Max India Limited

Investor Release

Quarter and nine months ended December 31, 2019

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Max India – Key Highlights (Q3FY20)

- Max Healthcare: Net revenue grows 12% to Rs. 749 Cr. EBITDA at Rs. 121 Cr, grows 92%. Sequential expansion trend in EBITDA Margin continues with margin touching all time high of 16.2% in Q3FY20
- Max Healthcare: PAT of Rs. 52 Cr. in Q3FY20 against a loss of Rs. 7 Cr. in the corresponding previous quarter
 - Antara Growth: Antara launched second community in Noida on 15th Jan 20, encouraging initial response...

 15 bookings received, 12 in hot pipeline. Care Homes (Assisted Living) Pilots Gurgaon launch by Mar'20 and Delhi launch by Q1FY21. Antara forays in Care@Home for Seniors vertical (or Home Care), launch planned by Q1FY21
 - Antara Doon: 123 units sold (PY 107). 85 residents have moved in. Sales Collections of Rs 332 Cr (PY Rs 274 Cr). Of the investment of Rs. 284 Cr. in Doon; investment of Rs 150 Cr. in learnings from Doon and interest cost because of prolonged sales period caused by unprecedented slowdown in residential real estate impaired in Max India in line with shift in growth strategy of Antara from asset heavy model to asset light model
- Max Bupa Divestment: Divestment of 51% stake in Max Bupa to True North concluded in Dec'19. Consequently, Max India has a treasury corpus of Rs. 516 Cr. to take care of its future plans





MAX INDIA LIMITED

MAX HEALTHCARE

www.maxhealthcare.in



MHC Network* (Financial Snapshot – Q3FY20)



Revenue

- Net revenue for Q3FY20 grows **12%** to **Rs. 749 Cr**. This is 5th quarter in a row reporting growth in Revenues, EBITDA and Operating Margin y-o-y
- Oncology & Ortho specialities outpace overall growth, grows by 19% and 15%
- Seasoned physicians hired this quarter to spruce up Orthopaedics, Cardiac & Endocrinology specialties
- Avg. Revenue/Occupied Bed day in Q3FY20 improves to Rs 50,250, grows 11%

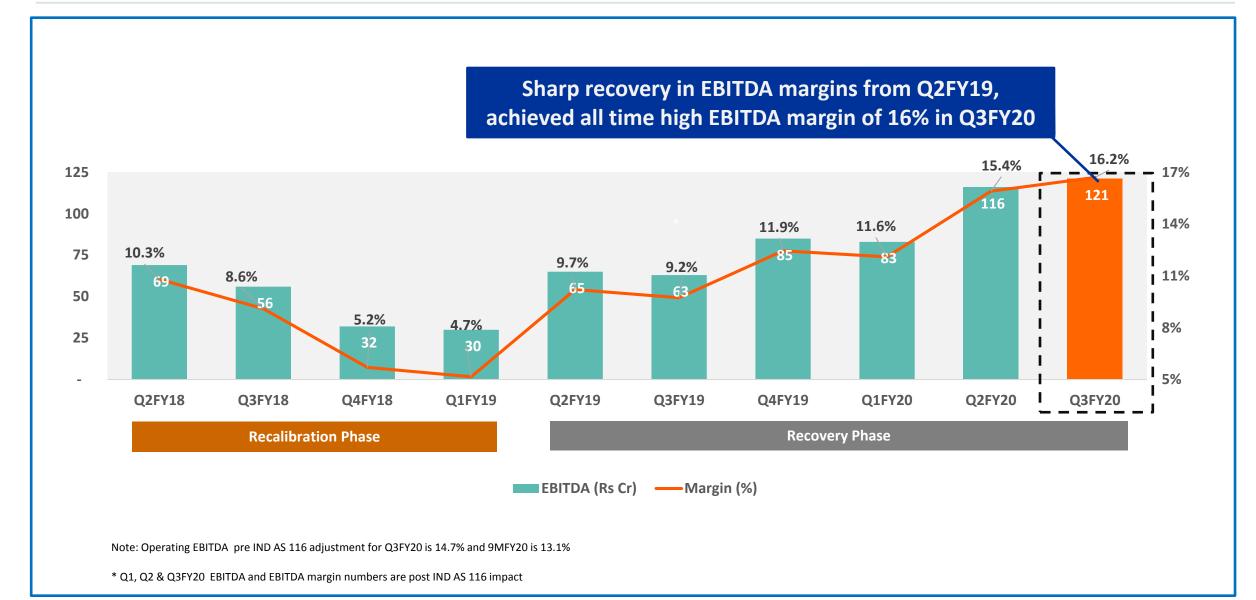
Profitability

- EBITDA for Q3FY20 at **Rs. 121 Cr**, grows **92%**; driven by higher revenue and strict cost actions. EBITDA Margin for Q3FY20 at **16.2%**, improved by **686 bps**
- Saket complex EBITDA for Q3FY20 at Rs. 45 Cr, grows 83%; EBITDA Margin at 16.6%, improved by 674 bps
- East Delhi complex EBITDA for Q3FY20 at **Rs. 36.5 Cr**, grows **31**%; EBITDA Margin at **17.7**%, improved by **243 bps**
- Profit after tax for Q3FY20 at Rs 52 Cr vs net loss of Rs 7 Cr last year



MHC has a delivered a sharp improvement in EBITDA and Margins that were temporarily hit by voluntary recalibration of business over 6 months





^{*}The above results are for MHC Network of hospitals, includes results for Max Super Specialty Hospital, Saket, unit of Devki Devi Foundation, Max Super Speciality Hospital, Patparganj, unit of Balaji Medical and Diagnostic Research



MHC Network* - Performance Dashboard (Q3 & 9MFY20)



Koy Business Drivers	Q	Quarter Ended			Growth (%)		Nine months Ended	
Key Business Drivers	Dec-19	Sep-19	Dec-18	Q-o-Q	Y-o-Y	Dec-19	Dec-18	Growth
a) Financial Performance								
Revenue (Gross)	806	820	738	-2%	9%	2,405	2,158	11%
Revenue (Net)	749	753	672	-1%	12%	2,216	1,971	12%
Direct Costs								
Material Cost	184	184	168	0%	10%	549	498	10%
Clincian Payout	122	122	112	1%	10%	364	332	9%
Contribution	442	447	392	-1%	13%	1,303	1,141	14%
Contribution Margin^	59.0%	59.4%	58.4%	(35) bps	66 bps	58.8%	57.9%	92 bps
Indirect Costs								
Personnel Cost	193	193	186	0%	4%	583	548	6%
Other Indirect overheads	97	109	106	-10%	-9%	308	329	-6%
HO Costs	31	30	37	4%	-15%	93	107	-13%
EBITDA*	121	116	63	5%	92%	320	157	103%
EBITDA Margin^	16.2%	15.4%	9.4%	80 bps	686 bps	14.4%	8.0%	639 bps
Finance Cost*	40	44	35	-9%	13%	124	96	30%
Cash Profit	81	72	28	13%	191%	195	61	219%
Depreciation*	42	40	35	-	21%	122	110	11%
Profit /(loss) before tax	39	32	(7)	> 100%	> 100%	73	(49)	> 100%
Tax	(12)	2	-			(9)	3	
Profit /(loss) after tax	52	30	(7)	> 100%	> 100%	82	(51)	> 100%
b) Financial Position								
Net Worth**						771	848	-9%
Shareholder Loan (from Radiant)						439	-	
Net Debt**						1,019	1,272	-20%
Tangible Fixed Assets - Gross Block**						2,407	2,291	5%

Note: Dec 18 figures have been restated, wherever required, to make them comparable with those of Dec 19

Marketing and Employee discount earlier being reported as part of expense now reduced from Revenue

^{*} IND AS 116 Adjustment P&L Impact in FY20: Lower Lease Rentals (Q3 Rs 9 Cr; 9M Rs 26 Cr); Higher Finance cost (Q3 Rs 6 Cr; 9M 17 Cr); Higher Depreciation (Q3 Rs 4 Cr; 9M Rs 13 Cr)

^{**} IND AS 116 Adjustment Balance sheet Impact – Higher Net Debt - Finance lease liability Rs 226 Cr; Increase in Fixed Asset - Right of use Asset Rs 144 Cr & Lower Net worth Rs 82 Cr

^{*}The above results are for MHC Network of hospitals, includes results for Max Super Specialty Hospital, Saket, unit of Devki Devi Foundation, Max Super Speciality Hospital, Patparganj, unit of Balaji Medical and Diagnostic



MAX INDIA LIMITED MHC Network* – Performance Dashboard (Q3 & 9MFY20)



Kon Business Drivers	Quarter Ended			Growth (%)		Nine months Ended		Y-o-Y
Key Business Drivers	Dec-19	Sep-19	Dec-18	Q-o-Q	Y-o-Y	Dec-19	Dec-18	Growth
a) Patient Transactions (Nos. in lacs)								
Inpatient Procedures	0.49	0.51	0.46	-4%	6%	1.48	1.42	5%
Day care Procedures	0.13	0.15	0.12	-14%	7%	0.41	0.34	18%
Outpatient Registrations	17.41	19.51	16.83	-11%	3%	55.61	51.77	7%
Total	18.02	20.17	17.41	-11%	4%	57.50	53.53	7%
b) Average Inpatient Operational Beds	2,370	2,385	2,383	-1%	-1%	2,375	2,379	0%
c) Average Inpatient Occupancy	73.6%	75.2%	74.2%	(163) bps	(60) bps	74.0%	73.1%	93 bps
d) Average Length of Stay (days)	3.53	3.48	3.42	-1%	-3%	3.45	3.41	-1%
e) Average Revenue/Occupied Bed Day (Rs)	50,252	49,607	45,367	1%	11%	49,717	45,120	10%
f) Other Operational Data								
Physicians	3,221	3,213	3,136	0%	3%	3,221	3,136	3%
Employees	9,982	10,152	9,715	-2%	3%	9,982	9,715	3%
Customer Base (in lacs)	50.7	49.4	45.3	3%	12%	50.7	45.3	12%

^{*}The above results are for MHC Network of hospitals, includes results for Max Super Specialty Hospital, Saket, unit of Devki Devi Foundation, Max Super Speciality Hospital, Patparganj, unit of Balaji Medical and Diagnostic Research Centre; Saket City Hospital unit of Gujarmal Modi Hospital & Research Centre and Max Multi Speciality Hospital Greater Noida unit of Four Season Foundation



MAX INDIA LIMITED MHC Network* – Performance Dashboard (Q3 & 9MFY20)



Voy Business Drivers	Unit	Quarter Ended			Growth (%)		Nine months Ended		Y-o-Y
Key Business Drivers		Dec-19	Sep-19	Dec-18	Q-o-Q	Y-o-Y	Dec-19	Dec-18	Growth
Saket Complex									
a) Financial Performance									
Revenue(Net)	Rs. Cr	270	272	248	-1%	9%	803	735	9%
EBITDA	Rs. Cr	45	41	24	8%	83%	116	73	58%
EBITDA Margin	%	16.6%	15.2%	9.9%	140 bps	674 bps	14.5%	10.0%	446 bps
b) Average Inpatient Operational Beds	No.	768	768	768	0%	0%	768	769	0%
c) Average Inpatient Occupancy	%	71.4%	73.8%	74.5%	(239) bps	(305) bps	72.9%	73.8%	95 bps
d) Average Revenue/Occupied Bed Day	Rs.	58,601	57,584	52,944	2%	11%	57,509	52,314	10%
e) Average Length of Stay	(days)	3.66	3.66	3.82	0%	4%	3.68	3.77	2%
East Delhi Complex									
a) Financial Performance									
Revenue(Net)		206	204	183	1%	13%	605	527	15%
EBITDA	Rs. Cr	36	36	28	2%	31%	100	67	50%
EBITDA Margin	%	17.7%	17.4%	15.3%	26 bps	243 bps	16.6%	12.7%	395 bps
b) Average Inpatient Operational Beds	No.	730	710	702	3%	4.0%	711	698	1.9%
c) Average Inpatient Occupancy	%	78.8%	80.7%	82.2%	(191) bps	(342) bps	80.4%	80.4%	(6) bps
d) Avg. Revenue/Occupied Bed Day	Rs.	41,956	42,790	37,779	-2%	11%	42,070	37,900	11%
e) Average Length of Stay	(days)	3.63	3.63	3.55	0%	-2%	3.61	3.55	-2%

^{*}The above results are for MHC Network of hospitals, includes results for Max Super Specialty Hospital, Saket, unit of Devki Devi Foundation, Max Super Speciality Hospital, Patparganj, unit of Balaji Medical and Diagnostic Research Centre; Saket City Hospital unit of Gujarmal Modi Hospital & Research Centre and Max Multi Speciality Hospital Greater Noida unit of Four Season Foundation





MAX INDIA LIMITED

ADVAITA ALLIED HEALTH SERVICES LIMITED

www.antaraseniorliving.com



Max India – Advaita Overview



ANTARA

Senior Living - Invested Capital (Rs 395 Cr)



Cash as at Dec'19 - Rs 516 Cr



Max Towers (3 Floors; 61k sq ft)
Invested amount – Rs 93 Cr

1

Antara 1.0 - Dehradun (Asset Heavy) Invested Capital^ (Rs 284 Cr) Rs Cr Investment 284 Less: Impairment (150) Fair Value (Unsold inventory of 69 units, Ownership of Club House & Usable FSI)

Antara 2.0 - Growth (Asset Light) Invested Capital (Rs 110 Cr)

Residences for Seniors - Noida launched in Jan20

Care Homes (Assisted Living) – Pilots in Gurgaon & Delhi

Care@Home (Home care) - Pilot launch by Q1FY21

Utilization of cash received on Max Bupa divestment:

- Reserved for Proposed Capital
 Reduction Rs. 200 Cr. (exit option to shareholders who may choose not to participate in Max India's future growth prospects)
- Antara Growth Capital Rs. 300+ Cr.
 (to be deployed over next 3-4 years)

Annual Rental Income of Rs 6 Cr expected on fully leased out basis

- Lease agreement executed for renting out one of the 3 floors
- Search for Tenants for the other two floors underway

^ Equity – Rs 265 Cr; ICD – Rs 19 Cr



Antara Doon: 123 units sold (PY 107) out of total inventory 192 units; 85 residents have moved in the Community







Inventory	192 apart	ments			
Cumulative Sales	123 apartments				
Cumulative Sales Collections	INR 332 Cr				
Sales velocity per month (9MFY20) – Gross Net	2.8 1.7				
Selling Price per Sqft (9M FY20)	INR 11,850 per Sqft				
Unsold inventory at current selling price Investment in Clubhouse Usable Land	37% ~ INF INR 66 INR 17	Cr			
External Term Debt	INR 176	5 Cr			
Max India Investment	Gross Equity (-) Impairment Net Equity	INR 150 Cr			
	Debt (ICD)	INR 19 Cr			



Antara Noida: Our second community launched on 15th Jan 2020, encouraging response till date, 15 bookings received, 12 in hot pipeline





Encouraging response till date

• **Leads** generated: 531

• **Conversions**: 15 bookings (application money collected)

• **Pipeline**: 55 meetings done

• Hot pipeline: 12 prospects

- Channel Partners on Board: 8, over 100 FOS trained from top 5 channel partners
- Events done: 9 including MHC doctors & Vendors, MLI agents, Channel Partners ~250 participants
- Received positive response on Product, Services & Pricing

Phase 1

Acres (16,513 Sqm)

Residences

Apartments

Apartment Types



Equipped with all white goods

Senior specific design features for safety and comfort

Expansive Club spread over 3700 sq.m

24X7 Primary **Healthcare Facilities** & Emergency Response Team



Round-the- clock resident services team



Activities

residents

Convenient location tailored for of Sector 150 with easy connectivity



Trained professional team to fulfill all service requests



Like-minded neighborhood for an active social lifestyle



Update on Care Homes Pilots (Assisted Living) Gurgaon launch by March | Delhi launch in Q1 of FY20-21



- Market size : \$ 1 billion
- Product offering: Daily Living, Short and Long-Term stay, Respite Care, Memory care
- Differential pricing with Value and Premium version
- Unit economics: Steady state revenues of Rs 6-9 Cr with EBITDA of 19-23% per center, with breakeven in Year 2
- Peak Funding requirement **Rs 3 Cr** per center

Update on Care Homes Pilot ~Gurgaon | Delhi





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Discussions ongoin

Gurgaon

- 1. Property finalisation
- 2. Operational Planning incl SOP, Service delivery plan
- 3. Product offering & pricing
- 4. Design development & finalisation
- 5. Execution work at site
- 6. Annual Budget
- 7. Manpower planning & hiring started
- 8. Customer Acquisition ~BTL activities, Discussion with Doctors, end users
- 9. Contract and Documentation ~Customer, Hospital, Doctor contract



Delhi

1. Property finalisation



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