

ZAGGLE/23-24/28

November 07, 2023

То	То
Listing Department,	The Corporate Relations Department
NATIONAL STOCK EXCHANGE OF INDIA	BSE LIMITED
LIMITED	Phiroz Jeejeebhoy Towers,
Exchange Plaza, Plot No C/1, G Block	25 th Floor, Dalal Street,
Bandra Kurla Complex, Bandra (East),	Mumbai -400 001, Maharashtra
Mumbai -400 051, Maharashtra	
Company Symbol: ZAGGLE	Company Scrip Code: 543985

Dear Sir / Madam,

Sub: Investor Presentation for the quarter and half year ended September 30, 2023

Pursuant to the Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose herewith Investors Presentation for the quarter and half year ended on September 30, 2023

The same is also being uploaded on the website of the Company viz., www.zaggle.in

We request you to kindly take the same on record.

Thanking you,

For Zaggle Prepaid Ocean Services Limited

Hari Priya Company Secretary and Compliance Officer



Zaggle Prepaid Ocean Services Limited

(formerly known as Zaggle Prepaid Ocean Services Private Limited)

Regd. Office: 301, III Floor, CSR Estate, Plot No.8, Sector 1, HUDA Techno Enclave, Madhapur Main Road, Hyderabad, Rangareddi – 500081, Telangana. Ph.: 040 23119049 CIN : U65999TG2011PLC074795 | PAN : AAACZ4965E | accounts.hyd@zaggle.in | www.zaggle.in



Zaggle Prepaid Ocean Services Limited

Investor Presentation

November 2023

Safe Harbor



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This presentation contains certain forward looking statements concerning the Company's future business prospects and business profitability, which are subject to a number of risks and uncertainties and the actual results could materially differ from those in such forward looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, competition (both domestic and international), economic growth in India and abroad, ability to attract and retain highly skilled professionals, time and cost over runs on contracts, our ability to manage our international operations, government policies and actions regulations, interest and other fiscal costs generally prevailing in the economy. The Company does not undertake to make any announcement in case any of these forward looking statements become materially incorrect in future or update any forward looking statements made from time to time by or on behalf of the Company.





Raj P Narayanam Founder and Executive Chairman "In Q2FY24 we delivered a strong performance with revenues of ₹1,842 million growing at 41% on YoY basis. We also registered a 79% growth in Adjusted EBITDA (before ESOP expenses) outpacing the growth in topline. This is on account of strong operating leverage that exists in our business.

At Zaggle, we are pleased about our recent strategic alliance with Kotak Mahindra Bank, marking a major achievement in our growth journey. This follows our strengthened relationship with VISA through our co-branded forex cards.

The market opportunity ahead of us is vast, offering a significant runway for growth. As we continue to develop and execute our strategic initiatives, we are confident in our ability to unlock this potential, paving the way for sustained growth and success in the future.

After our IPO, with a stronger financial position, we've lowered our debt and foresee reduced financial costs from Q3FY24, which will further boost our profitability.

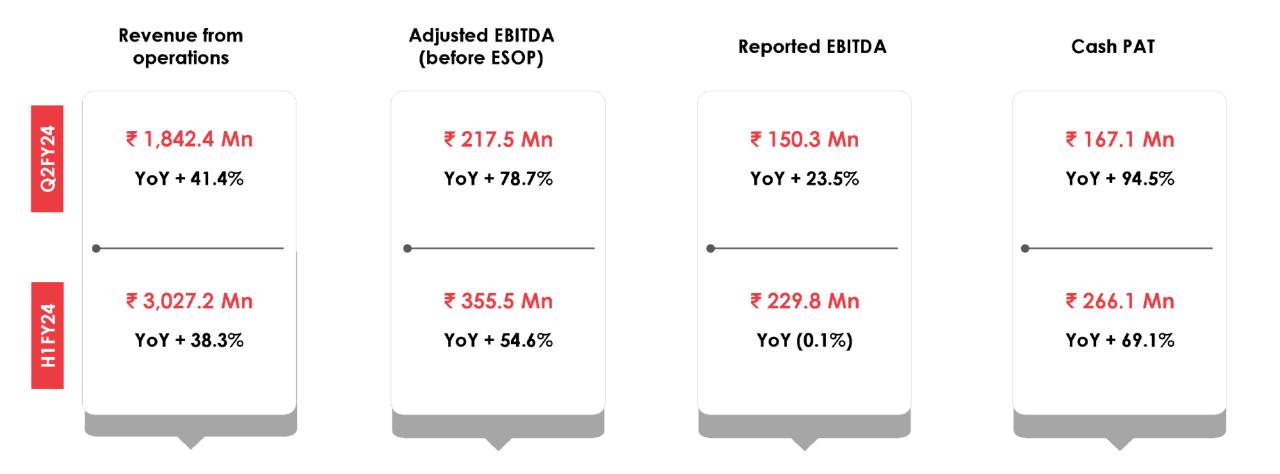
In the first half of the year, our revenue growth is over 38% with an Adjusted EBITDA Margin (before ESOP expense) of around 11.75%. This performance is inline with our full year guidance of 40% to 50% revenue growth along with Adjusted EBITDA Margin (before ESOP expense) between 11% and 13%."

Performance highlights



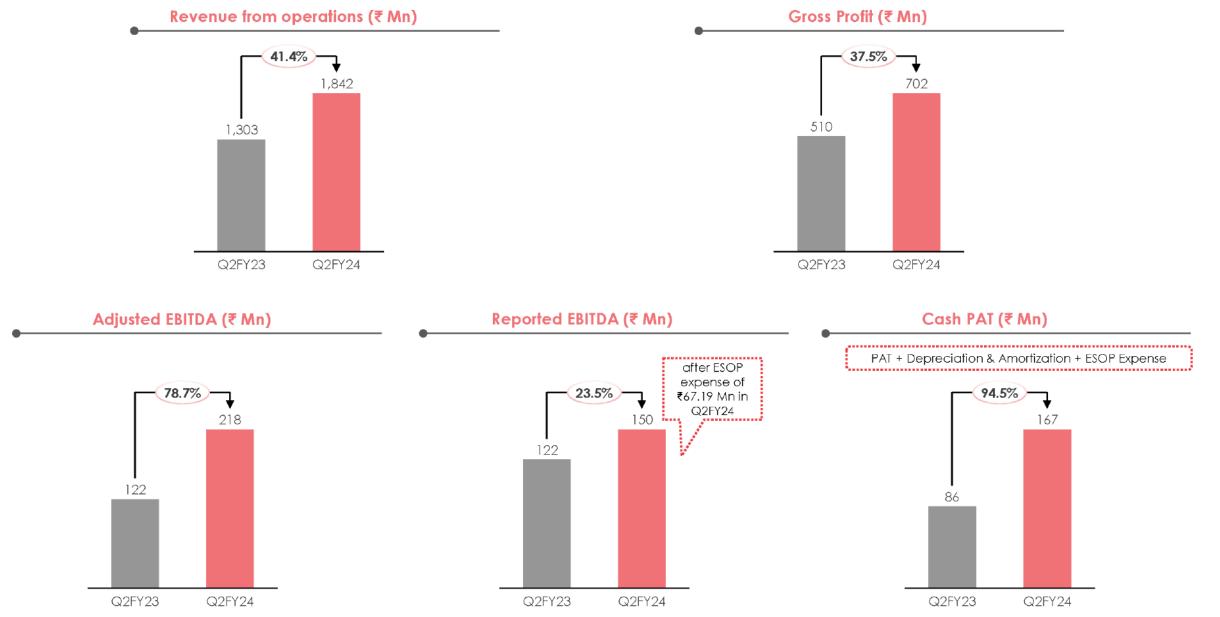
Steady revenue and profitability



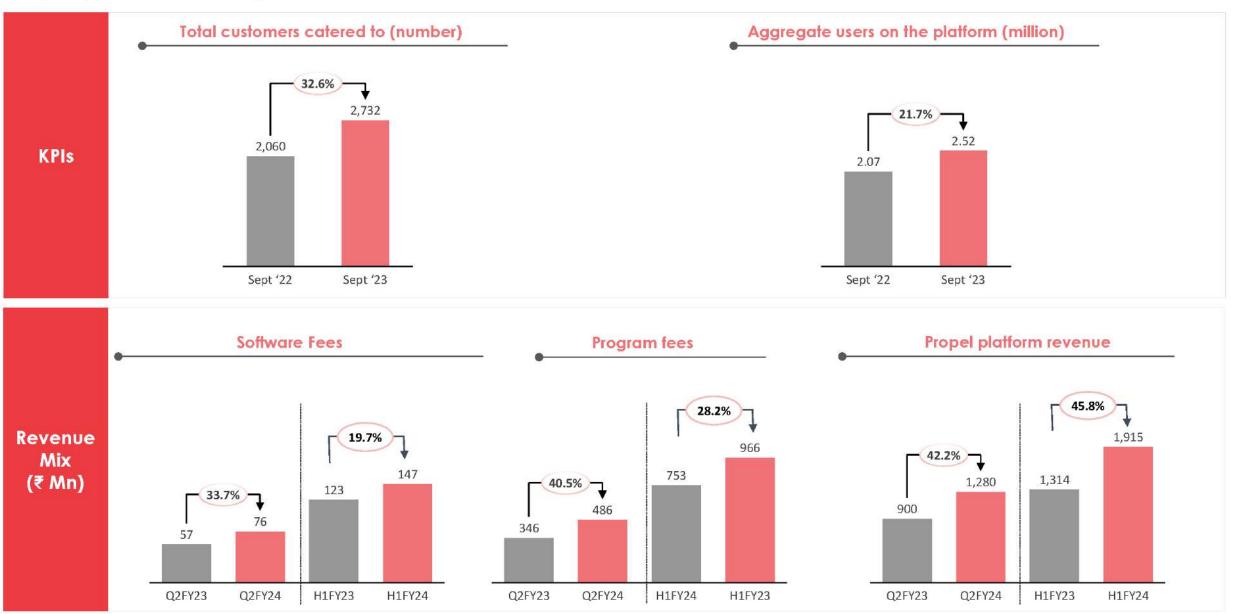




Quarterly Financial highlights



Key operational performance indicators



Zaggle[®]



Profit and loss statement

(₹ Million, unless stated otherwise)	Q2FY24	Q2FY23	ΥοΥ	Q1FY24	QoQ	H1FY24	H1FY23	ΥοΥ
Revenue from operations	1,842.42	1,303.35	41.4%	1,184.79	55.5%	3,027.21	2,189.58	38.3%
Cost of point redemption / gift cards	1,144.28	790.43		569.79		1,714.07	1,153.53	
Consumption of cards	-3.33	2.75		8.81		5.48	3.16	
Gross Profit	701.47	510.17	37.5%	606.19	15.7%	1,307.66	1,032.89	26.6%
Gross Profit Margin	38. 1%	51.2%		51.2%		43.2%	47.2%	
Employee benefits expense	112.04	94.03		81.02		193.06	155.93	
Incentive and cash back	257.88	212.98		249.85		507.73	467.79	
Other Expenses	114.08	81.44		137.32		251.40	179.17	
Adjusted EBITDA	217.47	121.72	78.7%	138.00	57.6%	355.47	230.00	54.6%
Adjusted EBITDA Margin	11.8%	9.3 %		11.6%		11.7%	10.5%	
ESOP Cost	67.19	0.00		58.44		125.63	0.00	
Reported EBITDA	150.28	121.72	23.5%	79.56	88.9 %	229.84	230.00	-0 .1%
Reported EBITDA Margin	8.2%	9.3 %		6.7%		7.6%	10.5%	
Other Income	6.70	4.49		14.56		21.26	4.87	
Depreciation	24.03	10.43		20.05		44.08	18.86	
EBIT	132.95	115.78	14.8%	74.07	79.5%	207.02	216.01	-0.04
EBIT Margin	7.22%	8.88%		6.25%		6.84%	9.87%	
Finance Cost	33.71	14.32		44.13		77.84	28.72	
Profit before Tax	99.12	101.46		29.94		129.06	187.29	
Тах	23.39	25.99		9.39		32.78	48.82	
Profit After Tax	75.73	75.47	0.3%	20.55	268.5%	96.28	138.47	-30.5%
PAT Margin	4.1%	5.8%		1.7%		3.2%	6.3 %	
Cash PAT (PAT+DA+ESOP)	166.95	85.90	94.4%	99.04	68.7%	265.99	157.33	69.1%
EPS - Basic	0.78	0.82		0.24		1.02	1.50	
EPS - Diluted	0.77	0.82		0.24		1.02	1.50	

Zaggle[®]

Q2FY24 – Key Highlights

- The growth in revenue driven by increase in spends on Credit card business along with growth in Propel point redemption
- The improved Adjusted EBITDA is a result of the operating leverage coming into play
- All profitability metrices, i,e., reported EBITDA (after ESOP), PAT and Cash PAT showed improvement both on YoY and sequential basis
- Total ESOP expense for FY24 is expected to be around ₹ 200 mn
- Post the IPO, the company has repaid ₹ 470 mn of borrowings which will result in lower finance cost from H2



Balance sheet

(₹ Million)	Period ending Sepť 23	Year ending March 23
ASSETS		
Non-current assets		
Property, plant and equipment	19.09	23.48
Right-of-use assets	125.44	196.73
Intangible assets	96.14	68.90
Intangible asset under development	120.92	108.68
Financial assets		
(i) Investments	5.99	4.85
(ii) Other financial assets	45.63	14.69
Other non-current assets	35.70	29.77
Income-tax assets (net)	0.00	119.01
Deferred tax assets (net)	22.64	23.10
Total non-current assets	471.55	589.21
Current assets		
Inventories	0.70	0.97
Financial assets		
(i) Investments	0.00	12.32
(ii) Trade receivables	1,211.53	1,026.59
(iii) Cash and cash equivalents	249.77	195.89
(iv) Bank balances other than (iii) above	3,468.24	30.07
(iv) Other financial assets	0.00	0.00
(v) Other financial assets	4.4]	1.15
Other current assets	1,117.46	491.39
Total current assets	6,052.11	1,758.38
	6,523.66	2,347.59

Particulars	Period ending Sept' 23	Year ending March 23
EQUITY AND LIABILITIES		
Equity		
Equity share capital	122.10	92.22
Other equity	5,189.70	395.29
Total equity	5,311.80	487.51
Liabilities		
Non-current liabilities		
Financial liabilities		
(i) Borrowings	282.30	513.29
(ia) Lease liabilities	101.01	158.65
Provisions	14.91	11.43
Total non-current liabilities	398.22	683.37
Current liabilities		
Financial liabilities		
(i) Borrowings	390.11	697.44
(ia) Lease liabilities	29.24	44.10
(ii) Trade payables		
- Total outstanding dues of micro and small enterprises	0.00	9.63
- Total outstanding dues of creditors other than micro and small enterprises	41.65	82.56
Provisions	0.28	0.22
Other current liabilities	293.51	294.96
Current tax liabilities (net)	58.85	47.80
Total current liabilities	813.64	1,176.71
Total liabilities	1,211.86	1,860.08
Total equity and liabilities	6,523.66	2,347.59

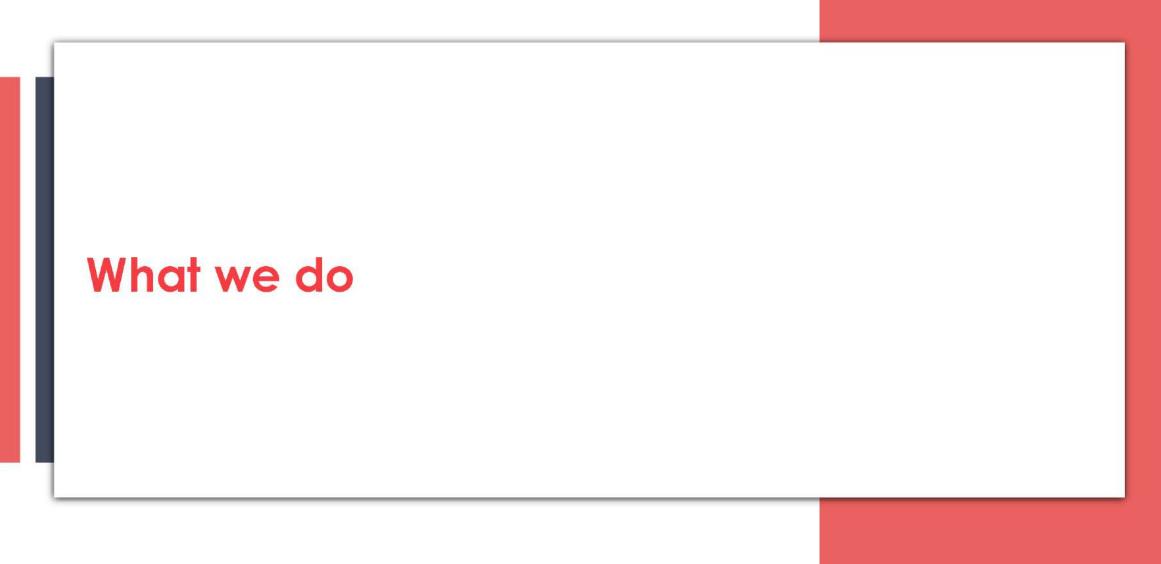
The Parent Company had incorporated a wholly owned subsidiary, Zaggle Technologies Limited ("ZTL"), a private Company in the UK in Jan-23, as a subscriber to the memorandum. ZTL had not commenced any business, operations or activities. In Aug-23, the board decided to strike off ZTL's name off the register in compliance with applicable provisions of the UK laws. Hence, all numbers presented are on standalone basis

Quarterly revenue contribution





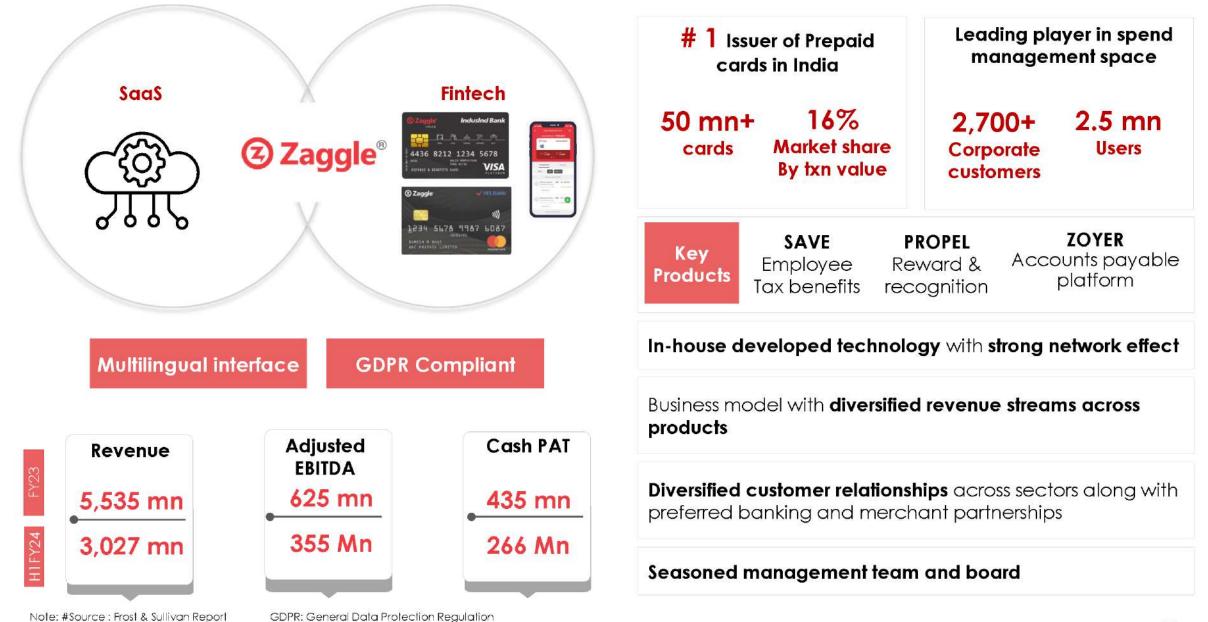






Zaggle: At a Glance



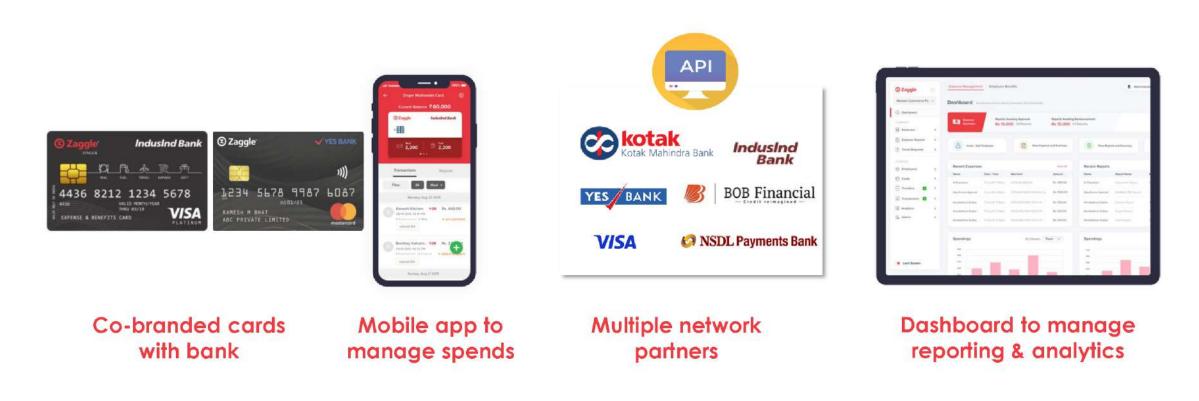


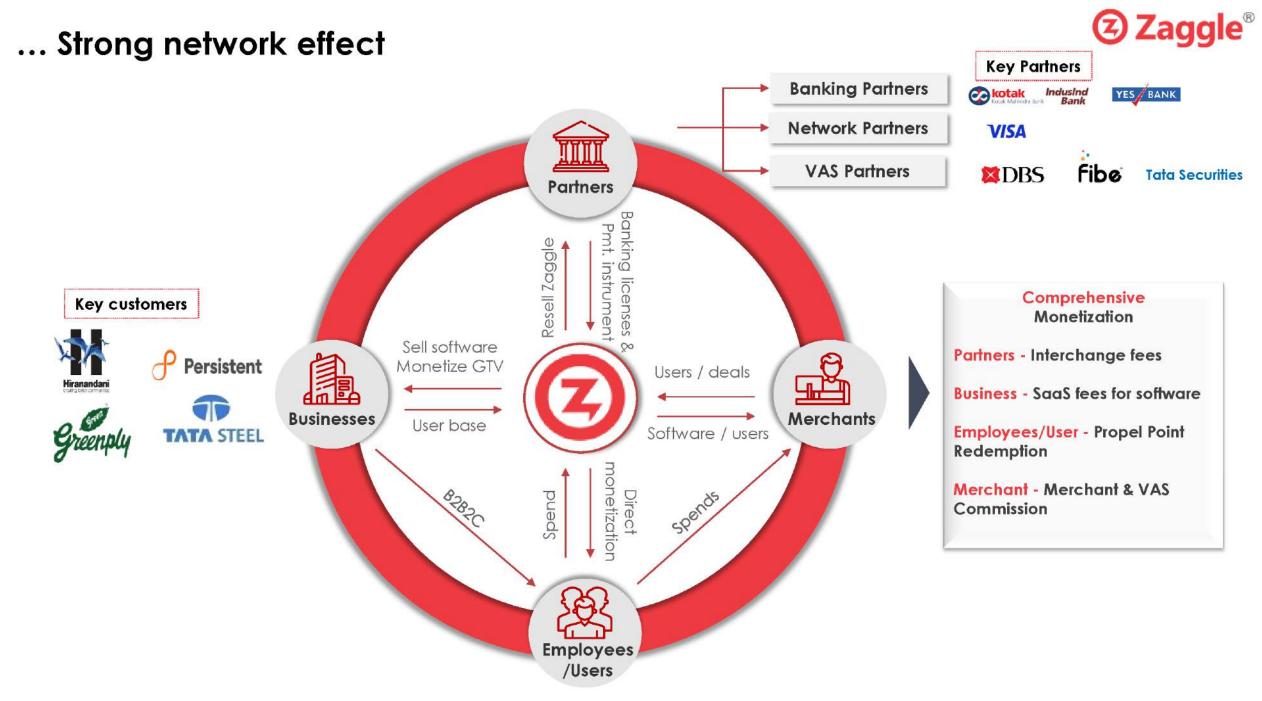
Differentiated SaaS-based fintech platform with...



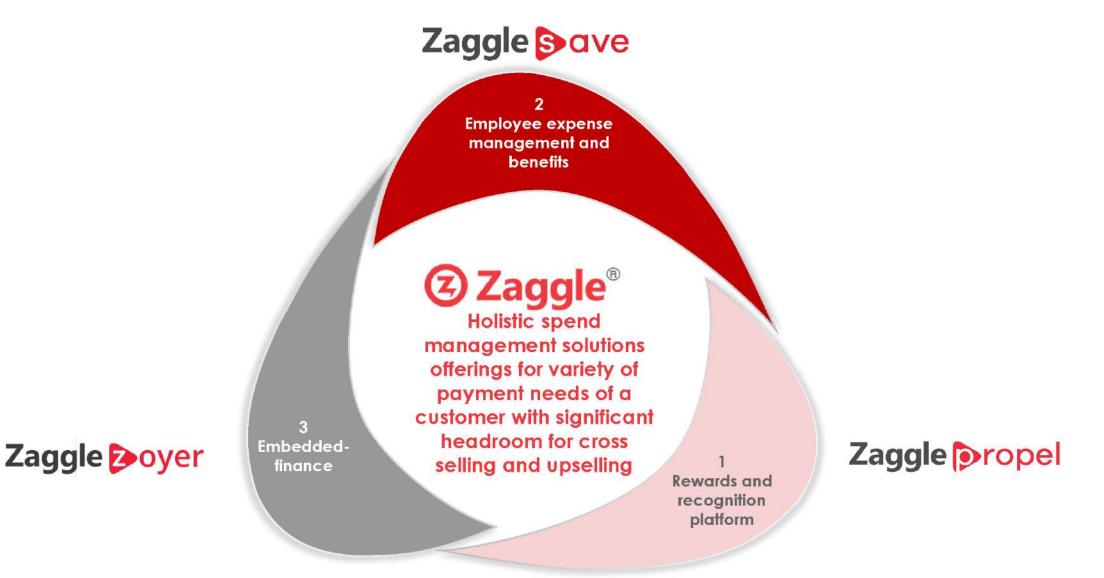
Offering a combination of payment instruments, mobile application and API integrations

Omnichannel technology offering



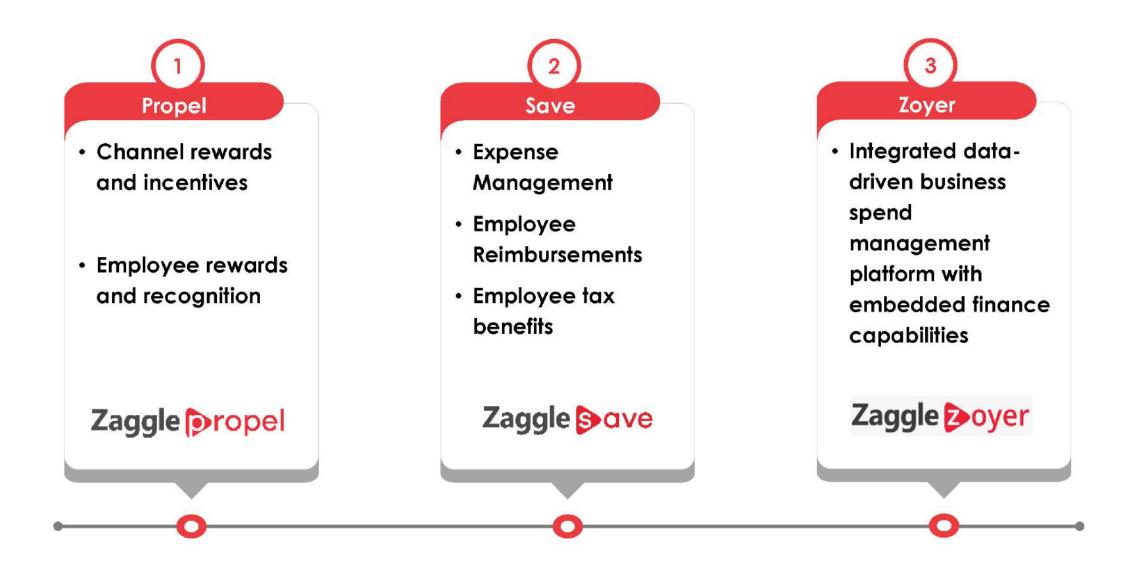


Comprehensive product portfolio for a large & growing addressable **Zaggle**[®] market



Zaggle: Key product and service offerings





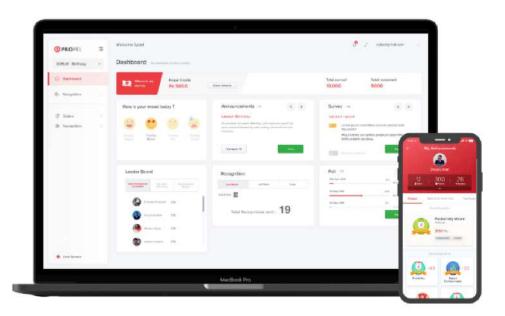


Propel – digitizing reward computation and disbursal



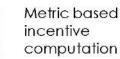


- Channel & employee rewards
- Incentives ٠
- Engagement .





Seamless partner onboarding



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analytics

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Leaderboards, badging and achievements

Peer-to-peer recognition

Save – simplifying employee spends



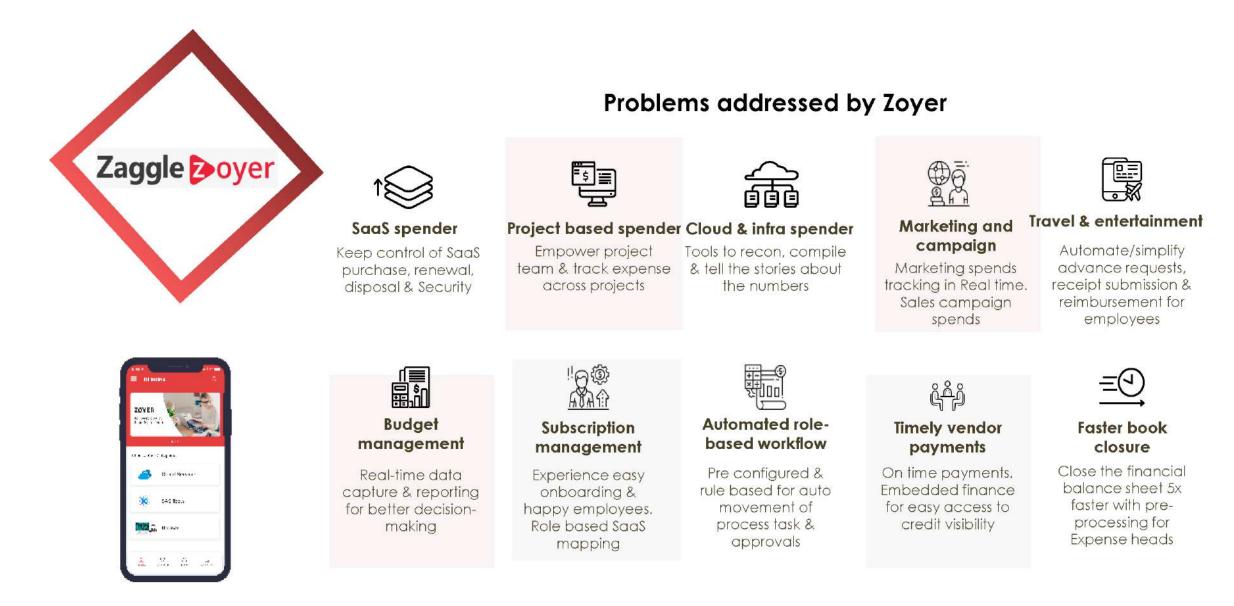


- Robust policy engine
- Strong anti-fraud detection
- Real time visibility
- Easy spend reconciliation



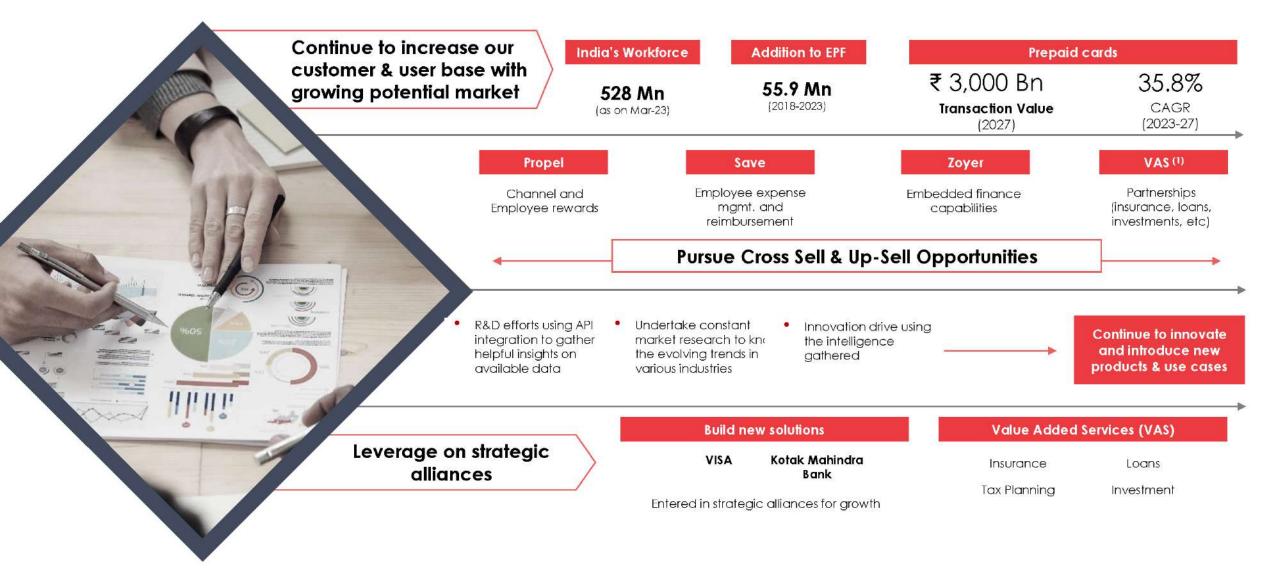
Zoyer – vendor payment offering





Strategic roadmap for sustained growth





Leveraging on strategic alliances

	▲	Recent strategic alliances for growth			
	Contract brief	Value proposition	Contract geography	Duration	Long term value
VISA	Co – Branded Zaggle Forex Card for transaction during international travel etc	Sell forex cards to employees of corporate clients with its other offering	International	Next 5 years	~\$20 mn
Kotak Mahindra Bank	Onboarded as a new key partner bank for product offerings	Corporate customers will have access to Kotak's financial products including payroll banking services, such as salary accounts along with Zaggle's employee benefit products	Domestic	36 months	₹ 760 mn

Seasoned management team and board



Raj P Narayanam

Founder and Executive Chairman

- Founded Zaggle in 2011 with a vision to simplify corporate spends
 Completed post-graduate diploma in business management with specialization in finance from the FORE School of Management - New Del
- > He has experience in the technology and fintech industry
- Has made varying levels of investments in certain companies at different points in time
- > Has served on the board of the company since 2012

Arun Vijaykumar Gupta Non-Executive Director

- Holds a bachelor's degree in commerce from the P.D. Lion's College of Commerce and Economics, University of Bombay
- > Directorships: Route Mobile, Protinus Fashion Networking



Avinash Ramesh Godkhindi Managing Director and CEO

- > Leading Zaggle's growth since 2012
- Holds a bachelor's degree in engineering from Bangalore University, Bengaluru, and a master's degree in business administration from the University of Chicago, Chicago
- Has served on the board of the company since 2012
- Awarded the "Inspiring CEO" award by the Economic Times in 2022
- > He has experience in the banking industry
- > Prior to joining Zaggle, Avinash worked with Cilibank in India

Prerna Tandon Independent Director

- Holds a master's degree in business administration from the Panjab University, Chandigarh
- She worked as the Vice President operations at Infosys BPO Limited & Vice President – productivity & digitization leader at Genpact India
- > Directorship: Nirmal Bot Limited

Aravamudan Krishna Kumar Independent Director

- Holds a bachelor's degree in arts and economics (honors course) from the University of Delhi
- Certified associate of the Indian Institute of Bankers
- He retired in 2014 from State Bank of India as MD
- Directorships: SBI Payment Services, MTAR Technologies, TVS Wealth, Delphi TVS Technologies, Salhguru Catalyser, Ecofrost Technologies, Suraksha ARC, Ecozen Solutions

Hari Priya

Company Secretary & Compliance Officer

- Member of the Institute of Company Secretaries of India, New Delhi and bachelor's degree in law from Osmania University,
- Prior to joining Zaggle, she worked at Spandana Sphoorty, Gayatri Projects and Axis Clinicals

Board of Directors

Leadership

Abhay Deshpande Raosaheb Independent Director

- 20+ years of experience in Financial banking
- PhD Economics and engineering from the Dr. Babasaheb
 Ambedkar Marathwada University, Aurangabad, Maharashtra
 He has experience in the IT industry
- He has experience in the II industry
 Directorships: Rapidue Technologies, Pa
- Directorships: Rapidue Technologies, Pay swiff Technologies, Recykal Foundation, Anubhuti Welfare Foundation





Aditya Kumar Chief Financial Officer

- > Member of The Institute of Chartered Accountants of India, New Delhi
- > He has experience in the financial services industry
- Prior to joining Zaggle, he worked at Spandana Sphoorty Financial Limited as Vice President Investor Relations-Finance





Zaggle in a nutshell

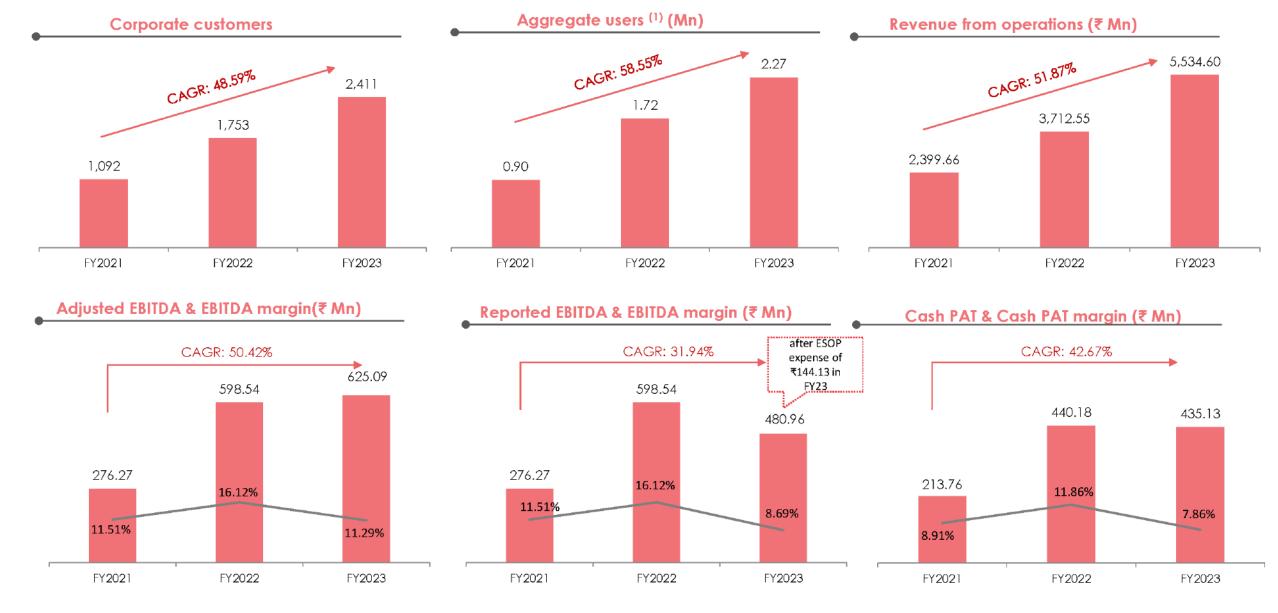




Historical financials



Historical Financial and operating metrics



Note: (1) Total number of users (Employees, channel partners, and customers of Customers) served by the company, FY: As of and for the year ended March 31

Historical Balance sheet

Particulars	FY23	FY22	FY21	Particulai
ASSETS				EQUITY AND LIABILIT
Non-current assets				Equity
Property, plant and equipment	23.48	19.77	9.51	Equity share capital
Right-of-use assets	196.73	55.15	36.75	Other equity
Intangible assets	68.90	44.29	26.97	Total equity
Intangible asset under development	108.68	15.00	0	Liabilities
Financial assets				Non-current liabilities
(i) Investments	4.85	0	0	(i) Borrowings
(ii) Other financial assets	14.69	7.3	4.13	(ia) Lease liabilities
Other non-current assets	29.77	21.38	0	Provisions
Income-tax assets (net)	119.01	123.59	74.70	Total non-current lia
Deferred tax assets (net)	23.1	24.59	106.88	Current liabilities
Total non-current assets	589.21	311.07	258.94	Financial liabilities
Current assets				(i) Borrowings
Inventories	0.97	1.12	2.69	(ia) Lease liabilities
Financial assets				(ii) Trade payables
(i) Investments	12.32	0	0	- Total outstanding o
(ii) Trade receivables	1026.59	429.51	226.81	micro and small ent
(iii) Cash and cash equivalents	195.89	7.11	27.89	- Total outstanding a creditors other than
(iv) Bank balances other than (iii)	20.07	00.00	6.00	small enterprises
above	30.07	29.00	5.00	Provisions
(iv) Other financial assets	0	0	0	Other current liabilit
(v) Other financial assets	1.15	0	0	Current tax liabilities
Other current assets	491.39	148.72	99.47	Total current liabilitie
Total current assets	1,758.38	615.46	361.86	Total liabilities
Total assets	2,347.59	926.53	620.8	Total equity and liab

Particulars	FY23	FY22	FY21
EQUITY AND LIABILITIES			
Equity			
Equity share capital	92.22	1.80	1.80
Other equity	395.29	-37.38	-457.31
lotal equity	487.51	-35.58	-455.51
_iabilities			
Non-current liabilities			
Financial liabilities			
(i) Borrowings	513.29	483.27	376.92
(ia) Lease liabilities	158.65	51.04	31.89
Provisions	11.43	7.22	5.66
fotal non-current liabilities	683.37	541.53	414.47
Current liabilities			
-inancial liabilities			
(i) Borrowings	697.44	161.45	313.92
(ia) Lease liabilities	44.10	7.35	7.85
(ii) Trade payables			
- Total outstanding dues of micro and small enterprises	9.63	7.77	0.08
- Total outstanding dues of			
creditors other than micro and small enterprises	82.56	99.58	190.96
Provisions	0.22	0.14	0.11
Other current liabilities	294.96	144.29	148.92
Current tax liabilities (net)	47.80	0	0
Fotal current liabilities	1,176.71	420.58	661.84
lotal liabilities	1,860.08	962.11	1,076.31
lotal equity and liabilities	2,347.59	926.53	620.8
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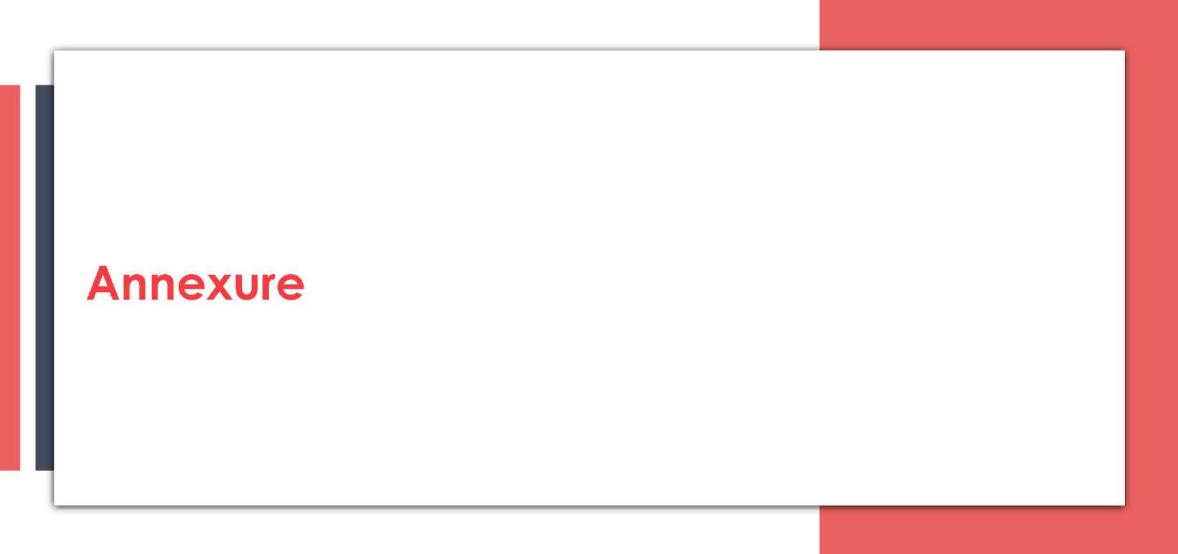
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Historical Profit and loss statement



Particulars (₹ Million, unless stated otherwise)	FY23	FY22	FY21
Revenue from operations	5,534.60	3,712.55	2,399.66
Gross Profit	2,328.37	2,259.69	2,087.87
Gross Profit Margin	42.07%	60.87%	87.01%
Employee benefits expense	291.70	154.30	124.60
Incentive and cash back	1,002.01	1,176.43	1,380.31
Other Expenses	409.57	330.42	306.69
Adjusted EBITDA	625.09	598.54	276.27
Adjusted EBITDA Margin	11 .29 %	16.12%	11.51%
ESOP Cost	144.13	-	-
Reported EBITDA	480.96	598.54	276.27
Reported EBITDA Margin	8.69%	16.12%	11.51%
Other Income	11.15	4.09	3.27
Depreciation	61.99	20.97	20.46
EBIT	430.12	581.66	259.08
EBIT Margin	7.77%	15.67%	10.80%
Finance Cost	113.77	69.88	77.10
Profit before Tax	316.35	511.78	181.98
Тах	87.34	92.57	(11.32)
Profit After Tax	229.01	419.21	193.30
PAT Margin	4.14%	11.29%	8.06%
Cash PAT (PAT+DA+ESOP)	435.13	440.18	213.76
EPS - Basic (₹)	2.48	4.57	2.11
$EPS-Diluted~(\mathbf{F})$	2.46	4.57	2.11

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Utilization of IPO proceeds







Note: The amounts are approximate. Out of unutilised amount of ₹ 3,453.82 million, the Company has invested ₹ 3,405.00 million in deposits with scheduled commercial banks and remaining balance of ₹ 48.82 million is lying in current account.

Key awards, accreditations and recognitions





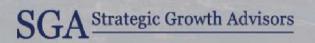
Workplace, 2023-24

Thank you Taggle

Company

Zaggle Prepaid Ocean Services Limited

CIN: U65999TG2011PLC074795 Hari Priya, Company Secretary & Compliance Officer Email id: Investor.Relations@zaggle.in



Investor Relations Advisor

Strategic Growth Advisors Pvt Ltd.

CIN: U74140MH2010PTC204285 Devika Shah / Shikha Puri Email id: <u>devika.shah@sgapl.net</u> / <u>shikha.puri@sgapl.net</u> Tel No: +91 9920764659 / +91 9819282743