#### AXIS/CO/CS/218/2021-22

10<sup>th</sup> August, 2021

Chief Manager, Listing & Compliance Department National Stock Exchange of India Limited Exchange Plaza, 5th Floor Plot No. C/1, "G" Block Bandra-Kurla Complex Bandra (E), Mumbai – 400 051 The Deputy General Manager, Listing Department BSE Limited 1st Floor, New Trading Ring, Rotunda Building P. J. Towers, 'Dalal Street Fort, Mumbai – 400 001

NSE Symbol: AXISBANK

BSE Scrip Code: 532215

Dear Sir(s),

#### SUB.: DISCLOSURE UNDER REGULATION 30 READ WITH PARA A OF SCHEDULE III OF THE SECURITIES AND EXCHANGE BOARD OF INDIA (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015.

Enclosed, please find the schedule of Analyst / Investor meeting / interactions held at Mumbai on 10<sup>th</sup> August, 2021, in terms of the captioned subject. Further, we also enclose herewith the presentation made at the said meeting.

The same is being uploaded on the website of the Bank <u>www.axisbank.com</u>

You are requested to take note of above and arrange to bring it to the notice of all concerned.

Thanking You.

Yours Sincerely, For Axis Bank Limited

Girish V. Koliyote Company Secretary

Encl: as above



	Place: Mumbai
	Interactions held on 10 <sup>th</sup> August 2021
Sr. No.	Institution Name
1	AIA Singapore
2	Bajaj Allianz General Insurance
3	Barings LLC
4	Birla Mutual Fund
5	Discovery Capital Management
6	Eastspring Investments Singapore
7	IIFL Asset Management Company
8	JO Hambro Capital Management
9	Kotak Mahindra AMC
10	L&T Investment Management
11	Lion Global Investors Limited
12	Millennium Capital Management
13	Millennium Partners
14	Morgan Stanley Investment Management
15	Nikko Asset Management
16	Nippon India Asset Management
17	ICICI Prudential Mutual Fund
18	Quantum Advisors
19	SBI Life Insurance
20	Seatown Holdings
21	Sumitomo Mitsui Trust Bank
22	T Rowe Price
23	Tata AIA Life Insurance
24	Torq Capital Management











**Investor Presentation** *Quarterly Results Q1FY22* 









NSE: AXISBANK

BSE: 532215

LSE (GDR): AXB

### Axis Bank at a glance



Axis Bank	A	<b>3<sup>rd</sup></b> largest Private Bank in In	dia	<b>4,600</b> Branches*	80,250+ Employees	Consti	<b>5<sup>th</sup> straight year</b> tuent of FTSE 4Good El ^	
		Traditional Banking Segment Digital Banking Segment						
Market Share	Ŷ		<b>.6%</b> posits ##	<b>5.7%</b> <i>Advances ##</i>	<b>15%</b> UPI**		<b>4%</b> bile** <b>11%</b> CIF <sup>^</sup>	
Profitability	Ш. Ж	<b>3.46%</b> Net Interest Marg	in <sup>1</sup>	<b>2.05%</b> Cost to Assets <sup>1</sup>		Ορ	<b>2.55%</b> Operating Profit Margin <sup>1</sup>	
Balance Sheet			%   15.42% CET 1₹ 124 Bn   2.05% Cumulative provisions (standard + additional non-NPA)		e provisions	<b>70%   1.20%</b> PCR Net NPA		
Key Subsidiaries	×	<b>1</b> st Axis Capital's position in ECM <sup>\$</sup>	Growth	61% in Axis Securities PAT 90% Growth in Axis AMC's PAT		<b>15.1%</b> Axis Finance's ROE with near zero Restructuring		



#### **Executive Summary**

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### Major highlights of Q1FY22

#### Healthy CASA deposits growth, steady operating performance, resilient balance sheet



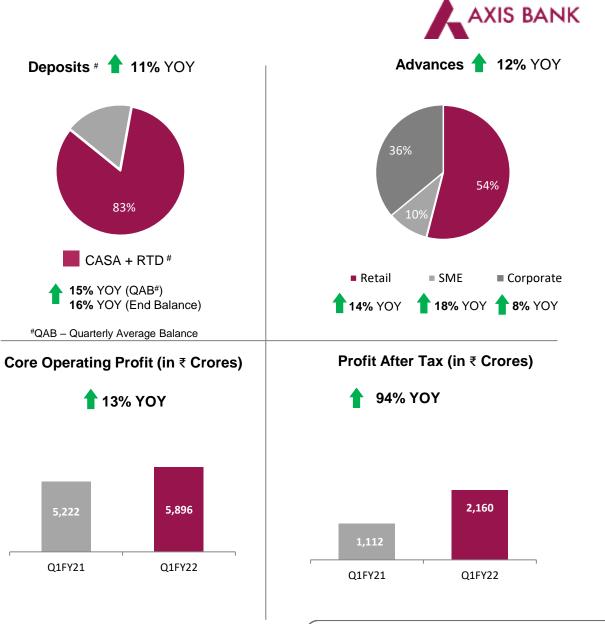
Healthy growth in granular CASA deposits continues to aid loan growth	<ul> <li>Deposits* on QAB basis grew by 11% YOY and 7% QOQ, Loan* book grew by 12% YOY and was flat sequentially</li> <li>On QAB basis, SA grew 19% YOY and 7% QOQ, RTD deposits grew 11% YOY and 2% QOQ.</li> <li>On QAB basis, CASA grew 19% YOY and 4% QOQ, CASA ratio stood at 42%, up 342 bps YOY</li> </ul>
Steady operating performance	<ul> <li>NII grew 11% YOY, NIM at 3.46%, growing 6 bps YOY</li> <li>Fee income grew 62% YOY on a lower base of corresponding period. Retail fee grew 76% YOY and contributed 62% to overall fees</li> <li>PAT at ₹ 2,160 crores, up 94% YOY</li> </ul>
Well capitalized with adequate liquidity buffers	<ul> <li>Overall capital adequacy ratio (CAR)<sup>1</sup> stood at 19.01% with CET 1 ratio of 15.42% as at the end of Jun'21</li> <li>Rs 5,012 crores of COVID provisions, not considered for CAR calculation provide cushion of 67 bps over the reported CAR</li> <li>Average Liquidity Coverage Ratio (LCR) during Q1FY22 was 115%</li> <li>Excess SLR during Q1FY22 was ₹74,974 crores</li> </ul>
Loan growth driven by all three business segments	<ul> <li>Retail loans grew 14% YOY and were stable on sequential basis, ~80% of the book is secured.</li> <li>Q1FY22 disbursements in Retail segment up over 3.3 times YOY, secured to unsecured disbursement mix returning to pre covid level of 79: 21</li> <li>SME loans grew 18% YOY led by tech driven transformation initiative 'Sankalp'</li> <li>Corporate loans grew 8% YOY and 1.3% QOQ</li> </ul>
Continue to maintain strong position in Digital	<ul> <li>Maintained strong position in Digital banking with 15% market share in UPI transactions &amp; 14% in Mobile Banking for the quarter</li> <li>67% of SA accounts and 60% of personal loans in Q1FY22 were sourced digitally</li> <li>Bank continues to maintain early leadership in Cloud adoption amongst domestic financial services sector with ~50 apps on Cloud</li> </ul>
Balance sheet buffers strengthened with high PCR and additional provisions	<ul> <li>GNPA at 3.85% YoY declining 87 bps YoY and increase 15 bps QoQ</li> <li>Healthy PCR at 70%</li> <li>SACR improved from 1.56% to 2.05% YOY and Coverage ratio improved from 104% to 118% YOY</li> <li>Covid-19 restructuring implemented loans at 0.33% of GCA, of which 33% is retail, 95% secured with low LTV in the range of ~ 40% - 60%, Overall provision coverage of 23% on restructured book</li> </ul>
Key subsidiaries delivered strong performance, Max Life stake acquisition complete	<ul> <li>Domestic subsidiaries reported a total PAT of Rs 245 crores in Q1FY22, up 98% YOY; Return on investments in subsidiaries at 54%</li> <li>Axis AMC's PAT grew 90% YOY, Axis Securities PAT grew 61% YOY</li> <li>Axis Finance ROE stood at 15.1%, asset quality metrics remain stable with net NPA of 1.8%, near zero restructuring</li> <li>Axis Capital completed 19 Investment banking deals in Q1FY22, with Q1FY22 PAT up 6 times YOY</li> </ul>
1. including profit for Q1FY22 QAB: Quarterly Average Ba Coverage Ratio = Aggregate provisions (specific + standard + additional + Standard Assets Coverage Ratio (SACR) = Standard asset provisions plus	Covid) / IRAC GNPA

\* Advances and deposits are after netting structured collateralised foreign currency loans. Further there has also been migration of certain loan accounts amongst segments in Q1FY22. Prior period numbers in the presentation have been regrouped as applicable for comparison.

### **Key metrics for Q1FY22**

Snapshot (As on 30<sup>th</sup> June 2021)

(	/	Absolute (Rs. Cr)	YOY Growth	
		Q1FY22	YoY growth	
പ്ര	Net Interest Income	7,760	11%	
Loss	Fee Income	2,668	62%	
	Operating Expenses	4,932	32%	
	Operating Profit	6,416	10%	
	Net Profit	2,160	94%	
		Q1FY22	YOY Growth	
¥ 6	Total Assets <sup>1</sup>	10,12,050	14%	
Balance Sheet	Net Advances <sup>1</sup>	6,14,874	12%	
n Ba	Total Deposits ^1	7,13,862	16%	
	Shareholders' Funds	103,890	21%	
		Q1FY22	Q1FY21	
	Diluted EPS (Annualised in ₹)	28.19	15.79	
S	Book Value per share (in ₹)	339	305	
Key Ratios	ROA (Annualised)	0.86%	0.48%	
	ROE (Annualised)	9.11%	5.74%	
	Gross NPA Ratio	3.85%	4.72%	
	Net NPA Ratio	1.20%	1.23%	
	Basel III Tier I CAR*	16.48%	14.62%	
		19.01%	17.47%	



^ period end balances

\* including profit for the quarter

1. Advances and deposits are after netting structured collateralised foreign currency loans. Further there has also been migration of certain loan accounts amongst segments in Q1FY22. Prior period numbers in the presentation have been regrouped as applicable for comparison.



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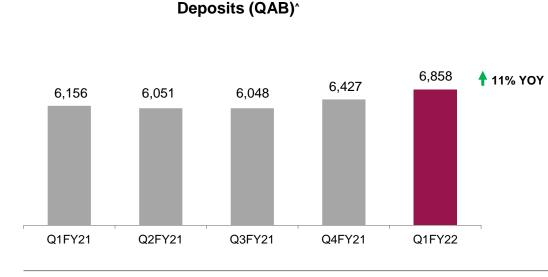
Future of Work and Sustainability

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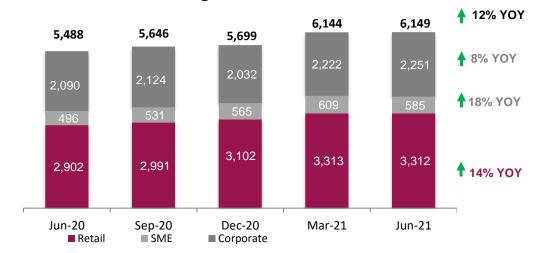
### Steady growth in granular deposits continue to drive loan growth



Deposit mix (QAB)<sup>^</sup> Granular deposits comprising of CA, SA and RTD grew by 15% YOY 6,427 6,858 **11% YOY** 6,156 6,051 6,048 17% YOY 12% 29% 29% **19% YOY** 28% 27% 30% **11% YOY** 43% 43% 41% 43% 41% **3% YOY** 17% 20% 16% 14% 14% Q1FY21 Q2FY21 Q3FY21 Q4FY21 Q1FY22 Total NRTD RTD SA CA

Loans 12% YOY 6,144 6,149 5,646 5,699 5.488 6% 7% 40% YOY 6% 6% 6% **10% YOY** 94% 94% 93% 94% 94% Jun-20 Sep-20 Dec-20 Mar-21 Jun-21 Domestic Overseas

#### Segment loan mix

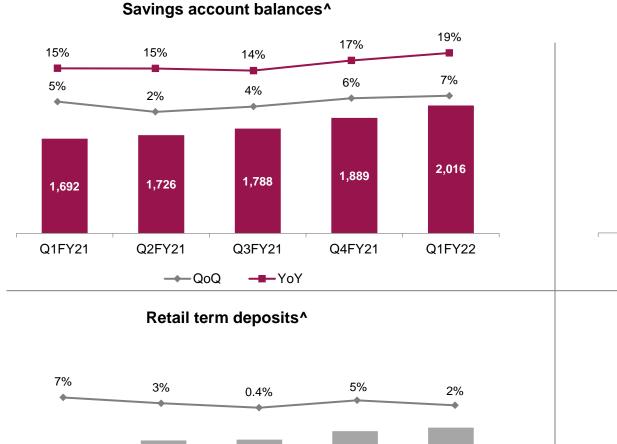


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All figures in ₹ Billion

#### Progress on building a stable low cost deposit franchise on track, with healthy growth in CASA



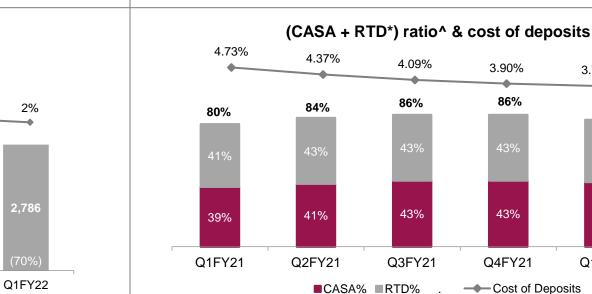
2,732

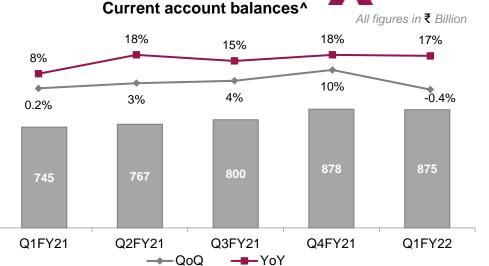
Q4FY21

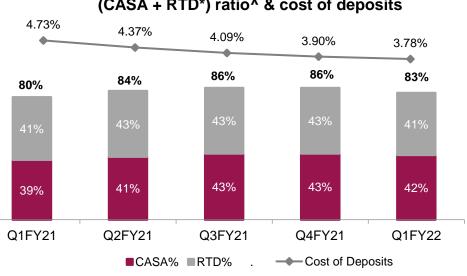
2,598

Q3FY21

--QoQ







Figures in brackets refer to proportion of overall Term Deposits

2,586

Q2FY21

2,505

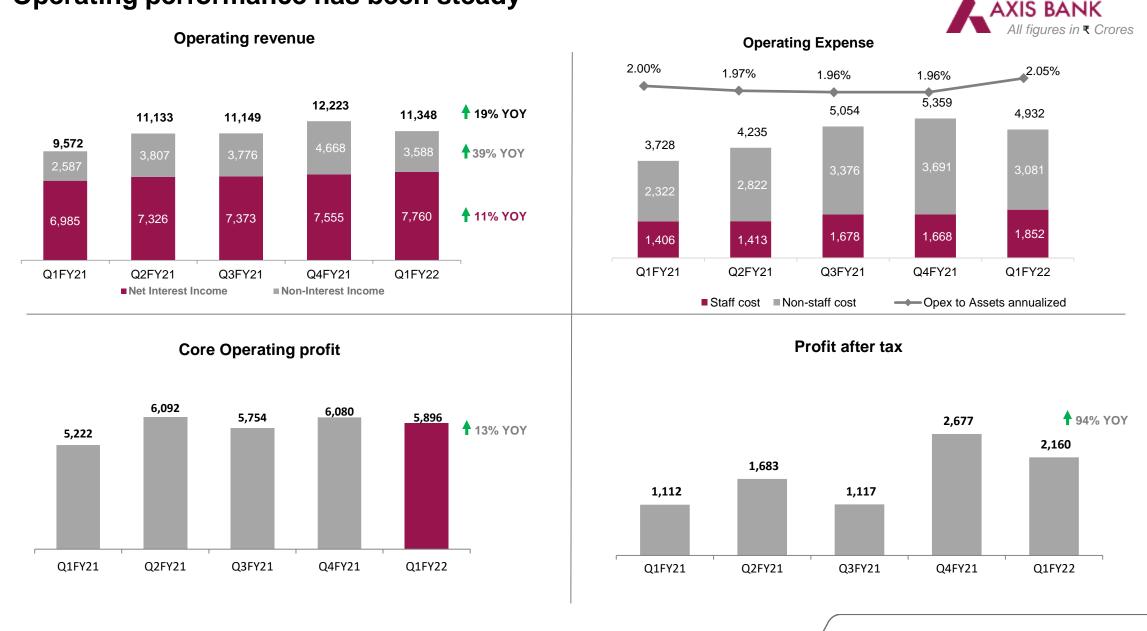
(67%)

Q1FY21

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**AXIS BANK** 

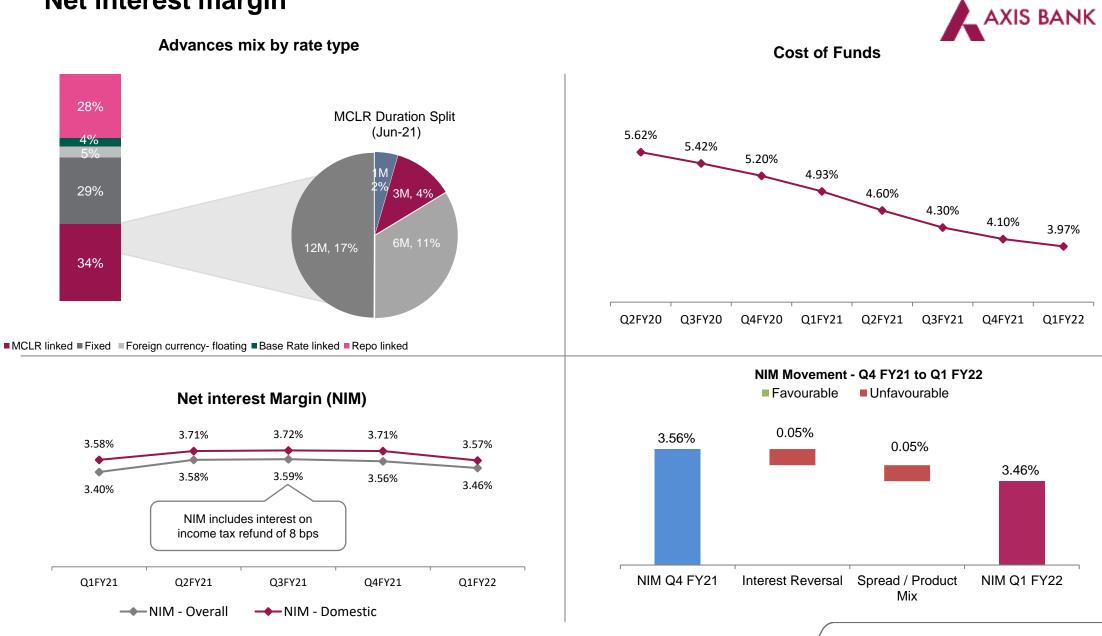
### **Operating performance has been steady**



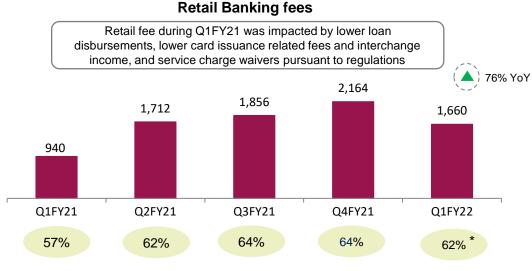
#### Quarterly Results Q1 FY22

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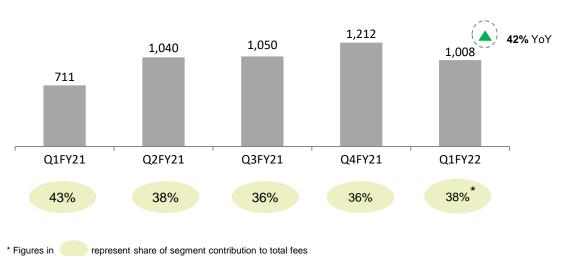
### Net interest margin



### We continue to focus on building granularity in fees



**Corporate & Commercial Banking fee** 





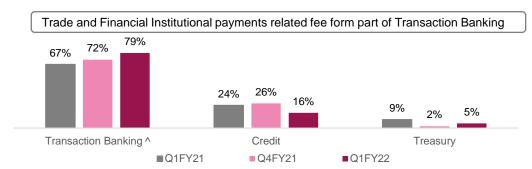
Q4FY21

Q1FY22

- 39%YOY growth in Third Party products (TPP) distribution fees; of which insurance ٠ distribution fees grew 34% YOY
- 72% YOY growth in Retail Card fees reflecting pick up in card spends

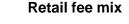
■Q1FY21

#### **Corporate & commercial banking fee mix**



- 108% YOY growth in CA and Cash management services fee within transaction banking •
- 62% YOY growth in Trade related and Financial Institutions payments fees
- 35% YOY growth in forex fees •

^ including Forex, Trade and FI payments







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### Strong capital position with adequate liquidity

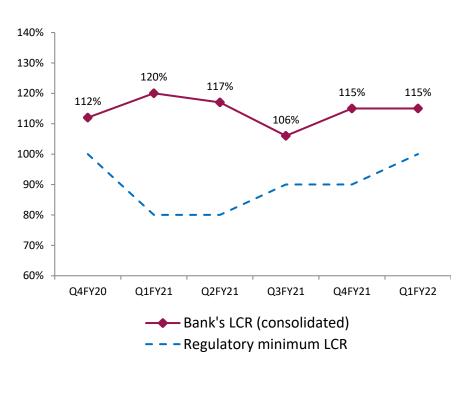
Bank raised ₹10.000 crores of equity capital in Aug'20 19.12% 19.01% 17.53% 15.84% 3.59% 15.42% 15.40% 4.57% 13.34% 11.27% Mar 19 Mar-20 Mar-21 Jun-21 CET 1 CAR ■ (AT1 + Tier 2) CAR

RWA to Total Assets

#### Bank's Capital Adequacy Ratio

Liquidity Coverage Ratio (consolidated)

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The Bank holds excess SLR of ₹74,974 crores

\* Includes effect of one-off item impacting around 1%



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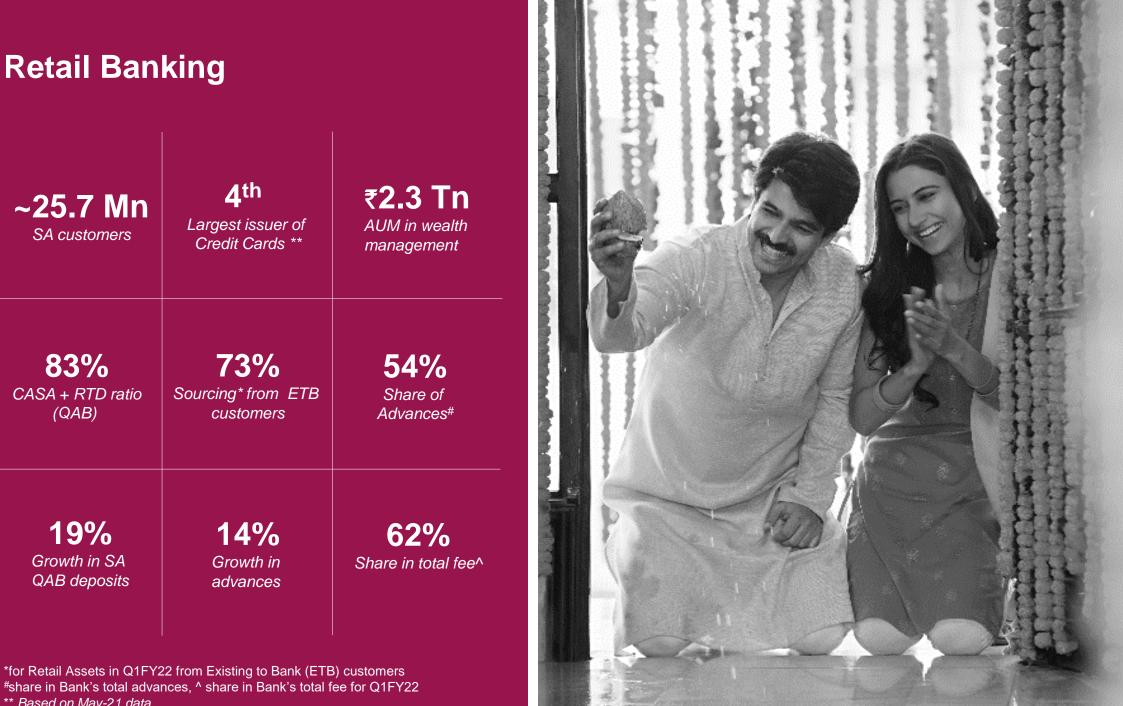
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\*for Retail Assets in Q1FY22 from Existing to Bank (ETB) customers #share in Bank's total advances, ^ share in Bank's total fee for Q1FY22 \*\* Based on May-21 data

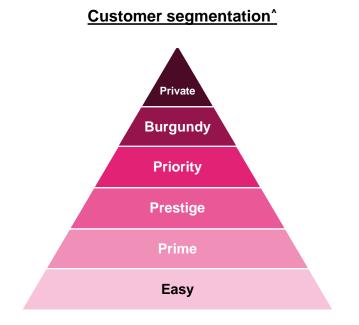
(QAB)

#### Healthy growth in SA deposits led by deepening and premiumisation strategy



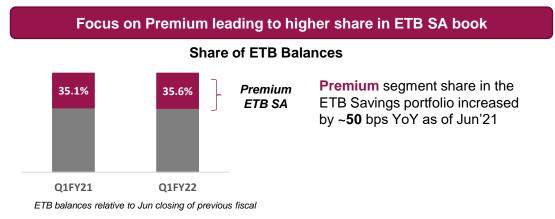
Created liability sales vertical in FY20 to have greater outreach and sharper focus on quality of NTB\* acquisitions; Branch channel continued its focus on deepening ETB\* relationships

Premiumisation strategy focuses on improving account quality of overall balances while increasing contribution from premium# segments

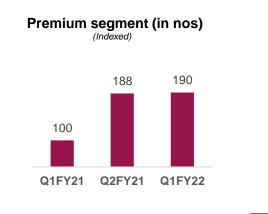


#### Strong traction in SA deposits continues ...

	YOY	QOQ
Retail SA	18%	5%
Govt SA	25%	18%
Overall SA	19%	7%



#### We continue to see improvement in number of NTB acquisitions



\* ETB - Existing to Bank; NTB - New to Bank

#### Retail Savings ^^ (in nos) (Indexed) 243 225 100 Q1FY21 Q2FY21 Q1FY22

MRetail non institutional savings

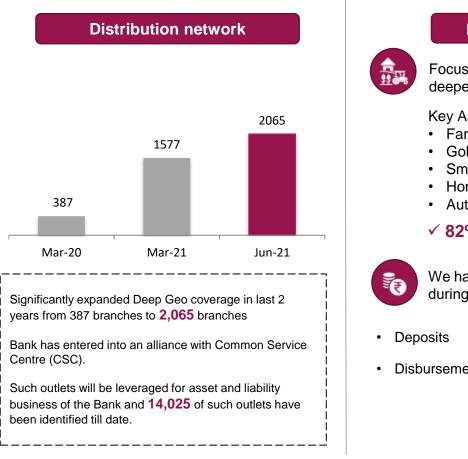
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Quarterly Results Q1 FY22



Drive higher business growth and increase market share in Rural and Semi Urban markets through asset led liability strategy

Holistic banking opportunities in RuSu markets to complement the Bank's overall growth strategy meaningfully



\* Village level entrepreneurs

#### Key products and growth

Focus has been on secured lending, deepening deposit base and drive fee growth

#### Key Assets

- Farmer Funding
- Gold Loans
- Small Business Banking
- Home loans
- Auto Loans
- ✓ 82% are Secured loans

We have seen steady progress on growth metrics during Jun'20 to Jun'21 period

- : 19% YOY growth
- Disbursements : 211% YOY growth

#### Weekly focused drives

Weekly region specific and focused product drives like "Mortgage Carnival", "Wheels Dhamaka", "PL Festive Delights", "Power Gold Loans", "Farmer Funding Days" received strong response and contributed to strong growth in disbursements.

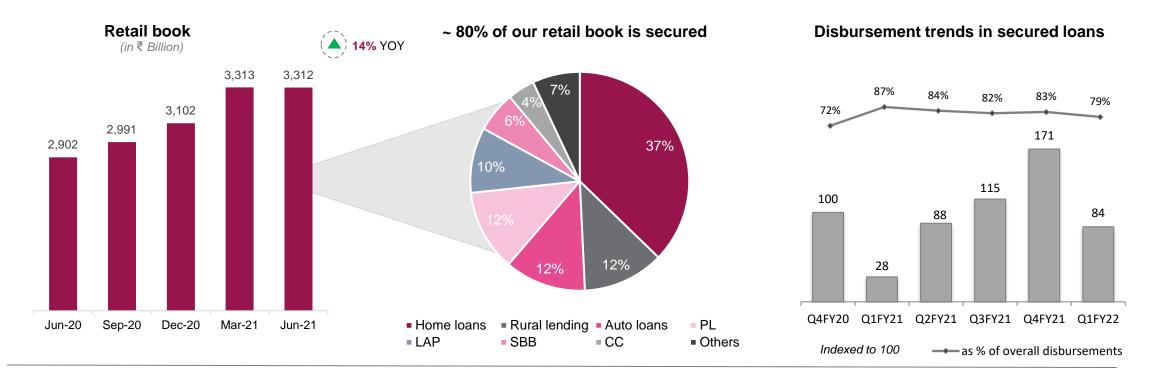


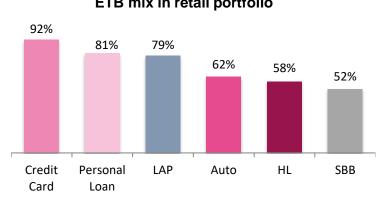


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### Rs 3 trillion Retail loan book is well diversified and ~80% secured with significantly high proportion of ETB and salaried customers







ETB mix in retail portfolio

100% of PL and 69% of Credit Cards portfolio is to salaried segment



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Average LTVs:

52% in overall home loan portfolio

**36%** in LAP portfolio

### Sourcing:

50% contribution from Branches to overall Retail book sourcing

### We are the 4th largest issuer of Credit Cards in the country

Featured Cards

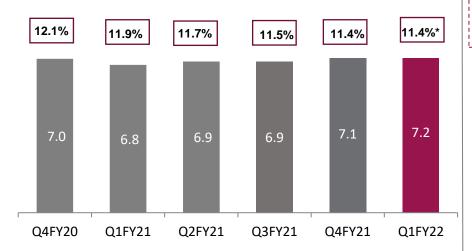


**Co-branded Cards** 





Credit Cards in force (mn)



#### Key insights

- **18%** Cards sourced through KTB partnerships in Q1FY22 as we continue to invest in partnership business with leading brands so as to be at the forefront of digital innovation.
- **74%** Cards sourced digitally through straight through applications as compared to 50% in Q4FY20

Continued focus to increase sourcing and deepen spends from the Affluent segment, through Online spends campaign in Q1FY22

Axis Bank Aura Credit Card



**AXIS BANK** 

- Launched 'AURA' credit card with focus on Health & Wellness need of the customers;
- Industry first affordable offering of various benefits which give cardholders access to 48 free video doctor consultations and free access to multiple fitness related interactive/recorded video sessions

Flipkart Axis Bank Credit Card



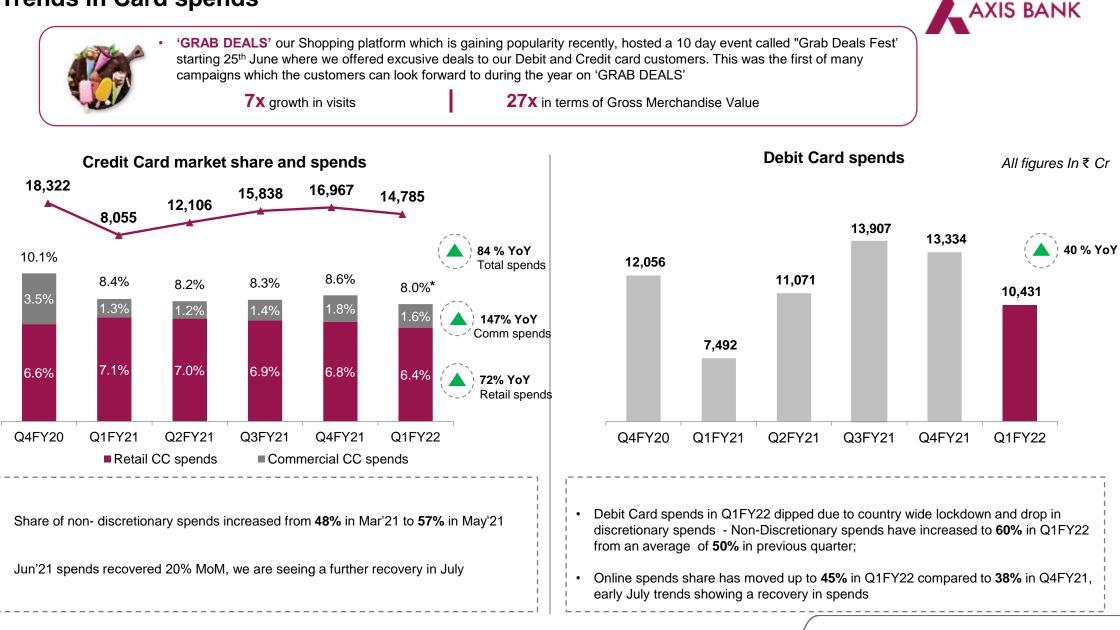
- One of the fastest growing co-brand portfolio with 1.2 million CIF within 2 years of its launch
- Co-branded card partnership in collaboration with Flipkart; it has one of the best in class spends and engagement metrics

#### Source: RBI Data Reports

Note: Figures in boxes represent market share for the period Q1FY22, market share is as of month of May'21

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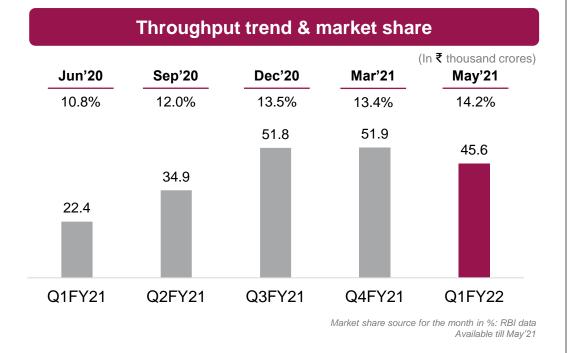
#### **Trends in Card spends**



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### We continue to grow Acquiring through innovations and integrated approach





#### Key insights

- Both Throughput and installations continue to grow YoY.
- Focused approach on providing newer services to the merchants, understanding their experiences & improving on them, rebuilding on merchant relationships
- Acquiring strategy is aligned to CA growth with very good success observed in our CA balance growth

#### **Innovations in Acquiring**

**Android PoS**: State-of-the-Art terminal loaded with VAS such as Khaata & BQR.

- **33%** contribution to sourcing in Q1FY22.
- 33% higher activity and ticket size of transactions witnessed than other terminals
- **Buy Now Pay Later**: Valued added service that offers cardless EMI facitlity allowing faster processing of high value transactions
- **CX Index:** Captures merchants' experience around On-boarding, Usage & Service. Helps provide direction for future course of actions to bring further stability to the business

#### Expansion strategy

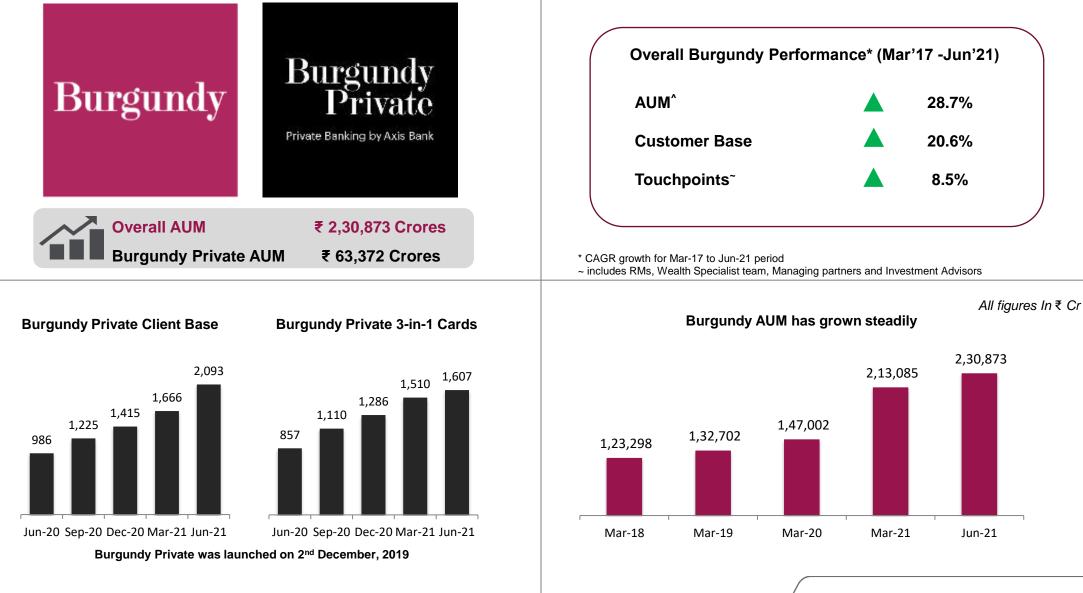
#### Accelerated Sourcing:

Sourced **0.53 Lakh+** terminals in Q1FY22 to reach **6.75 lakh** terminals as of Jun'21

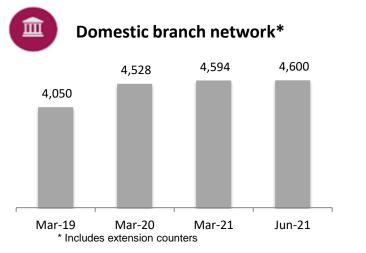
- Leveraging "**Partnership Ecosystems**" to get more merchants into the Digital Payments foray
- Investment in Digital Infrastructure to "take the Bank to the Merchant". Offering a bouquet of Banking products along with a payment solution.

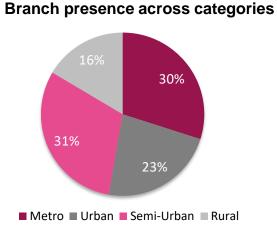
### The Bank is a leading player in India's Wealth Management space





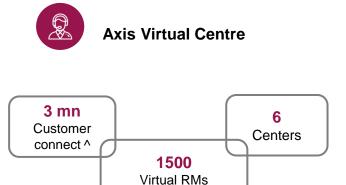
### We have a strong and well diversified distribution network





Calibrated approach towards new branch additions across focused segments and regions

- Aligned to our **Deep Geo strategy**, specific RuSu branches follow an asset-led liability model
- Dedicated Asset Desk Managers for fulfilment of all loan leads at select branches
- Select Platinum branches to cater to SBB customer base



XIS BANK

- We are connecting with more than 3 million customers every month through this channel.
- AVC manages relationship with our existing customers under affluent and other programs
- AVC expanded to three new centres across Mumbai, Ahmedabad and Kolkata during FY21 and is now present across West, South, North and East with six centres

^ Customers contacted every month

### **Corporate & Commercial Banking**

**8%** YOY growth in corporate advances **18%** YoY growth in CBG\* advances **36%** YoY growth in Mid Corporate book

**36%** Share of short term loans to overall

corporate loans

**85%** Share of corporate advances to clients rated A-and above

**94%** Incremental sanctions to A-and above\*\*

**17%** YOY growth in CA (QAB) deposits **1** st Rank in DCM<sup>~</sup> for rupee bonds

**9%** Market share in GST payments (Q1FY22)

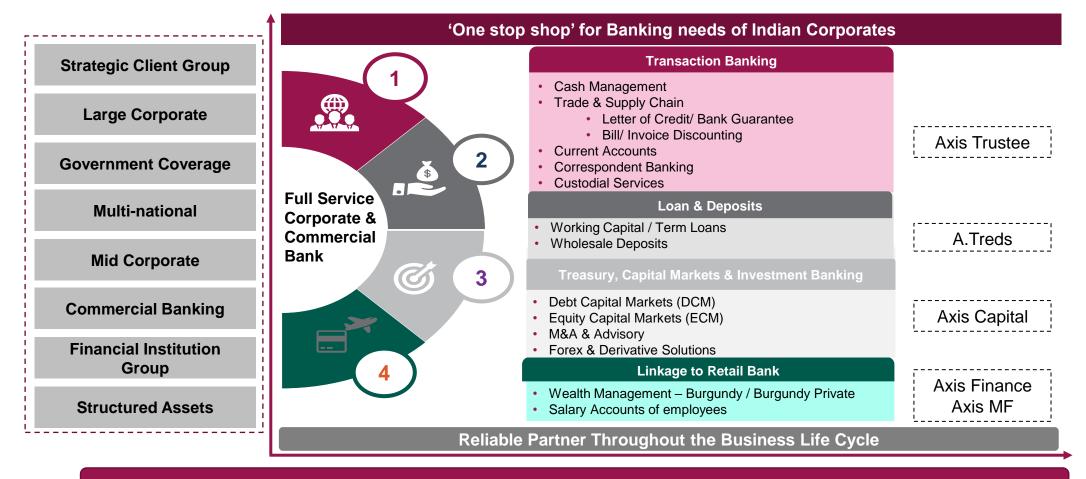


### Strong relationship led franchise driving synergies across One Axis entities



We have re-oriented the organisation structure in Corporate & Commercial Banking for delivering execution excellence

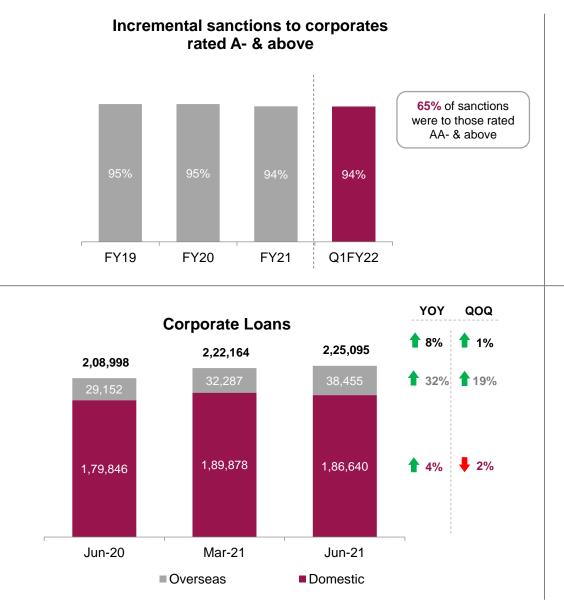
- Segregated the responsibilities of coverage and product groups to ensure sharper focus
- Corporate & Commercial Bank coverage reorganized into 8 coverage groups, each with a stated objective
- Strengthened the leadership team across Mid Corporate, MNC, Government Coverage, Transaction Banking and Forex Sales



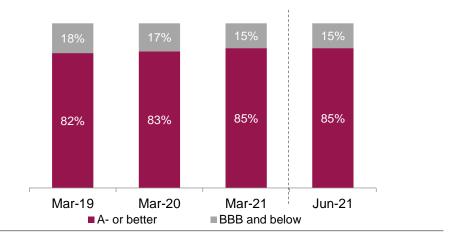
We continue to have penetration of 9 or more products and services across our top corporate relationships including at least two services offered by our subsidiaries

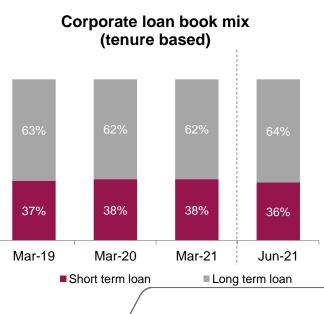
#### ...with better rated originations and focussed on short term loans





85% of the book is rated A- or better

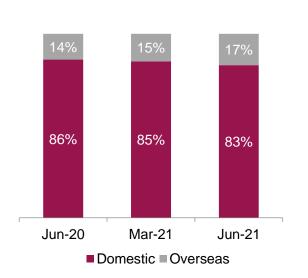




Short term refers to loans of less than 1 yr tenure; Long term refers to loans of greater than 1 yr tenure

### **Overseas corporate loan book is 95% India linked**

- The Bank's International strategy is to focus on Indian corporates that have global operations
- We have consolidated our overseas business through branches in Dubai, Singapore and Gift City, India
- Gift City IBU<sup>1</sup> has grown strongly as we continue to expand our trade finance business and leverage our leadership in treasury



Overseas loan contribution driven by

Gift City IBU

... the funding is primarily for Indian conglomerates and PSU entities

**95%\*** India linked

**92%**<sup>\*</sup> rated A and above

**50%** constituted by top 10 conglomerates

2.2 yrs average tenor of the book

Well balanced in term and working capital loan mix

We have the largest IBU in GIFT City

**AXIS BANK** 

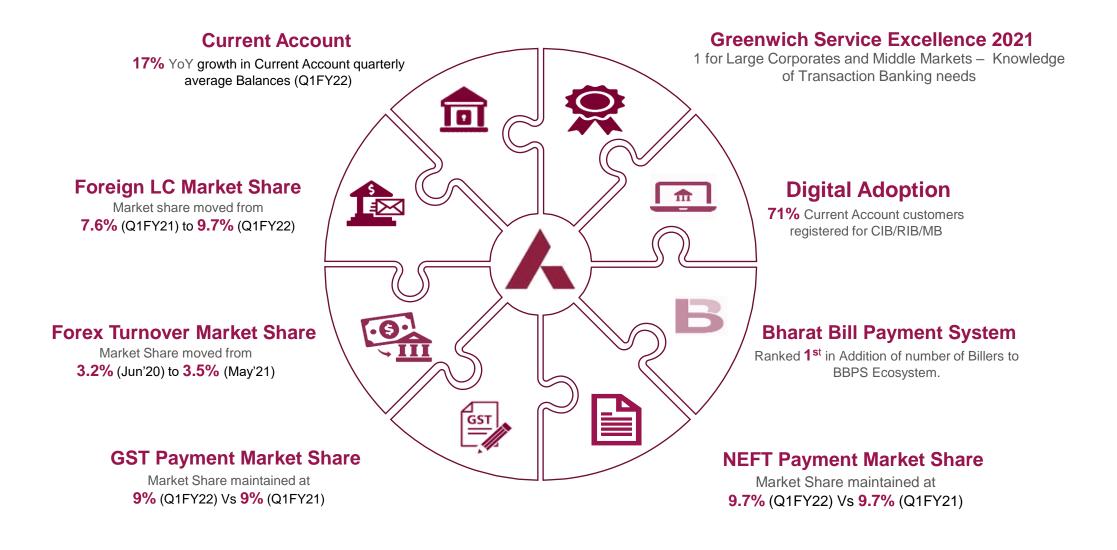
**\$ 3.65 bn** asset book size

~3X YOY growth in Trade Finance book in Q1FY22

**Leadership** position in treasury segment – with highest share of Non Deliverable Forwards (NDFs) trading volumes among all IBUs

### We have strengthened our proposition as a Transaction Bank



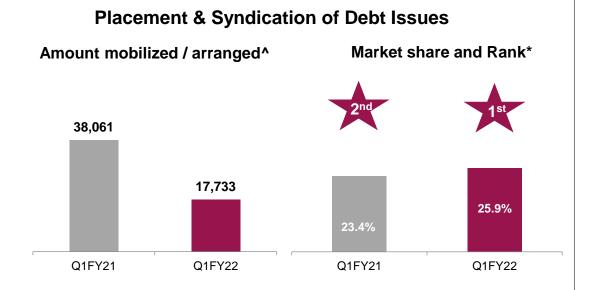


Source: Foreign LC – SWIFT Watch GST Payment – Ministry of Finance

NEFT Payment – RBI Report Forex Turnover – RBI Report

### We remain well placed to benefit from a vibrant Corporate Bond market



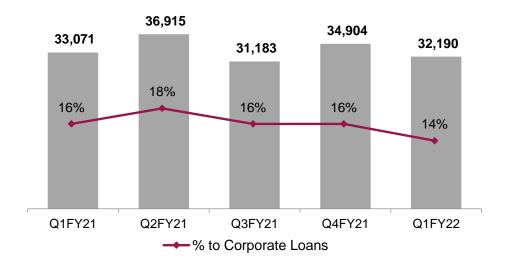


Ranked No. 1 arranger for rupee denominated bonds as per
 Bloomberg league table for CY20

 Ranked No. 1 arranger for rupee denominated bonds as per Bloomberg for 14 consecutive calendar years since 2007

Bank has been awarded as the **Best DCM House** at the **Finance Asia Country Awards, 2021** 

#### Movement in corporate bonds



- Leveraging our leadership position in Debt capital markets, we had mobilized ~ ₹18,071 crores through active participation in the TLTRO auctions
- We have invested funds in marquee names (non FI, non PSU) thereby helping to build some new client relationships in wholesale segment .
- We have limited our investments under this book to AAA/AA rated corporate issuers

### **Industry-wise Distribution (Top 10)**



All figures in ₹Crores

Rank	Outstanding <sup>1</sup> as on 30 <sup>th</sup> Jun'21	Advances	Investments	Non-fund based	Total	
	Sectors	Auvances			Value	(in % terms)
1.	Financial Companies <sup>2</sup>	58,271	20,045	22,110	100,426	13.12%
2.	Engineering & Electronics	11,933	2,041	26,988	40,962	5.35%
3.	Infrastructure Construction <sup>3</sup>	22,510	1,977	10,450	34,937	4.56%
4.	Petroleum & Petroleum Products	9,606	4,252	12,670	26,528	3.46%
5.	Power Generation & Distribution	19,102	922	4,597	24,622	3.22%
6.	Trade	16,442	500	3,600	20,542	2.68%
7.	Food Processing	15,615	362	2,756	18,733	2.45%
8.	Iron & Steel	12,119	1,003	4,858	17,980	2.35%
9.	Telecommunication Services	12,464	769	4,682	17,914	2.34%
10.	Real Estate⁴	16,675	138	749	17,563	2.29%

<sup>1</sup> Figures stated represent only standard outstanding (advances, investments and non fund based) across all segments

<sup>2</sup> Includes Banks (28%), Non Banking Financial Companies (31%), Housing Finance Companies (21%), MFIs (4%) and others (16%)

<sup>3</sup> Financing of projects (roads, ports, airports, etc.)

<sup>4</sup> Lease Rental Discounting (LRD) outstanding stood at ₹10,538 crores

## **Business Performance**

### **Commercial Banking**

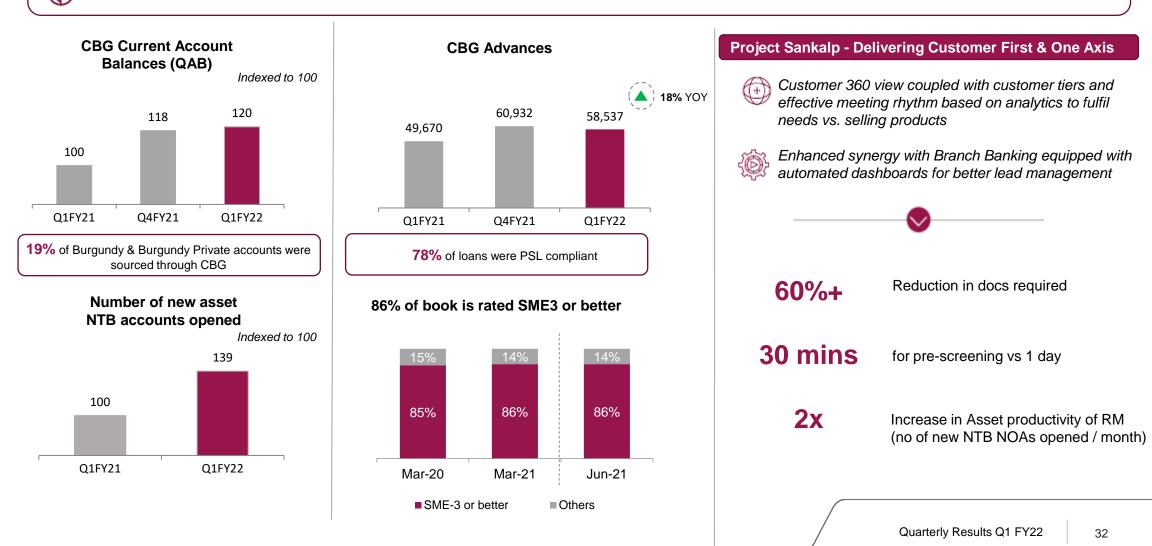






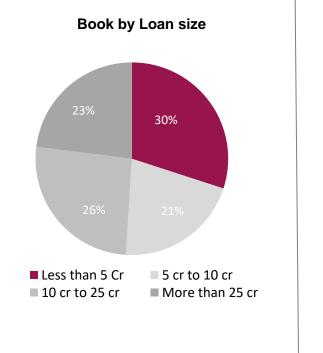
One of the most profitable segments of the Bank with high PSL coverage

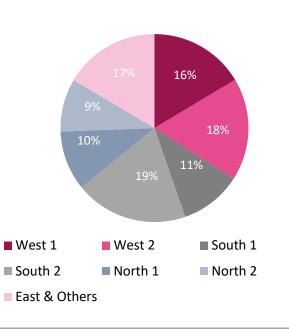
Data driven credit decisions, minimal documentation, simplified products and digitized operations aiding higher business growth



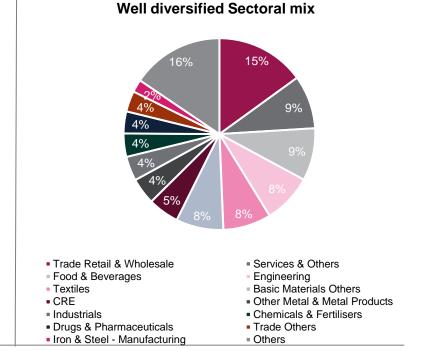
# SME lending book is well diversified, 96% of SME book is secured and predominantly working capital financing

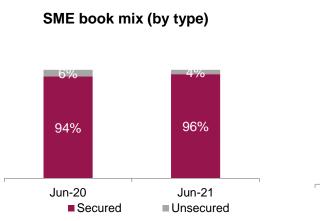




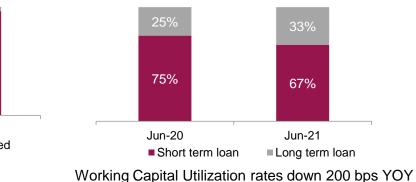


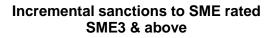
Well diversified Geographical mix













### Digital Banking – Axis Bank's "silent revolution"



Kam was

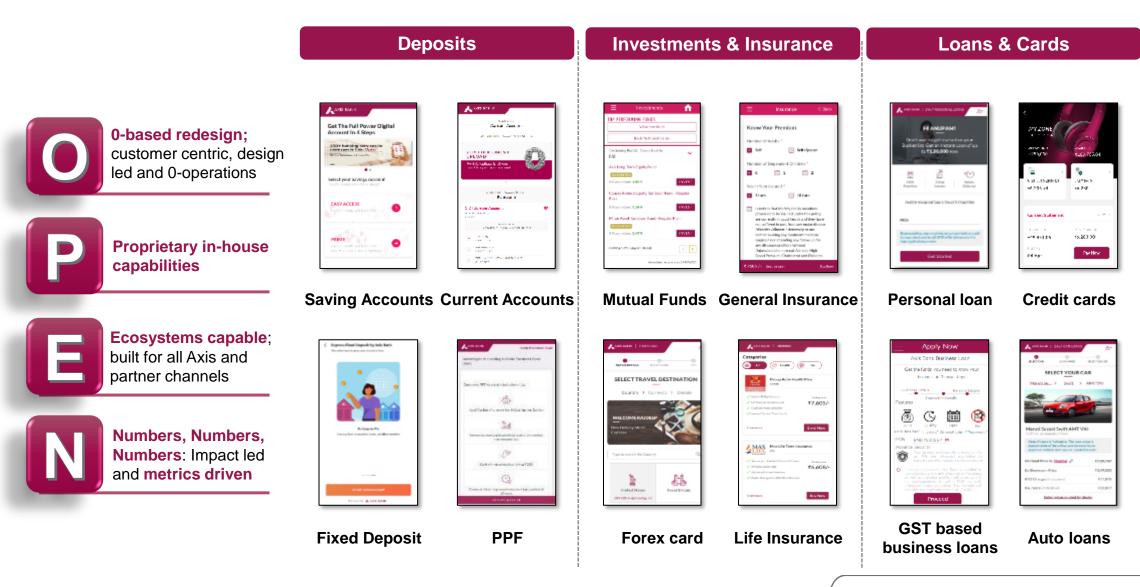


\* Digital tablet based account opening process for Q1FY22 ^RBI data for 2MFY22 by volume

^Based on all financial transactions by individual customers in Q1FY22 \*\* digitally in Q1 FY22 \*\* by volume

## **OPEN** approach across the Bank for our bouquet of digital products





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#### Servicing the Forex needs of our retail customers, through 'frictionless-digitized' transactions



#### Launched Outward Remittance on Mobile App



- A simple 2 step intuitive customer journey with 24/7 enablement for anytime anywhere payment processing
- An omni-channel experience with syncing of beneficiaries and transaction history seamlessly between Internet Banking & Mobile Banking
- Preferential pricing for customers on Digital
- 34% contribution of Digital transactions in Q1FY22, up from 24% in FY21



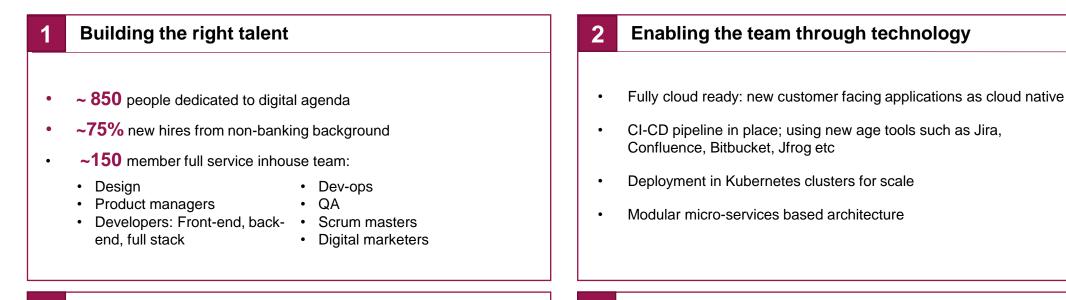
#### Launched Forex Card Digital Issuance Platform



- Omni-channel platform available across Web, Mobile & Branch
- Simple 3 step process to avail Forex Card
- Pre-filled information and minimized data ask, making it a quick and easy process
- Preferential pricing for customers on Digital
- 27% of all new issuances through the digital platform for retail purposes in Q1FY22

## We are investing heavily in building capabilities





#### **3** Establishing agile processes

- Agile operating model established
- Cross-functional teams as end-end owners
- Operating rhythms across daily huddles, development in sprints, insprint automated user testing setup
- Dev-ops infrastructure set up. Info-sec checks integrated into development lifecycle

#### 4 Setting the right data infrastructure

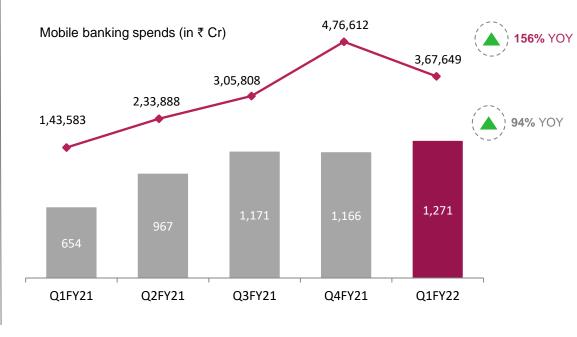
- Big data clusters developed on Hadoop with PetaByte scale data
- 150+ use cases deployed across credit, fraud, marketing analytics on cloud decisioning platform
- Multiple machine learning based credit models developed; 2000 attributes considered; up to 120% lift on GINI over generic bureau models

### We continue to have strong market share in Mobile Banking



Axis Mobile is amongst the highest ranked Banking app on Apple Store (rating of 4.6) & Google Play Store (4.5) and offers 250+ DIY services





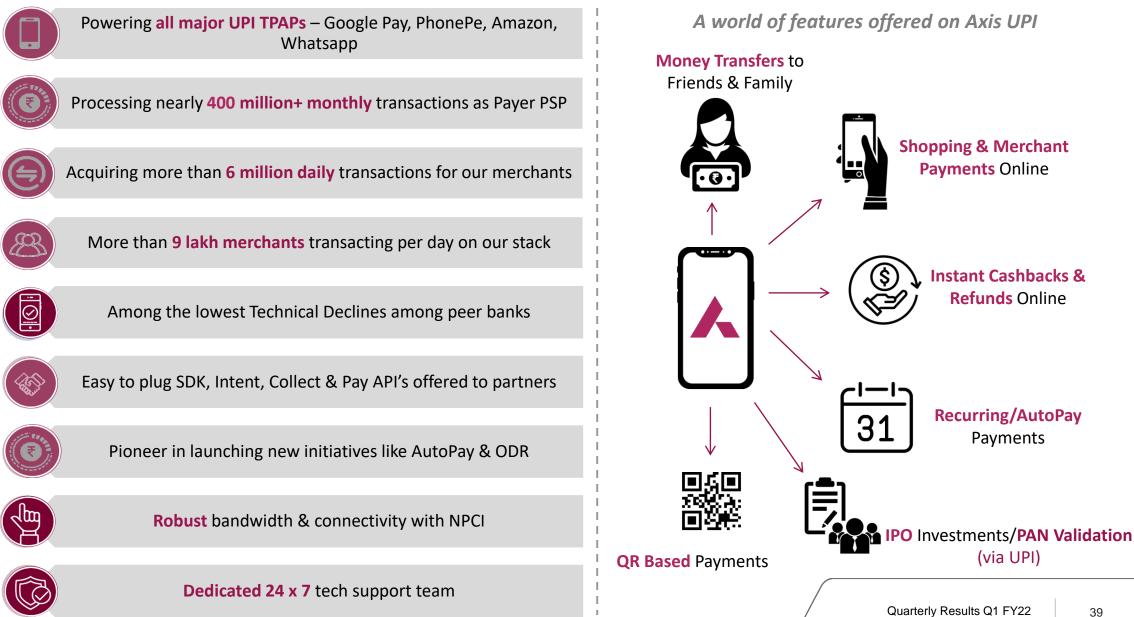
Axis Bank Mobile Banking Spends (in Cr) and Volumes (in Mn)

Aha!

Axis Aha! answered **5.66 million** messages in Q1FY22

## Axis Bank – Pioneer in the UPI Ecosystem





UPI has scaled up tremendously to become a key channel for customer transactions

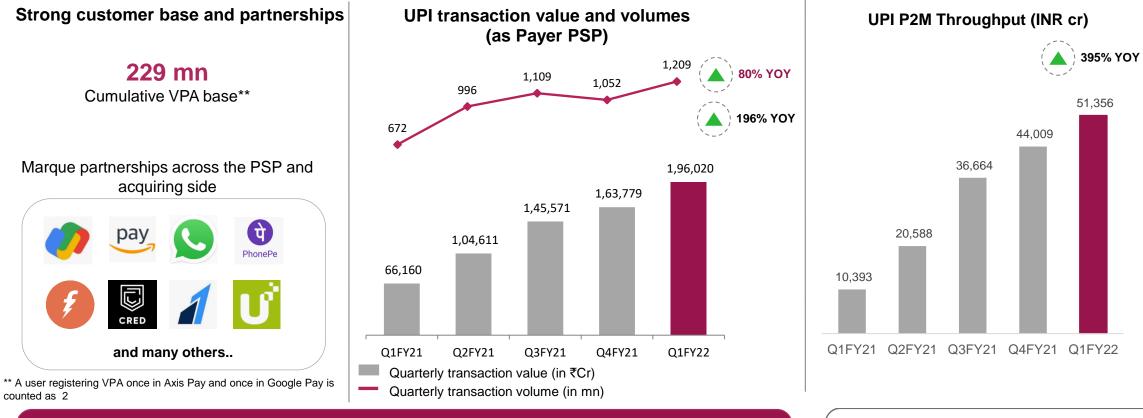




We have developed best-in-class UPI stack that enables us to offer cutting edge customized solutions across SDK, Intent, Collect and Pay offerings apart from new use cases like UPI AutoPay

۲

Dedicated IT cloud infrastructure to exclusively handle high volume UPI transactions has resulted in Axis Bank achieving one of the lowest decline rates as a remitter when compared to peer banks



The Bank maintained its strong positioning in the UPI space with a market share of 15% as Payer PSP (by volume) and 19% in UPI P2M Acquiring (by throughput) in Q1FY22

40



#### Executive Summary

#### Financial Highlights

Capital and Liquidity Position

Business Segment performance

Asset Quality

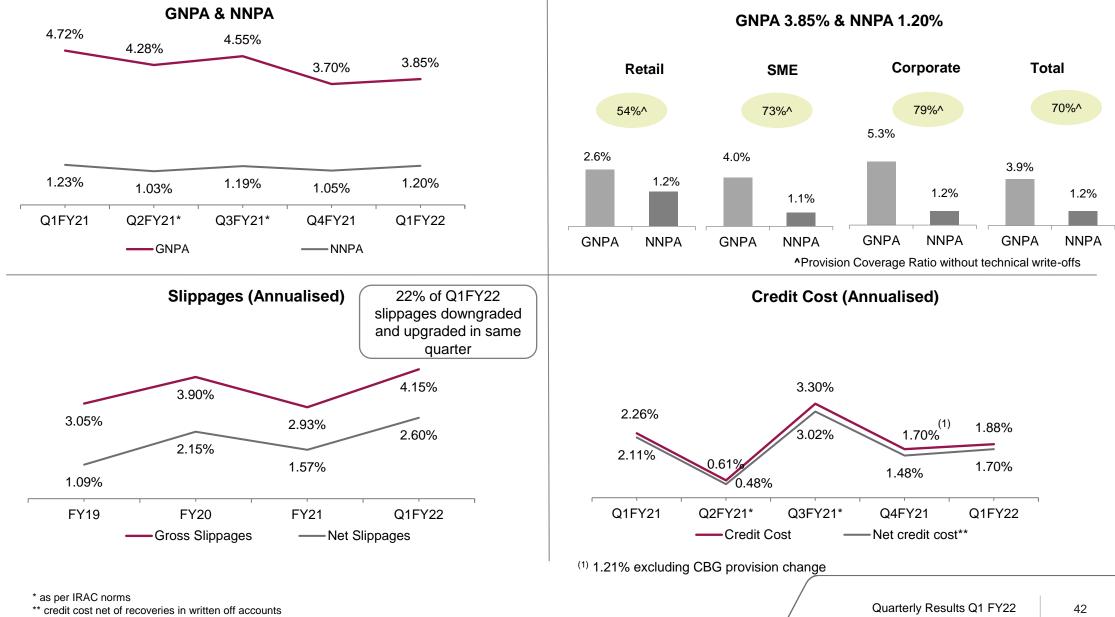
Future of Work and Sustainability

Subsidiaries' Performance

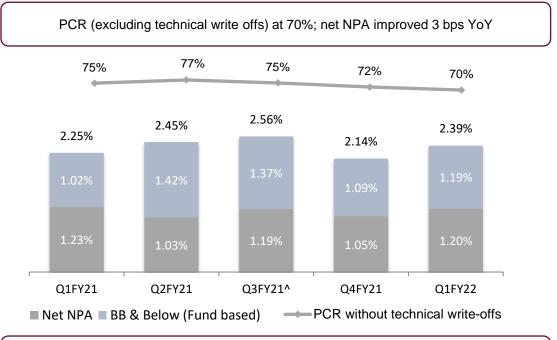
Other important information

# Asset quality metrics stable, healthy provision cover, slippages elevated due to Covid restrictions





## **BB & Below Corporate Book, Restructuring and NPAs**



#### Bank's Net NPA\* and Fund based BB and Below\* portfolio

Decline in BB & below investment and non fund based pool due to repayments

BB & Below Outstanding	Q4FY21	Q1FY22
Fund based (FB)	7,443	8,042
Non fund based	4,574	4,424
Investments	666	635

The outstanding amount in 'BB and Below' portfolio incorporates cumulative impact of rating Upgrades / Downgrades and Slippages from the pool

#### Key comments on BB and Below book

- ~ 100% of restructured corporate book classified as BB & below
- ~ Rs. 2,800 crs (21%) is rated better by at least one rating agency
- ~ Rs. 330 crs (3%) could have been upgraded as borrowers were downgraded based on probable restructuring, which was not availed
- Average ticket size of BB & Below book less than Rs. 50 crs
- Top 4 sectors comprising Infra Construction, Power Generation & Distribution, Hotels & Trade account for 65% of fund based BB and Below book

Judicious approach to restructuring under Covid-19 framework

Restructured Book	Implemented at end of Q1FY22 (Covid 1.0 + 2.0) <sup>\$</sup>	Approved under Covid 2.0 framework but not implemented <sup>§</sup>
% of GCA	0.33%	0.11%
Rs Crs	2,192	719

Segment-wise implemented restructured Book (Covid 1.0 + 2.0)	% of respective loan book
Corporate	0.6%
CBG	0.0%
Retail	0.2%

- Linked but not restructured non fund based Rs 992 crs
- MSME 1.0 and 2.0 standard restructured book at Rs. 332 crores
- Overall provision coverage on restructured book at 23%, 100% provision made on unsecured retail restructured book, though classified as standard



All figures in ₹ Crores

## **Detailed walk of NPAs over recent quarters**

All figures in ₹ Crores



		Q1FY21	Q2FY21^	Q3FY21^	Q4FY21	Q1FY22
Gross NPAs - Opening balance	Α	30,234	29,560	27,472	29,046	25,315
Fresh slippages	В	2,218	1,750	7,993	5,285	6,518
Upgradations & Recoveries	С	608	2,026	2,162	3,463	2,543
Write offs	D	2,284	1,812	4,257	5,553	3,341
Gross NPAs - closing balance	E = A+B-C-D	29,560	27,472	29,046	25,315	25,949
Provisions incl. interest capitalisation	F	22,112	21,108	21,695	18,321	18,103
Net NPA	G = E-F	7,448	6,364	7,351	6,994	7,846
Provision Coverage Ratio (PCR)		75%	77%	75%	72%	70%
Accumulated Prudential write offs	н	25,707	25,850	28,599	31,856	34,589
PCR (with technical write-off)	(F+H)/(E+H)	87%	88%	87%	88%	87%

#### Provisions & Contingencies charged to Profit & Loss Account

	Q1FY21	Q2FY21^	Q3FY21^	Q4FY21^	Q1FY22
Loan Loss Provisions	3,512	973	4,952	2,754	3,152
Other Provisions	904	3,608	(348)	541	380
For Standard assets*	737\$	1,453 <sup>\$</sup>	490	(6)	27
For Investment depreciation	134	29	399	767	(57)
Others	33	2,126**	(1,237)**	(220)**	410**
Total Provisions & Contingencies (other than tax)	4,416	4,581	4,604	3,295	3,532

\* including provision for unhedged foreign currency exposures
 \*\* includes provision for restructuring pool

\$ includes 10% provision on loans under moratorium ^ as per IRAC norms



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GIG-A-Opportunities Hiring program in alternate formats: skilled freelancers and virtual full time employment	<ul> <li>Access to new Talent Pools</li> <li>130 candidates hired in alternate formats</li> <li>44% Women, 54% Non Banking Talent, 50% Non-Metro</li> <li>Quicker on-boarding, Day 1 productive talent contributing to significant projects across the Bank</li> </ul>
<b>GIG-A-Anywhere</b> Program for existing employees to move to a 100% virtual formats	<ul> <li>Transforming Operating Models</li> <li>~2,250 employees across 22 central departments moved to a 100% virtual format in two phases</li> <li>Talent value segmentation used to identify roles where virtual working would continue to be productive</li> <li>Employees now have ability to move across formats through internal career mobility</li> </ul>

## Hybrid Model

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Established for all roles that are not customer-facing / regulatory mandated to work from premises

#### **Flexibility and Agility**

- · Allowed for a rapid scale up / scale down of in-office presence in Q4 in response to changing environment
- Coverage of ~15,000 employees across the Bank

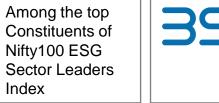
## **Axis Bank's ESG Imperative**



## Banking that leads to a more inclusive and equitable economy, thriving community and a healthier planet

Inclusive and Equitable Economy	Thriving Community	Healthier Planet
We are committed to providing opportunities that help the most economically disadvantaged achieve prosperity	We are committed to working with communities across the country to help them thrive on a sustainable basis.	We are committed to consciously nurture the planet we live in and make it a better place for future generations.

**ISE** Index



Among top 10 constituents of S&P BSE 100 ESG Index



Constituents of MSCI India ESG Leaders Index



FTSE4Good Index constituent for 5<sup>th</sup> consecutive year in 2021

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#### ESG a Board-level agenda

- · Bank's ESG strategy reviewed at the BOD
- · CSR Committee's Charter expanded to include ESG oversight
- Climate risk discussed at Risk Committee

#### ESG oversight at Leadership level

- ESG Steering Committee established comprising senior leadership
- DEI Council formed to drive Diversity, Equity and Inclusion
- Working Group formed to drive ESG integration in banking and financing activities

#### **Building Ownership at Business Level**

- ESG-aligned commitments being discussed with pertinent businesses
- Incorporating ESG imperatives into departmental action plans

#### Key ESG Policies in Public Domain

- Code of Conduct and Ethics (Link)
- Human Rights Policy (Link)
- Diversity, Equity & Inclusion Policy (Link)
- Equal Employment Opportunity Policy (Link)
- Anti-Bribery and Anti-Corruption Policy (Link)
- Tax Policy (Link)
- Sustainable Lending Policy & Procedures (Link)
- Policy on Environmental Management (Link)
- Corporate Social Responsibility Policy (Link)
- Customer Privacy Policy (Link)

#### **Steady Progress on ESG Benchmarks**

- **5**<sup>th</sup> Consecutive year on FTSE4Good Index
- CDP Score moved from C to B in 2020
- In 70<sup>th</sup> percentile among global Banks on DJSI
- MSCI ESG Ratings improves from BBB to A

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## **Positive Outcomes and Impact Across the ESG Spectrum**



Key sustainability performance highlights

#### Sustainable Banking and Finance Banking

- Corporate Lending Portfolio of ~ Rs 10,000 Crores in green sectors as on 31<sup>st</sup> March 2021
- 37 funding proposals assessed under Sustainable Lending Policy and Procedures (SLPP) in FY 21
- Saksham digital platform -- ~5 million sheets of paper saved annually from 2.6 million customer requests
- Branch of the Future initiative: Reduced paper usage by estimated ~0.5 million sheets monthly

#### Banking for the Emerging India

- **1.5 Million+** live customers under Axis Sahyog microfinance program as on 31<sup>st</sup> March 2021
- 2,065 Rural and Semi-urban branches covering 500+ districts under the Deep Geo strategy (as of Jun'21)
- Over **0.8 million** borrowers under the PM MUDRA Yojana for micro-entrepreneurs
- **83,000+** Active customers under Asha affordable housing loans
- Bank enters 'Better Life Farming' initiative, a global multi-stakeholder partnership supporting small farmers

#### Human Capital

- **80,250+** employees as on 30<sup>th</sup> June 2021, average age of 31.4 years
- Committed to achieving 30% women representation in the workforce by 2027, from 23% in FY 21
- Over **2.1 Million hours** clocked by 74,000+ employees in virtual classroom sessions
- 83 GIG-A roles filled in FY 21 40% were women, 44% from Non-Metros

## Positive Outcomes and Impact Across the ESG Spectrum



Key sustainability performance highlights

#### Corporate Social Responsibility

- 0.92 million households reached under Axis Bank Foundation's Mission 2 Million target
- Axis DilSe Over **300** students being supported at Lyzon Friendship School in rural Manipur
- Axis Bank Scholarship program for female students pursuing STEM degrees at Ashoka University
- ~ 0.9 million reached under the Financial Literacy Program
- COVID-19 support to frontline agencies in close to 150 districts in India

#### **Operational Excellence**

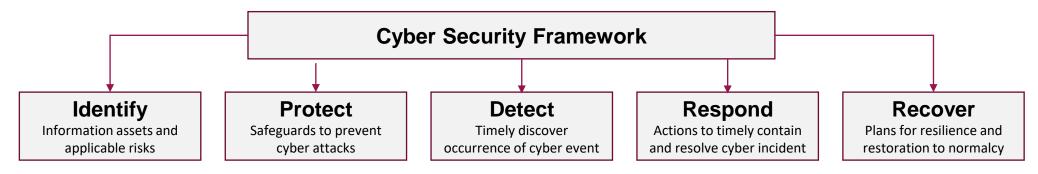
- Committed to reducing specific GHG emissions by 5% YOY
- ~ 88,000 GJ of green power generation from 7.05 MW installed solar capacity
- 15,360 MT of GHG emissions avoided from energy efficiency initiatives
- ~2.2 lakh litres of diesel saved from On-grid inverter solution in rural branches
- Targets and Commitments taken on energy efficiency, green power procurement and green design

#### **Thought Leadership**

- The Bank is represented on key ESG-focused committees and working groups:
  - CII Western Region ESG Sub-Committee FY 2022
  - SES Governance ESG Advisory Board
  - Renewable Energy to Responsible Energy Initiative
  - CDP Technical Working Group on Water Indicators for FIs

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Comprehensive Cyber Security Policy and Standards based on industry best practices

• Cyber Security structure and framework based on National Institute of Standards and Technology (NIST) Standard

- Information Security Management System is ISO27001:2013 certified
- Payment Cards business is compliant with PCI DSS standards
- 24x7 Security Operations Centre in place to detect any suspicious traffic and events



- Advanced layers of defense through technical and administrative controls to protect network, servers, end-Points, applications, identity and data.
- Continuous security assessments to proactively detect and remediate vulnerabilities



- Cyber Security Threat Intelligence used to detect malicious underground activities against the Bank
- Sustained customer engagements on cultivating safe banking habits across payment channels
- Data protection controls throughout the data lifecycle to protect personal and Bank sensitive data.



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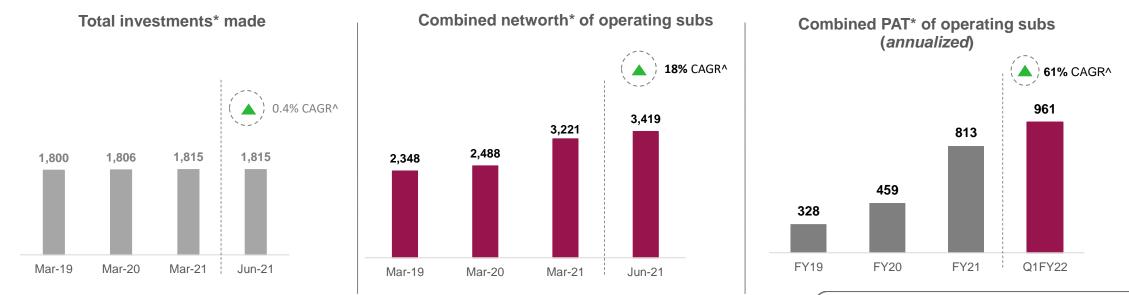
Other important information

## Significant value creation happening in our key group entities





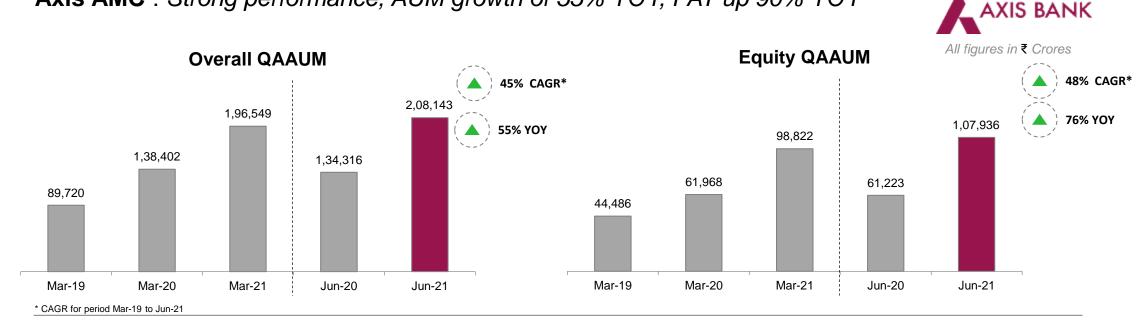
All figures in ₹ Crores

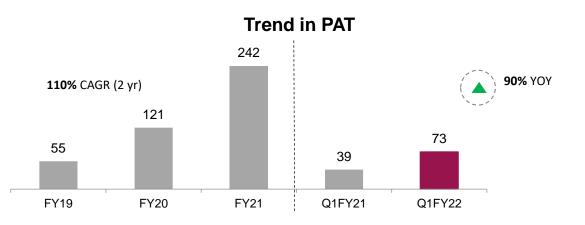


\*\* Including stakes owned by Axis Capital and Axis Securities; Also, there is further Option to take overall stake to 19.99% ^ 25% is held by Schroders Plc ^ CAGR for Mar-19 to Jun-21 period @ Based on New Business Premium

\* The figures represented above are for the subsidiaries mentioned in the slide (excluding Axis Trustee and Max Life) and are as per Indian GAAP, as used for consolidated financial statements of the Group

### Axis AMC : Strong performance, AUM growth of 55% YOY, PAT up 90% YOY





#### **Major Highlights**

- **6.3%** AAUM market share in Q1FY22, up from 5.5% in Q1FY21 driven by fund performance
- 55% of overall AUM consists of Equity & Hybrid funds
- **74%** equity AUM growth in last 12 months maintaining itself as one of the fastest growing AMC in the country
- 37% YOY growth in Client folios that stood at 8.8 mn

^Disclosure: Scheme AUM/AAUM (Amt in cr) Rs.217851.60 / Rs. 208142.92 Asset Classwise AUM / AAUM: Liquid/Money Market: 33341.89/34950.86, Gilt: 152.65/ 156.90 Income/Debt: 54928.10 / 53408.11 Equity including ELSS: 114653.77 /106397.14 Hybrid: 8442.42/8353.88 Solution: 1608.97/1538.43 Index: 477.54/440.85 ETF: 899.04/743.75 FOF: 3347.22/2153.01 . AUM by geography (%) [Cities]: Top 5: 60.40% Next 10: 19.02% Next 20: 7.81% Next 75: 7.96% Others: 4.80%

## Axis Capital : Go to Banker for India Inc



#### Q1FY22 Ranking\* (includes IPO, FPO, QIP, REIT, InvIT, OFS & Rights)

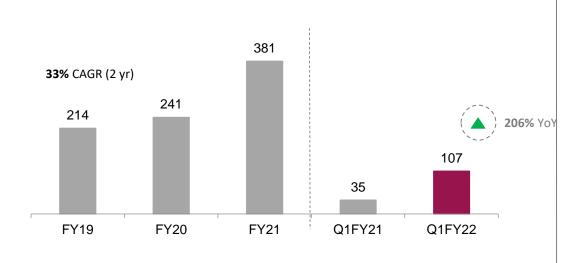
Rank	Banker	No of Deals*
1	Axis Capital	15
2	Peer 1	8
3	Peer 2	8
4	Peer 3	7
5	Peer 4	6

**Revenue from Operations** 

#### **Major Highlights**

- **19** IB transactions were completed in Q1FY22 that include **6** IPOs, **6** QIPs, **2** OFS, **1** Rights issue and **2** PE advisory deals among others
- Re-emphasized its ECM leadership and strong domain expertise by helping companies across multiple sectors like Healthcare, Financials, Real Estate, to raise equity from markets
- Transactions included first ever InvIT by any PSU and largest public InvIT transaction till date; and largest IPO in hospital space till date
- Axis Capital's Institutional Equity business trading volumes in cash segment grew 84% and that for F&O grew 410% in Q1FY22
- 6 times YOY growth in PAT

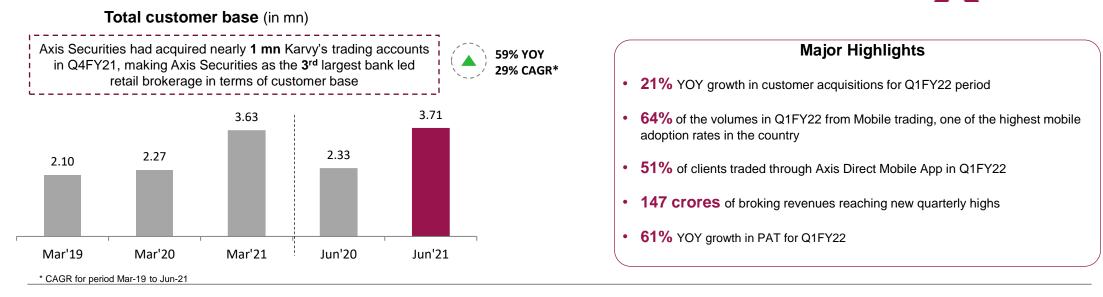
All figures in ₹ Crores



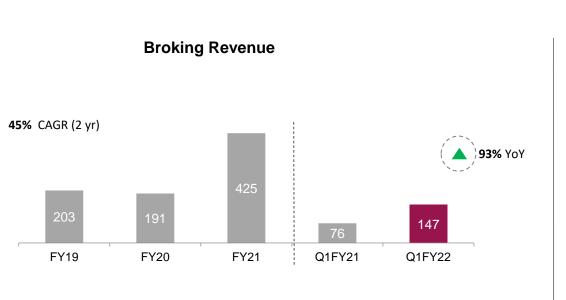
Profit After Tax

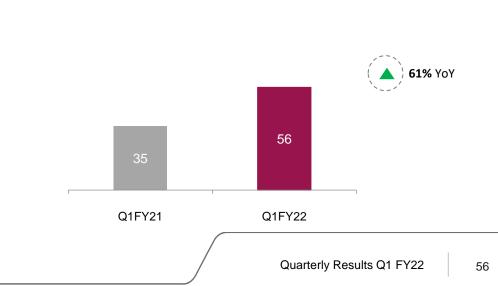
\*Source: Primedatabase; Updated till 30<sup>th</sup> June, 2021; Includes all Equity IPOs, FPOs, QIPs, OFS, REIT, InvIT,Rights Transactions

## Axis Securities : Strong performance in Q1FY22 with 93% growth in revenue



All figures in ₹ Crores

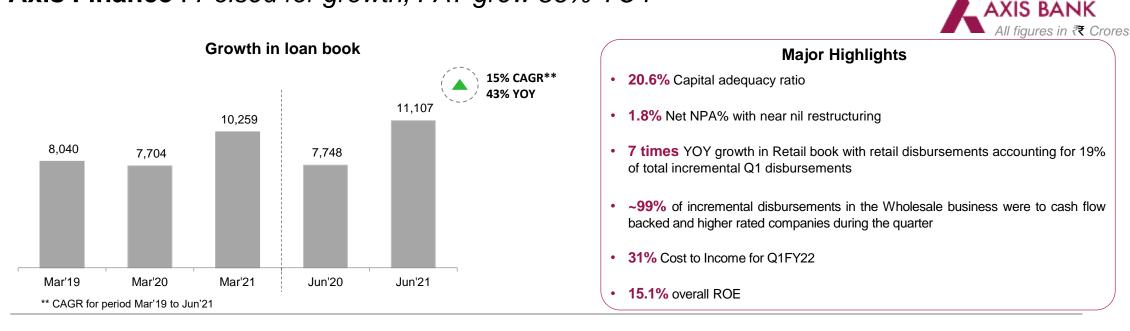


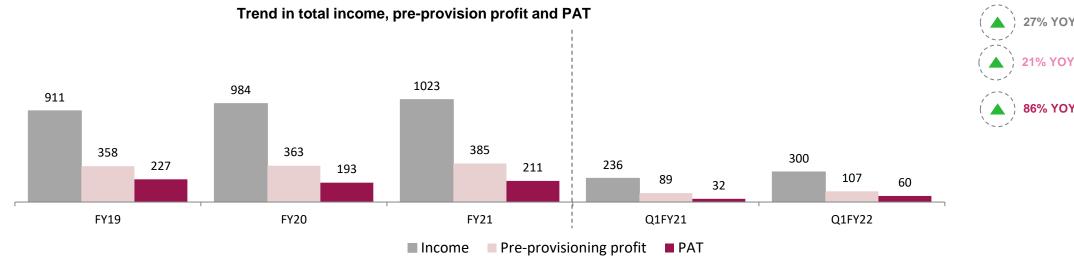


**Profit After Tax** 

**AXIS BANK** 

## **Axis Finance** : *Poised for growth, PAT grew 86%* YOY



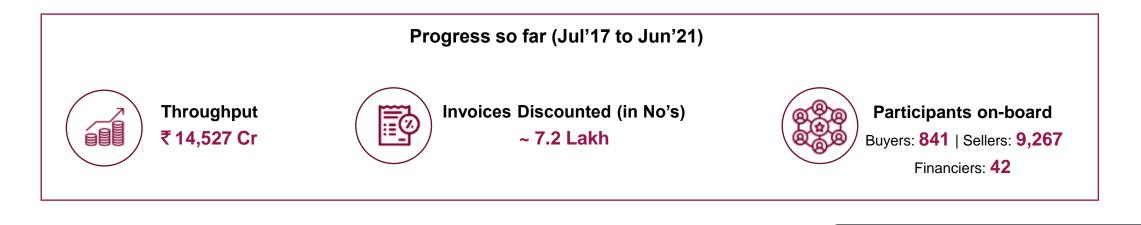


## **A.TReDS**: The Invoicemart product continues to be a market leader



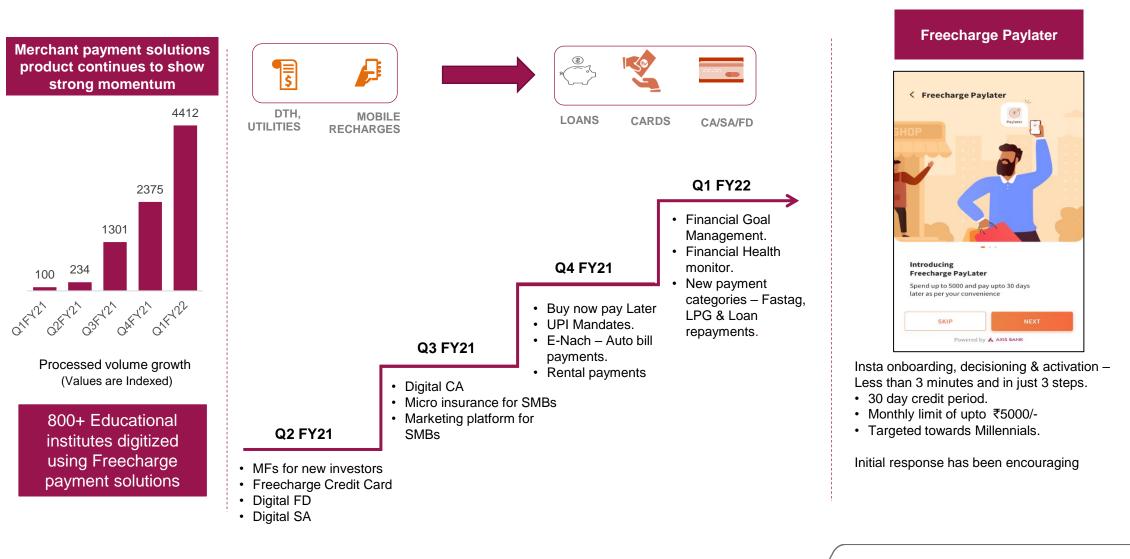


- >> A.TREDS is one of the three entities allowed by RBI to set up the Trade Receivables Discounting System (TReDS), an electronic platform for facilitating cash flows for MSMEs
- >> The TReDS platform connects MSME sellers and their corporate buyers to multiple financiers. It enables discounting of invoices of the MSME sellers raised on large buyers, through a transparent bidding mechanism that ensures financing of receivables at competitive market rates.
- >> Our digital invoice discounting platform 'Invoicemart' became the 1<sup>st</sup> TReDS platform to reach ₹10,000 crore worth of MSME Invoice discounting
- Invoicemant has helped in price discovery for MSMEs across nearly 500 cities and towns in India who are now able to get their bills discounted from 42 financiers (banks and NBFC factors)



Freecharge continues to make progress in its payments led financials services journey; Initial response to "Buy Now Pay Later" encouraging







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## We have created a differentiated identity and are amongst the most valuable Brands in India



Featured amongst Top 20 most valuable brands in India



## Major awards won by the Bank and its subsidiaries





'Most Recommended Retail Bank in India' and Most Helpful Bank during Covid-19 in India



Ranked no 1 in Corporate Banking Quality in India





Best Cyber Security Project, Best Financial AI Project & Best Risk Management Project



THE ASIAN BANKER The Regulatory Technology Implementation of the Year Risk Management Awards 2019

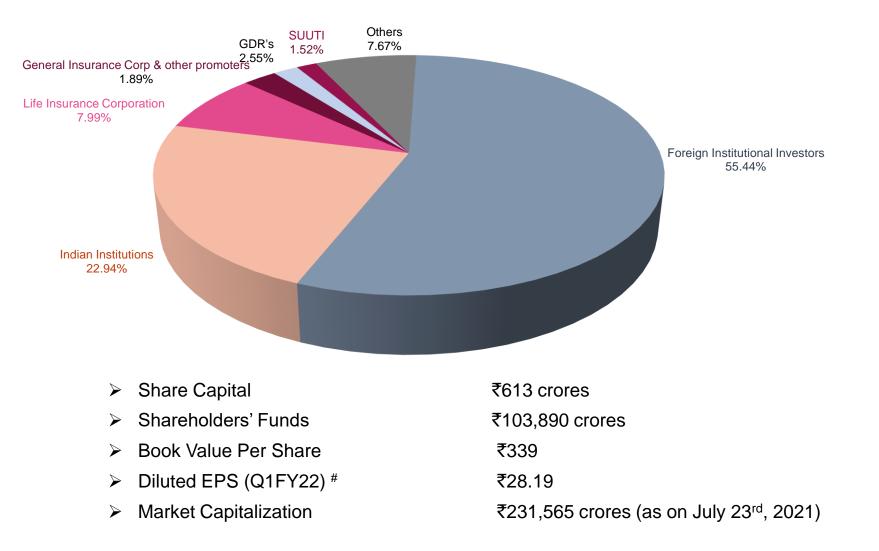
Anti-Money Laundering Technology Implementation



Best Use of IT in Risk Management / Fraud Prevention

## Shareholding Pattern (as on June 30<sup>th</sup>, 2021)





## **Financial Performance**



Financial Performance (₹ crores)		Q1FY22	Q1FY21	% Growth
Interest Income	A	16,003	16,445	(3%)
Other Income	B = C+D+E	3,588	2,587	39%
- Fee Income	С	2,668	1,652	62%
- Trading Income	D	499	622	(20%)
- Miscellaneous Income	E	421	313	34%
- Recoveries in written-off a/c's		287	228	26%
Total Income	F = A+B	19,591	19,032	3%
Interest Expended	G	8,243	9,460	(13%)
Net Interest Income	H = A-G	7,760	6,985	11%
Operating Revenue	I = B+H	11,348	9,572	19%
Core Operating Revenue*	J	10,828	8,950	21%
Operating Expenses	К	4,932	3,728	32%
-Staff Expense	L	1,852	1,406	32%
-Non Staff Expense	M	3,080	2,322	33%
Operating Profit	N = I-K	6,416	5,844	10%
Core Operating Profit*	0	5,896	5,222	13%
Provisions other than taxes	Р	3,532	4,416	(20%)
Profit Before Tax	Q = N-P	2,884	1,428	102%
Tax Expenses	R	724	316	129%
Net Profit	S = Q-R	2,160	1,112	94%
EPS Diluted (in ₹) (annualized)		28.19	15.79	
Return on Average Assets (annualized)		0.86%	0.48%	
Return on Equity (annualized)		9.11%	5.74%	
Capital Adequacy Ratio (Basel III)**		19.01%	17.47%	

\* excluding trading profit and exchange gain/loss on capital repatriated from overseas branch/subsidiary \*\* including profit for the quarter

## **Financial Performance**



Financial Performance (\$ mn)		Q1FY22	Q1FY21	% Growth
Interest Income	A	2,153	2,212	(3%)
Other Income	B = C+D+E	483	348	39%
- Fee Income	C	359	222	62%
- Trading Income	D	67	84	(20%)
- Miscellaneous Income	E	57	42	34%
- Recoveries in written-off a/c's		39	31	26%
Total Income	F = A+B	2,636	2,560	3%
Interest Expended	G	1,109	1,273	(13%)
Net Interest Income	H = A-G	1,044	940	11%
Operating Revenue	I = B+H	1,527	1,288	19%
Core Operating Revenue*	J=I-D	1,457	1,204	21%
Operating Expenses	К	664	502	32%
-Staff Expense	L	249	189	32%
-Non Staff Expense	М	414	312	33%
Operating Profit	N = I-K	863	786	10%
Core Operating Profit*	O=N-D	793	703	13%
Provisions other than taxes	Р	475	594	(20%)
Profit Before Tax	Q = N-P	388	192	102%
Tax Expenses	R	97	42	129%
Net Profit	S = Q-R	291	150	94%
EPS Diluted (in ₹) (annualized)		28.19	15.79	
Return on Average Assets (annualized)		0.86%	0.48%	
Return on Equity (annualized)		9.11%	5.74%	
Capital Adequacy Ratio (Basel III)**		19.01%	17.47%	

\$ figures converted using exchange rate of 1\$ = ₹74.33

\* excluding trading profit and exchange gain/loss on capital repatriated from overseas branch/subsidiary

\*\* including profit for the quarter

## **Balance Sheet**



Balance Sheet	As on 30 <sup>th</sup> Jun'21	As on 30 Jun'20	As on 30 <sup>th</sup> Jun'21	As on 30 <sup>th</sup> Jun'20	% Growth
CAPITAL AND LIABILITIES	In ₹ Crores	In ₹ Crores	in \$ Mn	in \$ Mn	
Capital	613	564	82	76	9%
Reserves & Surplus	1,03,277	85,507	13,894	11,504	21%
Deposits	7,13,862	6,15,655	96,040	82,827	16%
Borrowings	1,50,938	1,42,836	20,307	19,217	6%
Other Liabilities and Provisions	43,360	40,081	5,883	5,392	8%
Total	10,12,050	8,84,643	1,36,156	1,19,016	14%
ASSETS					
Cash and Balances with RBI / Banks and Call money	72,996	60,080	9,820	8,083	21%
Investments	2,39,915	1,87,323	32,277	25,202	28%
Advances	6,14,874	5,48,846	82,722	73,839	12%
Fixed Assets	4,279	4,359	576	586	(2%)
Other Assets	79,986	84,035	10,761	11,306	(5%)
Total	10,12,050	8,84,643	1,36,156	1,19,016	14%

Prior period numbers in the have been regrouped as applicable for comparison

\$ figures converted using exchange rate of 1\$ = ₹74.33

## Safe Harbor



Except for the historical information contained herein, statements in this release which contain words or phrases such as "will", "aim", "will likely result", "would", "believe", "may", "expect", "will continue", "anticipate", "estimate", "intend", "plan", "contemplate", "seek to", "future", "objective", "goal", "strategy", "philosophy", "project", "should", "will pursue" and similar expressions or variations of such expressions may constitute "forward-looking statements". These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, future levels of non-performing loans, our growth and expansion, the adequacy of our allowance for credit losses, our provisioning policies, technological changes, investment income, cash flow projections, our exposure to market risks as well as other risks. Axis Bank Limited undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.



## **Thank You**