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August 9, 2022

The Secretary **BSE Limited**Phiroze Jeejeebhoy Towers
Dalal Street, Mumbai- 400 001

Fax: 022-2272 2037/2039/2041/3121

BSE Scrip Code: 532348

The Secretary

**National Stock Exchange of India Limited** 

Exchange Plaza, 5th Floor, Plot no. C/l G Block, Bandra-Kurla Complex Bandra (E), Mumbai - 400 051

Fax: 022-2659 8237/38; 2659 8347/48

**NSE Symbol: SUBEXLTD** 

Dear Sir/Madam,

Sub: Subex Limited "The Company"- Investor Presentation for Q1 FY23 on August 10, 2022

Further to our letter dated August 8, 2022, intimating the details of Earnings call, and pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed the Investor presentation for Q1 of FY23 for the Earnings Call scheduled to be held on Wednesday, August 10, 2022 at 12.00 Noon (IST).

Kindly broadcast the same on your website.

Thanking you

Yours truly, For Subex Limited

G V Krishnakanth Company Secretary & Compliance Officer





# Investor Presentation Subex Limited

**Aug 2022** 



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# Disclaimer

# Certain statements in this presentation concerning our future growth prospects are forward looking statements,

which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward looking statements. The risks and uncertainties relating to these statements include, but are not limited to, fluctuations in earnings, our ability to successfully integrate acquisitions, competition in our areas of business, client concentration, liability for damages in our contracts, withdrawal of tax incentives, political instability, unauthorized use of our intellectual property and general economic conditions affecting our industry







# **Company Overview**





# Nature of Business

- Pioneer in enabling Digital Trust for businesses globally
- Focus on six tenets of Digital Trust like privacy, security, risk mitigation, identity and intelligence to enable trust across people, processes & systems

### Management

- Managed by handpicked professionals from a cross-section of the industry
- Supported by an experienced second in line management team

#### **Products**

- Al Orchestration
- Network Analytics
- IoT Security

- Business Assurance
- Partner Ecosystem Mgmt.
- Identity Analytics

- Fraud and Security
- Advanced Analytics

Subex's evolution as a product company has always reflected our ability to foresee an emerging need or a trend, and then build capabilities to help our customers address the inherent challenges that come with that trend.

# **Subex Today**



1994

Foundation of Company



300+

**Global Installations** 



40+

**Industry Awards** 



25+

Foundation of Company



90+

Countries



US\$ 4 mn

R&D spend in new areas in FY22



1000+

**Employees** 



200+

**Customers Globally** 



US\$ 110.93 mn

Total Contracted Backlog as on 30th Jun'22; of above next 12Months Backlog US\$ 34.67 mn

# **Key Clients**

## **EMEA**



# **ASIA**



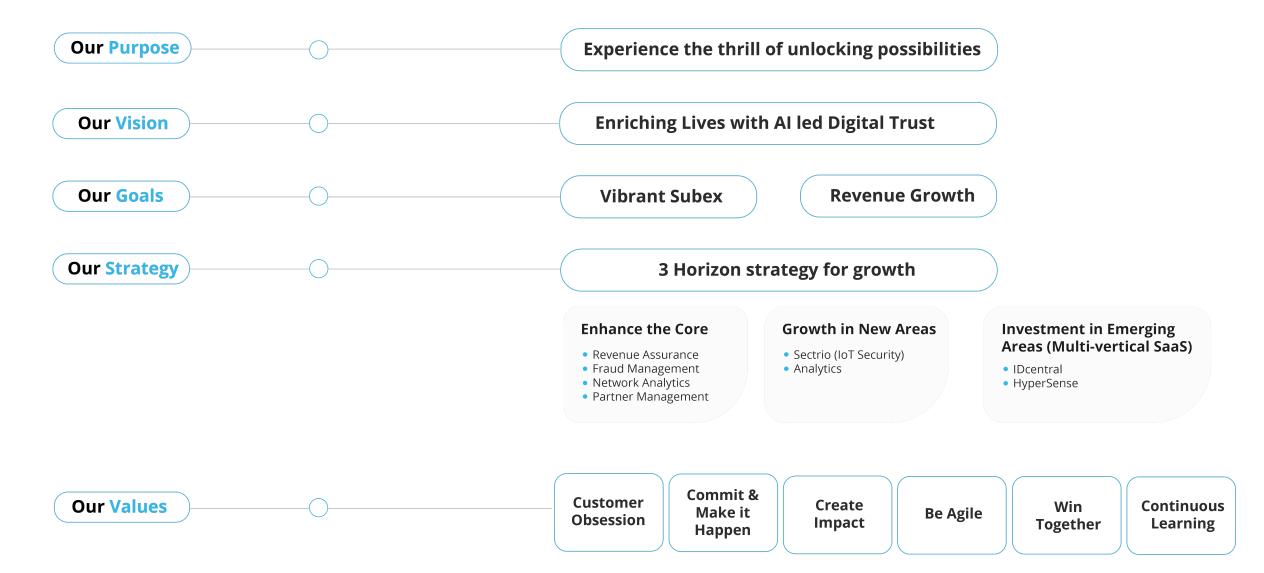
# **AMERICAS**







## **Our Strategic Framework**





### **About Subex**

### **Vision:**

Enriching Lives with AI led Digital Trust



25+

Years in the Industry



90+

Countries



300+

Installations



1000+

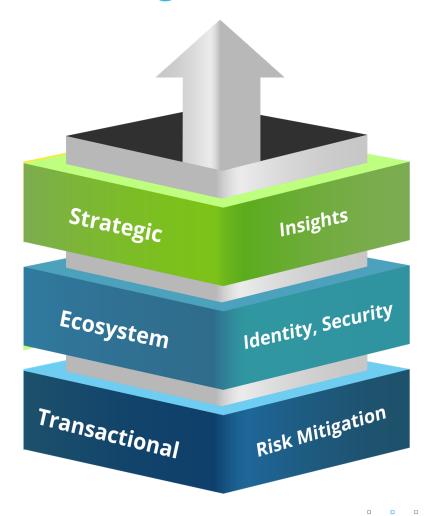
**Employees** 



35+

**Industry Awards** 

### **Digital Trust**



### **Our Portfolio**



#### **HyperSense**

End-to-end augmented analytics platform



#### **Business Assurance**

Move from assurance to creating impact



#### Fraud and Security

Combat traditional and new-age frauds



#### **Network Analytics**

Empower your network to ensure business excellence



#### Partner Ecosystem Mgmt.

Leverage partnerships for digital success



#### **Advanced Analytics**

Make your data do more for you



#### **IoT Security**

Secure your credibility, revenue and brand



#### **Identity Analytics**

Leverage data for identity verification



#### **Technology Services**

Custom-built Al solutions for telcos



# **Analytics Market Size**





## **Democratizing AI at scale**

Subex aims to bring about Al adoption at scale by enabling Access, Automation, and Acceleration of Al.



#### Access

Expand the group of users that use AI/ML for analytics in an organization



### **Automation**

Automate activities across the Data Science & Machine Learning lifecycle



### **Acceleration**

Accelerate the time to value for Data Science and Machine Learning projects

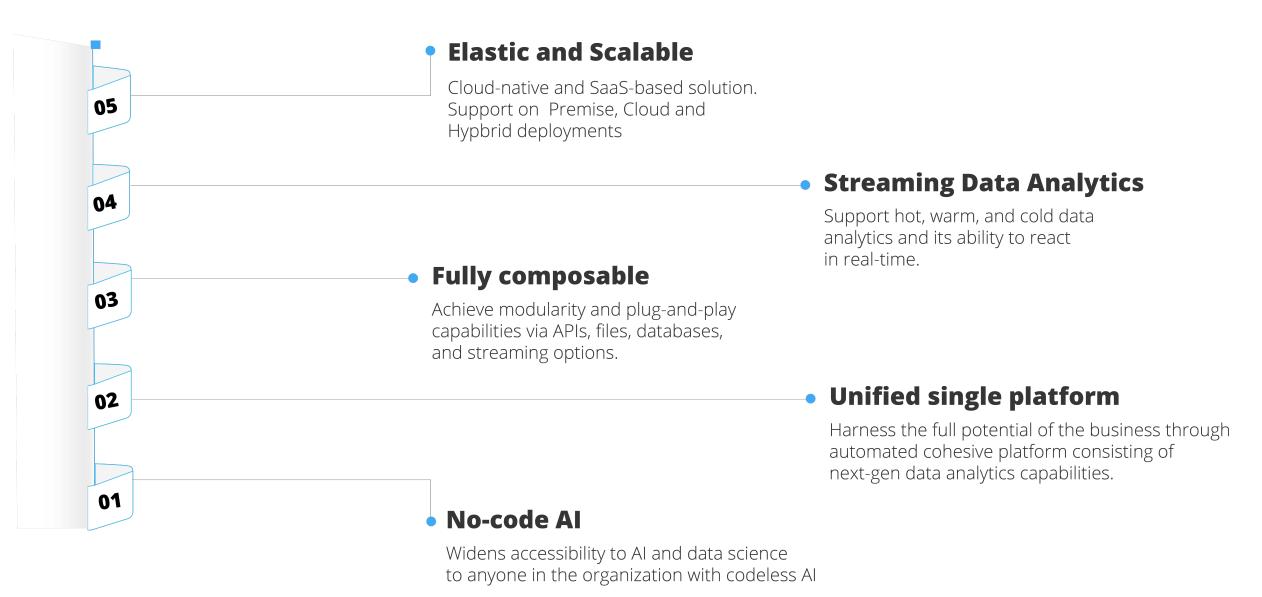


Our aim is to help enterprises realize the full potential of AI by democratizing it at scale. We intend to create over **100k Citizen Data Scientists** over the next 2 years.





## **Advantages of HyperSense Platform**

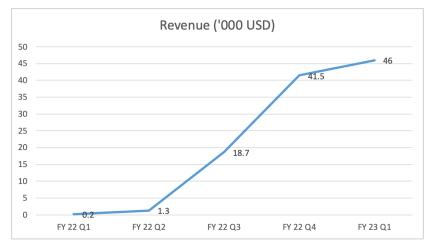


### **Investment Rationale**

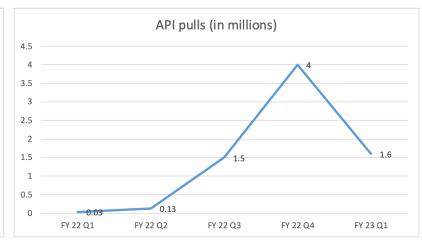
- Leader in Digital Trust space and helping businesses thrive by leveraging Digital Trust as a competitive advantage
- Making strong inroads in the multi vertical IoT Security space; IoT Security Market is expected to touch US\$ 4.5 billion by 2022
- Incubating virtual startups within the organization to diversify into new areas and verticals
- Sticky Revenue Model about 60% of revenue is annuity / recurring and >98% customer retention
- Investing heavily in newer areas like Digital Trust and AI/ML, Augmented Analytics and Deep learning-based anomaly detection
- With launch of HyperSense and progress on IOT-Security and ID Central company transitioning towards a Platform based SaaS business model
- Passionate and committed team led by CEO Vinod Kumar with clear focus to put the company on growth track
- Received significant industry validation, notably being mentions within 2 Gartner Market Guide for Hypersense



## **IDcentral** Updates







- o SaaS clients onboarded in Q1 3
- o Telecom clients onboarded in Q1 1
- o Successful rollout of EKYC platform for Econet Lesotho with national level launch



### **Sectrio Customers**



Manufacturing





**SCHAEFFLER** 

mabe



**Public Sector** 

Lusail

**OSBI** 



**Telecom** 

















Transportation



Oil & Gas

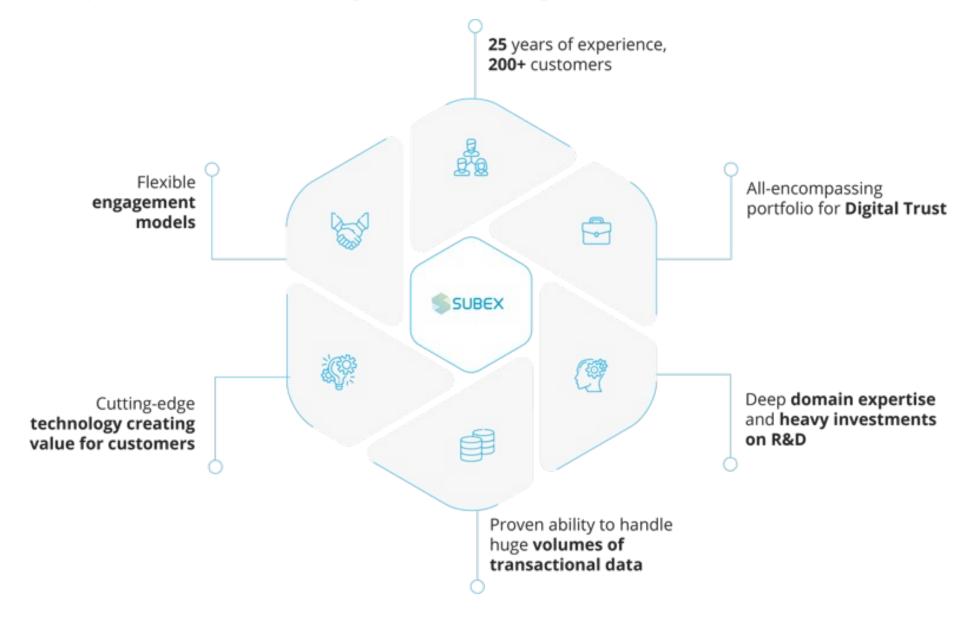








# Why Subex is the preferred partner for Digital Trust









# **Quarterly Financial Performance**





## **Quarterly Highlights**

Financial Performance Q1FY23

#### **REVENUE**



#### **EBITDA**



#### **PROFIT AFTER TAX**



#### **NORMALISED EBITDA**



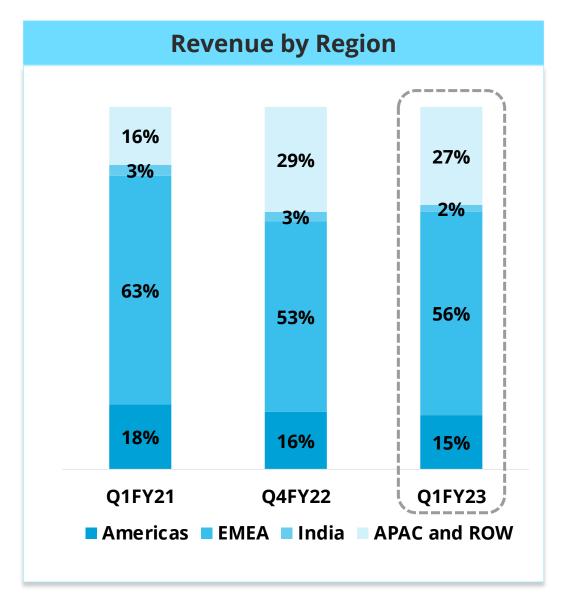
### Financial Highlights – Q1 FY23

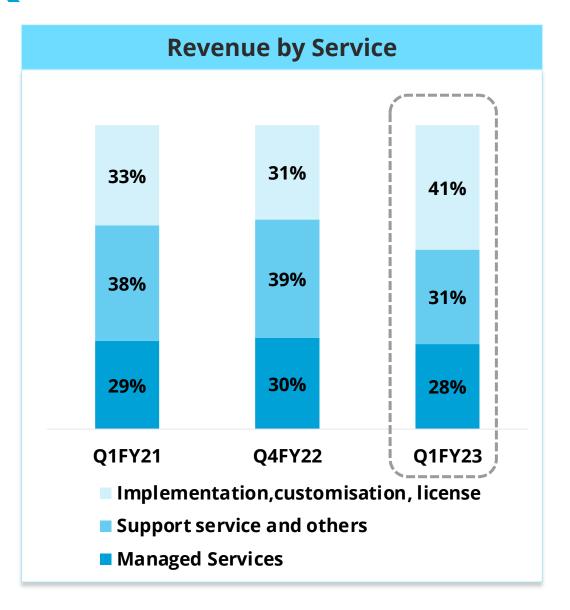
- Operating Revenue at Rs 833 Million vs Q4 FY22 Rs 788 Million up by ~ Rs 45 Million.
- EBITDA at Rs 7 Million vs Q4 FY22 Rs 10 Million; EBITDA margin 0.85%
- PBT at Rs 5 Million; PAT at Rs 55 Million.
- During the quarter ended June 30, 2022, an amount of Rs 86.6 Million was provided on a conservative basis as
  doubtful debts towards receivable from one of the customer. Notwithstanding the provision, the management is
  confident to recover the aforesaid amount
- Normalized EBITDA stands at Rs 94 Million increase by Rs 84 Million compared to previous quarter.
- EPS is at Rs 0.01.

### Other Information

- DSO stood at 97 days, excluding unbilled trade debtors
- As on 30th June 2022, total contracted backlog is US\$ 110.93 Million; out of this the next 12 months backlog is US\$ 34.67 Million
- Cash & cash equivalents is Rs 1,007.6 Million (including term deposits and LMF).

# Revenue Metrices - Q1FY23





# **Consolidated Financial Performance - Q1FY23**

			,	<i>i</i>	
Particulars	Q1 FY23	Q4 FY22	Q-o-Q	Q1 FY22	Y-o-Y
(All Figures in Rs Million)	30-Jun-22	31-Mar-22	Growth %	30-Jun-21	Growth %
Income					
Revenue from operations	832.6	788.0	5.7%	806.0	3.3%
Other income	26.5	20.0		67.1	
Total income	859.1	808.0	6.3%	873.1	-1.6%
Employee benefits expense	515.6	541.2		510.7	
Other expenses	309.9	236.7		133.3	
EBITDA	7.1	10.1	-29.7%	162.0	-95.6%
EBITDA Margin %	0.9%	1.3%		20.1%	
Depreciation	26.1	24.8		24.2	
Finance Cost	2.8	3.2		4.1	
Profit before tax	4.7	2.1	123.8%	200.8	-97.7%
Tax Expenses	-50.7	-4.0		66.0	
Net Profit / (Loss)	55.4	6.1		134.8	
	<u> </u>	<u> </u>		,	

# **Consolidated Annual P&L - Subex**

Particulars	FY22	FY21	FY20	FY 19	FY 18
(All Figures in Rs Million)	31-Mar-22	31-Mar-21	31-Mar-20	31-Mar-19	31-Mar-18
Income					
Revenue from operations	3,334.40	3720.30	3649.80	3481.20	3243.20
Other income	103.70	47.40	56.30	10.10	14.00
Total income	3,438.10	3767.70	3706.10	3491.30	3257.20
Employee benefits expense	2,144.90	1972.00	1745.40	1910.50	1747.10
Other expenses	838.10	763.30	962.60	1051.00	1186.70
EBITDA	351.40	985.00	941.80	519.70	309.40
EBITDA Margin %	10.5%	26.5%	25.8%	14.9%	9.5%
Depreciation	98.80	137.80	150.80	48.30	51.70
Finance Cost	19.40	29.60	47.70	10.70	44.20
Profit before tax and exceptional items	336.90	865.00	799.60	470.80	227.50
Exceptional items	-	28.70	-3176.60	0.00	116.60
Profit Before Tax	336.90	893.70	-2377.00	470.80	344.10
Tax Expenses	127.00	376.50	314.50	218.60	137.30
Net Profit / (Loss)	209.90	517.20	-2691.50	252.20	206.80







# **Recent Updates**





## **Contribution to Industry Forums**



#### **GSMA FASG#23**

A Glimpse into Next-Gen Risk Mitigation

Subex's Product Updates



#### **GSMA Africa FASG#56**

Tackling frauds in the mobile money ecosystem:

A case study of MTN Eswatini



#### **RAG New Orleans Conference**

Optimizing Revenue Assurance operations for 5G



# **CFCA Fall Educational Event**

Fraud Now and Then-A Retrospective of CFCA Fraud Loss Survey Results Over the Years



TELECOM FRAUD & RISK MANAGEMENT FORUM AFRICA

#### **TFRM**

Adopting an Al-first approach for Fraud Management

### tmforum

#### **TM Forum Collaboration**

- GB1004B Business Assurance
   Transformation Margin Assurance
- GB1004C Business Assurance
   Transformation Asset Assurance
- GB1004D Business Assurance 5G Risks
   & Controls Map



## **Media Coverage**



#### Business assurance: How CSPs can transform

As CSPs enter a new era of their development, how can Business Assurance deliver the enterprise-wide transformation needed to remain competitive, profitable, and innovate at speed?, says Ashwin Menon, product head, **Subex**.

The environment that Communication Service Providers (CSPs) have been trading within for the past decade has seen massive change. Legacy services have been replaced with new dynamic content-driven platforms that consumers demand. As CSPs look towards their post-pandemic futures, there's a shift away from Revenue Assurance (RA) to Business Assurance (BA).

### The**Print**

HyperSense named in 2022 Gartner® Market Guide for Multipersona Data Science and Machine Learning Platforms

Bengaluru (Karnataka) [India], May 23 (ANI/PRNewswire): Subex, a pioneer in the space of Digital Trust, has been named in 2022 Gartner<sup>®</sup> Market Guide for Multipersona Data Science and Machine Learning Platforms (DSML). Through HyperSense, Subex has been listed as a Representative Vendor in the report.

### The AI Journal

# Building ethical AI products to inspire trust with your customers.

The evolution of artificial intelligence (AI) as a technology and its increasing accessibility to organisations without specialist skills is already having a positive effect in many sectors. All can be utilised to enhance and automate the development and manufacturing process to make products better and more cost-effective to produce. All used with human interaction can make customer services smarter and more streamlined. Mundane and repetitive tasks can be handed over to AI-powered processes, freeing up personnel to concentrate on more productive activities. All systems can be used for predictive maintenance to keep operational costs low. In healthcare, there is huge potential for AI to improve patient care and assist clinicians in diagnosis and treatment plans.



### Why billing will be better with BCE

Telecoms.com periodically invites expert third parties to share their views on the industry's most pressing issues. In this piece Paulo Zanotto, Product Director - Partner Settlement at Subex, extols the virtues of Billing and Charging Evolution.

The digital communications landscape has changed and evolved in the 30-plus years that GSM mobile technology has been active. Evolving from simple circuit-switched voice to superfast 5G capable of managing billions of connected devices, the potential of today's networks is unrecognisable from those early 1990s implementations.



### List of IPs from AI Labs

#### **Patents**

- Methods and Systems for Correcting Skew in Images, India patent application No: 202241018838).
- Methods and Systems for Advanced Optical Character Recognition, filed under US jurisdiction.
- Methods and systems for secure face liveliness detection, filed under US jurisdiction, India patent application No: 20224103989
- A Template Invariant Systems and Methods for 360degree Skew Correction in Document Images, to be filed soon under US jurisdiction.

#### **Papers in Conferences**

- A Comparative study of Hyper-Parameter
   Optimization Tools, presented in IEEE Asia Pacific
   Conference on Computer Science and Data
   Engineering, Brisbane, Australia, December 2021.
- An Ensemble Model for Face Liveness Detection, presented at Machine Learning Developers Summit, Bangalore, India, January 2022.
- A PSO Based Method to Generate Actionable Counterfactuals for High Dimensional Data, under review in IEEE International Conference on Data Mining.
- Table Detection in the Wild: A Novel Diverse Table Detection Dataset and Method – accepted and presented at ICDAR 2022.



### List of IPs from Al Labs

#### **Open-Source Contributions**

- ExploriPy a library to do exploratory data analysis.
- Dominance Analysis a library for accurate and intuitive relative importance of predictors.
- Datum A system for TensorFlow Record Dataset Management

- DeepRL TensorFlow Framework for Deep Reinforcement Learning
- Tefla Built on top of TensorFlow for fast prototyping of Deep Learning Algorithms.

#### **Talks**

- Using Dominance Analysis for Accurate and Intuitive Feature Importance, in PyData Global 2020.
- Leveraging Game Theory for Explainable AI, in Plugin Virtual Conference, 2020
- o Counterfactual Analysis for Explainable AI, in PyData Global 2021.

### **Forum Participations**

 Measurement of Trust in Al environment – won sustainability leadership award in TMF Catalyst program, 2021.







# **Leadership Team**





### **Board** of Directors



Anil Singhvi
Chairman, Non-Executive,
Non-Independent Director

Anil is the Chairman of ICAN Investments Advisors Pvt Ltd. Prior to ICAN Investments, he was advisor to the Reliance ADA Group. He has over 30 years of experience in the corporate sector, of which 22 years were with Ambuja Cements Ltd, where he rose from Manager to Managing Director and CEO.



Nisha Dutt
Independent Director

Nisha is a member on the board of Decodem Technologies. She has more than 15 years of experience in consulting across mainstream and development projects in over a dozen countries. She has a keen understanding of markets and consumer behavior at the base of the pyramid, and works on addressing a range of challenges for clients across inclusive business divisions, international foundations and development finance institutions.



George Zacharias
Independent Director

George has over 30 years of diverse and successful work experience. He is a graduate from Nagpur University with a B.Tech in Chemical Engineering and has a PG Diploma in Business Management from XLRI, Jamshedpur. He has worked at Grindwell Norton, Madura Coats Threads, Madura Garments, Sify and Yahoo! India. He was also the co-founder and CEO of 7Strata Inc and Chief Strategy Officer, Mindtree. He has been on the Board of Internet Companies including CricInfo and Refco-Sify Securities. He is presently an Independent Director on the Board of Matrimony.com.

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### **Board** of Directors



Poornima Prabhu Independent Director

Poornima is Legal Head at Lodha Ventures Holdings Private Limited. She has rich experience in corporate law, including mergers and acquisitions, divestment and litigation settlement. Earlier, she was a Counsel at J. Sagar Associates, a law firm. She has also worked with Khaitan & Co., another leading law firm.



Vinod Kumar
CEO & Managing Director

Vinod is responsible for leading the strategic direction for the company and driving its execution by fostering the right culture of leadership and talent development. Prior to becoming the CEO and Managing Director, Vinod served as a COO of Subex where he spearheaded several initiatives that helped the company engage with its customer as a long-term strategic partner. These initiatives, in turn, helped Subex emerge as a global leader in Revenue Management space



Shankar Roddam
Chief Operating Officer & Whole-Time Director

Shankar is the Chief Operating Officer, responsible for Sales, Marketing, Engineering and Delivery. He is management professional with close to two and half decades of experience in Telecommunications, Cloud and PaaS. He holds a Management degree from IMDR Pune, with a specialization in Sales & Marketing with minor in Systems. He is an undergrad in Electronics Telecommunications Engineering and is a graduate in Triple Mathematics.



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Suresh Chintada Chief Technology Officer

Suresh is the CTO of Subex, and brings with him a wide ranging leadership, managerial and technical experience of over 27 years. Prior to Subex, he was worked with companies like Motorola, ARRIS and CommScope, where he built and scaled large global software engineering, professional services and technical support services operations, serving Industry verticals like cable, telecom, mobile and wireless networking. Suresh holds a Bachelor's and Master's Degree in Electronics & Communications Engineering from Osmania University and Post Graduate Diploma in software enterprise management, from IIM, Bangalore.



Sumit Agarwal
Chief Financial Officer

Sumit is a seasoned Finance leader having nearly 2 decades of experience in Corporate Finance, Finance Control & Strategy in Healthcare, Education, IT and BPO industries. He has also spent 8 yrs+ as a leader in managing the start-ups and providing thought leadership and facilitating the agile mindset shift. He was previously associated as a CFO with Lead School, a leading EdTech Company, and now a Unicorn, and has participated in a journey of exponential ~10X revenue growth.



Asha Subramanian
Chief Human Resources Office

As a senior HR leader, Asha is passionate about promoting a people-first, healthy and creative work environment through trust-building and open communication. With extensive experience across many facets of HR, including, but not limited to HR Business Partnering, Leadership Development, Employee Engagement, Performance Metrics, Talent Acquisition, Employer Branding and creating executable HR Strategies, she has helped organizations evangelize their people goals with equal emphasis on employees and external talent. She joins us from Goibibo.



Rohit Maheshwari Head of Strategy & Products

Rohit is responsible for delivering business growth using innovation and product strategy. He leverages his expertise in artificial intelligence (AI), analytics and digital services to contribute to Subex's solutions and enables its clients to build new offerings, drive business growth and deliver great customer experience. Before joining Subex, Rohit worked with companies like Crompton Greaves and Kirloskar Electric Company. He is a graduate in electrical and electronics engineering from University of Mysore.



Kiran Zachariah Head of IoT security

Kiran is a leader in the field of IoT Security Solutions. He is responsible for building and strengthening Subex's presence in IoT Security by driving revenue growth, setting and executing the strategic and technology direction of IoT Security business, building the current team to capitalize on Subex's investment in IoT space. He has over 17 years of telecom experience in security, network analytics, machine learning. He also heads Procurement & IT function of Subex



### **Suraj Balachandran**

Head of Sales - Sectrio

Suraj is responsible for strategy and direction of Sectrio's sales organisation. With 23 years of experience in the ICT industry, he focuses on forging long term association with customers. With many landmark wins under his belt, he is an effective business leader and strategist. Suraj has been previously associated with Jamcracker Inc., Critical Path Inc., and Crompton Greaves Ltd. in sales leadership positions and is a graduate from the IIM, Kozhikode.



Bhavna Singh General Counsel

Bhavna heads the company's legal functions. Bhavna has over 20 years of legal experience across major IT corporations like Accenture, Wipro and Sun Microsystems, as well as consulting firms like PwC. She has held senior positions in Contracting and Compliance, with rich experience in Software Products and Technology law.



Warren Dumanski Executive Vice President & General Manager, North America, Subex

Warren heads Subex's North America business, and is responsible for overall P&L for the region. He brings with him over 30 years of experience, spanning across most conceivable areas of wireless and communications technologies.

Prior to joining Subex, Warren was General Manager, Americas at TEOCO Corporation for eight years, where he managed the Sales and Account Management teams. Warren has also played critical, revenue generating roles in other organizations like Celletra, Newfield Wireless, NextG Networks, Spectrian Corporation and Nortel Networks amongst others.





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