

**National Office :** DHFL House, 3<sup>rd</sup> - 7<sup>th</sup> Floor, 19 Sahar Road, Off Western Express Highway, Vile Parle (East), Mumbai - 400 099. T: +91 22 7158 3333 / 2921 2333 F: +91 22 7158 3344

#### DHFL/CSD/2017-2018/102-3

Date: June 7, 2018

The Manager	The Manager
Listing Department	Listing Department
The BSE Limited.	National Stock Exchange of India Limited,
Phiroze Jeejeebhoy Towers,	'Exchange Plaza', C-1, Block G,
Dalal Street, Fort,	Bandra- Kurla Complex,
Mumbai- 400 001.	Bandra (East), Mumbai- 400 051.
Kind Attn. DCS – CRD	Kind Attn. Head – Listing
Stock Code : 511072	Stock Code : DHFL

Dear Sirs,

#### Ref: Intimation under Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (SEBI Listing Regulations)

We wish to inform you that the Company is participating in the JM Financial Conference in Mumbai on June 7, 2018.

The copy of presentation of the Company in connection with the same is attached herewith and is being uploaded on the Company's website under 'Investors Section'.

Request you to kindly take note of the same.

Thanking you,

Yours Faithfully, for Dewan Housing Finance Corporation Limited

Niti Arya Company Secretary FCS No- 5586





# Turning dreams into reality





66

## I want every Indian to own a home of his own

9

Late Shri Rajesh Kumar Wadhawan Founder Chairman (1949-2000)





## **Section 1**

**About the Company** 

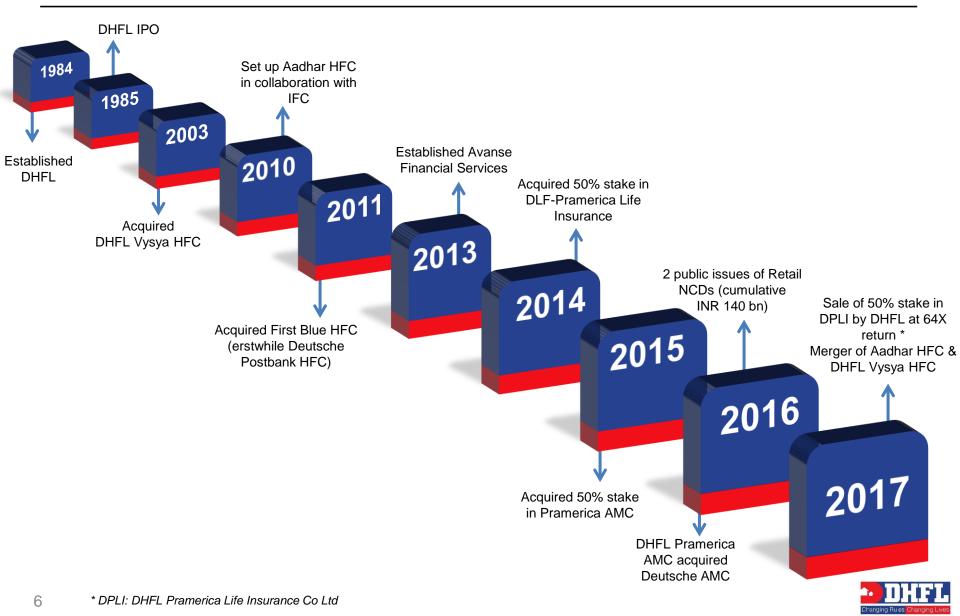


#### **Overview**





### **Key Milestones in the Group Journey**



#### **Financial Services Businesses of the Wadhawan Group**

Wadhawan Global Capital (WGC) was formed in May 2014 to create a holding company for all the financial services businesses of the Wadhawan Group - DHFL is the flagship company where WGC owns 37.32%

WGC is an integrated financial services platform with businesses in lending, insurance and asset management, having focussed product offerings across each customer vertical as part of multi-generational customer-lifecycle consumer outlook

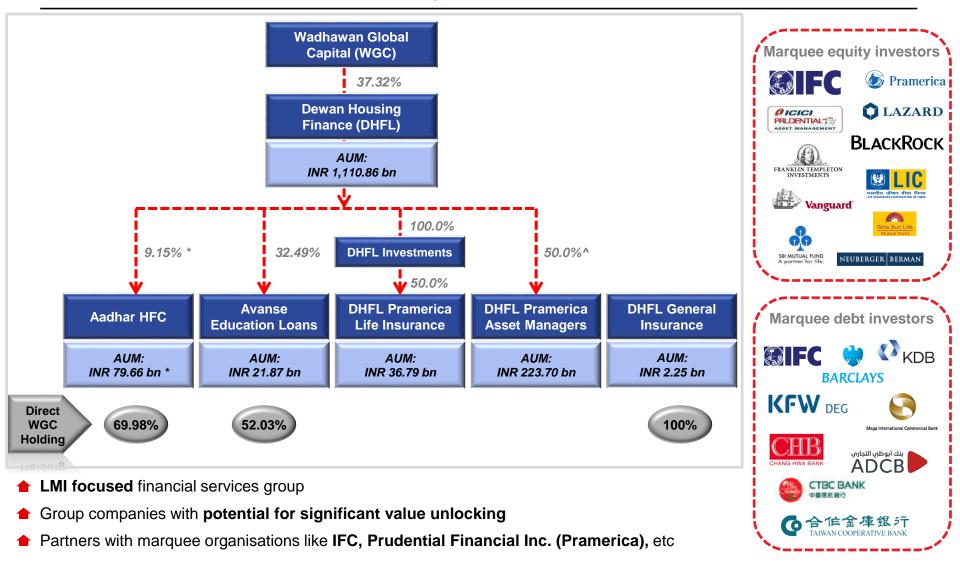
WGC is managed by promoters with support of Group Management Centre (GMC), staffed with industry veterans who provide strategic inputs across group companies

Partnership with global entities (IFC, Pramerica) across multiple businesses in the financial services space

Unlisted businesses provide significant potential for value unlocking once they achieve scale in respective business segments



### **DHFL Financial Services Group**



\* Merger of DHFL Vysya & Aadhar completed in Q3FY18. Shareholding and AUM reflect combined entity.

8 ^ Total of direct and indirect holding

AUM and shareholding as on 31 Mar 2018



## **Section 2**

**Market and Business Overview** 



### **Opportunity in the Housing Finance Space**

Housing units shortfall in India Urban Rural Total Monthly % of household households in 111 income (MHI) each segment INR p.m. 100 64 59 52 50 >40.000 24 40 47 28 19 0 20,000-40,000 FY14 Additional FY22 9% All values in million units 10,000-20,000 22% LIG, EWS. 14.0, 18.0. 30% 31% 5,000-10,000 38% Total 47 mn units < 5,000 33% HIG. MIG 5.0, 10.0, Current investment in housing: INR 7 trillion p.a. 11% 21% Investment of INR 120 trillion required to address housing shortage All values in million units Target Market 24 mn homes (~INR 15 trillion p.a.)

Customer segments in housing space

Sources: Report of the technical urban group (TG-12) on urban housing shortage (2012-17), Ministry of housing and urban poverty alleviation (Sep 2012) Funding the vision — Housing for all by 2022, KPMG Housing Report, Monitor Deloitte Report

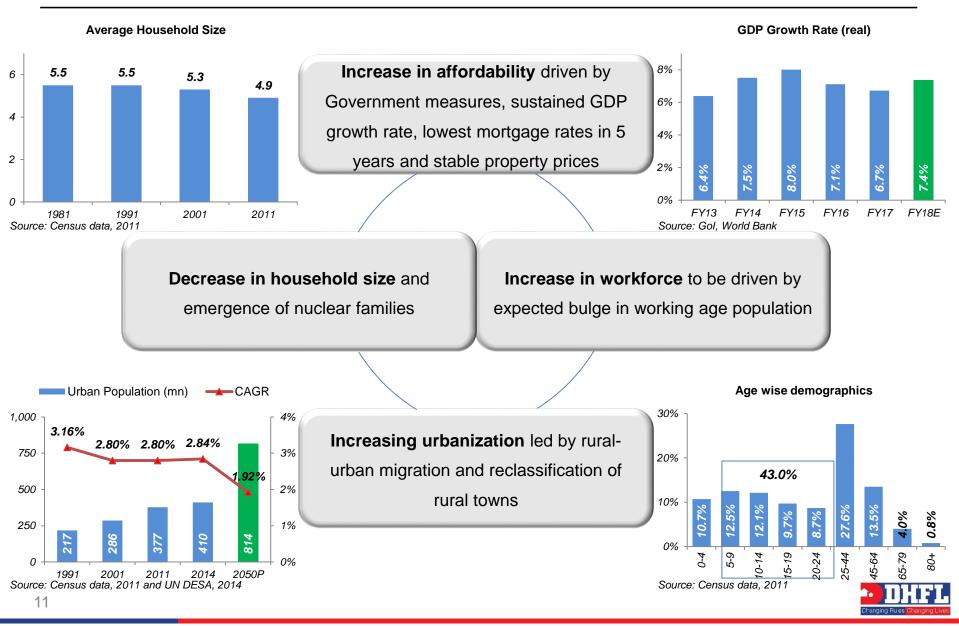
10 Income classification: EWS (<INR 1 lakh pa), LIG (INR 1-2 lakh pa)



DHFL's target

segment: LMI Customers

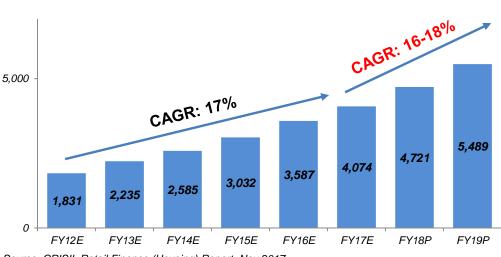
#### **Housing Demand Growth Drivers**



### **Significant Presence of HFCs**

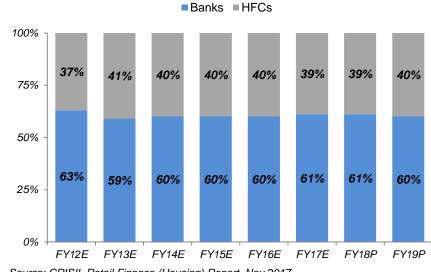
Growth of housing loans (Banks + HFCs)

Disbursement (Rs bn)



Source: CRISIL Retail Finance (Housing) Report, Nov 2017

#### Steady share of HFCs



Source: CRISIL Retail Finance (Housing) Report, Nov 2017

#### **Key Trends in Housing Finance**

- HFCs have established strong presence in Tier 2/3 towns
  - Credit appraisal process aligned to customer requirements
  - Superior customer servicing and effective recovery mechanisms
- HFCs expected to continue to witness rapid growth
  - Driven by demand for underlying assets, increasing financial penetration and steady property prices



### **Opportunity in the Affordable Housing Segment**

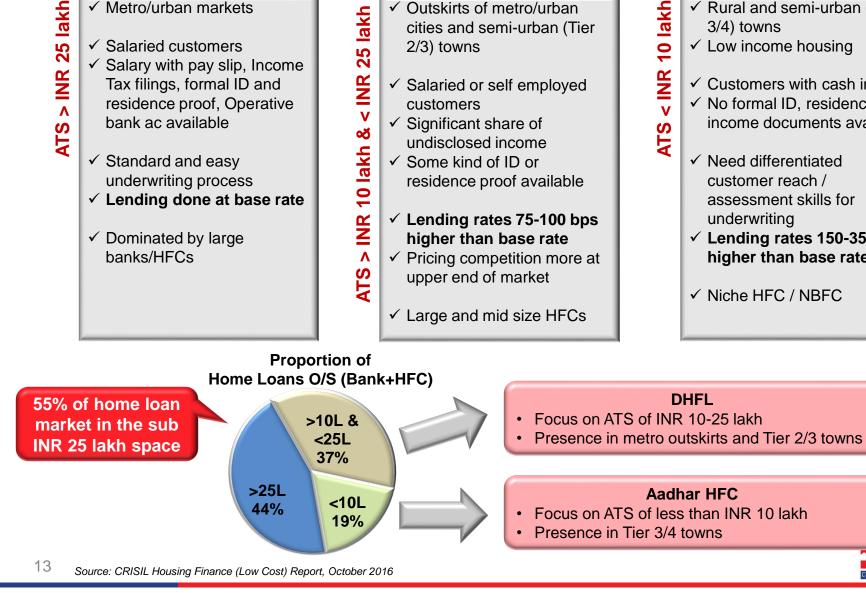
✓ Outskirts of metro/urban

2/3) towns

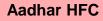
cities and semi-urban (Tier

✓ Metro/urban markets

✓ Salaried customers



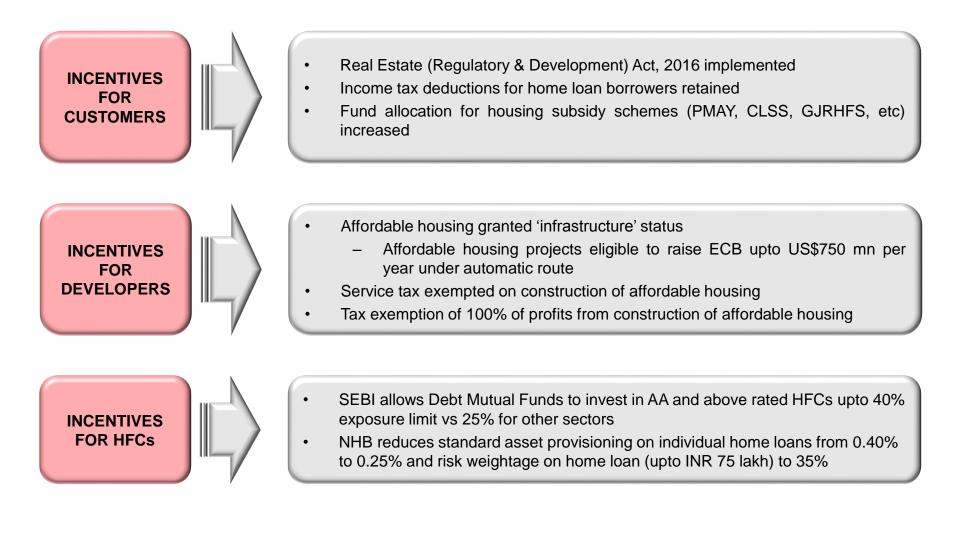
- ✓ Rural and semi-urban (Tier 3/4) towns
- ✓ Low income housing
- ✓ Customers with cash income
- ✓ No formal ID, residence or income documents available
- ✓ Need differentiated customer reach / assessment skills for underwriting
- ✓ Lending rates 150-350 bps higher than base rate
- ✓ Niche HFC / NBFC



- Focus on ATS of less than INR 10 lakh
- Presence in Tier 3/4 towns

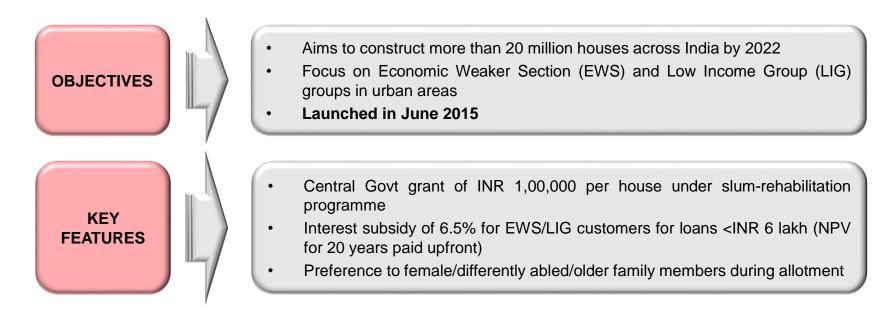


### **Government Push for Affordable Housing**





### Pradhan Mantri Awas Yojana: Housing For All By 2022



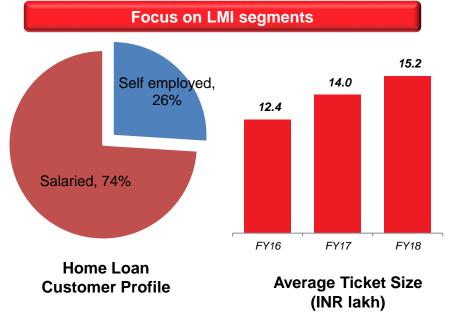
#### Benefits extended to Middle Income Group (MIG) in Mar 2017

PMAY SCHEME FOR MIG CUSTOMERS

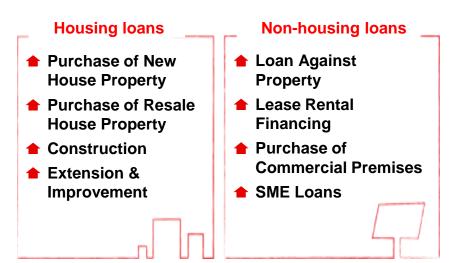
- For eligibility of buyer, maximum income set @INR 18 lakh pa and maximum carpet area of house set @ 150 sq mt (1,615 sq ft)
- No cap on total loan amount; Loan amount eligible for subsidy capped at INR 12 lakh
- Upfront subsidy upto INR 2.35 lakh available under the scheme for borrowers
- NHB nodal agency for HFCs for availing subsidies



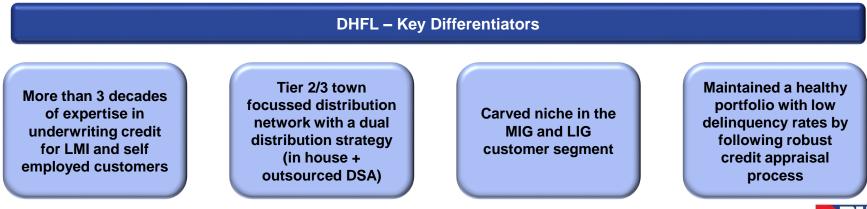
### **DHFL – Market Leader in LMI Segment**



With customized product offerings



As on 31 Mar 2018





#### **Customer Profile**



Profession: Teacher Monthly HH income:~ INR 25,000 pm Family size: ~5 (Parents & 2 Siblings) Stayed in a 1 room-kitchen



Profession: Farming and other allied Monthly HH income:~ INR 15,000 pm Family size: ~4 (Husband & 2 Children) Stayed in a rented 1 room-kitchen



Profession: Owner, super market Monthly HH income:~ INR 30,000 pm Family size: ~5 (Wife & 3 Children) Stayed in a rented 1 BHK

#### Every Indian should have a home of his own



### Business Enablers: Pan India Network with High Tier 2/3 Town Penetration

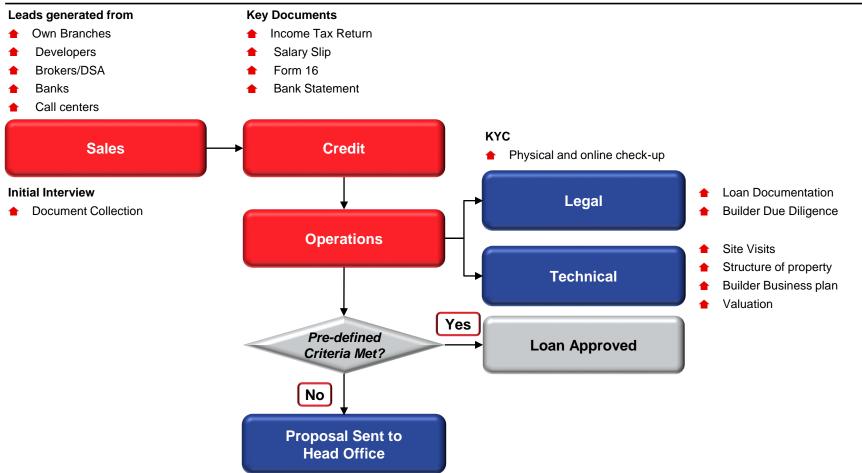
Distribution footprint primarily spread across Tier 2/3 towns and outside the municipal limits of the Metros

Focus on increasing pan India presence and setting up branches in the untapped LMI markets

Spread across 349 locations in India ^



### **Business Enablers: Robust Credit Appraisal Process**



- **Centralised processing centres** for greater efficiency and risk management
- In-house legal and technical team appraise applications and In-house civil engineers team conduct technical evaluation
- Bulk of collections done through ECS and PDCs



### **DHFL Corporate Social Responsibility**



**Flagship Programmes** 



#### Early Childhood Care & Education (ECCE)

A system strengthening initiative to ensure holistic development of children through 1886+ Anganwadis in Palghar, Maharashtra and 465+ Anganwadis in Bokaro, Jharkhand

#### **Skills Development for sustainable livelihoods**



Training youth from low income communities in BFSI, Construction, Automotive and Hospitality job roles across Maharashtra, Assam, Meghalaya, Jharkhand and Madhya Pradesh through 23 centres

#### Rural Development with focus on drought mitigation



A holistic intervention towards alleviating poverty and implementing a comprehensive rural development programme in Phulmbhari block of Aurangabad, Maharashtra

#### Economic empowerment through Financial Literacy



A programme in Jaipur, Varanasi, Ranchi and Raipur to develop slums & also facilitate transition from informal housing to formal housing, aligning to the PMAY Vision



#### Spent INR 238 mn till Q4FY18



### **Our Corporate Social Responsibility**



#### **Other Initiatives**

#### R K Wadhawan – Sasakawa India Leprosy Foundation

We provide support to Nursing Scholars from leprosy affected communities across India between 2017 and 2024, to get into mainstream jobs and overcome stigma related to leprosy.





#### R K Wadhawan - TISS Fellowship for Social Sciences

We have tied up with Tata Institute of Social sciences(TISS Mumbai) - the most recognized and outstanding Institution in the field of Social Science to provide scholarship to students from economically needy sections in perusing studies in social science field.

#### **R K Wadhawan Sports Scholarship**

We provide scholarship to youth and children to train and represent at State and National level.





#### **Olympic Gold Quest**

To encourage talent in individual sports to represent India & win Gold at the Olympics & other International Tournaments, we support a pool of sports talent & coaches for a period of four years till the Tokyo Olympics 2020.



### **DHFL Changing Lives Foundation**





- DHFL has established the DHFL Changing Lives Foundation, to take forward DHFL's CSR
  Vision of changing lives by encouraging equal opportunity, maximising human development
  and leveraging the aspirations of women, youth and vulnerable populations
- The DHFL Changing Lives Foundation will manage the DHFL Early Childhood Care & Education (ECCE) CSR programme and other initiatives that could strengthen the overall development and growth of children, women and communities
- The DHFL Changing Lives Foundation envisages to foster partnerships, commission research and build knowledge driven transformation of ECCE.

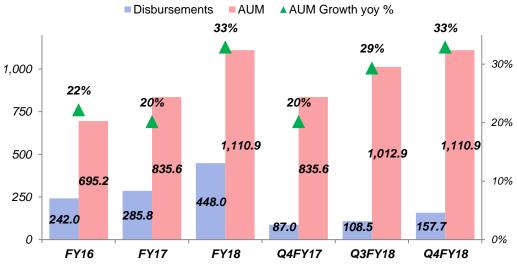


## **Section 3**

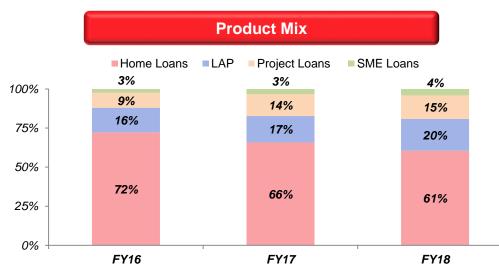
**Business Strategy and Financial Performance** 

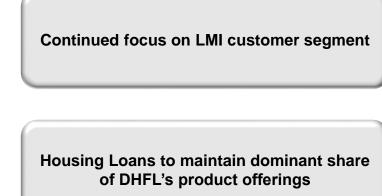


### **Robust AUM Growth**



Values in INR bn





Affordable housing to lead growth, spurred by Government focus and targeted subsidy schemes

Significant distribution footprint in Tier 2/3 locations; tech initiatives to help increase penetration while maintaining physical infrastructure



### **Continuous Reduction in Cost of Funds**

COST OF FUND	FY16	FY17	Q3 FY18	FY18
Banks	10.10%	8.91%	8.35%	8.32%
Debt Cap Mkts	9.28%	8.84%	8.69%	8.67%
Fixed Deposits	9.52%	8.91%	8.33%	8.21%
ECB	8.71%	8.95%	8.76%	8.65%
NHB	7.59%	7.55%	7.53%	7.61%
Total	9.67%	8.83%	8.47%	8.44%

**Liability Mix** Banks DCM FD ECB NHB 2% 3% 4% 100% 4% 3% 8% 4% 8% 11% 75% 33% 42% 40% 50% 53% 25% 42% 42% 0% FY17 FY18 **FY16** Borrowings 611.0 927.2 813.4 O/S (INR bn) 25 COF in % p.a as on closing day of the period.

Significant reduction in cost of funds over last 2 years, driven by successful renegotiation of bank loans COF and increase in share of debt capital markets – COF down 123 bps on entire book

COF on entire bank loan book down by 178 bps in last 2 years

Share of Debt Capital Markets up 7% in last 2 years

Continuous diversification of liabilities and proactive fund management to help optimise cost of funds

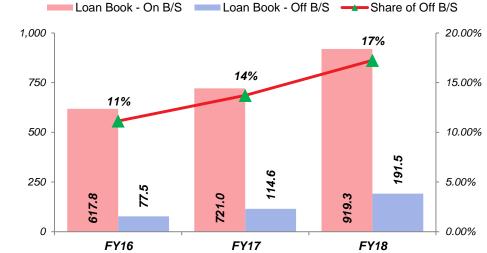
Grow Retail FD by offering innovative products, expanding distribution channels and leveraging technology



#### **Superior Risk Management via Asset Liability Matching**

**No Asset Liability Mismatch** 400 200 306.0 385.7 315.0 354.8 160.5 325.7 147.4 332.2 171.7 39.8 79.7 0 Upto 1 Year 1-3 Year 3-5 Year Over 5 Year -178.3 Liabilities Assets Mismatch -200

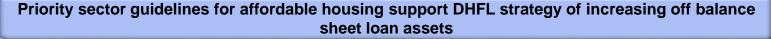
On / Off B-S Loan Book



As on 31 Mar 2018

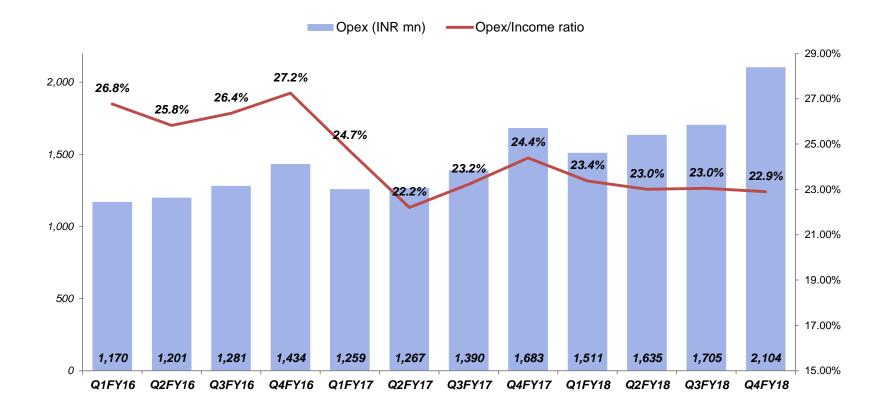
No Asset Liability Mismatch in short and medium term buckets

Securitised assets of INR 127.7 bn in FY18; share of Off B/S Loan Assets at 17% of Total AUM



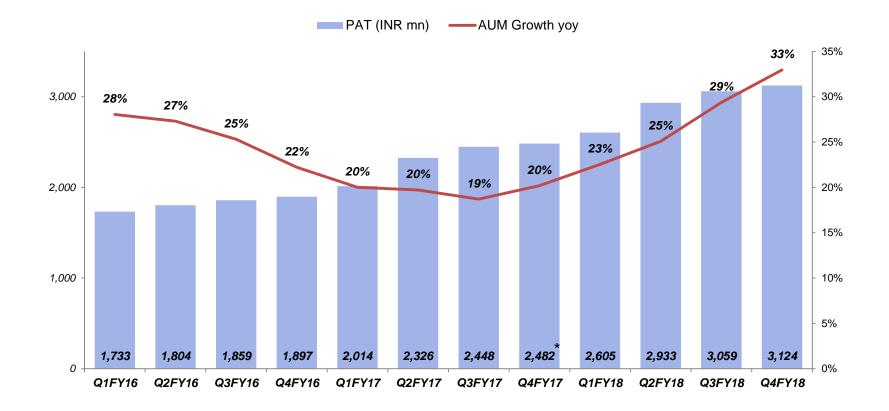


### **Improving Operating Efficiency**



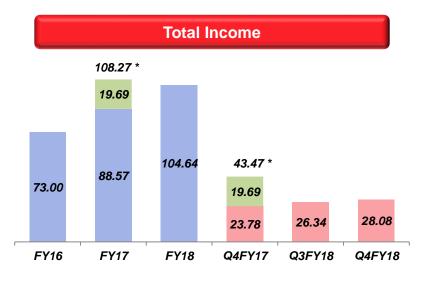
- Significant investment in last 4 years to drive network expansion and improve brand visibility
- Efficiency improvement and technological initiatives to drive operating leverage
- Cost to Income Ratio on a steady downward trend

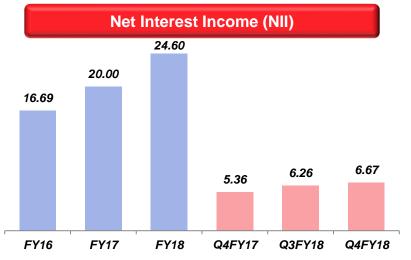
### **Superior Growth**





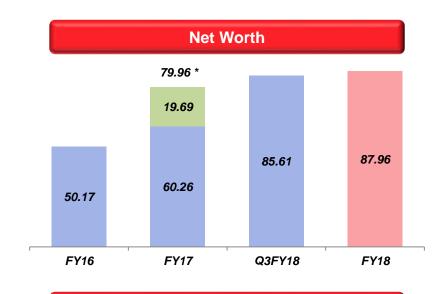
### **Financial Statements (Summary)**

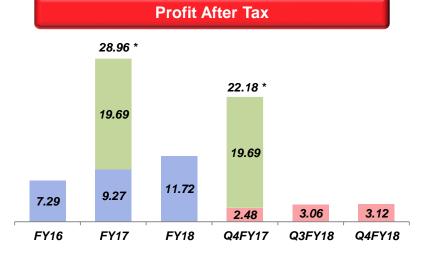




All values in INR bn based on DHFL Standalone Accounts

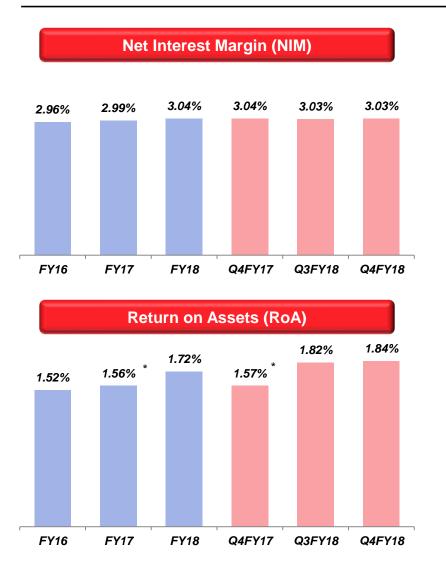
29 \* The impact of the stake sale of DPLI by DHFL (INR 19.69 bn) included in FY17/Q4FY17



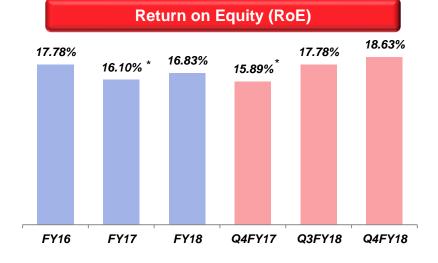




### **Key Financial Ratios**



**NPA Provisioning** GNPA% ▲ Provision% 113.5% 110.6% 105.3% 101.7% 100% 1.0% 50% 0.5% 0.93% 0.94% 0.96% 0.96% 0.0% 0% FY16 FY17 **Q3FY18** FY18



All values based on DHFL Standalone Accounts

30 \* Impact of stake sale of DPLI by DHFL (INR 19.69 bn) in FY17/Q4FY17 on Net Worth included in calculation of ratios (but impact on PAT excluded)



Growth to be driven by focus on affordable housing / LMI segment

Stable margins through proactive management of liability sources and cost of funds

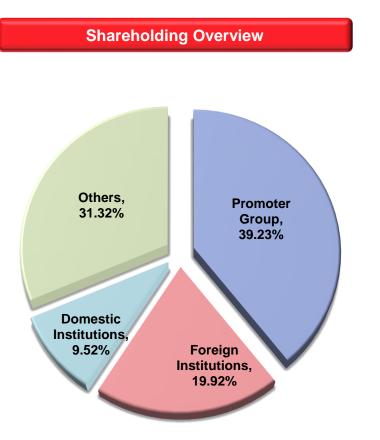
Moderation in operating expenses through efficiency improvement leading to reduction in C/I ratio

Revenue enhancement through better utilization of branch network and technology initiatives

Improvement in profitability parameters (RoA/RoE) through a combination of revenue synergies, lower COF and lower opex ratio



### Shareholding



#### **Key Shareholders**

SN	Name of Investor	% Holding
1	Rakesh Jhunjhunwala *	3.59%
2	Vanguard *	2.46%
3	Life Insurance Corp. Of India	1.97%
4	Dimensional Funds *	1.93%
5	Templeton Funds *	1.83%
6	Neuberger Berman *	1.50%
7	Aditya Birla Sun Life MF *	1.14%
8	Lazard *	1.06%
9	Copthall Mauritius	0.84%
10	India Infoline	0.78%

\* Held through multiple folio numbers/schemes



## **Annexure 1**

**Financial Statements – Q4 FY18** 



### **Financial Statement**

	FY16	FY17	FY18	Q4FY17	Q3FY18	Q4FY18	Growth (Q4FY18 vs Q4FY17)
INCOME STATEMENT							
Interest Income	71.59	86.54	100.25	22.83	25.20	26.47	16%
(-) Interest Expenses	54.90	66.54	75.65	17.47	18.94	19.80	13%
Net Interest Income (NII)	16.69	20.00	24.60	5.36	6.26	6.67	24%
(+) Non Interest Income	1.41	21.73	4.40	20.64	1.14	1.61	70%^
(-) Operating Expenses	5.08	5.60	6.95	1.68	1.70	2.10	25%
(-) Depreciation	0.24	0.23	0.28	0.03	0.07	0.08	125%
(-) Provisioning	1.75	2.18	4.20	0.83	1.00	1.30	57%
Profit Before Tax	11.02	33.72	17.57	23.45	4.62	4.80	28%^
(-) Taxes	3.73	4.75	5.84	1.27	1.56	1.67	32%
Profit After Tax	7.29	28.96	11.72	22.18	3.06	3.12	26%^
BALANCE SHEET							
Net Worth	50.17	79.96	87.96	79.96	85.61	87.96	
Borrowings	611.04	813.41	927.15	813.41	865.34	927.15	

All values in INR bn and based on DHFL Standalone Accounts

34 ^ Impact of Gain on Sale of stake in DPLI by DHFL (INR 19.69 bn) in FY17/Q4FY17 excluded for calculation of annual growth



### **Key Financial Ratios**

	FY16	FY17	FY18	Q4FY17	Q3FY18	Q4FY18
Net Interest Income (NIM)	2.96%	2.99%	3.04%	3.04%	3.03%	3.03%
Cost/Income Ratio	26.13%	23.63%*	23.06%	24.39%*	23.04%	22.90%
Gross NPA % (On B/S)	0.93%	0.94%	0.96%	0.94%	0.96%	0.96%
Gross NPA % (AUM)	0.83%	0.84%	0.84%	0.84%	0.84%	0.84%
Provision Coverage Ratio (PCR)	101.7%	105.3%	110.6%	105.3%	113.5%	110.6%
Total CRAR	16.74%	19.12%	15.29%	19.12%	16.32%	15.29%
Tier 1 CRAR	12.97%	14.75%	11.52%	14.75%	12.22%	11.52%
Net Debt/Equity Ratio^	11.12	7.72	8.78	7.72	8.10	8.78
Return on Assets (RoA)	1.52%	1.56%*	1.72%	1.57%*	1.82%	1.84%
Return on Equity (RoE)	17.78%	16.10%*	16.83%	15.89%*	17.78%	18.63%
Earnings per share (INR/share)	25.00	95.76	37.39	73.32	9.76	9.96
Dividend per share (INR/share)	8.00	4.00	5.50 <sup>1</sup>			
Dividend Payout %	32%	12.2%	14.7% <sup>1</sup>			

Note:

All values based on DHFL Standalone Accounts

^ Net of Cash & Bank Balance and Liquid Investments

\* Impact of stake sale of DPLI by DHFL (INR 19.69 bn) in FY17/Q4FY17 on Net Worth included in calculation of ratios (but impact on Income/PAT excluded)

<sup>1</sup> Board has declared a final dividend of Rs 2.50/share (in addition to interim dividend of Rs 3/share declared in Q2 FY18). However the changes in financials and ratios (except dividend payout %) on account of final dividend have not been incorporated in the presentation



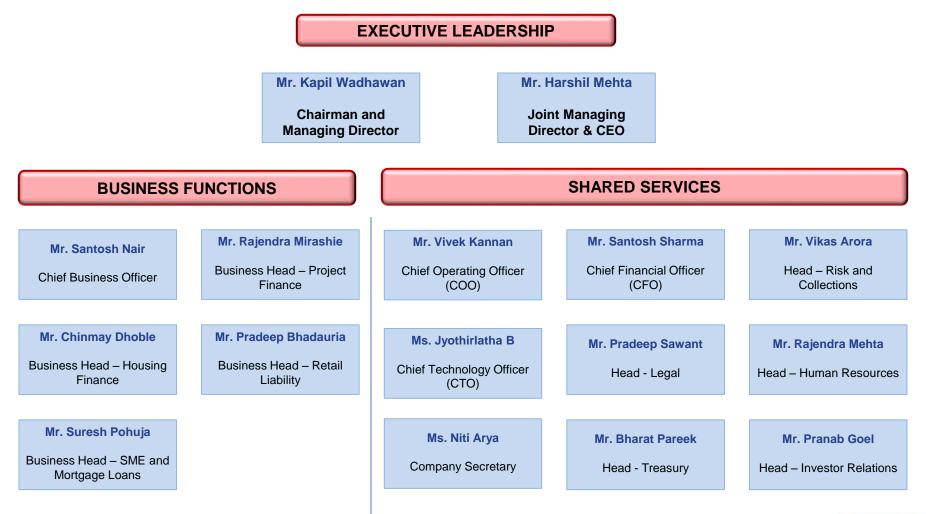
## **Annexure 2**

**Management Team** 



### **Strong Management Team**

DHFL has a highly experienced and cohesive management team, with average 20+ years experience in relevant industries





### **Vastly Experienced Board of Directors**



#### Mr. Kapil Wadhawan, Chairman & MD (CMD)

- Joined DHFL in 1996 & appointed CMD in 2009
- More than 2 decades of experience in financial services industry
- MBA from Edith Cowan University, Australia



#### Mr. Harshil Mehta, Joint MD & CEO

- Ex MD & CEO of ICICI Home Finance
- Worked with ICICI Bank, Transamerica and Whirlpool prior to DHFL Group
- MBA from Mississippi State University, USA



#### Mr. Dheeraj Wadhawan,

#### **Non Executive Director**

- More than 15 years of experience in housing development & construction industry
- Graduated in Construction Management from University of London



#### Mr. Mannil Venugopalan, Independent Director

- Formar Chairman & MD, Bank
- Former Chairman & MD, Bank of India
- Former Chairman & CEO, Federal Bank
- More than 4 decades experience in banking



#### Mr. G.P. Kohli,

#### **Independent Director**

- Former MD, Life Insurance Corp (LIC) of India
- Vast experience in insurance, housing, human resources and marketing



#### Mr. Vijay Kumar Chopra, Independent Director

- Former Chairman & MD, Corporation Bank
- Former Chairman and MD, SIDBI
- Former Whole Time Member, SEBI
- More than 3 decades experience in banking



#### Ms Vijaya Sampath,

#### **Independent Director**

- Senior Partner in a law firm, Lakshmikumaran & Sridharan
- Ombudsperson for the Bharti Group
- 35+ yrs of corporate and legal experience



#### **Group Management Centre**

Kapil Wadhawan (Chairman & Managing Director)

**Group Management Center** 

- Provides strategic direction and enhances synergistic value across the group
- Professionals with relevant expertise in respective fields and reputation for good governance



#### **G** Ravishankar

- More than 3 decades of experience in Automotive, Financial Services, Healthcare, IT Engineering Services and Airlines industry
- Held CEO and CFO roles in GE, Jet Airways and Geometric Limited

#### **Srinath Sridharan**

 Strategic counsel for nearly 2 decades with leading corporates across diverse sectors including automobile, e-commerce, advertising, realty and financial services



#### **M** Suresh

- More than 3 decades of experience in Strategy, Marketing, Sales & Distribution functions across leading FMCG and BFSI companies
- Former MD and CEO at Tata AIA





### Awards and Recognition

Kapil Wadhawan awarded as the Best CEO in Financial Service by **Business Today** 



















DHFL awarded as Leading Housing Finance Company in the National Awards for Best Housing Finance Companies organised by CMO Asia and World Federation of Marketing

DHFL awarded" The Best Performing Primary Lending Institution under CLSS for MIG" by My Liveable City and knowledge partner National Housing Bank.

DHFL has been awarded the 'Dream Companies to work for' in the Housing Finance Sector by World HRD Congress and CHRO Asia

DHFL won the Industry Award for the excellence in the Home Loan Banking



DHFL and Mr. Kapil Wadhawan honored with the India's Greatest Brands and Leaders Award 2015-2016 organised by AsiaOne and URS Media Consulting Private Limited

DHFL wins the Golden Peacock Innovative Product and Service Award 2016 for its innovative "Wealth2Health Fixed Deposit" product

DHFL awarded the Best Housing Finance Company in the Financial Services Sector by CMO Asia and Stars Group

## **Annexure 3**

**DHFL Group Associates** 



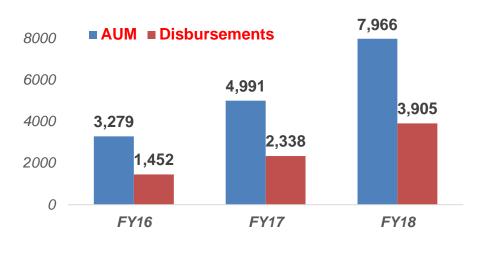
### Associate Companies: Aadhar Housing Finance

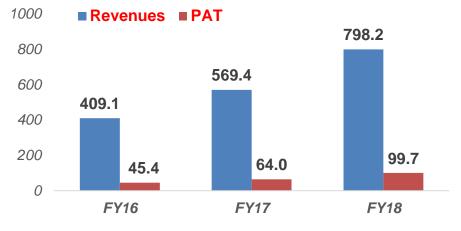


Focus on Economically Weaker Section (EWS) and Low Income (LIG) customer segments

After merger with DHFL Vysya, business operations spread across India with a network of 275 branches

IFC has 16.91% equity stake in the merged entity

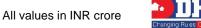




Aadhar HFC and DHFL Vysya HFC merged in Q3FY18

For FY16 & FY17, the numbers are combined for Aadhar HFC & DHFL Vysya HFC while for FY18, the numbers are of the merged entity





### Associate Companies: Avanse Financial Services



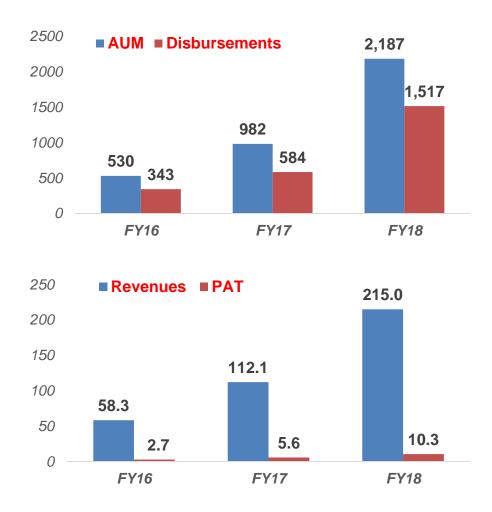
Launched in 2013 and now India's second largest education loan financing NBFC

Product wise breakup of AUM

- Domestic Education Loans: 11%
- Overseas Education Loans : 53%
- Other Loans: 36%

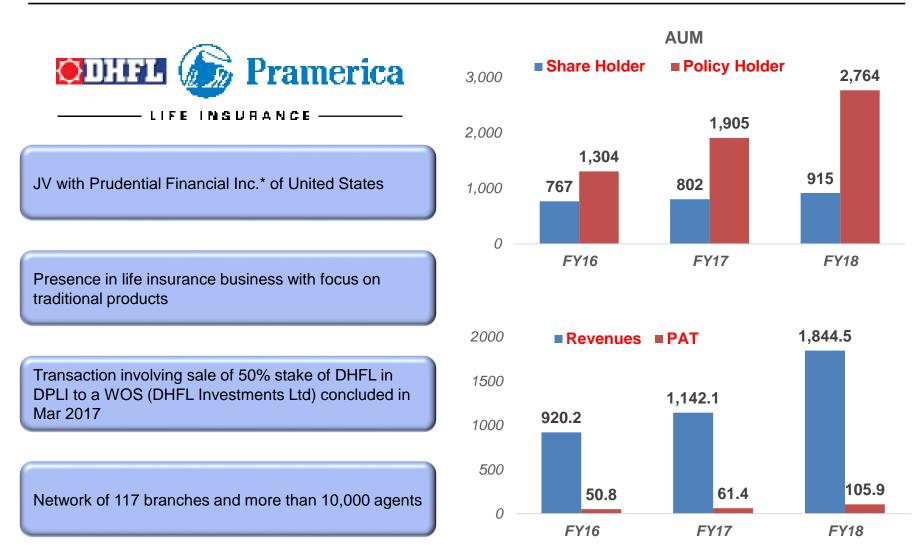
Business coverage across 15 major educational markets of the country with additional coverage through 184 DHFL Centres

IFC has 15.12% equity stake in the company





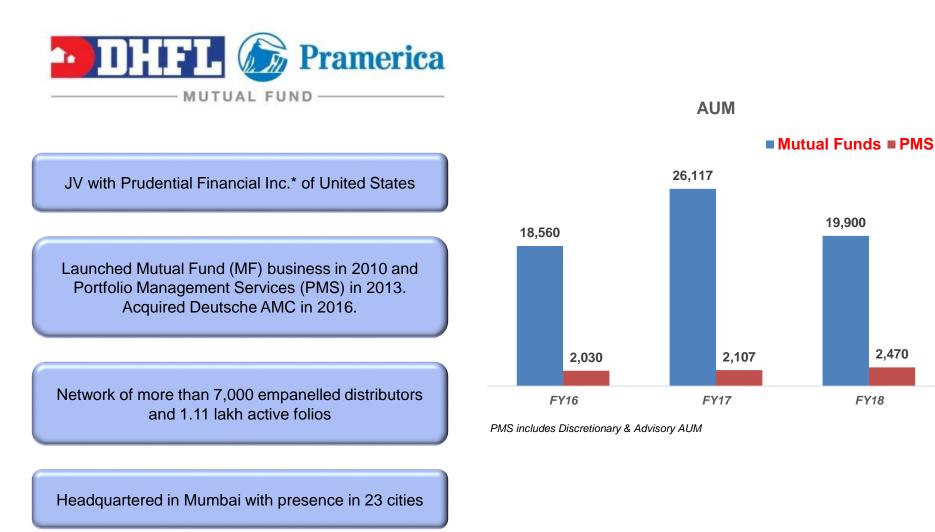
### Associate Companies: DHFL Pramerica Life Insurance (DPLI)



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### **Associate Companies: DHFL Pramerica Asset Management (DPAMC)**



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