## Kaya Limited

August 1, 2022

To, BSE Limited Market Operations Department, 1st Floor, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400001 BSE Scrip Code: 539276

National Stock Exchange of India Limited 'Exchange Plaza', 5<sup>th</sup> Floor, Plot No. C/1, G Block, Bandra Kurla Complex, Bandra(E), Mumbai 400051 NSE Symbol: KAYA

#### Subject: Performance update

Dear Sir/ Madam,

Please find enclosed performance update on the financial results of the Company for the quarter ended June 30, 2022.

Kindly take the above on record.

#### For Kaya Limited,

NITIKA SUNNY NIRMAL

Nitika Dalmia Company Secretary & Compliance Officer

Encl: A/a

Registered Office: Kaya Limited, Marks, 23/C, Mahal Industries Estate, Mahakali Caves Road, Near Paper Box Lane, Andheri (E), Mumbai 400 093. Tel.:91-22-66195000. Website: <u>www.kaya.in</u>



## Q1 FY23 INVESTOR PRESENTATION

#Summer VacayReady



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FACTS – Kaya India & Middle East

# A QUICK WALKTHROUGH

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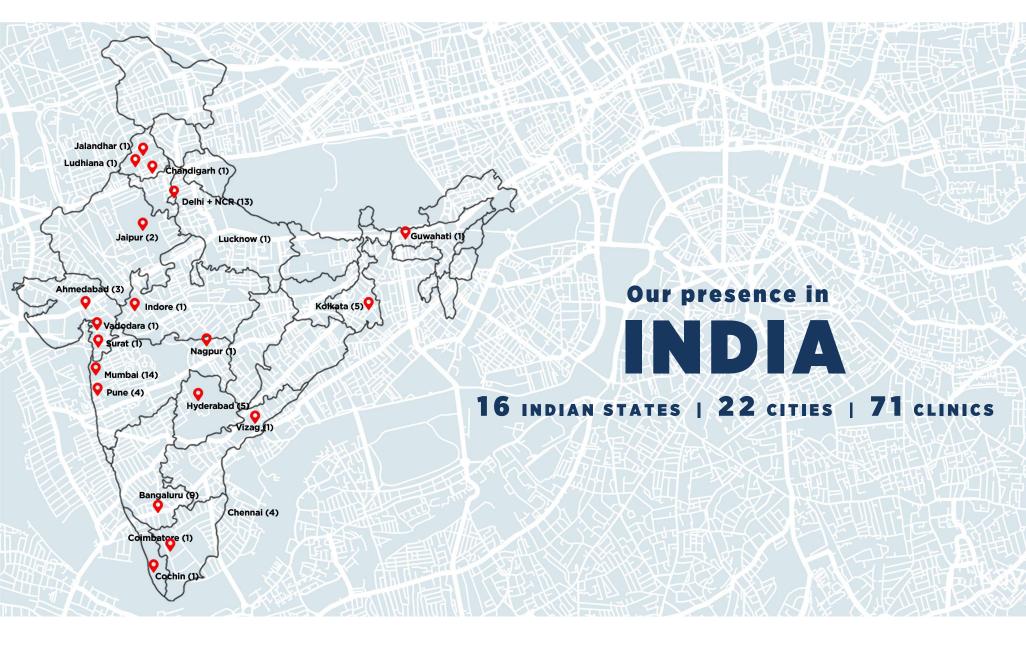


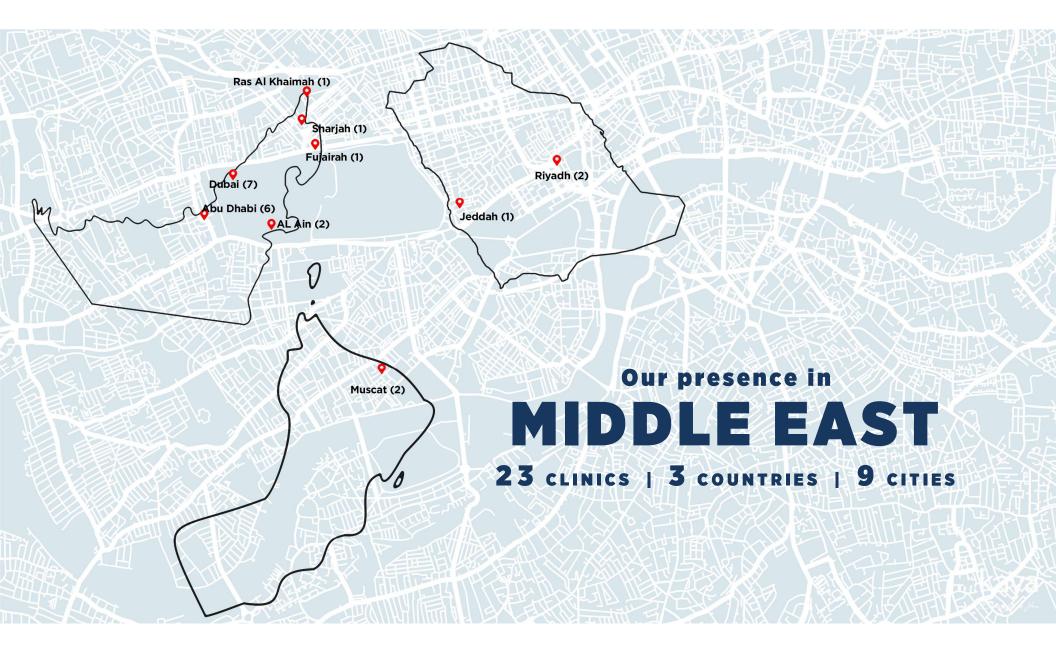
### Women Powered Workforce

- Over 80%+ of Kaya's workforce comprises of women.
- A truly empowered talent pool across the board.

### Tech Forward. Digital Forward

- Launch of AI Powered D2C Website
- Cutting edge dermatology equipment sourced globally
- Investment in creating a tech forward organization.







- A more contemporary, simplistic yet stylized design grammar to accentuate Kaya's Inclusive Beauty Agenda : Beautiful is You
- Progressive improvement planned in clinic infrastructure across the 2 years
- 2 Clinics renovated in last quarter.

# KAYA HIGHLIGHTS

### KAYA GROUP GROWTH

Collections in Q1 FY23 grew by 71% over Q1 FY22

### KAYA INDIA GROWTH

- Overall Clinic collections Q1 FY23 grew by 342% over Q1 FY22
- Service Business grew by 343% driven by growth in segments like Antiageing (419%), Fairness & Pigmentation (382%), Laser Hair Reduction (290%), etc. over Q1 FY22
- Products Business at clinics grew by 335% in Q1 FY23 over Q1 FY22
- Overall customer count grew by 83% over Q1 FY22
- Average ticket size grew by 142% over Q1 FY22

### KAYA MIDDLE EAST GROWTH

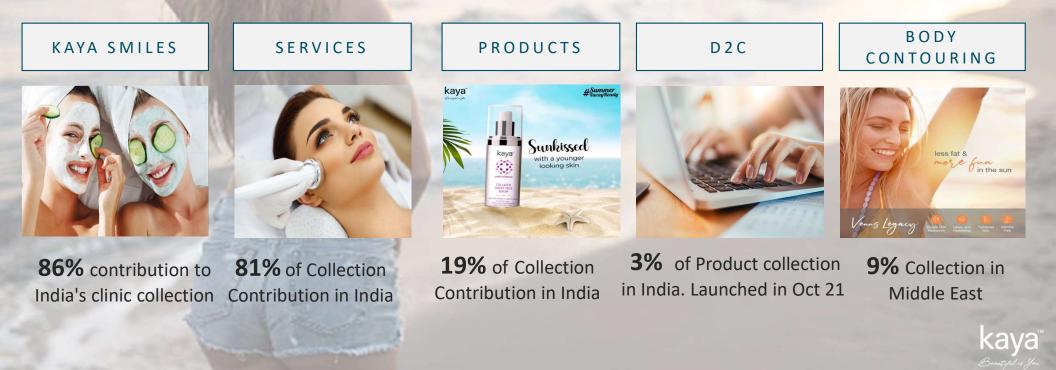
- Overall collection grew by 11% over Q1 FY22 at constant currency
- Average ticket size grew by 9% over Q1 FY22 at constant currency
- Overall customer count grew by 1% over Q1 FY22



# STRATEGIC PILLARS

- KAYA SMILES
- SERVICES
- PRODUCTS
- D2C
- BODY CONTOURING

# STRATEGIC PILLARS



# KAYA SMILES LOYALTY PROGRAMME

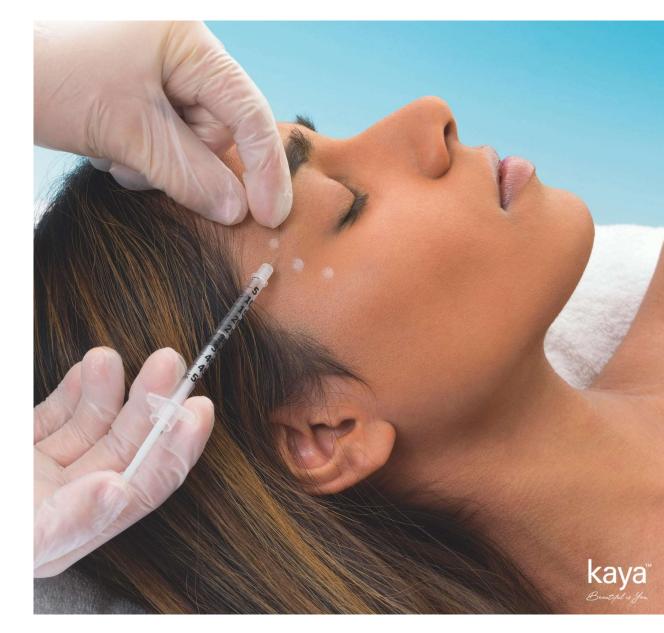
- Contributing to 86% of Kaya India's collection
- Annual Retention at 78%
- High net worth Platinum customers contributing to 37% of Kaya India's collection
- Members Average transaction amount is
  4X compared to Non-Members



## SERVICES

Skin, Hair & Body Services 100+Dermats 92+ Clinics

- 81% of Kaya India's Collection | 93% of Kaya Middle East Collections
- Launch of Geolysis in Anti-Ageing An advanced service for Double Chin Reduction
- Laser Hair Reduction continues to lead the business, with 290% growth over Q1 FY22. We launched a 360 communication Campaign – with narrative across Social Media, Performance Marketing & CRM
- Anti-Ageing grew by 419% over Q1 FY22. Continued HNI targeting through Performance marketing and CRM
- Body Solutions in Middle East grew by 92% over Q1 FY 22





### PRODUCT USP- Dermat Curated |60+ Strong Portfolio

- 19% of Kaya India's Collection
- Multichannel Presence across Clinics, E-Commerce, D2C
- Launch of Dermat backed New Products high on efficacy : Derma Stemness Cream & Serum, Collagen Boost Serum & Soothing cleansing Gel 200ml
- In-house R&D Lab leading Kaya's Innovation Journey

### **Tech Powered Kaya**

### **ONE VIEW OF TECHNOLOGY:** Using Microsoft Dynamics 365 & Power Bi

Kaya's data-centric approach to drive scientific decision making across functions

Building an analytical business organization based on tech

Core Tech Stack of Kaya being revamped to help digitize the business

#### AI POWERED KAYA:

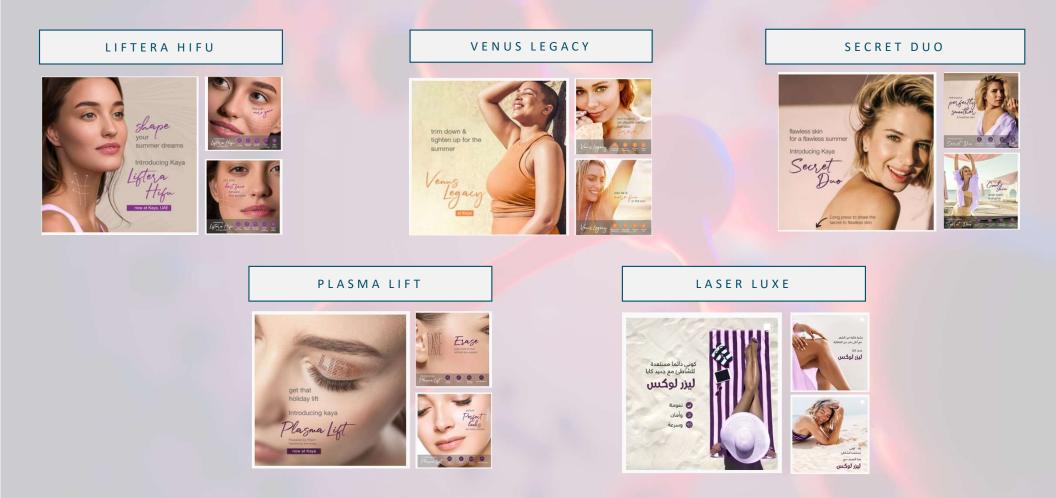
AI Enabled Website | Driving Business Through Tech In-Clinic

Launch of AI enabled D2C site that aids in Self Diagnosis with product recommendations

Developed using AI experts and Kaya expert Dermatologists



### Kaya Middle East: New Machine Launches & Communications



## **Awards & Recognitions**



#### **Best Brand Strategy**

Awarded to Kaya India's Marketing Team at the Ink Spell Awards for "Beautiful is You"



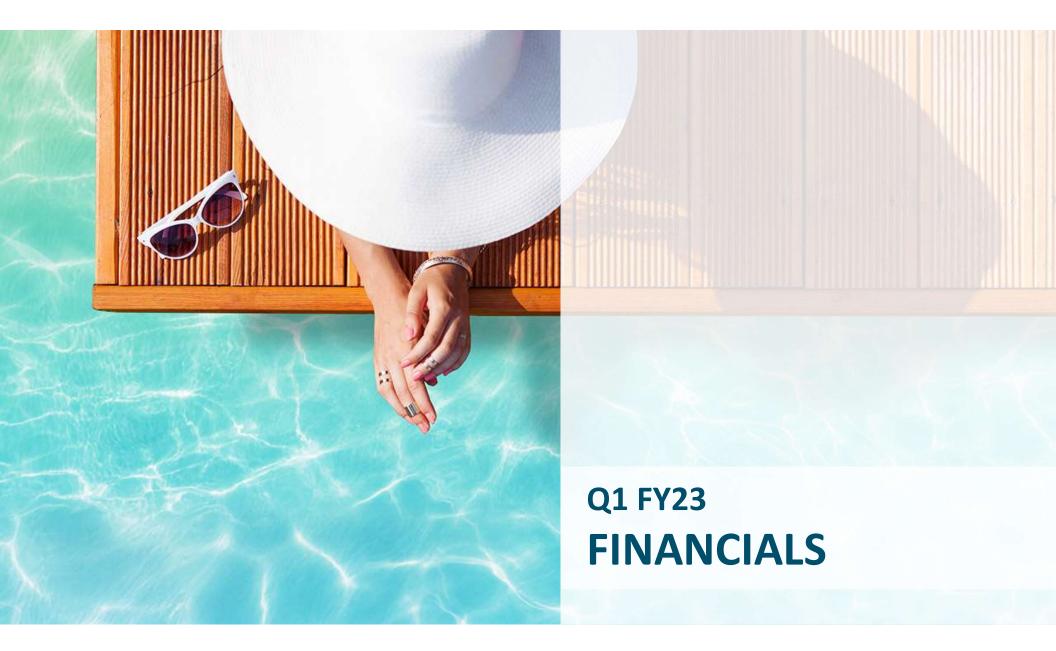
#### **Gold in Mena Digital Awards:**

For best use of Digital Media in Healthcare sector with our 'Back to Beauty Campaign' done in 2020-2021, awarded post Covid in Q1 FY23



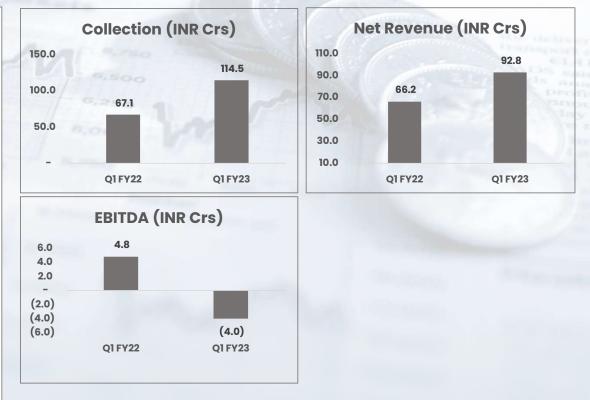
#### UBS Forums – L&D Excellence Award:

Kaya Training Function won for the L&D Excellence for our Best Practices for Capability Development of the Training & Behavioural Training strategies in alignment with Business Impact



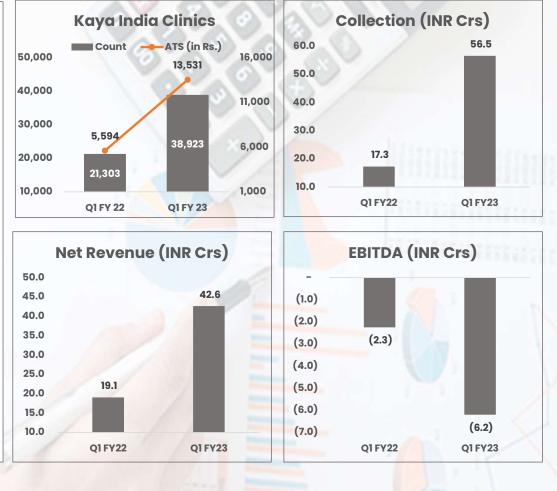
### KAYA GROUP HIGHLIGHTS

- <u>Collection</u> in Q1 FY 23 grew by 71% over Q1 FY 22
- <u>Net Revenue</u> in Q1 FY 23 grew by 40% over Q1 FY 22
- **EBITDA** of INR 7.5 crs (8% of NR) in Q1 FY 23 before considering one-time exceptional cost and INR (4.0) crs (-4% of NR) post considering one-time exceptional costs as detailed below, as compared to INR 4.8 crs (7% of NR) in Q1 FY22
- <u>PAT bei</u> at INR (25.6) crs (-28% of NR), as compared to INR (14.0) crs (-21% of NR) in Q1 FY22
- **Exceptional costs** in Q1 FY 23 one-time impact of INR 12.4 crs in Statement of Profit and loss primarily due to PF liability of INR 9.7 crs and Rates & taxes of INR 2.0 crs



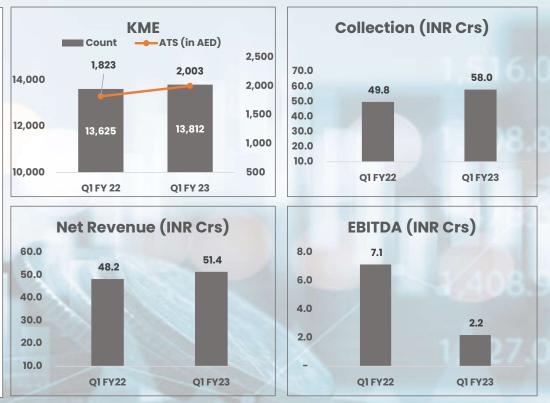
### **KAYA INDIA HIGHLIGHTS**

- Collection grew by 227% in QI FY 23 over QI FY 22
- Segment like Beauty Facial grew by 468%, Anti Ageing grew by 419% and Hare Care grew by 407% over Q1 FY 22
- Net Revenue in Q1 FY 23 grew by 124% over Q1 FY 22
- Clinic Net Revenue in Q1 FY 23 grew by 180% over Q1 FY 22
- **EBITDA** of INR 4.6 crs (11% of NR) in Q1 FY 23 before considering one-time exceptional cost and INR (6.2) crs (-15% of NR) post considering one-time exceptional costs as detailed below, as compared to INR (2.3) crs (-12% of NR) in Q1 FY 22
- A one-time impact of INR 11.7 crs in Statement of Profit and loss primarily due to PF liability of INR 9.7 crs and Rates & taxes of INR 2.0 crs



### KAYA MIDDLE EAST HIGHLIGHTS

- **<u>Collection</u>** grew by 16% in Q1 FY 23 over Q1 FY 22
- Segments like Body Solutions grew by 92%, Anti-Ageing grew by 16%, Hair Care grew by 11% over Q1 FY 22
- Net Revenue grew by 7% in Q1 FY 23 over Q1 FY 22
- **EBITDA** of INR 2.2 crs (4% of NR), as compared to INR 7.1 crs (15% of NR) in Q1 FY 22
- **PAT** bei of INR (6.9) crs (-13% of NR), as compared to INR (2.0) crs (-4% of NR) in Q1 FY 22



## FINANCIAL HIGHLIGHTS: Q1 FY23

Particulars (INR crs)	Kaya India			Kaya Middle East			Kaya Group			Net Rev
	Q1 FY23	Q1 FY22	Gr %	Q1 FY23	Q1 FY22	Gr %	Q1 FY23	Q1 FY22	Gr %	EBITDA mo
Collection	56.5	17.3	227%	58.0	49.8	16%	114.5	67.1	71%	
Net Revenue*	42.6	19.1	124%	51.4	48.2	7%	92.8	66.2	40%	Operatii ag
- * <b>-</b> - *										PAT bei
EBITDA	(6.2)	(2.3)		2.2	7.1		(4.0)	4.8		
% to NR	-15%	-12%		4%	15%		-4%	7%	* Net Re	* Net Reve
Operating Margin	(13.2)	(9.9)		(5.3)	(0.1)		(18.5)	(10.0)		inter
% to NR	-31%	-52%		-10%	0%		-20%	-15%	** F	
PAT bei	(18.7)	(12.0)		(6.9)	(2.0)		(25.6)	(14.0)		compre
% to NR	-44%	-63%		-13%	-4%		-28%	-21%		
PAT aei**	(18.8)	(12.0)		(4.7)	(1.4)		(23.5)	(13.4)		One time
% to NR	-44%	-63%		-9%	-3%		-25%	-20%		due to PF Rates & ta

Net Revenue grew by 40% over PY
EBITDA margin is -4% of NR as against 7% of NR in PY
Operating margin is -20% of NR as against -15% of NR in PY
PAT bei at -28% of NR, as against -21% of NR in PY
* Net Revenue of Kaya Group excludes intercompany Transactions
** PAT aei is PAT after other comprehensive income and non- controlling interest
One time impact of INR 12.4 crs in Statement of Profit and loss primarily due to PF liability of INR 9.7 crs and Rates & taxes of INR 2.0 crs

