

'FutureProof The Enterprise'

April 13, 2017

To,
Bombay Stock Exchange Limited
The Corporate Services Department,
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai – 400 001

Sub: Updated Investor Presentation

Ref: Scrip Code 539229 (Majestic Research Services and Solutions Limited)

Dear Sir/Madam

With reference to the above mentioned subject, kindly find enclosed Updated Investor Presentation.

A Copy of Investor Presentation is placed on the Company's website.

Kindly take the same on your record and oblige.

Yours Truly,

For Majestic Research Services and Solutions Ltd.

Kajal Sudani Company Secretary

**Encl: Updated Investor Presentation** 

Majestic Research Services and Solutions Limited

Registered Office: 2nd Floor, Kalpak Arcade, No. 46/17, Church Street, Bangalore - 560001.

Corporate Office: No. 601 & 701, Trellis, Plot No. 202/203, LBS Marg, Near Equinox Business Park, Kurla West, Mumbai - 400070

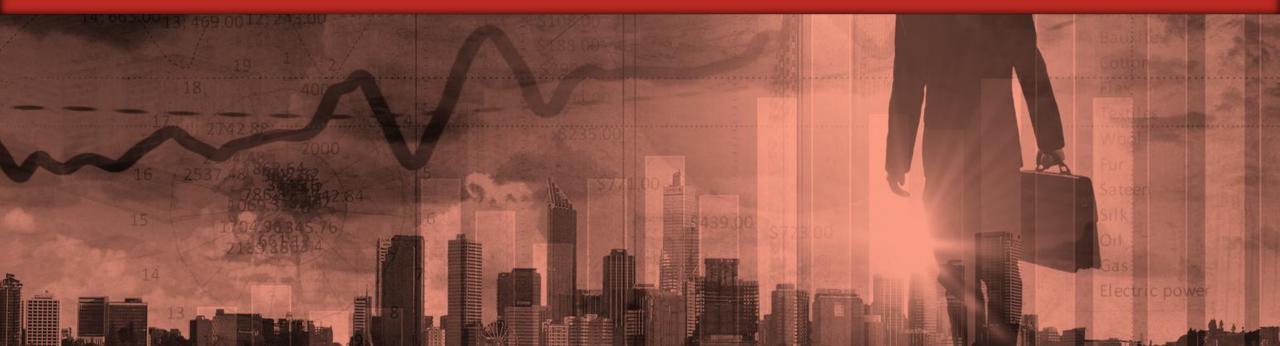
Tel./Fax No.: 022-26502751 / 52 Email: info@mrssindia.com Web site: www.mrssindia.com

CIN No.: L72200KA2012PLC063818 An ISO Company

Entrepreneur / MSME Number - 27222202663









### **ABOUT MRSS INDIA**



- Majestic Research Services and Solutions (MRSS) Private Limited was founded in Bangalore, Karnataka in 2012.
- The Company is an Independent Market Research Agency.
- The Company came out with an Initial Public Offer and got listed to SME exchange of BSE Ltd. on July 16, 2015.
- The Company came out with an FPO first ever on the SME exchange in December 2016 to raise additional funds of INR 10 Cr which got over-subscribed by 1.54 times.
- The Company aims to become the largest and most profitable Independent MR Agency in Asia by FY20.

### Financials – FY16

Topline
INR (Lac)
1127.5









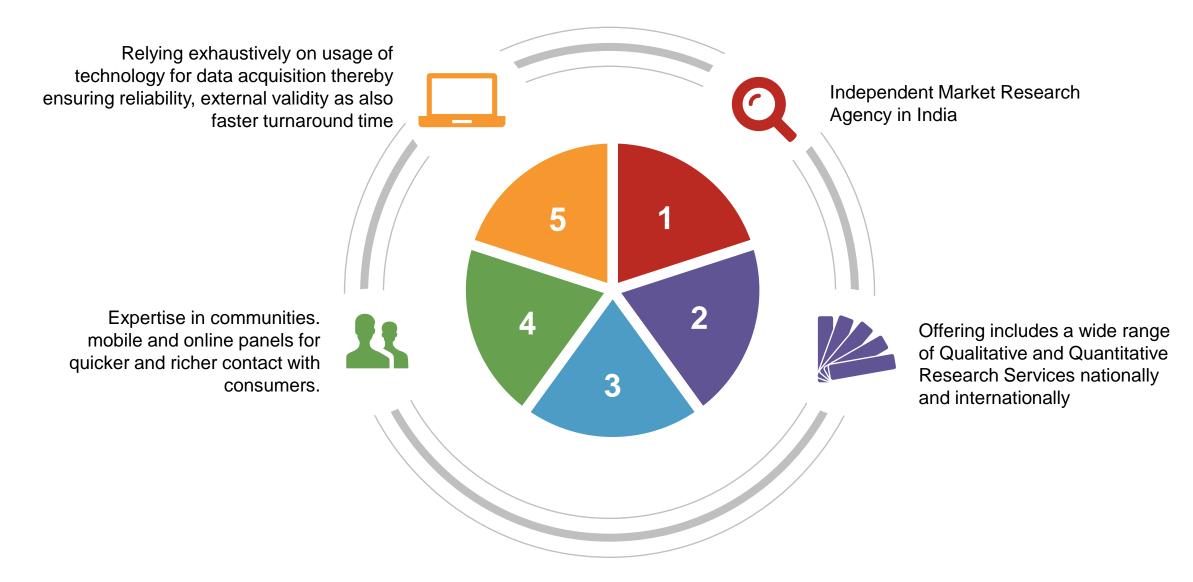
This presentation captures salient features and key aspects for potential investor(s).





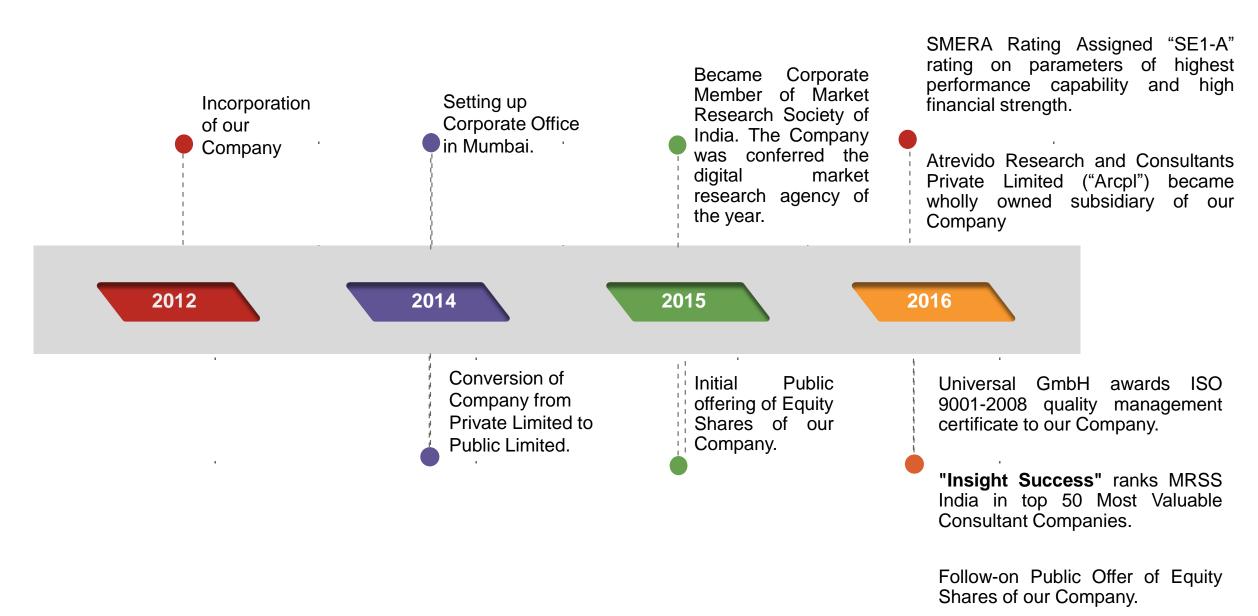


## **MRSS INDIA - COMPANY OVERVIEW**





### **KEY MILESTONES DURING OUR JOURNEY**





### **EXPERIENCED BOARD OF DIRECTORS**

#### Mr. Raj Sharma - Promoter, Chairman, Managing Director & CFO

• Mr. Sharma is an Engineer with specialization in Electronics and Telecommunications and has also done his Masters in Management Studies in Marketing from University of Bombay. In 1995, his career started with Godrej, followed by Océ- a Dutch photocopying company in 1997, where his involvement was in various stages of product launch till setting -up the distribution of the sales network. After that he served a brief stint in Marketing Communications team of Tata Nelco. He joined an IT/ITES company in 1997, where he spearheaded International Business Development and Customer Management functions. In 1998, he formed a new entity Majestic MRSS.

#### Mr. Sarang Panchal - Promoter & Managing Director

• Mr. Panchal holds a Bachelor's degree in commerce from University of Bombay and Master's degree in Management studies from University of Bombay. He has more than 25 years of experience in the field of research, alternative construction, strategy, consulting and e - commerce. He started his career with Procter & Gamble and then moved on to the researcher side with a boutique firm called MRAS, Research Manager. Subsequently, he assumed partnership at MRAS Burke between 1987- 1989. He developed that company and ultimately sold it to Dun and Bradstreet in 1995. Post that he continued to work with Nielsen, a subsidiary of D&B. He headed Nielsen's for Asia Pacific operations handling the custom research business.

#### Mr. Rupesh Pandurang Bhujbal - Independent Director

• Rupesh Pandurang Bhujbal, aged 56 years, is an Independent Director of our Company. He holds a Bachelors' Degree in Science from University of Bombay. He has an aggregate experience of 30 years in the field of marketing. Prior to joining our Company, he was associated with Resins & Plastics Limited. He was appointed as the Independent Director of our Company on August 11, 2014.

#### Ms. Priamvada Princeton - Independent Director

• Priamvada Princeton, aged 33 years, is an Independent Director of our Company. She holds a Bachelors' Degree in Law from University of Bangalore. She has an aggregate experience of over 6 years of legal matters. She was appointed as the Independent Director of our Company on August 11, 2014.

#### Mr. Rajesh Dharambir Oberoi - Independent Director

• Rajesh Dharambir Oberoi, aged 46 years, is an Independent Director of our Company. He holds a graduation degree in Bachelors of Commerce. He has an aggregate experience of over 25 years in the field of marketing and sales in water purification segment and also provide training in areas of Memory Technique, effective communication and human relations. He was appointed as the Independent Director of our Company on May 18, 2015

### **OUR COMPETITIVE STRENGTHS**

### Innovative Technology

Our Company has invested significant resources in technological capabilities and has developed a scalable technology system which serves as per the client's requirements and needs.

The research capability of our country is not geographically limited to India but also the covers other countries across the globe. We also provide global research analysis to the clients in their respective areas of business.

Multi-Country research capability

Specialists with industry/sector knowledge

Our Company focuses on attaining highest level of customer satisfaction. The progress achieved by us is largely due to our ability to address and exceed customer satisfaction. The Promoter and Key Managerial Personnel of the Company have years of expertise and are well acquainted with domestic markets. This helps to us to understand the needs of customers better and design the products to not only meet but beat their expectations.

Being a listed entity, provides huge exposure, client recall, ensures transparency and boosts confidence.

Only Listed Company in Market Research

## **OUR BUSINESS STRATEGY**

Enhancing Operating Efficiency

• Our Company intends to improve operating efficiencies to achieve cost reductions to secure a competitive edge over the peers. We believe that this can be achieved through economies of scale and by channelizing expertise of our Promoter and Key Managerial Persons

Increase market share in our core business

 We focus on developing market skills and relationships by imparting knowledge to employees to give importance to our clients. Our Company continuously explores growth opportunities through the acquisition of new clients and retention of existing clients. To increase our market share, we intend to continue to provide high quality service and improve our brand visibility and penetration through wider marketing initiatives.

Focus on consistently meeting Quality
Standards

• Our Company intends to focus on adhering to global standards in providing market research service. This is necessary so as to make sure that we get retain business with our existing clients. This will also aid us in enhancing our brand image.



## **OUR AWARDS AND RECOGNITION**





## **BUSINESS** OVERVIEW





### **BUSINESS MODEL**

### MRSS India has a robust business model with defined work flows to ensure a timely and efficient delivery of Services.

Business Development

MRSS India generates new clients by a variety of Methods including:

Word of mouth

Its brand name in the market

Targeted pitching to short listed Potential clients

Regular participation in events

The Company usually Approaches larger Multi-National corporates.

RFQ

The pre-engagement Process begins with MRSS India receiving a Request For Quotation (RFQ) from potential customers. Presentation Proposal

MRSS India prepares a presentation/proposal consisting of:

Design & Study study

Project Costing Study duration

The engagement success is usually Dependent on the quality of the proposal, price, relationship with client and the track record of the firm.

Project execution

Once the mandate is won, the experienced qualitative and/or quantitative teams in the respective geographies will run the project.

Reduction in credit risk

50% payment upfront

Remaining 50% payment on completion

Source: Management disclosures

# **BUSINESS MODEL**

### **Revenue Model**

Services	Revenue Model	Current Share of Revenues	Projected Share of Revenues (After 5 years)
Ad hoc Projects	One time fees	75%	50%
Syndicated Products	Subscription	5%	15%
Multi Year Contracts	Annual Fees	20%	30%

### **Revenue Break-Up Sector wise**

Sector	March 31, 2016 (Rs. in Lac)	% Share
Consumer	274.9	24.7%
ICT	196.8	17.7%
Media	64.9	5.8%
Auto	75.0	6.7%
Government/ Quasi-Government	91.0	8.2%
Agriculture	09.5	0.9%
BFSI	94.0	8.5%
Healthcare	197.1	17.7%
Real Estate	89.9	8.1%
Education	19.8	1.8%
Total	1112.90	



### IMPORTANCE OF MARKET RESEARCH



Audiences are increasingly screen, platform and device agnostic





Consumers are buying in new ways, across new channels





Clients' information and insights needs are increasing

#### SERVICES OFFERED



Market scoping

Product development & optimization

- Sensory & Ideation
- New product development & testing

Advertising & product positioning

Brand communications

Post-product launch monitoring

- Tracking & Monitoring
- Mobile & real-time data analytics

### VALUE TO CLIENTS

**End-to-end service offerings** 

Wide array of research methods

**Specifically tailored solutions** 

**Quantitative and Qualitative Outputs** 



### **OVERVIEW OF SERVICE OFFERINGS**

### Comprehensive suite of end to end service offerings

MRSS India offers a broad suite of customized solutions that cater to business at various stages of product development or launch. The Company focuses on market research, advertising research, brand research and consumer research, but also offers an array of other research services to assist companies in developing more successful products and stronger brands. From pre-production market sizing to post-product launch monitoring, MRSS India has the appropriate resources and regional expertise to provide tailored solutions for its clients.



Product Development & Optimization



Post-product Launch Monitoring

Market Scoping

Sensory & Ideation

New Product Development & Testing

Brand Communications

Tracking & Monitoring

Mobile & Real-time Data Analytics



**Consumer 3D** 



Sensory



**Volumetric** 

[\cdots]

**Sensory Lab** 



Perception analyzer

Advt. Effectiveness



**Brand Health Tracking** 



**Mystery shopping** 



Wakoopa (Path to Purchase)



Curious Mobile Analytics



**Consumption landscaping** 



Usage & attitude studies







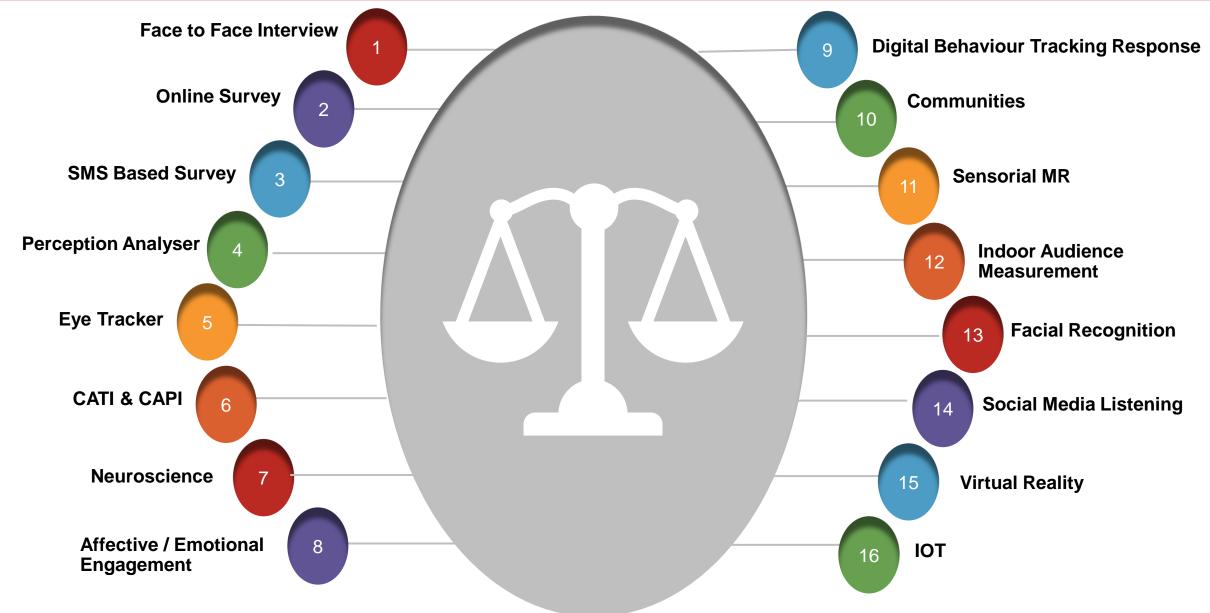
Emotion measurement studies



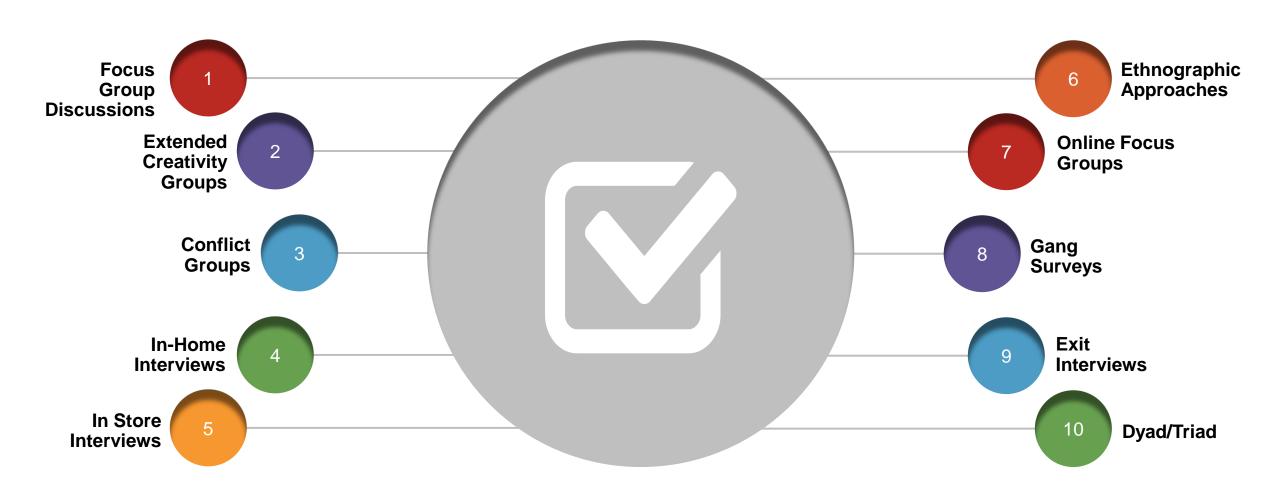
Eye tracking



## **QUANTITATIVE TECHNIQUES**



# **QUALITATIVE TECHNIQUES**











































Johnson Controls

Discovery

SONY



## STEADY CUSTOMER BASE OF MARQUEE CORPORATE CLIENTS







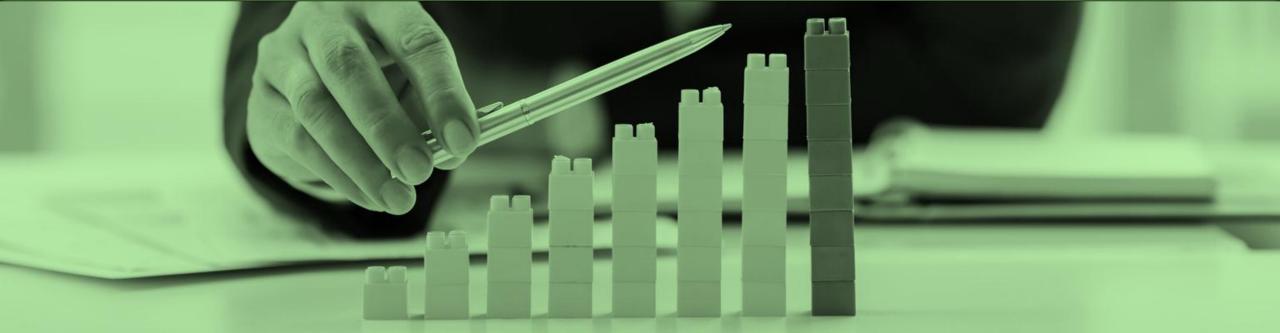






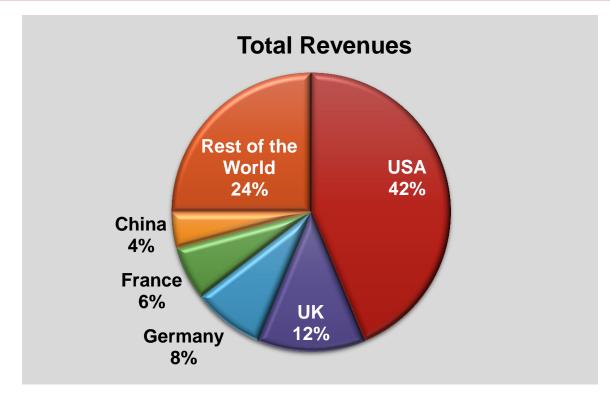






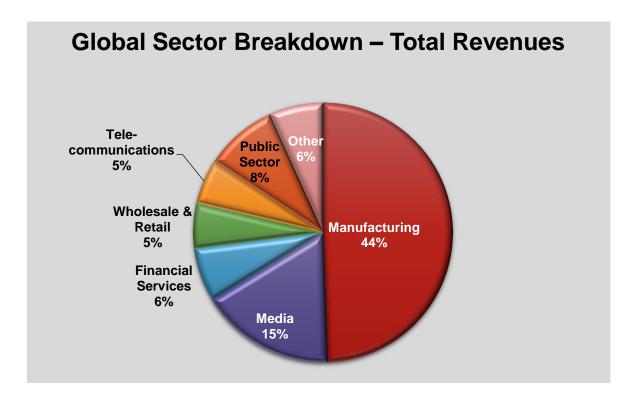


### MARKET SHARE IN THE YEAR 2015 - COUNTRY WISE

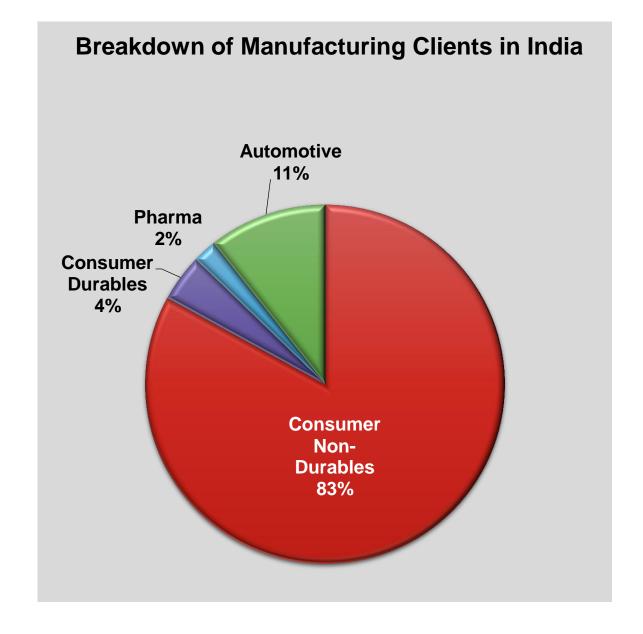


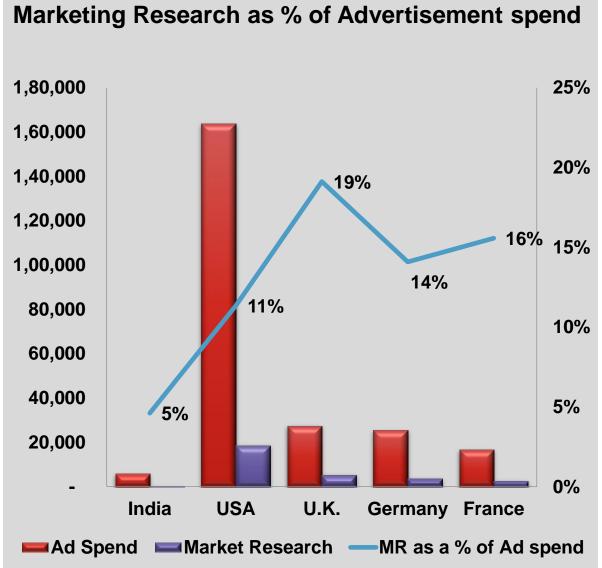
- The total research spend, 44% (US \$ 19.3 Billion) is from the Manufacturing Sector.
- Media is the second largest sector globally at 15% and (US \$ 6.58 Billion).
- Financial Services account for 6% (US \$ 2.6 Billion) followed by Telecommunications and Wholesale & Retail both at 5% (US \$ 2.19 Billion each).
- Public Sector is at 8% ( US \$ 2.63 Billion) and the remaining 6% (US \$ 4.83 Billion) is from all other sectors.

- The six largest research markets represent 76% of global revenues.
- USA has the single largest industry at US \$19 Billion on current estimates.
- UK is the second largest industry at around US \$ 5.24 Billion.
   Germany is the third largest market worldwide with US \$ 3.57 Billion.
- France and China are the fourth and fifth largest worldwide with US \$ 2.59 Billion & US \$ 1.78 Billion respectively.
- China has been growing at 5.58 % after adjusting for inflation.

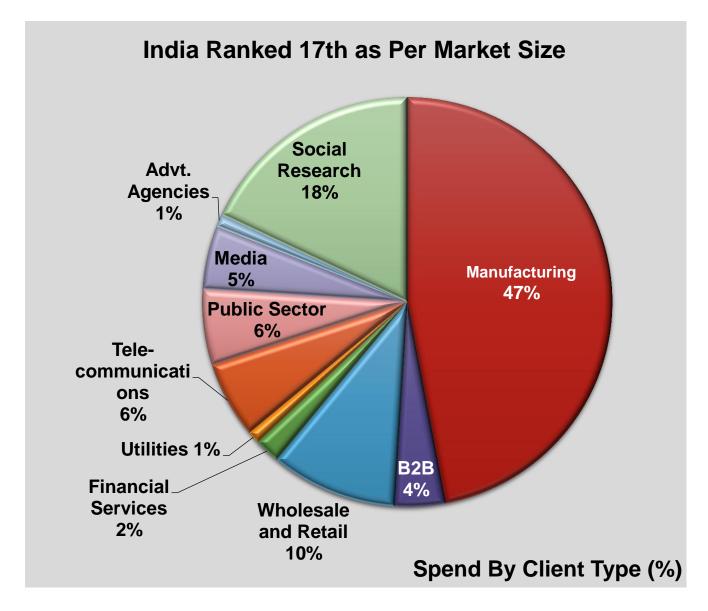


### **FUTURE OUTLOOK**





### **FUTURE OUTLOOK**



- Significant change is expected within the market research industry reflecting two major two factors:
- Firstly and perhaps most importantly, while market growth is quite modest, the worldwide market value estimates takes a jump to US\$ 43Bn, from US\$ 40 Bn last year. For the first time, China became the 5<sup>th</sup> largest market and overtook Japan with a US\$ 1.7 Bn turnover in 2014. Eventually, there will be a strong influx of research spending into emerging economy like India as well.
- Secondly, there is shift in spending towards observational, co-creative, and anticipatory tools, and thus it is expected that a significant reallocation of spending shall take place within the industry.
- Taking a closer look at each region, Asia Pacific remains one
  of the most optimistic regions. The growth of emerging
  markets and non-interrogatory tools will reshape the industry.
  Thus, the growth of the Indian market research industry
  seems very bright as time passes.

(Source: ESOMAR, 2015)

## **INDUSTRY OUTLOOK**

ORGANIC (Linear)

**Acquiring New Technologies** 

**INORGANIC** 

Acquisitions

ORGANIC (Non Linear)

Syndicated Research: Productization of Services

Market research online communities

Industrial research reports

Social Research and opinion polls

Business to Government Sector



Plans to implement strategic initiatives for growth



# **INCOME STATEMENT - STANDALONE**

Particulars (INR Lac)	FY13	FY14	FY15	FY16	H1 FY17
Total Revenue	47.93	226.03	550.77	1127.5	947.48
Total Expenses	46.90	202.51	438.05	815.64	667.87
EBITDA	1.03	23.52	112.72	311.86	279.61
EBITDA Margin (%)	2.15%	10.41%	20.47%	27.66%	29.51%
Interest	0.00	0.10	9.40	14.20	11.26
Deprecation	0.04	4.20	27.70	18.00	11.66
РВТ	0.99	19.22	75.62	279.66	256.69
Tax Expense	0.31	6.41	23.82	92.29	87.83
PAT	0.68	12.81	51.81	187.37	168.86
PAT Margin (%)	1.42%	5.67%	9.41%	16.62%	17.82%
EPS	1.67	1.66	1.73	5.00	4.10

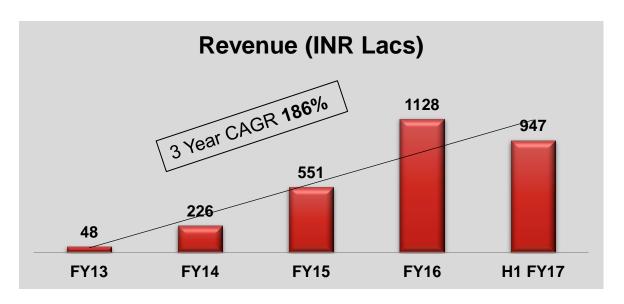


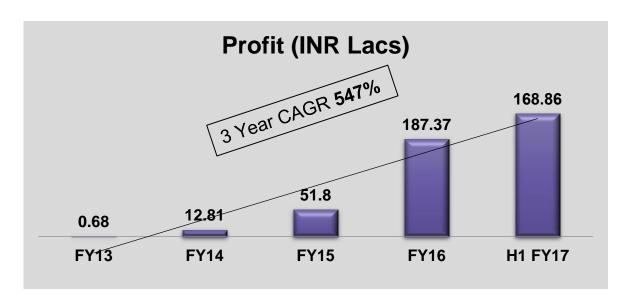
# **BALANCE SHEET- STANDALONE**

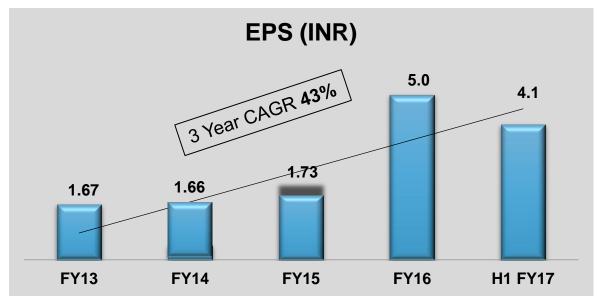
Particulars (INR Lac)	FY13	FY14	FY15	FY16	H1 FY17
Sources of fund					
Share Capital	74.5	300.2	300.2	412.2	412.2
Reserves & Surplus	0.7	13.5	65.3	249.8	426.8
Total Net-worth	75.2	313.7	365.5	662.0	839.0
Long term borrowing	-	-	-	-	-
Deferred Tax Liability	0.0	8.0	-	-	-
Long Term Provisions	1.0	1.4	3.4	8.0	10.4
Short Term Borrowings	-	4.9	122.5	70.8	127.5
Trade Payables	-	82.0	7.3	20.0	43.2
Other Current Liabilities	12.6	16.1	42.0	117.0	169.1
Short Term Provisions	0.0	1.4	10.3	72.0	121.0
Total	88.8	420.4	551.0	949.8	1,310.2
Total Fixed Assets	0.4	14.2	15.8	24.9	13.8
Long Term Loans and Advances	-	11.1	11.6	16.6	15.1
Deferred Tax Asset	0.3	0.1	5.5	8.9	12.9
Other Non Current Investments	-	-	1.2	1.5	1.5
Total Current Assets	88.1	395.0	516.9	897.9	1,266.9
Total	88.8	420.4	551.0	949.8	1,310.2

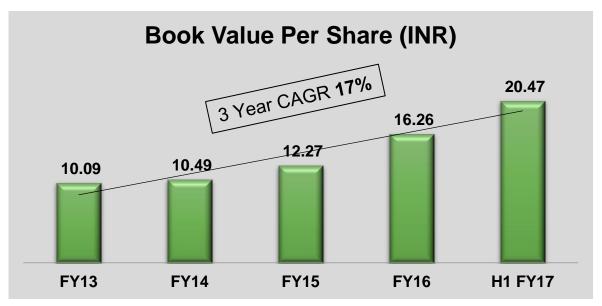


## FINANCIAL HIGHLIGHTS (Based on Standalone Results)



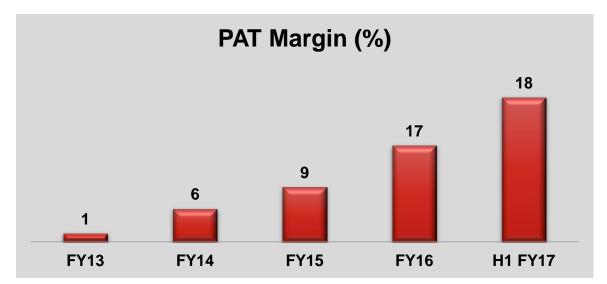


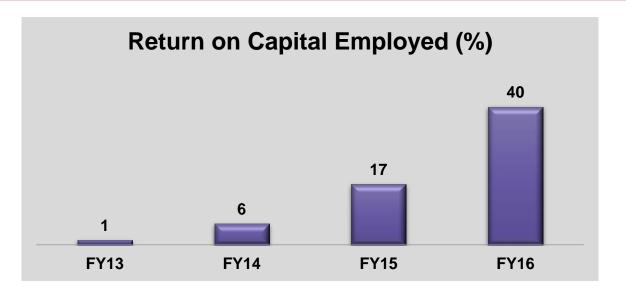


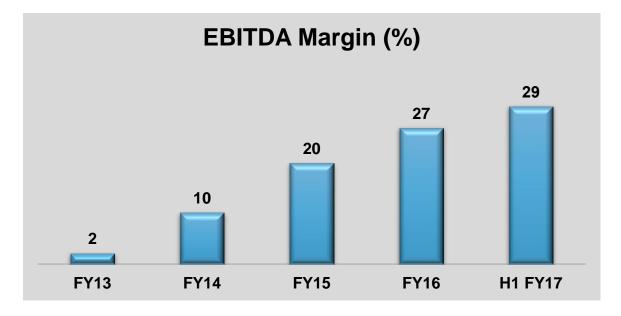


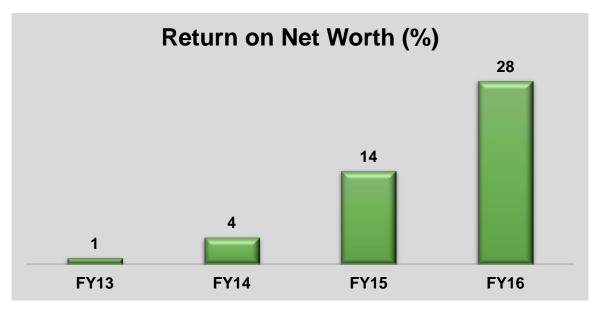


# **FINANCIAL HIGHLIGHTS (Based on Standalone Results)**



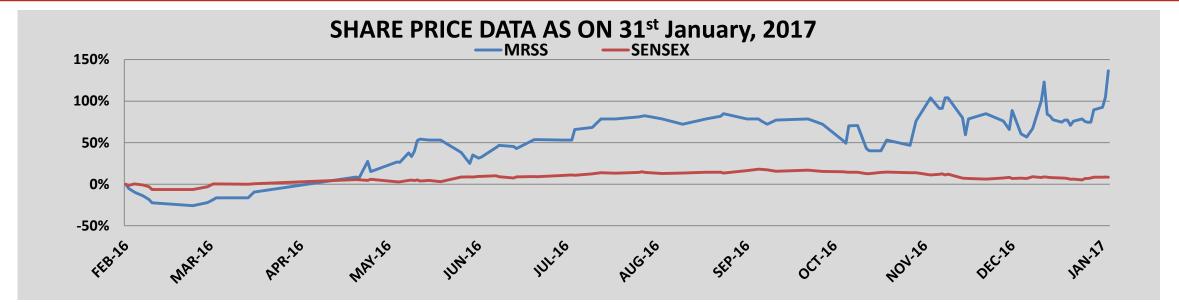




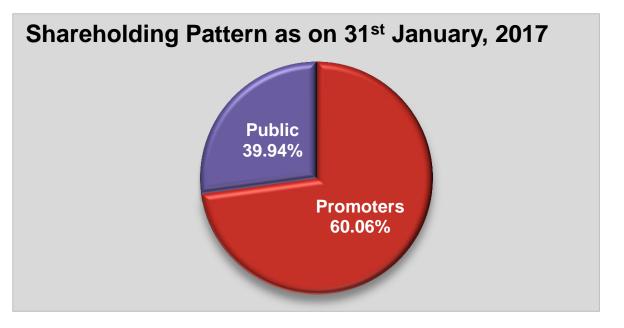




### **MARKET DATA**



Price Data (31st January, 2017)	INR	
Face Value	10	
Market Price	146.6	
52 Week H/L	206.95/57.0	
Market Cap (Lac)	7,327	
Equity Shares Outstanding (Lac)	49.98	
1 Year Avg Trading Volume ('000)	14.98	



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