

Date: April 19, 2024

To,

B S E Limited

Phiroze Jeejeebhoy Towers
Dalal Street,
Mumbai — 400 001

National Stock Exchange of India Ltd

Exchange Plaza, C/1, Block G,
Bandra-Kurla Complex, Bandra (East),
Mumbai — 400 051

Security Code- 540565

Symbol- INDIGRID

Subject: Statement of Investor Complaints of India Grid Trust for Q4 FY 2023-24

Ref: Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Circulars issued thereunder.

Dear Sir/ Madam,

Pursuant to Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with SEBI Master Circular no. SEBI/HO/DDHS-PoD-2/P/CIR/2023/115 July 06, 2023, please find attached the "Statement of Investor Complaints" of India Grid Trust for the quarter and year ended on March 31, 2024, issued by KFin Technologies Limited, Registrar & Transfer Agent of India Grid Trust.

You are requested to kindly take the same on record.

Thanking you,

For and on behalf of the IndiGrid Investment Managers Limited

(Representing India Grid Trust as its Investment Manager)

Urmil Shah

Company Secretary & Compliance Officer
ACS-23423

CC to-

Axis Trustee Services Limited

The Ruby, 2nd Floor, SW,
29, Senapati Bapat Marg,
Dadar West, Mumbai- 400 028
Maharashtra, India.

IndiGrid Investment Managers Limited

Registered & Corporate Office: Unit No. 101, First Floor, Windsor, Village KōleKalyan, off CST Road, Vidyanagari Marg, Kalina, Santaacruz (East), Mumbai – 400 098, Maharashtra, India **CIN:** U28113MH2010PLC308857

Ph: +91 72084 93885 | **Email:** complianceofficer@indigrid.com | www.indigrid.co.in

INDIA GRID TRUST
INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.01.2024 TO 31.03.2024
For Financial Year (FY) 2023-2024

	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.	0	0
Number of investor complaints received during the year.	636	1
Number of investor complaints disposed of during the year.	636	1
Number of investor complaints pending at the end of the year.	0	0
Average time taken for redressal of complaints	2 Working Days	1 Working Day

For Quarter Ending (QE) Q4 FY2024

	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	0	0
Number of investor complaints received during the Quarter.	119	0
Number of investor complaints disposed of during the Quarter.	119	0
Number of investor complaints pending at the end of the Quarter.	0	0
Average time taken for redressal of complaints for the Quarter	2 Working Days	Not Applicable

Complaints pending during FY 2023-2024

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints pending during Q4 FY2024

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during FY 2023- 2024

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	636	0	0	0	0	0	636
SCORES complaints	1	0	0	0	0	0	1

Complaints resolved during Q4 FY2024

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	119	0	0	0	0	0	119
SCORES complaints	0	0	0	0	0	0	0

Yours Sincerely,
 KFin Technologies Limited
 Registrar & Transfer Agent for – India Grid Trust)



Eswar Charan S | Manager - Operations