

Date: April 7, 2023

National Stock Exchange of India Limited Exchange Plaza C-1, Block G, Bandra Kurla Complex, Bandra (E), Mumbai-400051

Company Code: 540673

Phiroze Jeejeebhoy Towers

BSE Limited

Dalal Street

Mumbai-400001

Company Symbol: SIS

Dear Sir/Madam,

Sub.: Presentation and audio recording – Security Solutions India (Guarding & Electronic Security) session - Confluence event 2023

Ref: Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements)
Regulations, 2015

In continuation to our intimation letter dated March 17, 2023, we have enclosed the presentation made during the virtual session of Security Solutions India (Guarding & Electronic Security) in confluence event 2023 held on April 6, 2023.

In addition, we have also uploaded an audio recording of the event and the presentation on the Company's website at https://sisindia.com/investor-information/.

Kindly take note of the same.

Thanking you.

For SIS Limited

Pushpalatha K
Company Secretary





A Market Leader in Security, Cash Logistics & Facility Management

SIS Ltd.

Security Solutions India SIS Confluence 2023

6th April 2023









Certain words and statements in this communication concerning SIS Limited ("the Company") and its prospects, and other statements relating to the Company's expected financial position, business strategy, the future development of the Company's operations and the general economy of India & global markets, are forward looking statements.

Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual results, performance or achievements of the Company, or industry results, to differ materially from those expressed or implied by such forward-looking statements.

Such forward-looking statements are based on numerous assumptions regarding the Company's present and future business strategies and the environment in which the Company will operate in the future.

Factors that are crucial and have the potential to cause a significant difference between the actual results, performance, or achievements and the forward-looking statements may include various factors such as changes in Government policies or regulations of India, particularly in relation to the administration of the Company's industry, as well as changes in the overall economic, business, and credit conditions in India.

The information contained in this presentation is only current as of its date and has not been independently verified. No express or implied representation or warranty is made as to, and no reliance should be placed on, the accuracy, fairness or completeness of the information presented or contained in this presentation. The Company, its affiliates, advisers, or representatives do not assume any responsibility or liability for any loss, in any way, caused by any information presented or included in this presentation. Please note that the past performance of the Company is not, and should not be considered as, indicative of future results. Furthermore, no person is authorized to give any information or make any representation which is not contained in, or is inconsistent with, this presentation. Any such extraneous or inconsistent information or representation, if given or made, should not be relied upon as having been authorized by or on behalf of the Company.

The Company reserves the right to revise or modify the contents of this presentation without any obligation to inform anyone of such changes. Persons should consult their own financial or tax adviser if in doubt about the treatment of the transaction for themselves.

These materials are confidential, are being given solely for you information and for you use, and may not be copied, reproduced or redistributed to any other person in any manner. The distribution of this presentation in certain jurisdictions may be restricted by law. Accordingly, any persons in possession of this presentation should inform themselves about and observe any such restrictions.

Disclaimer

Outsourced Business Services











Route based solutions

Solutions

Staffing

Layer 2:

Services

Base Layer:

- Value proposition: Payrolling, recruit as per requirements, mostly staff is rolled over, no training, no supervision, no responsibility for performance / outcomes
- Pricing model: Fixed fee basis
- EBITDA margin: 2%-4%
- Customer stickiness: Poor

- Value proposition: SLA based contracts, responsible for performance / outcomes, recruit, train, supervise, payroll, pay first - collect later
- Pricing model: Cost + service fee
- EBITDA margin: 5%-7%
- Customer stickiness: High

Layer 3:

- Value proposition: All elements of services + tech, lesser manpower component, hardware/software leasing, electronic security (e.g. Esurveillance solution for banking sector), 24*7 monitoring, manpower for emergency response, value added services
- Pricing model: Cost is not exposed → Greater pricing power
- **EBITDA** margin: 11%-15%
- Customer stickiness: High, long-term contracts

- Layer 4:
- Value proposition: All elements of services + route based, economics based on cost / stop, route breakeven and route density linked profits, non-linear business (e.g. doorstep banking services in cash logistics)
- Pricing model: Cost is not exposed
 → Greater pricing power & route productivity gains
- EBITDA margin: 20%+
- Customer stickiness: High



Today's Speaker



Mr. Tapash Chaudhuri, an industry veteran with over 3 decades of experience across manufacturing and business services, joined SIS Group in 2013 and oversees the security business in India. He worked with Murugappa Group and Hindustan Motors before joining G4S as the CEO heading the manned guarding and electronic security businesses. He is an accomplished leader with a proven track record in the fields of profit center management, customer relations, sales and business development, human resource and industrial relations. He brings rich experience in developing manned guarding operations and is a key contributor towards the sustainable growth of SIS Group Enterprises. He is a mechanical engineer from B. E. College, Shibpore.



Fastest growing security solution brand in India, with most extensive pan-India coverage, currently ranked as the No. 1 player in the industry

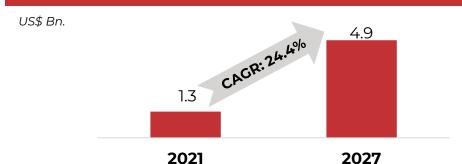
Market Opportunity: Security Solutions



Growth levers: GDP, Minimum wage & Market share growth

- GDP Growth: India is expected to be the fastest growing economy globally with GDP growth at 6.1% for 2023 and 6.8% for 2024. Economic growth boosts demand for security services leading to volume growth for SIS
- Minimum wage: Typically revised in April and October every year, growth in minimum wage leads to topline growth for SIS
- Market share: Security services industry's formalization augments market share for organized players like SIS

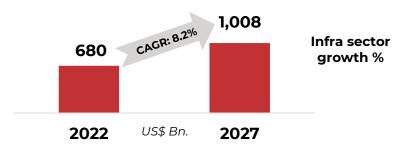
Evolving security market → **Electronic security**



 Rapid urbanization, smart city projects and large infrastructure developments are increasingly adopting e-security solutions driving the growth of the electronic security market

Sector specific growth

 India's infrastructure sector is expected to grow at a CAGR of 8.2%+ to US\$ 1,008 Bn by 2027 from US\$ 680 Bn in 2022



- India's manufacturing sector is poised to reach \$1 Tn by 2025
- Infra and manufacturing sector growth to enhance demand for security and allied services

SIS's processes and technology systems









- SIS has significantly invested in proprietary solutions for enhancing internal efficiencies and external customer processes, which aids margin growth
- SIS is at the forefront of offering "ManTech" solutions leading the e-security evolution

Fastest growing security solutions brand in India



#1 in India

Solutions Offered

Security and allied services

Electronic security solutions

Entities / Brands



Provider of security services pan India



Security services provider in north India



South India based security and FM services provider

Our USP



Pan India presence: Across 630+ districts



Largest and skilled salesforce



Strong market position with the help of tech led solutions



Electronic security solutions



Alarm monitoring and response services

Key Statistics*

₹3,412 Cr

REVENUE

1,81,198

EMPLOYEES

17,190

SITES

94%

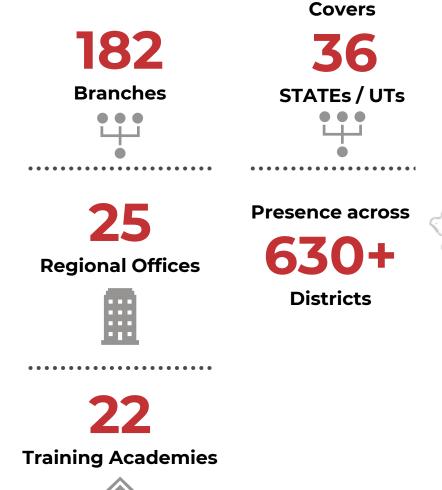
Customer retention

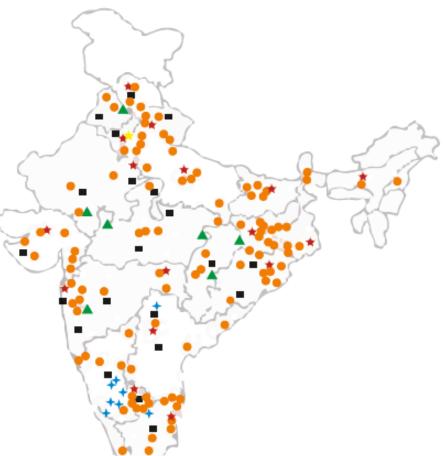
6,496

CUSTOMERS









- Corporate Office
- Regional Offices
- Training Academies
- SIS Branches
- SLV Branches
- → UNIQ Branches

SIS follows a proven branch creation and expansion strategy

SIS sells more per branch per month pan India

SIS offers economies of scale

Services and solutions offerings



Security and Allied Services



Static Guarding



Armed Guards and Gunman



Escorting and Patrol Services



Fire Safety Services



Bouncers



Front Office Management



Event Management



Quick Reaction Team



Dog Handler

Technology / Electronic Security Solutions



Access control/ **Entry automation**



Al-enabled video surveillance



Fire Safety, detection and suppression



Saas based software solutions



Vehicle tracking solution



Intrusion alarm monitoring and response



Scanning and frisking solutions



Control room and integrated command centre solution



Drone based surveillance and business solutions

Comprehensive range of services and solutions offered

Leveraging technology to improve productivity and operational efficiency





MySIS: Facial recognition-based attendance mobile app

1.3 Lakhs+ average daily attendance reports generated. 2.28 Lakhs+ active employees have downloaded the MySIS app



Automated Recruitment Kiosk

5,900+ security professionals recruited monthly on average through ARK



Tablet-based sales CRM tool

800+/month quotations generated



Service Quality Assurance and Operations Productivity Platform

17,000+ sites covered in a month (avg.) and 67,000+ quality checks done on these site (avg.)



Digital Training Platform

7,400+ trainings/month (avg.) imparted

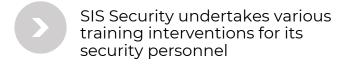


Quality and Compliance OverviewDashboard

Customer accessible dashboard providing details on training, compliance documents, operations report

Recruitment and Training (R&T): SIS's competitive edge





Fresh recruits receive a 28day in-house training program

- SIS trains security guards, rapid response team, security supervisors, GTO etc. through training academies across India
- After successfully completing training, all security personnel are posted in different units of SIS Group

Largest training infrastructure and manpower supply chain in the industry

200+ professional trainers 25,000+ recruits trained annually

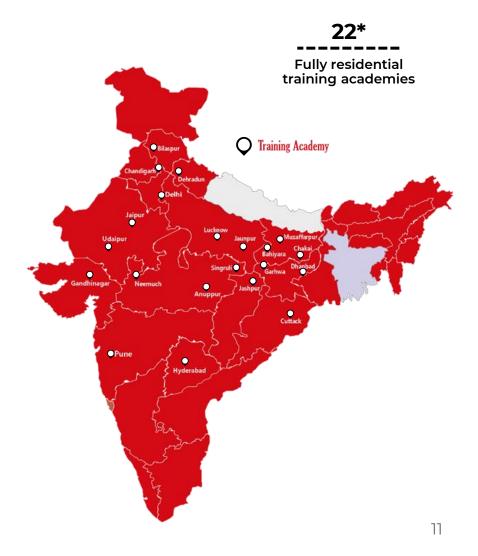
Rigorous training program: Ensures 100% assessment and certification

Smart Classes: 1,000+ audio / video training content, online classes at all centres

Mobile training van:
Offers 1,000+ trainings / month

Centralized dog training: Dog breeding, training and placement

Customized content development based on sector specific training

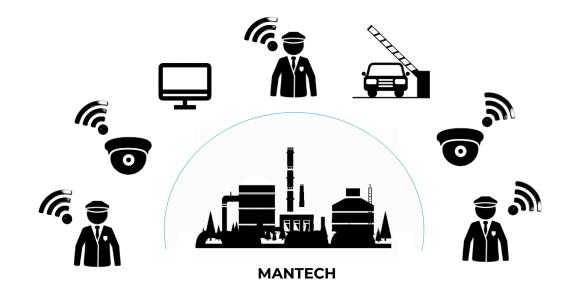


A Market Leader in Security, Cash Log & Facility Manager

Conventional Security Services → ManTech Solutions









ManTech Solutions: Future growth segment





Electronic security solutions



Backed by system and process innovation



Experience in system integration in high risk segments



Integrated security cover - ManTech concept



Customized solutions /Upgradations/ AMCs



Expertise in designing and implementation



Strong technical team for integration, maintenance and support

Leading Equipment Partnerships































Technology Solutions



CCTV Surveillance Solutions



Entry Automation Solutions



Metal Detectors and Guard Monitoring



Fire and Public Address Solutions



Access Control Solutions



Scanners / Explosive Detection



Perimeter and Building Intrusion Detection



Other Security Solutions

Revenue / Pricing Model



Security Services

Cost plus model

Minimum Wage (Mandatory)

(Incl. Basic + D.A., HRA, conveyance allowance among others) 100% pass through



Statutory Charges (Mandatory)

(Incl. PF, ESIC, Bonus among others) 100% pass through



Supervisory Charge / Service Charge / Management Charge

(Incl. Training cost, accommodation charges, uniform cost among others)

Pay out to SIS

ManTech Solutions

Opex model

SIS buys the equipment and charges a rental fee (incl. AMC)

Recurring pay-out to SIS

Capex model

Customers buy the equipment Initial set up cost + AMC

SaaS based software solutions

Productivity and business solutions on SaaS Model

Manual → Digital solutions

Customer Case Study: Solutions For Oil and Gas Sector



Long standing client: Since 2018 and still ongoing...

Problems:



Encroachment



Damage to pipeline and markers



Fire



Unauthorized digging across pipeline



Incident



Leakage

Solutions:



Customer reporting



Quick resolution



Incident reporting and management



Patrolling tracking



CCTV feeds monitored: SIS control room



GPS tracking on each bike



Pipeline health check



450 Bike patrollers



Quick response team



1,000 Trained static guards

Benefits of SIS ManTech

- Optimized mix of manpower and technology
- Realtime reporting by mobile app
- 24X7 control room
- Opex model: Client incurs no capital expense
- ~95% errors/issues rectified through SIS's pro-active approach
- Detect → Identify → Address

T)

A Market Leader in Security, Cash Logistics & Facility Management

Own Your Customer (OYC) and Customer Satisfaction (CSAT)

Own Your Customer

Shifting from reactive to proactive approach



475

Customers mapped to **52** senior leaders

Monthly meetings to build client relations



35,000+
Meetings done since inception

Customer Satisfaction

Shows operations summary and evaluates client satisfaction



2,300+

Customers mapped to **all** branch heads

Monthly meetings to take feedback and improve quality



1.2 Lakhs+

Meetings done since inception

Average Feedback Rating: 8.6 / 10.0 (Based on customer feedback survey)

Customer Segments



Steel / Metals, Power, Mining, Oil & Gas, PSUs













23%

IT / BPO, BFSI, Telecom, Education Cognizant









22%





Offering our solutions to diversified set of clients across India









Humble beginnings → Indian Multinational



1974-1996 A humble beginning



1974

Commences operations with 14 Guards in Ramgarh, Jharkhand



1982

1st residential training facility in Garhwa, Jharkhand



1985

Incorporated as 'Security and Intelligence Services Pvt. Ltd.'



1986

Initiated Graduate Trainee Officer (GTO) program to build a cadre of security officers and managers





1998

1st Security Company in India to receive ISO certification



2004

1st security company to develop integrated, end-to-end ERP platform



2008

1st successful overseas acquisition



2010

Launched electronic security arm of SIS group: TechSIS





2013-15

Launched industry's first automated recruitment (ARK) quality control kiosk



2017

- SIS IPO in Aug., '17
- Vprotect launched, India's first wireless alarm, monitoring and response service provider



2018-20

Acquired SLV and UniQ: Security services providers

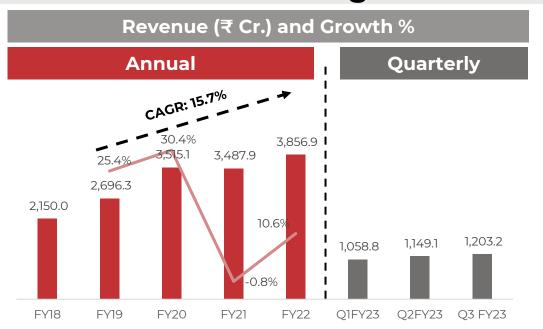


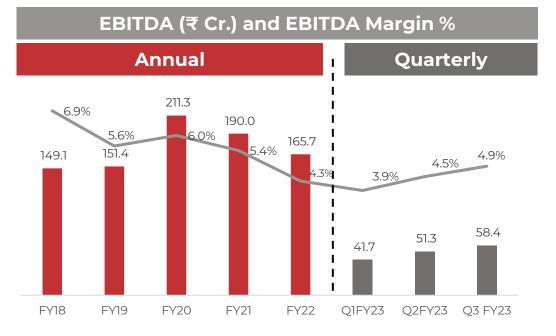
2021-22

Awarded Business Super Brands India 2021 Award Ranked #4 amongst the Best Companies to Work for in India by GPTW



COVID resilient revenue growth with improving EBITDA margins









Peer Positioning: Significant Leadership

Revenues (₹ Cr.)



Market Leader

COVID Resilient

Key competitive strengths







SIS is the largest by revenue and the fastest growing security solutions brand in India



National reach

Serving 6400+ customers across 630+ districts with 182 branches in India



Focus on digital transformation

SIS has been at the forefront of innovating and adapting technology initiatives to drive excellence in service delivery to customers



Trained security professionals

Largest training infrastructure and manpower supply chain in the industry



Stickiness of the customers

Consistent service delivery leading to 94% customer retention



Thank You

Bharat Bakhshi (President - M&A, IR and Ventures) **Shweta Jain** (Associate Vice President – M&A & IR) **SIS Ltd.**

Email: investorrelations@sisindia.com

Mayank Vaswani / Devrishi Singh CDR India

Tel: + 91 98205 30918

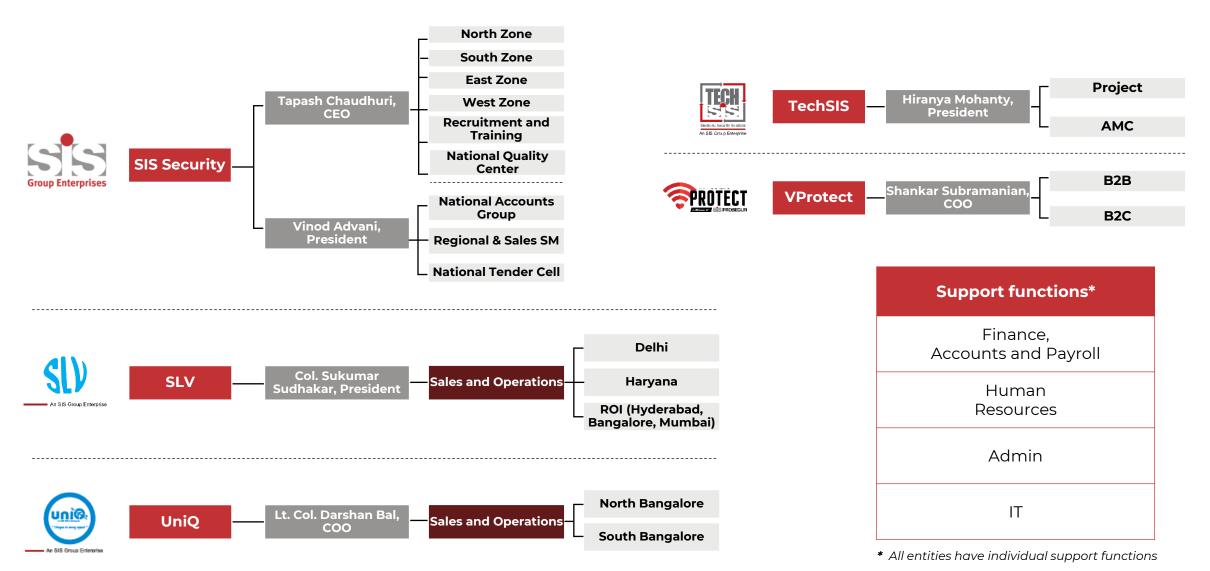
Email: mayank@cdr-india.com devrishi@cdr-india.com



Annexure







Private Security Agencies Regulation Act, 2005 (PSARA) Requirements



- To regulate the functioning of private security agencies, the Ministry of Home Affairs enacted PSARA on 15th Mar., '06
- PSARA license is issued state wise, and is issued for 3 5 years, depending on state regulations

Application Process

Application for license made to controlling authority

Affidavit submitted with application fee

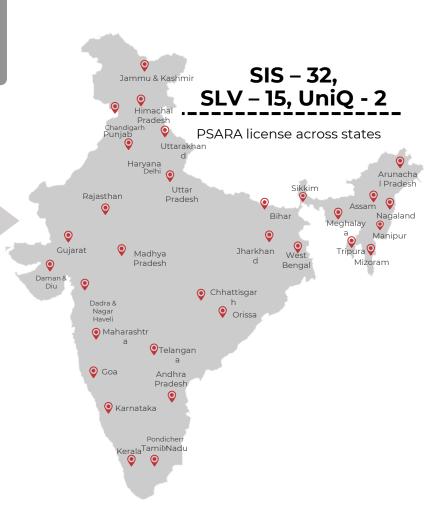
Controlling authority obtains no objection certificate

PSARA license granted

PSARA Fee structure:

Operating in	Fresh License / Renewal Fees (₹)
1 District	5,000
Up to 5 Districts	10,000
Entire state	25,000

^{*}Application for license renewal shall be made not less than 45 days before expiry







An SIS Group Enterprise

VProtect

Security Solutions India SIS Confluence 2023

6th April 2023









Certain words and statements in this communication concerning SIS Limited ("the Company") and its prospects, and other statements relating to the Company's expected financial position, business strategy, the future development of the Company's operations and the general economy of India & global markets, are forward looking statements.

Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual results, performance or achievements of the Company, or industry results, to differ materially from those expressed or implied by such forward-looking statements.

Such forward-looking statements are based on numerous assumptions regarding the Company's present and future business strategies and the environment in which the Company will operate in the future.

Factors that are crucial and have the potential to cause a significant difference between the actual results, performance, or achievements and the forward-looking statements may include various factors such as changes in Government policies or regulations of India, particularly in relation to the administration of the Company's industry, as well as changes in the overall economic, business, and credit conditions in India.

The information contained in this presentation is only current as of its date and has not been independently verified. No express or implied representation or warranty is made as to, and no reliance should be placed on, the accuracy, fairness or completeness of the information presented or contained in this presentation. The Company, its affiliates, advisers, or representatives do not assume any responsibility or liability for any loss, in any way, caused by any information presented or included in this presentation. Please note that the past performance of the Company is not, and should not be considered as, indicative of future results. Furthermore, no person is authorized to give any information or make any representation which is not contained in, or is inconsistent with, this presentation. Any such extraneous or inconsistent information or representation, if given or made, should not be relied upon as having been authorized by or on behalf of the Company.

The Company reserves the right to revise or modify the contents of this presentation without any obligation to inform anyone of such changes. Persons should consult their own financial or tax adviser if in doubt about the treatment of the transaction for themselves.

These materials are confidential, are being given solely for you information and for you use, and may not be copied, reproduced or redistributed to any other person in any manner. The distribution of this presentation in certain jurisdictions may be restricted by law. Accordingly, any persons in possession of this presentation should inform themselves about and observe any such restrictions.

Disclaimer



Today's Speaker



COO, SIS Alarm Monitoring & Response Services Mr. Shankar Subramanian, has 25 years of experience in Sales, Marketing and Business Development across Consumer Durable / IT / Engineering, FMCG & Business Services. He is an accomplished leader with a proven track record of successfully building & scaling up business profitability across various categories. Shankar has significant experience in brand management, marketing, PR, internal & external communication. Shankar joined SIS in 2015 as President for setting up & driving growth for the alarm business in India. Currently as COO, he is responsible for driving the technology business for SIS security & also responsible for all marketing initiatives for SIS Group. Prior to joining SIS, Shankar was part of brands like Blue Star, Samsung, BenQ & Ingersoll Rand at a leadership level. He is a Graduate in Physics (Hons.) from Pune University with a Management Degree



VProtect is the fastest growing & leading e-Surveillance company in India.

Vprotect has developed an Alarm Monitoring and Response Solution that integrates technology and leverages human resources to offer a unique value offering that is smart, user friendly, dependable & affordable.

World is not the same anymore



COVID has changed the way people live





People have moved to a self-managed lifestyle

Higher security threats due to unskilled labor, rising unemployment & Corona touts





Focus from social to "My self, my family & my premises"

Key Deliverable



SERVICES DELIVERABLE



 $24 \times 7 \times 365$ monitoring



Alert based monitoring



Verify 100% alerts through AI enabled visual platform



Strong civic coordination with police, fire and medical



Daily route based scheduled geofence beat patrolling

CONSUMER BENEFITS

Response ready

Safeguards your Privacy

Eliminate false alarm

Civic protection

Preventive security



Best-in-class Alarm Monitoring Facility





1st in India "MasterMind" global monitoring platform



AI & ML based monitoring Capacity to manage half a million sites



Round the clock operations



Event / alert based platform

4 Step Response Mechanism





Information of incident to user and priority contacts



Verified alert site details shared with civic authorities to mobilize them



Try and defer the theft incident through 2-way communication



Deploy emergency response service at site

Why V Protect





HUMAN/TECH



INFLUENCED BEHAVIOUR



PRIVACY CONCERN



OMNIPRESENCE



COSTOF OWNERSHIP



OPERATIONAL CONCERN



TRAINED RESPONSE SERVICES



SERVICE UPTIME



ALERT MANAGEMENT



RESOURCE DEPLOYMENT



PHYSICAL GUARDING

90/10

YES

HIGH

NO

VERY HIGH

VERY HIGH

NIL

50%

NIL

1 OR 2



CCTV SOLUTIONS

0/100

NO

MODERATE

LIMITED

MODERATE

HIGH

NIL

80%

NIL

SELF MANAGED



MANAGED BY A TRAINED

TEAM



Solution for Business

SIS e-Surveillance Solution



(V PROTECT) INTRODUCING 4th GENERATION OF SECURITY



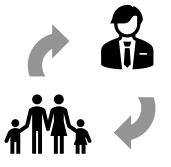
VProtect Business Model



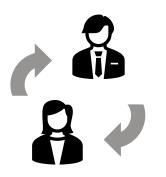


Equipment: CAPEX

Monthly Recurring: OPEX







OPEX Model (5 years contract)

Equipment on Lease

Installation / Testing & Commissioning

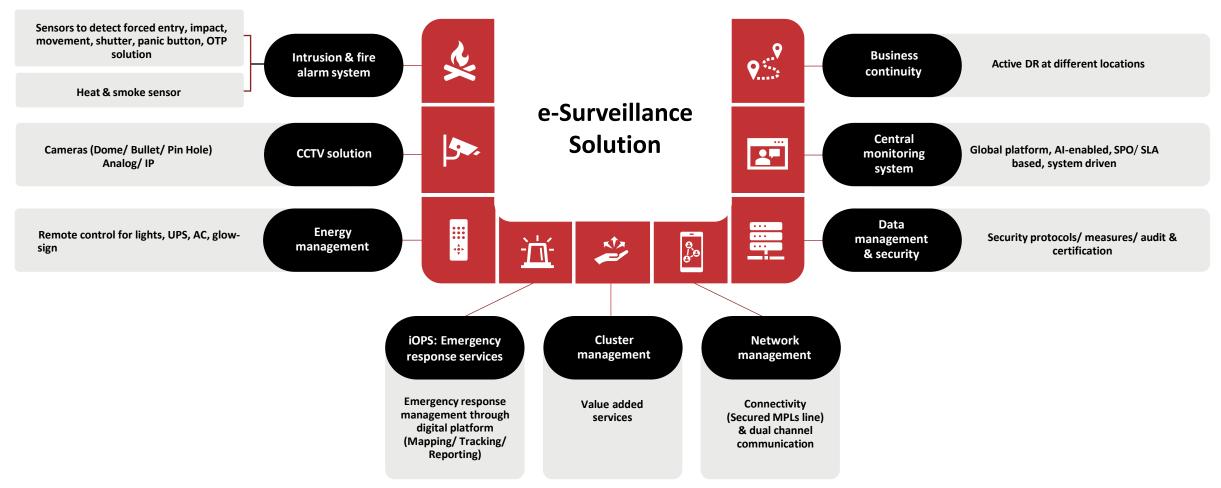
AMC

Monitoring Services

Shared Response Services*

E-Surveillance solution: Key components





Technology for efficient operations

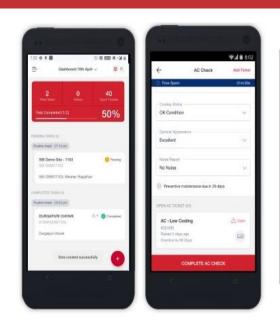




1st in industry: Mobile App Based Operations Platform



Mobile App for Patroller (Routine Check)



- 1. Digital reporting through mobile app
- 2. Custom reporting per site type
- 3. SLA based checking
- 4. Auto roster as per agreed frequency of visit
- 5. Alerts and notifications













Manpower less security: ATMs with AI Monitoring



E-SURVEILLANCE





INFRA















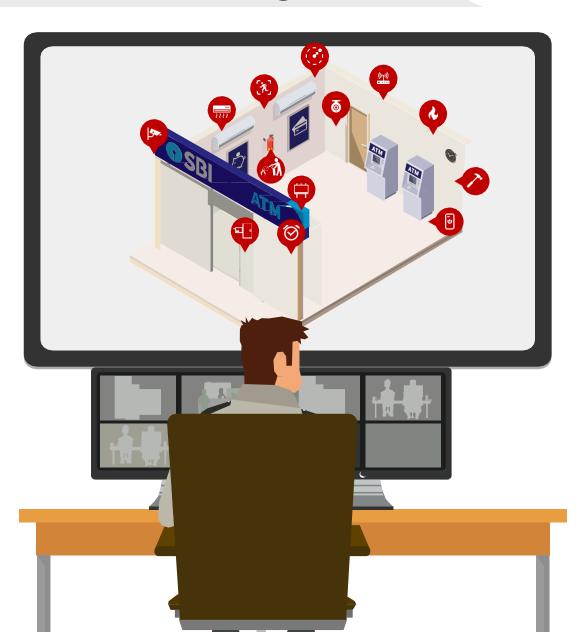
CLUSTER SUPERVISION



IOPS BASEDMANAGEMENT



ENERGY MGMT



Case Study – ATM Security









Problem Statement

ATM is a highly vulnerable site & an easy target for any security threat.

Deployment of a physical guard for a 150 sq. ft. space is not a commercially viable solution.

The spread of ATM is across tier 1,2,3 cities & remote villages.

8,000+ sites
Current Deployment

Solution

Deployment of Motion Based / Impact Based Sensor solution to generate alert on a real time basis for any suspicious activity.

Deployment of AI enabled camera solution to generate alert for any suspicious behavioral pattern.

Monitoring of IT & Power infrastructure; to generate alert for any Network / Power fluctuation at site.

Centralized control for operating the AC / UPS & glow sign board.

Response as a shared security services; no permanent deployment of resources at site.

Benefits

75 – 80 % cost savings without compromising on the security of the premises.

Improved uptime of ATM operations to **98%**.

7,000+ sites
Orders in Hand to be executed

Future Roadmap







Presently the services are offered for a static location (Residential, commercial, ATM, retail, warehouse etc.) - Now extending the same for a dynamic location with Go Secure



AI enabled cameras

Enhancing the value of the service offering by adding AI capabilities to cameras: Converting a passive product (CCTV) to an active device generating alerts on a real time basis making it more efficient & effective

GoSecure





A perfect on the go emergency response assistant



Live Tracking & Monitoring while travelling with geo location





Can generate instant alert (Panic) at multiple points (max 3)





Coordinate with civic authorities (Police / Medical) in an emergency



Customized SOP's as per business requirement & reporting





A solution that is built for total employee safety

Target Audience







BPO's / KPO's / IT companies / factories / old age home

AI-enabled cameras





VIDEO MANAGEMENT SYSTEM (VMS)



PLUG-AND-PLAY SOLUTION



RESOLUTION INDEPENDENT



CAMERA AGNOSTIC



ANYTIME, ANYWHERE ACCESS



Footfall analysis



Demographic analysis



Heatmap analysis



Premium customer /
Repeat visitor
identification



Queue management



Customer journey tracking



Automatic number plate recognition (ANPR)



Perimeter Security



Smart conveying



Facial recognition for access control



Safety gear compliance



Fire safety

Customer segments

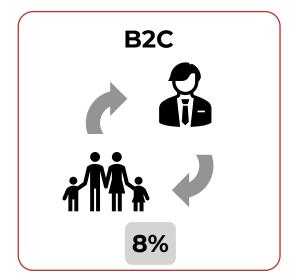






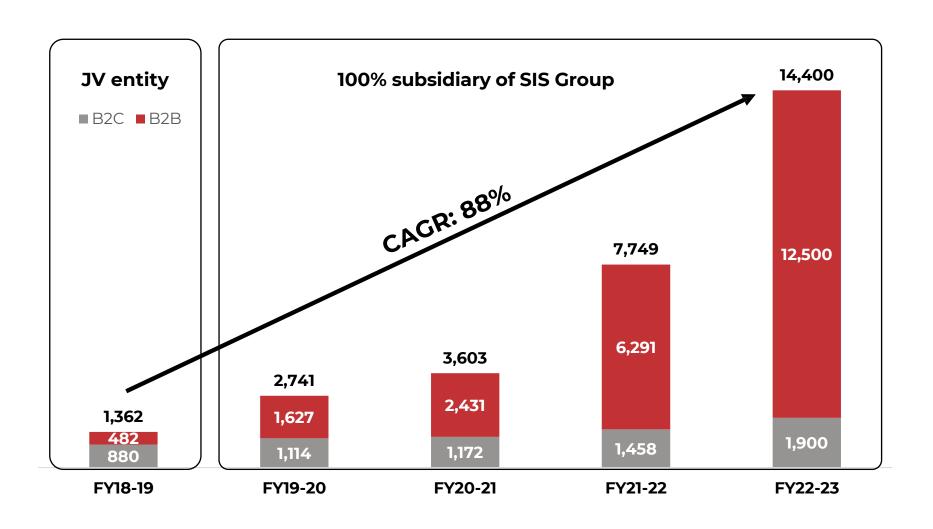






Customer sites

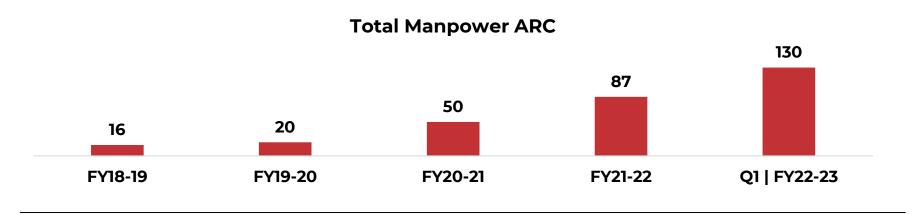




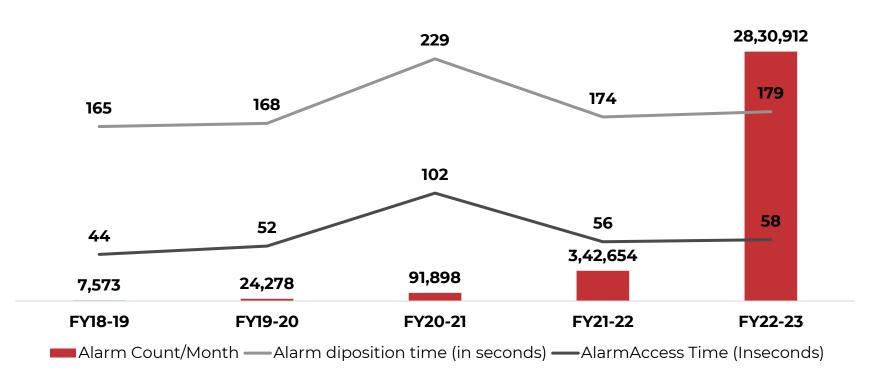
100% Customers retained in last 5 years

Total Monitoring KPI



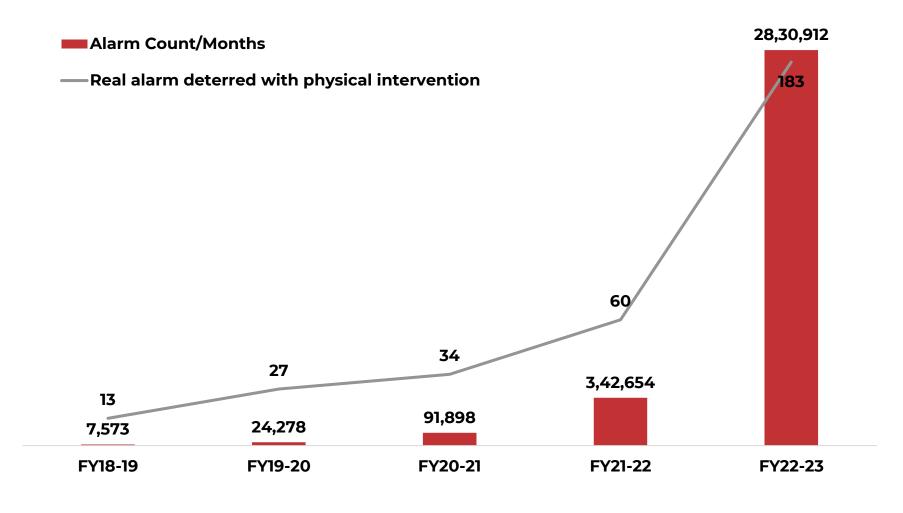


Handle 13 Alarms / Minute



No. of Alarms Handled





- Advance features of "MasterMind" help in addressing 99% of the alarms from our remote monitoring center
- >1% of alarms require physical intervention

Leadership Position





Optimize on Manpower Deployment



Technology
which is
relevant for
today & for
the future as
well.



Easy to install Manage & Operate.



iOPS
3i Approach
Inspection
Intervention
investigation



Financially stable organization



Customizes
SLA's & SOP's
to meet the
security
requirements
of (Residence
& Business)



Q&A



Thank You

Bharat Bakhshi (President - M&A, IR and Ventures) **Shweta Jain** (Associate Vice President – M&A & IR) **SIS Ltd.**

Email: investorrelations@sisindia.com

Mayank Vaswani / Devrishi Singh CDR India

Tel: + 91 98209 40953 / +91 98205 30918

Email: mayank@cdr-india.com devrishi@cdr-india.com