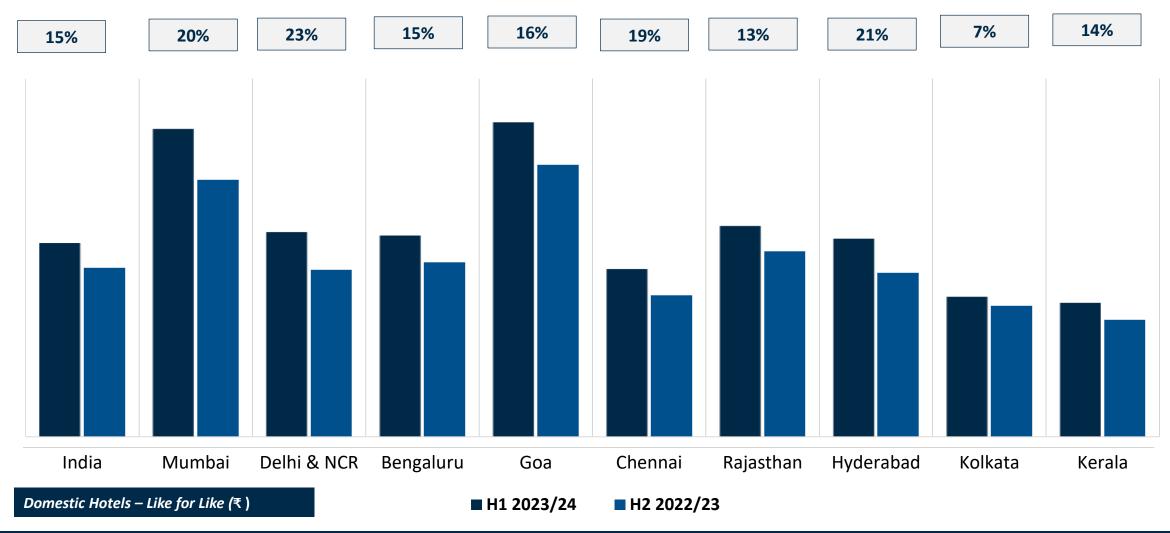








### **ROBUST REVPAR GROWTH –** *Across Cities H1*

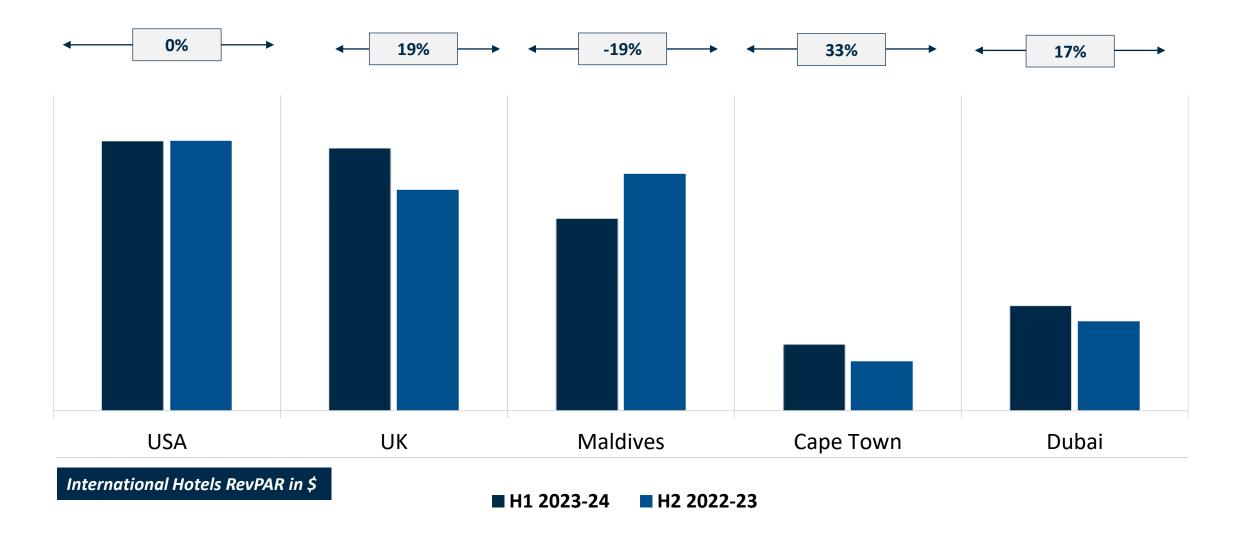








#### **REVPAR GROWTH IN KEY INTERNATIONAL MARKETS**











## H1 2023/24 - PERFORMANCE OF KEY LEGAL ENTITIES

₹/crores

| LEGAL ENTITY           | REVENUE | EBITDA | РВТ  | PAT  |
|------------------------|---------|--------|------|------|
| UOH Inc USA            | 326     | (22)   | (65) | (66) |
| St. James Court - UK   | 285     | 96     | 57   | 40   |
| PIEM Hotels Ltd.       | 241     | 48     | 25   | 18   |
| Roots Corporation Ltd  | 163     | 55     | 16   | 12   |
| Benares Hotels Ltd.    | 53      | 21     | 18   | 13   |
| Taj SATS Air Cat. Ltd. | 417     | 102    | 91   | 69   |
| Oriental Hotels Ltd.   | 187     | 46     | 25   | 12   |







## H1 2023/24 - Revenue Metrics (Domestic)

| Particulars    |         | Standalone | :    | Ent     | erprise (Domes | stic)       |
|----------------|---------|------------|------|---------|----------------|-------------|
| Particulars    | Q2 FY24 | Q2 FY23    | Var  | Q2 FY24 | Q2 FY23        | Var         |
|                |         |            |      |         |                |             |
| Occupancy %    | 75.3    | 70.1       | +5.2 | 66.4    | 64.2           | +2.1        |
| ARR in ₹       | 12,796  | 11,201     | +14% | 8,976   | 8,115          | +11%        |
| RevPAR in ₹    | 9,636   | 7,851      | +23% | 5,958   | 5,213          | +14%        |
|                |         |            |      |         |                |             |
|                |         |            |      |         |                | (₹/ crores) |
| Room Revenue   | 777     | 643        | +21% | 2,042   | 1,677          | +22%        |
| F & B Revenue  | 635     | 565        | +12% | 1,791   | 1,502          | +19%        |
| Other Revenue* | 472     | 354        | +33% | 488     | 382            | +28%        |
| Total Revenue  | 1,884   | 1,563      | +21% | 4,321   | 3,561          | +21%        |

<sup>\*</sup>Incl. Non-Operating

#Total Enterprise Revenue is the summation of all Domestic Hotels including Ginger, all Corporates & Taj SATS Air Catering











### **DISCLAIMER**

These presentations may contain forward-looking statements within the meaning of applicable securities laws. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements.

Forward-looking statements are not guarantees of future performance and involve risks and uncertainties and other factors that may cause actual results to differ materially from those anticipated at the time the forward-looking statements are made. Future results, performance and achievements may be affected by general economic conditions, regulatory environment, business and financing conditions, foreign exchange fluctuations, cyclicality and operating risks associated with the hospitality industry and other circumstances and uncertainties.

Although we believe the expectations reflected in such forward looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be attained or that results will not materially differ. We undertake no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

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# IHCL

# Delivering Responsible Profitable Growth

GLOBAL CONFERENCE CALL Q2 2023/24

27th October, 2023







