#### AXIS/CO/CS/131/2022-23

June 11, 2022

Chief Manager, Listing & Compliance Department National Stock Exchange of India Limited Exchange Plaza, 5th Floor Plot No. C/1, "G" Block Bandra-Kurla Complex Bandra (E), Mumbai – 400 051

NSE Symbol: AXISBANK

The Deputy General Manager, Listing Department BSE Limited 1st Floor, New Trading Ring, Rotunda Building P. J. Towers, 'Dalal Street Fort, Mumbai – 400 001

BSE Scrip Code: 532215

Dear Sir(s),

Sub.: Analysts/institutional investors meet.

Please find enclosed herewith the details of analysts/institutional investor meets held on June 10, 2022, in terms of the Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, along with the presentation made at the said meet.

This is for your information and records.

Thanking You,

With warm regards, For Axis Bank Limited

Sandeep Poddar Company Secretary

Encl.: as above



	Place: Mumbai				
	Interactions held on June 10, 2022				
Sr. No.	Institution Name				
	Axis Capital Digital India Conference				
1	Azim Premji Investments				
2	Baroda BNP Paribas Mutual Fund				
3	Bessemer Venture Partners				
4	Canara Robeco Mutual Fund				
5	Enam Holdings Private Limited				
6	HSBC Asset Management				
7	ICICI Prudential Asset Management				
8	IIFL Asset Management Wealth				
9	Kotak Mutual Fund				
10	Max Life Insurance				
11	Mirae Mutual Fund				
12	Motilal Oswal Asset Management				
13	Nippon India Mutual Fund				
14	PGIM India Mutual Fund				
15	PPFAS				
16	Ruane, Cunniff & Goldfarb				
17	UTI Mutual Fund				
18	ValueQuest				
	Citi's Flagship Pan Asia Regional Conference				
1	ADIA				
2	AIA Singapore				
3	Balyasny Asset Management				
4	Daiwa Asset Management				
5	Dymon Asia Capital				
6	Federated Investors				
7	GMT Capital Corporation				
8	Millennium Capital Management				
9	Ostrum Asset Management				
10	Pacific Alliance Investment Management				
11	Sumitomo Mitsui DS Asset Management				
12	Tokio Marine Asset Management				







Investor Presentation

Annual Results FY 21-22











NSE: **AXISBANK** BSE: **532215** LSE (GDR): **AXB** 

## Axis Bank at a glance



**Axis Bank** 



3rd largest Private Bank in India

4,758 Branches\* 85,500+ **Employees** 

straight year Constituent of FTSE 4Good EI ^

Market Share



Traditional Banking Segment

5.0%

Assets ##

4.8% Deposits # 6.0%

Advances #

Digital Banking Segment

**15%**  $UPI^{1}$ 

14% Mobile\*\* **12%** 

Credit Cards<sup>^^</sup>

**Profitability** 



3.47% Net Interest Margin<sup>2</sup>

2.17% Cost to Assets<sup>2</sup>

2.30% Operating Profit Margin<sup>2</sup>

**Balance Sheet** 



**15.24%** 18.54% | CAR\*\*\* CET 1

₹ 124 Bn | 1.77%

Cumulative provisions (standard + additional non-NPA)

**75%** 0.73% Net NPA **PCR** 

Key Subsidiaries



2nd Axis Capital's position in ECM\$

40%

Growth in Axis Securities PAT (FY22)

47% Growth in Axis AMC's PAT (FY22)

Axis Finance's ROE with Nil Restructuring

20.3%

\*domestic network including extension counters #Based on Mar'22 data

<sup>^</sup> EI - Emerging Index Series

<sup>\*\*</sup> by volumes for 11M FY22

<sup>\*\*\*</sup>CAR - Capital Adequacy ratio

# Three core areas of execution to move forward on our GPS strategy AXIS BANK

## A Deepening a performance driven culture

- i. Lifted the growth trajectory across business segments
- ii. Improving profitability metrics
- iii. Fostering a winning mindset

## **B** Strengthening the core

- i. Built a strong balance sheet
- ii. Building next generation technology architecture
- iii. Organization wide transformation projects to accelerate our GPS journey

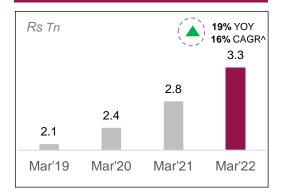
## **C** Building for the future

- i. Digital continues to be an area of relentless focus
- ii. Bank-wide programs to build distinctiveness
- iii. ESG has Bank-wide sponsorship

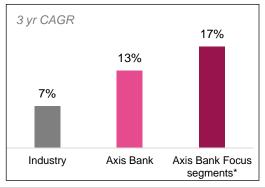
## Lifted growth trajectory across business segments...



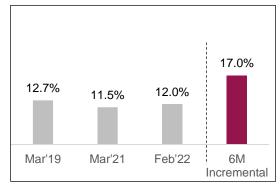
### CASA<sup>1</sup> deposits



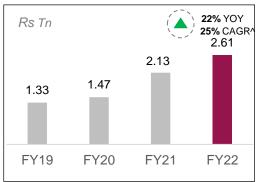
### Loan growth



### **Credit cards Market Share**



### **Burgundy AUM**

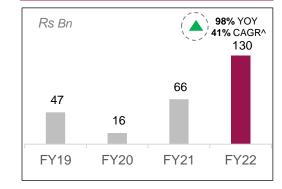


### ...with improvement in profitability metrics

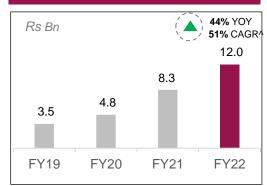
### NII



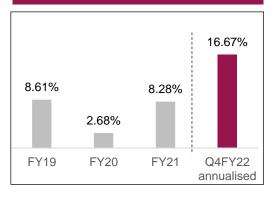
### **Standalone Net profit**



### Subsidiary profits#



#### **Consolidated ROE**



<sup>#</sup>The figures represented above are for all the domestic subsidiaries and are as per Indian GAAP, as used for consolidated financial statements of the Group

<sup>\*</sup> Focus segments comprise of Mid corporate, SME, Small Business Banking and Rural

## Our winning mindset is reflected in multiple awards and recognitions...





'Most Recommended Retail Bank in India' and 'Most Helpful Bank during Covid-19 in India'



Asian Private Banker 2020 League Table



"Best Retail Bank India" for the year 2021



Best CRM System Implementation



'Financial Inclusion Initiative of the Year - India'



**#1** for Large Corporate banking and Middle Market banking in India



Bharat Bill Payment System



"Best DCM House" for the year 2021



"Asian Bank of the year 2021" and "India Bond House" award



'Best Sustainability-linked Bond
 Financial Institution' for its
 US\$600m Sustainable AT1 Bond



**Best Digital Bank India 2021** 



Best Data Analytics Project (Multivariate Orthogonal Model)



Asia's Best in Infrastructure Modernization



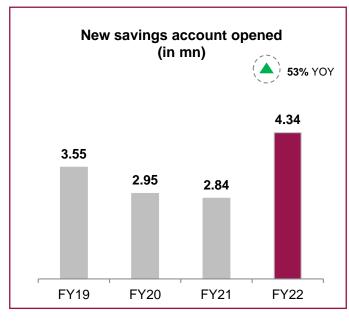
Won 'Leadership in Social Impact' award at the ESG India Leadership Awards 2021

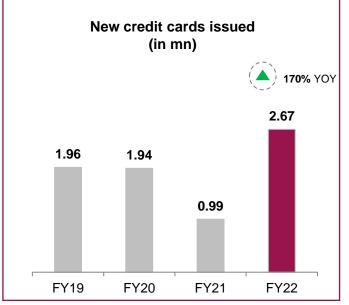


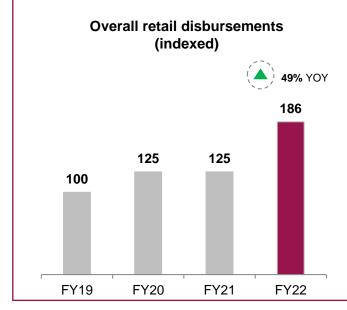
"Great Place to Work-Certified" among India's Best Workplaces™ in BFSI 2022.

## ...substantiated by many 'all-time highs' across different segments









Q

**8.6 mn** New liability relationships added at yearly highs



31% incremental market share gained in new POS terminals installation (11MFY22)





New products to fill segment gaps like Prestige, Liberty (in SA)



**Partnerships** across cards (Flipkart, Google, Airtel\*) and retail (fintechs and CSCs)



Multiple transformation projects (Triumph, Unnati & Zenith) and digital initiatives (SA VKYC, Maximus)



**Right fitment strategy** to accelerate premiumization

\* latest addition in Q4FY22

## Strong momentum in Retail Bank across all businesses



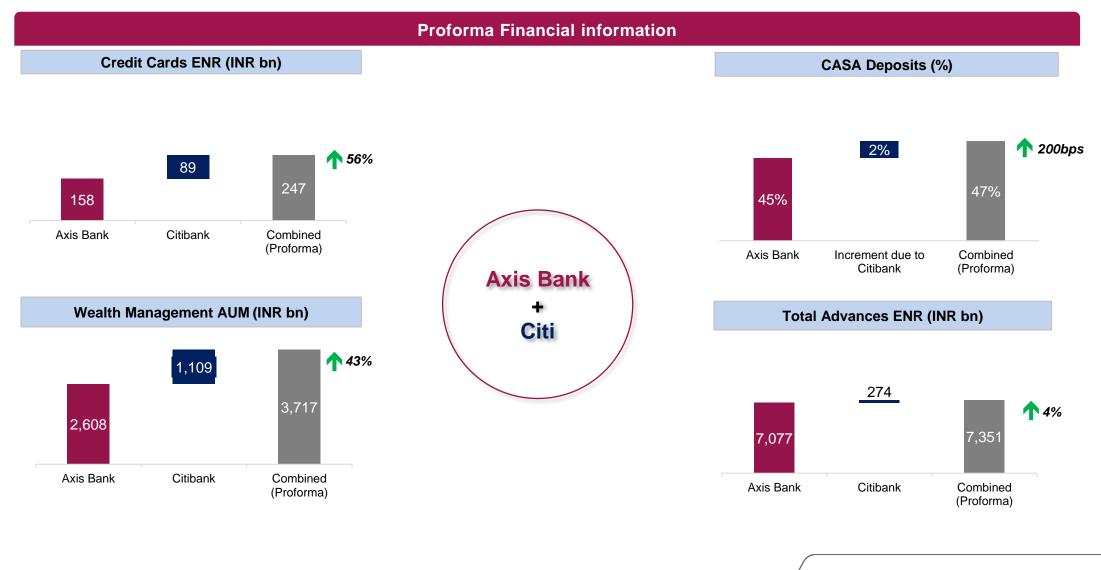
	Deposits	Burgundy Wealth management	Retail Ioans	Cards and Payments	Bharat Banking
•	<b>19%</b> YOY growth in overall SA QAB deposits	2.6 trillion Burgundy assets under management	18% CAGR growth in retail advances in last 3 yrs	17% incremental market share# in credit card CIF	29% YOY growth in Rural advances
•	<b>37%</b> YOY growth in premium* SA QAB deposits	74% YOY growth in Burgundy Private AUM	60% YOY growth in SBB loans in FY22	2.2 mn Flipkart cards in force as of Mar'22	50% YOY growth in disbursements
•	<b>50%</b> YOY growth in SA NTB QAB balances	109% YOY growth in Burgundy Private customer base	29% YOY growth in LAP book in FY22	31% incremental market share in POS base FY22	14% YOY growth in deposits (Bharat branches)
•	<b>19%</b> YOY increase in CA QAB deposits	61% YOY growth in fees from wealth management	16% YOY growth in unsecured PL & CC book	• 15% market share in UPI (FY22)	<ul> <li>2,065 Bharat Bank branches</li> <li>40,473 CSC outlets network</li> </ul>

<sup>#</sup> For last 6MFY22 as per RBI data

<sup>\*</sup> Includes Burgundy and Burgundy Private segments

# Citi deal provides significant boost to key retail segments, aligned to our premiumization strategy





# Amongst the best and most comprehensive Wholesale Banking franchise AXIS BANK for our customers

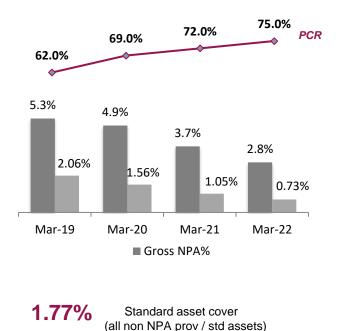
	Growth in focus segments	Transaction Banking	Leadership in DCM	One Axis	Project Neo  Digital transformation
	<ul><li>26% YOY growth in CBG advances</li><li>45% YOY growth in Mid corporate book</li></ul>	<ul> <li>12% Foreign LC Market Share</li> <li>75% YOY trade finance book growth (Gift City)</li> </ul>	18% market share in India Bonds  1st rank in DCM for rupee bonds for 15 consecutive years	<ul> <li>Deliver One Axis by being reliable partner through customer life cycle</li> <li>Creating Ecosystem solutions across key</li> </ul>	<ul> <li>Digital CIB platform (2.0)         with Integrated and fully-         digitised stack</li> <li>Straight-through         processing to drive significant</li> </ul>
•	<b>49%</b> YOY growth in MNC corporate book	1st Indian private bank to arrange SOFR linked trade financing deal	Best DCM House at the Finance Asia's Country Awards, 2021	Awarded "Asian Bank of the year 2021" by IFR Asia, in the Asian investment banking space	Mobile-first proposition catering to SMEs
•	<b>4%</b> YOY growth in overall corporate advances	1st Blockchain enabled domestic trade* executed			60+ corporate APIs hosted on Bank's API Developer Portal

<sup>\*</sup> transaction involved the process of Letter of Credit advising as well as digital presentation of underlying trade documents including invoice & transport documents

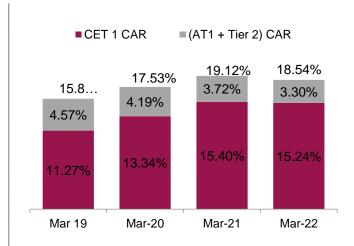
# Built a strong balance sheet with improving return ratios to drive our GPS aspirations



#### Our asset quality is now best in class...

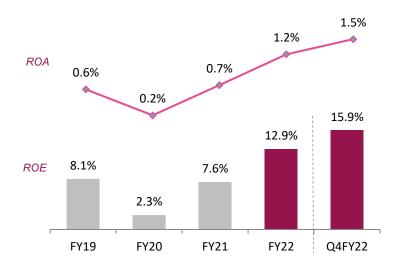


#### ... with adequate capital position



**60 bps** Additional capital cushion over and above the reported capital adequacy on account of prudent COVID provision buffer of Rs 5,012 crores

#### ... and improvement in return ratios



## Building next generation technology architecture





Modernizing the Core



**Accelerate Delivery** 



**Talent & Culture** 



**Fix the Basics** 



**E2E Customer Journey** 



**Risk & Governance** 

- Cloud-first, Cloud-native approach leading to leadership in Cloud adoption with 55+ apps on Cloud
- First among peers to create 3 landing zones (AWS, Azure and GCP) to support multi-cloud strategy
- Reduction in infra provisioning TAT by ~90% compared to comparable on-premises solutions
- Improved Time-to-market through adoption of Agile (increased from 18% to 34%) and DevSecOps
- API development & next generation Open ecosystem integration with 300+ Retail and Corporate APIs
- Investment in emerging tech with creation of ~2200 RPA bots and 1000+ automated processes
- 99% IT Staff trained in Agile & 94% in DevSecOps; 100% IT Staff is Yellow belt certified
- 1400+ member full service inhouse team including developers, QA, Scrum masters, and Managers
- Agile Centre of Excellence (CoE) to build capabilities to deliver faster. ~40% development insourced
- Near DR (Disaster Recovery) for Critical Apps with Improved Infra availability at 99.99%
- Near Zero Recovery point objective for critical apps. 25% improvement in app monitoring & automation
- Working towards a lean application landscape through sunset and consolidation of applications
- Digital simplified journeys with personalized experience across key customer segments
- Employee empowerment and embedding customer obsession through Retail Omni, Neo, Siddhi
- Tech led initiations in Blockchain, Structured Derivatives, Trade Financing, SWIFT
- BitSight rating, a key risk indicator of overall cyber security, at 780 out of 900
- Overdue audit observations are currently at 4.8% with Bank's aspirations to reach and maintain < 4%</li>
- Moving to a zero-trust architecture internally across BYOD, Cloud, Mobile, WFH

IT team strength up 75%, with spends up over 2x in last 2 years

## Our Cloud leadership continues with progress made towards adoption



#### **Initiatives**

- Landing Zones: 1<sup>st</sup> among peers to create 3 landing zones (AWS, Azure, GCP) to support multi-cloud strategy
- Data Security: Reference Architecture including payload level encryption implemented. Cloud HSM¹ for PII
- Key Projects: Branch of Future, Maximus, Siddhi are some of the key application on Cloud
- Data Serving: DS Layer created on Cloud
- Cloud CoE<sup>2</sup> led to rapid pace of cloud adoption and helped drive business innovation at a faster pace

#### **Outcomes**

**55+** customer facing applications on Cloud

CIS score 98% in both AWS & Azure

VA / IPT closure is 99% across Clouds

Closure assessment by PWC – closure rate of Azure is 92% VKYC led 10minute account opening (earlier 24+ hours) 15 high volume services live in BoF with *Digital* adoption ~50% & STP ~92%

Video KYC drove 6 lac SA and 60K CA in FY22 **350 minutes** per branch per month saved by cloud interventions

Current concurrency of **5000+** users for access to Axis environment in hybrid model

<sup>&</sup>lt;sup>1</sup> Hardware Security Module <sup>2</sup> Centre of Excellence

## Organization wide transformation projects to accelerate our GPS journey





#### **Triumph (Liabilities)**

- Improved customer experience via tech enablement, enhanced operating rhythm has resulted in higher liability relationships and growth in total relationship value



### **Unnati (Assets)**

- Improvement in Retail Assets sales productivity and processing TAT leading to higher disbursements



#### **Zenith (Cards)**

- Driving growth strategy across acquisition, lifecycle management & servicing by leveraging technology, improving sales productivity has led to increase in cards market share



#### Sankalp (Commercial Banking)

- Reducing service delivery TAT by simplifying sanction process, leading to improved CBG RM productivity and strong growth in new business



#### Neo

- Digital transformation of Corporate Banking, First journeys have gone live in Q4



#### **Bharat Banking**

- Drive higher business growth and increase market share in Rural and Semi Urban markets



#### **Udaan (IT)**

- IT transformation to deliver tech products faster, enable critical capabilities and improve resilience



#### Siddhi

- Driving employee empowerment & improving productivity



#### **Sparsh**

- Delighting our customers and fulfilling their dreams through smart banking, everyday

## Digital: Early traction visible, our relentless focus continues



#### We are investing heavily in building capabilities...

1,500+

People dedicated to digital agenda

99,500+

350 +

In-house

development team

**76%**New hires from non-banking background

Staff enabled on Bring your own device

250+

Services on digital channels

Automated processes (IA)

1000 +

**Agile** 

Enabled teams with CI/CD, microservices architecture

40%+

Lift of bank credit model GINI scores over bureau

300+

Employee tool journeys

4.6

Mobile App Ratings

## ...and introduced re-imagined customer journeys and new innovative offerings ...



**Buy Now Paylater** 



Cards lifecycle



Merchant Card Advances



GrabDeals

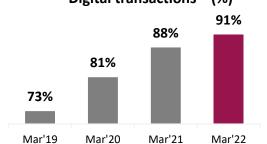


O/W Remittance

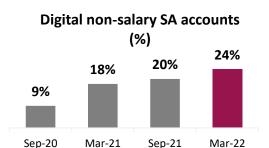


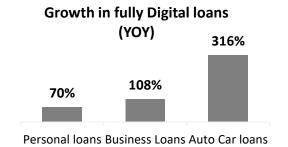
**CA Sole Propreitor** 

## ...that has led to improvement in digital adoption Digital transactions \* (%)



\*Based on all financial transactions by individual customers in FY22





## 'Bharat Banking' strategy has been scaling up well





Drive higher business growth and increase market share in Rural and Semi Urban markets through asset led liability strategy



Lending opportunities in RuSu markets to complement the Bank's overall PSL strategy meaningfully

#### Focus on building an ecosystem for Bharat across the value chain...



- Building an array of 'Bharat centric' products for better segmental coverage & penetration
- Offer a broader range of Retail Asset products and leverage asset sales team & branches to grow liability business
- Connecting the dots across the bank for seamless delivery to customers in the Bharat markets



Distribution & Partnerships

- Significantly expanding the partnership ecosystem & pursue co-lending opportunities
- CSC outlets scaled up to 40,473 and strong momentum in sourcing asset and liability products
- Tie up with India Post Payments Bank to improve reach in rural and unbanked areas



- Redesigning end to end customer journey to reduce TAT and improve customer experience
- Better data farming for underwriting and cross sell opportunities
- Building capability stack for delivering bank's products through third party physical channels

## ...has delivered strong growth across key metrics

- 29% YOY growth in Rural advances
- **50%** YOY growth in disbursements
- 14% YOY growth in deposits\*

Achieved highest ever monthly disbursement in Mar'22 across all the major product segments

\*Bharat branches

## **ESG** has Bank-wide sponsorship



#### **Environmental**

Incremental financing to ₹ 30,000 Cr positive impact sectors by

FY27 (targeted)

Sustainable AT1 Notes issued in \$600 Mn

Sept'21

Loan guarantee program with \$300 Mn GuarantCo for E-mobility

Trees to be planted across 2 Mn India by FY27 (targeted)

Retail 2-wheeler portfolio as 5% Electric by FY24 (targeted)

Only private sector bank to achieve

'Platinum' in Green Existing Building

(Operations and Maintenance) rating

#### Social

Blended finance facility to strengthen post-\$150 mn COVID healthcare infrastructure

Rural women participants under 'Axis ~10 Mn

Sahyog'

Incremental disbursements under ₹10K Cr Asha Loans by FY24

Female representation in the workforce of 30% the Bank by FY27 (from ~25% in FY22)

Households reached under Axis Bank 1 Mn Foundation's Sustainable Livelihoods

program since 2018



Won 'Leadership in Social Impact' award at the ESG India Leadership Awards 2021

#### Governance

Indian Bank to constitute an ESG Committee 1st of the Board

Independent, non- executive directors on 58% the Board

25% Women directors on the Board

亞 'Leadership in Transparency' award at the ESG India Leadership Awards 2021

780/ BitSight Rating, demonstrating highest level of performance on cybersecurity 900



FTSE4Good Index constituent for 5th consecutive year in 2021



Annual Results FY 21-22



### **Executive Summary**

Financial Highlights

Capital and Liquidity Position

Business Segment performance

**Asset Quality** 

Future of Work and Sustainability

Subsidiaries' Performance

Other important information

### **Major highlights of Q4FY22**

#### Strong growth across deposits and loans, robust operating performance, improving asset quality



#### Healthy growth in granular deposits

- Deposits on QAB basis grew by 19% YOY and 4% QOQ, deposits MEB grew 6% QOQ
- On QAB basis, SA grew 19% YOY and 2% QOQ, CA deposits grew 19% YOY and 3% QOQ
- On QAB basis, CASA grew 19% YOY and 2% QOQ, CASA ratio stood at 43%, up 70 bps YOY
- On QAB basis, Term deposits grew 19% YOY and 6% QOQ

## Strong loan growth delivered across focused business segments

- Retail loans grew 21% YOY and 9% QOQ, SBB¹ and Rural loans portfolio grew 60% YOY & 29% YOY
- Q4FY22 Retail disbursements were up 21% YOY and 30% QOQ basis SBB, Rural and PL disbursements up 85%, 53% & 23% YOY
- SME loans grew 26% YOY and 13% QOQ, SME disbursements were up 27% QOQ, Mid-corporate book grew 45% YOY & 13% QOQ
- Net Loans grew 15% YOY and 6% QOQ

#### Robust operating performance

- PAT at ₹ 4,118 crores, up 54% YOY and 14% QOQ, Annualized Q4FY22 ROE at 15.87%, improving 415 bps YOY & 168 bps QOQ
- Fee income grew 11% YOY and 12% QOQ, granular fee constituted 91% of overall fees. Fee income for FY22 grew 22%
- Operating profit grew 13% YOY and 5% QoQ, NII grew 17% YOY and 2% QoQ
- Retail fee grew 14% YOY and 14% QOQ; Retail assets (excl. cards) fee grew 41% YOY and 16% QOQ

## Well capitalized with adequate liquidity buffers

- Overall capital adequacy ratio (CAR) stood at 18.54% with CET 1 ratio of 15.24%
- ₹5,012 crores of COVID provisions, not considered for CAR calculation provide cushion of 60 bps over the reported CAR
- Average Liquidity Coverage Ratio (LCR) during Q4FY22 was 116% improving QoQ
- Excess SLR of ₹ 96,190 crores

## Continue to maintain strong position in Payments and Digital space

- Over 1.1 million credit cards acquired in Q4FY22, highest ever for any quarter; incremental CIF market share of ~17% in Sep'21-Feb'22
- 2nd largest player in Merchant Acquiring with terminal market share of 16%, incremental share of 31% in 11MFY22
- 15% market share in UPI transactions & 19% in P2M Acquiring (by throughput) in Q4
- Among the highest rated mobile apps with Apple App | Google Play store ratings of 4.6 | 4.6, Mobile banking market share stood at 14%

# Declining gross slippages and NPA's, moderating credit costs, limited restructuring

- Net loan slippages declined by 75% QOQ. Net slippage ratio (annualized) stood at 0.13%, improving 115 bps YOY and 42 bps QOQ
- Annualized credit cost for Q4FY22 at 0.32%, declined by 116 bps YOY and 12 bps QOQ
- GNPA at 2.82% declined by 88 bps YOY & 35 bps QOQ, NNPA at 0.73% declined 32 bps YOY & 18 bps QOQ, PCR healthy at 75%
- Coverage 2 ratio at 1.77%, Standard Covid-19 restructuring implemented loans at 0.52% of GCA

## Key subsidiaries consistently delivered strong performance

- Domestic subsidiaries reported a total PAT of ₹1,195 crores in FY22, up 44% YOY; Return on investments in subsidiaries at 54%
- Axis AMC's FY22 PAT grew 47% YOY, Axis Securities FY22 PAT grew 40% YOY
- Axis Finance FY22 PAT grew 72% YOY, ROE stood at 20%, asset quality metrics improve with net NPA declining 151 bps YOY to 0.46%
- Axis Capital completed **44** ECM deals in FY22, with PAT up **20%** YOY

#### Q4 FY22 Consolidated ROE (annualized) at 16.67% with subsidiaries contributing 80 bps

QAB: Quarterly Average Balance

1 SBB: Small Business Banking;

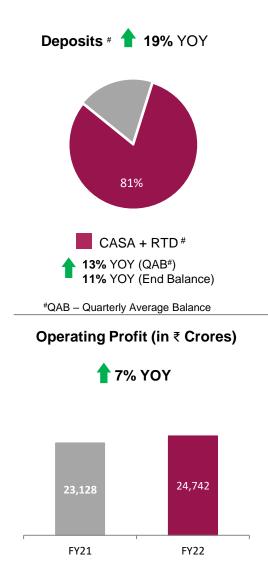
## **Key metrics for Q4FY22**

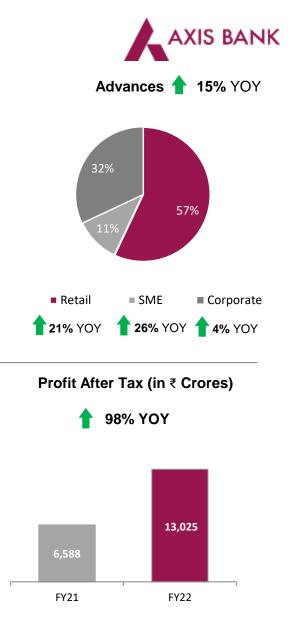
Snapshot (As on 31st March 2022)

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	Absolute	Absolute (Rs. Cr)		YOY Growth	
	Q4FY22	FY22	Q4FY22	FY22	
Net Interest Income	8,819	33,132	17%	13%	
Fee Income	3,758	13,001	11%	22%	
Operating Expenses	6,576	23,611	23%	28%	
Operating Profit	6,466	24,742	13%	7%	
Net Profit	4,118	13,025	54%	98%	
	FY	22	YOY Growth		
Total Assets	11,75	5,178	19%		
Net Advances	7,07,696		15%		
Total Deposits ^	8,21,721		18%		
Shareholders' Funds	areholders' Funds 1,15,025		13%		
	FY	22	FY	21	
Diluted EPS (Annualised in ₹) (Q4/FY)	54.27 /	42.35	35.37 /	22.09	
Book Value per share (in ₹)	37	75	33	2	
ROA (Annualised) (Q4/FY)	1.46 / 1.21		1.11 / 0.70		
ROE (Annualised) (Q4/FY)	15.87 /	12.91	11.72 / 7.55		
Gross NPA Ratio	2.82%		3.70%		
Net NPA Ratio	0.73%		1.05%		
Basel III Tier I CAR	16.34%		16.47%		
Basel III Total CAR	18.5	54%	19.1	2%	





<sup>^</sup>period end balances



### Executive Summary

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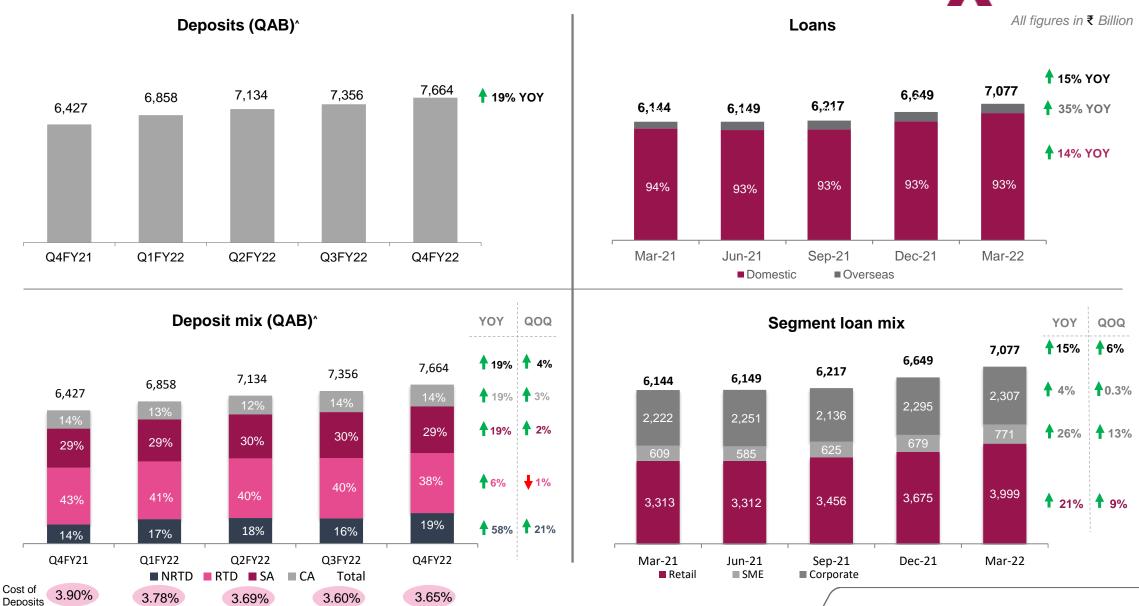
Subsidiaries' Performance

Other important information

## Strong growth performance across deposits and loans

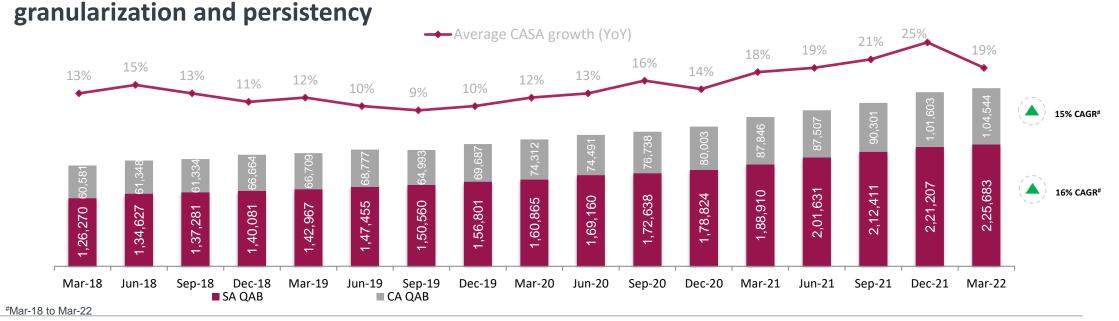
^ Quarterly Average Balance

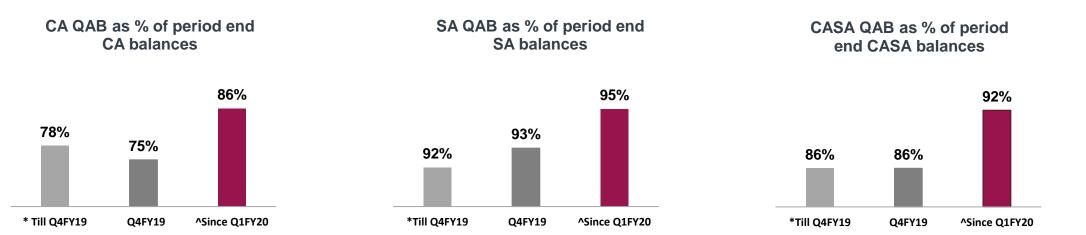




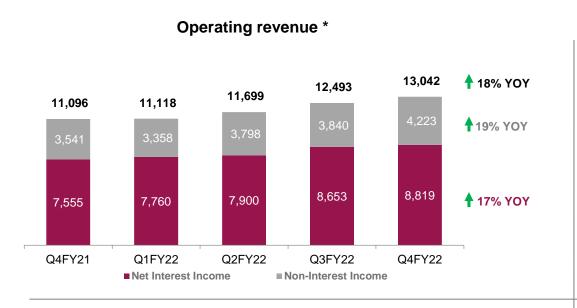
# CASA growth trajectory has considerably improved led by our focus on

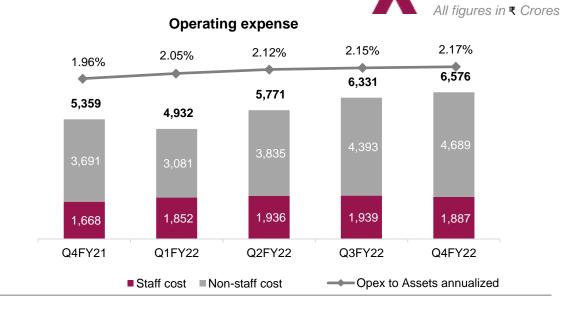


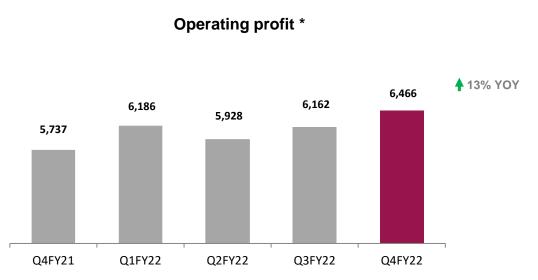


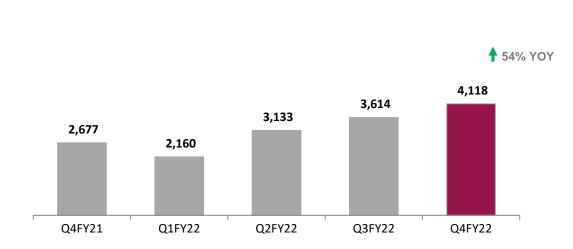


### Net Profit up 54% YOY & 14% QOQ, Operating profit up 13% YOY & 5% QOQ







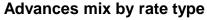


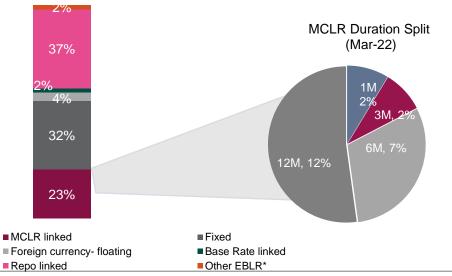
Profit after tax

<sup>\*</sup> Prior period numbers are restated to reflect the change in presentation of provision for depreciation on investments as per guidelines issued by RBI in Aug 21 and reclassification of income from recoveries in written off accounts

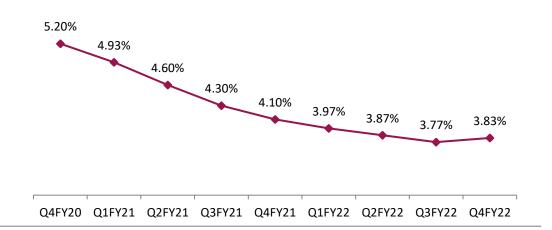
## **Net interest margin**



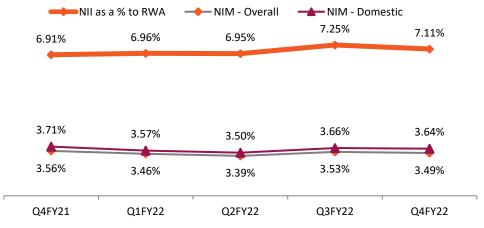




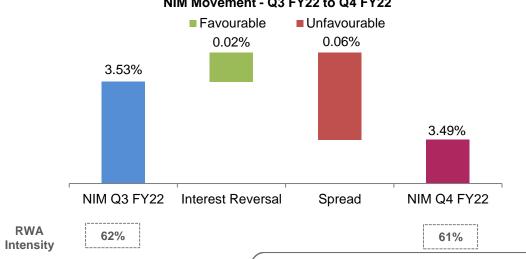
#### **Cost of Funds**



#### **Net interest Margin (NIM)**



#### NIM Movement - Q3 FY22 to Q4 FY22

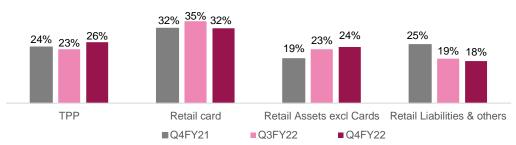


## We have built granularity in fees across our business segments



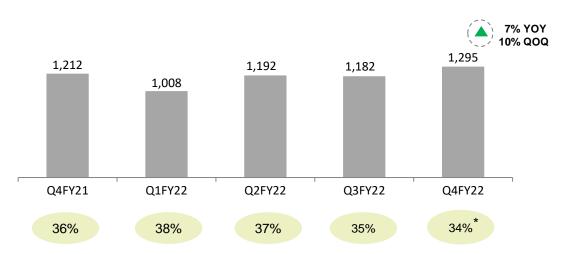


### Retail fee mix



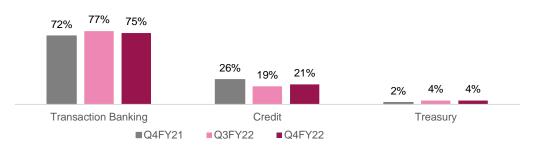
- 23%YOY and 31% QOQ growth in Third Party products (TPP) distribution fees; of which
  insurance distribution fees grew 12% YOY and 32% QOQ
- 41% YOY and 16% QOQ growth in Retail Assets (excl cards) fees reflecting pick up in disbursements
- 14% YOY and 5% QOQ growth in Retail Cards fees

#### **Corporate & Commercial Banking fee**



#### Corporate & commercial banking fee mix

Trade, Forex and Financial Institutional payments related fee form part of Transaction Banking



• 11% YOY and 6% QOQ growth in Transactional Banking ^ fees



### **Executive Summary**

Financial Highlights

Capital and Liquidity Position

Business Segment performance

Asset Quality

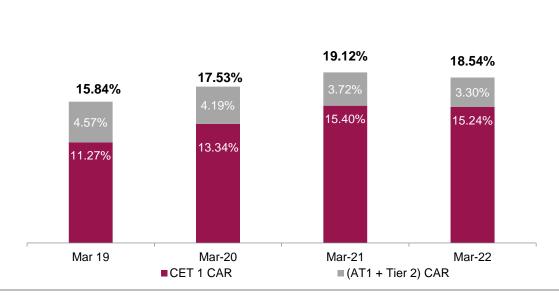
Future of Work and Sustainability

Subsidiaries' Performance

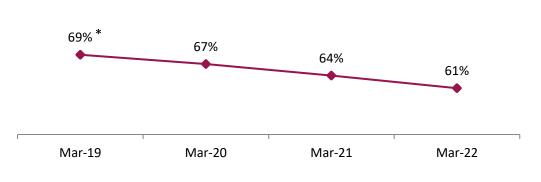
Other important information

## Strong capital position with adequate liquidity





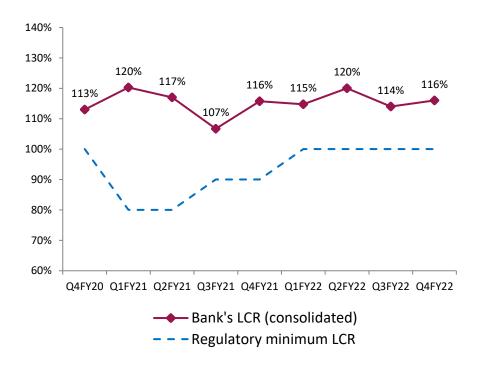
#### **RWA to Total Assets**



\* Includes effect of one-off item impacting around 1%



#### **Liquidity Coverage Ratio (consolidated)**



The Bank holds excess SLR of ₹96,190 crores



### **Executive Summary**

Financial Highlights

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Future of Work and Sustainability

Subsidiaries' Performance

Other important information

## **Retail Banking**

~28 Mn
SA customers

4<sup>th</sup>

Largest issuer of Credit Cards **₹2.6 Tn** 

AUM in wealth management

81%

CASA + RTD ratio (QAB) 64%

Sourcing\* from ETB customers

**57%** 

Share of Advances<sup>~</sup>

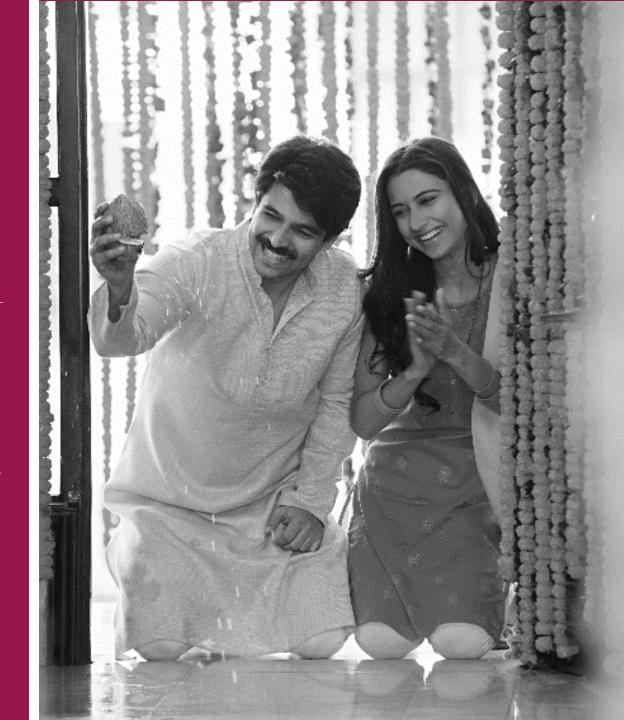
19%

Growth in SA QAB deposits 21%

Growth in advances

66%

Share in total fee^



\*for Retail Assets (by volumes) in Q4FY22 from Existing to Bank (ETB) customers ~ share in Bank's total advances, ^ share in Bank's total fee for Q4FY22

### Strong growth in SA deposits led by deepening and premiumisation strategy



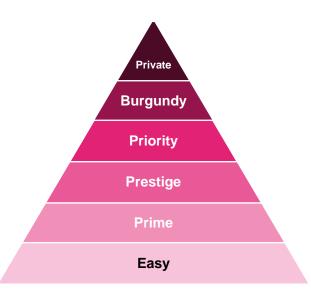


Created liability sales vertical in FY20 to have greater outreach and sharper focus on quality of NTB\* acquisitions; Branch channel continued its focus on deepening ETB\* relationships



Premiumisation strategy focuses on improving account quality of overall balances while increasing contribution from premium# segments

#### Customer segmentation<sup>^</sup>

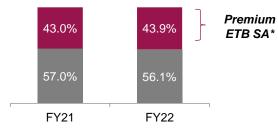


#### Strong traction in SA (QAB) deposits continues ...

	YOY	QOQ
Retail SA	16%	1%
Govt SA	38%	5%
Overall SA	19%	2%

#### Focus on Premiumization leading to higher share in ETB Retail SA book

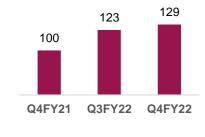




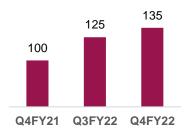
**Premium** segment share in the ETB Retail Savings portfolio increased by ~90 bps YoY

#### We continue to see improvement in number of NTB acquisitions

### Premium segment (in nos)



### Retail Savings ^^ (in nos)



"Retail non institutional savings

30

\* ETB - Existing to Bank; NTB - New to Bank

<sup>\*</sup> as percentage of Retail SA (excluding government)

# Rs 4 trillion Retail loan book is well diversified and ~80% secured with significantly high proportion of ETB and salaried customers



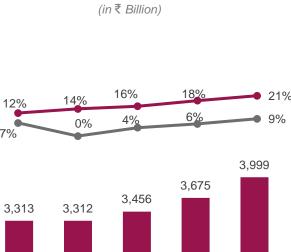


YOY

QOQ

Mar-21

Jun-21

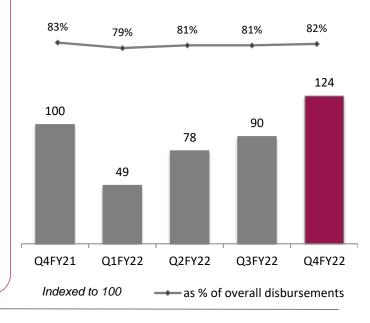


Sep-21

#### ~ 80% of our retail book is secured

in Rs Crores	Mar-22	QOQ	YOY	% Prop
Home Loans	1,43,133	6%	18%	36%
LAP	42,472	9%	29%	11%
Auto loans	44,421	6%	9%	11%
SBB	28,617	20%	60%	7%
Comm Equipment	7,410	9%	24%	2%
Personal loans	45,242	8%	15%	11%
Credit Cards	15,847	7%	19%	4%
Rural loans	56,332	21%	29%	14%
Others	16,417	2%	-	4%
Total Retail	3,99,891	9%	21%	100%

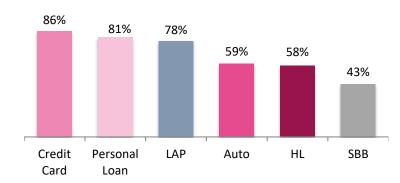
#### Disbursement trends in secured loans



#### ETB mix in retail portfolio

Mar-22

Dec-21





100% of PL and 71% of Credit Cards portfolio is to salaried segment



#### **Average LTVs:**

53% in overall home loan portfolio36% in LAP portfolio



#### Sourcing:

54% contribution from Branches to overall Retail book sourcing

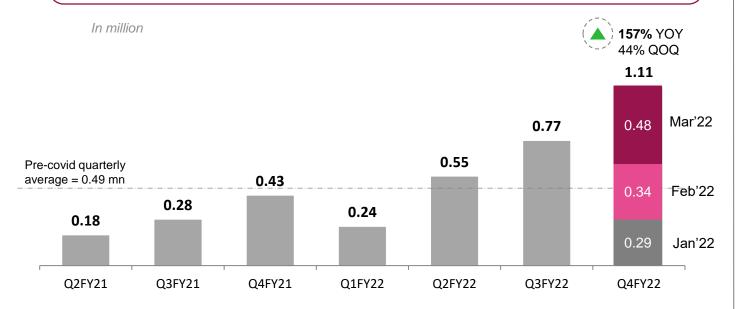
## Credit Card issuances at an all time high



Increase in Cards in force (CIF) mkt share with increasing card issuances aided by KTB<sup>^</sup> partnerships

2.67 mn cards issued in FY22, highest ever yearly card issuances for the Bank

**Highest** number of net cards issued in the industry for the month of February



**28%** 

share of KTB sourcing to total card issuances in FY22, up from 21% in FY21 and 6% in FY20 **17%** 

incremental market share in last 6 months\* **12%** 

period end market share as of Feb'22, up 48 bps in 11MFY22 period



#### Airtel Axis Bank Credit Card



#### Axis Bank's strategic partnership with Airtel

- This one of its kind collaboration will help widen the access to credit and various digital financial offerings from Axis Bank for Airtel's 340 million customers.
- The first-of-its-kind 'Airtel Axis Bank Credit Card' offers a host of attractive benefits such as cashbacks, special discounts, digital vouchers and complimentary services to Airtel customers.

# End to End Digital KTB acquisition journey with best in class early activation and spend metrics for Flipkart Axis Bank Credit Card

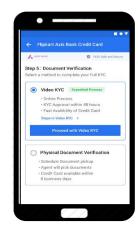




Customer clicks on Flipkart Axis Bank Credit card banner and can view details



Customer fills up the form and submits the application



Approved customers complete KYC and income verification via digital or physical channels



2.22 mn<sup>\$</sup> CIF for Flipkart Axis Bank Credit

*Card*, making it one of the fastest growing co-brand portfolio since its launch in July 2019

**70%** monthly activity rate\* - Best in class engagement in Retail segment

**12%** higher **spend per card\***, as compared to industry^

\$ CIF as of 31st Mar 2022 acquired via Flipkart Platform

\*Based on the average data for the period Apr-21 to Feb-22 for cards acquired via Flipkart Platform

^industry data basis RBI card statistics (inclusive of Affluent & Commercial cards)

### Credit card spends up 46% YOY; retail cards market share improves further



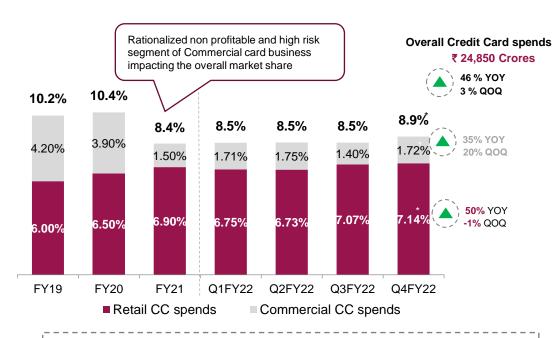
'GRAB DEALS', Axis Bank's exclusive shopping platform has scaled up significantly

**9x** YOY growth in transactions

~10x YOY increase in GMV

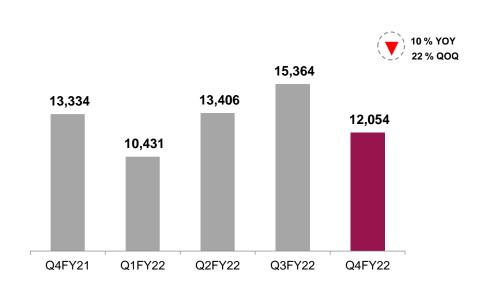
All figures In ₹ Cr

#### Retail Cards market share continues to improve steadily



 Axis Bank Credit Card spends have grown faster than the industry (60% YOY Vs Industry's 55% YOY) in 11MFY22 period

#### **Trend in Debit Card spends**



 Axis Bank Debit Card spends have grown faster than the industry (16% YOY Vs Industry's 12% YOY) in 11MFY22 period

# We are the 2<sup>nd</sup> largest Merchant Acquiring Bank led by 'One Axis' focus, improved product

capabilities and partnerships



Axis incremental market share in 11MFY22 (POS Terminals)

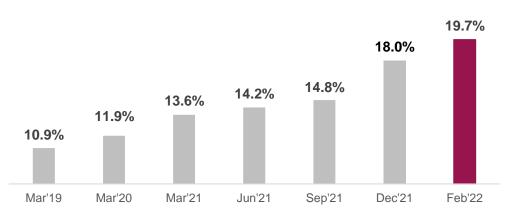
### 610 bps

Incremental market share gained in 11MFY22 (based on throughput)

#### Market share in POS terminals



#### Market share in throughput









#### One Axis approach - Taking Bank to Merchant

Curated solution offerings: Payment solutions, Deposits, Business loans, Credit Cards and Insurance

Co-origination & conversion drives reflecting in healthy CASA balance growth



#### Capabilities and products

Powerful terminals: State-of-the-art, feature rich terminals; Android Smart POS, Pocket Android POS launched – 46% penetration on new installations in FY22

All in One offering: Features like Tap & PIN, Bharat QR, Digital Khata with VAS offerings like Card less EMI, Pay Later, Merchant Rewards



#### Market partnerships

Marquee partnerships: Extension of digital payments ecosystem to fintech aggregators

Unique sector specific VAS: supported by deep integrations with merchant value chain players to provide holistic business oriented solutions



## **Empowering Merchants through Integrated Ecosystem solutions**

All payment modes in one app, integrated with GST ready billing application



**Multiple VAS offering-** CRM, Loyalty program, online store setup, store analytics etc.

**Sector specific** solutions as per business needs including Catalogue & Inventory management etc.

Deep **integrated supply chains** with cashback & offers

Bundled with no minimum balance **Current account Proposition** 

**Strong and deep rooted alliance** with multiple partners across India with over **1.5 lakh** MIDs and a yearly throughput of **15k+ crores** 

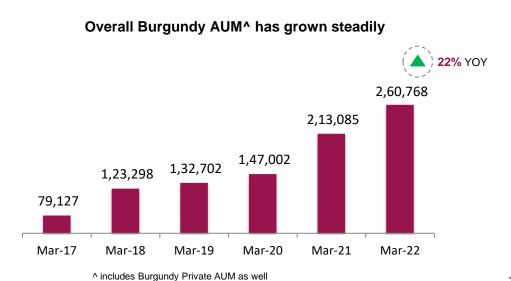


Worldline

**Payswiff** 

## The Bank is a leading player in India's Wealth Management space



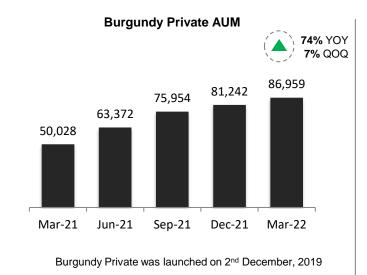


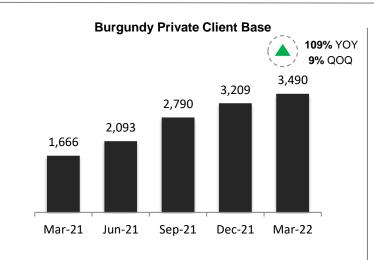
## Burgundy Performance has been strong (CAGR for Mar'17 -Mar'22 period)

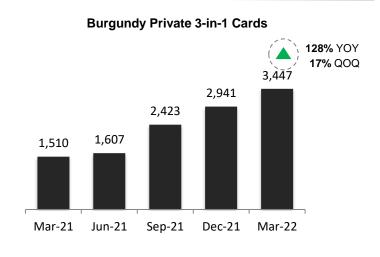
27% Assets under management
27% Fee income
20% Customer base
8% Touch points ~



~ includes RMs, Wealth Specialist team, Managing partners and Investment Advisors



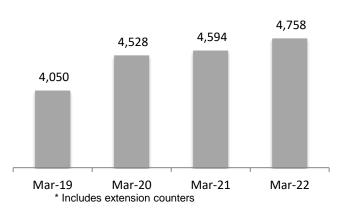




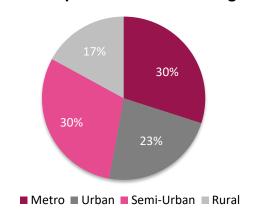
## We have a very well distributed branch network



#### Domestic branch network\*

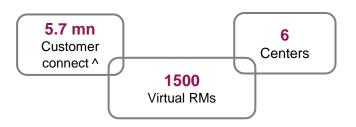


#### **Branch presence across categories**



- Calibrated approach towards new branch additions across focused regions, added 164 branches in FY22
- Aligned to our **Bharat Banking strategy**, specific RuSu branches follow an asset-led liability model
- Dedicated Asset Desk Managers for fulfilment of all loan leads at select branches
- Select Platinum branches to cater to SBB customer base

#### **Axis Virtual Centre**



- Connected with 5.7 mn customers on a monthly basis through this channel in Q4 FY22.
- AVC manages relationship with our existing customers under affluent and other programs
- AVC expanded to three new centres across
  Mumbai, Ahmedabad and Kolkata during FY21 and
  is now present across West, South, North and East
  with six centres

^ Customers contacted every month

## **Corporate & Commercial Banking**

27%

YoY growth in CBG\* advances

45%

YoY growth in Mid Corporate book

19%

YOY growth in CA (QAB) deposits

34%

Share of short term loans to overall corporate loans 88%

Share of corporate advances to clients rated A-and above

92%

Incremental sanctions to A-and above\*\*

12%

Foreign LC Market Share Q4FY22 1st

Rank in DCM<sup>-</sup> for rupee bonds

9%

Market share in GST payments (Q4FY22)



<sup>\*</sup> Commercial Banking Group ~ Debt Capital markets

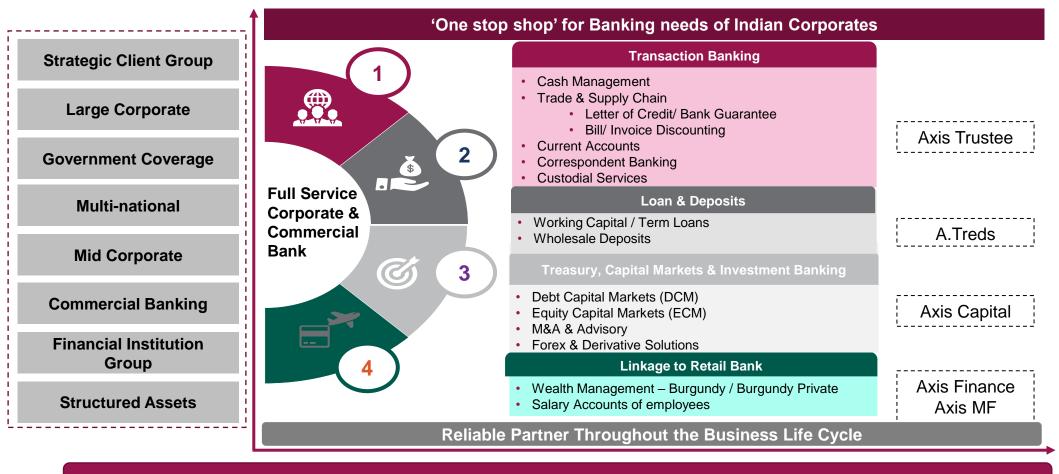
<sup>\*\*</sup> in corporate segment for FY22

## Strong relationship led franchise driving synergies across One Axis entities



We have re-oriented the organisation structure in Corporate & Commercial Banking for delivering execution excellence

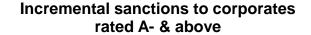
- Segregated the responsibilities of coverage and product groups to ensure sharper focus
- Corporate & Commercial Bank coverage reorganized into 8 coverage groups, each with a stated objective
- Strengthened the leadership team across Mid Corporate, MNC, Government Coverage, Transaction Banking and Forex Sales

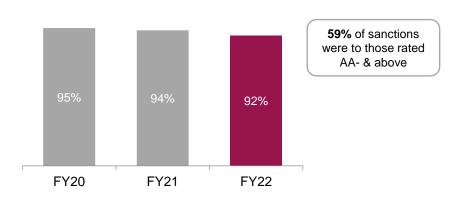


We continue to have penetration of 9 or more products and services across our top corporate relationships including at least two services offered by our subsidiaries

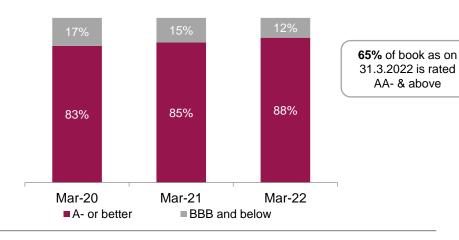
## ...with better rated originations and focussed on short term loans

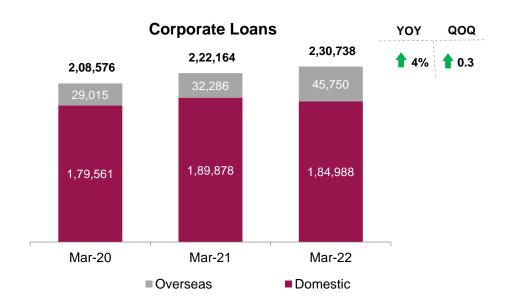




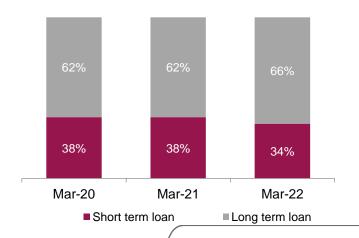


#### 88% of the book is rated A- or better





# Corporate loan book mix (tenure based)

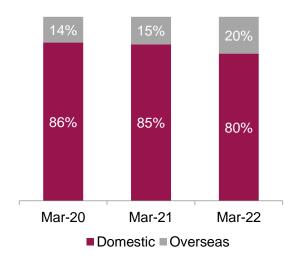


## Overseas corporate loan book is 96% India linked



- The Bank's International strategy is to focus on Indian corporates that have global operations
- · We have consolidated our overseas business through branches in Dubai, Singapore and Gift City, India
- Gift City IBU¹ has grown strongly as we continue to expand our trade finance business and leverage our leadership in treasury

# Overseas loan contribution driven by Gift City IBU



# ... the funding is primarily for Indian conglomerates and PSU entities

96%\* India linked

94%\* rated A and above

**68%** constituted by top 10 conglomerates

Well balanced in term and working capital loan mix

\* Based on standard book only

#### We have the largest IBU in GIFT City

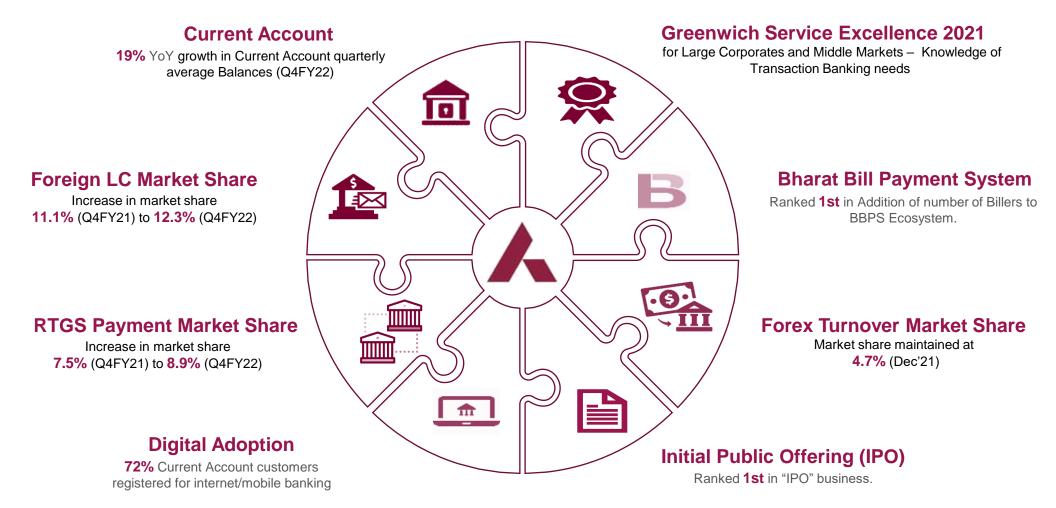
\$4.99 bn asset book size

**75%** YOY growth in Trade Finance book in Q4FY22

**Leadership** position in treasury segment – with highest share of Non Deliverable Forwards (NDFs) trading volumes among all IBUs

## We have strengthened our proposition as a Transaction Bank





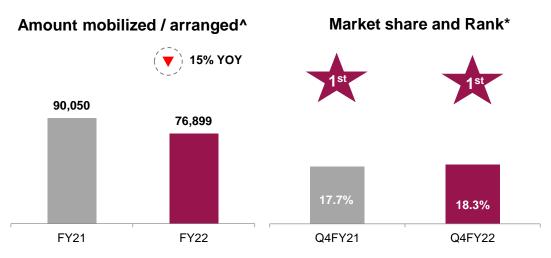
- Successfully executed the industry-first Blockchain enabled domestic trade transaction
  - Concluded structured derivative transactions with leading Indian corporates, under the new RBI guidelines for OTC derivatives

## We remain well placed to benefit from a vibrant Corporate Bond market



All figures in ₹ Crores

## **Placement & Syndication of Debt Issues**





**Ranked No. 1 arranger** for rupee denominated bonds as per Bloomberg league table for CY20

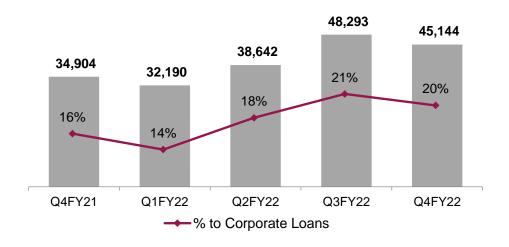


**Ranked No. 1 arranger** for rupee denominated bonds as per Bloomberg for 15 consecutive calendar years since 2007



Bank has been awarded as the **Best DCM House** at the **Finance Asia Country Awards, 2021** 

## Movement in corporate bonds



- Leveraging our leadership position in Debt capital markets, we had mobilized
   ₹18,043 crores through active participation in the TLTRO auctions
- We have invested funds in marquee names (non FI, non PSU) thereby helping to build some new client relationships in wholesale segment.
- We have limited our investments under this book to AAA/AA rated corporate issuers

## **Industry-wise Distribution (Top 10)**



All figures in ₹Crores

Rank	Outstanding¹ as on 31st Mar²22	A di	Investments	Non-fund based	Total	
	Sectors	Advances			Value	(in % terms)
1.	Financial Companies <sup>2</sup>	59,660	23,561	24,160	1,07,381	12.06%
2.	Engineering & Electronics	14,110	2,023	28,345	44,478	5.00%
3.	Infrastructure Construction <sup>3</sup>	23,517	5,386	12,660	41,563	4.67%
4.	Power Generation & Distribution	23,449	2,629	4,888	30,966	3.48%
5.	Trade	23,252	700	4,369	28,321	3.18%
6.	Petroleum & Petroleum Products	8,626	3,788	15,444	27,858	3.13%
7.	Iron & Steel	14,237	1,428	8,785	24,450	2.75%
8.	Real Estate <sup>4</sup>	21,402	793	701	22,896	2.57%
9.	Chemicals & Chemical Products	11,982	270	8,763	21,015	2.36%
10.	Automobiles & Ancillaries	15,919	2,433	1,673	20,025	2.25%

<sup>&</sup>lt;sup>1</sup> Figures stated represent only standard outstanding (advances, investments and non fund based) across all segments

<sup>&</sup>lt;sup>2</sup> Includes Banks (37%), Non Banking Financial Companies (31%), Housing Finance Companies (16%), MFIs (7%) and others (9%)

<sup>&</sup>lt;sup>3</sup> Financing of projects (roads, ports, airports, etc.)

<sup>&</sup>lt;sup>4</sup> Lease Rental Discounting (LRD) outstanding stood at ₹15,632 crores

# **Business Performance**Commercial Banking



## Commercial Banking business benefitting from technology led transformation

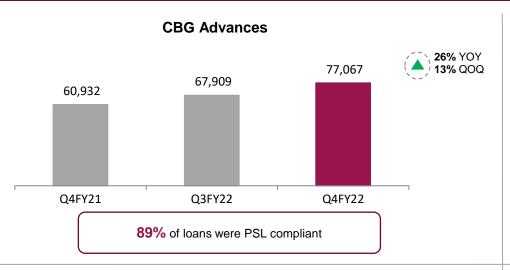


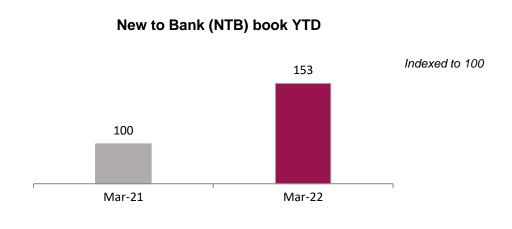


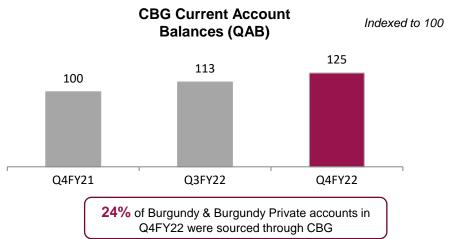
One of the most profitable segments of the Bank with high PSL coverage

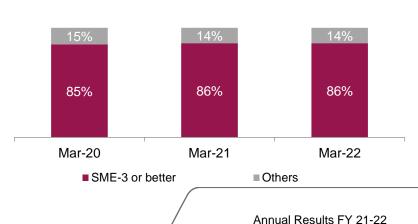


Data driven credit decisions, minimal documentation, simplified products and digitized operations aiding higher business growth





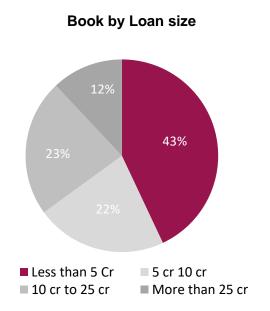


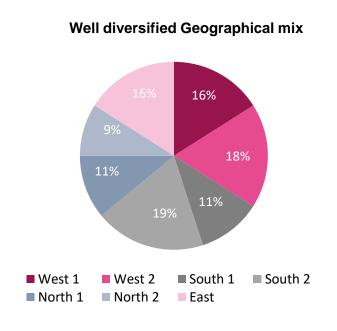


86% of book is rated SME3 or better

SME lending book is well diversified, 96% of SME book is secured and predominantly

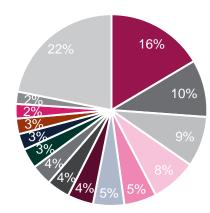
working capital financing







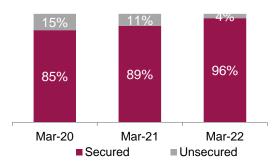




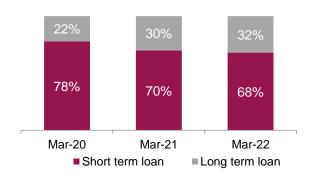
- Trade Retail & Wholesale
- Textile
- CRE
- Other Metal and Metal Products
- Drugs and Pharmaceuticals
- Industrials
- Gems & Jewelery
- Others

- Food and Beverages
- Engineering Others
- Petrochemical and Petroleum Products
- Chemicals
- Iron & Steel Manufacturing
- Education & Training
- Infrastructure Construction Other

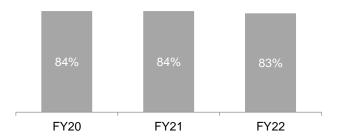
#### SME book mix (by type)



#### SME book mix (by tenure)



## Incremental sanctions to SME rated SME3 & above



## **Digital Banking**

D2C products	91% Digital transactions^^	<b>78%</b> Credit cards issued** (FY22)	<b>70%</b> New SA acquisition*	68% Fixed deposits opened (FY22)	46% PL disbursed**	46% New MF SIP sales (FY22)	<b>4.6</b> Mobile Appratings
Transformation	250+ Services on digital channels	15% Market share in UPI (FY22)	14% Market share in mobile (FY22^)	<b>76%</b> Digitally active customers(Q4FY22)	<b>99,500+</b> Staff on BYOD <sup>~</sup>	1000+ Automated Processes (IA)	300+ Employee to Journeys
© Capabilities	1500+ People dedicated to digital agenda	350+ In-house development team	<b>76%</b> New hires from non-banking backgrounds	PB Scale big data Hadoop clusters	40+% Lift of bank credit model GINI scores over bureau	55+ Apps on cloud	Agile Enabled team with CI/CD, micro-service architecture

~5.6 Mn

Non Axis Bank customers using Axis Mobile & Axis Pay apps

28%

Contribution of KTB channels to overall sourcing of Cards (in FY22)



<sup>\*</sup>Digital tablet based account opening process for FY22 ARBI data for 11MFY22

<sup>^</sup>Based on all financial transactions by individual customers in FY22 \*\*\* through phygital and digital mode in FY22

## Our digital strategy is aligned with our GPS strategy





# Reimagine Customer Proposition



# Transform the Core









Digital-first products embedding design thinking



End-to-end simplification of customer journeys



Banking services integrated across partner ecosystems



Omnichannel experience to differentiate customer experience and hyper personalization



**Ops excellence** & institutionalization of data & tech enabled operating rhythm



Twin-engine approach to build digital stack and modernize the core



Modular, resilient technology with Cloud first architecture



Proprietary in-house capabilities for accelerated design and go-to-market



Next gen cyber security capabilities



**Capabilities** 

Data architecture 3.0; moving beyond analytical models to data engineering



Integrating alternate, unconventional data for risk-moderated growth



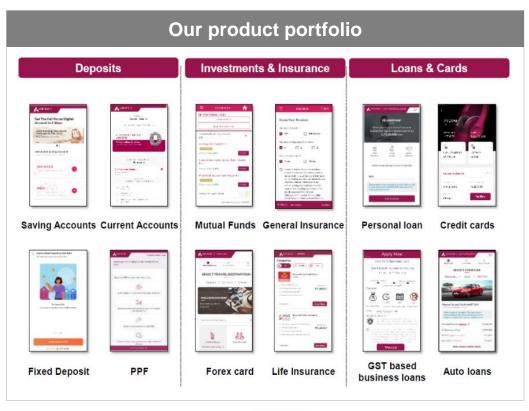
**Digital workforce** for digital consumers

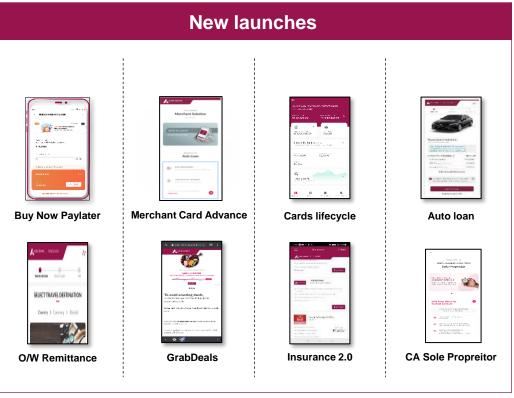


Creating a cutting edge, future ready workspace 2.0

# We continue to introduce and scale new products driven by our *OPEN philosophy*















## We are investing heavily in building capabilities



## **Building the right talent**

- **1500+** people dedicated to digital agenda
- ~76% new hires from non-banking background
- **350+** member full service inhouse team:
  - Design

Dev-ops

Product managers

- QA
- Developers: Front-end, back- Scrum masters end, full stack

  - · Digital marketers

## **Establishing agile processes**

- Agile operating model established
- Cross-functional teams as end-end owners
- Operating rhythms across daily huddles, development in sprints, insprint automated user testing setup
- Dev-ops infrastructure set up. Info-sec checks integrated into development lifecycle

## **Enabling the team through technology**

- Fully cloud ready: new customer facing applications as cloud native
- CI-CD pipeline in place; using new age tools such as Jira, Confluence, Bitbucket, Jfrog etc
- Deployment in Kubernetes clusters for scale
- Modular micro-services based architecture

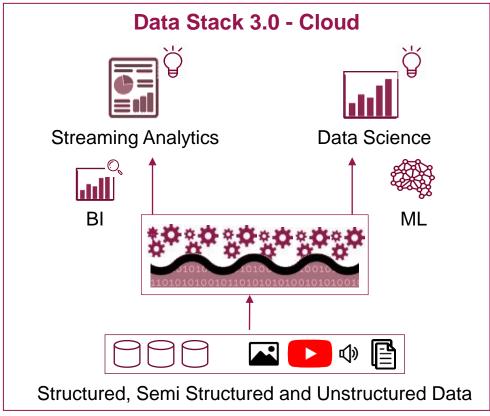
## Setting the right data infrastructure

- Big data clusters developed on Hadoop with PetaByte scale data
- 150+ use cases deployed across credit, fraud, marketing analytics on cloud decisioning platform
- Multiple machine learning based credit models developed; 2000 attributes considered; up to 40+% lift on GINI over generic bureau models

## We are moving to Data Architecture 3.0



Building data stack 3.0 for next level of analytics and have created service data lake for enhanced customer experience







Building **alternate data platforms** to enable score-based underwriting large cross section of lendable population



**100+ nudges** developed & deployed via custom cloud native serving layer



**Big data clusters** developed on Hadoop with PetaByte scale data



**150+** use cases deployed across credit, fraud, marketing analytics on cloud decisioning platform

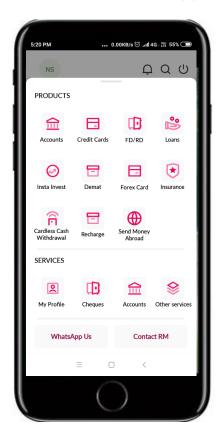


Multiple machine learning based credit models developed; **2000** attributes considered; over **40%** lift on GINI over generic bureau models

## We are among the top rated players in mobile banking

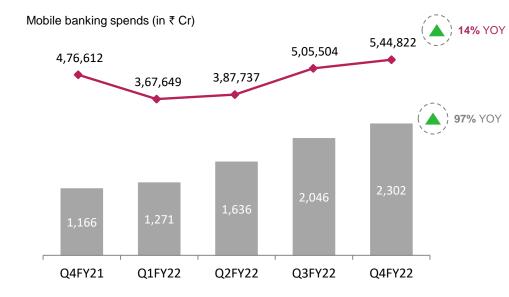


#### **Axis Bank Mobile App**





#### Axis Bank Mobile Banking Spends (in Cr) and Volumes (in Mn)



Source: RBI data

## UPI has scaled up tremendously to become a key channel for customer transactions





We have developed best-in-class UPI stack that enables us to offer cutting edge customized solutions across SDK, Intent, Collect and Pay offerings apart from new use cases like UPI AutoPay



Dedicated IT cloud infrastructure to exclusively handle high volume UPI transactions has resulted in Axis Bank achieving one of the lowest decline rates as a remitter when compared to peer banks

#### Strong customer base and partnerships

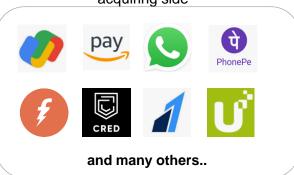
#### 312 mn

Cumulative VPA base\*\*

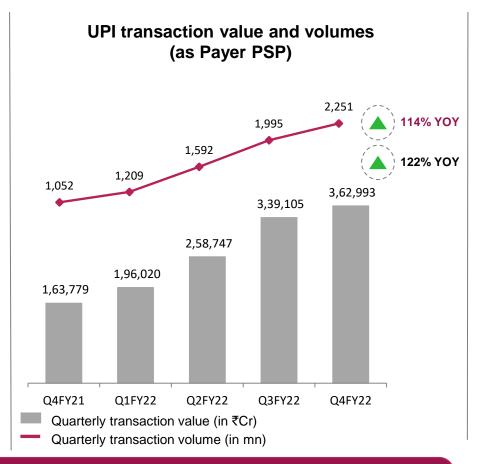
#### 12 lakh

Merchants transacting per day on our stack

Marque partnerships across the PSP and acquiring side

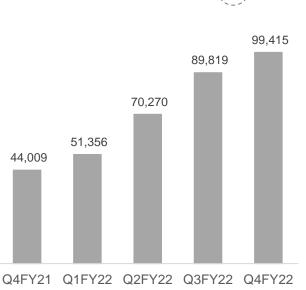


<sup>\*\*</sup> A user registering VPA once in Axis Pay and once in Google Pay is counted as 2



# UPI P2M Throughput (in ₹ crores)





The Bank maintained its strong positioning in the UPI space with a market share of **15%** as Payer PSP (by volume) and **~19%** in UPI P2M Acquiring (by throughput) in Q4FY22

## Partnerships as a channel has significant potential to expand our customer base



#### We have 80+ Partnerships across Ecosystems

#### **Product Specific (API banking)**

- Channel to acquire & service customers, complete customer ownership with Bank
- Co- branded products; revenue sharing (Offering FDs, PL and Credit Cards)

#### **Transaction banking (White-labelled banking)**

- · Banking as a Service
- Deep integration with the partner



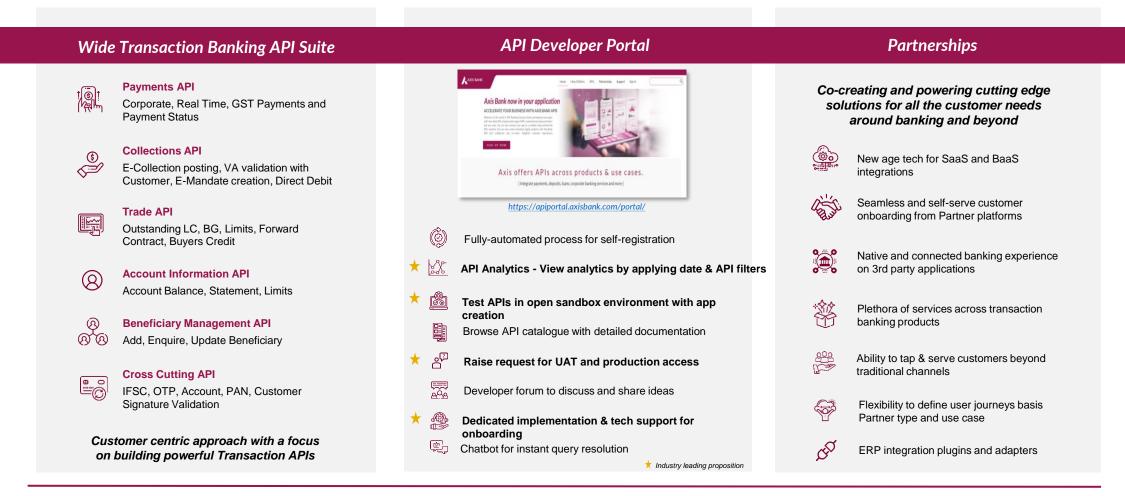
APIs hosted on Bank's API Developer Portal

**230+** Retail APIs **60+** Corporate APIs 15+
Connected Banking

## We are building a "banking of the future" framework for corporates



"APIs (Application Programming interface) are fueling new digital transformations, powering innovative customer experiences and hiding complexity in the back end."



Witnessed two-fold jump in corporates on APIs in last year along with 56% increase in API hits



## Executive Summary

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Capital and Liquidity Position

Business Segment performance

**Asset Quality** 

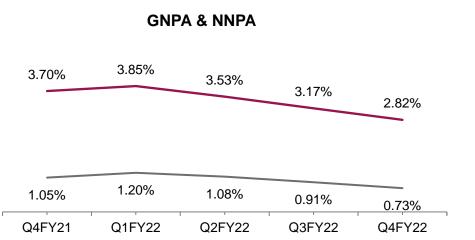
Future of Work and Sustainability

Subsidiaries' Performance

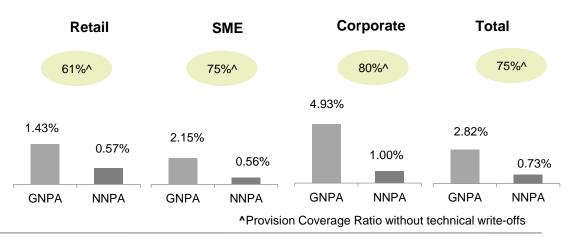
Other important information

## Improving asset quality visible across all segments





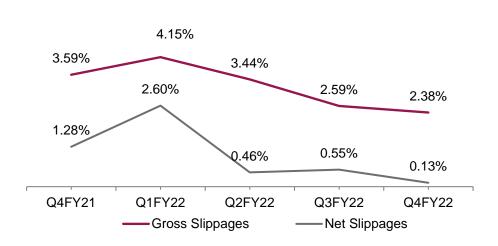
#### **GNPA 2.82% & NNPA 0.73%**



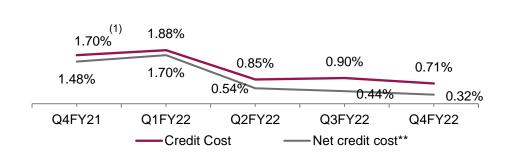
## Slippages (Annualised)

---NNPA

-GNPA



#### **Credit Cost (Annualised)**



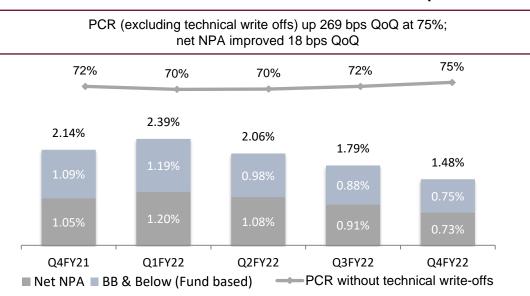
<sup>(1) 1.21%</sup> excluding CBG provision change

<sup>\*\*</sup> credit cost net of recoveries in written off accounts/

# Limited restructuring, largely secured and well provided; Declining BB & Below Book



#### Bank's Net NPA\* and Fund based BB and Below\* portfolio



#### Decline in BB & below Fund based pool due to repayments/upgrades

BB & Below Outstanding	Q3 FY22	Q4 FY22	
Fund based (FB)	6,496	5,778	
Non fund based	4,324	2,780	
Investments	670	826	

The outstanding amount in 'BB and Below' portfolio incorporates cumulative impact of rating Upgrades / Downgrades and Slippages from the pool

#### \*As % of customer assets, as applicable

#### Update on restructured book

Outstanding Covid (1+2) restructuring as on 31.3.2022	Implemented
Bank	4,029
Retail	2,908
Wholesale	1,105
CBG	16
Bank as a % of GCA	0.52%
Retail as a % of segment GCA	0.72%
Wholesale as a % of segment GCA	0.46%
CBG as a % of segment GCA	0.02%

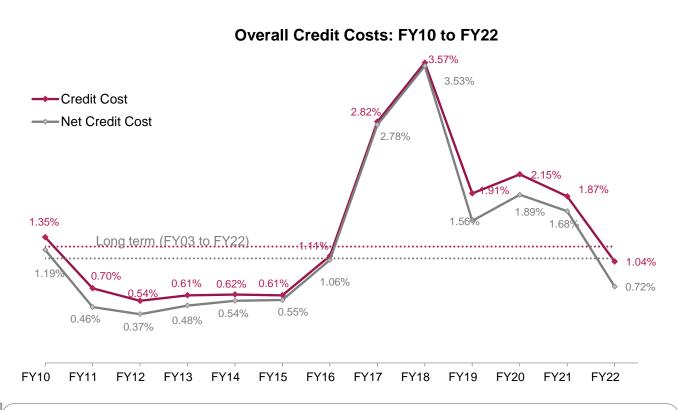
- 88% of the Covid restructuring book is standard
- Provision on restructured book Rs. 1,406 crs, coverage 24%
- 89% of Retail Covid (1+2) is secured, unsecured 100% provided
- Linked but not restructured NFB Rs. 982 crores
- MSME (1+2) standard restructured book Rs. 807 cr, 0.10% of GCA
- Linked non-restructured book Rs. 221 crores, provision held on the same Rs. 82 crs

#### Key comments on BB and Below book

- Rs, 1,671 crs of reduction is due to recoveries/upgrades
- Rs. 372 crs downgraded to BB & below during the quarter
- Average ticket size ~ Rs. 44 crs
- 100% of restructured corporate book classified BB & below
- ~ 16% of BB & Below book rated better by at least one rating agency
- Top 4 sectors comprising Power Generation & Distribution, Hotels, Infra Construction and Trade account for 64% of fund based BB and Below book

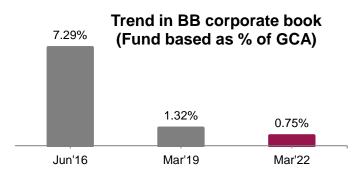
## Legacy asset quality issues adequately addressed

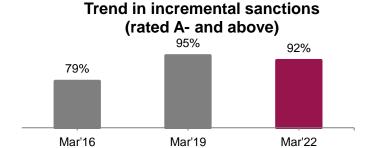


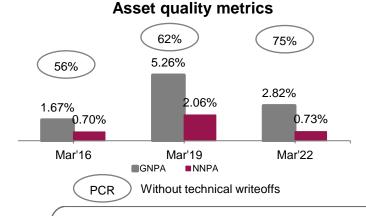




- Reduced lumpiness of the wholesale business: Given quality and granularity of the wholesale book, the new
  credit costs should be lower for this cycle as compared to previous cycle
- Provisioning rules tightened and rule based, PCR an outcome: We now operate at 15% to 20% higher than
  where we used to previously operate. This needs to be factored in the incremental provisioning in the short term
- We feel comfortable growing our retail unsecured book now: It will give us better risk adjusted NIMs, credit
  costs standalone will be higher







## **Detailed walk of NPAs over recent quarters**



		Q4FY21	Q1FY22	Q2FY22	Q3FY22	Q4FY22
Gross NPAs - Opening balance	Α	29,046	25,315	25,949	24,149	23,301
Fresh slippages	В	5,285	6,518	5,464	4,147	3,981
Upgradations & Recoveries	С	3,463	2,543	4,757	3,288	3,763
Write offs	D	5,553	3,341	2,508	1,707	1,697
Gross NPAs - closing balance	E = A+B-C-D	25,315	25,949	24,149	23,301	21,822
Provisions incl. interest capitalisation	F	18,321	18,103	16,949	16,788	16,310
Net NPA	G = E-F	6,994	7,846	7,200	6,513	5,512
Provision Coverage Ratio (PCR)		72%	70%	70%	72%	75%
Accumulated Prudential write offs	н	31,856	34,589	35,808	35,620	36,256
PCR (with technical write-off)	(F+H)/(E+H)	88%	87%	88%	89%	91%

## **Provisions & Contingencies charged to Profit & Loss Account**

	Q4FY21	Q1FY22	Q2FY22	Q3FY22	Q4FY22
Loan Loss Provisions	2,394	2,865	927	790	602
Other Provisions	(226)	437	808	545	385
For Standard assets*	(6)	27	(122)	100	121
Others**	(220)	410	930	445	264
Total Provisions & Contingencies (other than tax)	2,168	3,302	1,735	1,335	987

<sup>\*</sup> including provision for unhedged foreign currency exposures

<sup>\*\*</sup> includes provision for restructuring pool and other non-NPA provisions



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## **Reshaping Work and the Workplace**



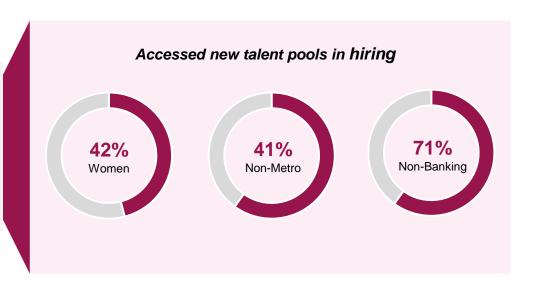
Key highlights

Creating a workplace that is geared up for the future

**116** freelancers hired under GIG-A-Freelancer

**12,000** continue to be in the hybrid model in large offices

**3,607** employees part of GIG-A-Anywhere



## Building an inclusive and representative workforce with the #Comeasyouare charter







## ESG a Bank-wide Agenda



Our Purpose Statement: Banking that leads to a more inclusive and equitable economy, thriving community and a healthier planet

### ESG a Board-level agenda

 Axis Bank is the first Indian Bank to constitute an ESG Committee of the Board

## **ESG** oversight at Leadership level

- ESG Steering Committee at the Management level championing ESG across the Bank
- DEI Council providing oversight on Diversity, Equity and Inclusion
- ESG Working Group driving ESG integration in lending activities

#### **Building Ownership at Business Level**

- ESG Commitments announced for Retail and Corporate businesses
- Sustainable Financing Framework in place to drive ESG issuances

#### **Steady Progress on ESG Benchmarks**

- 5<sup>th</sup> Consecutive year on FTSE4Good Index in 2021
- MSCI ESG Ratings at A in 2021
- CDP Score at B- in 2021
- In 78th percentile among global banks, improving its score from 51 to 60 on DJSI



Among the top Constituents of Nifty100 ESG Sector Leaders Index 358

Among top 10 constituents of S&P BSE 100 ESG Index MSCI

Among Top 10 Constituents of MSCI India ESG Leaders Index

## Committed to Positive Climate Action and Achieving the Sustainable **Development Goals**



### ESG commitments announced by the Bank in September 2021



## Positive Impact Financing

- Incremental financing of ₹30,000 crores for positive-impact sectors by FY26
- Making 5% of Retail Two-Wheeler loan portfolio as electric by FY24, offering 0.5% interest discount for new EV loans



#### **Proactive Risk Mitigation**

- Integrating ESG into risk management at the enterprise level
- Expanding ESG risk coverage in credit appraisal under our ESG Policy for Lending
- Scaling down exposure to carbon-intensive sectors in our wholesale lending portfolio



#### Inclusive and Equitable Economy

- Incremental disbursement of ₹10,000 crores by FY24 under Asha Home Loans for affordable housing
- Ensuring 30% female representation in workforce by FY27, aligned to our #ComeAsYouAre Diversity Charter



#### **Healthier Planet**

- Planting 2 million trees by FY27 across India towards contributing to creating a carbon sink
- Achieving carbon neutrality in our business operations

Please access the Press Release to know more

## **Key Sustainable Financing Deals during the Year**



# Axis Bank Commits USD 150 Million to SAMRIDH Healthcare Blended Finance to Strengthen India's Healthcare Infrastructure

- Affordable finance of up to USD 150 million through SAMRIDH, to support health enterprises and innovators who would otherwise not have access to affordable debt financing
- Supported by US Agency for International Development (USAID)

# Axis Bank and Asian Development Bank collaborate to offer supply chain finance

- Signed a Partial Guarantee Facility Agreement (PGFA) with the Asian Development Bank (ADB) to support supply chain financing for impact sectors, under which ADB will provide guarantees (variable) to the lending done by Axis Bank
- The program will have special focus on ESG and other priority sectors

# Axis Bank enters into USD 300 mn Loan Guarantee Program with GuarantCo for E-mobility in India

- Intent to execute an umbrella guarantee framework of USD 200 mn with a program size of USD 300 mn
- Partnership announced by the UK Prime Minister as part of UK Clean and Green Initiative during COP 26, Glasgow

# Axis Bank issues India's first Sustainable AT1 Notes, for USD 600 mn

- First such bond listed on India INX and NSE IFSC exchanges in GIFT City
- Order book oversubscribed being 3.8 times
- 47% allocations to ESG-focused investors

## **Key ESG Achievements and Accolades**







Axis Bank has won the Leadership awards in Social Impact and Transparency at the ESG India Leadership Awards 2021

#### Axis House, Mumbai is IGBC Platinum-Rated

- Only private sector bank to achieve
   'Platinum' in Green Existing Building
   (Operations and Maintenance) rating
- 100% green-powered
- EV charging facility available





Axis Bank's USD 600 million Sustainable AT1 Notes issuance wins the 'Best Sustainability-Linked Bond – Financial Institution' at The Asset Country Awards 2021



Axis Bank bags IFR Asia's Asian Bank of the Year and India Bond House Award

- Axis Bank worked on:
  - Renew Sun Waves' Rs. 10.02
     Bn bond offering
  - Vector Green Energy's offering, the first AAA rated deal from RE sector
- Axis Bank issued India's first sustainable AT1 issue, of US\$ 600 Mn

Annual Results FY 21-22

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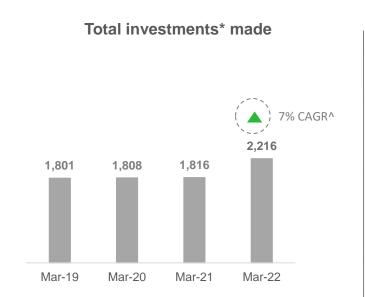
## Significant value creation happening in our key group entities

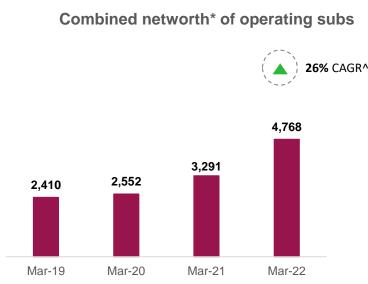


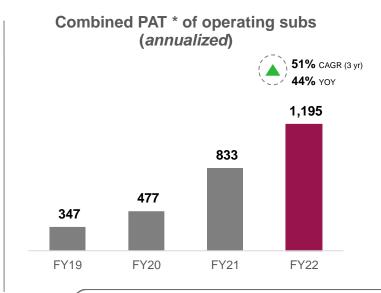
#### Detailed One Axis presentation Link

**Invst Banking** Consumer Retail Fintech **Asset Management** TReDS platform Trustee Insurance & Inst Equities focused NBFC **Brokerage** platform AXIS MUTUAL FUND AXIS CAPITAL AXIS FINANCE **AXIS SECURITIES** ATREDS **AXIS TRUSTEE** *f*reecharge One of the fastest Leading player on Leadership position in AAA rated NBFC with 3rd largest bank led Amongst the leading One of the major fintech 4th largest private growing MF player trustees in India TReDs platform diversified product offerings brokerage firm players in India insurance company @ ECM deals segment 75% (JV Schroders Plc^^) 100% 100% 100% 67% 100% 100% 12.99%\*\* (Co-promoter), Stake Accounting Associate

All figures in ₹Crores







<sup>\*\*</sup> Including stakes owned by Axis Capital and Axis Securities; Also, there is further Option to take overall stake to 19.99% ^ 25% is held by Schroders Plc

<sup>^</sup> CAGR for Mar-19 to Mar-22 period @ Based on New Business Premium

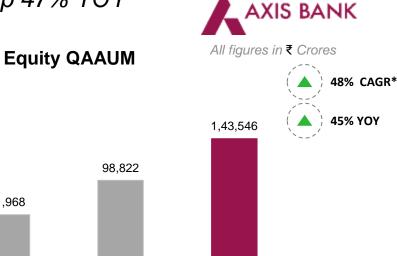
<sup>\*</sup> The figures represented above are for the bank's domestic group entities as per Indian GAAP, as used for consolidated financial statements of the Group

## Axis AMC: Strong performance, AUM growth of 32% YOY, PAT up 47% YOY

2,59,818

Mar-22

32% YOY 43% CAGR\*

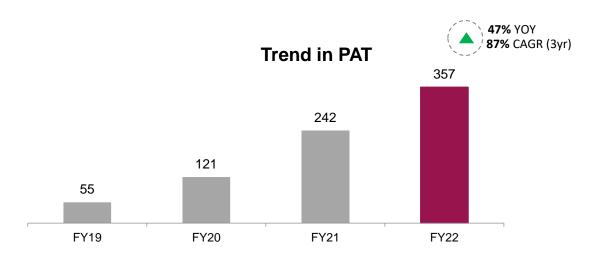


Mar-22

\* CAGR for period Mar-19 to Mar-22

89.720

Mar-19



**Overall QAAUM** 

1,38,402

Mar-20

1,96,549

Mar-21

### **Major Highlights**

• 10% incremental AAUM market share YOY in Q4FY22 led by fund performance

Mar-21

• 61% of overall AUM consists of Equity & Hybrid funds

61.968

Mar-20

44,486

Mar-19

- 45% equity AUM growth in last 12 months, one of the fastest growing AMC in the country
- 60% YOY growth in Client folios at 12.8 mn as at 31.3.2022

## Axis Capital : Go to Banker for India Inc



FY22 Ranking\* (includes IPO, FPO, QIP, REIT, InvIT, OFS & Rights)

Rank	Banker	No of Deals*
1	Peer 1	44
2	Axis Capital	39
3	Peer 2	28
4	Peer 3	28
5	Peer 4	23

### **Major Highlights**

- 44 ECM transactions were completed in FY22 that include 27 IPOs, 8 QIPs, 2 OFS, 2 Rights issue
- Re-emphasized its ECM leadership and strong domain expertise by helping companies across multiple sectors like Healthcare, Financials, Real Estate, to raise equity from markets
- Transactions included first ever InvIT by any PSU and largest public InvIT transaction till date; and largest IPO in hospital space till date
- Axis Capital's Institutional Equity business trading volumes in cash segment grew 59%
   YOY and that for F&O grew ~ 8 times YOY in FY22
- 20% YOY growth in PAT

Revenue from Operations

37% YoY
35% CAGR^

214

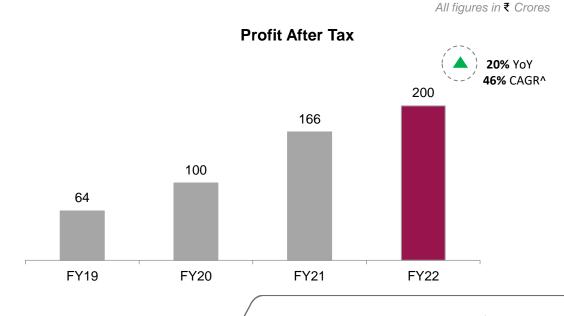
241

FY19

FY20

FY21

FY22



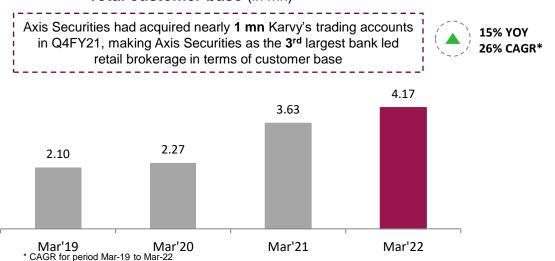
\*Source: Primedatabase; Updated till 31th March, 2022; Includes all Equity IPOs. FPOs. QIPs, OFS, REIT, InvIT, Rights Transactions

Annual Results FY 21-22

## Axis Securities: Strong performance in FY22 with 56% growth in revenue



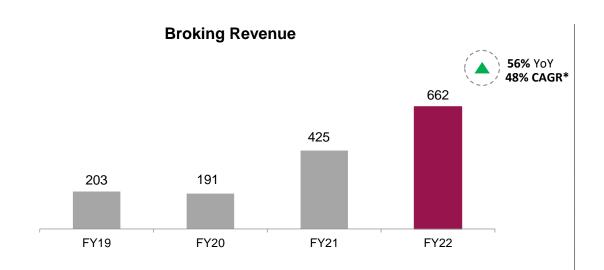
#### Total customer base (in mn)

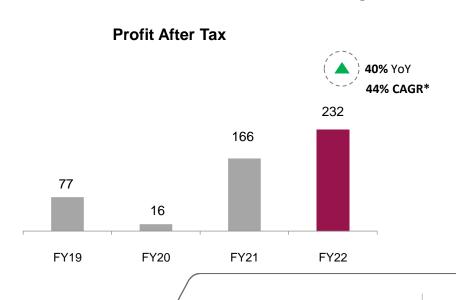


#### **Major Highlights**

- 91% YOY growth in customer acquisitions for Q4FY22 period
- 69% of the volumes in FY22 from Mobile trading
- 43% of clients traded through Axis Direct Mobile App in FY22
- 179 crores broking revenues in Q4FY22, reaching new quarterly highs
- 40% YOY growth in PAT for FY22

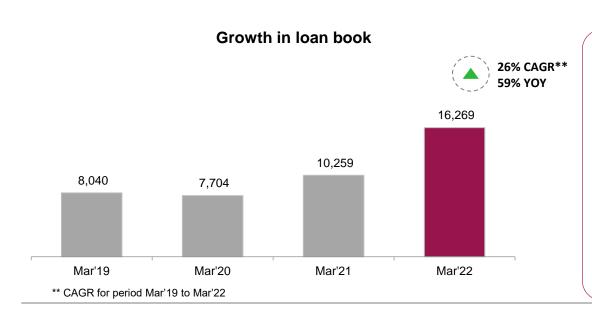
All figures in ₹ Crores





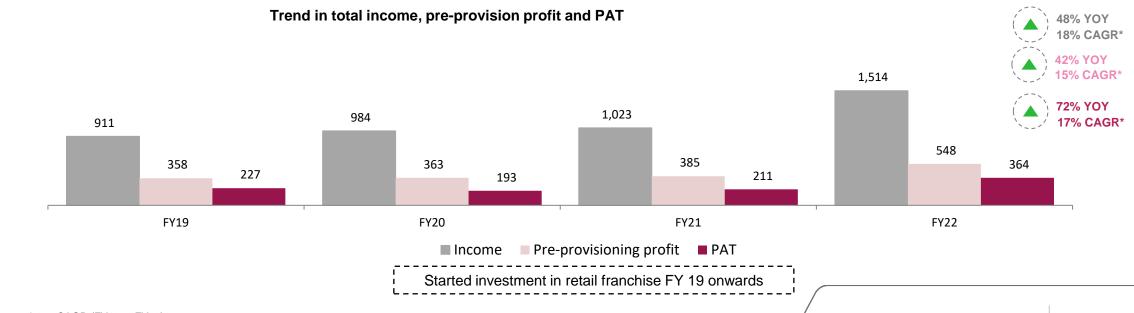
# Axis Finance: Poised for growth, investing for growing the retail book







- 20% Capital adequacy ratio
- 20.3% overall ROE for FY22
- 3 times YOY growth in Retail book
- 23.4% YOY growth in Wholesale loan book with 91% of secured loans
- 35% Cost to Income for FY22
- 0.46% Net NPA% with near nil restructuring



## A.TREDS: Invoicemart setting a new benchmark in TReDS







- A.TREDS is one of the three entities allowed by RBI to set up the Trade Receivables Discounting System (TReDS), an electronic platform for facilitating cash flows for MSMEs
- The TReDS platform connects MSME sellers and their corporate buyers to multiple financiers. It enables discounting of invoices of the MSME sellers raised on large buyers, through a transparent bidding mechanism that ensures financing of receivables at competitive market rates.
- Our digital invoice discounting platform 'Invoicemart' has set a new benchmark by facilitating financing of MSME invoices of more than ₹27,000 crs+. Crossed a monthly figure of ₹2,000 crs in March 2022.
- Invoicement has helped in price discovery for MSMEs across 700+ locations in India who are now able to get their bills discounted from 45 financiers (banks and NBFC factors)

## Progress so far (Jul'17 to Mar'22)





Invoices Discounted (in No's) ~ 10 Lakh



Participants on-board ~ 14,400

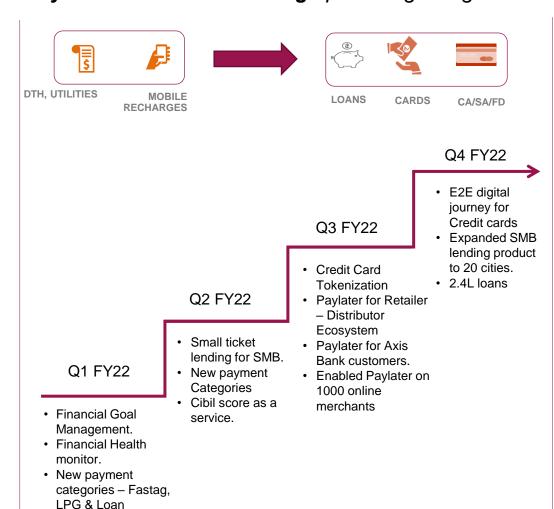
# Freecharge: continues to make progress in its payments led financials services journey; "Buy Now Pay Later" & "SMB Lending" product gaining traction



# Freecharge Paylater

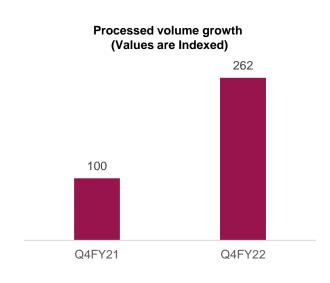


- 50% growth in GMV QOQ
- 7L+ transactions done by the Paylater customers in Q4'FY22.
- 70% M1 retention in Q4'FY22.
- Accepted now at 5000+ Online and 35,000+ Offline merchants



### **SMB Ecosystem showing strong Momentum**

- 12x growth in no of loans QoQ
- 15x growth in CA accounts opened QoQ
- 2x growth in loan ticket size QoQ
- 2x growth in monthly transactions of lending SMB's



repayments.

<sup>\*</sup>Small and medium businesses



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Business Segment performance

Asset Quality

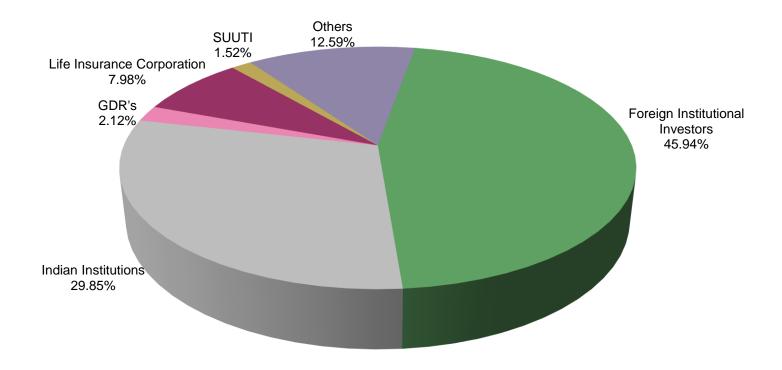
Future of Work and Sustainability

Subsidiaries' Performance

Other important information

# **Shareholding Pattern (as on March 31, 2022)**





Share Capital

Shareholders' Funds

Book Value Per Share

■ Diluted EPS (Q4 FY22) #

Market Capitalization

₹614 crores

₹115,025 crores

₹375

₹54.27

₹236,139 crores (as on April 27<sup>th</sup>, 2022)

# annualised

# **Financial Performance**



Financial Performance (₹ crores)		Q4FY22	Q4FY21	% Growth	FY22	FY21	% Growth
Interest Income	А	17,776	15,494	15%	67,377	63,346	6%
Other Income	B = C+D+E	4,224	3,541	19%	15,221	12,264	24%
- Fee Income	С	3,759	3,376	11%	13,001	10,686	22%
- Trading Income	D	231	22	957%	1,627	1,218	34%
- Miscellaneous Income	E	234	143	64%	593	360	65%
Total Income	F = A+B	22,000	19,035	16%	82,598	75,610	9%
Interest Expended	G	8,957	7,939	13%	34,245	34,107	0.4%
Net Interest Income	H = A-G	8,819	7,555	17%	33,132	29,239	13%
Operating Revenue	I = B+H	13,042	11,096	18%	48,353	41,503	17%
Core Operating Revenue*	J	12,812	11,079	16%	46,705	40,279	16%
Operating Expenses	K	6,576	5,359	23%	23,611	18,375	28%
-Staff Expense	L	1,887	1,668	13%	7,613	6,164	24%
-Non Staff Expense	M	4,689	3,691	27%	15,998	12,211	31%
Operating Profit	N = I-K	6,466	5,737	13%	24,742	23,128	7%
Core Operating Profit*	0	6,235	5,720	9%	23,094	21,903	5%
Provisions other than taxes	Р	987	2,167	(54%)	7,360	14,322	(49%)
Profit Before Tax	Q = N-P	5,479	3,570	53%	17,382	8,806	97%
Tax Expenses	R	1,361	893	52%	4,357	2,218	96%
Net Profit	S = Q-R	4,118	2,677	54%	13,025	6,588	98%
EPS Diluted (in ₹) (annualized)		54.27	35.37		42.35	22.09	
Return on Average Assets (annualized)		1.46%	1.11%		1.21%	0.70%	
Return on Equity (annualized)		15.87%	11.72%		12.91%	7.55%	
Capital Adequacy Ratio (Basel III)		18.54%	19.12%		18.54%	19.12%	

 $<sup>^{\</sup>star}$  excluding trading profit and exchange gain/loss on capital repatriated from overseas branch

## **Financial Performance**



Financial Performance (\$ mn)		Q4FY22	Q4FY21	% Growth	FY22	FY21	% Growth
Interest Income	A	2,345	2,044	15%	8,890	8,358	6%
Other Income	B = C+D+E	557	467	19%	2,008	1,618	24%
- Fee Income	С	496	445	11%	1,715	1,410	22%
- Trading Income	D	30	3	957%	215	161	34%
- Miscellaneous Income	E	31	19	64%	78	47	65%
Total Income	F = A+B	2,902	2,511	16%	10,898	9,976	9%
Interest Expended	G	1,181	1,047	13%	4,519	4,500	0.4%
Net Interest Income	H = A-G	1,164	997	17%	4,371	3,858	13%
Operating Revenue	I = B+H	1,721	1,464	18%	6,379	5,476	17%
Core Operating Revenue*	J	1,690	1,462	16%	6,162	5,314	16%
Operating Expenses	К	868	707	23%	3,115	2,425	28%
-Staff Expense	L	249	220	13%	1,004	813	24%
-Non Staff Expense	M	619	487	27%	2,111	1,612	31%
Operating Profit	N = I-K	853	757	13%	3,264	3,051	7%
Core Operating Profit*	0	823	755	9%	3,047	2,890	5%
Provisions other than taxes	Р	130	286	(54%)	971	1,890	(49%)
Profit Before Tax	Q = N-P	723	471	53%	2,293	1,162	97%
Tax Expenses	R	180	118	52%	574	293	96%
Net Profit	S = Q-R	543	353	54%	1,719	869	98%
EPS Diluted (in ₹) (annualized)		54.27	35.37		42.35	22.09	
Return on Average Assets (annualized)		1.46%	1.11%		1.21%	0.70%	
Return on Equity (annualized)		15.87%	11.72%		12.91%	7.55%	
Capital Adequacy Ratio (Basel III)		18.54%	19.12%		18.54%	19.12%	

<sup>\$</sup> figures converted using exchange rate of 1\$ = ₹75.7925

<sup>\*</sup> excluding trading profit and exchange gain/loss on capital repatriated from overseas branch

## **Balance Sheet**



Balance Sheet	As on 31 <sup>st</sup> Mar'22	As on 31 <sup>st</sup> Mar'21	As on 31 <sup>st</sup> Mar'22	As on 31 <sup>st</sup> Mar'21	% Growth
CAPITAL AND LIABILITIES	In ₹ Crores	In ₹ Crores	in \$ Mn	in \$ Mn	
Capital	614	613	81	81	0.2%
Reserves & Surplus	1,14,411	100,990	15,095	13,324	13%
ESOP Outstanding	149	-	20	-	-
Deposits	8,21,721	6,97,986	1,08,417	92,092	18%
Borrowings	1,85,134	1,42,873	24,427	18,850	30%
Other Liabilities and Provisions	53,149	44,336	7,012	5,850	20%
Total	11,75,178	9,86,798	1,55,052	1,30,197	19%
ASSETS					
Cash and Balances with RBI / Banks and Call money	1,10,987	61,730	14,644	8,145	80%
Investments	2,75,597	2,26,120	36,362	29,834	22%
Advances	7,07,696	6,14,399	93,373	81,063	15%
Fixed Assets	4,572	4,245	603	560	8%
Other Assets	76,326	80,304	10,070	10,595	(5%)
Total	11,75,178	9,86,798	1,55,052	1,30,197	19%

## Safe Harbor



Except for the historical information contained herein, statements in this release which contain words or phrases such as "will", "aim", "will likely result", "would", "believe", "may", "expect", "will continue", "anticipate", "estimate", "intend", "plan", "contemplate", "seek to", "future", "objective", "goal", "strategy", "philosophy", "project", "should", "will pursue" and similar expressions or variations of such expressions may constitute "forward-looking statements". These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, future levels of nonperforming loans, our growth and expansion, the adequacy of our allowance for credit losses, our provisioning policies, technological changes, investment income, cash flow projections, our exposure to market risks as well as other risks. Axis Bank Limited undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.



# **Thank You**