

Head Office: 3rd Floor, My Home Tycoon, Block A, 6-3-1192, Kundanbagh Begumpet, Hyderabad - 500 016, Telangana, India T: +91 40 4452 6000 F: +91 40 4452 6001; info@bfil.co.in I www.bfil.co.in

Corporate Identity Number: L65999MH2003PLC250504

Registered Office: Unit No. 410, Madhava, Bandra-Kurla Complex Bandra (East), Mumbai - 400 051, Maharashtra, India T: +91 22 2659 2375

October 11, 2017

The General Manager
Department of Corporate Services - Listing
Department
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai 400 001

The Vice President, Listing Department
The National Stock Exchange of India Limited
Exchange Plaza
Bandra Kurla Complex
Bandra (East)
Mumbai 400 051

Dear Sirs,

### Sub: Updated Corporate Presentation

We are enclosing herewith a copy of updated Corporate Presentation of the Company which is also being hosted on our website for information of all the Stakeholders.

We request you to kindly place the aforesaid presentation on your website for the information of Investors.

We request you to take the above on record and acknowledge receipt.

Thanking you,

Yours faithfully, For Bharat Financial Inclusion Limited (formerly known as 'SKS Microfinance Limited')

Rajendra Patil Executive Vice President - Legal & Company Secretary





### **CORPORATE PRESENTATION**





**OCT 2017** 

#### **BHARAT FINANCIAL INCLUSION LIMITED**

(Formerly known as 'SKS Microfinance Limited')

BSE: 533228 • NSE: BHARATFIN

Corporate Identity No. L65999MH2003PLC250504

www.bfil.co.in

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Figures rounded off to the nearest digit across the presentation. Figures and ratios have been regrouped wherever necessary.

## **EXECUTIVE SUMMARY**

### **EXECUTIVE SUMMARY**

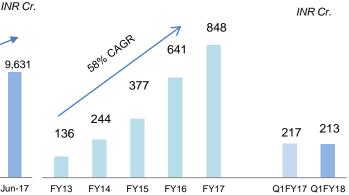
#### Overview

- Second largest microfinance company in India with gross loan portfolio of INR 9,631 Cr., 68 Lakhs members in Non-AP states and 1,408 branches
- Lowest lending rate (19.75%) among NBFC-MFIs
- Company's non-AP Portfolio grew by 14% (YoY) to INR 9,631 Crs. as of June 30, 2017
- Loss for Q1FY18 of Rs. 37 Crs

### **AUM Growth (Non-AP portfolio)**



### **Growing Net Interest Income**



NII = Interest income on Portfolio loans + Excess interest spread on securitization/Income from Assignment + BC Fee – Financial Cost

**Diversified Shareholding** 

### Financial Metrics

### Strong Balance sheet and liquidity

Net worth (INR Cr.)	2,420
Capital Adequacy	31.8%
Cash & Cash equivalent (INR Cr.)	1,701

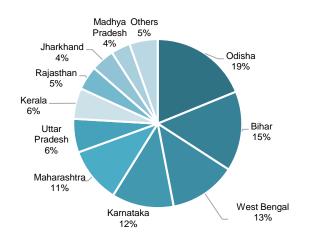
### **Efficiency and Profitability**

Marginal cost of borrowing#	8.9%
Cost to income	51.8%
Return on Asset*^	2.7%
Return on Equity^	13.6%

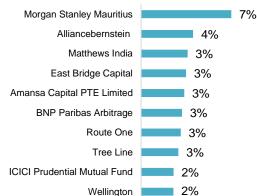
Note: Above Data for Q1FY18 except for ROA & ROE which is for FY17 Non-AP = excluding states of AP and Telangana

Ancludes MAT Credit of Rs. 109 Crs for FY17 and unrecognized MAT credit of Rs. 97 crs as on 31st March.2016.

### **Balanced Geographical mix**



## Top 10 Shareholders



Note: Portfolio as of June 30, 2017

Note: Shareholding as of June 30, 2017

<sup>#</sup>includes on and off b/s borrowings (excluding processing fees) for Q1FY18

<sup>\*^</sup>includes securitized, assigned and managed loans



### INVESTMENT HYPOTHESIS

### **Favorable Macros**

- There is a huge demand/ supply gap for microfinance
- Entry barriers and supervisory standards are significantly enhanced thwarting future competition
- No credible alternative for microfinance emerges even after 6.7 years of AP MFI Act

### **Regulatory Clarity**

- RBI's comprehensive regulatory framework mitigates political and regulatory risks
- RBI and MoF acknowledge microfinance as a key component of financial inclusion
- PSL requirement of banks to enhance funding availability and value of the franchise

### **Unmatched leadership**

- BFIL is the most efficient and lowest cost lender among NBFC-MFIs
- Impeccable track record of meeting financial obligations in a timely manner even during the black swan event of AP-MFI Crisis
- Diversified earnings stream with cross-sell / Non-Loan revenue
- Pan-India presence with no unbalanced geographic sectoral exposure
- Strong solvency (Capital Adequacy of 31.8% as on 30th June 2017) and sufficient liquidity
- Steady state RoA of 4% is the highest among financial services play

<sup>\*</sup> Calculated as Gross Fees less incentives to Profit Before Tax for FY17.

### THERE IS A HUGE UNMET DEMAND FOR MICROFINANCE

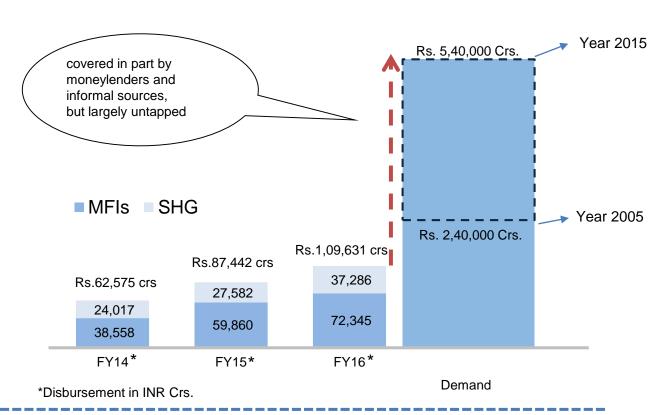


**Segment -1** 70 mn households in India with some assets (INR 90/day PPP)



**Segment -2 (BPL)** 80 mn households in India with no assets (INR 55/day PPP)

#### Micro-Credit Demand In India



#### **Assumptions**

- · Target households: 150 mn
  - •Basis: World Bank poverty statistics, India
- Avg. credit requirement: per household Rs. 45,000 (2015), adjusted with inflation on per household Rs 20,000 (Year 2005)
  - ·Basis: EDA Rural Systems, World Bank, Access to Finance
- Adjustment for service difficulties: 20%
  - •Basis: adjustment made to reflect inaccessible poor in rural areas ( $\sim$ 7%) and half of underserved urban poor (0.5 x 26% = 13%)

Source: World Bank; Sa-Dhan Bharat Microfinance reports



# BFIL USES GRAMEEN MODEL TO PROVIDE UNSECURED CREDIT AT THE DOORSTEP OF LOW INCOME RURAL WOMEN







Recruit members





**Deliver doorstep service** 





Provide training

### **BUILDING BLOCKS OF TURNAROUND POST AP MFI CRISIS**

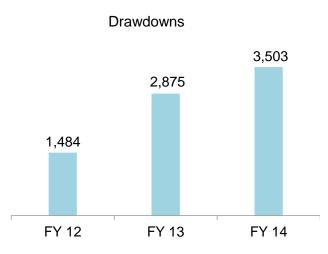
INR crore

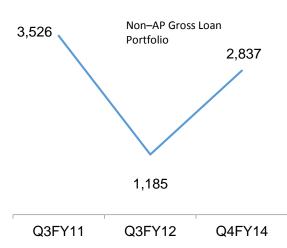
#### **Balance Sheet Cleansed**

### Supply-side Shock Managed

### **Credit Growth Resumed**

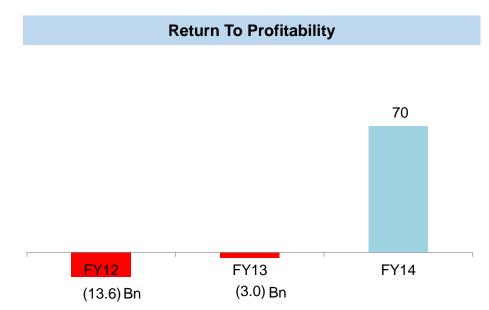
AP exposure of Rs. 1,360 crore written off



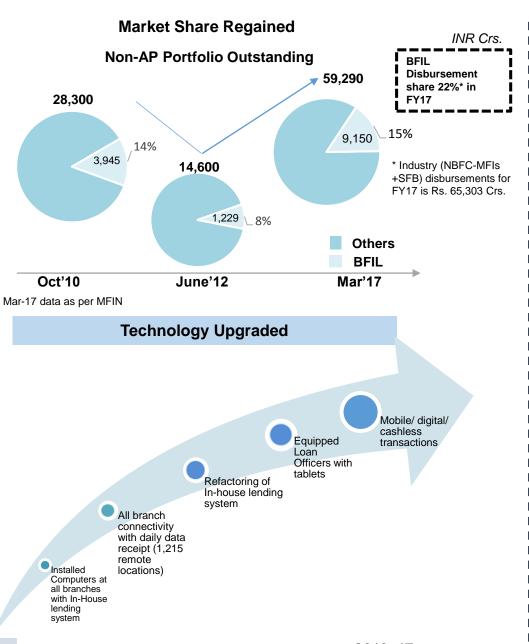


### **Cost Structure Optimization**

	Q3FY11	Q4FY14	Var.
Branches	2,403	1,255	-48%
Other Opex (INR crore)	51	21	-60%
Headcount	25,735	8,932	-65%
Personnel Cost (INR crore)	89	43	-52%



### **DURABLE FOUNDATION FOR SUSTAINABLE GROWTH (1/2)**



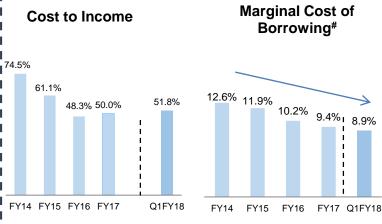
### **Capital Reinforced**

■ Net worth - Rs. 2,420 crs

15%)

CAR - 31.8% (RBI Requirement

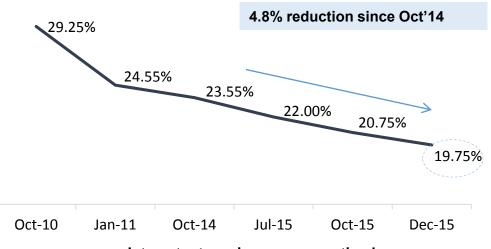
### **Efficiency Gains**



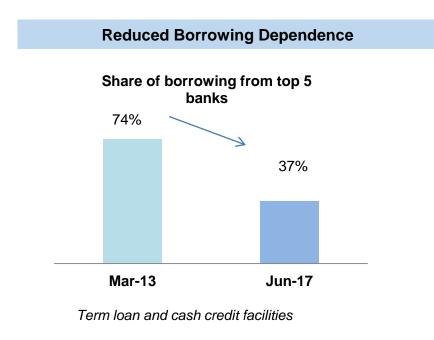
#On and Off balance sheet borrowings (excl. Managed Loans) including processing fees

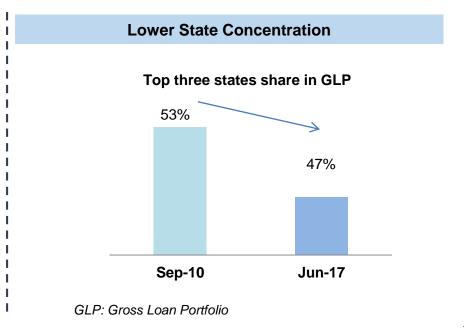
### **DURABLE FOUNDATION FOR SUSTAINABLE GROWTH (2/2)**





Interest rate on income generation loans



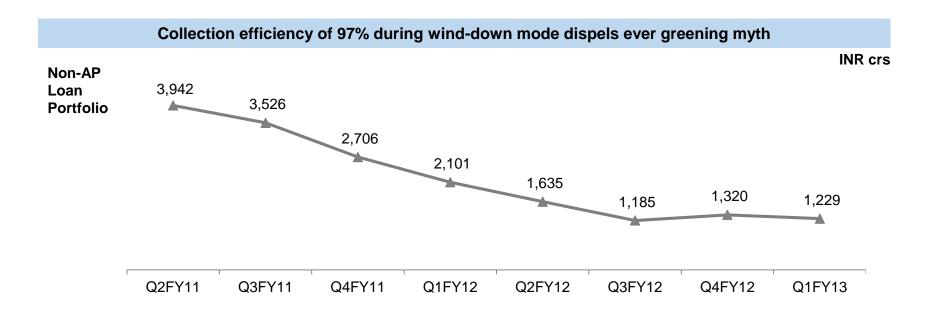


# CLARITY ON MAJOR UNCERTAINTIES POST AP MFI CRISIS

## WHAT DOESN'T KILL YOU, MAKES YOU STRONGER - POSITIVE DEVELOPMENTS POST AP MFI CRISIS

### Concerns Clarity Regulatory clarity – RBI to be the sole regulator Will there be multiple regulators? Priority sector status continues Funding uncertainty? MFIs are the only indirect priority sector dispensation No contagion Will there be contagion? Since past 6.7 years no other state has followed suit Collection efficiency maintained despite disbursements being a fraction Has the operating model of collections during the wind-down mode i.e. Oct'2010 to June'2012. been challenged? No alternative credit delivery model has gained currency. RoA of 3-4% on a steady-state basis What will be the economics under regulated interest rate regime?

### **OPERATING MODEL VAILIDITY ESTABLISHED**



### 1.9 million borrowers repaid loans without incremental lending

#### in Millions

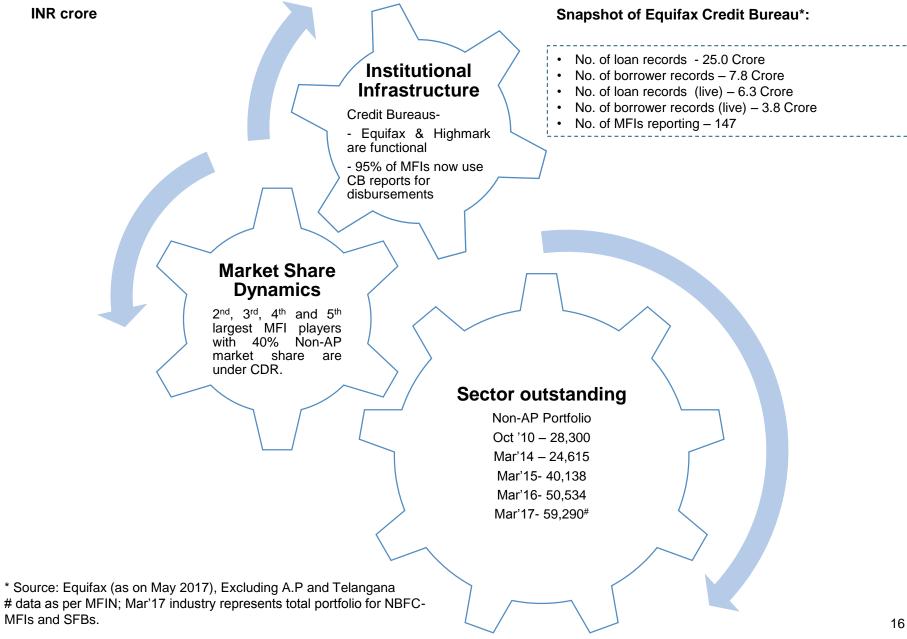
No. of non-AP borrowers who repaid on-time during this period	5.2
No. of non-AP members who availed loans during this period	3.3
No. of non-AP members who didn't receive any incremental credit from BFIL during this period	1.9

### Internal generation -- and not incremental debt -- aids prompt repayment

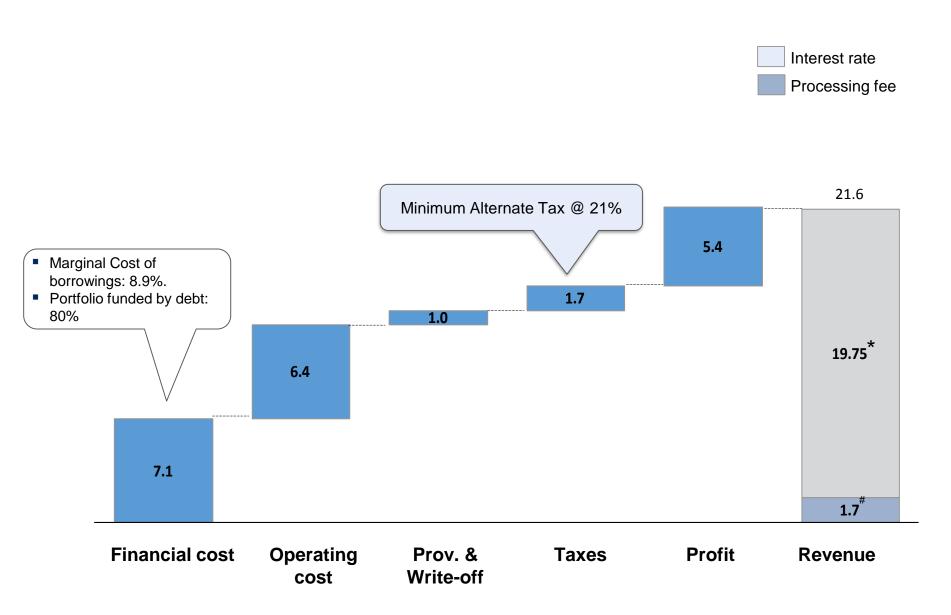
### MFI Industry non- AP Portfolio Outstanding (Rs Cr)

Oct'10	28,300
June'12	14,600

### COMPETITIVE LANDSCAPE CHANGES TO BFILS' ADVANTAGE



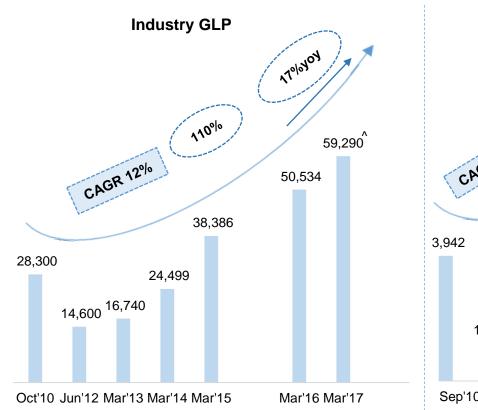
### STEADY-STATE ROA OF 4% CAN BE TARGETED

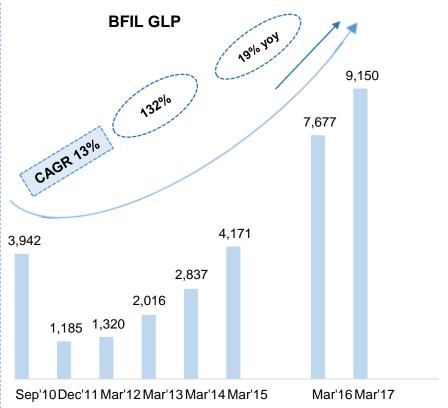


<sup>\*</sup>interest rate charged is 19.75% for new loans effective from 7<sup>th</sup> Dec'15 #Processing fee is calculated based on weighted average portfolio mix of 50% IGL (1 Yr. loan), 25% LTL (2 Yr. loan) and 25% MTL (1.5 Yr. loan)



### 6.5 YEAR CAGR FOR THE SECTOR AND BFIL ARE 12% AND 13% RESPECTIVELY





^Mar'17 Industry portfolio includes NBFC-MFIs and SFBs only Source: MFIN Micrometer (Mar'13,Mar'14, Mar'15, Mar'16,Mar'17 data)

### WE GREW SLOWER THAN THE SECTOR IN 8 OUT OF TOP 10 STATES

	Industry		Bharat Financial Inclusion Ltd.	
Top 10 States by GLP*	•		GLP FY17 (Rs. Cr.)	YoY growth
Karnataka	7,030	24%	1,131	4%
Tamil Nadu	5,981	60%	-	-
Uttar Pradesh	4,915	0.5%	618	-15%
Maharashtra	4,907	20%	1,018	9%
Madhya Pradesh	3,502	11%	344	-16%
Bihar	3,469	54%	1,362	60%
Odisha	3,256	32%	1,663	22%
West Bengal	2,958	51%	1,149	56%
Gujarat	1,655	15%	-	-
Kerala	1,547	69%	524	17%
Overall	46,847	25%	9,150	19%

Growth > Industry
Growth < Industry

### **OUR GROWTH PATTERN IS DIFFERENT FROM THE SECTOR (CONT..)**

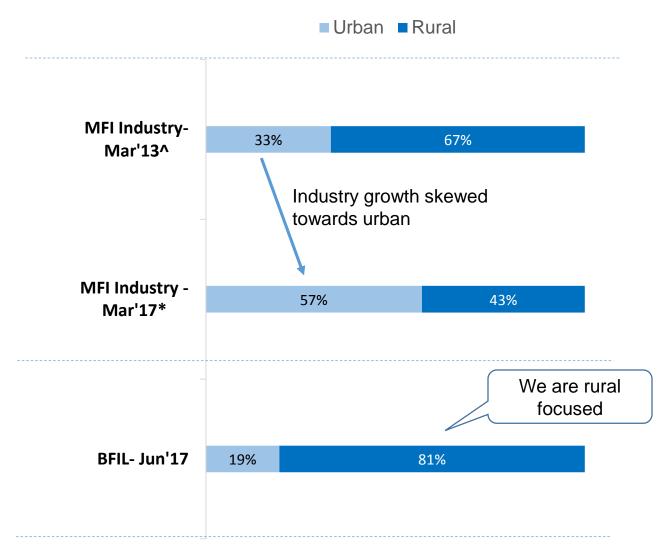
	Industry		Bharat Financial Inclusion Ltd.	
Top 10 growth States*	GLP Increase Q4FY17 (Rs. Cr.)	Contribution to growth	GLP Increase Q4FY17 (Rs. Cr.)	Contribution to growth
Tamil Nadu	2,251	24%	-	-
Karnataka	1,364	15%	39	3%
Bihar	1,211	13%	512	35%
West Bengal	1,003	11%	414	28%
Maharashtra	831	9%	82	6%
Odisha	796	8%	305	21%
Kerala	629	7%	76	5%
Assam	399	4%	-	-
Jharkhand	362	4%	98	7%
Madhya Pradesh	350	4%	(65)	-4%
Other States	182	2%	11	1%
Overall	9,378	100%	1,473	100%

Growth > Industry

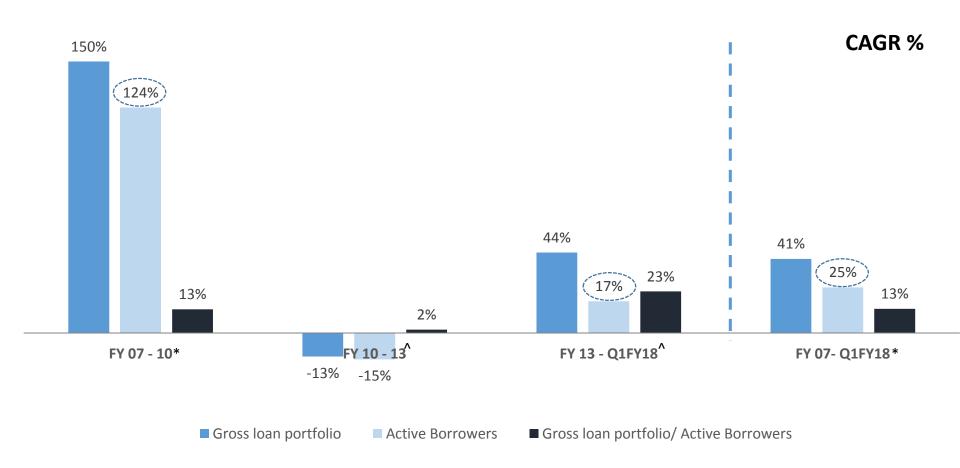
Growth < Industry

\*Q4FY17 data for NBFC – MFIs Source: Micrometer

# .....INDUSTRY GROWTH SKEWED TOWARDS URBAN, WHEREAS WE REMAIN RURAL FOCUSED



# AUM GROWTH IS PRIMARILY LED BY CUSTOMER ACQUISITION OVER THE LAST DECADE



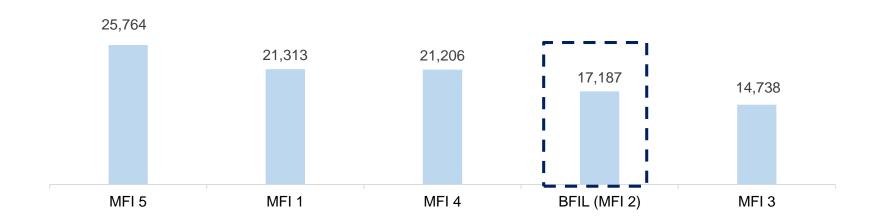
<sup>\*</sup>Enterprise figures

<sup>^</sup> Excluding states of A.P and Telangana

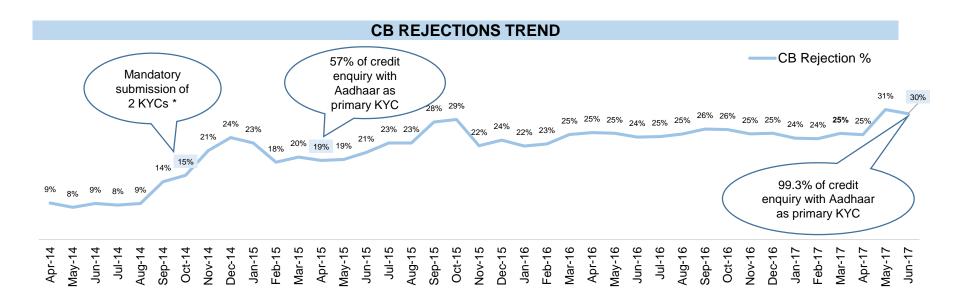
### **OUR OUTSTANDING PER BORROWER CONTINUE TO BE LOWER**

INR Figures for Q4FY17

### AVERAGE LOAN OUTSTANDING PER BORROWER



### **OUR FOCUS ON AADHAAR ENHANCES CREDIT QUERY EFFICIENCY**



### Rejection Reasons - Q1FY18 % Mix

Reasons	All Products	LTL
Loans from=>2MFIs	48%	46%
=>2MFIs and Outstanding Balance >60K	13%	15%
=>2MFIs and Default History	12%	10%
Default History	10%	8%
Outstanding Balance>60K	8%	13%
Eligibility< Min Ticket Size	4%	6%
=>2MFIs,Outstanding Balance>60K and Default History	3%	2%
Default History and Outstanding Balance >60K	0.40%	0.30%
Total	100%	100%

\*Note: Rejections are done based on data inputs from Credit bureau

- \* Primary KYC has to be Aadhaar or Voter ID
- Internal CAP of Rs. 60,000 for total indebtness of the borrower, including loans from other MFIs..

### BFIL HAS NIL EXPOSURE IN SHG CONCENTRATED STATES

SHG Concentrated States

SHG Exposure <4%

State	SHG Exposure*	BFIL Exposure*
Andhra Pradesh	28%	-
Telangana	20%	-
Karnataka	13%	12%
Tamil Nadu	10%	-
West Bengal	8%	13%
Kerala	5%	6%
Odisha	3%	19%
Maharashtra	3%	11%
Uttar Pradesh	2%	6%
Bihar	3%	15%
Madhya Pradesh	1%	4%
Assam	1%	-
Rajasthan	1%	5%
Jharkhand	0.5%	4%
Gujarat	0.4%	-
Chhattisgarh	0.6%	2%
Haryana	0.3%	2%
Punjab	0.1%	1%
Tripura	0.2%	-
Himachal Pradesh	0.2%	0.1%
Others	0.5%	0.6%

<sup>\*</sup>SHG Data (Source: NABARD Status of Microfinance in India-2017), BFIL data as on June'17



### A COMPARATIVE STUDY OF STRUCTURAL OPPORTUNITIES & CHALLENGES

### **OPPORTUNITIES**



SFB

- ✓ Access to low cost funds/deposits
- Bank accounts to customers
- Political risk mitigation

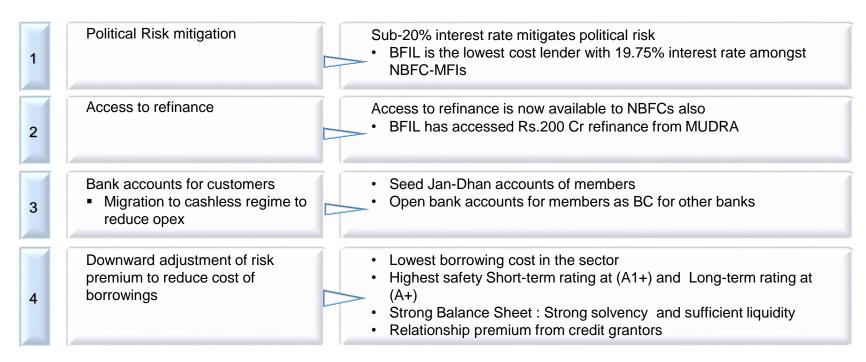
- CASA can be competitive only in the long term
- CRR and SLR drag
- No PSL benefit on bank borrowings
- Interbank borrowings capped at 3x Net Worth
- Cannot act as Business Correspondent (BC) to other banks
- Investment in technology, infrastructure and functional capabilities for banking

### NBFC-MFI

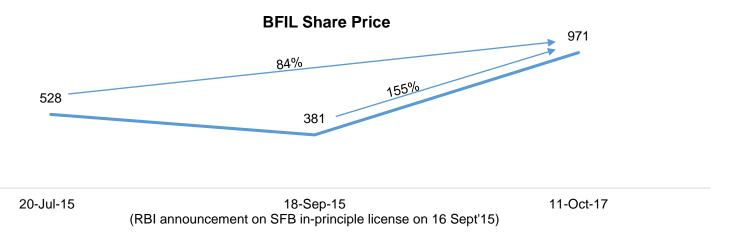
- ✓ Generate Agri-allied/ PSL for banks
- Leverage Business Correspondent (BC) model to offer bank accounts and saving products to customers without CRR and SLR drag
- Political risk beyond a size
- Cannot access deposits

### SFB - MISSED OPPORTUNITY BUT NOT A SETBACK

### Rationale for SFB application Mitigants / Counter Strategies



#### MARKET ENDORSEMENT



### **UNMATCHED LEADERSHIP**

### **Parameter Status** Group Lending Unique **100% Operating Model** Rural customer base **~**81% **Extensive** No. of districts **322** Reach\* • 6.8 Mn No. of customers Lowest interest rate of **Lowest Cost** Interest rate 19.75% amongst NBFC-**Producer** MFI Highest Code of Conduct Assessment Grading "C1" Rating/Grading **External** endorsements Corporate Governance rating at "CGR2" Highest safety Short-term rating at "A1+" Multiple AAA rated securitised

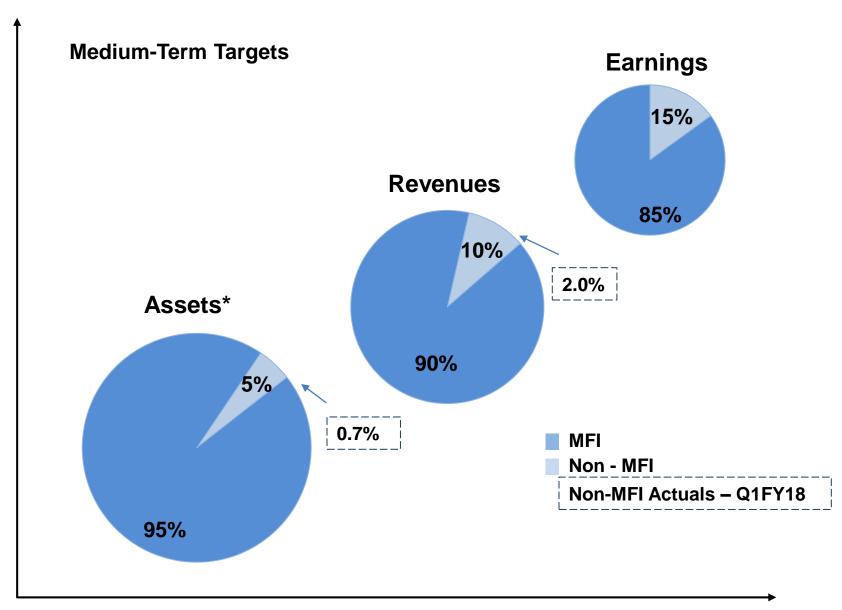
pools

### THE MOST EFFICIENT MFI IN THE GLOBE

#### Medium Term Strategic Priorities: **Target %** 10 30 20 40 **50** Sub-20 Cumulative Marginal Cost to Annualised Interest next 2 cost of **Metric** Income earnings Rate to **Borrowing** years salary Ratio growth Borrower increase to field staff till Balance sheet AUM Technology Low marginal Productivity & strength initiatives growth **Drivers** cost of borrowing Efficiency Stellar Scale Operating Scale & repayment leverage Efficiency record Non-Loan Judicious revenue sources mix Status -8.9\* 19.75 51.8 **Q1FY18**

<sup>\*</sup>on and off b/s loans (including processing fees)

### CREATIVE DISTURBANCE TO ASSET-REVENUE-EARNING CORRELATION



# PILOT ON RETAIL DISTRIBUTION AND SERVICE POINTS (RDSP)

### **WE MEET OUR BORROWERS 52 TIMES A YEAR**

# Center Meeting Unique Distribution Channel

**Door Step Delivery** 

Providing Financial & Non-Financial Products



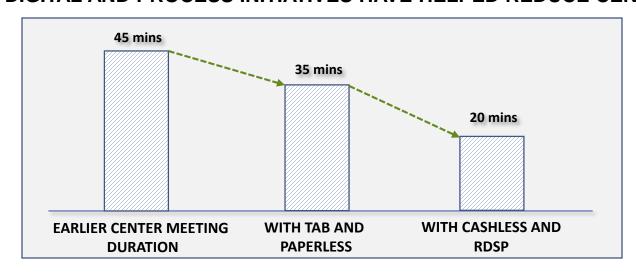
Convenient Day: Monday to Friday

Convenient Timings: Between 7 AM to 11 AM

During Center Meeting Hours, At any moment: 8,500+ Center Meetings take place & more than 2.6 lakh borrowers are met across the country

...AND WE UTILISED THIS CHANNEL FOR FACILITATION OF MULTIPLE FINANCIAL AND NON FINANCIAL PRODUCTS.

### DIGITAL AND PROCESS INITIATIVES HAVE HELPED REDUCE CENTER MEETING DURATION

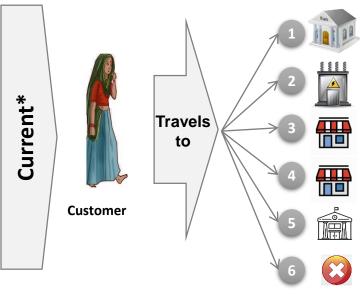


- More time for value added activities at center meeting
- More center meetings per SM per day

### RDSP CREATES A PARADIGM SHIFT IN CLIENT CONNECT AND PRODUCES

**MULTITUDE OF OPPORTUNITIES** 

Cashless Coll., RDSP



Bank/ATM for cash deposit and withdrawal, travels 5-8 kms, spending up to 2 hours

80% of our members travel for electricity bill payment. Travels 2-5 km, spending up to 1 hour

88% of our members visit Kirana store for ration items, travels less than 0.5 km, spending up to 15 minutes

99% of our members visit electronics store for DTH / mobile recharge, travels 1-5 kms, spending up to 30 minutes

51% travel to Municipality office for water bill payment, travels 1-5 kms, spending up to 30 minutes

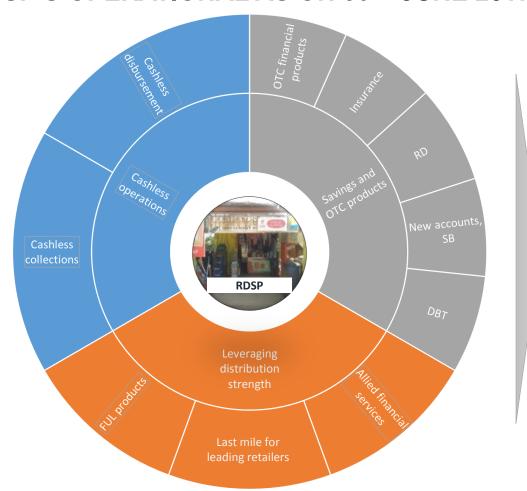
Online shopping, only 5% customer reported access to this

#### RDSP CAN PROVIDE ACCESS TO THESE SERVICES AT THE SHORTEST DISTANCE THUS REDUCING MULTIPLE VISITS AND SAVES TIME FOR MEMBERS

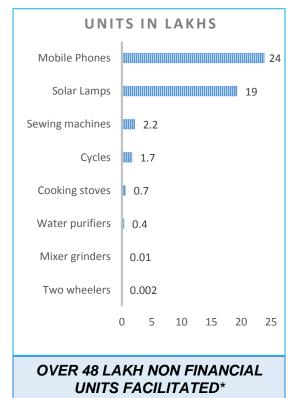


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#### 102 RDSP'S OPERATIONAL AS ON 30<sup>TH</sup> JUNE 2017



# THE MODEL IS PROVEN THROUGH CENTER MEETINGS



## IMMENSE E-COMMERCE POTENTIAL WITH RDSP IN PLACE

**EXISTING PARTNERS** 















#### **POTENTIAL BUSINESS OPPORTUNITY**

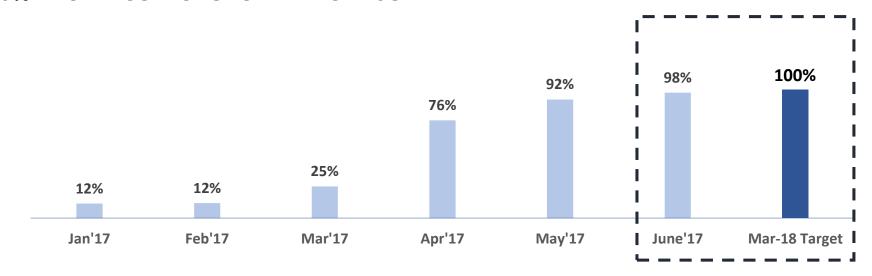
- E Commerce
- Railway ticketing
- OTC insurance



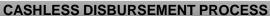




#### 98% CASHLESS DISBURSEMENTS IN JUNE'17



#### **CASHLESS PROCESS**





Center meeting

Sangam Manager checks the willingness for a new loan in the center meeting Proposal on TAB

Loan details are recorded in the proposal screen on the tab Customer Consent

Customer consent is taken and the biometric details are captured E- KYC

E-KYC is done using online UID data check. This happens instantly in the center meeting

Parallel CB check happens and the customers eligibility for the loan and the loan amount gets determined

**Instant Credit** 

Bureau

Loan amount is approved and loan proposal is esigned

E-sign

Disbursement is done on the same day in the Aadhar linked bank account through ABPS

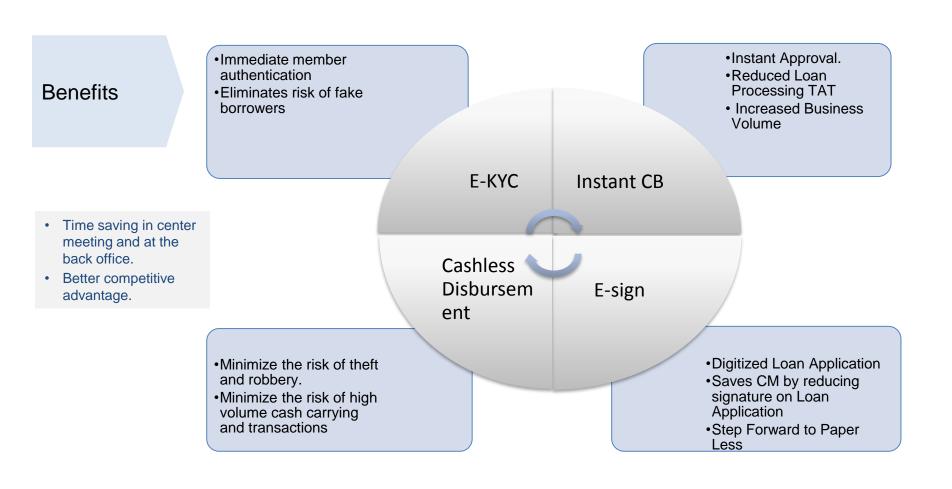
Loan

disbursal

Confirmati on to Customer

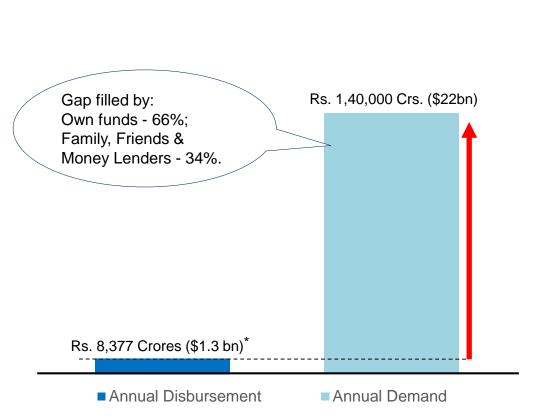
Customer gets the disbursement confirmation through an SMS

## E-KYC, E-SIGN AND INSTANT CB ROLLED OUT ACROSS ALL BRANCHES



# LOANS FOR HOUSING IMPROVEMENT & TWO-WHEELER (PILOT)

#### HUGE UNMET DEMAND FOR RURAL HOME IMPROVEMENT/EXTENSION LOANS



<sup>\*</sup>FY15 disbursement of PSBs Rs.5,231 crs and HFCs Rs.3,146 crs (< Rs.5 lacs ticket size) Source:(NHB Report on Trend & Progress of Housing in India 2015)

Dollar Exchange rate for 27<sup>th</sup> April 2017 Rs. 64/-

#### **Assumptions**

• Rural households: 166 mn

·Basis: Census 2011

• Adjustment: 46 mn

• For service difficulties: 20%

• For rented houses: 5% (source:

NSSO survey)

 For HHs with no house: 4 mn (Source: NSSO survey)

Addressable HH: 120 mn

Annual no. of HH: 14 mn

 % of HHs having spent on construction in last 1 yr (Source NSSO survey): 12%

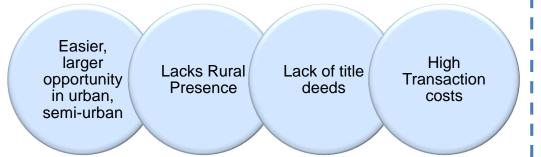
 Avg. credit requirement: Rs 100,000 per household

# NO FORMAL LENDER DUE TO OPERATING CHALLENGES IN THIS SPACE

#### No Rural Focused Player

	Metro	Urban	Semi Urban	Rural
Salaried	Very High	High		No Competition
Professionals	High	Moderate	Low	No Competition
Self Employed	Moderate	Low	Very Low	No Competition

## **Operating Challenges in Rural**



#### I PILOT DETAILS

#### **Our Product Offering**

Purpose	Home improvement and extension
Eligibility Criteria	<ul> <li>Should have completed at least 3 IGL loan cycles</li> <li>Age between (18 to 55 years)</li> </ul>
Ticket size	Rs. 1,00,000 to Rs. 5,00,000
Loan Tenure	3 to 5 years
LTV (Loan to Value Ratio)	Up to 75% of property value
Repayment Frequency	Monthly

## **LOANS FOR TWO WHEELER**

	Product Details
Purpose	Purchase of Two Wheeler
Eligibility	<ul> <li>Member of Joint Liability Group</li> <li>Minimum Two IGL Loan cycle completed</li> <li>Should not have availed IGL/MTL/LTL in last 12 weeks</li> <li>Exposure to borrower capped to Rs. 75,000 – (within BFIL) and Rs. 1 Lacs across the MFIs</li> </ul>
Ticket Size	Rs. 33,000, Rs. 38,775 and Rs. 42,915
Loan Tenure	104 Weeks
Loan To Value	80% of On-road price of the vehicle (subject to a maximum amount of Rs. 42,915
Repayment Frequency	Weekly

Note: Portfolio outstanding for Two wheeler loans as on 30<sup>th</sup> June'17 Rs. 0.63 Crs

# Q1FY18 PERFORMANCE HIGHLIGHTS

#### **HIGHLIGHTS OF Q1FY18**

#### Operational Efficiency

- 98% cashless disbursement in the month of Jun'17
- Healthy addition of 4.2 lacs customers in Q1FY18 vis-à-vis 3.3 lacs in Q4FY17
- Loan disbursement of Rs. 3,734 Crs. in Q1FY18
- Non-AP Gross Loan Portfolio grew by 14% YoY and 5% QoQ to Rs.9,631 Crs. as of June 30, 2017.

#### **Credit Quality**

- Cumulative Collection efficiency of 99.9% for loans disbursed amounting to Rs. 7,635 Crs between 1st Jan to 30th Jun'17
- Net NPA reduces to 1%.

# Financial Efficiency

- Marginal cost of Borrowings\* reduced to 8.9% in Q1FY18 from 9.9% in Q1FY17
- Weighted avg. cost of borrowing(On-B/S daily average)\*\* reduced to 10.2% in Q1FY18 from 10.6% in Q4FY17
- Incremental drawdowns of Rs.1,384 Crs. in Q1FY18 (growth of 26% YoY)
- BFIL originated Rs.168 Crs. under managed portfolio in Q1FY18
- Completed Assignment transaction of Rs. 540 Crs in Q1FY18

#### P&L Impact

- PPP (Pre-Provisions & Write-offs Profit) of Rs.139 Crs in Q1FY18
- Loss of Rs. 37 Crs in Q1FY18

# **Key Balance Sheet Figures**

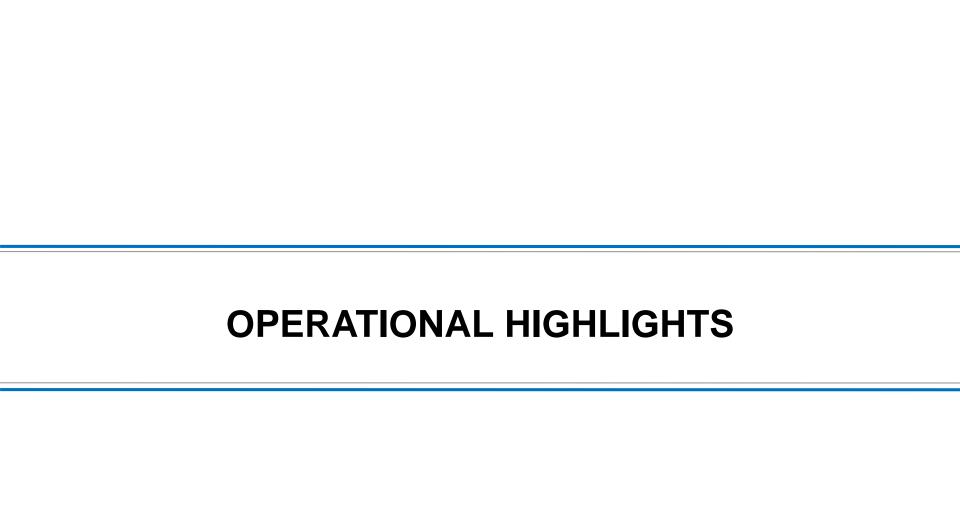
- Networth of Rs.2,420 Crs. and Capital adequacy at 31.8% as of Jun 30, 2017
- Cash & Cash equivalent<sup>^</sup> of Rs.1,701 Crs as of June 30,2017
- MAT Credit of Rs.13 Crs. has been recognised on the balance sheet in Q1FY18
- Accumulated MAT credit is Rs. 219 Crs. as on June 30,2017.
- The un-availed deferred tax benefit of Rs.291 Crs. will be available to offset tax on future taxable income.

<sup>\*</sup> Includes on and off balance sheet borrowings and excluding processing fees.

<sup>\*\*</sup>Including processing fees.

<sup>^</sup> Excluding security deposit.

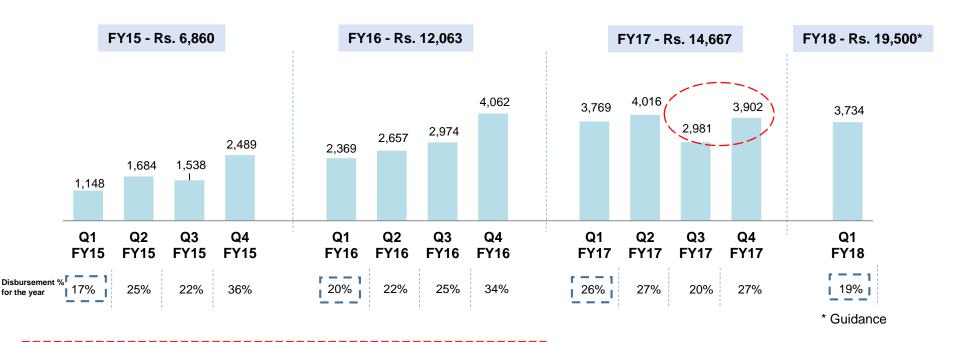
Figures rounded off to the nearest digit across the presentation. Figures and ratios have been regrouped wherever necessary.



## HEALTHY ADDITION OF 4.2 LACS CUSTOMERS IN Q1FY18 VIS-À-VIS 3.3 LACS IN Q4FY17

Particulars	Jun-16	Jun-17	YoY%	Mar-17	QoQ%
Branches	1,368	1,408	3%	1,399	1%
Centers (Sangam)	2,26,307	2,86,259	26%	2,79,252	3%
- Centers in non-AP States	1,93,393	2,37,372	23%	2,30,367	3%
Employees (i) + (ii) + (iii) + (iv) + (v) + (vi)+(vii)	14,559	15,284	5%	14,755	4%
Field Staff (i) + (ii) + (iii) + (iv) + (v)	14,094	14,546	3%	14,030	4%
<ul><li>Sangam Managers* (i)</li></ul>	7,914	9,251	17%	9,157	1%
<ul><li>Sangam Manager Trainees(ii)</li></ul>	2,103	1,000	-52%	616	62%
<ul><li>Branch Management Staff (iii)</li></ul>	2,708	2,831	5%	2,853	-1%
<ul><li>Area Managers (iv)</li></ul>	231	271	17%	234	16%
<ul> <li>Regional Office Staff (v)</li> </ul>	1,138	1,193	5%	1,170	2%
<ul> <li>Central Processing Unit and Member helpline (vi)</li> </ul>	156	374		404	-7%
<ul><li>Head Office Staff (vii)</li></ul>	309	364	18%	321	13%
Members in non-AP States (in '000)	5,657	6,847	21%	6,700	2%
<ul> <li>Members added (in the quarter) (in '000)</li> </ul>	778	416	-47%	325	28%
Active borrowers in non-AP States (in '000)	5,095	5,152	1%	5,324	-3%
<ul> <li>Active borrowers added (in the quarter) (in '000)</li> </ul>	771	478	-38%	421	14%
No. of loans disbursed (in '000)	2,249	1,894	-16%	1,758	8%
Disbursements (for the quarter) (INR Crs.)	3,769	3,734	-1%	3,902	-4%
Gross Ioan portfolio – Non-AP (INR Crs.) (A+B+C+D)	8,463	9,631	14%	9,150	5%
<ul> <li>Loans outstanding (A)</li> </ul>	6,227	7,709	24%	7,176	7%
Securitized (B)	1,325	517	-61%	754	-32%
Assigned (C)	169	759	i -	536	42%
Managed loans (D)	742	647	-13%	684	-5%
Operational Efficiency – Non-AP :		1	1		
Off-take Avg (Disbursements/ No of Loans disbursed) (INR)	16,758	19,717	18%	22,194	-11%
Off-take Avg Excluding Cross Sell	19,986	24,037	20%	23,263	3%
Gross Ioan portfolio/ Active Borrowers (INR)	16,612	18,694	13%	17,187	9%
Gross Ioan portfolio/ No. of Sangam Managers (Rs. '000)	11,469	10,971	-4%	10,574	4%
Active borrowers / No. of Branches	4,125	4,041	-2%	4,205	-4%
Active borrowers / No. of Sangam Managers	690	587	-15%	615	-5%

<sup>\*</sup>Sangam Managers (SMs) are our loan officers who manage our centers (also called Sangams). As of Jun'17, we had 8,779 SMs in Non-AP States



Note: Demonetisation distorted the historical trend of seasonality in FY17

#### IMPROVING OPERATING COST AND FINANCIAL EFFICIENCY

	Best before AP MFI crisis	Worst during AP MFI crisis	FY14	FY15	FY16	FY17	Q1 FY17	Q4FY17	Q1FY18
Productivity - Non-AP:									
Borrowers/ SM	489*	287	721	787	733	615	690	615	587
Gross Loan Portfolio/ SM ('000)	3,640*	1,320	6,275	8,994	12,141	10,574	11,469	10,574	10,971
Offtake Avg.	10,299*	9,237	11,849	12,273	15,024	18,676	16,758	22,194	19,717
Offtake Avg. (Excl Cross-sell)	10,383*	11,021	12,277	14,149	18,102	21,491	19,986	23,263	24,037
Cost Efficiency:									
Financial Cost %**	6.6%	9.8%	8.3%	8.3%	8.5%	7.3%	6.7%	7.4%	7.5%
On B/S daily Wt. Avg. Cost of borrowings % (excl. processing fees & other charges)	9.7%^	12.9%^	13.0%	12.8%	11.7%	10.7%	11.0%	10.4%	10.1%
On B/s daily Wt. Avg. Cost of borrowings %	10.3%^	16.0%^	13.9%#	13.5%#	12.0%#	10.9%#	11.2%#	10.6%#	10.2%#
Opex/ Gross Loan Portfolio %	10.4%	21.7%	9.6%	9.5%	7.1%	6.5%	6.3%	6.6%	6.4%
Cost to Income Ratio	52.4%	275%	74.5%	61.1%	48.3%	50.0%	45.7%	59.3%	51.8%
Credit Quality - Non-AP:									
Gross NPA%	0.20%*	5.5%	0.1%	0.1%	0.1%	6.0%	0.1%	6.0%	6.0%
Net NPA%	0.16%*	2.9%	0.1%	0.1%	0.04%	2.7%	0.03%	2.7%	1.0%

<sup>\*</sup>Enterprise figures includes figures from AP state

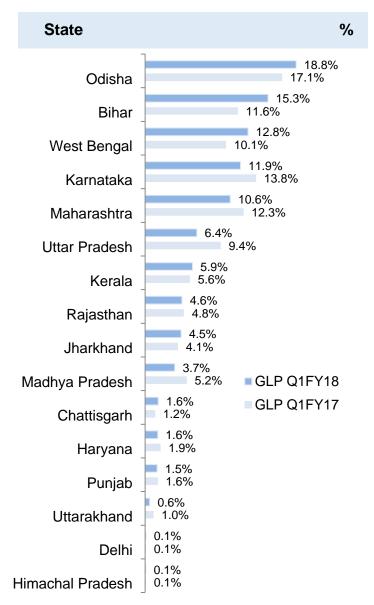
<sup>\*\*</sup> Financial expenses to Avg. Gross Loan Portfolio

<sup>^</sup>Cost of borrowing for Best before AP MFI crisis and Worst during AP MFI crisis calculated on monthly averages and daily Wt. Avg. Cost of borrowings % Includes processing fee for on and off balance sheet funding for the said periods,

<sup>#</sup> Includes processing fee for on b/s funding only, for FY 14 Rs. 13 Crs, FY15 Rs. 14.3 Crs. FY16 Rs.10.5 Crs. ,FY17 Rs. 10.4 Crs, Q1FY17 Rs. 1.7 Crs, Q4FY17 Rs.3.1 Crs 49 and Q1FY18 Rs. 1.9 Crs

#### **PORTFOLIO MIX**

#### **CONCENTRATION NORMS**



Note: Portfolio percentage are based on proportion of
gross loan portfolio of respective states.

Metric	% Cap on Disbursement*	POS % Cap of Networth*
State	<ul><li>&lt;15%</li><li>(20% for Karnataka &amp; Odisha)</li></ul>	<ul><li>75%</li><li>(100% for the state of Odisha, Karnataka and Maharashtra)</li></ul>
District	<ul><li>&lt;3 %</li><li>(4% for Karnataka &amp; Odisha)</li></ul>	<ul> <li>5%</li> <li>(Only 5% of total operating districts can go up to 10% of Networth)</li> </ul>
Branch	<ul><li>&lt;1 %</li><li>(1.25 % for Karnataka &amp; Odisha)</li></ul>	<ul> <li>1%</li> <li>(Only 5% of the total operating branches can go up to 2% of Networth)</li> </ul>
NPA	<ul> <li>No disbursement to a branch with NPA &gt; 1 %</li> </ul>	
Collection efficiency	<ul> <li>No disbursement to a branch with on- time collection efficiency of &lt; 95%</li> </ul>	
15% Cap on po Odisha)	ortfolio outstanding for each stat	e (20% for Karnataka and

\*Subject to tolerance of 10%

# STATE WISE GROSS LOAN PORTFOLIO, DISBURSEMENTS, BORROWERS AND BRANCHES

INR Crs

State	Branches		Gross Loan Portfolio		Disbur	sements	Borrowers (in'000)		
otate	31-Mar-17	30-Jun-17	31-Mar-17	30-Jun-17	FY17	Q1FY18	31-Mar-17	30-Jun-17	
Odisha	163	164	1,663	1,814	2,579	742	893	878	
Bihar	159	164	1,362	1,475	2,187	622	734	744	
West Bengal	130	131	1,149	1,235	1,886	516	646	658	
Karnataka	176	176	1,131	1,145	1,832	405	672	629	
Maharashtra	135	135	1,018	1,022	1,532	310	611	579	
Uttar Pradesh	147	147	618	621	1,081	238	456	407	
Kerala	58	58	524	568	800	228	271	269	
Rajasthan	67	72	415	442	697	176	251	244	
Jharkhand	54	54	403	432	644	173	225	220	
Madhya Pradesh	73	73	344	355	566	134	239	218	
Chattisgarh	38	38	149	158	236	65	86	88	
Haryana	30	29	161	151	281	55	105	93	
Punjab	18	18	138	144	227	54	79	76	
Uttarakhand	12	11	58	53	89	10	45	40	
Delhi	2	2	9	9	15	4	6	6	
Himachal Pradesh	3 2 7 7 1	15 3		5					
Total	1,265	1,274	9,150	9,631	14,667	3,734	5,324	5,152	

#### **VINTAGE OF NON-AP BRANCHES IS 7.6 YEARS**

#### PORTFOLIO OUTSTANDING BY ECONOMIC ACTIVITY

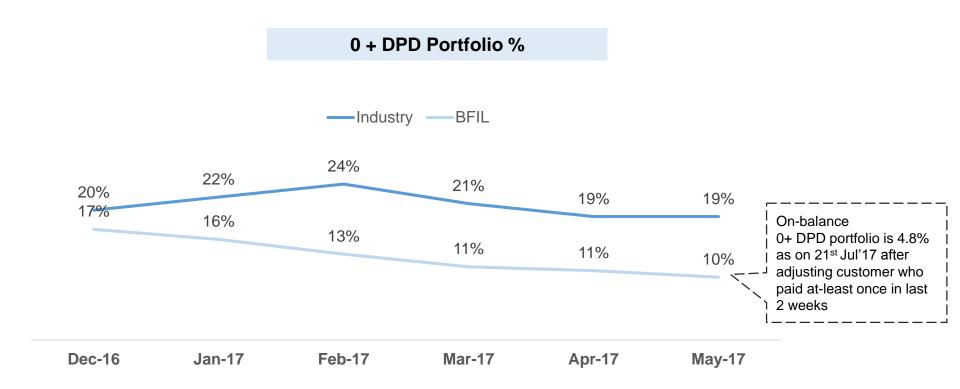
State	No. of Branches	Wt. Avg. Vintage (in Yrs.)*
Karnataka	176	9.1
Odisha	164	8.3
Bihar	164	6.8
Uttar Pradesh	147	6.7
Maharashtra	135	7.8
West Bengal	131	8.2
Madhya Pradesh	73	8.4
Rajasthan	72	7.3
Kerala	58	6.0
Jharkhand	54	6.8
Chhattisgarh	38	5.5
Haryana	29	4.6
Punjab	18	7.9
Uttarakhand	11	7.1
Delhi	2	4.5
Himachal Pradesh	2	2.6
Non-AP	1,275	7.6

Purpose	% Mix
Livestock	33%
Agriculture	16%
Grocery stores and other retail outlets	9%
Tailoring, Cloth weaving	8%
Trading of Vegetable & fruits	6%
Vehicle repairs	6%
Masonry, Painting, Plumbing, Electrician, Carpenter and related	5%
Eateries	3%
Trading of Agri-commodities	3%
Garments & Footwear retailing	3%
Trading of Utensils, Plastic items	1%
Bangles Shop	1%
Scrap Business	-
Other income generating activities	6%

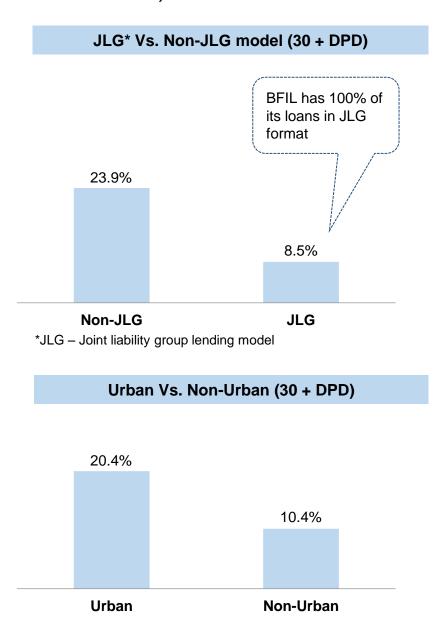
As of June 2017

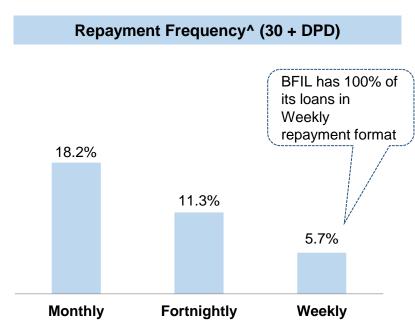
# INDUSTRY UPDATE ON CREDIT QUALITY

#### BFIL OVERDUE PORTFOLIO % IS MUCH LESSER THAN INDUSTRY OVERDUE PORTFOLIO%



# CREDIT BUREAU DATA ON (30 + DPD) MFI INDUSTRY PORTFOLIO SIGNIFIES THE STRENGTH OF JLG LENDING MODEL, WEEKLY REPAYMENT FREQUENCY AND NON-URBAN GEOGRAPHIES





^ The above data excludes 6% of Industry's portfolio, which has been categorized as "others" in repayment frequency.

Source – Industry report by
Equifax on Microfinance
database as on April'17. This
also includes data reported by
Banks under Microfinance
database.

# **UPDATE ON DEMONETISATION**

# CUMULATIVE COLLECTION EFFICIENCY OF 99.9% FOR LOANS DISBURSED BETWEEN 1<sup>ST</sup> JAN'17 TO 30<sup>TH</sup> JUNE'17

INR Crs.

#### DATA FOR LOANS DISBURSED BETWEEN 1st JAN to 30th JUN'17

State	Disbursements	Gross Loan Portfolio (30-Jun-17)	Cumulative Collection Efficiency	
Odisha	1,512	1,243	99.9%	
Bihar	1,343	1,085	99.9%	
West Bengal	1,093	881	100.0%	
Karnataka	824	672	99.8%	
Maharashtra	590	486	99.7%	
Kerala	475	391	99.9%	
Uttar Pradesh	426	354	99.8%	
Rajasthan	367	303	99.9%	
Jharkhand	355	291	99.9%	
Madhya Pradesh	252	208	99.8%	
Chattisgarh	146	118	99.9%	
Haryana	118	93	99.8%	
Punjab	107	88	99.8%	
Uttarakhand	16	14	99.7%	
Delhi	6	5	100.0%	
Himachal Pradesh	5	5	100.0%	
Total	7,635	6,234	99.9%	

Constitutes 65% of Gross Loan Portfolio as on 30<sup>th</sup> Jun'17 i.e. 65% = (Rs. 6,234/9,631 Crs)

#### **GROSS COLLECTION % FOR JUL'17 HAS IMPROVED TO 99.5%**





#### **COLLECTION EFFICIENCY%**

As on	11 to 30-Nov'16 dues	Dec'16 dues	Jan'17 dues	Feb'17 dues	Mar'17 dues	Apr'17 dues	May'17 dues	Jun'17 dues	Jul'17 dues
30-Nov-16	91.0%	-	-	-	-	-	-	-	-
31-Dec-16	96.8%	88.8%	-	-	-	-	-	-	-
31-Jan-17	97.9%	93.5%	88.5%	-	-	-	-	-	-
28-Feb-17	98.2%	94.9%	92.4%	89.2%	-	-	-	-	-
31-Mar-17	98.4%	95.7%	94.0%	92.6%	91.3%	-	-	-	-
30-Apr-17	98.5%	96.0%	94.6%	93.7%	93.4%	92.0%	-	-	-
31-May-17	98.6%	96.2%	95.0%	94.3%	94.4%	93.9%	93.3%	-	-
30-Jun-17	98.6%	96.3%	95.3%	94.7%	95.0%	94.7%	94.7%	95.0%	-
21-Jul-17	98.7%	96.4%	95.4%	94.9%	95.2%	95.0%	95.2%	95.7%	96.2%

<sup>\*</sup> Collections for the Period/Dues for the Period

Note: Cumulative Collection Efficiency for the period 11<sup>th</sup> Nov to 21<sup>st</sup> Jul has improved to 95.8% from 94.5% (11<sup>th</sup> Nov to 25<sup>th</sup> Apr)

#### ON BALANCE SHEET PORTFOLIO AGEING ANALYSIS

INR Crs

ON BALANCE SHEE		LIO AGL		AL 1 313				ink crs
Date				On B/S	Portfolio Age	eing		
	Total Portfolio (A+B+C+D)	Current (A)	1- 4 weeks (B)	>4-8 weeks (C)	>8-25 weeks (D)	>25 weeks (E)	> 8 weeks Expired Contracts (F)	Total Overdue Portfolio (B+C+D+E+F)
31 -Mar-17	7,176	6,464	167	112	371	5	56	712
30-Apr-17	7,344	6,675	136	79	364	9	81	669
31-May-17	7,651	7,046	83	57	228	174	63	605
30 -Jun-17	7,709	7,154	53	39	138	278	48	555
21-July-17 (E)	8,138	7,608	41	30	101	315	43	530
Portfolio of customers who repaid once in last two weeks (F)		7,608	36	24	48	17	17	143
Net (E-F)		-	5	6	53	298	26	387
Net % of 21-July-17 Portfolio (Rs. 8,138 Crs)	-	-	0.1%	0.1%	0.6%	3.7%	0.3%	4.8%*
					Sub-			GNPA reduces to Rs. 459 Crs as on 21st July'17 from Rs.

Net % of 21-July-17 Portfolio (Rs. 8,138 Crs)	-	-	0.1%	0.1%	0.6%	3.7%	0.3%	4.8%*
								GNPA reduces to Rs. 459 Crs as on
Asset Classification	Total	Sta	andard Ass	ets	Sub- Standard Assets	Loss	Assets	21 <sup>st</sup> July'17 from Rs. 463 crs as on 30 <sup>th</sup> June'17
		Current	1-4 weeks	>4-8 weeks	>8-25 weeks	>25 weeks	> 8 weeks Expired Contracts	
30-Jun-17 (G)	7,709	7,154	53	39	138	278	48	Rs. 394 Crs
Provisions (H)	467		72		69	278	48	provided as on Jun'17
Net Loan Portfolio (G-H)	7,242		7,173		69	-	-	
*Total On Dalance about nortfalia would be	a base Da O FOE Cra wit	haut recent coclars	nant transaction d	lated 40th lune 20	مريمط اماريميير طمنطيير 17	reculted in not of 4 FO.	/	

<sup>\*</sup>Total On Balance sheet portfolio would have been Rs. 8,525 Crs, without recent assignment transaction dated 16th June, 2017, which would have resulted in net of 4.5%. Note: Please refer slide no. 60 for company's provisioning policy

#### **OFF BALANCE SHEET COLLECTIONS ANALYSIS**

## Securitisation

	Jan'17	Feb'17	Mar'17	Apr'17	May'17	Jun'17	Q2FY18	Q3FY18	Q4FY18	Q1FY19	Q2FY19	Q3FY19
Due (A)*	130	112	115	92	95	85	222	170	92	17	3	1
Collections (B)*	122	105	111	87	91	81	-	-	-	-	-	-
Shortfall (A-B)	8	6	4	4	4	3	-	-	-	-	-	-
Collections %(A/B)^	93.7%	94.3%	96.4%	95.4%	95.6%	95.9%	-	_	-	-	-	-

# **Managed Loans**

	Jan' 17	Feb' 17	Mar' 17	Apr' 17	May '17	Jun' 17
Due (A)*	108	94	103	87	93	84
Collections (B)*	85	76	86	74	79	74
Shortfall (A-B)	23	18	17	14	14	10
Cumulative Shortfall	57	75	92	106	120	130
Collections %(A/B)^	78.7%	81.2%	83.4%	84.4%	84.9%	88.3%

	Asset classification	Guarantee	P&L Impact in Q1FY18	Comments	Outstanding Liability (30th June, 2017)
Loans originated	For loans which are Sub- Standard as on 31st March'17	Rs. 72 Crs Maximum performance Guarantee	-	Rs. 72 Crs. already provided for/settled with bank till 31st March'17	-
on or before 31 March,2017	For loans which are Standard as on 31st March'17	Rs. 12 Crs (Refer Note 2) of security cover to settle future delinquencies	Rs. 2.7 Crs	Rs. 2.7 Crs settled in Q1FY18	Outstanding liability is Rs. 9.3 Crs = (Rs. 12 Crs - Rs. 2.7 Crs)
Loans originated on or after 1 April, 2017		7.5% of product category disbursement tranche	Rs. 1.5 Crs	Incremental provisions of 1% on portfolio originated i.e. Rs. 1.5 Crs in Q1FY18	Refer Note 1

**INR Crs** 

Note 2: 50% of BFIL residual interest income on PAR <60 as per Bank's books as on 31st March, 2017.

<sup>\*</sup>Includes both interest and principal

<sup>^</sup>Gross collections for the period/Dues for the period

Note 1: Cumulative Collections efficiency of loans disbursed on or after 1st Jan, 2017 is 99.9%, hence we have not projected outstanding liability

## **OUR PROVISIONING POLICY**

		RBI norms for NBFC- MFIs	BFIL compliance		
	Standard Assets	0-90 days	0-8 weeks		
Asset	Sub-Standard Assets	91-180 days	>8-25 weeks		
Classification	Loss Assets	>180 days	>25 weeks and expired contracts> 8 weeks		
Provisioning	Standard Assets	1% of overall Portfolio reduced by Provision for NPA (If provision for NPA < 1% of overall Portfolio)	0.35-1% depending on NPA or as stipulated by RBI, whichever is higher		
Norms	Sub-Standard Assets	50% of instalments overdue*	50% of outstanding principal*		
	Loss Assets	100% of instalments overdue*	100% of outstanding principal/ write-off*		
Provisioning Norms for Securitised & Managed loans		-	As per the Company's provisioning policy for on-balance sheet loans net of losses, subject to the maximum guarantee given in respect of these arrangements.		

<sup>\*</sup> The aggregate loan provision will be maintained at higher of 1% of overall portfolio or as per company's provisioning policy.

# Q1FY18 COMPANY'S PROVISIONS AND WRITE-OFFS BREAKUP VIS-À-VIS REGULATORY PROVISIONS REQUIREMENT

#### **BFIL PROVISIONS AND WRITE-OFFs**

		As on 31-Mar-17 (A)	As on 30-Jun-17 (B)	(C)- Losses for Q1FY18	Q1FY18 Impact (B-A+C)
	Standard asset provisions	67.5	72.5	-	5.0
On Balance Sheet	Sub-Standard asset provisions	185.3	68.9	-	(116.5)
	Loss asset Provisions	57.4	325.7	-	268.4
Off Balance Sheet-Managed	Provisions	65.4	1.5	-	(63.8)
On Balance Sheet-Managed	Losses*	-	-	68.1	68.1
Off Balance Sheet-Securitised	Provisions	17.6	21.1	-	3.5
On Dalance Sheet-Securitised	Losses^	-	-	11.2	11.2
	Total	393.2	489.7	79.4	175.9

<sup>\*</sup> Losses for managed portfolio are due to settlement done for arrear loans

#### **RBI PROVISIONS REQUIREMENT**

		As on 31-Mar-17	As on 30-Jun-17
On Balance Chast	Standard asset provisions	70.5	-
On Balance Sheet	Sub-Standard asset provisions	1.3	120.9
Off Balance Sheet-Managed	Provisions	-	-
Off Balance Sheet-Securitised	Provisions	-	-
	Total	71.8	120.9

Company made excess provisions of Rs. 368.8 Crs = (489.7 – 120.9) over and above regulatory provisions requirement.
Following RBI provisioning policy, Company could have made provisions in Q1FY18 of Rs 49.1 Crs = (120.9-71.8)

<sup>^</sup> Losses for securitised portfolio are incurred due to short fall in collections in Q1FY18.

## LOSS FOR Q1FY18 WOULD BE RS. 14 CRS WITH RBI PROVISIONING NORMS

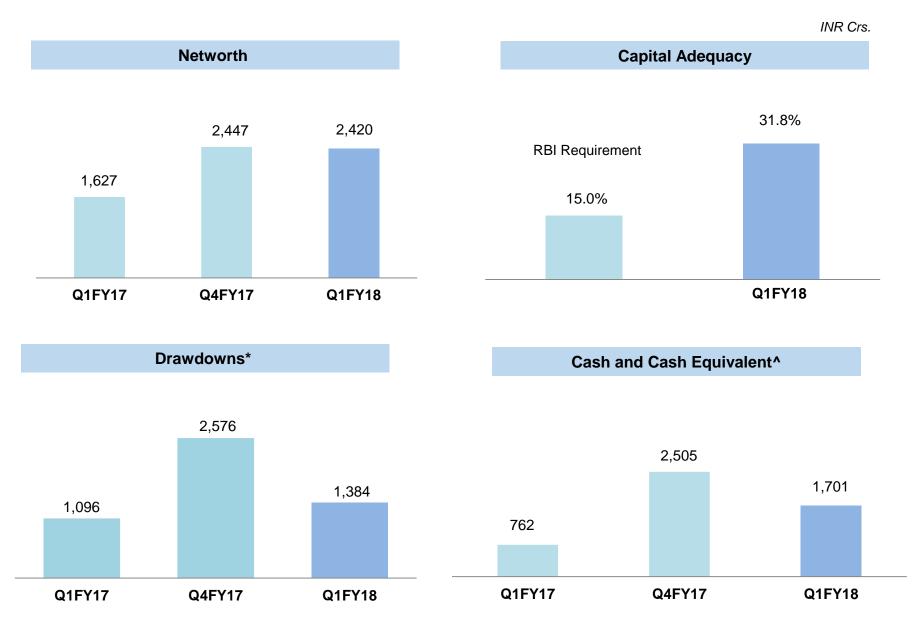
INR Crs

	Q4F	Y17	Q1	IFY18			
Particulars	BFIL Policy+ Dispensation	RBI Policy+ Dispensation	BFIL Policy (A)	RBI Policy (B)	Net Impact (B-A)	Remarks	
Interest income	287	306	328	304	(24)	Rs. 24 Crs reversal on account of NPA recognition	
Provision for standard assets	0.5	4	5	(71)	(76)		
Provision for NPA*	241	(1)	152	120	(32)	Difference due to provisioning policy	
Provision and Loss on securitized / managed portfolio	93	10	19	79	60	Difference due to provisioning policy	
Write-Offs	0.2	0.2	-	- !	-		
Provisions/Loss/Write-offs	335	13	176	128	(48)		
Profit/Loss before tax	(235)	105	(37)	(14)	23		

<sup>\*</sup>NPA calculation is in respect of on balance sheet portfolio only

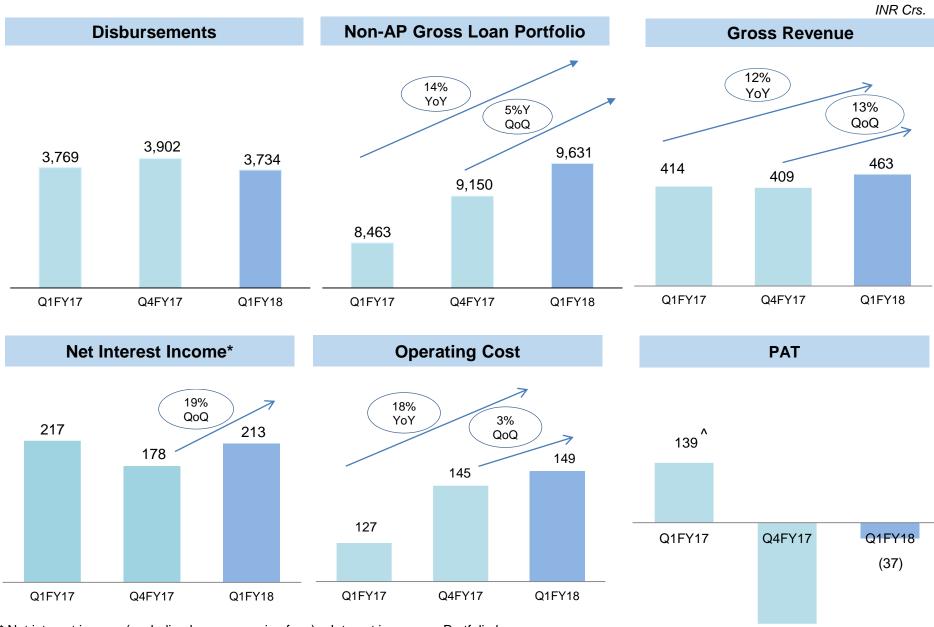


#### STRONG SOLVENCY AND SUFFICIENT LIQUIDITY



<sup>\*</sup>Excluding Managed Loans – Rs. 168 Crs in Q1FY18

#### **NII GREW BY 19% QOQ**



<sup>\*</sup> Net interest income (excluding loan processing fees) = Interest income on Portfolio loans + Excess interest spread on securitization/Income from assignment + BC Fee – Financial Cost

(235)

#### PRE-PROVISION PROFIT GROWS BY 39% TO RS 139 CRS. IN Q1FY18

**Q1FY18** Q1FY18 YoY% Q1FY17 **Particulars** As % of Total **Q4FY17** QoQ% Revenue **Income from Operations (A)** 71% Interest income on Portfolio loans 14% 278 328 18% 287 -22% 42 Excess interest spread on securitization / Assignment 56 44 10% 5% 32 16% 7% 32 -1% Loan processing fees 27 Other Income (B) 79% -1% Income on investments 16 29 6% 30 Recovery against loans written off 2 1 -52% 6% Facilitation fees from Cross-sell -14% 3 15 13 3% -17% 3% 11% BC fees 19 16 14 0.3 25% 0.1% 0.5 -21% Other miscellaneous income 0.4 Total Revenue (C) = (A+B)12% 414 463 100% 409 13% 29% 6% Financial expenses (D) 136 175 38% 165 Personnel expenses 18% 6% 95 112 24% 105 30 35 17% 8% -2% Operating and other expenses 36 Depreciation and amortization 3 26% 1% -34% 2 4 **Total Operating Cost (E)** 149 127 18% 32% 145 3% 23% 70% 5% Total Expenditure (F) = (D+E)263 324 310 Profit before Provision & Write-offs (G)= (C-F) 151 -8% 30% 39% 139 100 **Provision & Write-offs (H)** 12 176 38% 335 -47% -127% 139 (37)-8% (235)-84% Profit before Tax = (G-H)32 13 -59% 3% -17% 16 Tax expense (129)(13)-90% (16)-17% -3% MAT Credit Entitlement \* -84% 236 -8% (235)**Profit after Tax** (37)-116% -8% (235)-84% 139 (37) -127% Profit for the period

INR Crs.

<sup>\*</sup>Q1FY17 MAT credit entitlement comprises tax expenses of Rs. 32 Crs and Rs. 97 Crs unrecognised MAT credit as on 31st March, 2016 and Q4FY17,Q1FY18 MAT credit entitlement comprises tax expenses of Rs. 16 Crs and Rs. 13 Crs respectively.

Particulars	Q4FY17 (A)	Q1FY18 (B)	Variance(B-A)	Comments
Int. on portfolio	287	328	41	<ol> <li>Below factors lead to increase in interest income on portfolio</li> <li>Increase in yield (Q1FY18 =18.4%, Q4FY17 = 17.6%)         <ul> <li>( Higher interest reversals on account of NPA in Q4FY17 and four securitisation/assignment transactions in Q4FY17 vis-à-vis one assignment transaction in Q1FY18 )</li> </ul> </li> <li>8% Avg. Daily On B/S portfolio increase in Q1FY18.         <ul> <li>(Q1FY18 = Rs. 7,148 Crs , Q4FY17 = Rs. 6,594 Crs)</li> </ul> </li> <li>Higher number of days interest recognition in Q1FY18 91 days in Q1FY18 and 90 days in Q4FY17.</li> <li>Rs. 13 Crs = 0.8% * Rs. 7,148 Crs *90/365</li> <li>Rs. 27 Crs = (Rs. 7,148 Crs - Rs. 6,594 Crs) *90/365</li> <li>Rs. 4 Crs = Rs. 7,148 *19.75%*1/365</li> </ol>
Income from Securitisation	24	17	(7)	<ul> <li>Primarily driven by decline in securitisation portfolio.</li> </ul>
Income from Assignment	18	27	9	<ul> <li>Incremental revenue on account of one assignment transaction in Q1FY18.</li> </ul>
Loan Processing fees	32	32	-	
BC Fees	14	15	1	
Facilitation fees from Cross-sell	3	13	10	<ul> <li>No of units facilitated in Q1FY18 is 3.7 Lacs units vs 0.9 Lacs units in Q4FY17</li> </ul>
Income from Investments	30	29	(1)	
Recovery from write-offs	1	1	-	
Misc.	0.5	0.4	-	
Total	409	463	54	

Finance costs (Excluding processing fees & other charges)   158   170   12   12   12   12   12   12   13   14   158   170   158   159   150	, , , , , , , , , , , , , , , , , , , ,				IIVIX OIS.
Finance costs (Excluding processing fees & other charges)	Particulars	Q4FY17	Q1FY18	Variance	Comments
Personnel expenses  105 112 7 8.8.8 Crs due to salary increments to existing employees Rs 3 Crs higher gratuity expenses in Q1FY18 Rs Rs. 2 Crs due to 2% increase in Avg. Employee count QoQ. (Rs. 6 Crs)* incentive reversal.  Other Operating expenses  40 38 (2)  Write-offs/Loss (A+B+C) 25.7 79.3 53.6  Write-offs-(A) 0.2 - Loss on Securitised Portfolio-(B) 19.7 11.2 Rs. 11.2 Crs Loss on short collections against securitised portfolio Loss on Managed Loans- (C) 5.8 68.1 Rs. 68.1 Crs shortfall settlement against managed loans  Provisions (D+E+F+G) 308.9 96.6 (212.3)  NPA Provisions On B/S Portfolio -(D) 240.5 151.9 Refer Slide 18  Rs. 65.4 Crs provisions reversal on account of loss settlement and Rs. 1 Crs incremental provisions on new portfolio originated on or after 31 st Mar'17  Provisions on Securitised Portfolio - (F) 10.0 3.5 Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policy  Rs. 5 Crs incremental provisions towards standard assets		158	170	12	<ol> <li>Avg. daily borrowings increased QoQ by 10% in Q1FY18 i.e. Rs. 6,766 Crs vs Rs. 6,153 Crs in Q4FY17.</li> <li>Wt. Avg. cost of borrowings (Excl. Processing fees) has reduced by 37</li> </ol>
Personnel expenses 105 112 7 Rs 3 Crs higher gratuity expenses in Q1FY18 Rs Rs. 2 Crs due to 2% increase in Avg. Employee count QoQ.  Other Operating expenses 40 38 (2)  Write-offs/Loss (A+B+C) 25.7 79.3 53.6  Write-offs -(A) 0.2 -  Loss on Securitised Portfolio- (B) 19.7 11.2 Rs. 11.2 Crs Loss on short collections against securitised portfolio Loss on Managed Loans- (C) 5.8 68.1 Rs. 68.1 Crs shortfall settlement against managed loans  Provisions (D+E+F+G) 308.9 96.6 (212.3)  NPA Provisions On B/S Portfolio -(D) 240.5 151.9 Refer Slide 18  Provisions on Managed Loans -(E) 57.9 (63.8) Rs. 65.4 Crs provisions reversal on account of loss settlement and Rs. 1 Crs incremental provisions on new portfolio originated on or after 31st Mar'17  Provisions on Securitised Portfolio - (F) 10.0 3.5 Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policy  Provisions on Standard assets - (G) 0.5 5.0 Rs. 5 Crs incremental provisions towards standard assets	Processing fees & other charges	7	5	(2)	
Write-offs/Loss (A+B+C)25.779.353.6Write-offs -(A)0.2-Loss on Securitised Portfolio- (B)19.711.2Rs. 11.2 Crs Loss on short collections against securitised portfolioLoss on Managed Loans- (C)5.868.1Rs. 68.1 Crs shortfall settlement against managed loansProvisions (D+E+F+G)308.996.6(212.3)NPA Provisions On B/S Portfolio -(D)240.5151.9Refer Slide 18Provisions on Managed Loans -(E)57.9(63.8)Rs. 65.4 Crs provisions reversal on account of loss settlement and Rs. 1 Crs incremental provisions on new portfolio originated on or after 31stProvisions on Securitised Portfolio - (F)10.03.5Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policyProvisions on Standard assets - (G)0.55.0Rs. 5 Crs incremental provisions towards standard assets	Personnel expenses	105	112	7	<ul> <li>Rs 3 Crs higher gratuity expenses in Q1FY18</li> <li>Rs Rs. 2 Crs due to 2% increase in Avg. Employee count QoQ.</li> </ul>
Write-offs -(A)  Loss on Securitised Portfolio- (B)  Loss on Managed Loans- (C)  5.8  68.1  Rs. 68.1 Crs shortfall settlement against managed loans  Provisions (D+E+F+G)  NPA Provisions On B/S Portfolio -(D)  240.5  151.9  Refer Slide 18  Rs. 65.4 Crs provisions reversal on account of loss settlement and Rs. 1  Crs incremental provisions on new portfolio originated on or after 31st Mar'17  Provisions on Securitised Portfolio - (F)  10.0  3.5  Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policy  Rs. 5 Crs incremental provisions towards standard assets	Other Operating expenses	40	38	(2)	
Loss on Securitised Portfolio- (B)  Loss on Managed Loans- (C)  Provisions (D+E+F+G)  NPA Provisions On B/S Portfolio -(D)  Provisions on Managed Loans -(E)  Provisions on Securitised Portfolio -(F)  Provisions on Securitised Portfolio -(F)  Provisions on Standard assets - (G)  19.7  11.2  Rs. 11.2 Crs Loss on short collections against securitised portfolio  Rs. 68.1 Crs shortfall settlement against managed loans  Rs. 68.1 Crs incremental provisions reversal on account of loss settlement and Rs. 1  Crs incremental provisions on new portfolio originated on or after 31st  Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policy  Rs. 5 Crs incremental provisions towards standard assets	Write-offs/Loss (A+B+C)	25.7	79.3	53.6	
Loss on Managed Loans- (C)  5.8  68.1  Rs. 68.1 Crs shortfall settlement against managed loans  Provisions (D+E+F+G)  NPA Provisions On B/S Portfolio -(D)  240.5  151.9  Refer Slide 18  Rs. 65.4 Crs provisions reversal on account of loss settlement and Rs. 1  Crs incremental provisions on new portfolio originated on or after 31st Mar'17  Provisions on Securitised Portfolio - (F)  10.0  3.5  Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policy  Provisions on Standard assets - (G)  5.8  Rs. 68.1 Crs shortfall settlement against managed loans  Rs. 68.1 Crs incremental provisions reversal on account of loss settlement and Rs. 1  Crs incremental provisions on new portfolio originated on or after 31st Mar'17  Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policy	Write-offs -(A)	0.2	-		
Provisions (D+E+F+G)308.996.6(212.3)NPA Provisions On B/S Portfolio -(D)240.5151.9Refer Slide 18Provisions on Managed Loans -(E)57.9(63.8)Rs. 65.4 Crs provisions reversal on account of loss settlement and Rs. 1 Crs incremental provisions on new portfolio originated on or after 31st Mar'17Provisions on Securitised Portfolio - (F)10.03.5Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policyProvisions on Standard assets - (G)0.55.0Rs. 5 Crs incremental provisions towards standard assets	Loss on Securitised Portfolio- (B)	19.7	11.2		Rs. 11.2 Crs Loss on short collections against securitised portfolio
NPA Provisions On B/S Portfolio -(D)  240.5 151.9 Refer Slide 18  Provisions on Managed Loans -(E)  57.9 (63.8)  Rs. 65.4 Crs provisions reversal on account of loss settlement and Rs. 1 Crs incremental provisions on new portfolio originated on or after 31st Mar'17  Provisions on Securitised Portfolio – (F)  10.0 3.5 Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policy  Provisions on Standard assets - (G)  0.5 5.0 Rs. 5 Crs incremental provisions towards standard assets	Loss on Managed Loans- (C)	5.8	68.1		Rs. 68.1 Crs shortfall settlement against managed loans
Provisions on Managed Loans -(E)  57.9  (63.8)  Rs. 65.4 Crs provisions reversal on account of loss settlement and Rs. 1  Crs incremental provisions on new portfolio originated on or after 31st  Mar'17  Provisions on Securitised Portfolio – (F)  10.0  3.5  Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policy  Provisions on Standard assets - (G)  0.5  5.0  Rs. 5 Crs incremental provisions towards standard assets	Provisions (D+E+F+G)	308.9	96.6	(212.3)	
Provisions on Managed Loans -(E) 57.9 (63.8) Crs incremental provisions on new portfolio originated on or after 31st Mar'17  Provisions on Securitised Portfolio – (F) 10.0 3.5 Rs. 3.5 Crs incremental provisions on securitised portfolio based on company's provisioning policy  Provisions on Standard assets - (G) 0.5 5.0 Rs. 5 Crs incremental provisions towards standard assets	NPA Provisions On B/S Portfolio -(D)	240.5	151.9		Refer Slide 18
Provisions on Securitised Portion – (F)  10.0  3.3  company's provisioning policy  Provisions on Standard assets - (G)  0.5  5.0  Rs. 5 Crs incremental provisions towards standard assets	Provisions on Managed Loans -(E)	57.9	(63.8)		
	Provisions on Securitised Portfolio – (F)	10.0	3.5		
Total Provisions/Loss/Write-offs 334.6 175.9 (158.7)	Provisions on Standard assets - (G)	0.5	5.0		Rs. 5 Crs incremental provisions towards standard assets
	Total Provisions/Loss/Write-offs	334.6	175.9	(158.7)	

## STRONG CAPITAL BASE AND ROBUST LIQUIDITY DRIVE BFIL BALANCE SHEET

INR Crs

			_		- INR C
Particulars	Q1FY17	Q1FY18	YoY%	Q4FY17	QoQ%
Equity Share Capital	128	138	8%	138	-
Stock Options Outstanding	25	43	73%	34	26%
Reserves And Surplus	1,474	2,239	52%	2,275	-2%
Capital & Reserves	1,627	2,420	49%	2,447	-1%
Loan Funds	5,359	6,855	28%	7,125	-4%
Payable Towards Assignment/Securitisation	266	168	-37%	204	-18%
Expenses & Other Payables	46	56	23%	29	94%
Provision For Taxation	10	1	-85%	1	5%
Unamortised Loan Processing Fees	71	80	13%	76	5%
Employee Benefits Payable	18	15	-17%	31	-53%
nterest Accrued But Not Due On Borrowings	25	24	-4%	37	-37%
Provision For Leave Benefits & Gratuity	25	33	31%	28	17%
Statutory Dues Payable	11	8	-26%	5	66%
Unrealised Gain On Securitisation Transactions	91	21	-78%	41	-50%
Provision For Standard And NPA - Non-AP	84	490	-	393	25%
Provision For Standard And NPA – AP	0.1	_	-100%	-	-
Liabilities	6,006	7,750	29%	7,971	-3%
Total Liabilities	7,633	10,170	33%	10,418	-2%
Fixed Assets	17	16	-9%	17	-7%
ntangible Assets	6	7	11%	5	29%
nvestment	0.2	0.2	-	0.2	-
Cash And Bank Balances (Incl. Security Deposits)	1,059	2,075	96%	2,871	-28%
Frade Receivable	15	29	98%	11	-
nterest Accrued And Due On Loans	0.1	1	-	4	-67%
nterest Accrued But Not Due On Loans	11	11	-1%	11	2%
nterest Accrued But Not Due On Deposits With Banks	12	26	i -	25	4%
nterest Strip On Securitization Transactions	91	21	-78%	41	-50%
Portfolio Loans Non-AP	6,109	7,625	25%	7,083	8%
Portfolio Loans – AP	6	I .	-100%	, -	-
Loans Placed As Collateral	118	84	-29%	92	-9%
Security Deposits For Rent And Other Utilities	4	4	-5%	4	_
Advances For Loan Cover Insurance	1	1	86%	1	64%
Loans To BFIL Employee Benefit Trust	3	2	-22%	2	_
Advance Income Tax	16	23	43%	16	40%
Prepaid expenses	2	4	1	6	-23%
MAT credit entitlement	129	219	70%	206	6%
Other Advances / Other Assets	34	23	-33%	22	2%
Total Assets	7,633	10,170	33%	10,418	-2%
Note:1 Non-AP Securitized/Managed/Assigned Portfolio	2,236	1,922	-14%	1,974	-3%
2. Non-AP Gross Loan Portfolio	8,463	9,631	14%	9,150	5%

### **NET NPA REDUCES TO 1%, STRONG CAPITAL ADEQUACY AT 31.8%**

Particulars   Q1 FY17	NET NPA REDUCES TO 1%, STRONG CAPITAL ADEQUACY AT 31.8%					
Gross Yield	Particulars Particulars Particulars Particulars		Q1 FY17	Q4 FY17	Q1 FY18	
Portfolio Yield*   (a)   17.5%   15.5%   16.5%   Financial Cost   (b)   6.7%   7.4%   7.5%   7.5%   Financial Cost   (a-b)   10.8%   8.1%   9.1%   9.1%   9.2%	Spread Analysis (as % of Avg. Quarterly Gross Loan Portfolio)					
Financial Cost	Gross Yield	(I)		18.5%	19.7%	
NIM on portfolio	Portfolio Yield*				-	
Operating Cost Provision and Write-offs         (c)         6.3% (d)         6.6% (d)           Toxison and Write-offs Taxes*         (e)         1.6% (d)         0.7% (d)         0.6% (d)           Toxison and Write-offs Taxes*         (e)         1.6% (d)         0.7% (d)         0.6% (d)           Toxison Expense Return on Avg. Gross Loan Portfolio         III = (b+c+d+e)         15.2% (d)         29.9% (d)         21.9% (d)           Efficiency:           Cost to Income         45.7% (d)         59.3% (d)         51.8%           Asset Quality – Non-AP:           Gross NPA         0.06% (d)         6.0% (d)         6.0% (d)           Net NPA (INR Crs.)         3.5 (d)         428.1 (d)         463.5 (d)           Net NPA (INR Crs.)         3.5 (d)         428.1 (d)         463.5 (d)           Net NPA (INR Crs.)         3.3 (d)         2.9 (d)         2.8 (d)           Leverage:           Debt : Equity (Incl. Securitised, Assigned & Managed Loans)         3.3 (d)         2.9 (d)         2.8 (d)           Profitability:           Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**         4.3% (d)         -8.5% (d)         -1.6% (d)           R	Financial Cost	(b)	6.7%	7.4%	7.5%	
Provision and Write-offs         (d)         0.6%         15.1%         7.5%           Taxes*         (e)         1.6%         0.7%         0.6%           Total Expense         II = (b+c+d+e)         15.2%         29.9%         21.9%           Return on Avg. Gross Loan Portfolio         (I) - (II)         5.3%         -11.3%         -2.1%           Efficiency:           Cost to Income         45.7%         59.3%         51.8%           Asset Quality – Non-AP:           Gross NPA         0.06%         6.0%         6.0%           Net NPA         0.03%         2.7%         1.0%           Gross NPA (INR Crs.)         3.5         428.1         463.5           Net NPA (INR Crs.)         3.5         428.1         463.5           Net NPA (INR Crs.)         3.3         2.9         2.8           Debt : Equity (Incl. Securitised, Assigned & Managed Loans)         4.8         3.8         3.6           Profitability:           Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**         4.3%         -8.5%         -1.6%           ROE (Excl. MAT Credit)^**         28.5%         -39.2%         -8.2%	NIM on portfolio	(a-b)	10.8%	8.1%	9.1%	
Taxes#         (e)         1.6%         0.7%         0.6%           Total Expense         II = (b+c+d+e)         15.2%         29.9%         21.9%           Return on Avg. Gross Loan Portfolio         (I) - (II)         5.3%         -11.3%         -2.1%           Efficiency:           Cost to Income         45.7%         59.3%         51.8%           Asset Quality – Non-AP:           Gross NPA         0.06%         6.0%         6.0%           Net NPA         0.03%         2.7%         1.0%           Gross NPA (INR Crs.)         3.5         428.1         463.5           Net NPA (INR Crs.)         1.6         185.3         68.9           Leverage:           Debt : Equity         3.3         2.9         2.8           Debt : Equity (Incl. Securitised, Assigned & Managed Loans)         4.8         3.8         3.6           Capital Adequacy:         23.2%         33.5%         31.8%           Profitability:           Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**         4.3%         -8.5%         -1.6%           ROE (Excl. MAT Credit)***         9.6%         -8.0%         -1.2% </td <td>Operating Cost</td> <td>(c)</td> <td>6.3%</td> <td>6.6%</td> <td>6.4%</td>	Operating Cost	(c)	6.3%	6.6%	6.4%	
Total Expense   Return on Avg. Gross Loan Portfolio   S.3%   -11.3%   -2.1%	Provision and Write-offs	(d)	0.6%	15.1%	7.5%	
Return on Avg. Gross Loan Portfolio         (I) - (II)         5.3%         -11.3%         -2.1%           Efficiency:	Taxes#	(e)	1.6%	0.7%	0.6%	
Efficiency:	Total Expense	II = (b+c+d+e)	15.2%	29.9%	21.9%	
Cost to Income       45.7%       59.3%       51.8%         Asset Quality – Non-AP:         Gross NPA       0.06%       6.0%       6.0%         Net NPA       0.03%       2.7%       1.0%         Gross NPA (INR Crs.)       3.5       428.1       463.5         Net NPA (INR Crs.)       1.6       185.3       68.9         Leverage:         Debt : Equity       3.3       2.9       2.8         Debt : Equity (Incl. Securitised, Assigned & Managed Loans)       4.8       3.8       3.6         Capital Adequacy:       23.2%       33.5%       31.8%         Profitability:         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**       4.3%       -8.5%       -1.6%         ROE (Excl. MAT Credit)^**       28.5%       -39.2%       -8.2%         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       9.6%       -8.0%       -1.2%         FOS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	Return on Avg. Gross Loan Portfolio	(1) - (11)	5.3%	-11.3%	-2.1%	
Asset Quality - Non-AP:   Gross NPA	Efficiency:				i	
Gross NPA         0.06%         6.0%         6.0%           Net NPA         0.03%         2.7%         1.0%           Gross NPA (INR Crs.)         3.5         428.1         463.5           Net NPA (INR Crs.)         1.6         185.3         68.9           Leverage:         2         2.8           Debt : Equity (Incl. Securitised, Assigned & Managed Loans)         4.8         3.8         3.6           Capital Adequacy:         23.2%         33.5%         31.8%           Profitability:         23.2%         33.5%         31.8%           Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**         4.3%         -8.5%         -1.6%           ROE (Excl. MAT Credit)^**         28.5%         -39.2%         -8.2%           Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**         9.6%         -8.0%         -1.2%           ROE (Incl. MAT credit)^**         9.6%         -8.0%         -1.2%           ROE (Incl. MAT credit)^**         62.7%         -36.7%         -6.1%           EPS - Diluted (INR) (Not Annualized)         18.3         -17.0         -2.7	Cost to Income		45.7%	59.3%	51.8%	
Net NPA       0.03%       2.7%       1.0%         Gross NPA (INR Crs.)       3.5       428.1       463.5         Net NPA (INR Crs.)       1.6       185.3       68.9         Leverage:         Debt: Equity       3.3       2.9       2.8         Debt: Equity (Incl. Securitised, Assigned & Managed Loans)       4.8       3.8       3.6         Capital Adequacy:       23.2%       33.5%       31.8%         Profitability:         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**       4.3%       -8.5%       -1.6%         ROE (Excl. MAT Credit)^**       28.5%       -39.2%       -8.2%         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       62.7%       -36.7%       -6.1%         EPS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	Asset Quality – Non-AP:					
Gross NPA (INR Crs.)       3.5       428.1       463.5         Net NPA (INR Crs.)       1.6       185.3       68.9         Leverage:         Debt: Equity       3.3       2.9       2.8         Debt: Equity (Incl. Securitised, Assigned & Managed Loans)       4.8       3.8       3.6         Capital Adequacy:       23.2%       33.5%       31.8%         Profitability:         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**       4.3%       -8.5%       -1.6%         ROE (Excl. MAT Credit)^**       28.5%       -39.2%       -8.2%         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       62.7%       -36.7%       -6.1%         EPS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	Gross NPA		0.06%	6.0%	6.0%	
Net NPA (INR Crs.)       1.6       185.3       68.9         Leverage:       Debt : Equity       3.3       2.9       2.8         Debt : Equity (Incl. Securitised, Assigned & Managed Loans)       4.8       3.8       3.6         Capital Adequacy:       23.2%       33.5%       31.8%         Profitability:         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**       4.3%       -8.5%       -1.6%         ROE (Excl. MAT Credit)^**       28.5%       -39.2%       -8.2%         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       62.7%       -36.7%       -6.1%         EPS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	Net NPA		0.03%	2.7%	1.0%	
Leverage:         Debt : Equity       3.3       2.9       2.8         Debt : Equity (Incl. Securitised, Assigned & Managed Loans)       4.8       3.8       3.6         Capital Adequacy:       23.2%       33.5%       31.8%         Profitability:         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**       4.3%       -8.5%       -1.6%         ROE (Excl. MAT Credit)^**       28.5%       -39.2%       -8.2%         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       62.7%       -36.7%       -6.1%         EPS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	Gross NPA (INR Crs.)		3.5	428.1	463.5	
Debt : Equity       3.3       2.9       2.8         Debt : Equity (Incl. Securitised, Assigned & Managed Loans)       4.8       3.8       3.6         Capital Adequacy:       23.2%       33.5%       31.8%         Profitability:         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**       4.3%       -8.5%       -1.6%         ROE (Excl. MAT Credit)^**       28.5%       -39.2%       -8.2%         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       62.7%       -36.7%       -6.1%         EPS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	Net NPA (INR Crs.)		1.6	185.3	68.9	
Debt : Equity       3.3       2.9       2.8         Debt : Equity (Incl. Securitised, Assigned & Managed Loans)       4.8       3.8       3.6         Capital Adequacy:       23.2%       33.5%       31.8%         Profitability:         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**       4.3%       -8.5%       -1.6%         ROE (Excl. MAT Credit)^**       28.5%       -39.2%       -8.2%         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       62.7%       -36.7%       -6.1%         EPS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	Leverage:				İ	
Capital Adequacy:         23.2%         33.5%         31.8%           Profitability:           Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**         4.3%         -8.5%         -1.6%           ROE (Excl. MAT Credit)^**         28.5%         -39.2%         -8.2%           Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**         9.6%         -8.0%         -1.2%           ROE (Incl. MAT credit)^**         62.7%         -36.7%         -6.1%           EPS - Diluted (INR) (Not Annualized)         18.3         -17.0         -2.7	Debt : Equity		3.3	2.9	2.8	
Profitability:  Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**  ROE (Excl. MAT Credit)^**  Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**  ROE (Incl. MAT credit)^**  9.6%  -8.0%  -1.2%  ROE (Incl. MAT credit)^**  62.7%  -36.7%  -6.1%  EPS - Diluted (INR) (Not Annualized)	Debt : Equity (Incl. Securitised, Assigned & Managed Loans)		4.8	3.8	3.6	
Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^**       4.3%       -8.5%       -1.6%         ROE (Excl. MAT Credit)^**       28.5%       -39.2%       -8.2%         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       62.7%       -36.7%       -6.1%         EPS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	Capital Adequacy:		23.2%	33.5%	31.8%	
ROE (Excl. MAT Credit)^**       28.5%       -39.2%       -8.2%         Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**       9.6%       -8.0%       -1.2%         ROE (Incl. MAT credit)^**       62.7%       -36.7%       -6.1%         EPS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	Profitability:					
Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**  ROE (Incl. MAT credit)^**  62.7%  -36.7%  -6.1%  EPS - Diluted (INR) (Not Annualized)  18.3  -17.0  -2.7	Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Excl. MAT Credit)^*		4.3%	-8.5%	-1.6%	
ROE (Incl. MAT credit)^**       62.7%       -36.7%       -6.1%         EPS - Diluted (INR) (Not Annualized)       18.3       -17.0       -2.7	ROE (Excl. MAT Credit)^*		28.5%	-39.2%	-8.2%	
EPS - Diluted (INR) (Not Annualized) 18.3 -17.0 -2.7	Return on Avg. Assets (Incl. Securitised, Assigned & Managed Loans) (Incl. MAT Credit)^**		9.6%	-8.0%	-1.2%	
EPS - Diluted (INR) (Not Annualized) 18.3 -17.0 -2.7	ROE (Incl. MAT credit)^**		62.7%	-36.7%	-6.1%	
	EPS - Diluted (INR) (Not Annualized)		18.3	-17.0	-2.7	
	Book Value (INR)		127.5	177.3	175.3	

<sup>\*</sup>Portfolio Yield = (Int. income on portfolio loans + Excess interest spread on securitization and Asset Assignment + BC Fee ) /Avg. GLP # Tax calculated excluding MAT credit entitlement of Rs.32 Crs for Q1FY17, Rs. 16 Crs for Q4FY17 and Rs. 13 Crs for Q1FY18.

<sup>^</sup> Q1FY17 MAT credit entitlement comprises tax expenses of Rs. 32 Crs and Rs. 97 Crs unrecognised MAT credit as on 31st March, 2016 and Q4FY17,Q1FY18 MAT credit entitlement comprises tax expenses of Rs. 16 Crs and Rs. 13 Crs respectively.

<sup>\*\*</sup> Calculated based on Quarterly Average

## **GUIDANCE FOR FY18**

INR Crs.

	FY17	FY18
	Actual	Guidance
Incremental debt requirement	7,918	14,500
Non-AP Disbursement	14,667	19,500
Non-AP Gross Loan Portfolio	9,150	13,500
PBT	193	435
PAT (Incl. MAT Credit)	290*	435

<sup>\*</sup> Including Rs. 97 Crs of MAT credit as on 31st March, 2016.



### Lenders Mix (On B/S) Devoid Of Dependence Risk

On Balance Sheet*	Q1FY17	Q4FY17	Q1FY18
Bank of India	6%	7%	10%
Dena Bank	10%	5%	8%
State Bank Group	10%	9%	7%
SIDBI	8%	7%	7%
Kotak Mahindra Bank	3%	6%	6%
Yes Bank	12%	8%	6%
IDBI Bank	6%	7%	6%
ICICI Bank	5%	6%	6%
IDFC Bank	6%	5%	5%
Standard Chartered Bank	3%	4%	5%
RBL Bank	2%	4%	4%
Bank of Maharashtra	8%	5%	4%
HSBC Bank	3%	4%	4%
Union Bank of India	1%	4%	3%
Andhra Bank	2%	2%	3%
HDFC Bank	4%	3%	3%
Mudra	2%	3%	2%
Citi Bank	2%	2%	2%
Axis Bank	2%	2%	2%
South Indian Bank	2%	2%	1%
Barclays Bank PLC	1%	2%	1%
Bajaj Finance Limited	-	1%	1%
Others	3%	3%	4%
Total	4,640	6,017	5,907

#### **Diversified Source Mix**

	Q1FY17	% Mix	Q4FY17	% Mix	Q1FY18	% Mix
Term Loans	4,576	58%	5,939	64%	5,869	66%
CP	320	4%	707	8%	698	8%
NCD	400	5%	400	4%	250	3%
CC	64	1%	78	1%	38	0.40%
On B/S (A)	5,360	68%	7,124	77%	6,855	77%
Assignment	220	3%	628	7%	841	10%
Managed Loans	758	10%	692	7%	584	7%
Securitisation	1,527	19%	823	9%	550	6%
Off B/S (B)	2,505	32%	2,143	23%	1,975	23%
Total (A+B)	7,864	100%	9,268	100%	8,829	100%

#### Investor Mix (Off B/S) Broad-based

Securitised / Assigned	Q1FY17	Q1FY18
State Bank Group	-	55%
IDBI Bank	21%	16%
Yes Bank	25%	11%
HDFC Bank	19%	6%
Bank of India	13%	5%
Kotak Mahindra Bank	9%	3%
DCB Bank	-	2%
ICICI Bank	10%	1%
RBL Bank	2%	
Total	100%	100%

## **SUMMARY OF SECURITISED/ASSIGNMENT DEALS AS ON MAR'17**

INR Crs

BANK	Year	Pool Securitised/Assigned	Outstanding Pool (Mar'17)	0+ DPD (Mar'17)	30+ DPD (Mar'17)
HDFC BANK	FY16	224	19	7	6
ICICI BANK	FY16	341	33	9	7
YES BANK	FY16	603	57	10	7
KOTAK MAHNDRA BANK	FY16	200	69	13	9
IDBI	FY16	498	80	14	10
YES BANK	FY16	199	4	1	1
HDFC BANK	FY17	199	102	20	14
YES BANK	FY17	488	157	30	22
DCB	FY17	100	41	9	7
IDBI	FY17	204	191	1	-
BANK OF INDIA	FY16	481	30	5	3
BANK OF INDIA	FY17	258	121	4	3
STATE BANK OF INDIA	FY17	298	213	6	3
STATE BANK OF INDIA	FY17	183	171	1	-
	TOTAL	4,275	1,290	128	91

### **SUB 9% MARGINAL COST OF BORROWING**

#### **Funding Cost Analysis**

		Metric	FY14	FY15	FY16	FY17	Q1FY17	Q4FY17	Q1FY18
		on and off b/s loans (excluding processing fees)	12.2%	11.7%	10.1%	9.4%	9.9%	8.8%	8.9%
	Marginal Cost of Borrowings	on and off b/s loans (including processing fees)*	12.6%	11.9%	10.2%	9.4%	10.0%	8.9%	8.9%
		on b/s loans (excluding processing fees)	12.9%	12.3%	11.0%	9.8%	10.4%	9.2%	9.1%
		on b/s loans (including processing fees)*	13.6%	12.6%	11.1%	9.9%	10.5%	9.3%	9.2%
		on and off b/s loans (excluding processing fees)	12.7%	12.3%	11.4%	10.2%	10.3%	10.1%	9.8%
Daily Average	Wt. avg. cost of borrowing#	on and off b/s loans (including processing fees)	13.6%	13.0%	11.6%	10.4%	10.4%	10.2%	9.9%
		on b/s loans (excluding processing fees)	13.0%	12.8%	11.7%	10.7%	11.0%	10.4%	10.1%
		on b/s loans (including processing fees)	13.9%	13.5%	12.0%	10.9%	11.2%	10.6%	10.2%
		on and off b/s loans (excluding processing fees)	12.2%	11.6%	10.9%	10.0%	10.0%	9.7%	9.6%
Monthly	Wt. avg. cost of	on and off b/s loans (including processing fees)	13.0%	12.2%	11.1%	10.1%	10.1%	9.9%	9.7%
Average	borrowing#	on b/s loans (excluding processing fees and other charges)	12.8%	12.2%	11.4%	10.5%	10.6%	10.0%	9.9%
		on b/s loans (including processing fees)	13.7%	12.8%	11.6%	10.7%	10.8%	10.2%	10.0%
	Loan Processing Fees (INR Crs.)		17.3	16.9	11.6	10.4	1.7	3.1	2.2
	Drawdowns (I	NR Crs.)	3,503	5,020	7,317	6,900	1,096	2,576	1,384
	Financial Cos	t^	8.3%	8.3%	8.5%	7.3%	6.7%	7.4%	7.5%

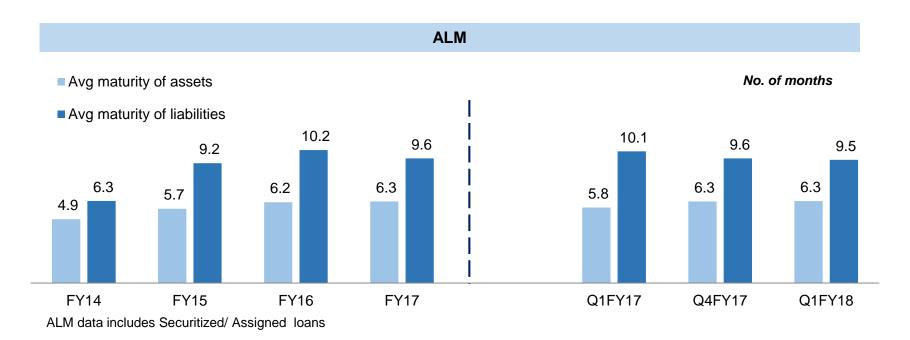
<sup>\*</sup> processing fees is amortized for marginal cost calculation.

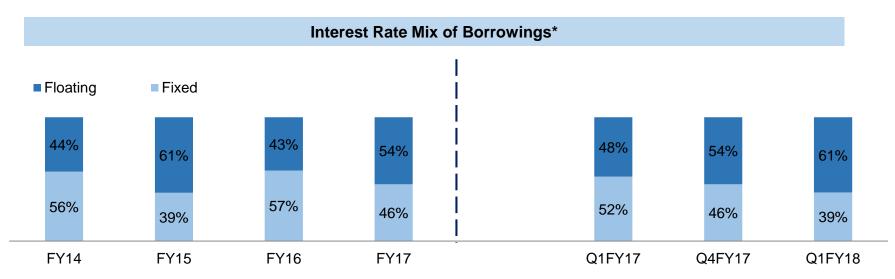
<sup>\*</sup> processing fees is amortized for marginal cost calculation.

^ Financial expenses to quarterly Avg. Gross Loan Portfolio.

# Excluding Managed Loans, Expenses towards loan processing fees are recognized upfront whereas loan processing fees received from borrowers are amortized over the period of contract.

#### POSITIVE ALM MISMATCH BENEFIT CONTINUES





<sup>\*</sup> Excludes managed loans

#### **EXTERNAL ASSESMENT**

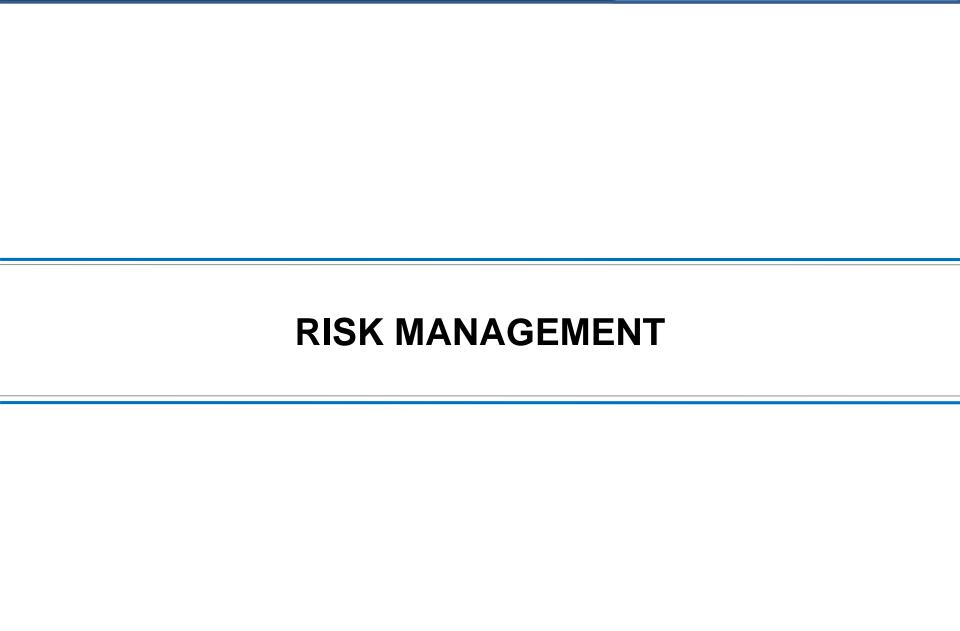
Rating Instrument	Rating/Grading	Rating Agency	Rating Amount Limits (Rs. Crs.)		
			Q4FY17	Q1FY18	
Code of Conduct Assessment	C1	ICRA Limited	N/A	N/A	
Corporate Governance Rating	CGR2	ICRA Limited	N/A	N/A	
Bank Loan Rating (Long-term facilities)	CARE A+	CARE Ratings	5 500	0.000	
Bank Loan Rating (Short-term facilities)	CARE A1+	CARE Ratings	5,500	6,000	
Long-term Debt (NCD)	CARE A+	CARE Ratings	400	400	
Short-term Debt (CP/NCD)	CARE A1+	CARE Ratings	200	200	
Long-term Debt	[ICRA] A+	ICRA Limited	750^	750^	
Short-term Debt	[ICRA] A1+	ICRA Limited	750/	750^	
	CARE AA (SO), CARE AAA (SO), ^^	CARE Ratings	1,979*	1,764*	
Securitisation Pool	ICRA AAA (SO), AA+(SO) , AA (SO)#	ICRA Limited	1,333*	1,333*	

<sup>^</sup>Subject to Long-term borrowings limit of Rs. 300 Crs

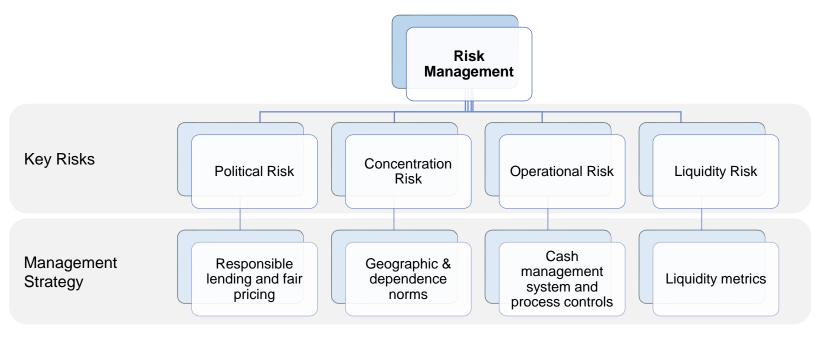
<sup>\*</sup>Amount aggregates to 5 transactions rated by CARE Ratings and 4 transactions rated by ICRA

<sup>#</sup> Two transactions are rated as AA(SO) and the remaining two transactions rated as AA+(SO) and AAA(SO) respectively

<sup>^</sup> Three transactions are rated as AA(SO) and the remaining two transactions are upgraded to AAA(SO).



#### **KEY RISKS AND MANAGEMENT STRATEGIES**



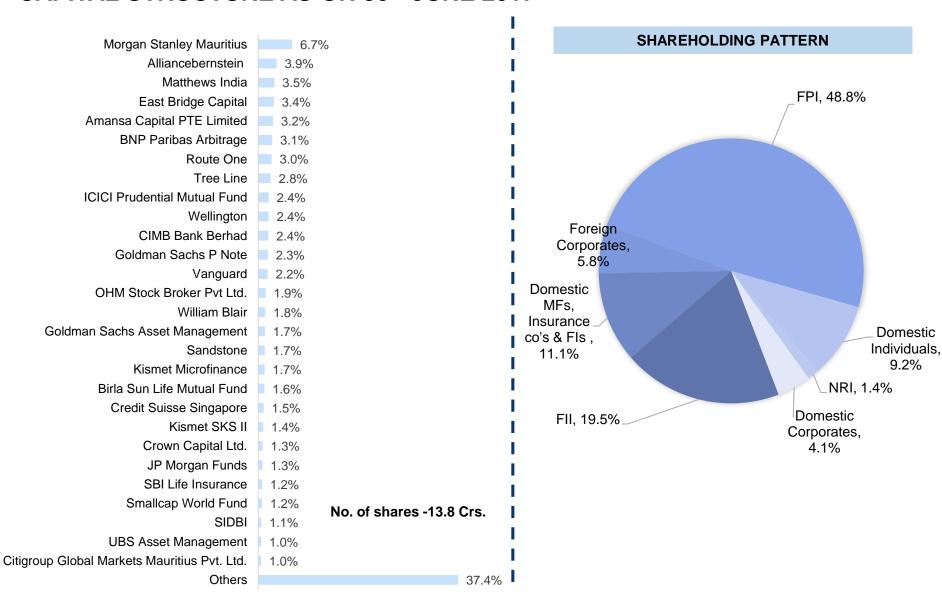
- Low cost lender
- Voluntary Cap on RoA from core lending
- Robust Customer grievance redressal (CGR) Mechanism with Ombudsman
- Calibrated Growth

- Geographic concentration norms
- Disbursement Related Caps
- Portfolio
   Outstanding
   Related Caps
- Borrowing dependence norms
- Cap on borrowing from any single credit grantor (15% of funding requirement)

- Integrated cash management system
- Product and process Design
- ISO Certified Internal audit
- Well defined metrics for
- Cash burn
- Optimal liquidity test
- Liquidity cap



#### CAPITAL STRUCTURE AS ON 30th JUNE 2017



Excludes no. of Outstanding ESOPs 0.4 Crs.

Note: The Investment under different accounts by a fund are clubbed under their respective names

### ADJUSTED PRICE TO BOOK COMPUTATION

INR

	Jun-17
Book value per share (A)	175
Present value of DTA per share (B)^	19
Book value per share – Including PV of DTA (A+B)	194
Adjusted Price to Book Ratio (times)	4.1

#### Note:

DTA as on June 30, 2017 is Rs. 291 Crs.

Discount rate assumed at 10% and applied over next 2 years' estimated profit.

BFIL Market Price as of July 25, 2017 – Rs. 793

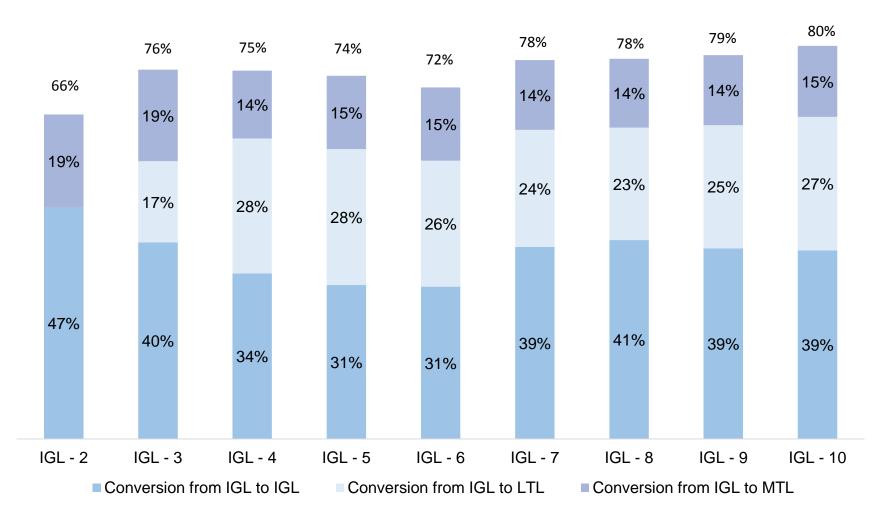
<sup>^</sup> Estimated Present Value of Deferred Tax Assets(DTA).

# ANNEXURES



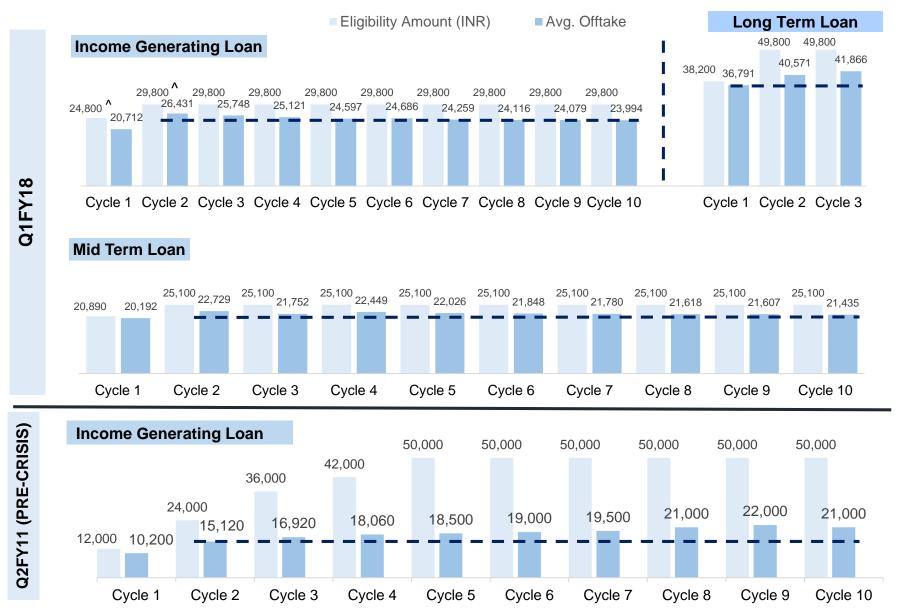
#### **GROUP UNDERWRITING AT WORK**

#### LOAN CONVERSION TO NEXT CYCLE



Active IGL loans disbursed during Oct'15 to Dec'15 have been considered as base and loans disbursed in subsequent cycles over the next 1.5 yrs i.e. till June'17 have been taken and cycle wise conversion has been arrived. Only the next first loan taken by customer is taken into consideration for conversion.

# JLG MODEL ENSURES EFFECTIVE CONTROL ON AVERAGE INDIVIDUAL EXPOSURE, IRRESPECTIVE OF ACTUAL LOAN ELIGIBILITY



<sup>^</sup> Note: Maximum Offtake eligibility for IGL (1 year Tenure): June-11 to Dec'15 - Rs. 15,000; Dec'15 - IGL 1 Rs.20,000, IGL 2 Rs.30,000 till Mar'17 and Post Mar'17 for - IGL 1 is Rs. 24,800 and IGL 2 is Rs. 29,800

### **CYCLE WISE NON-AP LOAN BORROWERS**

Cycle Wise	Q4FY16	Q1FY17	Q2FY17	Q3FY17	Q4FY17	Q1FY18
IGL 1	42%	44%	45%	43%	38%	33%
IGL 2	14%	15%	15%	15%	19%	21%
IGL 3	5%	6%	6%	6%	6%	7%
IGL 4	1%	1%	1%	1%	2%	2%
IGL 5	1%	1%	1%	0.5%	1%	1%
IGL 6	3%	2%	2%	1%	1%	1%
IGL 7	2%	2%	2%	1%	1%	1%
IGL 8	1%	1%	1%	1%	1%	1%
IGL 9	0.3%	0.2%	0.3%	0.3%	0%	0.4%
Total IGL Borrowers	69%	71%	72%	70%	68%	68%
LTL 1	22%	22%	20%	20%	20%	19%
LTL 2	0.2%	0.4%	0.7%	1%	2%	3%
Total LTL Borrowers	22%	22%	21%	21%	22%	21%
MTL 1	5%	4%	4%	6%	6%	7%
MTL 2	2%	2%	2%	2%	2%	2%
MTL 3	1%	0.4%	0.4%	0.6%	0.7%	1%
MTL 4	0%	0.2%	0.2%	0.3%	0.4%	0.5%
MTL 5	0.2%	0.1%	0.1%	0.2%	0.2%	0.3%
MTL 6	0.1%	0.1%	0.1%	0.1%	0.1%	0.2%
Total MTL Borrowers	8%	7%	7%	9%	10%	11%
Cross Sell	0.3%	0.3%	0.2%	0.3%	0.2%	0.2%
Total IGL + LTL + MTL + Cross Sell	100%	100%	100%	100%	100%	100%

#### Note:

- Customers having IGL & MTL loans, have been grouped under respective IGL loan cycle
- Customers having LTL & MTL loans, have been grouped under respective LTL loan cycle
- MTL clients represents borrowers with only MTL loans
- Cross-sell clients represents borrowers with only cross-sell loans

## **DIFFERENCES IN LENDING MODEL BETWEEN SHG & JLG**

	SHG	JLG (BFIL)
Model	Savings led (Members collectively save money for 6 months to avail credit)	Credit led (No savings required, members have an access to the finance as per the requirement)
Borrowers Segment	Women/Men	Women
Lending Methodology	Group (Size 10-20 members)	Group (5 members)
Loan Processing time	4 Months	1 week
Repayment frequency	Monthly	Weekly
Credit Decision	Group leader decides the quantum of loan for the member	Entire group and the center decides the quantum of loan
Credit Bureaus Reporting	Not much information available (RBI mandated the SHGs to share data from July 2016)	Weekly sharing of the data with CICs

#### **SHG** Concentration:

Top 5 States	% Mix in Portfolio (Mar-17)	Portfolio O/S (Mar-17) INR Crs.
Andhra Pradesh	28%	17,406
Telangana	20%	12,053
Karnataka	13%	8,149
Tamil Nadu	10%	6,047
West Bengal	8%	4,842
Others	21%	13,084
Total	100%	61,581

Source: NABARD

#### **PRODUCT OFFERINGS**

	IGL	MTL	LTL	Other product offerings^^
Loan portfolio (INR Crs) / (% Mix)	4,223 (44%)	3,457 (36%)	1,881 (20%)	70 (0.7%)#
Ticket size range	INR 7,050 to INR 29,800	INR 7,500 to INR 25,100^	INR 30,900 to INR 49,800	INR 315 to INR 5,450
Avg. Ticket Size (INR) For Q1FY18	23,979	21,368	38,227	1,978
Eligibility*	<ul> <li>Completion of CGT / GRT</li> <li>Age limit 18 years to 58 years</li> <li>Maximum limit of INR. 24,800 for IGL 1</li> </ul>	<ul> <li>With IGL - Between 19th to 44th week</li> <li>With LTL - Between 19th to 94th week</li> <li>Maximum limit of INR. 20,890 for MTL1</li> </ul>	<ul> <li>Minimum Two IGL Loan cycle completed</li> <li>Maximum limit of INR. 38,200 for LTL 1</li> </ul>	<ul> <li>With IGL – Between 4th to 44th week</li> <li>With LTL – Between 4th to 94th week</li> <li>With MTL – Between 4th to 71st week</li> </ul>
Tenure	50 weeks	75 weeks^	104 weeks	25 weeks
Annual effective interest rate	(\)	19.75% w.e.f 7 <sup>th</sup> Dec'15 for new loar	ns)	<b>1</b> 9.60% - 19.70%
Processing fee (Incl. Service Tax)	(Incl. 1.18%			<b>0.7%</b> -1.18%
* Eligibility criteria over a	nd above the criteria prescri	bed by the RBI		ı

<sup>^</sup>Loans for Mobile Phones, Solar lamps, Sewing Machines, Bicycle, Bio-Mass Stove, Water-purifier(Excluding Two wheeler loans pilot).

<sup>\*</sup> Portfolio Including Two wheeler loans pilot of Rs.0.63 Crs.

<sup>^</sup>w.e.f Aug, 2016 Tenure has been changed from 50 weeks to 75 weeks and ticket sizes are changed.

# PRODUCT WISE - DISBURSEMENT, PORTFOLIO OUTSTANDING AND TICKET SIZE

		IGL	LTL	MTL	Others*	Total
	No. of Loans Disbursed in '000	1,077	114	641	417	2,249
	% Mix	48%	5%	29%	19%	100%
	Amount of Loan Disbursed (In Crs.)	2,297	421	942	108	3,769
Q1FY17	% Mix	61%	11%	25%	3%	100%
	Portfolio Outstanding (In Crs.)	4,340	2,270	1,740	113	8,463
	% Mix	51%	27%	21%	1%	100%
	Avg. Ticket Size INR	21,336	37,028	14,698	2,586	16,758
	No. of Loans Disbursed in '000	824	103	742	89	1,758
	% Mix	47%	6%	42%	5%	100%
	Amount of Loan Disbursed (In Crs.)	1,930	397	1,556	19	3,902
Q4FY17	% Mix	49%	10%	40%	0.5%	100%
	Portfolio Outstanding (In Crs.)	4,059	1,945	3,113	32	9,150
	% Mix	44%	21%	34%	0.4%	100%
	Avg. Ticket Size INR	23,416	38,491	20,976	2,147	22,194
	No. of Loans Disbursed in '000	857	108	557	371	1,894
	% Mix	45%	6%	29%	20%	100%
	Amount of Loan Disbursed (In Crs.)	2,056	414	1,191	74	3,734
Q1FY18	% Mix	55%	11%	32%	2%	100%
	Portfolio Outstanding (In Crs.)	4,223	1,881	3,457	70	9,631
	% Mix	44%	20%	36%	1%	100%
	Avg. Ticket Size INR	23,979	38,227	21,368	1,983	19,717

<sup>\*</sup>Cross sell products

#### LEVERAGING THE DISTRIBUTION STRENGTH

						_						
	FY15	FY16	FY17	Q1FY17	Q4FY17	Ę			Q1F	Y18		
	Total	Total	Total	Total	Total		Mobile phone	Solar lamp	Sewing Machine	Cycle	Others^	Total
No. of Units Facilitated (in Lacs)	8.4	15.6	11.6	4.2	0.9		0.7	3.0	-	-	-	3.7
Gross Fees (after service tax) INR Crs.	28.3	49.7	42.7	14.8	3.3	į	2.2	10.4	0.1	-	-	12.8
Less: Incentives INR Crs.	4.6	13.8	9.6	3.6	-	İ	0.2	1.0	-	-	-	1.3
Net Fees INR Crs.*	23.7	28.3	26.0	8.8	2.6		1.6	7.4	0.1	-	-	9.1
Loan Portfolio INR Crs.	58.3	101.9	32.4	112.8	32.4		19.0	47.3	2.8	0.2	0.7	70.0
Net Fee Income as % of PAT**	12.6%	9.3%	13.5%	6.3%	-1.0%		-4.2%	-20.0%	-0.2%	-	-	-24.5%
Loan Portfolio Mix	1.4%	1.3%	0.4%	1.3%	0.4%		0.2%	0.5%	-	-	-	0.7%

<sup>\*</sup>Net fee post the incentive payout and sans transfer pricing of other operating cost and Post MAT adjustment ^Loans for Bio-Mass Stove, Water-purifier etc.

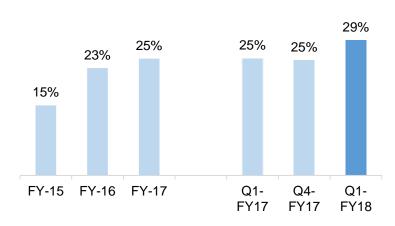
\*\* Profit for the period except Q1FY17- Profit for the period before MAT credit entitlement of Rs.97 Crs as on 31st March,2016,

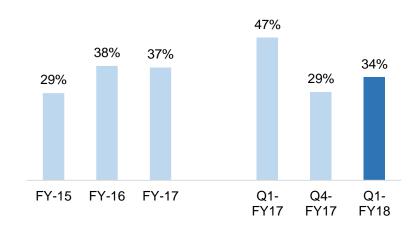
Per	Penetration Based On Total No. Of Loans						Freque	ency of	Loans	Based (	On Curre	nt Membe	er Base
	FY14	FY15	FY16	FY17	Q1FY18	Cumulative past 4.25 years	Frequency of Loans (for the	FY14	FY15	FY16	FY17	Q1FY18	Cumulative past 4.25 years
Solar Lamp	1.1%	5.8%	7.9%	9.1%	7.9%	31.3%	period)						you.o
Mobile Phone	1.8%	6.6%	10.6%	5.8%	2.4%	26.7%	#1	2.6%	8.8%	15.9%	15.6%	5.3%	28.7%
Sewing Machine	-	0.2%	1.9%	1.1%	0.4%	3.3%	#2	0.1%	0.8%	2.2%	0.8%	0.1%	7.3%
Bicycle	-	-	1.6%	1.0%	0.2%	2.7%	#3	-	0.01%	0.2%	0.02%	-	2.3%
Bio-mass stove	-	0.2%	0.7%	0.1%	-	1.0%	#4	_	-	0.02%	_	_	0.7%
Water Purifier	-		0.5%	0.1%	-	0.6%							0.1 78
Others	-	-	-	-	-	-	#5	-	-	-	-	-	0.2%
Total	2.9%	12.8%	23.1%	17.2%	10.9%	65.6%	Total	2.7%	9.6%	18.3%	16.4%	5.4%	39.3%

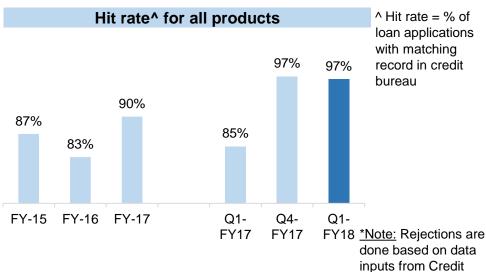
#### CREDIT BUREAU DATA

#### **Rejection rate for All Products**

#### **Rejection rate for Long Term loans**







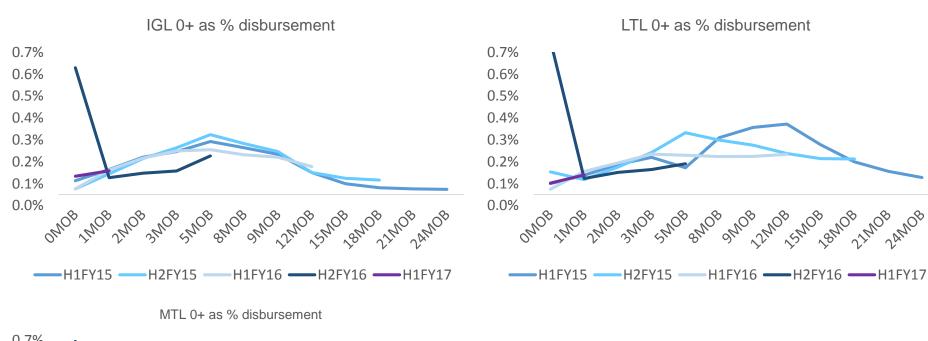
Rejection Reasons – Q1FY18 % Mix									
Reasons	All Products	LTL							
Loans from=>2MFIs	48%	46%							
=>2MFIs and Outstanding Balance >60K	13%	15%							
=>2MFIs and Default History	12%	10%							
Default History	10%	8%							
Outstanding Balance>60K	8%	13%							
Eligibility< Min Ticket Size	4%	6%							
=>2MFIs,Outstanding Balance>60K and Default History	3%	2%							
Default History and Outstanding Balance >60K	0.40%	0.30%							
Total	100%	100%							

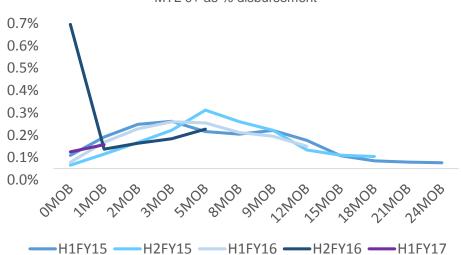
#### **Major Initiatives Impacting Credit Bureau Decision:**

- 99.3% of credit enquiry with Aadhaar as primary KYC (June'17).
- Internal CAP of Rs. 60,000 for total indebtness of the borrower for JLG loans, including loans from other MFIs.

bureau

### STATIC POOL ANALYSIS OF IGL,LTL AND MTL





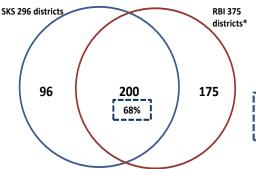
Note: The above data is Calculated as % disbursements for that particular period MOB: Months on Books

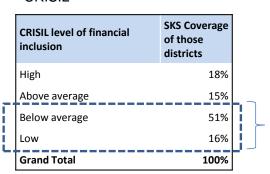
#### BFIL FINANCIAL INCLUSION COVERAGE...

#### Strong reach in under-banked areas

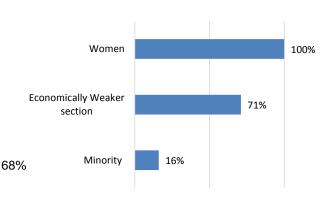
68% of BFIL branches are in RBI
under-banked district list

BFIL covers 68% of below average & low financial districts identified by
CRISIL





#### Weaker & Minority section coverage



#### .... IS SUPPORTED BY ROBUST CUSTOMER CENTRIC PRACTISES

#### **Doorstep Service**



Doorstep delivery (i.e. at Center meetings)

#### **Financial literacy**



2 day process consisting of hour-long sessions designed to educate clients on BFIL processes and credit discipline.

#### **Dedicated customer service**

Toll free Number
1800 300 10000
Call Timings:
Morning 7:30 AM to Evening 3:30 PM
(Monday to Friday)
You can call this number from any number FREE of cost.

Toll-free helpline number with seven different vernacular languages

<sup>\*</sup> Source: RBI under-banked districts data

<sup>[1]</sup> Source: CRISIL Inclusix: An index to measure India's progress on Financial Inclusion, June 2013

#### WHAT ARE CLIENTS DOING POST THE ANDHRA PRADESH MFI CRISIS?

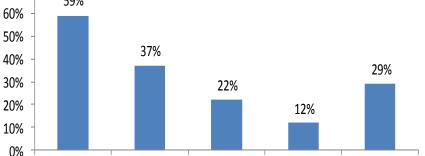
#### **Sources of Credit (in the absence of MFI Loans)**

70%

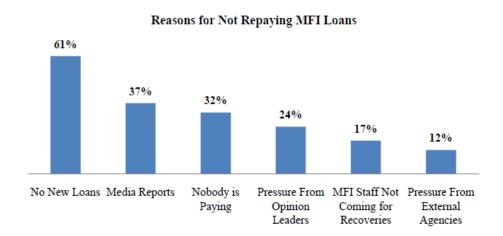
Money Lender

SHG

# 59%



#### Reasons for not repaying MFI loans



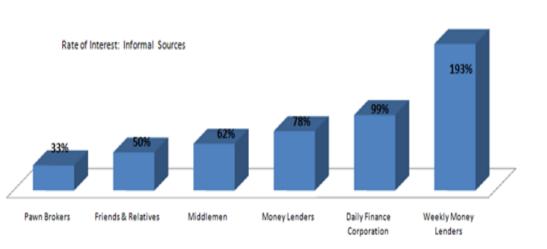
Interest rates charged by informal sources (in the absence of MFIs)

Pawn Broker

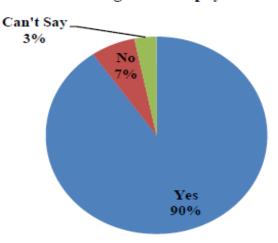
Bank

DFC

#### Willingness to repay



#### Willingness to Repay



#### Data relates to Andhra Pradesh & Telangana

Source: "What are Clients doing post the Andhra Pradesh MFI Crisis?", MicroSave, 2011

# **ANNEXURES - FINANCIALS**

### **CASH AND CASH EQUIVALENT BALANCES**

INR Crs.

	FY16	Q1FY17	Q2FY17	Q3FY17	Q4FY17	Q1FY18
Interest Yielding^	530	568	464	1,150	1,606	1,532
Non Interest Yielding^^	205	240	280	278	335	406
Total	735	808	744	1,428	1,941	1,938

^fixed deposits, excluding margin money deposits.

**Note: Daily Average figures** 

Mincludes current account and cash balances

# **ANNEXURES - TECHNOLOGY**

### TECH ADVANCEMENTS DRIVEN BY INDUSTRY LEADING PARTNERSHIPS

<u>Initiatives</u>	Technology Partn	er Solution	<u>Benefits</u>
New Lending Management Software	In-House Team	SKS SMART	<ul> <li>A robust framework that encompasses workflow/reporting and analytic engines</li> <li>Works in online/offline mode to mitigate connectivity challenges.</li> </ul>
TABLETS' - Hand held device for field staff	IBM	Enterprise Mobility	<ul> <li>Enhances Productivity of SMs- Reduced time spent at both center meeting and back office</li> <li>Paper less transaction - Pre-printed loan application form.</li> </ul>
ERP Implementation	Microsoft	ERP	<ul> <li>ERP - Automation of financial accounting/ investment management, procurement and payment process.</li> </ul>
Migrated from on- premises email system to hosted exchange	Microsoft	Office 365	<ul> <li>Enhanced email security, 99.99% uptime, On mobile office 365 access.</li> <li>Additional products such as One-Drive, Enterprise Skype etc. for easy access of data and better communication.</li> </ul>
Data Centre- Migration to Cloud	CtrlS	Data Centre Hosting	<ul> <li>On-demand capacity scale-up.</li> <li>Business Continuity Plan.</li> </ul>
Network protection	Barracuda	Enterprise Web and Network Security	<ul> <li>Improved performance and reliability of network infrastructure and applications.</li> </ul>

# **ANNEXURES – HR**

# ATTRITION RATE AT SANGAM MANAGER LEVEL IS LARGELY CONTRIBUTED BY NEW JOINEES. EXCLUDING NEW JOINEES, THE AVG. VINTAGE IS 3.4 YEARS

Sangam Manager Attrition %

26% (Annualised) for Q1FY18

Who?

 Sangam managers who earn lesser average monthly performance incentive i.e. ~Rs. 3,600 vis-à-vis ~Rs. 7,000 for other Sangam Managers.

When?

~56% of staff who leave the job, decides to leave within 6 Months from joining date.

Why?

- Work conditions such as :
  - Average distance travelled per day is ~30 kms.
  - Work location is different from home location
  - Branch Reporting time at 6:30 AM

Retention Strategy

- 2<sup>nd</sup> Best paying job (~Rs.15,000 pm) in the local milieu (1<sup>st</sup> – Govt. Job)
- High growth career path No lateral recruitments till 4 levels above loan officer.

Vintage of SMs ExitedFY17	%Mix
< 6 Months	56%
6 Months - 1 Yr.	20%
1 -2 Yrs.	14%
2- 3 Yrs.	3%
> 3 Yrs.	7%

Member Services	Avg. Vintage (Yrs.) As on June-17
Senior Management	8.3
Middle Management	8.7
Branch Management*	7.4
Sangam Managers	2.6 (3.4^)

^ Avg Vintage of Sangam Managers (Excl. who joined in last one year) i.e. 69% of Sangam Managers is 3.4 Yrs.

<sup>\*</sup> Includes Promoted Sangam Mangers

# **ANNEXURES - COMPLIANCE**

# **COMPLIANCE WITH RBI NBFC-MFI REGULATORY FRAMEWORK (1/2)**

	RBI norms for NBFC-MFIs	BFIL compliance
NBFC-MFIs	<ul> <li>Qualifying assets to constitute not less than 85% of its total assets (excluding cash and bank balances)</li> <li>At least 50% of loans for income generation activities</li> </ul>	<ul><li>Qualifying assets - 95%</li><li>Income generation loans 99%</li></ul>
Pricing Guidelines		
Income of Borrower's Family	<ul><li>Rural : &lt;=Rs.100,000</li><li>Non-Rural : &lt;=Rs. 1,60,000</li></ul>	✓
Ticket Size	<ul> <li>&lt;= 60,000 - 1<sup>st</sup> cycle</li> <li>&lt;= Rs.100,000 - Subsequent cycle</li> </ul>	✓
Indebtedness	<= Rs. 100,000	<= Rs. 60,000
Tenure	■ If loan amt. > Rs.30,000, then >= 24 months	$\checkmark$
Collateral	■ Without collateral	✓
Repayment Model	<ul><li>Weekly, Fortnightly and Monthly</li></ul>	✓

# **COMPLIANCE WITH RBI NBFC-MFI REGULATORY FRAMEWORK (2/2)**

	RBI norms for NBFC-MFIs	BFIL compliance
Pricing Guidelines		
Interest Rate^	<ul> <li>A. Margin cap – 10% above cost of borrowings</li> <li>B. Avg. base rate of top 5 commercial banks X 2.75</li> <li>Lower of the A and B.</li> </ul>	Margin: 7.5% for Q1FY18  Interest rate 19.75% w.e.f 7th December'15 for new loans
Processing Fees	<= 1% of loan amt.	✓
Insurance Premium	<ul> <li>Actual cost of insurance can be recovered from borrower and spouse</li> <li>Administrative charges can be recovered as per IRDA guidelines</li> </ul>	<b>√</b>
Penalty	No penalty for delayed payment	<b>✓</b>
Security Deposit	No security deposit/ margin to be taken	BFIL has never taken security deposit/ margin

<sup>^</sup> W.E.F April 1, 2017 - Quarterly Margin Cap will be followed- Average interest rate on loans sanctioned during a quarter shouldn't exceed the Avg borrowing cost during the preceding quarter plus margin cap.

# BFIL LOAN PORTFOLIO QUALIFIES FOR OVERALL PSL TARGET OF 40% AND ALL SUB-TARGETS UNDER NEW PSL NORMS

		RBI			BFIL		
S.no.	Sector	Category	Target for Banks %	Qualifying Portfolio of BFIL %	Explanation		
	Agriculture	Target	18%				
1	- Direct Agriculture*	Sub-target	~13.5%*	49%	Livestock Agri 9 Allied		
I	- Direct Small &	Sub target	7% (Mar'16)	49%	Livestock, Agri & Allied		
	Marginal farmers*	Sub-target	8% (Mar'17)				
					100% Loans are to women beneficiaries (with less than Rs.1 lac).		
2	Weaker	Target	10%	100%	Further, Minority communities constitute 17% and economically weaker sections 72% of loan portfolio.		
2	Mioro ontorpriose	Torgot	7% (Mar'16)	4009/	Loans to MFIs for on-lending to		
3	Micro-enterprises	Target	7.5% (Mar'17)	100%	microenterprises.		

#### Note:

<sup>\*</sup> Banks are also directed to ensure overall direct lending to non-corporate farmers, which should not fall below the system wide average of last three years achievement, which is notified as 11.70% as per RBI notification dated 1<sup>st</sup> September 2016. They should also continue to maintain all efforts to reach the level of 13.5% direct lending to beneficiaries..

Refer Slide no. 51 for details on purpose wise loan portfolio outstanding.

# **ANNEXURES – INTERNAL AUDIT**

#### INTERNAL AUDIT PLAYS A CRITICAL ROLE IN ASSESSING PROCESS CONTROLS

#### Strength

- 214 strong headcount
- ISO 9001:2008 certified process
- · All branches are inspected monthly based on a 4 tier grading system
- Top 25 disbursement branches are audited twice in a month
- · Grading linked to incentives/appraisals of field staff
- · Head Office audit by KPMG

#### Scope

- Branches 1,408
- Branches per Internal Audit staff 7
- Regional Offices 28

			Scope of Audit								
Audit area	Frequency	Client Acqui sition	Center Meeting Proces s	Document verification (KYC, Loan utilization check etc.)	Monitoring process by supervisor s	Adheren ce to Process / Policies	Statutory Requirement s (Credit bureau, Fair practices etc.)	Client Visits *	High Risk items (Fraud s etc.)	Fixed Assets verific ation^	
IGL Branches	Monthly	√	$\sqrt{}$	$\checkmark$	$\sqrt{}$	$\checkmark$	$\sqrt{}$	$\sqrt{}$	$\sqrt{}$	<b>√</b>	
Regional Offices	Once in a quarter, distributed monthly	-	-	-	-	V	$\checkmark$	-	V	V	
Head office	Quarterly	-	-	-	-	$\sqrt{}$	$\sqrt{}$	-	-	$\sqrt{}$	

#### Note:

<sup>\*</sup> Approximately 30% of the clients are covered by Internal Audit in an year during the branch audits. Clients visited on a sample basis to check for Loan confirmations, Loan utilization (LUC), arrears and awareness on Client Protection Principles (CPP)

<sup>^</sup> Fixed Assets are verified on Annual basis



# **THANK YOU**