

October 28, 2021

Listing Department, BSE Ltd., Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai-400 001 Scrip Code: 532633 Listing Department,
National Stock Exchange of India Limited,
"Exchange Plaza",
Bandra-Kurla Complex, Bandra (East),
Mumbai-400 051
Symbol: ALLSEC

Sub: Submission of Press Release and Investor's Presentation

Dear Sir/Madam,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, kindly find enclosed following documents:

- 1. Press Release dated October 28, 2021.
- 2. Investor's Presentation on the financial performance of the Company.

Request you to take the same on record.

Thank you,

Yours faithfully,

For Allsec Technologies Limited

Gagan Preet Singh

Sr. DGM - Legal & Company Secretary



BSE: 532633 | NSE: ALLSEC | ISIN: INE835G01018 | CIN: L72300TN1998PLC041033 | WWW.ALLSECTECH.COM

Allsec Q2 EBITDA up 35% YoY, Announces Interim Dividend

Chennai, India - 28th October 2021: Allsec Technologies, a global leader in outsourcing solutions announced its financial results for the **Second quarter (Q2 FY22)** and **Half year (H1 FY22)** ended 30th September 2021.

Highlights include:

- Revenues increased 8% over Q1 FY22 at ₹77.1cr
- EBITDA increased 19% over Q1 FY22 at ₹18.8cr
- OCF increased 4% over Q1 FY22 at ₹15.6cr
- PBT increased 52% over Q1 FY22 at ₹16.0cr
- Interim dividend of ₹45 per share
- Significant milestone of >1mn payslips per month processed in September 2021

Key financial highlights

In ₹ Lakh

Particulars	Q2FY22	Q1FY22	QoQ	Q2FY21	YoY (%)	H1 FY22	H1 FY21	YoY (%)
Revenue	7,712	7,149	8%	6,760	14%	14,861	13,152	13%
EBITDA before COVID-related expenses	2,029	1,723	18%	1,541	32%	3,752	3,092	21%
COVID-related expense	(145)	(142)	2%	(148)	(2%)	(287)	(400)	(64%)
EBITDA	1,884	1,581	19%	1,393	35%	3,465	2,692	29%
EBITDA Margin %	24.4%	22.1%	231 bps	20.6%	382 bps	23.3%	20.5%	285 bps
РВТ	1,596	1,052	52%	814	96%	2,648	1.621	63%
PAT before Tax on dividend	1,295	791	64%	644	101%	2,086	1,247	67%
Tax on dividend income from Manila Subsidiary	-	1,588	-	-	-	1,588		
PAT	1,295	(797)		644	101%	498	1,247	(60%)
PAT Margin %	16.8%	(11.1%)		9.5%	727 bps	3.4%	9.5%	(613)bps
Diluted EPS (in ₹)	8.50	(5.23)		4.22	101%	3.27	8.18	(60%)



Business Update

Digital Business Services (DBS):

- Revenue higher by 7% QoQ at ₹48.7 Cr
- International revenue higher by 6% QoQ, on the back of strong new customer acquisition
- Domestic business revenue bounced back post 2nd wave of COVID, higher by 10% QoQ
- Headcount stood at 3,778 an increase of 632 employees compared to the previous quarter

Human Resources Operations (HRO):

- Revenue higher by 10% QoQ at ₹28.4 Cr
- 23 new customers added during the quarter with ACV of ₹4.3 Cr
- Payslips processed grew 7% QoQ and 31% YoY to ~30 lakhs in Q2FY21 with more than 1 mn payslips processed in the month of September 2021

Commenting on the performance, Mr. Ashish Johri, CEO said "Our investment in sales over the recent quarters is paying off, with the rate of new customer introductions in both DBS and HRO at a historic high. When considered along with our ongoing investments in technology and automation, we believe the business is set for accelerated growth in the coming quarters."



About Allsec Technologies Limited:

PRESS RELEASE

Allsec Technologies Limited (BSE: 532633, NSE: <u>ALLSEC</u>), headquartered in Chennai has been a pioneer in the HRO and International DBS spaces, and is today the leading Payroll Services Provider in India. Founded in 1998, Allsec is today a global brand, offering high-end business process solutions across key industry verticals in 40 countries. With ~ 4,600 employees across India, Philippines and the US, Allsec processes more than 1 million pay slips each month for over 400 clients around the world. Allsec's leading *SmartHR* and *SmartPay* platforms are designed to address the complex challenges in today's HR environment, integrating the latest in technology including Robotic Process Automation (RPA), Smart Analytics, Chatbots and Mobility for enhanced employee engagement.

For further details on Allsec Technologies Limited, please visit http://www.allsectech.com.

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Chief Financial Officer

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Disclaimer: This document contains statements that constitute forward-looking statements. These statements include descriptions regarding the intent, belief or current expectations of the Company or its directors and officers with respect to the results of operations and financial condition of the Company. These statements can be recognized by the use of words such as "expects", "plans", 'will", "estimates", "projects", or other words of similar meaning. Such forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and actual results may differ materially from those in such forward-looking statements as a result of various factors and assumptions, which the Company believes to be reasonable in light of its operating experience in recent years. The risks and uncertainties relating to these statements include, but not limited to, risks and uncertainties, regarding fluctuations in earnings, our ability to manage growth, competition, our ability to manage our international operations, government policies, regulations, etc. The Company does not undertake any obligation to revise or update any forward looking statement that may be made from time to time by or on behalf of the Company including to reflect actual results, changes in assumptions or changes in factors affecting these statements.



Building lasting relationships

Earnings Update

Q2 and H1 FY 22



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Company Overview

Global leader in outsourcing solutions



Corporate

HRO

DBS



Quess Corp subsidiary, backed by Fairfax Holdings (Canada)



1M+ payslips processed per month



Service Delivery bundled with **Digital Transformations**



20+ years of Global BPO service Excellence



400+ Client engagements globally including Fortune 100 companies



~3800 driven and dedicated employee workforce



Listed at the **NSE & BSE** (NSE: ALLSEC)



200,000+ monthly employee self service portal log-ins



2 Decades in Delivering Global Business Solutions



Leading and fast growing provider of end-to-end HRO services

~50 logos added in H1FY22

| 1,000,000+ payslips p.m (31% ↑ over Sep'20) | ~200,000 Headcount on HRMS (50% ↑ over Sep'20)

SmartHR

SmartPay

SmartStat

Create a better workplace with an end-to-end HR solution Manage and deliver powerful and accurate payroll, everytime

Tackle complex labour law and payroll compliance, backed by technology



HR Services

- On-boarding
- Employee Info Store
- Postings
- Exits



Reimbursement System

- Travel Requisition with workflow
- Alerts to Travel Desk, Admin
- Travel Claims & Vouching
- Settlements



Leave & Attendance

- Leave Mgt. with ESS & Workflow
- Time Management, Shifts, OT
- Attendance Processing



LLC, CLRA & Factories Act

- Simpliance Platform based
- Score Cards
- Consulting for inspections, Audits



Payroll

Global, Configurable, Payroll Tax Engines Payroll Statutory & Control Reports



Retiral

- PF Trust Accounting
- Loans
- Investments

DBS: Cutting edge Digital Business Services offerings



5 logos, ACV ~ ₹ 38 cr added in H1 FY22

HC ~3800 (22% **1** over Sep'20)



Customer Experience Management



- Customer & Tech Support
- Customer Acquisition



Credit Risk Management

- Debt Collections
- Fraud Detection & Risk Management



Transaction Processing

- Accounts Receivable
- Accounts Payable
- Account Research
- Mortgage Services



Compliance

- Anti-Money Laundering Investigations
- KYC / Customer Onboarding
- Legal Transcription
- Compliance Monitoring



Insurance

Insurance BPaaS

Global Delivery capabilities

ALLSEC TECHNOLOGIES BUILDING LASTING RELATIONSHIPS

- **Global Footprint** with proximity to Servicing Markets
- ~4600 employee workforce
- Multi-Industry, Multinational & Multi-Demographic coverage
- 5 Inter-Connected Service Delivery Centers with site-to-site BCP, with ability to leverage Quess Corp group facilities at other major hubs in India for ramp ups
- Multi-Lingual hub offering **12+ International Languages** using native speakers





Chennai (HQ), Bangalore, Noida, **INDIA**

- Hindi
- Marathi
- English
- Punjabi
- Tamil
- Gujarati
- Telugu
- Bengali
- Kannada
- Odia
- Malayalam



Manila, **PHILIPPINES**

- Mandarin
- Spanish
- Japanese
- German

- Turkish
- Italian
- French

Polish

Arabic

Malay

Portuguese

Bahasa-Indonesia

English







Q2FY22 Key Business Highlights

Q2FY22 Highlights



Business

HRO:

- Processed more than 1Mn payslips in Sep 2021
- Added net 214,000+ payslips during Q2 FY22 representing 7% growth over Q1 FY22 and 31% growth over Q2 FY21
- Strategic partnership with large IT services Company bearing fruit with addition of 3 customers and around ~3,500 payslips under this program

DBS:

- Added 2 new logos with ACV of ₹5.7cr and additional process with 2 existing customers with ACV of ~ ₹8.8cr
- AML investigation (Level 1) service capability added to our Chennai delivery centre
- Introduced Bot Monitoring as a Service (Bot MaaS) on a pilot mode as a technical service desk for Bot developers

Headcount:

 HC as on Sep 30, 2021 was at 4661 an increase of 665 from June 30, 2021. The increase is largely from the DBS business



Financial

Balance Sheet:

- Cash and short term investments increased by ₹9.6cr from June 2021 to ₹178.1cr
- OCF at ₹15.6cr in Q2 FY22 an increase of 4% QoQ
- Receivables DSO down at 51 days as compared to 52 in Q1 FY22

P&L statement:

- Revenue was at ₹77.1cr an increase of 8% QoQ with DBS increasing by 7% and HRO by 10%
- EBITDA stood at ₹18.8cr, an increase of 19% QoQ and increase of 35% over Q2 FY21 reflecting strong growth in the current quarter
- EBITDA margin % improved 230 bps to 24.4% driven by growth in revenue and flat Indirect costs
- PBT at ₹16.0cr, an increase of 52% QoQ and increase of 96% YoY
- PAT at ₹12.9cr, an increase of 64% QoQ and increase of 101% YoY





Corporate

Sales and Customer focus:

- DBS added a record ₹38cr of ACV in H1 FY22 including ₹27cr in the International business, reflecting the benefits of investments made in Sales and joint GTM strategies with Quess
- Added 24 new customers with ACV of ~
 ₹8.5cr; DBS ₹5.7cr and HRO ₹2.8cr
- Added additional processes from existing clients with ACV of ~ ₹10.5cr; DBS - ₹8.8cr and HRO - ₹1.7cr
- Focus on building partnerships for Indian Referral Business, Overseas Payroll Partners and Integrated Partners

• Investment in the business

- Smartpay (SP4) product modernization proceeding as per plan and we aim to onboard customers by Q4 FY22
- Upgraded telephony infrastructure from CM7 to CM8
- Set up outbound contact center with GSM gateway and client CRM integration for a large Real Estate Company



Financial performance

Q2FY22 Financial Performance



Revenue:

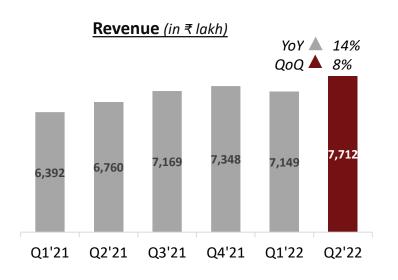
 Increased 8% QoQ and increased 14% YoY with strong growth across DBS and HRO business

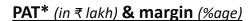
Profitability:

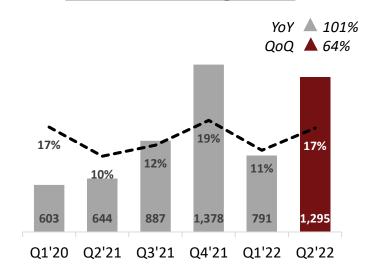
- EBITDA increased by 19% QoQ and 35% YoY;
- EBITDA excluding COVID costs stood at ₹20.3cr an increase of 18% QoQ and 35% YoY
- PAT increased 64% QoQ due to
 - Higher EBITDA growth
 - Fx Gain of ₹100 Lakhs
 - Interest on IT refund ₹85 Lakhs

Cash Generation:

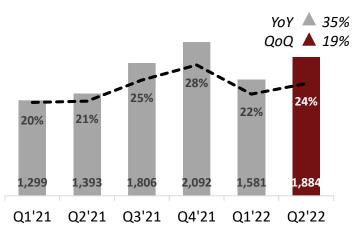
- Cash and short term investments increased by ₹9.6cr to ₹178.1cr.
- OCF was at 15.6 cr an increase of 4% over Q1 FY22 and 14% over Q2 FY21
- DSO marginally down at 51 days as compared to 52 in Q1 FY22



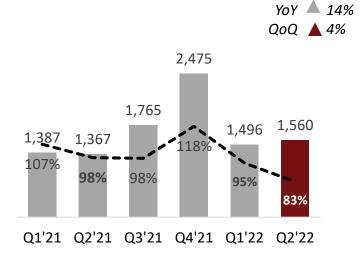




EBITDA (in ₹ lakh) & margin (%age)



OCF (in ₹ lakh) & %age



^{*} Q1 FY22 PAT excludes tax on dividend income ₹1588 lakhs

H1FY22 Financial Performance



Revenue:

- 13% higher YoY at ₹148.6cr
 - DBS up 12% at ₹94.2cr
 - HRO up 14% at ₹54.4cr

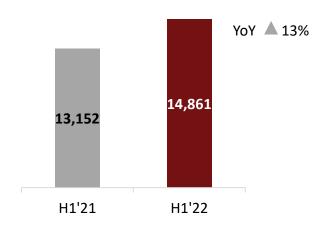
Profitability:

- EBITDA up 29% on account of higher revenue, lower COVID cost in H1 FY22 as compared to FY21
- EBITDA excluding COVID cost higher by 21% at ₹37.5cr

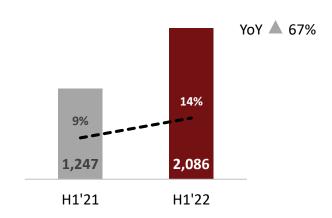
Cash Generation:

- Cash and short term investments reduced by ₹20.2cr to ₹178.1cr from ₹198.3cr in March 2021. The reduction is due to dividend paid in Q1 FY22 ₹22.9cr and tax on dividend received from subsidiary of ₹15.9cr
- OCF was at **₹30.6cr** an increase of 11% over H1 FY21
- DSO was at 53 days as compared to 50 in H1 FY21

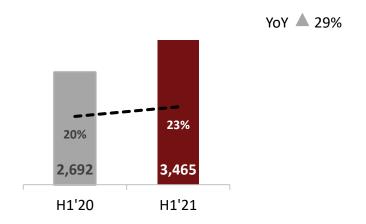
Revenue (in ₹ lakh)



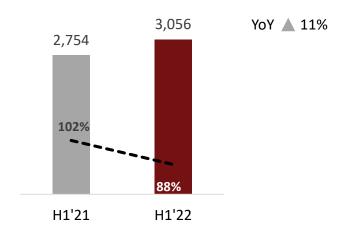
PAT (in ₹ lakh) & margin (%age)



EBITDA (in ₹ lakh) & margin (%age)



OCF (in ₹ lakh) & %age



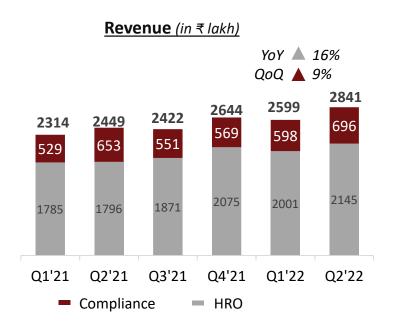
^{*}H1 FY22 PAT excludes tax on dividend income ₹1588 lakhs

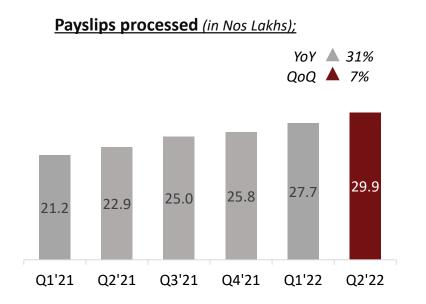


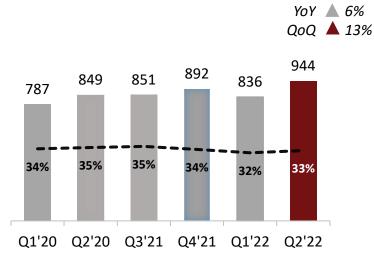
Business segment updates

Human Resources Operation (HRO) – Performance Snapshot







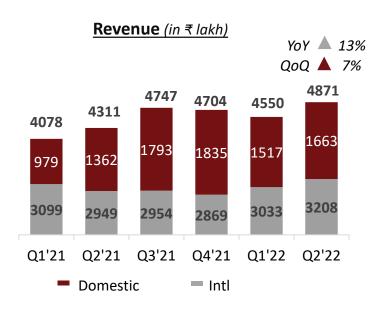


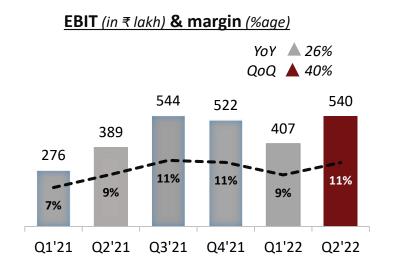
EBIT (in ₹ lakh) & margin (%age)

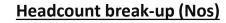
- Revenue higher 9% QoQ reflecting strong growth in HRO Domestic growing 11% and HRO Stat growing 16% QoQ. HRO International remained flat
- Payslips processed grew 7% QoQ and 31% YoY; Processed 1 mn + payslips in the month of September 2021
- Added 23 customers with ACV of ₹430 Lakhs during the quarter

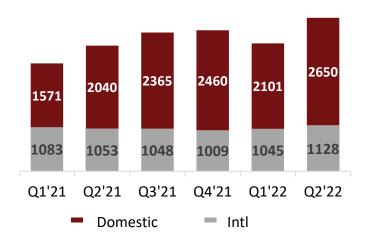
Digital Business Services (DBS) – Performance Snapshot











- Revenue increased QoQ by 8% with DBS Domestic higher by 9% primarily due to returning volumes from existing customers, while DBS International increased by 6% with revenues coming from new customers on boarded during the quarter
- EBIT higher from Q1FY22 due to higher revenue, EBIT % improved by 214 bps QoQ as revenue increased and flat fixed costs
- Total headcount increased to 3,778 up 20% QoQ. Domestic headcount up 26% QoQ
- In DBS International we have added 1 new logo and 2 new processes with existing customers adding to a total ACV of ₹14.5cr. This takes the YTD ACV added in this business to ~₹38cr



Annexures

Income Statement



In ₹ Lakhs

Consolidated	Quarterly			Var %		Half Yearly		
Particulars	Q1 FY22	Q1 FY22	Q2 FY21	QoQ%	YoY %	H1 FY22	H1 FY21	YoY %
Revenue from Operations	7,712	7,149	6,760	8%	14%	14,861	13,152	13%
Less:								
Employee benefit expenses	(4,233)	(4,141)	(3,771)	2%	12%	(8,374)	(7,343)	14%
Other expenses	(1,595)	(1,427)	(1,596)	12%	(0%)	(3,022)	(3,117)	(3%)
Total expenses	(5,828)	(5,568)	(5,367)	5%	9%	(11,396)	(10,460)	9%
EBITDA	1,884	1,581	1,393	19%	35%	3,465	2,692	29%
Other income	327	71	50	361%	554%	398	163	144%
Finance cost	(42)	(43)	(82)	(2%)	(49%)	(85)	(118)	(28%)
Depreciation & amortisation	(573)	(557)	(547)	3%	5%	(1,130)	(1,116)	1%
Earnings before tax	1,596	1,052	814	52%	96%	2,648	1,621	63%
Tax on Dividend income from Manila	-	(1,588)	-			(1,588)		
Normal Tax	(301)	(261)	(170)	15%	77%	(562)	(374)	50%
Profit after tax	1,295	(797)	644	262%	101%	498	1,247	(60%)
EBITDA Margin	24.4%	22.1%	20.6%	231 bps	382 bps	23.3%	20.5%	285 bps
PAT margin	16.8%	(11.1%)	9.5%	2,794 bps	727 bps	3.4%	9.5%	(613 bps)
Basic & Diluted EPS (in ₹)	8.50	(5.23)	4.22	(262%)	101%	3.27	8.18	(60%)

Balance Sheet



In ₹ Lakhs

Particulars	30-Sep-21	31-Mar-21	Var %
Non-Current Assets			
Property Plant & Equipment	748	730	2%
Right of Use Assets	1,646	2,011	(18%)
Other Intangible Assets	937	600	56%
Other Non Current Assets	2,331	2,475	(6%)
	5,662	5,816	(3%)
Current Assets			
Current Investments	10,010	4,971	101%
Cash & Cash equivalents	7,800	14,862	(48%)
Trade receivables	4,360	4,203	4%
Unbilled revenues	1,708	1,515	13%
Other current assets	814	577	41%
	24,692	26,128	(5%)
Total Assets	30,354	31,944	(5%)
Equity & Reserves	24,665	26,512	(7%)
Non-Current Liabilities			
Lease liability	811	647	25%
Other non-current Liability	781	622	25%
	1,592	1,269	25%
Current Liabilities			
Lease liability	910	1,517	(40%)
Trade Payables & Other			
current liabilities	3,187	2,646	20%
	4,097	4,163	(2%)
Total Equity & Liabilities	30,354	31,944	(5%)

Cash Flow Statement



In ₹ Lakhs

Particulars	H1 FY22	H1 FY21	FY21
РВТ	2,648	1,621	4,371
Add: Non cash Expenses/(Income)	943	1,445	2,872
Operating profit before working capital changes	3,591	3,066	7,243
Changes in working capital	(535)	(312)	(261)
Cash flow from Operations	3,056	2,754	6,982
Capex	(530)	(456)	(719)
Tax expenses on Manila dividend	(1,538)		-
Current investments*	(4,841)	(375)	(1,440)
Interest received	4	4	16
Cash flow from Investing activities	(6,905)	(827)	(2,143)
Repayment of borrowings	(12)	(12)	(24)
Interest paid	(85)	(118)	(242)
Payment of lease liabilities	(924)	(797)	(1,666)
Dividend paid	(2,286)	-	-
Cash flow from financing activities	(3,307)	(927)	(1,932)
Net change in cash and cash equivalents	(7,156)	1,000	2,907
Cash taken over on business acquisition	-	-	-
Opening cash & cash equivalents	14,862	12,420	12,420
Exchange rate fluctuations	94	(128)	(465)
Closing cash & equivalents	7,800	13,292	14,862
Mutual fund investments	10,010	3,830	4,971
Closing cash and current investments	17,810	17,122	19,833

[•] Represents investments made in Mutual funds



Thank you