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May 14, 2022

Listing Department, BSE Ltd., Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai-400 001 Scrip Code: 532633 Listing Department, National Stock Exchange of India Limited, "Exchange Plaza", Bandra-Kurla Complex, Bandra (East), Mumbai-400 051 Symbol: ALLSEC

#### Sub: Submission of Press Release and Investor's Presentation

Dear Sir/Madam,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, kindly find enclosed following documents:

- 1. Press Release dated May 14, 2022.
- 2. Investor's Presentation on the financial performance of the Company.

Request you to take the same on record.

Thank you,

Yours faithfully,

For Allsec Technologies Limited

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Raghunath P Chief Financial Officer



#### ALLSEC TECHNOLOGIES LTD.

**Regd. Office :** 46-C, Velachery Main Road, Velachery, Chennai - 600 042 Tel : +91.44.4299 7070 web : www.allsectech.com Corporate Identity Number : L72300TN1998PLC041033, Email : contactus@allsectech.com



BSE: 532633 I NSE: ALLSEC I ISIN: INE835G01018 I CIN: L72300TN1998PLC041033 I WWW.ALLSECTECH.COM Strong Finish to the year, PAT up 33% QoQ

Chennai, India – 14<sup>th</sup> May 2022: Allsec Technologies, a global leader in outsourcing solutions announced its financial results for the Fourth quarter (Q4 FY22) and Year (FY22) ended 31st March 2022.

Highlights include:

- Revenue increased 3% over Q3 FY22 at ₹85.4cr
- EBITDA increased 7% over Q3 FY22 at ₹23.5cr;
- PBT increased 10% over Q3 FY22 at ₹18.2cr
- PAT increased 33% over Q3 FY22 at ₹17.8cr

## Key financial highlights

Particulars	Q4FY22	Q3FY22	QoQ	Q4FY21	YoY (%)	FY22	FY21	YoY (%)
Revenue	8,537	8,322	3%	7,348	16%	31,720	27,669	15%
EBITDA	2,357	2,201	17%	2,092	13%	8,023	6,590	22%
EBITDA Margin %	27.6%	26.4%	116 bps	28.5%	(88 bps)	25.3%	23.8%	148 bps
РВТ	1,819	1,648	10%	1,502	21%	6,115	4,371	40%
PAT	1,750	1,316	33%	1,378	27%	3,564	3,512	1%
PAT Margin %	20.5%	15.8%	469 bps	18.8%	175 bps	11.2%	12.7%	(146 bps)
Diluted EPS ( in <b>₹)</b>	11.48	8.63	33%	9.04	27%	23.39	23.05	1%



## **Business Update**

#### > Human Resources Operations (HRO):

- Revenue higher by 11% QoQ at ₹31.6 Cr
- Domestic business revenues excluding Statutory Compliance higher by 15% QoQ at ₹18.1 Cr
- International business revenue higher by 3% QoQ at ₹6.6 Cr
- Statutory Compliance business revenue higher by 9% QoQ at ₹6.9 Cr
- 43 new customers were added during the quarter with ACV of ₹2.8 Cr
- Payslips processed grew 2% QoQ and 25% YoY to ~32.3 lakhs in Q4FY22
- Recognised as one of "Top 10 HR Technology Solutions Provider" by "CIOReview" India Magazine

#### > Digital Business Services (DBS):

- Revenue marginally lower by 2% QoQ at ₹53.7 Cr. YoY up 14%
- International business revenue higher by 2% QoQ, at ₹38.0 Cr,
- Domestic business revenue lower by 11% QoQ, at ₹15.7 Cr
- Headcount stood at 3,475 employees

Commenting on the performance, Mr. Ashish Johri, CEO said "Allsec has ended the year with strong growth momentum in both its business verticals. With the headwinds of COVID behind us, we believe that the Company is poised to reap the benefits of investments made in sales and technology in the coming years"



# About Allsec Technologies Limited:

Allsec Technologies Limited (BSE: 532633, NSE: <u>ALLSEC</u>), headquartered in Chennai has been a pioneer in the HRO and International DBS spaces, and is today the leading Payroll Services Provider in India. Founded in 1998, Allsec is today a global brand, offering high-end business process solutions across key industry verticals in 40 countries. With ~ 4,500 employees across India, Philippines and the US, Allsec processes more than 1 million pay slips each month for over 400 clients around the world. Allsec's leading *SmartHR* and *SmartPay* platforms are designed to address the complex challenges in today's HR environment, integrating the latest in technology including Robotic Process Automation (RPA), Smart Analytics, Chatbots and Mobility for enhanced employee engagement.

For further details on Allsec Technologies Limited, please visit http://www.allsectech.com.

For more information, please contact:

#### **Investor / Analyst contact:**

#### **Raghunath Parthasarathy**

#### Chief Financial Officer

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Disclaimer: This document contains statements that constitute forward-looking statements. These statements include descriptions regarding the intent, belief or current expectations of the Company or its directors and officers with respect to the results of operations and financial condition of the Company. These statements can be recognized by the use of words such as "expects", "plans", 'will", "estimates", "projects", or other words of similar meaning. Such forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and actual results may differ materially from those in such forward-looking statements as a result of various factors and assumptions, which the Company believes to be reasonable in light of its operating experience in recent years. The risks and uncertainties relating to these statements include, but not limited to, risks and uncertainties, regarding fluctuations in earnings, our ability to manage growth, competition, our ability to manage our international operations, government policies, regulations, etc. The Company does not undertake any obligation to revise or update any forward looking statement that may be made from time to time by or on behalf of the Company including to reflect actual results, changes in assumptions or changes in factors affecting these statements.



# Building lasting relationships

Earnings Update

Q4 FY 22 and FY22



# Safe Harbor



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**Company Overview** 

Q4 FY22 Key Business Highlights

**Financial Performance (Q4 and FY22)** 

**Business segments update** 

Annexures



# **Company Overview**

# **Global leader in outsourcing solutions**



Corporate **HRO** DBS Quess Corp subsidiary, **1M+** payslips processed per Service Delivery bundled backed by Fairfax Holdings with **Digital** month (Canada) **Transformations** 400+ Client engagements 20+ years of Global BPO ဝဝင ~3500 driven and dedicated globally including Fortune service Excellence employee workforce 100 companies 330,000+ monthly employee **2 Decades** in Delivering Listed at the NSE & BSE **Global Business Solutions** self service portal log-ins (NSE: ALLSEC) <u>al</u>Dr

HRO - Market Leader in HRO Services | DBS - Leading Global BPM Player

# **Global Delivery capabilities**

- Global Footprint with proximity to Servicing Markets
- ~4500 employee workforce
- Multi-Industry, Multinational & Multi-Demographic coverage
- **5 Inter-Connected** Service Delivery Centers with site-to-site BCP, with ability to leverage Quess Corp group facilities at other major hubs in India for ramp ups
- Multi-Lingual hub offering **12+ International Languages** using native speakers



## ALLSEC TECHNOLOGIES BUILDING LASTING RELATIONSHIPS

Marathi

Punjabi

Gujarati

Bengali

Odia

# Chennai (HQ), Bangalore, Noida, INDIA

- Hindi
- English
- Tamil
- Telugu
- Kannada
- Malayalam





## Manila, PHILIPPINES

Mandarin

Japanese

German

Turkish

Spanish

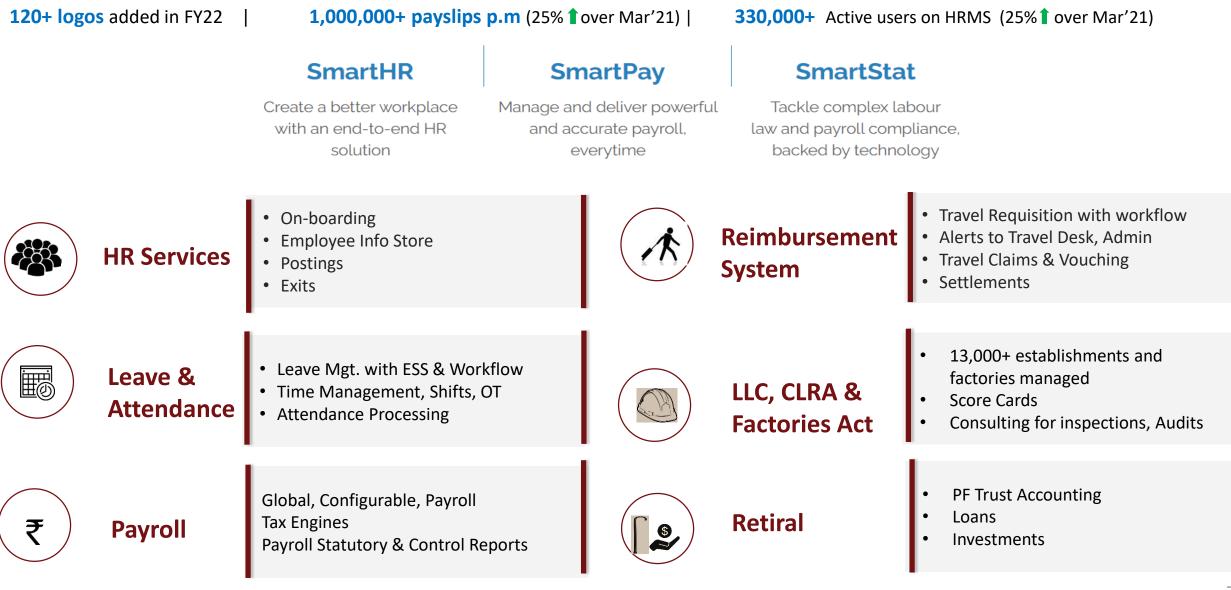
- Arabic
- Portuguese
  - Malay
  - Bahasa-Indonesia
  - Italian
  - Polish
- French English



Dallas, Texas USA







# **DBS: Cutting edge Digital Business Services offerings**



	14 logos, ACV ~ ₹ 40 cr added in FY22	HC ~3500
	Customer Experience Management	<ul> <li>Omni-channel, Chatbots &amp; RPA</li> <li>Customer &amp; Tech Support</li> <li>Customer Acquisition</li> </ul>
	Credit Risk Management	<ul> <li>Debt Collections</li> <li>Fraud Detection &amp; Risk Management</li> </ul>
(e) (e) (e) (e) (e) (e) (e) (e) (e) (e)	Transaction Processing	<ul> <li>Accounts Receivable</li> <li>Accounts Payable</li> <li>Account Research</li> <li>Mortgage Services</li> </ul>
	Compliance	<ul> <li>Anti-Money Laundering Investigations</li> <li>KYC / Customer Onboarding</li> <li>Legal Transcription</li> <li>Compliance Monitoring</li> </ul>
	Insurance	• Insurance BPaaS



# **Q4FY22 Key Business Highlights**

# Q4FY22 Highlights

Financial

## Balance Sheet:

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- Cash and short term investments increased by ₹5.6cr from Dec 2021 to ₹128.3cr
- **OCF** at **₹11.5cr** in Q4 FY22
- Receivables DSO up at 60 days as compared to 48 in Q3 FY22 largely due to higher revenue in March 2022 due to year end activities in HRO
- P&L statement:
- Revenue was at ₹85.4cr an increase of 3% QoQ with HRO increasing by 11%
- EBITDA was at ₹23.6cr, an increase of 7% QoQ and increase of 13% over Q4 FY21
- EBITDA margin % improved 116 bps to **27.6%** driven by growth in HRO revenue
- PBT was at ₹18.2cr, an increase of 10% QoQ and increase of 21% YoY.
- During the quarter ended 31 March 2022, the Company has opted to avail deduction under Section 80M of Income Tax Act, 1961 in respect of dividend income of Rs. 9,252 lakhs received from its wholly owned subsidiary, Allsectech Manila Inc., Philippines in Q1FY22. This has resulted in a reversal of ₹1.98cr to Tax expense in Q4FY22.



## HRO:

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- Added net **~60,000** payslips during Q4 FY22 representing 2% growth over Q3 FY22 and 25% growth over Q4 FY21
- Network of payroll partners established in APAC & Europe
- Smartpay (SP4) product modernization proceeding as per plan and we aim to onboard customers in FY23
- Added 43 new customers in Q4 FY22 with ACV of
   ~ ₹2.8cr during the quarter. FY added 130+
   customers and ACV of ₹13.5cr
- Recognised as one of "Top 10 most Promising HR Technology Solutions Providers -2022" by CIO Review India Magazine

# DBS

ALLSEC TECHNOLOGIES

BUILDING LASTING RELATIONSHIPS

DBS:

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- Added 3 new logos with ACV of ₹1.3cr in Q4
- Record 14 logos and ₹40.6cr added during the year in DBS business which represents a 22% incremental business over FY21 base
- Notable wins in US Compliance services and BOT Monitoring Command Centre during the year
- Significant pipeline built in AML-KYC in BFSI segment and HR back office offering in the North American market



# **Financial performance**

# **Q4FY22** Financial Performance



#### **Revenue:**

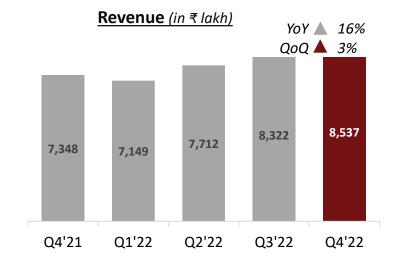
• Increased 3% QoQ and increased 16% YoY with strong growth from HRO while DBS remained flat

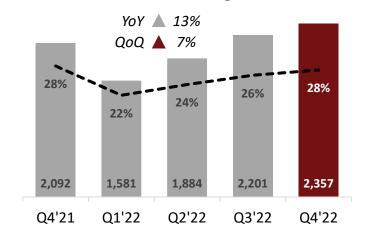
## Profitability:

- EBITDA increased by 7% QoQ and 13% YoY;
- PAT increased by 33% QoQ and 27% YoY:
  - Tax credit on account of opting for 80M benefit Rs.1.98cr
  - Excluding that PAT higher by 20% QoQ due to higher EBITDA and favourable fx movement

# Cash Generation :

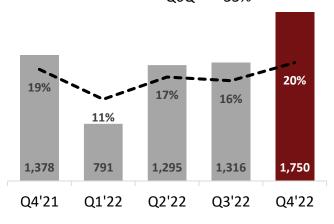
- Cash and short term investments increased by ₹5.6cr to ₹128.3cr
- OCF was at ₹11.5cr a decrease of 47% over Q3 FY22 largely due to increased DSO
- DSO higher at 60 days as compared to 48 in Q3 FY22 due to lower collections in March 2022 which also impacted OCF for the quarter



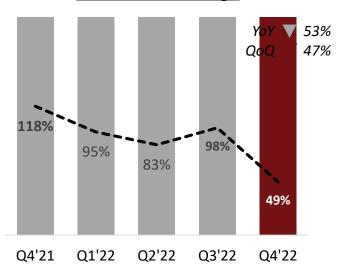


**EBITDA** (in ₹ lakh) & margin (%age)





OCF (in ₹ lakh) & %age



# **FY22** Financial Performance



YoY **2**2%

YoY 🛡 9%

### Revenue (in ₹ lakh)

#### EBITDA (in ₹ lakh) & margin (%age)

Revenue :

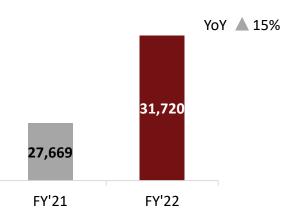
- 15% higher YoY at ₹317.2cr
  - DBS up 14% at ₹202.5cr
  - HRO up 17% at ₹114.6cr

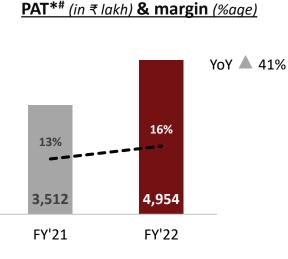
## **Profitability :**

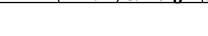
- EBITDA up 22% on account of higher revenue
- PBT up 40% due to higher EBITDA, favourable fx movement in current year
- PAT flat due to impact of Tax on dividend income in subsidiary of ₹13.9cr. Excluding that PAT higher at 41% YoY

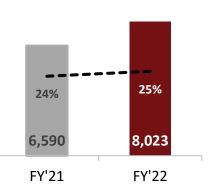
# **Cash Generation :**

- Cash and short term investments reduced by ₹70.0cr to ₹128.3cr from ₹198.3cr in March 2021. The reduction is due to
  - Dividend paid in Q1 FY22 ₹22.9cr
  - Dividend paid in Q3 FY22 ₹68.6cr
  - Tax on dividend paid by subsidiary ₹13.9cr
- OCF was at **₹63.7cr** a decrease of 9%. The decrease is mainly on account of lower tax payment in FY21 as the Company was under MAT and higher debtors at end of FY22
- DSO was at 66 days as compared to 55 in FY21

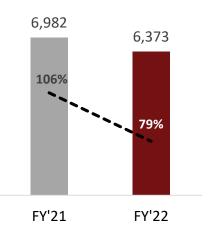








# OCF (in ₹ lakh) & %age



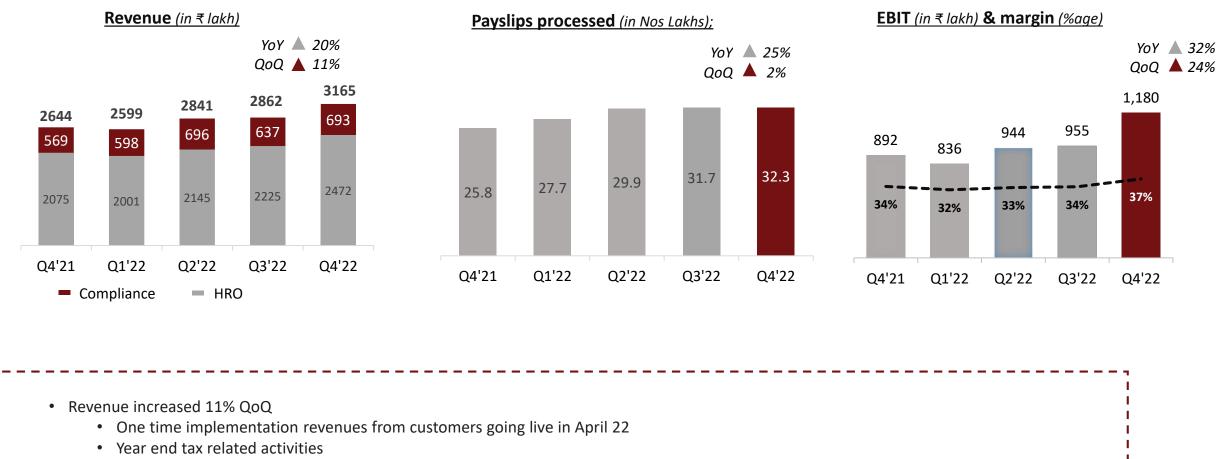
\*FY22 PAT excludes tax on dividend income ₹13.9 lakhs



# **Business segment updates**

# Human Resources Operation (HRO) – Performance Snapshot

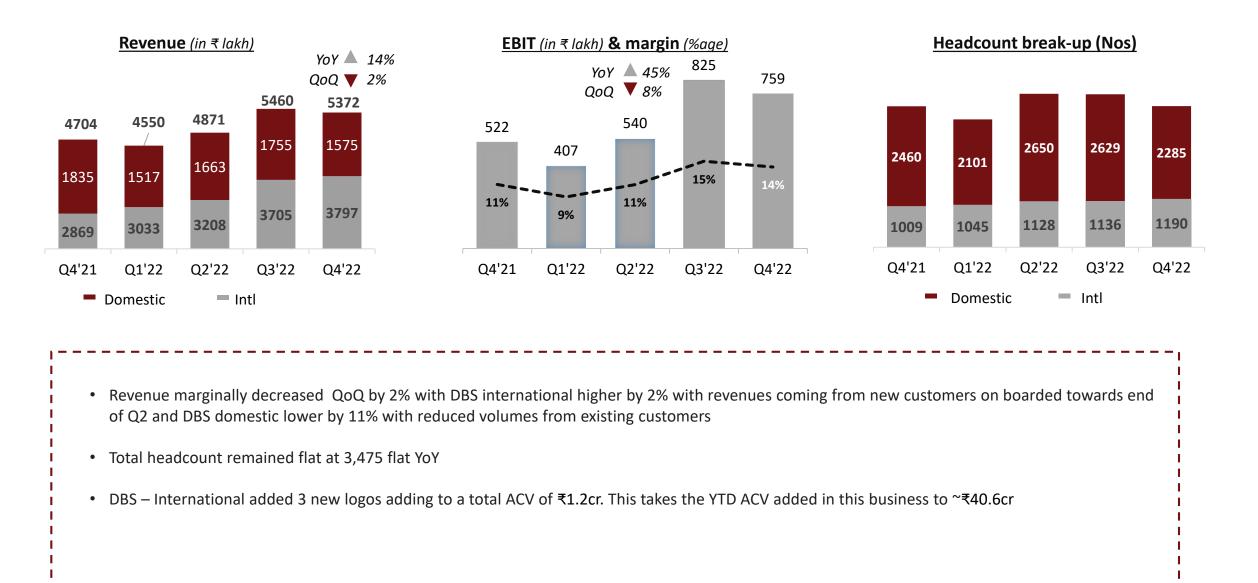




- Payslips remained flat QoQ and grew 25% YoY;
- Added 43 customers with ACV of ₹280 Lakhs during the quarter; full year added 130 customers and ₹1,343 lakhs

# **Digital Business Services (DBS) – Performance Snapshot**







# Annexures

# **Income Statement**



Consolidated	Quarterly		Var %		Year ended			
Particulars	Q4 FY22	Q3 FY22	Q4 FY21	QoQ%	ΥοΥ %	31-Mar-22	31-Mar-21	YoY %
Revenue from Operations	8,537	8,322	7,348	3%	16%	31,720	27,669	15%
Less:								
Employee benefit expenses	(4,407)	(4 <i>,</i> 465)	(3 <i>,</i> 963)	(1%)	11%	(17,246)	(15,351)	12%
Other expenses	(1,773)	(1 <i>,</i> 656)	(1 <i>,</i> 293)	7%	37%	(6 <i>,</i> 451)	(5,728)	13%
Total expenses	(6,180)	(6,121)	(5 <i>,</i> 256)	1%	18%	(23,697)	(21,079)	12%
EBITDA	2,357	2,201	2,092	7%	13%	8,023	6,590	22%
Other income	189	58	151	226%	25%	645	364	77%
Finance cost	(89)	(34)	(89)	162%	0%	(208)	(244)	(15%)
Depreciation & amortisation	(638)	(577)	(652)	11%	(2%)	(2,345)	(2,339)	0%
Earnings before tax	1,819	1,648	1,502	10%	21%	6,115	4,371	40%
Normal Tax	(69)	(332)	(124)	(79%)	(44%)	(2,551)	(859)	197%
Profit after tax	1,750	1,316	1,378	33%	27%	3,564	3,512	1%
EBITDA Margin	27.6%	26.4%	28.5%	116 bps	(86 bps)	25.3%	23.8%	148 bps
PAT margin	20.5%	15.8%	18.8%	469 bps	175 bps	11.2%	12.7%	(146 bps)
Basic & Diluted EPS (in ₹)	11.48	8.63	9.04	33%	27%	23.39	23.05	1%

# **Balance Sheet**



Particulars	31-Mar-22	31-Mar-21	Var %
Non-Current Assets			
Property Plant & Equipment	931	730	28%
Right of Use Assets	4,265	2,011	112%
Other Intangible Assets	1,179	600	97%
Other Non Current Assets	2,417	2,475	(2%)
	8,792	5,816	51%
Current Assets			
Current Investments	4,694	4,971	(6%)
Cash & Cash equivalents	8,140	14,862	(45%)
Trade receivables	5,720	4,203	36%
Unbilled revenues	1,444	1,515	(5%)
Other current assets	633	577	10%
	20,631	26,128	(21%)
Total Assets	29,423	31,944	(8%)
Equity & Reserves	20,944	26,512	(21%)
Non-Current Liabilities			
Lease liability	2,710	647	319%
Other non-current Liability	726	622	17%
	3,436	1,269	171%
Current Liabilities			
Lease liability	1,588	1,517	5%
Trade Payables & Other			
current liabilities	3,455	2,646	31%
	5,043	4,163	21%
Total Equity & Liabilities	29,423	31,944	(8%)

# **Cash Flow**



Particulars	FY22	FY21
РВТ	6,115	4,371
Add: Non cash Expenses/(Income)	2,103	2,872
Operating profit before working capital changes	8,218	7,243
Changes in working capital & Tax paid	(1,845)	(261)
Net cash generated from operating activities	6,373	6,982
Capex	(1,348)	(719)
Tax expenses on Manila dividend	(1,390)	-
Current investments*	661	(1,440)
Interest received	5	16
Cash flow from Investing activities	(2,072)	(2,143)
Repayment of borrowings	(16)	(24)
Interest paid	(208)	(242)
Payment of lease liabilities	(1,878)	(1,666)
Dividend paid	(9,132)	-
Cash flow from financing activities	(11,234)	(1,932)
Net change in cash and cash equivalents	(6,933)	2,907
Opening cash & cash equivalents	14,862	12,420
Exchange rate fluctuations	211	(465)
Closing cash & equivalents	8,140	14,862
Mutual fund investments	4,694	4,971
Closing cash and current investments	12,834	19,833



# Thank you