



**Tanla Platforms Limited**  
(formerly Tanla Solutions Limited)  
Tanla Technology Center  
Hi-tech city Road, Madhapur,  
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**March 12, 2021**

To,

BSE Limited Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai - 400 001 Scrip Code: <b>532790</b>	National Stock Exchange of India Ltd. “Exchange Plaza” Bandra-Kurla Complex, Bandra (East), Mumbai - 400 051 Symbol: <b>TANLA</b>
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Dear Sir/Madam,

**Sub: Outcome of the Board Meeting**

With reference to the subject cited above, we would like to inform you that the Board of Directors of the Company at their meeting held on March 12, 2021 commenced at 2:30 PM and concluded at 6:15 PM have approved Annual Operating Plan (AOP) FY 2021-22.

The Board discussed, reviewed, and approved the AOP FY22 based on the Balance Scorecard framework. Highlights of AOPFY22 are as follows:

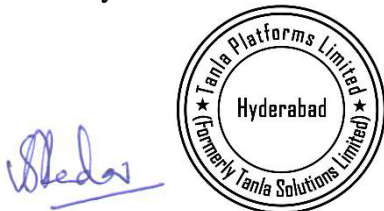
- I. Financial perspective:
  1. The proposed revenue and expenditure budget
  2. The global expansion plans
- II. Customer perspective:
  3. A dedicated customer success team to focus on customer engagement and ensuring customers are successful.
  4. Significant investment on Wisely platform Strategy and on Tanla brand building.
- III. People perspective:
  5. Attract & hire new age technology capability.
  6. Invest in developing talent to drive disruption & innovation.
  7. Adoption of best-in-class employee engagement framework.
- IV. Internal Perspective,
  8. Digitization and automation of core employee and customer processes.

The Board also approved the formation of Tanla ESG Council to be headed by Mr. Rahul Khanna, Independent Director to build the framework and execute ESG initiatives for Tanla.

Yours faithfully,

For **Tanla Platforms Limited**

(Formerly known as Tanla Solutions Limited)



Seshanuradha Chava  
General Counsel and Chief Regulatory Officer  
ACS-15519