

IndiaMART InterMESH Ltd.

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Date: May 12, 2020

To **The Manager – Listing BSE Limited** (BSE: 542726)

The Manager – Listing National Stock Exchange of India Limited (NSE: INDIAMART)

Dear Sir/Ma'am,

Subject: Investor Presentation on the Audited (Standalone and Consolidated) Financial Results of the Company for the quarter and year ended March 31, 2020.

In accordance with Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith Investor Presentation on Audited (Standalone and Consolidated) of the Company for the quarter and year ended March 31, 2020.

Please take the above information on record.

Yours faithfully, For Indiamart Intermesh Limited

Bhaston 0

(Manoj Bhargava) Sr. Vice President (Legal & Secretarial), Company Secretary & Compliance Officer Membership No: F5164

Encl: As above





# Make Doing Business Easy

#### **Earnings Presentation**

QUARTER ENDED MARCH 31, 2020

IndiaMART InterMESH LTD. India's largest online B2B marketplace connecting buyers with suppliers







OPERATIONAL PERFORMANCE

33

42

69

23

#### PRODUCT OVERVIEW

FINANCIAL PERFORMANCE

64 TEAM OVERVIEW

## COVID 19 UPDATE





#### Safe Harbour

• This Presentation has been prepared by IndiaMART InterMESH Limited ("IndiaMart") for investors, shareholders, analysts and other relevant stakeholders, solely for informational purposes.

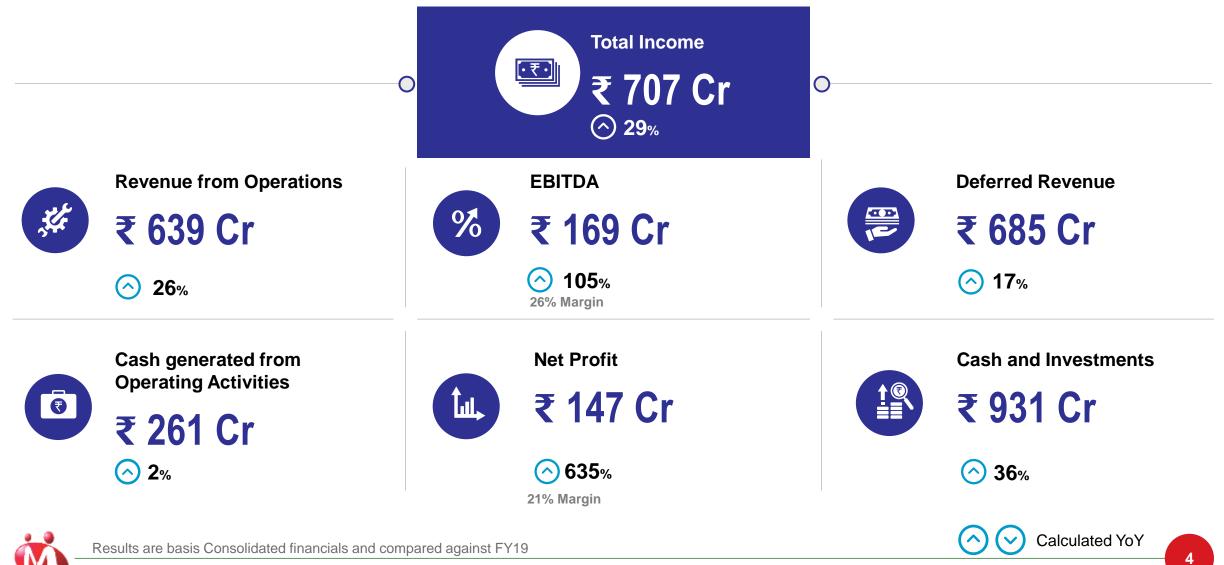
- The information related to business overview, traffic related numbers, products related information and historical financial performance is set out in this Presentation. This presentation does not constitute or form part of and should not be construed as, directly or indirectly, any offer or invitation or inducement to sell or issue, or any solicitation of any offer to purchase or subscribe for, any securities of the Company by any person in any jurisdiction, including in India nor shall it or any part of it or the fact of its distribution form the basis of, or be relied on in connection with, any investment decision or any contract or commitment therefore. Before acting on any information, you should consider the appropriateness of the information having regard to these matters, any relevant offer document and in particular, you should seek independent financial advice.
- Further, past performance of the Company is not necessarily indicative of its future results. There cannot be any guarantee of continuity of the same/past performance as future performance also involve risks and uncertainties. These risk factors and uncertainties may include but are not limited to general market, macro-economic, movements in currency exchange and interest rates, competitive pressures, technological developments, changes in the financial conditions of third parties dealing with us, legislative developments and trends, and other key factors that could affect our business and financial performance.
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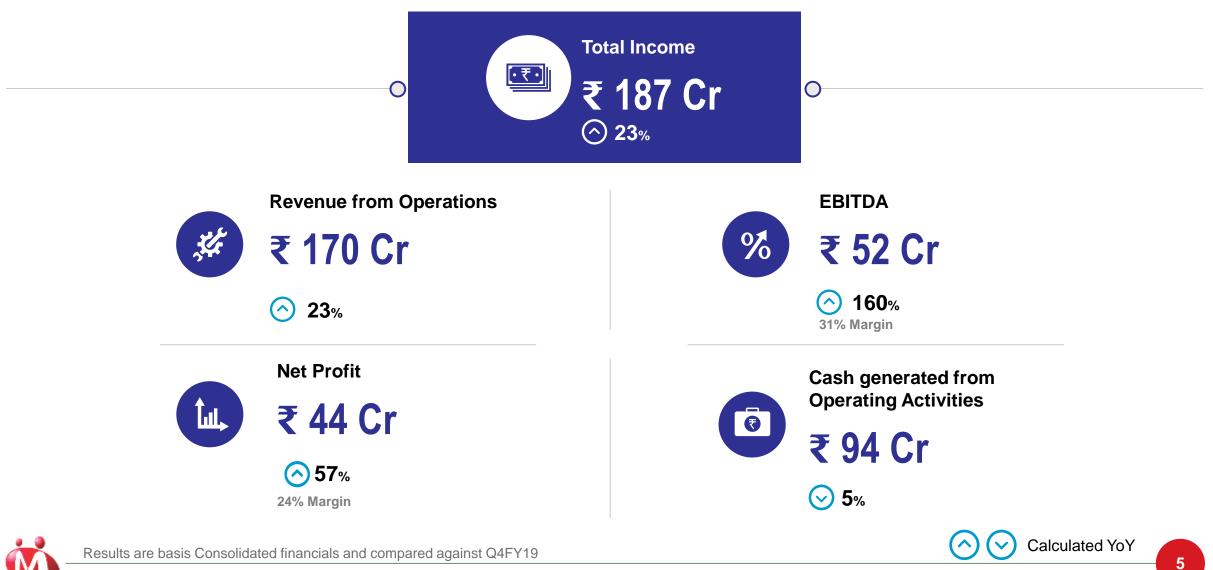
#### **Harbour Crane**



### FY20 Results Overview (Consolidated)



### **Q4 FY20 Results Overview (Consolidated)**



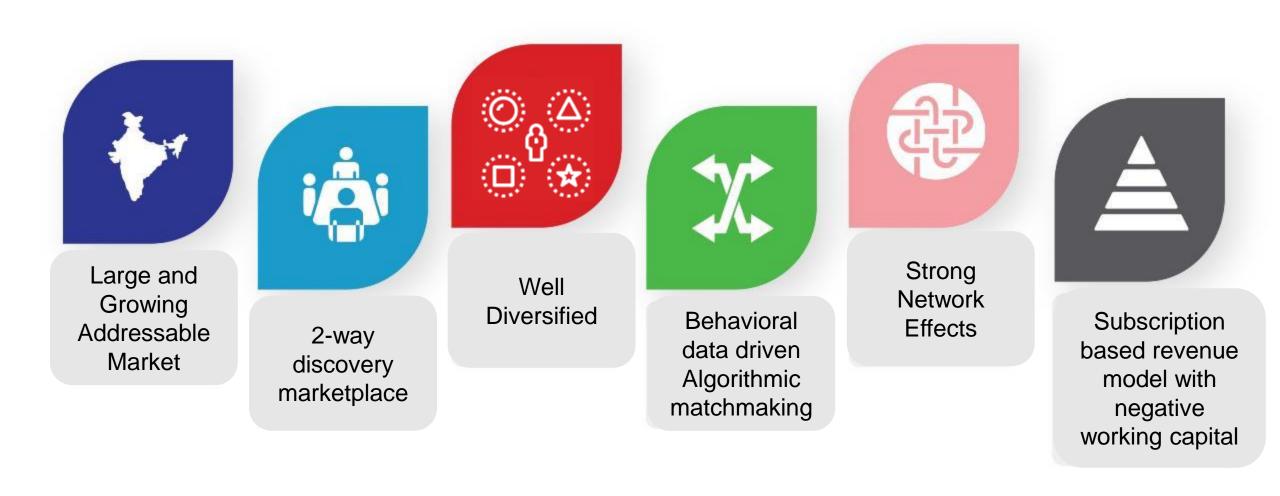


# Business Overview





#### India's Largest Online B2B Marketplace

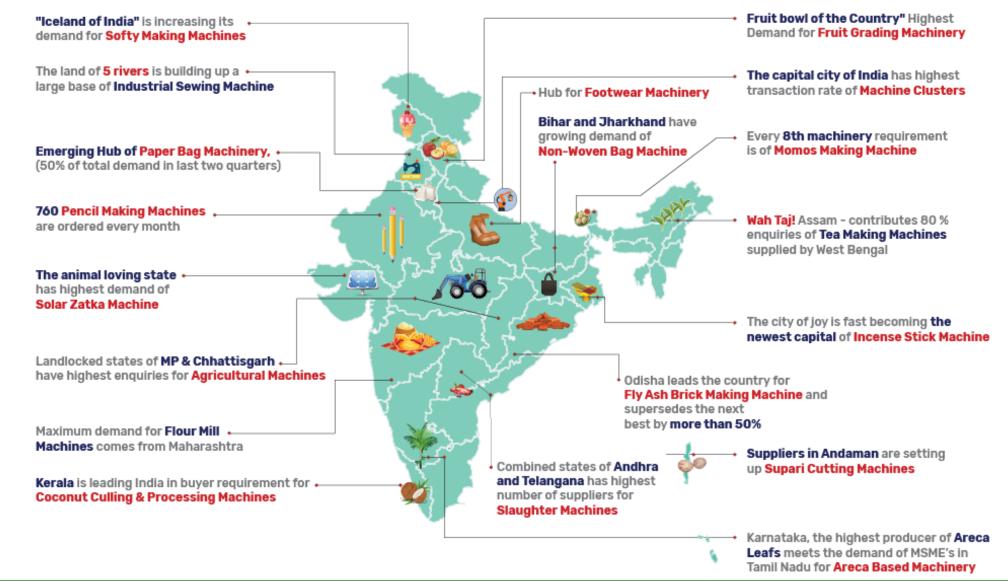


#### **Services that Empower Businesses**



IndiaMART InterMESH Ltd

#### **Machinery Demand Landscape on IndiaMART**



#### **Traditional Marketplace to Online Marketplace**

#### Offline discovery

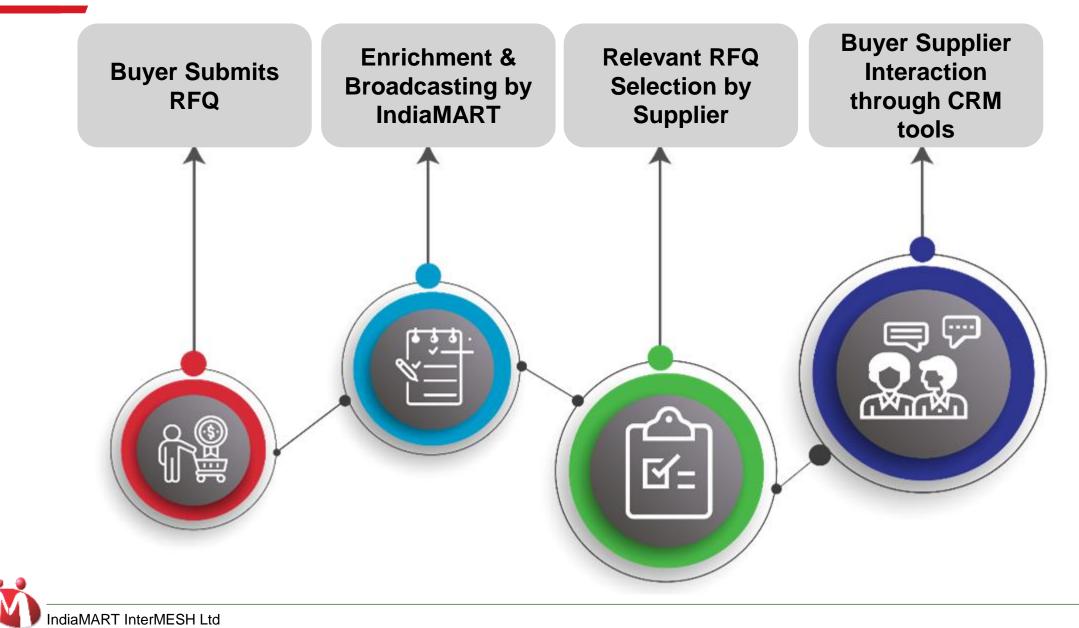


# Online Discovery, Anytime, Anywhere

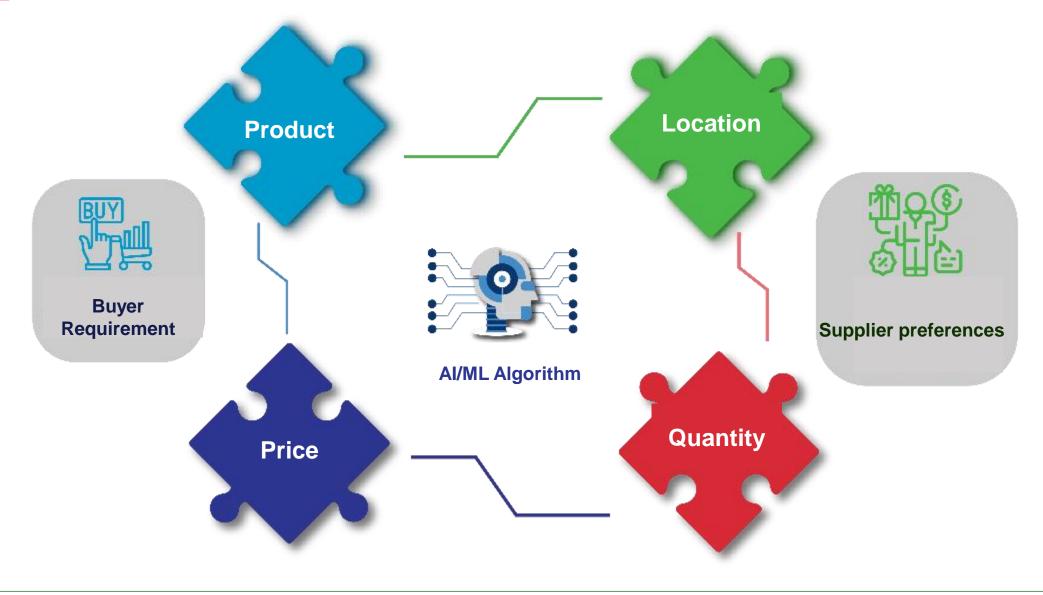


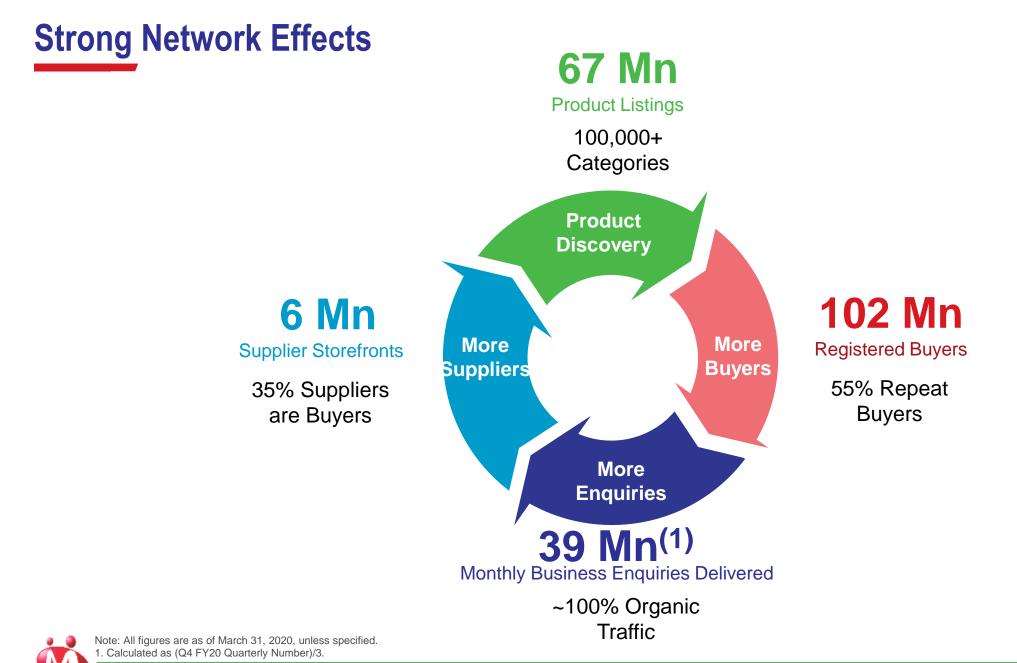


#### **How RFQ Works**



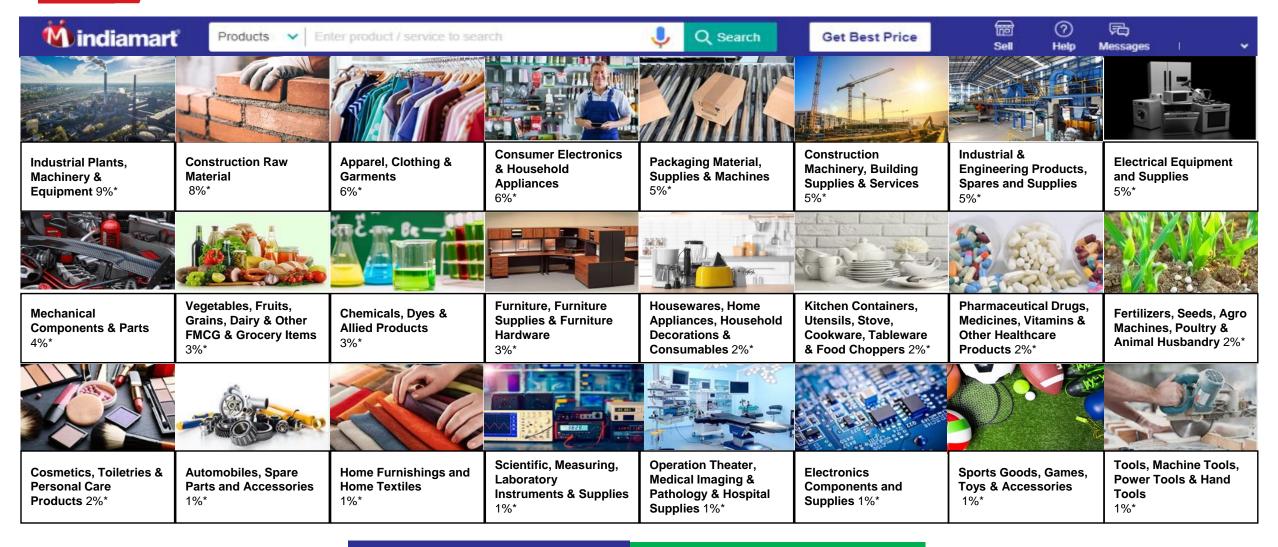
#### **Behavioral Data Driven Algorithmic Matchmaking**





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### Well Diversified Across 100,000+ Categories



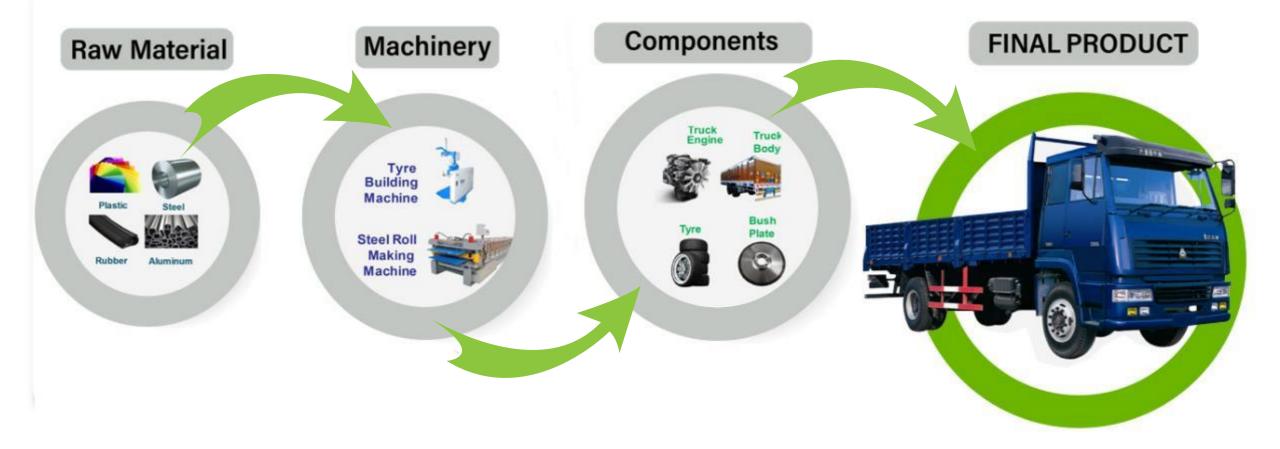


#### 56 Industries

#### **67mn Products**

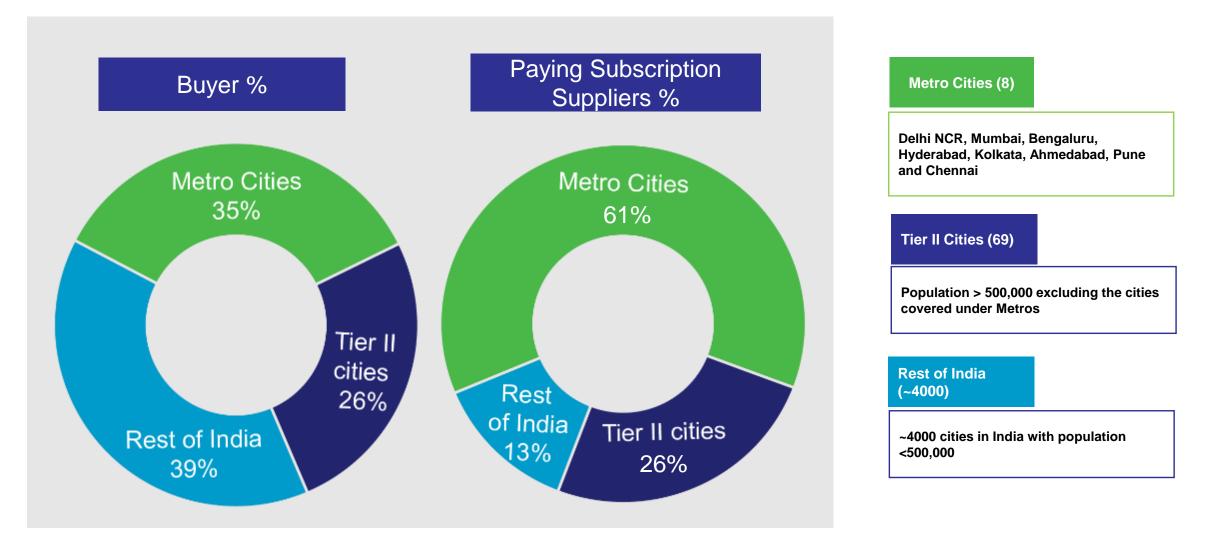
(\*% of total paying subscription suppliers)

#### **End-To-End Discovery**



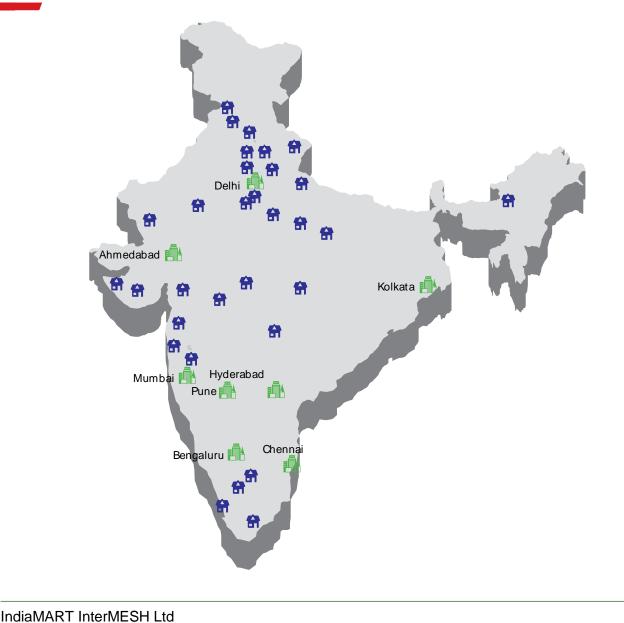


#### **Diversified Across Geographies**





#### Nationwide sales and service coverage





Nationwide Coverage, 85 Branches



3,929 Sales and Service representatives



17



~100% Organic traffic

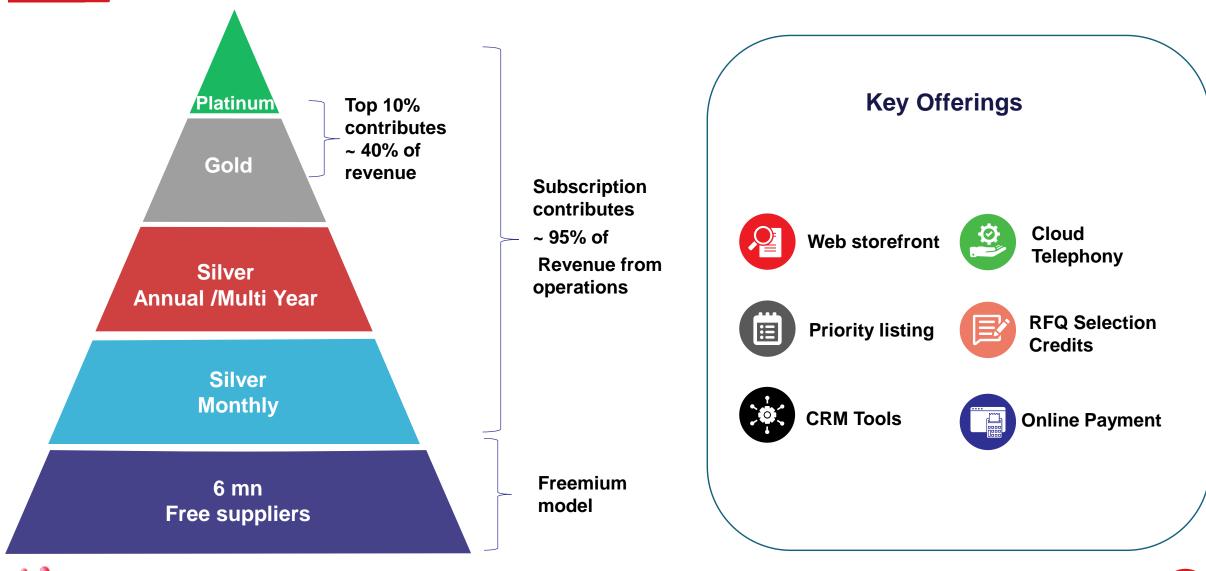
## 4.7 \*\*\*\*\* Rating for the app on Google Play store

**76%** Total traffic through mobile

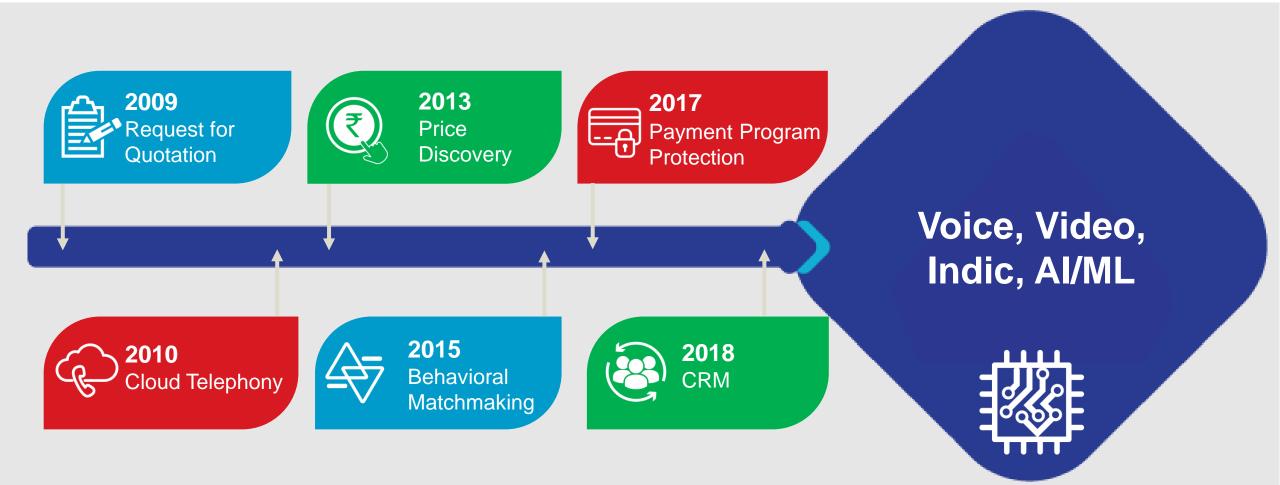




### **ROI driven Subscription based Revenue Model**



#### **Constant Innovation and Technology Focus**



#### **Cloud Telephony**





- Map Multiple Numbers
- Missed Call notification
- Reduction in Calls from Sellers/ Tele Marketers

- Reward Supplier Responsiveness
- Ability to track call and measure ROI
- Branding benefits

Buyers



- Instant Connect
- > All calls are answered
- Call Back from Suppliers in case of Missed Calls



## **Key Competitive Strengths**

#### BRAND AND NETWORK EFFECT

- 100% organic search
- 55% repeat buyers
- 35% suppliers are buyers

#### EFFICIENCY & EFFECTIVENESS THROUGH SUPPLIER BEHAVIORAL DATA

- RFQ Selection
- Call Responsiveness
- CRM Replies and callbacks



#### DETAILED CATALOGUE WITH PRICING

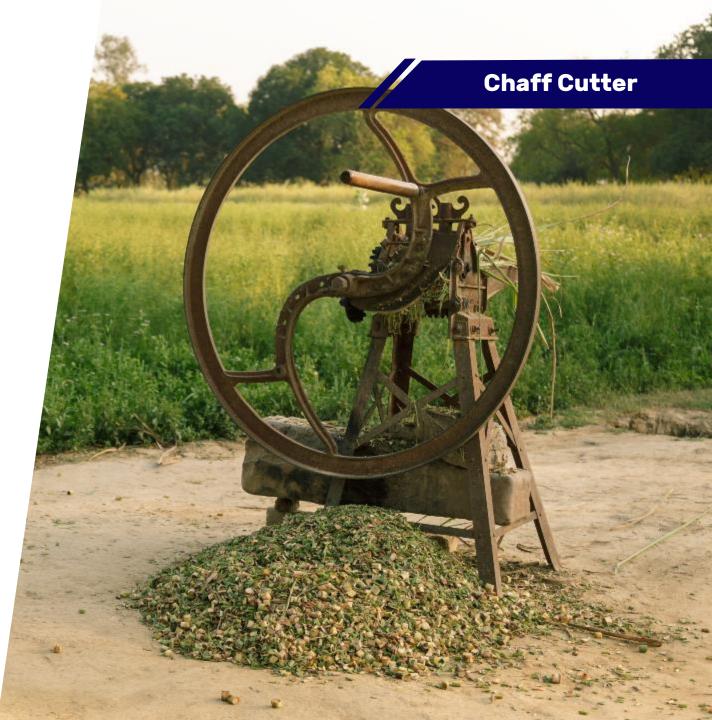
- 67 Mn Listed products
- Product Specifications
- Pricing
- Photos and Videos

#### PRESENCE IN A HIGHLY FRAGMENTED MARKET

- 6 Mn supplier storefronts
- Widespread reach
- Large sales and service force

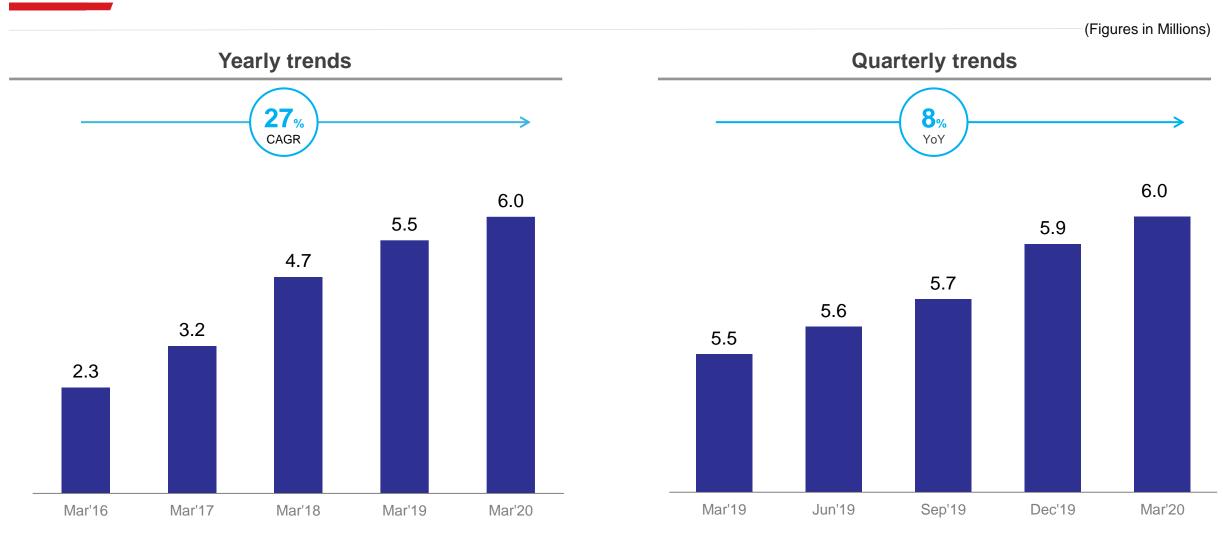


# Business Operational Performance

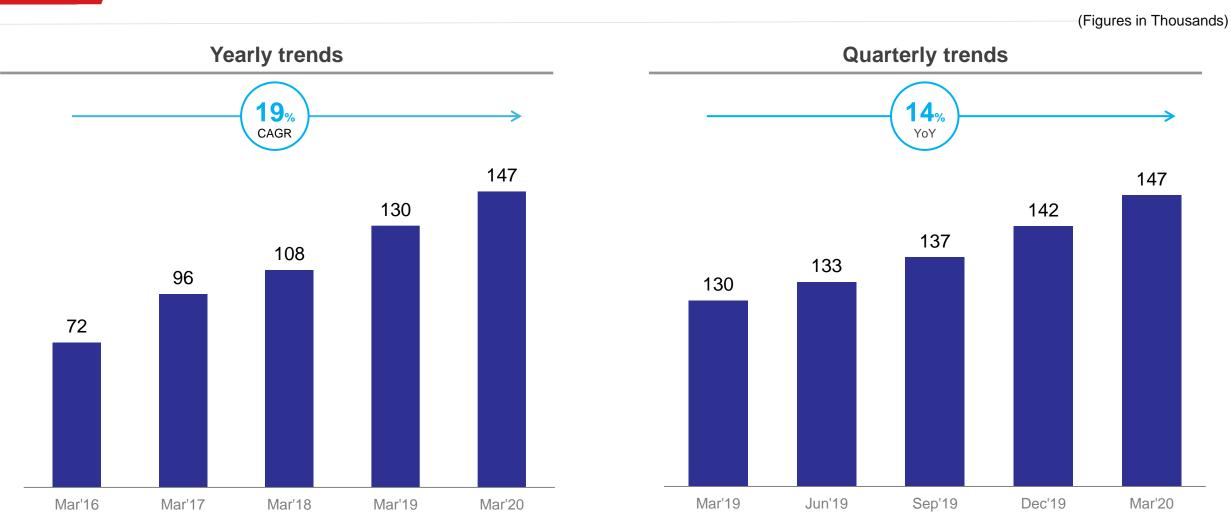




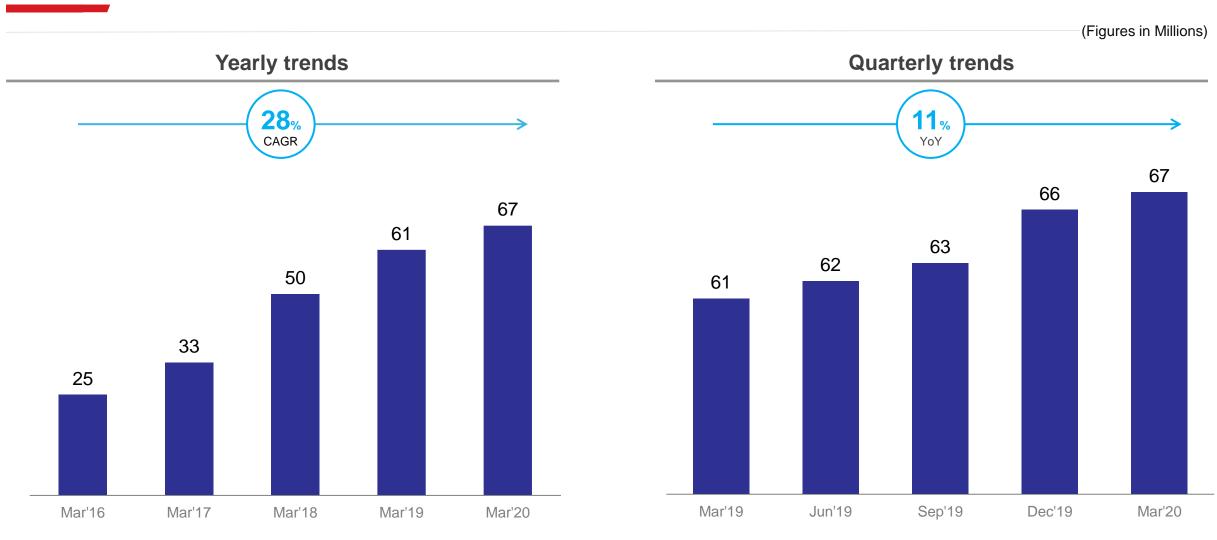
## **Indian Supplier Storefronts**



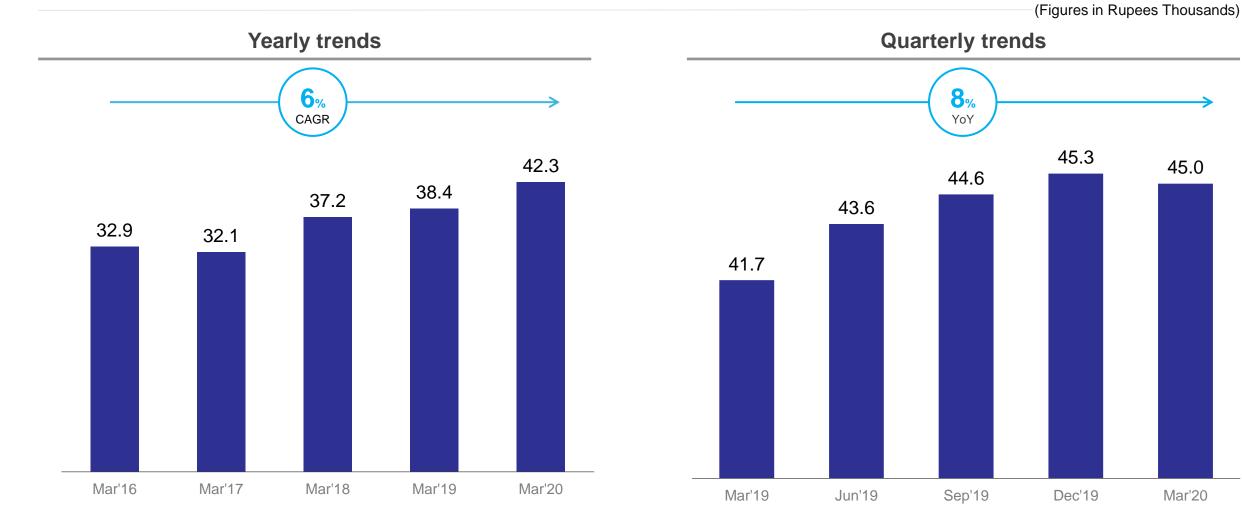
## **Paying Subscription Suppliers**



#### **Live Products Listing**



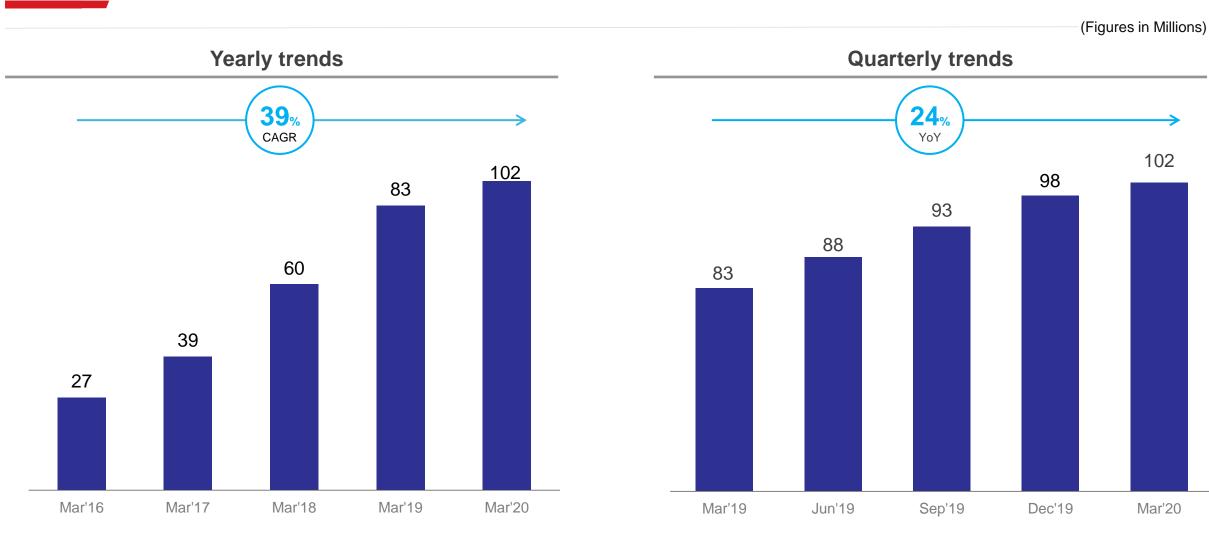
#### **Annualised Revenue Per Paying Subscriber**



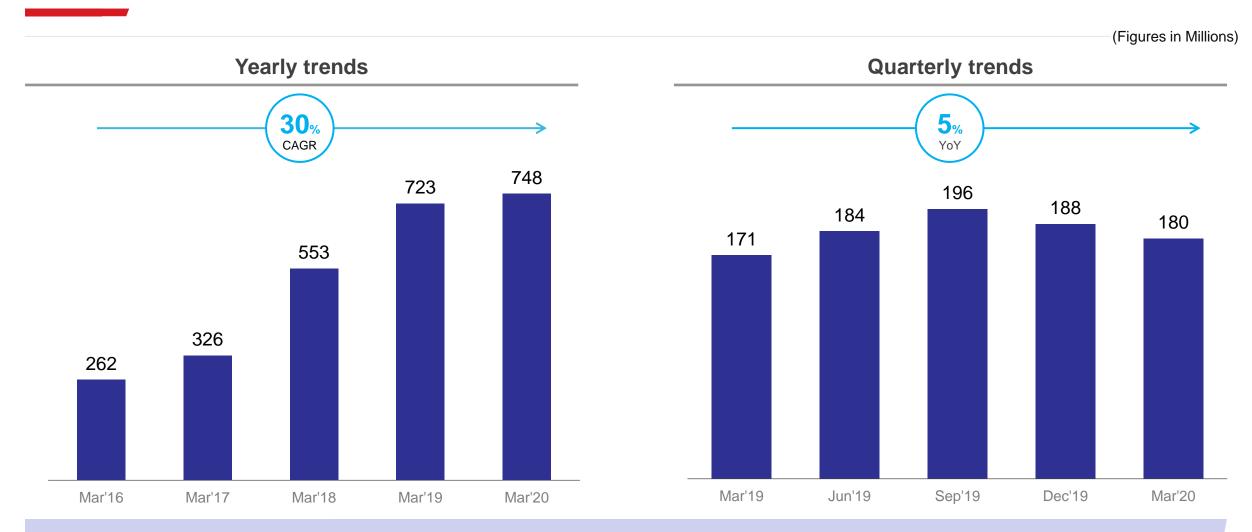
Represents Revenue from operations for the period divided by Paying subscription suppliers at period end For the purposes of Quarter, the same has been multiplied by 4 to represent annualized runrate



## **Registered Buyers**





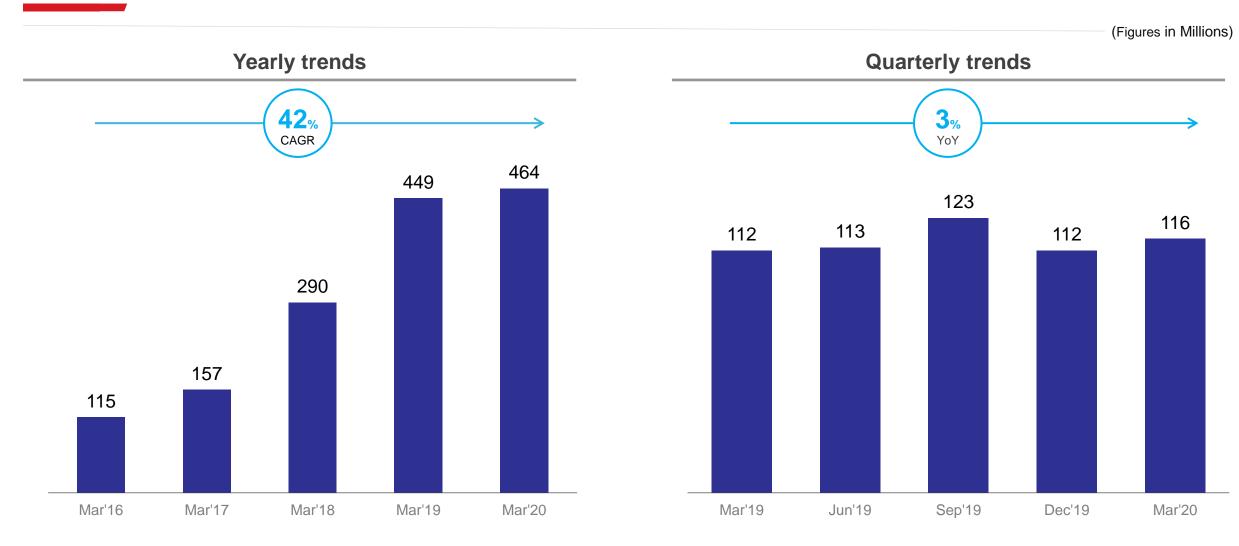


#### ~76% of traffic is through mobile

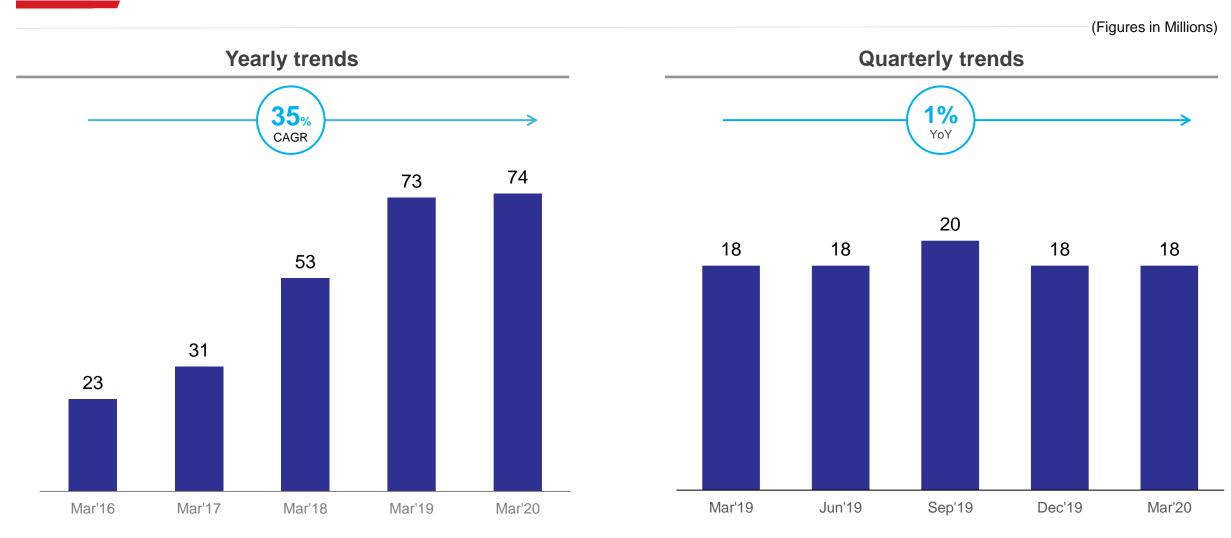
Traffic is defined as the number of visits done on the desktop website, mobile website and mobile application of the company

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#### **Business Enquiries Delivered**



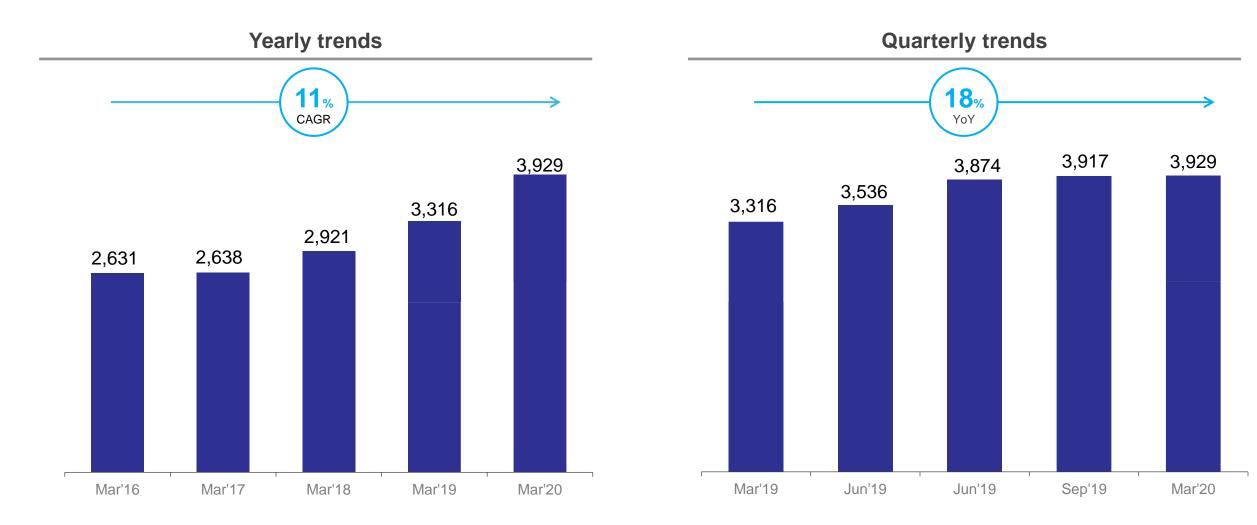
## **Unique Business Enquiries\***



\* We consider a buyer posting an enquiry at least once as one unique buyer for that day. If the same buyer post another enquiry on a different day, he is considered as another different unique buyer. Sum of all such unique quarterly and yearly buyers is mentioned in the Quarterly and Yearly trends, respectively

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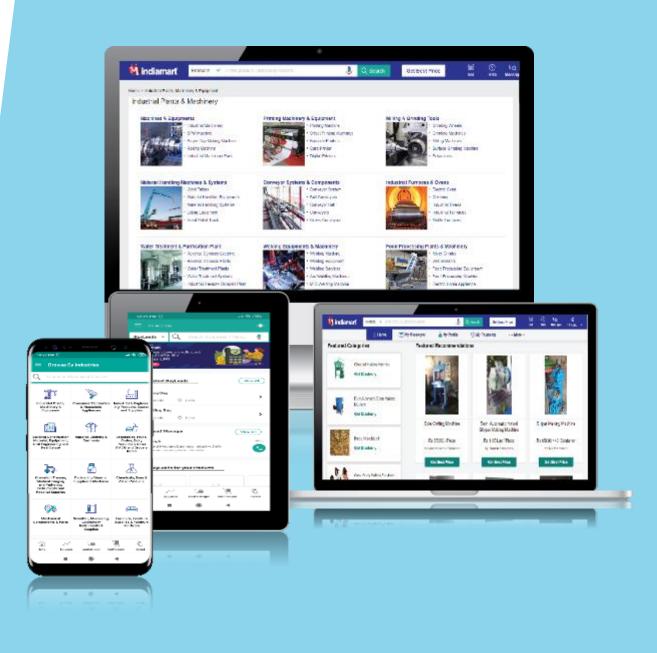
## **Total Sales and Service Representatives\***



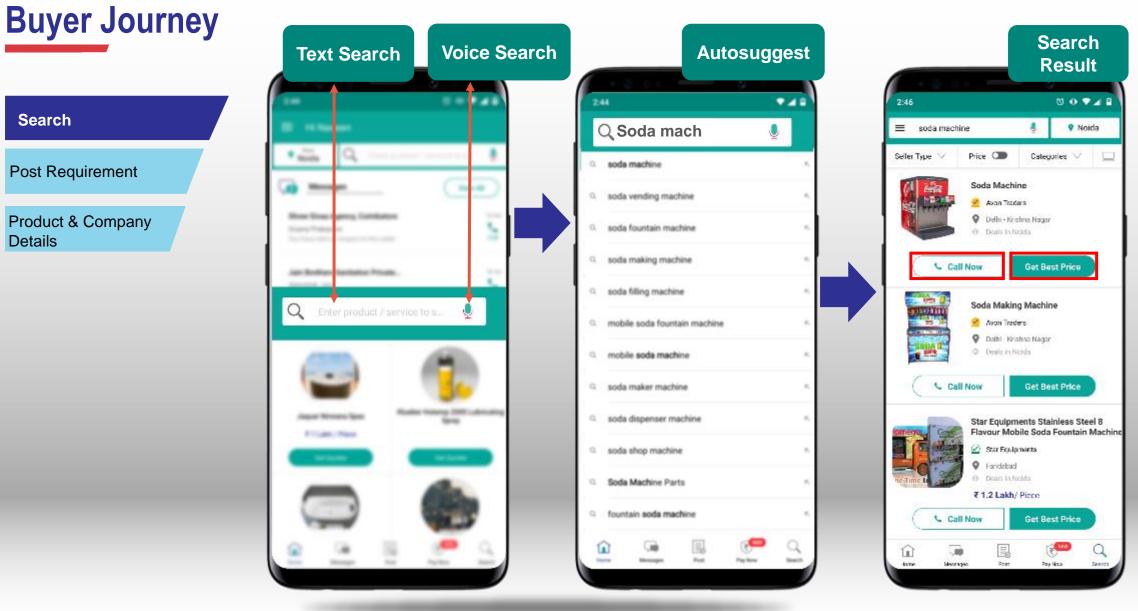


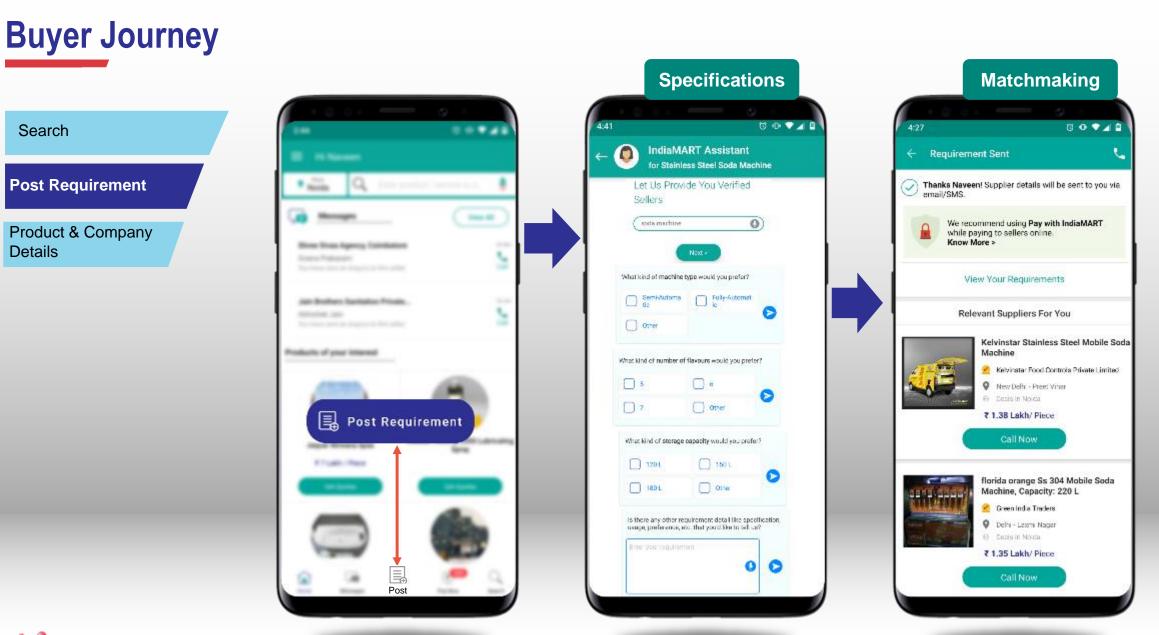


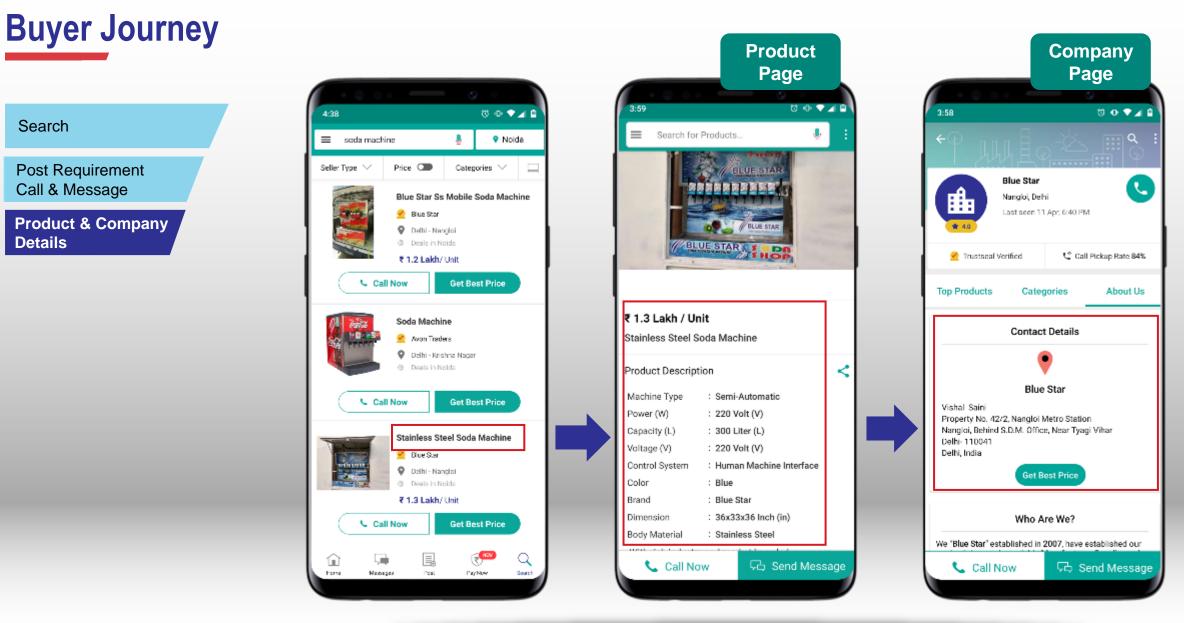
## Product Overview











### Add/Edit products from here

#### Content Management

#### BuyLeads

Lead Manager

#### Pay With IndiaMART

M indiamart	Products 💉 Enter product / se	rvice to search	🔱 Q Searct	Get Best Price	तित्र Sell	⑦ 元 Help Messages	*
	radable Plastic Bag					Product Score: Med	dium
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		Product/ service to section       Set       Help M         stic Bag       Specification/Additional Details       Product $c$ Details       Specification/Additional Details       Image: Comparison of the product of the pr		/10 10/10 15/15			
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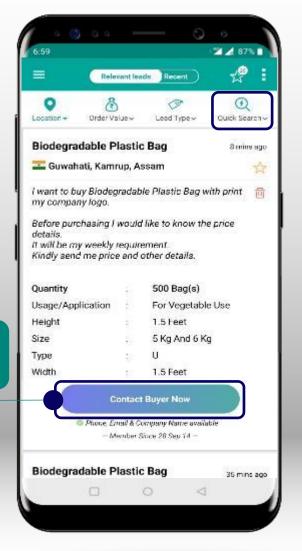
**Content Management** 

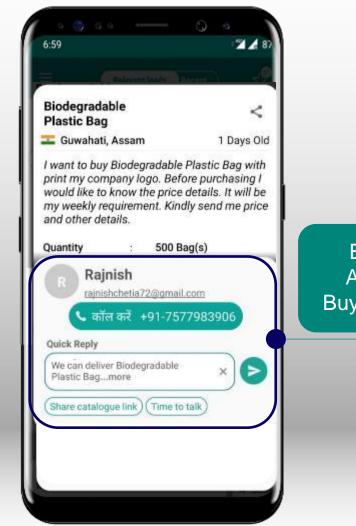
BuyLeads

Lead Manager

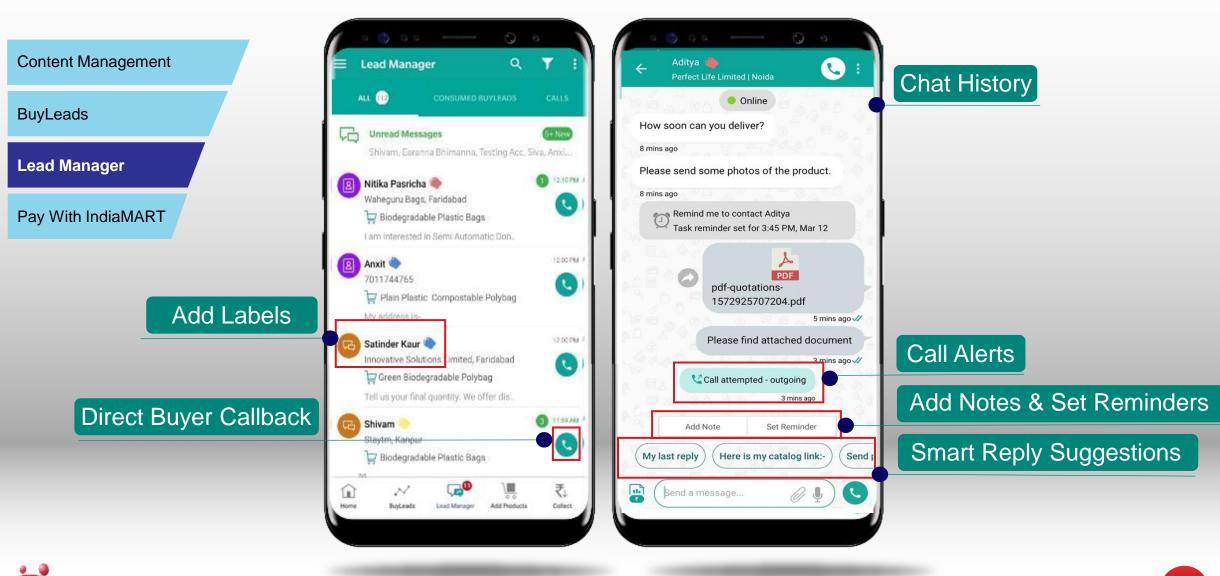
Pay With IndiaMART

Click on Contact Buyer Now to select RFQ





Buyer Details Available Post BuyLead Purchase



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Content Management

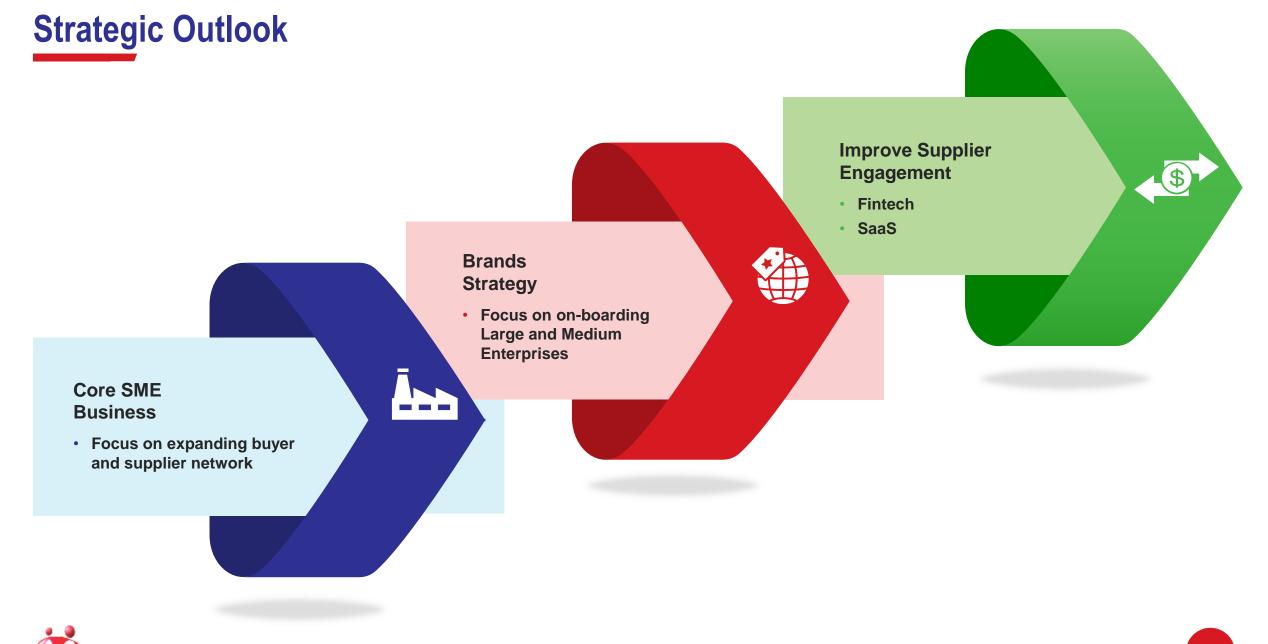
BuyLeads

Lead Manager

Pay With IndiaMART

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	<b>Windiamart</b>	
1	Alphatech Engineering Noida	
	100% Safe & Secure Payments	
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ci	ARDLESS EMI	•
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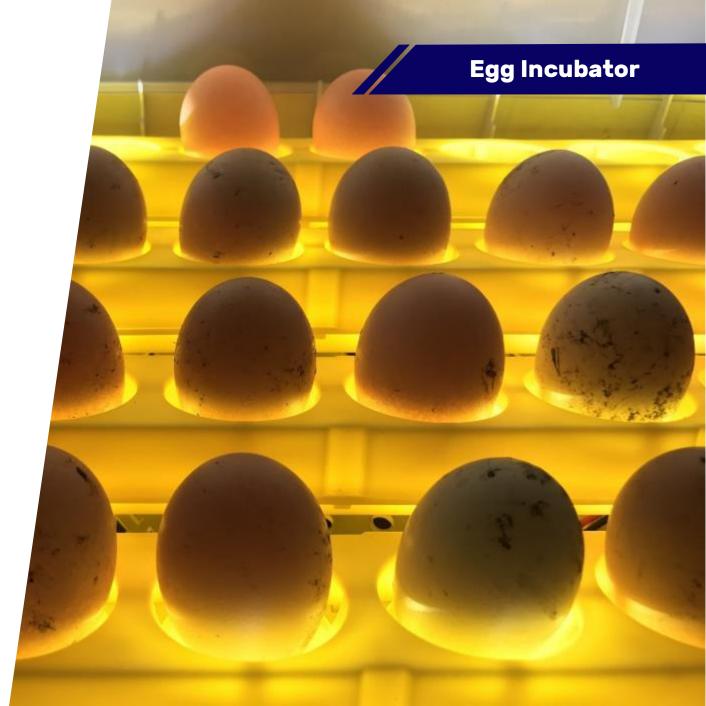




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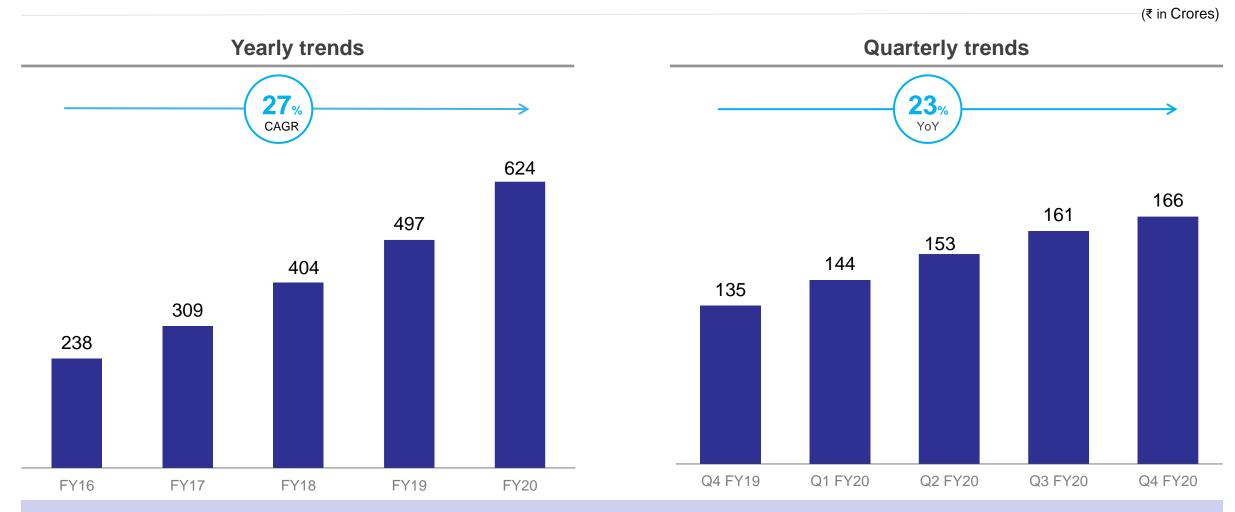


## **Financial Performance** Standalone Basis



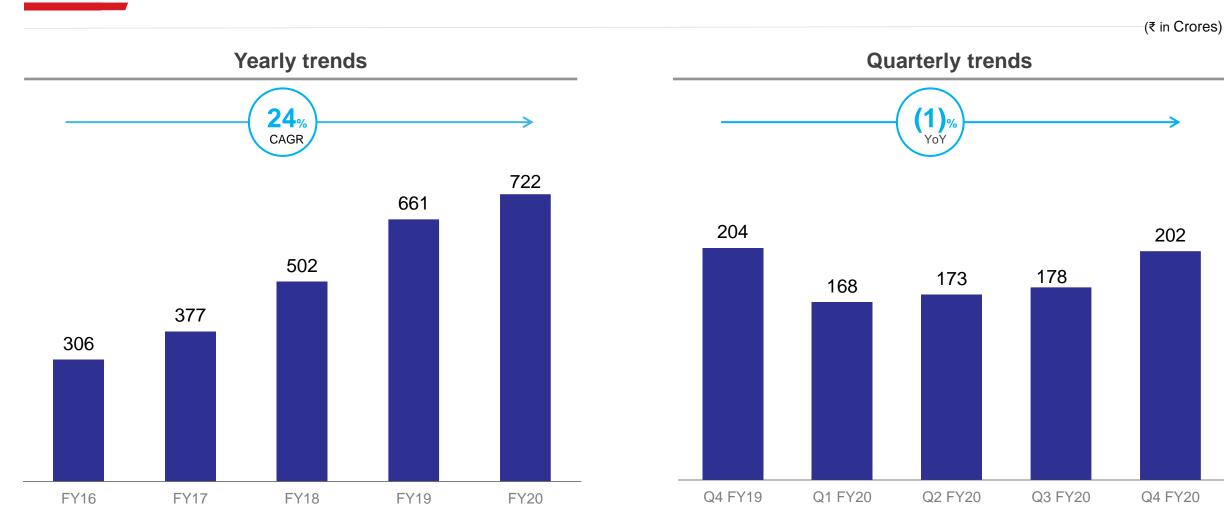


### **Revenue from Operations - Standalone**



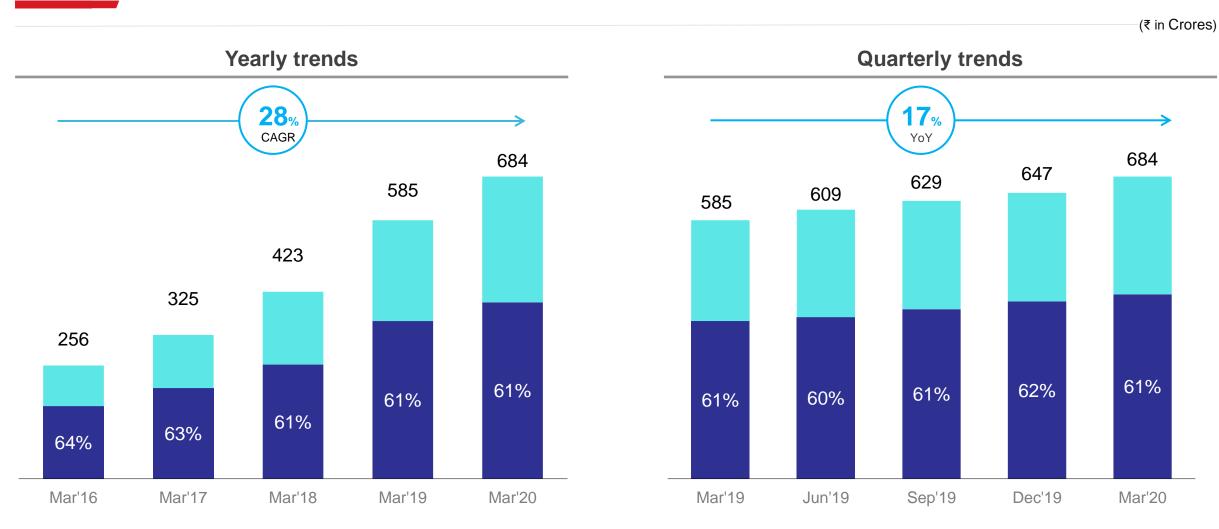
#### ~40% of revenue contributed by top 10% of paying subscription suppliers

### **Collections from Customer - Standalone**



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### **Deferred Revenue\* - Standalone**

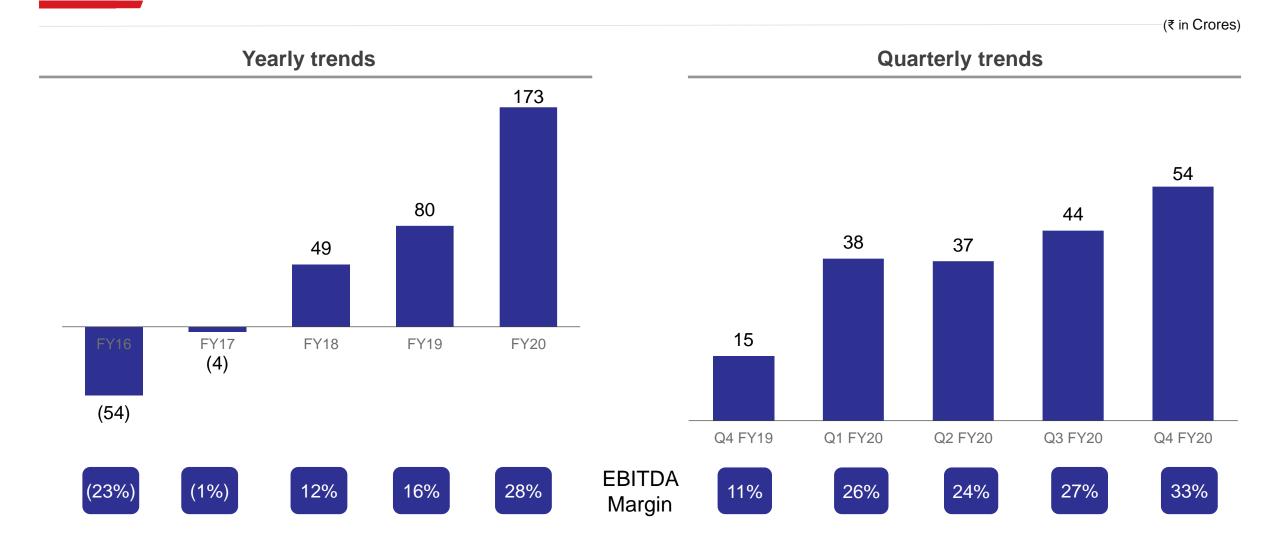


\* Refers to contract liabilities in the financial statements, i.e. including advances from customers



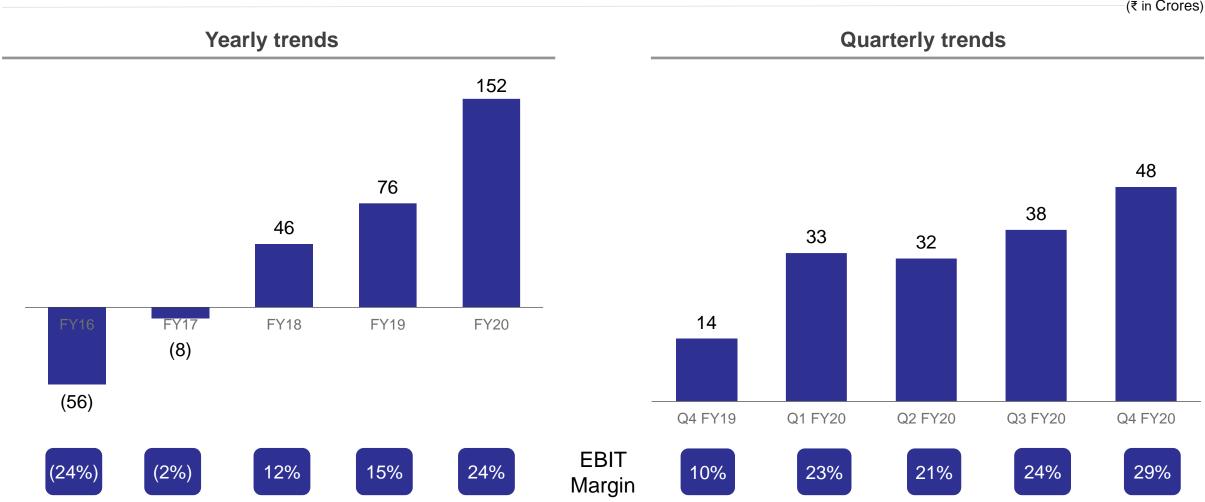
Current

### **EBITDA - Standalone**



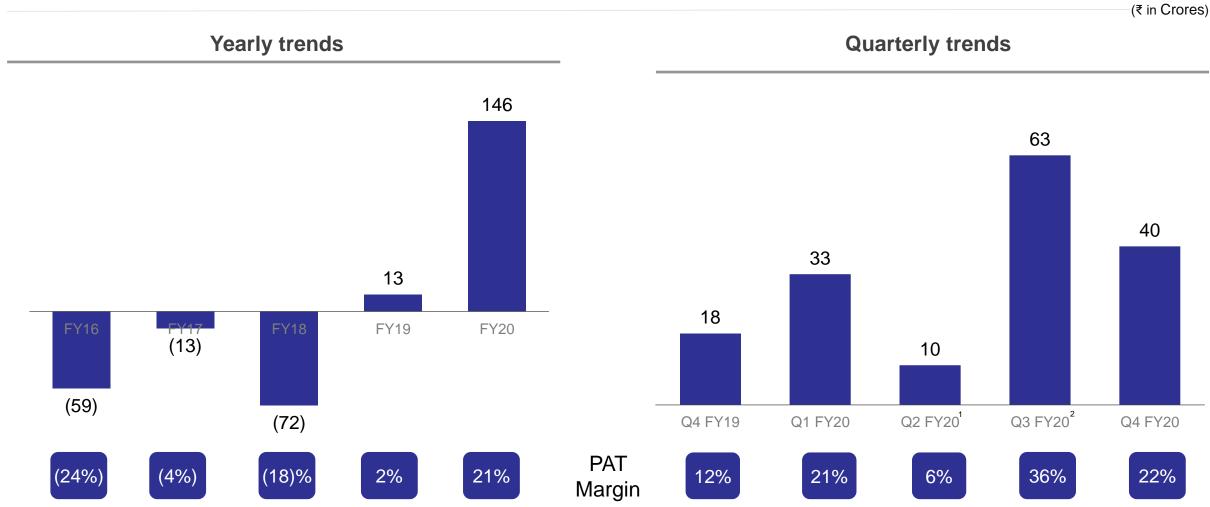
\* The company has adopted IND AS -116 from 1st April 2019, impacting EBITDA by increase of Rs. 4.5 Crores in Q1 FY20 and Rs. 4.8 crores in Q2 FY20 and Rs. 4.8 crores in Q3 FY20 and Rs. 4.4 crores in Q4 FY20

### **EBIT - Standalone**



(₹ in Crores)

### **PAT - Standalone**



Note:

1.Net Profit for the quarter ending September 30, 2019 included one-time impact of Rs. 31.4 Crore related to change in tax rate and law as the Company has opted to move to 25% tax regime as per the option given in Taxation Amendment Ordinance 2019

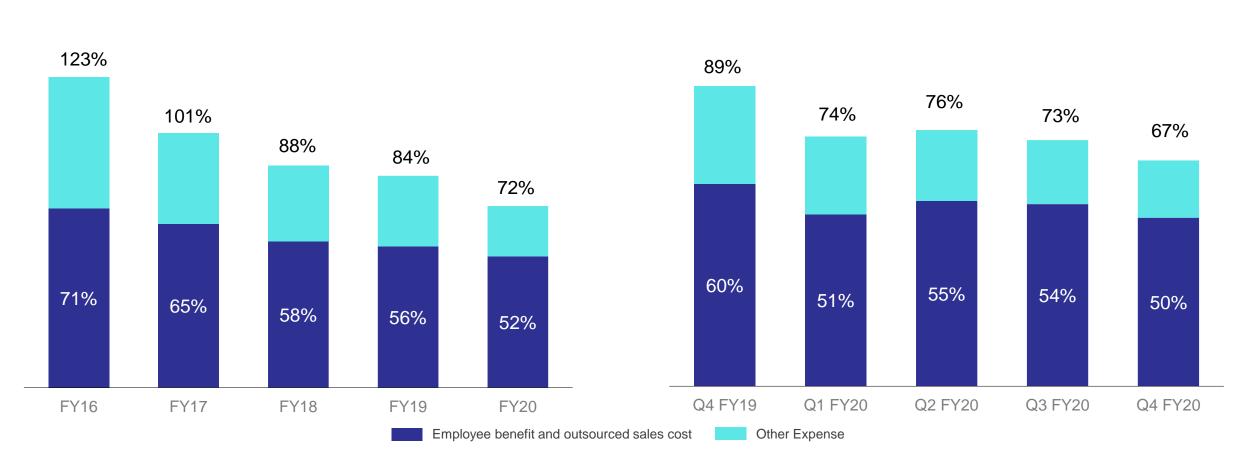
2.Net Profit for the quarter ending December 2019 included Deferred Tax Credit of Rs. 22.9 Crores on account of certain timing differences pertaining to earlier years.

### Margin Leverage - Standalone

Yearly trends

(Total expenses as a % of revenue from operations Standalone)

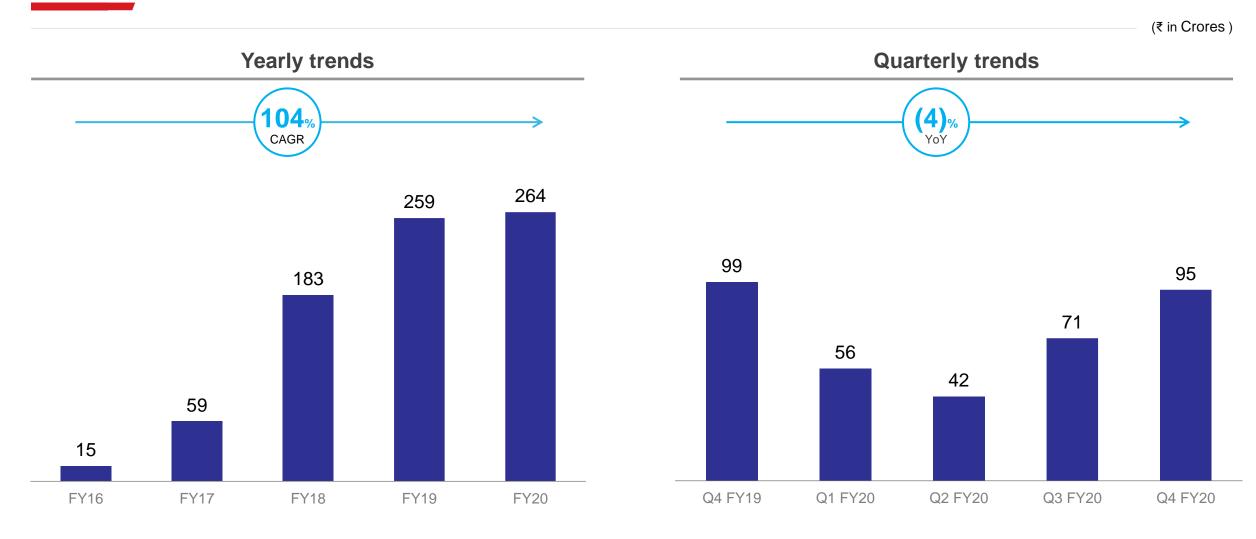
#### **Quarterly trends**



\* The company has adopted IND AS -116 from 1st April 2019, impacting margin leverage by 3% in Q1FY20, Q2FY20 ,Q3 FY20 and Q4FY20

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### **Cash Generated From Operating Activities - Standalone**



### **Cash And Investments\* - Standalone**



• Refers to Cash and Cash Equivalents and investments in Mutual Funds in the financial statements

• During Q2FY20, the company has made an investment of Rs 31.2 crores in Simply Vyapar Apps Pvt Ltd

During Q4FY20, company has paid interim dividend amounting to Rs. 28.9 crores

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### **Financial Performance – Standalone**

(₹ in Crores)

Financial Metrics	Q4 FY20	Q4 FY19	YoY Change	Q3 FY20	QoQ Change	FY20	FY19	Yo Y Change
Revenue from Operations	166	135	23%	161	3%	624	497	25%
Other Income	17	10	74%	16	5%	68	36	90%
Total Income	183	145	26%	177	3%	692	533	30%
Manpower and Outsourced Sales Cost	82	81	2%	87	(6%)	327	279	17%
Other Operating Expense	30	39	(25%)	29	2%	124	138	(11%)
Total Expenses	112	120	(7%)	116	(4%)	451	418	8%
EBITDA	54	15	264%	44	22%	173	80	117%
EBITDA Margin(%)	33%	11%		27%		28%	16%	
Depreciation and Amortisation Expense	6	1	384%	6	2%	21	4	423%
Others <sup>1</sup>	9	-	-	1	-	10	65	(84%)
Profit Before Tax	57	24	141%	54	<b>5%</b>	210	46	353%
Tax Expense <sup>2</sup>	17	6	198%	(9)	-	64	34	89%
Net Profit	40	18	123%	63	(37%)	146	13	1061%
Net Profit Margin(%)	22%	12%		36%		21%	2%	
EPS (Rs.)	13.9	6.3	122%	21.9	(37%)	50.7	4.9	942%
Cash Generated from Operating Activities	95	99	(4%)	71	34%	264	259	2%
Collections from Customers	202	204	(1%)	178	13%	722	661	<b>9%</b>

#### Notes

1. Others include - Finance Cost, Net Loss on Financial Liability at FVTPL and Exceptional items

2. a) Tax expense for the quarter ending December 31, 2019 includes Deferred Tax credit of Rs 22.9 Crore on account of certain timing differences pertaining to the earlier years.

2. b) Tax expenses for the quarter ending September 30, 2019 included one-time impact of Rs. 31.4 Crore related to change in tax rate and law as the Company has opted to move to 25% tax regime as per the option given in Taxation Amendment Ordinance 2019.



### **Balance Sheet - Standalone**

Assets	FY20	FY19
PPE <sup>1</sup> ,CWIP <sup>1</sup> and Intangible assets, other		
non -current assets	5.5	9.8
Right-of-use asset	80.0	-
Investment in subsidiaries and associates	31.6	0.4
Financial assets	01.0	0.1
Bank Deposits	35.0	-
Others	13.9	12.5
Deferred and Non-current tax asset	45.5	85.8
Total Non-Current Assets	211.4	108.5
Financial assets		
Cash & Investments	885.3	677.8
Others	9.9	17.2
Current Tax and other current assets	12.2	15.4
Total Current Assets	907.4	710.3
Total Assets	1,118.8	818.8

#### Notes

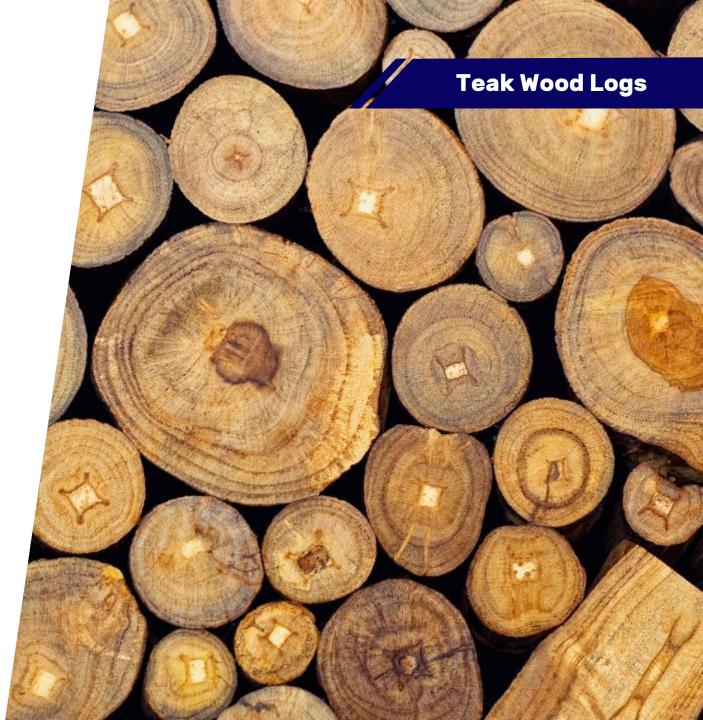
1. PPE: Property, plant and equipment, CWIP: Capital Work in Progress

Equity and Liabilities	FY20	FY19
Total Equity	274.5	160.7
Financial liabilities		
Lease Liabilities	61.2	-
Others	-	0.3
Provisions	25.8	9.4
Contract liabilities	269.7	229.8
Total Non-current Liabilities	356.8	239.5
Financial liabilities		
Lease Liabilities	15.3	-
Others	43.1	42.5
Provisions	4.0	6.7
Contract liabilities	413.8	355.3
Other current liabilities	11.3	14.1
Total Current Liabilities	487.5	418.6
Total Equity and Liabilities	1,118.8	818.8

(₹ in Crores)



## Financial Performance Consolidated Section





### **Financial Performance – Consolidated**

(₹ in Crores)

Financial Metrics	Q4 FY20	Q4 FY19	Yo Y Change	Q3 FY20	QoQ Change	FY20	FY19	Yo Y Change
Revenue from Operations	170	138	23%	165	3%	639	507	26%
Other Income	17	15	16%	17	4%	69	41	67%
Total Income	187	153	23%	181	3%	707	548	<b>29%</b>
Manpower and Outsourced Sales Cost	86	84	3%	90	(5%)	339	288	18%
Other Operating Expense	32	34	(8%)	31	2%	131	138	(5%)
Total Expenses	118	118	(0%)	121	(3%)	470	425	11%
EBITDA	52	20	160%	44	20%	169	82	105%
EBITDA Margin(%)	31%	15%		26%		26%	16%	
Depreciation and Amortisation Expense	6	1	380%	6	2%	21	4	412%
Others <sup>1</sup>	1	-	-	(0)	-	2	65	(97%)
Profit Before Tax	61	34	<b>82%</b>	53	15%	211	54	292%
Tax Expense <sup>2</sup>	17	6	207%	(9)	-	64	34	89%
Net Profit	44	28	57%	62	(29%)	147	20	635%
Net Profit Margin(%)	24%	18%		34%		21%	4%	
EPS (Rs.)	15.4	9.9	56%	21.5	(28%)	51.1	7.7	560%
Cash Generated from Operating Activities	94	98	(5%)	71	33%	261	255	2%
Collections from Customers	206	208	(1%)	184	12%	738	671	10%

#### Notes

1. Others include - Finance Cost, Net Loss on Financial Liability at FVTPL and Share in net profit /(loss) of associates

2. a) Tax expense for the quarter ending December 31, 2019 includes Deferred Tax credit of Rs 22.9 Crore on account of certain timing differences pertaining to the earlier years.

2. b) Tax expenses for the quarter ending September 30, 2019 included one-time impact of Rs. 31.4 Crore related to change in tax rate and law as the Company has opted to move to 25% tax regime as per the option given in Taxation Amendment Ordinance 2019.



### **Balance Sheet - Consolidated**

Assets	FY20	FY19
PPE <sup>1</sup> ,CWIP <sup>1,</sup> Intangible assets, other non- current assets	7.6	10.0
Right-of-use asset	80.0	-
Investment in subsidiaries and associates Financial assets	29.6	-
Bank Deposits	35.0	-
Others	5.2	3.7
Deferred and Non-current tax asset	45.7	85.8
Total Non-Current Assets	203.0	99.5
Financial assets		
Cash & Investments	895.7	685.2
Others	11.0	18.0
Current Tax and other current assets	13.2	18.1
Total Current Assets	920.0	721.3
Total Assets	1,122.9	820.8

#### Notes

1. PPE: Property, plant and equipment, CWIP: Capital Work in Progress

(₹ in Crores)

Equity and Liabilities	FY20	FY19
	075.4	450.0
Total Equity	275.1	159.9
Financial liabilities		
Lease Liabilities	61.2	-
Others	-	0.3
Provisions	26.5	9.6
Contract liabilities	269.7	229.8
Total Non-current Liabilities	357.5	239.7
Financial liabilities		
Lease Liabilities	15.3	-
Others	43.9	43.8
Provisions	4.0	6.9
Contract liabilities	415.6	356.2
Other current liabilities	11.6	14.3
Total Current Liabilities	490.4	421.2
Total Equity and Liabilities	1,122.9	820.8

### **Revenue – Legal Entity View**

(₹ in Crore)

Particulars	Q4 FY19	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20
Revenue from Operations					
IndiaMart Intermesh Ltd	135	144	153	161	166
Ten Times Online Pvt Ltd	2	2	3	4	4
Pay With IndiaMART Pvt Ltd	0.6	0.6	0.7	0.8	0.8
Tolexo Online Pvt Ltd	0.1	0.1	0.0	0.1	0.1
	138	147	157	165	170
Inter Company Adjustments	(0.2)	(0.1)	(0.1)	(0.1)	(0.1)
Total Revenue from Operations	138	147	157	165	170

~97% of revenue contributed by Indiamart standalone business



### **Historical Financial Metrics**

(₹ in Crore Consolidated)

Financial Metrics	FY-16	FY-17	FY-18	FY-19	FY-20
Total Income	251	332	430	548	707
Revenue from Operations	246	318	411	507	639
EBITDA	(126)	(54)	47	82	169
EBITDA Margin (%)	(51%)	(17%)	11%	16%	26%
EBIT	(129)	(59)	44	78	148
EBIT Margin (%)	(53%)	(19%)	11%	15%	23%
Adjusted Net Profit for the period*	(124)	(45)	63	85	147
Adjusted Net Profit Margin (%)	(50%)	(14%)	15%	16%	21%
Net Profit for the period	(132)	(64)	55	20	147
Cash Generated from Operating Activities	(56)	(1)	179	255	261
Collections from Customer	341	386	509	671	738
Deferred Revenue (period end)	257	325	424	586	685
Cash and Investments (period end)	159	177	388	685	931

Net Profit has been adjusted for FVTPL expenses or adjustments and one time benefits of Deferred Tax
Deferred revenue include Advances from Customers





## IndiaMART Key Subsidiaries & Associates





### Pay With IndiaMART Private Limited



Facilitates online collections via various online modes such as credit cards, debit cards, Netbanking etc



**100% Buyer Protection** 

Pay with IndiaMART and secure your Payments



Buy Now, Pay At Ease

Buy from premium suppliers and pay in EMI

(Easy Monthly Instalment's)



**Multiple Payment Options** 

All major credit/debit cards, netbanking and wallet options available.



**World Class Security** 

Buy from sellers across India with a secure payment network.



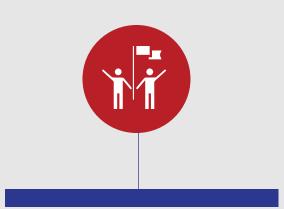




10times is used by millions every day to decide which event to go, whom to meet in over 10,000 cities across 150+ countries



Helps people discover relevant events



Builds an amazing participating experiences



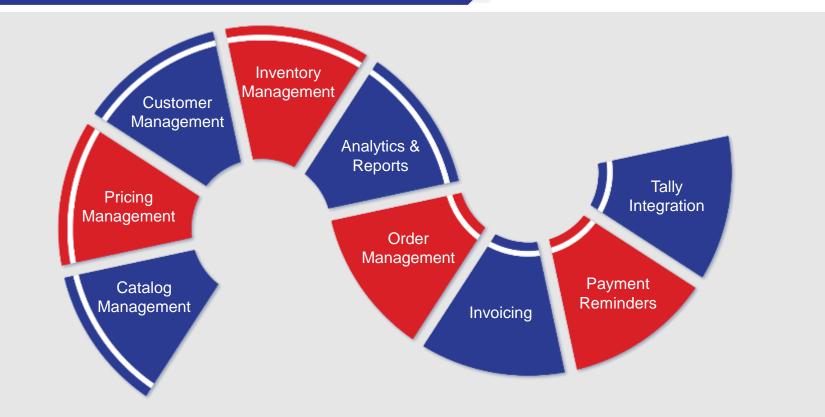
Enables events to create amazing experiences



### **Tolexo Online Private Limited (Pooraa)**

## pooraa

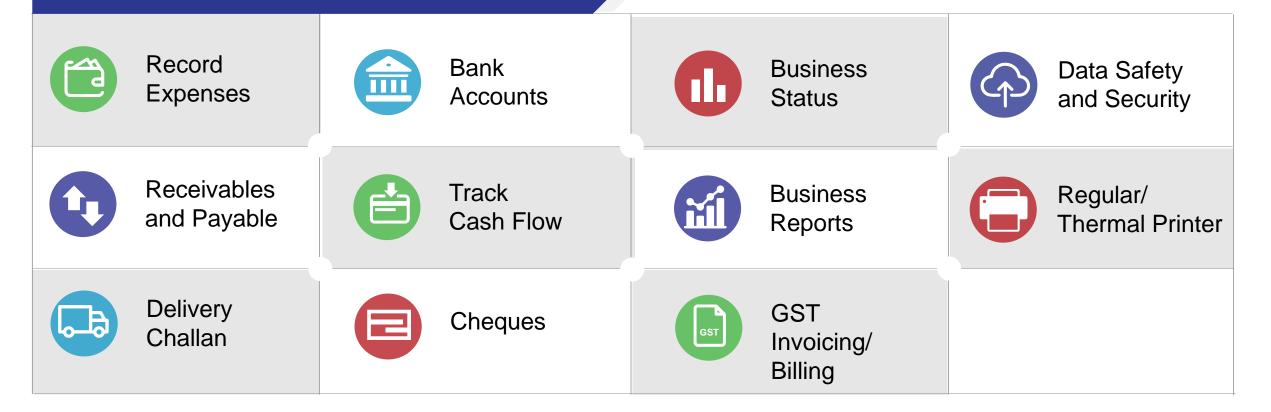
Pooraa brings a simple & easy-to-use system that helps manage business better while offering a world-class ordering experience to customers



### **Simply Vyapar Apps Private Limited**



Vyapar, a mobile-based business accounting software for small businesses





## Team





### **Senior Management Team**



**Dinesh Chandra Agarwal** Managing Director and Chief Executive Officer

#### Education

 Bachelor's degree in Computer Science and Engineering from HBTI, Kanpur University

#### **Industry experience**

- Founded IndiaMART
- HCL America, Inc., Centre for Development of Telematics (C-Dot), CMC Limited



Brijesh Agrawal Whole-time Director

#### **Education**

 Master's degree in Management Science from University of Lucknow and a PGDM from New Delhi

#### Industry experience

- Co-founded IndiaMART
- H N Miebach Logistics India Private Limited



Prateek Chandra Chief Financial Officer

#### Education

 Chartered Accountant and a Bachelor's degree from SRCC, Delhi University

#### Industry experience

 KPMG, Exl, HT Media Limited



Dinesh Gulati Chief Operating Officer

#### Education

 Bachelor's degree in Chemical Engineering from Kanpur University and an MBA from FMS, University of Delhi

#### Industry experience

 Kodak India Limited, Bharti Airtel, Reliance Communications, Indian Express



Amarinder S. Dhaliwal Chief Product Officer

#### Education

 Bachelor's degree in Textile Technology from IIT Delhi and a PGDM from IIM, Ahmedabad

#### **Industry experience**

- Micromax, BCCL, Times Internet, SBI Capital Markets
- Founded Done by None

### Independent and Non-Executive Directors



Vivek Narayan Gour Independent Director

#### **Education**

 Bachelor's degree from the University of Bombay and an MBA from University of Delhi

#### Industry experience

 IL&FS, Tata Finance Limited, Genpact India, GE Capital Services India



Rajesh Sawhney Independent Director

#### Education

 Bachelor's degree in Engineering from University of Delhi and a Master's degree in Management Studies from University of Bombay

#### Industry experience

Reliance Entertainment Limited, Times Internet, InnerChef, GSF Accelerator



Elizabeth Lucy Chapman Independent Director

#### Education

 Chartered Financial Analyst and a Bachelor's degree from Edinburgh University, United Kingdom

#### **Industry experience**

 DBS Bank Limited, Goldman Sachs International, The Welcome Trust Limited, Nahar Credits Private Limited, Wonga, ZestMoney



Dhruv Prakash Non-executive Director

#### **Education**

 Master's degree from Meerut University and a PGDM from IIM, Ahmedabad

#### **Industry experience**

 Korn/Ferry International Private Limited, Helion Ventures Private Limited, Hewitt Associates (India) Private Limited, Amar Dye-Chem Limited, DCM Toyota Limited



### 3,307 Employees



21% Employees with 5+ years







#### ~ 22% Of Our Employees Are Women



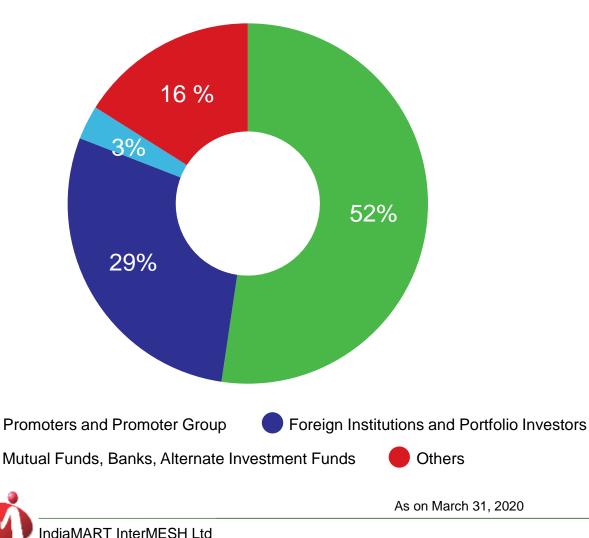




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### **Shareholding Pattern**

Total Shares Outstanding as on March 31, 2020 - 28,919,820



Few of the Foreign Portfolio Investors and Foreign Companies holding 1% or more of the total number of shares

- Steadview Capital Mauritius Limited
- Saif India Vi Fii Holdings Limited
- Kuwait Investment Authority Fund 225
- Westbridge Crossover Fund, LLC
- Intel Capital (Mauritius) Limited
- Amadeus Iv Dpf Limited
- Amadeus Eiii Lp



## **COVID 19 Update**





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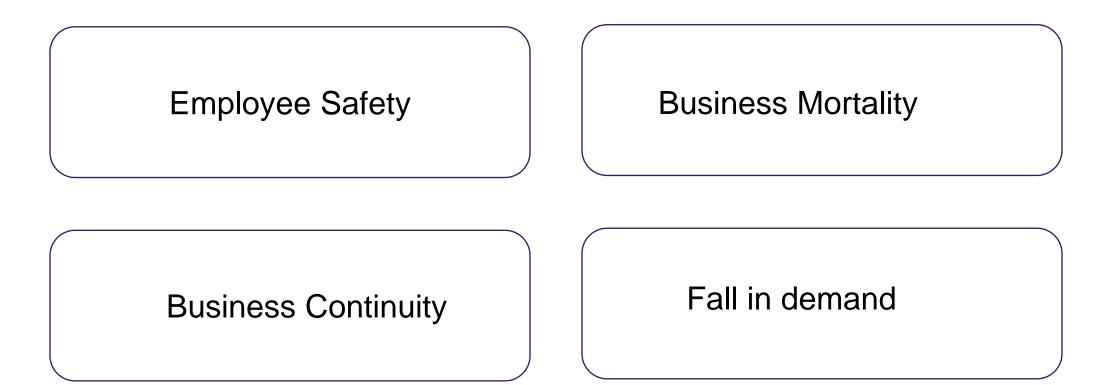
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### **COVID 19 - Immediate Challenges**







- 1. Business Mortality- 10-20% of paying subscriber base
- 2. Traffic impacted by 50%
- 3. Non conducive market for new sales
- 4. Severe impact on cash generated from operations

### Measures taken by us

- 1. Enabled remote working to ensure business continuity
- 2. Customer retention measures
  - Discounts
  - Relaxed payment terms
- 3. Buildup of emerging new Categories
  - Sanitization, Safety, Hospital, Pharmaceutical, Food Supply
- 4. Digital/Tele based sales

### **Cost Optimization Initiatives**

- 1. Manpower Cost
  - Not done any layoffs
  - Appraisals Deferred
  - No Incentives and Variable pay
  - Temporary Salary Rationalization
- 2. Other cost
  - Cut discretionary spends
  - Ongoing cost rationalization





Accelerated internet adoption

Openness to online/tele sales

Make in India push



### Our Edge in these testing times

Negative working capital driven by long term subscription Strong Balance sheet with Cash Reserves

Diversification across Categories & Geographies

**Brand Awareness** 



# indiamart

## Thank You

#### **Corporate Office**

Tower 2, Assotech Business Cresterra, Floor No.6, Plot No.22, Sec 135, Noida-201305, U.P. Registered Office:

1st Floor, 29-Daryaganj, Netaji Subash Marg, Delhi – 110002. For any queries, please contact: investors@indiamart.com **CIN :** 

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