FSN E-Commerce Ventures Limited
(formerly 'FSN E-Commerce Ventures Private Limited')

February 13, 2023

National Stock Exchange of India Limited
Exchange Plaza, 5 ${ }^{\text {th }}$ Floor,
Plot No. C/1, G Block,
Bandra - Kurla Complex,
Bandra (E), Mumbai - 400051
Symbol: NYKAA

BSE Limited<br>Corporate Relationship Department, $2^{\text {nd }}$ Floor, New Trading Wing,<br>Rotunda Building, P.J. Towers,<br>Dalal Street, Mumbai - 400001

Scrip Code: 543384
Dear Sirs,

## Sub: Investor Presentation

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing the Investor Presentation for the quarter and nine months ended December 31, 2022, to be used by the Company for the analyst/ institutional investors meeting(s) scheduled today i.e., February 13, 2023.

Kindly take the same on record.
Thanking You.
Yours faithfully,
For FSN E-Commerce Ventures Limited
(formerly 'FSN E-Commerce Ventures Private Limited')
RAJENDRA $\begin{aligned} & \text { Digitally signed } \\ & \text { by RAJENDRA }\end{aligned}$
NILKANTH NILKANTH PUNDE
PUNDE $\quad$ Date: 2023.02 .13
Rajendra Punde
Head - Legal, Company Secretary \& Compliance Officer
Mem. No.: $\mathbf{A 9 7 8 5}$

Encl.: as above


## NYKAA

## Investor Presentation

Quarter and nine month ended December 31, 2022

FSN E-Commerce Ventures Limited

## Disclaimer

## By attending the presentation or by reading the presentation slides you agree to be bound as follows:

This Presentation is prepared by FSN E-Commerce Ventures Limited ("Company") and is for information purposes only without regards to specific objectives, financial situations or needs of any particular person and is not and nothing in it shall be construed as an invitation, offer, solicitation, recommendation or advertisement in respect of the purchase or sale of any securities of the Company or any affiliates in any jurisdiction or as an inducement to enter into investment activity and no part of it shall form the basis of or be relied upon in connection with any contract or commitment or investment decision whatsoever. This Presentation does not take into account, nor does it provide any tax, legal or investment advice or opinion regarding the specific investment objectives or financial situation of any person. This Presentation and its contents are confidential and proprietary to the Company and/or its affiliates and no part of it or its subject matter be used, reproduced, copied, distributed, shared, or disseminated, directly or indirectly, to any other person or published in whole or in part for any purpose, in any manner whatsoever.

The information contained in this Presentation is a general background information of the Company. We don't assume responsibility to publicly amend, modify or revise any information contained in this Presentation on the basis of any subsequent development, information or events, or otherwise. This Presentation should not be considered as a recommendation to any investor to subscribe to any security. This Presentation includes certain statements that are, or may be deemed to be, "forward-looking statements" and relate to the Company and its financial position, business strategy, events and courses of action. Forward-looking statements and financial projections are based on the opinions and estimates of management at the date the statements are made and are subject to a variety of risks and uncertainties and other factors that could cause actual events or results to differ materially from those anticipated in the forward-looking statements and financial projections. Forward-looking statements and financial projections include, among other things, statements about: our expectations regarding our expenses, sales and operations; our future customer concentration; our anticipated cash needs, our estimates regarding our capital requirements, our need for additional financing; our ability to anticipate the future needs of our customers; our plans for future products and enhancements of existing products; our future growth strategy and growth rate; our future intellectual property; and our anticipated trends and challenges in the markets in which we operate. Forward-looking statements are not guarantees of future performance including those relating to general business plans and strategy, future outlook and growth prospects, and future developments in its businesses and its competitive and regulatory environment. No representation, warranty or undertaking, express or implied, is made or assurance given that such statements, views, projections or forecasts in the Presentation, if any, are correct or that any objectives specified herein will be achieved.
We, or any of our affiliates, shareholders, directors, employees, or advisors, as such, make no representations or warranties, express or implied, as to, and do not accept any responsibility or liability with respect to, the fairness, accuracy, completeness or correctness of any information or opinions contained herein and accept no liability whatsoever for any loss, howsoever, arising from any use or reliance on this Presentation or its contents or otherwise arising in connection therewith. The information contained herein is subject to change without any obligation to notify any person of such revisions or change and past performance is not indicative of future results.

It is clarified that this Presentation is not intended to be a document or advertisement offering for subscription or sale of any securities or inviting offers or invitations to offer or solicitation to offer from the public (including any section thereof) or any class of investors. This document has not been and will not be reviewed or approved by a regulatory authority in India or by any stock exchange in India. No rights or obligations of any nature are created or shall be deemed to be created by the contents of this Presentation.

## Table of Contents

1. Quarterly Highlights
2. 

Business Highlights
2a. BPC
2b. Fashion
2c. eB2B
3.

Financial Performance

NYKAA

## Q3 FY23 Highlights

## Q3 FY23: GMV momentum continues



## GMV

Rs. 27,965 MM
+37\% YoY Growth

## EBITDA



Rs. 782 MM
+13\% YoY Growth
EBITDA Margin $5.3 \%{ }^{(1)}(\downarrow 94 \mathrm{bps}$ YoY)

Revenue
Rs. 14,628 MM
+33\% YoY Growth

## PBT



Rs. 127 MM
-66\% YoY Growth
PBT Margin $0.9 \%{ }^{(1)}(\downarrow 250 \mathrm{bps}$ YoY $)$

## Gross Profft

Rs. 6,347 MM
+25\% YoY Growth
Gross Margin 43.4\% ${ }^{(1)}$ ( $\downarrow 293$ bps YoY)

## PAT ${ }^{(2)}$



Rs. 85 MM
-71\% YoY Growth
PAT Margin $0.6 \%{ }^{(1)}(\downarrow 206$ bps YoY)

## 9M FY23: GMV momentum continues

$\overbrace{\text { GMV }}^{\substack{\text { Rs. } \\+42,980 ~ M M ~ Y o Y ~ G r o w t h ~}}$

## EBITDA



Rs. 1,853 MM
+49\% YoY Growth
EBITDA Margin $4.8 \%{ }^{(1)}(\uparrow 37 \mathrm{bps}$ YoY)

## Revenue

Rs. 38,421 MM
+37\% YoY Growth

## PBT



Rs. 298 MM
-28\% YoY Growth
PBT Margin $0.8 \%^{(1)}(\downarrow 71$ bps YoY)

## Gross Profit

$\%$
Rs. 17,023 MM
+40\% YoY Growth
Gross Margin $44.3 \%{ }^{(1)}$ ( $\uparrow 79$ bps YoY)

## PAT ${ }^{(2)}$

Rs. 187 MM
-45\% YoY Growth
PAT Margin $0.5 \%{ }^{(1)}(\downarrow 72$ bps YoY)

## Maintaining our GMV growth momentum



1. Others includes our new business NykaaMan, eB2B platform "SuperStore by Nykaa", International, LBB, and Nudge

## Q3 FY23: Diversification to address larger TAM

## GMV (Rs Mn)

Q3FY22


Fashion NSV Contribution 14.0\%

Q3FY23


- BPC

Annual Unique Transacting Customers (Mn)
Q3FY22


BPC Physical Stores - 0.3 Mn
BPC Physical Stores - 0.5 Mn

Cumulative Visits crossed 1 Bn+ in 9M FY23

- Others ${ }^{(1)}$

NYKAA

## Business Highlights

## NHKAA

## Beauty \& Personal Care

## Formalization of BPC market from unorganized to organized



## Growth Drivers



## Evolving Consumer Preference

Emergence of new need spaces (or) proposition leading to significant evolution in the BPC Category Mix

BPC spends among Millennials and GenZ
Growth in Discretionary spend among the Millennials and Gen Z


Premiumization \& Personalization
Upgrading to more premium products as consumers evolve to use more efficacious products, supported by hyper-personalized/bespoke solutions as consumer needs deepen

Digital Integration
Increasing use of digital tools like Virtual Try On/ Virtual Stores to replicate the historically unique in-store experience

## Key Growth Strategies

Core Value Proposition driving our growth


## Focus on order growth, driven by quality traffic



## Strong base of repeat customers



1. For Nykaa.com (doesn't include Dot \& Key)
2. Order conversion is computed on visits

## Strong connect with brands to offer a differentiated curated collections



2

Deep relationships with a diverse set of domestic \& international brands



Pink Friday continues to grow bigger


40\% YoY GMV growth

10 Mn visits in day 1, a $37 \%$ YoY growth

Participation by 1800+ domestic \& intenational brand
Strong performance across tri \& Diwali sale

$30 \%$ YoY GMV growth

$57 \%$ of the purchases were from Tier 2 and Tier 3 collectively

1. As of December 31, 2022
2. Among Top 100 Brands in terms of Q3 FY23 GMV on Nykaa.com
3. Navrati Sales was in Q2FY23

## Building a Beauty Ecosystem through various events



Nykaa Femina Beauty Awards 2022
Anomaly launched live on Nykaa


NFBA - Nykaa's flagship beauty awards. 400+ Brands participating with total reach of $\sim 20 \mathrm{Mn}$


Bringing live coverage of the launch of the much-awaited hair care brand Anomaly in India, with Priyanka Chopra Jonas.

## Investing across value chain \& channels to create better consumer experience



## Growing distribution of our House of Brands



## House of Brands: New launches across categories



## House of Brands: New launches across categories



## Strong engagement with the customer



Developing new ways of selling and a holistic consumer connect

Nykaa on app stream


Streaming various Beauty Content to drive awareness and education -
Personalised content (based on search and purchase behaviour), Live Content (Influencer based educative content), Popular (latest beauty regime)


Topical Content on Bridal Series

Fashion

## Fashion - The largest discretionary category - CAGR of 14\%

CAGR \%


## Source Redseer Estimates

. Overall Fashion Market Size
2. Conversion rate: 1 USD $=$ INR 80

## Growth Drivers



## Rapid emergence of new categories

Fashion is rapidly evolving providing opportunities for new categories to emerge

Industry transformation led by D2C disruption
More new age D2C brands emergence, created a significant disruption and growth in the Fashion market

## Rapid growth of digital penetration

More consumers have transitioned to the online space leading to online channel growth, driven by ease of shopping and product discovery

Personalized Shopping Experience
Rise of personalization keeping in mind the latest trends and consumer needs to create a better shopping experience

## Key Growth Strategies

Core Value Proposition driving our growth

##  <br> 1

Driving customer
acquisition and retention across
the funnel journey


2
Deep relationships with a diverse set of domestic \& international brands


## 3

Scaling up multiple
operating
model to drive availability
and mitigate
inventory risk


4
Creating, acquiring, and scaling a portfolio of independent and new age consumer-first brands


## 5

Developing new ways of selling and improving
consumer facing technology

## Improved order conversion supported by strong AOV



1. Order Conversion is computed on visits
2. MAUV is Monthly Average Unique Visitors
3. For NykaaFashion.com

## Growth rebounds with strong customer addition



1. For NykaaFashion.com
2. Others includes Tech \& Gadget, Sports \& Fitness Equipment
3. Others refer to 3P Platforms

## Strong connect with brands to offer a differentiated curated collections



2

Deep relationships with a diverse set of domestic \& international brands

~2,700 ${ }^{(1)}$
International \& Domestic Brands

Brand Partners



## Strong Relationship with Global Brands - Revolve



## Flexible fulfillment models supported by technology

Whajority of our business is driven by marketplace, we've built the tech and ops capabilities in-house to cater to our customers via inventory-led and other hybrid models


## Expanding our House of Brands portfolio



## House of Brands: New Launches across categories



## House of Brands: New launches across categories



## Continuous engagement with customers

Global Store Fiesta - Dec'22

5

Developing new ways of selling and improving consumer facing tech


Nykaa Fashion celebrates the launch of Global Store, bringing the hottest styles and latest trends to India from around the world.

Showcased 9 global brands including Revolve, NA-KD, Pomelo, OXXO

First in Fashion Festival - Dec'22


Fashion and Lifestyle event providing brands with an exclusive platform to showcase their collections and drive festive sales

## Consumer facing technology updates



5

Developing new ways of selling and improving consumer facing tech

Similar Products


Recommend similar products on Product Listing page by providing an action on the product card

Gender \& Age Nudges


Nudging the users to select gender and age filters when they open kids pages

Gamification


Improve product discovery, increase user engagement and boost Sale Day-1 conversions ( pre-buzz, price reveal, wishlist )

NYKAA eB2B

## eB2B: Deepening the BPC moat

## CAGR \%



A Democratised Distribution Channel Powered by Advisory \& Advocacy

## eB2B: Strategic scale up to serve the unorganized market




## Q3 FY23: Strong revenue growth



On a trailing 12 months basis Gross margin has expanded by 116 bps

## Scale efficiencies show through



## Q3 FY23: Strong delivery of EBITDA margin


> Gross margin declined due to change in BPC category mix, higher brand funded discount during festive season, consumer downgrades
> Fulfilment expense improvement driven by regionalization strategy
> Marketing efficiency driven by better order to visit conversion ratio
$>\quad$ Selling \& distribution expense increased due to expansion of eB2B and offline distribution of owned brands
> Employee expense increased due to investment into new initiatives including eB2B, store expansion and technology function
> Other Expenses increased due to investment in infrastructure

## Q3 FY23: Continue to invest in infrastructure building



|  | EBITDA | Depreciation (Tangibe \& Intangible) | Depreciation related to Lease | Interest related to Lease ${ }^{(1)}$ | Interest on Borrowings ${ }^{(2)}$ | PBT |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q3'22 | 690 | -94 | -157 | -55 | -14 | 370 |
| Q3'23 | 782 | -171 | -336 | -73 | -75 | 127 |
| Delta | 92 | -77 | -179 | -198 | -61 | -243 |
| YoY Growth \% | 13\% | 81\% | 114\% | 34\% | 428\% | -66\% |


| Sr. No. | Particulars | Q3 FY22 | Q3 FY23 |
| :---: | :---: | :---: | :---: |
| 1 | Cash lease cost | 166 | 343 |
| 2 | Lease cost as per IND AS | 212 | 409 |
| 2a | Depreciation of ROU ${ }^{(3)}$ Assets | 157 | 336 |
| 2b | Interest expenses on Lease Liabilities (Net off interest income on security deposit) | 55 | 73 |
| 3 | Incremental Impact of Lease Cost due to Ind AS Accounting | 46 | 66 |

1. Net of Interest income on security deposit and gain on cancellation of lease

Net of Other Income
3. ROU refers to Right of Use Assets
> Depreciation increased YoY on account of incremental capex in retail stores, warehouses, and in offices
> Amortisation and Interest on leases increased YoY due to leases impact of additional retail stores, warehouses and offices
> Interest on borrowings increased YoY on account of incremental borrowing to fulfill our working capital requirement
> Lease cost as per Ind AS higher vs cash lease cost, incremental impact on PBT of Rs 66 million in Q3 FY23

## Vertical Performance: Business Wise

| (All amounts in ₹ million, unless otherwise stated) |
| :--- |
| Particulars |
| GMV |
| Growth |
| Growth |
| Revenue from Operations |
| Growth |
| Gross Profit |
| Gross Profit Margin \% to Revenue |
| Fulfilment expenses |
| Marketing \& advertisement expense |
| Selling and Distribution expenses |
| Contribution Profit |
| Contribution profit Margin \% to Revenue |
| Key Ratios as a \% to NSV |
| Gross Profit Margin \% |
| Fulfilment expenses \% |
| Marketing and Advertisement expense \% |
| Selling and Distribution expenses \% |
| Contribution Margin \% |


| Q3 FY23 |  |  |  |
| :---: | :---: | :---: | :---: |
| BPC | Fashion | Others | Total |
| 19,014 | 7,244 | 1,707 | 27,965 |
| 26\% | 50\% | 254\% | 37\% |
| 11,513 | 2,100 | 788 | 14,401 |
| 26\% | 40\% | 521\% | 34\% |
| 12,634 | 1,275 | 719 | 14,628 |
| 26\% | 43\% | 628\% | 33\% |
| 5,232 | 914 | 201 | 6,347 |
| 41.4\% | 71.7\% | 27.9\% | 43.4\% |
| 993 | 217 | 78 | 1,288 |
| 905 | 537 | 93 | 1,534 |
| 350 | 142 | 129 | 621 |
| 2,984 | 19 | -99 | 2,903 |
| 23.6\% | 1.5\% | -13.8\% | 19.8\% |
| 45.4\% | 43.5\% | 25.5\% | 44.1\% |
| 8.6\% | 10.3\% | 9.9\% | 8.9\% |
| 7.9\% | 25.6\% | 11.8\% | 10.7\% |
| 3.0\% | 6.7\% | 16.4\% | 4.3\% |
| 25.9\% | 0.9\% | -12.6\% | 20.2\% |


| Q3 FY22 |  |  |  |
| :---: | :---: | :---: | :---: |
| BPC | Fashion | Others | Total |
| 15,105 | 4,841 | 483 | 20,428 |
| 31\% | 129\% | 252\% | 49\% |
| 9,102 | 1,500 | 127 | 10,729 |
| 31\% | 98\% | 173\% | 39\% |
| 9,996 | 889 | 99 | 10,984 |
| 33\% | 69\% | 109\% | 36\% |
| 4,321 | 727 | 40 | 5,088 |
| 43.2\% | 81.8\% | 40.7\% | 46.3\% |
| 973 | 174 | 16 | 1,162 |
| 883 | 463 | 60 | 1,407 |
| 290 | 49 | 7 | 346 |
| 2,175 | 41 | -43 | 2,172 |
| 21.8\% | 4.6\% | -43.7\% | 19.8\% |
| 47.5\% | 48.4\% | 31.7\% | 47.4\% |
| 10.7\% | 11.6\% | 12.3\% | 10.8\% |
| 9.7\% | 30.9\% | 47.6\% | 13.1\% |
| 3.2\% | 3.3\% | 5.8\% | 3.2\% |
| 23.9\% | 2.7\% | -34.0\% | 20.2\% |

Notes:

1. Others includes our new business NykaaMan, eB2B platform "SuperStore by Nykaa", International, LBB, and Nudge
2. Selling \& distribution expenses in Other verticals has increased due to the expansion of BDE count in eB2B business: SuperStore by Nykaa
3. Selling \& distribution expenses in Fashion verticals has increased due to the expansion of offline channels for owned brands and sales promotion expense on own platform
4. Branding Media \& Production Cost is not considered for Contribution Profit as it is not allocatable, and its benefit accrue over long term
5. NSV refers to Net Sales Value calculated basis GMV minus discounts, cancellations, returns and taxes
6. GMV and NSV YoY growth for Others has reverse trend due to change in mix effect (NSV of other channel is getting favorable impact due to the mix of eB2B Business)

## Vertical Performance: Business Wise

| (All amounts in ₹ million, unless otherwise stated) |
| :--- |
| Particulars |
| GMV |
| Growth |
| NSV |
| Growth |
| Revenue from Operations |
| Growth |
| Gross Profit |
| Gross Profit Margin \% to Revenue |
| Fulfilment expenses |
| Marketing \& advertisement expense |
| Selling and Distribution expenses |
| Contribution Profit |
| Contribution profit Margin \% to Revenue |
| Key Ratios as a \% to NSV |
| Gross Profit Margin \% |
| Fulfilment expenses \% |
| Marketing and Advertisement expense \% |
| Selling and Distribution expenses \% |
| Contribution Margin \% |


| 9M FY23 |  |  |  | 9M FY22 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BPC | Fashion | Others | Total | BPC | Fashion | Others | Total |
| $\begin{gathered} 50,203 \\ 34 \% \end{gathered}$ | $\begin{gathered} 19,055 \\ 50 \% \end{gathered}$ | $\begin{aligned} & 3,721 \\ & 220 \% \end{aligned}$ | $\begin{gathered} 72,980 \\ 42 \% \end{gathered}$ | 37,502 | 12,689 | 1,162 | 51,353 |
| $\begin{gathered} 30,527 \\ 33 \% \end{gathered}$ | $\begin{array}{r} 5,585 \\ 32 \% \\ \hline \end{array}$ | $\begin{aligned} & 1,610 \\ & 373 \% \\ & \hline \end{aligned}$ | 37,722 | 22,904 | 4,222 | 340 | 27,467 |
| $\begin{gathered} 33,620 \\ 33 \% \end{gathered}$ | $\begin{array}{r} 3,297 \\ 39 \% \end{array}$ | $\begin{aligned} & 1,503 \\ & 450 \% \end{aligned}$ | $38,421$ | 25,362 | 2,371 | 273 | 28,006 |
| 14,120 | 2,486 | 416 | 17,023 | 10,234 | 1,846 | 106 | 12,187 |
| 42.0\% | 75.4\% | 27.7\% | 44.3\% | 40.4\% | 77.9\% | 38.7\% | 43.5\% |
| 2,711 | 607 | 195 | 3,513 | 2,512 | 454 | 41 | 3,007 |
| 2,454 | 1,427 | 227 | 4,108 | 2,118 | 1,146 | 152 | 3,416 |
| 1,040 | 339 | 350 | 1,729 | 712 | 123 | 15 | 850 |
| 7,916 | 113 | -356 | 7,673 | 4,892 | 123 | -102 | 4,914 |
| 23.5\% | 3.4\% | -23.7\% | 20.0\% | 19.3\% | 5.2\% | -37.2\% | 17.5\% |
| 46.3\% | 44.5\% | 25.8\% | 45.1\% | 44.7\% | 43.7\% | 31.1\% | 44.4\% |
| 8.9\% | 10.9\% | 12.1\% | 9.3\% | 11.0\% | 10.8\% | 12.0\% | 10.9\% |
| 8.0\% | 25.5\% | 14.1\% | 10.9\% | 9.2\% | 27.1\% | 44.6\% | 12.4\% |
| 3.4\% | 6.1\% | 21.7\% | 4.6\% | 3.1\% | 2.9\% | 4.4\% | 3.1\% |
| 25.9\% | 2.0\% | -22.1\% | 20.3\% | 21.4\% | 2.9\% | -29.9\% | 17.9\% |

Notes:

1. Others includes our new business NykaaMan, eB2B platform "SuperStore by Nykaa", International, LBB, and Nudge
2. Selling \& distribution expenses in Other verticals has increased due to the expansion of BDE count in eB2B business: SuperStore by Nykaa
3. Selling \& distribution expenses in Fashion verticals has increased due to the expansion of offline channels for owned brands and sales promotion expense on own platform
4. Branding Media \& Production Cost is not considered for Contribution Profit as it is not allocatable, and its benefit accrue over long term
5. NSV refers to Net Sales Value calculated basis GMV minus discounts, cancellations, returns and taxes
6. GMV and NSV YoY growth for Others has reverse trend due to change in mix effect (NSV of other channel is getting favorable impact due to the mix of eB2B Business)

## Q3 FY23: Profit \& Loss Statement

(All amounts in ₹ million, unless otherwise stated)

| Particulars |
| :--- |
| Revenue from Operations |
| Cost of goods Sold |
| Gross Profit |
| Gross Profit Margin \% <br> Fulfilment expense <br> Marketing \& advertisement expense <br> Selling and distribution expense <br> Employee benefits expense <br> Other expense <br> Operating Expenses <br> EBITDA <br> EBITDA Margin \% <br> Depreciation <br> Amortisation including depreciation on ROU <br> Finance Cost (Net of other income) <br> Profit before Tax <br> Total tax expense /(income) <br> Profit before share of (loss) of associate <br> Share in loss of associate <br> Net Profit for the period |


| Dec-22 | Quarter Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Dec-21 | YoY Growth | Sep-22 | QoQ Growth |
| 14,628 | 10,984 | 33\% | 12,308 | 19\% |
| 8,282 | 5,896 | 40\% | 6,731 | 23\% |
| 6,347 | 5,088 | 25\% | 5,577 | 14\% |
| 43.4\% | 46.3\% | -293 bps | 45.3\% | -193 bps |
| 1,288 | 1,162 | 11\% | 1,175 | 10\% |
| 1,644 | 1,500 | 10\% | 1,296 | 27\% |
| 621 | 346 | 79\% | 628 | -1\% |
| 1,279 | 935 | 37\% | 1,218 | 5\% |
| 733 | 454 | 61\% | 649 | 13\% |
| 5,565 | 4,398 | 27\% | 4,966 | 12\% |
| 782 | 690 | 13\% | 611 | 28\% |
| 5.3\% | 6.3\% | -94 bps | 5.0\% | 38 bps |
| 132 | 65 | 102\% | 106 | 25\% |
| 375 | 186 | 102\% | 279 | 34\% |
| 148 | 69 | 115\% | 139 | 7\% |
| 127 | 370 | -66\% | 88 | 45\% |
| 35 | 80 |  | 31 |  |
| 92 | 290 | -68\% | 57 | 63\% |
| -7 |  |  | -5 |  |
| 85 | 290 | -71\% | 52 | 64\% |


| Dec-22 | 9 Months Ended |  |
| :---: | :---: | :---: |
|  | Dec-21 | YoY Growth |
| 38,421 | 28,006 | 37\% |
| 21,398 | 15,820 | 35\% |
| 17,023 | 12,187 | 40\% |
| 44.3\% | 43.5\% | 79 bps |
| 3,513 | 3,007 | 17\% |
| 4,316 | 3,616 | 19\% |
| 1,729 | 850 | 103\% |
| 3,644 | 2,355 | 55\% |
| 1,967 | 1,111 | 77\% |
| 15,169 | 10,939 | 39\% |
| 1,853 | 1,247 | 49\% |
| 4.8\% | 4.5\% | 37 bps |
| 322 | 172 | 87\% |
| 880 | 487 | 81\% |
| 354 | 173 | 104\% |
| 298 | 415 | -28\% |
| 92 | 78 |  |
| 205 | 337 | -39\% |
| -19 |  |  |
| 187 | 337 | -45\% |
|  |  |  |
| 9.1\% | 10.7\% | 159 bps |
| 11.2\% | 12.9\% | 168 bps |
| 4.5\% | 3.0\% | -147 bps |
| 9.5\% | 8.4\% | -107 bps |

[^0]
## Glossary

| Term | Description |
| :---: | :---: |
| Annual Unique Transacting Customers (AUTC) |  <br>  <br>  and mobile application |
| Average Order Value / AOV | GMV generated across our websites, mobile applications and physical stores divided by Orders considered for such GMV. |
| Contribution Profit | Contribution Profit is a non-GAAP financial measure. Contribution Profit refers to Gross profit for the period, after the adjustment of Fuffilment Expenses, Marketing Expenses (Other than branding), Selling \& Distribution Expenses. |
| Cost of Goods Sold | Cost of Goods Sold is a non-GAAP financial measure. cost of goods sold refers to cost of material consumed, purchase of traded goods, changes in finished goods and stock-in-trade. |
| EBITDA | EBITDA is a non-GAAP financial measure. EBITDA refers to our profit/(loss) before Tax for the period, as adjusted to exclude (i) Other Income, (ii) Depreciation and Amortization Expenses, (iii) Finance Costs. EBITDA Margin refers to the percentage margin derived by dividing EBITDA by Revenue from Operations |
| Gross Profit | Gross Profit is a non-GAAP financial measure. Gross Profit refers to Revenue from Operations less Cost of Material Consumed, Purchase of Traded Goods, Changes in Finished Goods and Stock-in-trade. Gross Profit Margin refers to the percentage margin derived by dividing Gross Profit by Revenue from Operations. |
| Gross Merchandise Value/ "GMV" | Monetary value of Orders inclusive of taxes and gross of discounts, if any, across our websites, mobile applications and physical stores prior to product returns or order cancellations and including sales to and through third party channels. GMV, with respect to BPC, denotes GMV of BPC vertical. GMV, with respect to Fashion, denotes GMV of Fashion vertical. GMV, with respect to Others, denotes GMV of Other Verticals |
| Monthly Average Unique Visitors | Number of unique devices (laptops, mobile phones, etc.) which recorded at least one Visit to our websites or mobile applications during the month. Monthly Average Unique Visitors, with respect to BPC, denotes Monthly Average Unique Visitors on the Nykaa websites and mobile applications. Monthly Average Unique Visitors, with respect to Fashion, denotes Monthly Average Unique Visitors on the Nykaa Fashion website and the mobile application. Monthly Average Unique Visitors, with respect to Others, denotes Monthly Average Unique Visitors on the Nykaa Man website and the mobile application, "SuperStore by Nykaa" website and mobile application |
| Net Sales Value "NSV" | NSV refer to Net Sales Value and calculated basis GMV minus Discounts, Cancellation \& Returns, and Taxes. |
| Orders | All orders placed on our websites, mobile applications and physical stores prior to any cancellations and returns. Orders, with respect to BPC Vertical, includes all Orders that placed on Nykaa websites \& mobile applications and Physical Store, having at least one BPC product. Orders, with respect to Fashion Vertical, includes all Orders that placed on Nykaa website \& mobile application, and Fashion.com website \& mobile application having at least one fashion product. Orders, with respect to Others includes all Orders that placed on Nykaa Man website \& application, and "SuperStore by Nykaa" website \& mobile application. |
| Visits |  <br>  Visits to Nykaa Man website and mobile application, "SuperStore by Nykaa" website and mobile application |
| Existing Customers | Existing Customers, identified by their email-id or mobile number, are Customers who placed at least one Order in any prior Financial Year on our websites or mobile applications. |
| Verticals | BPC refers to Beauty and Personal Care and includes Beauty business from Nykaa.com, Physical store and sale of Beauty Owned Brands through 3P online and offline channels. Fashion includes Fashion business from NykaaFashion.com, Nykaa.com, Physical Stores and sale of Fashion Owned Brands through 3P online and offline channels Others includes new business NykaaMan, eB2B platform "SuperStore by Nykaa", International, LBB, and Nudge |

Thank you

## Key Operational Metrics

| Metric | Unit | Quarter Ended |  |  |  |  |  |  | Dec-22 <br> YoY growth | Dec-22 <br> Seq. growth |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Jun-21 | Sep-21 | Dec-21 | Mar-22 | Jun-22 | Sep-22 | Dec-22 |  |  |
| Number of Visits |  |  |  |  |  |  |  |  |  |  |
| Beauty and Personal Care | Million | 205 | 211 | 221 | 204 | 222 | 234 | 250 | 13\% | 7\% |
| Fashion | Million | 98 | 115 | 115 | 113 | 118 | 122 | 137 | 19\% | 12\% |
| Others | Million | 9 | 9 | 11 | 11 | 14 | 16 | 16 | 46\% | 2\% |
| Monthly Average Unique Visitors |  |  |  |  |  |  |  |  |  |  |
| Beauty and Personal Care | Million | 17 | 19 | 20 | 19 | 22 | 22 | 24 | 22\% | 9\% |
| Fashion | Million | 13 | 16 | 16 | 16 | 16 | 16 | 19 | 18\% | 19\% |
| Others | Million | 2 | 2 | 2 | 2 | 3 | 3 | 3 | 38\% | -6\% |
| Orders |  |  |  |  |  |  |  |  |  |  |
| Beauty and Personal Care | Million | 5.8 | 6.0 | 7.5 | 7.2 | 8.1 | 8.4 | 9.5 | 26\% | 13\% |
| Fashion | Million | 1.1 | 1.3 | 1.3 | 1.3 | 1.5 | 1.4 | 1.7 | 31\% | 20\% |
| Others | Million | 0.1 | 0.1 | 0.2 | 0.2 | 0.3 | 0.3 | 0.4 | 142\% | 18\% |
| Average Order Value (AOV) |  |  |  |  |  |  |  |  |  |  |
| Beauty and Personal Care | ₹ | 1,832 | 1,910 | 1,967 | 1,716 | 1,780 | 1,872 | 1,958 | 0\% | 5\% |
| Fashion | ₹ | 3,153 | 3,242 | 3,558 | 3,616 | 3,732 | 3,940 | 3,959 | 11\% | 0\% |
| Others | $₹$ | 2,274 | 2,502 | 2,927 | 3,084 | 3,199 | 3,305 | 3,709 | 27\% | 12\% |
| Annual Unique Transacting Customers |  |  |  |  |  |  |  |  |  |  |
| Beauty and Personal Care | Million | 6.5 | 7.0 | 7.5 | 8.0 | 8.6 | 9.1 | 9.6 | 27\% | 5\% |
| Fashion | Million | 1.0 | 1.3 | 1.6 | 1.8 | 2.0 | 2.1 | 2.4 | 50\% | 12\% |
| Others | Million | 0.2 | 0.3 | 0.3 | 0.4 | 0.4 | 0.5 | 0.5 | 48\% | 8\% |
| Gross Merchandise Value (GMV) |  |  |  |  |  |  |  |  |  |  |
| Beauty and Personal Care | ₹ in Million | 10,699 | 11,698 | 15,105 | 12,587 | 14,888 | 16,301 | 19,014 | 26\% | 17\% |
| Fashion | ₹ in Million | 3,660 | 4,188 | 4,841 | 4,827 | 5,820 | 5,991 | 7,244 | 50\% | 21\% |
| Others | ₹ in Million | 336 | 343 | 483 | 565 | 850 | 1,165 | 1,707 | 254\% | 47\% |
| Total | ₹ in Million | 14,696 | 16,229 | 20,428 | 17,979 | 21,558 | 23,457 | 27,965 | 37\% | 19\% |

Visits, Unique visitors and TTM Customers are defined at platform level (BPC= Nykaa.com, Fashion= NykaaFashion.com, Others= SuperStore by Nykaa and NykaaMan.com)
2. Orders and AOV are defined at sales from own platform, cross own platform, and own retail stores

GMV is defined at sales from own platforms, cross own platform, own retail stores, and other 3P online \& offline channels

## International Expansion: Presence across 3 markets



Presence across multiple e-commerce marketplaces in UAE

Offline


1 EBO in Mauritius


Launched 2 new MT Stores at Centrepoint, UAE (one of the largest fashion and Beauty retailers in GCC


[^0]:    Notes:

    1. Other Expenses are excluding Fulfilment expenses, Marketing \& Advertisement Expense and Selling \& distribution Expenses
    
    2. Finance cost includes the interest cost on lease liabilities (Net of Interest Income on Security Deposit \& Gain on Cancellation of lease) of Rs 73 Mn in Q3 FY23 vs Rs 55 Mn in Q3 FY22 ( $34 \%$ YoY)
    3. Amortization includes the depreciation on RoU (Right of Use Assets) of Rs 336 Mn in Q3 FY23 vs Rs 157 Mn in Q3 FY22 (114\% YoY)
