

### REF: CIL/CC/13/2024-25

### May 06, 2024

To,
The Department of Corporate Services,

The BSE Limited, P. J. Towers, Dalal Street, Mumbai- 400 001 To,

The Department of Corporate Services,

The NSE Limited 5<sup>th</sup> Floor, Exchange Plaza Plot No. C/ 1, G Block, Bandra – Kurla Complex,

Bandra (East), Mumbai - 400 051

Scrip Code: 531358 Scrip Code: CHOICEIN

### **Sub: Investor Presentation**

Please find enclosed a copy of Investor Presentation on the Audited Financial Results of the Company for the Quarter & Financial Year ended March 31, 2024.

Kindly take the above document on your record.

Thanking You,

Yours Truly,

For Choice International Limited

Karishma Shah

(Company Secretary & Compliance Officer)



# Connecting **PEOPLE** to **PROSPERITY**



Choice International Ltd. (BSE: 531358, NSE: CHOICEIN)

Q4 & FY24 Earnings Presentation



# **Company Overview**

One of the leading financial conglomerates with over a decade's expertise providing tech-led services



Ranked 5th amongst top full service broking firms in India



Strong Research Desk for both Institutional and Retail Investors



MSME focused lending business with tech-led robust underwriting process



Preferred advisor for various Mission Projects of the Government



PAN India Presence



Fintech ecosystem with a human touch











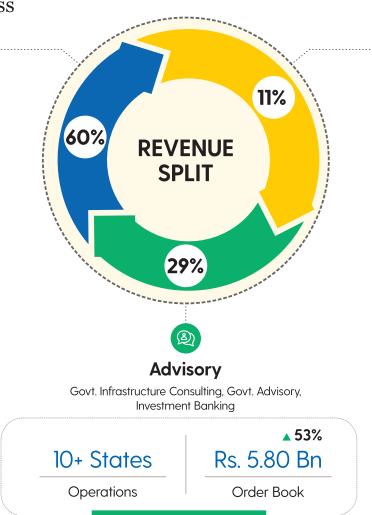
<sup>\*</sup>After excluding discount brokers and bank brokers

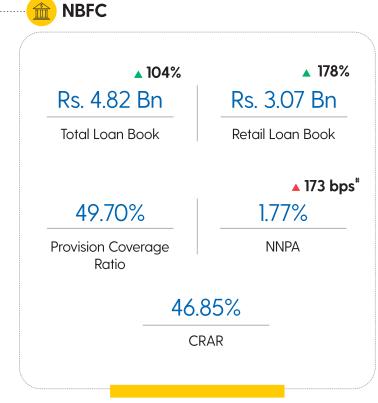


# **Key Highlights**

A diversified mix for sustainable business

Broking & Distribution Stock Broking, Wealth, Insurance **▲ 25% v** 8% 848K 194K+ **Demat Accounts Active Accounts ▲ 72% ▲ 31%** Rs. 353 Bn Rs. 6,249 Mn Stock Broking AUM Wealth Products AUM Insurance\*\* **▲ 212% ▲ 109%** Rs. 625 Mn 14,567 Insurance Premium No. of Policies Sold

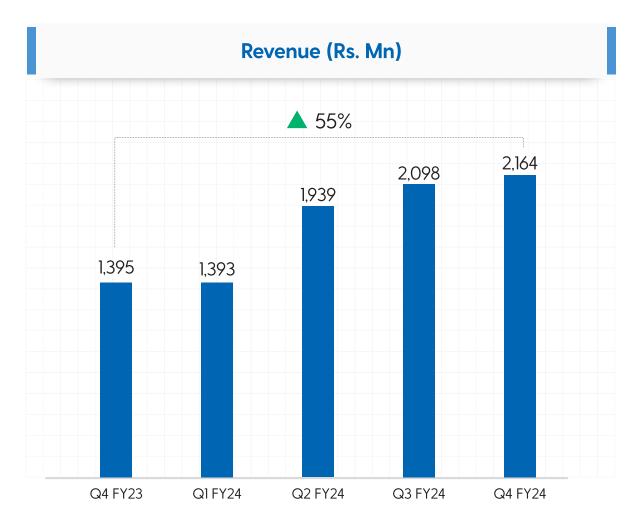


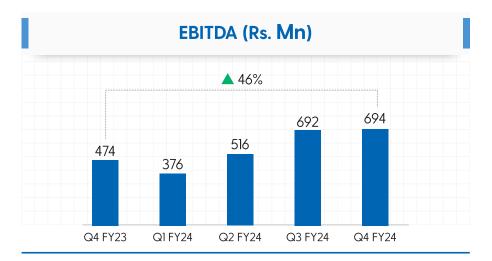


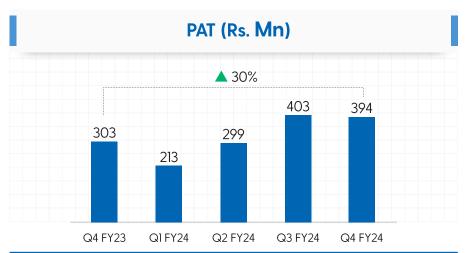
- NSE Active UCC List as on 31st Mar 2024
- Arrows and Figures indicate YoY change
- \*Increase is due to seasoning of Retail Loan book (refer NBFC slide for details)
- \*\*Numbers are for Q4 FY24



# Q4 FY24 Highlights



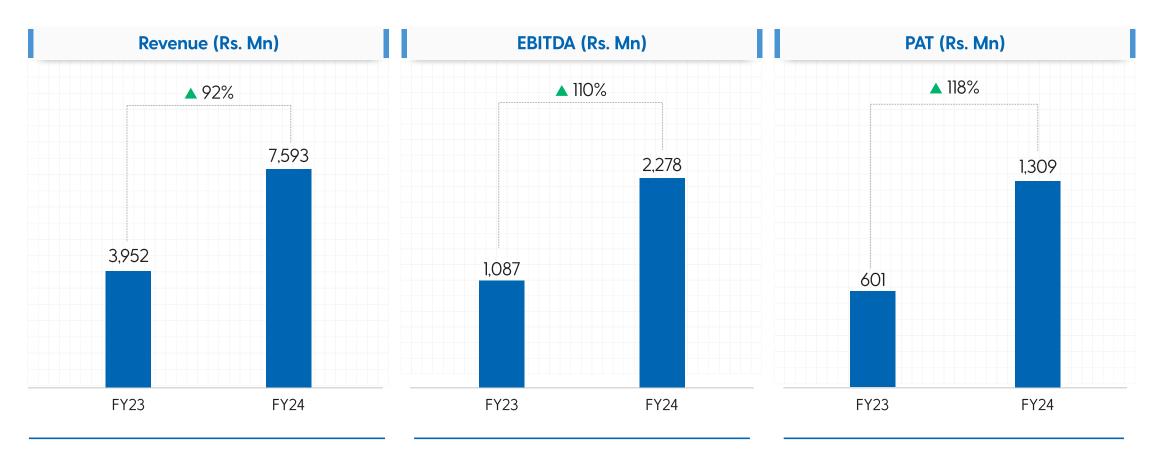




<sup>\*</sup>Figures indicate YoY Increase



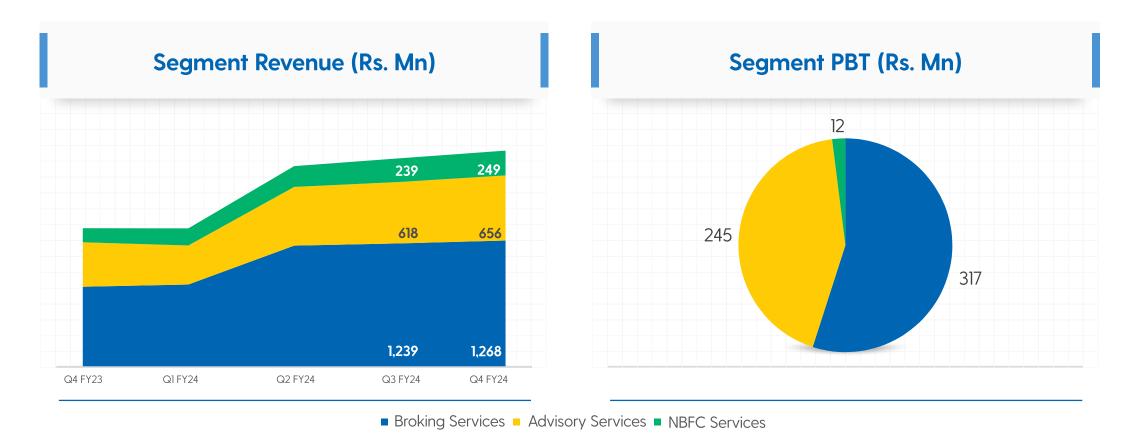
# **FY24 Highlights**



<sup>\*</sup>Figures indicate YoY Increase



# Q4 FY24 Highlights



### **Excludes:**

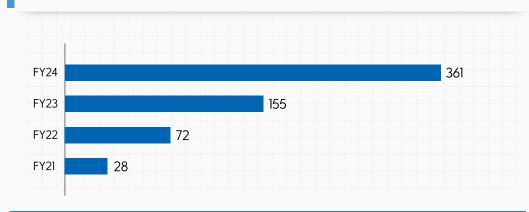
- · Unallocable revenue: Q3 FY24 44, Q4 FY24 38
- · Inter segment revenue elimination: Q3 FY24 41, Q4 FY24 47

### **Excludes:**

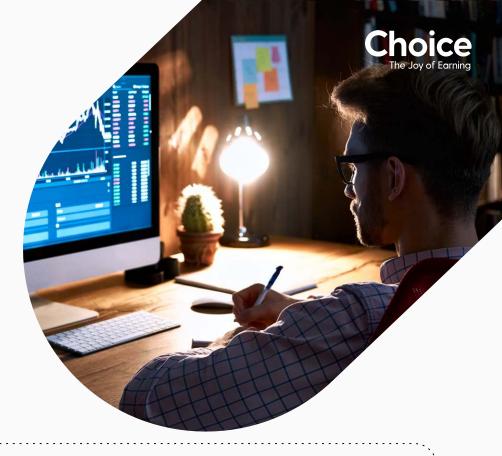
 $\cdot$  Other Unallocable expenditure net off Unallocable income: 21

# **Stock Broking - Industry Overview**

# **ADTO (Rs. Lacs Crores)**



Growing Industry
ADTO with
increasing share
from semi-urban
geographies and
steady growth of
retail participation



# Higher Compliance Costs Gradual Industry Consolidation Moderation in client accretion

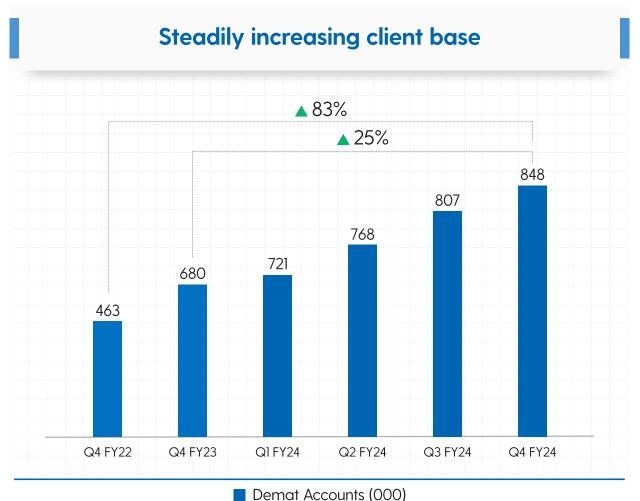
### Beneficial for Choice, being industry leader with:

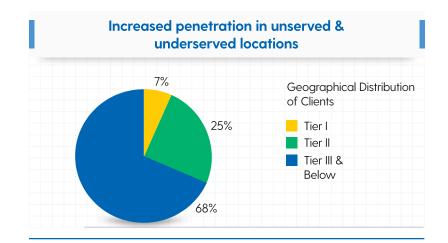
- Enhanced Revenue Streams through diversification
- Cross Sale Capability
- Low Acquisition Cost
- Focused on Tier 3 & below geographies
- Physical presence on ground

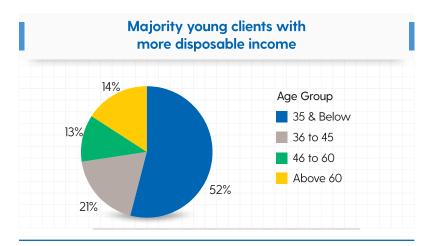
- Technology at core for increased operational efficiency
- Focus on Value Added Services like Wealth Management, Research, Advisory and Financial Planning to maximize Customer Engagement
- Potential Inorganic Growth



Expanding our PAN India reach and client demographic

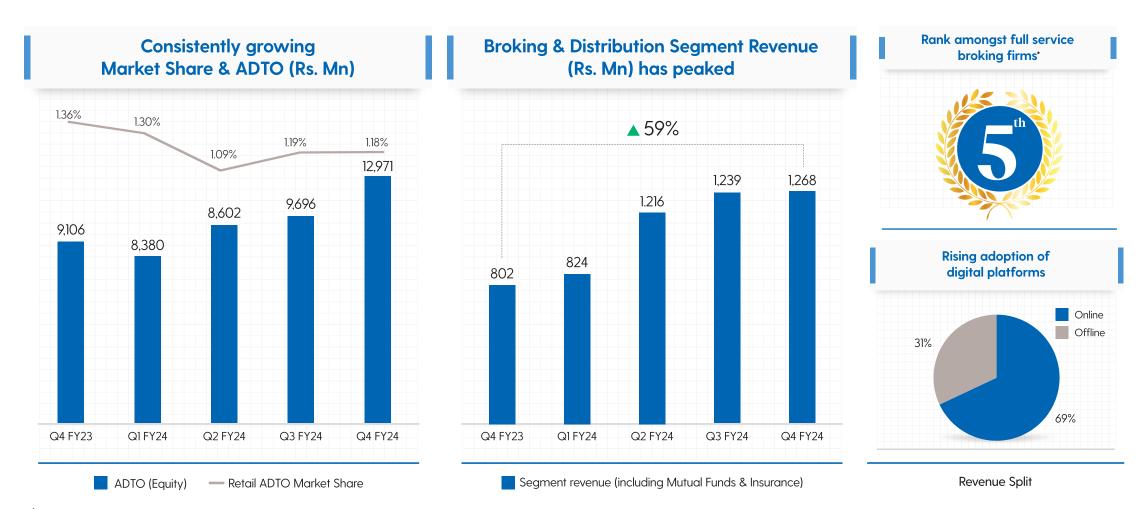








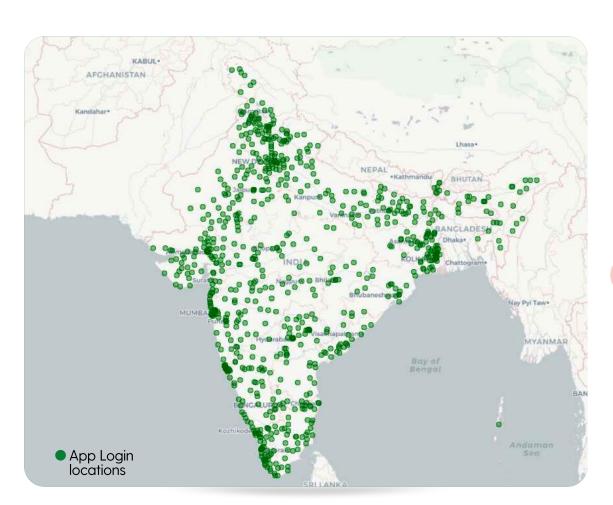
Expanding our PAN India reach and client demographic



<sup>\*</sup>After excluding discount brokers and bank brokers

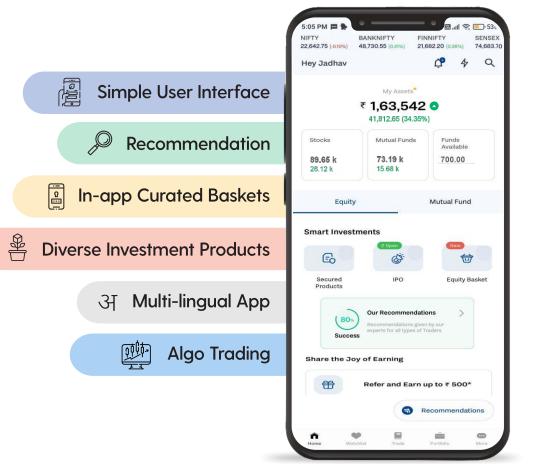


Expanding our PAN India reach and client demographic



# **Choice FinX**

One Customer, One Platform - Financial Services Super App



<sup>\*</sup>Some features are available only on Android



Simple User Interface, In-app Curated Baskets, Diverse Investment Products



# Margin Trading Funding (MTF) Order Type:

We've added the Margin Trading Funding order type, empowering users with more options for trading strategies



# Simplified Order Placement Journey:

We've revamped the order placement process across our App and Web platforms for a smoother experience. Additionally, on the Web platform, we've introduced a Draggable Order Window feature for traders' convenience.



# Auto Scalable Architecture:

Implemented an auto-scalable architecture that allowed us to increase our system's load capability from 5x to 10x, ensuring seamless service even during peak usage times.



# 46 Mn+

API requests served per day



1.30 Mn+

App Downloads



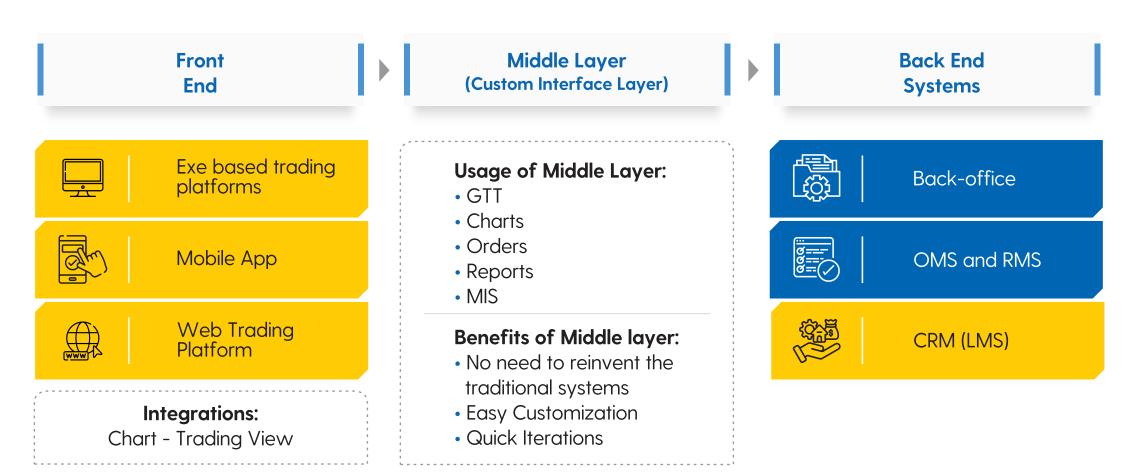
Single Sign On (SSO) across all products

Advance Orders - Bracket Orders, GTT, Cover Orders and Icebergs



# Tech Insights

Seamless collaborations, Cutting-edge features

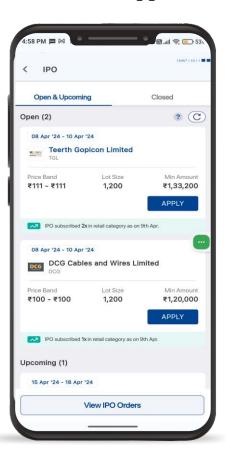




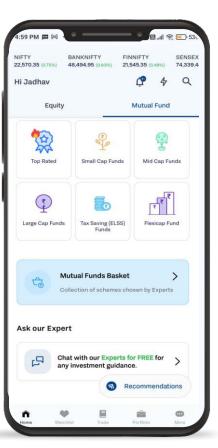
Simple User Interface, Recommendation, In-app Curated Baskets, Diverse Investment Products



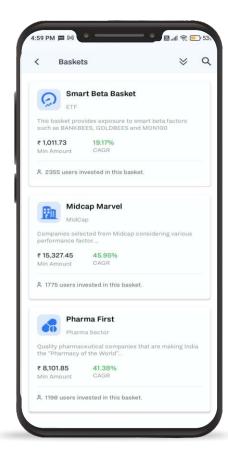
Users can trade BSE F&O SENSEX Contracts



Introduced our new IPO module



Enhancements in the Mutual Fund Section



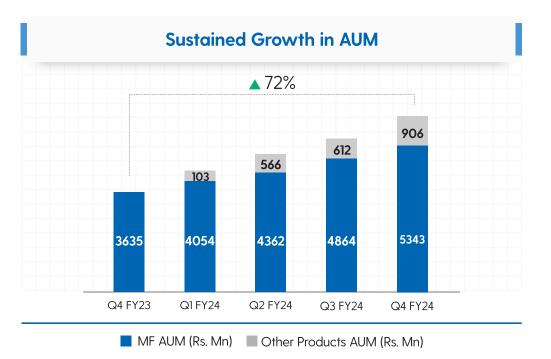
Customize your diversified investment portfolio

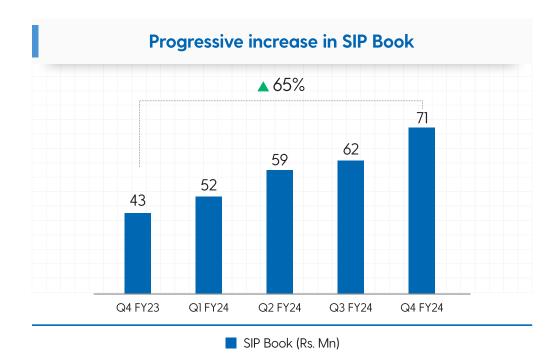
<sup>\*</sup>Some features are available only on Android



# **Stock Broking - Allied Products**

Maximizing growth of portfolio with a mix of products





Fleet of Products











ds Corporate Fixed
Deposits



Non-convertible Debentures

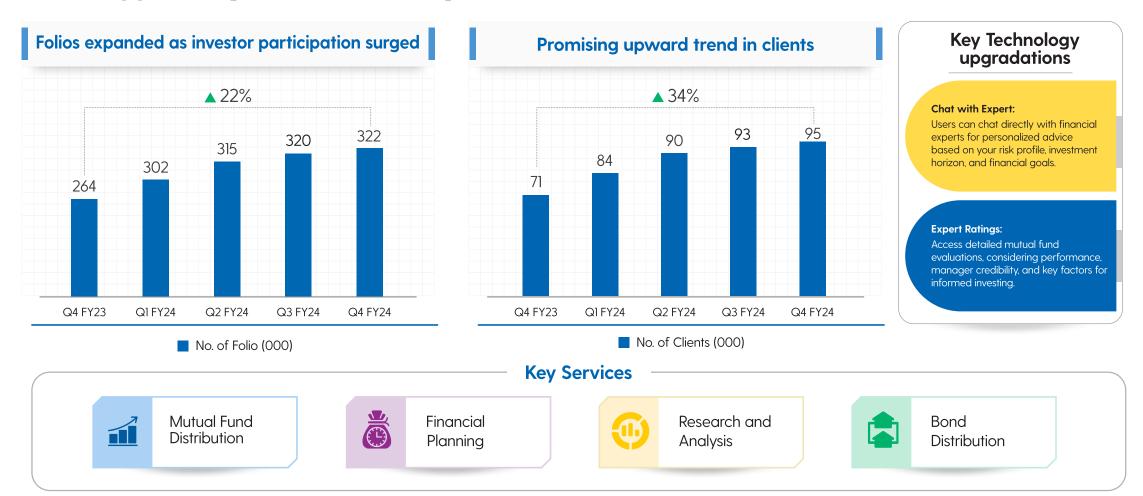


Debentures

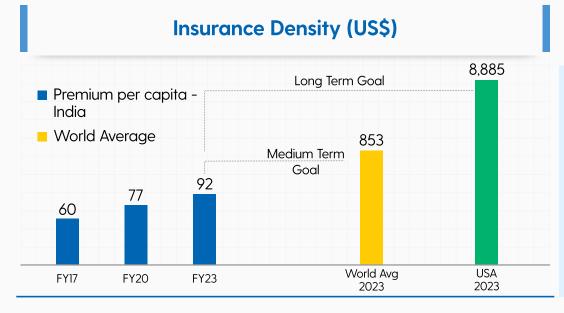


# **Stock Broking - Allied Products**

Maximizing growth of portfolio with a mix of products



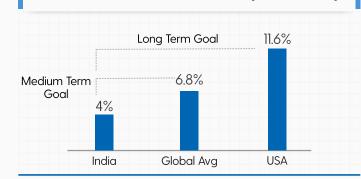
# **Insurance - Industry Overview**



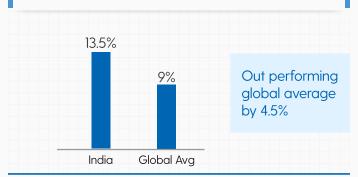
Insurance Premium
Density is increasing
driven by Insurance
Brokers contribution
yet a long way to
go compared to
Global Average and
Leading Economies
showing
humongous
opportunities in
India in this sector



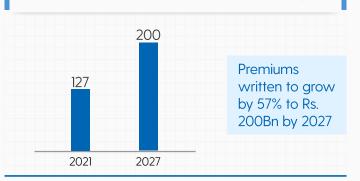
### Global Insurance Penetration (As on 2023)



### **Insurance Premium Growth (2021)**



### **Insurance Premiums Written (Rs. Bn)**



Source: Statista, Invest India, IBEF

# **Insurance - Industry Overview**

### **Key Growth Factors in the sector**



### Myriad of Initiatives

IRDAI has also undertaken various initiatives towards boosting the insurance penetration, such as permitting insurers to conduct video-based KYC, launching standardized insurance products and allowing insurers to offer rewards for low-risk behaviour



### **Mission Insurance**

Mission of 'Insurance for All' by 2047 which is expected to lead to a significant increase in insurance penetration and would help in bolstering the ease of doing business and will aid in making the sector more investment-friendly



### **Commission Regulations 2023**

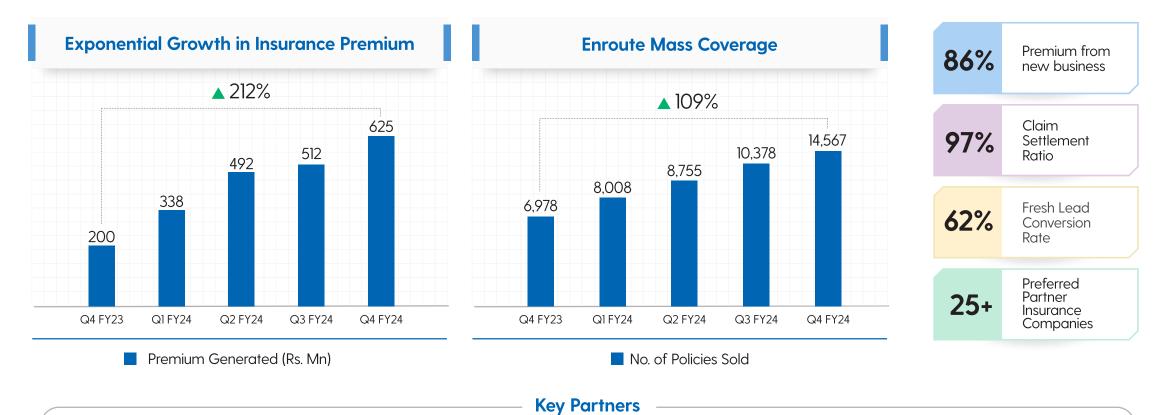
Payment of Commission Regulations 2023, the insurance regulator has replaced the earlier individual cap on commission payments on insurance products with an overall cap on expenses of management of insurers leading to higher Insurance Payouts to brokers.





# **Insurance Distribution**

Tapping into new territories, Propelled by surge of marquee clients





















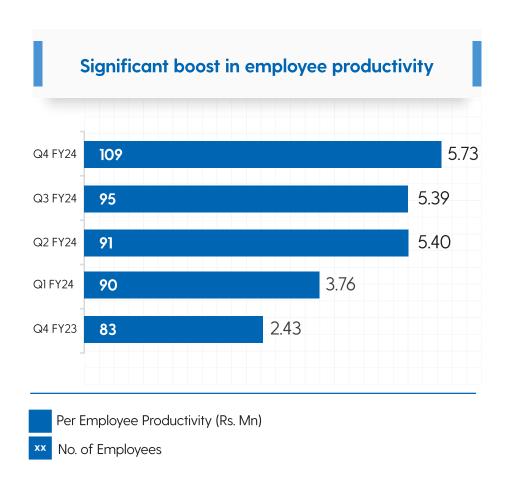






# **Insurance Distribution**

Tapping into new territories, Propelled by surge of marquee clients



200+

Project Insurance Policies placed

154%

YoY surge in inquiries generated

### **Key Highlights**



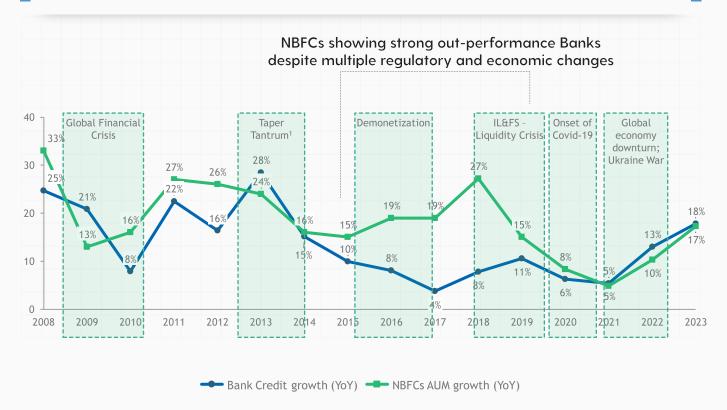
 During the quarter, we focussed on consolidating our institutional business and strengthening our collaborations.



 We have initiated in-house development of motor portal for a seamless online customer experience. We will be one of the few insurance brokers in the industry having an in-house portal.

# **NBFC - Industry Overview**

# Banks Vs NBFCs - YoY growth in Advances





### **Growth Prospects for NBFCs**

- Digital Transformation
- · Regulatory Framework
- · Wider & Effective reach
- · Schemes by Government
- Robust Risk Management
- Innovative Products



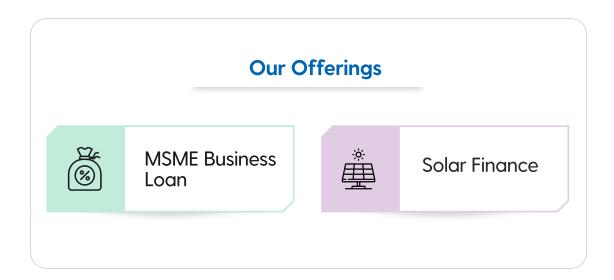
Empowering MSMEs through retail lending tailored specifically for the dynamic semi-urban and rural landscapes

Rs. 4.82 Bn

Retail AUM

Retail AUM

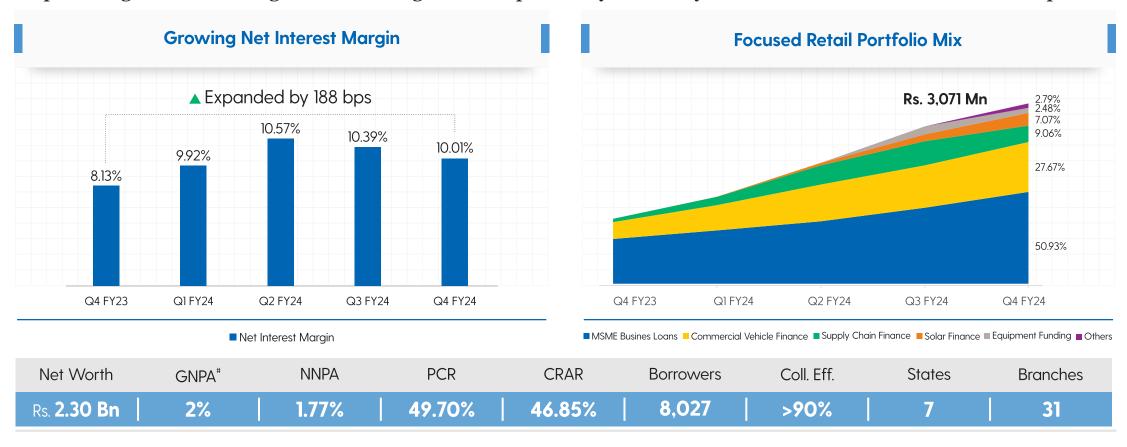
Rs. 3.07 Bn







Empowering MSMEs through retail lending tailored specifically for the dynamic semi-urban and rural landscapes



### **Abbreviations**

<sup>•</sup> GNPA - Gross Non Performing Assets • NNPA - Net Non Performing Assets • PCR - Provision Coverage Ratio • CRAR - Capital Risk Adequacy Ratio • Coll. Eff. - Collection Efficiency

<sup>\*</sup>The increase in GNPA is due to seasoning of unsecured Retail Loan book. The delinquency is largely concentrated towards turmoil in the garments industry.



# Robust Underwriting Processes



### **Real-time Credit Bureau checks**

In addition to own Credit Bureau scorecard for individual clients for better screening



### **Multiple Database** Checks

Dedupe Check on more than 15 databases



### **Centralized Credit Team**

KYC verification, IVR. TVR, ensuring uniform processes



### **Geo-tagging**

of 100% branches and centers and 70% customers' houses



### Cashless **Operations**

via penny drop verification along with strict KYC compliance

### **Well-diversified Liability Profile**

### **Banks**









































**Financial Institutions** 









Wide range of product offering to cater multiple customer segments in priority sector

Products Name	Business Loans (Unsecured)	Business Loans (Secured)	Solar Loan
Ticket Size	Upto Rs. 750K	Upto Rs. 5 Mn	Upto Rs. 2.5 Mn
Tenor (in Months)	Upto 60	Upto 120	Upto 60
ROI Range	18-28%	16-20%	18-24%
Security Coverage (%)	NA	60-70	100
Processing Fee	Upto 2%	Upto 2%	Upto 2%
Average Ticket Size	Rs. 350K	Rs. 750K	Rs. 800K
Repayment Frequency	Monthly	Monthly	Monthly







Diversified

Geographical

Reach

Al and ML Based Systems



Robust Underwriting Processes Balanced Liability Profile





Ample Liquidity & Positive ALM

**Choice Matters: Impacting Tomorrow** 



# MSME Credit Gap:

Out of over 640 lakh MSMEs in India, only 14% have access to credit & the overall credit gap in the MSME Sector is INR 25 lakh crores in India.

With our aim to serve the underserved, we have developed a robust and 100% digital process to eliminate challenges faced by MSMEs.



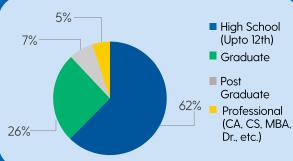
# Green Energy Credit Gap:

India's energy sector is experiencing a transition but the green energy sector is getting only 25% of the annual financing it needs to meet the energy transition goals. There is a funding gap of USD 170 Bn/year through 2030.

Further, the Indian EV market is also projected to USD 114 Bn by 2029.

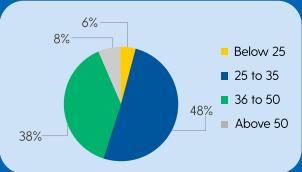


### **Educational Background of Borrowers\***



\*Based on a sample study conducted internally on 31st Dec 2023

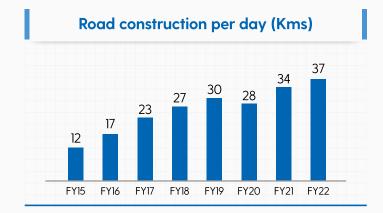
### Age group of borrowers



**Advisory Services - Industry Overview** 

Infrastructure is much more than cement and concrete.
Infrastructure guarantees a better future. Infrastructure connects people.

Shri. Narendra Modi Hon'ble Prime Minister of India





# **National Infrastructure Pipeline**

**9,084** Projects

US\$ 1,806.70 Bn Total Project Cost **1,997**Projects Under Development

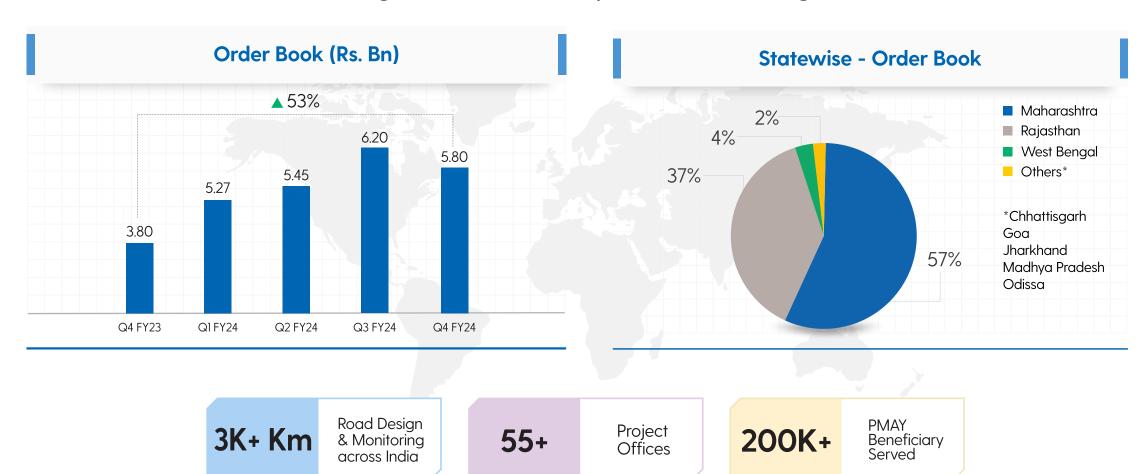
**57**Sub-sectors

	Road & Highways	Railways	Water Resources	Logistics Infrastructure	Electricity Generation	Transmission Distribution
Projects	3,758	756	635	272	926	424
Value (US\$ Bn.)	404.08	244.72	155.81	13	325.39	119.5



# **Advisory Services**

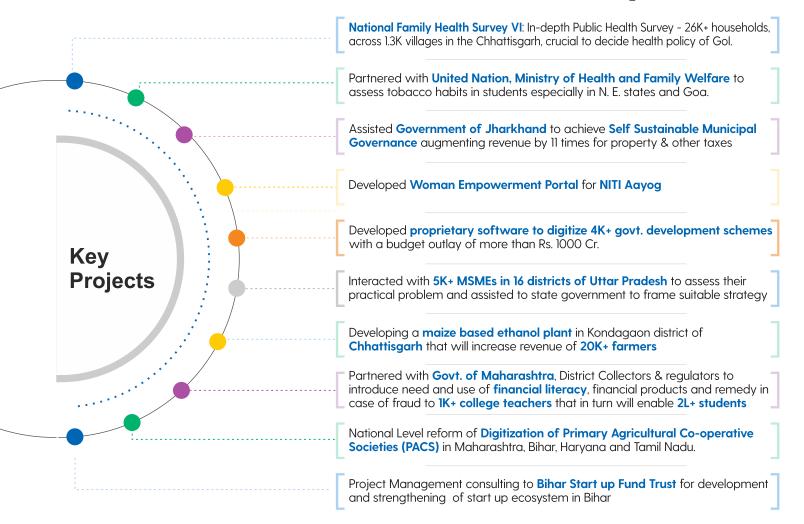
Government Infrastructure Consulting, Government Advisory, Investment Banking





# **Advisory Services**

Association with over 500 Urban Local Bodies, 25 State Departments and 10,000+ Panchayati Raj institutions.



 Diverse talent pool of 1K+ professionals including Retired Beaurocrats and professionals from fields like Agriculture, Health, Livelihood, Tribal, Social Sector, Public Policy, Treasury, Capacity Building and Scheme Administration area.

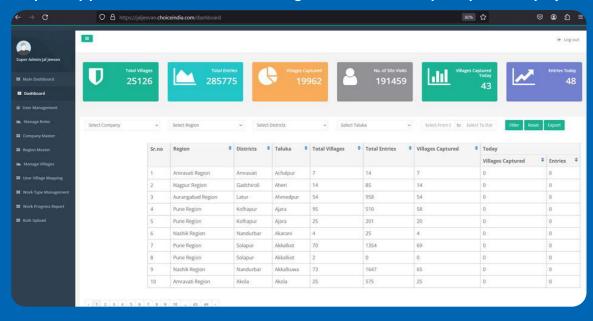
### **Clients**





# **Choice Matters: Impacting Tomorrow**

Proprietary platform for real time monitoring and to ensure timely completion of projects



Projects

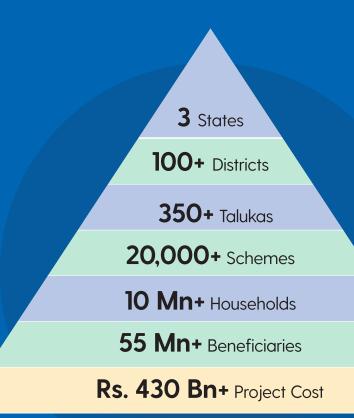












Impact of our Flagship Projects

**Choice Matters: Impacting Tomorrow** 

Choice is committed to actively participate in India's remarkable growth story and leveraging our resources, expertise, and innovative solutions to make a meaningful impact on various aspects of Indian life, from economic development and employment opportunities to social well-being and environmental sustainability.

We aim to be a catalyst for positive change, aligning our success with the progress and prosperity of the nation and its people.



# **Key Initiatives:**

# Partnership with Rajasthan State Govt.:

Developing and executing a comprehensive strategy to bolster the state's investment ecosystem, drive economic growth and foster social inclusivity.

# System Integration for computerization of PACS in Bihar, Maharashtra, Haryana & Tamil Nadu:

With our commitment to driving innovation and positive change in the rural financial landscape, we are set to digitize PACS (Primary Agricultural Credit Societies) in 70 Districts.

7,500
PACS to be computerized

### Advantages of PACS computerization



Increased Transparency



Nodal centre for Schemes



Employment Generation



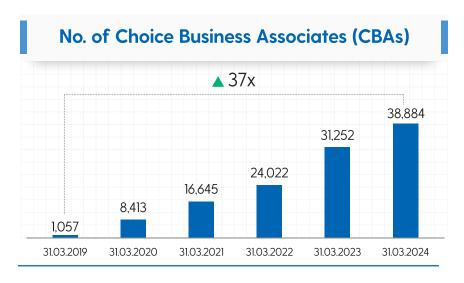
# **Advisory Services - Key Clientele**

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PURANICS Ideas that stay with you	FUTURE GENERALI TOTAL INSURANCE SOLUTIONS	RELIGÂRE Health insurance	Payments Bank Penil पेबेट्स बैंक	Department for International Development	WELSPUN	PCRA	HGIEL TO Made People Ware	GINI & JONY	HATSUN	SYNERGY Biz Con Ltd.	TRANSASIA®  Member of GRBA Mannheim Group
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# **Choice Connect**

To enable individual agents to become financial advisors with the help of proprietary engine, engaging trainings and digital execution of services















# **Choice Connect**

To enable individual agents to become financial advisors with the help of proprietary engine, engaging trainings and digital execution of services

### **Helping Agents**

- Web, Andriod and iOS platform to work from anywhere
- · Wide range of product basket
- Both recurring and non-recurring revenue stream
- · Start with zero investment
- Unlimited Earnings
- Subject Matter experts to support and guide
- Complete Digital process to do business
- Use of Proprietary algos to support CBAs and generate business opportunities

### **Focus on CBA Experience**

### **Business Support**

- Dedicated RM for each product helping them on each step
- Easy to use web and app platform helping them to track all the business on the go
- Regular product trainings with Industry experts and Subject matter experts
- Ready available MIS to understand business momentum

**CBA** Onboarding

with the company

**Growth Support** 

to start business on the fly

 Research Reports on all the major products along with details of suitable clients: For better prospect identification and conversion

• 100% Digital on-boarding process: Allowing them

Sarvashreshtha Aarambh Program: Providing

detailed induction to CBAs to increase familiarity

- Personalised marketing materials including whatsapp shares: To help in lead generation
- Regular Reward and recognition programs including Product contests: To increase motivation
- · Zero Cost Web and App platform
- Regular reminders on Leads including renewals, SIP dues, Quarterly settlements, etc

### **Future Focus**

- Technological enhancement focusing on reducing efforts on CBAs
- Development of Proprietary Algos for suggesting suitable products
- · Adoption of Regulatory changes





# **Way Forward**

# Innovation in Technology

Attaining enhanced operational efficiency by placing a strong emphasis on automation and digitization

### Elevating Advisory Services Portfolio

Amplify the expanse of our advisory services portfolio to bolster its order book

### Focus on MSME Lending

Lending platform with average ticket size of < Rs.10 Lacs













### **De-risking Strategy**

Focus is centered on achieving equal contributions from all three business verticals reflecting our commitment to expand the services offered

### **Expansion**

Objective is to prioritize both organic expansion and inorganic expansion by acquisition of external assets

### Newer demographies

Targeting Tier III & below cities in India by leveraging our CBA network & scaling our branches



# **Consolidated Financial Performance - Quarterly**

21,455 187 21,642 6,936 32%	13,725 230 13,955 4,740	Y-o-Y Growth (%) 56% (19%) 55%	20,728 250 20,978 6,923	Q-o-Q Growth (%) 4% (25%) 3%
187 <b>21,642</b> 6,936	230 <b>13,955</b> 4,740	(19%) <b>55%</b>	250 <b>20,978</b>	(25%) <b>3%</b>
6,936	4,740			
The second secon		46%	6923	<b>∩</b> 100/
J270	34%		33%	0.18%
6,763 31%	4,603 33%	47%	6,758 32%	0.08%
5,520 26%	4,026 29%	37%	5,621 27%	(1.8%)
3,940 18%	3,026 22%	30%	4,028 19%	(2.2%)
	5,520 26% <b>3,940</b>	5,520 4,026 26% 29% 3,940 3,026	5,520       4,026       37%         26%       29%         3,940       3,026       30%	5,520     4,026     37%     5,621       26%     29%     27%       3,940     3,026     30%     4,028



# **Consolidated Financial Performance - Quarterly**

Particulars (Rs. Lakhs)	Q4 FY24	Q4 FY23	Y-o-Y (%) Growth	Q3 FY24	Q-o-Q (%) Growth
Revenue from Operations Other Income	21,455 187	13,725 230		20,728 250	
Total Income	21,642	13,955	55%	20,978	3%
Employee Benefit Expenses Finance Costs Depreciation and Amortisation Expenses Administrative and Other Expenses	6,273 1,243 173 8,433	3,710 577 137 5,505		5,729 1,137 165 8,326	
Total Expenses	16,122	9,929	62%	15,357	5%
PBT	5,520	4,026	37%	5,621	(1.8%)
Tax Expenses	1,580	1,000		1,593	
PAT	3,940	3,026	30%	4,028	(2.2%)
Other Comprehensive Income	(47)	(45)		(8)	
Total Comprehensive Income	3,893	2,981		4,020	



# **Consolidated Financial Performance**

Particulars (Rs. Lakhs)	FY24	FY23	Y-o-Y (%) Growth
Revenue from Operations	75,069	38,919	
Other Income	865	598	
Total Income	75,934	39,517	92%
Employee Benefit Expenses	22,105	10,896	
Finance Costs	4,038	2,192	
Depreciation & Amortisation Expenses	660	480	
Administrative & Other Expenses	31,051	17,754	
Total Expenses	57,854	31,322	85%
PBT	18,080	8,195	121%
Tax Expenses	4,994	2,188	
PAT	13,086	6,007	118%
Other Comprehensive Income	(68)	(43)	
Total Comprehensive Income	13,018	5,964	



# **Consolidated Balance Sheet**

Particulars (Rs. Lakhs)	31.03.2024	31.03.2023
ASSETS		
Non Current Assets		
a) Property, Plant and Equipment	10,367	9,557
b) Capital Work-In Progress	-	18
c) Investment Property	159	159
d) Goodwill	825	825
e) Other Intangible Assets	2,015	2,089
f) Intangible Assets Under Development	689	484
g) Financial Assets		
i) Investments	2,170	1,055
ii) Loans	19,549	8,134
iii) Other Financial Assets	2,391	770
h) Current Tax Assets (net)	831	606
I) Deferred Tax Assets	112	133
j) Other Non Current Assets	254	244
k) Goodwill on Consolidation	-	-
Total Non Current Assets	39,362	24,074
Current Assets		
a) Financial Assets		
i) Securities Held for Trade	137	763
ii) Investments	150	54
iii) Trade Receivables	18,744	11,551
iv) Cash and Cash Equivalents	14,507	8,733
v) Bank Balances Other Than Above	24,100	16,466
vi) Loans	27,881	15,519
vii) Other Financial Assets	54,384	32,627
b) Other Current Assets	1,343	1,064
Total Current Assets	1,41,246	86,777
Total Assets	1,80,608	1,10,851



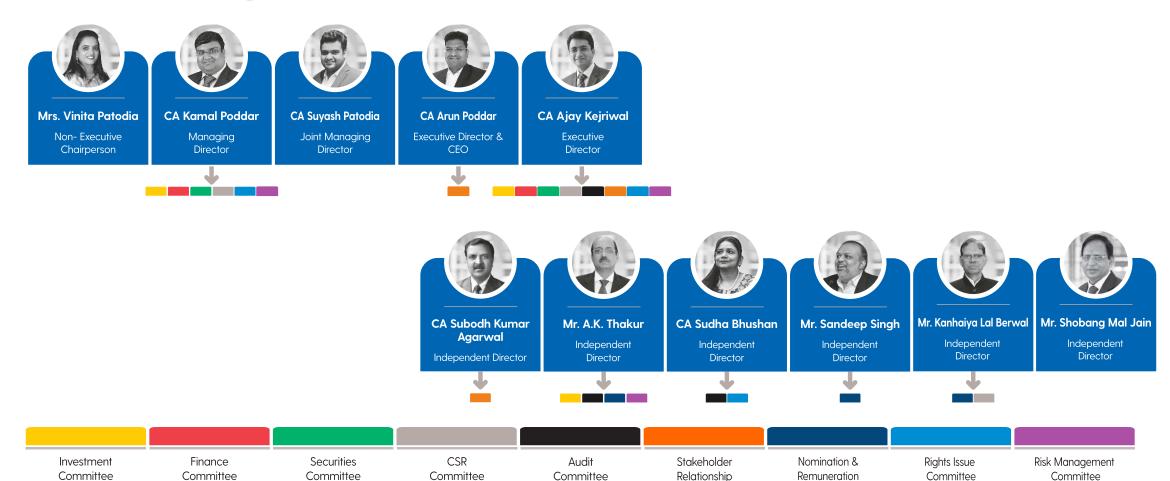
# **Consolidated Balance Sheet**

Particulars (Rs. Lakhs)	31.03.2024	31.03.2023
EQUITIES AND LIABILITIES Equity a) Equity Share Capital b) Other Equity c) Non Controlling Interest	19,938 43,204 880	9,951 37,779 478
Total Equity	64,022	48,208
Liabilities Non Current Liabilities a) Financial Liabilities i) Borrowings ii) Other Financial Liabilities b) Provisions c) Deferred Tax Liabilities d) Other Non Current Liabilities	22,436 2,389 715 438	8,936 2,173 486 397
Total Non Current Liabilities	25,978	11,992
Current Liabilities  a) Financial Liabilities i) Borrowings ii) Trade Payables - Total outstanding dues of micro enterprises and small enterprises - Total outstanding dues of creditors other than micro enterprises and small enterprises iii) Other Financial Liabilities b) Other Current Liabilities c) Provisions d) Current Tax Liabilities (Net)	23,109 77 2,629 60,207 3,502 632 452	11,630 265 2,540 30,161 5,257 505 293
Total Current Liabilities	90,608	50,651
Total Equity and Liabilities	1,80,608	1,10,851



## **Board Members**

Board with extensive experience across businesses

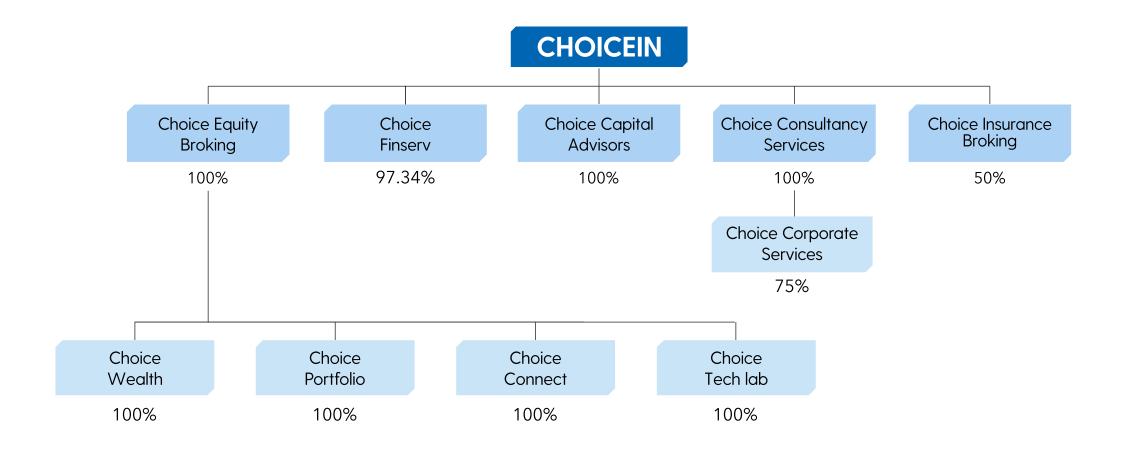


Committee

Committee



# **Current Entity Structure**

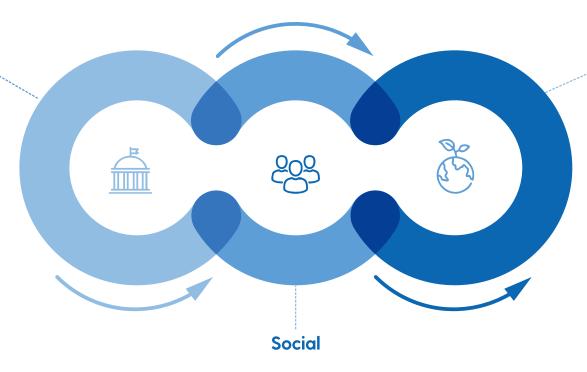




# **Environmental, Social and Governance**

#### Governance

- Well-established Financial services business. Implementing anti-bribery management system.
- Improving equal opportunity practices by increasing participation of women & people with disabilities in its workforce.



#### **Environment**

- Conducting operations in energy efficient manner by operating in green or environmentally friendly offices i.e., offices which are LEED or BREEAM certified among others.
- Adopting policies to mitigate the company's carbon emissions and to reduce overall energy usage and waste management.

- Providing and facilitating access to products and services for the visually impaired/physical disability customers.
- Disclosure of its environmental and social performance in the public domain and mapping it with UNSDG.



# **Geographical Presence**

Mumbai - (Head office)

А	O	П	Q
	$\overline{}$		

· Ahmedabad-1

· Ahmedabad-2

· Ahmedabad-3

Ahmednagar

· Aimer

Aluva

· Ambala

Angamaly

Aurangabad

Bangalore

· Belgaum

Bhagalpur

· Bhilai

· Bhilwara-1

· Bhilwara-2

Bhopal

Bhubaneswar

Bundi

Chandigarh

· Chennai-1

· Chennai-2

· Chittorgarh

· Cochin

Coimbatore

Dehradun

Dhanbad

Erode

Faridabad

Fatehnagar

 Gandhinagar Ghaziabad

Gurugram

Gwalior

· Himmat Naaar

· Hubli

· Indore

Jabalpur

· Jaipur-1

· Jaipur-2

· Jaipur-3

· Jaipur-4

· Jaipur-5

Jalandhar

Jalgaon

· Jammu

Jamshedpur

Jhalawar

· Jhunjhunu-1

· Jhunjhunu-2

 Jodhpur Kaloor

Kalyan

Kanjirappally

Kannur

Kanpur

Kekri

Kochi

Kolhapur

· Kolkata-1

· Kolkata-2

· Kota-1

· Kota-2

Kottaramattom

Kottayam

Kozhikode

Lucknow

Madurai

Mandsaur

Mangalore

 Mehsana · Morbi

· Mumbai-Marol

Mvsore

 Naapur · Nem ka thana

Neemuch

· New Delhi-1

· New Delhi-2

· New Delhi-3

· New Delhi-4

· Noida

· Pala

Palakkad

Panaji

Panipat

· Patna-1

· Patna-2

· Pune Raipur

Rajahmundry

Rajsamand

· Ranchi

· Ratlam

· Salem

Secunderabad

· Sehore

· Sikar-1 · Sikar-2

Salumbar

Surat

Thiruvalla

Thrissur

 Tirunelveli Trichv

Trivandrum

Udaipur

Ujjain

· Vadodara-1

· Vadodara-2

Varanasi

 Vijayawada Visakhapatnam

Waranaal



## **Media Presence**

Extensive coverage by Television, Digital, Print and Social Media

#### **News and Print Media**









Choice



Choice



ChoiceHQ\_Social



choicehq\_social



Choice



covering Choice & our Analyst



# Memberships and Certifications

Registered across exchanges in India

## **Memberships And Registrations**

## **Certifications**

## **Auditors**



















## MSKA & Associates

**Chartered Accountants** 

· A Member firm of BDO









## **Disclaimer**

Certain statements in this presentation concerning our future growth prospects are forward looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements.

The company's results may be affected by factors including, but not limited to, the risks and uncertainties in research and development; competitive developments; regulatory actions; the extent and duration of the effects of the COVID-19 pandemic; litigation and investigations; business development transactions; economic conditions; and changes in laws and regulations.

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# Thank you