

January 31, 2018

MHRIL/SE/17-18/405

Listing Compliance
National Stock Exchange of India Limited
Exchange Plaza, Plot No. C/1, G Block
Bandra-Kurla Complex
Bandra (E), Mumbai - 400 051
Scrip Code: MHRIL

Department of Corporate Services BSE Limited Floor 25, PJ Towers, Dalal Street Mumbai – 400 001 Scrip Code: 533088

Dear Sir,

Sub: Presentation on the Unaudited Financial Results for the quarter and nine months period ended December 31, 2017

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations"), please find enclosed a presentation on the Financial Results of the Company for the quarter and nine months period ended December 31, 2017 to be made to the Investors / Analysts.

The aforesaid presentation is also being hosted on the website of the Company, <a href="www.clubmahindra.com">www.clubmahindra.com</a> in accordance with the Regulation 46 of the SEBI Listing Regulations.

Kindly take the same on record.

Thanking you,

Yours faithfully.

For Mahindra Holidays & Resorts India Limited

Mumbai

Dinesh Shetty

Géneral Counsel & Company Secretary

Encl: as above



Mahindra Holidays & Resorts India Limited

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Registered Office: Mahindra Towers, 2nd floor, 17/18 Patullos Road. Chennai - 600 002 t +91 44 3988 1000 f : + 91 44 3027 7778

Mahindra Holidays & Resorts India Limited

> Q3 FY 18 Investor Presentation 31<sup>st</sup> Jan, 2018

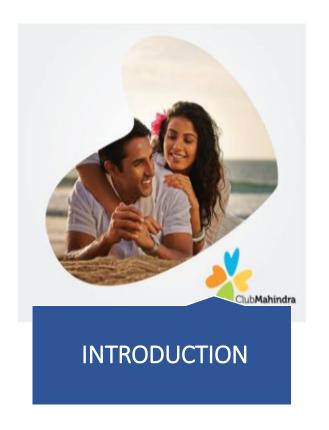


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# Content









Introduction



### Overview

Established in 1996, Mahindra Holidays is today a leading player in the leisure hospitality industry in India. Our brand assures customers of great quality and memorable family experiences

#### Our Credo

• Make Every Moment Magical

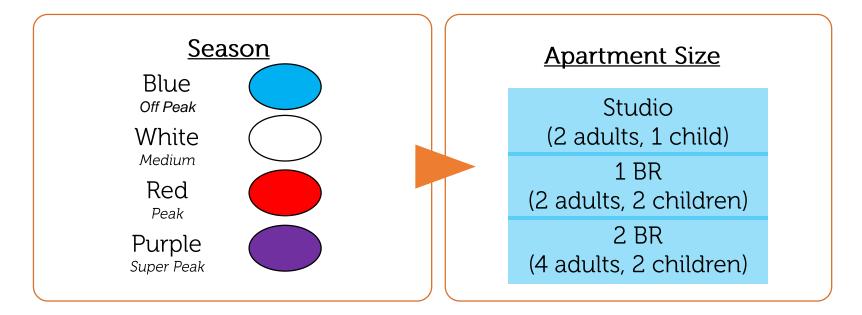
#### Our Mission

• Good Living, Happy Families.



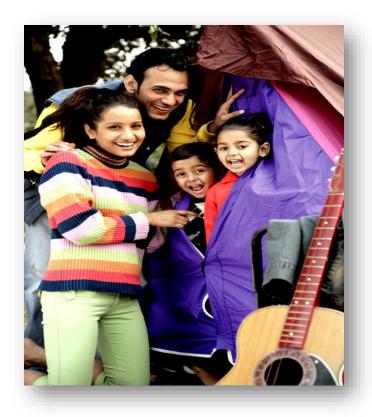
### Our CMH 25 year product

25 year memberships for 7 nights/8 days every year in any of our 50+ resorts in India & abroad





### Our Target Member Profile



28+ years of age Married; 1-2 children (Age 3-15 years) SEC A+ & A

Appreciates quality family time
Takes regular vacation
Seeking variety
Plans in advance

Journey so Far...



### Our Capabilities built over 20 years of our journey

- Spot new unexplored destinations
- Create marquee resorts

- Manage fully serviced resorts
- High standards of hospitality in remote destinations

Offer unparalleled family holidaying experiences

Service an ecosystem of 200,000+ members

Online and offline lead generation capability to create a funnel of prospects

The largest direct selling company sales force network in hospitality industry



# And the journey continues...

**Member Base** 

229,643

**Occupancy** 

**85**%

**CAPS** 

**55%** 

**Inventory** 

3362

Resorts

**53** 

**Sales Location** 

115



### **Awards & Accolades**



















### **Resort Diversity**

#### Hill Stations

- Manali, Shimla, Naldhera, Srinagar
- Dharamshala, Kanatal, Binsar
- Mussorie, Kandaghat, Naukuchiatal,
- Munnar, Ooty, Kodaikanal, Coorg, Virajpet
- Gangtok, Baiguney
- Mahabaleshwar,Lonavala, Hatgarh

#### Beaches

- Varca, Goa
- Emerald Palms, Goa
- Acacia Palms, Goa
- Cherai
- Pondicherry
- Ganapatipule

#### Backwaters

- Ashtamudi
- Kumarakom
- Poovar
- Allepey

#### Wildlife

- Corbett
- Gir
- Kanha
- Yercaud
- Thekkady

#### Forts & Heritage

- Kumbhalgarh
- Udaipur
- Jaisalmer
- Jaipur

#### International

- Bangkok
- Kuala Lumpur
- Dubai
- Austria
- Singapore



### Format Suited to Consumer Needs

#### **Indian Consumer Needs**

Flexibility of choosing time of holiday

**Destination Variety**: Won't go to the same place every year

Complete family experience Holidays with entire family

#### Our Product Design

"Floating Week" – members can choose from a wide range of time intervals in the year (Season Band)

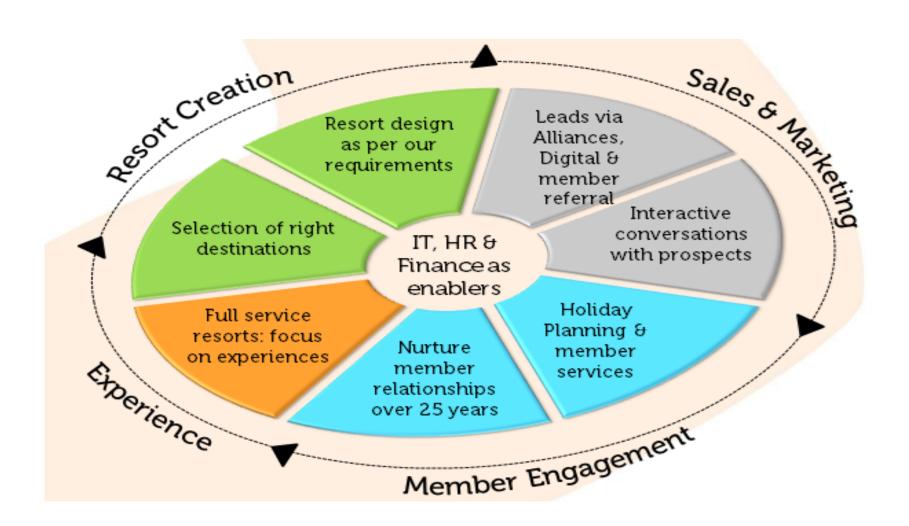
"Diversity of Resort locations" – members can holiday in any resort

Full Service Resorts. Cater to needs of all members in the family

Our Proposition different from conventional VO

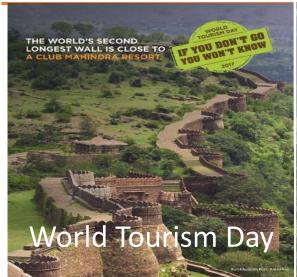


### Fully Integrated Value Chain

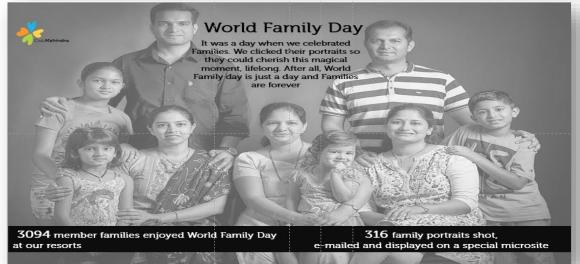




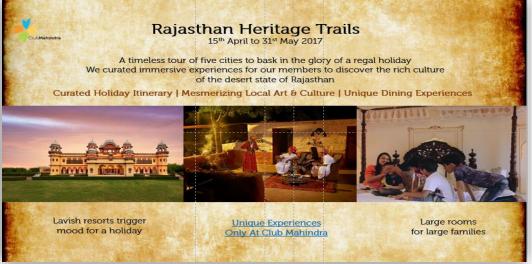
# Brand Building Initiatives













### **New Theme Events**

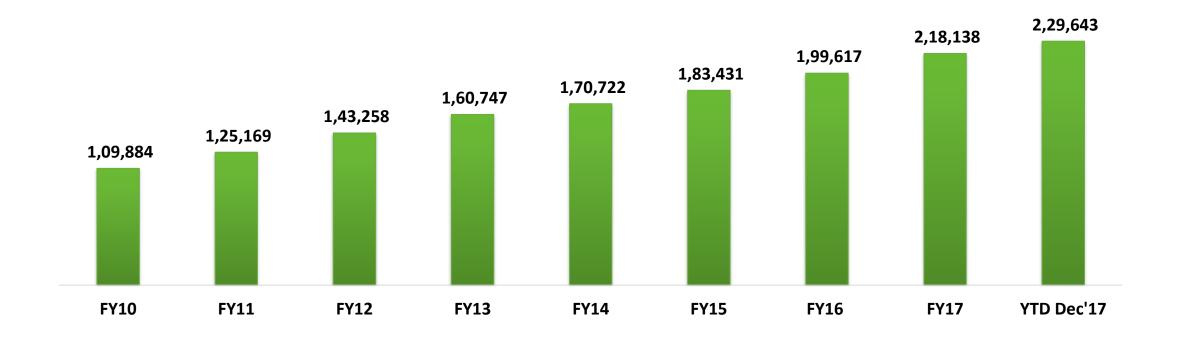




FY 18 Q3
Business Update



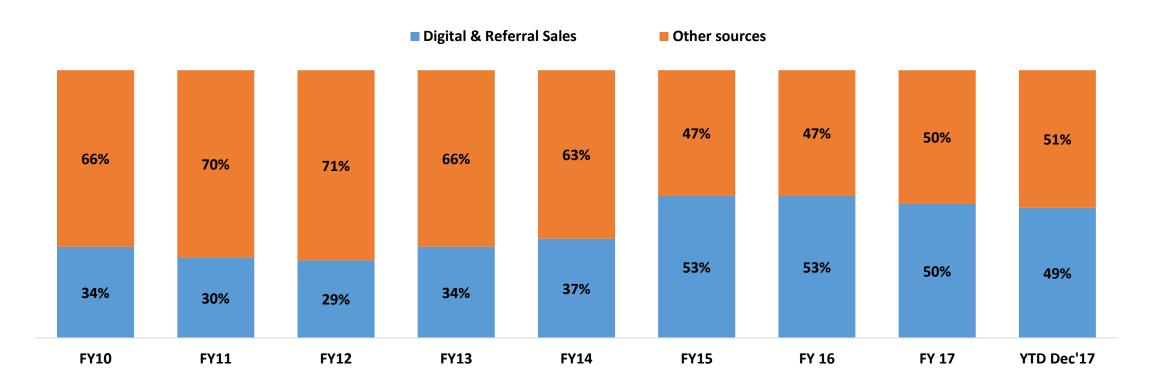
### Consistent Increase in Member Base





# Growth through Digital & Referrals

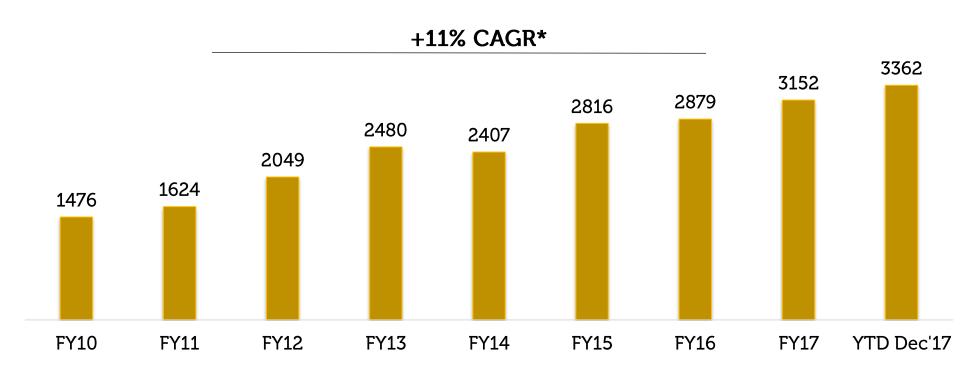
#### Sales Mix by source of lead





## **Ensuring Healthy Inventory Addition**

#### **Cumulative Inventory (Number of Units)**



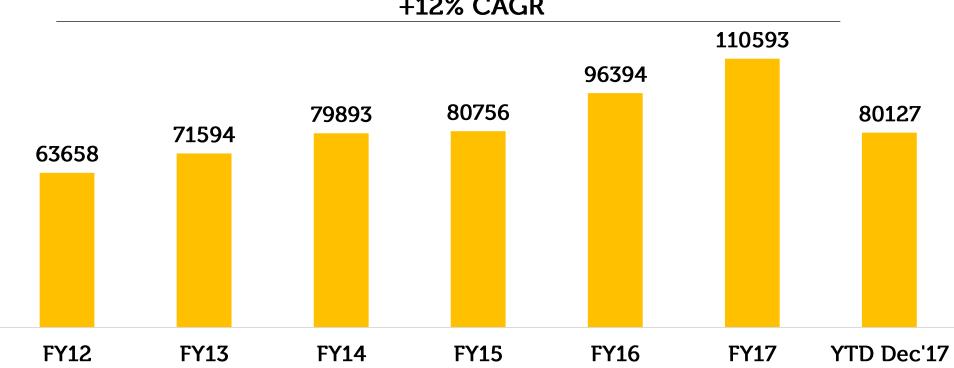
<sup>\*</sup> CAGR from FY10 to FY17

Financial Performance Trend



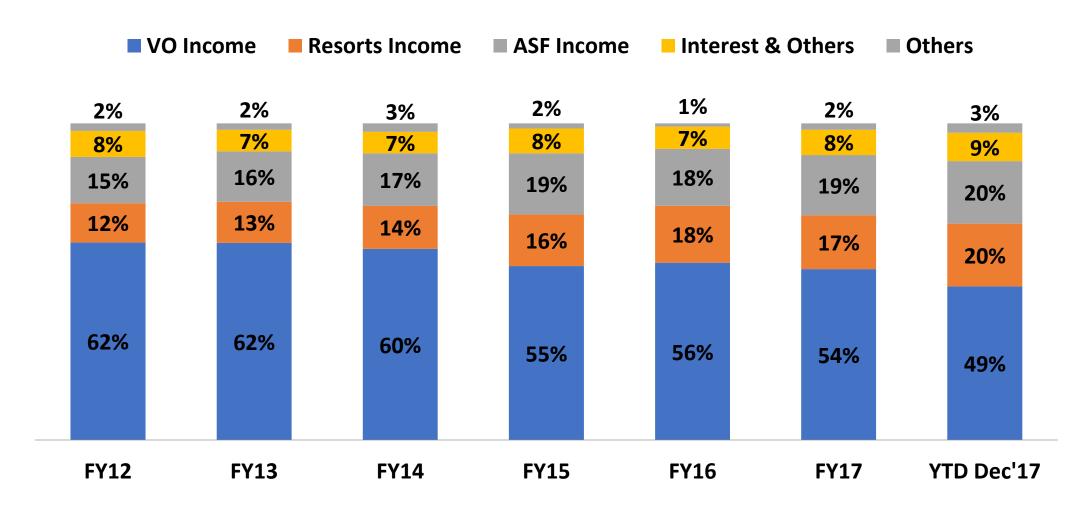
### **Total Income**





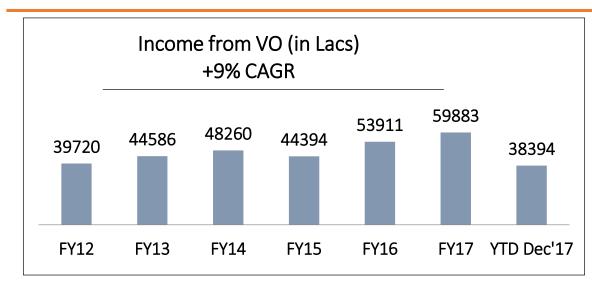


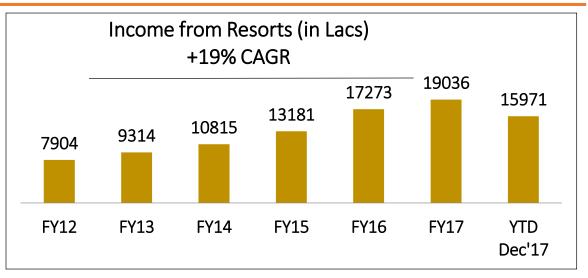


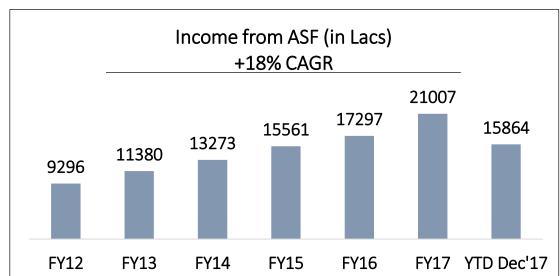


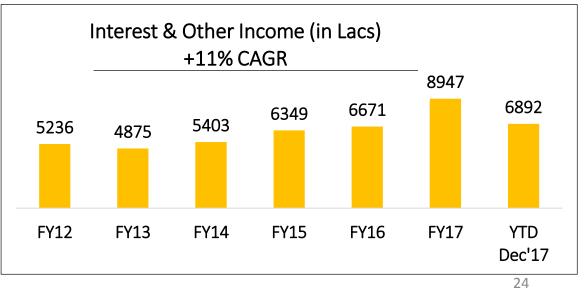


### Consistent Financial Performance





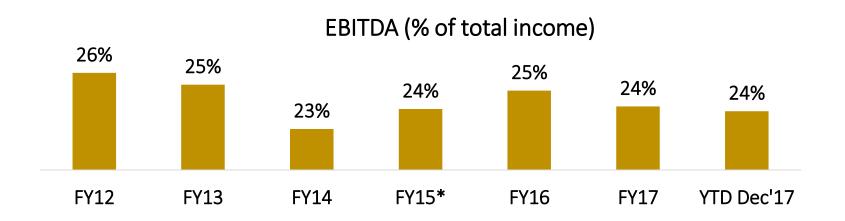


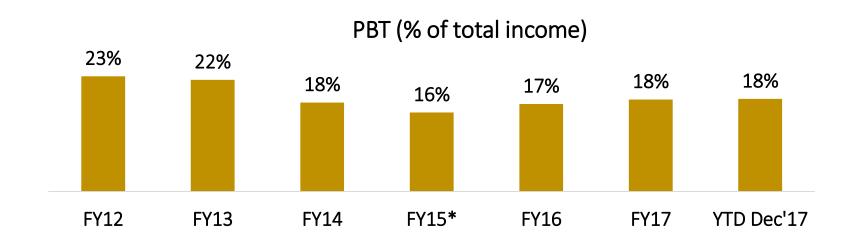


\* CAGR from FY12 to FY17



### Consistent Financial Performance





\* Before exceptional item 25



- Total income at Rs 272.5 Crores vs. Rs 274.8 Crores in Q3'17
- PAT at Rs 31.7 Crores vs. Rs 35.7 Crores in Q3'17
- Added 4,194 members during the third quarter, 2018
- Cumulative member base at 229,643



# Summary

Key indicators (no.)	Q3 FY 18	Q2 FY 18	Q3 FY 17	YOY
New Member - added	4194	3,705	4,436	-5.5%
Cumulative Members	~229K	~225K	~211K	

Key indicators	Q3 FY 18	Q2 FY 18	Q3 FY 17	YOY
Income	27,257	25,198	27,480	-0.8%
Expenses	22,319	20,316	21,949	1.7%
Profit before Tax (PBT)	4,938	4,882	5,531	-10.7%
Profit after Tax (PAT)	3,176	3,170	3,572	-11.1%



# Income Break-up

Total Income	Q3 FY 18	Q2 FY 18	Q3 FY 17	YOY
Income from sale of VO	13,404	11,816	14,392	-6.9%
ASF	5,430	5,420	5,192	4.6%
Resort Income	5,608	4,636	5,197	7.9%
Others	2,312	2,463	2,271	1.8%
Income from operation	26,754	24,335	27,052	-1.1%
Non operating income	503	863	428	17.5%
Total Income	27,257	25,198	27,480	-0.8%



### **Resort Details**

Resort Details	Q3 FY 18	Q2 FY 18	Q3 FY 17	YOY
No of Resorts	53	53	46	-
No of Rooms (units)	3,362	3,302	3,004	11.9%
Occupancy %	85%	81%	85%	-
ARR (in Rs)	4,505	4,108	4,811	-6.4%

Resort Income	Q3 FY 18	Q2 FY 18	Q3 FY 17	YOY
Room	1,117	873	935	19.5%
F&B	3,445	2,906	3,328	3.5%
Holiday Activity & Others	1,046	857	934	12.0%
Total	5,608	4,636	5,197	7.9%



# Profit & Loss Statement (Standalone)

Particulars	Q3 FY 18	Q2 FY 18	Q3 FY 17
Income from operations	26,754	24,335	27,052
Non-operating income	503	863	428
Total income	27,257	25,198	27,480
Employee expenses	6,095	5,470	5,726
Finance Cost	1	1	1
Depreciation	1,348	1,413	1,541
Sales & Marketing Expenses	5,427	4,705	5,933
Rent	2,743	2,551	2,128
Other expenses	6,705	6,176	6,620
Total expenditure	22,319	20,316	21,949
Profit Before Tax (PBT)	4,938	4,882	5,531
Profit After Tax (PAT)	3,176	3,170	3,572

### Thank you

Contact Information
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