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Corporate Identity Number: L65999MH2003PLC250504 Registered Office: Unit No. 410, Madhava, Bandra-Kurla Complex Bandra (East), Mumbai - 400 051, Maharashtra, India T: +91 22 2659 2375

March 6, 2017

The General Manager Department of Corporate Services - Listing Department BSE Limited Phiroze Jeejeebhoy Towers Dalal Street Mumbai 400 001

The Vice President, Listing Department National Stock Exchange of India Limited Exchange Plaza Bandra Kurla Complex Bandra (East) Mumbai 400 051

Dear Sirs,

#### Sub: Conference call with analysts & investors on March 06, 2017 at 16:30 hrs (IST)

This has reference to our letter dated March 6, 2017 informing that the Company will hold a conference call with analysts and investors on Monday, March 06, 2017 at 16:30 hrs (IST) to provide an "update on the operations of the Company".

In continuation of the aforesaid, we are enclosing herewith a copy of presentation that we proposed to circulate for the information of analysts and investors. The said presentation shall also be placed on the Company's website <u>www.bfil.co.in</u>.

We request you to kindly take the above information on your record.

Thanking you,

Yours faithfully, For **Bharat Financial Inclusion Limited** (Formerly known as 'SKS Microfinance Limited')

Rajendra Patil Executive Vice President – Legal & Company Secretary







**BFIL UPDATE** 

#### Sab se Sastha Ioan



BFIL's lowest interest rate benefits 55 lakh women in 1 lakh villages

**MAR 2017** 

#### BHARAT FINANCIAL INCLUSION LIMITED (Formerly known as 'SKS Microfinance Limited')

BSE: 533228 • NSE: BHARATFIN Corporate Identity No. L65999MH2003PLC250504 www.bfil.co.in

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### **CORE STRENGTH**

# STRENGTHS OF OUR UNIQUE OPERATING MODEL AND DIVERSIFIED PRESENCE IS HELPING US TO NAVIGATE THROUGH THE CURRENT CHALLENGES RELATED TO DEMONETISATION

Strengths of	our
Operating	
Model*	

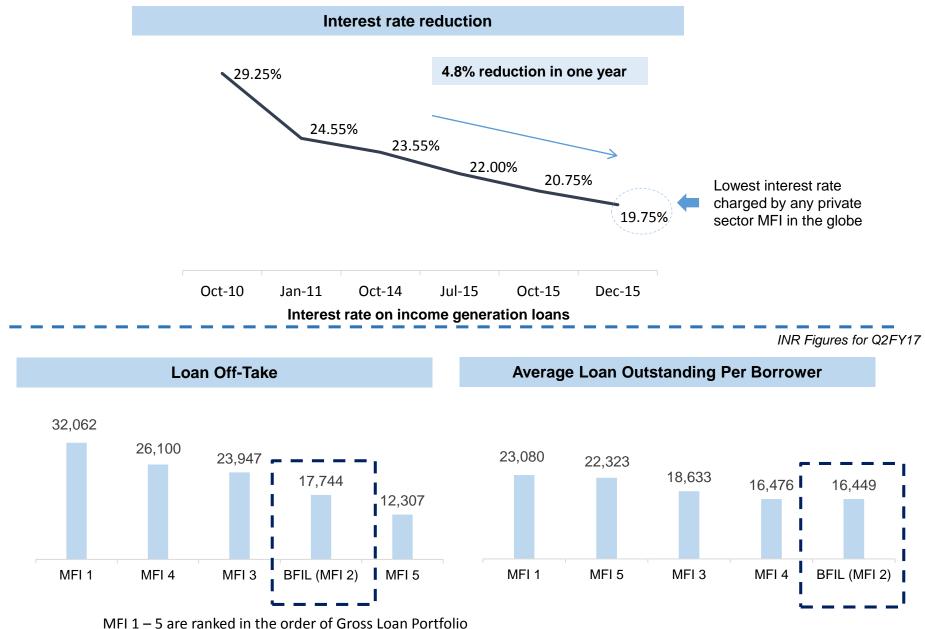
- 100% <u>Joint Liability Group</u> lending (Disbursements to individuals but collections from Groups)
- All transactions at <u>centre meetings</u> (public place)
- Small <u>Weekly Installments</u>
- 99% Loans for <u>Income generating</u> activities and most of our customers undertake economic activities, which cater to <u>non-discretionary</u> spending in the local milieu (Livestock (Eg:Milk) -34%, Grocery -10%, Eateries -4% etc.)
- Lowest outstanding per borrower among top 5 MFIs of Rs. 16,449

Diversified Presence\*

- Present in <u>321 Districts (Highest in Industry</u>)
- <u>2,25,888 Centers</u> in Non-A.P

\* Data for Q3FY17 except outstanding per borrower data for Q2FY17

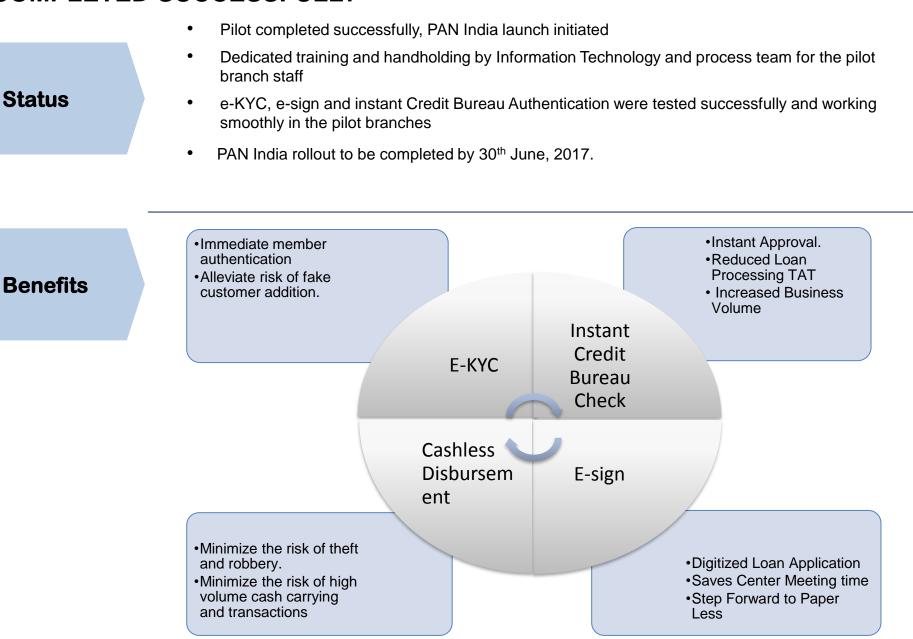
## BFIL'S INTEREST RATE IS THE LOWEST IN THE SECTOR AND OUR LOAN OFF-TAKE AND OUSTANDING PER BORROWER CONTINUE TO BE LOWER AMONG TOP 5 MFIS



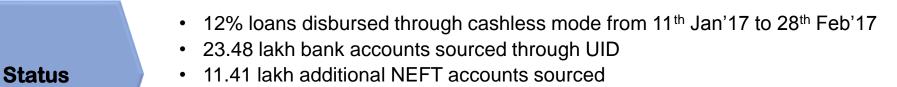
Source: Q2FY17 Micrometer

### **UPDATE ON CASHLESS AND E-KYC**

#### E-KYC, E-SIGN AND INSTANT CREDIT BUREAU AUTHENTICATION PILOT COMPLETED SUCCESSFULLY



#### CASHLESS DISBURSEMENT ACTIVATED ACROSS THE COUNTRY



• Training completed in all branches

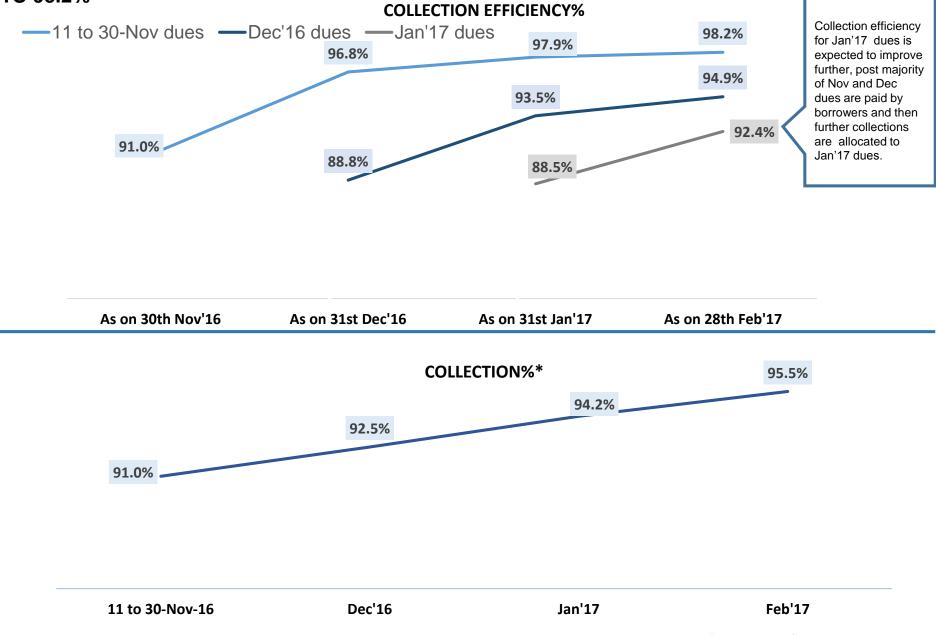
#### **CASHLESS PROCESS**

#### **CASHLESS DISBURSEMENT PROCESS**

			AADHAAR e-KYC Fast, Secure & Cost Effective!	Experie A world or Transunion		Bank	SMS
Center meeting	Proposal on TAB	Customer Consent	E- KYC	Instant Credit Bureau	E-sign	ABPS based Loan disbursal	Confirmati on to Customer
Sangam Manager checks the willingness for a new loan in the center meeting	Loan details are recorded in the proposal screen on the tab	Customer consent is taken and the biometric details are captured	E-KYC is done using online UID data check. This happens instantly in the center meeting	Parallel CB check happens and the customers eligibility for the loan and the loan amount gets determined	Loan amount is approved and loan proposal is e- signed	Disbursement is done on the same day in the Aadhar linked bank account through ABPS	Customer gets the disbursement confirmation through an SMS

### **UPDATE ON DEMONETISATION**

#### WITH CUSTOMERS REPAYING WITH LAG AND COLLECTIONS GETTING ALLOCATED ON FIFO BASIS, THE COLLECTION EFFICIENCY FOR DUES BETWEEN 11-30<sup>TH</sup> NOV'16 HAS IMPROVED TO 98.2%



\* Collections for the Period/Dues for the Period Note: Cumulative Collection Efficiency for the period 11<sup>th</sup> Nov to 28<sup>th</sup> Feb is 93.4% 10

#### ON BALANCE SHEET PORTFOLIO AGEING ANALYSIS

INR Crs

Date		On				
	Total Portfolio (A+B+C+D)	Current (A)	> 0 to 4 weeks (B)	> 4 to 8 weeks (C)	>8 weeks (D)	Total Overdue Portfolio (B+C+D)
31-Dec-16	6,891	5,822	716	341	13	1,069
31-Jan-17	6,352	5,434	397	266	255	918
28 -Feb-17 (E)	6,879	6,075	258	163	383	804
Portfolio of customers who repaid atleast once in last two weeks (F)	-	6,075	241	119	76	-
Net (E-F)	-	-	17	44	306	367
Net % of Feb'17 Portfolio (Rs. 6,879 Crs)	-	-	0.2%	0.6%	4.5%	5.3%

V

1

/

months

#### **OFF BALANCE SHEET PORTFOLIO AGEING ANALYSIS**

#### **Securitisation INR** Crs Q4FY19 Jan'17 Feb'17 Mar'17 Q1FY18 **Q2FY18** Q3FY18 Q4FY18 Q1FY19 Q2FY19 Q3FY19 Due (A)\* 130 112 98 226 176 123 67 10 --\_ Collections (B)\* 122 105 ----\_ \_ \_ -\_ Shortfall (A-B) 8 7 -\_ -\_ \_ \_ \_ \_ -Collections %^ 93.7% 94.3% ----\_ ---\_ (A/B)

#### Managed Loans

	Jan'17	Feb'17	Mar'17	Q1FY18	Q2FY18	Q3FY18	Q4FY18	Q1FY19	Q2FY19	Q3FY19	Q4FY19
Due (A)*#	108	94	101	233	149	99	62	31	11	4	1
Collections (B)*	91	83	-	-	-	-	-	-	-	-	-
Shortfall (A-B)	17	11	-	-	-	-	-	-	-	-	-
Collections %^ (A/B)	84.7%	88.6%	-	-	-	-	-	-	-	-	-

\*Includes both interest and principal

^Collections for the period/Dues for the period

<sup>#</sup>Managed Loans instalments overdue of Rs. 75 Crs as on 28<sup>th</sup> Feb,2017.

Note 1: Credit enhancement for securitisation portfolio is upto 15% of portfolio securitised and

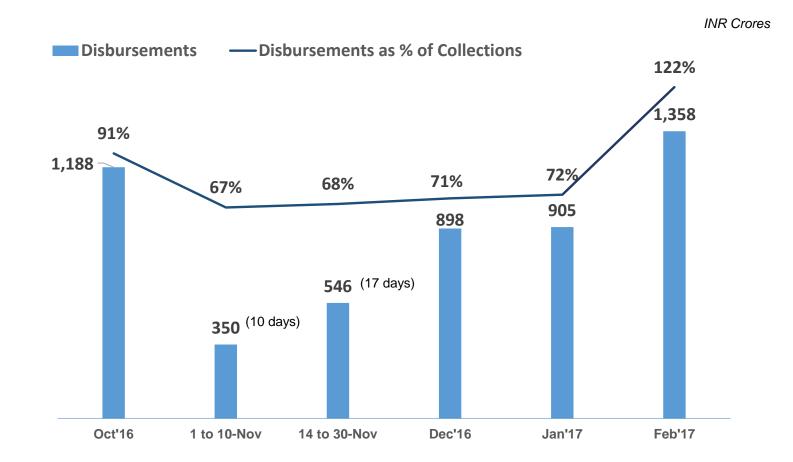
Note 2 :Maximum credit guarantee for managed loans is 10% of disbursement tranche and at overall program level 10% of total managed loan portfolio 12 outstanding

#### **OUR PROVISIONING POLICY**

		RBI norms for NBFC- MFIs	BFIL compliance
	Standard Assets	0-90 days	>0 to 8 weeks
Asset Classification	Sub-Standard Assets	91-180 days	>8 to 25 weeks
	Loss Assets	>180 days	>25 weeks
Provisioning	Standard Assets	1% of overall Portfolio reduced by Provision for NPA (If provision for NPA < 1% of overall Portfolio)	0.35-1% depending on NPA or as stipulated by RBI, whichever is higher
Norms	Sub-Standard Assets	50% of instalments overdue*	50% of outstanding principal*
	Loss Assets	100% of instalments overdue*	100% of outstanding principal/ write-off*
Provisioning Norms for Securitised & Managed Ioans		-	1% of outstanding portfolio as per company provisioning policy, net-off losses, if any.

- The aggregate loan provision will be maintained at higher of 1% of overall portfolio or sum of provisioning for sub-standard and loss assets.
- RBI dispensation on account of demonetization: Additional 90 days for asset downgrade from standard to substandard for loans < 1 crore A) In respect of dues during Nov & Dec-16
  - B) All standard assets as of 1<sup>st</sup> Nov that slipped for any reason up to Dec-16

#### **DISBURSEMENTS BACK TO PRE-DEMONETISATION LEVELS**



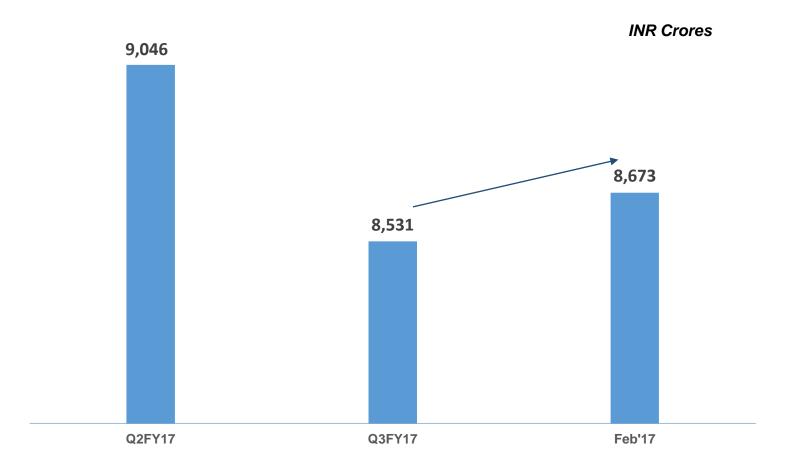
Note :

Condition for disbursement in Partial Collection Centers- effective from 12th Jan

- Min 2 groups in the centers have paid 100% of their dues\*.
- No disbursements to arrear groups.

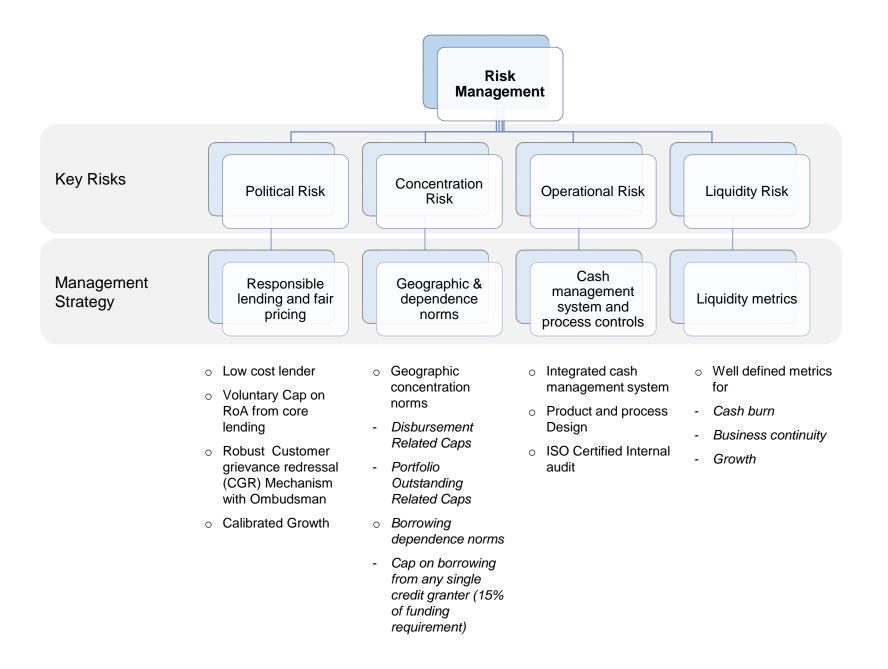
\*For partial collection centers, Max Ticket size limit of Rs.21,184 Collections includes both principal and interest

#### **EXCEEDED PORTFOLIO GUIDANCE OF MAR'17**



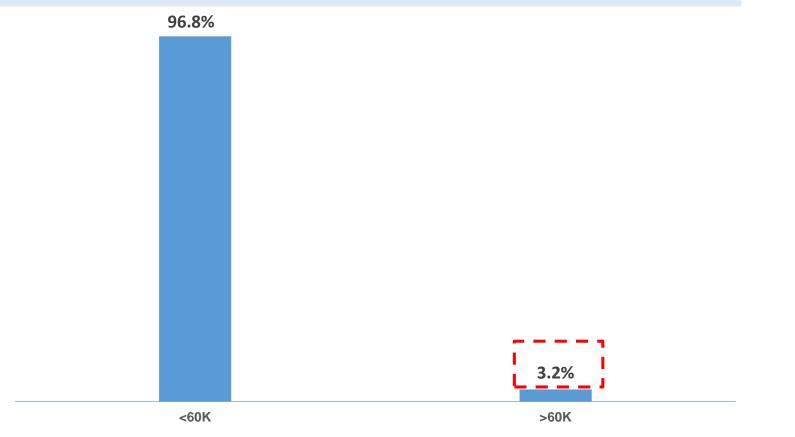
### **RISK MANAGEMENT**

#### **KEY RISKS AND MANAGEMENT STRATEGIES**



#### ONLY 3.2% OF BFIL CUSTOMERS HAVE MORE THAN Rs. 60K EXPOSURE

#### **OUSTANDING PER BFIL BORROWER (BASED ON CREDIT BUREAU REPORT)**



Note :Data is based on 45 lac clients Credit bureau enquiries done over period of 4 months (Nov'16 to Feb'17)

### COMPLIANCE WITH RBI NBFC-MFI REGULATIONS

### COMPLIANCE WITH RBI NBFC-MFI REGULATORY FRAMEWORK (1/2)

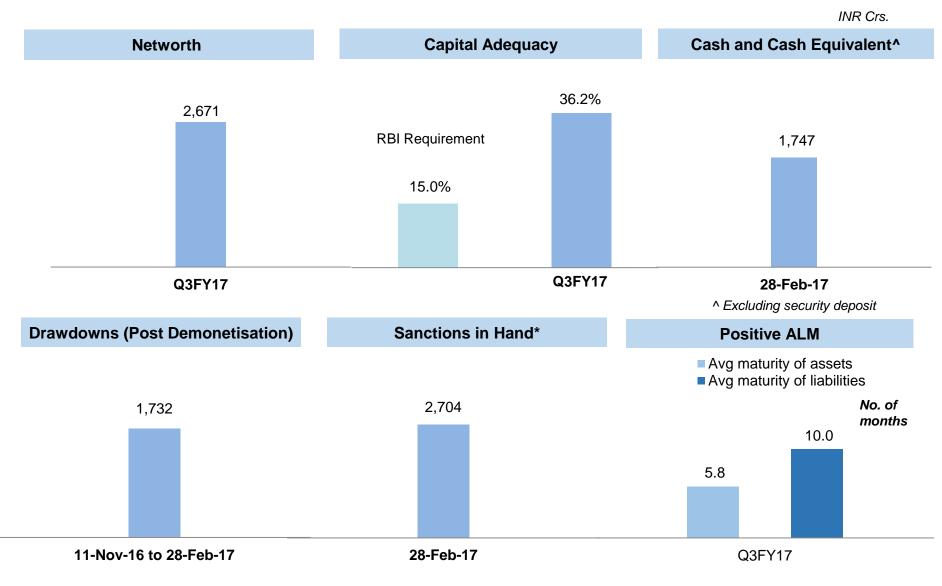
	RBI norms for NBFC-MFIs	BFIL compliance
NBFC-MFIs	<ul> <li>Qualifying assets to constitute not less than 85% of its total assets (excluding cash and bank balances)</li> <li>At least 50% of loans for income generation activities</li> </ul>	<ul> <li>Qualifying assets - 95%</li> <li>Income generation loans 99%</li> </ul>
Pricing Guidelines		
Income of Borrower's Family	<ul> <li>Rural : &lt;=Rs.100,000</li> <li>Non-Rural : &lt;=Rs. 1,60,000</li> </ul>	$\checkmark$
Ticket Size	<ul> <li>&lt;= 60,000 - 1<sup>st</sup> cycle</li> <li>&lt;= Rs.100,000 - Subsequent cycle</li> </ul>	$\checkmark$
Indebtedness	<ul> <li>&lt;= Rs. 100,000</li> </ul>	<= Rs. 60,000
Tenure	If loan amt. > Rs.30,000, then >= 24 months	$\checkmark$
Collateral	<ul> <li>Without collateral</li> </ul>	$\checkmark$
Repayment Model	<ul> <li>Weekly, Fortnightly and Monthly</li> </ul>	$\checkmark$

#### COMPLIANCE WITH RBI NBFC-MFI REGULATORY FRAMEWORK (2/2)

	RBI norms for NBFC-MFIs	BFIL compliance
Pricing Guidelines		
Interest Rate	<ul> <li>A. Margin cap for the quarter – 10% above cost of borrowings for the preceding quarter*</li> <li>B. Avg. base rate of top 5 commercial banks X 2.75</li> <li>Lower of the A and B.</li> </ul>	<ul> <li>Interest rate 19.75% w.e.f</li> <li>7<sup>th</sup> December'15 for new loans</li> </ul>
Processing Fees	<ul> <li>&lt;= 1% of loan amt.</li> </ul>	$\checkmark$
Insurance Premium	<ul> <li>Actual cost of insurance can be recovered from borrower and spouse</li> <li>Administrative charges can be recovered as per IRDA guidelines</li> </ul>	$\checkmark$
Penalty	No penalty for delayed payment	$\checkmark$
Security Deposit	No security deposit/ margin to be taken	✓ BFIL has never taken security deposit/ margin

### STRONG SOLVENCY AND SUFFICIENT LIQUIDITY

#### STRONG SOLVENCY AND SUFFICIENT LIQUIDITY



\*Excluding undrawn cash credit limit of Rs. 119 Crs



#### **THANK YOU**

For any investor relations queries, please email to *investor.relations @bfil.co.in*