

May 11, 2020

MHRIL/SE/20-21/11

Listing Compliance
National Stock Exchange of India Limited
Exchange Plaza, Plot No. C/1, G Block
Bandra-Kurla Complex
Bandra (E), Mumbai - 400 051

Scrip Code: MHRIL

Department of Corporate Services BSE Limited Floor 25, PJ Towers, Dalal Street Mumbai – 400 001 Scrip Code: 533088

Dear Sir / Madam,

### Sub: Presentation on the Financial Results for the quarter and financial year ended March 31, 2020

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations"), please find enclosed the updated presentation on the Financial Results of the Company for the quarter and financial year ended March 31, 2020 to be made to the Investors / Analysts.

The aforesaid presentation is also being hosted on the website of the Company, <a href="https://www.clubmahindra.com">www.clubmahindra.com</a> in accordance with Regulation 46 of the SEBI Listing Regulations.

Kindly take the same on record.

Thanking you,

Yours faithfully,

For Mahindra Holidays & Resorts India Limited

Dhanraj Narsappa Mulki Digitally signed by Dhanraj Narsappa Mulki DN: c=IN, o=Personal, cn=Dhanraj Narsappa Mulki, serialNumber=1ac55b96ed3ba12ee51acf3f4b3 28ac114b6888ba4995bbafd72a2952aca7dbd, postalCode=400104, 2.5.4.20=6c35623ee3f5792811758b61e7813ec 46b00a4b7ed7c1cc84b33df2724d2bc55, st=Maharashta, title= Date: 2020.05.11 10:37:47 +05'30'

Dhanraj Mulki General Counsel & Company Secretary

Encl: as above

#### Mahindra Holidays & Resorts India Limited

Corporate Office: Mahindra Tower, 1st Floor, "A' Wing, Dr. G.M.Bhosle Marg, P.R.Kurne Chowk, Worli, Mumbai - 400 018. t: +91 22 3368 4722





# Mahindra Holidays & Resorts India Limited







This presentation may contain 'forward looking statements' within the meaning of applicable laws and regulations. Investors are cautioned that 'forward looking statements' are based on certain assumptions, which Mahindra Holidays & Resorts India Limited considers reasonable at this time and our views as of this date and are accordingly subject to change. Actual results might differ substantially or materially from those expressed or implied. The Company undertakes no obligation to publicly update or revise any forward looking statements, whether as a result of new information, future events or otherwise. Future results, performance and achievements may be affected by general economic conditions, regulatory environment, business conditions, changes in statutes and operating risks associated with the vacation ownership / hospitality industry and other circumstances and uncertainties. No representation / assurance is given by the Company as to achievement or completeness of any idea and / or assumptions.

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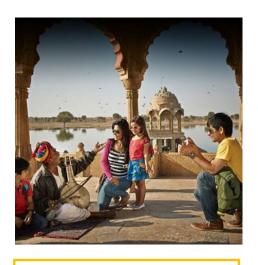
# Contents



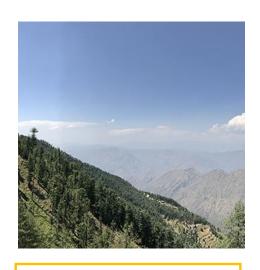
Unique & Resilient Business Model



Leadership Position in Vacation Ownership



Q4 FY20 Results Update

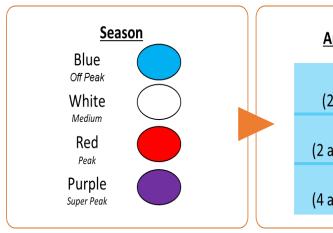


Holiday Club Resorts, Oy



### **Business Model**

### **Club Mahindra (CMH 25) Flagship Product Offering**



#### **Apartment Size**

Studio
(2 adults, 1 child)

1 BR
(2 adults, 2 children)

2 BR
(4 adults, 2 children)

#### **Product Portfolio**



Bliss for 50+ year Age group

#### **Target Profile of CMH 25 Member**



28+ years of age Married; 1-2 children (Age 3-15 years) NCCS A+ & A

Appreciates quality family time
Takes regular vacation
Seeking variety
Plans in advance

#### **Strategic Priorities**

**Grow Member Base** 

**Create Marquee resorts in unexplored destinations** 

Drive Operational Efficiency

Strengthen & Leverage
Brand

**Member Engagement** 

Maximize Lifetime Value of members



### Sales Network and Revenue & Cost Model

#### **Sales Network**

- 120+ branch offices, sales offices & channel partners
- Leads generated through Digital route, Referrals, Alliances, On-ground Events/Activities, Campaigns

#### **Cost Model**

ASF funds maintenance, renovation of resorts & member servicing

#### **Revenue Model**

- Vacation Ownership Income
  - Admission Fee
  - Entitlement Fee
  - Income from Upgrades
- Annual Subscription Fee
- Interest on Instalments

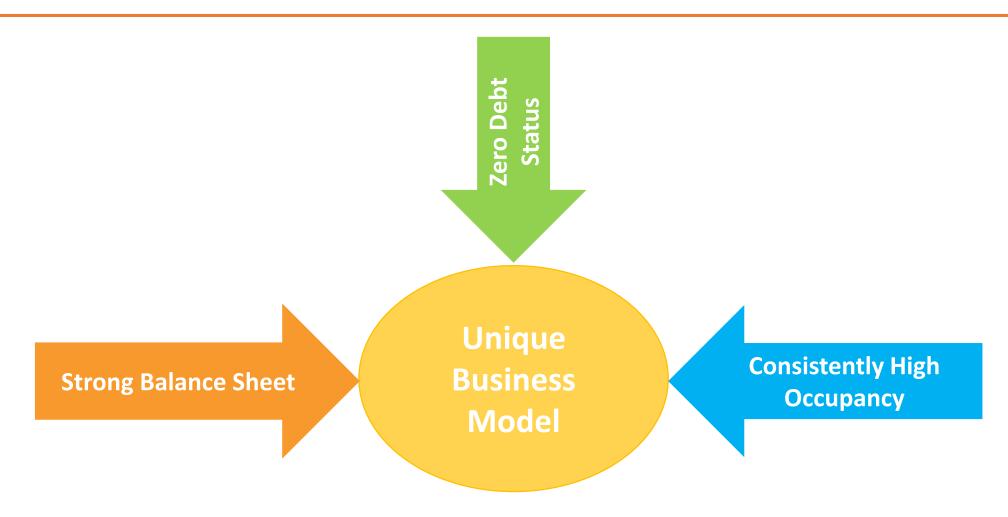
- Resort Income
  - Room
  - F&B
  - Holiday Activity
  - Spa & Wellness



# Unique & Resilient Business Model

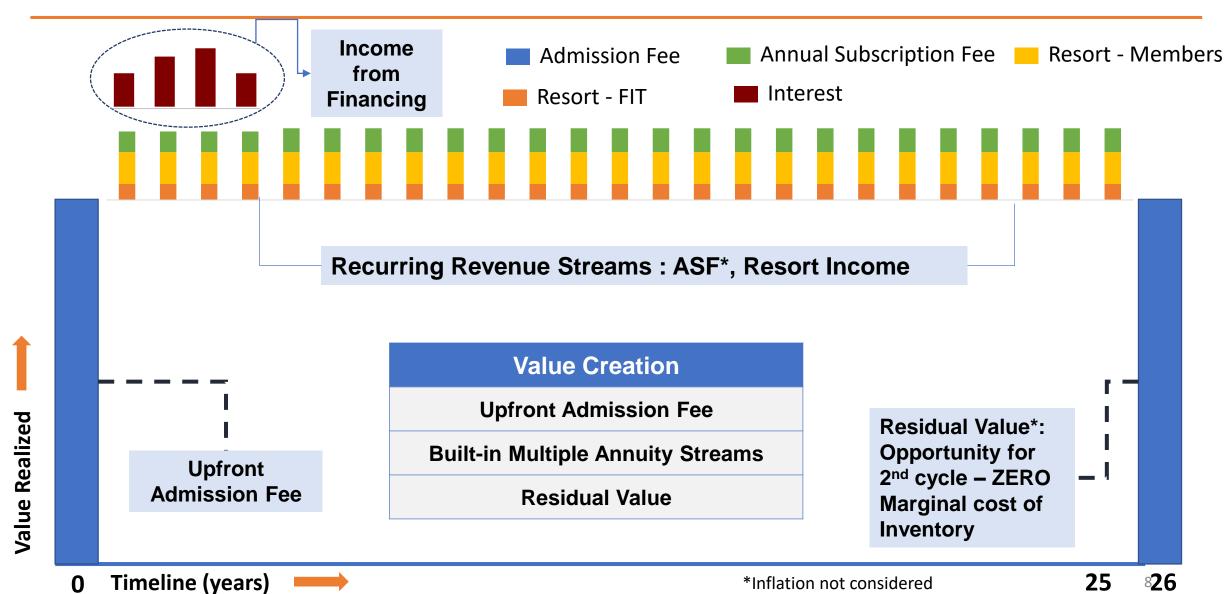


# Unique Business Model



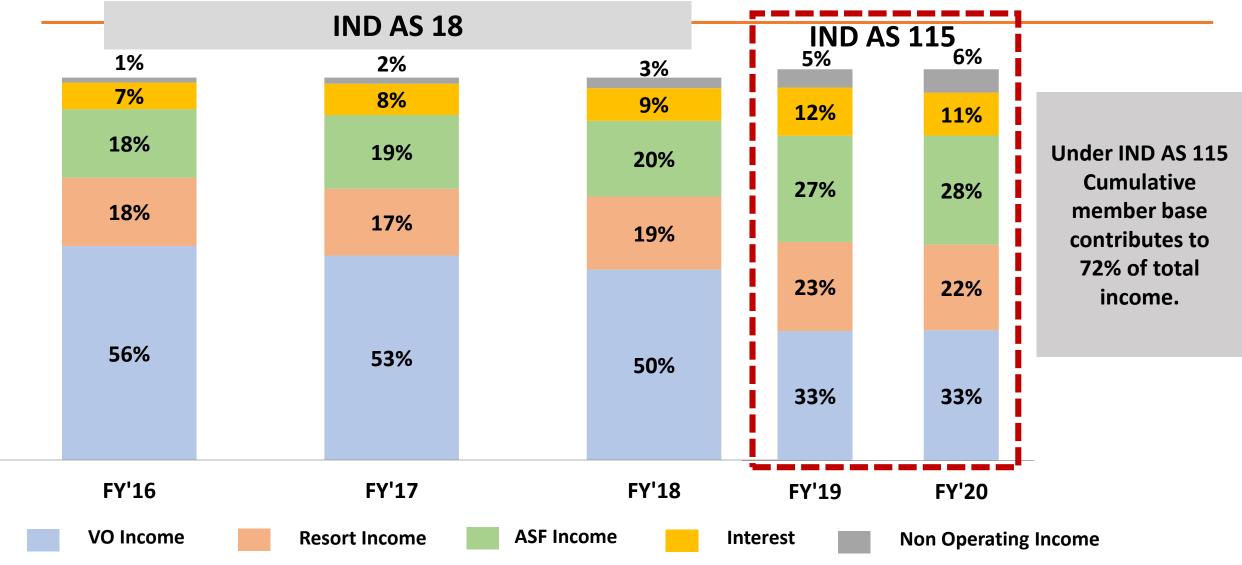


### Resilient Business Model





### Revenue Mix





### Company follows Ind AS 115 Accounting system from FY19

Ind AS VO Income
18

60% non refundable admission fee recognized upfront, 40% of Entitlement Fee deferred over tenure of membership

Ind AS 115 VO Income

Recognized over the tenure of membership

Ind AS Cost 18

Costs are charged to P&L as and when incurred

Ind AS 115 Cost

Direct Costs are charged to P&L as and when incurred &

ONLY incremental costs to obtain the contract are amortized over the tenure of membership

While significant part of Income is deferred, significant expenses are charged upfront



- Income recognized equally over the tenure of membership (4% per year for 25 year product) as against
   60% upfront in AS 18
- Only incremental costs to obtain the membership are amortized over the tenure of membership
- Unit economics remains the same over the tenure of the membership
- No impact on Cash Flows
- Deferred Revenue increases every year from the growing Deferred Revenue Pool, without incremental cost, leading to improvement of profitability



### Movement of Deferred Revenue

Rs in Lakhs		FY 20			FY 19		
	Particulars	Vacation Ownership	Annual Subscription Fees	Total	Vacation Ownership	Annual Subscription Fees	Total
	Opening Balance	510,745	13,187	523,932	493,103	12,239	505,342
i)	Addition during the year	61,063	30,679	91,742	71,295	27,643	98,938
ii)	Income recognized during the year	(34,671)	(29,130)	(63,801)	(31,546)	(26,139)	(57,685)
iii)	Impact of one off cancellation of overdue members	-	-	-	(22,107)	(556)	(22,663)
	Closing Balance	537,137	14,736	551,873	510,745	13,187	523,932

# Deferred Revenue grows from Rs 5239 Crs to Rs 5519 Crs, an increase of Rs 280 Crs in FY20



### **VO Income**

Rs in Lakhs							
Time Band	As at Mar'20	As at Mar'19					
< 1 Year - Vacation Ownership	37,496	34,112					
1 - 2 Years	36,925	33,812					
2 - 3 Years	36,505	33,329					
3 - 4 Years	36,152	33,019					
4 - 5 Years	35,920	32,878					
> 5 Year	354,139	343,595					
Closing Balance	537,137	510,745					

FY21 VO Income accrual from Deferred Revenue is expected to be at Rs 375 Crs (FY20 VO income is at Rs 347 Crs)



### Unique Business Model - Strong Balance Sheet



**Deferred Revenue** 

Rs. 5,519 Cr

Income which will be recognized over the tenure of membership



Strong Cash Position

Rs. 781 Cr

Organic Growth
can be met
without relying
on External
Debt



Receivables

Rs. 1,682 Cr

Opportunity for Inorganic growth through Securitization



Strong Asset
Base

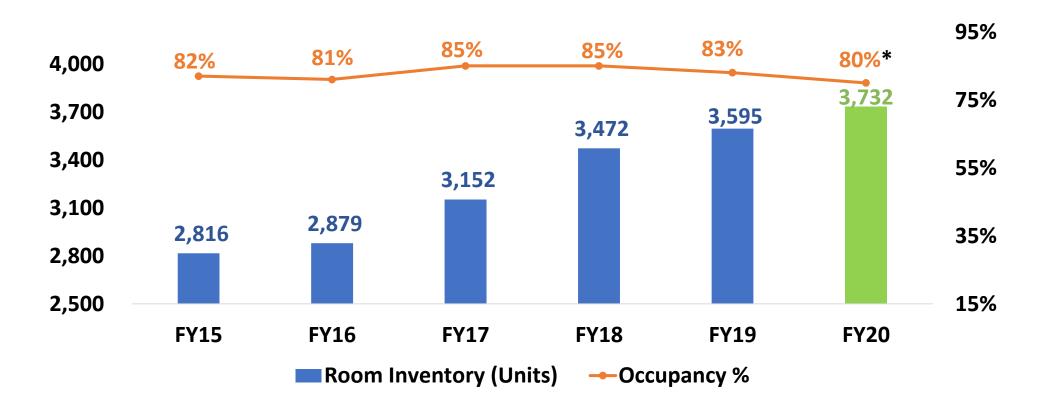
Rs. 1,835 Cr\*

Assets of Rs. 1,129 Cr

<sup>\*</sup>Excluding IND AS 116 ROU Asset



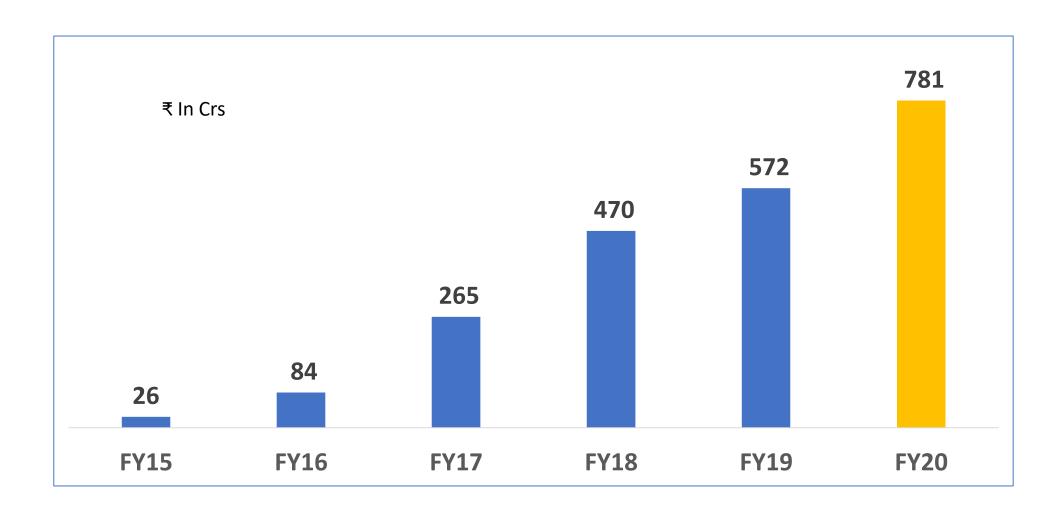
### Unique Business Model - Consistently High Occupancy



<sup>\*</sup>Lower occupancy across all resorts due to the COVID-19 impact in March-20.



# Cash position





# **Key Takeaways**

- Strong and Resilient Business model
  - Growing cumulative member base of 258000+ generates multiple annuity revenue streams
- Predictability of Revenue streams
  - VO Income (Growing VO income from Deferred Revenue)
  - Track record of consistently high Occupancy (80%+) ensures resort revenue growth
  - Growing Annual Subscription Fees (ASF) revenues from growing cumulative member base
- Strong balance sheet (Robust operating cash flows will support growth in room inventory without taking recourse to debt)
  - Deferred Revenue of over Rs 5,500 Crs
  - Regular Cash flows
- Focus on experience ecosystem, technology and analytics, innovation in customer acquisition will grow member base going forward



# Leadership Position in Vacation Ownership



# Leadership Position in Vacation Ownership

**Trusted Brand** 

Choice of
60 Domestic resorts
& 51 International
resorts

2.58 Lakh+ Member base
Track record of over two decades

Through our Inventory exchange program 192
Partners Hotels across
100 destinations

Member Engagement

Significant Recurring
Income
streams/Revenue
Visibility



# **Resort Diversity**

### Hill Stations

- Manali, Shimla, Naldhera, Kandaghat, Rishikesh, Mysuru
- Dharamshala, Kanatal, Binsar, Bhutan, Kashmir
- Mussorie, Naukuchiatal, Srinagar
- Munnar, Ooty, Kodai, Coorg, Yercaud, Wayanad
- Gangtok, Baiguney, Kalimpong, Darjeeling, Namchi
- Mahabaleshwar, Lonavala, Hatgad

### Wildlife

- Corbett
- Gir
- Kanha
- Thekkady
- Bandhavgarh

### Beaches

- Varca, Emerald Palms, Acacia Palms -Goa
- Cherai
- Pondicherry
- Ganpatipule
- Srilanka
- Diu
- Pattaya, Phuket

### Forts & Heritage

- Kumbhalgarh, Udaipur, Jaisalmer, Jaipur, Jodhpur, Agra
- Dwarka
- Hampi
- Khajuraho

### Cities

- Cochin
- Nadiad
- Dubai
- Kuala Lumpur
- Singapore
- Bangkok
- Ahmedabad
- Bangalore

### Backwaters

- Ashtamudi
- Poovar
- Allepey



# Member Engagement

### **Dreamscapes**

- Wide variety of in-city experiences especially curated for members
- 2,200+ experiences available in 60 cities

### Heart-to-Heart

 In-city meets include leisure & edutainment activities for members

### **Curated Vacations**

 Festivals & theme-based vacation experiences for members at attractive prices

### **Exchange Program**

- Creating choice of destinations for members for a Fee (192 Partners Hotels across 100 destinations)
- Exchange of room nights for stays at reputed hotel chains in India & abroad

### **Cruise Experiences**

- Preferential pricing & room night exchange for cruise experiences
- Available on popular cruising routes in South Asia and South East Asia

### **Mobile App**

- Mobile app has become preferred platform of engagement for members
- Use of Analytics for personalised recommendations

### Video/Social Media

- Created video content on our resorts, offerings & experiences
- Increasing Social Media presence for engagement, positive online sentiment & faster complaint resolution

### **Resort Campaigns**

 Curating special itineraries with activities & events in resorts. Operating Performance



# Covid-19 Impact on Q4

The outbreak of Coronavirus (COVID-19) pandemic has caused significant disturbance and slowdown of economic activity in March-20. The Company has evaluated impact of this pandemic on its business operations in March-20, as summarized below:

### Membership Addition

Traditionally March is a peak month but due to COVID-19 the member additions were adversely affected. We have added 3616 members in Q4 FY20 as compared to 5671 members in Q4 FY19.

#### Occupancy Levels

Management took a decision for phased closing of resorts considering the safety of the Guests & Employees in March-20 which impacted the resort occupancy. For Q4 FY20 occupancy was at 72.2% as compared to 83.7% in Q4 FY19.

#### Income

- Resort income declined due to lower occupancies and cancellation of bookings in March-20. Resort Income dipped by 10.8% YOY in Q4 FY20.
- Minimal impact on VO income as we recognize income over the tenure of the membership.
- Impact on ASF, Interest & Other Non-Operating Income were also minimal.



# Q4 FY20 Performance

IND AS 115 & 116



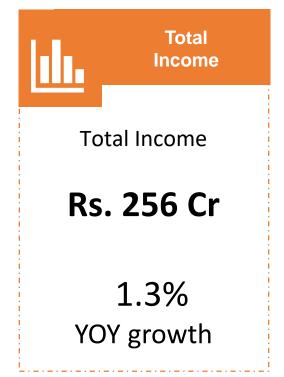
Member Addition

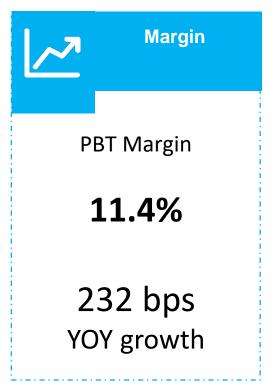
3,616\*



Occupancy

72.2%\*





<sup>\*</sup>Member addition and occupancies were adversely affected in Q4 due to COVID-19 impact in March-20.



### FY-20 Performance

IND AS 115 & 116



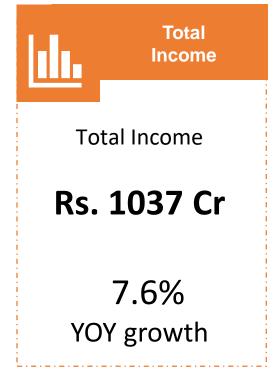
Member Addition

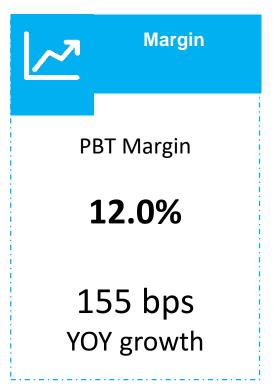
15,697\*



Occupancy

80.3%\*

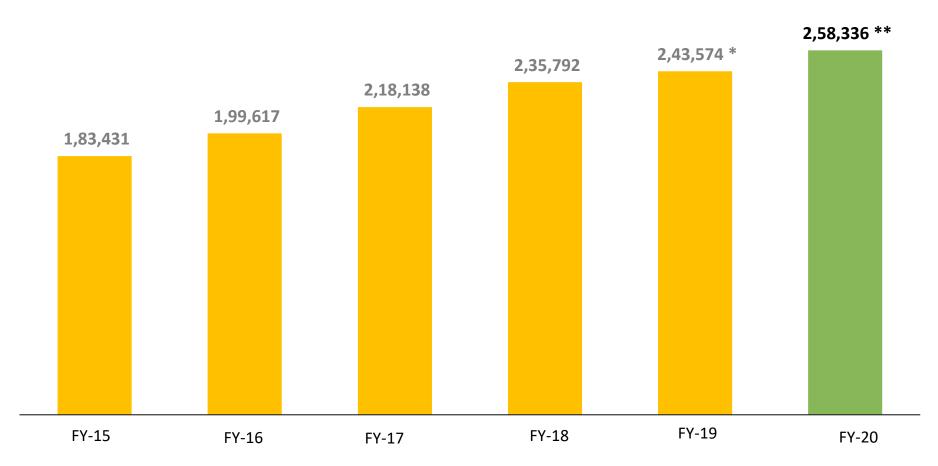




<sup>\*</sup>Member addition and Occupancies were adversely affected due to COVID-19 impact in March-20.



### **Cumulative Member Base**

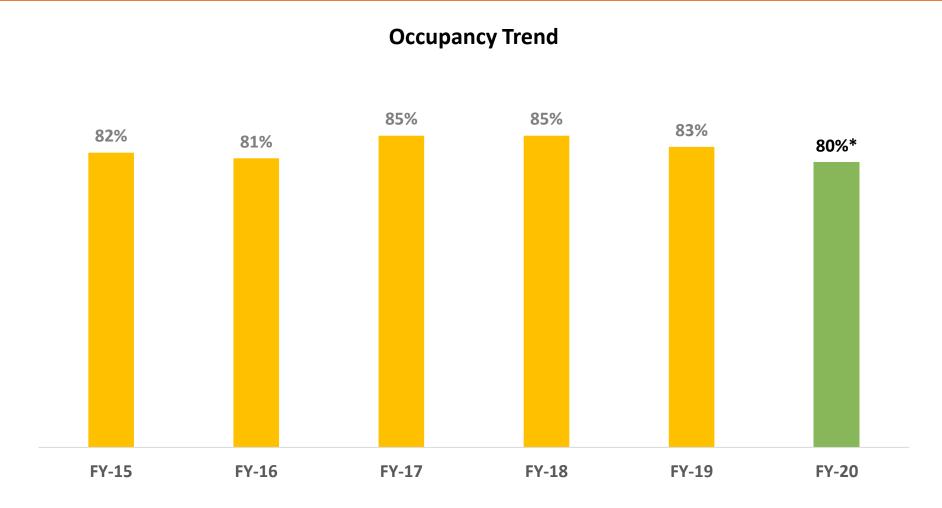


<sup>\*</sup> Net of one-off cancellation of 9,556 overdue members, in Q4 FY19.

<sup>\*\*</sup> Lower Member addition in March-20 due to the COVID-19 impact.



# Occupancy Trend



<sup>\*</sup>Lower occupancy across all resorts due to the COVID-19 impact in March-20.



# Our growing International presence

### 51 destinations & growing....





Member Engagement & Marketing campaign



# Member engagement

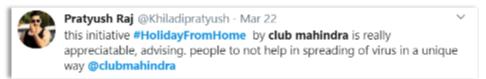
### JANTA CURFEW: #HolidayFromHome

#### The #HolidayFromHome campaign was launched within 1hr of the PMO announcing the #JantaCurfew

This Sunday, we urge you to stay at home and enjoy a safe #HolidayFromHome with your family. So take the pledge and share a picture with your family and encourage everyone to stay indoors.







### 21 DAYS LOCKDOWN: #21DaysOfFamilyMoments

#21DaysOfFamilyMoments campaign was launched on the declaration of #21DaysLockdown where daily magical family ideas will be shared

While we're indoors with our family, let's positively make use of this time, while keeping each other safe. #21DaysOfFamilyMoments

#21DaysLockdown #StayHomeStaySafe



#### We want you to stay indoors.

We have always believed in making your But from today we urge you to stay indoors.

Let's together make these 21 days at home with your family full of positivity. Let's together make memorable #21DaysOfFamilyMoments.

We will do our best to make the most of your family time with some interesting activities everyday, while keeping your safety as priority.

Stay safe. Stay indoors Stay with your family.

Team Club Mahindra.



It's a beautiful and a really thoughtful idea. Really want to take part in each activity with my family. #21DaysOfFamilyMoments #StayHome @clubmahindra am loving it to the moon and back...wow Fun and educational way to spend with your kids. Going to try having a kitchen garden right now! #21DaysOfFamilyMoments @clubmahindra





Tutorials from resort staff (recipe, Towel Art) | DIY Ideas (Kitchen garden) **ACTIVITIES:** Teaching a Skill (Family Yoga) | Family Games (Holiday Bingo)



# Marketing campaign



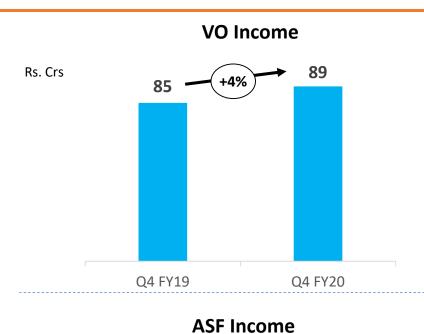
Financial Performance IND AS 116

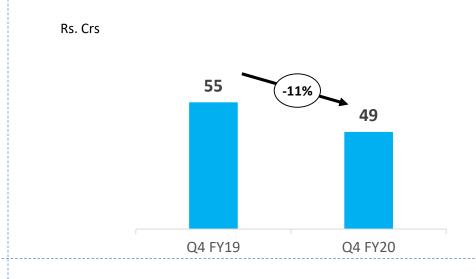
QA FY20



### **Q4** Income Trend

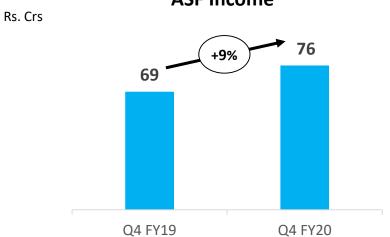
IND AS 115 & 116

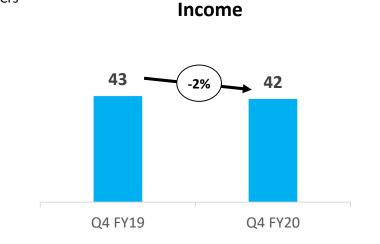




Rs. Crs

**Resort Income** 



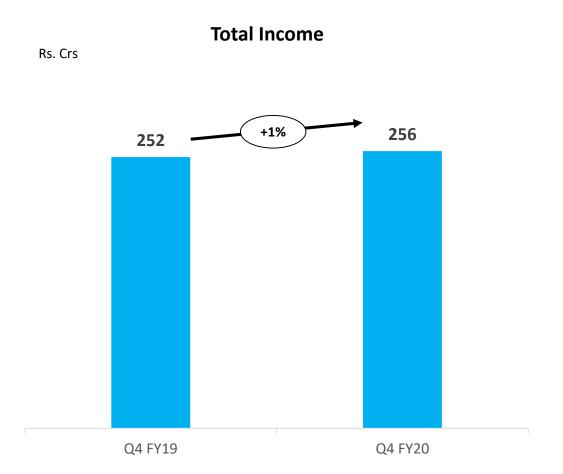


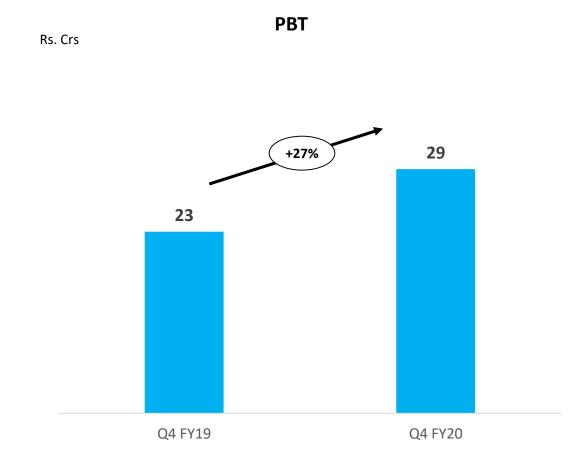
**Interest & Non-Operating** 



### **Q4 Performance Trend**

IND AS 115 & 116





FY20 numbers are post IND AS 116 impact.



# Income Break Up – Q4 FY'20

Rs. In Lakhs			Growth
Total Income	Q4 FY20	Q4 FY19	YoY
Income from Vacation Ownership	8,876	8,509	4.3%
ASF	7,555	6,909	9.4%
Resort Income	4,888	5,481	-10.8%
Room	1,046	1,223	-14.5%
F&B	2,977	3,248	-8.3%
Holiday Activity & Others	865	1,010	-14.4%
Interest & Others	2,748	2,930	-6.2%
Non-Operating Income	1,485	1,384	7.3%
Total Income	25,552	25,213	1.3%



# Impact of Ind AS 116 – Standalone Q4 FY'20

(Rs. in lakhs)

		Standalone (Audited)					
			er ended Marc	h 21 2020	Quarter ended		
CL No.	Particulars Particulars	Quart	ei eilueu iviaic	11 31, 2020	March 31,2019		
SI. No			Impact of Ind	Amount without	Amount without		
		As reported		adoption of Ind	adoption of Ind		
			AS 116	AS 116	AS 116		
1.	Profit prior to Rent, Finance cost, Depreciation and amortisation expense and taxes	7,477.96	(23.19)	7,454.77	6,728.64		
2.	Less : Rent	(1,626.55)	(1,506.83)	(3,133.38)	(3,230.84)		
3.	Profit prior to Finance cost, Depreciation and amortisation expense and taxes	5,851.41	(1,530.02)	4,321.39	3,497.80		
4.	Less: Finance cost	(370.68)	370.68	-	(0.02)		
5.	Less: Depreciation and amortisation expense	(2,575.11)	1,304.07	(1,271.04)	(1,216.09)		
6.	Profit before tax (3-4-5)	2,905.62	144.73	3,050.35	2,281.69		



#### Profit & Loss Statement – Q4 FY'20

Rs. In Lakhs	As reported (With impact of IND AS 116)			Without impact of IND AS 116			
Particulars	Q4 FY20	Q4 FY19	YoY Gr	Q4 FY20	Q4 FY19	YoY Gr	
Revenue from Operations	24,067	23,829	1.0%	24,067	23,829	1.0%	
Non-Operating Income	1,485	1,384	7.3%	1,442	1,384	4.2%	
Total Income	25,552	25,213	1.3%	25,509	25,213	1.2%	
Employee Benefit Expenses	7,057	6,508		7,057	6,508		
Finance Cost	371	-		-	-		
Depreciation	2,575	1,216		1,271	1,216		
Sales & Marketing Expenses	4,945	5,569		4,945	5,569		
Rent	1,627	3,231		3,133	3,231		
Other Expenses	6,071	6,407		6,053	6,407		
Total Expenditure	22,646	22,931	-1.3%	22,459	22,931	-2.1%	
Profit Before Tax (PBT)	2,906	2,282	27.3%	3,050	2,282	33.7%	
Tax Expenses	(145)	840		(120)	840		
Profit after Tax (PAT)	3,051	1,442	111.6%	3,170	1,442	119.8%	
One-time Tax Impact*	19,973	-		19,755	-		
Profit after Tax (PAT) post one-time Tax impact	(16,922)	1,442		(16,585)	1,442		
EBITDA	5,852	3,498	67.3%	4,321	3,498	23.5%	
EBITDA Margin	22.9%	13.9%		16.9%	13.9%		

<sup>\*</sup>The Company has exercised the option of Lower Corporate Tax Rate available under Section 115BAA of the Income Tax Act, 1961, as introduced by Taxation Laws (Amendment) Ordinance, 2019 vide Press Note dated 20 September 2019 and accordingly re-measured accumulated deferred tax asset & current tax, which has resulted in a one-time transition impact of Rs 19,973 Lakhs in current quarter and financial year.



## Transition to IND AS 116 – Key Takeaways

- The Ministry of Corporate Affairs (MCA) vide notification dated March 30, 2019 has made Ind-AS 116 "Leases" (Ind-AS 116) applicable w.e.f. April 1, 2019.
- The Company has applied the modified retrospective approach as per para C5(b) of Ind-AS 116 to existing leases as on April 1, 2019 and the cumulative effect of applying this standard is recognized at the date of initial application i.e. April 1, 2019 in accordance with para C7 of Ind-AS 116 as an adjustment to the transition difference under other equity.
- Changes in the Balance sheet: IND AS 116 requires lessee to recognize lease assets (Right of Use) and lease liabilities.
- Changes in the P&L Account: Amortization of Right of Use asset and notional finance cost on the lease liability substitutes the actual lease rental costs.



## Note on Adoption of Lower Tax Rate

#### The Taxation Law (Amendment) Ordinance, 2019

With an intent to promote growth and investments, the Ministry of Finance has announced important fiscal reliefs vide Press Note dated 20 September 2019.

- The Ordinance has reduced the corporate tax rates for domestic companies (not claiming specified incentives and deductions) vide Section 115BAA. The effective tax rate is 25.168%
- The effective tax rate for the companies not adopting this option continues at 34.944%
- Further, CBDT via circular no 29 dated 2nd October 2019 has clarified that MAT tax credit will not be available to any Corporate exercising the option of lower tax rate.

The company has exercised the option of lower tax rate available under Section 115BAA of the Income Tax Act, 1961, as introduced by Taxation Laws (Amendment) Ordinance, 2019, with effect from FY 2019-2020 and remeasured the accumulated deferred tax asset and current tax asset.

The re-measurement of accumulated deferred tax asset and current tax has resulted in a one-time transition impact of Rs 19,973 Lakhs in standalone financial results and consolidated financial results for the quarter and year ended March 31,2020 and this has also resulted in reduction of deferred tax (Net). Our deferred tax (Net) now stands at Rs 24,836 Lakhs as on Mar-20 compared to 42,555 Lakhs as on Mar-19.

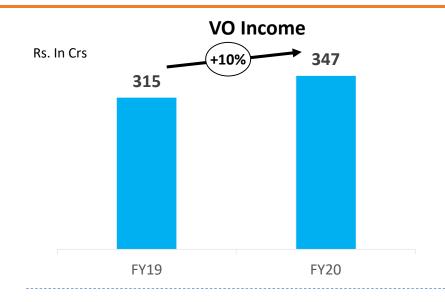
Financial Performance - IND AS 116

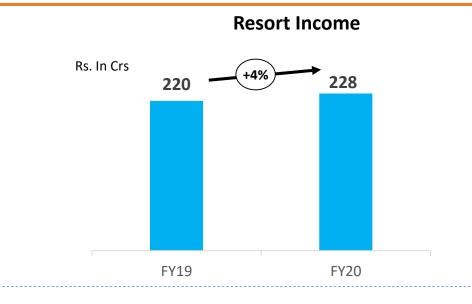
Financial Performance FY-20

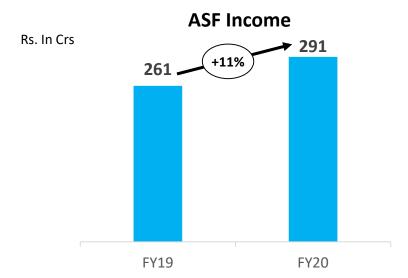


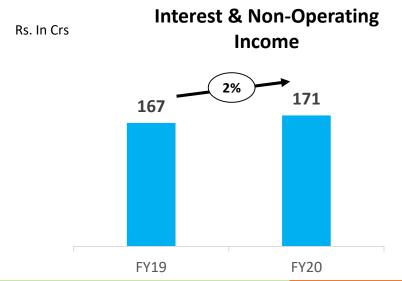
#### **FY20 Income Trend**

IND AS 115 & 116





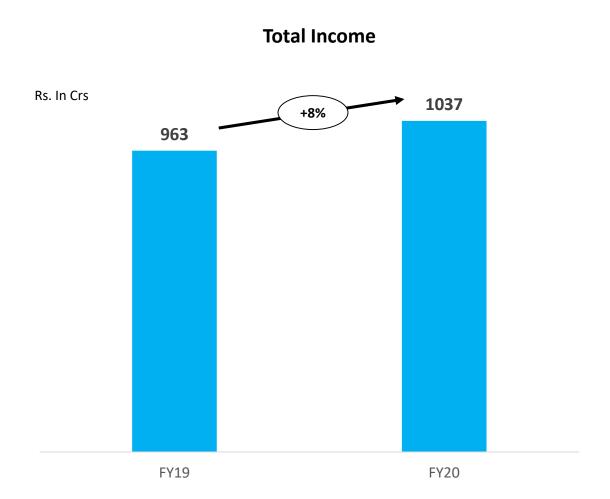


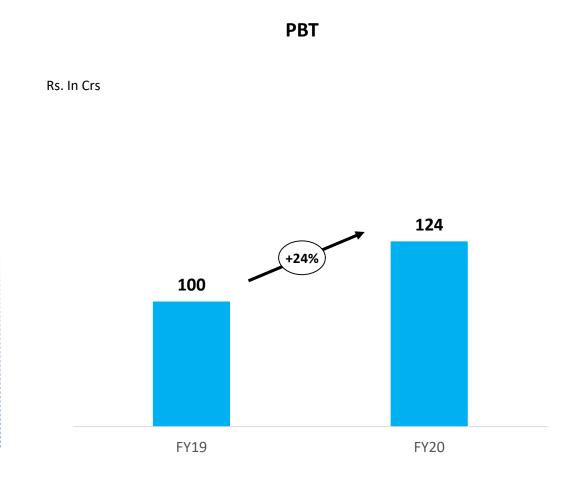




#### **FY20 Performance Trend**

IND AS 115 & 116





<sup>\*</sup>FY20 numbers are post IND AS 116 impact



# Income Break Up –FY'20

Rs. In Lakhs			Growth
Total Income	FY-20	FY-19	YoY
Income from Vacation Ownership	34,671	31,546	9.9%
ASF	29,130	26,140	11.4%
Resort Income	22,828	21,971	3.9%
Room	4,802	4,631	3.7%
F&B	14,010	13,386	4.7%
Holiday Activity & Others	4,016	3,954	1.6%
Interest & Others	11,072	12,172	-9.0%
Non-Operating Income	6,011	4,515	33.1%
Total Income	1,03,712	96,344	7.6%



# Impact of Ind AS 116 – Standalone FY'20

(Rs. in lakhs)

		Standalone (Audited)						
		Yea	31, 2020	Year ended				
SI. N	Particulars				March 31,2019			
			Impact of Ind	Amount without	Amount without			
		As reported	AS 116	adoption of Ind	adoption of Ind			
			A3 110	AS 116	AS 116			
1.	Profit prior to Rent, Finance cost, Depreciation and amortisation expense and taxes	30,911.60	(13.48)	30,898.12	28,177.10			
2.	Less : Rent	(6,750.76)	(6,429.99)	(13,180.75)	(13,017.17)			
3.	Profit prior to Finance cost, Depreciation and amortisation expense and taxes	24,160.84	(6,443.47)	17,717.37	15,159.93			
4.	Less: Finance cost	(1,599.31)	1,598.09	(1.22)	(2.19)			
5.	Less: Depreciation and amortisation expense	(10,166.79)	5,116.53	(5,050.26)	(5,140.50)			
6.	Profit before tax (3-4-5)	12,394.74	271.15	12,665.89	10,017.24			



#### Profit & Loss Statement – FY'20

Rs. In Lakhs	As reported (With impact of IND AS 116)			Without impact of IND AS 116			
Particulars	FY-20	FY-19	YoY Gr	FY-20	FY-19	YoY Gr	
Revenue from Operations	97,701	91,829	6.4%	97,701	91,829	6.4%	
Non-Operating Income	6,011	4,515	33.1%	5,968	4,515	32.2%	
Total Income	103,712	96,344	7.6%	103,669	96,344	7.6%	
Employee Benefit Expenses	27,269	24,850		27,269	24,850		
Finance Cost	1,599	2		1	2		
Depreciation	10,167	5,141		5,050	5,141		
Sales & Marketing Expenses	18,805	16,917		18,805	16,917		
Rent	6,751	13,017		13,181	13,017		
Other Expenses	26,726	26,400		26,697	26,400		
Total Expenditure	91,317	86,327	5.5%	91,003	86,327	5.1%	
Profit Before Tax (PBT)	12,395	10,017	23.7%	12,666	10,017	26.4%	
Tax Expenses	3,243	3,631		3,314	3,631		
Profit after Tax (PAT)	9,152	6,386	43.3%	9,352	6,386	46.4%	
One-time Tax Impact*	19,973	-		19,755	-		
Profit after Tax (PAT) post one-time Tax impact	(10,821)	6,386		(10,403)	6,386		
EBITDA	24,161	15,160	59.4%	17,717	15,160	16.9%	
EBITDA Margin	23.3%	15.7%		17.1%	15.7%		

<sup>\*</sup>The Company has exercised the option of Lower Corporate Tax Rate available under Section 115BAA of the Income Tax Act, 1961, as introduced by Taxation Laws (Amendment) Ordinance, 2019 vide Press Note dated 20 September 2019 and accordingly re-measured accumulated deferred tax asset & current tax, which has resulted in a one-time transition impact of Rs 19,973 Lakhs in current quarter and financial year.



#### **Summarized Balance Sheet**

Rs. in Lakhs		
Description	As at 31 Mar 2020	As at 31 March 2019
ASSETS		
Property, Plant & Equipment	2,08,178	2,02,146
Right of Use Asset (IND AS 116)	17,427	-
Trade receivables	1,68,188	1,62,091
Cash and cash equivalents (regrouped)	78,073	57,193
Deferred Tax (Net)	24,836	42,555
Other Assets	1,22,828	1,18,571
	6,19,530	5,82,556
LIABILITIES		
Shareholders Equity	13,292	13,290
Other equity		
Reserves & Surplus	70,984	63,771
Revaluation Reserve	73,759	73,759
Other Comprehensive Income	(148)	(93)
Transition Difference	(1,40,272)	(1,21,045)
	17,615	29,682
Deferred Revenue		
VO	5,37,137	5,10,745
ASF	14,736	13,187
Lease Liability (IND AS 116)	18,726	-
Other Liabilities	31,316	28,942
	6,19,530	5,82,556

#### Notes:

2. FY20 numbers are post IND AS 116 impact

<sup>1.</sup> Balance sheet figures are regrouped for presentation purpose.



# **HCRO**

We Create and Sell Dream Holidays

# Figures of the Resorts

Spa Hotels	8
Other Holiday Resorts	25
Hotel Rooms	1,149
Timeshare apartments	1,560
Villas Apartments	600
Restaurants & Bars	44
Aqua Parks with Saunas	8
Spa Treatment Departments	8
Golf Courses	4
Angry Birds Activity Parks	4
Shopping Centre	1



## Key Facts

- Holiday Club Resorts is the largest vacation ownership company in Europe and the leading leisure travel company in Finland
- A total of 33 resorts 25 in Finland, 2 in Sweden, 6 in Spain (5 in Gran Canary, 1 in Costa del Sol)
- Mahindra Holidays owns 100% of HCR Oy
- ~62,000 families and over 1,300 companies own HCR timeshare
- Over 1 million guests visit Holiday Club Spa hotels annually
- 54% timeshare related income, 46% Spa hotel related income
- 83% of business in Finland, 17% in Sweden and Spain

# Financial Performance Holiaay Laboratory

#### COMMENTS FY19-20

- ☐ Turnover in March-20, traditionally a peak month, has been adversely affected due to COVID-19.
- Turnover of 157.3 m€ in FY 20 as compared to 161.1 m€ in FY 19.
  - Turnover was lower by 7.8 m€ YOY; due to impact of COVID-19
  - YTD Dec 2019, turnover was up by 4.0 m€ YOY
  - SPA Hotel turnover has increased by 3.6 % to 72.6 m€ in FY 20 backed by higher occupancy and growth in revenue compared to FY 19 (70.1 m€).
- ☐ Finance Cost has reduced by 0.5 m€ in FY 20 due to repayment of loans.
- Reduction in Debt by 32.1 m€ from 51.7 m€ at the time of acquisition to 19.59 m€ as at Mar-20.

#### Turnover: 2019-20

#### **Turnover by Business Areas\***

**Euro Mn** 

		FY'20			FY'19			
Particulars	YTD Dec'19	Q4 FY 20	FY'20	YTD Dec'18	Q4 FY 19	FY'19		
Timeshare	30.14	8.72	38.86	32.81	11.92	44.73		
Spa Hotels	53.23	19.35	72.58	48.69	22.00	70.69		
Renting	5.79	1.98	7.76	5.15	1.93	7.08		
Real Estate Management	4.45	1.41	5.86	4.33	1.32	5.65		
Villas	18.81	4.98	23.79	17.54	6.74	24.28		
Other Sales	1.39	0.33	1.72	1.48	0.64	2.12		
Other Income	4.65	2.10	6.76	4.41	2.13	6.54		
	118.46	38.87	157.33	114.41	46.68	161.09		

YTD Dec-19 Turnover was up by 4.1 m€ (Growth of 3.5%) as compared to last year. March-20 adversely impacted by COVID-19



#### P&L 2019-2020

Euro Mn

		FY'20		FY'19			
Particulars	YTD Dec'19	Q4 FY 20	FY'20	YTD Dec'18	Q4 FY 19	FY'19	
Turnover	118.46	38.87	157.33	114.41	46.68	161.09	
<b>Operating Profit</b>	4.35	2.38	6.73	0.86	6.93	7.79	
Less: Depreciations and impairments	4.32	1.35	5.67	4.28	1.45	5.73	
(Add)/Less Financial (income) and expenses	0.58	0.22	0.80	0.93	0.31	1.25	
Profit before Tax	-0.55	0.81	0.260	-4.35	5.2	0.81	
Add/ (Less) : Minority Share + Associate Share	0.46	-0.34	0.11	0.69	-0.67	0.02	
Add/ (Less) : Taxes	-0.03	-0.21	-0.23	0.74	-1.07	-0.33	
Profit after Tax	-0.12	0.26	0.14	-2.92	3.43	0.50	

YTD Dec-19 Operating Profit was up by 3.5 m€ (Growth of appx 4 times) as compared to last year. March-20 adversely impacted by COVID-19

Financial Performance-Consolidated



# Segment Revenue

IND AS 115 & 116

#### Rs. In Lakhs

Particulars	Q4 FY'20	Q4 FY'19	FY'20	FY'19
- MHRIL	25,758	25,570	104,753	97,635
- HCRO	37,299	39,430	138,163	131,269
Total Segment Revenue	63,057	65,000	242,916	228,904
- Other Unallocable Revenue	86	665	199	662
Revenue from Operations	63,143	65,665	243,115	229,566



## Segment Profitability (PBT)

IND AS 115 & 116

Rs. In Lakhs

Particulars	Q4 FY'20	Q4 FY'19	FY'20	FY'19
- MHRIL	3,050	2,282	12,666	10,017
- HCRO	2,400	4,052	2,601	300
PBT before Ind AS 116 & Consolidation adjustments	5,450	6,334	15,267	10,317
- Ind AS 116 Impact	(646)	-	(2,024)	-
Segment Results	4,804	6,334	13,243	10,317
- Forex Gain/ (Loss)	(1,167)	714	(2,361)	286
- Other Unallocable Expenditure	468	(118)	(749)	(798)
<b>Total Segment Results</b>	4,105	6,930	10,133	9,805

48% YOY Growth in PBT before Ind As 116 & Consolidation Adjustments in FY 20.



# Impact of Ind AS 116 – Consolidated Q4 FY'20

(Rs. in lakhs)

			Consolidated (Audited)					
SI. No	l. No		Quart	Quarter ended March 31,2019				
				Impact of Ind	Amount without	Amount without		
			As reported	AS 116	adoption of Ind	adoption of Ind		
					AS 116	AS 116		
	1.	Profit prior to Rent, Finance cost, Depreciation and amortisation expense and taxes	13,302.31	8.25	13,310.56	16,162.41		
	2.	Less : Rent	(1,405.85)	(4,773.10)	(6,178.95)	(6,392.67)		
	3.	Profit prior to Finance cost, Depreciation and amortisation expense and taxes	11,896.46	(4,764.85)	7,131.61	9,769.74		
	4.	Less: Finance cost	(1,507.89)	1,567.48	59.59	(389.73)		
	5.	Less: Depreciation and amortisation expense	(6,283.83)	3,842.92	(2,440.91)	(2,449.57)		
	6.	Profit before tax (3-4-5)	4,104.74	645.55	4,750.29	6,930.44		



# Impact of Ind AS 116 – Consolidated FY'20

(Rs. in lakhs)

SI. No	Particulars	Consolidated (Audited)			
		Year ended March 31, 2020			Year ended March 31,2019
		As reported	Impact of Ind AS 116	Amount without	Amount without
				adoption of Ind	adoption of Ind
				AS 116	AS 116
1.	Profit prior to Rent, Finance cost, Depreciation and amortisation expense and taxes	48,364.16	43.89	48,408.05	47,700.90
2.	Less: Rent	(5,571.78)	(19,226.86)	(24,798.64)	(25,403.10)
3.	Profit prior to Finance cost, Depreciation and amortisation expense and taxes	42,792.38	(19,182.97)	23,609.41	22,297.80
4.	Less: Finance cost	(7,947.41)	6,316.55	(1,630.86)	(2,358.80)
5.	Less: Depreciation and amortisation expense	(24,712.35)	14,890.30	(9,822.05)	(10,134.30)
6.	Profit before tax (3-4-5)	10,132.62	2,023.88	12,156.50	9,804.70



## Consolidated Profit & Loss Statement

IND AS 115 & 116

Rs. In Lakhs

Particulars	Q4 FY'20	Q4 FY'19	FY'20	FY'19
Income from Operations	61,661	63,459	237,187	223,899
Non Operating Revenue	1,482	2,206	5,928	5,667
Total Income	63,143	65,665	243,115	229,566
Cost of vacation ownership weeks	9,854	9,307	37,383	30,850
Employee benefits expense	14,918	14,809	58,485	57,430
Other expenses	26,473	31,788	104,456	118,998
Operational EBITDA	11,898	9,761	42,791	22,288
Finance costs	1,508	390	7,947	2,359
Depreciation	6,284	2,450	24,712	10,134
Profit before tax	4,105	6,930	10,133	9,805

