

August 5, 2020

The National Stock Exchange of India Limited Exchange Plaza,
Plot No. C/1, G Block,
Bandra Kurla Complex, Bandra (E)
Mumbai - 400051

The Bombay Stock Exchange Limited Corporate Relationship Department Phiroze Jeejeeboy Towers Dalal Street, Mumbai – 400001

Subject: Corporate Presentation Q1 FY 21

Dear Sir/Madam,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 (the "Regulations"), please find attached herewith Corporate Presentation of the Company for Q1 FY 21, which the Company proposes to share with analysts/investors.

We request you to please take the same on record.

Thanking You,

Yours Faithfully,

For Dr. Lal PathLabs Limited

Rajat Kalra

Company Secretary and Legal Head

Encl: As above

Dr. Lal PathLabs Limited (DLPL)

**Corporate Presentation** 

August 2020





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# **Company Overview**

Dr. Lal PathLabs at a glance

**Our Evolution** 

<u>Dr. Lal PathLabs overview</u>

**Experienced Management team** 



#### Dr. Lal PathLabs - At a Glance



Professionally managed operations; 7 decades of experience in the world of diagnostics



Well diversified outside home market of 'Delhi NCR'



Created **strong intrinsic shareholder value** which continues till date



Longest track record of network build out, operational excellence and financial performance NO. 1
BRANDED
NATIONAL
DIAGNOSTICS
CHAIN WITH
HIGHEST
REVENUES
AND
PROFITABILITY

**12%** 

3 Year Revenue CAGR

**15%** 

3-Year PAT CAGR

Zero

Net Debt

60%

Revenue Contribution from Rest of India ~67%

ROCE

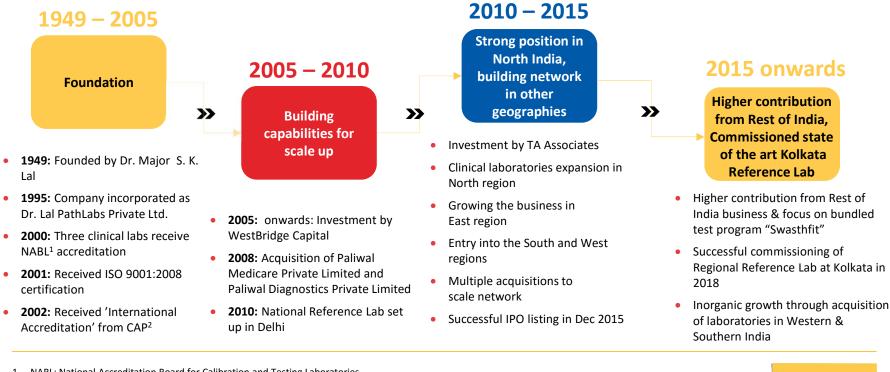
Excl. Cash & Investments

4,953

Pathology & Radiology tests offered; highest in the industry CRISIL AA-/Stable

Long Term Rating

#### **Our Evolution**



<sup>2.</sup> CAP: College of American Pathologists.

#### Dr. Lal PathLabs overview

#### Established consumer healthcare brand in diagnostic services

Pan-India integrated coverage with 216 clinical labs (including National Reference Lab¹ at Delhi and Regional Ref Lab at Kolkata), 3,095 Patient Service Centers (PSCs) and 6,995 Pick-up Points (PUPs)²

Catalogue of **455** test panels, **2,537** pathology tests and **1,961** radiology and cardiology tests<sup>2</sup>

Collected and processed ~7.9 mn samples from ~3.5 mn patients in Q1 FY21; ~47.7 mn samples from ~19.4 mn patients in FY20; ~41.8 mn samples from ~17.6 mn patients in FY19

**Customers** include individual patients, corporates and institutions, healthcare providers as well as hospital and clinical labs (lab management)

FY20: Revenue: INR 1,330.4 Cr.; EBITDA: INR 331.1 Cr<sup>3</sup> (Margin: 24.9%); PAT: INR 227.6 Cr (Margin: 17.1%); FY19: Revenue: INR 1,203.4 Cr; EBITDA: INR 313.2 Cr (Margin: 26%); PAT: INR 200.5 Cr (Margin: 16.7%)

Routine testing

Biochemistry

Hematology

Clinical pathology

Microbiology

Basic radiology

Specialized testing

Molecular diagnostics

Flowcytometry

Genetics / Cytogenetics

Histopathology



**Test Menu** 







<sup>1.</sup> Total area of 7,253 square meters

<sup>2.</sup> As on March 31, 2020.

<sup>3.</sup> Normalised EBITDA excl ESOP, CSR Cost & impact of Ind AS 116

# **Experienced Management team**



# **Investment Highlights**



# **Investment Highlights**

Well-positioned in one of the fastest-growing segments of the Indian healthcare industry

Attractive operating metrics and multiple levers in place to drive next phase of growth

Established consumer healthcare brand in diagnostic services

Scalable model integrated through centralized IT platform allows for network expansion

Robust financial performance and return on invested capital

**!** 

## **Indian Healthcare Services is a large growth opportunity**

1.42bn

India's expected population in 2022

USD 2,483 bn

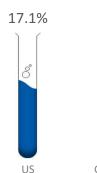
India GDP in FY201

**USD 273 bn** 

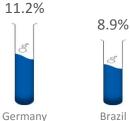
FY20 India healthcare expenditure

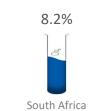
~74%

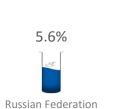
Private expenditure on healthcare in 2015



#### Total Healthcare Expenditure as % of GDP (2015)















India



Source: CRISIL Report titled "Assessment of Diagnostics Industry in India".

- 1. Financial Year ending March 31st.
- 2. Source: Report of the Insurance Regulatory and Development Authority ("IRDA")
- 3. Source: World Health Organization Global Health Expenditure database, October 2017, 4. IMF

# INR 596 Bn Diagnostic Services industry expected to grow to INR 924 Bn in 2022

#### **Diagnostic Services Industry Size**



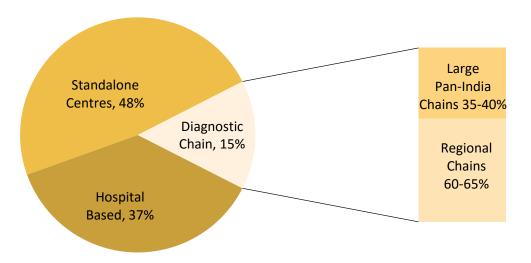
Screening, early detection, and monitoring reduce downstream costs

# Demand for lifestyle diseases-related services to grow Focus on preventive diseases and

wellness

# Diagnostic Services industry remains highly fragmented

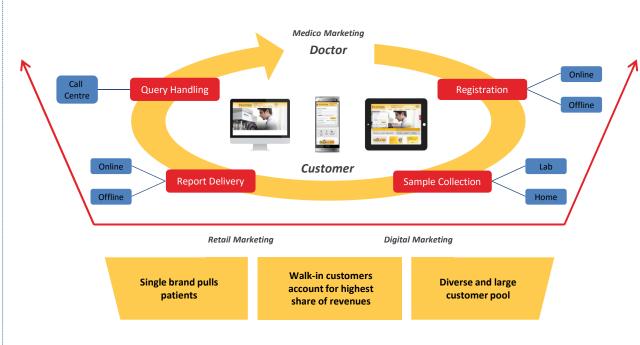
#### **Highly Fragmented Industry**



Largely fragmented and unorganized

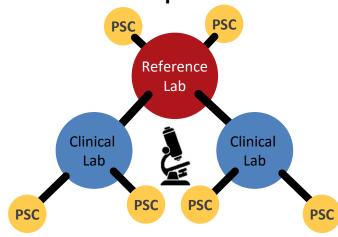
# **Established consumer healthcare brand in Diagnostic Services**





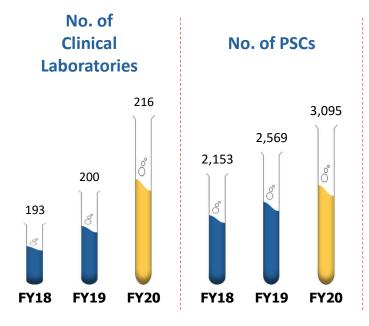
# Scalable Model integrated through centralized IT platform allows for network expansion

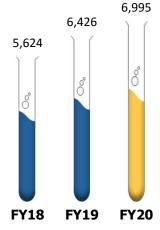
#### **Hub and Spoke Model**



- Centralized diagnostic testing provides greater economies of scale
- PSCs and PUPs facilitate penetration within region and expand reach

#### **Network Expansion**

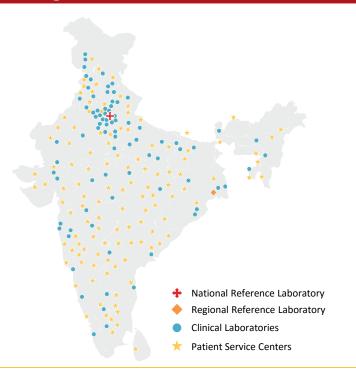




No. of PUPs

# Scalable Model integrated through centralized IT platform allows for network expansion

#### **Integrated National Network...**



# ...backed by Centralized IT platform which fully integrated network

#### **Enterprise Resource Planning (ERP) System**

- Payables, receivables, inventory, ledgers etc.
- Scalability and connectivity web-based

#### **Laboratory Information Management System**

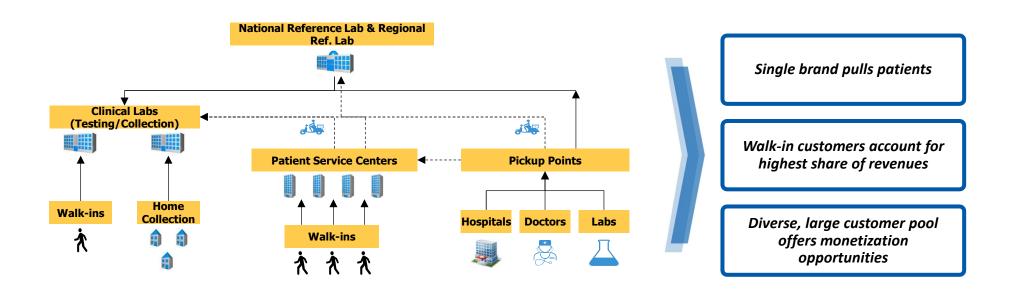
- Bi-directional interface; tracks specimen collection, shipping and testing in real time
- Assigns unique ID / barcode for each sample

#### **Data Collection and Analytics**

- Improve diagnostic services via data analyses
- Demand for tests are analyzed using past data

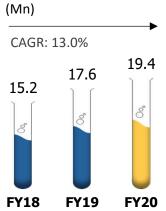
#### **Collection network**

LPL's scalable business model provides strategic advantage for expansion and consolidation



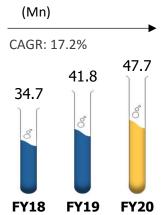
# **Attractive operating metrics**





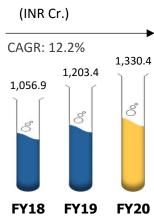
 Consumer brand and network expansion driving patient volumes

#### No. of samples



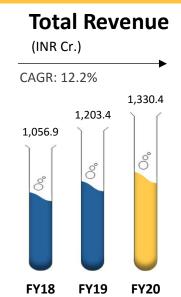
Increase in samples with patient volumes growth

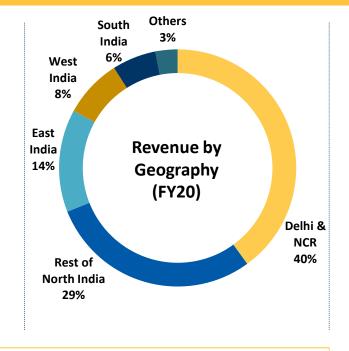
#### **Total Revenue**



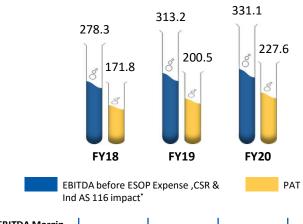
- FY20 Revenues increased on account of :
  - Marked gains in patient volumes at 10.3%
  - Increase in tests per patient at 2.5 vs 2.4

# **Robust financial performance**





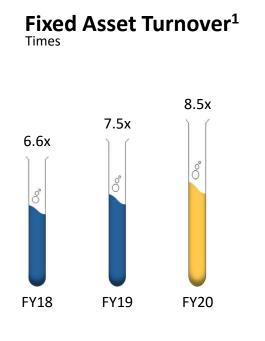




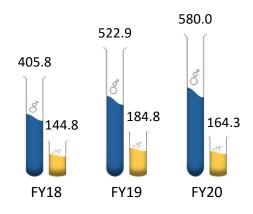
EBITDA Margin Before ESOP, CSR & Ind As 116 impact	26.3%	26.0%	24.9%
PAT Margin	16.3%	16.7%	17.1%
RONW	24.7%	23.0%	22.7%

- Growth driven primarily by increasing patient volumes and samples
- Increase in operating margin due to economies of scale

# **Robust financial performance (Cont'd)**



# **Cash and Cash Equivalents** (INR Cr.)



**Current Investments** 

Cash and Bank Balance

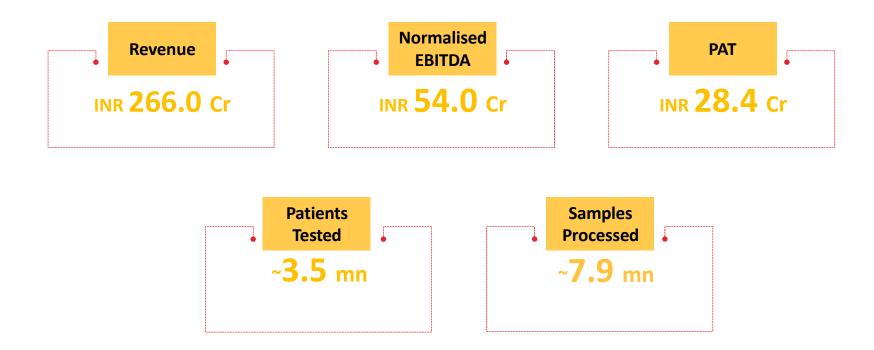
- Self funded growth on account of strong cash flow generation
- Attractive fixed asset turnover ratio given assetlight model
- Current net cash position and internal accruals expected to fund next phase of growth

<sup>1.</sup> Fixed Asset Turnover = Total Revenue / Net PP&E as per Ind AS

# Q1 FY21 Highlights & Financial Performance



# Q1 FY21 Snapshot\*



#### **Overview of Dr. Lal PathLabs**



**Established brand** 

Established consumer healthcare brand in diagnostic services



Pan-India integrated coverage

216 clinical labs (including National Reference Lab at Delhi and Regional Reference lab at Kolkata), 3,095 Patient Service Centers (PSCs) and 6,995 Pick-up Points (PUPs)\*



**Varied Offerings** 

Catalogue of 455 test panels, 2,537 pathology tests and 1,961 radiology and cardiology tests\*

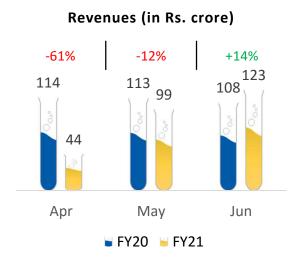


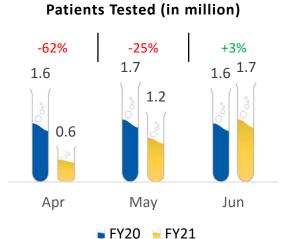
Unique and successful operating model

Scalable model integrated through centralised IT platform allows for network expansion

Well-positioned in one of the fastest-growing segments of the Indian healthcare industry

# **Q1 FY21 Monthly Trends**





- Performance was impacted in April and May 2020 due to extended lockdowns caused by COVID-19 pandemic
- Business momentum improved from June 2020 onwards based on several relaxations announced
- Revenue contribution from COVID-19 test is 21% in Q1FY21
- Number of COVID-19 tests performed in Q1FY21 is 1.97 lacs.

## **Key Performance Highlights**

#### **During Q1 FY21:**

- Revenues decreased by 20.6% Y-o-Y at Rs. 266 crore
- Patient volumes declined by 28.4% Y-o-Y at 3.5 million
- Normalised EBITDA (after eliminating the impact of stock based compensation & CSR) came in at Rs. 54 crore
- Profit After Tax stood at Rs. 28.4 crore, representing a decline of 51.9% over the corresponding quarter of last year

Cash, FDs and Mutual Funds at Rs. 759.8 crore as on June 30, 2020, as against Rs. 744.3 crore as on Mar 31, 2020

The COVID-19 outbreak continues to adversely impact patient volumes in the month of Apr'20 & May'20. Business momentum improves in Jun'20

- Growth in patient volumes in Jun-20 as against a de-growth in Apr'20 & May'20
- COVID-19 testing contributed significantly to the turnover in Q1
- Social distancing and sanitization protocols being complied at all centers
- Initiatives to strengthen the brand through better digital experience and increased convenience covering home collections

# **Financials**

Particulars (Rs. Cr.)	Q1 FY21	Q1 FY20	Growth %	FY20
Total Revenue	266.0	335.2	-20.6%	1330.4
Total Expenditure	217.6	240.1		986.8
EBITDA	48.4	95.1	-49.1%	343.6
Adj for Stock based comp. & CSR Cost	5.6	3.9		22.0
Normalised operating EBITDA	54.0	99.0	<i>-45.5%</i>	365.6
Normalised Margins	20.3%	29.5%		27.5%
Other income incl interest	11.4	14.4		55.0
РВТ	38.1	89.4	-57.4%	310.5
Margins	14.3%	26.7%		23.3%
PAT	28.4	59.1	-51.9%	227.6
Margins	10.7%	17.6%		17.1%
EPS (Basic)	3.45	7.14	<i>-51.7%</i>	27.42
EPS (Diluted)	3.44	7.13	-51.7%	27.37

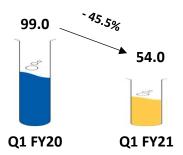
### **Financial Highlights**

All figures in Rs. Crore

335.2 - 20.6% 266.0 Q1 FY20 Q1 FY21

- Revenue declined in Q1 FY21 by 20.6% to Rs. 266.0 crore.
   This was due to:
  - Volumes which declined by 28.4% and
  - Decline in tests per patient from 2.42 to 2.27
- Realisation per patient in Q1 FY21 came in at Rs. 760, higher as compared to Rs. 685 in Q1 of FY20

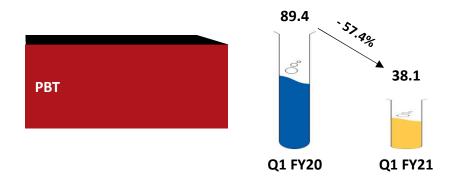
Normalised EBITDA (after eliminating the impact of stock based compensation, and CSR costs)



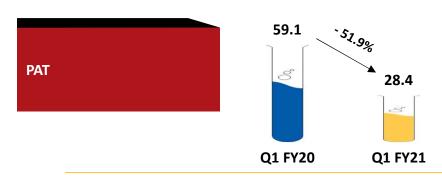
- Normalised operating EBITDA (after eliminating the impact of stock based compensation and CSR costs) stood at Rs. 54.0 crore in Q1 FY21, lower by 45.5% Y-o-Y
- Q1 FY21 Normalised EBITDA margin (after eliminating the impact of stock based compensation and CSR costs) came in at 20.3%

## **Financial Highlights**

All figures in Rs. Crore



- PBT for Q1 FY21 came in at Rs. 38.1 crore vs. Rs. 89.4 crore in the corresponding quarter of last year, representing a decline of 57.4%
- Q1 FY21 PBT margin stood at 14.3%, as against 26.7% in the same period of last year



- PAT stood at Rs. 28.4 crore in Q1 FY21 as compared to Rs.
   59.1 crore in Q1 FY20, lower by 51.9%
- Q1 FY21 PAT margin came in at 10.7% Vs. 17.6% in Q1 FY20



### **Management Commentary**

#### Commenting on the results announcement, (Hony) Brig. Dr. Arvind Lal, Executive Chairman

"This was a difficult quarter, not just for Dr. Lal Pathlabs, but for the entire nation and the economy. Business was impacted adversely, with volumes getting hit. However, we are confident of things returning to normal and the business performance getting back on track in some time post normalization. With the shift in trend from unorganized to organized players and our robust hub and spoke model, this will be achieved as we get back to providing accurate diagnostics services at affordable prices to our patients."

#### Commenting on the results announcement, Dr. Om Manchanda, Managing Director

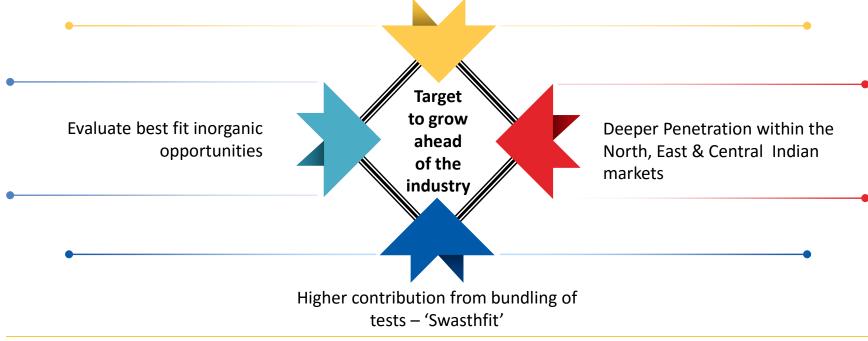
"With our normal business getting impacted, we were at the forefront of testing for COVID-19, while also testing for non-COVID cases as much as possible. Despite such a tough environment, our performance for the quarter has been satisfactory as per the circumstances and the underlying trends. We are continuously pursuing our stated strategy of increasing scale, improving the test mix and our geographical presence while leveraging technology in order to give our patients an overall quality diagnostics experience."

#### Commenting on the results announcement, Bharath Uppiliappan, Chief Executive Officer

"While Q1FY21 has been extremely challenging for us, we have started to witness improvement in patient volumes as the lockdown is being relaxed. We are seeing good traction in the month of June over last year. We are focused on improving our service levels and test offerings to our patients and clients"

#### **Vibrant Outlook**

Strongly develop Rest of India geographies, through Kolkata National Laboratory and cluster city approach for attractive markets



## Leveraging digital to make life easier for patient



#### **Digital Lab**

- Self Registration Kiosk for patients
- Integrated payment gateway for online payment
- Self Report printing Kiosks for 24 by 7 Report printing similar to a bank ATM



#### e-Commerce

- Online test / health package booking
- Online payment, order related notifications at various touch points
- Integrated Cross
  Channel
  communication with
  strong automated
  backend using cloud,
  predictive analytics
  & AI
- Phlebo Mobile App for home collection booking along with route plan.



#### Mobile app

- Test booking, view and download current and historical test reports
- Trend chart along with Cumulative Reporting
- Find a Lab near you
- Self Monitoring My Wellness



#### Logistics Automation

- Field Executive Mobile App for Route Traceability & Field Executive Tracking
- Real Time visibility of patient samples



# Lab Operations Automation

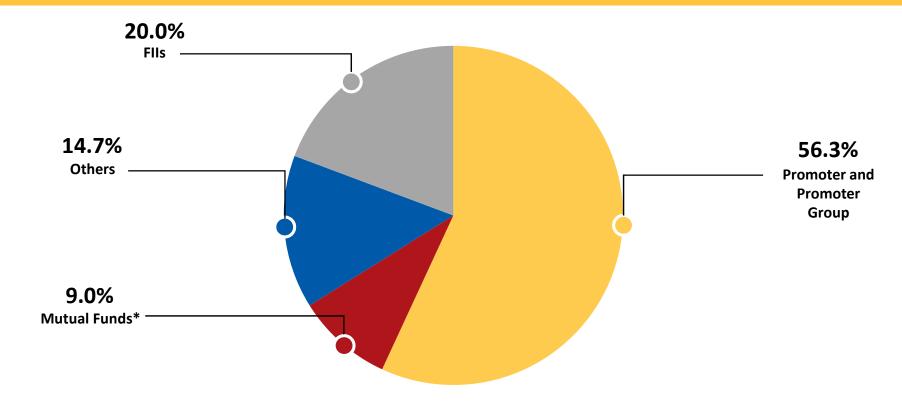
 Totally integrated Track with centralized LIMS for higher Output and faster processing, built in analytics and Business Intelligence capabilities



#### Business Continuity Plan

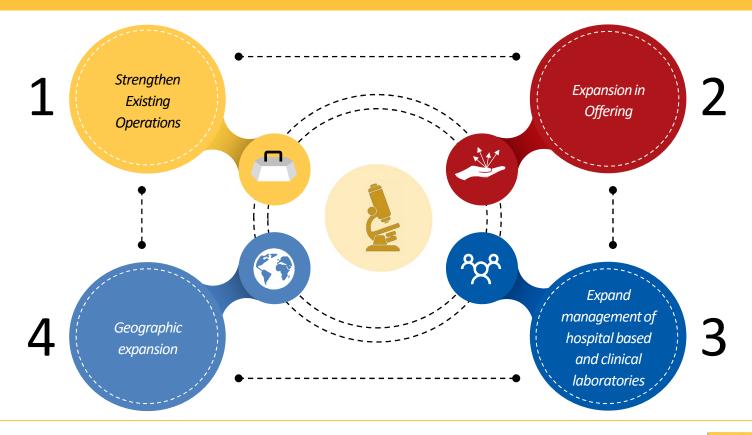
- 'Multi Site' model
- Quick recovery in case of disaster
  - Real time Data Replication between sites
  - Centrally
     Hosted and real time
     monitored

# **Shareholding as of 30th June, 2020**

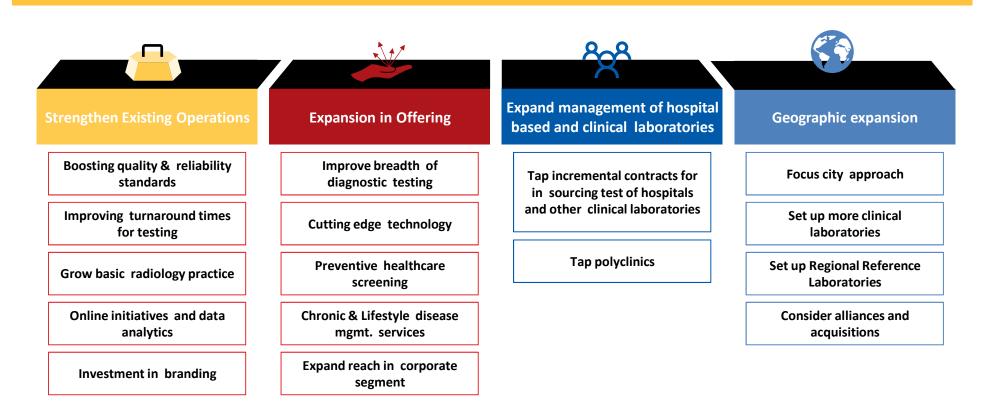




# **DLPL Strategy for future growth**



## **DLPL Strategy for future growth**



#### **Contact Us**

#### About Dr. Lal PathLabs Limited (DLPL)

Dr. Lal PathLabs Limited is one of India's leading consumer healthcare brand in diagnostic services.

It has an integrated nationwide network, where patients and healthcare providers are offered a broad range of diagnostic and related healthcare tests and services for use in: core testing, patient diagnosis and the prevention, monitoring and treatment of disease and other health conditions. The services of DLPL are aimed at individual patients, hospitals and other healthcare providers and corporates. The catalogue of services includes 455 test panels, 2,537 pathology tests and 1,961 radiology and cardiology tests as on March 31, 2020.

As on March 31, 2020, DLPL's has 216 clinical labs (including National Reference Lab at Delhi & Regional Reference Lab at Kolkata), 3,095 Patient Service Centers (PSCs) and 6,995 Pick-up Points (PUPs). In FY19 & FY20, DLPL collected and processed approximately 41.8 million samples and 47.7 million samples from approximately 17.6 million and 19.4 million patients, respectively.

Additional information on Dr. Lal PathLabs Limited: Corporate Identification No: L74899DL1995PLC065388

Website: <a href="https://www.lalpathlabs.com">https://www.lalpathlabs.com</a>

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